

Information Request

Additional information can be requested at no cost on an “as requested” basis. The additional information will include:

“Targeted Case Management Handbook”

State of Kansas Regulations for Community Service Providers and CDDO’S (Article 63 and 64);

CDDO Policies and Procedures;

The contract between Social Rehabilitation Services—Health Care Policy/Community and Services (SRS-HCP/CSS) and the CDDO as well as copies of any types of contracts between the CDDO and it’s affiliated providers;

A current listing of all affiliated Community Service Providers and the services available; and
a listing of advocacy organizations.

If you would like this information in another format including written, Braille, and cassette tape. This will be made available to you by contacting our office at (913) 573-5502.

WCDDO
701 North 7th Street Room 346
Kansas City, KS 66101

Wyandotte County Developmental Disabilities Organization

Your Rights and Responsibilities



701 North 7th Street Room 346

Kansas City, KS 66101

Office: (913) 573-5502

Fax: (913) 573-5511

Your Rights and Responsibilities

- * There are a variety of community service providers available in Wyandotte County. You can get a list of those providers and the types of services that they provide from your case manager or by contacting WCDDO. You may receive services from any community service provider you choose.
- * Your case manager can help you access the community service provider of your choice. If you would like to receive services from someone who is not a community service provider, WCDDO will work with that provider or their agency to become an affiliated provider.
- * You have the right to select and receive case management services from any qualified affiliated provider or WCDDO. If you are receiving HCBS-MR funding you will have to select a provider from the list of qualified affiliated providers. If you do not receive HCBS-MR funding or participate in a license service you can select case management from the approved list. This service is covered by Medicaid and fee for service is an option if you do not have Medicaid.
- * You have the right to receive services without discrimination as to the severity of your disability unless the Secretary of SRS determines you present a danger to yourself or others. In this situation, you may be offered alternatives to community based services
- * You have the right to receive services which are responsive to your person-centered plan. It should include opportunities of choice and ensure all rights are afforded to you.

- * You have the right to receive services for which you are eligible as long as state and federal funding support is available. You also have a right to transfer your state and federal funds to any affiliated community service provider in Kansas.
- * You have the right to receive the services you need within 60 days of referral if funding is available.
- * You have the right to access WCDDO's dispute resolution process.
- * You have the right to request and receive information about WCDDO's quality assurance process and committee. You also may request information about WCDDO's Council of Community Members.
- * Your case manager or WCDDO can provide you a listing of local consumer and family advocate groups.

Consumer Rights and Responsibilities

A provider shall at all times encourage and assist each person served to understand and exercise the person's individual rights and to assume the responsibilities that accompany these rights.

Each person served shall be guaranteed the same rights afforded to individuals without disabilities. These rights may be limited only by provisions of law or court order, including guardianship, conservatorship, power of attorney or other judicial determination.

These rights shall include the following:

Being free from physical or psychological abuse or neglect, and from financial exploitation;

Having control over the person's own financial resources;

Being able to receive, purchase, have, and use the person's personal property;

Actively and meaningfully making decisions affecting the person's life;

Having privacy;

Being able to associate and communicate publicly or privately with any person or group of people of the person's choice;

Being able to practice the religion or faith of the person's choice;

Being free from the inappropriate use of a physical or chemical restraint, medication, or isolation as punishment, for the convenience of a provider or agent, in conflict with a physician's orders or as a substitute for treatment, except when physical restraint is in furtherance of the health and safety of the person;

Not being required to work without compensation, except when the person is living and being provided services outside of the home of a member of the person's family, and then only for the purpose of the upkeep of the person's own living space and of common living areas and grounds that the person shares with others;

Being treated with dignity and respect;

Receiving due process; and

Having access to the person's own records, including information about how the person's funding is accessed and utilized, and what services were billed for on the person's behalf.

A provider shall train each agent regarding the rights. In addition, a provider shall offer training at least annually regarding these rights and effective ways to exercise them to each person served, to the guardian if one has been appointed, and to the person's parent and other individuals from each person's support network.