GOALS

- **Reduce Blight**
- **Increase Safety and Perception of Safety**
- **Increase Community Health**
- **Increase Economic Prosperity for All Citizens**
- **Improve Customer Service and Communication**
- **Increase Community Cohesion**
VALUES

SERVICE DELIVERY

PEOPLE CENTERED

DECISION MAKING

RESOURCE MANAGEMENT

VALUES

Service Delivery
Responsive - Our attention is drawn to our community's needs resulting in services and programs that meet their needs.
Solution-Driven - We are proactive and focused on solving the root problem, not just addressing smaller issues as they come up.

People Centered
Fair - We use trusted sources and our decisions are based on facts.
Respectful - We show our employees and community the respect they deserve.
Servant leaders - We are committed to providing the best services to our community. We will do what it takes to get the job done.

Decision Making
Honest - We use trusted sources and our decision are based on facts.
Integrity - We stand by our decisions inside and outside of meetings, not just behind closed doors.
Inclusive - All voices are welcome here. We are a community with rich cultural and social diversity. We work towards decisions that benefit all parts of the community.
Transparent - We want to be honest and open with our decisions/data. Citizens have access to services and information.
Bold - We are committed to the decisions we make and stand by them.
Nimble - Since the world environment is always changing, we have learned to be adaptable. We take advantage of opportunities as they come along.

Resource Management
Sustainable - We are resourceful and only use what we need. We meet the needs of current residents as we keep the future in mind.
Stewardship - We are good stewards of our resources. We take care of what we have so it will be there for future generations.
REDUCE BLIGHT

REDUCE THE NUMBER OF STRUCTURES IN NEED OF DEMOLITION
REDUCE THE NUMBER OF UNSAFE STRUCTURES
REDUCE VACANT HOUSING STOCK
REDUCE THE NUMBER OF TAX SALE ELIGIBLE PARCELS
INCREASE PROPERTY MAINTENANCE INDEX RATINGS IN AREAS CONSIDERED AT RISK OR POORLY MAINTAINED

IMPROVE HOUSING CHOICE
IMPROVE HOUSING AFFORDABILITY
IMPROVE SATISFACTION WITH PUBLIC INFRASTRUCTURE AND APPEARANCE/MAINTENANCE
IMPROVE CONDITION OF PUBLIC INFRASTRUCTURE
REDUCE BLIGHT

Neighborhood Revitalization Strategy Area (NRSA)

➢ $381K in Community Development funds spent on Park Drive, Regan Field and along Ridge Ave

➢ 1,013 vacant lots changed ownership through the tax sale process and are now either being developed or maintained and are no longer considered blighted properties

SOAR

➢ Created and received approval for County-wide Adopt-A-Spot program (official launch: September 28th)

Land Bank Rehab Program continues to thrive and grow

➢ 62 contractors have been added, 25 home renovations have been started, 16 home renovations have been completed, and the number of houses with no offers has decreased from 33 to 2
REDUCE BLIGHT

Land Bank Cont’d

➢ Vacant, old Whittier Elementary School transferred from the Land Bank to a developer, who plans to turn the school into a mixed-use project with residential apartments and retail uses.

Knowledge Department

➢ Created the Pre-approved Housing Plans Program to remove the barriers to building new homes on vacant lots in our urban core.

Police Department

➢ Refocused strategies to identify and stop the individuals from illegal dumping. During 2019, Community Policing Officers have successfully apprehended 9 offenders for illegal dumping and are continuing to focus on the issue. Additionally 40 neighborhood cleanup events were conducted.
REDUCE BLIGHT

Legal

➢ partnered with a 3rd party vendor for the implementation and management of the vacant property registry.

Public Works

➢ Yard Waste Center serviced 3,092 residents bringing in 3,137 loads of trees & yard waste in 2019, compared to servicing 1,385 residents bringing in 1,603 loads of trees & yard waste in 2018.

