2016 Kansas City, KS/ Wyandotte County Community Survey

District 3

...helping organizations make better decisions since 1982

Final Report

Submitted to:
Unified Government of Wyandotte County/
Kansas City, Kansas

Submitted by: ETC Institute
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Olathe, Kansas
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May 2016

Contents

Executive Summary ..... Page i

Section 1: Importance-Satisfaction Analysis ..... Page 1

Section 2: GIS Maps ..... Page 10

Section 3: Tabular Analysis for District Questions ..... Page 56

Section 4: Survey Instrument ..... Page 65

Investment Priorities

Recommended Priorities for the Next Two Years. In order to help the Unified Government identify investment priorities for the next two years, ETC Institute conducted an Importance-Satisfaction (I-S) analysis. This analysis examined the importance that residents placed on each service and the level of satisfaction with each service.

By identifying services of high importance and low satisfaction, the analysis identified which services will have the most impact on overall satisfaction with City and County services over the next two years. If the Unified Government wants to improve its overall satisfaction rating, they should prioritize investments in services with the highest Importance Satisfaction (I-S) ratings. Details regarding the methodology for the analysis are provided in the Section 3 of this report.

Based on the results of the Importance-Satisfaction (I-S) Analysis, ETC Institute recommends the following:

- **Overall Priorities for the City by Major Category.** The first level of analysis reviewed the importance of and satisfaction with major categories of City services. This analysis was conducted to help set the overall priorities for the City. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the City's overall satisfaction rating are listed below in descending order of the Importance-Satisfaction rating:

    - Quality of maintenance of City streets
    - Quality of storm water runoff/management system
    - Quality of communication with the public
    - Quality of public transportation
    - Quality of code enforcement

- **Overall Priorities for the County by Major Category.** The second level of analysis reviewed the importance of and satisfaction with major categories of County services. This analysis was conducted to help set the overall priorities for the County. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the County's overall satisfaction rating are listed below in descending order of the Importance-Satisfaction rating:

    - Quality of motor vehicle registration
    - Quality of the Area Agency on Aging Services
    - Quality of Public Health Department services
    - Quality of services for developmental disabilities
    - Quality of customer service provided by Unified Government employees

- **Priorities Within <u>Departments/Specific Areas</u>:** The third level of analysis reviewed the importance of and satisfaction of services within departments and specific service areas. This analysis was conducted to help departmental managers set priorities for their department. Based on the results of this analysis, the services that are recommended as the top priorities within each department over the next two years are listed below:

    - **Public Safety**: City's overall efforts to prevent crime, visibility of Code Enforcement in neighborhoods, quality of animal control in neighborhoods, and the visibility of police in neighborhoods.
    - **City Codes and Ordinances**: Enforcing the clean-up of litter and debris (blight) city-wide, enforcing mowing and trimming of weeds on private and/or vacant property city-wide, enforcing clean-up of junk, trash and debris (blight) in neighborhoods, enforcing mowing and trimming of weeds on private and/or vacant property in neighborhoods, and enforcing maintenance of residential property (houses) in neighborhoods.
    - **City Maintenance Services**: Maintenance of streets, sidewalks, and curbs in neighborhoods, snow removal on neighborhood streets, and maintenance of major City streets.
    - **Parks and Recreation:** Number of walking and biking trails, swimming pool and spray parks, and youth recreation programs.

Section 1:

Importance-Satisfaction Analysis

Importance-Satisfaction Analysis

Kansas City, KS/Wyandotte County

Overview

Today, city and county officials have limited resources which need to be targeted to activities that are of the most benefit to their citizens. Two of the most important criteria for decision making are (1) to target resources toward services of the highest importance to citizens; and (2) to target resources toward those services where citizens are the least satisfied.

The Importance-Satisfaction (IS) rating is a unique tool that allows public officials to better understand both of these highly important decision making criteria for each of the services they are providing. The Importance-Satisfaction rating is based on the concept that cities will maximize overall citizen satisfaction by emphasizing improvements in those service categories where the level of satisfaction is relatively low and the perceived importance of the service is relatively high.

Methodology

The rating is calculated by summing the percentage of responses for items selected as the first, second and third most important services for the City or County to emphasize over the next two years. This sum is then multiplied by 1 minus the percentage of respondents that indicated they were positively satisfied with the City or County's performance in the related area (the sum of the ratings of 4 and 5 on a 5-point scale excluding "don't know" responses). "Don't know" responses are excluded from the calculation to ensure that the satisfaction ratings among service categories are comparable. [IS=Importance x (1-Satisfaction)].

Example of the Calculation. Respondents were asked to identify the overall Kansas City, KS services they thought were the most important for the City to provide. Approximately sixty-six percent (65.5%) of residents selected the "quality of maintenance of City streets" as one of the most important major services to provide.

With regard to satisfaction, twenty-seven percent (26.5%) of the residents surveyed rated their overall satisfaction with the "quality of maintenance of City streets" as a "4" or a "5" on a 5-point scale (where "5" means "very satisfied"). The I-S rating for "quality of maintenance of

City streets" was calculated by multiplying the sum of the most important percentages by 1 minus the sum of the satisfaction percentages. In this example, 65.5% was multiplied by 26.5% (1-0.735). This calculation yielded an I-S rating of 0.4814, which ranked first out of fifteen major City services.

The maximum rating is 1.00 and would be achieved when 100% of the respondents select an item as one of their top three choices to emphasize over the next two years and 0% indicates that they are positively satisfied with the delivery of the service.

The lowest rating is 0.00 and could be achieved under either one of the following two situations:

- if 100% of the respondents were positively satisfied with the delivery of the service
- if none (0%) of the respondents selected the service as one of the three most important areas for the City to emphasize over the next two years.

Interpreting the Ratings

Ratings that are greater than or equal to 0.20 identify areas that should receive significantly more emphasis over the next two years. Ratings from .10 to .20 identify service areas that should receive increased emphasis. Ratings less than .10 should continue to receive the current level of emphasis.

- Definitely Increase Emphasis (IS>=0.20)
- Increase Current Emphasis (0.10<=IS<0.20)
- Maintain Current Emphasis (IS<0.10)

The results for District 3 are provided on the following page.

Importance-Satisfaction Rating
Kansas City, KS/Wyandotte County
City Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Very High Priority (IS > .20)						
Maintenance of City streets	66%	**1**	27%	**8**	0.4814	**1**
Storm water runoff/management system	31%	**2**	33%	**5**	0.2094	**2**
High Priority (IS .10-.20)						
Communication with the public	26%	**3**	32%	**7**	0.1789	**3**
Public transportation	25%	**5**	30%	**15**	0.1759	**4**
Code enforcement	22%	**7**	32%	**3**	0.1503	**5**
Parks & recreation facilities	25%	**6**	51%	**6**	0.1213	**6**
Parks & recreation programs	18%	**9**	40%	**10**	0.1052	**7**
Recycling	21%	**8**	50%	**14**	0.1029	**8**
Medium Priority (IS < .10)						
Sewer utility system	17%	**10**	44%	**9**	0.0951	**9**
Police services	25%	**4**	66%	**1**	0.0864	**10**
Planning & zoning	12%	**11**	34%	**11**	0.0766	**11**
Municipal court	7%	**15**	35%	**13**	0.0472	**12**
Trash collection system	11%	**12**	74%	**12**	0.0299	**13**
Ambulance services	10%	**13**	76%	**2**	0.0237	**14**
Fire services	9%	**14**	81%	**4**	0.0170	**15**

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %: The "Most Important" percentage represents the sum of the first, second and third most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis over the next two years.

Satisfaction %: The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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Importance-Satisfaction Rating
Kansas City, KS/Wyandotte County
Wyandotte County Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Very High Priority (IS > .20)						
Motor Vehicle Registration	39%	**1**	46%	**3**	0.2087	**1**
High Priority (IS .10-.20)						
Area Agency on Aging Services	26%	**3**	30%	**14**	0.1856	**2**
Public Health Department services	28%	**2**	37%	**9**	0.1774	**3**
Services for developmental disabilities	23%	**6**	29%	**15**	0.1664	**4**
Customer service provided by Unified Government employees	25%	**5**	38%	**7**	0.1541	**5**
Senior transportation	21%	**7**	30%	**13**	0.1459	**6**
County parks	25%	**4**	49%	**2**	0.1293	**7**
Medium Priority (IS < .10)						
Community elections	14%	**8**	38%	**5**	0.0838	**8**
County Appraiser's Office services	12%	**9**	33%	**12**	0.0782	**9**
Adult Jail/Juvenile Detention Center	11%	**10**	34%	**11**	0.0699	**10**
The Election Office	10%	**11**	42%	**4**	0.0561	**11**
District Courts	9%	**12**	38%	**6**	0.0542	**12**
Treasurer's Office	8%	**13**	38%	**8**	0.0487	**13**
County Sheriff's office	6%	**14**	50%	**1**	0.0314	**14**
The District Attorneys' Office	4%	**15**	35%	**10**	0.0228	**15**

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %: The "Most Important" percentage represents the sum of the first, second and third most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis over the next two years.

Satisfaction %: The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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Importance-Satisfaction Rating
Kansas City, KS/Wyandotte County
Public Safety

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Very High Priority (IS > .20)						
The City's overall efforts to prevent crime	38%	**1**	39%	**7**	0.2332	**1**
High Priority (IS .10-.20)						
The visibility of Code Enforcement in your neighborhood	25%	**4**	28%	**9**	0.1804	**2**
Quality of animal control in your neighborhood	27%	**3**	36%	**8**	0.1722	**3**
The visibility of police in neighborhoods	36%	**2**	53%	**4**	0.1658	**4**
The visibility of Building Inspection in your neighborhood	17%	**7**	22%	**10**	0.1315	**5**
Medium Priority (IS <.10)						
How quickly police department personnel respond to emergencies	21%	**5**	55%	**3**	0.0936	**6**
The visibility of police in neighborhood retail areas	18%	**6**	48%	**5**	0.0913	**7**
Enforcement of traffic laws	14%	**8**	46%	**6**	0.0749	**8**
How quickly fire department responds to medical emergency calls	9%	**9**	76%	**2**	0.0207	**9**
How quickly fire department responded to fires	7%	**10**	77%	**1**	0.0172	**10**

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %: The "Most Important" percentage represents the sum of the first, second and third most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis over the next two years.

Satisfaction %: The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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Importance-Satisfaction Rating
Kansas City, KS/Wyandotte County
City Maintenance

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Very High Priority (IS > .20)						
Maintenance of streets in your neighborhood	46%	**1**	24%	**11**	0.3528	**1**
Maintenance of sidewalks in your neighborhood	33%	**2**	22%	**12**	0.2581	**2**
High Priority (IS .10-.20)						
Maintenance of curbs in your neighborhood	23%	**5**	25%	**10**	0.1750	**3**
Snow removal on neighborhood streets	26%	**3**	35%	**6**	0.1678	**4**
Maintenance of major City streets	26%	**4**	37%	**4**	0.1632	**5**
Overall cleanliness of streets & other public areas	19%	**6**	26%	**9**	0.1399	**6**
Maintenance of alleys in your neighborhood	14%	**8**	15%	**13**	0.1182	**7**
Maintenance of stormwater drainage system in your neighborhood	17%	**7**	32%	**7**	0.1154	**8**
Medium Priority (IS <.10)						
Overall appearance of Downtown	9%	**10**	36%	**5**	0.0552	**9**
Snow removal on major City streets	13%	**9**	56%	**1**	0.0549	**10**
Maintenance of Downtown parking lots	5%	**12**	30%	**8**	0.0348	**11**
Maintenance of street signs/ traffic signals	5%	**11**	49%	**2**	0.0273	**12**
Maintenance of City buildings	3%	**13**	38%	**3**	0.0205	**13**

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %: The "Most Important" percentage represents the sum of the first, second and third most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis over the next two years.

Satisfaction %: The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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Importance-Satisfaction Rating
Kansas City, KS/Wyandotte County
City Codes and Ordinances

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Very High Priority (IS > .20)						
Enforcing clean-up of junk, trash & debris (blight), city-wide	46%	**1**	27%	**7**	0.3384	**1**
Enforcing mowing & trimming of weeds on private and/or vacant property, city-wide	36%	**3**	27%	**6**	0.2621	**2**
Enforcing clean-up of junk, trash & debris (blight), in your neighborhood	36%	**2**	35%	**4**	0.2358	**3**
High Priority (IS .10-.20)						
Enforcing mowing & trimming of weeds on private and/or vacant property, in your neighborhood	26%	**4**	30%	**5**	0.1851	**4**
Enforcing maintenance of residential property (houses) in your neighborhood	26%	**5**	35%	**3**	0.1727	**5**
Enforcing removal of inoperable or junk cars in your neighborhood	23%	**6**	38%	**1**	0.1407	**6**
Medium Priority (IS <.10)						
Enforcing maintenance of business property	15%	**7**	36%	**2**	0.0930	**7**

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %: The "Most Important" percentage represents the sum of the first, second and third most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis over the next two years.

Satisfaction %: The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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Importance-Satisfaction Rating
Kansas City, KS/Wyandotte County
Parks and Recreation

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Very High Priority (IS > .20)						
Number of walking & biking trails	34%	**1**	36%	**3**	0.2212	**1**
High Priority (IS .10-.20)						
Swimming pool & spray parks	24%	**3**	22%	**12**	0.1856	**2**
Youth recreation programs	22%	**4**	27%	**9**	0.1603	**3**
Programs for seniors	18%	**7**	23%	**11**	0.1388	**4**
Adult recreation programs	18%	**6**	24%	**10**	0.1374	**5**
The number of parks	20%	**5**	37%	**2**	0.1275	**6**
Maintenance of parks & equipment	26%	**2**	52%	**1**	0.1243	**7**
Medium Priority (IS <.10)						
Fees charged for recreation programs	13%	**8**	27%	**8**	0.0956	**8**
Number of outdoor athletic fields	9%	**9**	33%	**5**	0.0626	**9**
Ease of registering for programs	6%	**10**	30%	**7**	0.0444	**10**
Skate board parks	4%	**11**	31%	**6**	0.0261	**11**
Sunflower Hills Golf Course	1%	**12**	34%	**4**	0.0053	**12**

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %: The "Most Important" percentage represents the sum of the first, second and third most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis over the next two years.

Satisfaction %: The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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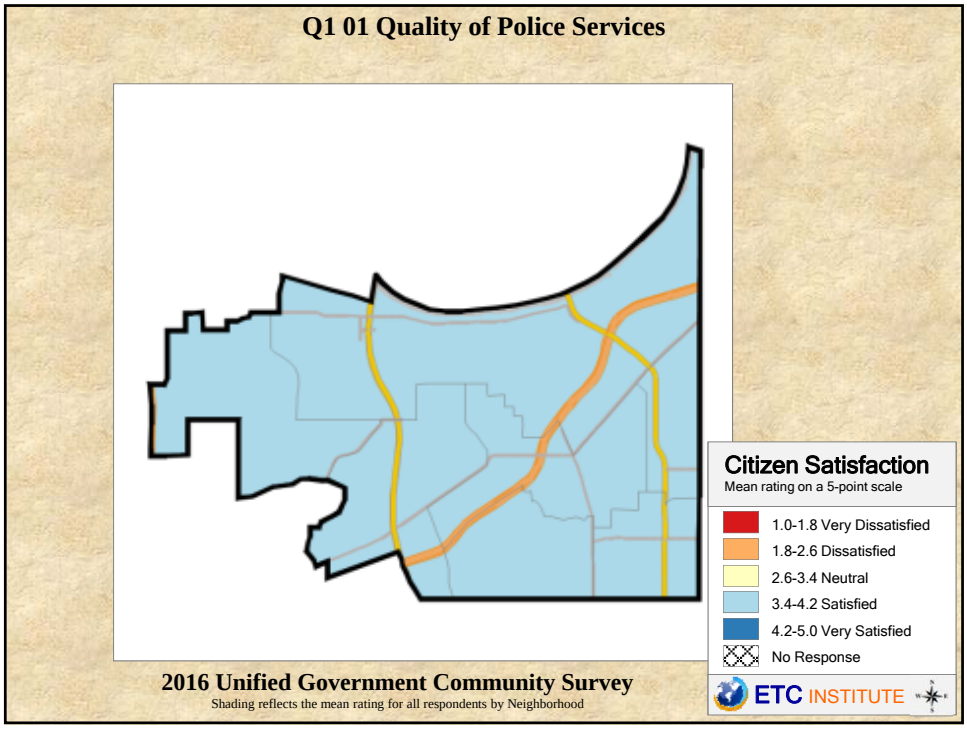
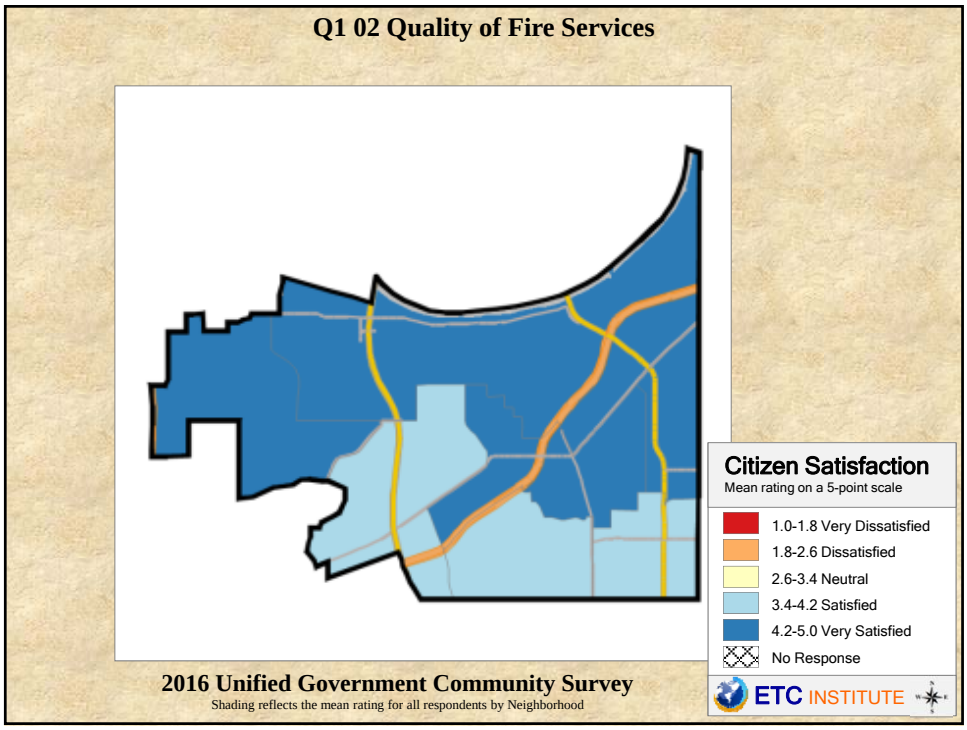
Section 2:
GIS Maps

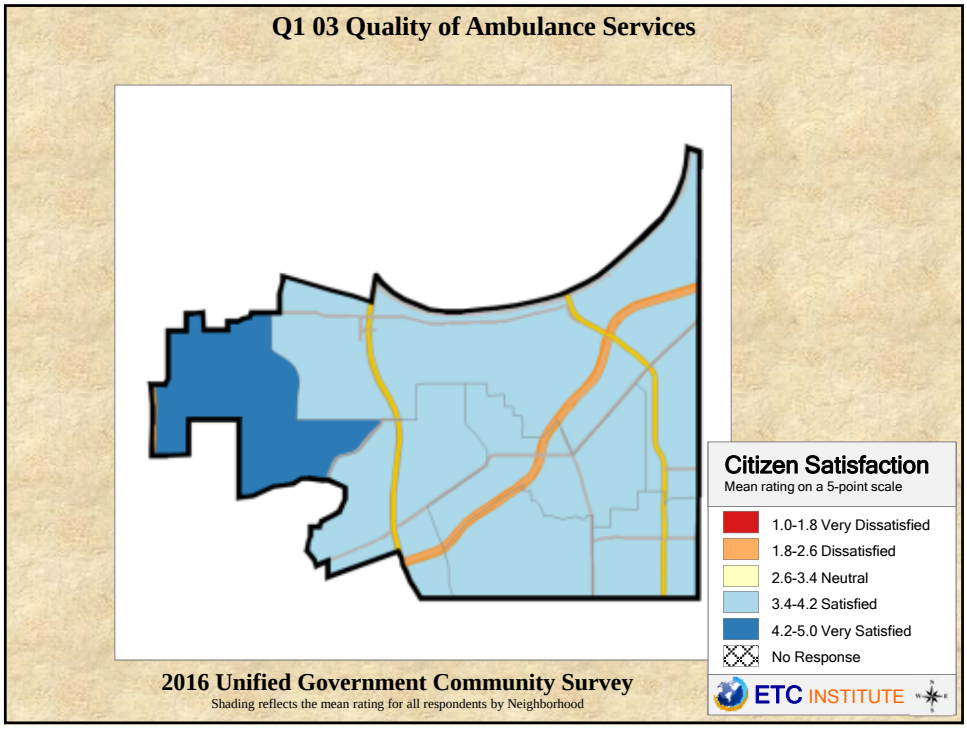
Location of Survey Respondents

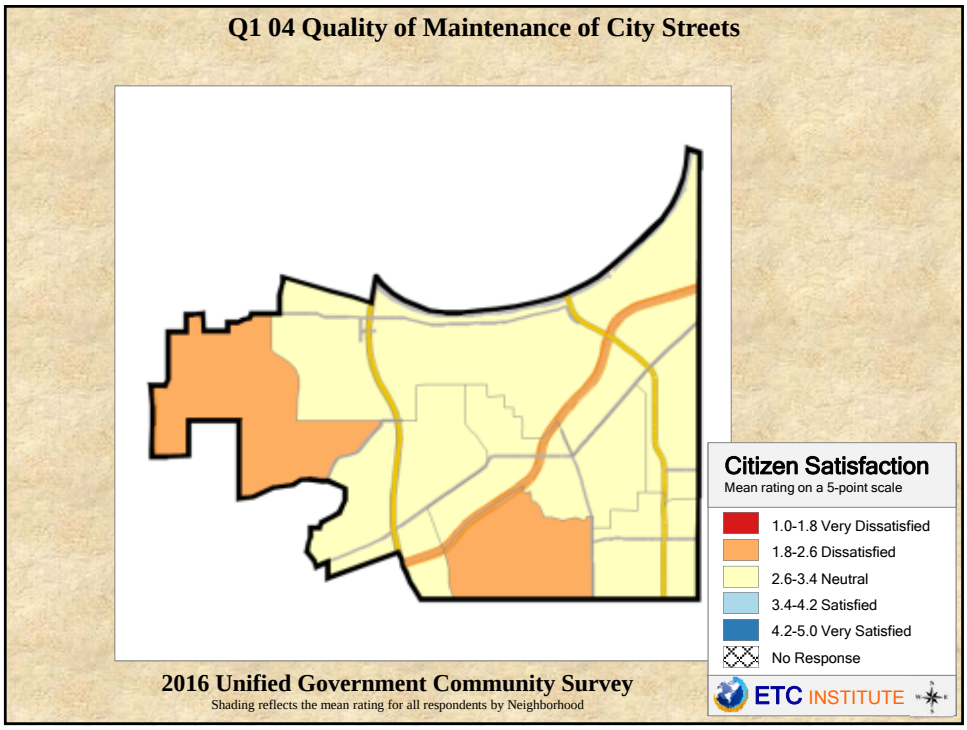
2016 Unified Government Community Survey

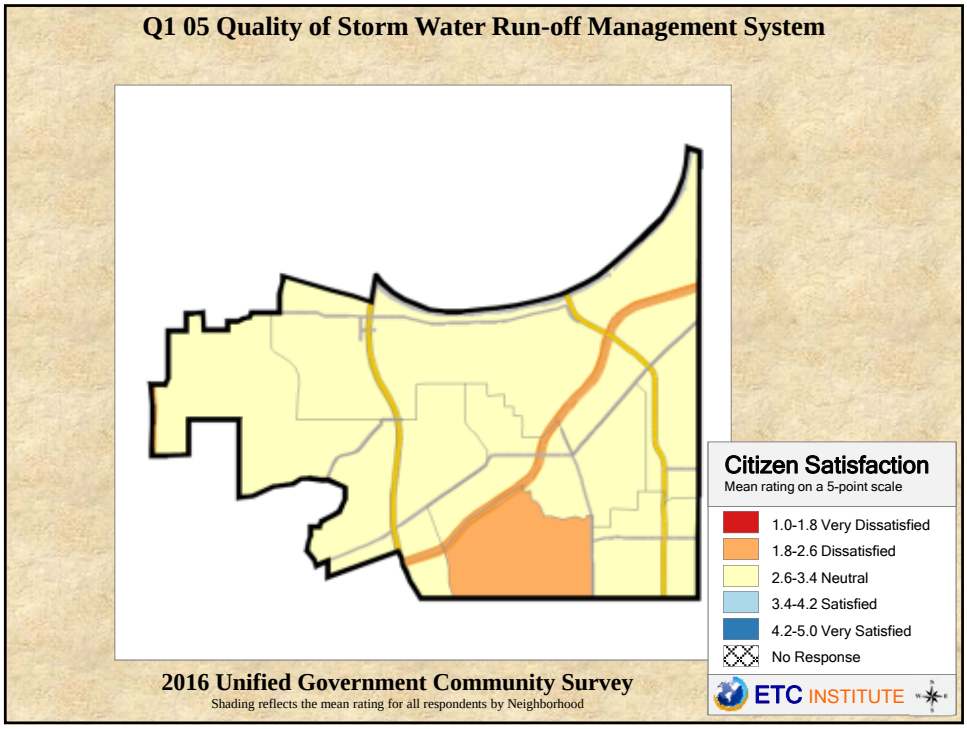
Satisfaction with Neighborhood and Community Services

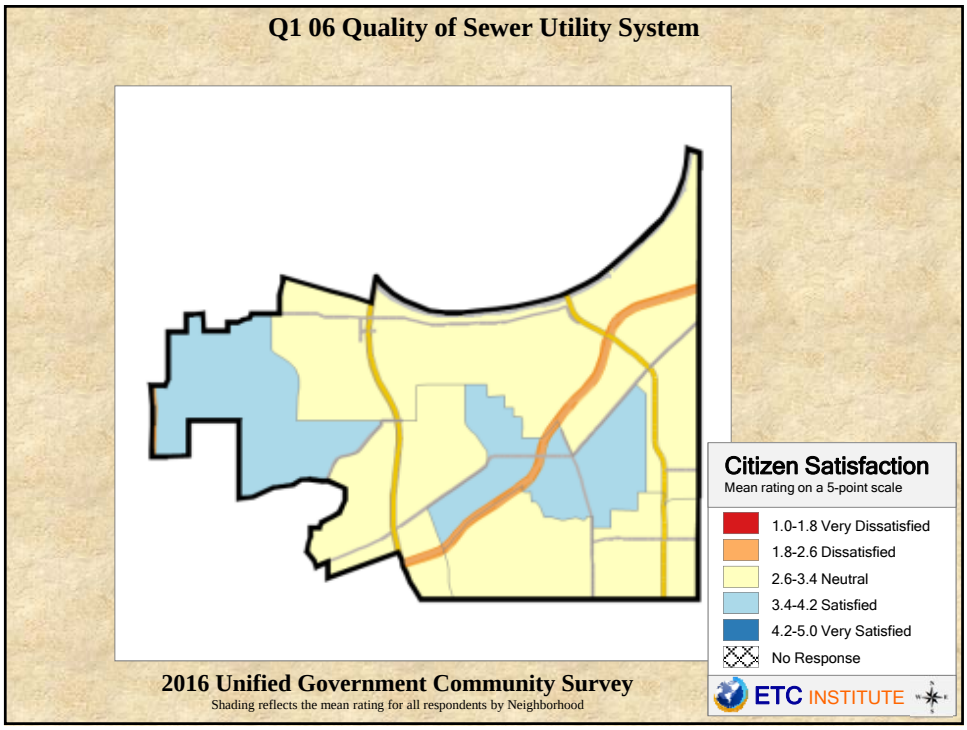

Q1 01 Quality of Police Services
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

