Unified Government Community Survey

District 5 Findings Report

...helping organizations make better decisions since 1982

2018

Submitted to the Unified Government

By:

ETC Institute 725 W. Frontier Lane, Olathe, Kansas 66061

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Section 1 Importance-Satisfaction Analysis





Importance-Satisfaction Analysis Unified Government – District 5

Investment Priorities

Recommended Priorities for the Next Two Years. In order to help the Unified Government identify investment priorities for the next two years, ETC Institute conducted an Importance-Satisfaction (I-S) analysis. This analysis examined the importance residents placed on each service and the level of satisfaction with each service. By identifying services of high importance and low satisfaction, the analysis identified which services will have the most impact on overall satisfaction with services over the next two years. If the Unified Government wants to improve its overall satisfaction rating, they should prioritize investments in services with the highest Importance Satisfaction (I-S) ratings.

- Overall Priorities for the <u>City</u> by Major Category. This analysis reviewed the importance of
 and satisfaction with major categories of City services. This analysis was conducted to help set
 the overall priorities for the City. Based on the results of this analysis, the major services that
 are recommended as the top priorities for investment over the next two years in order to
 raise the City's overall satisfaction rating are listed below:
 - Maintenance of City Streets (IS=0.3705)
- Overall Priorities for the <u>County</u> by Major Category. This analysis reviewed the importance of
 and satisfaction with major categories of County services. This analysis was conducted to help
 set the overall priorities for the County. Based on the results of this analysis, the major
 services that are recommended as the top priorities for investment over the next two years in
 order to raise the County's overall satisfaction rating are listed below:
 - Motor Vehicle Registration (IS=0.2457)
- Priorities with Departments. This analysis reviewed the importance of and satisfaction with services within departments and specific service areas. This analysis was conducted to help set the overall priorities for the Unified Government. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the Unified Government's overall satisfaction rating are listed below:
 - Public Safety
 - City's overall efforts to prevent crime (IS=0.2999)
 - City Maintenance
 - Maintenance of streets in neighborhoods (IS=0.2537)
 - Maintenance of major City streets (IS=0.2151)
 - Parks and Recreation
 - Number of walking and biking trails (IS=0.3217)
 - Enforcement of Codes and Ordinances
 - Clean-up of blight city-wide (IS=0.4226)
 - Mowing and trimming on private property city-wide (IS=0.3502)

The full Importance-Satisfaction results for District 5 can be found on the following pages.

2018 Importance-Satisfaction Rating Kansas City, Kansas & Wyandotte County Community Survey Neighborhood/Community Services

Most Important	Most Important	Satisfaction	Satisfaction	Importance- Satisfaction	I-S Rating
%	Rank	%	Rank	Rating	Rank
			_		_
59%	1	37%	9	0.3705	1
26%	4	31%	13	0.1815	2
24%	6	27%	15	0.1754	3
29%	3	46%	7	0.1572	4
19%	9	28%	14	0.1364	5
18%	11	33%	12	0.1214	6
19%	10	44%	8	0.1055	7
25%	5	59%	4	0.1031	8
21%	7	51%	5	0.1025	9
13%	12	34%	10	0.0876	10
	2		1	0.0607	11
	_		6		12
20%	8		2		13
	~		_	0.0350	14
					15
	1mportant % 59% 26% 24% 29% 19% 18% 25% 21% 13% 29% 12%	Important % Important Rank 59% 1 26% 4 24% 6 29% 3 19% 9 18% 11 19% 10 25% 5 21% 7 13% 12 29% 2 12% 13 20% 8 5% 15	Important % Important Rank Satisfaction % 59% 1 37% 26% 4 31% 24% 6 27% 29% 3 46% 19% 9 28% 18% 11 33% 19% 10 44% 25% 5 59% 21% 7 51% 13% 12 34% 29% 2 79% 12% 13 50% 20% 8 79% 5% 15 34%	Important % Important Rank Satisfaction % Satisfaction Rank 59% 1 37% 9 26% 4 31% 13 24% 6 27% 15 29% 3 46% 7 19% 9 28% 14 18% 11 33% 12 19% 10 44% 8 25% 5 59% 4 21% 7 51% 5 13% 12 34% 10 29% 2 79% 1 12% 13 50% 6 20% 8 79% 2 5% 15 34% 11	Important % Important Rank Satisfaction % Satisfaction Rank Satisfaction Rating 59% 1 37% 9 0.3705 26% 4 31% 13 0.1815 24% 6 27% 15 0.1754 29% 3 46% 7 0.1572 19% 9 28% 14 0.1364 18% 11 33% 12 0.1214 19% 10 44% 8 0.1055 25% 5 59% 4 0.1031 21% 7 51% 5 0.1025 13% 12 34% 10 0.0876 29% 2 79% 1 0.0607 12% 13 50% 6 0.0599 20% 8 79% 2 0.0410 5% 15 34% 11 0.0350

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:The "Most Important" percentage represents the sum of the first, second, third, and fourth

most important responses for each item. Respondents were asked to identify

the items they thought should be the City's top priorities.

Satisfaction %: The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.'

Respondents ranked their level of satisfaction with each of the items on a scale

of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.



2018 Importance-Satisfaction Rating Kansas City, Kansas & Wyandotte County Community Survey County Level Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance- Satisfaction Rating	I-S Rating Rank
Very High Priority (IS >.20)						
Motor Vehicle Registration	42%	1	42%	5	0.2457	1
High Priority (IS .1020)						
Area Agency on Aging Services	27%	3	30%	13	0.1872	2
Services for developmental disabilities	22%	6	24%	15	0.1654	3
County parks	34%	2	53%	2	0.1580	4
County Appraiser's Office Services	22%	5	30%	12	0.1545	5
Customer service provided by UG employees	23%	4	39%	8	0.1432	6
Senior Transportation	18%	7	26%	14	0.1304	7
Public Health Department Services	18%	8	31%	10	0.1206	8
Adult Jail/Juvenile Detention Center	16%	9	31%	11	0.1097	9
Medium Priority (IS <.10)						
Treasurer's Office	15%	10	40%	6	0.0898	10
District Courts	8%	12	40%	7	0.0489	11
The District Attorneys' Office	7%	14	35%	9	0.0481	12
County Sheriff's Office	11%	11	57%	1	0.0470	13
Community Elections	7%	13	52%	3	0.0352	14
The Election Office	6%	15	52%	4	0.0285	15

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, third, and fourth

most important responses for each item. Respondents were asked to identify

the items they thought should be the City's top priorities.

Satisfaction %: The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.'

Respondents ranked their level of satisfaction with each of the items on a scale

of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.



2018 Importance-Satisfaction Rating Kansas City, Kansas & Wyandotte County Community Survey Public Safety Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance- Satisfaction Rating	I-S Rating Rank
Very High Priority (IS >.20)						
City's overall efforts to prevent crime	48%	1	37%	7	0.2999	1
High Priority (IS .1020)						
Visibility of code enforcement in your neighborhood	28%	4	30%	9	0.1954	2
Visibility of police in neighborhoods	36%	2	58%	4	0.1501	3
Visibility of police in neighborhood retail areas	30%	3	56%	5	0.1338	4
Quality of animal control in your neighborhood	21%	5	37%	8	0.1327	5
Medium Priority (IS <.10)						
Enforcement of traffic laws	17%	7	47%	6	0.0892	6
How quickly police department personnel respond to emergencies	20%	6	58%	3	0.0849	7
Visibility of building inspection in your neighborhood	11%	10	29%	10	0.0815	8
How quickly fire department responds to fires	13%	9	70%	2	0.0376	9
How quickly fire department responds to medical emergency calls	13%	. 8	75%	1	0.0326	10

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %: The "Most Important" percentage represents the sum of the first, second, and third

most important responses for each item. Respondents were asked to identify

the items they thought should be the City's top priorities.

Satisfaction %: The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.'

Respondents ranked their level of satisfaction with each of the items on a scale

of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.



2018 Importance-Satisfaction Rating Kansas City, Kansas & Wyandotte County Community Survey Maintenance Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance- Satisfaction Rating	I-S Rating Rank
Very High Priority (IS >.20)						
Maintenance of streets in your neighborhood	42%	1	39%	6	0.2537	1
Maintenance of major City streets	39%	2	45%	4	0.2151	2
High Priority (IS .1020)	000/	_	070/	0	0.4700	2
Maintenance of sidewalks in your neighborhood	23%	5	27%	9	0.1703	3
Overall cleanliness of streets & other public areas	24%	4	33%	7	0.1606	4
Snow removal on neighborhood streets	25%	3	47%	3	0.1307	5
Maintenance of curbs in your neighborhood	17%	6	26%	11	0.1269	6
Overall appearance of Downtown including lighting, landscaping & planter boxes	17%	7	26%	10	0.1264	7
Medium Priority (IS <.10)						
Maintenance of City buildings	14%	8	32%	8	0.0932	8
Maintenance of stormwater drainage system in your neighborhooc	13%	9	40%	5	0.0750	9
Maintenance of Downtown parking lots	9%	11	24%	12	0.0715	10
Maintenance of alleys in your neighborhood	6%	13	15%	13	0.0483	11
Snow removal on major City streets	13%	10	66%	1	0.0421	12
Maintenance of street signs/traffic signals	6%	12	57%	2	0.0270	13

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %: The "Most Important" percentage represents the sum of the first, second, and third

most important responses for each item. Respondents were asked to identify

the items they thought should be the City's top priorities.

Satisfaction %: The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.'

Respondents ranked their level of satisfaction with each of the items on a scale

of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied



2018 Importance-Satisfaction Rating Kansas City, Kansas & Wyandotte County Community Survey Parks and Recreation

	Most	Most	Catiofaction	Catiofaction	Importance-	I C Datina
Category of Service	Important %	Important Rank	Satisfaction %	Satisfaction Rank	Satisfaction Rating	I-S Rating Rank
Cutogory or convice						
Very High Priority (IS >.20)						
Number of walking & biking trails	42%	1	23%	6	0.3217	1
High Priority (IS .1020)						
Youth recreation programs	25%	3	22%	9	0.1945	2
Swimming pool & spray parks	24%	4	19%	12	0.1941	3
Programs for seniors	23%	6	20%	10	0.1831	4
Maintenance of parks & equipment	33%	2	47%	2	0.1762	5
Adult recreation programs	18%	7	20%	11	0.1437	6
Number of parks	24%	5	41%	3	0.1397	7
Medium Priority (IS <.10)						
Fees charged for recreation programs	8%	9	23%	7	0.0637	8
Number of outdoor athletic fields	10%	8	37%	4	0.0621	9
Ease of registering for programs	5%	11	25%	5	0.0345	10
Sunflower Hills Golf Course	5%	10	55%	1	0.0225	11
Skate board parks	2%	12	22%	8	0.0117	12

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third

most important responses for each item. Respondents were asked to identify

the items they thought should be the City's top priorities.

Satisfaction %: The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows."

Respondents ranked their level of satisfaction with each of the items on a scale

of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.



2018 Importance-Satisfaction Rating Kansas City, Kansas & Wyandotte County Community Survey Enforcement of Codes and Ordinances

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance- Satisfaction Rating	I-S Rating Rank
Very High Priority (IS >.20)	F0 0/	4	270/	7	0.4226	4
Enforcing clean-up of junk, trash, & debris (blight) City-wide Enforcing mowing & trimming of weeds on private and/or vacant property City-wide	58% 48%	2	27% 27%	6	0.4226 0.3502	2
High Priority (IS .1020)						
Enforcing maintenance of business property	29%	3	39%	5	0.1787	3
Enforcing clean-up of junk, trash, & debris (blight), in your neighborhood	26%	4	53%	1	0.1247	4
Enforcing mowing & trimming of weeds on private and/or vacant property in your neighborhood	21%	5	45%	4	0.1154	5
Enforcing removal of inoperable or junk cars in your neighborhood	19%	7	45%	3	0.1017	6
Enforcing maintenance of residential property (houses) in your neighborhood	19%	6	48%	2	0.1011	7

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %: The "Most Important" percentage represents the sum of the first, second, and third

 $most \ important \ responses \ for \ each \ item. \ \ Respondents \ were \ asked \ to \ identify$

the items they thought should be the City's top priorities.

Satisfaction %: The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.'

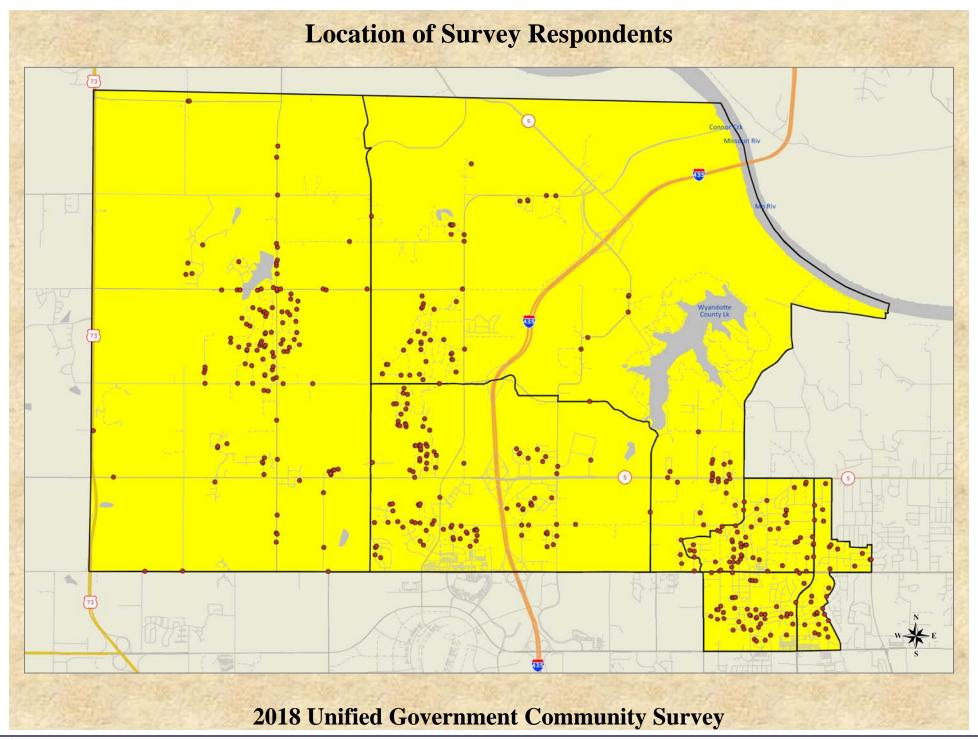
Respondents ranked their level of satisfaction with each of the items on a scale $\,$