➢ 5 Household Hazardous Waste Drop off events held
REDUCE BLIGHT

Code Enforcement

➢ Continues to pursue foreclosure/default registrations as well as the private side Vacant Property Registration Program’s operational protocol with Prochamps.
   ◦ There are currently 602 foreclosure/default registrations, 34 current Vacant Property Owners (VPO) registered – (2019)
   ◦ 591 foreclosure/default registrations, 1 current private owned registration- (2018)

Administrative Citation Stats: 01/01 – 08/31 (2019)
➢ 2,422 Administrative Citations in the amount of $402,055 Billed

Rental Licensing
REDUCE BLIGHT

NRC Demolition:

➢ 2019 to date - 61 Structures Demolished
  ◦ 59 Residential
  ◦ 2 Commercial
➢ 35 structures currently on the dangerous building list compared to 95 in 2018

NRSA Full Enforcement Blitz conducted the week of May 13-17, 2019

➢ 535 cases generated: 4 vehicles placarded for tow, 482 Notice of Violations issued, and 49 abatements of varying types
FULL REDUCE BLIGHT REPORT
INCREASE SAFETY AND PERCEPTION OF SAFETY

<table>
<thead>
<tr>
<th>Improve overall feeling of safety</th>
<th>Improve criminal justice system</th>
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<tr>
<td>Reduce crime</td>
<td>Provide more efficient and effective public safety services</td>
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INCREASE SAFETY AND PERCEPTION OF SAFETY

Area Agency on Aging Department

➢ Provided 87 customers with the LIFELINE system, which connects them to first responders and families, by a push of a button in the case of a fall or emergency need. 77 customers were noted to be receiving this service last quarter.

Community Corrections

➢ Pretrial supervision release caseloads are the highest they have been in the last ten years. They have increased by 30% in the last year. 736 Wyandotte County District Court offenders have been supervised since January of 2019 – saving 42,611 jail bed days.

➢ Adult House Arrest supervised 299 offenders from KCK Municipal, Edwardsville Municipal, Bonner Springs Municipal, and Wyandotte County District Courts since January of 2019. Saving 28,655 Jail bed days with a success rate of 98%.

Dispatch Center

➢ Phase I improvements to the 9-1-1 completed in July 2019

➢ Phase II improvements; including new software and all remaining electrical/mechanical updates are currently on schedule for spring 2020
INCREASE SAFETY AND PERCEPTION OF SAFETY

Quindaro Townsite

➢ Received grant funding to complete the Phase I environmental assessment with only one item requiring remediation (the site of a former dry cleaner).

Emergency Management

➢ Monitored river flooding throughout the spring. Submitted damages for reimbursement via DR-4449. This includes working with the two levee districts to recover costs from pumping water for several months.

GSS

➢ Developed a field application that is being used by the Sheriff’s Department for offender address verification.

Health Department

➢ Conducted 3 car seat “check lane” events. Car seats were checked for safety, new seats were distributed, and parents were educated on safe installation of car seats.
INCREASE SAFETY AND PERCEPTION OF SAFETY

Fire Department

➢ Rescued and/or resuscitated 16 residents from fires, entrapments, or medical emergencies

➢ Successfully improved the Insurance Services Office (ISO) Public Protection Classification from 3 to 2

➢ Created Mutual/Auto-Aid agreements with Fairmount Township, Leavenworth City, Leavenworth County, Edwardsville, and Bonner Springs

Legal Department

➢ Newly developed training for Sheriff’s Deputies in the Pride Academy program, designed for those seeking promotion to supervisory roles

➢ Developed and presented new legal training for building security officers

➢ Collaborated with Municipal Court and Parking enforcement to develop a policy and procedure for identifying repeat parking offenders and attaching an immobilization device ("boot") to recapture fees and costs
Police Department

➢ Violent Crime decreased YTD 3.5% / **Property Crime** decreased 19.8% / **Target Crime** decreased 17.2%

➢ US Marshall Service launched March 2019, “Operation Lateral Storm,” which resulted in approximately 219 arrests, a majority of those being known gang members, as well as the seizure of 38 weapons.

