



Administrator's Update

DOUG BACH

COUNTY ADMINISTRATOR

FEBRUARY 14, 2019



GOALS

REDUCE BLIGHT

INCREASE SAFETY AND PERCEPTION OF SAFETY

INCREASE COMMUNITY HEALTH

INCREASE ECONOMIC PROSPERITY FOR ALL CITIZENS

IMPROVE CUSTOMER SERVICE AND COMMUNICATION

INCREASE COMMUNITY COHESION

VALUES

SERVICE DELIVERY

PEOPLE CENTERED

DECISION MAKING

RESOURCE MANAGEMENT

VALUES



Service Delivery

Responsive - Our attention is drawn to our community's needs resulting in services and programs that meet their needs.

Solution-Driven - We are proactive and focused on solving the root problem not just address smaller issues as they come up.



People Centered

Fair - We use trusted sources and our decision are based on facts.

Respectful - We show our employees and community the respect they deserve.

Servant leaders - We are committed to providing the best services to our community. We will do what it takes to get the job done.



Decision Making

Honest - We use trusted sources and our decision are based on facts.

Integrity - We stand by our decisions inside and outside of meetings- not just behind closed doors.

Inclusive - All voices are welcome here. We are a community with rich cultural and social diversity. We work towards decisions that benefit all parts of the community.

Transparent - We want to be honest and open with our decisions/data. Citizens have access to services and information.

Bold - We are committed to the decisions we make and stand by them.

Nimble - Since the work environment is always changing we have learned to be adaptable. We take advantage of opportunities as they come along.



Resource Management

Sustainable - We are resourceful and only use what we need. We meet the needs of current residents as we keep the future in mind.

Stewardship - We are good stewards of our resources. We take care of what we have so it will be there for future generations.

Reduce Blight

REDUCE THE NUMBER OF STRUCTURES IN NEED OF DEMOLITION

REDUCE THE NUMBER OF UNSAFE STRUCTURES

REDUCE VACANT HOUSING STOCK

REDUCE THE NUMBER OF TAX SALE ELIGIBLE PARCELS

INCREASE PROPERTY MAINTENANCE INDEX RATINGS IN AREAS CONSIDERED AT RISK OR POORLY MAINTAINED

IMPROVE HOUSING CHOICE

IMPROVE HOUSING AFFORDABILITY

IMPROVE SATISFACTION WITH PUBLIC INFRASTRUCTURE AND APPEARANCE/MAINTENANCE

IMPROVE CONDITION OF PUBLIC INFRASTRUCTURE

Reduce Blight

- 🌍 Completed 6 home renovations, 13 currently underway, 7 waiting to close, and 25 being actively marketed
- 🌍 Entered into agreement to develop area around Greater Pentecostal Church (9th & Splitlog Ave) and agreement w/National Association Construction Contractors Cooperative (NACCC) to rehab houses in our Rehab program; currently waiting on 6 houses to close
- 🌍 Formed the Land Bank Staff Advisory Team that will review Land Bank policies and priorities, and seek to identify innovative strategies to improve the reuse of vacant parcels
- 🌍 Economic Development concluded 18 weeks of Strawberry Hill walks with various UG Departments that included engagement with residents, business owners, and trash pick-up along route

Reduce Blight

- 🌍 Parks and Rec's crews mowed Land Bank and Tax delinquent properties (most visible) between eight and nine times in 2018. Each round of mowing is 1,022 individual addresses, however with changes in ownership and status the numbers fluctuate during the season – total lot mowing count – 5,784 in 2018.
- 🌍 Parks & Rec's Land Bank Contractors completed 6 full rounds of mowing this season on 2,660 individual addresses. Some of those are considered high visible and received more rounds of mowing. Total lot mowing count – 12,452 in 2018.
- 🌍 In coordination between NRC and Land Bank, there was a 12% increase in number of Land Bank/UG owned properties mowed on each rotation
- 🌍 QRTT (Quick Response Trash Team), a new initiative in Parks and Rec, received 1,963 14-day abatements, 1224 abatements were completed
- 🌍 QRTT maintained 10 lots on a 7-day rotation and 67 lots on a 14-day rotation

Reduce Blight

- 🌐 Land Bank Rehab Program won the League of Kansas Municipalities' 2018 Inspire, Create, Innovate Community Award for Economic Development 10/2018
- 🌐 KCKPD conducted neighborhood cleanups called "Project Clean Sweep" with the assistance help of those who were on community service to work on court fines
- 🌐 KCKPD ran a billboard add at 18th & Parallel regarding illegal dumping in the community in an effort to reduce the number of occurrences
- 🌐 Initiated and completed Tax Sale 342 (12/2018) which brought in \$814,005 in taxes from redemptions, payment plans, and properties sold at the tax sale
- 🌐 Parking Control worked with Building & Logistics to upgrade the Operating System and Parking Lot equipment for parking lots A, C, E, and 3
- 🌐 Conducted research and developed benchmarks for measuring the economic effect of vacant properties on neighborhoods, and applied methodologies to determine the effect in KCK

Reduce Blight

- 🌐 Knowledge Department Data Team worked on:
 - 🌐 Modeling funding infrastructure using infill housing
 - 🌐 Identifying the top 100 Land Bank parcels for development
 - 🌐 Developed a return on investment model for a cycle track
 - 🌐 Development of maps and data to support NeighborhoodsUp and SOAR initiatives
- 🌐 SOAR team attended 2 half-day GovEx courses in November – managing bias and problem solving using data
- 🌐 Events/Presentations
 - 🌐 SOAR/NRSA presentation at Commissioner Johnson’s District Summit in November
 - 🌐 SOAR at Halloween at the Alcott – promoted kNOw LEAD KCK
 - 🌐 SOAR at CABA’s Day of the Dead parade in November
 - 🌐 Industrial Property Maintenance Education in Fairfax in November

Reduce Blight

- 🌐 The first year of Zoning Enforcement initiated:
 - 🌐 190 zoning violations cases
 - 🌐 45 right-of-way sign cases
 - 🌐 89 DRC inspections
 - 🌐 139 cases have been resolved without going to Court
 - 🌐 22 cases have been to court (19 resolved 3 pending)
 - 🌐 29 cases are unresolved and have yet to go to court
- 🌐 9/2018-12/2018 Zoning Enforcement initiated:
 - 🌐 15 zoning violations cases
 - 🌐 5 right-of-way sign cases
 - 🌐 20 DRC inspections
 - 🌐 9 cases have been resolved without going to Court
 - 🌐 3 cases have been to court (1 resolved 2 pending)
- 🌐 All cases initiated with a notice of violation letter offering time to remedy the violation