of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

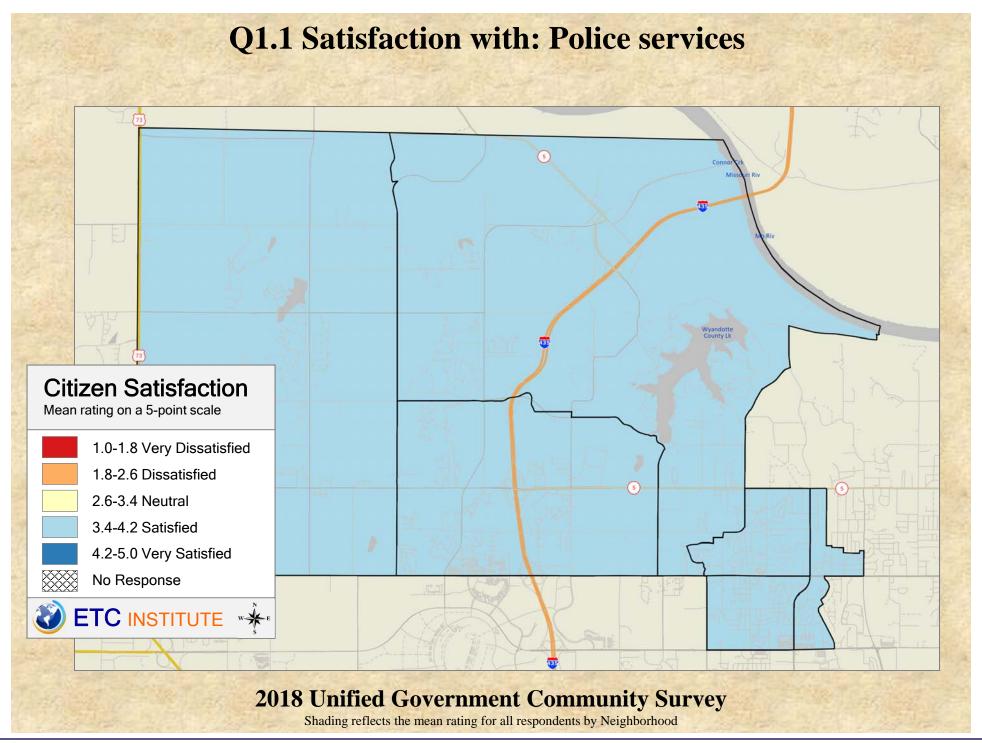


Section 2 GIS Maps

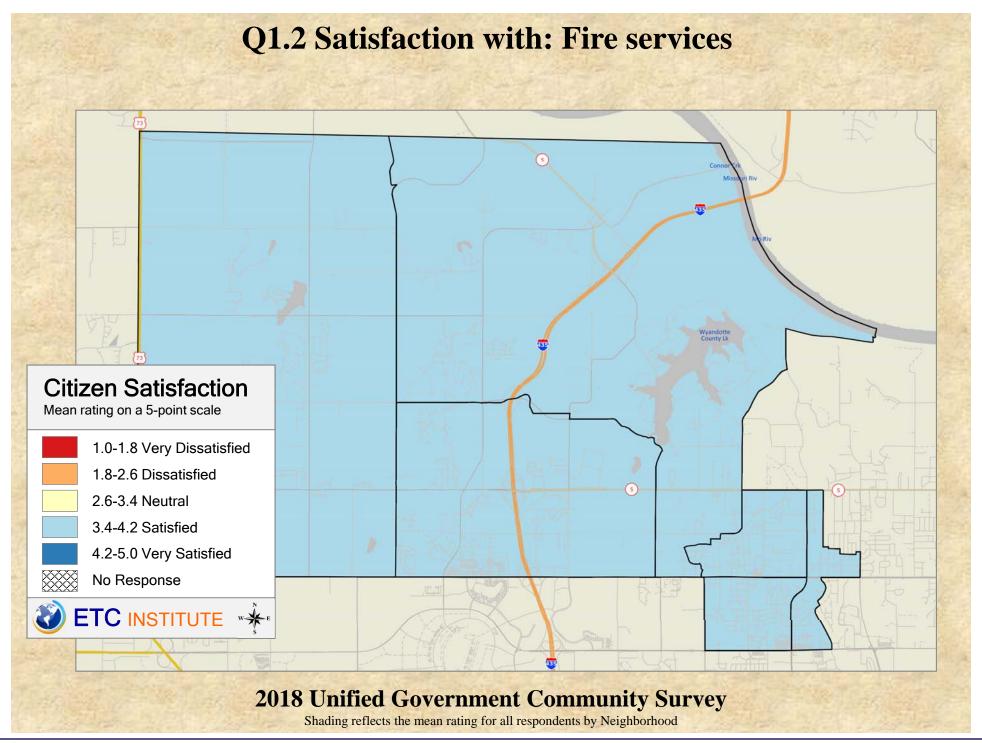




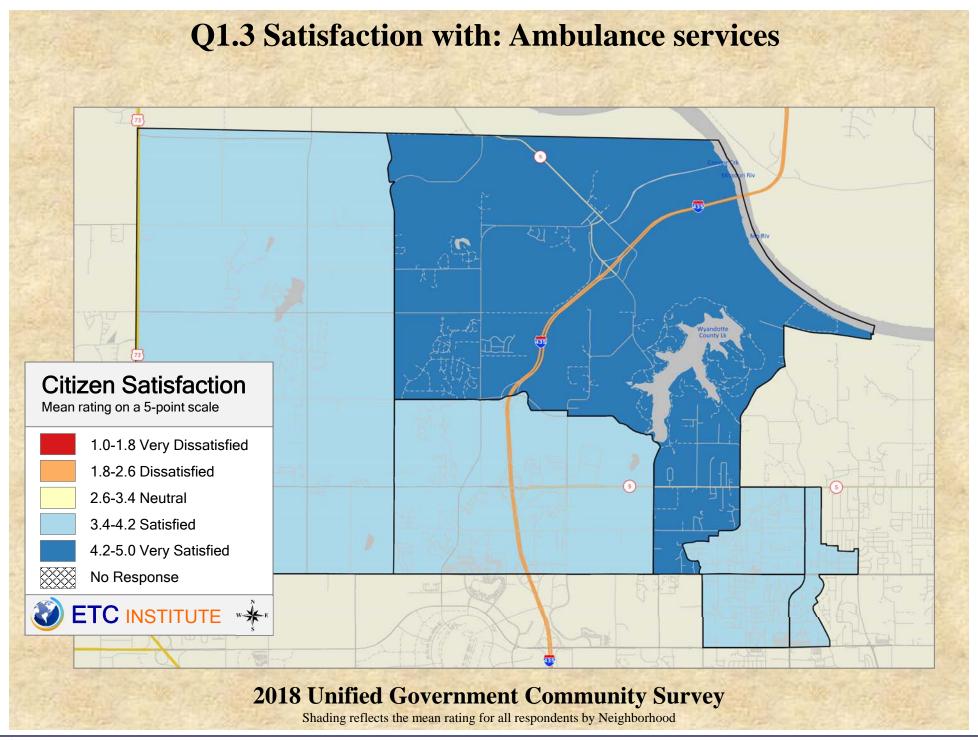




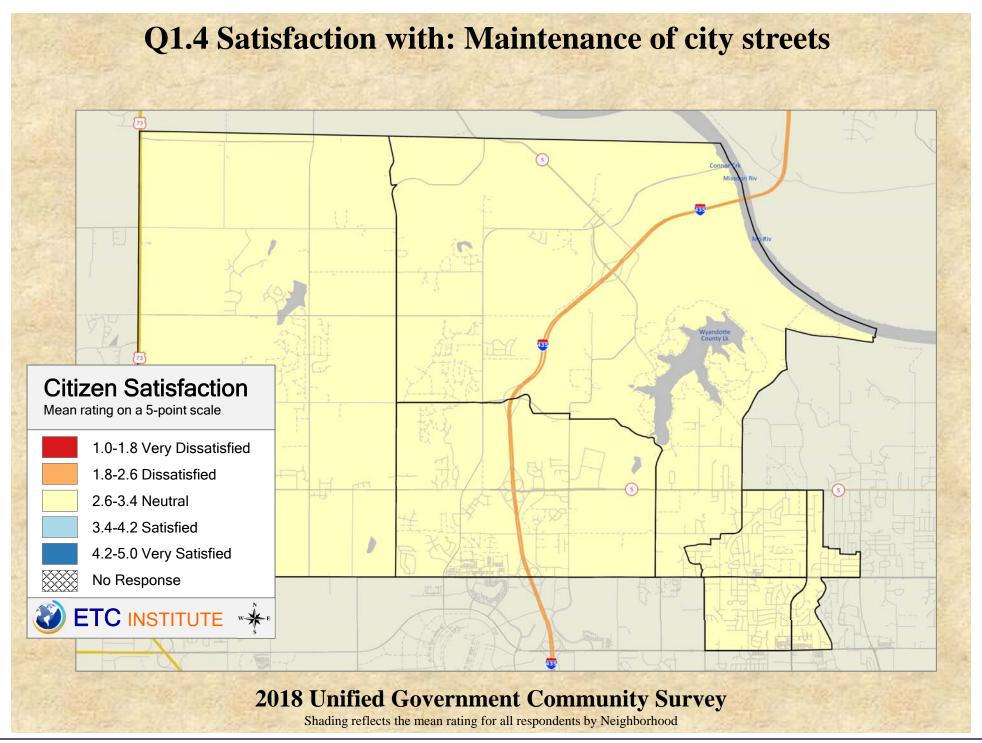




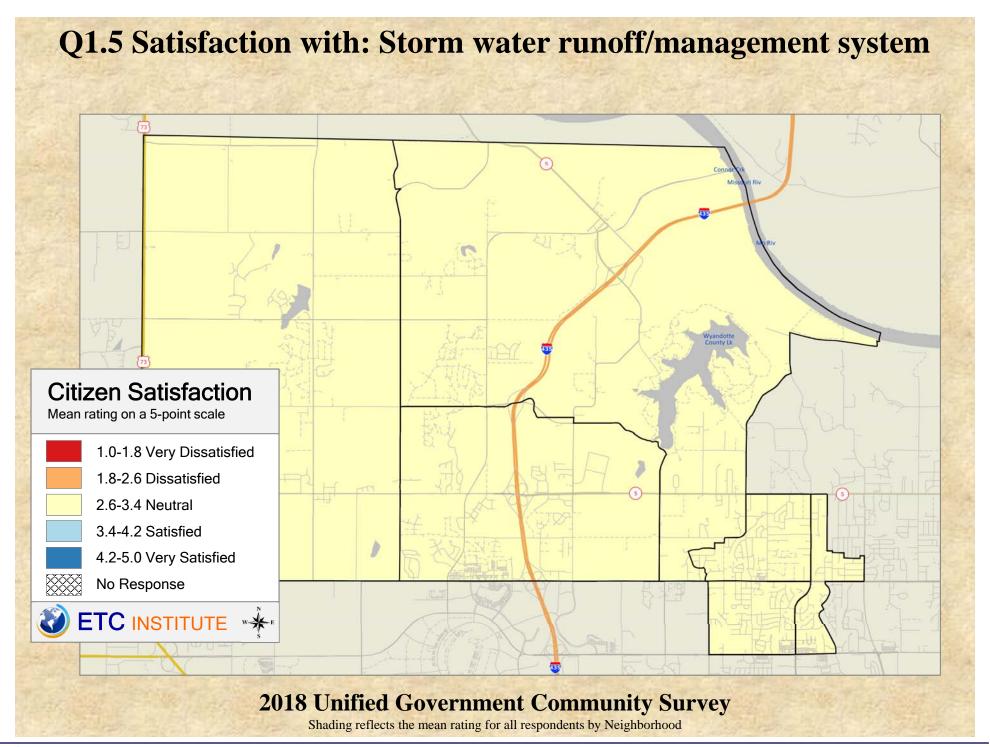




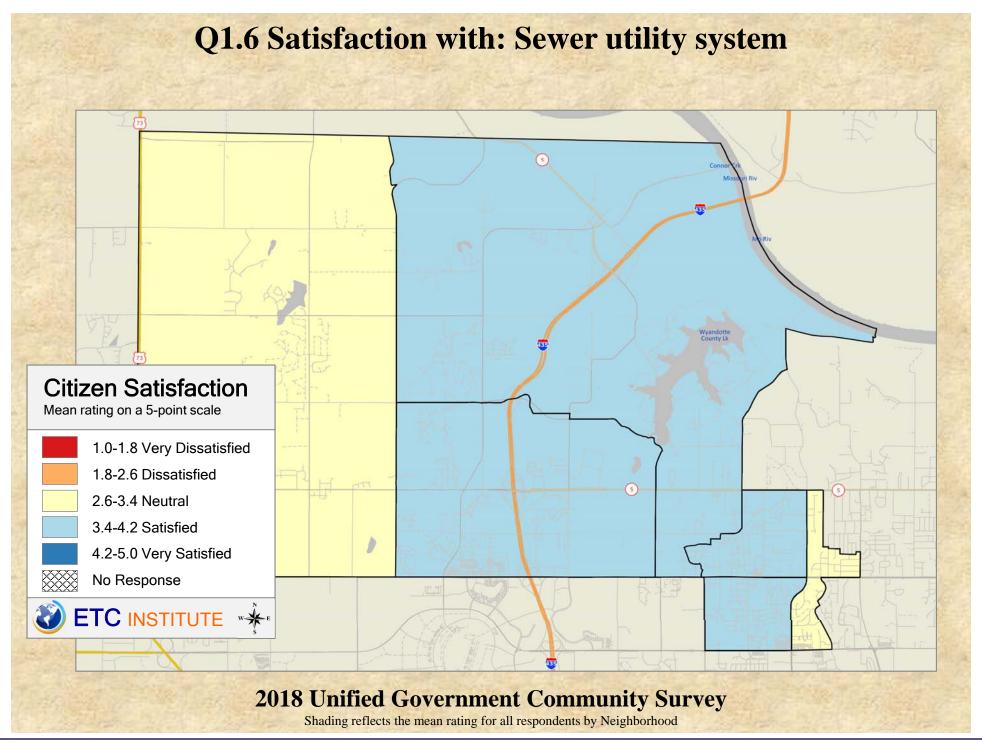




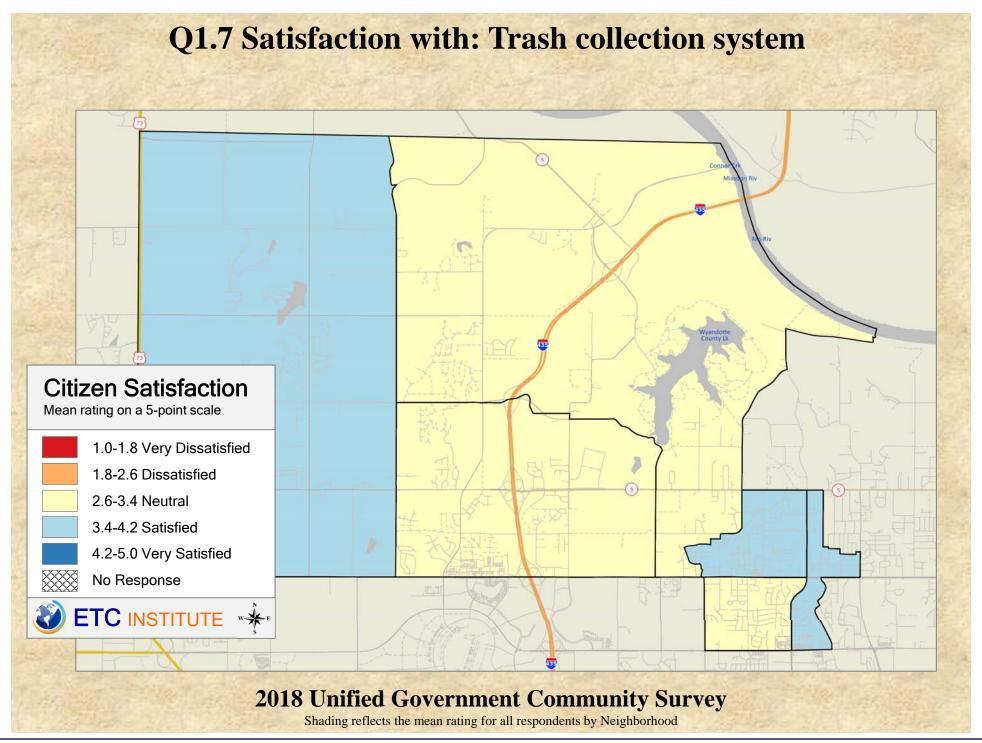




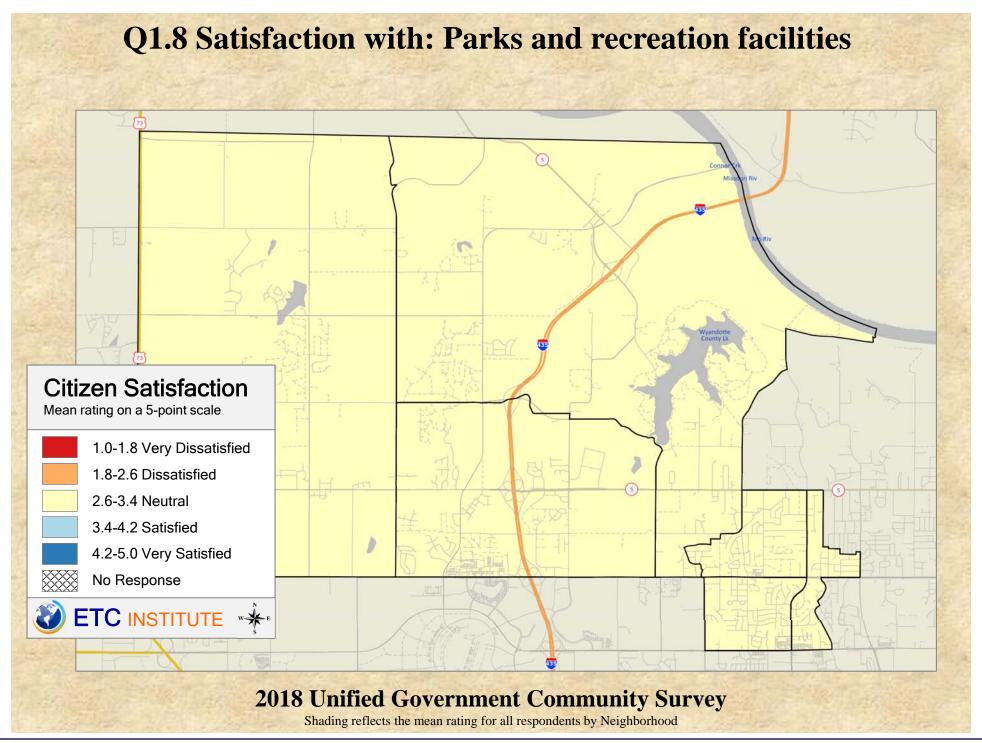




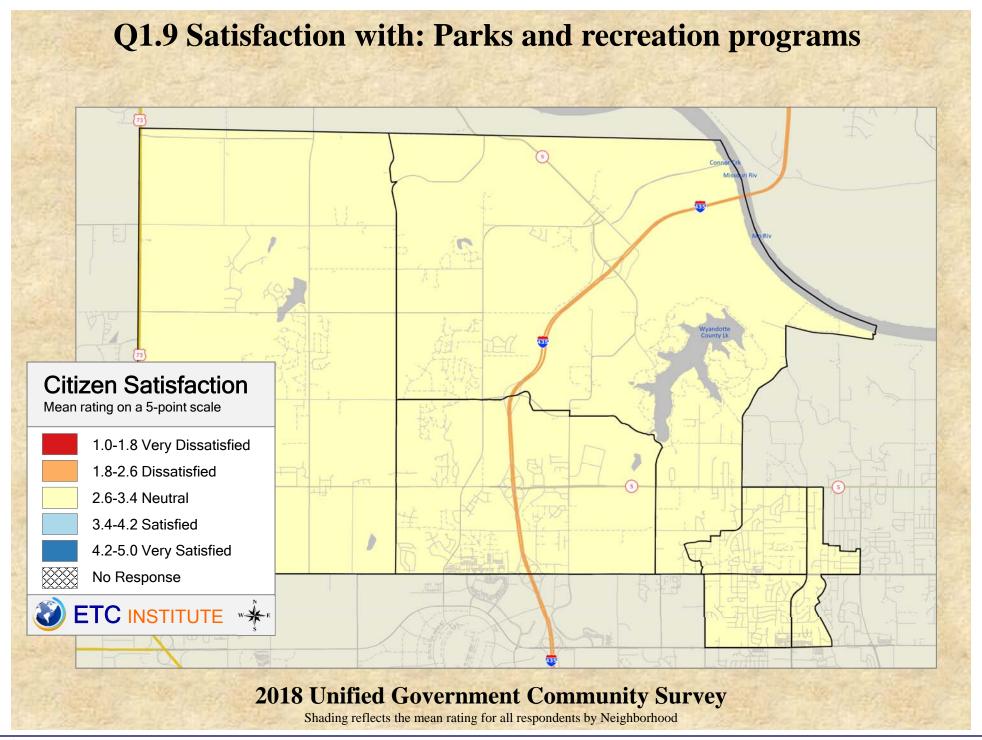




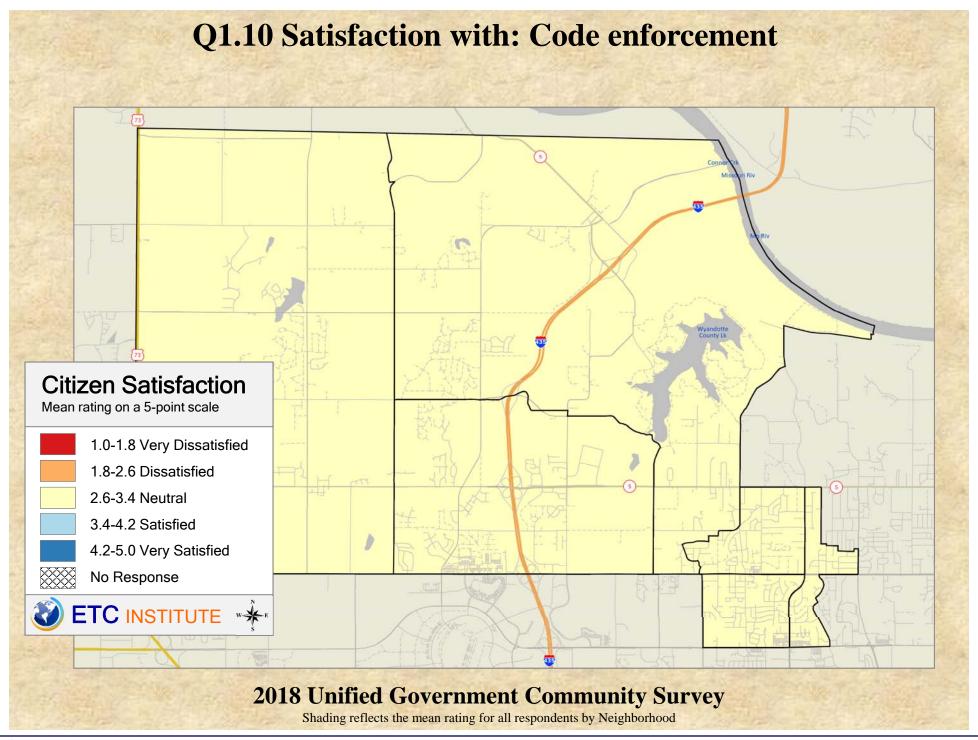




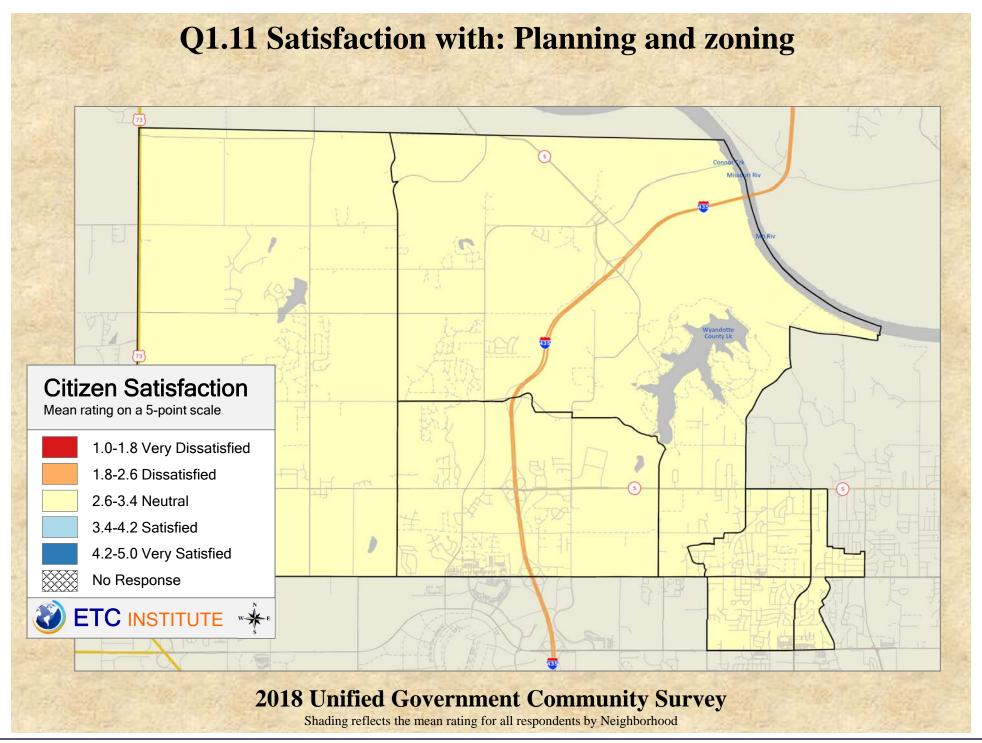




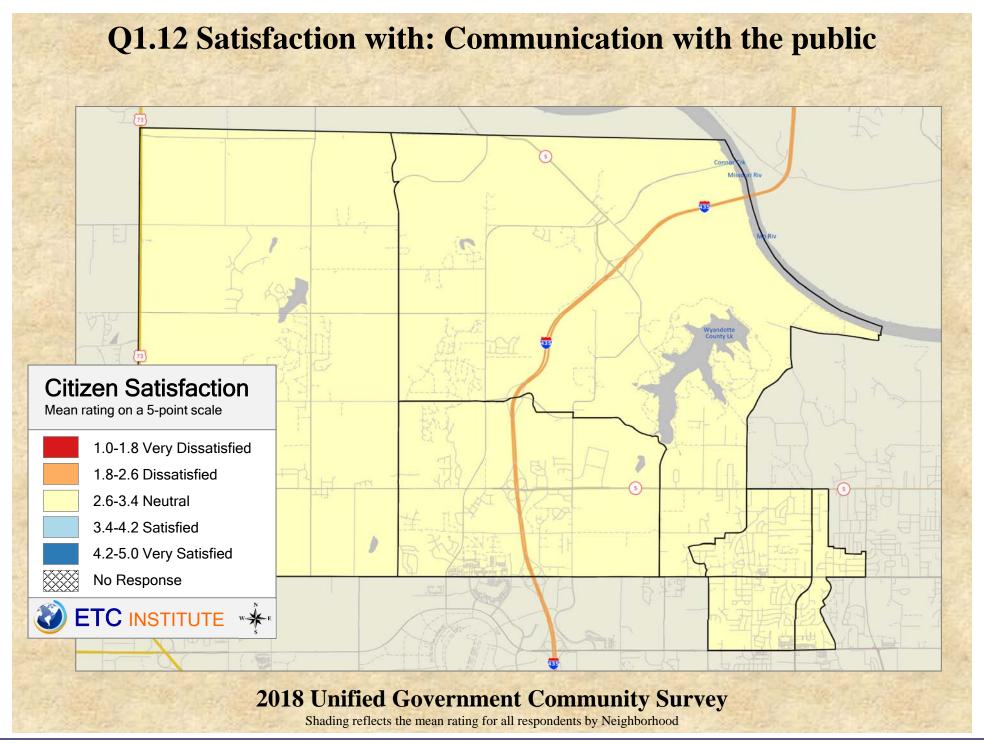




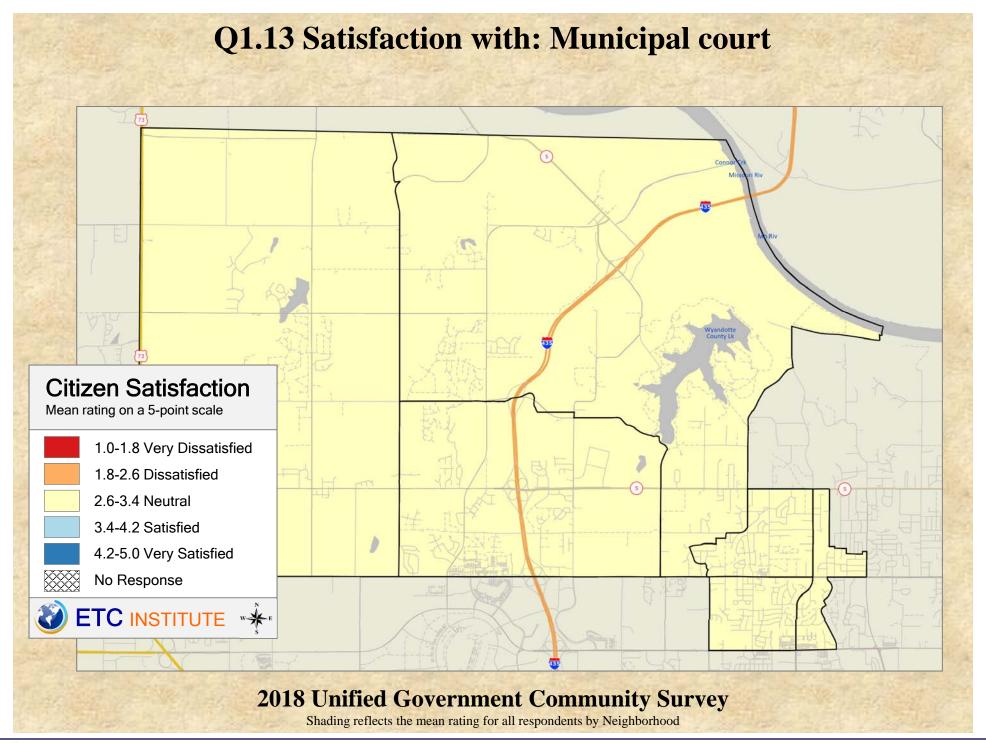




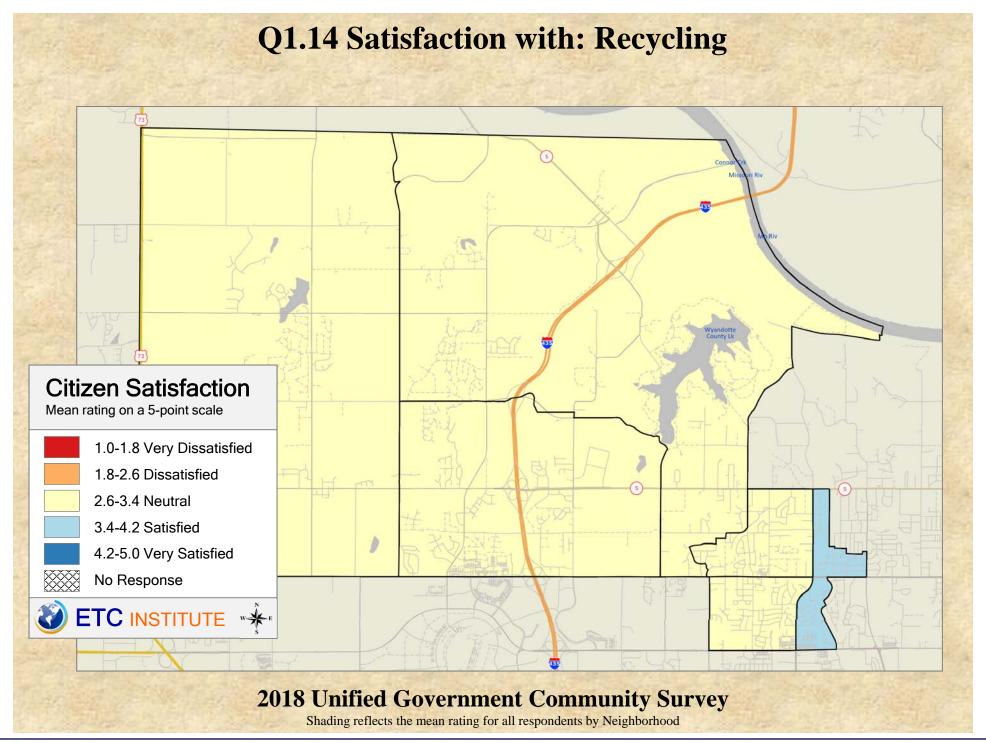




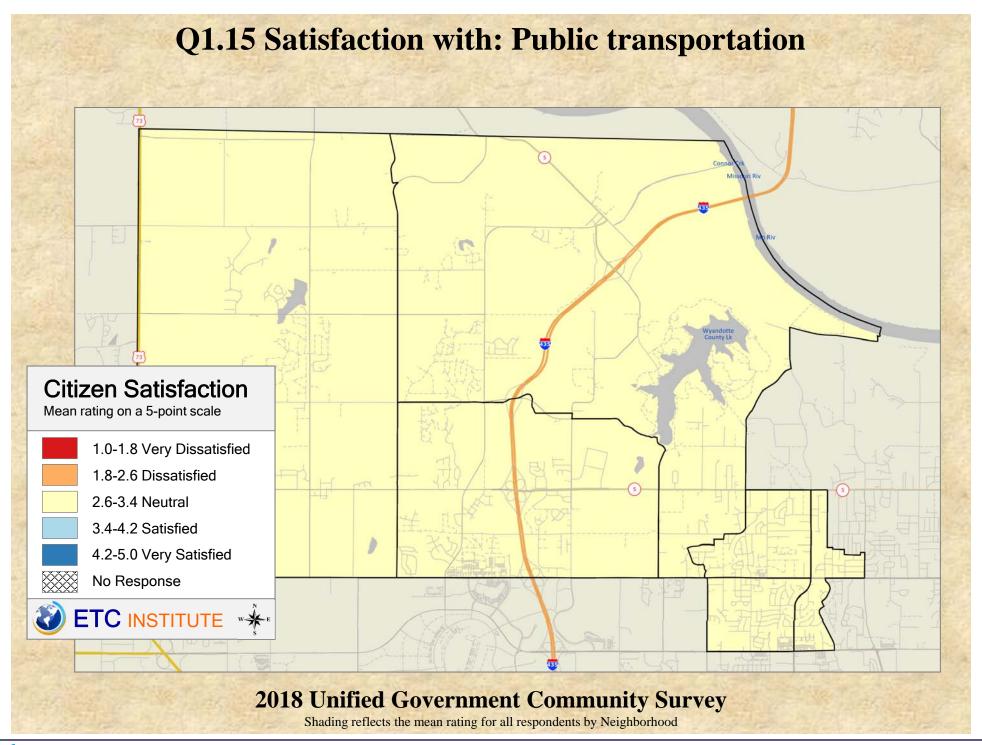




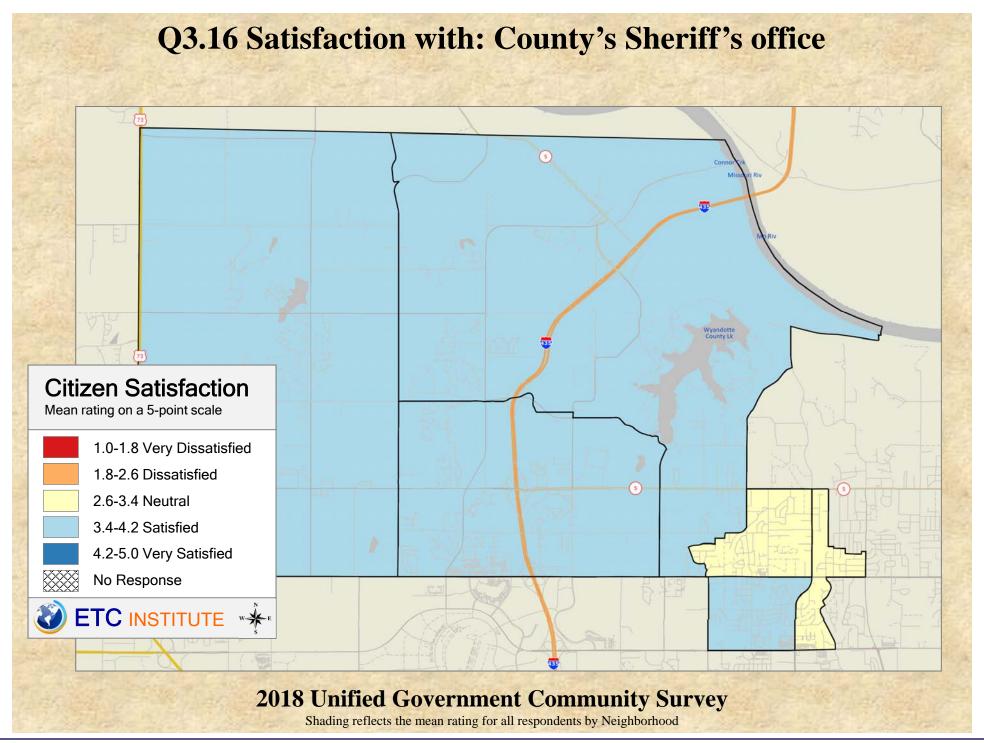




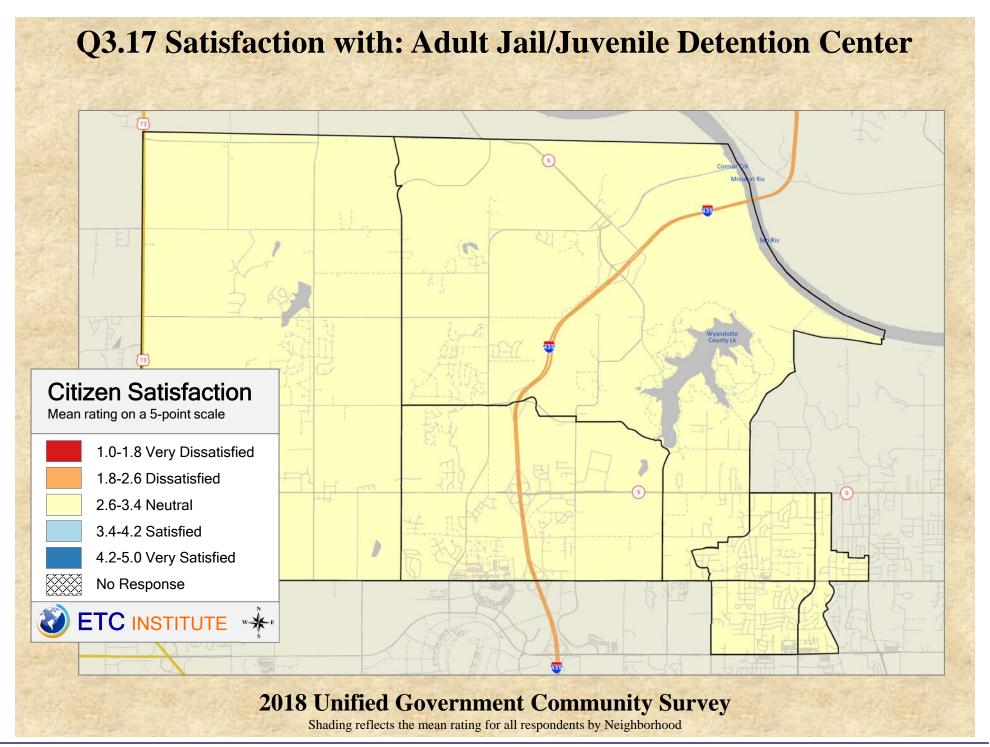




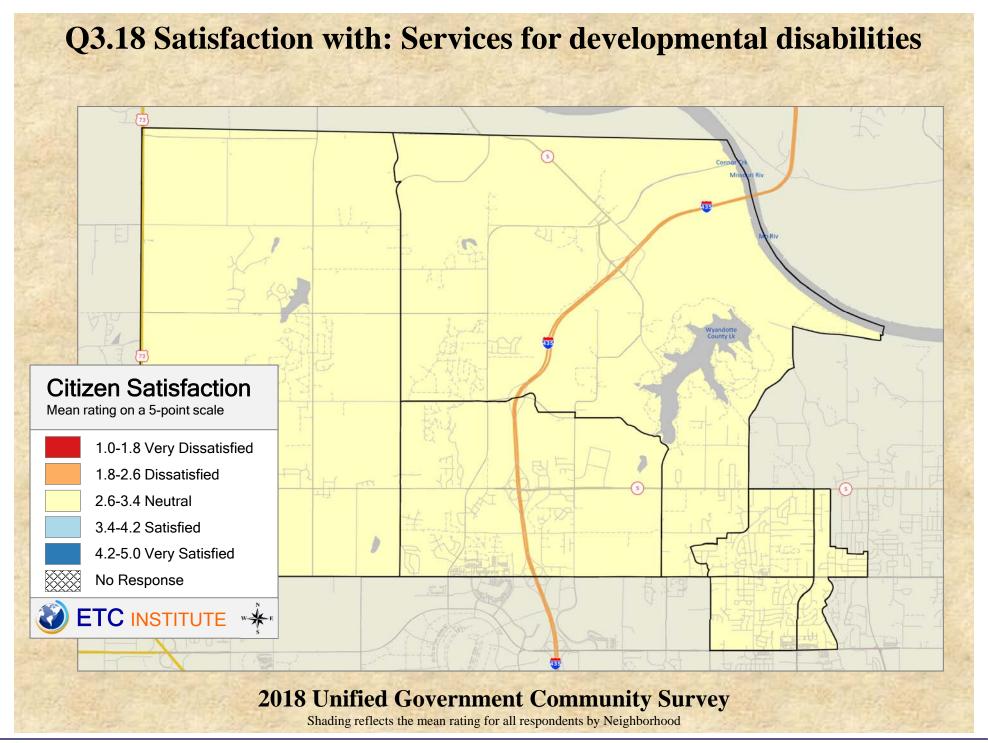




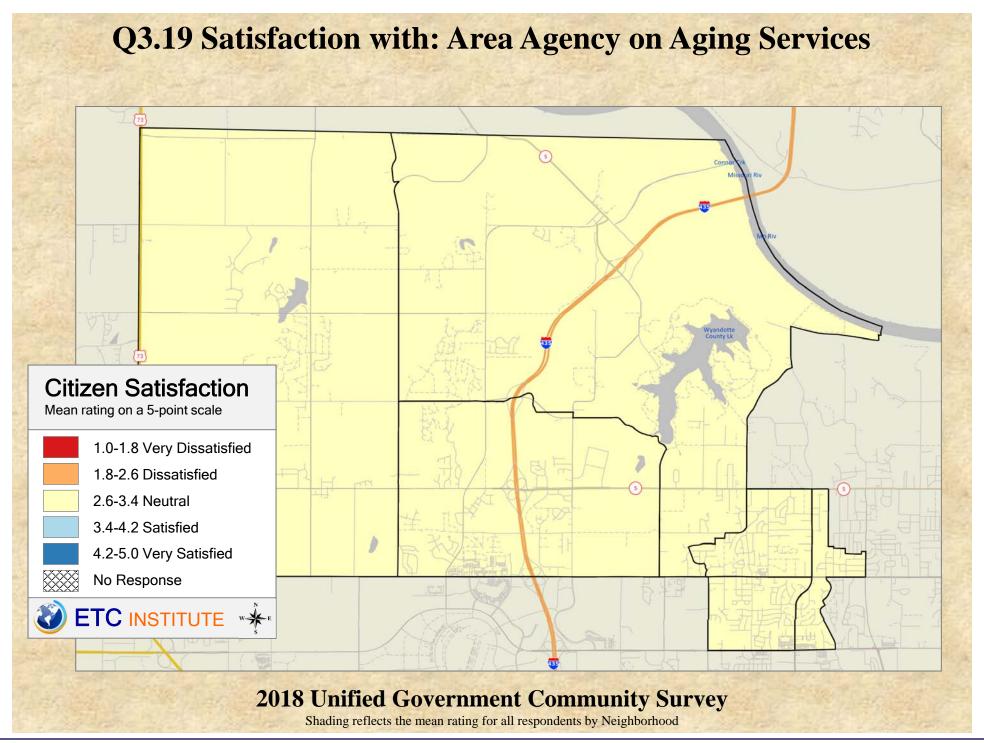




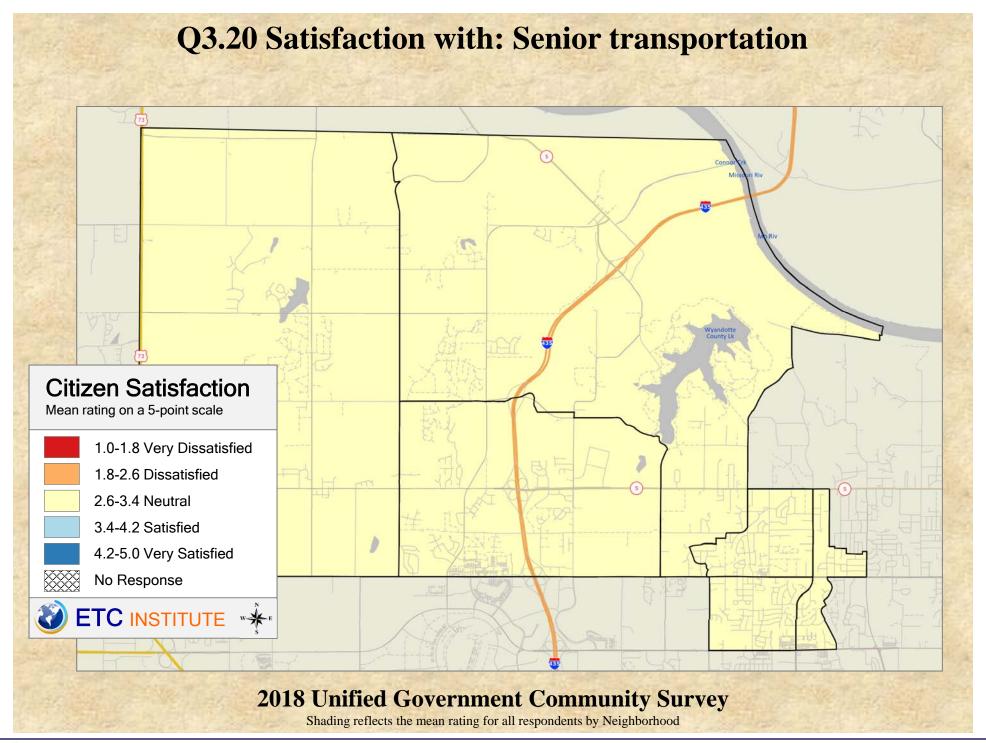




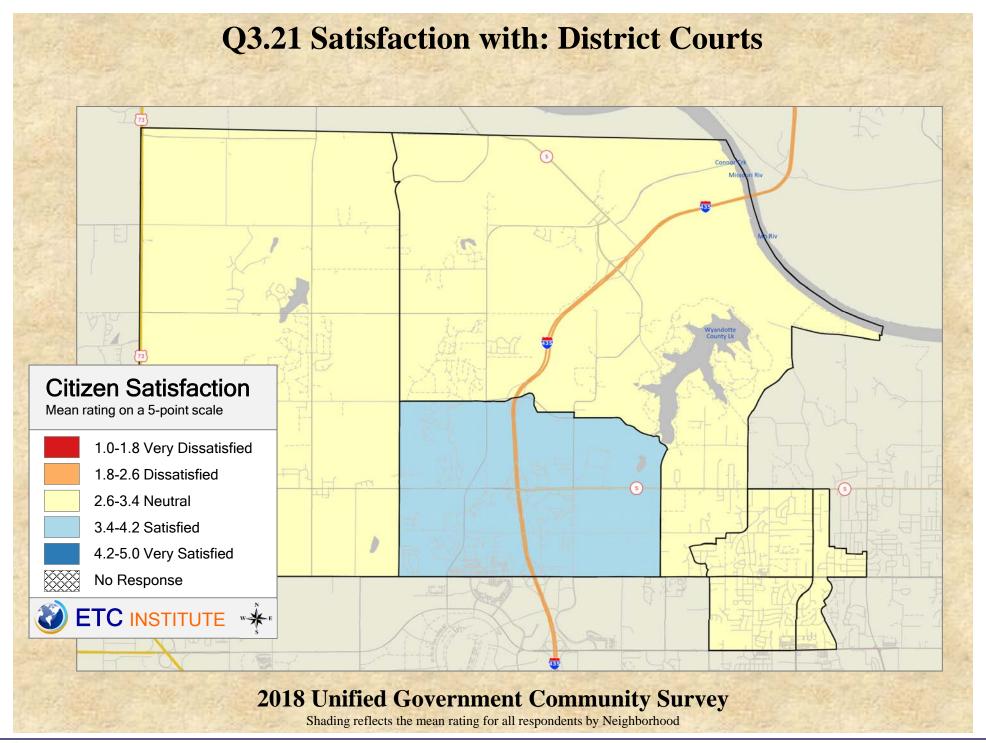




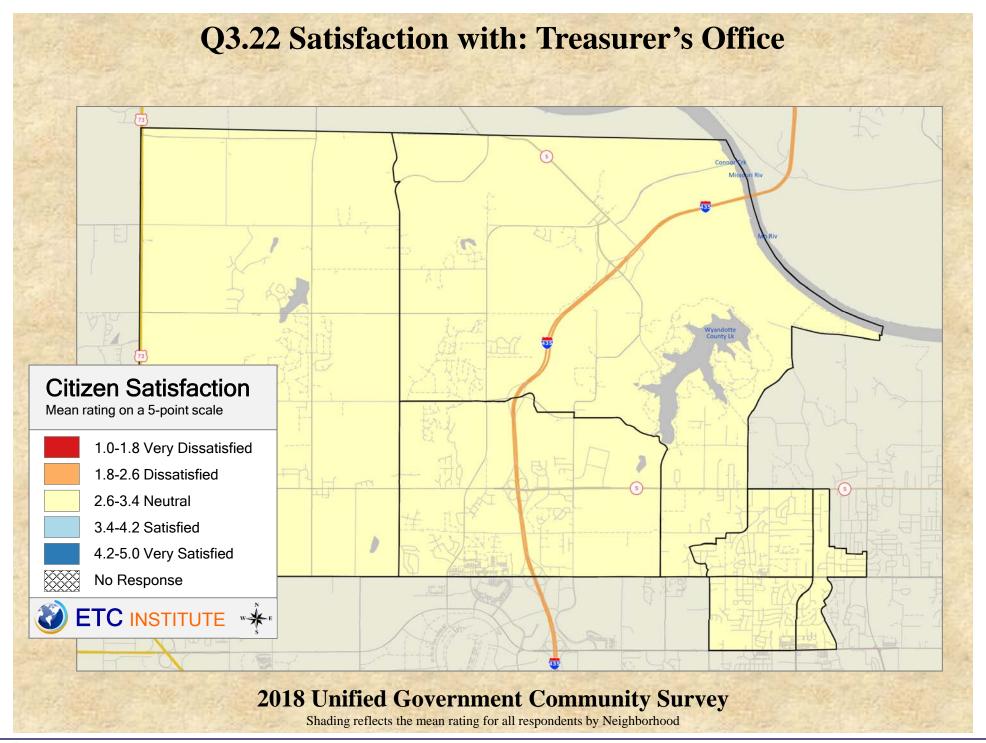




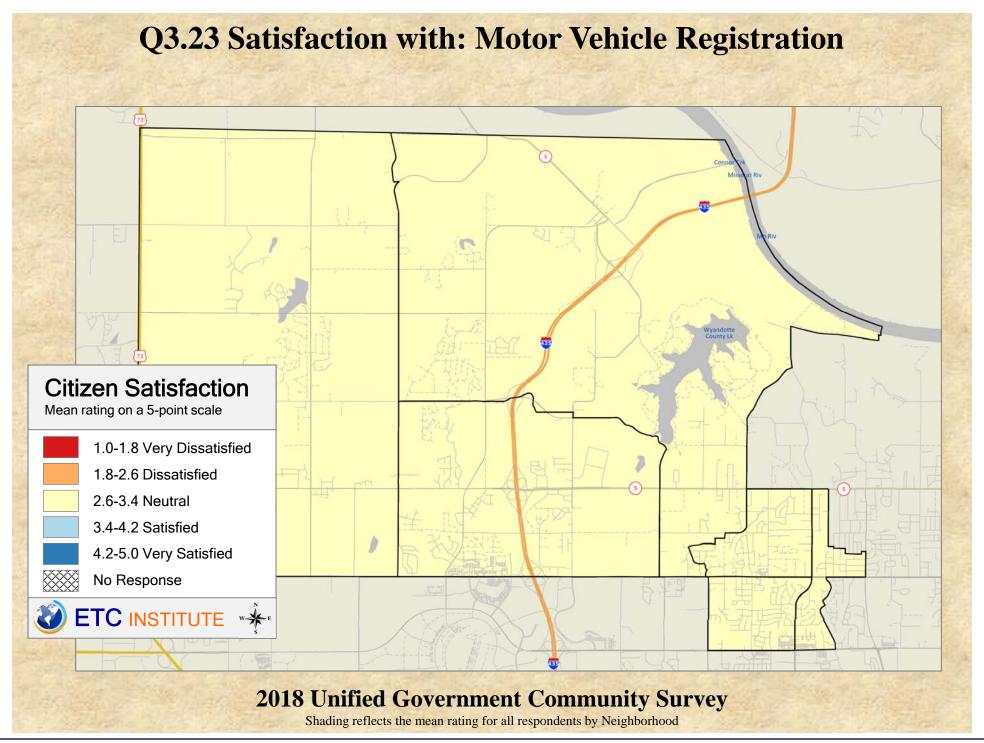




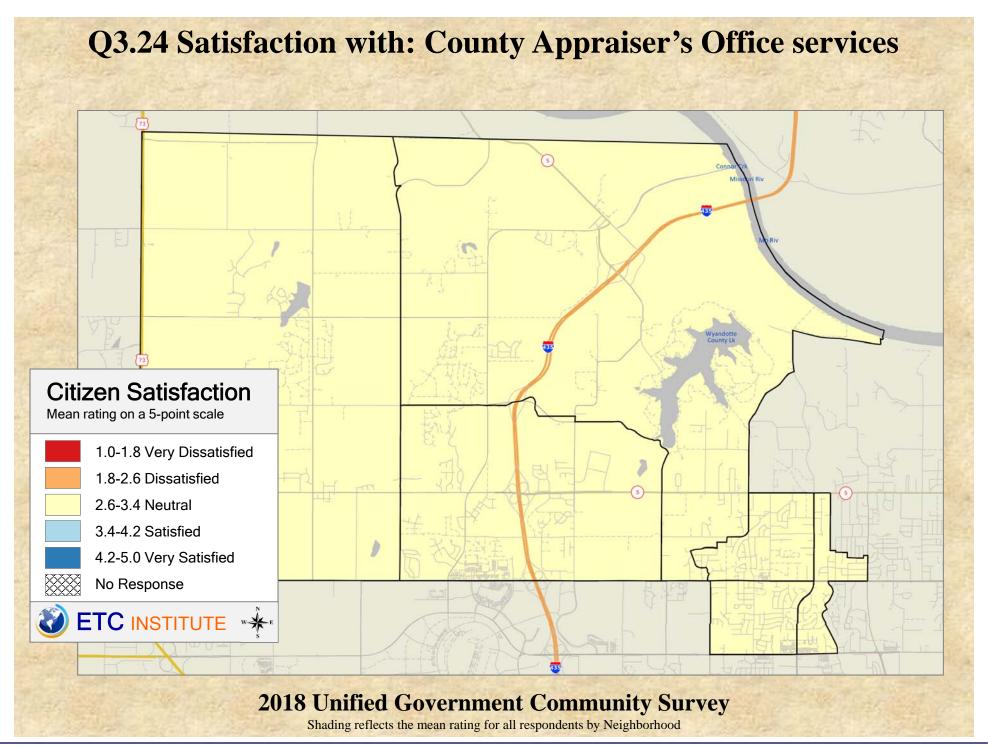




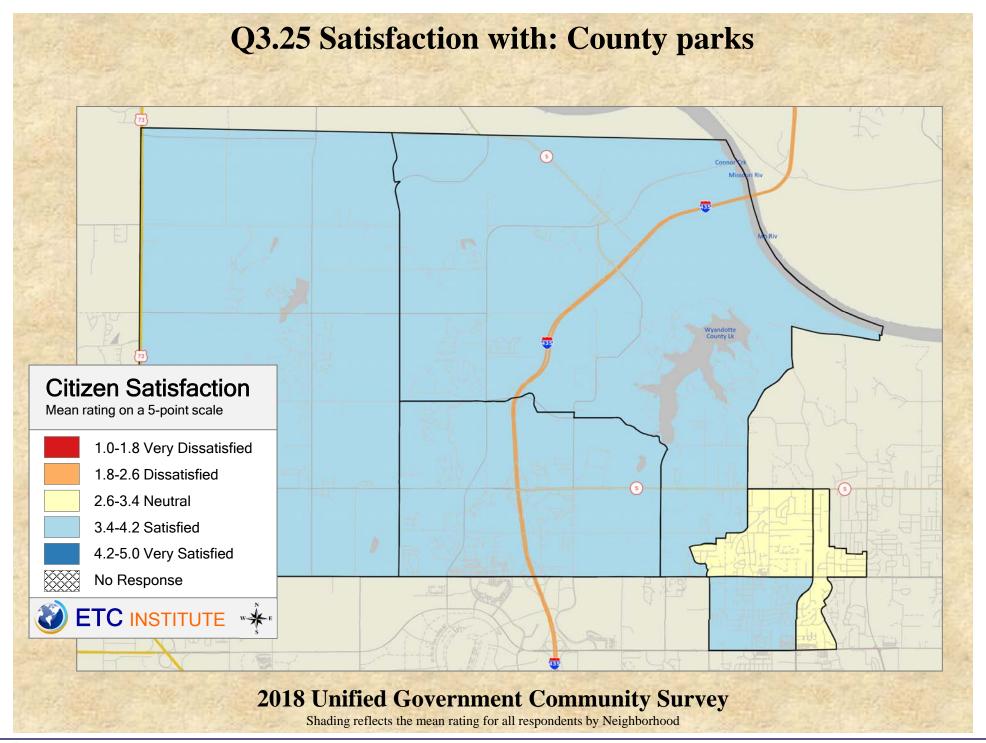




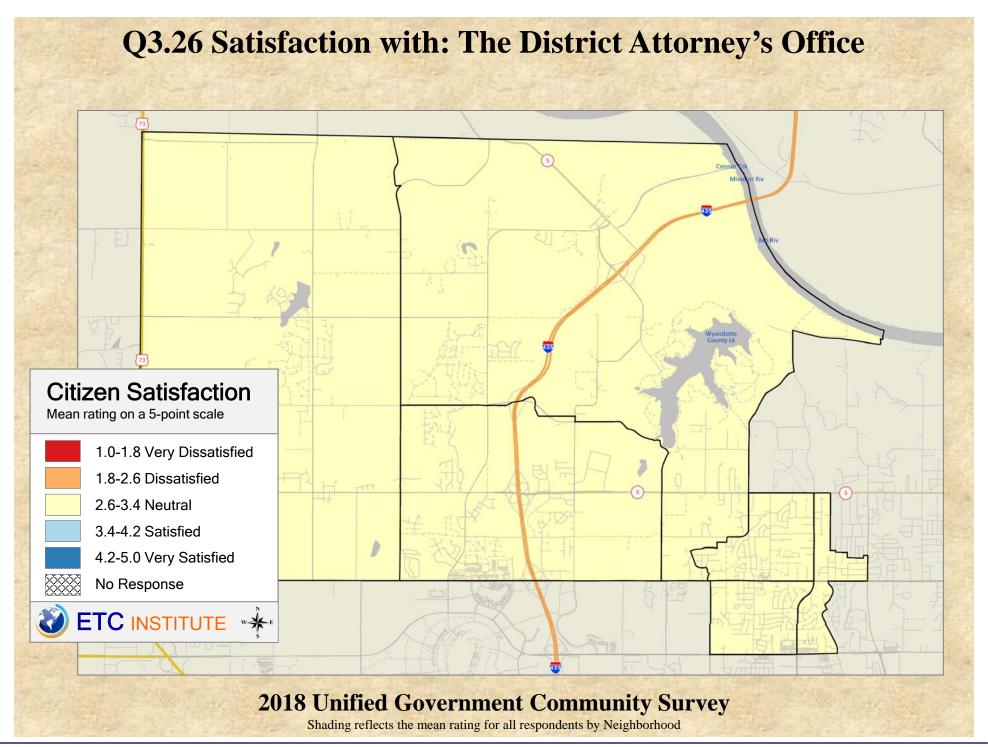




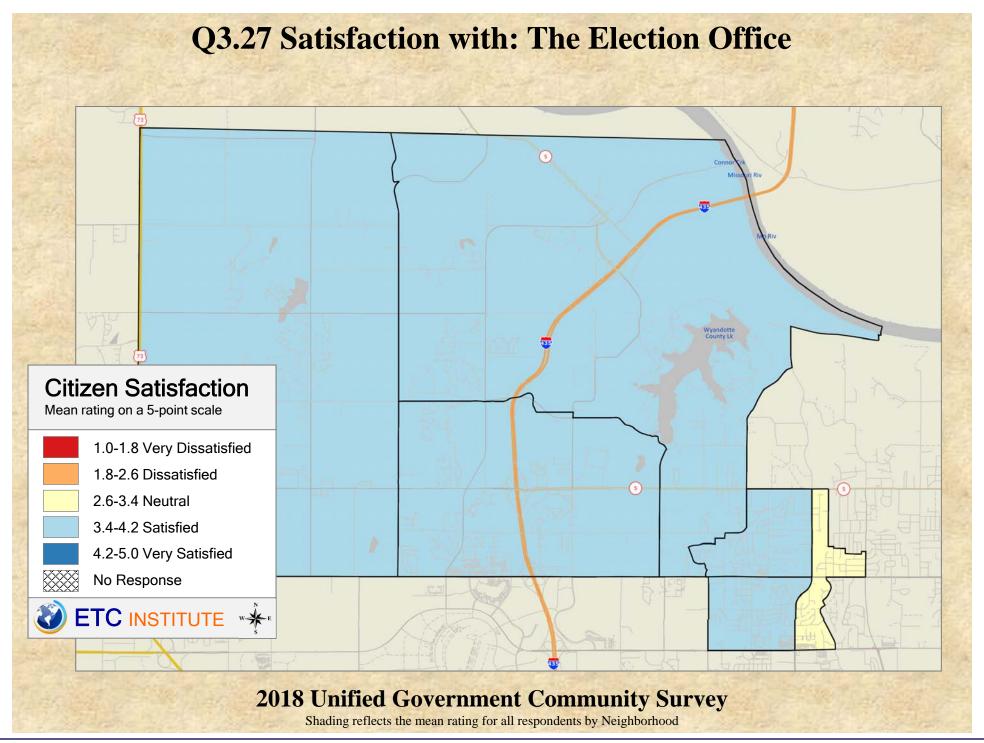




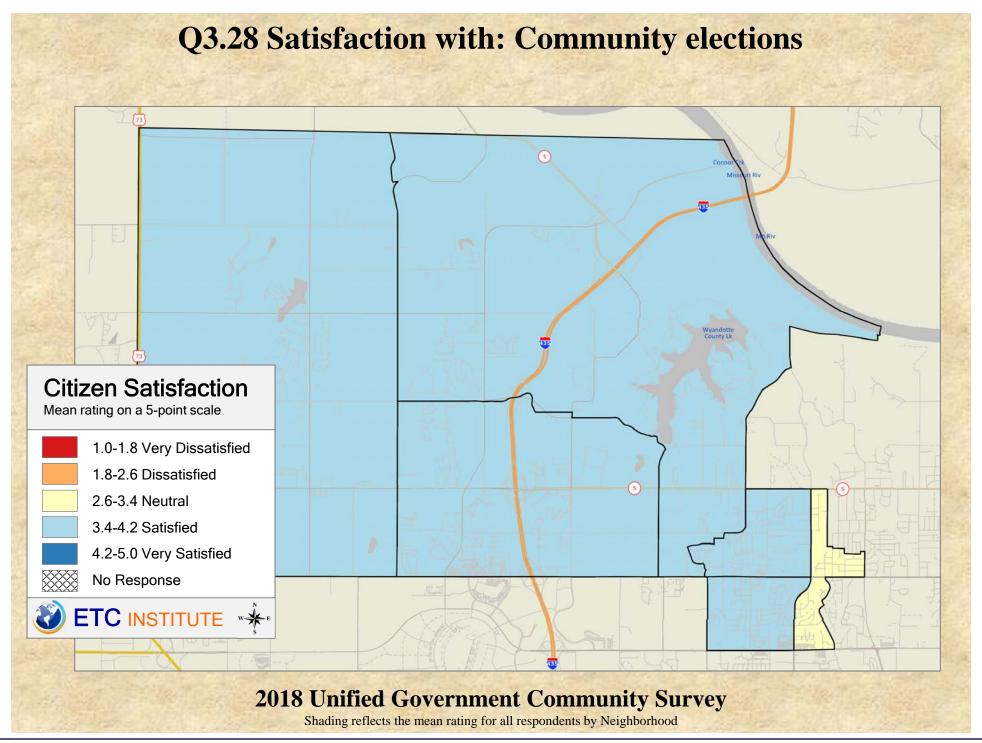




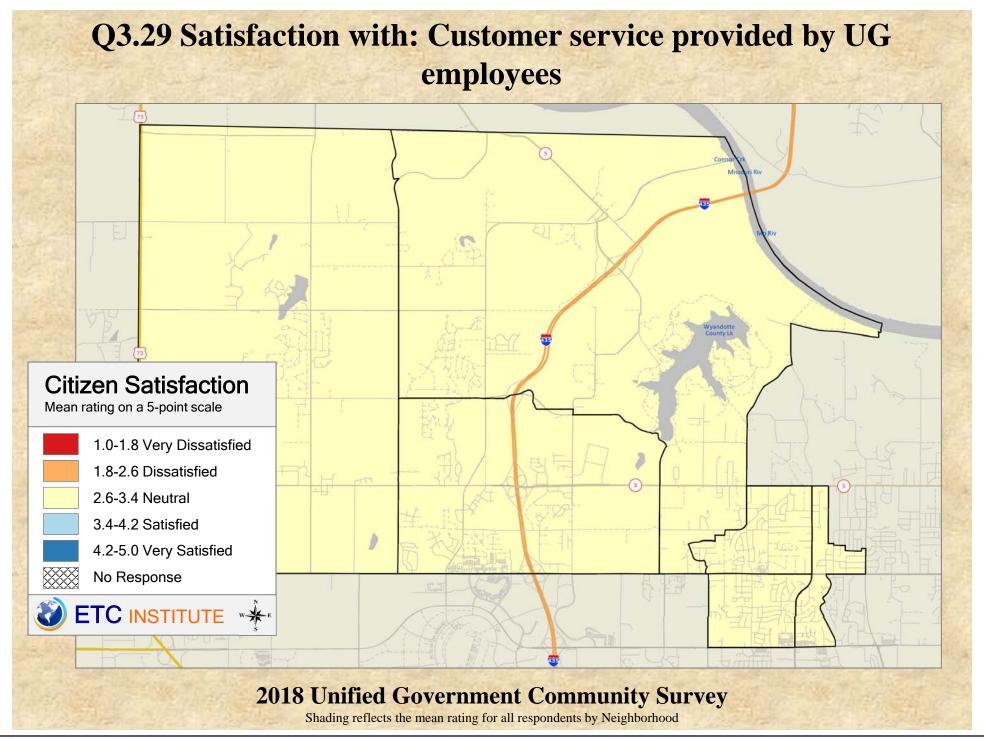




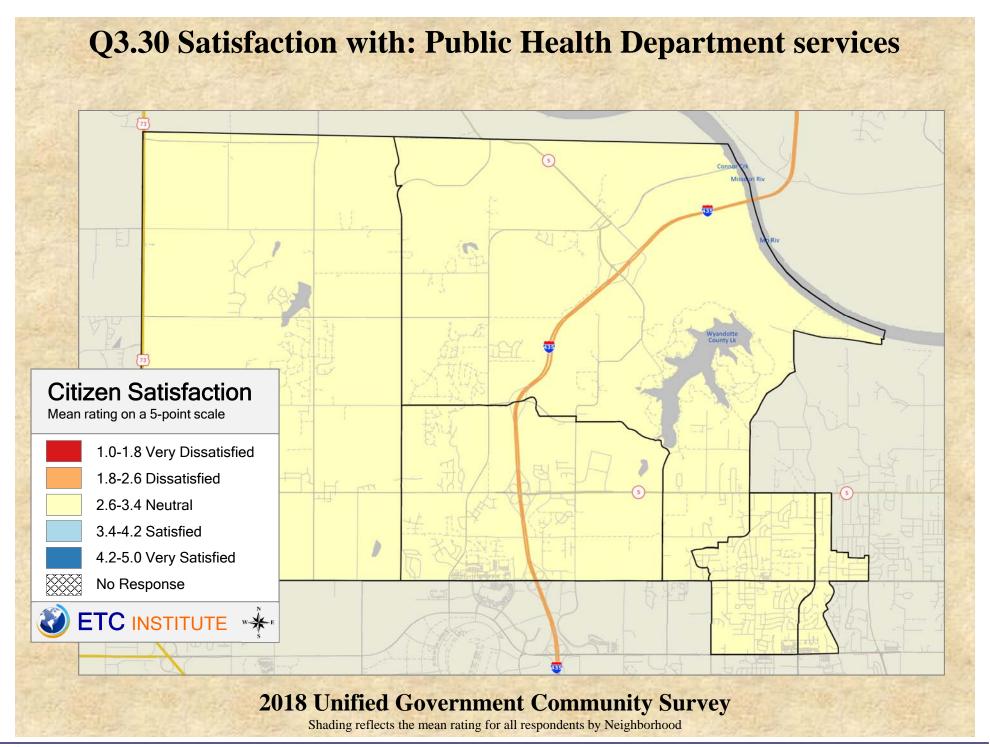








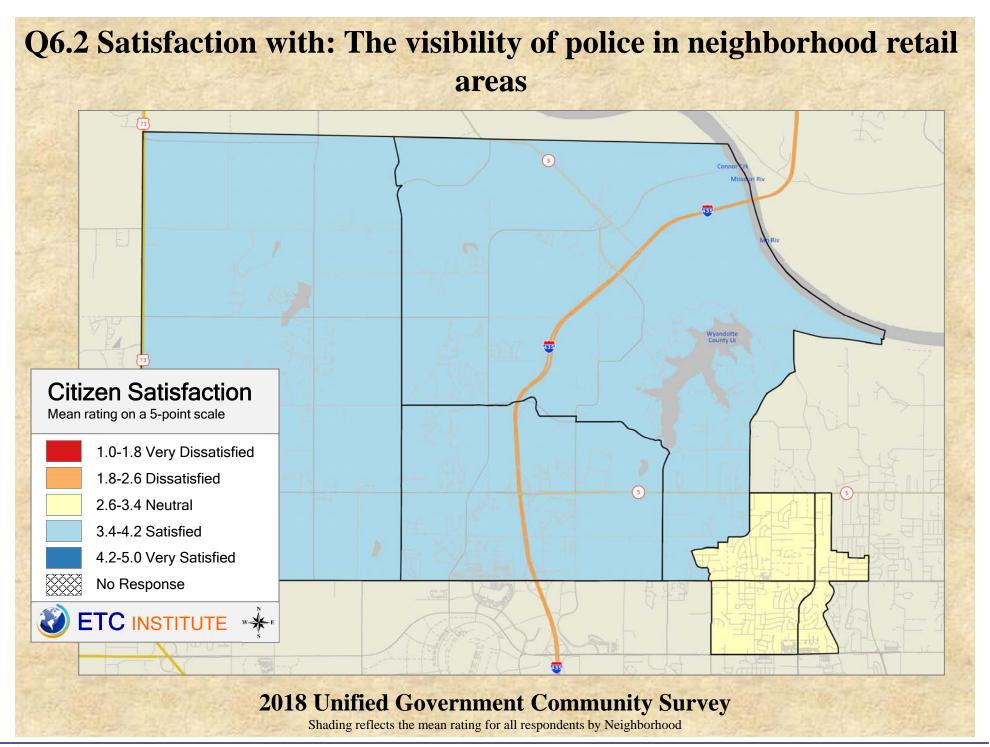