➢ Summer Cadets completed the second season. Each year 18 high school students between the ages of 16-18 are exposed to many job opportunities in our community. Following the first year, two students were successfully employed with companies that partnered with the Police Department. We currently have two (2) students in the process of being hired by the Department and two (2) others are being hired by a community partner.
FULL INCREASE SAFETY AND PERCEPTION OF SAFETY REPORT
INCREASE COMMUNITY HEALTH

- Improve county health index ranking
- Improve access to healthy food
- Improve system of well-used and enjoyable public parkland that features equitable, convenient access for residents throughout the community
- Increase walkability around schools
- Increase walking and biking in the community
INCREASE COMMUNITY HEALTH

Area Agency on Aging

➢ Implemented a new Enhanced Fitness Site to the Bonner Springs Senior Center

➢ Implemented a small pilot program – (CHAMPS) “Choosing Healthy Appetizing Meal Plan Solutions” for SENIORS. This program is geared more toward independent mobile seniors. Currently the partnership is with HYVEE Groceries.

Community Corrections

➢ Youth Services partnered with community-based non-profit “The Village Initiative” to put together a pilot program where selected youth were paired with reformed adult offenders to hear the adult’s story and their lessons learned.

Health Department

➢ kNOw LEAD KCK Grant Program – Received 47 eligible requests for assistance for lead remediation. Completed lead-safe clearance on 13 properties, 6 properties under contract, 9 properties with lead inspections and risk assessments awaiting contractor walkthroughs for bids, and 18 eligible applicants in pipeline.

Delinquent Tax

➢ Abstracting vacant and problem structures to be placed in the tax sale has moved (31) structures (in the last 3 sales) into the Land Bank for rehab or to be secured.
INCREASE COMMUNITY HEALTH

Economic Development

➢ Groundbreaking for the downtown grocery store, the Merc Co+Op, took place on August 15 with significant news coverage and attendance by nearly 300 community members. The construction is now underway with the grand opening set for early summer 2020.

➢ The University of Kansas Health Systems opened the first phase of their Strawberry Hill Campus. The facility for inpatient mental and behavioral health care hosted over 800 neighbors and community members during the week of grand opening festivities.

Health Department

➢ Recently released adult smoking rate data showed Wyandotte County had an estimated smoking rate of 21.8%. This is a drop from the 25.4% rate recorded in 2013.

➢ Edwardsville City Council passed the Tobacco 21 law in January, which took effect in April. Health Department staff provided assistance and testimony to the City Council in support.
INCREASE COMMUNITY HEALTH

Community Health Improvement Plan Update

➢ Jobs & Education – Increasing the capacity by 300 for additional children to receive licensed childcare services in Wyandotte County. New day care homes and providers have been opened in 2019.

Parks and Recreation

➢ For the first time in 5 years, swim lessons were offered at Parkwood Pool

Public Works

➢ Quiet Zone draft agreement with Edwardsville was completed and approved. House demolitions were completed. Plan revisions for additional work in Edwardsville is underway.

➢ Removed 8,538 cubic yards of debris from the roadway with street sweepers for a 43% increase over 2018.
PUBLIC WORKS Cont’d

- Began construction of 2 pump stations 16 (Polfer Rd near 115th) improvements
- Began construction of pump station 18 (51st and Kansas Avenue) force main extension.
- Piper Creek Regional Interceptor Improvements finalized design, awarded contract and construction began in September.
- Safe Routes to School projects completed at West Middle/William Allen White and Noble Prentis schools.
- Safe Route to Schools Walking School Bus program has 15 schools participating in the program – 7 more than 2018.
FULL INCREASE COMMUNITY HEALTH REPORT
INCREASE ECONOMIC PROSPERITY FOR ALL CITIZENS

Enhance built environment to promote access
Increase effectiveness of economic incentives
Increase workforce readiness
Support development with infrastructure
Connect people to jobs
Improve financial resiliency
INCREASE ECONOMIC PROSPERITY FOR ALL CITIZENS

Area Agency on Aging

➢ Implemented a campaign to increase awareness and raise a decreasing donation trend affecting the Meals on Wheels Program. Donations raised will go back into the Nutrition Program.