Reduce Blight

- 🌐 Passed a new noise ordinance to help with noise disturbances that could not be addressed previously
- 🌐 Improved information sharing between NRC and Delinquent Real Estate – now sharing the tax sale list of new property owners with Code Enforcement so they can contact the correct people about issues
- 🌐 Website/Dashboard Improvements
 - 🌐 Notable 2018 wins now on mySidewalk dashboard
 - 🌐 SOAR related resident satisfaction survey results now (2016 compared to 2018 and 2021 goal) on mySidewalk dashboard
 - 🌐 FAQ's for SOAR created and placed on webpage
 - 🌐 NRC E-link is now on a more intuitive part of the website to make it easier for people to look up code violations (on the I Want To page under Find)

Reduce Blight

 2017 – 65 Structures Demolished

 60 Residential

 5 Commercial

 2018 – 76 Structures Demolished

 68 Residential

 8 Commercial

 95 structures currently on the dangerous building list compared to 205 in 2017

 23 Structures were removed from the dangerous building list per recommendation from the SOAR demolition committee and referred to Delinquent Real Estate


 Health Department co-wrote and was awarded funding from the Health Forward Foundation to support its CHIP (Community Health Improvement Plan) Affordable Housing initiative. The grant is being administered by UG Livable Neighborhoods in partnership with the Livable Neighborhoods Task Force.

Reduce Blight

- 🌐 Vehicle Enforcement blitz in districts 113, 223, 333, 443 conducted the week of 10/29/18
 - 🌐 679 vehicles in violation addressed, compared to 491 vehicles in violation addressed for same group in 2016
 - 🌐 1,313 Boarding, Trash, and Weed Abatements done from 9/1/18-12/31/18
 - 🌐 70 Boarding, 274 Trash, 642 Weeds, and 327 Trash and Weeds
 - 🌐 Year to Date Abatement Bills Paid
 - 🌐 2016 - \$5,500
 - 🌐 2017 - \$28,231
 - 🌐 2018 - \$66,107
- 🌐 General Services, Planning, NRC, Legal, Community Development, GIS, Police, and Fire specialized multidisciplinary team established to resolve difficult Code Enforcement cases and related issues with properties


Reduce Blight

Vacant Property Registration Program

 591 Current foreclosure/default registrations, 1 current private owned registration, 88 unpaid, and 108 deregistered in 2018 (New Program-No numbers to compare in 2017)

Finished Code Enforcement educational efforts for the Park Dr NRSA district and will be gearing up for full enforcement event in 2019

Administrative Citation Stats – 9/1/18 through 12/31/18

 642 Administrative Citations in the amount of \$99,200 billed with \$19,980 collected in 2018 compared to 332 Administrative Citations in the amount of \$52,350 billed in 2017 with \$7,775 collected

Administrative Citation Appeals before Hearing Officer (9/1/18-12/1/18)

 Requests: 49

 Disposition Upheld: 26

 Disposition Waived: 19

 Disposition Dismissed: 4

Reduce Blight

- 🌍 Graffiti Clean up projects: 357 in 2018 compared to 328 in 9/1/17-12/31/17
- 🌍 Yard Waste Center serviced 655 residents collecting 689 loads of trees & yard waste compared to serving 640 residents and collecting 753 loads of trees & yard waste in 9/1/17-12/31/17
- 🌍 Electronics event: 138 residents recycling 9.6 tons compared to 56 residents recycling 2.6 tons 9/1/17-12/31/17
- 🌍 Street Department neighborhood clean ups: 10 in 2018 compared to 26 in 2017
- 🌍 Street Department cleaned 114 illegal dump sites in 2018, compared to 159 in 2017
- 🌍 Street Department staff swept 4,489 lane miles, collecting 3,429 cubic yards compared to 4,970 miles and 4,455 cubic yards in 2017
- 🌍 Street Department created new concrete crew to repair curbs, using 46 cubic yards

Reduce Blight

- 🌐 NRC Rental Licensing and Inspection completed inspections: **2018: 6,765 - 2017: 4,889 – 2016: 2,947**
- 🌐 Aging created and distributed 500 “Blight” Brochures
- 🌐 Aging participated in SOAR Events and assisted 14 customers
- 🌐 Case Management Services – 86 clients assisted in Q4 2018 compared to 115 in Q4 2017
- 🌐 Adult Protective Services (APS) Grant – assisted 2 clients in Q4 2018
- 🌐 Senior Services Program (SSP) thru Mill Levy – assisted 23 clients in Q4 2018 compared to 52 clients in Q4 2017
- 🌐 Senior Care Act/Older Americans Act Services – currently assisting 200 seniors with in-home supplies, co-pays, furniture, lawn service, and dental

Increase Safety and Perception of Safety

IMPROVE OVERALL FEELING OF SAFETY

REDUCE CRIME

IMPROVE CRIMINAL JUSTICE SYSTEM

PROVIDE MORE EFFICIENT AND EFFECTIVE PUBLIC SAFETY SERVICES

Increase Safety and Perception of Safety

- 🌐 Violent Crime decreased 11.2%, Property Crime decreased 10.8%, Target Crime decreased 10.9%, and drive-by shootings decreased 17.7% from 2017
- 🌐 Continued using social media platforms (Twitter, Instagram, and Facebook) to improve transparency, build trust, and change the perception of crime
- 🌐 Operation ICON (Impacting Crime in Our Neighborhoods) initiative allowed the KCKPD to rapidly respond to crime issues throughout the city. Crime data is ran every 45 days to devote resources to address crime in those areas.
- 🌐 Project ACT (Addressing Crime Together), in its 18 months of deployment, has resulted in Violent Crime decreasing by 21.6% from the previous 18 months in that area, Property Crime decreasing 27.7%, and Target Crime decreasing 26.6%
- 🌐 KCKPD worked with the US Marshal's Service on project "Triple Beam" which resulted in approximately 205 arrests and almost half of those being known gang members

Increase Safety and Perception of Safety

- 🌐 KCKFD graduated 8 recruits from the Fire Academy into the field
- 🌐 KCKFD responded to 35 less emergency responses in Q4 2018, overall emergency responses in 2018 increased by 2.6%
- 🌐 GeoSpatial Services began collaboration with the Police Department to support more accurate and timely update of data and maps within New World (the system used by public safety for dispatch and records management).
- 🌐 GeoSpatial Services began collaboration with the Fire Department to support general mapping and analysis. Immediate activities will be directly supporting the accreditation effort that the Fire Department has begun.

