

Residential Trash Service in Kansas City, Kansas

(Up to and including a 4-plex unit) (Nov.2017)

1. **When does trash get picked up?** Trash is picked up once per week. Normal collection hours are 7 a.m. to 5 p.m. Monday through Friday. (If necessary, summer heat schedule is from 6 a.m. to 5 p.m. June thru September.) Deffenbaugh may come at any time during the day.
2. **What happens on Holidays?** If your pick up day falls on or after a holiday your service will be one day later that week. Holidays include: New Year's Day, Memorial Day, 4th of July, Labor Day, Thanksgiving Day, and Christmas Day. If the holiday falls on a Saturday or Sunday it will not impact your collection service.
3. **When can I place my trash to the curb?** It shall be unlawful for a person, owner, owner's agent or occupant to set out any garbage for trash collection before 4 p.m. of the day prior to the day of collection or allowing it to remain at the curb after trash collection day.
4. **Where should your trash be placed?** Place all items 3 feet or closer to the curb for collection. Place refuse outside of any enclosures and at ground level. No refuse can be placed on vehicles.
5. **How does trash need to be packaged for pickup?** Garbage or trash should be placed to the curb in a plastic bag or a container 50 gallons or less with adequate handles for lifting and a tight fitting lid. City regulations require bags to be tied. Tied bags can be placed to the curb or in an approved container for collection. Container openings must not be constrictive and allow for easy removal of bags. Contents being too heavy for one container or bag (more than 50 pounds) must be divided into additional containers or bags. Loose trash will not be removed.
6. **What bulky, large items are picked up?** Large household furniture & appliances such as mattresses, beds, chairs, stoves, washers, dryers, & hot water tanks should be set three feet or closer to the curb for collection each week. Rugs must be rolled up and tied, not to exceed 4 feet or 50 pounds. Loose lumber must be tied in bundles not more than four feet long and not in excess of 50 pounds.
7. **What about yard waste?** Trees or tree branches with a diameter of 4" or less, shrub, brush, leaf, grass trimmings and all organic vegetable and plant matter originating from geographic areas of Wyandotte County are accepted. Tree branches under 4" diameter must be tied in bundles not more than four feet long and not in excess of 50 pounds.
8. **Are tires taken in our trash?** Tires must be dismounted (no rims), then set at curb for pickup. Limit of 2 tires per month per household.
9. **What about refrigerators, freezers, and air conditioners?** They are only picked up if you call Deffenbaugh, 913-631-3300. They have a special truck that goes out each Thursday. These items are picked up free as part of your trash service.
10. **What materials are not taken in regular trash?** Plaster, rubble, & wood from demolition and rehabilitation of buildings are not taken as you need to call a waste management company and pay for the cost of removal. Other items not taken in weekly trash include automotive parts improperly bundled; no waste from any public school, commercial or industrial establishment; no regulated hazardous waste; no polychlorinated biphenyl waste; no regulated non-containerized liquid waste; no medical waste; and no dead animals.

For more information call 913-573-8318 or 913-573-5400