Appraiser’s Office

➢ Commercial Division of the met statistical compliance requirements for the first time since 2004.

➢ Notified from the Director of Property Valuation Division they achieved overall “Substantial” Compliance for 2019.

➢ Building Permits for 2018 was 2,444 and for 2019 we have received 1,173.

Community Development

➢ CHIP Down Payment Assistance Program – Assisted 14 applicants for down payment assistance with $209,986 of HOME program funds. Leveraged $1,528,888 through mortgage loans and private funds.
INCREASE ECONOMIC PROSPERITY FOR ALL CITIZENS

Economic Development

➢ Two residential projects advanced in downtown – The Boulevard Lofts and the YMCA Lofts.

➢ Turner Logistics Project development agreement was approved by the Commission in July 2019 representing an investment of $125 million on land previously inaccessible due to the Turner Diagonal. Thousands of jobs will result from the development over the coming years.

Finance Department

➢ Completed several General Obligation Tax-Exempt bond issues in 2019, including a $20.3 million Improvement Bond, $8.9 million Refunding Bond, and two Temp notes totaling $53.3 million.

➢ Treasury Division – Wyandotte County Bank Tour, met with representatives of the banking institutions that serve Wyandotte County to encourage more participation in the investment bidding process.

➢ Budget Division completed approval of the 2020 budget.
LEGAL DEPARTMENT

Acquired the land for the Brune elementary road redesign project.

MUNICIPAL COURT

- Adopted a policy change to allow citizens to request a continuance on traffic court cases without an attorney.
- With the adoption of the PayIT (myWYCO) payment app, citizens are allowed, for the first time, to make partial payments towards court fine/fee without traveling to City Hall.

NEIGHBORHOOD RESOURCE CENTER

- YTD 693 new businesses filed an occupation tax application compared to 704 in 2018.
- 721 permits with a value of $164,607,612.92 were issued in 2019 vs 744 permits with a value of $143,869,223.14 in 2018.
- 73 Single Family Home permits were issued in 2019 vs 132 issued in 2018.
INCREASE ECONOMIC PROSPERITY FOR ALL CITIZENS

Planning Department
➢ Began citizen engagement regarding the Central Area Master Plan.

Public Works
➢ Annual resurfacing projects that were carried over from 2018 were completed in the spring. The 2019 program has been awarded and work has begun. The remaining work will be carried over through the winter and spring.
➢ Construction of the Leavenworth Road Modernization Project from 38th to 63rd has been substantially completed.

Transit
➢ Began operation of the 18th Street transit route; the first new transit route operated by the UG in over 10 years.
➢ Welcomed Donnelly College as a University Pass partner allowing student IDs to serve as a regional bus pass.
FULL INCREASE ECONOMIC PROSPERITY FOR ALL CITIZENS REPORT
INCREASE CUSTOMER SERVICE AND COMMUNICATION

Continue development of open data
Improve employee customer service skills
Increase employee innovation and problem-solving
Improve communications with elected officials
INCREASE CUSTOMER SERVICE AND COMMUNICATION

Election Office

➢ Increased voter registration with 6,746 new voters

Accounting Division

➢ Successfully completed the 2018 Audit with no findings, receiving an unqualified opinion “clean opinion.”

Health Department

➢ Submitted an application for Accreditation through the Public Health Accreditation Board on July 25th.