Increase Safety and Perception of Safety

- 🌐 Brownfield assessment funds were used 12th & Douglas and 11th & Orville sites to identify potential need for environmental remediation
- 🌐 Land Bank conducted 98 inspections and 14 houses were boarded
- 🌐 96 open houses of Land Bank properties were available for contractors to make proposals and take measurements
- 🌐 Parks and Rec, in partnership with the Health Department, received \$10,000 grant to install lighting in Jersey Creek Tunnel
- 🌐 New restrooms installed at Leo Alvey and Heathwood Parks
- 🌐 Walkway lighting replaced at Kaw Point Park
- 🌐 Process Servers attempted service on over 15,000 court documents
- 🌐 Treasury Division-Annex Office Upgrades – Installation of Safety Barriers and Cam-Dex Badge Access Door

Increase Safety and Perception of Safety

- 🌐 Completed fiber connection to all Phase I Police Department locations
- 🌐 Began implementation of fiber connections to Phase II locations, KCKPD Traffic Patrol, and Special Operations Unit
- 🌐 Accela Upgrade – Project Manager worked with multiple UG departments to set up onsite meeting and lay groundwork for upgrade in 2019 (used by Planning, Code Enforcement, Business Licensing, and more)
- 🌐 Video Arraignment – Project Manager is working with the Sheriff's Office and Municipal Court to identify enhanced solutions for inmate court appearances to reduce the transport of inmates from the jail to the courts
- 🌐 Sheriff's Office developed New Courts Buildings Security Plan
- 🌐 General Services met with community and neighborhood groups to share SOAR information that share the efforts the UG is making to board and rehab vacant buildings

Increase Safety and Perception of Safety

- 🌍 Planning Department secured Federal Funding for Safe Routes to Schools in Northeast Area in conjunction with the reconstruction of Northwest Middle School
- 🌍 Safe Routes to School Improvement bids awarded for TA Edison, West Middle/William Allen White, and Noble Prentiss school areas
- 🌍 Safe Routes to Schools Outreach Walking School Bus and Safety Education Program completed (15 schools in program, and 8 schools currently in the sustainable phase with active walking school bus groups)
- 🌍 Parking Control worked with the UG Traffic Engineer and Safe Routes to Schools coordinators to increase the safety of the children at New Chelsea Elementary School by adding a new school crossing at 24th & Wood Ave
- 🌍 ADA sidewalks and entrance installed at Armourdale Community Center
- 🌍 Completed roadway traffic improvements related to KU Hospital

Increase Safety and Perception of Safety

Rental Licensing

 Total buildings licensed – 2018: 7,499 2017: 7,381 2016: 7,331

 Total revenue collected – 2018: \$670,858 2017: \$650,776 2016: \$648,913

Building Inspection

 5,771 inspections were conducted between 9/1/18 and 12/31/18 vs. 6,409 conducted in 2017

 Total inspections for 2018 was 18,799 vs. 11,522 in 2017

All Codes inspection staff attended a 3-hour Erosion Training

ADA Ramps installed in the Parkwood Neighborhood and adjacent to John Fiske Elementary School have been completed

98th Street improvements – 98th & Parallel Intersection Improvements and 98th & State Avenue New Traffic Signal Installation

Priority Traffic Signals on Parallel Parkway (24th, 27th, & 29th Streets) – Project awarded, and construction began in November 2018

Increase Safety and Perception of Safety

- 🌐 Replacing two large box culvert structures (Nearman project) which began 9/5/18 and is slated to be complete this Spring
- 🌐 Two bridge (86th & Kansas Ave and 32nd & Freeman) rehabs began on 9/4/18. Construction to be complete by this Spring
- 🌐 Public Works staff completed 2 designs for bridge improvements (51st & Cleveland, 11th & Troup)
- 🌐 Municipal Court cases filed: 2018 = 42,713 as compared to 2017 = 42,212
- 🌐 Municipal Court cases disposed: 2018 = 75,194 as compared to 2017 = 43,333
- 🌐 Increased parking ticket dispositions in the year of violation from 29.0% in 2017 to 29.4% in 2018. Collections increased from \$86,444.69 in 2017 to \$115,033.05 in 2018 for violations in the same year as payment.

Increase Safety and Perception of Safety

🌐 Completed work on the following:

🌐 Police Department Lobby

🌐 City Hall Emergency Management Air Conditioning

🌐 Courthouse Heating and Ventilation

🌐 Justice Complex elevator

🌐 Justice Complex flush valves

🌐 Treasury's security counter enclosure

🌐 Memorial Hall parking lot paving completed. Landscaping completion due Spring/early Summer 2019

🌐 New Fire Station at Hutton & Leavenworth Rd drawings were completed, site work starting 2/2019

🌐 New sidewalks and west entrance at Annex were completed

🌐 Foundation pour for the new Juvenile Justice Center completed

Increase Safety and Perception of Safety

- 🌐 Youth house arrest caseload increased 30% in 2018 (96) over 2017 (67).
- 🌐 Adult pretrial/house arrest caseloads increased 40% in 2018 to 318 admissions with an 85% success rate
- 🌐 Number of parole holds in the jail decreased by 50% due to increased communication and coordination with the Kansas Department of Corrections
- 🌐 Through enhanced communication with district court, the number of days to schedule a court hearing after coming back from Larned St. Hospital went from 30 days to 14 days
- 🌐 Community Corrections is working with the University of Kansas on a new project to expand the quantity and quality of youth justice data to improve our internal business processes

Increase Safety and Perception of Safety

- 🌐 Participated in a tabletop Local Emergency Planning Commission exercise with Harcross Chemicals to test our department's capability to respond to public safety emergencies
- 🌐 Conducted workshops for Emergency Support Functions 11, 12, 13, 14, and 15 as a part of the on-going updates of the Community Emergency Operations Plan
- 🌐 Emergency Management met with a local church to discuss sheltering and evacuation
- 🌐 Set up command center and supported public safety and traffic operations at Kansas Speedway for the American Royal BBQ and the fall NASCAR race

Increase Community Health

IMPROVE COUNTY HEALTH INDEX RANKING

IMPROVE ACCESS TO HEALTHY FOOD

IMPROVE SYSTEM OF WELL-USED AND ENJOYABLE PUBLIC PARKLAND THAT FEATURES EQUITABLE, CONVENIENT ACCESS FOR RESIDENTS THROUGHOUT THE COMMUNITY