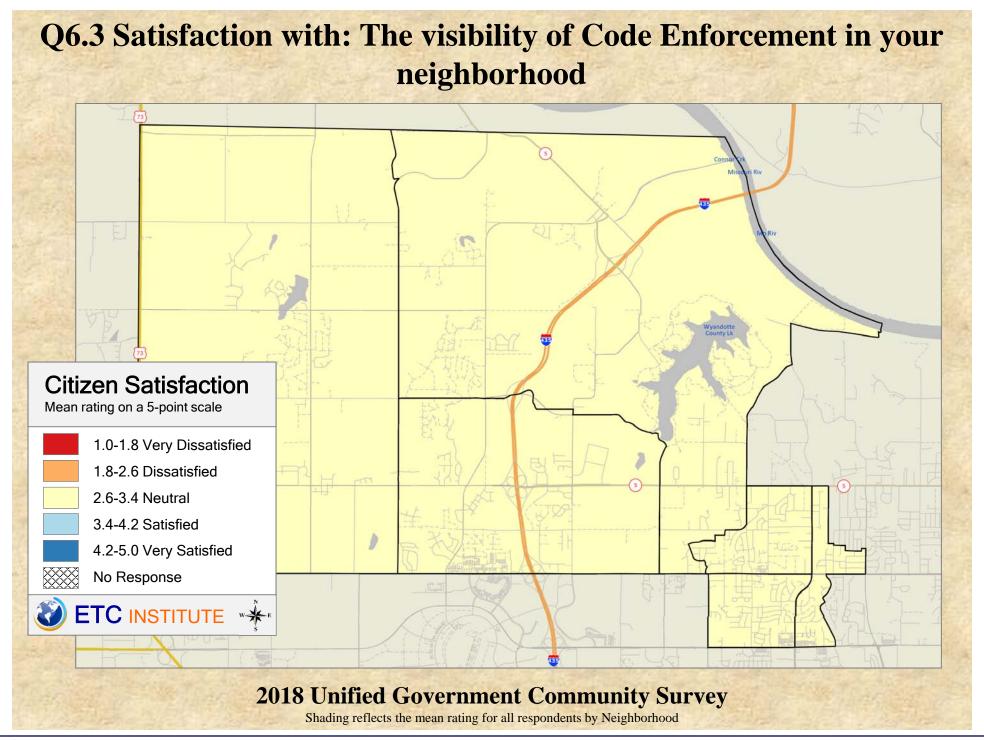


Q6.1 Satisfaction with: The visibility of police in neighborhoods

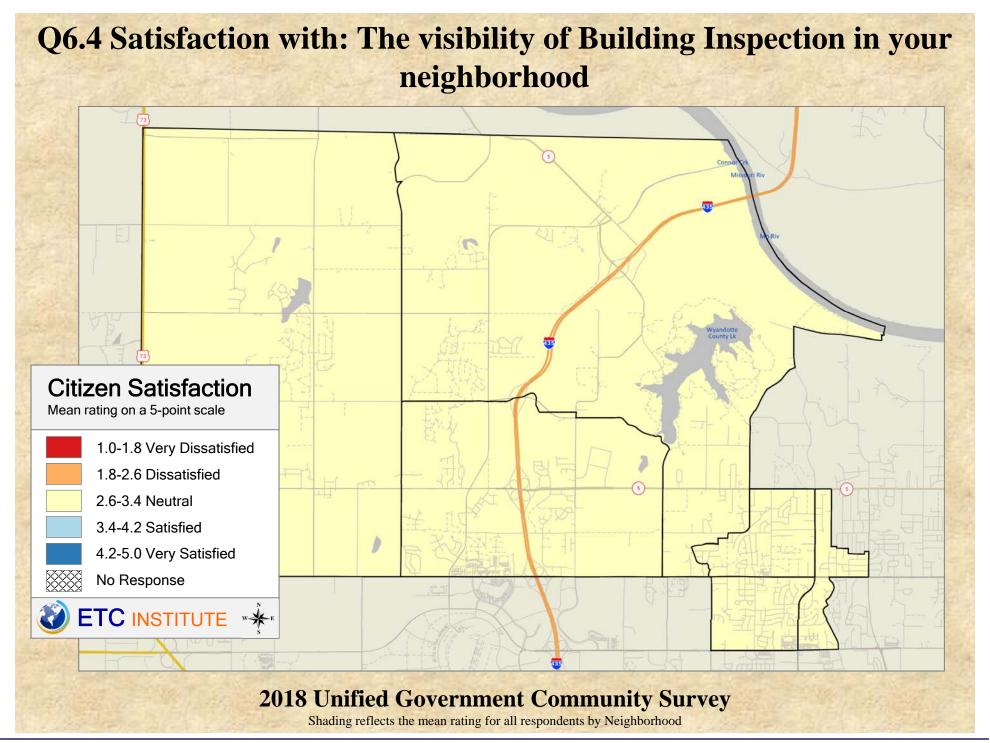




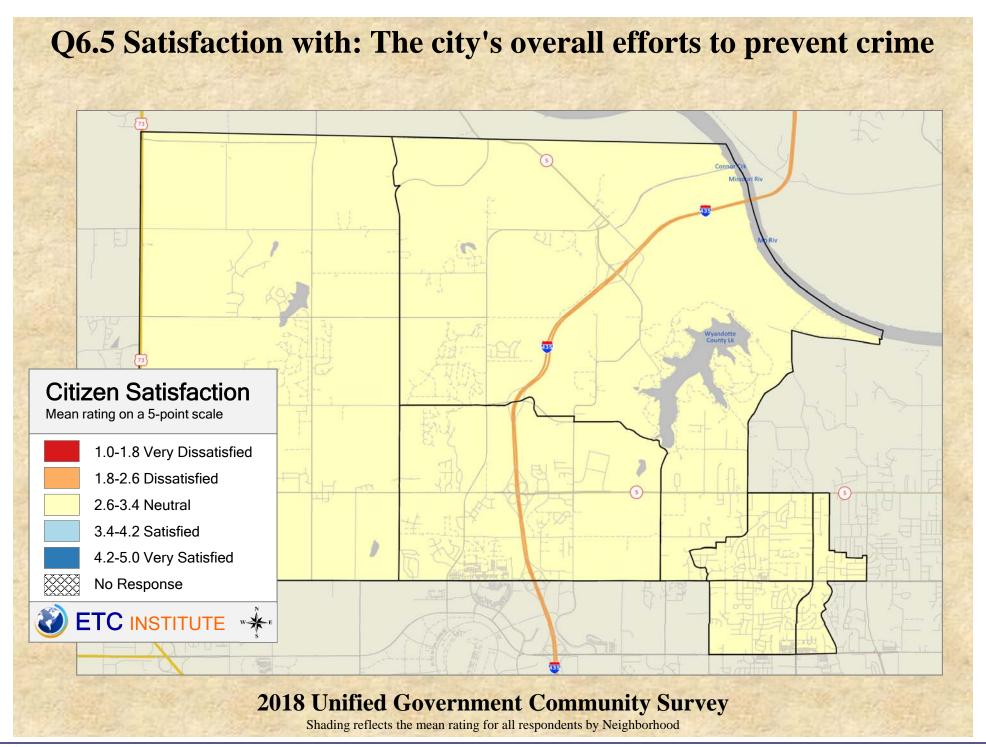




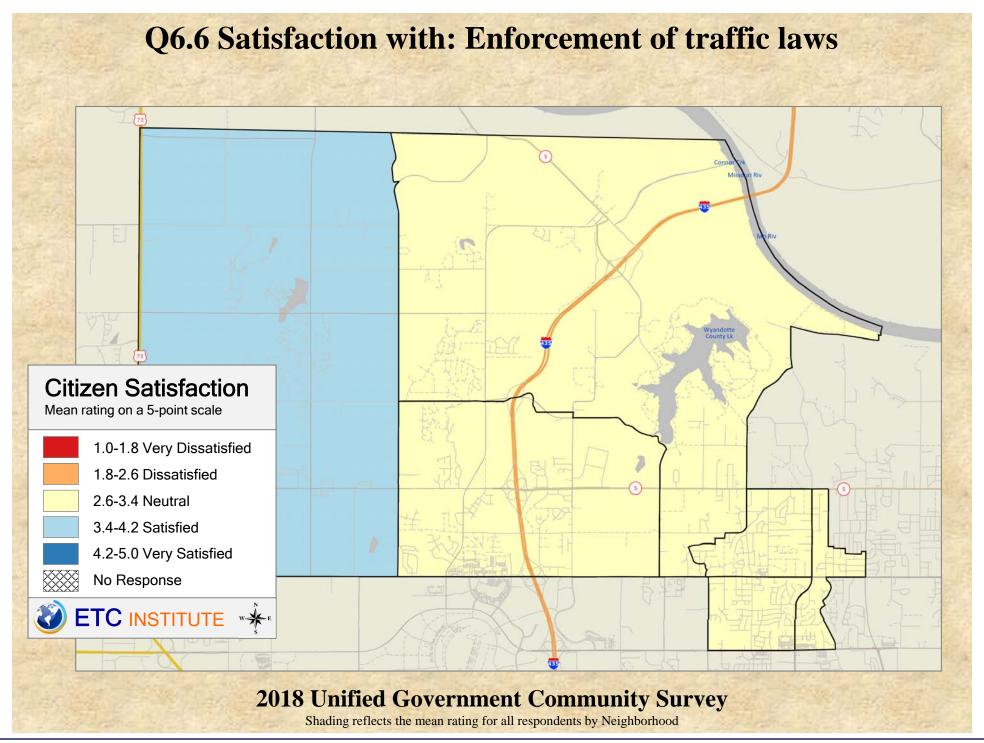




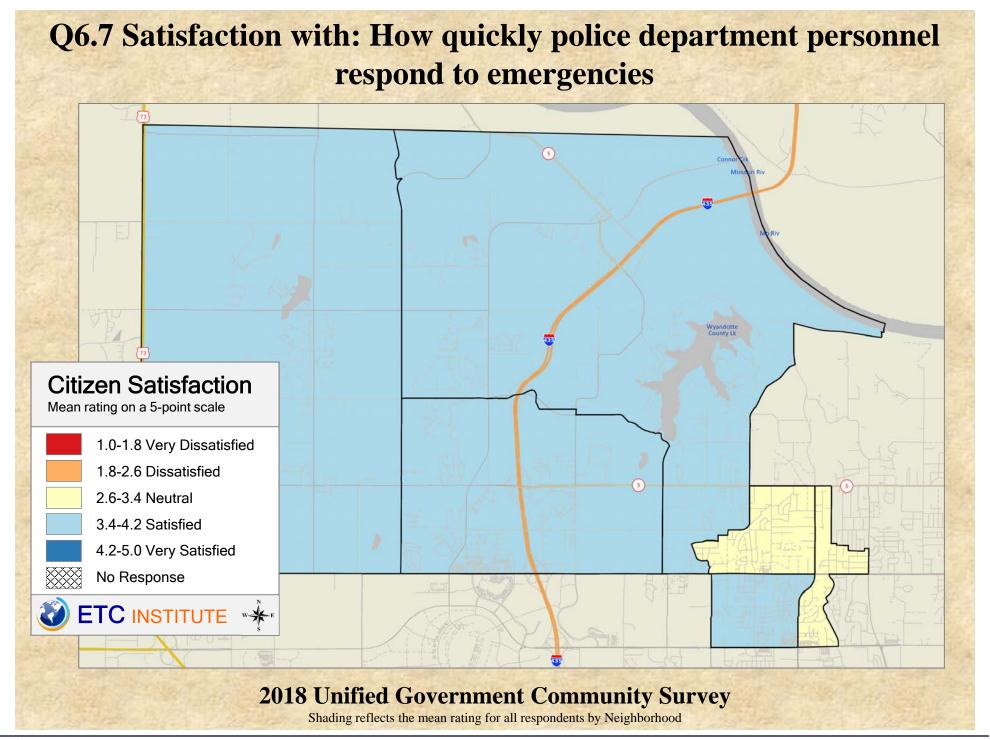




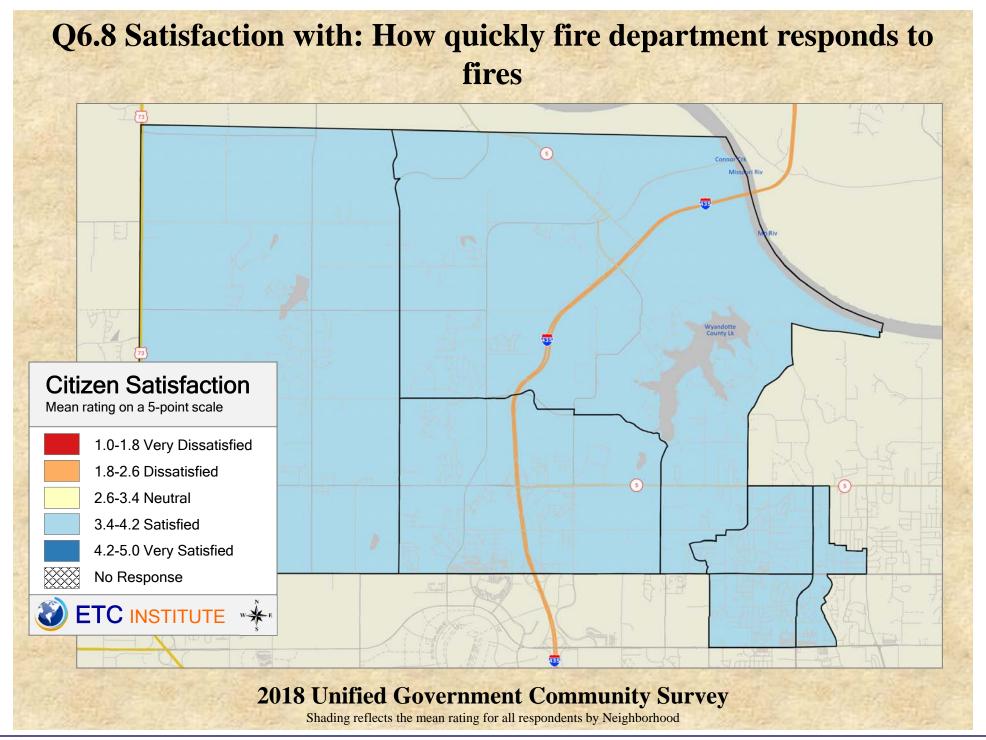




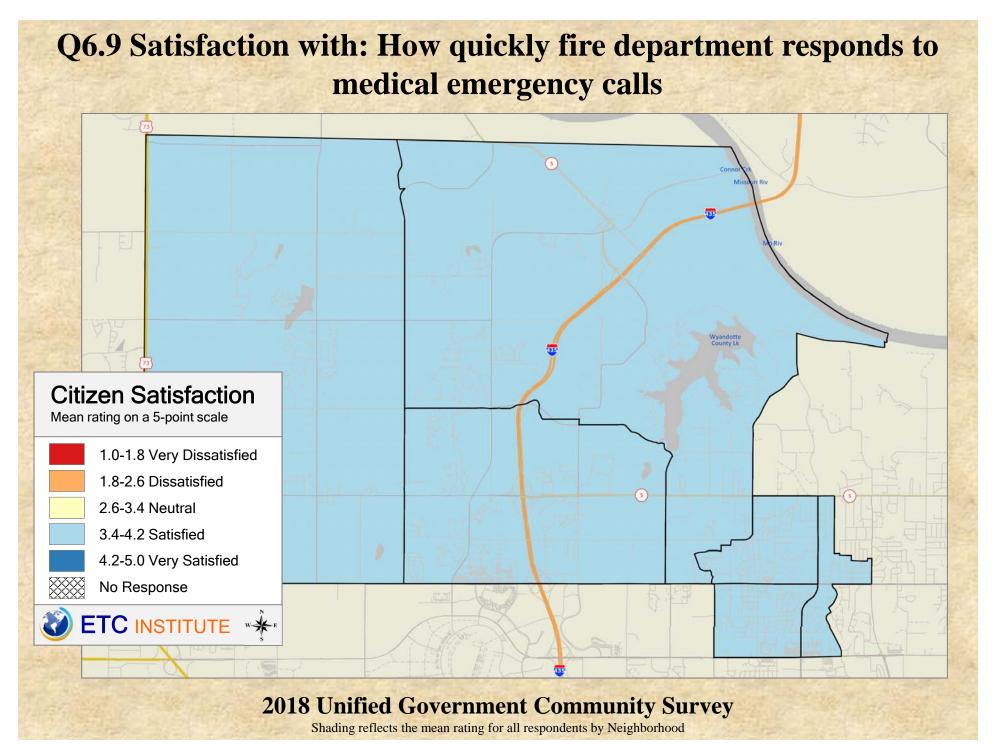




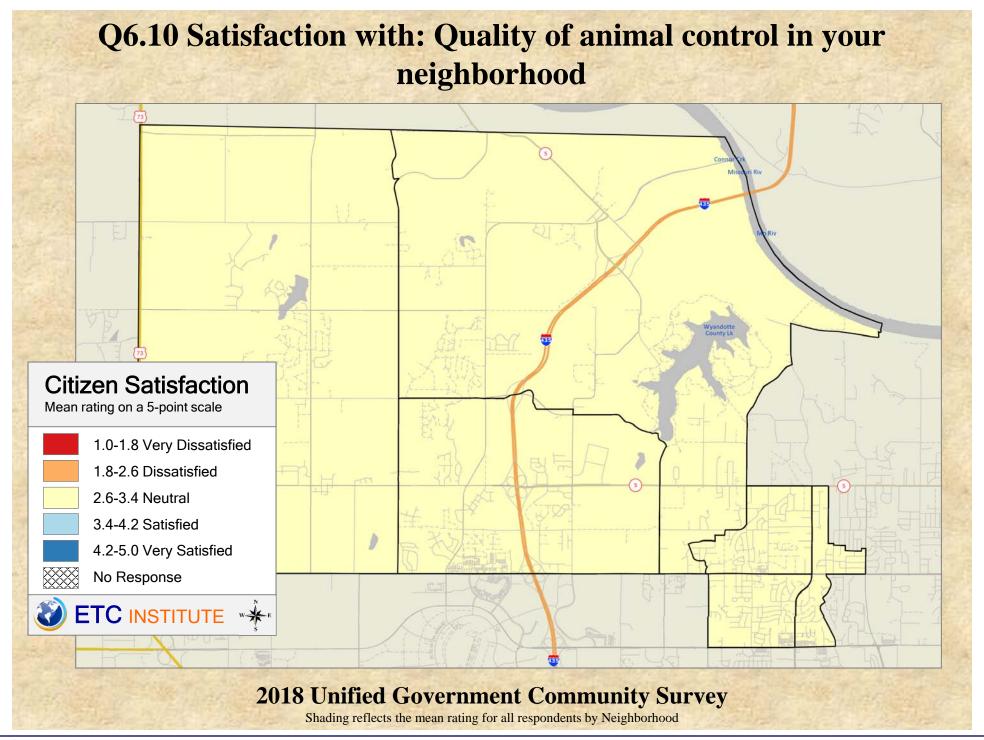




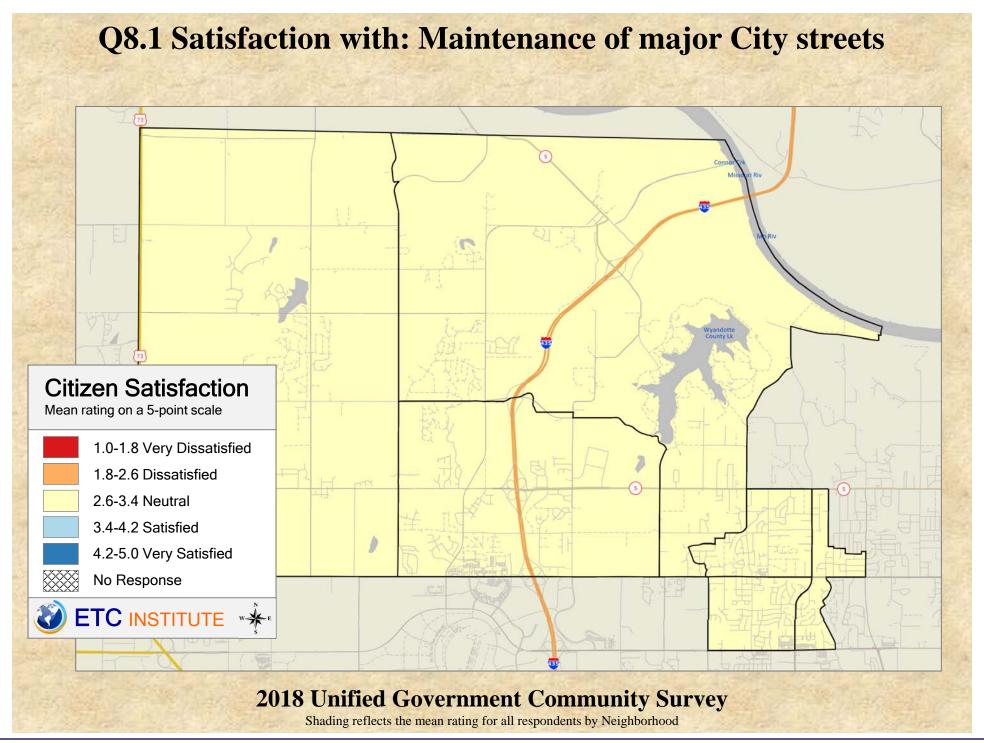




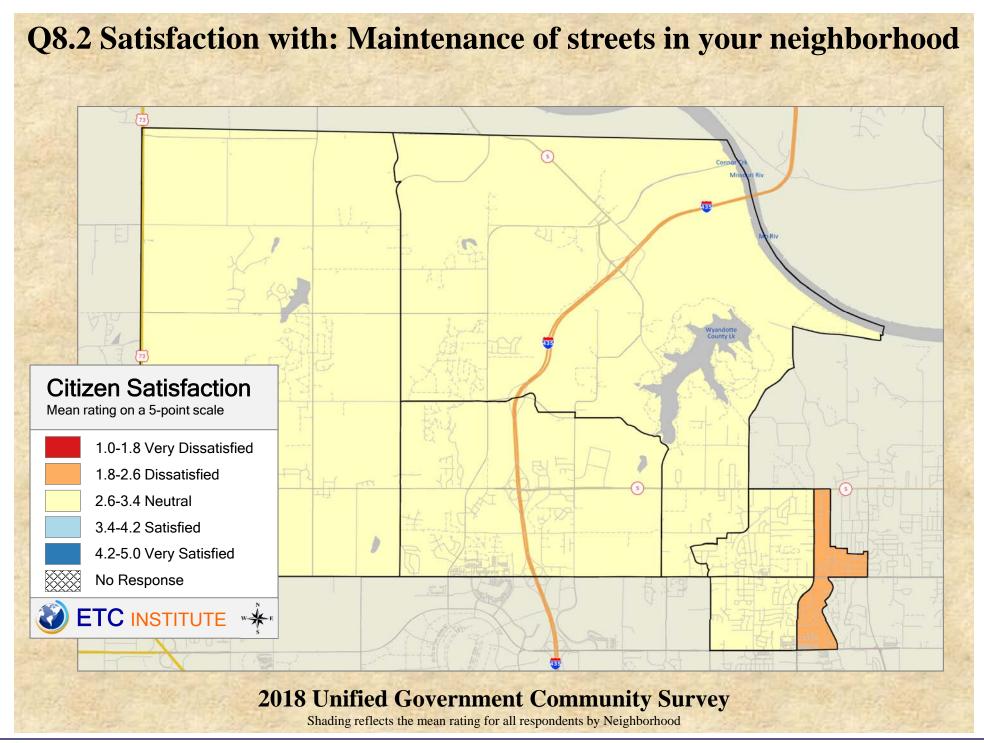








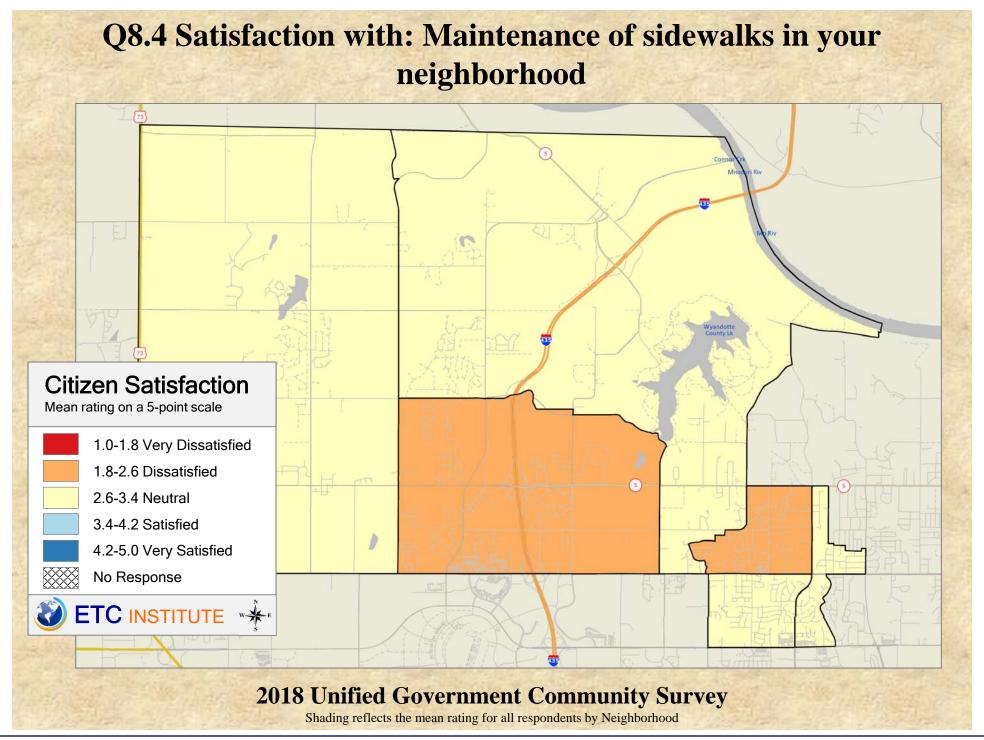




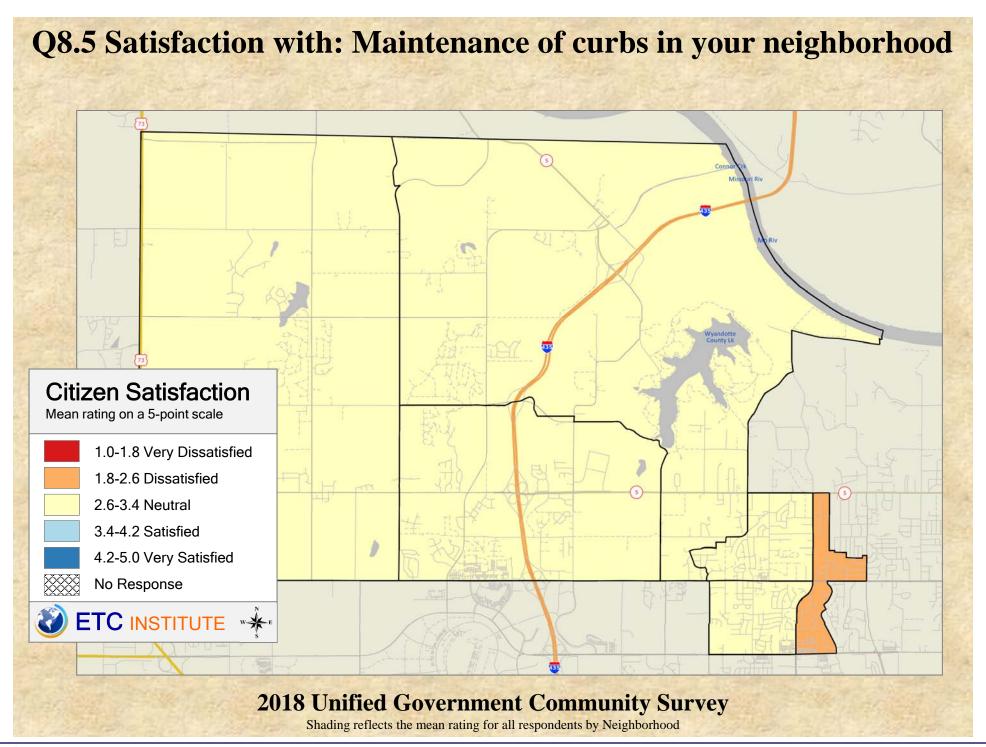


Q8.3 Satisfaction with: Maintenance of alleys in your neighborhood Citizen Satisfaction Mean rating on a 5-point scale 1.0-1.8 Very Dissatisfied 1.8-2.6 Dissatisfied 2.6-3.4 Neutral 3.4-4.2 Satisfied 4.2-5.0 Very Satisfied No Response ETC INSTITUTE ** **2018 Unified Government Community Survey** Shading reflects the mean rating for all respondents by Neighborhood





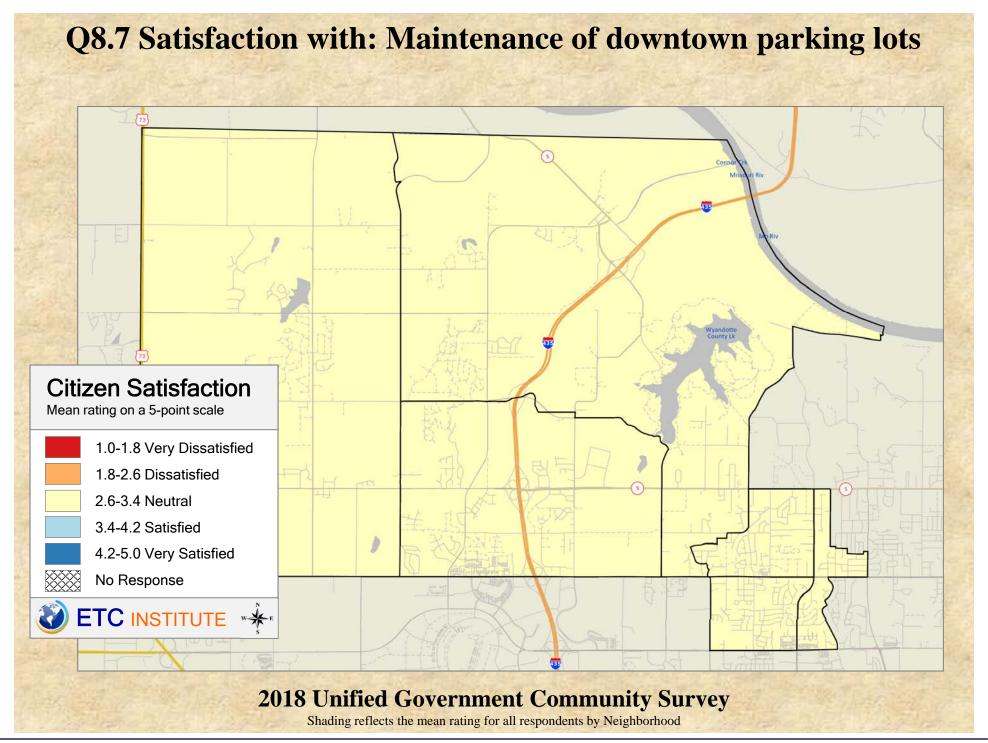




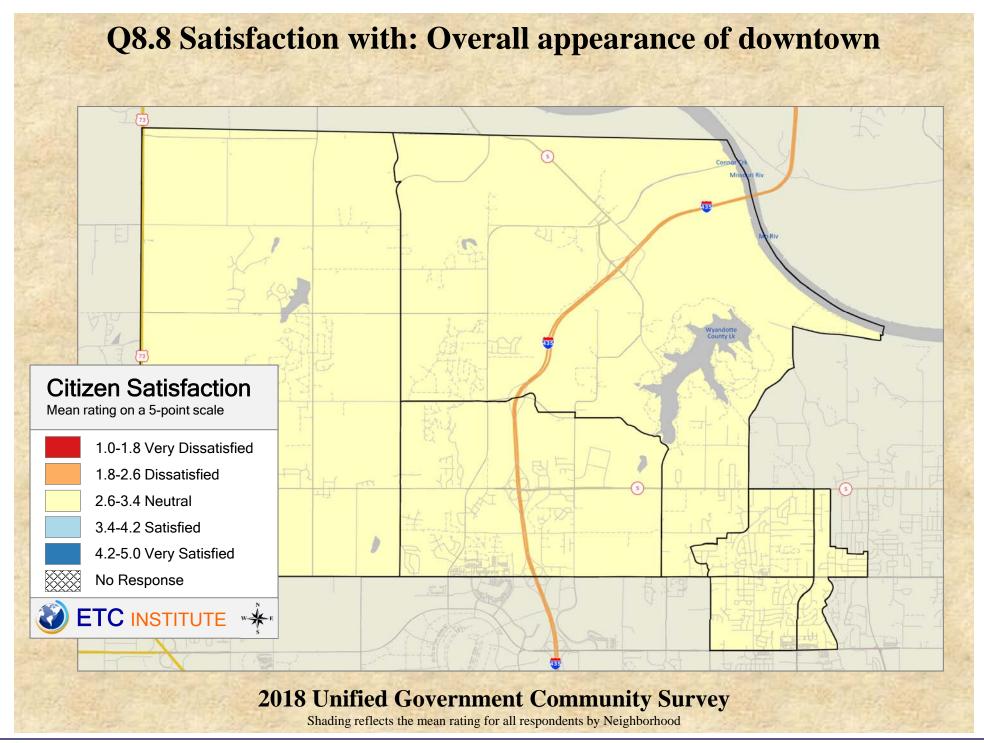


Q8.6 Satisfaction with: Maintenance of street signs/traffic signals Citizen Satisfaction Mean rating on a 5-point scale 1.0-1.8 Very Dissatisfied 1.8-2.6 Dissatisfied 2.6-3.4 Neutral 3.4-4.2 Satisfied 4.2-5.0 Very Satisfied No Response ETC INSTITUTE ** **2018 Unified Government Community Survey** Shading reflects the mean rating for all respondents by Neighborhood