➢ The Board of Health convened in February 2019 for the first time in many years. A regular schedule has been established to meet every six months.
Health Department Cont’d

➢ WIC partnered with SW Blvd Family Clinic to provide dental fluoride treatments to over 150 WIC children.

➢ Health Department began implementation of its new Electronic Health Records.

➢ TB Control division presented three programs in the community concerning TB disease, TB infection, control and treatment. (There is an average of six TB disease cases each year in Wyandotte County.)

➢ Developed an online satisfaction survey for family members, guardians and clients to give feedback regarding services provided to persons with disabilities in our community.

Knowledge

➢ Connected NRC, Fleet, Aging, and Annex to the UG’s new private fiber network.
INCREASE CUSTOMER SERVICE AND COMMUNICATION

Legal Department
➢ UG attorneys have assisted with approximately 2088 KORA requests to date in 2019.

Neighborhood Resource Center
➢ Began notifying neighborhoods of impending demolitions by placing a SOAR Demolition sign in the yards of structures that have been awarded for demolition.
➢ Started conducting the inspections on new Section 8 applications on 2/1/2019; 130 properties have been inspected.
➢ Hosted and coordinated 8 monthly Livable Neighborhood Task Force meetings with updates from the Mayor, Police Chief, and Sheriff, DA, NRC, and USD 500 with an average of 65 in attendance.
➢ Implemented program to track Short Term Rentals.
INCREASE CUSTOMER SERVICE AND COMMUNICATION

Parking Control

➢ Installed automated credit card payment machines in parking lots A and C

Public Works

➢ Between January 1 and September 5, the Street Division used 1,701 tons of asphalt to patch potholes – 36% higher than 2018.
➢ Deployed two new pothole patchers and a striping truck
➢ Designed and deployed Public Works’ first Annual Report
➢ Reorganized the Street Division to provide increase operational efficiency and provide higher levels of service to customers
➢ Created and deployed a digital form for customers to request a Block Party Permit via the website
INCREASE CUSTOMER SERVICE AND COMMUNICATION

Public Relations

➢ Produced 50+ UGTV and website videos featuring Mayor and Commissioners, Neighborhoods Up and the MERC Groundbreaking
➢ Launched livestream and UGTV broadcast of UG Planning Commission meetings

Transit

➢ Published a performance dashboard on the Transit department webpage
FULL INCREASE CUSTOMER SERVICE AND COMMUNICATION REPORT
INCREASE COMMUNITY COHESION

Improve communications with residents and businesses

Increase community participation
INCREASE COMMUNITY COHESION

SOAR

➢ Attended 10 community engagement events with information and resources this year

Election Office

➢ Conducted special election for Turner USD #202 for voter approval to issue up to $44,000,000.00 in general obligation bonds to improve district buildings and sites

Health Department

➢ Presented a program at the Kansas City Mo health department about our PrEP program (PrEP is a once-a-day pill for prevention of HIV infection). The UG Health Department is the first health department in Kansas to offer HIV PrEP.

➢ Provided 2 training sessions to school vocational counselors, teachers and staff of Vocational Rehabilitation regarding intake and eligibility process to qualify and/or receive Intellectual & Developmental Disability (I/DD) services along with collaboration to encourage employment among this population.
INCREASE COMMUNITY COHESION

**Museum**
- Updated museum website, contact information, and hours to ensure accuracy for greater community communication and access.
- Engaged 879 community members through museum visitation and outreach events (July and August of 2019)
- Parks and Recreation - Partnered with Kaboom and Carmax Foundation to rebuild Pammy’s Playground at Bill Clem Park
- 2nd year of “Movies in the Park” series which consisted of 3 dates drew a total of 175 participants over the summer
- Held the 6th annual Christmas in July at Wyandotte County Lake which drew an attendance of 750+

**Building & Logistics**
- Assisted with 54 special events and 84 events at Memorial Hall

**Public Works**
- Held 13 community Stormwater rate meetings
THE FULL ADMINISTRATOR’S UPDATE REPORT