IMPROVE WALKABILITY AROUND SCHOOLS

INCREASE WALKING AND BIKING IN THE COMMUNITY

Increase Community Health

- 🌍 Blocktober Fest (BetterBlock KC) was a demonstration of a reconfigured 6th Street in Strawberry Hill on Sept 28th to show the benefits of increase pedestrian activity, increase retail and residential growth, and multimodal transportation
- 🌍 Adopting the Better Block principles, Public Works completed striping improvement concepts for 6th Street from Minnesota to Ann
- 🌍 Hosting weekly progress calls with KU Health in order to ordinate engagement and best outcomes for Strawberry Hill Campus
- 🌍 Approved Downtown TIF District which will include new MERC grocery store
- 🌍 Adopted Mobile Grocer Ordinance
- 🌍 Partnered with Rosedale Development Association to install new playground system at Fisher Park, added ADA sidewalk 10/18

Increase Community Health

-  Fenced in dog park installed at St. John's Park with grant funds from PetSafe Bark for your Park
-  Tennis court resurfaced at Westheight Park
-  New walking trail, benches, and picnic tables installed at Garland Park
-  New exercise equipment installed at Shawnee Park
-  Bid and awarded Plant 20 Scum Pump Replacement project
-  Began Kaw Point and Pump Station 18 Lighting Improvements project
-  Water Pollution held an open house for Piper Creek Regional Sewer Improvements, met with all residents directly affected by improvements at their property to discuss concerns and finalized gravity sewer alignment. Will begin final design, easement acquisition, and bid project by mid-summer 2019.

Increase Community Health

- 🌐 Laboratory Information System (LIMS) – LIMS project team reviewed viable vendors and made the selection of the LIMS software
- 🌐 Health Department Electronic Medical Records (EMR) – Project Implementation Kick-Off was held during the 4th quarter and work is underway to implement the new EMR. The Knowledge Department is providing project management support for the five-county implementation (Wyandotte, Johnson, Douglas, Riley, and Shawnee)
- 🌐 Livable Neighborhoods received a Health Care Foundation grant to assist with the work of the CHIP: Safe and affordable housing committee
- 🌐 Two Household Hazardous Waste Drop off events held in September and October, 355 residents participated compared to 260 residents in 2017
- 🌐 For the safety of clients and staff, the Health Department developed and implemented a new internal Flu Vaccine Policy requiring all Health Department employees, who work face to face with clients, must receive a flu vaccine or wear a mask during face-to-face interactions throughout the flu season (October-April).

Increase Community Health

- 🌍 Water Pollution Control completed cleaning and inspection of five interconnected force mains leading to Kaw Point. Inspection results will be evaluated with a final report submitted in Spring 2019
- 🌍 Hutton Road Sewer Main Extension – Awarded project. Construction will be linked with phases 2 of Hutton Road improvements and begin in late Spring
- 🌍 Two low pressure sewers in Piper were connected and their discharge was relocated to the north to pump station 66 on Hollingsworth Road
- 🌍 Finalized alignment negotiations with KDOT for the Lower Conner Creek Interceptor to allow UG to utilize KDOT right-of-way for portions of the alignment
- 🌍 Bid and awarded Pump Stations 16, 18, & 61 for improvements and replacements
- 🌍 Bid and awarded 2018 Storm Sewer spot repair project and Sanitary Sewer lining contract

Increase Community Health

- 🌐 Selected construction manager for Wolcott Waste Water Treatment Plant Project
- 🌐 Selected owner's representative for Kaw Point Digester Project. An RFQ for a design-build team will begin with selection happening in the first half of 2019
- 🌐 Currently working to move the TA Edison/Friendship Heights Benefit District project forward, in process of extending engineering evaluation in search for more economical construction alternatives
- 🌐 Quiet Zone draft agreements with Edwardsville and Bonner Springs were completed and sent to each city for review and Right of Way was purchased
- 🌐 Implemented WYCO Lake Park waterline replacement Phase II of VI

Increase Community Health

- 🌍 Processed 23 applications for the kNOw LEAD grant program
- 🌍 kNOw Lead KCK program insert was placed in BPU bill in November, providing info about the program and how to apply for qualifying services
- 🌍 Performed 18 initial assessments on eligible homes for remediation
- 🌍 Completed 9 Healthy Homes Assessment on eligible homes
- 🌍 Community Corrections filled the county's first position for monitoring and tracking Disproportionate Minority Over Representation in our youth justice system
- 🌍 Black youths admitted to Community Corrections dropped by 22% in 2018. This percentage more accurately reflects the County's racial makeup.
- 🌍 Community Corrections filled the county's first position for Coordinating the Behavioral Health Court which is designed for adults diagnosed with Severe and Persistent Mental Illness
- 🌍 Community Corrections began to identify adults who have committed domestic violence

Increase Community Health

- 🌍 Board of Commissioners approved the Health Department's proposed updated regulations related to private on-site wastewater system
- 🌍 Tobacco Coordinator at the Health Department was awarded a Special Service Award by the Kansas Public Health Association for their work in tobacco prevention and cessation
- 🌍 Mobile Market Kick-Off event was held 11/27/18. 15 vending sites have been selected across the county that have met ordinance requirements. WIC approved foods will be available.
- 🌍 Healthy Communities Wyandotte and the Health Department completed the 2019-2021 Wyandotte County Tobacco Control Plan in December 2018. It will be presented to the Commission in the Spring, 2019.
- 🌍 Health Department Dietician presented at the Juvenile Diabetes Research Foundations TypeOneNation Summit in KC on the topic: "Diabetes 101 for the Caregiver."

Increase Community Health

- 🌐 Healthy Communities Wyandotte completed community planning for a trauma-informed community strategic plan, through the Alive & Thrive initiative. A community kick-off event was held at Memorial Hall 12/2018.
- 🌐 UG and Kaw Valley Drainage District signed a legal agreement to open another 2 miles of levee for trails for public access exercise development
- 🌐 Health Department started an ongoing partnership with KCKPD to better enforce the Tobacco 21 law
- 🌐 Health Department presented Reducing the Risk (Abstinence Plus Evidence Based Curriculum) at Fairfax Alternative School and students received a credit towards graduation for attending
- 🌐 Health Department Dietician provided MyPlate Guide nutrition education programs in 3 elementary schools in USD 500