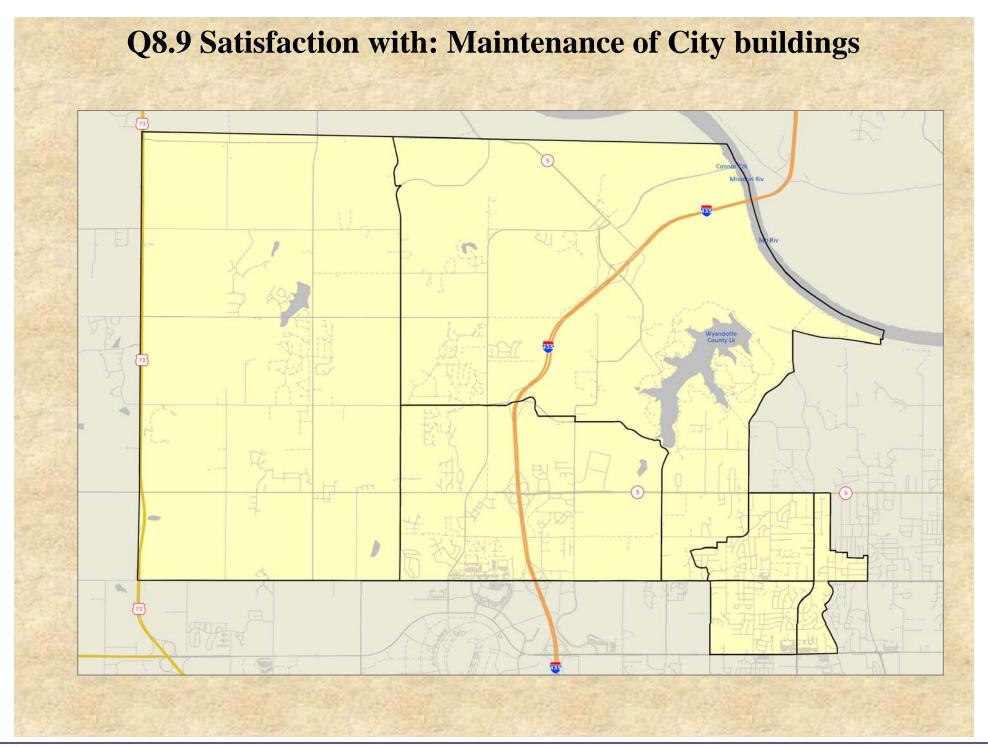




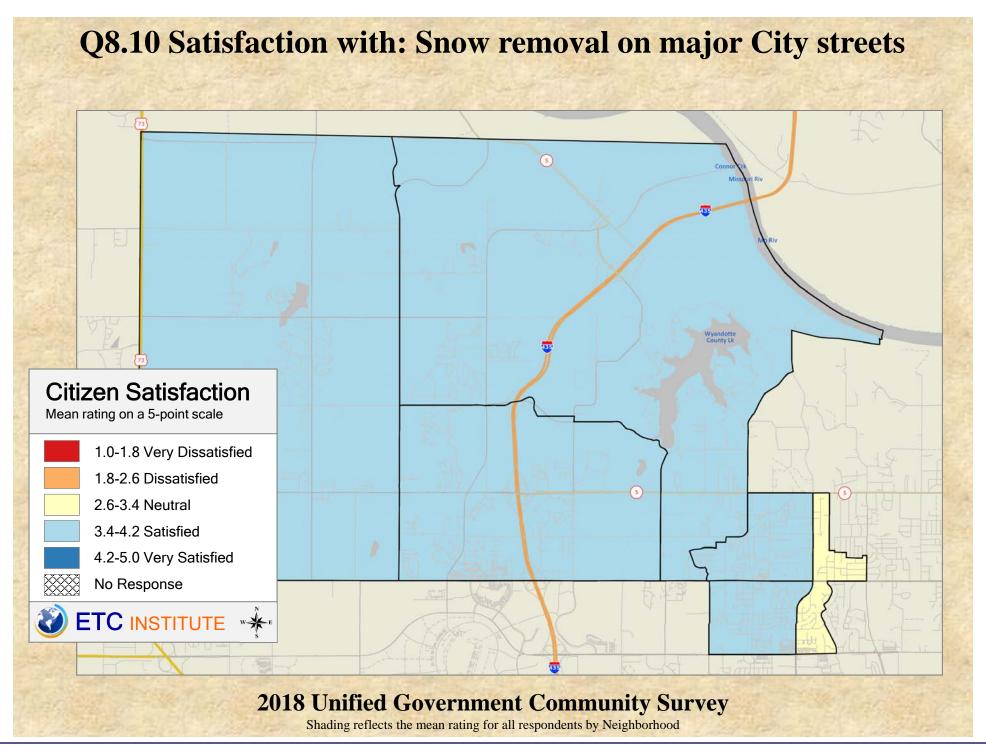




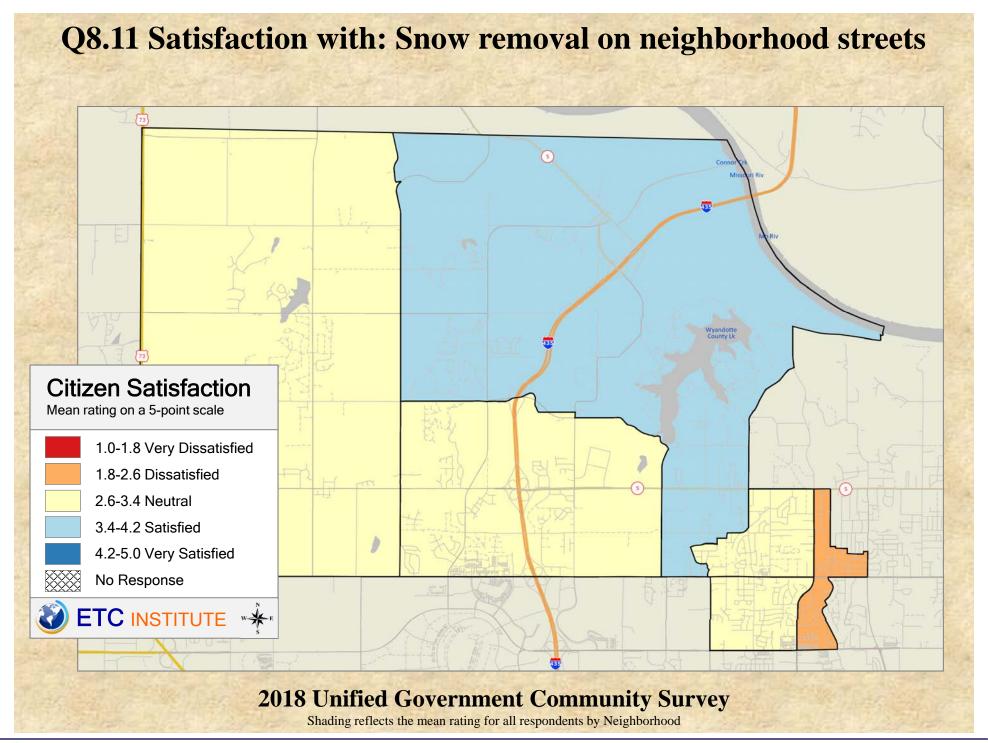




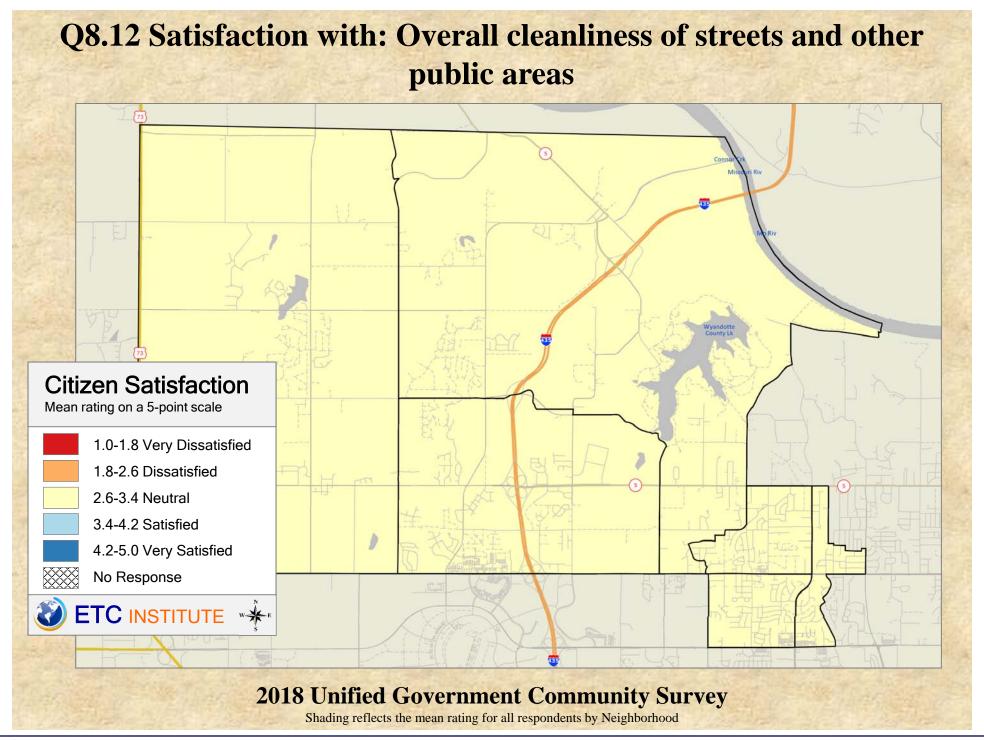




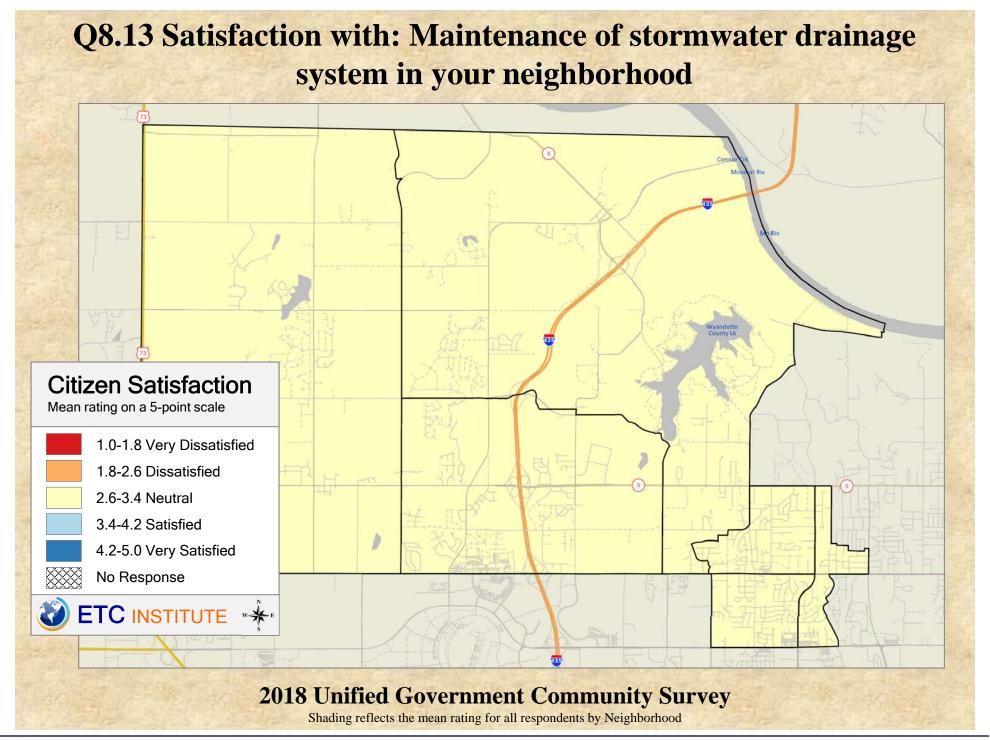




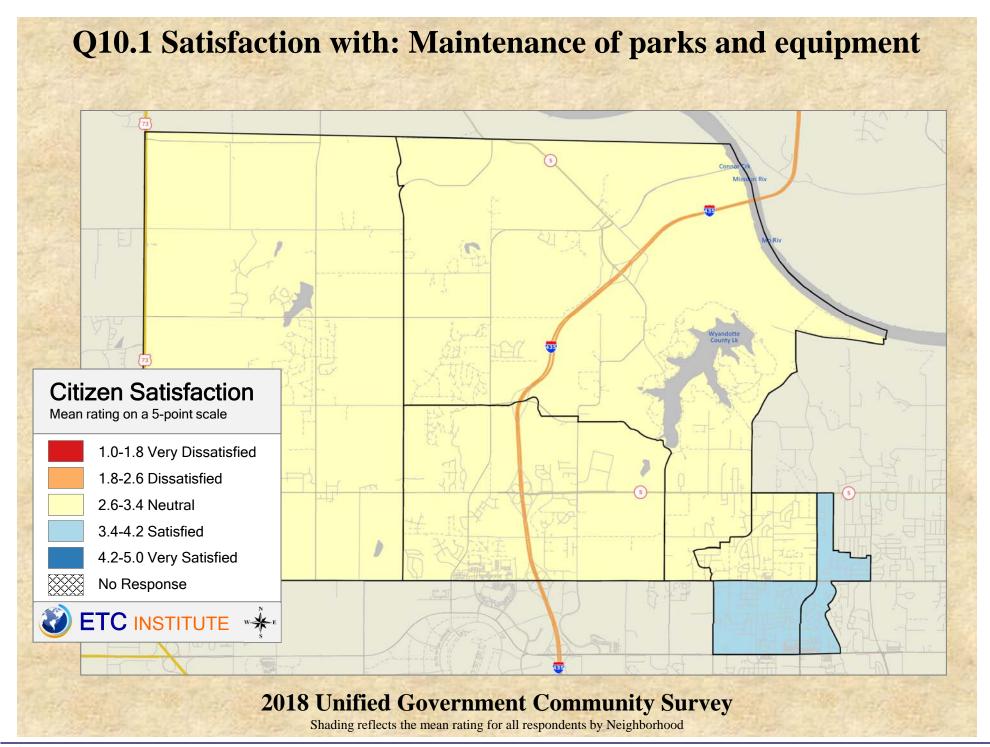




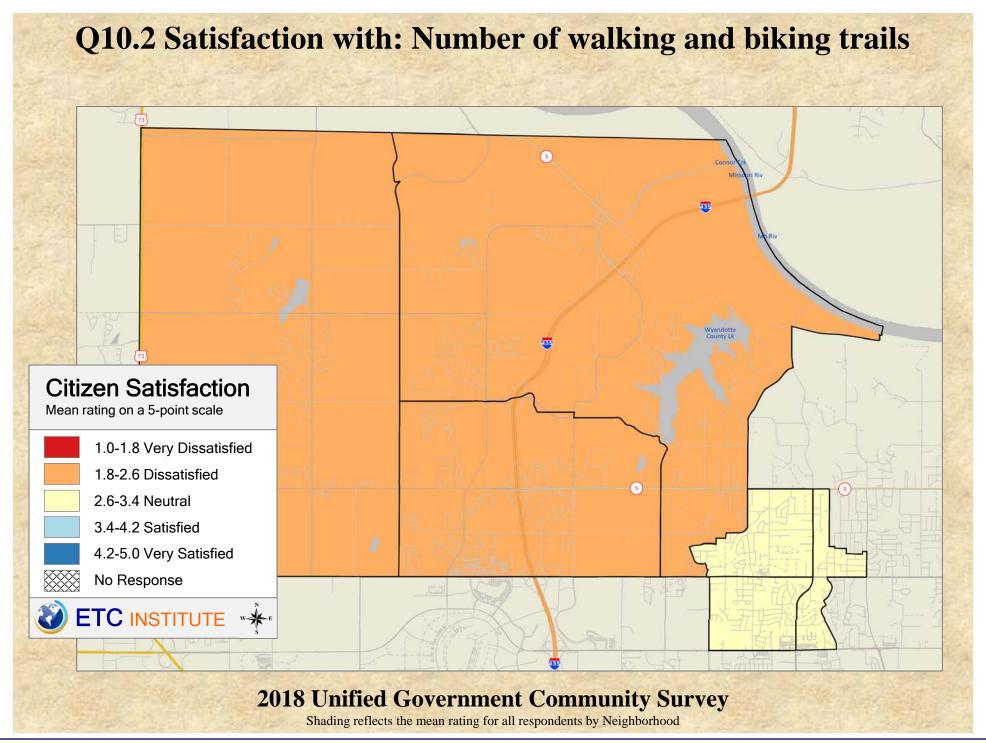




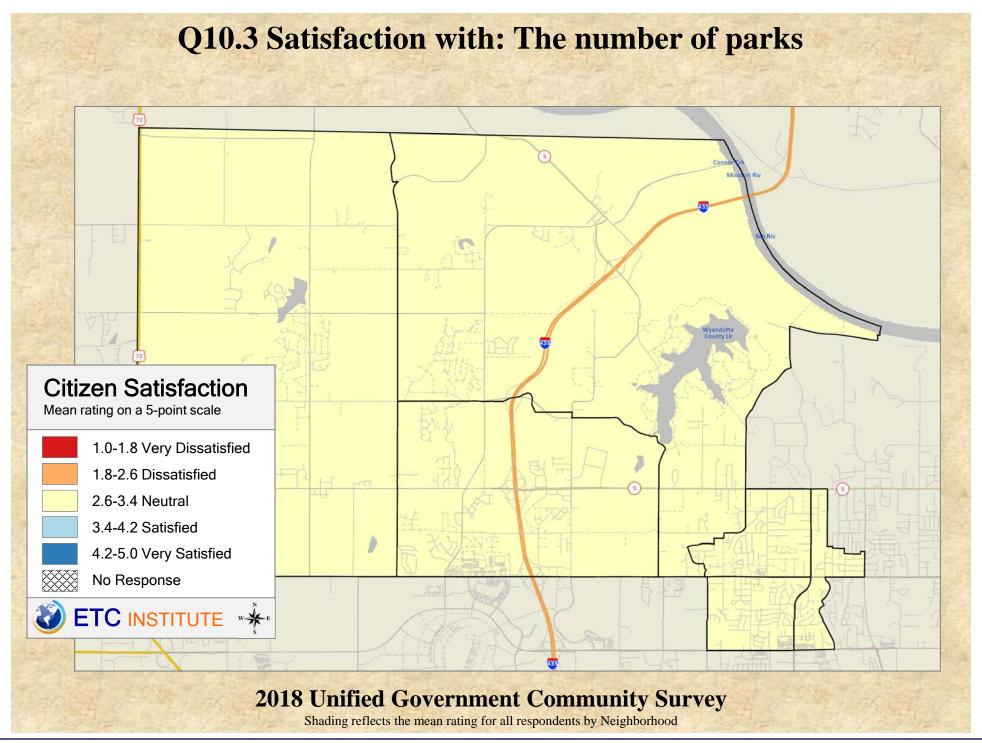




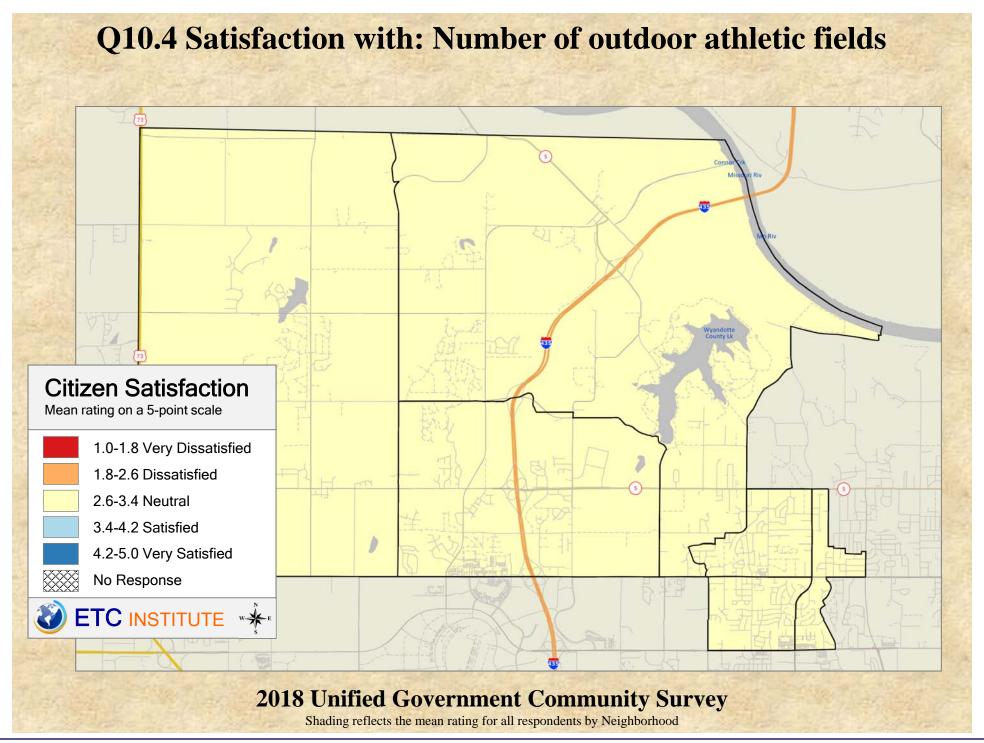




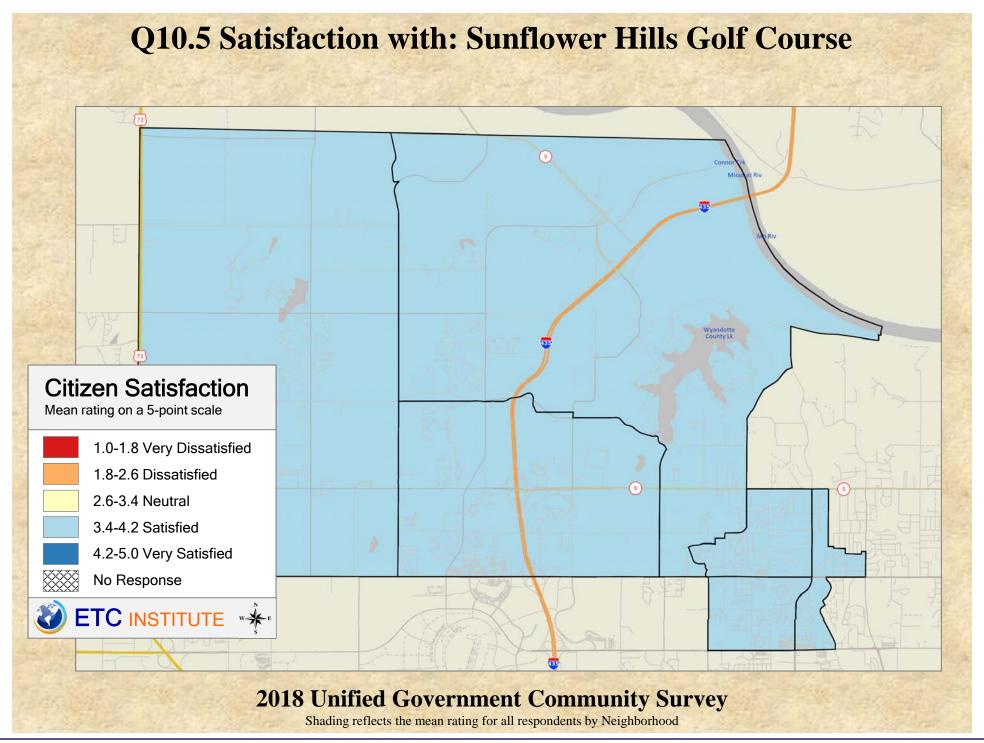




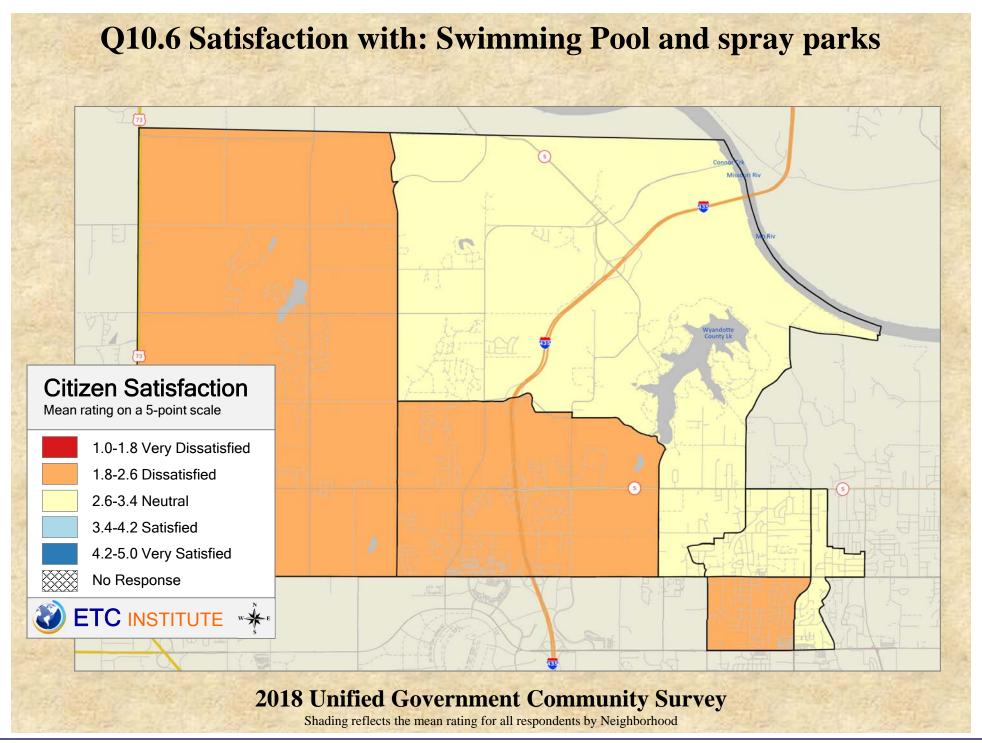




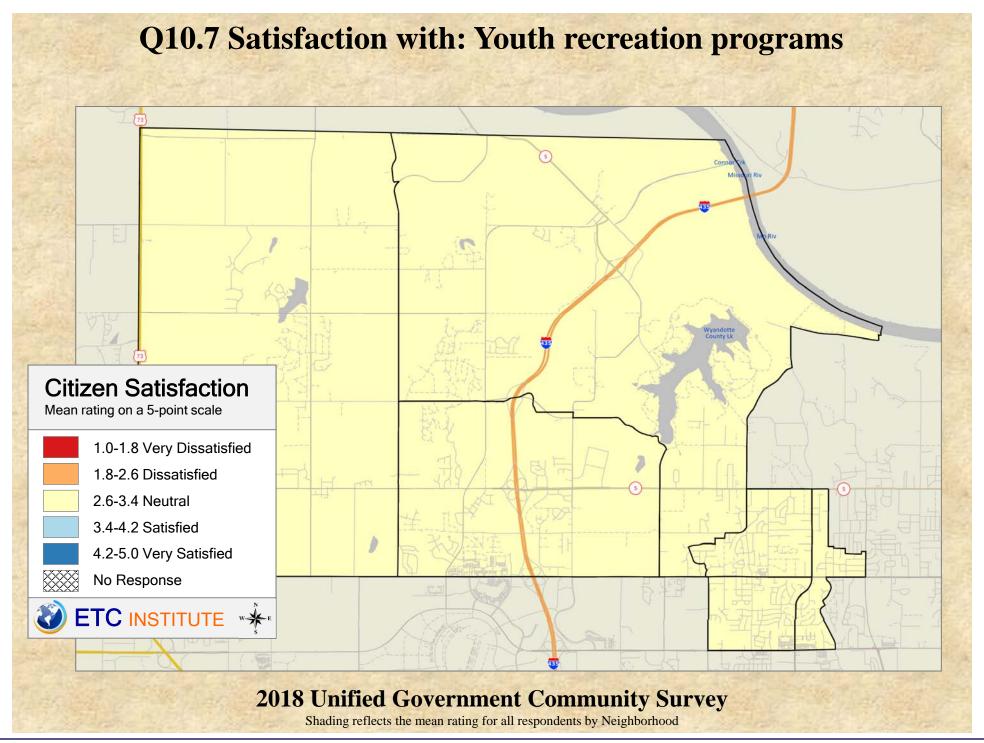




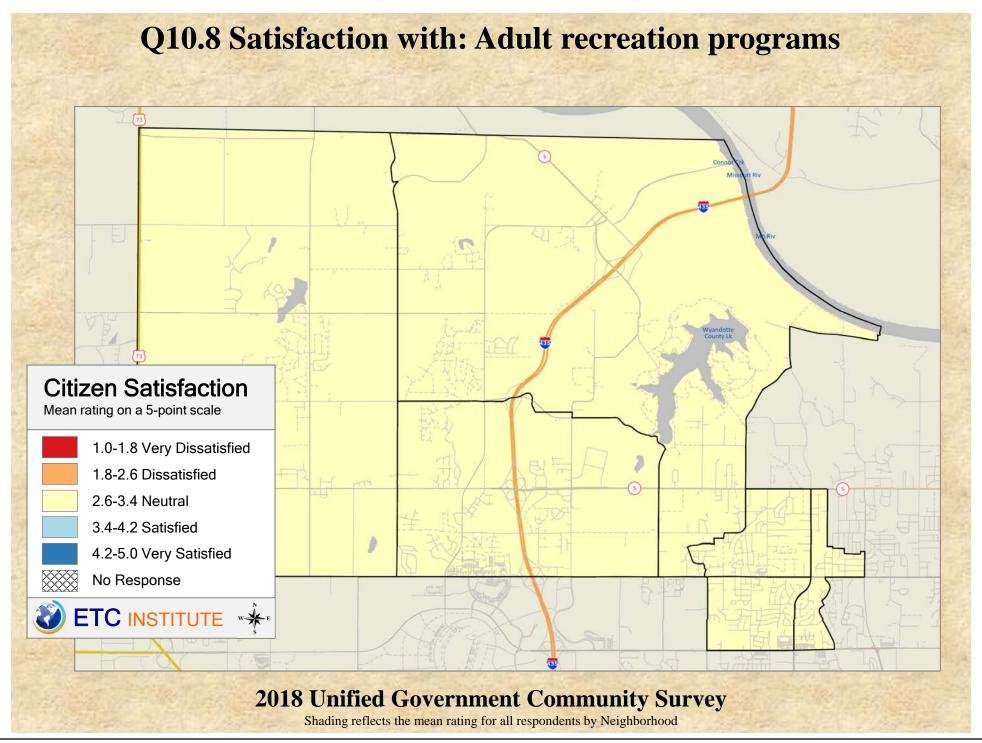




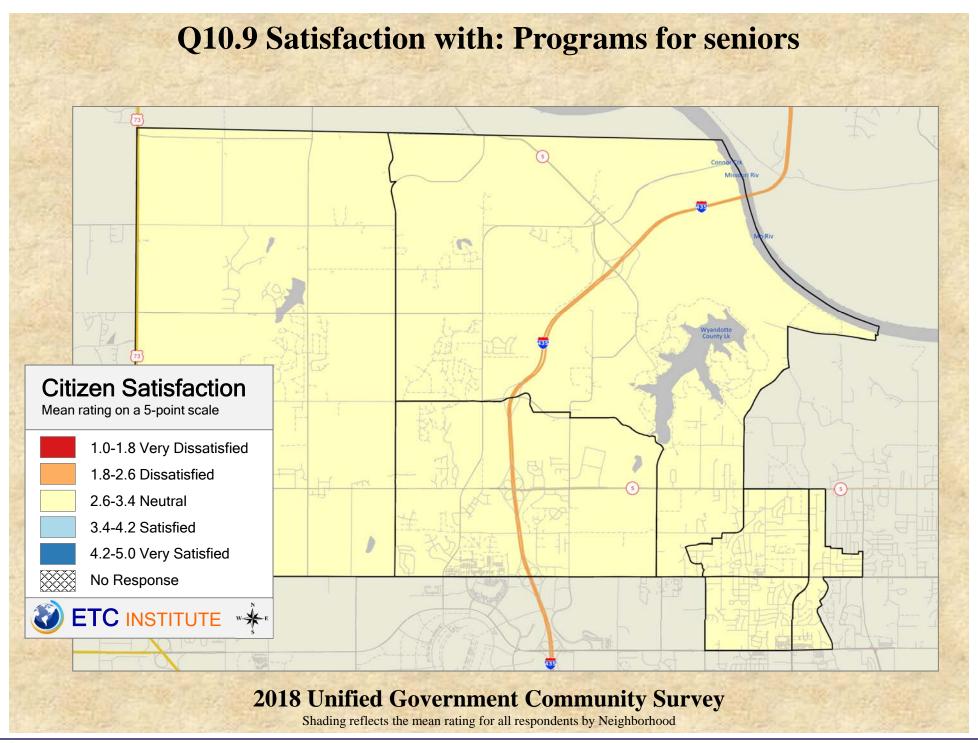




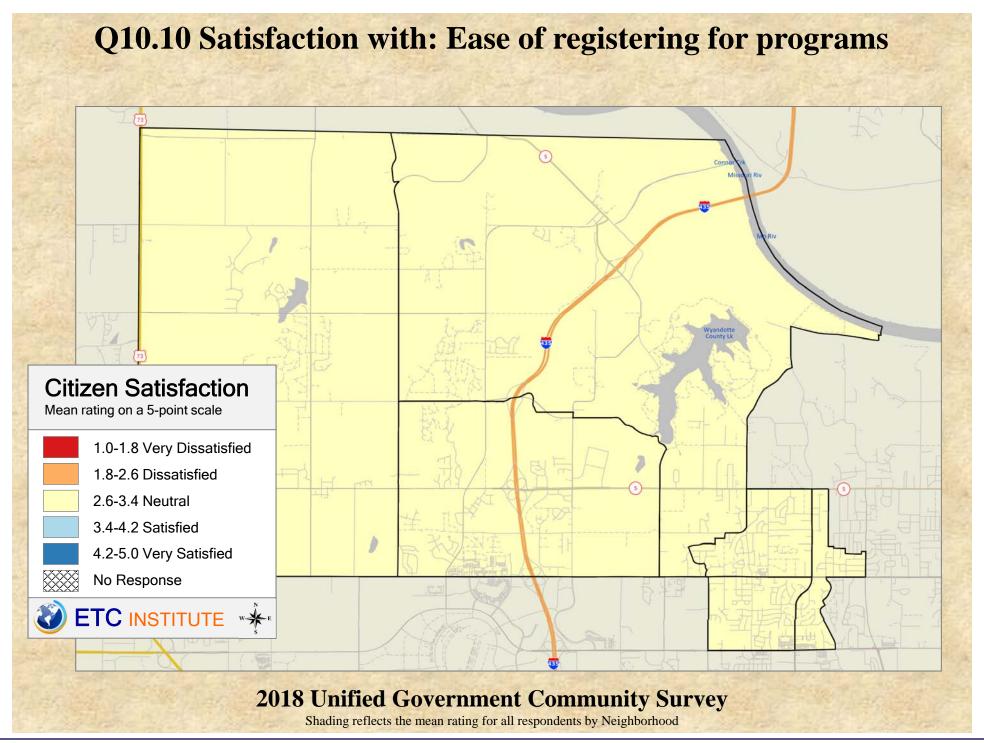




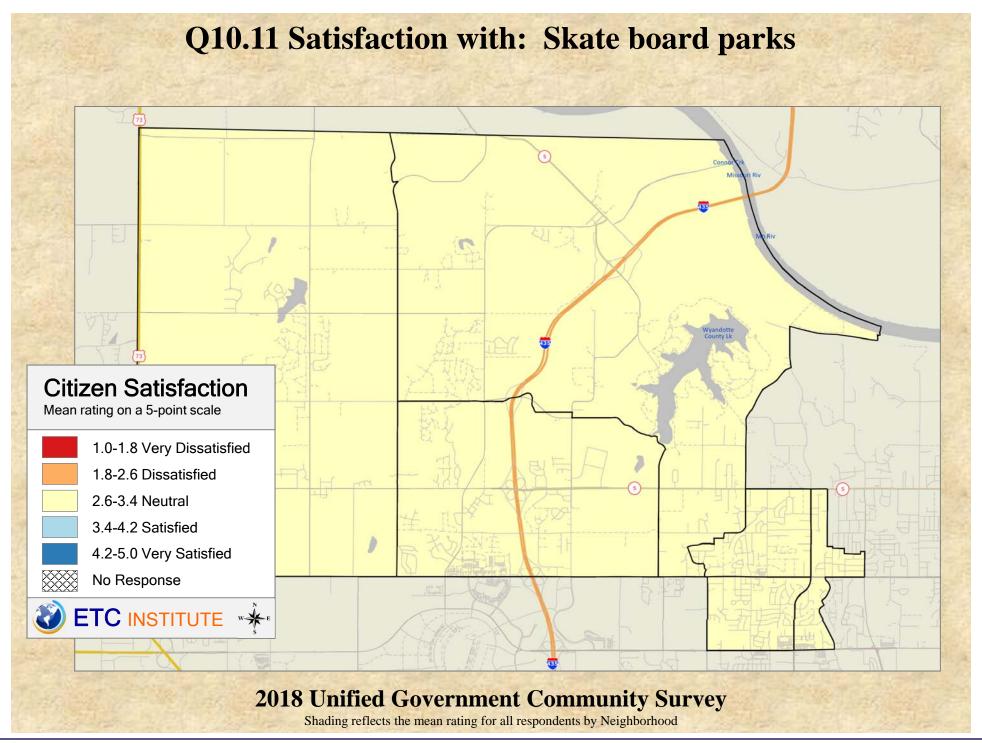




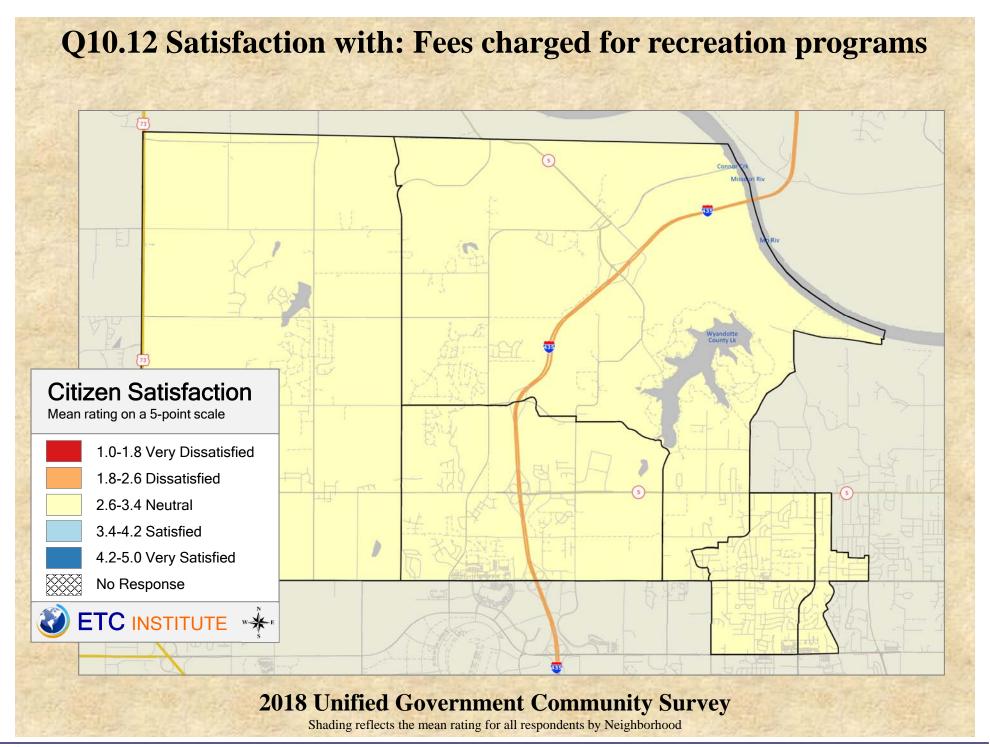




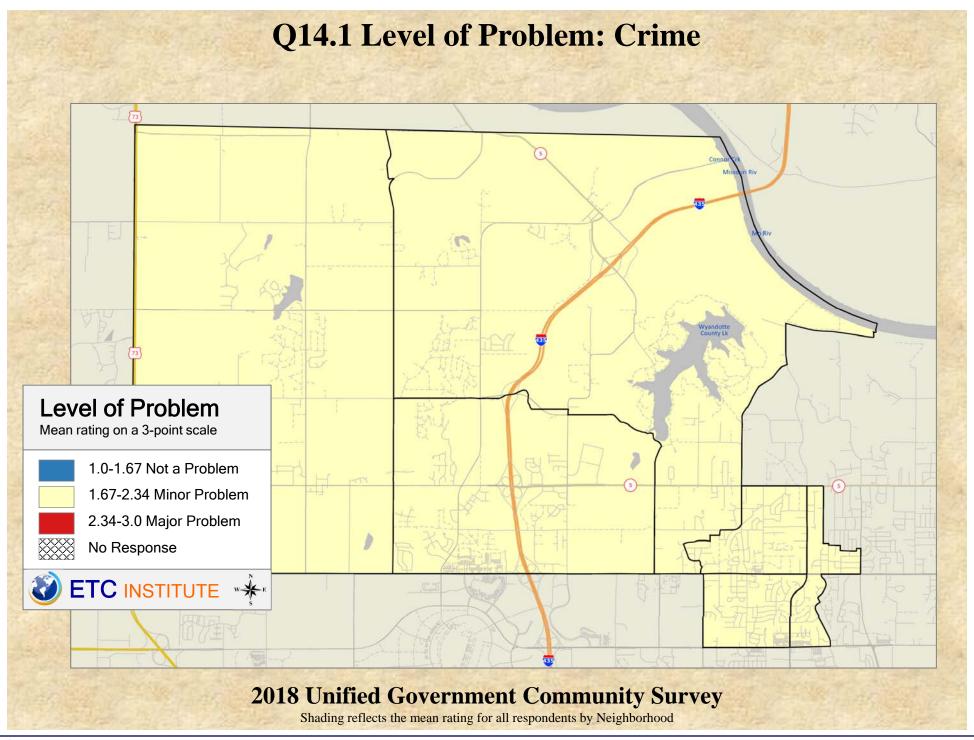




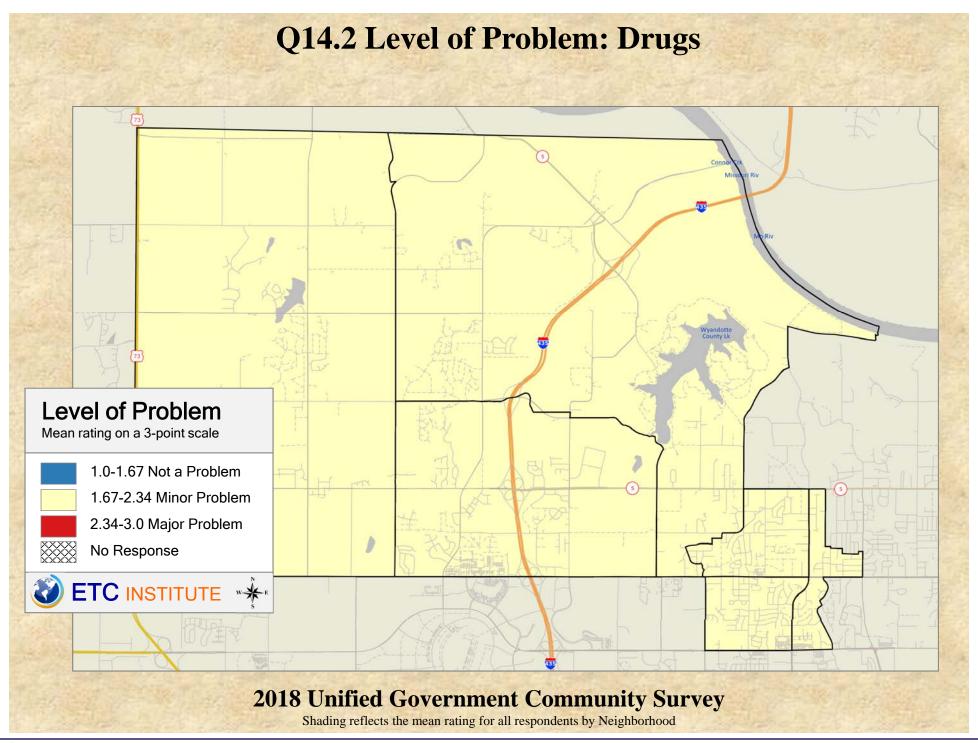




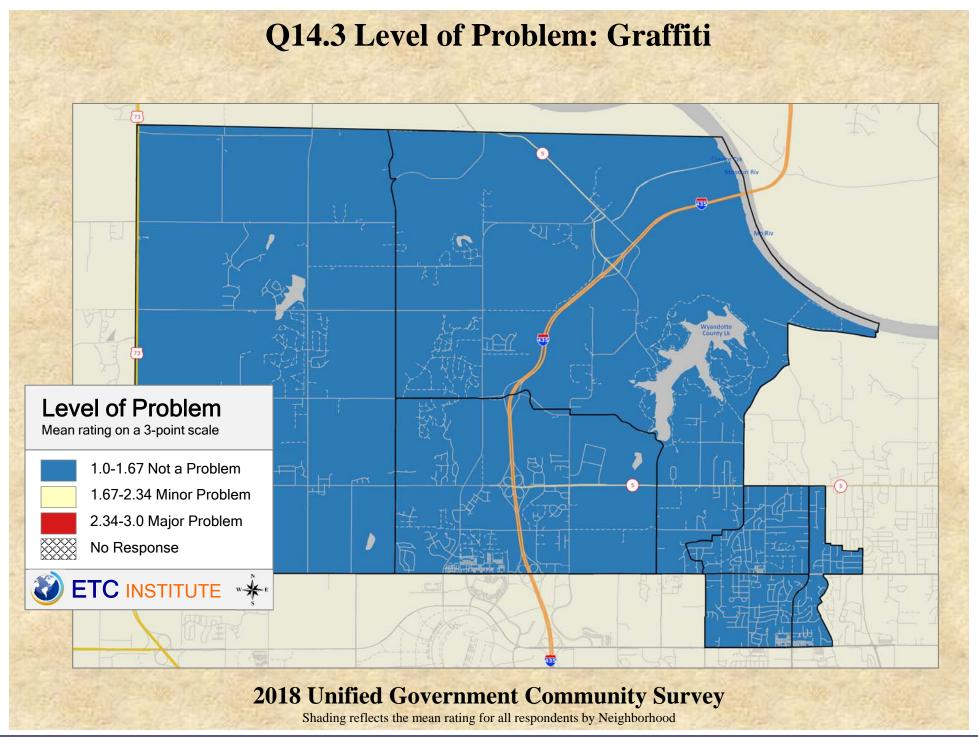




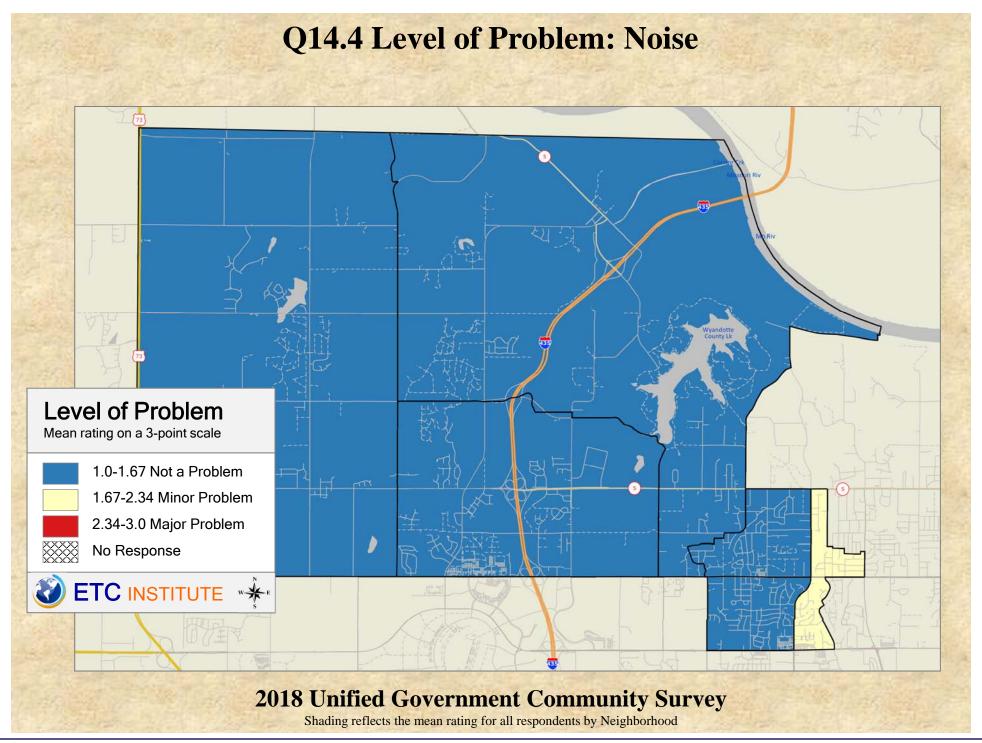