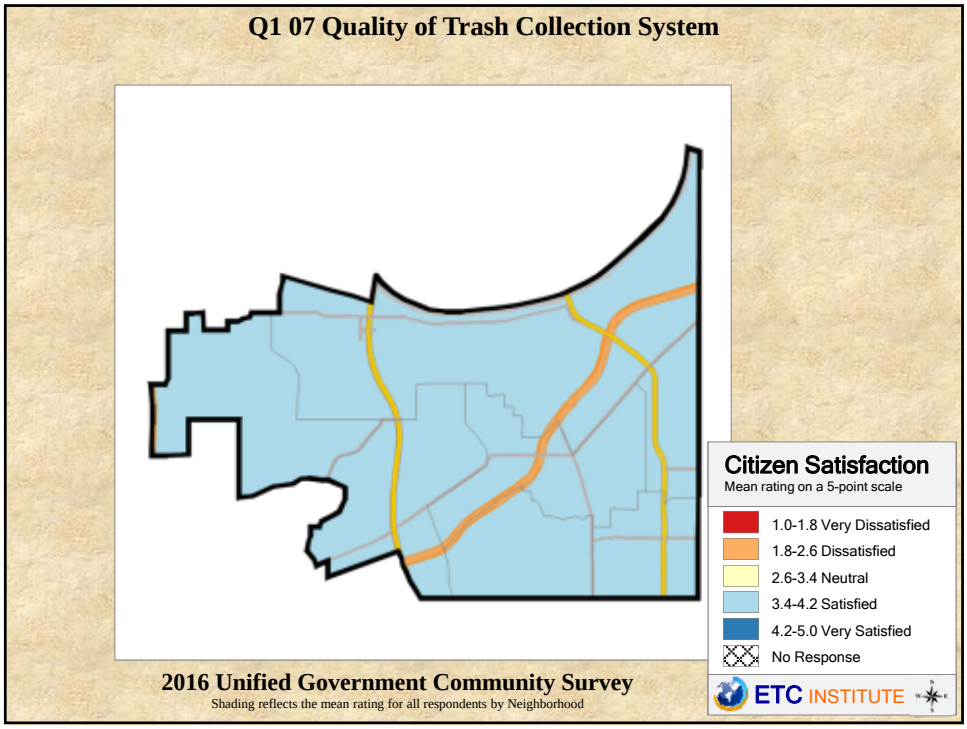

Q1 02 Quality of Fire Services
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

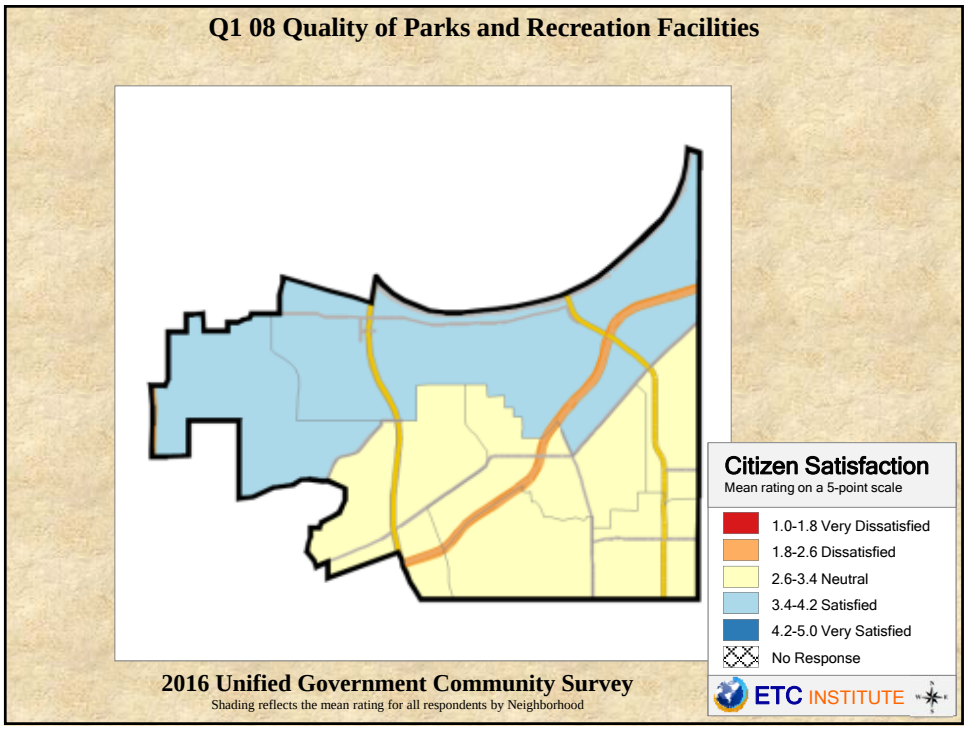

Q1 03 Quality of Ambulance Services
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

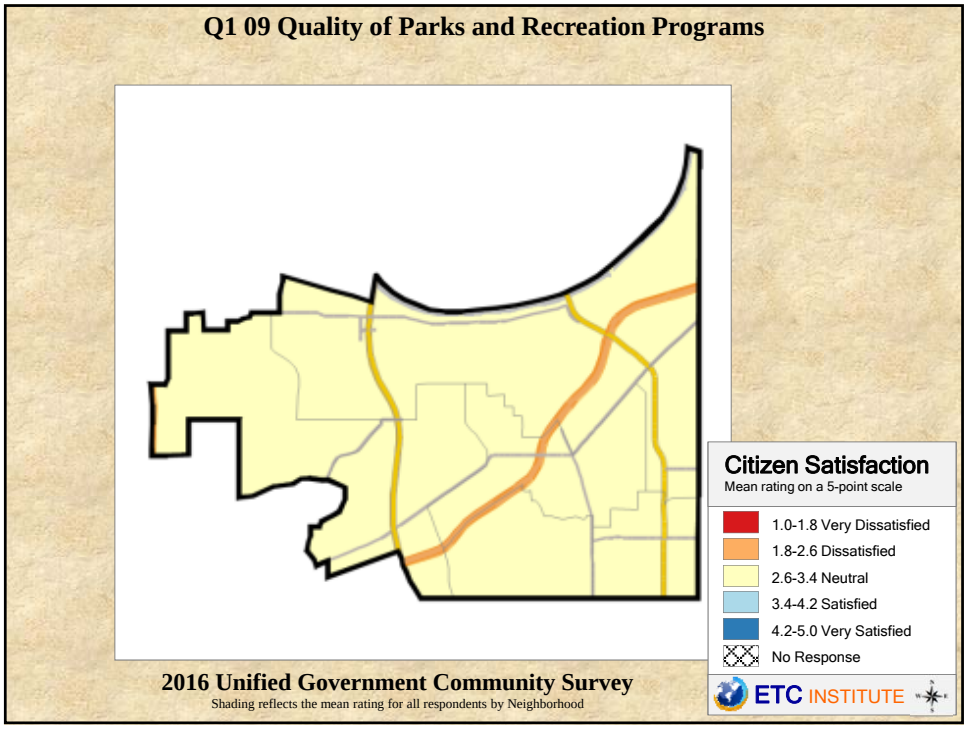

Q1 04 Quality of Maintenance of City Streets
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood


Q1 05 Quality of Storm Water Run-off Management System
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood


Q1 06 Quality of Sewer Utility System
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood


Q1 07 Quality of Trash Collection System
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood


Q1 08 Quality of Parks and Recreation Facilities
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood


Q1 09 Quality of Parks and Recreation Programs
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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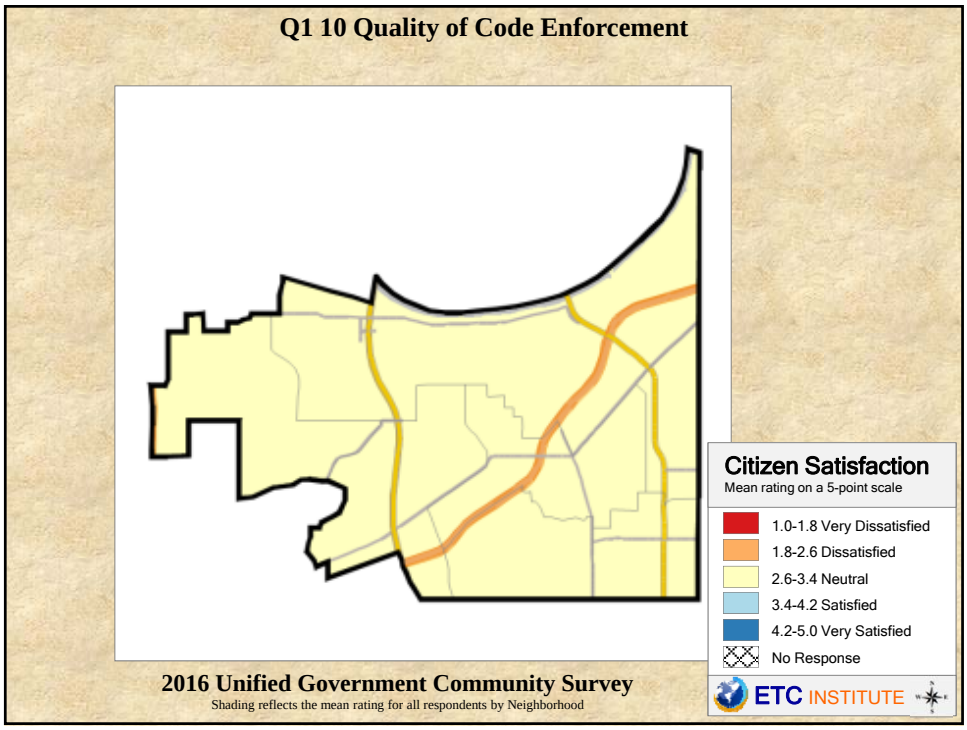
Q1 10 Quality of Code Enforcement
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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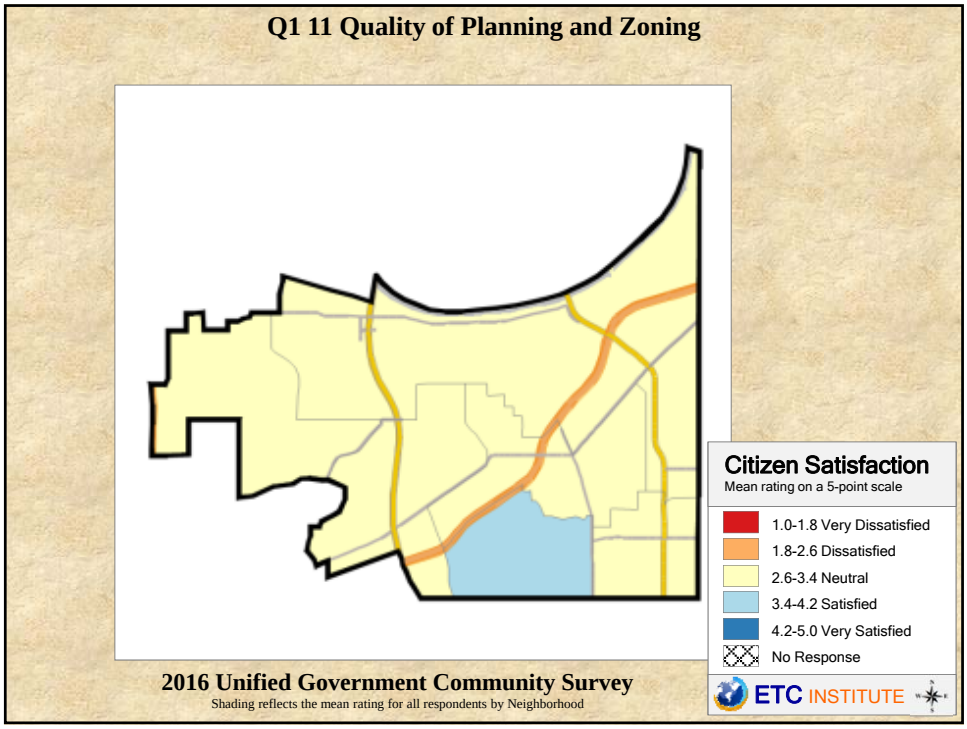
2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood


Q1 11 Quality of Planning and Zoning
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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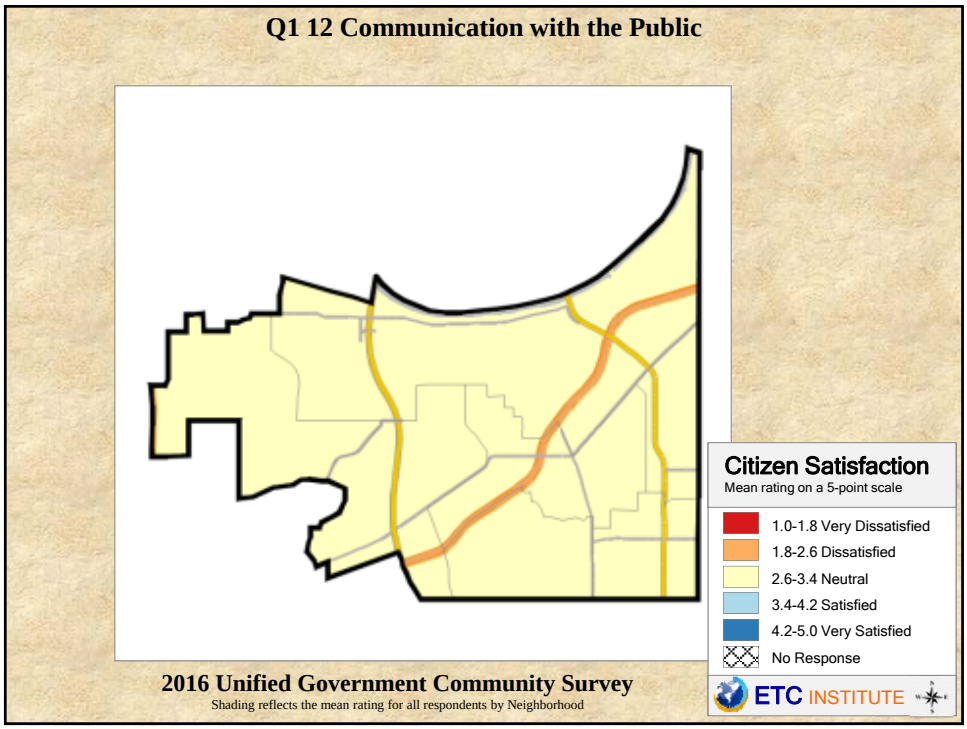
Q1 12 Communication with the Public
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
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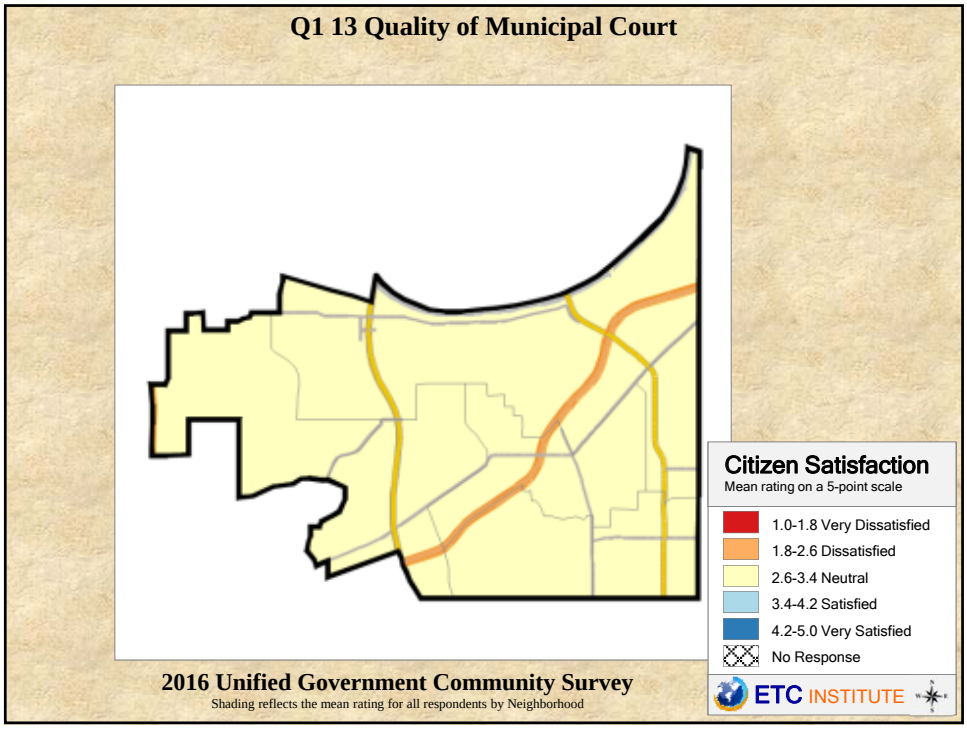
Q1 13 Quality of Municipal Court
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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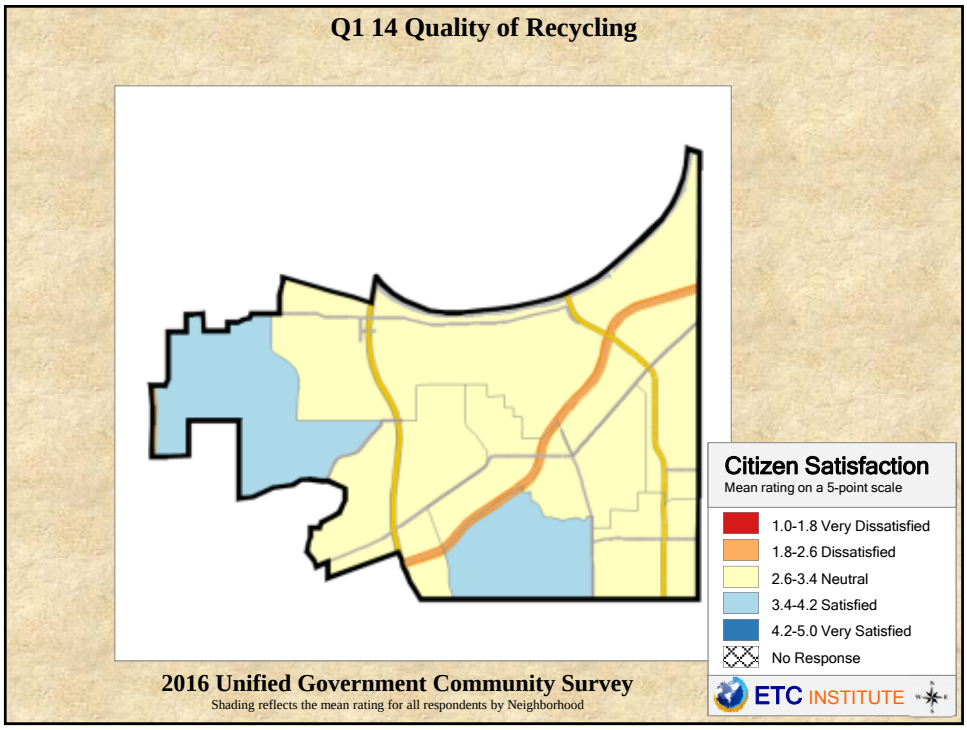
Q1 14 Quality of Recycling
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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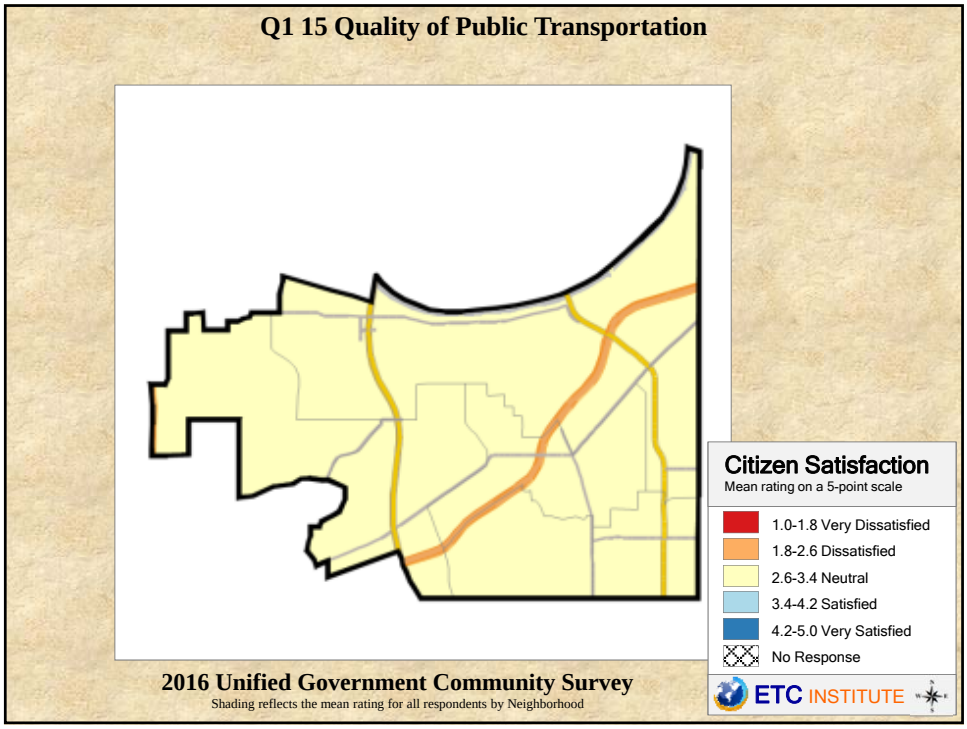
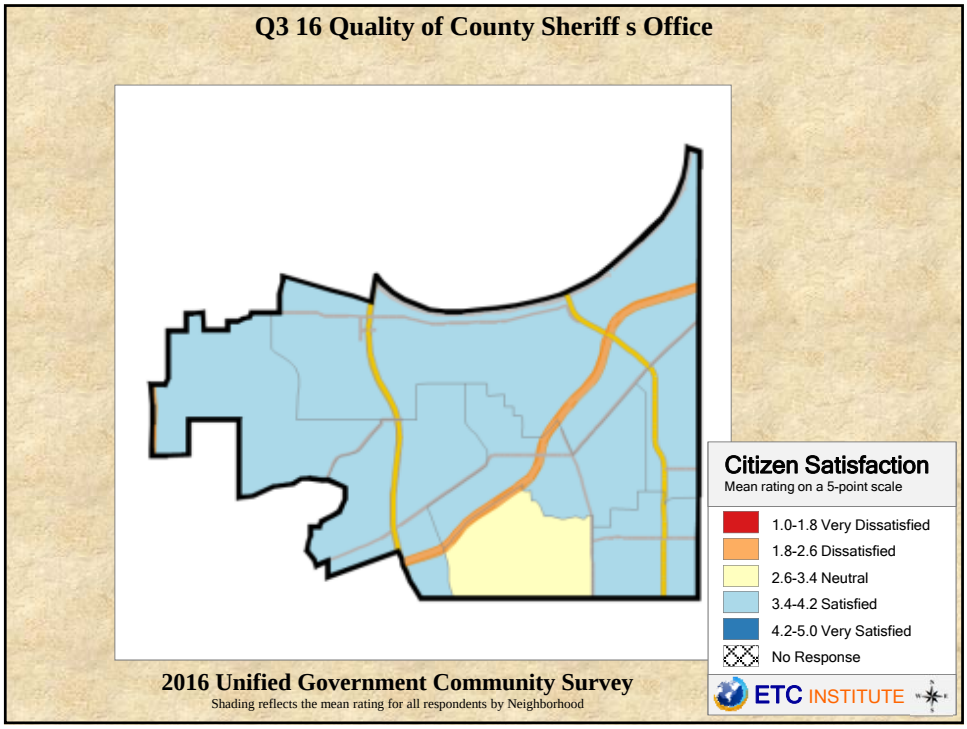