Increase Community Health

- 🌐 In response to high rates of Tuberculosis (TB) in the Burmese population, the Health Department provided community education with input from Burmese participants concerning TB and the importance of medication adherence
- 🌐 A Community Health Improvement Plan (CHIP) Kick Off Event was held 9/20/18, with over 100 participants, launching a plan for improving health in the county (in four action areas: Safe and Affordable Housing; Access to Health, Mental, and Dental Care; Violence Prevention; Education and Jobs.)
- 🌐 Employee Wellness Incentive Program – 508 employees earned contributions for a total of approximately \$169,356 distributed amongst the employees
- 🌐 Employee Wellness Center had 214 new patients in Q4 2018
- 🌐 Road to Wellness Employee Pharmacy opened 10/08/18
- 🌐 Hosted a two-day Provider Training for attendant care providers, case managers, teachers, guardians, and parents on various social services topics

Increase Community Health

- 🌐 Meals on Wheels Program – 831 clients served; 10,783 meals purchased Q4, 2018
- 🌐 Congregate Meal Program – 253 clients served; 40,956 meals purchased Q4, 2018
- 🌐 March for Meals Event – 40 participated
- 🌐 Nutrition Education – 175 customers
- 🌐 Enhanced Fitness Exercise Program – 81 clients
- 🌐 Nutrition “Menu” Distribution – over 3,281 Q4, 2018
- 🌐 National Honor Caregivers Month (November) – 9 clients
- 🌐 Farmers Market Vouchers – distributed 350
- 🌐 Dental Program thru Mill Levy/SCA/OAA – 2 customers
- 🌐 Lifeline Programs thru Mill Levy/SCA/OAA – 51 customers

Increase Economic Prosperity for All Citizens

ENHANCE BUILT ENVIRONMENT TO PROMOTE ACCESS

INCREASE EFFECTIVENESS OF ECONOMIC INCENTIVES

INCREASE WORKFORCE READINESS

SUPPORT DEVELOPMENT WITH INFRASTRUCTURE

CONNECT PEOPLE TO JOBS

IMPROVE FINANCIAL RESILIENCY

Increase Economic Prosperity for All Citizens

- 🌐 KCKFD completed the process to elevate the city's ISO (Insurance Service Office) classification which can help reduce insurance costs in the city and can also have a positive impact on business development. It is a number the insurance carriers utilize across multiple lines of coverages.
- 🌐 11 applications were submitted for the Small Business Grant. Of those, five were approved for \$10,000, 2 did not meet requirements, and 4 were denied due to lack of funding.
- 🌐 7 NRA (Neighborhood Revitalization Act) applications were submitted with an estimate of \$4,730,880 in investment for commercial and residential projects
- 🌐 15 houses moved from the Tax Sale to the Land Bank, to become part of the Rehab Program. This inventory brings tens of thousands of dollars of investment to our neighborhoods and has been the source of record high sales that will help establish new comparable sales in some of our oldest neighborhoods.

Increase Economic Prosperity for All Citizens

- 🌐 Turner Diagonal project was awarded a \$13.8 million BUILD Grant from the federal government to realign turnpike exit ramps. This will open up several hundreds of acres of development ground for a highly accessible area
- 🌐 Provided a sponsorship to the REAP (Real Estate Association Program) in order to engage more KCK citizens in the program to connect minorities to careers in commercial real estate
- 🌐 Land Bank Rehab Program Tier II qualified 19 new contractors into program
- 🌐 Infrastructure improvements are planned to surround the new Downtown grocery store and Strawberry Hill neighborhood to provide more on-street parking and reduce traffic speeds
- 🌐 December 2018 Tax Sale resulted in 180 properties coming to the Land Bank (1 house & 179 vacant lots)

Increase Economic Prosperity for All Citizens

- 🌍 Westheight & Jersey Creek community groups began planting community gardens (Giving Grove)
- 🌍 Argentine Recreation Center Phase II renovations completed
- 🌍 New sidewalks installed at Mac Park through CNIP funding
- 🌍 Drafted an agreement between the Land Bank and the National Association of Construction Contractors Cooperation (NACCC) which could lead to the rehabilitation of as many as 50 Land Bank houses that will be marketed to veterans of the United States Armed Forces
- 🌍 Successfully recovered \$155,496 for the franchise fee owed to the UG by a cable television company
- 🌍 Currently negotiating six separate agreements between telecommunication companies and the UG and BPU for the payment of various annual fees

Increase Economic Prosperity for All Citizens

- Accounting Division enhanced the vendor maintenance function by adding a secondary layer of authentication to protect cash assets from vendor fraud
- Research Division completed monthly/quarterly updates of key socio-economic data, including unemployment rate and building permits. The Research web page was enhanced for a cleaner look and feel. Research continues to work on the upcoming 2020 Census with Complete Count Committee.
- Research responded to 82 unique information requests from UG staff, administration, elected officials, other government entities and citizens. Time spent on these requests totaled 157 hours.
- Treasury Division-Motor Vehicle Operation; completed 12,207 new title and registrations (2017 – 12,976), 36,886 registration renewals (2017 – 36,678) and 9,559 other transactions (2017 – 11,044)
- Finance department completed an RFP to expand the Pool of Investment Banking and Underwriting Firms

Increase Economic Prosperity for All Citizens

- 🌐 Real estate parcel re-inspections in 2018 totaled 25,314 compared to 13,846 in 2017
- 🌐 Agricultural use land review, which is required every two years, was completed on the 1,123 agricultural use questionnaires mailed to property owners in July 2018
- 🌐 Appraiser's Office mailed 7,589 Personal Property renditions on December 31, 2018 for 2019 on individual, commercial, and manufactured homes accounts. Filing deadline is March 15th, 2019.
- 🌐 Appraiser's Office worked 2,161 building permits in 2018 compared to 2,525 in 2017
- 🌐 Conducted 614 on-site re-inspections on personal property manufactured homes in 2018, utilizing a newly implemented re-inspection process
- 🌐 Sales reported via the Sales Validation Questionnaire (SVQ), which are verified, validated and reviewed by appraisal staff for use in analysis:
 - 🌐 2018 = 4,155
 - 🌐 2017 = 3,972

Increase Economic Prosperity for All Citizens

🌐 Real Estate Transfers filed and worked by appraisal staff:

🌐 2018 = 8,517

🌐 2017 = 8,510

🌐 Real Estate Appeals:

🌐 2018 = 3,322

🌐 2,406 Informal; 4 Supplemental; 341 Small Claims Division; 259 Board of Tax Appeals; 312 Payment Under Protest (1st half only)

🌐 2017 = 2,937

🌐 1,861 Informal; 0 Supplemental; 292 Small Claims Division; 291 Board of Tax Appeals; 492 Payment Under Protest (1st & 2nd half); 1 District Court