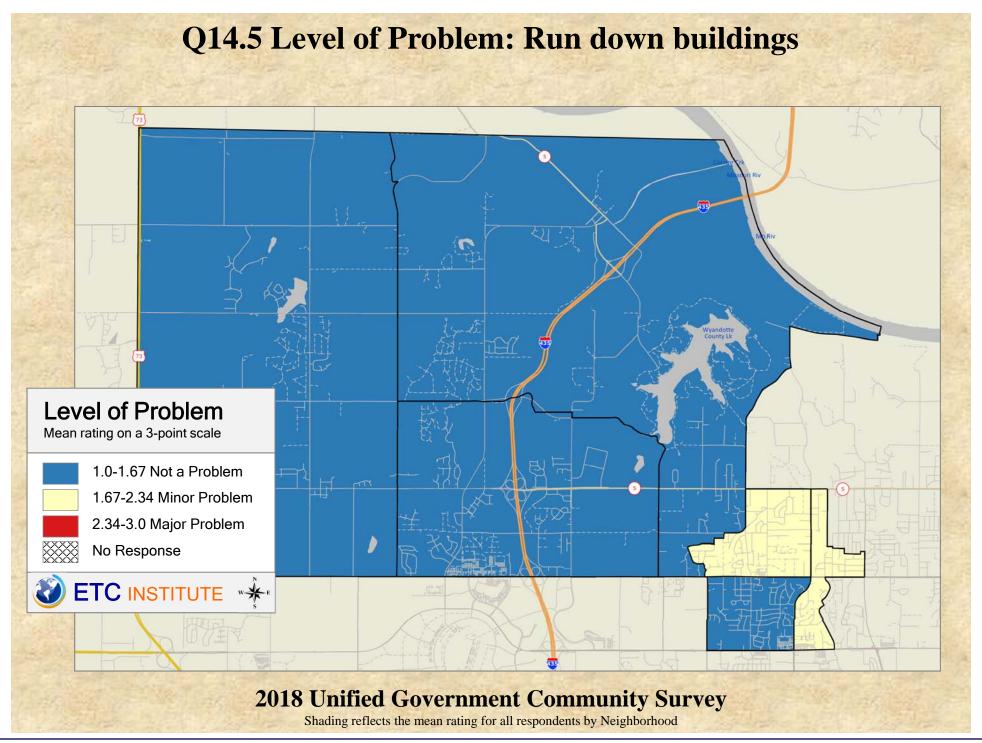




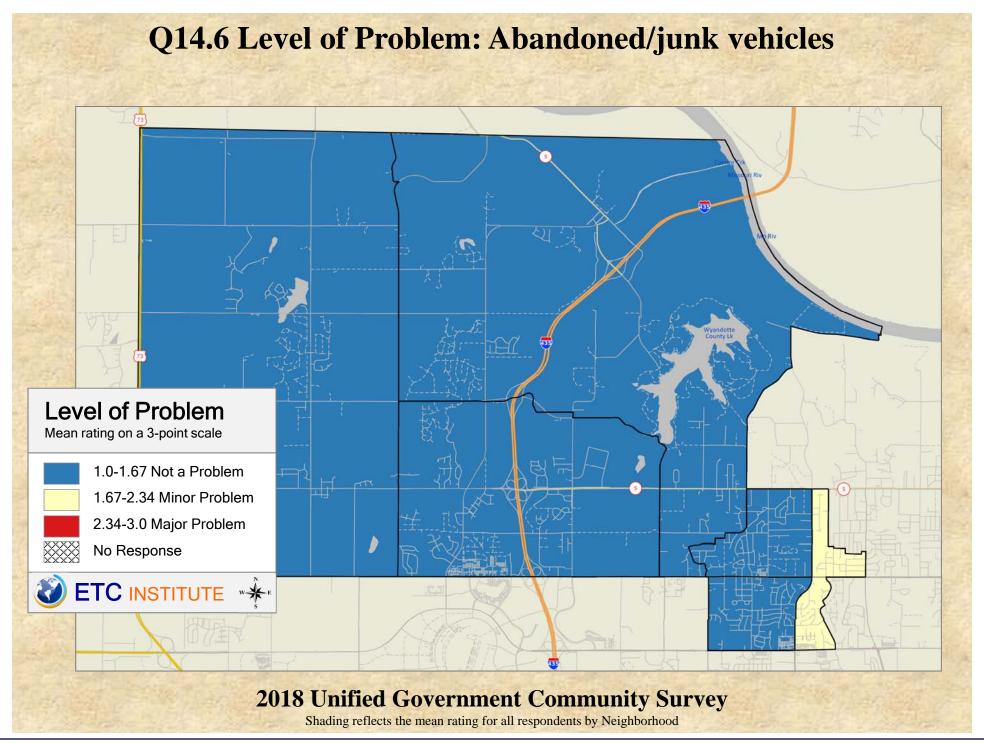




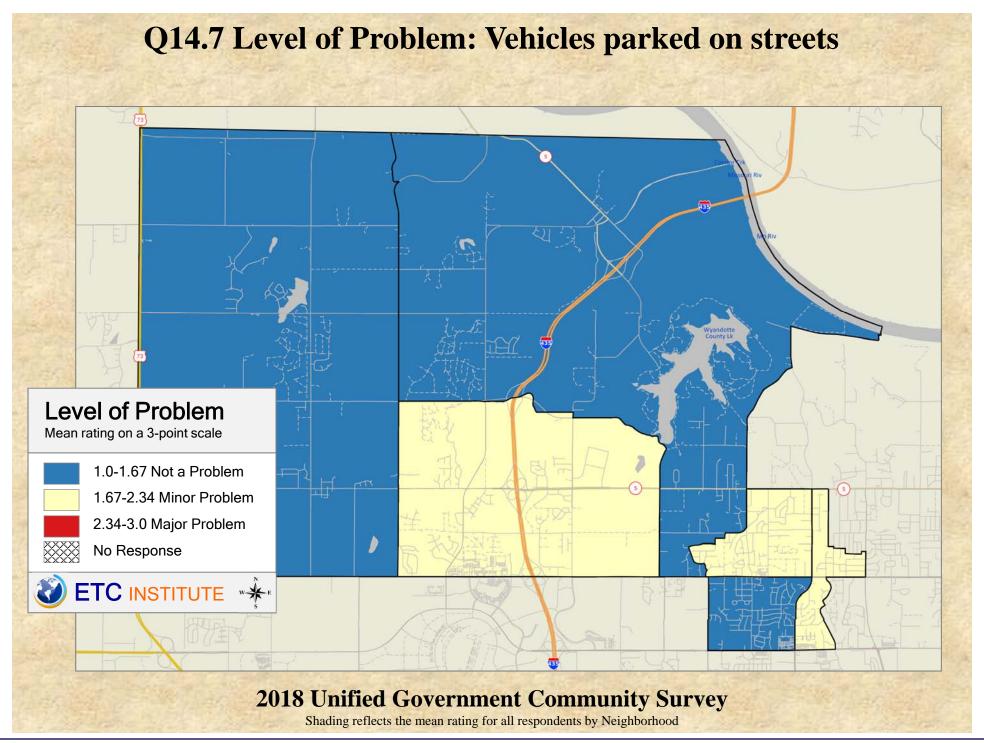




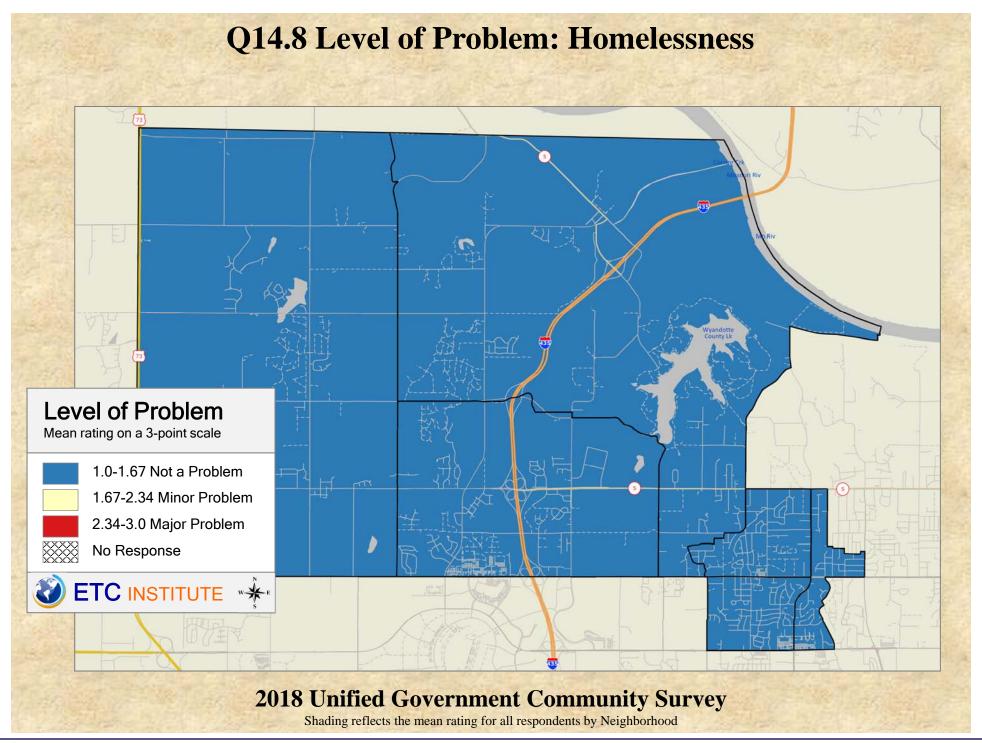




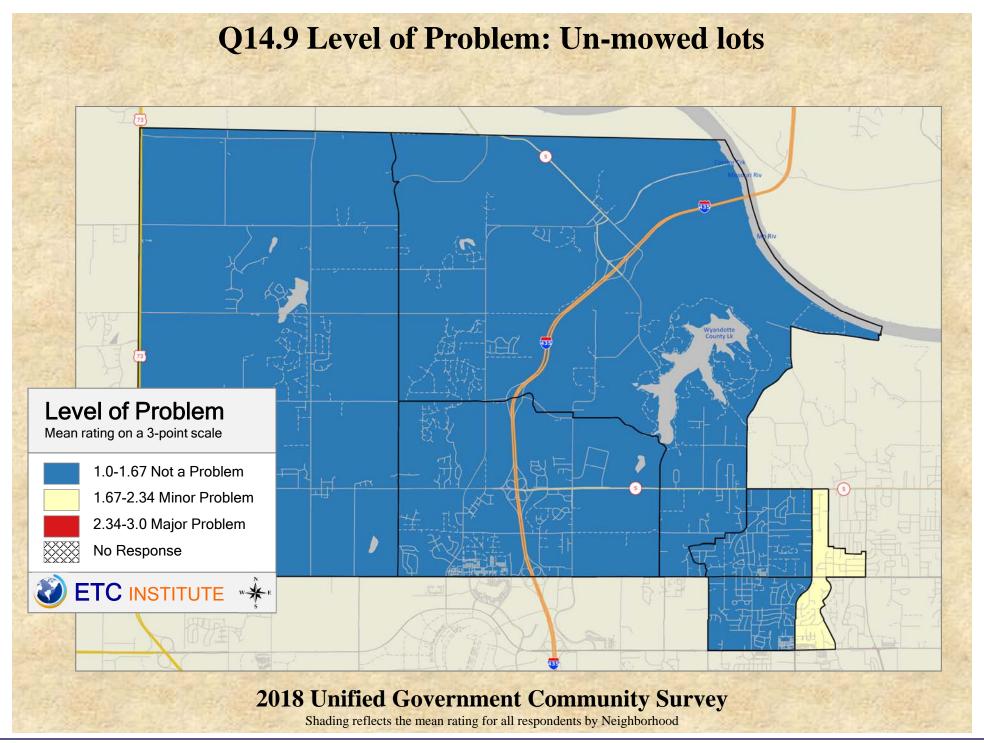




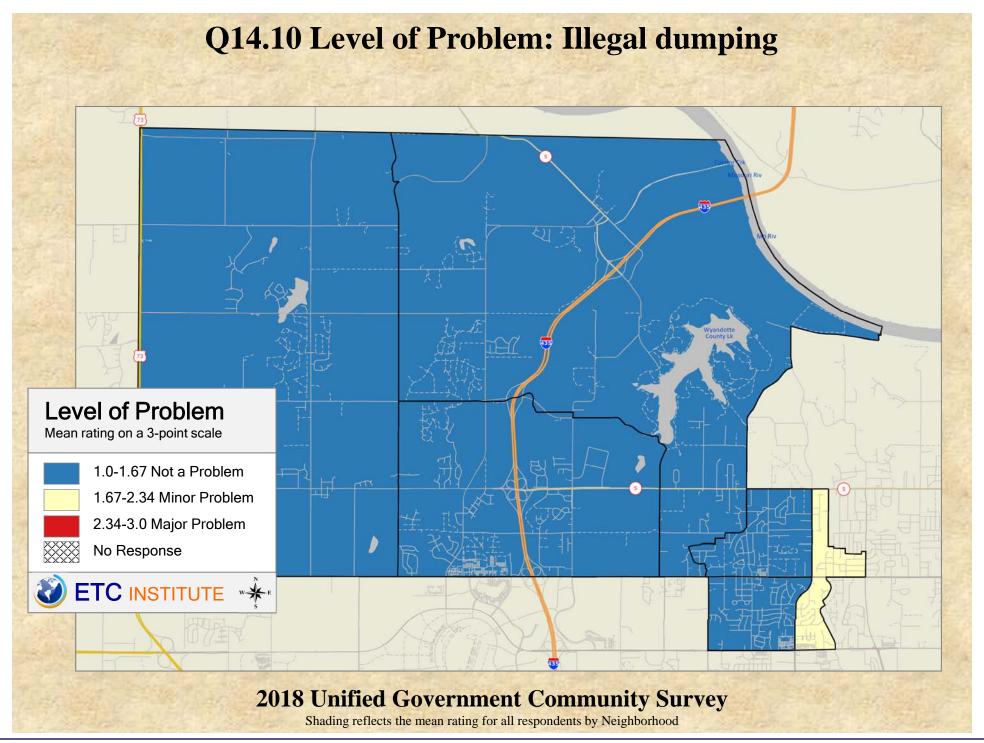




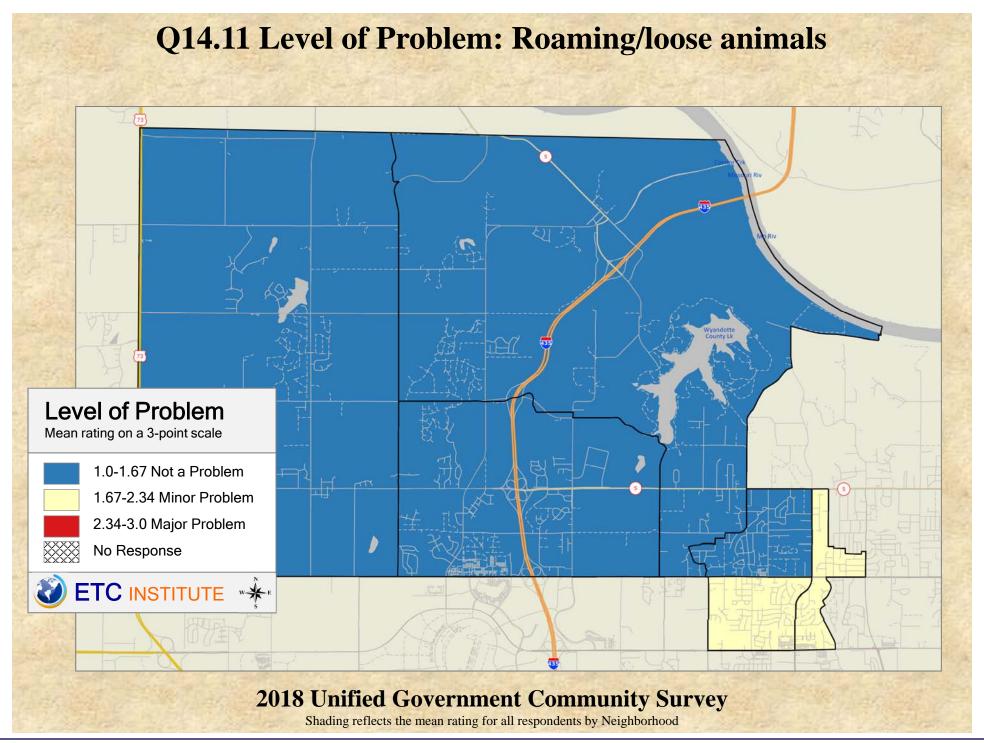




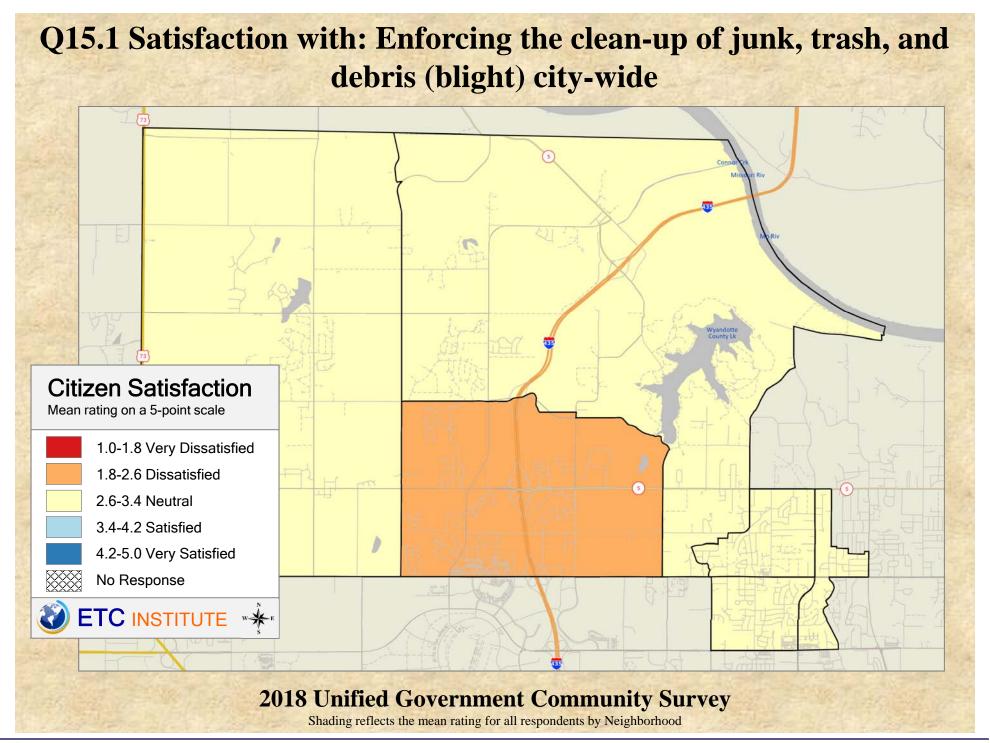






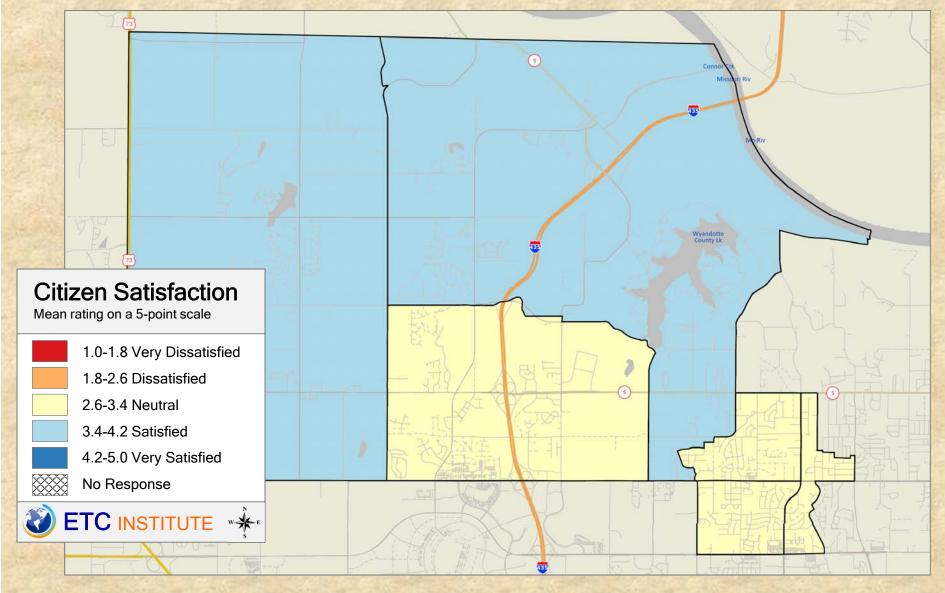








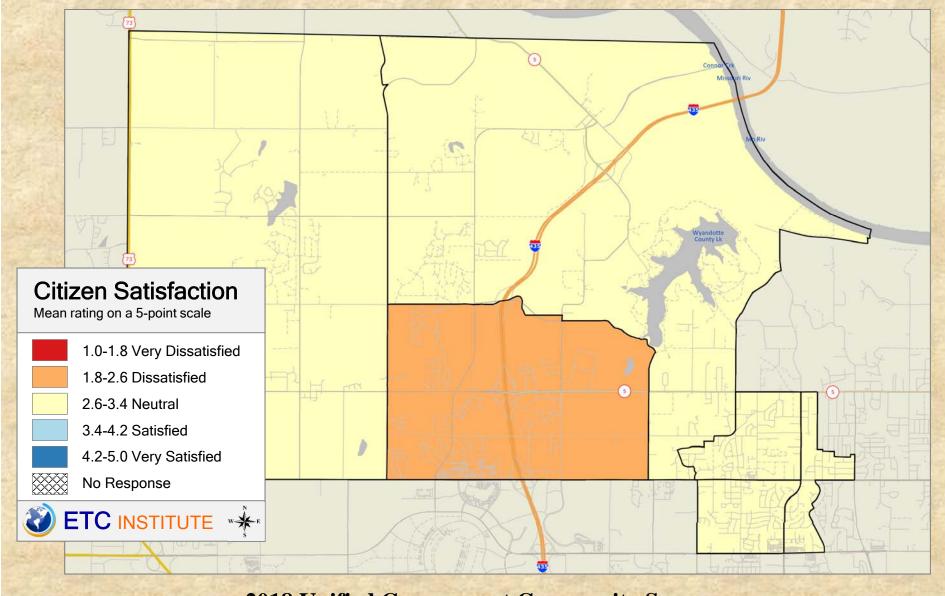
Q15.2 Satisfaction with: Enforcing the clean-up of junk, trash, and debris (blight), in your neighborhood



2018 Unified Government Community Survey



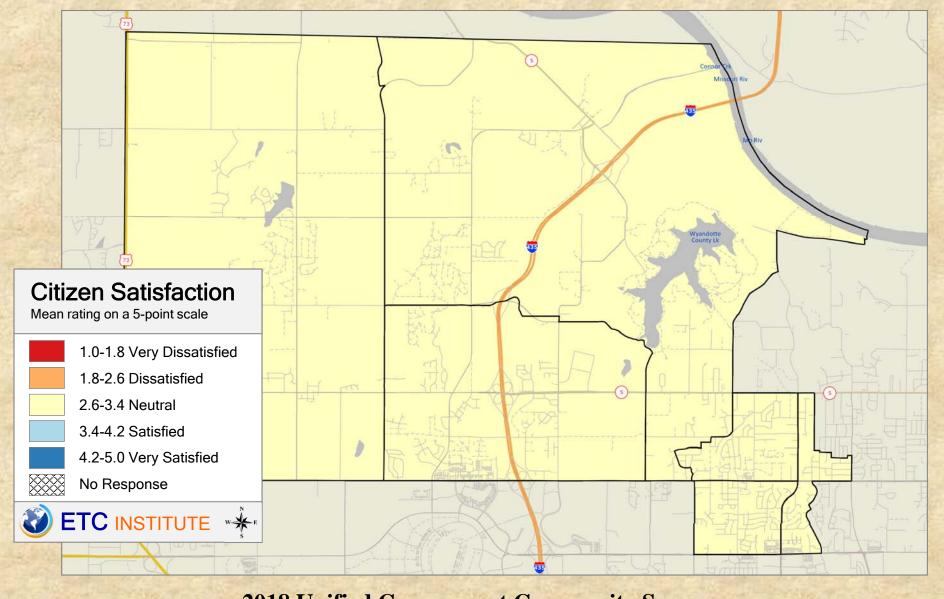
Q15.3 Satisfaction with: Enforcing the mowing and trimming of weeds on private and/or vacant property city-wide



2018 Unified Government Community Survey

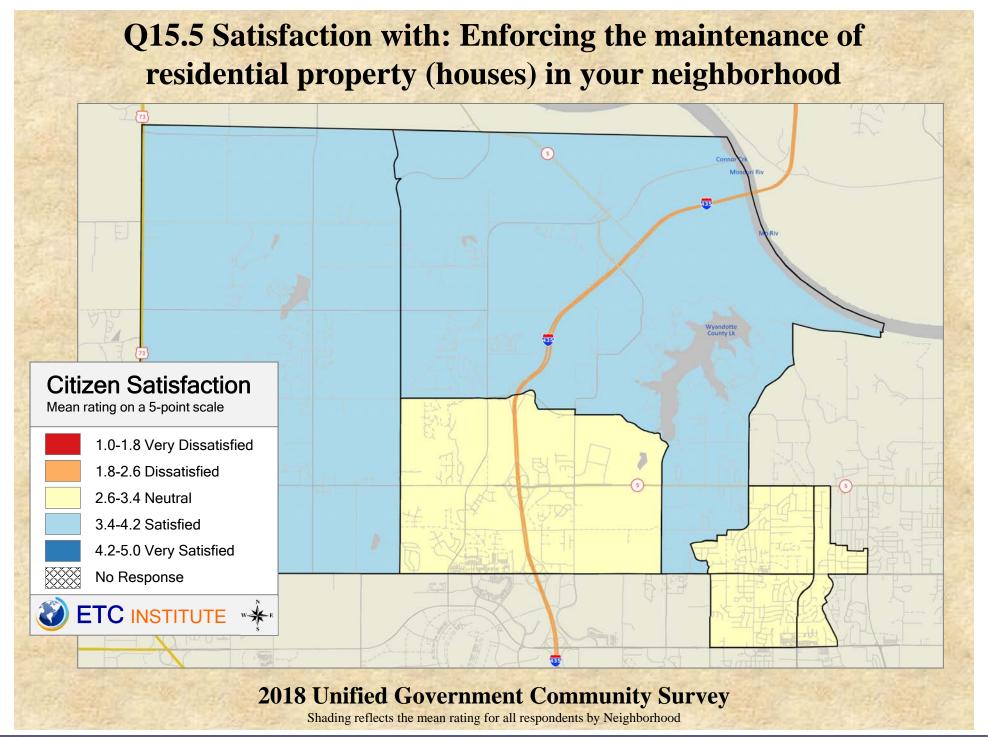


Q15.4 Satisfaction with: Enforcing the mowing and trimming of weeds on private and/or vacant property in your neighborhood