Satisfaction with County Level Services


Q3 16 Quality of County Sheriff s Office
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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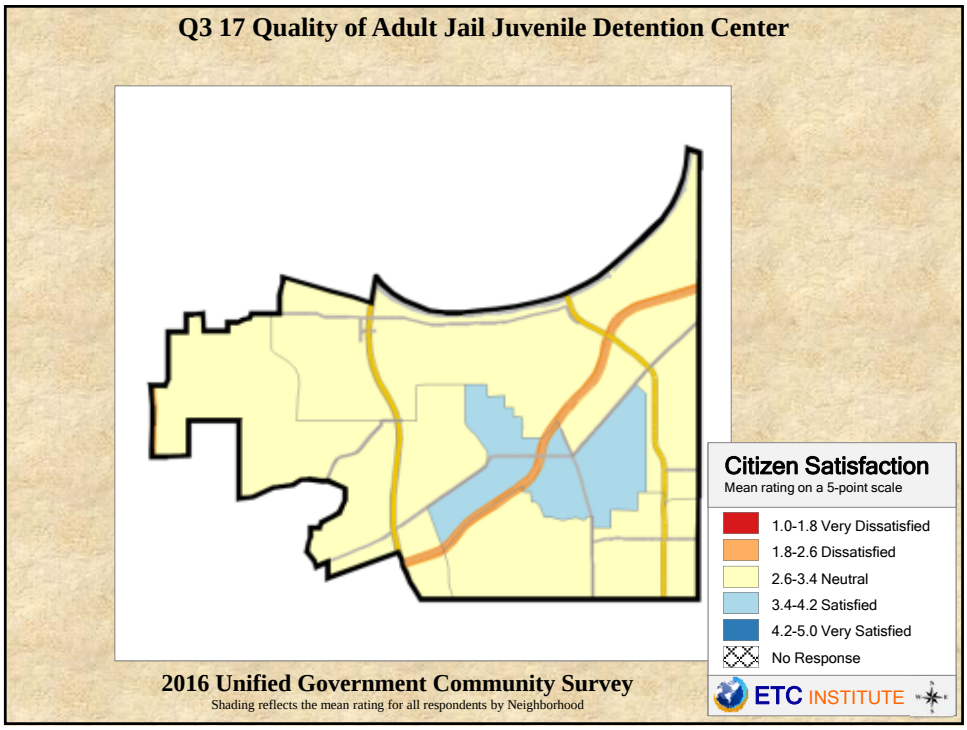
Q3 17 Quality of Adult Jail Juvenile Detention Center
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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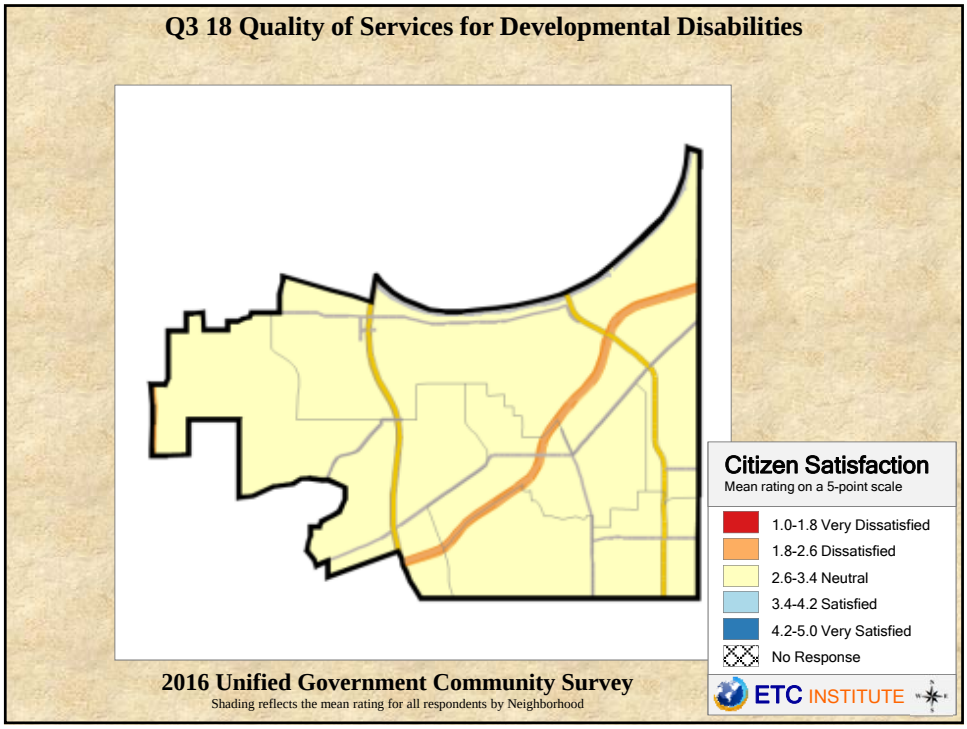
Q3 18 Quality of Services for Developmental Disabilities
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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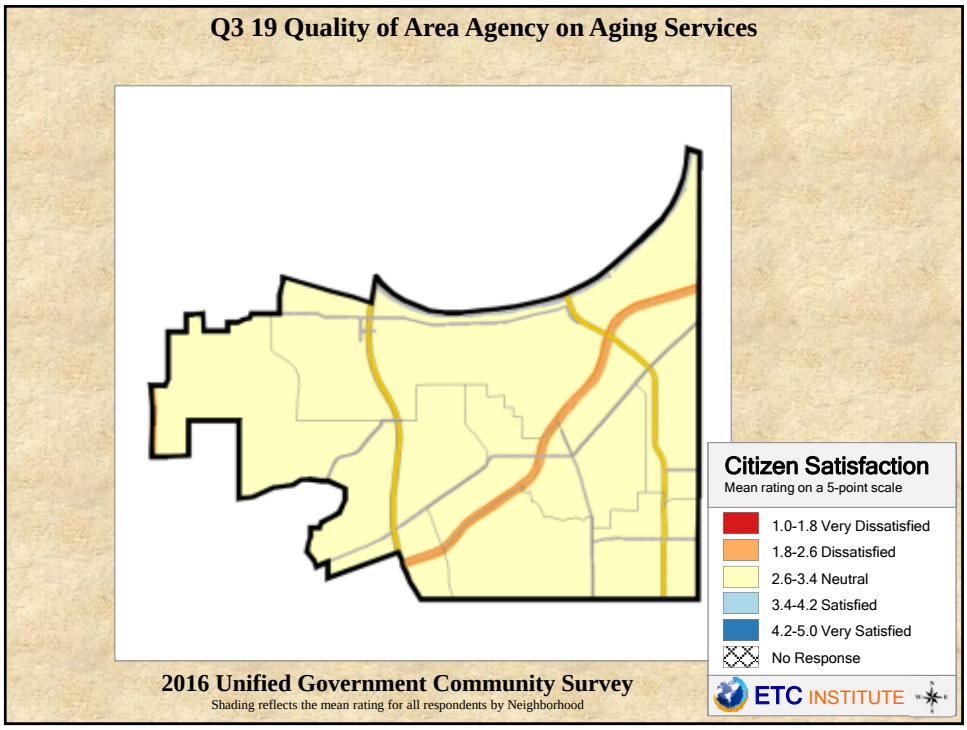
Q3 19 Quality of Area Agency on Aging Services
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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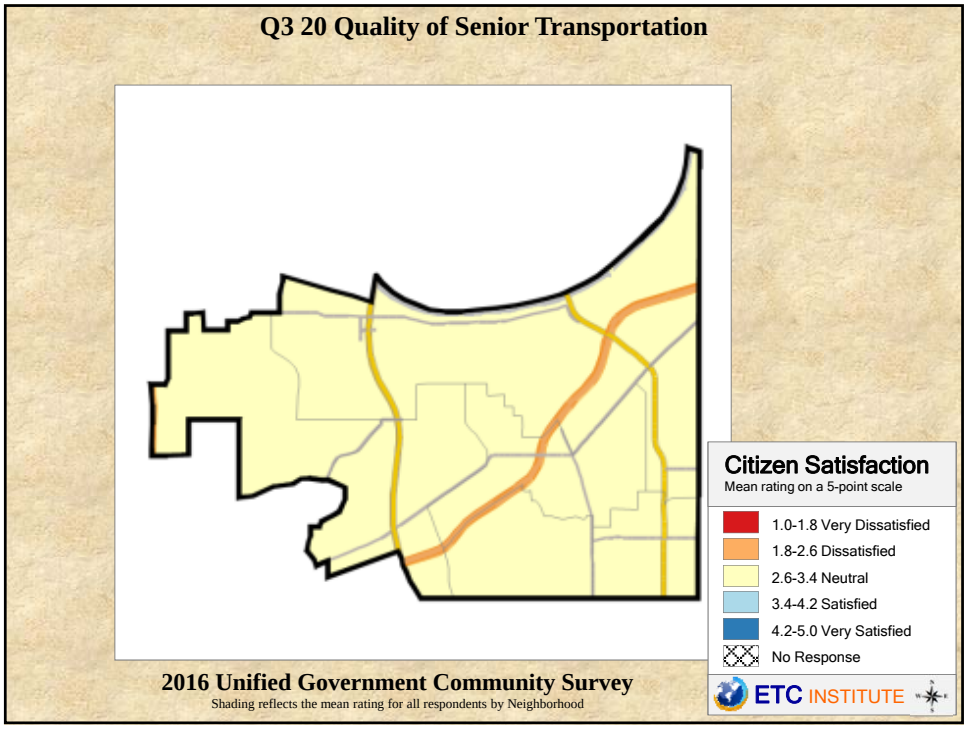
Q3 20 Quality of Senior Transportation
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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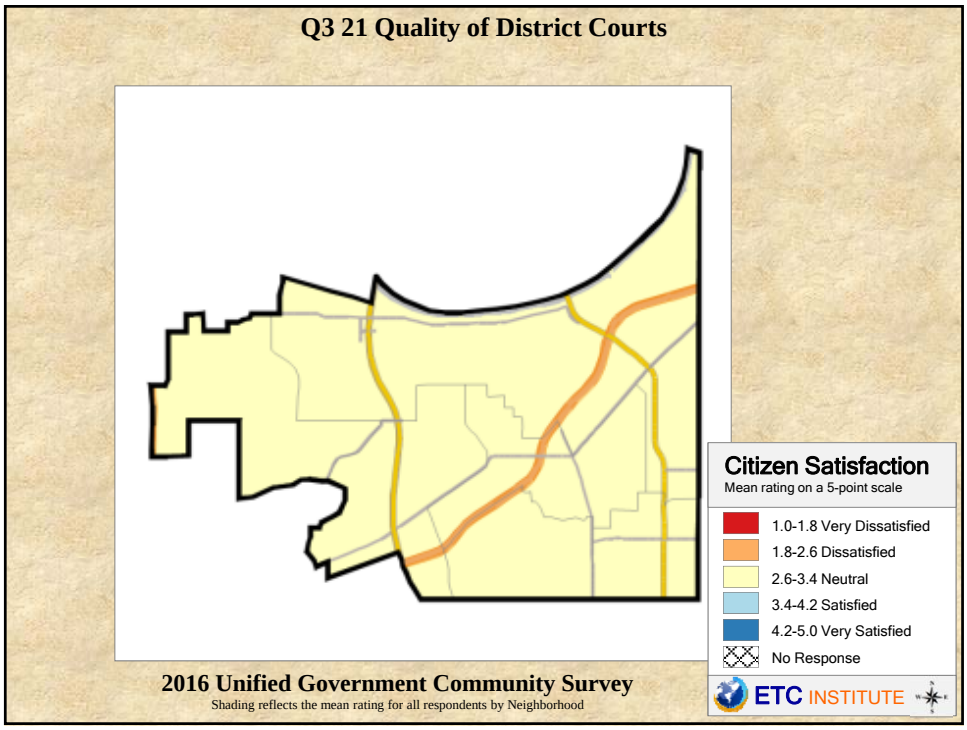
Q3 21 Quality of District Courts
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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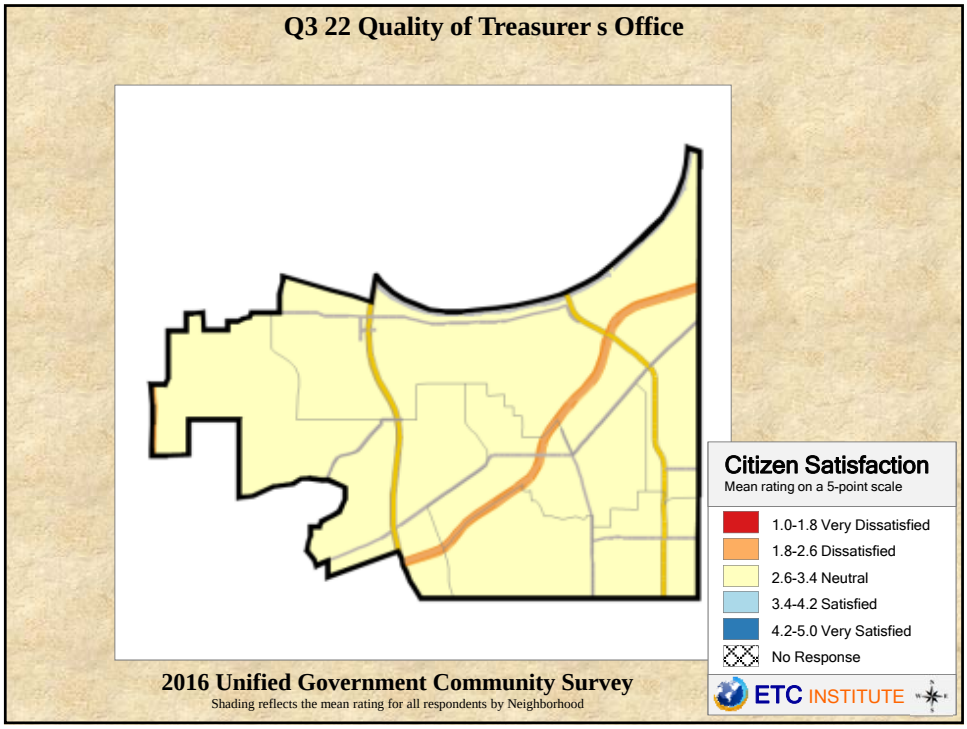
Q3 22 Quality of Treasurer s Office
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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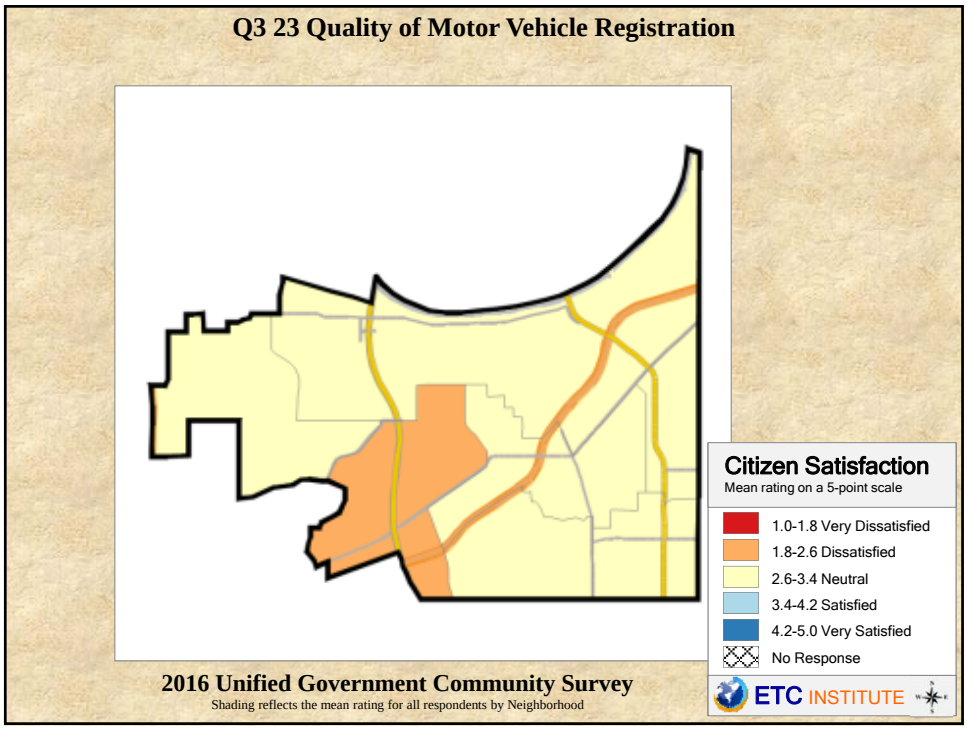
Q3 23 Quality of Motor Vehicle Registration
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
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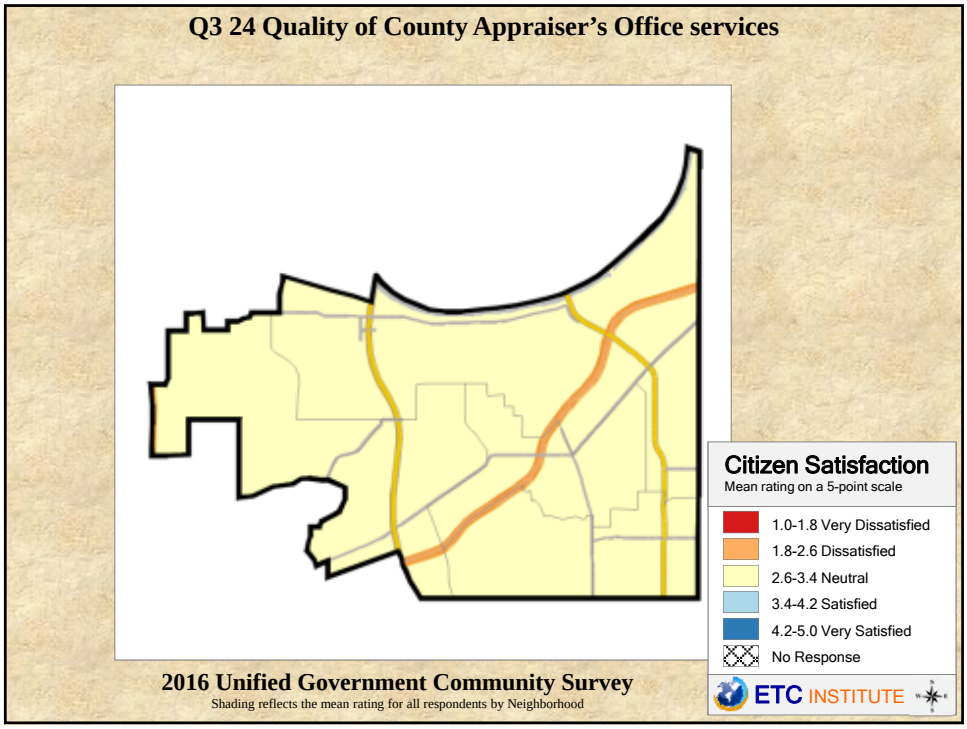
Q3 24 Quality of County Appraiser's Office services
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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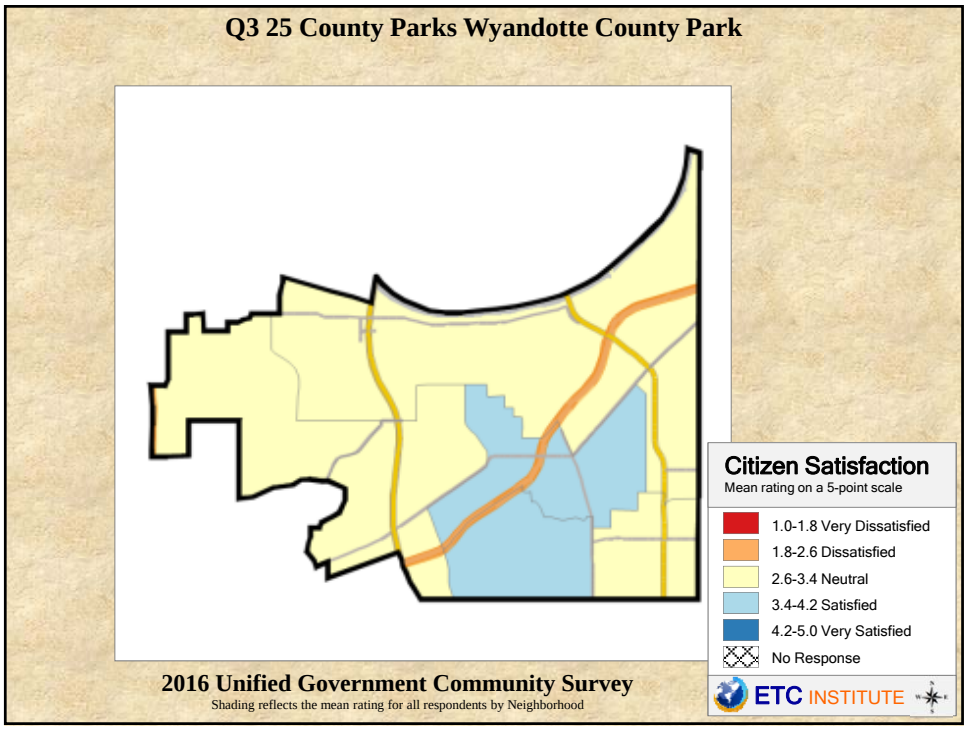
Q3 25 County Parks Wyandotte County Park
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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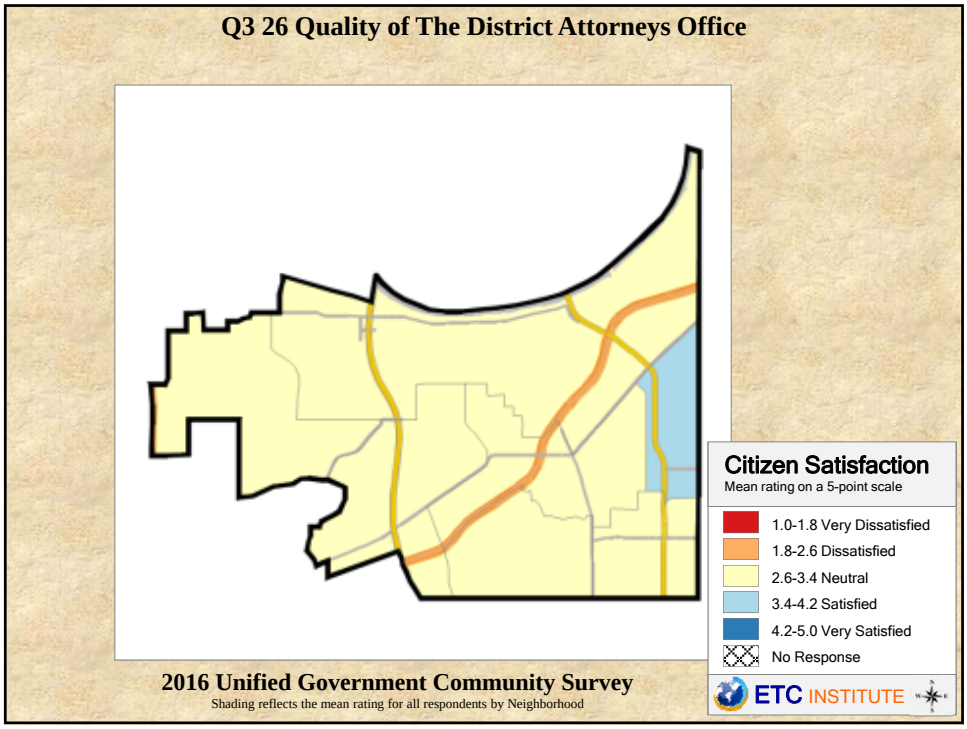
Q3 26 Quality of The District Attorneys Office
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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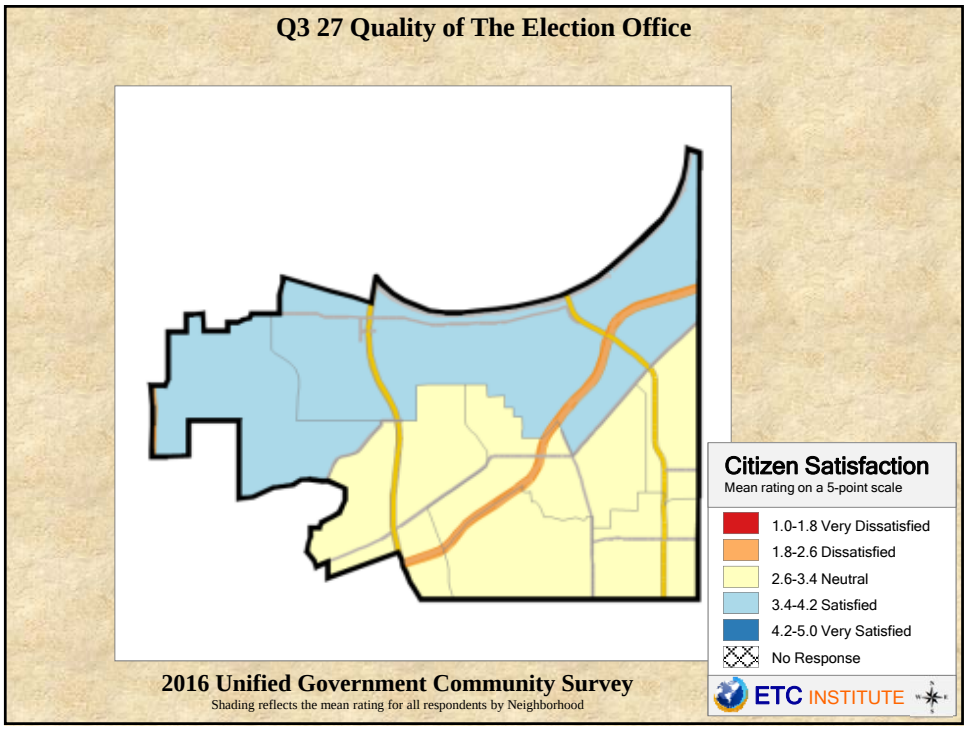
Q3 27 Quality of The Election Office
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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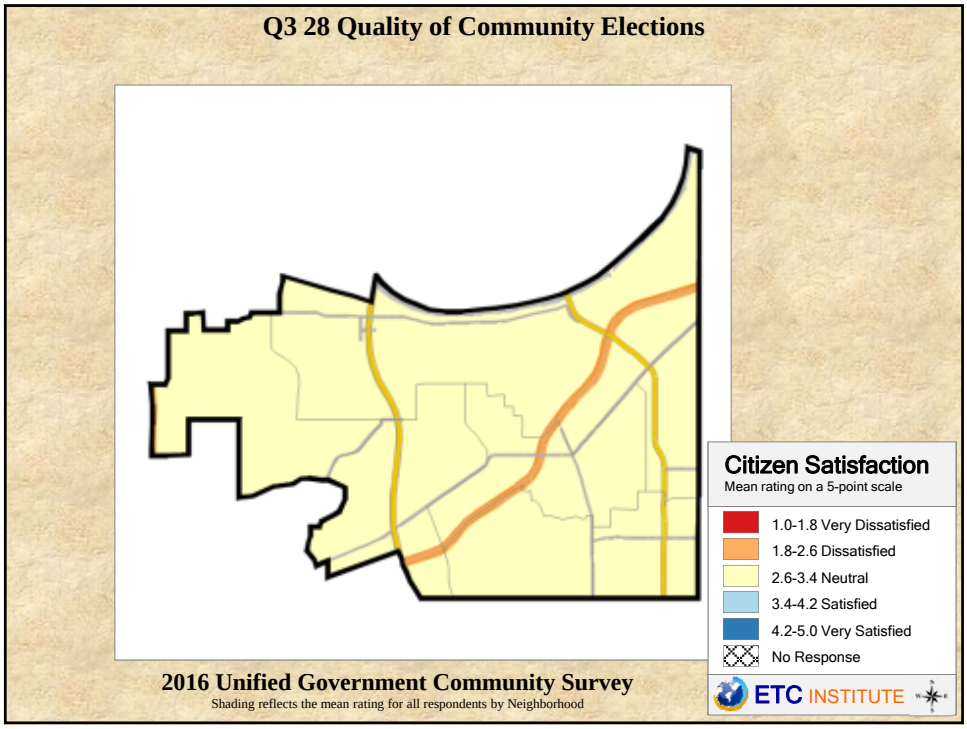
Q3 28 Quality of Community Elections
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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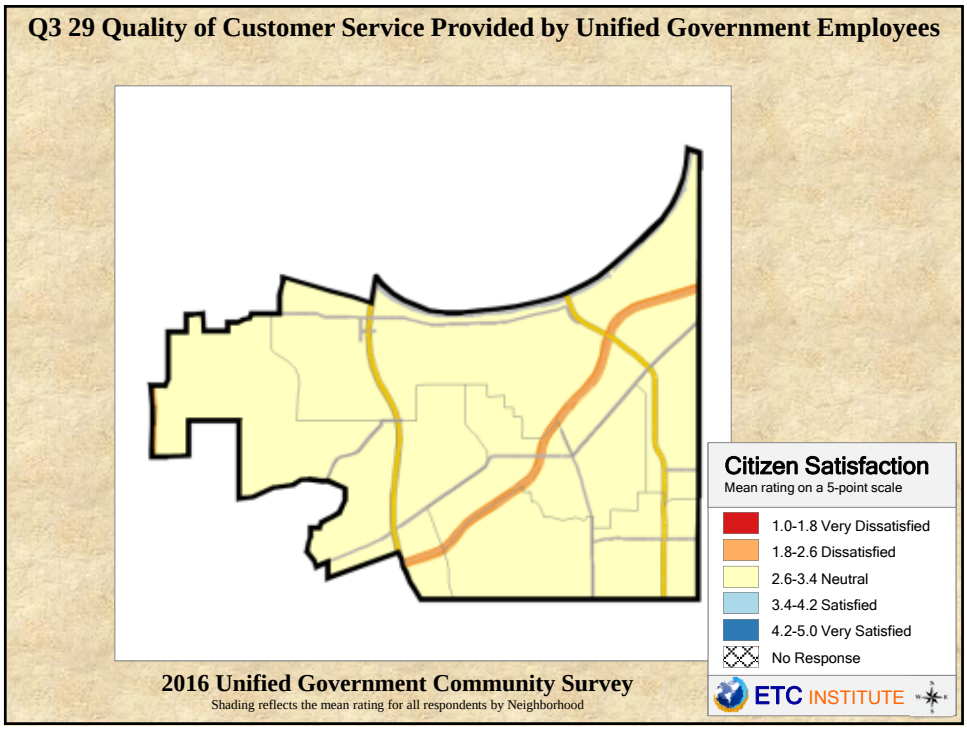
Q3 29 Quality of Customer Service Provided by Unified Government Employees
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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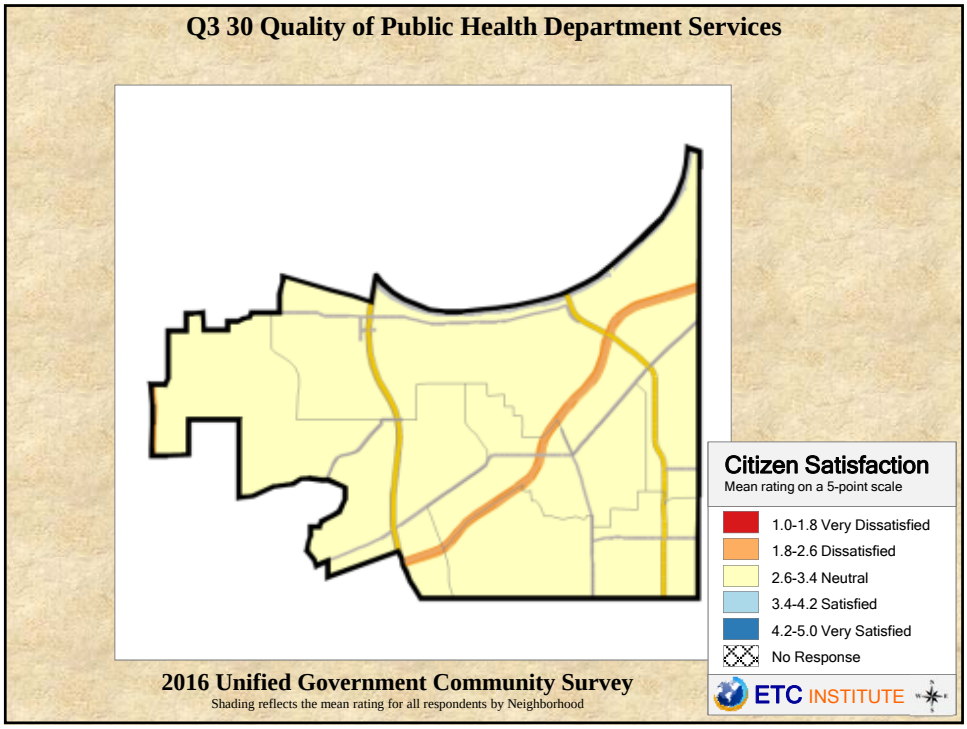
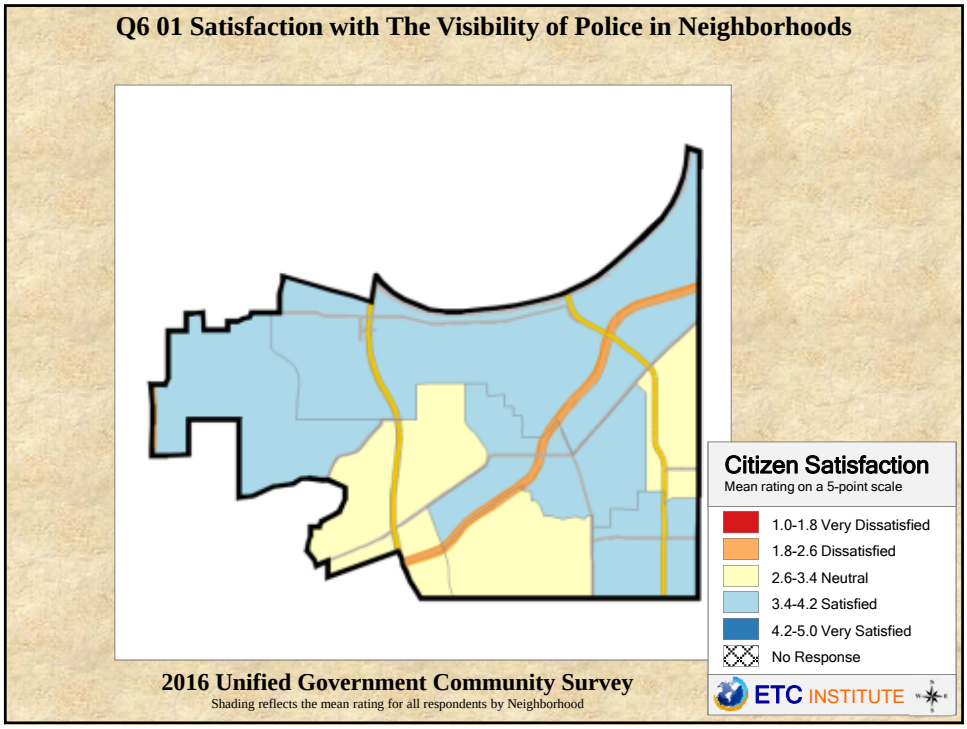