Increase Economic Prosperity for All Citizens

- 🌐 A group of senior level staff meet every two weeks to coordinate efforts around neighborhood revitalization. The group heard updates on NeighborhoodsUp and SOAR and had robust discussions driven by information presented by the Data Team, Police Department, Planning, and Public Works.
- 🌐 Data team worked closely with Planning and Public Works on development of a draft multi-use path plan for downtown KCK. This included first-time analysis of existing road widths to determine what path configurations could work within the existing road network.
- 🌐 Public Works and Knowledge Department coordinated on development of draft plans to replace and upgrade streetlights, with close coordination with the Board of Public Utilities
- 🌐 Coordinated engagement with the Incremental Development Alliance, including meeting with nationally known neighborhood developer Monte Anderson

Increase Economic Prosperity for All Citizens

- 🌐 Transit purchased 5 new buses from General Obligation (GO) funding
- 🌐 Transit designed & secured approval to operate the 118 18th Street Transit route
- 🌐 Transit added a Greyhound bus stop in KCK at the 47th Street Transit Center
- 🌐 Transit joined Ride KC in offering free bus fares after 4pm on New Year's Eve
- 🌐 Utility Tax Rebate Program – 264 clients
- 🌐 Dress for Success "Caregiver" Program – 16 grandparents & 36 grandchildren participated
- 🌐 National Senior Citizen's Day – 20 participated
- 🌐 Older Kansans Day – 9 participated
- 🌐 Senior Service Program (SSP) – 23 clients
- 🌐 Farmers Market Vouchers – 350 distributed

Increase Economic Prosperity for All Citizens

- 🌐 Completed the Northeast Area Master Plan
- 🌐 The Northeast Area is the only Community in the Nation Selected to do a Groundworks USA feasibility study. We anticipate this will lead to a 3-year grant of over \$300,000. This will assist in implementing the Northeast Area Master Plan.
- 🌐 Economic Development and Planning selected consultant to work with the MERC on the Downtown Grocery Store and developed preliminary designs
- 🌐 Working with Fairfax Industrial Association and a consultant to develop entry signage for the district using funds from the CID
- 🌐 Delinquent Real Estate (DRE) brought 736 parcels into tax current status, collecting or removing a minimum of 3 years of back tax on each parcel. This redresses the inequity of most residents paying taxes while some ignore their fair share.
- 🌐 SOAR Team held 17 year-end reviews and goal setting sessions with departments

Increase Economic Prosperity for All Citizens







- 🌐 General Services staff completed process maps for all Code Enforcement functions. This is the first step in updating Accela and creating SOPs for Code Enforcement
- 🌐 Street sign repairs: 415 in 2018, compared to 608 in 2017
- 🌐 Street Department spent 3,305 hours on snow removal, compared to 1,203 hours in 2017
- 🌐 In 2018, 685.02 tons of asphalt was used to complete tickets (multiple potholes per ticket), compared to 486.21 tons in 2017
- 🌐 Construction work completed on the portion of Holliday Drive between S. 63rd Street and S. 65th Street

Increase Economic Prosperity for All Citizens





- 🌐 Coordination continues with the US Army Corp of Engineers for KC Levees Project
- 🌐 Structure #196 (123rd St. North of Polfer Rd.) has completed designed and is currently in the middle of Right-of-Way negotiations. Construction is slated to begin in May of 2019
- 🌐 2018 Neighborhood Street Resurfacing Program is 80% complete with 6 sites that were held over until Spring of 2019
- 🌐 2018 Micro-surfacing of Metropolitan Ave. (S. 55th to I-635) and Quindaro Blvd. (7th St. to N. 22nd St.) took place this fall with great success
- 🌐 Began using Infrastructure Management Services to collect data and using the data as the basis for the development of Public Works' new Pavement Preservation Program
- 🌐 Continued construction of the Leavenworth Road Modernization Project from 38th to 63rd and will be completed before the September 2019 deadline

Increase Economic Prosperity for All Citizens

Business Licensing

-  \$2,475,009 YTD total revenue collected for 2018 compared \$2,429,860 for 2017
-  Total number of delinquent businesses has been reduced to 136 (1.8%)
-  988 YTD new businesses filed an occupation tax application compared to 992 in 2017
-  45% of all YTD new businesses were found by staff, already operating in business
-  There are 7,480 active business records at present
-  2019 renewals begin December, \$570,693.15 of 2019 revenue processed in December

Building Inspection

-  2029 permits with a value of \$118,778,610 were issued 9/1/18 through 12/31/18 vs. 1,342 permits with a value of \$71,502,762 in 2017.
-  6946 permits were issued for entire year of 2018 with a value of \$261,573,148 vs. 4233 in 2017 with a value of \$166,083,299.
-  36 Single Family Home permits were issued in 2018 from 9/1/18 through 12/31/18 vs. 42 issued in 2017
-  There were 160 new home permits issued for the entire year of 2018 vs. 214 in 2017

Increase Customer Service and Communication

CONTINUE DEVELOPMENT OF OPEN DATA

IMPROVE EMPLOYEE CUSTOMER SERVICE SKILLS

INCREASE EMPLOYEE INNOVATION AND PROBLEM-SOLVING

IMPROVE COMMUNICATIONS WITH ELECTED OFFICIALS

Increase Customer Service and Communication

- 🌐 Small Business Liaison assisted with approximately 40 small business owners. and assisted with variety of inquires including Planning Requirements, NRA applications, referrals to outside business resources
- 🌐 Met with NRA (Neighborhood Revitalization Act) departments to improve and streamline the process
- 🌐 Submitted Targeted Brownfields Assessment application to the EPA for Quindaro Township
- 🌐 OneKC Bi-State Brownfields Coalition Grant added \$75,000 to the UG grant
- 🌐 Upgrade in Tax Software (CIC) that will allow Land Bank to place identifiers on each individual record. These identifiers will show preferred disposition plan for property (for sale, hold, rehabs, demo, etc.)