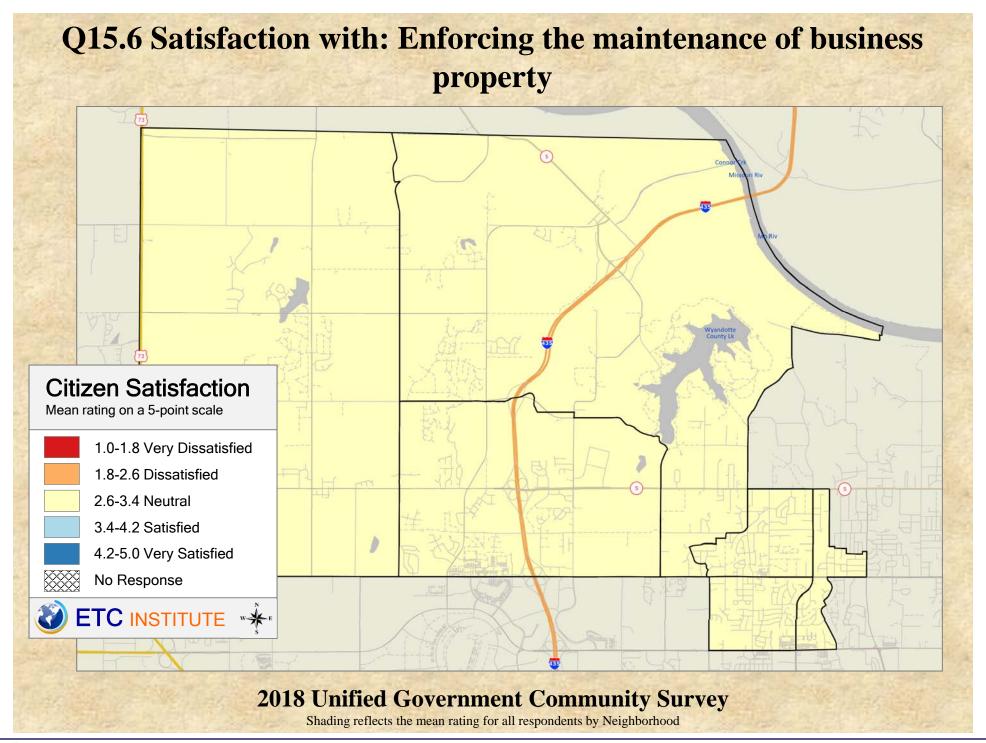


2018 Unified Government Community Survey

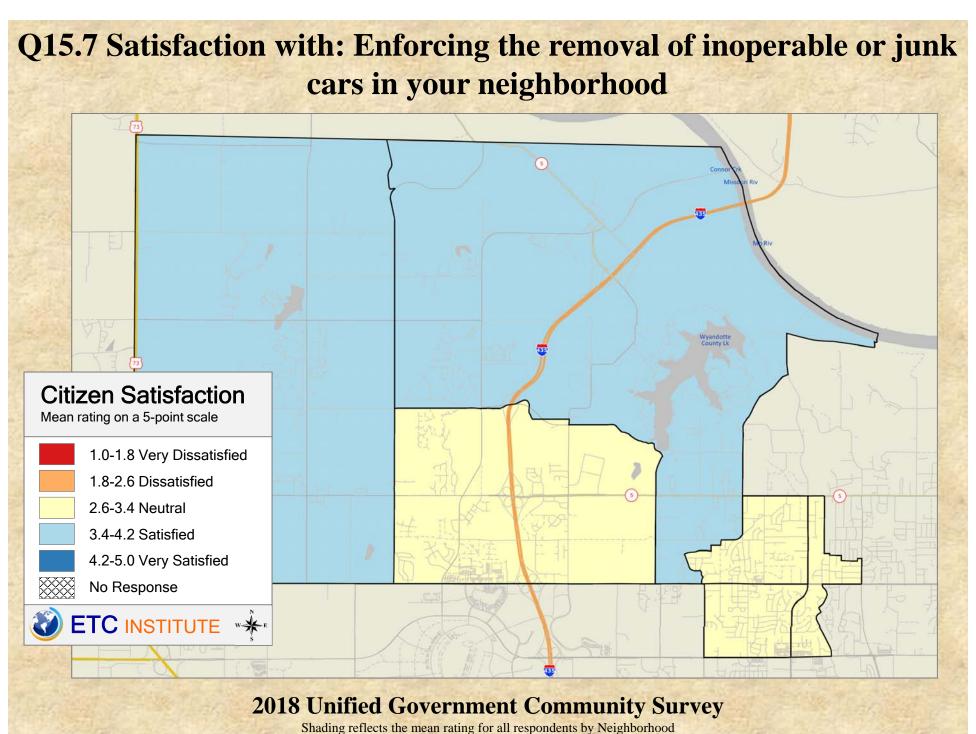




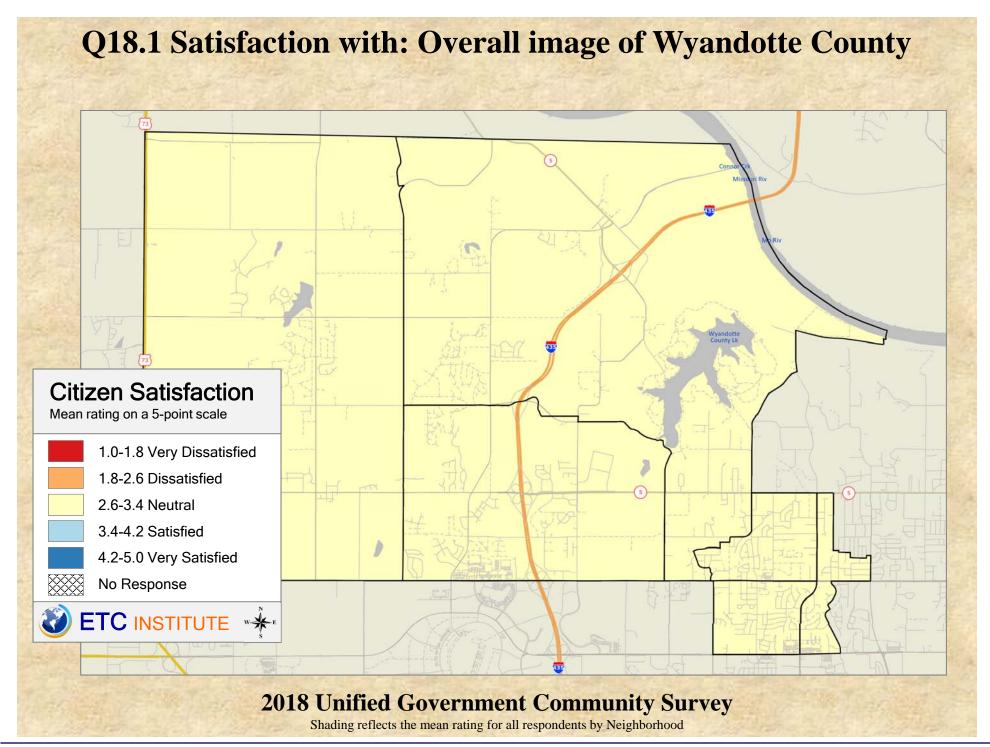




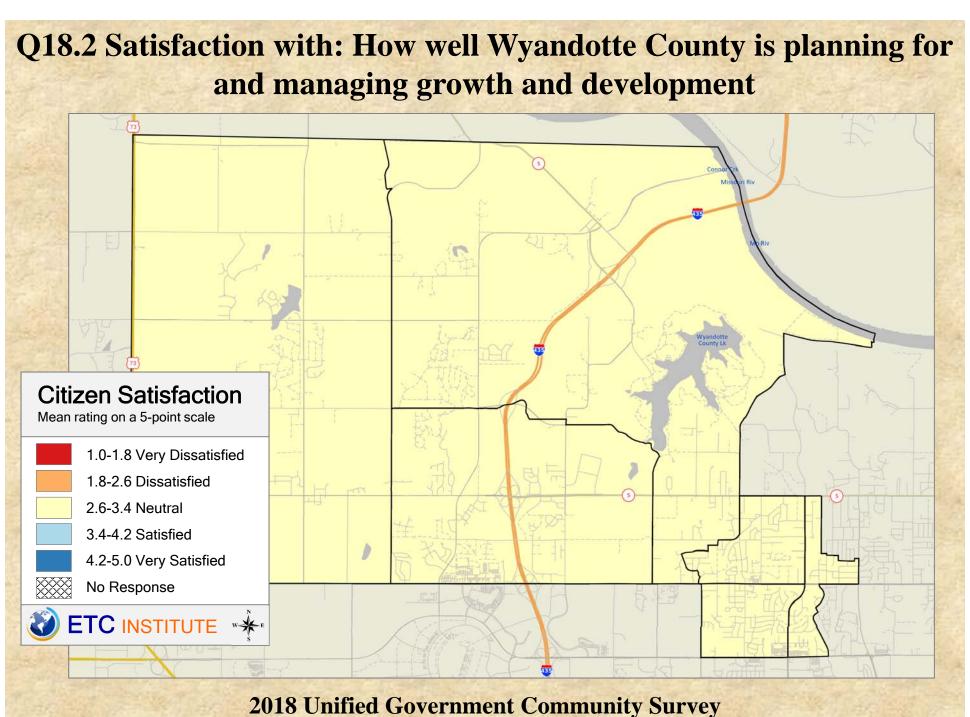




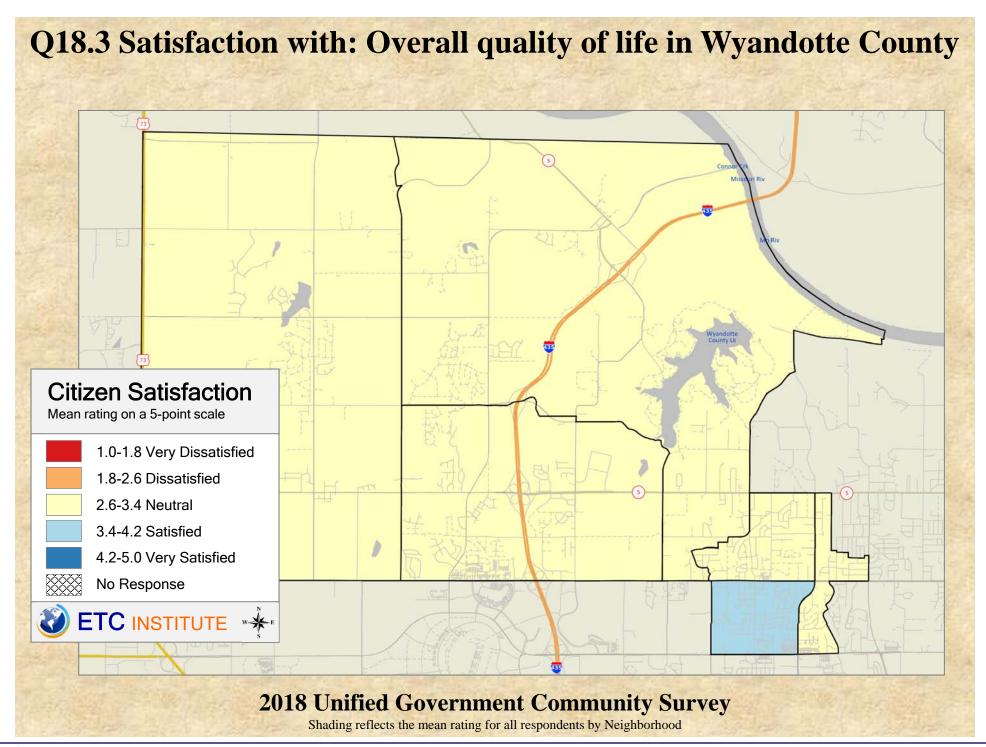




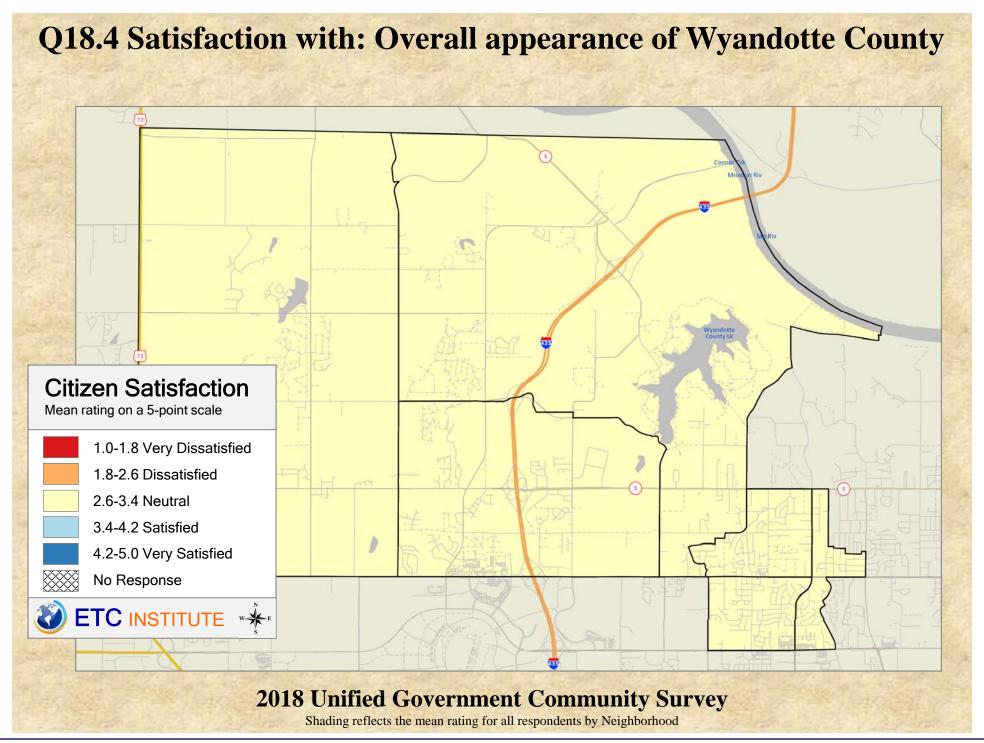




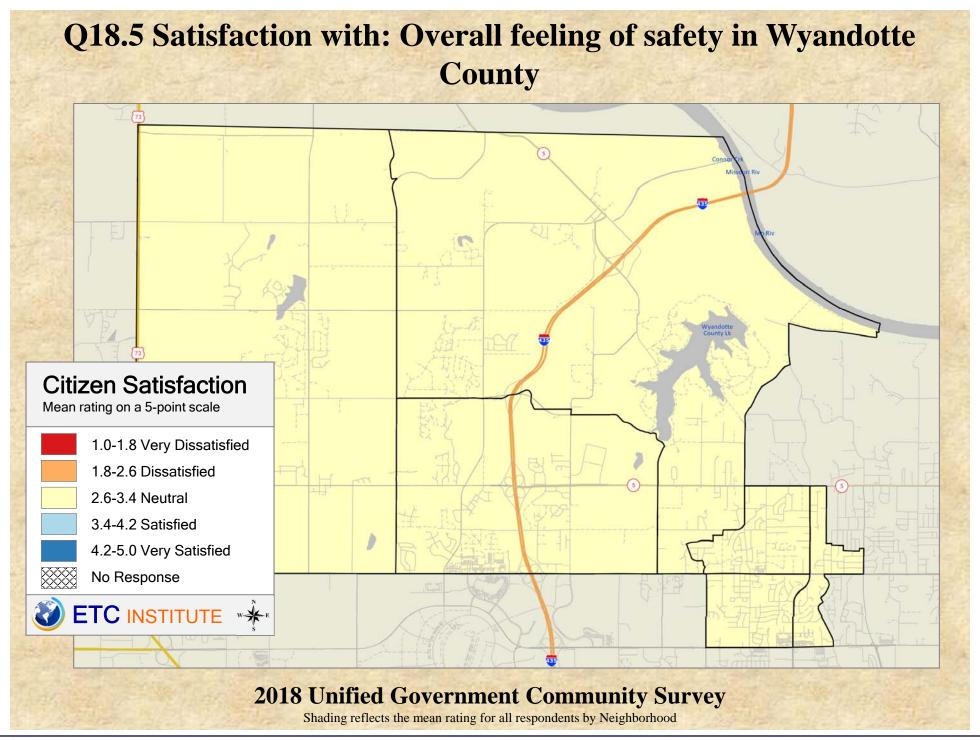




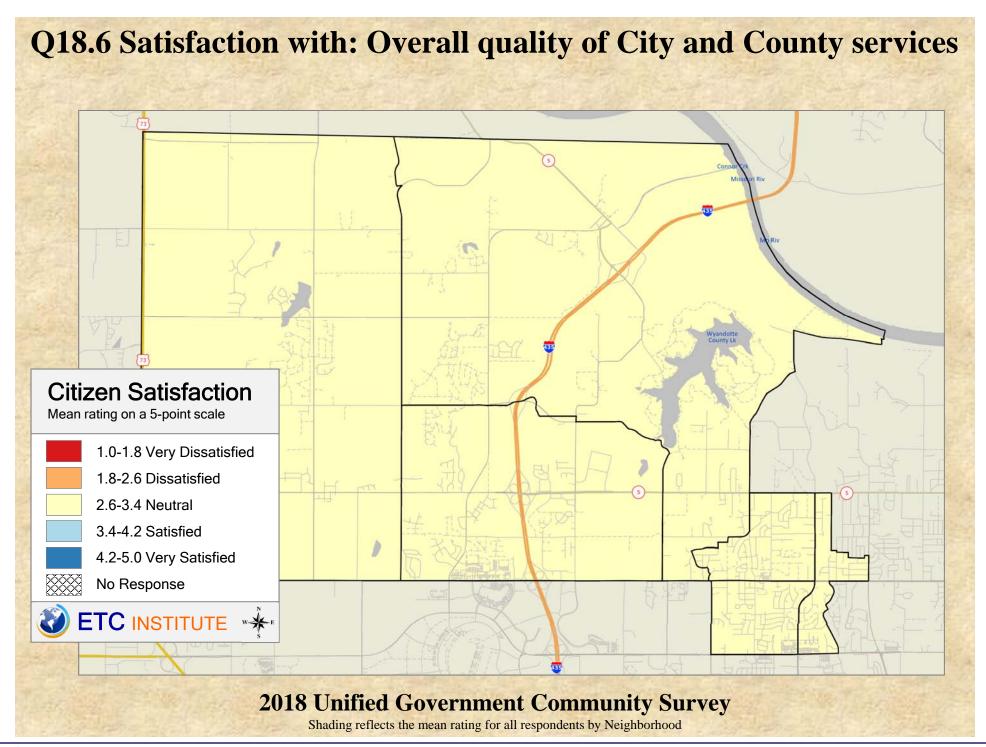




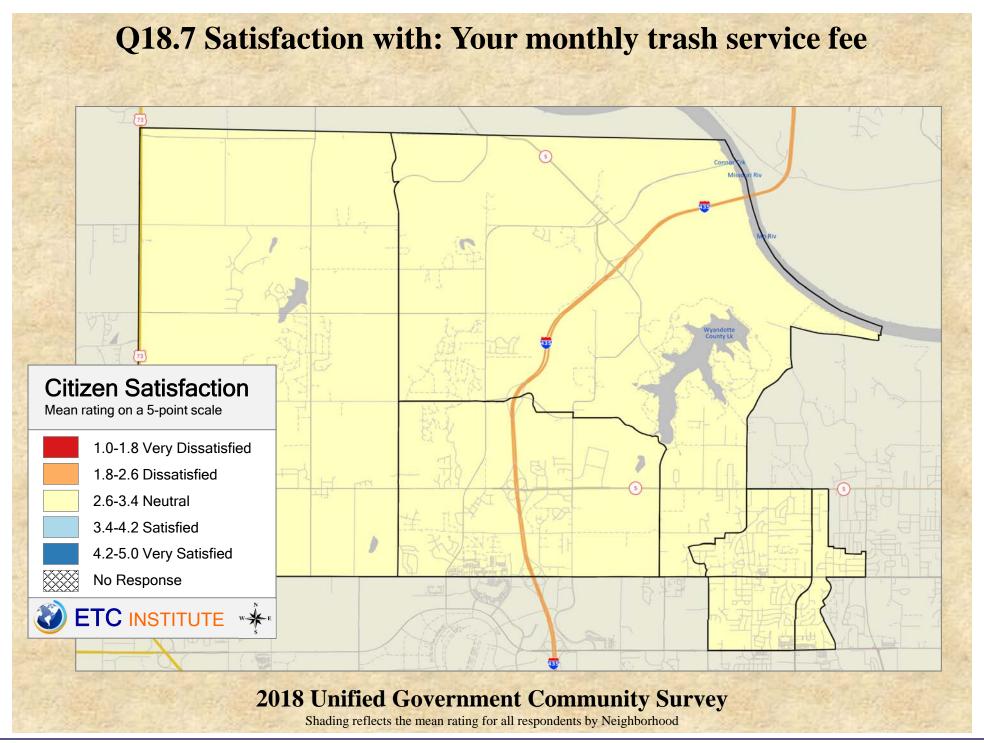




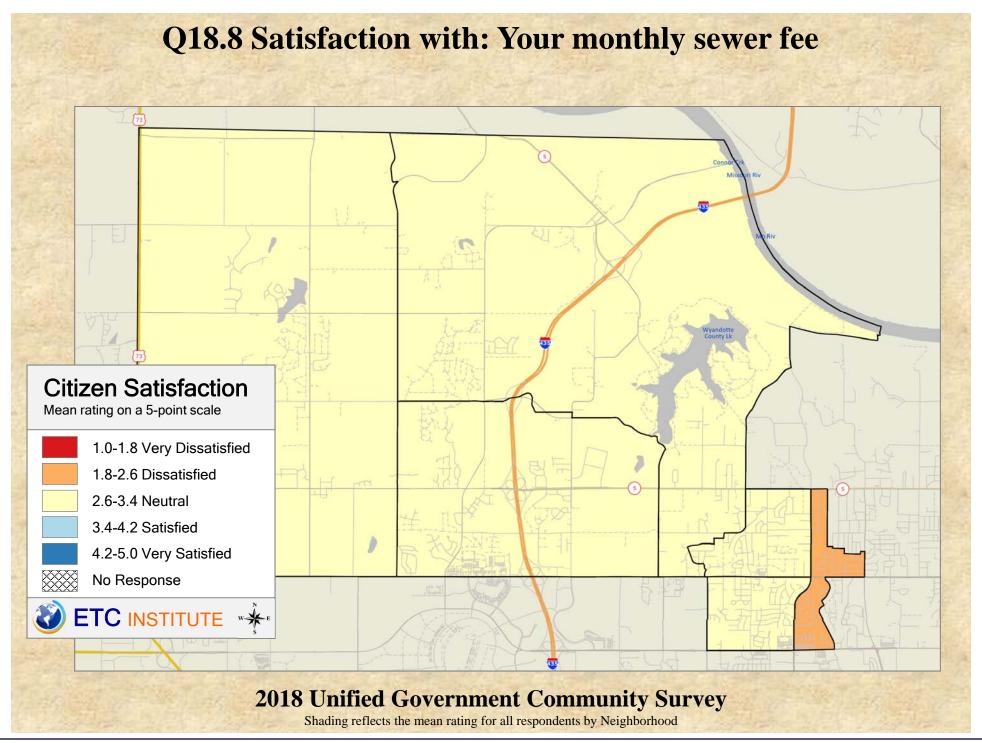




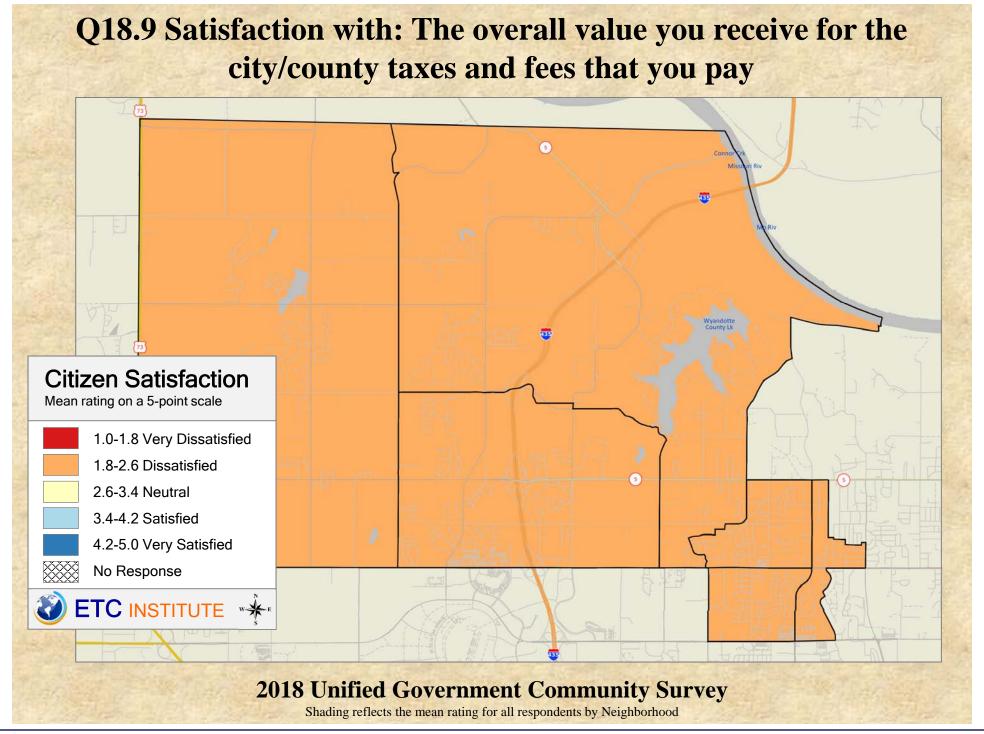






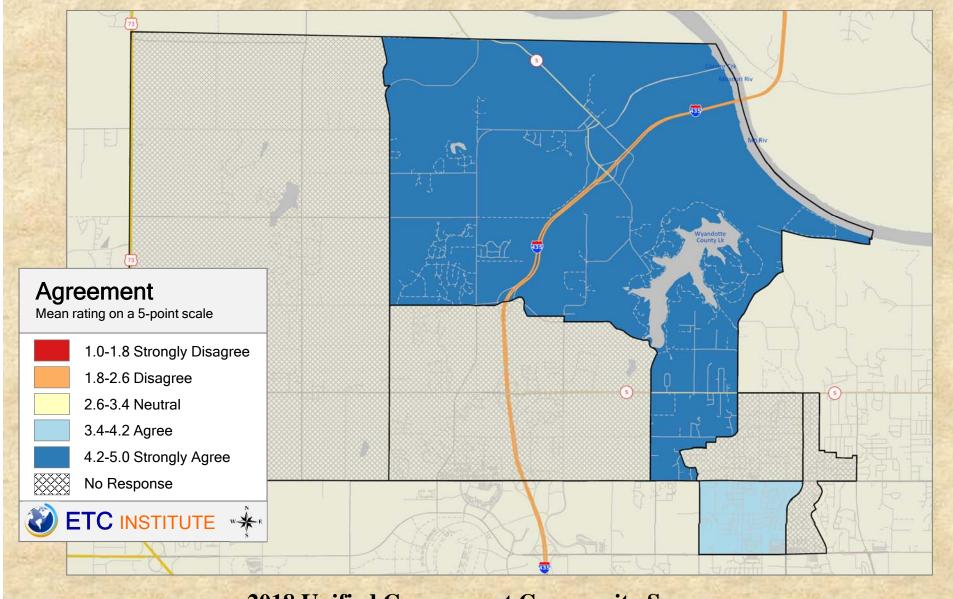








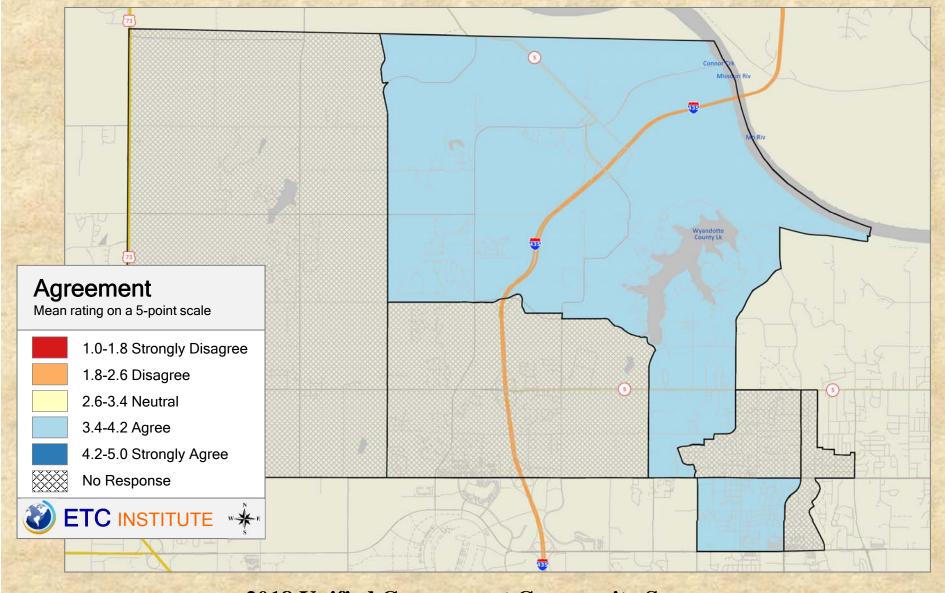
Q23A.1 Level of Agreement: I would like to see all three of these fast food restaurants, and others like them, built in the Argentine area



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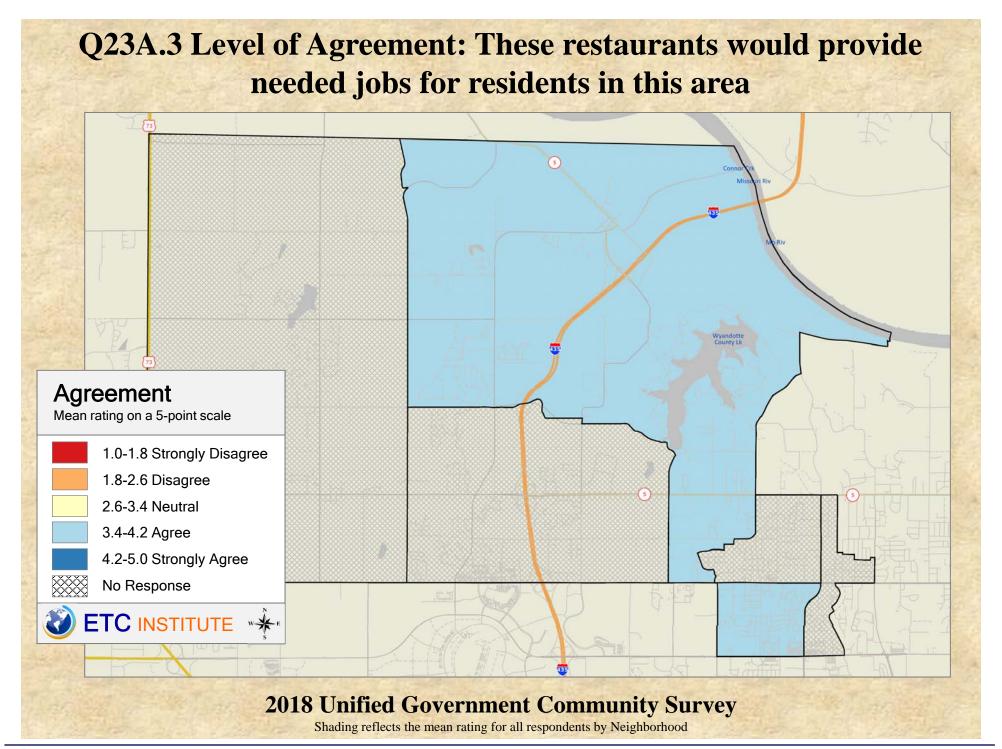


Q23A.2 Level of Agreement: I or a member of my family might be interested in working for one of these restaurants



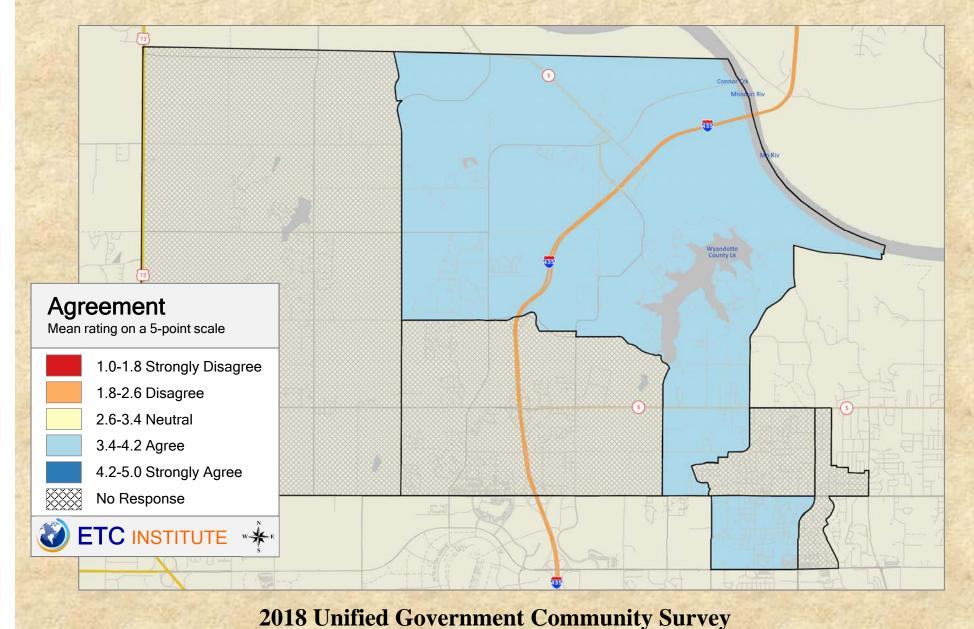
2018 Unified Government Community Survey







Q23A.4 Level of Agreement: These restaurants are important to the Argentine area and I would support investing tax dollars to make them happen





Section 3 Tabular Data



N=457			District	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q1-1. Police services								
Very satisfied	30.8%	25.5%	35.9%	33.3%	34.0%	20.0%	0.0%	30.2%
Satisfied	50.0%	56.4%	47.4%	29.6%	53.2%	50.0%	100.0%	49.1%
Neutral	12.5%	13.6%	14.1%	20.4%	8.5%	23.3%	0.0%	14.3%
Dissatisfied	5.0%	4.5%	2.6%	11.1%	0.0%	0.0%	0.0%	4.3%
Very dissatisfied	1.7%	0.0%	0.0%	5.6%	4.3%	6.7%	0.0%	2.0%
Q1-2. Fire services								
Very satisfied	37.5%	38.0%	35.1%	40.0%	40.8%	39.3%	0.0%	37.9%
Satisfied	40.0%	39.8%	44.6%	45.5%	36.7%	39.3%	100.0%	41.1%
Neutral	15.8%	15.7%	16.2%	9.1%	12.2%	17.9%	0.0%	14.7%
Dissatisfied	4.2%	3.7%	1.4%	3.6%	2.0%	3.6%	0.0%	3.2%
Very dissatisfied	2.5%	2.8%	2.7%	1.8%	8.2%	0.0%	0.0%	3.0%



N=457	District 5 Neighborhoods								
	1	2	3	4	5	6	N/A		
Q1-3. Ambulance services									
Very satisfied	38.9%	37.1%	33.3%	38.3%	40.5%	25.0%	0.0%	36.5%	
Satisfied	40.7%	37.1%	54.5%	40.4%	35.7%	46.4%	100.0%	42.1%	
Neutral	15.9%	22.7%	12.1%	10.6%	14.3%	28.6%	0.0%	17.0%	
Dissatisfied	1.8%	2.1%	0.0%	6.4%	2.4%	0.0%	0.0%	2.0%	
Very dissatisfied	2.7%	1.0%	0.0%	4.3%	7.1%	0.0%	0.0%	2.3%	
Q1-4. Maintenance of City streets									
Very satisfied	8.3%	6.3%	4.9%	7.1%	6.3%	6.9%	0.0%	6.7%	
Satisfied	28.9%	26.8%	32.1%	35.7%	37.5%	20.7%	100.0%	30.4%	
Neutral	28.1%	30.4%	28.4%	21.4%	27.1%	37.9%	0.0%	28.3%	
Dissatisfied	28.1%	27.7%	29.6%	21.4%	22.9%	17.2%	0.0%	26.1%	
Very dissatisfied	6.6%	8.9%	4.9%	14.3%	6.3%	17.2%	0.0%	8.5%	



N=457			District:	5 Neighborh	Total			
=	1	2	3	4	5	6	N/A	
Q1-5. Storm water runoff/management system								
Very satisfied	7.8%	7.6%	8.1%	13.5%	9.3%	15.4%	0.0%	9.1%
Satisfied	32.8%	41.9%	40.5%	26.9%	37.2%	11.5%	0.0%	34.8%
Neutral	31.9%	40.0%	37.8%	34.6%	34.9%	34.6%	0.0%	35.7%
Dissatisfied	18.1%	6.7%	8.1%	17.3%	9.3%	23.1%	100.0%	12.9%
Very dissatisfied	9.5%	3.8%	5.4%	7.7%	9.3%	15.4%	0.0%	7.4%
Q1-6. Sewer utility system								
Very satisfied	7.2%	12.9%	10.3%	16.7%	12.2%	16.0%	0.0%	11.4%
Satisfied	44.1%	40.6%	39.7%	33.3%	36.6%	20.0%	0.0%	38.7%
Neutral	35.1%	36.6%	35.3%	35.4%	36.6%	44.0%	0.0%	36.2%
Dissatisfied	7.2%	5.9%	8.8%	10.4%	9.8%	8.0%	100.0%	8.1%
Very dissatisfied	6.3%	4.0%	5.9%	4.2%	4.9%	12.0%	0.0%	5.6%



N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q1-7. Trash collection system								
Very satisfied	19.7%	15.9%	17.3%	20.4%	10.4%	17.9%	0.0%	17.2%
Satisfied	40.2%	42.5%	39.5%	48.1%	35.4%	46.4%	0.0%	41.4%
Neutral	21.3%	14.2%	18.5%	14.8%	27.1%	21.4%	0.0%	18.8%
Dissatisfied	15.6%	16.8%	14.8%	13.0%	18.8%	7.1%	100.0%	15.4%
Very dissatisfied	3.3%	10.6%	9.9%	3.7%	8.3%	7.1%	0.0%	7.2%
Q1-8. Parks & recreation facilities								
Very satisfied	8.7%	9.6%	11.7%	9.3%	8.9%	18.5%	0.0%	10.2%
Satisfied	33.0%	36.5%	40.3%	32.6%	40.0%	22.2%	100.0%	35.4%
Neutral	33.9%	26.0%	20.8%	34.9%	33.3%	40.7%	0.0%	29.9%
Dissatisfied	18.3%	21.2%	19.5%	11.6%	8.9%	11.1%	0.0%	17.0%
Very dissatisfied	6.1%	6.7%	7.8%	11.6%	8.9%	7.4%	0.0%	7.5%



N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q1-9. Parks & recreation programs								
Very satisfied	7.3%	4.7%	4.5%	7.5%	8.8%	16.0%	0.0%	6.9%
Satisfied	22.9%	29.1%	31.3%	25.0%	23.5%	24.0%	0.0%	26.4%
Neutral	40.6%	37.2%	43.3%	50.0%	44.1%	40.0%	0.0%	41.5%
Dissatisfied	22.9%	18.6%	13.4%	7.5%	20.6%	12.0%	100.0%	17.5%
Very dissatisfied	6.3%	10.5%	7.5%	10.0%	2.9%	8.0%	0.0%	7.7%
Q1-10. Code enforcement								
Very satisfied	7.6%	4.0%	5.9%	7.1%	0.0%	11.5%	0.0%	5.8%
Satisfied	22.9%	22.0%	25.0%	11.9%	21.1%	7.7%	100.0%	20.8%
Neutral	41.9%	38.0%	50.0%	47.6%	36.8%	46.2%	0.0%	42.6%
Dissatisfied	21.9%	24.0%	10.3%	16.7%	31.6%	23.1%	0.0%	20.8%
Very dissatisfied	5.7%	12.0%	8.8%	16.7%	10.5%	11.5%	0.0%	10.0%



N=457			District	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q1-11. Planning & zoning								
Very satisfied	6.7%	5.2%	7.7%	5.0%	0.0%	13.0%	0.0%	6.0%
Satisfied	22.1%	28.9%	23.1%	7.5%	28.6%	8.7%	0.0%	22.2%
Neutral	38.5%	36.1%	44.6%	60.0%	45.7%	52.2%	0.0%	42.7%
Dissatisfied	24.0%	20.6%	16.9%	20.0%	14.3%	26.1%	100.0%	20.8%
Very dissatisfied	8.7%	9.3%	7.7%	7.5%	11.4%	0.0%	0.0%	8.2%
Q1-12. Communication with the public								
Very satisfied	11.1%	6.5%	3.9%	4.1%	6.7%	14.3%	0.0%	7.5%
Satisfied	23.9%	21.3%	27.3%	16.3%	31.1%	21.4%	0.0%	23.5%
Neutral	40.2%	46.3%	44.2%	42.9%	40.0%	17.9%	0.0%	41.2%
Dissatisfied	17.1%	15.7%	16.9%	24.5%	11.1%	39.3%	100.0%	18.6%
Very dissatisfied	7.7%	10.2%	7.8%	12.2%	11.1%	7.1%	0.0%	9.2%



N=457			District	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q1-13. Municipal court								
Very satisfied	11.5%	9.4%	8.5%	5.3%	3.0%	15.0%	0.0%	9.0%
Satisfied	26.0%	27.1%	18.6%	26.3%	30.3%	15.0%	100.0%	25.0%
Neutral	46.9%	51.8%	55.9%	57.9%	60.6%	55.0%	0.0%	52.7%
Dissatisfied	8.3%	7.1%	11.9%	5.3%	6.1%	0.0%	0.0%	7.5%
Very dissatisfied	7.3%	4.7%	5.1%	5.3%	0.0%	15.0%	0.0%	5.7%
Q1-14. Recycling								
Very satisfied	12.1%	18.7%	8.0%	14.0%	14.9%	17.9%	0.0%	13.9%
Satisfied	37.9%	34.6%	44.0%	40.0%	25.5%	35.7%	0.0%	36.8%
Neutral	27.6%	16.8%	26.7%	20.0%	34.0%	25.0%	0.0%	24.3%
Dissatisfied	18.1%	23.4%	10.7%	18.0%	12.8%	14.3%	100.0%	17.5%
Very dissatisfied	4.3%	6.5%	10.7%	8.0%	12.8%	7.1%	0.0%	7.5%



N=457			District :	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q1-15. Public transportation								
Very satisfied	5.4%	7.6%	7.4%	11.1%	9.1%	13.6%	0.0%	7.9%
Satisfied	27.2%	20.3%	20.4%	33.3%	27.3%	40.9%	100.0%	26.2%
Neutral	50.0%	43.0%	46.3%	36.1%	45.5%	22.7%	0.0%	43.5%
Dissatisfied	9.8%	25.3%	13.0%	13.9%	9.1%	13.6%	0.0%	14.8%
Very dissatisfied	7.6%	3.8%	13.0%	5.6%	9.1%	9.1%	0.0%	7.6%



N=457			District 5	Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q2. Top choice								
Police services	13.0%	11.5%	17.1%	26.8%	17.6%	19.4%	0.0%	16.0%
Fire services	9.8%	4.4%	4.9%	0.0%	3.9%	3.2%	0.0%	5.3%
Ambulance services	4.1%	1.8%	1.2%	1.8%	3.9%	0.0%	0.0%	2.4%
Maintenance of City streets	26.0%	28.3%	26.8%	26.8%	15.7%	25.8%	0.0%	25.6%
Storm water runoff/management system	4.9%	2.7%	0.0%	8.9%	3.9%	0.0%	0.0%	3.5%
Sewer utility system	0.8%	0.9%	2.4%	1.8%	5.9%	3.2%	0.0%	2.0%
Trash collection system	2.4%	6.2%	6.1%	0.0%	9.8%	3.2%	100.0%	4.8%
Parks & recreation facilities	12.2%	6.2%	8.5%	7.1%	5.9%	0.0%	0.0%	7.9%
Parks & recreation programs	1.6%	2.7%	2.4%	1.8%	2.0%	0.0%	0.0%	2.0%
Code enforcement	1.6%	9.7%	4.9%	5.4%	7.8%	6.5%	0.0%	5.7%
Planning & zoning	3.3%	7.1%	2.4%	0.0%	3.9%	0.0%	0.0%	3.5%
Communication with the public	2.4%	5.3%	6.1%	1.8%	3.9%	6.5%	0.0%	4.2%



N=457		District 5 Neighborhoods						
	1	2	3	4	5	6	N/A	
Q2. Top choice (Cont.)								
Municipal court	0.0%	0.9%	0.0%	0.0%	0.0%	3.2%	0.0%	0.4%
Recycling	2.4%	5.3%	2.4%	1.8%	5.9%	6.5%	0.0%	3.7%
Public transportation	2.4%	3.5%	4.9%	1.8%	0.0%	3.2%	0.0%	2.8%
None chosen	13.0%	3.5%	9.8%	14.3%	9.8%	19.4%	0.0%	10.3%



N=457		District 5 Neighborhoods							
	1	2	3	4	5	6	N/A		
Q2. 2nd choice									
Police services	6.5%	5.3%	4.9%	3.6%	0.0%	9.7%	0.0%	5.0%	
Fire services	11.4%	8.0%	11.0%	8.9%	9.8%	0.0%	0.0%	9.2%	
Ambulance services	1.6%	0.0%	1.2%	0.0%	2.0%	0.0%	0.0%	0.9%	
Maintenance of City streets	10.6%	14.2%	12.2%	16.1%	21.6%	12.9%	0.0%	13.8%	
Storm water runoff/management system	8.9%	5.3%	8.5%	7.1%	2.0%	6.5%	0.0%	6.8%	
Sewer utility system	0.8%	3.5%	4.9%	5.4%	0.0%	0.0%	0.0%	2.6%	
Trash collection system	6.5%	8.0%	2.4%	5.4%	11.8%	9.7%	0.0%	6.8%	
Parks & recreation facilities	6.5%	13.3%	4.9%	5.4%	2.0%	0.0%	0.0%	6.8%	
Parks & recreation programs	5.7%	8.0%	9.8%	5.4%	3.9%	0.0%	0.0%	6.3%	
Code enforcement	6.5%	11.5%	3.7%	10.7%	9.8%	9.7%	0.0%	8.3%	
Planning & zoning	3.3%	3.5%	4.9%	3.6%	7.8%	6.5%	0.0%	4.4%	
Communication with the public	7.3%	3.5%	7.3%	10.7%	9.8%	12.9%	0.0%	7.4%	



N=457		District 5 Neighborhoods						
	1	2	3	4	5	6	N/A	
Q2. 2nd choice (Cont.)								
Municipal court	2.4%	0.0%	1.2%	0.0%	2.0%	3.2%	0.0%	1.3%
Recycling	4.9%	5.3%	6.1%	0.0%	5.9%	0.0%	100.0%	4.6%
Public transportation	2.4%	2.7%	1.2%	1.8%	2.0%	6.5%	0.0%	2.4%
None chosen	14.6%	8.0%	15.9%	16.1%	9.8%	22.6%	0.0%	13.3%