Satisfaction with Public Safety Services


Q6 01 Satisfaction with The Visibility of Police in Neighborhoods
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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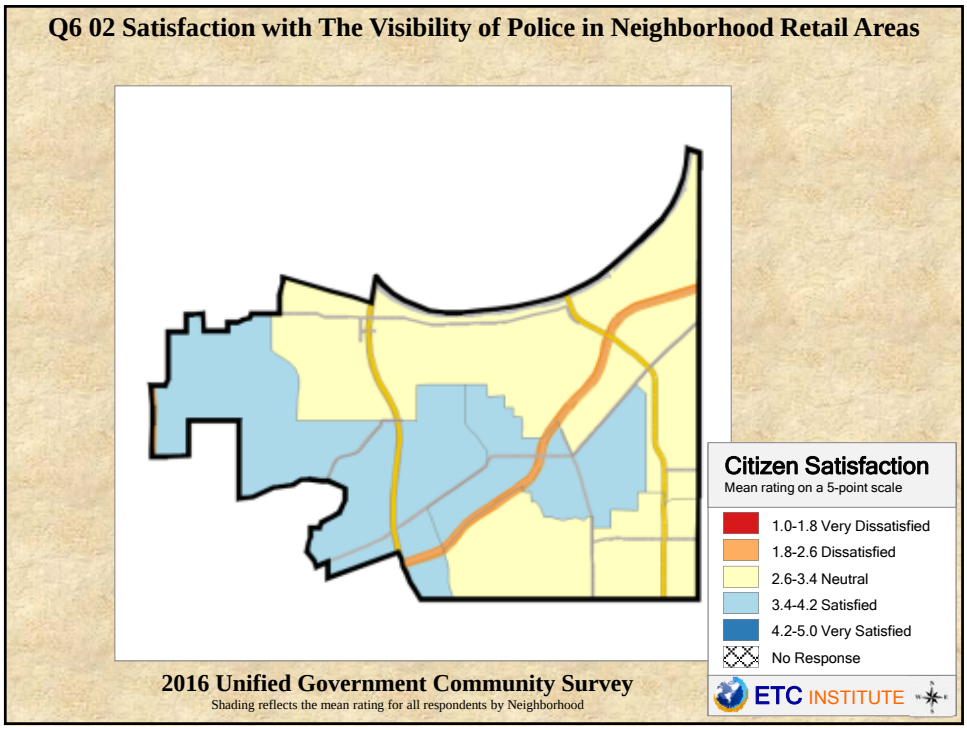
Q6 02 Satisfaction with The Visibility of Police in Neighborhood Retail Areas
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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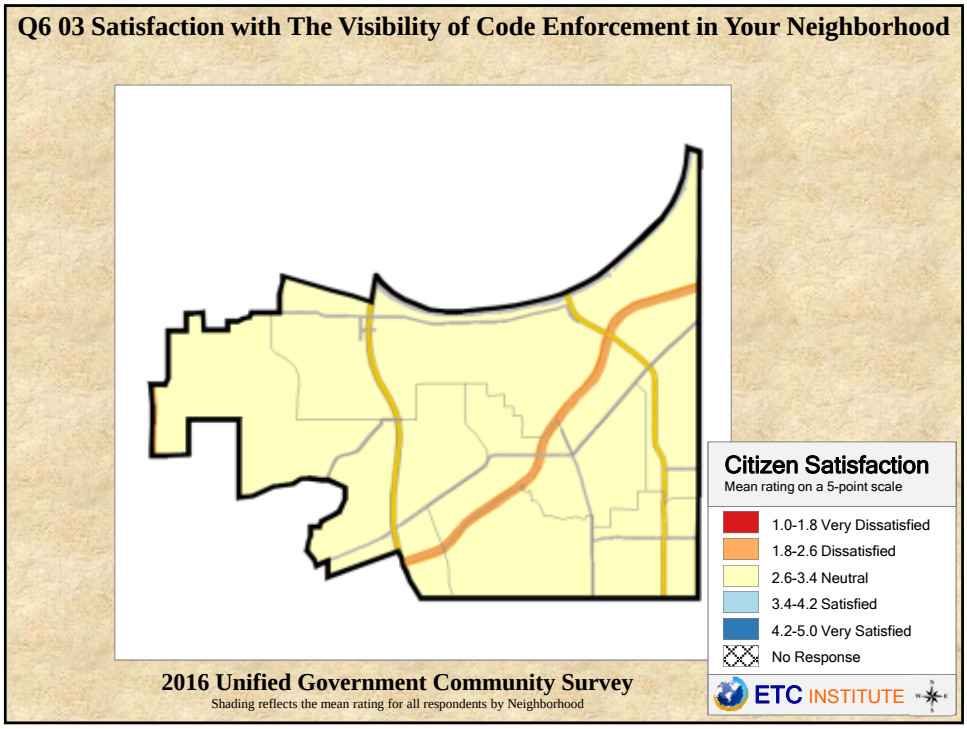
Q6 03 Satisfaction with The Visibility of Code Enforcement in Your Neighborhood
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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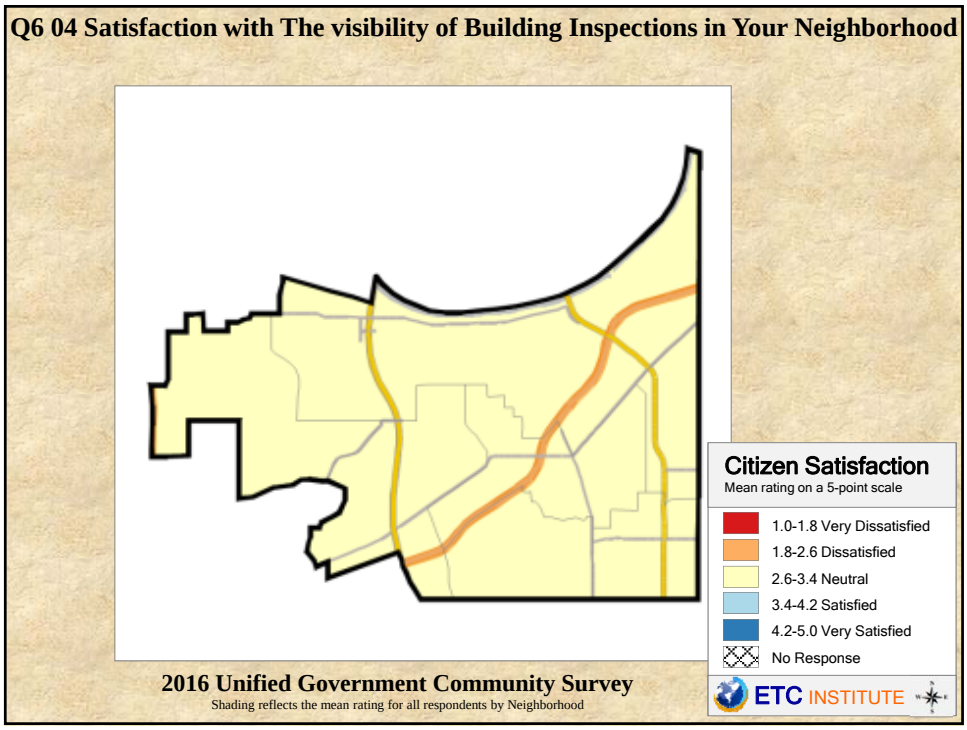
Q6 04 Satisfaction with The visibility of Building Inspections in Your Neighborhood
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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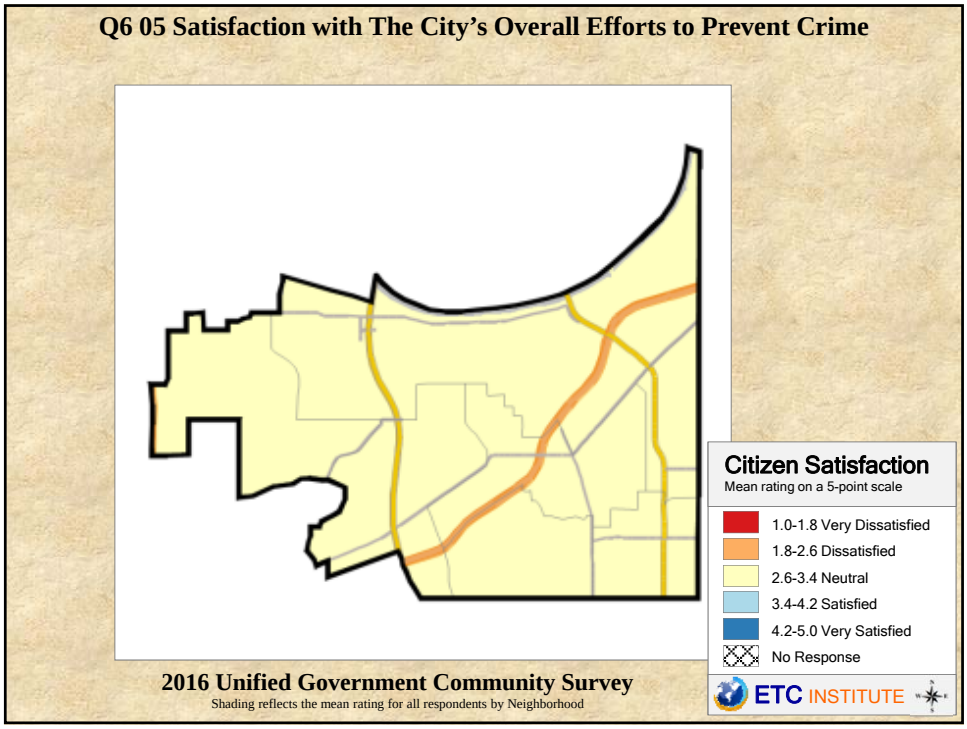
Q6 05 Satisfaction with The City's Overall Efforts to Prevent Crime
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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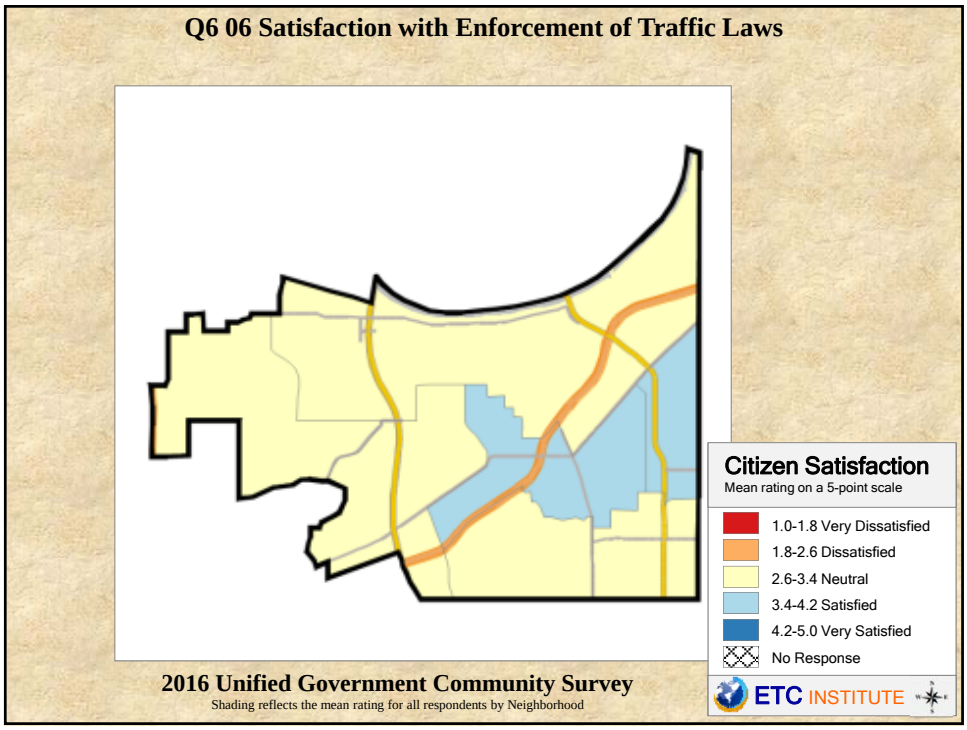
Q6 06 Satisfaction with Enforcement of Traffic Laws
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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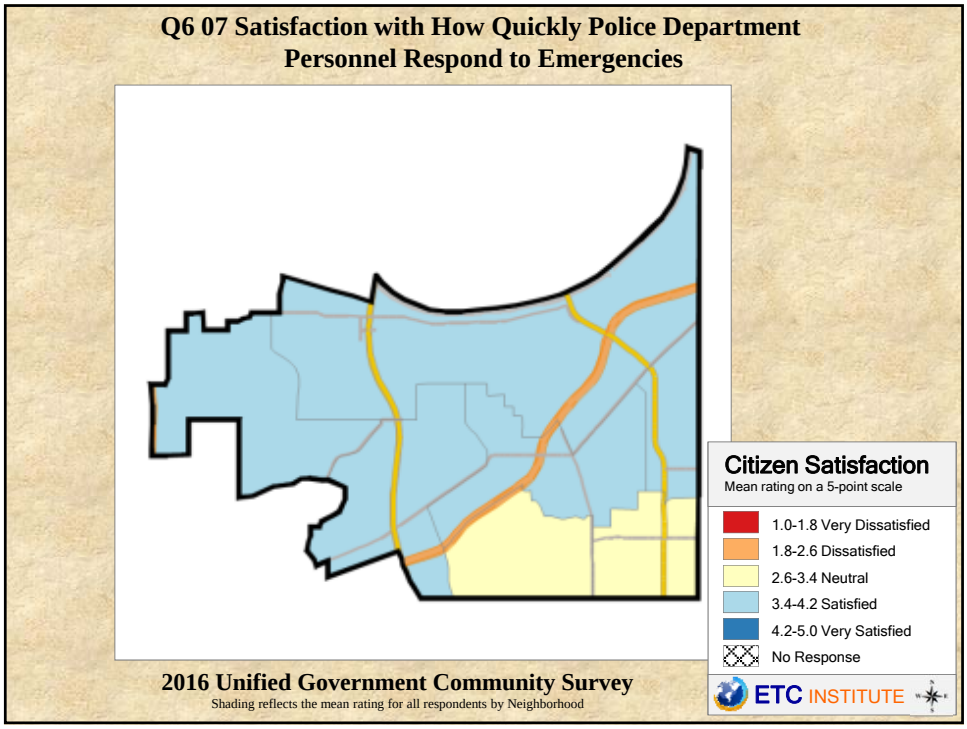
Q6 07 Satisfaction with How Quickly Police Department Personnel Respond to Emergencies
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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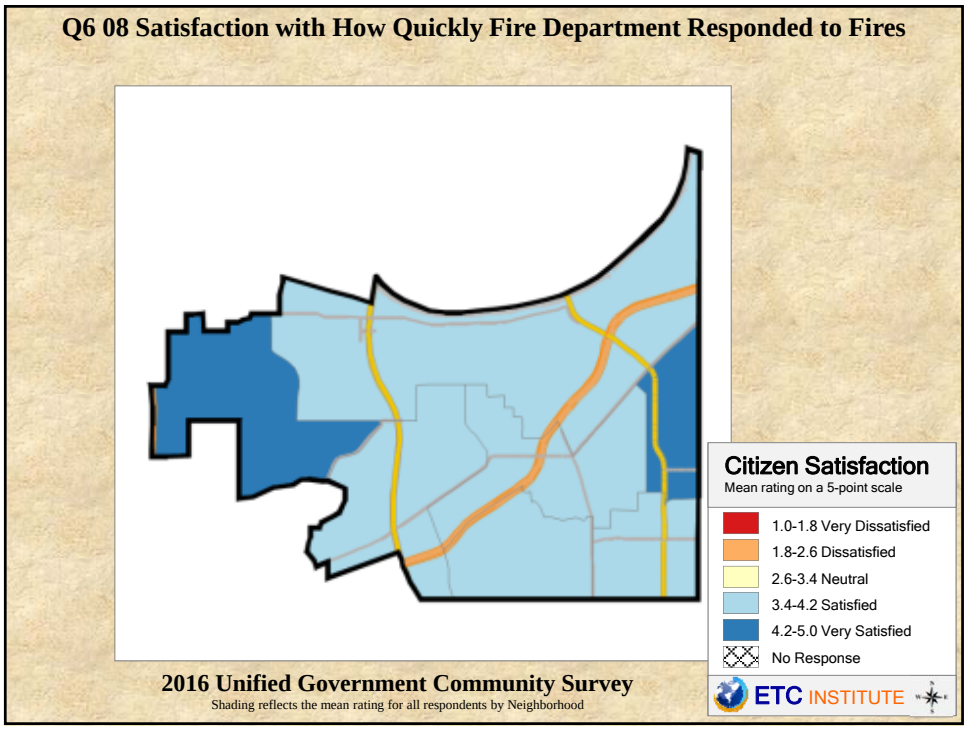
Q6 08 Satisfaction with How Quickly Fire Department Responded to Fires
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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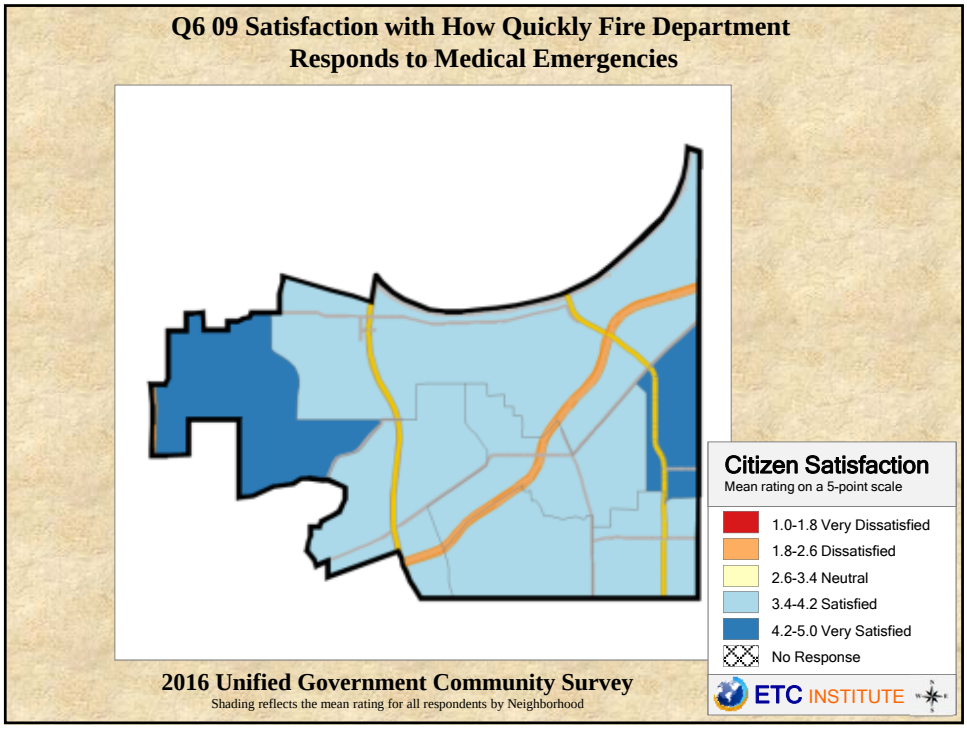
Q6 09 Satisfaction with How Quickly Fire Department Responds to Medical Emergencies
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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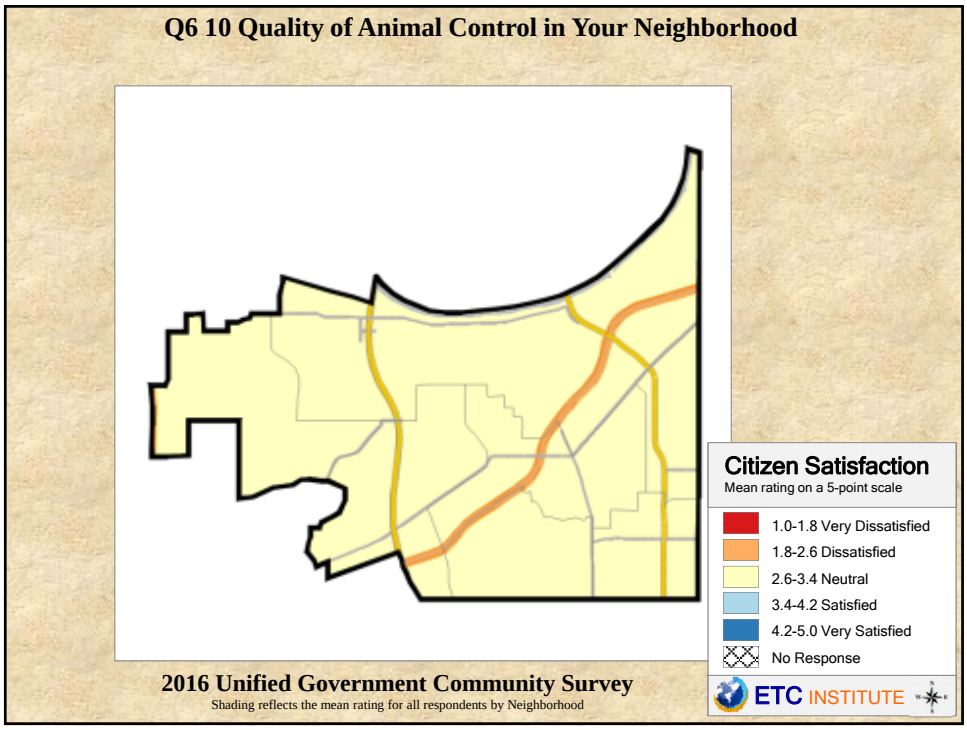
Q6 10 Quality of Animal Control in Your Neighborhood
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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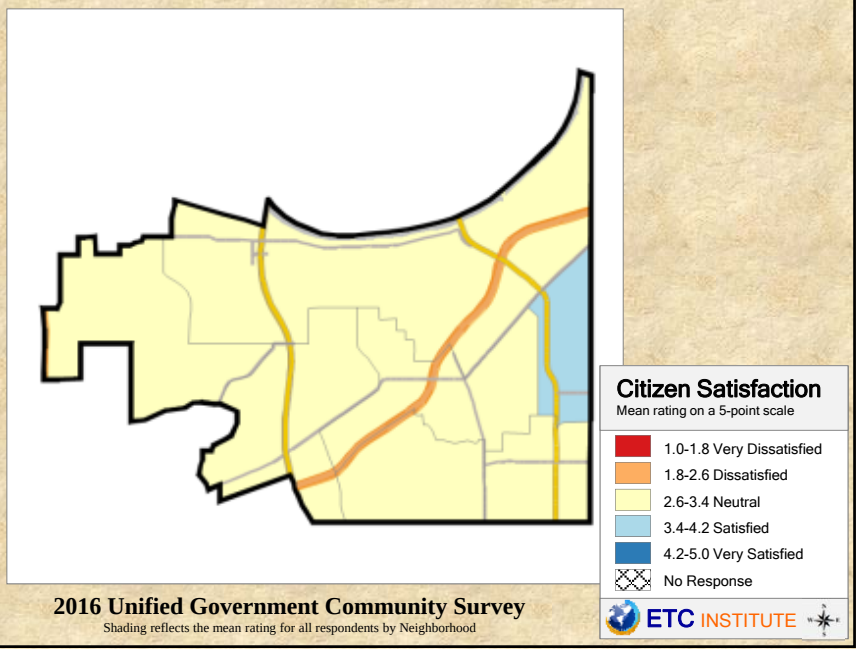
Satisfaction with City Maintenance Services