Increase Customer Service and Communication

- 🌐 Appraiser pay grade Skill Based/Valuer program was evaluated and approved
- 🌐 Appraisal software vendor enhancements were approved and finalized with Tyler Technology, which will increase productivity with appeal processing and assistance with ensuring proper codes are used and available for field personnel
- 🌐 New training Microsoft Teams App was created for field and office use to improve efficiencies and enhance customer service. Provides instant connection to office data, houses all data collection, and training materials as well as brochures and handouts that can be electronically distributed to taxpayers while onsite.
- 🌐 Migration of all appraisal PC's from Microsoft Office 7 to Microsoft Office 10
- 🌐 RFP submitted for 2019 CMIP of Street Level Imagery

Increase Customer Service and Communication

- 🌐 In FY 2018, the 3-1-1 Operations Center received 130,681 calls, with a call handle rate of 86%, and an additional 1,438 service requests from the myWyco app
- 🌐 Annual calls into the 3-1-1 Operations Center have increased over 18% in the last 24-months; from 107,162 calls in FY 2016 to 130,681 calls in FY 2018
- 🌐 In 2018, 3-1-1 received 1,890 trash complaints and 598 recycling service complaints
- 🌐 3-1-1 Operations Center issued Microsoft Dynamics Licenses to Waste Management on 8/7/18, allowing real-time reporting for refuse issues. This allowed Waste Management to more quickly respond to and resolve missed pickups. Waste Management successfully closed 99.9% of the service requests issued from 3-1-1 in less than 1-day.
- 🌐 3-1-1 Operations Center issued Microsoft Dynamics Licenses to Municipal Court during the 1st Q of 2018, allowing Municipal Court to utilize the CRM system to track and close resident inquiries. Over 40,511 Municipal Court service requests were received by the Operations Center

Increase Customer Service and Communication

- 🌐 GeoSpatial Services took final delivery of 2018 Aerial Photography to support mapping and GIS. Aerial photography accessible by the public through DOTMAPS and is available for download on the Geoportal.
- 🌐 GeoSpatial Services completed 20 custom map requests bring the year total to 89. The year-end total is below average for the past 5 years of 144. Part of this drop may be attributable to more data and maps being available on the Open Data portal and the expanded use of interactive online maps.
- 🌐 GeoSpatial Services completed 500 centerline edits bring the year total to 1,132. This exceeds above the 5 year average 1,002.
- 🌐 TAG (Tax Administration Group) reestablished quarterly meetings with the CIC, the developers of the tax and assessment software. These quarterly meetings serve as a communication and coordination form for improved system capabilities.

Increase Customer Service and Communication

- 🌐 GeoSpatial Services has cleared out a backlog of parcel map edits and is now able to make daily edits. Any delays are a result of the normal tax administration cycle and not due to a back log.
- 🌐 GeoSpatial Services processed 4 subdivision plats bring the year-end total to 17. This is right at the 5 year average of 17.
- 🌐 DOTS successfully moved all user email mailboxes and archives to the Microsoft Government Cloud – increasing the security and redundancy of UG email services and allowing DOTS to decommission several older servers
- 🌐 DOTS is planning the replacement of existing internet firewalls to increase infrastructure speeds across the Unified Government as well as provide redundancy and disaster recovery in the event of internet outage
- 🌐 DOTS began the deployment of Windows 10 throughout the UG






Increase Customer Service and Communication

- 🌐 DOTS is continuing the rollout and planning of 1 Gigabit switches to replace outdated equipment, with the Fleet and NRC upgrade to begin in the 2nd Quarter of 2019
- 🌐 DOTS started the deployment of gigabit phones throughout the UG to deliver gig speed to the desktop. This will allow users to take advantage of higher speeds and reduce latency.
- 🌐 DOTS is currently implementing LMS365, an online Learning Management System that can be access by Unified Government Employees via Office 365 to receive measurable computer-based training
- 🌐 Rental Licensing and Inspection finalized the Memorandum of Understanding with the Section 8 department of the Housing Authority for the agreement that UG Rental Licensing will be conducting inspections on all new applications they receive for Section 8 assistance

Increase Customer Service and Communication

- 🌐 Health Department and Black Health Care Coalition held a celebration for KCK Housing Authority residents who have championed tobacco cessation classes and quitting efforts at 6 housing authority sites
- 🌐 Sponsored Neighborhoods Up Incremental Development Workshop 10/2018 to assist small business start up or expansions
- 🌐 Tom Ziglar Speaking Event held for Senior Managers to develop and advance employee leadership skills
- 🌐 myWyco app added the ability to submit photos with a 3-1-1 service request 11/2018
- 🌐 Negotiated a new contract for UG auto liability insurance and a Third Party Administrator which resulted in a savings and efficiency
- 🌐 Accounting Division, Department of Technology, & the Clerk's Office collaborated in streamlining the senior rebate program saving about 40 total hours

Increase Customer Service and Communication

-  Municipal Court began notifying register vehicle owners by mail of tickets for parking violations for 2017 and 2018
-  Published information for citizens regarding parking ticket collections in the Citizen and e-News
-  Completed contract for court database vendor to provide electronic docket boards that will display directions and court dockets digitally for citizens improving the communication with those reporting to Court
-  Through the advancement and advertising of the NEXTREQUEST records portal, the electronic fulfillment of requests have increased from 252 in 2017 to 1,006 in 2018
-  Planning provided Economic Development staff access to the Development Review Committee electronic files to track and assist small businesses

Increase Customer Service and Communication

- 🌐 Commissioner & Other County Elected Official/Administrator On 1's
- 🌐 Weekly Operations Meetings with Department Heads
- 🌐 Weekly/Bi-Weekly/Monthly 1:1's w/Staff
- 🌐 On 3's in 4th Quarter
 - 🌐 Stormwater Rate Study
 - 🌐 T-Bones
 - 🌐 American Royal

Increase Community Cohesion

IMPROVE COMMUNICATIONS WITH RESIDENTS AND BUSINESSES

INCREASE COMMUNITY PARTICIPATION

Increase Community Cohesion

- 🌐 KCKPD Bureau of Operation began having district patrol officers follow-up with victims of crime a few days after the incident to see if they could provide any additional information or if they had any concerns. This new directive went over well with the community as they felt the Police Department was concerned about them and wanted to solve their crime.
- 🌐 UG website received the 2018 Web Marketing Association Outstanding Website Award
- 🌐 Unified Government Facebook Page is up 896 Likes compared to 404 in 2017, an increase of 122%
- 🌐 Produced one-minute videos with Commissioners (40 total) airing on UGTV
- 🌐 Produced UGTV programs about Register of Deeds and Public Works
- 🌐 UG attorneys have assisted with approximately 768 KORA requests in the last quarter
- 🌐 Chief Counsel provided a training on KOMA to the Housing Authority