N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q2. 3rd choice								
Police services	6.5%	6.2%	3.7%	3.6%	2.0%	0.0%	0.0%	4.6%
Fire services	0.8%	2.7%	4.9%	3.6%	3.9%	3.2%	0.0%	2.8%
Ambulance services	8.9%	0.9%	4.9%	7.1%	3.9%	3.2%	0.0%	5.0%
Maintenance of City streets	8.9%	9.7%	13.4%	7.1%	7.8%	12.9%	0.0%	9.8%
Storm water runoff/management system	6.5%	2.7%	1.2%	3.6%	9.8%	6.5%	0.0%	4.6%
Sewer utility system	4.9%	4.4%	4.9%	3.6%	2.0%	3.2%	0.0%	4.2%
Trash collection system	4.9%	7.1%	11.0%	3.6%	7.8%	0.0%	0.0%	6.3%
Parks & recreation facilities	8.1%	11.5%	7.3%	10.7%	11.8%	6.5%	0.0%	9.4%
Parks & recreation programs	4.9%	2.7%	4.9%	5.4%	0.0%	3.2%	0.0%	3.7%
Code enforcement	3.3%	8.8%	2.4%	5.4%	3.9%	9.7%	0.0%	5.3%
Planning & zoning	5.7%	6.2%	6.1%	7.1%	0.0%	3.2%	0.0%	5.3%
Communication with the public	1.6%	7.1%	4.9%	7.1%	11.8%	9.7%	100.0%	6.1%



N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q2. 3rd choice (Cont.)								
Municipal court	2.4%	2.7%	0.0%	0.0%	0.0%	3.2%	0.0%	1.5%
Recycling	7.3%	11.5%	4.9%	3.6%	13.7%	6.5%	0.0%	8.1%
Public transportation	4.1%	3.5%	3.7%	5.4%	3.9%	6.5%	0.0%	4.2%
None chosen	21.1%	12.4%	22.0%	23.2%	17.6%	22.6%	0.0%	19.0%



N=457			District :	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q2. 4th choice								
Police services	2.4%	7.1%	3.7%	3.6%	0.0%	3.2%	0.0%	3.7%
Fire services	2.4%	2.7%	3.7%	1.8%	0.0%	0.0%	0.0%	2.2%
Ambulance services	1.6%	1.8%	1.2%	3.6%	3.9%	0.0%	0.0%	2.0%
Maintenance of City streets	9.8%	12.4%	6.1%	7.1%	5.9%	19.4%	0.0%	9.6%
Storm water runoff/management system	2.4%	3.5%	6.1%	0.0%	5.9%	9.7%	0.0%	3.9%
Sewer utility system	2.4%	2.7%	1.2%	10.7%	3.9%	0.0%	0.0%	3.3%
Trash collection system	4.9%	6.2%	9.8%	7.1%	11.8%	3.2%	0.0%	7.0%
Parks & recreation facilities	5.7%	1.8%	8.5%	3.6%	5.9%	3.2%	0.0%	4.8%
Parks & recreation programs	5.7%	9.7%	6.1%	1.8%	2.0%	9.7%	0.0%	6.1%
Code enforcement	4.1%	6.2%	1.2%	8.9%	3.9%	3.2%	0.0%	4.6%
Planning & zoning	4.9%	3.5%	8.5%	7.1%	7.8%	3.2%	100.0%	5.9%
Communication with the public	9.8%	7.1%	8.5%	7.1%	11.8%	6.5%	0.0%	8.5%



N=457			District	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q2. 4th choice (Cont.)								
Municipal court	2.4%	1.8%	2.4%	1.8%	2.0%	0.0%	0.0%	2.0%
Recycling	4.9%	6.2%	1.2%	7.1%	3.9%	0.0%	0.0%	4.4%
Public transportation	3.3%	5.3%	4.9%	3.6%	3.9%	0.0%	0.0%	3.9%
None chosen	33.3%	22.1%	26.8%	25.0%	27.5%	38.7%	0.0%	28.0%



N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q2. Sum of top 4 choices								
Police services	28.5%	30.1%	29.3%	37.5%	19.6%	32.3%	0.0%	29.3%
Fire services	24.4%	17.7%	24.4%	14.3%	17.6%	6.5%	0.0%	19.5%
Ambulance services	16.3%	4.4%	8.5%	12.5%	13.7%	3.2%	0.0%	10.3%
Maintenance of City streets	55.3%	64.6%	58.5%	57.1%	51.0%	71.0%	0.0%	58.9%
Storm water runoff/management system	22.8%	14.2%	15.9%	19.6%	21.6%	22.6%	0.0%	18.8%
Sewer utility system	8.9%	11.5%	13.4%	21.4%	11.8%	6.5%	0.0%	12.0%
Trash collection system	18.7%	27.4%	29.3%	16.1%	41.2%	16.1%	100.0%	24.9%
Parks & recreation facilities	32.5%	32.7%	29.3%	26.8%	25.5%	9.7%	0.0%	28.9%
Parks & recreation programs	17.9%	23.0%	23.2%	14.3%	7.8%	12.9%	0.0%	18.2%
Code enforcement	15.4%	36.3%	12.2%	30.4%	25.5%	29.0%	0.0%	23.9%
Planning & zoning	17.1%	20.4%	22.0%	17.9%	19.6%	12.9%	100.0%	19.0%
Communication with the public	21.1%	23.0%	26.8%	26.8%	37.3%	35.5%	100.0%	26.3%



N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q2. Sum of top 4 choices (Cont.)								
Municipal court	7.3%	5.3%	3.7%	1.8%	3.9%	9.7%	0.0%	5.3%
Recycling	19.5%	28.3%	14.6%	12.5%	29.4%	12.9%	100.0%	20.8%
Public transportation	12.2%	15.0%	14.6%	12.5%	9.8%	16.1%	0.0%	13.3%
None chosen	13.0%	3.5%	9.8%	14.3%	9.8%	19.4%	0.0%	10.3%



N=457			District :	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q3-16. County Sheriff's Office								
Very satisfied	22.2%	16.1%	18.3%	15.9%	11.8%	14.3%	0.0%	17.6%
Satisfied	40.4%	47.1%	38.3%	25.0%	41.2%	28.6%	100.0%	39.3%
Neutral	33.3%	31.0%	38.3%	47.7%	41.2%	38.1%	0.0%	36.4%
Dissatisfied	3.0%	3.4%	3.3%	2.3%	5.9%	9.5%	0.0%	3.8%
Very dissatisfied	1.0%	2.3%	1.7%	9.1%	0.0%	9.5%	0.0%	2.9%
Q3-17. Adult Jail/Juvenile Detention Center								
Very satisfied	6.5%	8.5%	7.0%	12.1%	4.2%	13.6%	0.0%	8.1%
Satisfied	27.3%	23.9%	27.9%	21.2%	8.3%	9.1%	0.0%	22.5%
Neutral	57.1%	59.2%	51.2%	48.5%	70.8%	50.0%	100.0%	56.5%
Dissatisfied	5.2%	4.2%	11.6%	12.1%	12.5%	4.5%	0.0%	7.4%
Very dissatisfied	3.9%	4.2%	2.3%	6.1%	4.2%	22.7%	0.0%	5.5%



N=457			District:	5 Neighborh	oods			Total
_	1	2	3	4	5	6	N/A	
Q3-18. Services for developmental disabilities								
Very satisfied	3.8%	6.1%	2.4%	11.4%	0.0%	14.3%	0.0%	5.6%
Satisfied	18.8%	16.7%	19.5%	20.0%	20.0%	14.3%	0.0%	18.2%
Neutral	55.0%	57.6%	63.4%	45.7%	48.0%	47.6%	0.0%	54.3%
Dissatisfied	16.3%	15.2%	9.8%	11.4%	20.0%	14.3%	100.0%	14.9%
Very dissatisfied	6.3%	4.5%	4.9%	11.4%	12.0%	9.5%	0.0%	7.1%
Q3-19. Area Agency on Aging Services								
Very satisfied	3.6%	9.6%	6.1%	12.8%	0.0%	17.4%	0.0%	7.4%
Satisfied	19.3%	20.5%	22.4%	25.6%	30.0%	21.7%	100.0%	22.5%
Neutral	55.4%	49.3%	57.1%	33.3%	46.7%	39.1%	0.0%	49.0%
Dissatisfied	16.9%	15.1%	10.2%	20.5%	6.7%	13.0%	0.0%	14.4%
Very dissatisfied	4.8%	5.5%	4.1%	7.7%	16.7%	8.7%	0.0%	6.7%



N=457			District	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q3-20. Senior Transportation								
Very satisfied	6.8%	6.2%	6.5%	9.1%	3.6%	17.4%	0.0%	7.4%
Satisfied	14.9%	21.5%	19.6%	24.2%	14.3%	17.4%	100.0%	18.9%
Neutral	59.5%	49.2%	60.9%	39.4%	46.4%	43.5%	0.0%	51.9%
Dissatisfied	12.2%	18.5%	8.7%	12.1%	21.4%	13.0%	0.0%	14.1%
Very dissatisfied	6.8%	4.6%	4.3%	15.2%	14.3%	8.7%	0.0%	7.8%
Q3-21. District Courts								
Very satisfied	12.0%	9.9%	7.4%	11.1%	3.6%	13.0%	0.0%	9.8%
Satisfied	28.3%	35.8%	29.6%	27.8%	32.1%	17.4%	0.0%	29.8%
Neutral	47.8%	44.4%	48.1%	47.2%	60.7%	47.8%	100.0%	48.3%
Dissatisfied	5.4%	7.4%	13.0%	8.3%	0.0%	13.0%	0.0%	7.6%
Very dissatisfied	6.5%	2.5%	1.9%	5.6%	3.6%	8.7%	0.0%	4.4%



N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q3-22. Treasurer's Office								
Very satisfied	10.2%	5.2%	4.8%	15.2%	2.8%	8.7%	0.0%	7.8%
Satisfied	26.9%	41.2%	33.9%	28.3%	25.0%	26.1%	100.0%	31.9%
Neutral	37.0%	32.0%	45.2%	37.0%	41.7%	47.8%	0.0%	38.1%
Dissatisfied	15.7%	18.6%	12.9%	8.7%	13.9%	13.0%	0.0%	14.7%
Very dissatisfied	10.2%	3.1%	3.2%	10.9%	16.7%	4.3%	0.0%	7.5%
Q3-23. Motor Vehicle Registration								
Very satisfied	11.0%	4.6%	6.3%	15.1%	8.2%	7.1%	0.0%	8.5%
Satisfied	25.4%	37.0%	39.2%	28.3%	34.7%	35.7%	100.0%	33.0%
Neutral	27.1%	21.3%	25.3%	26.4%	24.5%	28.6%	0.0%	25.0%
Dissatisfied	25.4%	24.1%	22.8%	18.9%	16.3%	17.9%	0.0%	22.2%
Very dissatisfied	11.0%	13.0%	6.3%	11.3%	16.3%	10.7%	0.0%	11.2%



N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q3-24. County Appraiser's Office services								
Very satisfied	8.7%	4.3%	6.3%	12.2%	0.0%	15.0%	0.0%	7.0%
Satisfied	18.3%	25.5%	18.8%	26.5%	26.8%	30.0%	100.0%	23.1%
Neutral	40.4%	48.9%	35.9%	38.8%	43.9%	35.0%	0.0%	41.6%
Dissatisfied	21.2%	16.0%	29.7%	14.3%	14.6%	20.0%	0.0%	19.6%
Very dissatisfied	11.5%	5.3%	9.4%	8.2%	14.6%	0.0%	0.0%	8.8%
Q3-25. County parks (Wyandotte County P	ark, Wyandotte Co	ounty Lake, l	Pierson Park	<u>)</u>				
Very satisfied	11.6%	13.7%	13.9%	14.6%	6.7%	11.1%	0.0%	12.3%
Satisfied	38.4%	41.2%	45.6%	33.3%	51.1%	33.3%	100.0%	41.1%
Neutral	33.0%	30.4%	22.8%	31.3%	24.4%	33.3%	0.0%	29.2%
Dissatisfied	12.5%	9.8%	12.7%	16.7%	15.6%	14.8%	0.0%	12.8%
Very dissatisfied	4.5%	4.9%	5.1%	4.2%	2.2%	7.4%	0.0%	4.6%



N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q3-26. The District Attorneys' Office								
Very satisfied	8.9%	7.4%	7.7%	11.1%	12.9%	15.0%	0.0%	9.3%
Satisfied	24.4%	29.6%	26.9%	27.8%	16.1%	25.0%	0.0%	25.7%
Neutral	54.4%	50.6%	46.2%	44.4%	54.8%	45.0%	100.0%	50.5%
Dissatisfied	8.9%	7.4%	13.5%	11.1%	9.7%	10.0%	0.0%	9.6%
Very dissatisfied	3.3%	4.9%	5.8%	5.6%	6.5%	5.0%	0.0%	4.8%
Q3-27. The Election Office								
Very satisfied	15.7%	14.7%	15.4%	21.3%	9.5%	13.0%	0.0%	15.2%
Satisfied	40.7%	40.0%	33.8%	29.8%	38.1%	21.7%	0.0%	36.5%
Neutral	37.0%	38.9%	41.5%	34.0%	42.9%	56.5%	100.0%	39.9%
Dissatisfied	4.6%	3.2%	9.2%	8.5%	4.8%	8.7%	0.0%	5.8%
Very dissatisfied	1.9%	3.2%	0.0%	6.4%	4.8%	0.0%	0.0%	2.6%



N=457		District 5 Neighborhoods								
	1	2	3	4	5	6	N/A			
Q3-28. Community Elections										
Very satisfied	13.5%	11.2%	17.4%	16.7%	9.8%	17.4%	0.0%	13.8%		
Satisfied	42.3%	39.8%	36.2%	31.3%	51.2%	17.4%	0.0%	38.6%		
Neutral	36.0%	43.9%	42.0%	35.4%	29.3%	52.2%	100.0%	39.4%		
Dissatisfied	4.5%	3.1%	4.3%	10.4%	2.4%	4.3%	0.0%	4.6%		
Very dissatisfied	3.6%	2.0%	0.0%	6.3%	7.3%	8.7%	0.0%	3.6%		
Q3-29. Customer service provided by U	Jnified Government e	mployees_								
Very satisfied	14.0%	6.3%	11.9%	13.0%	4.8%	8.0%	0.0%	10.3%		
Satisfied	28.1%	36.8%	19.4%	19.6%	28.6%	40.0%	0.0%	28.5%		
Neutral	37.7%	33.7%	49.3%	41.3%	45.2%	24.0%	0.0%	39.0%		
Dissatisfied	14.0%	15.8%	13.4%	17.4%	11.9%	16.0%	100.0%	14.9%		
Very dissatisfied	6.1%	7.4%	6.0%	8.7%	9.5%	12.0%	0.0%	7.4%		



N=457	District 5 Neighborhoods							
	1	2	3	4	5	6	N/A	
Q3-30. Public Health Department services								
Very satisfied	4.9%	5.9%	4.4%	8.6%	7.4%	8.7%	0.0%	6.1%
Satisfied	28.4%	22.1%	26.7%	22.9%	22.2%	26.1%	0.0%	25.0%
Neutral	56.8%	58.8%	66.7%	48.6%	55.6%	52.2%	100.0%	57.5%
Dissatisfied	6.2%	10.3%	2.2%	20.0%	7.4%	8.7%	0.0%	8.6%
Very dissatisfied	3.7%	2.9%	0.0%	0.0%	7.4%	4.3%	0.0%	2.9%



N=457	District 5 Neighborhoods								
	1	2	3	4	5	6	N/A		
Q4. Top choice									
County Sheriff's Office	4.1%	5.3%	8.5%	0.0%	3.9%	3.2%	0.0%	4.6%	
Adult Jail/Juvenile Detention Center	4.1%	3.5%	1.2%	8.9%	3.9%	3.2%	0.0%	3.9%	
Services for developmental disabilities	4.9%	7.1%	7.3%	7.1%	15.7%	9.7%	0.0%	7.7%	
Area Agency on Aging Services	8.1%	8.8%	2.4%	14.3%	3.9%	16.1%	0.0%	8.1%	
Senior Transportation	1.6%	2.7%	2.4%	3.6%	3.9%	0.0%	0.0%	2.4%	
District Courts	0.0%	1.8%	2.4%	1.8%	0.0%	0.0%	0.0%	1.1%	
Treasurer's Office	6.5%	4.4%	2.4%	5.4%	3.9%	0.0%	0.0%	4.4%	
Motor Vehicle Registration	18.7%	17.7%	12.2%	16.1%	21.6%	12.9%	0.0%	16.8%	
County Appraiser's Office Services	6.5%	3.5%	6.1%	7.1%	2.0%	0.0%	0.0%	4.8%	
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	13.0%	15.9%	20.7%	8.9%	13.7%	3.2%	0.0%	14.0%	



N=457	District 5 Neighborhoods								
	1	2	3	4	5	6	N/A		
Q4. Top choice (Cont.)									
The District Attorneys' Office	2.4%	1.8%	3.7%	0.0%	2.0%	3.2%	0.0%	2.2%	
The Election Office	0.8%	2.7%	1.2%	0.0%	2.0%	0.0%	0.0%	1.3%	
Community Elections	1.6%	0.0%	0.0%	0.0%	3.9%	0.0%	0.0%	0.9%	
Customer service provided by Unified Government employees	4.9%	3.5%	8.5%	7.1%	0.0%	12.9%	100.0%	5.7%	
Public Health Department Services	3.3%	3.5%	4.9%	3.6%	3.9%	3.2%	0.0%	3.7%	
None chosen	19.5%	17.7%	15.9%	16.1%	15.7%	32.3%	0.0%	18.4%	



N=457	District 5 Neighborhoods								
=	1	2	3	4	5	6	N/A		
Q4. 2nd choice									
County Sheriff's Office	0.8%	1.8%	2.4%	10.7%	0.0%	3.2%	0.0%	2.6%	
Adult Jail/Juvenile Detention Center	3.3%	6.2%	3.7%	7.1%	2.0%	9.7%	0.0%	4.8%	
Services for developmental disabilities	4.9%	8.0%	1.2%	5.4%	2.0%	6.5%	100.0%	5.0%	
Area Agency on Aging Services	5.7%	7.1%	4.9%	8.9%	11.8%	6.5%	0.0%	7.0%	
Senior Transportation	4.9%	7.1%	6.1%	3.6%	9.8%	6.5%	0.0%	6.1%	
District Courts	1.6%	2.7%	2.4%	1.8%	0.0%	3.2%	0.0%	2.0%	
Treasurer's Office	8.9%	6.2%	3.7%	5.4%	5.9%	3.2%	0.0%	6.1%	
Motor Vehicle Registration	15.4%	12.4%	18.3%	10.7%	11.8%	6.5%	0.0%	13.6%	
County Appraiser's Office Services	5.7%	3.5%	12.2%	1.8%	7.8%	6.5%	0.0%	6.1%	
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	8.9%	6.2%	6.1%	7.1%	7.8%	3.2%	0.0%	7.0%	



N=457	District 5 Neighborhoods								
	1	2	3	4	5	6	N/A		
Q4. 2nd choice (Cont.)									
The District Attorneys' Office	0.8%	2.7%	3.7%	0.0%	0.0%	3.2%	0.0%	1.8%	
The Election Office	1.6%	0.9%	0.0%	1.8%	2.0%	0.0%	0.0%	1.1%	
Community Elections	2.4%	0.0%	2.4%	0.0%	2.0%	0.0%	0.0%	1.3%	
Customer service provided by Unified Government employees	2.4%	4.4%	2.4%	10.7%	3.9%	6.5%	0.0%	4.4%	
Public Health Department Services	4.1%	2.7%	3.7%	1.8%	5.9%	0.0%	0.0%	3.3%	
None chosen	28.5%	28.3%	26.8%	23.2%	27.5%	35.5%	0.0%	27.8%	



N=457	District 5 Neighborhoods								
	1	2	3	4	5	6	N/A		
Q4. 3rd choice									
County Sheriff's Office	0.0%	1.8%	3.7%	1.8%	3.9%	3.2%	0.0%	2.0%	
Adult Jail/Juvenile Detention Center	0.8%	4.4%	2.4%	3.6%	3.9%	3.2%	0.0%	2.8%	
Services for developmental disabilities	6.5%	4.4%	3.7%	0.0%	3.9%	6.5%	0.0%	4.4%	
Area Agency on Aging Services	7.3%	9.7%	11.0%	7.1%	5.9%	3.2%	0.0%	8.1%	
Senior Transportation	4.1%	7.1%	1.2%	7.1%	5.9%	3.2%	0.0%	4.8%	
District Courts	3.3%	2.7%	3.7%	3.6%	2.0%	0.0%	0.0%	2.8%	
Treasurer's Office	1.6%	1.8%	4.9%	1.8%	3.9%	3.2%	0.0%	2.6%	
Motor Vehicle Registration	8.1%	8.0%	4.9%	3.6%	7.8%	16.1%	0.0%	7.4%	
County Appraiser's Office Services	7.3%	3.5%	6.1%	7.1%	9.8%	6.5%	0.0%	6.3%	
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	8.1%	6.2%	11.0%	10.7%	0.0%	3.2%	0.0%	7.2%	



N=457	District 5 Neighborhoods								
	1	2	3	4	5	6	N/A		
Q4. 3rd choice (Cont.)									
The District Attorneys' Office	0.8%	0.9%	0.0%	5.4%	5.9%	3.2%	0.0%	2.0%	
The Election Office	0.0%	0.9%	2.4%	3.6%	2.0%	3.2%	0.0%	1.5%	
Community Elections	3.3%	1.8%	1.2%	5.4%	3.9%	3.2%	0.0%	2.8%	
Customer service provided by Unified Government employees	6.5%	3.5%	6.1%	3.6%	3.9%	0.0%	0.0%	4.6%	
Public Health Department Services	3.3%	8.8%	2.4%	7.1%	3.9%	0.0%	0.0%	4.8%	
None chosen	39.0%	34.5%	35.4%	28.6%	33.3%	41.9%	100.0%	35.7%	



N=457	District 5 Neighborhoods								
	1	2	3	4	5	6	N/A		
Q4. 4th choice									
County Sheriff's Office	2.4%	1.8%	1.2%	3.6%	0.0%	0.0%	0.0%	1.8%	
Adult Jail/Juvenile Detention Center	2.4%	3.5%	6.1%	7.1%	3.9%	3.2%	0.0%	4.2%	
Services for developmental disabilities	4.9%	6.2%	3.7%	5.4%	2.0%	3.2%	0.0%	4.6%	
Area Agency on Aging Services	3.3%	5.3%	2.4%	0.0%	5.9%	3.2%	0.0%	3.5%	
Senior Transportation	4.9%	2.7%	6.1%	3.6%	3.9%	6.5%	0.0%	4.4%	
District Courts	2.4%	0.0%	4.9%	0.0%	3.9%	3.2%	0.0%	2.2%	
Treasurer's Office	2.4%	1.8%	2.4%	0.0%	0.0%	3.2%	0.0%	1.8%	
Motor Vehicle Registration	1.6%	8.0%	1.2%	7.1%	5.9%	0.0%	0.0%	4.2%	
County Appraiser's Office Services	5.7%	4.4%	7.3%	1.8%	3.9%	3.2%	0.0%	4.8%	
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	4.1%	6.2%	4.9%	10.7%	3.9%	6.5%	0.0%	5.7%	



N=457	District 5 Neighborhoods								
	1	2	3	4	5	6	N/A		
Q4. 4th choice (Cont.)									
The District Attorneys' Office	0.8%	1.8%	1.2%	5.4%	0.0%	0.0%	0.0%	1.5%	
The Election Office	1.6%	0.0%	0.0%	7.1%	5.9%	0.0%	0.0%	2.0%	
Community Elections	2.4%	3.5%	1.2%	1.8%	3.9%	0.0%	0.0%	2.4%	
Customer service provided by Unified Government employees	8.9%	10.6%	9.8%	1.8%	11.8%	6.5%	0.0%	8.8%	
Public Health Department Services	5.7%	2.7%	6.1%	10.7%	2.0%	12.9%	0.0%	5.7%	
None chosen	46.3%	41.6%	41.5%	33.9%	43.1%	48.4%	100.0%	42.7%	



N=457	District 5 Neighborhoods								
	1	2	3	4	5	6	N/A		
Q4. Sum of top 4 choices									
County Sheriff's Office	7.3%	10.6%	15.9%	16.1%	7.8%	9.7%	0.0%	10.9%	
Adult Jail/Juvenile Detention Center	10.6%	17.7%	13.4%	26.8%	13.7%	19.4%	0.0%	15.8%	
Services for developmental disabilities	21.1%	25.7%	15.9%	17.9%	23.5%	25.8%	100.0%	21.7%	
Area Agency on Aging Services	24.4%	31.0%	20.7%	30.4%	27.5%	29.0%	0.0%	26.7%	
Senior Transportation	15.4%	19.5%	15.9%	17.9%	23.5%	16.1%	0.0%	17.7%	
District Courts	7.3%	7.1%	13.4%	7.1%	5.9%	6.5%	0.0%	8.1%	
Treasurer's Office	19.5%	14.2%	13.4%	12.5%	13.7%	9.7%	0.0%	14.9%	
Motor Vehicle Registration	43.9%	46.0%	36.6%	37.5%	47.1%	35.5%	0.0%	42.0%	
County Appraiser's Office Services	25.2%	15.0%	31.7%	17.9%	23.5%	16.1%	0.0%	22.1%	
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	34.1%	34.5%	42.7%	37.5%	25.5%	16.1%	0.0%	33.9%	



Q4. County Level Priorities. Which FOUR of the County-level services listed in Question 3 should receive the MOST EMPHASIS for improvement over the next TWO years? (top 4)

N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q4. Sum of top 4 choices (Cont.)								
The District Attorneys' Office	4.9%	7.1%	8.5%	10.7%	7.8%	9.7%	0.0%	7.4%
The Election Office	4.1%	4.4%	3.7%	12.5%	11.8%	3.2%	0.0%	5.9%
Community Elections	9.8%	5.3%	4.9%	7.1%	13.7%	3.2%	0.0%	7.4%
Customer service provided by Unified Government employees	22.8%	22.1%	26.8%	23.2%	19.6%	25.8%	100.0%	23.4%
Public Health Department Services	16.3%	17.7%	17.1%	23.2%	15.7%	16.1%	0.0%	17.5%
None chosen	19.5%	17.7%	15.9%	16.1%	15.7%	32.3%	0.0%	18.4%



N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q5. Top choice								
Police services	9.8%	13.3%	13.4%	10.7%	19.6%	9.7%	0.0%	12.5%
Fire services	8.1%	2.7%	4.9%	5.4%	5.9%	6.5%	0.0%	5.5%
Ambulance services	3.3%	2.7%	0.0%	1.8%	0.0%	0.0%	0.0%	1.8%
Maintenance of City streets	21.1%	15.9%	18.3%	17.9%	9.8%	16.1%	0.0%	17.3%
Storm water runoff/management system	4.9%	2.7%	2.4%	5.4%	0.0%	3.2%	0.0%	3.3%
Sewer utility system	0.0%	0.9%	2.4%	1.8%	0.0%	0.0%	0.0%	0.9%
Trash collection system	3.3%	6.2%	4.9%	0.0%	7.8%	6.5%	0.0%	4.6%
Parks & recreation facilities	8.1%	6.2%	6.1%	1.8%	2.0%	0.0%	0.0%	5.3%
Parks & recreation programs	0.0%	1.8%	2.4%	0.0%	0.0%	3.2%	0.0%	1.1%
Code enforcement	0.8%	7.1%	3.7%	5.4%	5.9%	6.5%	0.0%	4.4%
Planning & zoning	2.4%	6.2%	1.2%	0.0%	3.9%	0.0%	0.0%	2.8%
Communication with the public	0.8%	1.8%	3.7%	1.8%	2.0%	9.7%	0.0%	2.4%



N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q5. Top choice (Cont.)								
Recycling	1.6%	0.9%	1.2%	1.8%	2.0%	6.5%	0.0%	1.8%
Public transportation	2.4%	1.8%	3.7%	1.8%	0.0%	3.2%	0.0%	2.2%
County Sheriff's Office	1.6%	0.0%	1.2%	0.0%	0.0%	0.0%	0.0%	0.7%
Adult Jail/Juvenile Detention Center	0.8%	0.0%	3.7%	3.6%	0.0%	6.5%	0.0%	1.8%
Services for developmental disabilities	1.6%	1.8%	2.4%	5.4%	5.9%	0.0%	100.0%	2.8%
Area Agency on Aging Services	0.8%	0.0%	0.0%	1.8%	0.0%	0.0%	0.0%	0.4%
Senior Transportation	0.0%	0.9%	0.0%	1.8%	2.0%	0.0%	0.0%	0.7%
District Courts	0.0%	0.9%	0.0%	1.8%	0.0%	0.0%	0.0%	0.4%
Treasurer's Office	2.4%	0.9%	0.0%	1.8%	3.9%	0.0%	0.0%	1.5%
Motor Vehicle Registration	4.1%	5.3%	2.4%	1.8%	3.9%	6.5%	0.0%	3.9%
County Appraiser's Office Services	3.3%	1.8%	1.2%	3.6%	2.0%	0.0%	0.0%	2.2%



N=457			District:	5 Neighborh	oods			Total
<u>-</u>	1	2	3	4	5	6	N/A	
Q5. Top choice (Cont.)								
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	1.6%	1.8%	1.2%	3.6%	0.0%	0.0%	0.0%	1.5%
The District Attorneys' Office	0.0%	1.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%
Customer service provided by Unified Government employees	3.3%	1.8%	2.4%	0.0%	0.0%	0.0%	0.0%	1.8%
Public Health Department Services	1.6%	0.0%	1.2%	0.0%	0.0%	0.0%	0.0%	0.7%
None chosen	12.2%	13.3%	15.9%	19.6%	23.5%	16.1%	0.0%	15.5%



N=457	District 5 Neighborhoods						Total	
	1	2	3	4	5	6	N/A	
Q5. 2nd choice								
Police services	7.3%	5.3%	3.7%	10.7%	2.0%	6.5%	0.0%	5.9%
Fire services	4.9%	5.3%	11.0%	1.8%	11.8%	3.2%	0.0%	6.3%
Ambulance services	1.6%	0.9%	2.4%	0.0%	2.0%	0.0%	0.0%	1.3%
Maintenance of City streets	8.9%	11.5%	8.5%	3.6%	19.6%	6.5%	0.0%	9.8%
Storm water runoff/management system	4.1%	4.4%	6.1%	5.4%	2.0%	9.7%	0.0%	4.8%
Sewer utility system	1.6%	0.9%	2.4%	5.4%	2.0%	0.0%	0.0%	2.0%
Trash collection system	4.9%	1.8%	2.4%	1.8%	3.9%	3.2%	0.0%	3.1%
Parks & recreation facilities	7.3%	9.7%	4.9%	1.8%	0.0%	0.0%	0.0%	5.5%
Parks & recreation programs	2.4%	3.5%	1.2%	3.6%	0.0%	6.5%	0.0%	2.6%
Code enforcement	4.1%	4.4%	6.1%	3.6%	2.0%	6.5%	0.0%	4.4%
Planning & zoning	2.4%	1.8%	0.0%	1.8%	0.0%	3.2%	0.0%	1.5%
Communication with the public	1.6%	2.7%	1.2%	3.6%	0.0%	0.0%	0.0%	1.8%



N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q5. 2nd choice (Cont.)								
Municipal court	0.0%	1.8%	0.0%	0.0%	0.0%	3.2%	0.0%	0.7%
Recycling	3.3%	6.2%	6.1%	1.8%	5.9%	0.0%	0.0%	4.4%
Public transportation	0.8%	0.9%	1.2%	0.0%	2.0%	0.0%	0.0%	0.9%
County Sheriff's Office	1.6%	2.7%	2.4%	3.6%	0.0%	3.2%	0.0%	2.2%
Adult Jail/Juvenile Detention Center	3.3%	0.9%	0.0%	1.8%	2.0%	0.0%	0.0%	1.5%
Services for developmental disabilities	2.4%	0.0%	0.0%	3.6%	0.0%	3.2%	0.0%	1.3%
Area Agency on Aging Services	0.8%	3.5%	1.2%	3.6%	3.9%	3.2%	0.0%	2.4%
Senior Transportation	1.6%	2.7%	1.2%	1.8%	0.0%	0.0%	0.0%	1.5%
District Courts	0.0%	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%
Treasurer's Office	3.3%	1.8%	0.0%	3.6%	0.0%	0.0%	0.0%	1.8%
Motor Vehicle Registration	7.3%	3.5%	3.7%	5.4%	5.9%	0.0%	0.0%	4.8%



N=457			District:	5 Neighborh	oods			Total
_	1	2	3	4	5	6	N/A	
Q5. 2nd choice (Cont.)								
County Appraiser's Office Services	3.3%	0.9%	4.9%	1.8%	3.9%	0.0%	0.0%	2.6%
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	4.1%	3.5%	2.4%	1.8%	2.0%	3.2%	0.0%	3.1%
The District Attorneys' Office	0.8%	0.9%	2.4%	0.0%	2.0%	0.0%	0.0%	1.1%
The Election Office	0.0%	0.9%	0.0%	0.0%	2.0%	0.0%	0.0%	0.4%
Community Elections	1.6%	0.0%	0.0%	0.0%	2.0%	0.0%	0.0%	0.7%
Customer service provided by Unified Government employees	0.0%	0.9%	4.9%	5.4%	0.0%	9.7%	100.0%	2.6%
Public Health Department Services	0.8%	0.9%	0.0%	1.8%	0.0%	3.2%	0.0%	0.9%
None chosen	13.8%	15.0%	19.5%	21.4%	23.5%	25.8%	0.0%	17.9%



N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q5. 3rd choice								
Police services	3.3%	7.1%	2.4%	3.6%	0.0%	3.2%	0.0%	3.7%
Fire services	2.4%	3.5%	2.4%	3.6%	0.0%	3.2%	0.0%	2.6%
Ambulance services	4.1%	1.8%	3.7%	1.8%	7.8%	0.0%	0.0%	3.3%
Maintenance of City streets	6.5%	8.0%	6.1%	7.1%	3.9%	6.5%	0.0%	6.6%
Storm water runoff/management system	4.1%	0.0%	1.2%	0.0%	3.9%	0.0%	0.0%	1.8%
Sewer utility system	0.8%	2.7%	3.7%	0.0%	2.0%	3.2%	0.0%	2.0%
Trash collection system	4.1%	0.9%	8.5%	7.1%	2.0%	0.0%	100.0%	4.2%
Parks & recreation facilities	2.4%	3.5%	4.9%	5.4%	0.0%	0.0%	0.0%	3.1%
Parks & recreation programs	4.9%	2.7%	3.7%	0.0%	0.0%	0.0%	0.0%	2.6%
Code enforcement	4.1%	2.7%	0.0%	5.4%	3.9%	3.2%	0.0%	3.1%
Planning & zoning	1.6%	0.9%	2.4%	1.8%	0.0%	0.0%	0.0%	1.3%
Communication with the public	1.6%	3.5%	2.4%	7.1%	2.0%	0.0%	0.0%	2.8%



N=457			District :	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q5. 3rd choice (Cont.)								
Municipal court	0.8%	0.0%	1.2%	0.0%	0.0%	0.0%	0.0%	0.4%
Recycling	4.1%	3.5%	3.7%	1.8%	2.0%	6.5%	0.0%	3.5%
Public transportation	2.4%	1.8%	2.4%	3.6%	0.0%	3.2%	0.0%	2.2%
County Sheriff's Office	0.8%	1.8%	1.2%	0.0%	0.0%	0.0%	0.0%	0.9%
Adult Jail/Juvenile Detention Center	2.4%	3.5%	0.0%	3.6%	3.9%	6.5%	0.0%	2.8%
Services for developmental disabilities	2.4%	4.4%	1.2%	0.0%	5.9%	9.7%	0.0%	3.3%
Area Agency on Aging Services	4.9%	3.5%	4.9%	3.6%	5.9%	0.0%	0.0%	4.2%
Senior Transportation	1.6%	0.9%	0.0%	3.6%	3.9%	3.2%	0.0%	1.8%
District Courts	0.8%	2.7%	1.2%	0.0%	0.0%	0.0%	0.0%	1.1%
Treasurer's Office	2.4%	3.5%	1.2%	0.0%	0.0%	0.0%	0.0%	1.8%
Motor Vehicle Registration	4.9%	8.8%	7.3%	7.1%	5.9%	0.0%	0.0%	6.3%



N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q5. 3rd choice (Cont.)								
County Appraiser's Office Services	3.3%	5.3%	4.9%	5.4%	3.9%	3.2%	0.0%	4.4%
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	4.9%	4.4%	4.9%	1.8%	2.0%	6.5%	0.0%	4.2%
The District Attorneys' Office	0.8%	0.0%	1.2%	1.8%	0.0%	0.0%	0.0%	0.7%
The Election Office	0.0%	0.0%	1.2%	0.0%	2.0%	0.0%	0.0%	0.4%
Community Elections	0.8%	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%
Customer service provided by Unified Government employees	1.6%	0.0%	0.0%	1.8%	5.9%	3.2%	0.0%	1.5%
Public Health Department Services	2.4%	0.0%	1.2%	0.0%	5.9%	0.0%	0.0%	1.5%
None chosen	18.7%	17.7%	20.7%	23.2%	27.5%	38.7%	0.0%	21.7%



N=457			District:	5 Neighborh	oods			Total
-	1	2	3	4	5	6	N/A	
Q5. 4th choice								
Police services	3.3%	0.9%	1.2%	1.8%	2.0%	0.0%	0.0%	1.8%
Fire services	1.6%	2.7%	1.2%	5.4%	2.0%	3.2%	0.0%	2.4%
Ambulance services	0.0%	1.8%	0.0%	1.8%	2.0%	3.2%	0.0%	1.1%
Maintenance of City streets	6.5%	5.3%	4.9%	5.4%	7.8%	3.2%	0.0%	5.7%
Storm water runoff/management system	2.4%	0.9%	1.2%	0.0%	2.0%	0.0%	0.0%	1.3%
Sewer utility system	2.4%	1.8%	2.4%	1.8%	0.0%	0.0%	0.0%	1.8%
Trash collection system	2.4%	2.7%	1.2%	3.6%	5.9%	3.2%	0.0%	2.8%
Parks & recreation facilities	5.7%	3.5%	3.7%	7.1%	3.9%	3.2%	0.0%	4.6%
Parks & recreation programs	1.6%	3.5%	8.5%	3.6%	0.0%	0.0%	0.0%	3.3%
Code enforcement	4.9%	2.7%	2.4%	0.0%	2.0%	3.2%	0.0%	2.8%
Planning & zoning	3.3%	2.7%	2.4%	7.1%	0.0%	0.0%	0.0%	2.8%
Communication with the public	3.3%	8.8%	2.4%	5.4%	5.9%	0.0%	0.0%	4.8%



N=457			District :	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q5. 4th choice (Cont.)								
Municipal court	0.0%	1.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%
Recycling	1.6%	4.4%	2.4%	1.8%	2.0%	0.0%	100.0%	2.6%
Public transportation	0.0%	1.8%	1.2%	0.0%	0.0%	3.2%	0.0%	0.9%
County Sheriff's Office	0.0%	0.9%	2.4%	0.0%	5.9%	0.0%	0.0%	1.3%
Adult Jail/Juvenile Detention Center	1.6%	2.7%	0.0%	0.0%	0.0%	6.5%	0.0%	1.5%
Services for developmental disabilities	4.9%	2.7%	2.4%	1.8%	2.0%	0.0%	0.0%	2.8%
Area Agency on Aging Services	1.6%	5.3%	0.0%	5.4%	5.9%	12.9%	0.0%	3.9%
Senior Transportation	1.6%	0.9%	3.7%	5.4%	2.0%	0.0%	0.0%	2.2%
District Courts	0.8%	0.0%	2.4%	0.0%	0.0%	0.0%	0.0%	0.7%
Treasurer's Office	0.0%	1.8%	0.0%	0.0%	2.0%	0.0%	0.0%	0.7%
Motor Vehicle Registration	5.7%	4.4%	4.9%	1.8%	3.9%	9.7%	0.0%	4.8%



N=457	District 5 Neighborhoods							
	1	2	3	4	5	6	N/A	
Q5. 4th choice (Cont.)								
County Appraiser's Office Services	3.3%	2.7%	2.4%	1.8%	2.0%	3.2%	0.0%	2.6%
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	9.8%	3.5%	8.5%	5.4%	0.0%	0.0%	0.0%	5.7%
The District Attorneys' Office	0.8%	1.8%	0.0%	3.6%	2.0%	3.2%	0.0%	1.5%
The Election Office	0.8%	0.0%	0.0%	1.8%	2.0%	0.0%	0.0%	0.7%
Community Elections	0.0%	0.0%	1.2%	0.0%	3.9%	0.0%	0.0%	0.7%
Customer service provided by Unified Government employees	3.3%	4.4%	4.9%	5.4%	3.9%	3.2%	0.0%	4.2%
Public Health Department Services	3.3%	1.8%	2.4%	0.0%	2.0%	3.2%	0.0%	2.2%
None chosen	23.6%	22.1%	29.3%	23.2%	27.5%	35.5%	0.0%	25.4%