Q8 01 Satisfaction with Maintenance of Major City Streets



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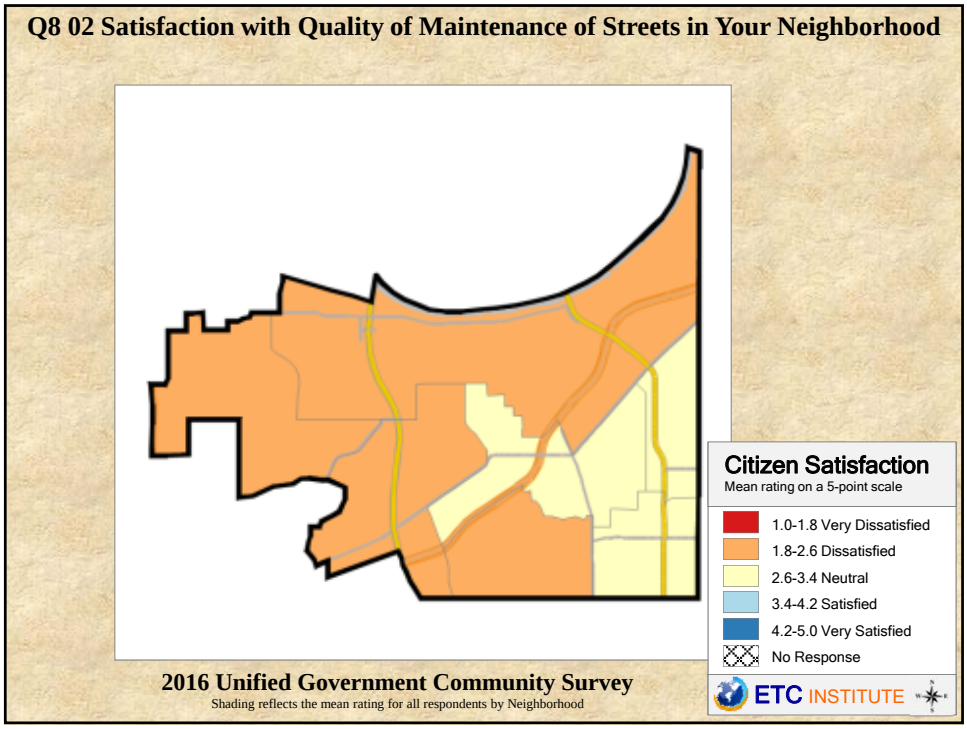
Q8 02 Satisfaction with Quality of Maintenance of Streets in Your Neighborhood
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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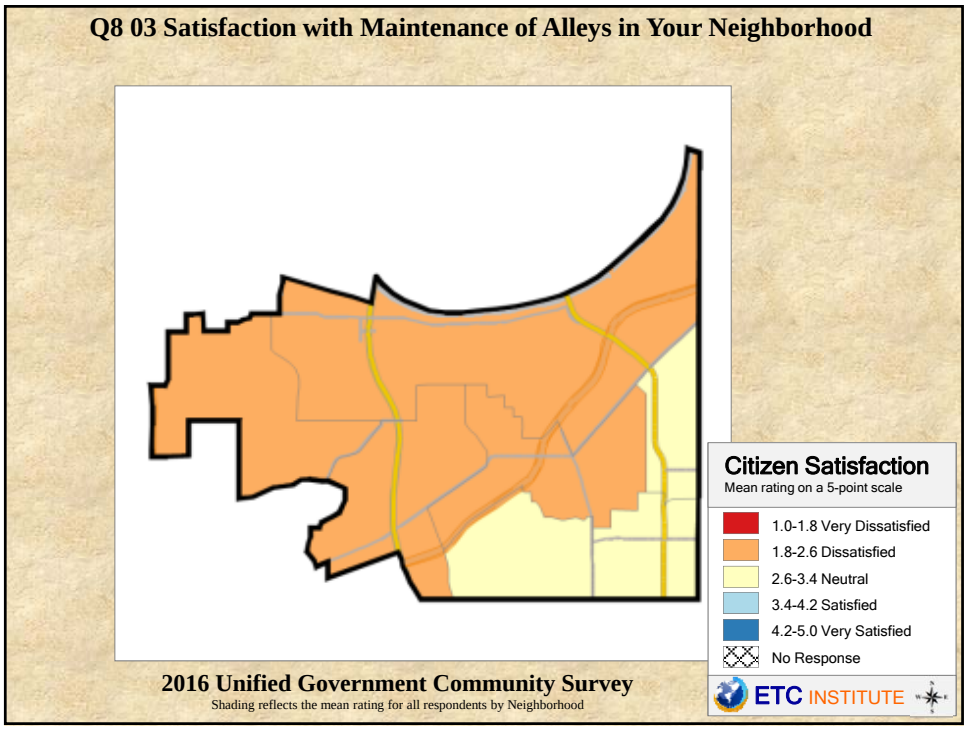
Q8 03 Satisfaction with Maintenance of Alleys in Your Neighborhood
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
2016 Unified Government Community Survey
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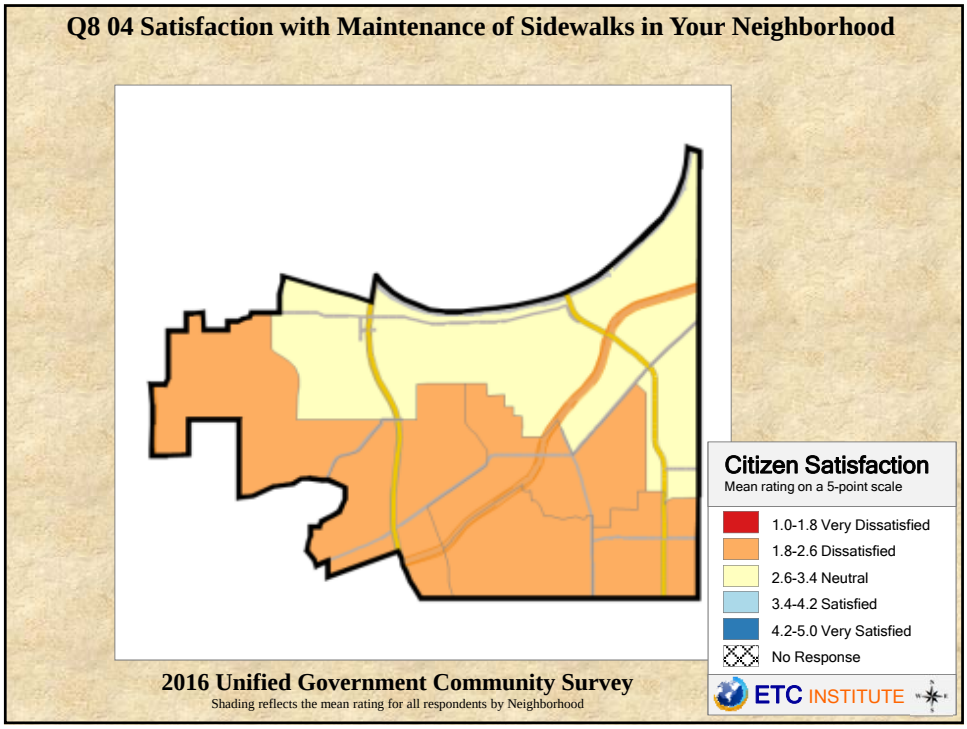
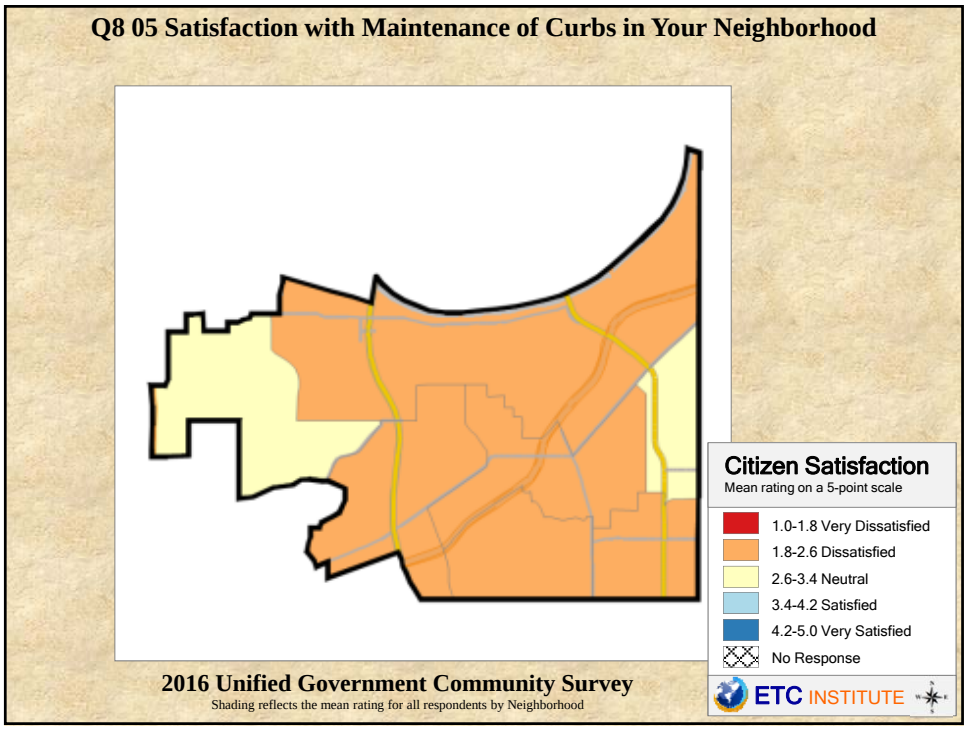
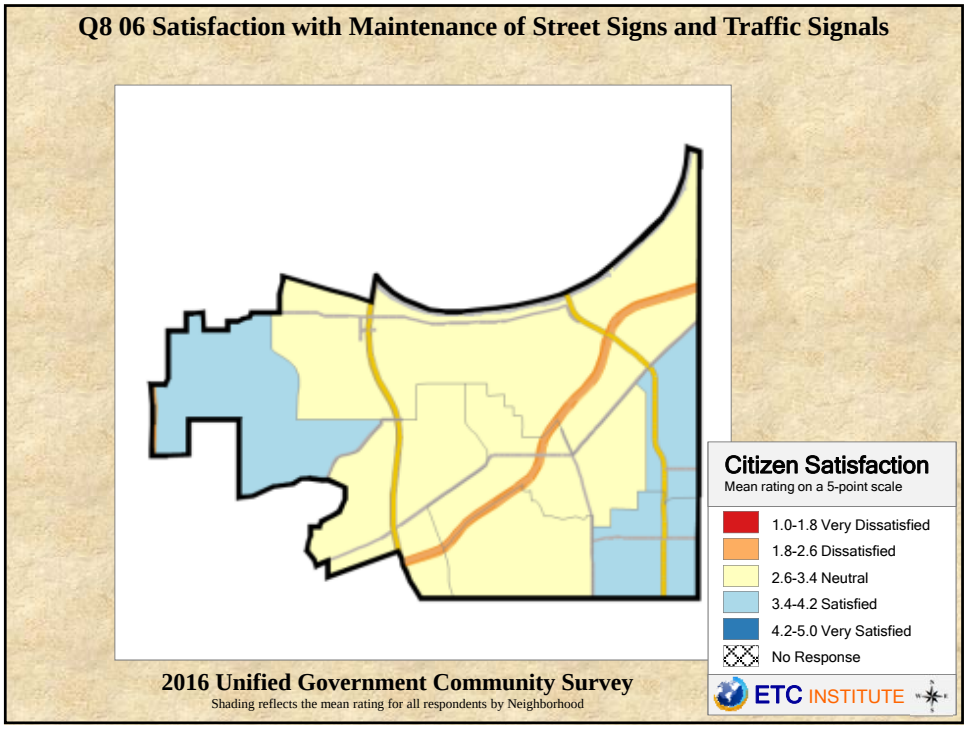
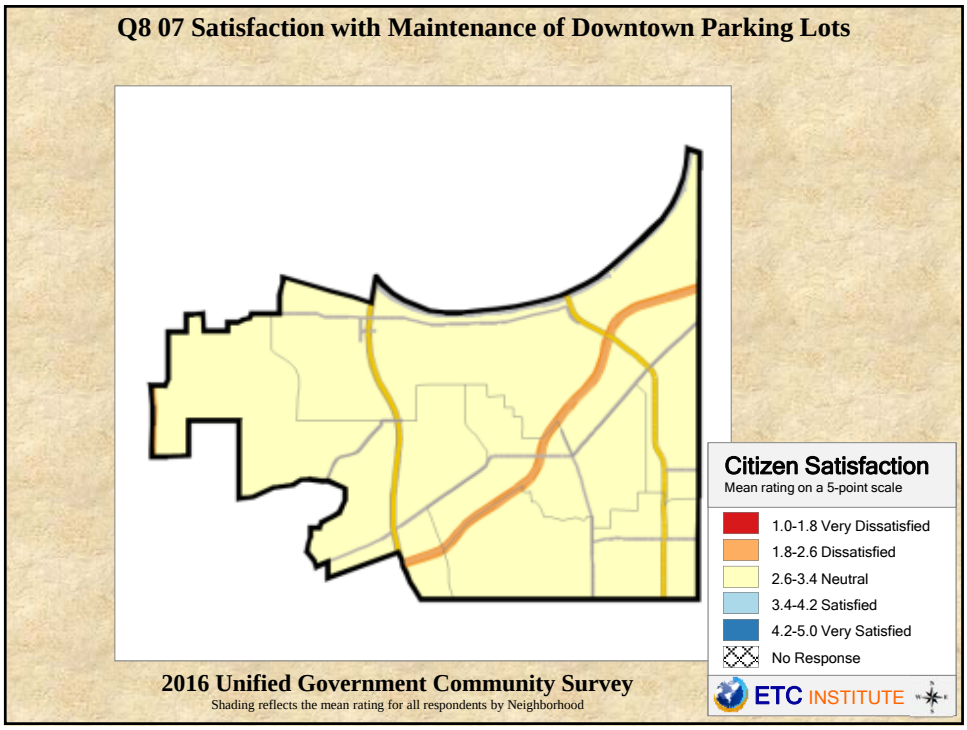

Q8 04 Satisfaction with Maintenance of Sidewalks in Your Neighborhood
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood


Q8 05 Satisfaction with Maintenance of Curbs in Your Neighborhood
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood


Q8 06 Satisfaction with Maintenance of Street Signs and Traffic Signals
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood


Q8 07 Satisfaction with Maintenance of Downtown Parking Lots
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
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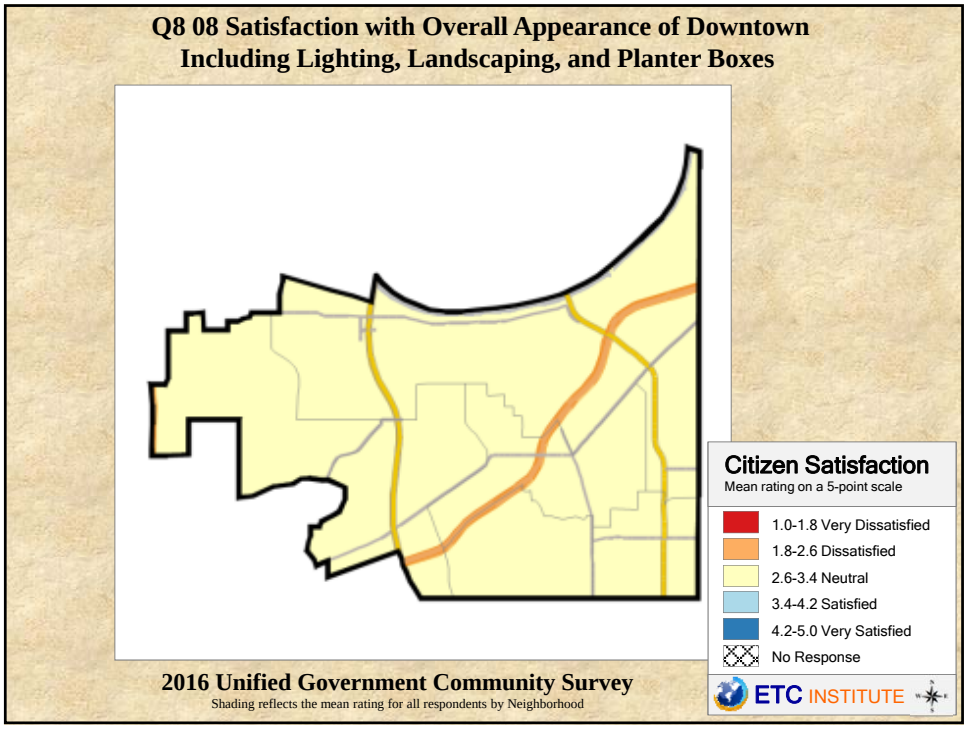
Q8 08 Satisfaction with Overall Appearance of Downtown Including Lighting, Landscaping, and Planter Boxes
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
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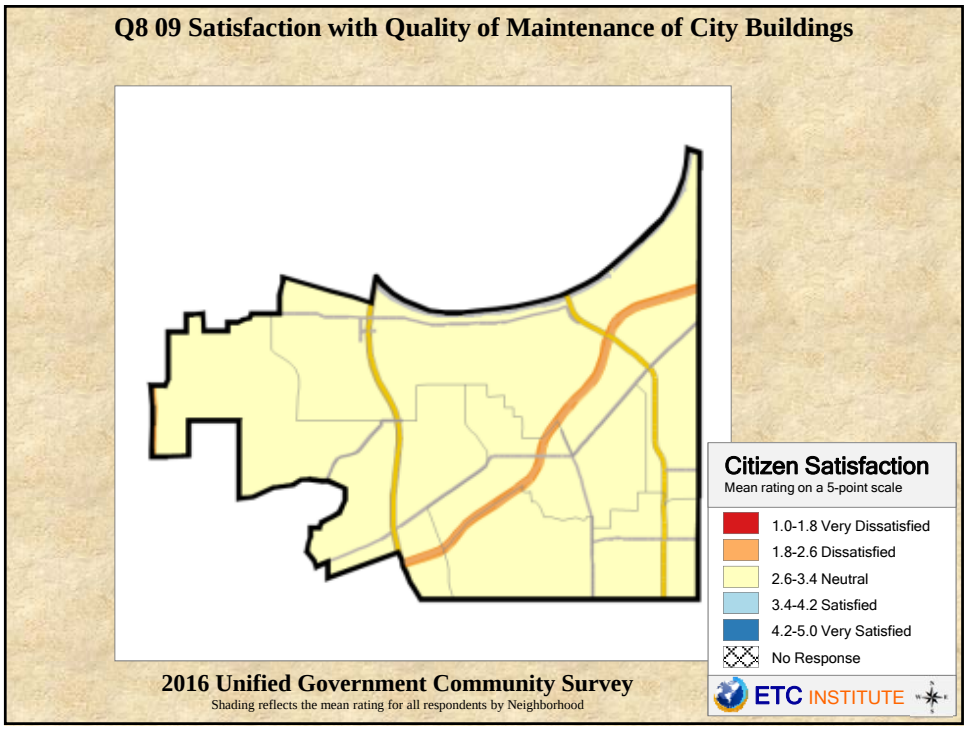
Q8 09 Satisfaction with Quality of Maintenance of City Buildings
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
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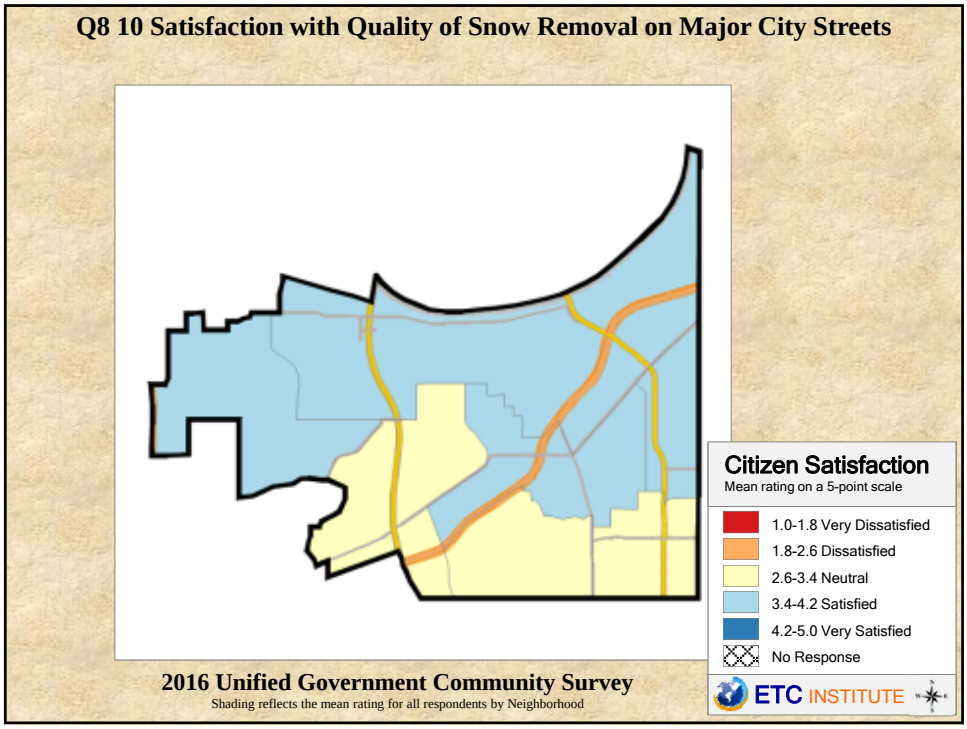
Q8 10 Satisfaction with Quality of Snow Removal on Major City Streets
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
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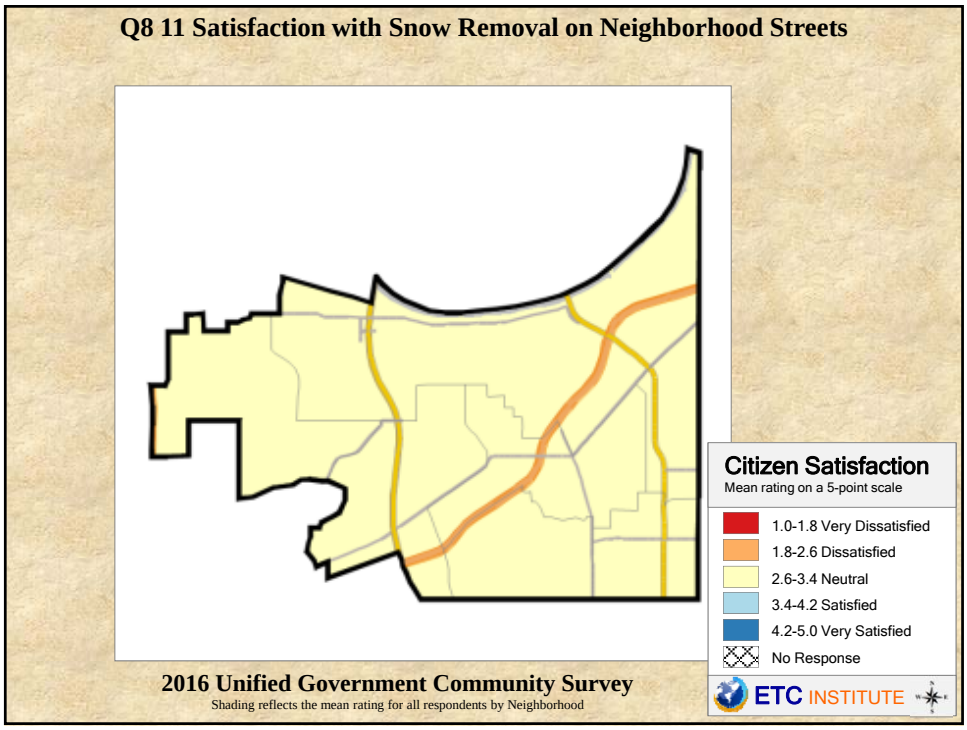
Q8 11 Satisfaction with Snow Removal on Neighborhood Streets
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
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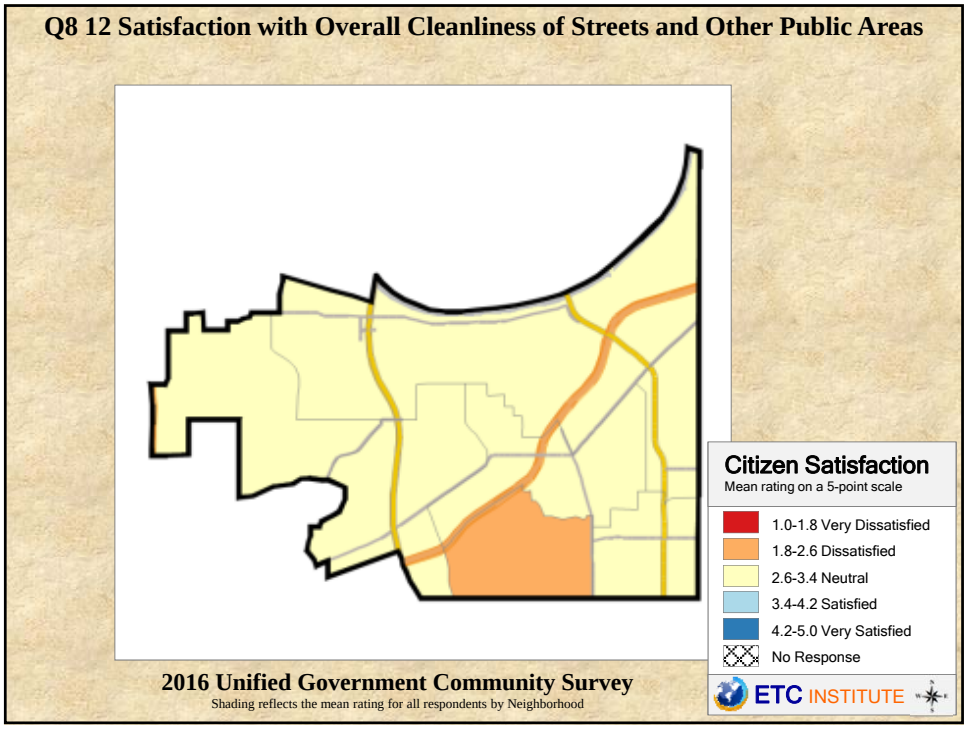
Q8 12 Satisfaction with Overall Cleanliness of Streets and Other Public Areas
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
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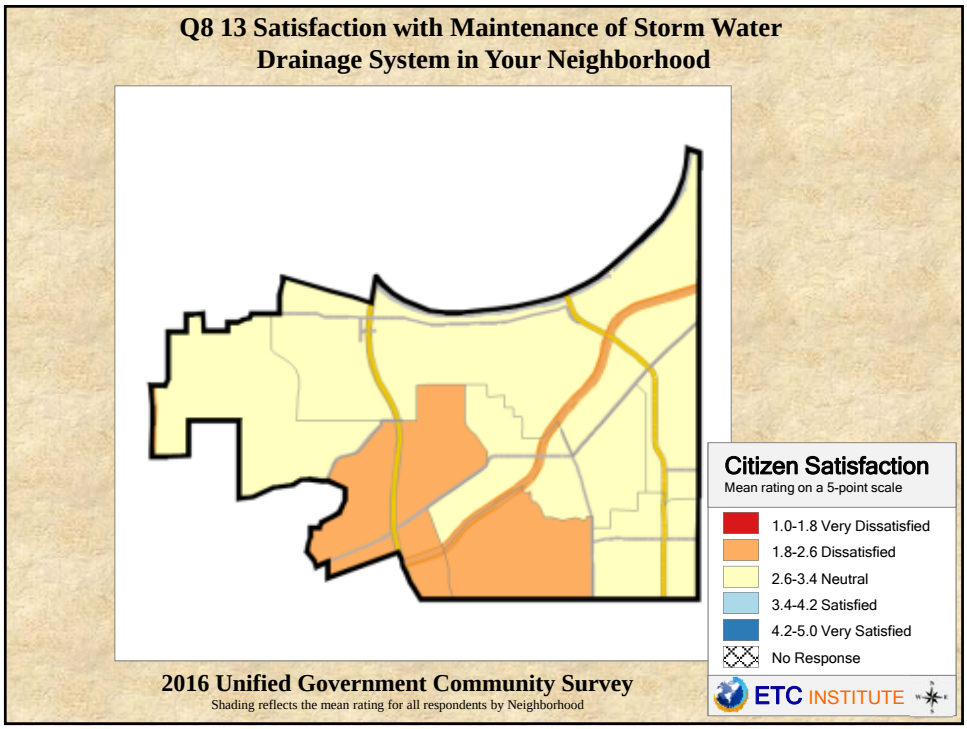
Q8 13 Satisfaction with Maintenance of Storm Water Drainage System in Your Neighborhood
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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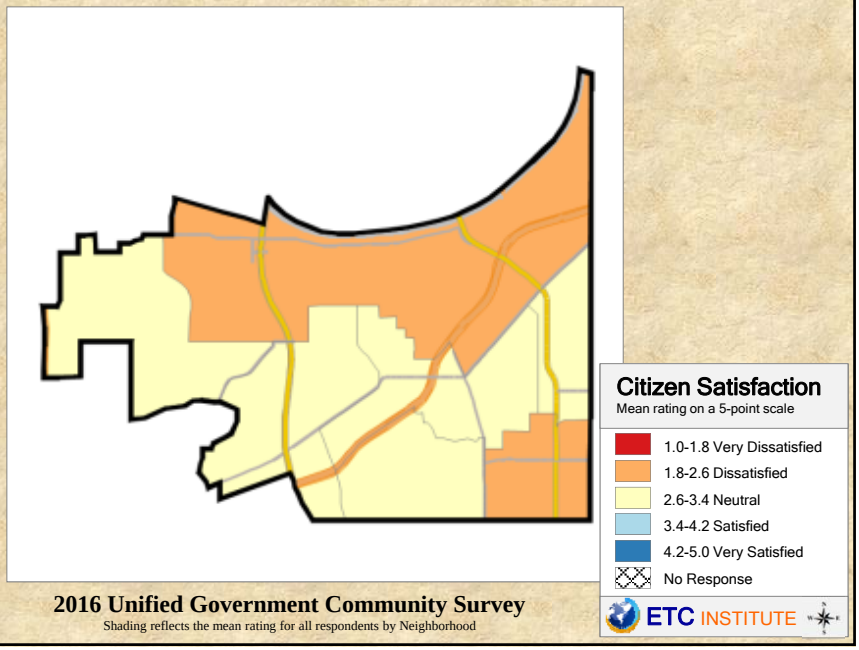
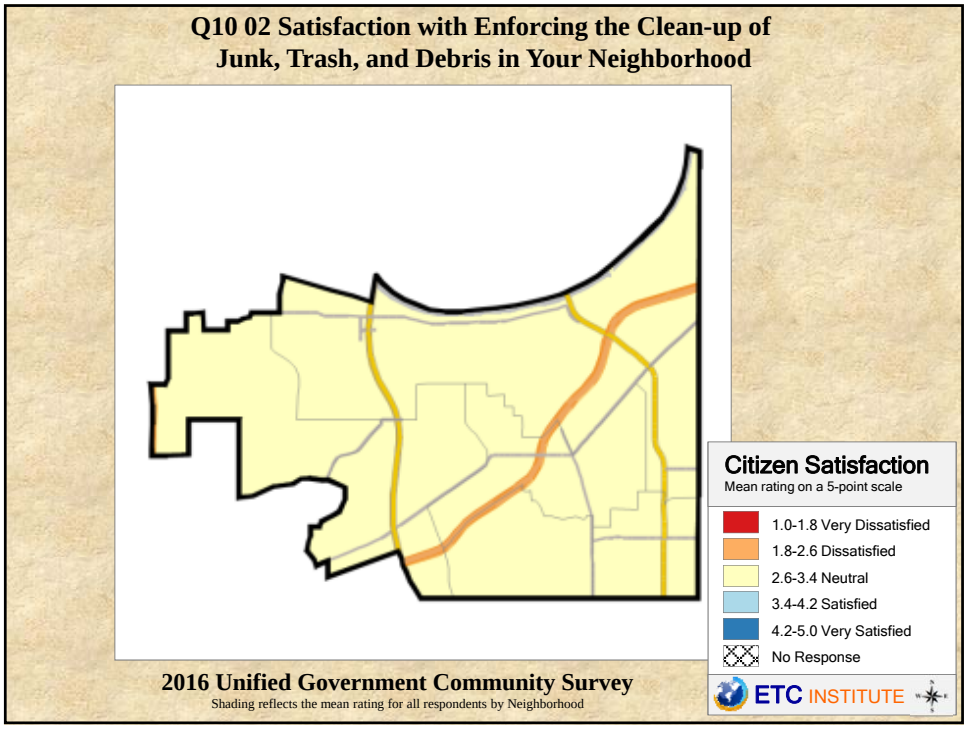
Satisfaction with Enforcement of Codes