Increase Community Cohesion

- 🌐 Parks and Recreation Department social media presence and engagement has increased by over 1000 followers in 2018
- 🌐 Published Fall/Winter 2018 Department Program Guide – last publication was printed in 2014
- 🌐 Parks and Rec program catalog guide now available online
- 🌐 West Lake Office opened in September 2018 to offer an additional location to service the community
- 🌐 Rosedale ballfield renovations (infield and outfield), installation of new bleachers and backstop replacement
- 🌐 Quindaro baseball game field renovated through CNIP funding
- 🌐 Eisenhower Community Center craft show had 52 vendors, up 20 vendors from 2018

Increase Community Cohesion

- 🌍 Annual Donuts with Santa at Kensington – 220 children visited with Santa and received gifts, up 170 visitors from last year
- 🌍 Snowball Shootout winter break basketball tournament at Eisenhower – 17 teams participated, over doubling the number of teams from last year (7 teams)
- 🌍 Expanded the Zoning Code Rewrite Steering Committee to include NBR directors
- 🌍 Selected consultant to monitor short term rental properties (Airbnb, VRBO, etc.)
- 🌍 Continued bi-weekly development meetings with USD 500 to assure smooth progression of their \$200 million bond project
- 🌍 Participated in community meetings such as Infrastructure Action Team, Latino Health for All, and Wyandotte County Sexual Assault Prevention
- 🌍 Planning published a monthly departmental newsletter

Increase Community Cohesion

- 🌐 Treasury Division – Livestream Motor Vehicle FAQ PowerPoint in both lobbies
- 🌐 Treasury Division – myWyco 2018 Tax Cycle Update
 - 🌐 Updated marketing on tax statement (Front & Back)
 - 🌐 Updated marketing graphics on tax statement envelope
 - 🌐 Mass disbursement of myWyco flyers in office
 - 🌐 6 ft' Stand Alone banners at both offices
- 🌐 Purchased social media ads to inform residents and businesses of Stormwater Public Meetings
- 🌐 Increased community engagement and educational information live posting during snowstorms
- 🌐 Hosted 7 Open Houses for the Proposed Stormwater Rate Change

Increase Community Cohesion






- 🌐 Sent a Notice of Election to every registered voter household to arrive in mailboxes 30 days before election day. Notice explained voting options and included an advance ballot by mail application.
- 🌐 Mailed a postcard reminder of the election to every registered voter household to arrive in mailboxes two weeks before election day and prior to the start of in-person early voting
- 🌐 Sent 10,227 general election advance ballots by mail
- 🌐 Provided three locations for early voting beginning two weeks before election day – total of early in-person votes 7,686.
- 🌐 Provided 31 locations for voting on Election Day – total of election day voters was 28,312.

Increase Community Cohesion

- 🌐 Conducted Mid-term General Election for 83,154 registered voters
- 🌐 Active registered voters: 75,974
- 🌐 42,500 votes counted including 952 provisional ballots
- 🌐 Assisted Commissioner in hosting 4th District Community Summit with over 120 participants
- 🌐 Met with Strawberry Hill leadership concerning business parking requirements
- 🌐 2nd Annual Hats & Gloves for the Homeless – collected and passed out 86 hats and gloves to Wilhelmina Gill service recipients
- 🌐 Sponsored 2018 KC Metro Human Relations Regional Summit – Representatives from Blue Springs, Olathe, Lee Summit, Raytown, Independence, and Overland Park

Increase Community Cohesion

Livable Neighborhoods

-  Hosted and coordinated Good Neighbor sessions. Each session focuses on a different Unified government department and is open to the public. There were 8 sessions with an average of 15 in attendance
-  Hosted and coordinated 10 monthly Livable Neighborhood Task Force meetings with updates from the Mayor, Police Chief and Sheriff, DA, NRC, and USD 500. The meeting is open to the public and there is an average of 65 in attendance
-  Created and implemented Good Neighbor academy class that helps to explain to residents the structure of the Unified Government
-  Printed 60,000 newsletters/flyers this year that have reached neighborhood members all over the city
-  Published 12 print newsletters (reaching 5,000 households a month) and 48 weekly e-newsletters (reaching 462 recipients a week)

Increase Community Cohesion


Livable Neighborhoods

-  Distributed 1500 Livable Neighborhoods Task Force Resource guides

-  Helped coordinate and participated in National Night Out Against crime

-  Provided 120 neighborhood phone trees for the year

-  Health Department participated in the New Chelsea community fair 11/2018, providing info about the services and emergency preparedness. 300 families attended.

-  Health Department staff participated in the Healthy, Happy, Holy Summit 11/2018, a gathering of faith leaders and other community members to talk about emerging health issues

Increase Community Cohesion

- 🌐 Every school district in the county signed on for puberty training provided by the Health Department for every 5th grader. Health Department staff presented to 15 schools in USD 500 on Puberty for 5th graders, reaching over 650 students.
- 🌐 Health Department is the first health department in the State of Kansas to offer HIV PrEP which is a Pre-Exposure prophylaxis against HIV
- 🌐 Health Department made great strides toward accreditation through making improvements in policies and procedures, data work, performance management, and other areas
- 🌐 Health Department hired its first-ever Health Informaticist in November to allow the HD to collect, analyze, and disseminate health-related data to HD employees and external partners

Values

SERVICE DELIVERY

- RESPONSIVE
- SOLUTION DRIVEN

PEOPLE CENTERED

- FAIR
- RESPECTFUL
- SERVANT LEADERS

DECISION MAKING

- HONEST
- INTEGRITY
- INCLUSIVE
- TRANSPARENT
- BOLD
- NIMBLE

RESOURCE MANAGEMENT

- SUSTAINABLE
- STEWARDSHIP

Values

- 🌐 UG Turnover 2018 – 4.87% vs. 3.87% for 2017
- 🌐 Total of 14 unemployment hearings for a cost savings of \$96,966.93
- 🌐 Processed 50 Workers Compensation Claims in 2018 vs. 34 in 2017
- 🌐 Police Applicants: 32 in 2018 with 8 applicants from WYCO vs 61 in 2017 with 20 applicants from WYCO
- 🌐 Sheriff Applicants: 25 in 2018 with 16 applicants from WYCO vs. 24 in 2017 with 13 from WYCO
- 🌐 Fire Department Applicants: 6 in 2018 – currently working on quarterly testing for 2019

Values

🌍 From a Department Head: We held an interview for one of our open positions. It was a young local kid. He had seemed excited when we set up the interview, but the interview was not good. After thinking about it for a few days I called him and asked if he would like some interview pointers. He eagerly said yes. We set up a time to have a Coke at McDonald's. We talked for a while and he explained a family situation that distracted him during the interview. I gave him some pointers and encouraged him to apply for another position. This time he was good in the interview and got the job.