Q10 01 Satisfaction with Enforcing the Clean-up of Junk, Trash, and Debris city-wide



2016 Unified Government Community Survey

Shading reflects the mean rating for all respondents by Neighborhood


Q10 02 Satisfaction with Enforcing the Clean-up of Junk, Trash, and Debris in Your Neighborhood
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
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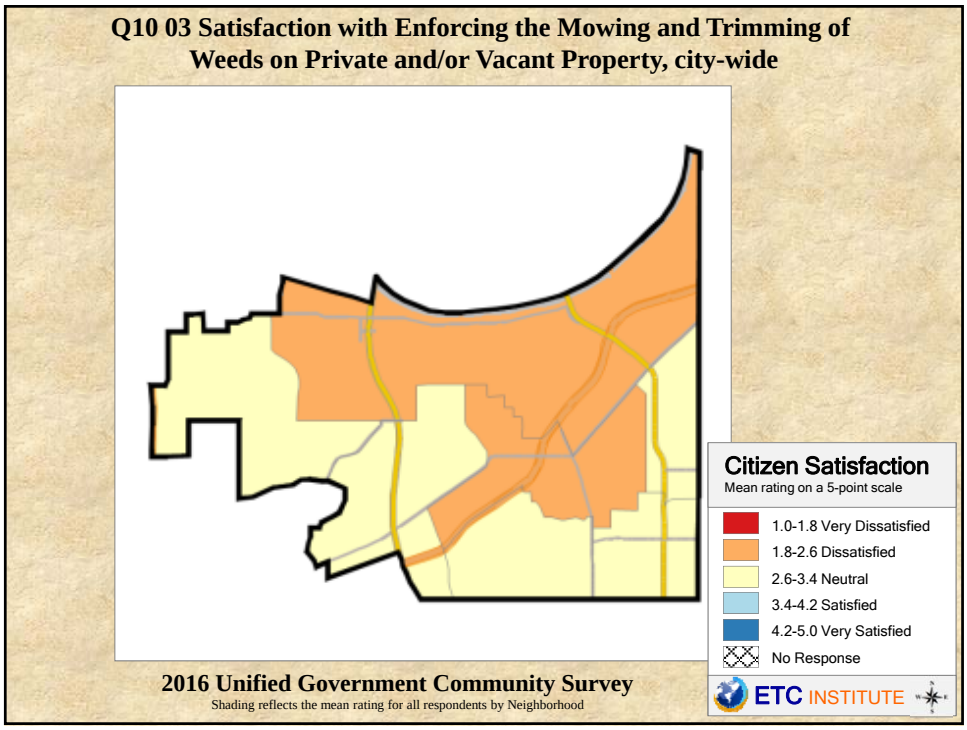
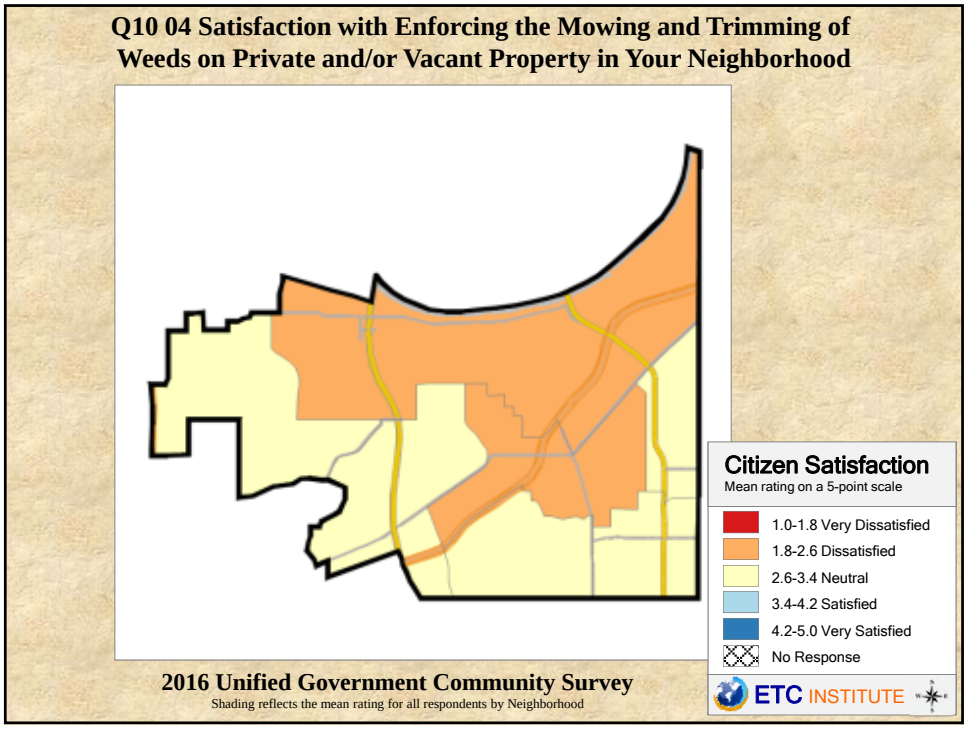

Q10 03 Satisfaction with Enforcing the Mowing and Trimming of Weeds on Private and/or Vacant Property, city-wide
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood


Q10 04 Satisfaction with Enforcing the Mowing and Trimming of Weeds on Private and/or Vacant Property in Your Neighborhood
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
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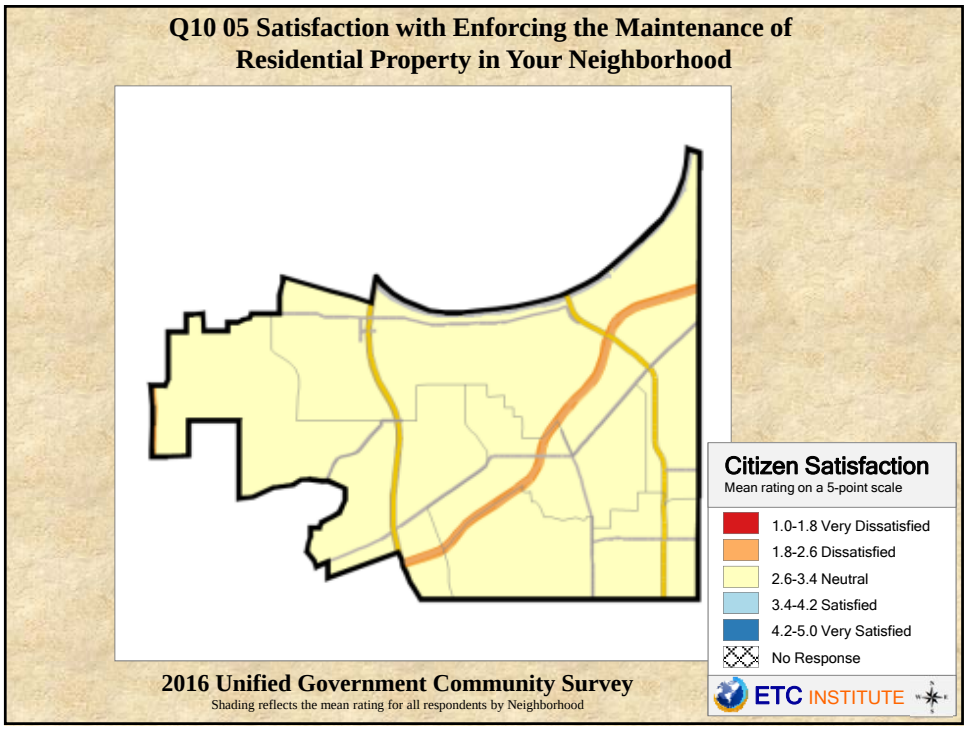
Q10 05 Satisfaction with Enforcing the Maintenance of Residential Property in Your Neighborhood
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
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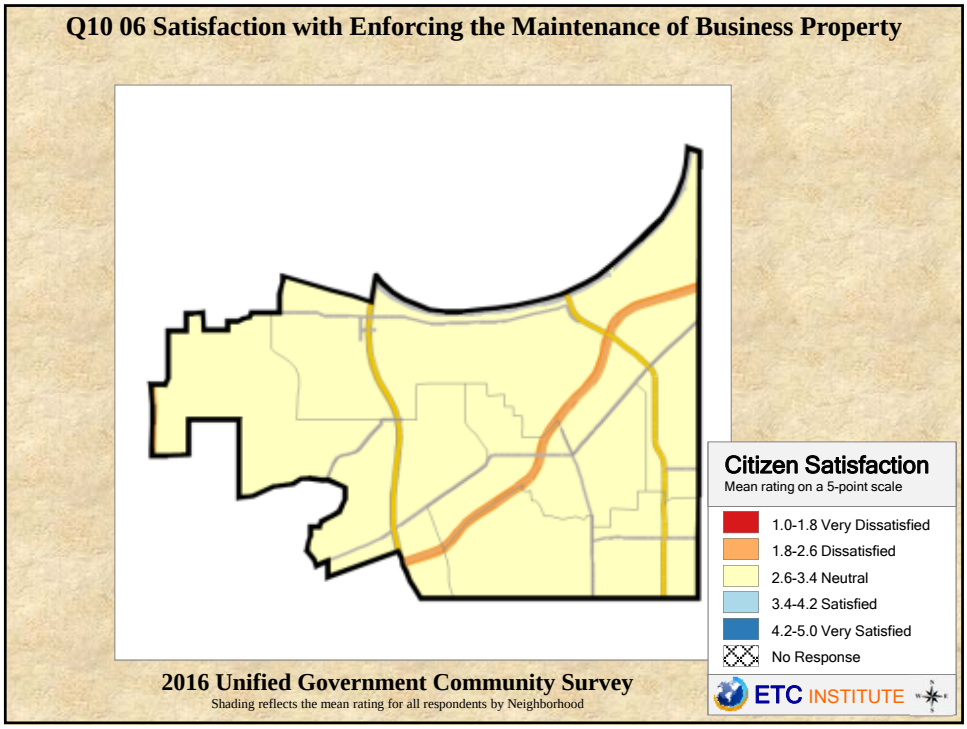
Q10 06 Satisfaction with Enforcing the Maintenance of Business Property
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
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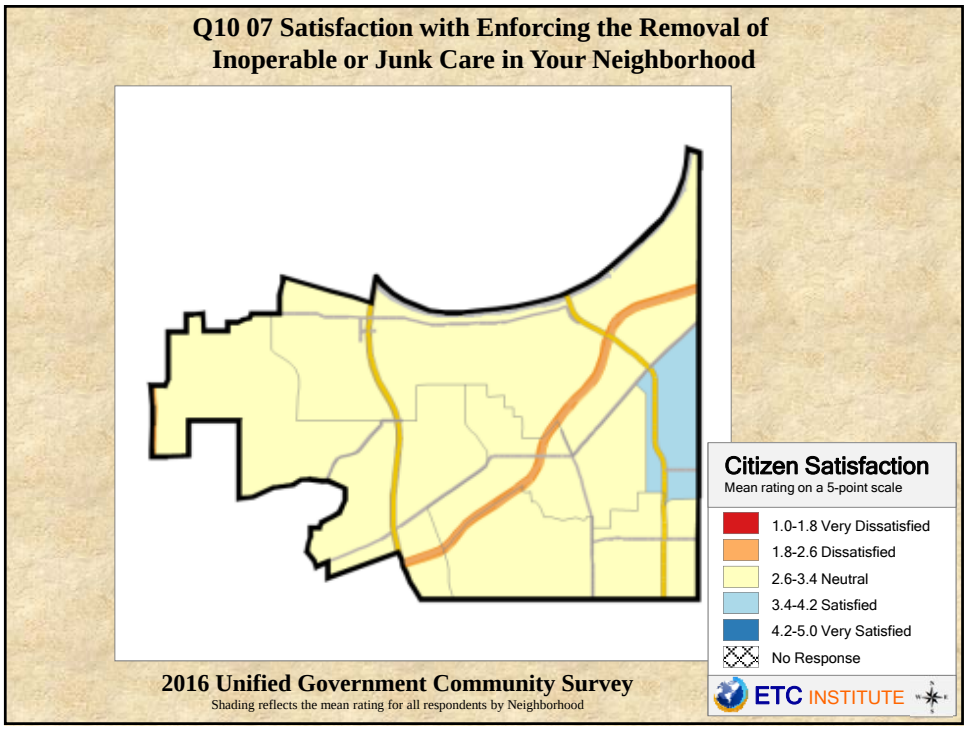
Q10 07 Satisfaction with Enforcing the Removal of Inoperable or Junk Care in Your Neighborhood
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
2016 Unified Government Community Survey
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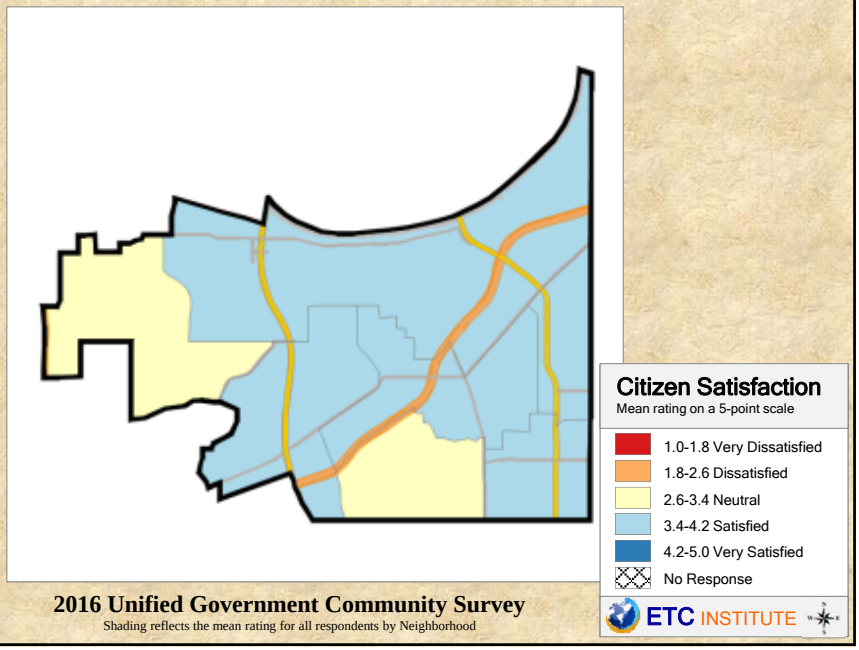
Satisfaction with Parks and Recreation Services

Q12 01 Satisfaction with Maintenance of Parks & Equipment



2016 Unified Government Community Survey

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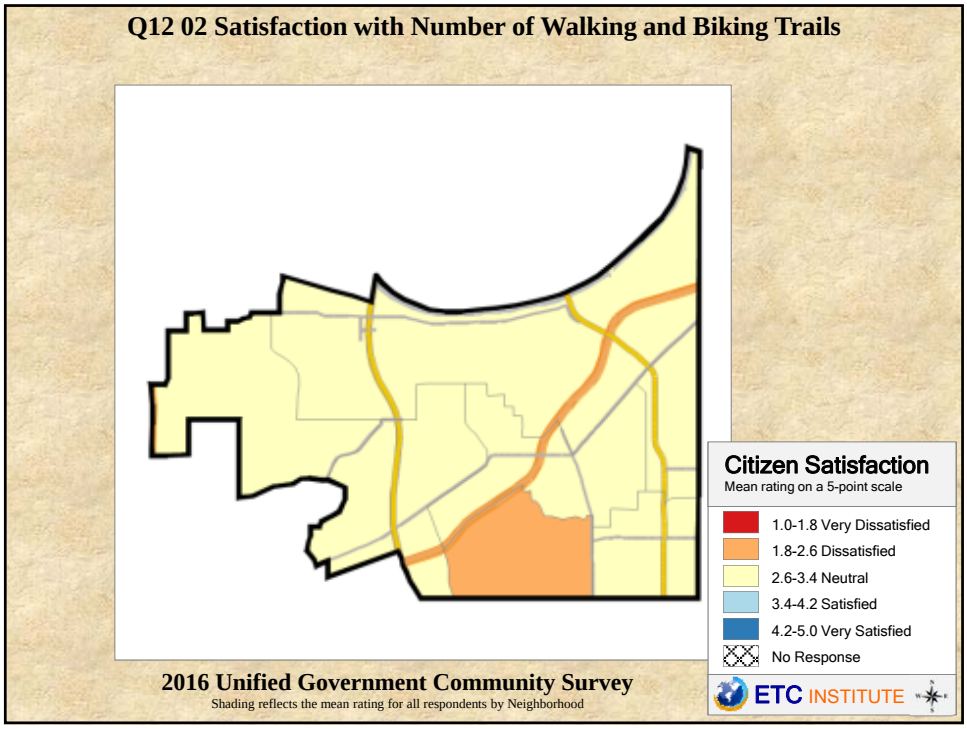
Q12 02 Satisfaction with Number of Walking and Biking Trails
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
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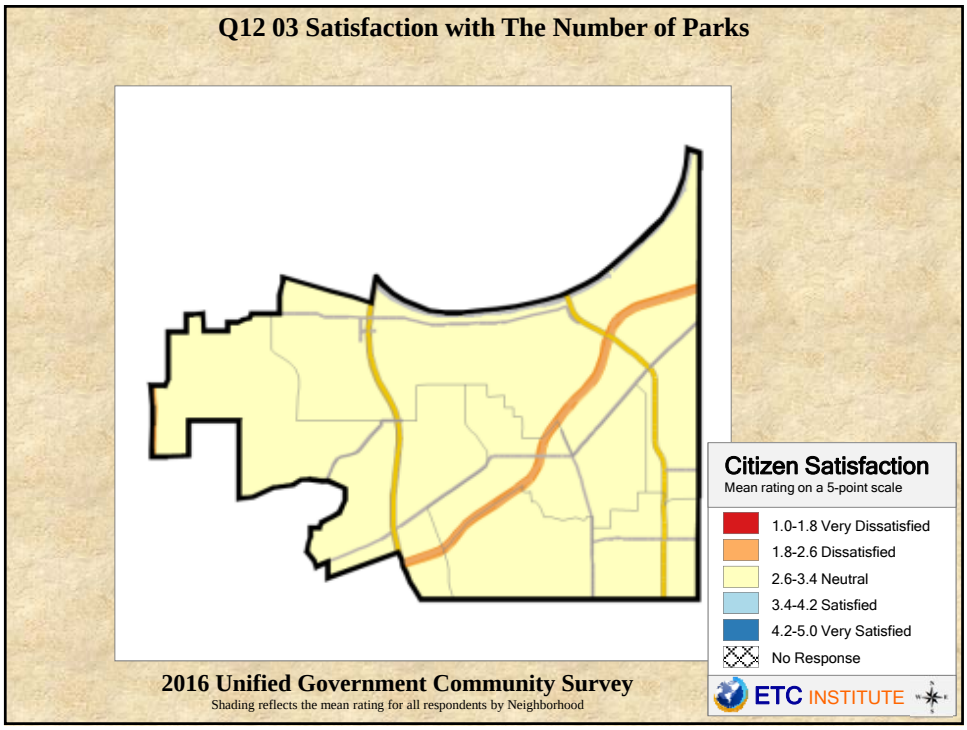
Q12 03 Satisfaction with The Number of Parks
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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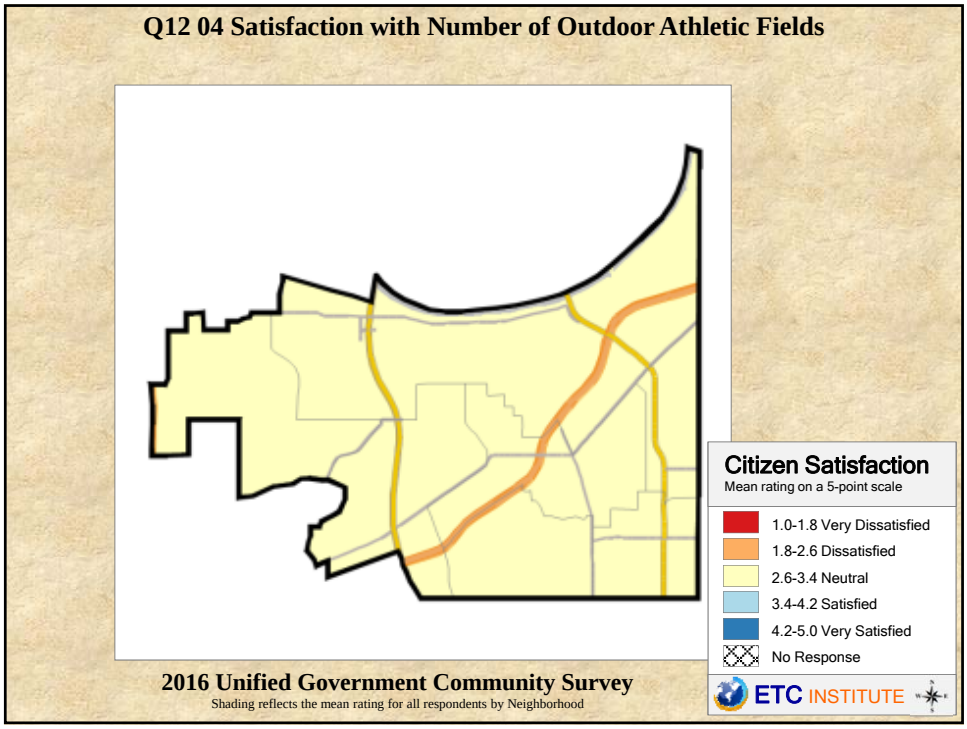
Q12 04 Satisfaction with Number of Outdoor Athletic Fields
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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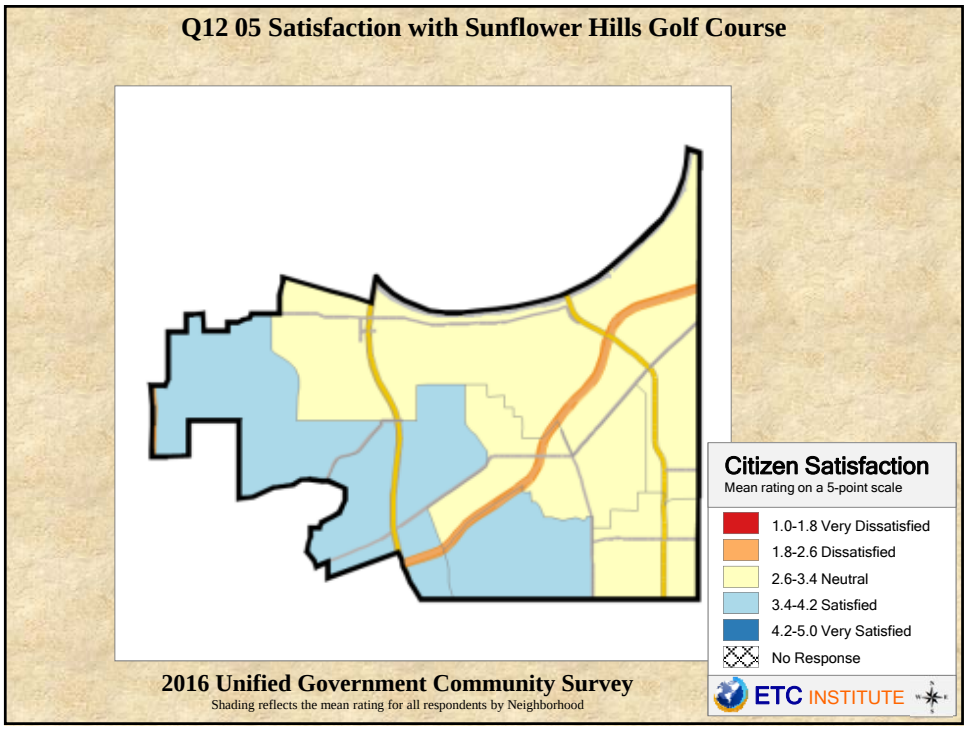
Q12 05 Satisfaction with Sunflower Hills Golf Course
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
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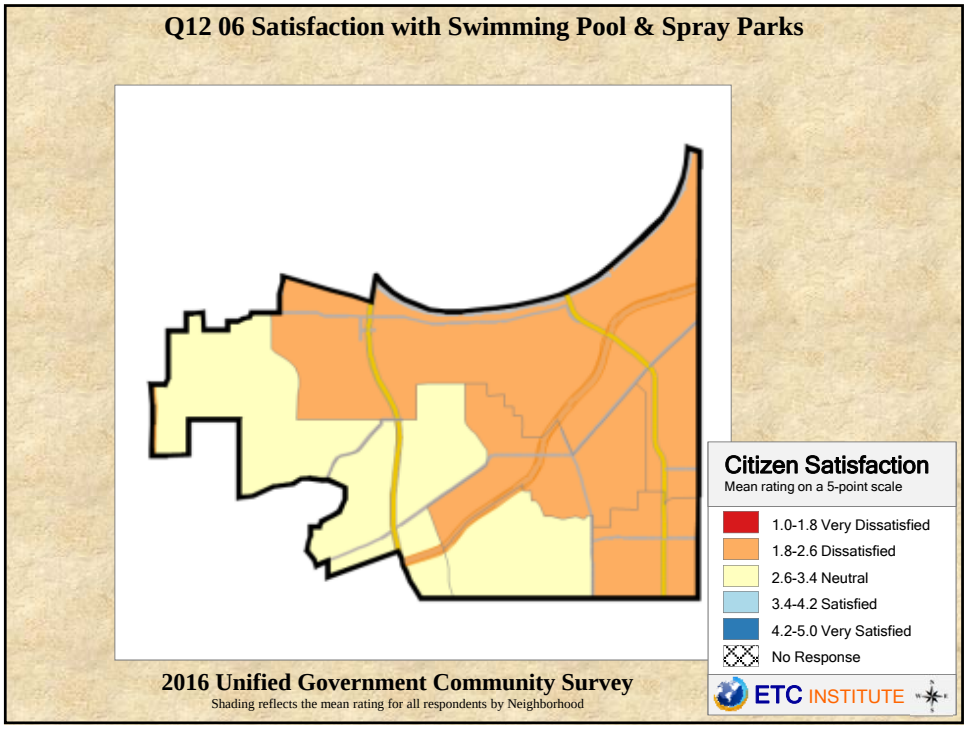
Q12 06 Satisfaction with Swimming Pool & Spray Parks
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
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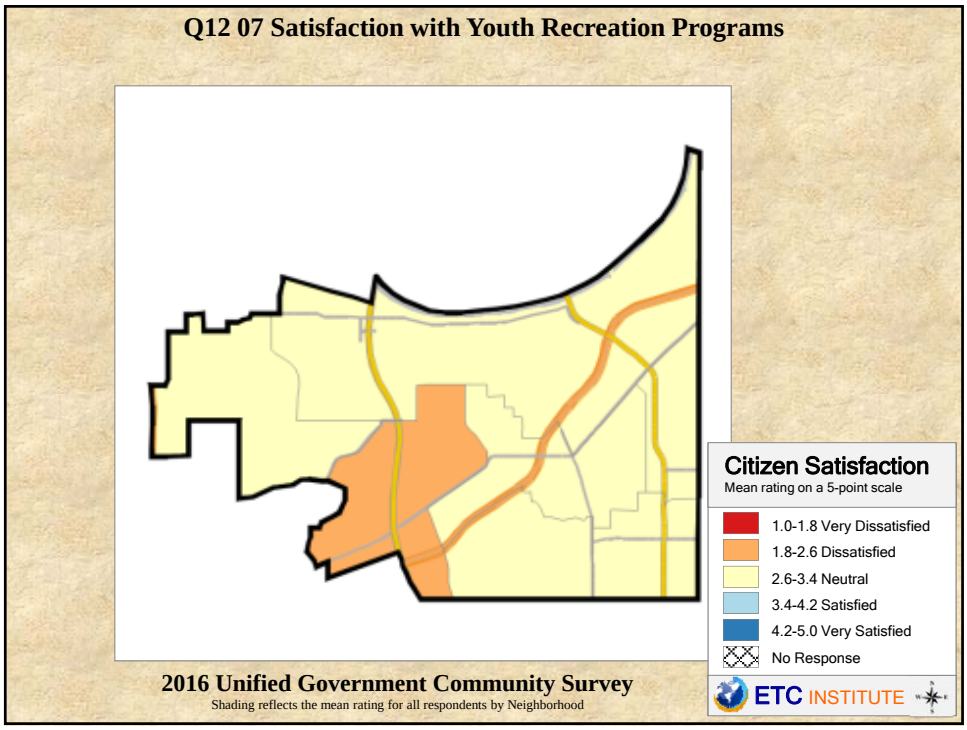
Q12 07 Satisfaction with Youth Recreation Programs
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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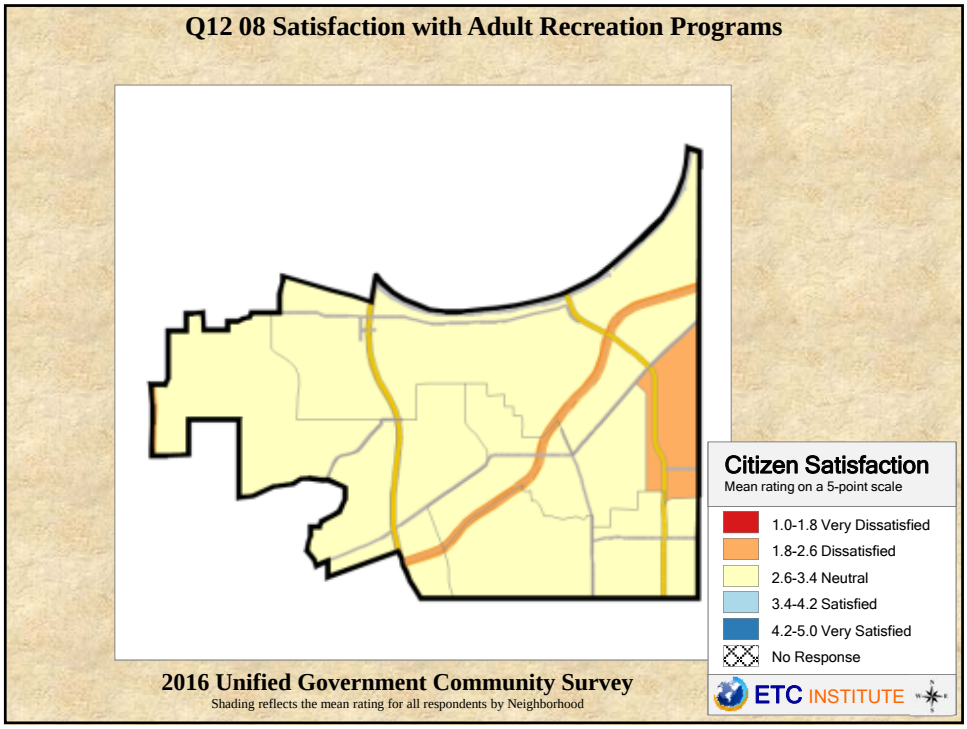
Q12 08 Satisfaction with Adult Recreation Programs
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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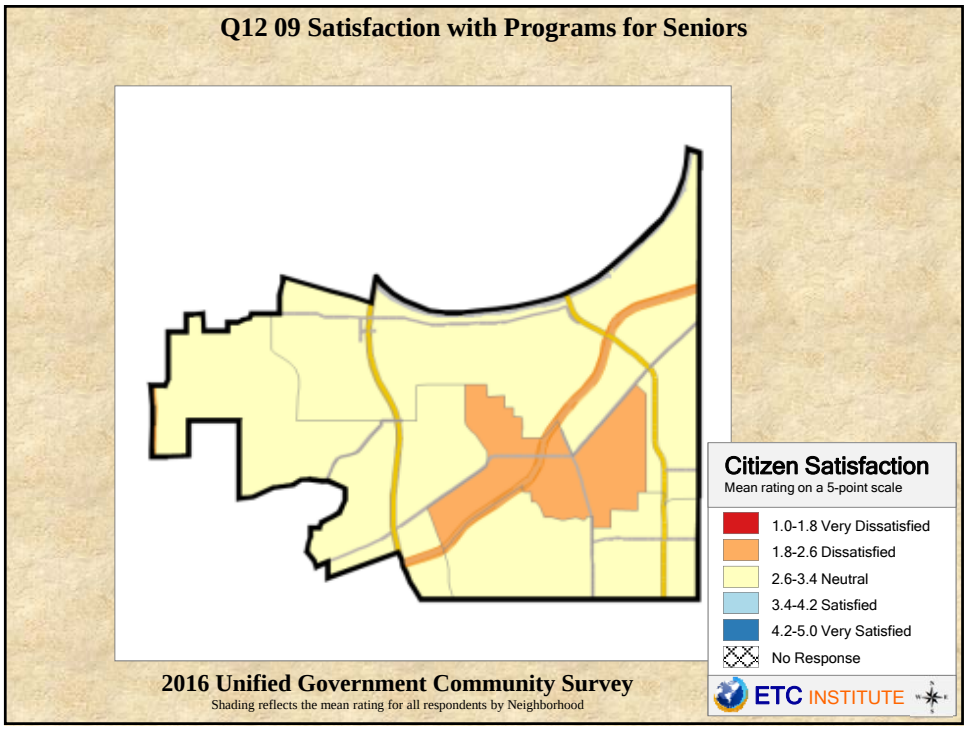
Q12 09 Satisfaction with Programs for Seniors
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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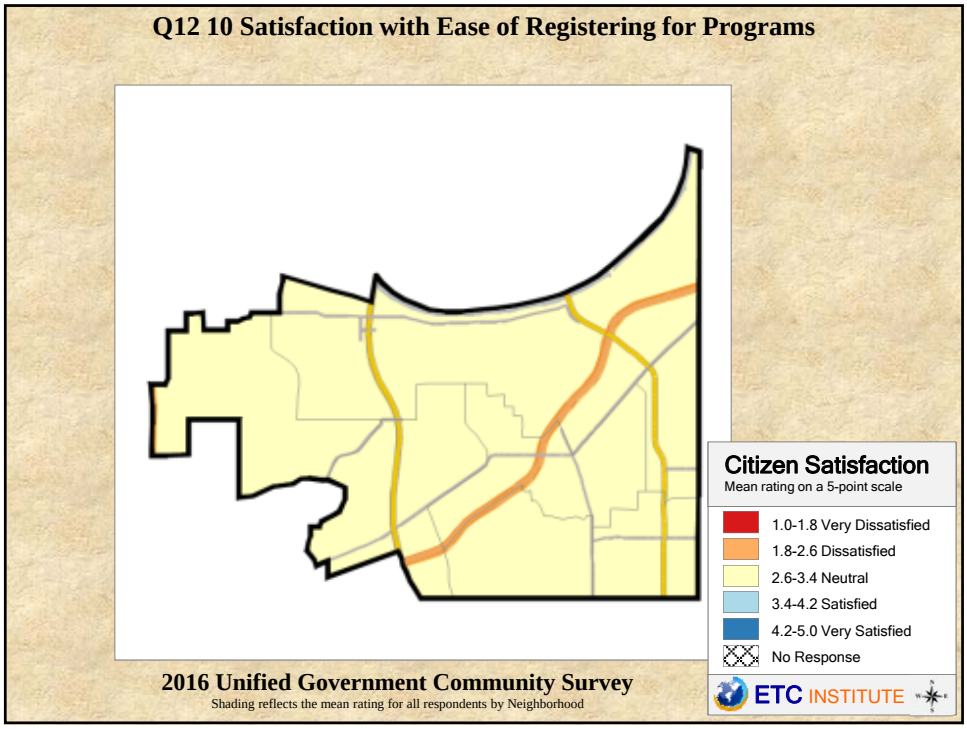
Q12 10 Satisfaction with Ease of Registering for Programs
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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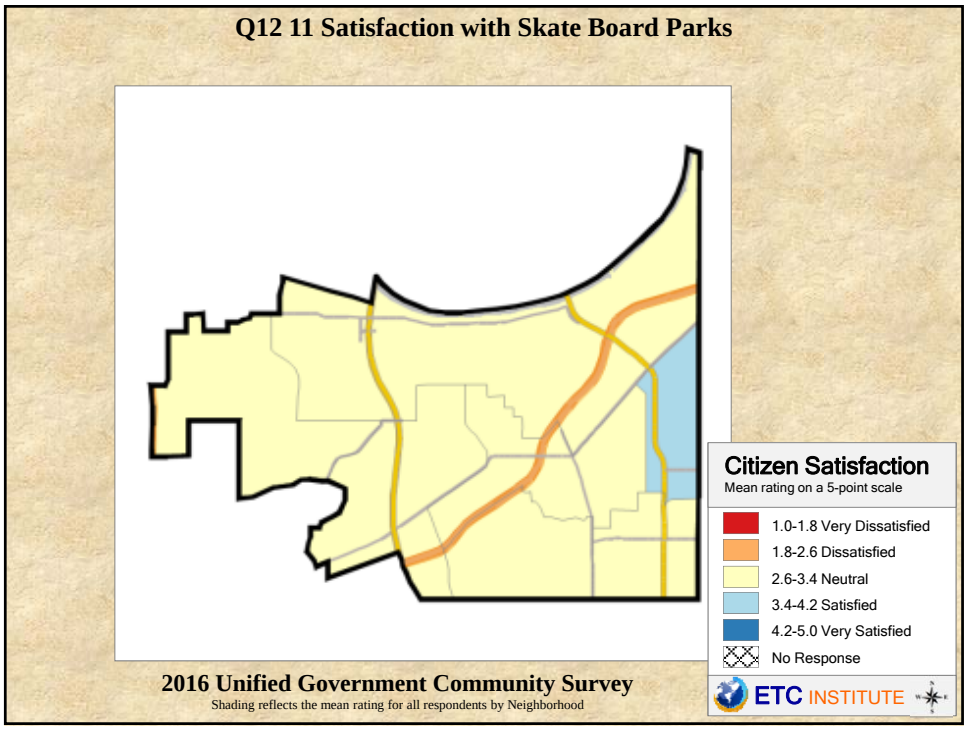
Q12 11 Satisfaction with Skate Board Parks
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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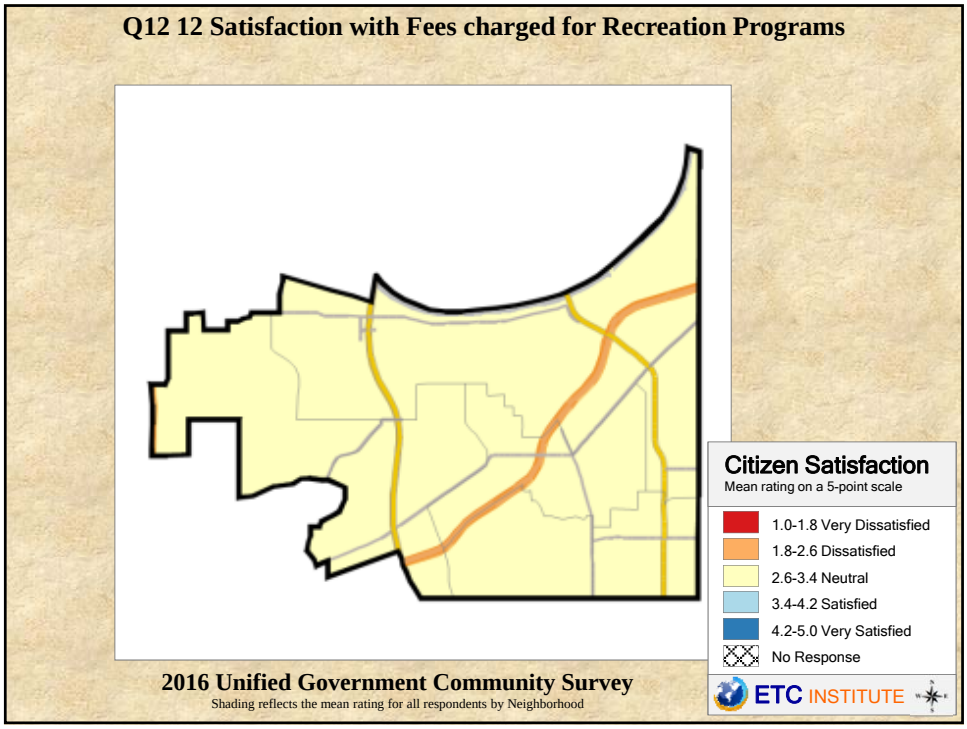
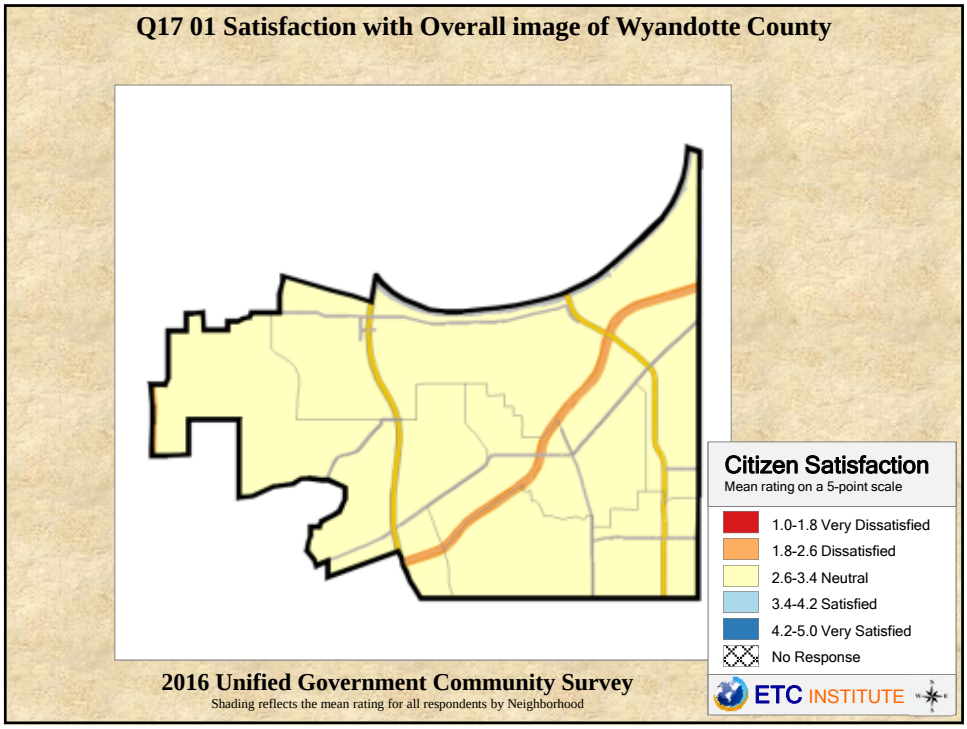


Satisfaction with Perception of Wyandotte County


Q17 01 Satisfaction with Overall image of Wyandotte County
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
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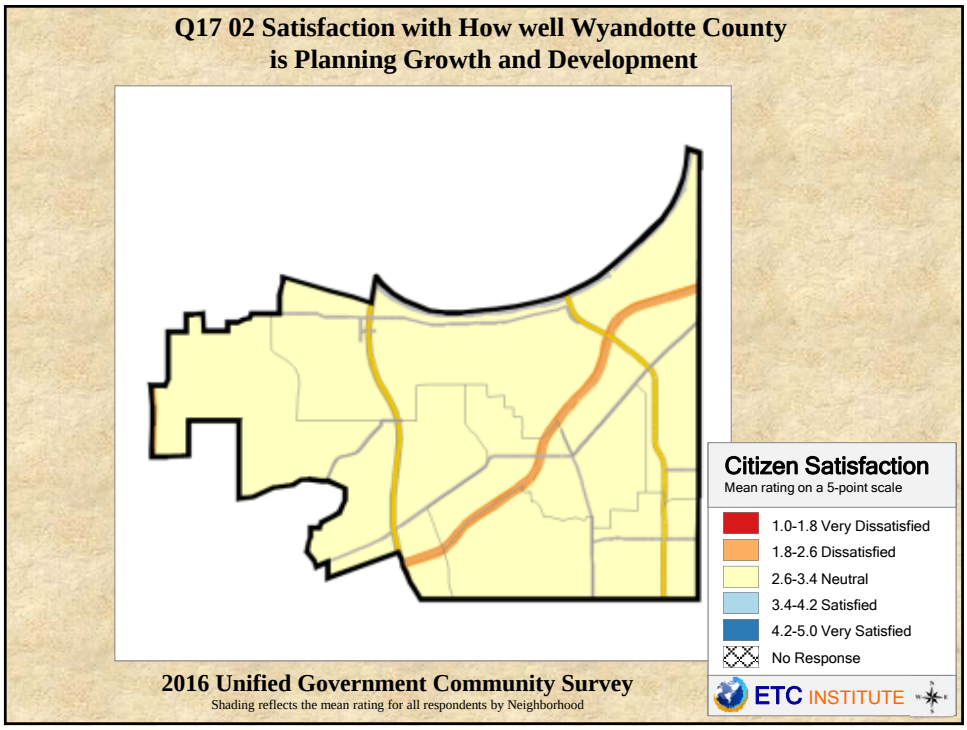
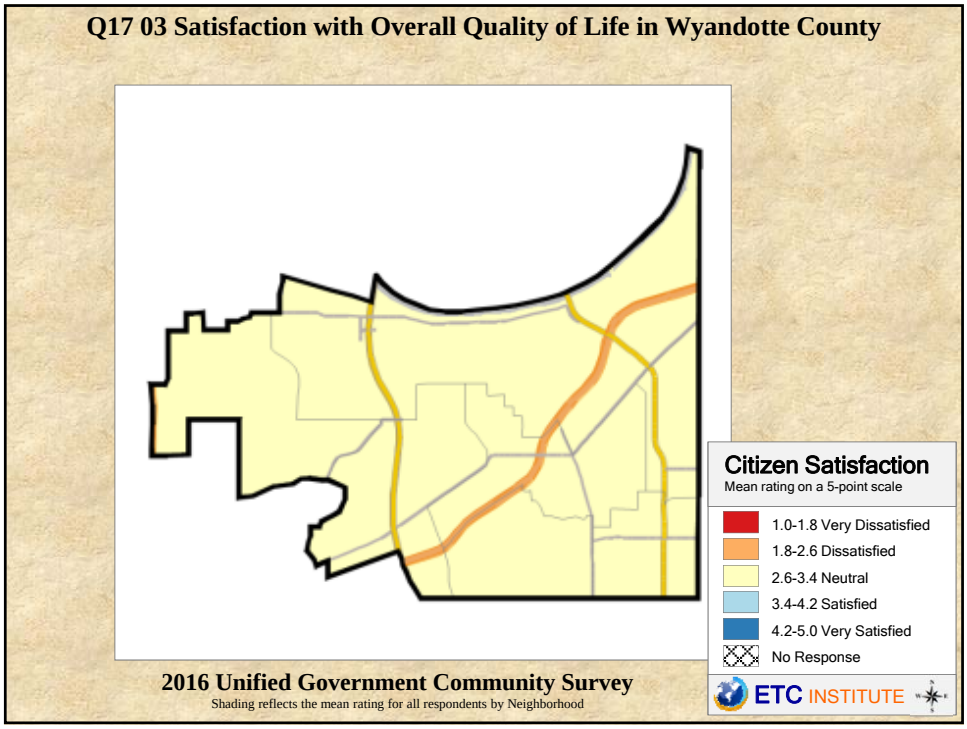
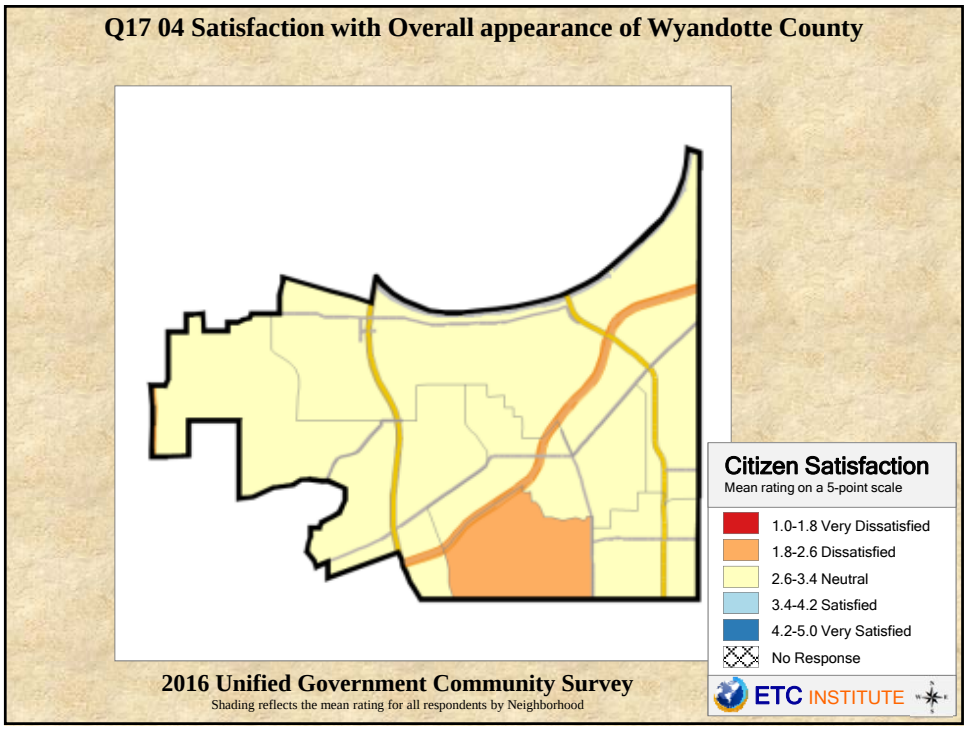
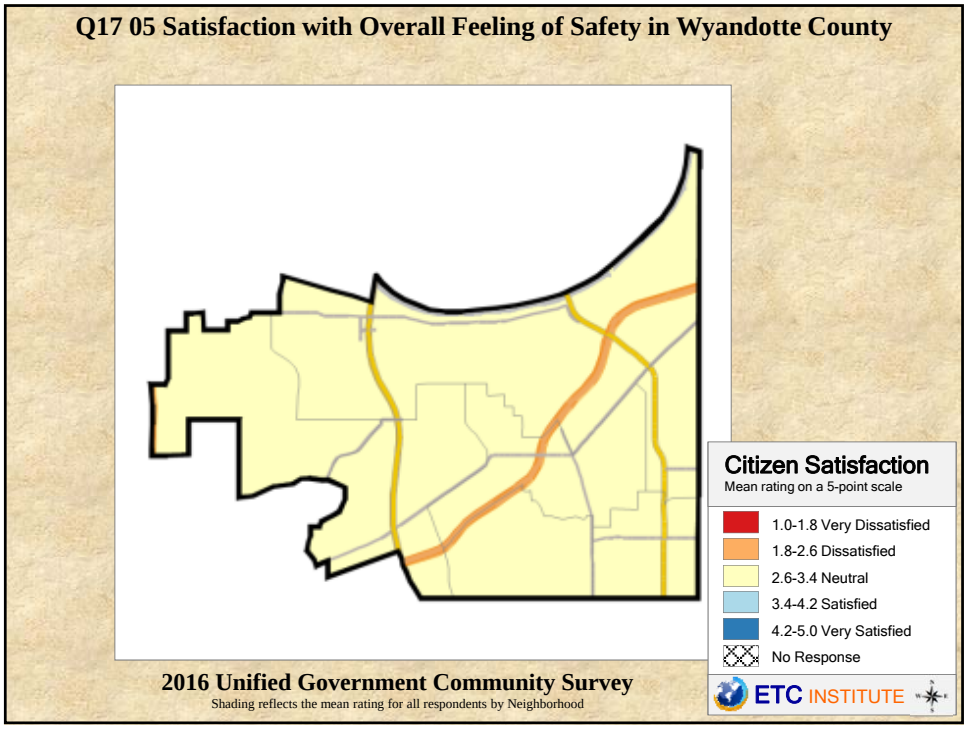
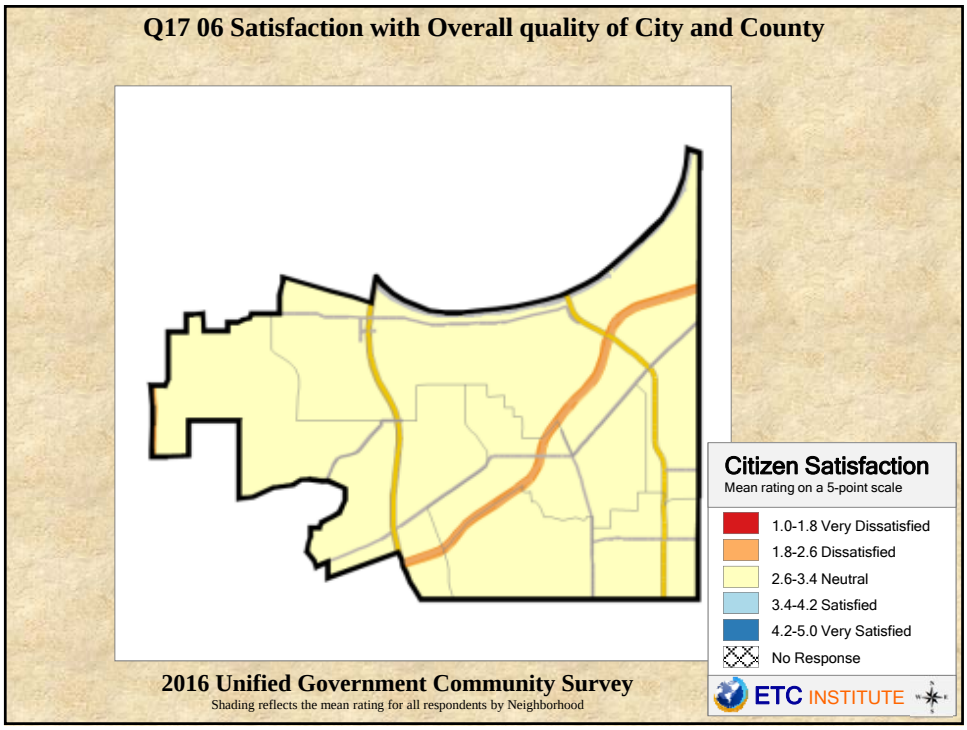
Shading reflects the mean rating for all respondents by Neighborhood

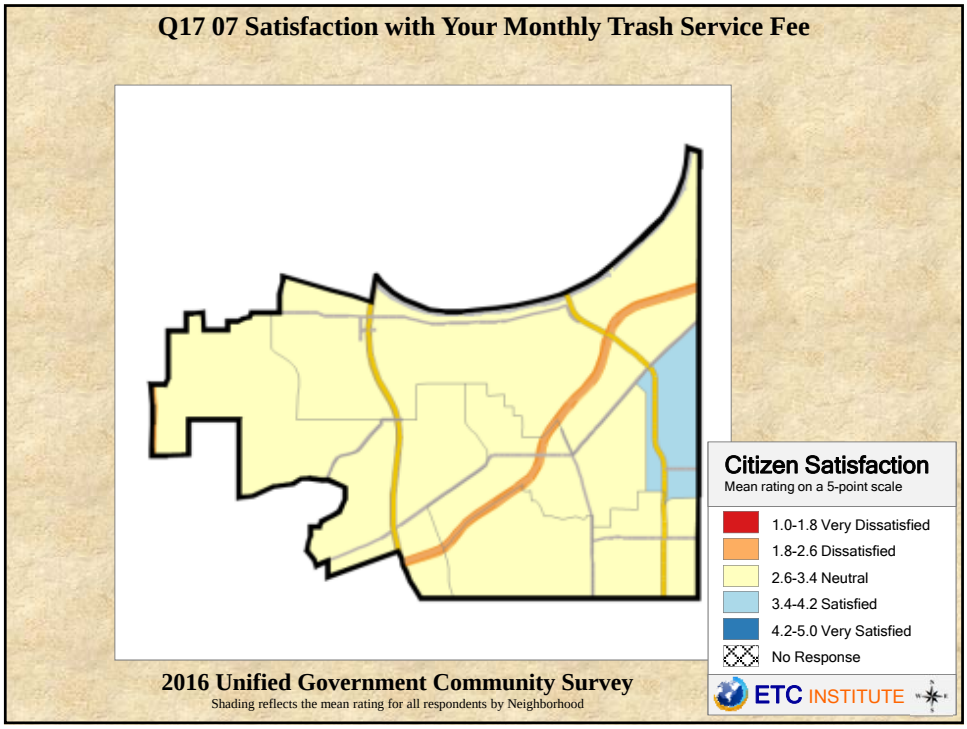

Q17 02 Satisfaction with How well Wyandotte County
is Planning Growth and Development
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

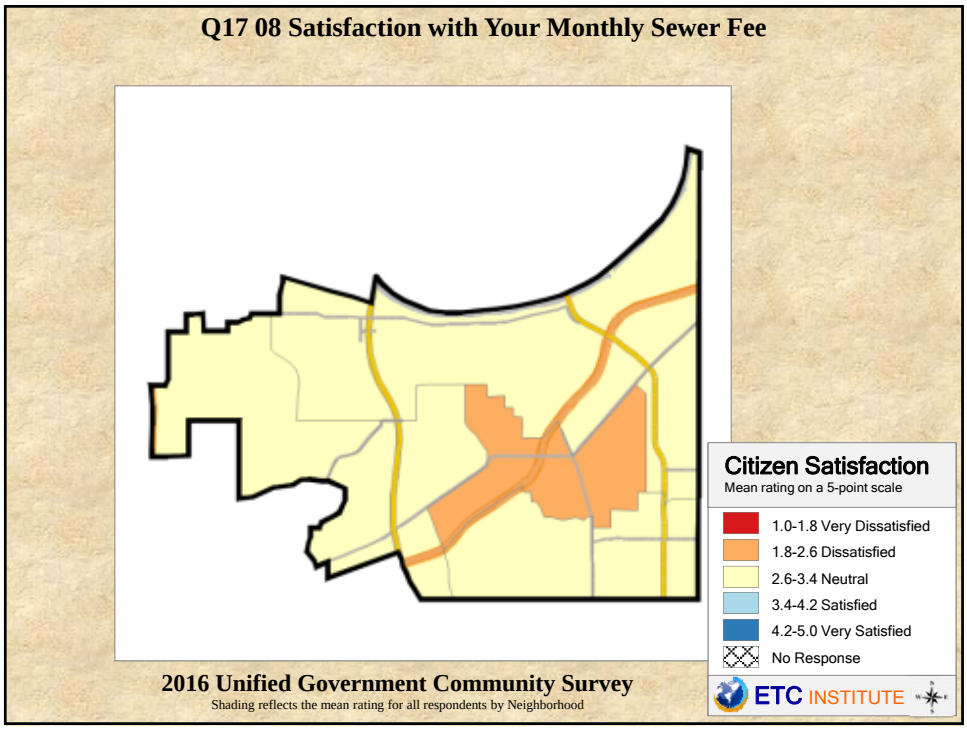

Q17 03 Satisfaction with Overall Quality of Life in Wyandotte County
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

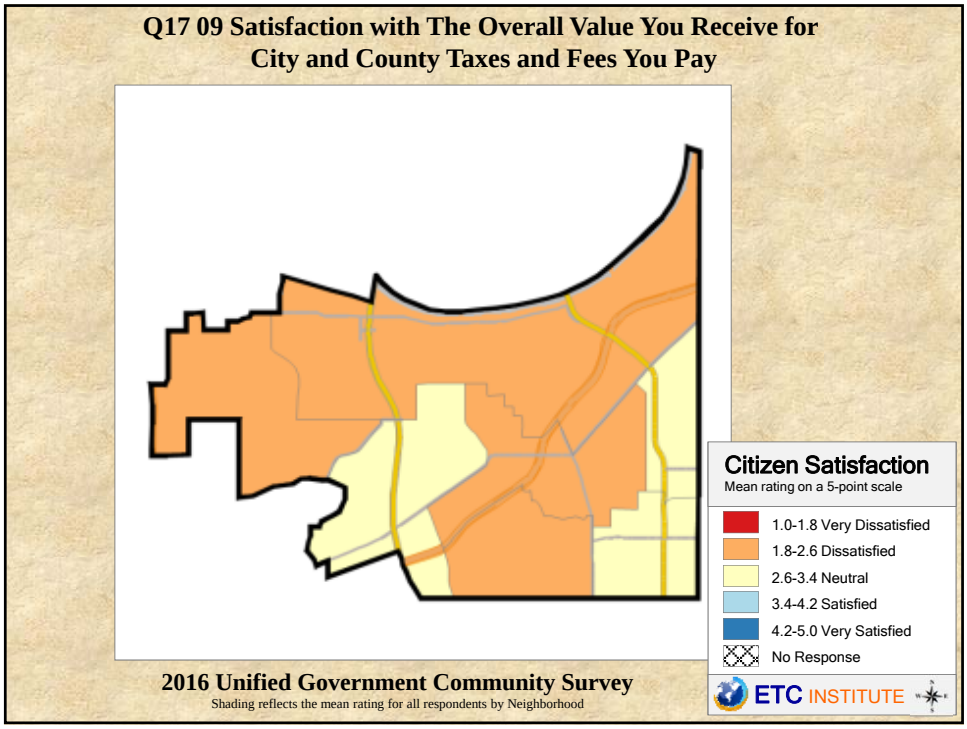

Q17 04 Satisfaction with Overall appearance of Wyandotte County
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood


Q17 05 Satisfaction with Overall Feeling of Safety in Wyandotte County
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood


Q17 06 Satisfaction with Overall quality of City and County
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood


Q17 07 Satisfaction with Your Monthly Trash Service Fee
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood


Q17 08 Satisfaction with Your Monthly Sewer Fee
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood


Q17 09 Satisfaction with The Overall Value You Receive for City and County Taxes and Fees You Pay
Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
ETC INSTITUTE
2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

Section 3:
Tabular Analysis

Commission District 3

Q18. The Unified Government has a dangerous dog ordinance to make the community safe for people and pets in the most comprehensive way possible. The Unified Government's current dangerous dog ordinance currently bans "pit bulls". The Unified Government could amend the current dangerous dog ordinance to hold owners accountable for the behavior of their dogs regardless of the dog's breed. Would you support this change?

Q18. Would you support this change	Number	Percent
Yes (Law should be expanded to hold owners responsible for the behavior of all dog breeds)	272	82.4 %
No (Law should continue to apply to pit bulls only)	39	11.8 %
Not provided	19	5.8 %
Total	330	100.0 %

EXCLUDING NOT PROVIDED

Q18. The Unified Government has a dangerous dog ordinance to make the community safe for people and pets in the most comprehensive way possible. The Unified Government's current dangerous dog ordinance currently bans "pit bulls". The Unified Government could amend the current dangerous dog ordinance to hold owners accountable for the behavior of their dogs regardless of the dog's breed. Would you support this change? (without "not provided")

Q18. Would you support this change	Number	Percent
Yes (Law should be expanded to hold owners responsible for the behavior of all dog breeds)	272	87.5 %
No (Law should continue to apply to pit bulls only)	39	12.5 %
Total	311	100.0 %

Q19. Should female/hen chickens (no males/roosters) be allowed in backyards not zoned for agricultural purposes?

Q19. Should female/hen chickens (no males/roosters) be allowed in backyards not zoned for agricultural purposes	Number	Percent
Yes	180	54.5 %
No	132	40.0 %
Not provided	18	5.5 %
Total	330	100.0 %

Commission District 3

EXCLUDING NOT PROVIDED

Q19. Should female/hen chickens (no males/roosters) be allowed in backyards not zoned for agricultural purposes? (without "not provided")

Q19. Should female/hen chickens (no males/roosters) be allowed in backyards not zoned for agricultural purposes	Number	Percent
Yes	180	57.7 %
No	132	42.3 %
Total	312	100.0 %

Q19-2. (If YES to Question 19) How many female chickens should be allowed in backyards?

Q19a. How many female chickens should be allowed	Number	Percent
1 to 6	98	54.4 %
7 to 12	42	23.3 %
13 to 20	13	7.2 %
21+	2	1.1 %
Don't know	25	13.9 %
Total	180	100.0 %

EXCLUDING DON'T KNOW

Q19-2. (If YES to Question 19) How many female chickens should be allowed in backyards? (without "don't know")

Q19a. How many female chickens should be allowed	Number	Percent
1 to 6	98	63.2 %
7 to 12	42	27.1 %
13 to 20	13	8.4 %
21+	2	1.3 %
Total	155	100.0 %

Commission District 3

Q20. Do you routinely shop at the Wal-Mart in Argentine?

Q20. Do you routinely shop at the Wal-Mart in Argentine	Number	Percent
Yes	129	39.1 %
No	170	51.5 %
Not provided	31	9.4 %
Total	330	100.0 %

EXCLUDING DON'T KNOW

Q20. Do you routinely shop at the Wal-Mart in Argentine? (without "not provided")

Q20. Do you routinely shop at the Wal-Mart in Argentine	Number	Percent
Yes	129	43.1 %
No	170	56.9 %
Total	299	100.0 %

Q20a. (If YES to Question 20) How many times per month?

Q20a. How many times per month	Number	Percent
0-5	78	61.9 %
6-10	32	25.4 %
11-15	6	4.8 %
16-20	6	4.8 %
20+	4	3.2 %
Total	126	100.0 %

Q21. Do you routinely shop at the Save-A-Lot in Argentine?

Q21. Do you routinely shop at the Save-A-Lot in Argentine	Number	Percent
Yes	93	28.2 %
No	206	62.4 %
Not provided	31	9.4 %
Total	330	100.0 %

Commission District 3

EXCLUDING NOT PROVIDED

Q21. Do you routinely shop at the Save-A-Lot in Argentine? (without "not provided")

Q21. Do you routinely shop at the Save-A-Lot in Argentine	Number	Percent
Yes	93	31.1 %
No	206	68.9 %
Total	299	100.0 %

Q21a.(If YES to Question 21) How many times per month?

Q21a. How many times per month	Number	Percent
0-5	76	82.6 %
6-10	11	12.0 %
11-15	1	1.1 %
16-20	2	2.2 %
20+	2	2.2 %
Total	92	100.0 %

Q22. Do you currently live in Belrose Manor?

Q22. Do you currently live in Belrose Manor	Number	Percent
Yes	3	0.9 %
No	297	90.0 %
Not provided	30	9.1 %
Total	330	100.0 %

EXCLUDING NOT PROVIDED

Q22. Do you currently live in Belrose Manor? (without "not provided")

Q22. Do you currently live in Belrose Manor	Number	Percent
Yes	3	1.0 %
No	297	99.0 %
Total	300	100.0 %

Commission District 3

Q22a. (IF YES to Question 22) Would you like to live somewhere else?

Q22a. Would you like to live somewhere else	Number	Percent
Yes	2	66.7 %
No	1	33.3 %
Total	3	100.0 %

Q23. Do you currently live in Rosedale Towers?

Q23. Do you currently live in Rosedale Towers	Number	Percent
Yes	11	3.3 %
No	286	86.7 %
Not provided	33	10.0 %
Total	330	100.0 %

EXCLUDING NOT PROVIDED

Q23. Do you currently live in Rosedale Towers? (without "not provided")

Q23. Do you currently live in Rosedale Towers	Number	Percent
Yes	11	3.7 %
No	286	96.3 %
Total	297	100.0 %

Q23a. (IF YES to Question 23] Would you like to live somewhere else?

Q23a. Would you like to live somewhere else	Number	Percent
Yes	4	36.4 %
No	6	54.5 %
Not provided	1	9.1 %
Total	11	100.0 %

Commission District 3

EXCLUDING NOT PROVIDED

Q23a. (IF YES to Question 23] Would you like to live somewhere else? (without "not provided")

Q23a. Would you like to live somewhere else	Number	Percent
Yes	4	40.0 %
No	6	60.0 %
Total	10	100.0 %

Q24. The Housing Authority has responsibility over low income housing like Belrose Manor and Rosedale Towers. As the Housing Authorities properties continue to age, increasing maintenance costs are becoming a significant issue. How would you like to see the Housing Authority address the issues stated above?

Q24. How would you like to see the Housing Authority address the issues stated above	Number	Percent
Continue to invest in these properties regardless of the cost	90	27.3 %
Sell one or both of these properties and relocate residents to other low income housing options	170	51.5 %
Not provided	70	21.2 %
Total	330	100.0 %

EXCLUDING NOT PROVIDED

Q24. The Housing Authority has responsibility over low income housing like Belrose Manor and Rosedale Towers. As the Housing Authorities properties continue to age, increasing maintenance costs are becoming a significant issue. How would you like to see the Housing Authority address the issues stated above? (without "not provided")

Q24. How would you like to see the Housing Authority address the issues stated above	Number	Percent
Continue to invest in these properties regardless of the cost	90	34.6 %
Sell one or both of these properties and relocate residents to other low income housing options	170	65.4 %
Total	260	100.0 %

Commission District 3

Q25a. If you answered "SELL" the properties, how would you like to see Belrose Manor redeveloped?

Q25a. How would you like to see Belrose Manor Redeveloped	Number	Percent
New housing(fair market prices)	85	50.0 %
New retail	29	17.1 %
Other	14	8.2 %
Don't know	42	24.7 %
Total	170	100.0 %

EXCLUDING NOT PROVIDED

Q25a. If you answered "SELL" the properties, how would you like to see Belrose Manor redeveloped? (without "don't know")

Q25a. How would you like to see Belrose Manor Redeveloped	Number	Percent
New housing(fair market prices)	85	66.4 %
New retail	29	22.7 %
Other	14	10.9 %
Total	128	100.0 %

Q25a. Other

Q25a. Other	Number	Percent
mixed income housing	2	16.7 %
Mixed income housing with fair market prices & subsidized housing	1	8.3 %
low income	1	8.3 %
Low rent for medical students and short-term rentals for families	1	8.3 %
tear down & rebuild	1	8.3 %
senior citizen housing	1	8.3 %
parks or soccer fields	1	8.3 %
demolish	1	8.3 %
community gardens	1	8.3 %
homes or businesses	1	8.3 %
low income housing	1	8.3 %
Total	12	100.0 %

Commission District 3

Q25b. If you answered "SELL" the properties, how would you like to see Rosedale Towers redeveloped?

Q25b. How would you like to see Rosedale Towers Redeveloped	Number	Percent
New housing(fair market prices)	76	44.7 %
New retail	31	18.2 %
Other	11	6.5 %
Don't know	52	30.6 %
Total	170	100.0 %

EXCLUDING DON'T KNOW

Q25b. If you answered "SELL" the properties, how would you like to see Rosedale Towers redeveloped? (without "don't know")

Q25b. How would you like to see Rosedale Towers Redeveloped	Number	Percent
New housing(fair market prices)	76	64.4 %
New retail	31	26.3 %
Other	11	9.3 %
Total	118	100.0 %

Q25b. Other

Q25b. Other	Number	Percent
Mixed income housing with fair market price & subsidized housing	1	11.1 %
Low rent for medical students and short-term rentals for families	1	11.1 %
low income	1	11.1 %
improved management with more resources	1	11.1 %
mixed income housing	1	11.1 %
tear down & rebuild	1	11.1 %
housing for KU students	1	11.1 %
demolish	1	11.1 %
parking	1	11.1 %
Total	9	100.0 %

Section 4:
Survey Instrument

COMMISSION DISTRICT 3 QUESTIONS

18. The Unified Government has a dangerous dog ordinance to make the community safe for people and pets in the most comprehensive way possible. The Unified Government's current dangerous dog ordinance currently bans "pit bulls". The Unified Government could amend the current dangerous dog ordinance to hold owners accountable for the behavior of their dogs regardless of the dog's breed. Would you support this change?

____(1) Yes *(The law should be expanded to hold owners responsible for the behavior of all dog breeds.)*
____(2) No *(The law should continue to apply to pit bulls only.)*

19. Should female/hen chickens (no males/roosters) be allowed in backyards not zoned for agricultural purposes?

____(1) Yes ____(2) No

19-2. *[IF YES to #19]* **How many female chickens should be allowed in backyards?**

____(1) 1 to 6 ____(3) 13 to 20 ____(9) Don't know
____(2) 7 to 12 ____(4) 21 or more chickens

20. Do you routinely shop at the Wal-Mart in Argentine? ____(1) Yes ____(2) No

20-2. *[IF YES to #20]* **How many times per month?** _____

21. Do you routinely shop at the Save-A-Lot in Argentine? ____(1) Yes ____(2) No

21-2. *[IF YES to #21]* **How many times per month?** _____

22. Do you currently live in Belrose Manor? ____(1) Yes ____(2) No

22-2. *[IF YES to #22]* **Would you like to live somewhere else?** ____(1) Yes ____(2) No

23. Do you currently live in Rosedale Towers? ____(1) Yes ____(2) No

23-2. *[IF YES to #23]* **Would you like to live somewhere else?** ____(1) Yes ____(2) No

24. The Housing Authority has responsibility over low income housing like Belrose Manor and Rosedale Towers. As the Housing Authorities properties continue to age, increasing maintenance costs are becoming a significant issue. How would you like to see the Housing Authority address the issues stated above? *(Choose one.)*

____(1) Continue to invest in these properties regardless of the cost
____(2) Sell one or both of these properties and relocate residents to other low income housing options

If you answered "SELL" the properties, how would you like to see these properties redeveloped?

25-1. How would you like to see Belrose Manor Redeveloped?

____(1) New Housing *(fair market prices)* ____(3) Other: _____
____(2) New Retail ____(9) Don't know

25-2. How would you like to see Rosedale Towers Redeveloped?

____(1) New Housing *(fair market prices)* ____(3) Other: _____
____(2) New Retail ____(9) Don't know