N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q5. Sum of top 4 choices								
Police services	23.6%	26.5%	20.7%	26.8%	23.5%	19.4%	0.0%	23.9%
Fire services	17.1%	14.2%	19.5%	16.1%	19.6%	16.1%	0.0%	16.8%
Ambulance services	8.9%	7.1%	6.1%	5.4%	11.8%	3.2%	0.0%	7.4%
Maintenance of City streets	43.1%	40.7%	37.8%	33.9%	41.2%	32.3%	0.0%	39.4%
Storm water runoff/management system	15.4%	8.0%	11.0%	10.7%	7.8%	12.9%	0.0%	11.2%
Sewer utility system	4.9%	6.2%	11.0%	8.9%	3.9%	3.2%	0.0%	6.6%
Trash collection system	14.6%	11.5%	17.1%	12.5%	19.6%	12.9%	100.0%	14.7%
Parks & recreation facilities	23.6%	23.0%	19.5%	16.1%	5.9%	3.2%	0.0%	18.4%
Parks & recreation programs	8.9%	11.5%	15.9%	7.1%	0.0%	9.7%	0.0%	9.6%
Code enforcement	13.8%	16.8%	12.2%	14.3%	13.7%	19.4%	0.0%	14.7%
Planning & zoning	9.8%	11.5%	6.1%	10.7%	3.9%	3.2%	0.0%	8.5%
Communication with the public	7.3%	16.8%	9.8%	17.9%	9.8%	9.7%	0.0%	11.8%



N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q5. Sum of top 4 choices (Cont.)								
Municipal court	0.8%	3.5%	1.2%	0.0%	0.0%	3.2%	0.0%	1.5%
Recycling	10.6%	15.0%	13.4%	7.1%	11.8%	12.9%	100.0%	12.3%
Public transportation	5.7%	6.2%	8.5%	5.4%	2.0%	9.7%	0.0%	6.1%
County Sheriff's Office	4.1%	5.3%	7.3%	3.6%	5.9%	3.2%	0.0%	5.0%
Adult Jail/Juvenile Detention Center	8.1%	7.1%	3.7%	8.9%	5.9%	19.4%	0.0%	7.7%
Services for developmental disabilities	11.4%	8.8%	6.1%	10.7%	13.7%	12.9%	100.0%	10.3%
Area Agency on Aging Services	8.1%	12.4%	6.1%	14.3%	15.7%	16.1%	0.0%	10.9%
Senior Transportation	4.9%	5.3%	4.9%	12.5%	7.8%	3.2%	0.0%	6.1%
District Courts	1.6%	4.4%	3.7%	1.8%	0.0%	0.0%	0.0%	2.4%
Treasurer's Office	8.1%	8.0%	1.2%	5.4%	5.9%	0.0%	0.0%	5.7%
Motor Vehicle Registration	22.0%	22.1%	18.3%	16.1%	19.6%	16.1%	0.0%	19.9%



N=457	District 5 Neighborhoods								
	1	2	3	4	5	6	N/A		
Q5. Sum of top 4 choices (Cont.)									
County Appraiser's Office Services	13.0%	10.6%	13.4%	12.5%	11.8%	6.5%	0.0%	11.8%	
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	20.3%	13.3%	17.1%	12.5%	3.9%	9.7%	0.0%	14.4%	
The District Attorneys' Office	2.4%	4.4%	3.7%	5.4%	3.9%	3.2%	0.0%	3.7%	
The Election Office	0.8%	0.9%	1.2%	1.8%	5.9%	0.0%	0.0%	1.5%	
Community Elections	2.4%	0.9%	1.2%	0.0%	5.9%	0.0%	0.0%	1.8%	
Customer service provided by Unified Government employees	8.1%	7.1%	12.2%	12.5%	9.8%	16.1%	100.0%	10.1%	
Public Health Department Services	8.1%	2.7%	4.9%	1.8%	7.8%	6.5%	0.0%	5.3%	
None chosen	12.2%	13.3%	15.9%	19.6%	23.5%	16.1%	0.0%	15.5%	



N=457	District 5 Neighborhoods							Total
	1	2	3	4	5	6	N/A	
Q6-1. Visibility of police in neighborhoods								
Very satisfied	20.3%	17.0%	17.5%	18.2%	14.3%	10.0%	0.0%	17.3%
Satisfied	45.8%	42.0%	50.0%	25.5%	34.7%	33.3%	0.0%	40.9%
Neutral	20.3%	23.2%	16.3%	25.5%	30.6%	20.0%	0.0%	22.0%
Dissatisfied	11.0%	15.2%	12.5%	23.6%	16.3%	26.7%	100.0%	15.7%
Very dissatisfied	2.5%	2.7%	3.8%	7.3%	4.1%	10.0%	0.0%	4.0%
Q6-2. Visibility of police in neighborhood ret	tail areas							
Very satisfied	14.5%	14.8%	13.8%	15.1%	12.5%	14.8%	0.0%	14.3%
Satisfied	47.0%	45.4%	51.3%	24.5%	31.3%	29.6%	0.0%	41.7%
Neutral	21.4%	21.3%	22.5%	34.0%	37.5%	14.8%	0.0%	24.4%
Dissatisfied	13.7%	15.7%	11.3%	17.0%	12.5%	29.6%	100.0%	15.2%
Very dissatisfied	3.4%	2.8%	1.3%	9.4%	6.3%	11.1%	0.0%	4.4%



N=457			District	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q6-3. Visibility of code enforcement	in your neighborhood							
Very satisfied	11.0%	2.0%	9.1%	10.4%	2.5%	7.7%	0.0%	7.2%
Satisfied	25.7%	22.8%	25.8%	16.7%	20.0%	11.5%	100.0%	22.5%
Neutral	43.1%	39.6%	45.5%	41.7%	42.5%	42.3%	0.0%	42.2%
Dissatisfied	15.6%	18.8%	13.6%	14.6%	20.0%	23.1%	0.0%	16.9%
Very dissatisfied	4.6%	16.8%	6.1%	16.7%	15.0%	15.4%	0.0%	11.3%
Q6-4. Visibility of building inspection	on in your neighborhood							
Very satisfied	11.7%	0.0%	8.8%	7.3%	0.0%	8.0%	0.0%	6.3%
Satisfied	26.6%	25.0%	24.6%	17.1%	12.5%	8.0%	100.0%	22.2%
Neutral	53.2%	52.4%	50.9%	48.8%	46.9%	52.0%	0.0%	51.2%
Dissatisfied	6.4%	11.9%	8.8%	9.8%	31.3%	16.0%	0.0%	11.7%
Very dissatisfied	2.1%	10.7%	7.0%	17.1%	9.4%	16.0%	0.0%	8.7%



N=457			District:	5 Neighborh	oods			Total
_	1	2	3	4	5	6	N/A	
Q6-5. City's overall efforts to prevent crime								
Very satisfied	7.8%	7.3%	5.1%	3.9%	4.4%	7.1%	0.0%	6.3%
Satisfied	35.7%	31.8%	32.1%	25.5%	31.1%	14.3%	100.0%	31.1%
Neutral	33.9%	35.5%	32.1%	43.1%	31.1%	35.7%	0.0%	34.8%
Dissatisfied	18.3%	20.0%	26.9%	11.8%	24.4%	32.1%	0.0%	21.0%
Very dissatisfied	4.3%	5.5%	3.8%	15.7%	8.9%	10.7%	0.0%	6.8%
Q6-6. Enforcement of traffic laws								
Very satisfied	8.8%	10.1%	9.0%	9.8%	4.3%	7.7%	0.0%	8.7%
Satisfied	39.8%	41.3%	41.0%	33.3%	39.1%	15.4%	100.0%	38.2%
Neutral	35.4%	30.3%	28.2%	25.5%	28.3%	61.5%	0.0%	32.3%
Dissatisfied	13.3%	11.9%	16.7%	17.6%	19.6%	11.5%	0.0%	14.6%
Very dissatisfied	2.7%	6.4%	5.1%	13.7%	8.7%	3.8%	0.0%	6.1%



N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q6-7. How quickly police department perso	nnel respond to en	mergencies						
Very satisfied	19.6%	16.3%	20.0%	16.7%	14.3%	12.0%	0.0%	17.3%
Satisfied	39.2%	46.7%	38.3%	39.6%	50.0%	24.0%	0.0%	41.1%
Neutral	29.9%	25.0%	31.7%	18.8%	26.2%	40.0%	0.0%	27.7%
Dissatisfied	8.2%	8.7%	10.0%	10.4%	4.8%	16.0%	100.0%	9.3%
Very dissatisfied	3.1%	3.3%	0.0%	14.6%	4.8%	8.0%	0.0%	4.7%
Q6-8. How quickly fire department respond	s to fires							
Very satisfied	33.0%	34.1%	18.6%	29.8%	27.9%	29.2%	0.0%	29.5%
Satisfied	37.1%	40.9%	50.8%	34.0%	48.8%	33.3%	0.0%	40.9%
Neutral	21.6%	22.7%	25.4%	29.8%	16.3%	29.2%	100.0%	23.7%
Dissatisfied	5.2%	1.1%	3.4%	2.1%	4.7%	8.3%	0.0%	3.6%
Very dissatisfied	3.1%	1.1%	1.7%	4.3%	2.3%	0.0%	0.0%	2.2%



N=457			District	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q6-9. How quickly fire department i	responds to medical emer	rgency calls						
Very satisfied	34.7%	37.4%	23.4%	35.4%	34.1%	30.4%	0.0%	33.1%
Satisfied	39.8%	41.8%	48.4%	37.5%	47.7%	30.4%	100.0%	42.0%
Neutral	19.4%	18.7%	21.9%	20.8%	11.4%	39.1%	0.0%	20.1%
Dissatisfied	5.1%	0.0%	4.7%	2.1%	4.5%	0.0%	0.0%	3.0%
Very dissatisfied	1.0%	2.2%	1.6%	4.2%	2.3%	0.0%	0.0%	1.9%
Q6-10. Quality of animal control in	your neighborhood							
Very satisfied	7.0%	6.2%	11.4%	17.0%	9.8%	4.2%	0.0%	8.9%
Satisfied	28.0%	32.0%	27.1%	25.5%	17.1%	37.5%	0.0%	27.9%
Neutral	40.0%	36.1%	34.3%	25.5%	39.0%	16.7%	0.0%	34.5%
Dissatisfied	15.0%	19.6%	15.7%	17.0%	17.1%	29.2%	100.0%	17.9%
Very dissatisfied	10.0%	6.2%	11.4%	14.9%	17.1%	12.5%	0.0%	10.8%



N=457	District 5 Neighborhoods							
-	1	2	3	4	5	6	N/A	
Q7. Top choice								
Visibility of police in neighborhoods	26.0%	18.6%	12.2%	19.6%	15.7%	22.6%	100.0%	19.7%
Visibility of police in neighborhood retail areas	9.8%	8.0%	7.3%	10.7%	5.9%	16.1%	0.0%	9.0%
Visibility of code enforcement in your neighborhood	4.1%	11.5%	7.3%	7.1%	11.8%	3.2%	0.0%	7.7%
Visibility of building inspection in your neighborhood	0.8%	3.5%	1.2%	3.6%	5.9%	6.5%	0.0%	2.8%
City's overall efforts to prevent crime	22.8%	20.4%	32.9%	16.1%	23.5%	19.4%	0.0%	23.0%
Enforcement of traffic laws	2.4%	5.3%	8.5%	5.4%	2.0%	0.0%	0.0%	4.4%
How quickly police department personnel respond to emergencies	5.7%	7.1%	7.3%	8.9%	3.9%	3.2%	0.0%	6.3%



N=457			District :	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q7. Top choice (Cont.)								
How quickly fire department responds to fires	2.4%	4.4%	0.0%	3.6%	5.9%	3.2%	0.0%	3.1%
How quickly fire department responds to medical emergency calls	1.6%	1.8%	1.2%	0.0%	3.9%	0.0%	0.0%	1.5%
Quality of animal control in your neighborhood	7.3%	8.0%	6.1%	8.9%	5.9%	12.9%	0.0%	7.7%
None chosen	17.1%	11.5%	15.9%	16.1%	15.7%	12.9%	0.0%	14.9%



N=457			District:	5 Neighborh	oods			Total
_	1	2	3	4	5	6	N/A	
Q7. 2nd choice								
Visibility of police in neighborhoods	6.5%	8.8%	8.5%	16.1%	7.8%	16.1%	0.0%	9.4%
Visibility of police in neighborhood retail areas	17.9%	12.4%	12.2%	12.5%	17.6%	6.5%	100.0%	14.2%
Visibility of code enforcement in your neighborhood	7.3%	7.1%	8.5%	14.3%	11.8%	12.9%	0.0%	9.2%
Visibility of building inspection in your neighborhood	2.4%	8.0%	6.1%	3.6%	5.9%	3.2%	0.0%	5.0%
City's overall efforts to prevent crime	13.8%	14.2%	13.4%	14.3%	13.7%	16.1%	0.0%	14.0%
Enforcement of traffic laws	4.9%	7.1%	8.5%	8.9%	5.9%	3.2%	0.0%	6.6%
How quickly police department personnel respond to emergencies	8.9%	9.7%	3.7%	1.8%	2.0%	12.9%	0.0%	6.8%



N=457		District 5 Neighborhoods							
	1	2	3	4	5	6	N/A		
Q7. 2nd choice (Cont.)									
How quickly fire department responds to fires	8.1%	3.5%	7.3%	5.4%	7.8%	0.0%	0.0%	5.9%	
How quickly fire department responds to medical emergency calls	4.1%	6.2%	3.7%	3.6%	3.9%	6.5%	0.0%	4.6%	
Quality of animal control in your neighborhood	2.4%	4.4%	4.9%	1.8%	5.9%	3.2%	0.0%	3.7%	
None chosen	23.6%	18.6%	23.2%	17.9%	17.6%	19.4%	0.0%	20.6%	



N=457	District 5 Neighborhoods							
<u>-</u>	1	2	3	4	5	6	N/A	
Q7. 3rd choice								
Visibility of police in neighborhoods	8.1%	8.0%	7.3%	3.6%	3.9%	6.5%	0.0%	6.8%
Visibility of police in neighborhood retail areas	9.8%	4.4%	12.2%	8.9%	0.0%	3.2%	0.0%	7.2%
Visibility of code enforcement in your neighborhood	12.2%	13.3%	6.1%	10.7%	13.7%	6.5%	0.0%	10.9%
Visibility of building inspection in your neighborhood	0.8%	3.5%	3.7%	1.8%	5.9%	12.9%	0.0%	3.5%
City's overall efforts to prevent crime	8.9%	15.0%	9.8%	10.7%	9.8%	9.7%	0.0%	10.9%
Enforcement of traffic laws	4.1%	5.3%	8.5%	3.6%	11.8%	3.2%	0.0%	5.9%
How quickly police department personnel respond to emergencies	5.7%	5.3%	2.4%	10.7%	17.6%	9.7%	0.0%	7.2%



N=457			District :	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q7. 3rd choice (Cont.)								
How quickly fire department responds to fires	6.5%	3.5%	1.2%	1.8%	0.0%	9.7%	0.0%	3.7%
How quickly fire department responds to medical emergency calls	6.5%	5.3%	11.0%	10.7%	5.9%	0.0%	0.0%	7.0%
Quality of animal control in your neighborhood	6.5%	13.3%	8.5%	10.7%	5.9%	12.9%	100.0%	9.6%
None chosen	30.9%	23.0%	29.3%	26.8%	25.5%	25.8%	0.0%	27.1%



N=457			District :	5 Neighborh	oods			Total
_	1	2	3	4	5	6	N/A	
Q7. Sum of top 3 choices								
Visibility of police in neighborhoods	40.7%	35.4%	28.0%	39.3%	27.5%	45.2%	100.0%	35.9%
Visibility of police in neighborhood retail areas	37.4%	24.8%	31.7%	32.1%	23.5%	25.8%	100.0%	30.4%
Visibility of code enforcement in your neighborhood	23.6%	31.9%	22.0%	32.1%	37.3%	22.6%	0.0%	27.8%
Visibility of building inspection in your neighborhood	4.1%	15.0%	11.0%	8.9%	17.6%	22.6%	0.0%	11.4%
City's overall efforts to prevent crime	45.5%	49.6%	56.1%	41.1%	47.1%	45.2%	0.0%	47.9%
Enforcement of traffic laws	11.4%	17.7%	25.6%	17.9%	19.6%	6.5%	0.0%	16.8%
How quickly police department personnel respond to emergencies	20.3%	22.1%	13.4%	21.4%	23.5%	25.8%	0.0%	20.4%



N=457			District :	5 Neighborh	oods			Total
_	1	2	3	4	5	6	N/A	
Q7. Sum of top 3 choices (Cont.)								
How quickly fire department responds to fires	17.1%	11.5%	8.5%	10.7%	13.7%	12.9%	0.0%	12.7%
How quickly fire department responds to medical emergency calls	12.2%	13.3%	15.9%	14.3%	13.7%	6.5%	0.0%	13.1%
Quality of animal control in your neighborhood	16.3%	25.7%	19.5%	21.4%	17.6%	29.0%	100.0%	21.0%
None chosen	17.1%	11.5%	15.9%	16.1%	15.7%	12.9%	0.0%	14.9%



Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 5 to 1, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=457			District	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q8-1. Maintenance of major City stre	ets							
Very satisfied	7.4%	3.6%	5.0%	10.9%	6.1%	10.3%	0.0%	6.5%
Satisfied	38.0%	39.3%	38.8%	40.0%	51.0%	17.2%	100.0%	38.9%
Neutral	23.1%	26.8%	26.3%	16.4%	18.4%	31.0%	0.0%	23.7%
Dissatisfied	24.0%	23.2%	23.8%	23.6%	24.5%	27.6%	0.0%	23.9%
Very dissatisfied	7.4%	7.1%	6.3%	9.1%	0.0%	13.8%	0.0%	6.9%
Q8-2. Maintenance of streets in your	neighborhood							
Very satisfied	8.3%	5.3%	6.3%	9.1%	4.1%	9.7%	0.0%	6.9%
Satisfied	27.3%	33.6%	41.3%	38.2%	38.8%	3.2%	100.0%	32.4%
Neutral	22.3%	18.6%	12.5%	18.2%	30.6%	38.7%	0.0%	21.1%
Dissatisfied	27.3%	26.5%	32.5%	21.8%	16.3%	19.4%	0.0%	25.6%
Very dissatisfied	14.9%	15.9%	7.5%	12.7%	10.2%	29.0%	0.0%	14.0%



Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 5 to 1, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=457			District	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q8-3. Maintenance of alleys in your	neighborhood							
Very satisfied	5.6%	0.0%	3.1%	10.0%	5.9%	7.7%	0.0%	4.6%
Satisfied	9.3%	12.0%	15.6%	10.0%	5.9%	7.7%	0.0%	10.7%
Neutral	68.5%	68.0%	71.9%	40.0%	64.7%	30.8%	100.0%	61.9%
Dissatisfied	9.3%	10.0%	6.3%	30.0%	17.6%	23.1%	0.0%	13.7%
Very dissatisfied	7.4%	10.0%	3.1%	10.0%	5.9%	30.8%	0.0%	9.1%
Q8-4. Maintenance of sidewalks in y	our neighborhood							
Very satisfied	7.0%	0.0%	1.8%	7.0%	2.7%	7.4%	0.0%	4.0%
Satisfied	23.3%	21.5%	29.1%	14.0%	29.7%	14.8%	0.0%	22.6%
Neutral	39.5%	35.4%	34.5%	34.9%	27.0%	40.7%	100.0%	36.0%
Dissatisfied	14.0%	24.1%	14.5%	16.3%	27.0%	7.4%	0.0%	17.7%
Very dissatisfied	16.3%	19.0%	20.0%	27.9%	13.5%	29.6%	0.0%	19.8%



Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 5 to 1, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=457			District	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q8-5. Maintenance of curbs in your	<u>neighborhood</u>							
Very satisfied	6.7%	4.0%	2.9%	6.1%	7.0%	7.4%	0.0%	5.3%
Satisfied	22.2%	14.9%	29.0%	18.4%	25.6%	7.4%	100.0%	20.5%
Neutral	32.2%	39.6%	37.7%	32.7%	46.5%	37.0%	0.0%	37.1%
Dissatisfied	22.2%	25.7%	18.8%	22.4%	14.0%	14.8%	0.0%	21.1%
Very dissatisfied	16.7%	15.8%	11.6%	20.4%	7.0%	33.3%	0.0%	16.1%
Q8-6. Maintenance of street signs/tra	affic signals							
Very satisfied	12.3%	8.6%	9.1%	11.3%	8.7%	10.3%	0.0%	10.1%
Satisfied	43.9%	52.4%	49.4%	47.2%	47.8%	31.0%	100.0%	47.1%
Neutral	32.5%	26.7%	36.4%	26.4%	34.8%	51.7%	0.0%	32.5%
Dissatisfied	7.9%	10.5%	3.9%	7.5%	8.7%	0.0%	0.0%	7.3%
Very dissatisfied	3.5%	1.9%	1.3%	7.5%	0.0%	6.9%	0.0%	3.1%



Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 5 to 1, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=457			District	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q8-7. Maintenance of Downtown parking	g lots							
Very satisfied	4.3%	1.3%	4.1%	5.9%	9.4%	9.1%	0.0%	4.6%
Satisfied	18.5%	22.4%	18.4%	17.6%	18.8%	18.2%	0.0%	19.3%
Neutral	39.1%	46.1%	61.2%	41.2%	46.9%	45.5%	100.0%	46.1%
Dissatisfied	28.3%	18.4%	14.3%	29.4%	21.9%	13.6%	0.0%	21.9%
Very dissatisfied	9.8%	11.8%	2.0%	5.9%	3.1%	13.6%	0.0%	8.2%
Q8-8. Overall appearance of Downtown i	ncluding lighting, la	ındscaping &	planter box	<u>es</u>				
Very satisfied	4.0%	1.2%	2.8%	6.8%	7.7%	8.0%	0.0%	4.1%
Satisfied	20.0%	22.6%	18.3%	25.0%	28.2%	24.0%	0.0%	22.0%
Neutral	36.0%	41.7%	43.7%	40.9%	30.8%	44.0%	100.0%	39.6%
Dissatisfied	28.0%	23.8%	22.5%	15.9%	28.2%	20.0%	0.0%	23.9%
Very dissatisfied	12.0%	10.7%	12.7%	11.4%	5.1%	4.0%	0.0%	10.4%



Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 5 to 1, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=457	District 5 Neighborhoods					Total		
_	1	2	3	4	5	6	N/A	
Q8-9. Maintenance of City buildings								
Very satisfied	6.9%	2.4%	6.1%	7.0%	4.9%	12.0%	0.0%	5.8%
Satisfied	26.5%	25.0%	24.2%	34.9%	24.4%	16.0%	0.0%	25.7%
Neutral	43.1%	45.2%	47.0%	44.2%	46.3%	52.0%	100.0%	45.6%
Dissatisfied	15.7%	17.9%	18.2%	11.6%	19.5%	16.0%	0.0%	16.6%
Very dissatisfied	7.8%	9.5%	4.5%	2.3%	4.9%	4.0%	0.0%	6.4%
Q8-10. Snow removal on major City streets								
Very satisfied	16.8%	18.8%	15.0%	14.3%	25.0%	13.8%	0.0%	17.3%
Satisfied	48.7%	46.4%	60.0%	46.4%	43.8%	41.4%	100.0%	49.0%
Neutral	21.8%	22.3%	18.8%	21.4%	14.6%	20.7%	0.0%	20.4%
Dissatisfied	9.2%	7.1%	5.0%	12.5%	14.6%	17.2%	0.0%	9.4%
Very dissatisfied	3.4%	5.4%	1.3%	5.4%	2.1%	6.9%	0.0%	3.8%



Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 5 to 1, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q8-11. Snow removal on neighborhood street	<u>s</u>							
Very satisfied	12.1%	8.1%	8.8%	9.1%	16.3%	10.3%	0.0%	10.4%
Satisfied	35.3%	36.9%	52.5%	36.4%	30.6%	6.9%	100.0%	36.7%
Neutral	24.1%	20.7%	17.5%	23.6%	26.5%	31.0%	0.0%	22.7%
Dissatisfied	18.1%	23.4%	16.3%	14.5%	14.3%	34.5%	0.0%	19.3%
Very dissatisfied	10.3%	10.8%	5.0%	16.4%	12.2%	17.2%	0.0%	10.9%
Q8-12. Overall cleanliness of streets & other p	public areas							
Very satisfied	6.0%	2.8%	2.5%	3.6%	8.3%	6.9%	0.0%	4.6%
Satisfied	27.6%	26.6%	32.1%	32.7%	31.3%	13.8%	0.0%	28.2%
Neutral	34.5%	38.5%	30.9%	32.7%	45.8%	44.8%	0.0%	36.4%
Dissatisfied	25.9%	25.7%	28.4%	14.5%	12.5%	27.6%	100.0%	23.7%
Very dissatisfied	6.0%	6.4%	6.2%	16.4%	2.1%	6.9%	0.0%	7.1%



Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 5 to 1, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=457			District:	5 Neighborh	eighborhoods							
	1	2	3	4	5	6	N/A					
Q8-13. Maintenance of stormwater drainage	system in your n	eighborhood	<u>[</u>									
Very satisfied	5.9%	8.0%	4.2%	11.5%	4.9%	8.0%	0.0%	6.9%				
Satisfied	30.4%	37.0%	37.5%	25.0%	39.0%	24.0%	0.0%	33.1%				
Neutral	35.3%	42.0%	40.3%	42.3%	41.5%	44.0%	0.0%	39.9%				
Dissatisfied	20.6%	6.0%	11.1%	13.5%	9.8%	12.0%	100.0%	12.7%				
Very dissatisfied	7.8%	7.0%	6.9%	7.7%	4.9%	12.0%	0.0%	7.4%				



N=457	District 5 Neighborhoods							Total
	1	2	3	4	5	6	N/A	
Q9. Top choice								
Maintenance of major City streets	26.8%	30.1%	24.4%	17.9%	31.4%	22.6%	0.0%	26.3%
Maintenance of streets in your neighborhood	16.3%	15.0%	17.1%	14.3%	11.8%	16.1%	0.0%	15.3%
Maintenance of alleys in your neighborhood	0.0%	0.9%	0.0%	3.6%	0.0%	0.0%	0.0%	0.7%
Maintenance of sidewalks in your neighborhood	4.1%	7.1%	8.5%	16.1%	15.7%	9.7%	0.0%	8.8%
Maintenance of curbs in your neighborhood	3.3%	7.1%	3.7%	0.0%	0.0%	3.2%	0.0%	3.5%
Maintenance of street signs/traffic signals	0.0%	0.0%	3.7%	3.6%	0.0%	0.0%	0.0%	1.1%
Maintenance of Downtown parking lots	3.3%	1.8%	1.2%	1.8%	2.0%	3.2%	0.0%	2.2%
Overall appearance of Downtown including lighting, landscaping & planter boxes	5.7%	4.4%	9.8%	0.0%	3.9%	6.5%	0.0%	5.3%



N=457		District 5 Neighborhoods							
	1	2	3	4	5	6	N/A		
Q9. Top choice (Cont.)									
Maintenance of City buildings	2.4%	3.5%	2.4%	0.0%	3.9%	3.2%	0.0%	2.6%	
Snow removal on major City streets	1.6%	0.9%	3.7%	5.4%	3.9%	0.0%	0.0%	2.4%	
Snow removal on neighborhood streets	4.9%	9.7%	4.9%	5.4%	3.9%	12.9%	0.0%	6.6%	
Overall cleanliness of streets & other public areas	9.8%	8.0%	8.5%	3.6%	2.0%	0.0%	100.0%	7.0%	
Maintenance of stormwater drainage system in your neighborhood	8.9%	5.3%	1.2%	7.1%	5.9%	3.2%	0.0%	5.7%	
None chosen	13.0%	6.2%	11.0%	21.4%	15.7%	19.4%	0.0%	12.7%	



N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q9. 2nd choice								
Maintenance of major City streets	4.1%	4.4%	12.2%	8.9%	2.0%	3.2%	0.0%	5.9%
Maintenance of streets in your neighborhood	22.8%	25.7%	15.9%	12.5%	13.7%	25.8%	0.0%	20.1%
Maintenance of alleys in your neighborhood	4.9%	2.7%	1.2%	1.8%	2.0%	3.2%	0.0%	2.8%
Maintenance of sidewalks in your neighborhood	7.3%	9.7%	7.3%	8.9%	9.8%	12.9%	0.0%	8.8%
Maintenance of curbs in your neighborhood	5.7%	4.4%	6.1%	5.4%	11.8%	6.5%	0.0%	6.1%
Maintenance of street signs/traffic signals	1.6%	0.9%	2.4%	1.8%	5.9%	0.0%	0.0%	2.0%
Maintenance of Downtown parking lots	3.3%	5.3%	3.7%	1.8%	2.0%	0.0%	0.0%	3.3%
Overall appearance of Downtown including lighting, landscaping & planter boxes	5.7%	6.2%	2.4%	5.4%	2.0%	6.5%	0.0%	4.8%



N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q9. 2nd choice (Cont.)								
Maintenance of City buildings	5.7%	6.2%	6.1%	0.0%	7.8%	3.2%	0.0%	5.3%
Snow removal on major City streets	4.9%	3.5%	4.9%	7.1%	9.8%	3.2%	0.0%	5.3%
Snow removal on neighborhood streets	5.7%	7.1%	9.8%	10.7%	13.7%	6.5%	0.0%	8.3%
Overall cleanliness of streets & other public areas	7.3%	10.6%	11.0%	7.1%	0.0%	0.0%	0.0%	7.4%
Maintenance of stormwater drainage system in your neighborhood	3.3%	1.8%	3.7%	5.4%	0.0%	3.2%	100.0%	3.1%
None chosen	17.9%	11.5%	13.4%	23.2%	19.6%	25.8%	0.0%	16.8%



N=457			District 5	Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q9. 3rd choice								
Maintenance of major City streets	7.3%	6.2%	12.2%	1.8%	11.8%	0.0%	0.0%	7.2%
Maintenance of streets in your neighborhood	4.1%	5.3%	11.0%	5.4%	5.9%	9.7%	0.0%	6.3%
Maintenance of alleys in your neighborhood	1.6%	1.8%	0.0%	7.1%	2.0%	3.2%	0.0%	2.2%
Maintenance of sidewalks in your neighborhood	6.5%	8.0%	4.9%	1.8%	3.9%	6.5%	0.0%	5.7%
Maintenance of curbs in your neighborhood	6.5%	12.4%	6.1%	5.4%	3.9%	6.5%	0.0%	7.4%
Maintenance of street signs/traffic signals	2.4%	1.8%	3.7%	3.6%	5.9%	6.5%	0.0%	3.3%
Maintenance of Downtown parking lots	2.4%	3.5%	3.7%	8.9%	5.9%	0.0%	0.0%	3.9%
Overall appearance of Downtown including lighting, landscaping & planter boxes	8.9%	8.0%	7.3%	5.4%	2.0%	6.5%	0.0%	7.0%



N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q9. 3rd choice (Cont.)								
Maintenance of City buildings	3.3%	7.1%	6.1%	5.4%	3.9%	12.9%	0.0%	5.7%
Snow removal on major City streets	4.9%	5.3%	6.1%	3.6%	5.9%	0.0%	0.0%	4.8%
Snow removal on neighborhood streets	15.4%	8.0%	8.5%	10.7%	5.9%	3.2%	0.0%	9.8%
Overall cleanliness of streets & other public areas	7.3%	12.4%	7.3%	8.9%	11.8%	9.7%	0.0%	9.4%
Maintenance of stormwater drainage system in your neighborhood	4.1%	1.8%	3.7%	7.1%	3.9%	3.2%	0.0%	3.7%
None chosen	25.2%	18.6%	19.5%	25.0%	27.5%	32.3%	100.0%	23.4%



N=457			District:	5 Neighborh	oods			Total
<u>-</u>	1	2	3	4	5	6	N/A	
Q9. Sum of top 3 choices								
Maintenance of major City streets	38.2%	40.7%	48.8%	28.6%	45.1%	25.8%	0.0%	39.4%
Maintenance of streets in your neighborhood	43.1%	46.0%	43.9%	32.1%	31.4%	51.6%	0.0%	41.8%
Maintenance of alleys in your neighborhood	6.5%	5.3%	1.2%	12.5%	3.9%	6.5%	0.0%	5.7%
Maintenance of sidewalks in your neighborhood	17.9%	24.8%	20.7%	26.8%	29.4%	29.0%	0.0%	23.2%
Maintenance of curbs in your neighborhood	15.4%	23.9%	15.9%	10.7%	15.7%	16.1%	0.0%	17.1%
Maintenance of street signs/traffic signals	4.1%	2.7%	9.8%	8.9%	11.8%	6.5%	0.0%	6.3%
Maintenance of Downtown parking lots	8.9%	10.6%	8.5%	12.5%	9.8%	3.2%	0.0%	9.4%
Overall appearance of Downtown including lighting, landscaping & planter boxes	20.3%	18.6%	19.5%	10.7%	7.8%	19.4%	0.0%	17.1%



N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q9. Sum of top 3 choices (Cont.)								
Maintenance of City buildings	11.4%	16.8%	14.6%	5.4%	15.7%	19.4%	0.0%	13.6%
Snow removal on major City streets	11.4%	9.7%	14.6%	16.1%	19.6%	3.2%	0.0%	12.5%
Snow removal on neighborhood streets	26.0%	24.8%	23.2%	26.8%	23.5%	22.6%	0.0%	24.7%
Overall cleanliness of streets & other public areas	24.4%	31.0%	26.8%	19.6%	13.7%	9.7%	100.0%	23.9%
Maintenance of stormwater drainage system in your neighborhood	16.3%	8.8%	8.5%	19.6%	9.8%	9.7%	100.0%	12.5%
None chosen	13.0%	6.2%	11.0%	21.4%	15.7%	19.4%	0.0%	12.7%



Q10. Please rate your satisfaction using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=457			District	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q10-1. Maintenance of parks & equipment								
Very satisfied	7.1%	8.4%	5.6%	11.6%	12.5%	16.7%	0.0%	8.7%
Satisfied	31.6%	44.2%	38.9%	30.2%	47.5%	33.3%	0.0%	37.9%
Neutral	38.8%	29.5%	27.8%	37.2%	32.5%	33.3%	100.0%	33.2%
Dissatisfied	19.4%	10.5%	25.0%	11.6%	2.5%	16.7%	0.0%	15.3%
Very dissatisfied	3.1%	7.4%	2.8%	9.3%	5.0%	0.0%	0.0%	4.9%
Q10-2. Number of walking & biking trails								
Very satisfied	2.9%	4.4%	4.5%	7.3%	7.5%	12.5%	0.0%	5.2%
Satisfied	16.3%	17.6%	17.9%	26.8%	15.0%	20.8%	0.0%	18.2%
Neutral	26.0%	22.0%	26.9%	22.0%	35.0%	20.8%	0.0%	25.3%
Dissatisfied	34.6%	29.7%	26.9%	29.3%	32.5%	25.0%	100.0%	30.7%
Very dissatisfied	20.2%	26.4%	23.9%	14.6%	10.0%	20.8%	0.0%	20.7%



Q10. Please rate your satisfaction using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q10-3. Number of parks								
Very satisfied	3.6%	6.1%	9.5%	11.6%	5.4%	13.0%	0.0%	7.0%
Satisfied	30.6%	34.3%	35.1%	34.9%	43.2%	21.7%	100.0%	33.8%
Neutral	29.7%	27.3%	27.0%	23.3%	21.6%	52.2%	0.0%	28.4%
Dissatisfied	25.2%	12.1%	16.2%	20.9%	24.3%	8.7%	0.0%	18.6%
Very dissatisfied	10.8%	20.2%	12.2%	9.3%	5.4%	4.3%	0.0%	12.4%
Q10-4. Number of outdoor athletic fields								
Very satisfied	4.9%	5.4%	6.2%	9.5%	11.1%	14.3%	0.0%	6.9%
Satisfied	33.0%	32.6%	23.1%	33.3%	22.2%	23.8%	100.0%	29.7%
Neutral	30.1%	28.3%	36.9%	35.7%	44.4%	42.9%	0.0%	33.6%
Dissatisfied	21.4%	16.3%	20.0%	11.9%	16.7%	14.3%	0.0%	17.8%
Very dissatisfied	10.7%	17.4%	13.8%	9.5%	5.6%	4.8%	0.0%	11.9%



Q10. Please rate your satisfaction using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q10-5. Sunflower Hills Golf Course								
Very satisfied	15.5%	26.2%	17.4%	12.9%	16.0%	36.4%	0.0%	19.0%
Satisfied	36.9%	43.1%	28.3%	38.7%	32.0%	27.3%	0.0%	36.1%
Neutral	41.7%	27.7%	52.2%	41.9%	36.0%	36.4%	100.0%	39.5%
Dissatisfied	3.6%	1.5%	2.2%	6.5%	12.0%	0.0%	0.0%	3.8%
Very dissatisfied	2.4%	1.5%	0.0%	0.0%	4.0%	0.0%	0.0%	1.5%
Q10-6. Swimming pool & spray parks								
Very satisfied	3.4%	5.1%	5.4%	10.3%	3.6%	10.5%	0.0%	5.5%
Satisfied	11.5%	12.8%	12.5%	20.5%	7.1%	15.8%	100.0%	13.3%
Neutral	27.6%	33.3%	35.7%	41.0%	39.3%	31.6%	0.0%	33.4%
Dissatisfied	31.0%	26.9%	30.4%	15.4%	25.0%	26.3%	0.0%	26.9%
Very dissatisfied	26.4%	21.8%	16.1%	12.8%	25.0%	15.8%	0.0%	20.8%



Q10. Please rate your satisfaction using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=457			District	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q10-7. Youth recreation programs								
Very satisfied	4.7%	4.0%	9.3%	2.6%	3.8%	15.0%	0.0%	5.6%
Satisfied	15.1%	12.0%	16.7%	33.3%	11.5%	10.0%	0.0%	16.3%
Neutral	41.9%	44.0%	38.9%	30.8%	42.3%	45.0%	0.0%	40.5%
Dissatisfied	22.1%	22.7%	22.2%	25.6%	26.9%	15.0%	100.0%	22.9%
Very dissatisfied	16.3%	17.3%	13.0%	7.7%	15.4%	15.0%	0.0%	14.6%
Q10-8. Adult recreation programs								
Very satisfied	3.6%	2.7%	2.0%	2.5%	3.7%	10.0%	0.0%	3.4%
Satisfied	10.8%	16.2%	20.0%	30.0%	7.4%	15.0%	0.0%	16.3%
Neutral	49.4%	41.9%	46.0%	27.5%	48.1%	45.0%	0.0%	43.4%
Dissatisfied	22.9%	21.6%	14.0%	32.5%	29.6%	10.0%	100.0%	22.4%
Very dissatisfied	13.3%	17.6%	18.0%	7.5%	11.1%	20.0%	0.0%	14.6%



Q10. Please rate your satisfaction using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q10-9. Programs for seniors								
Very satisfied	2.8%	3.0%	2.2%	2.6%	7.7%	10.5%	0.0%	3.7%
Satisfied	13.9%	13.4%	19.6%	28.2%	7.7%	21.1%	0.0%	16.7%
Neutral	54.2%	49.3%	54.3%	38.5%	38.5%	42.1%	0.0%	48.1%
Dissatisfied	22.2%	19.4%	10.9%	25.6%	38.5%	5.3%	100.0%	20.7%
Very dissatisfied	6.9%	14.9%	13.0%	5.1%	7.7%	21.1%	0.0%	10.7%
Q10-10. Ease of registering for programs								
Very satisfied	4.3%	3.2%	4.3%	3.0%	8.7%	13.3%	0.0%	4.8%
Satisfied	21.4%	17.7%	19.1%	24.2%	17.4%	26.7%	0.0%	20.3%
Neutral	60.0%	48.4%	55.3%	57.6%	56.5%	40.0%	0.0%	54.2%
Dissatisfied	8.6%	17.7%	12.8%	9.1%	8.7%	20.0%	100.0%	12.7%
Very dissatisfied	5.7%	12.9%	8.5%	6.1%	8.7%	0.0%	0.0%	8.0%



Q10. Please rate your satisfaction using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=457			District	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q10-11. Skate board parks								
Very satisfied	6.0%	3.7%	4.8%	11.5%	21.1%	25.0%	0.0%	8.1%
Satisfied	20.9%	14.8%	7.1%	15.4%	0.0%	16.7%	0.0%	14.0%
Neutral	53.7%	59.3%	66.7%	53.8%	57.9%	16.7%	100.0%	56.1%
Dissatisfied	14.9%	14.8%	9.5%	15.4%	15.8%	33.3%	0.0%	14.9%
Very dissatisfied	4.5%	7.4%	11.9%	3.8%	5.3%	8.3%	0.0%	6.8%
Q10-12. Fees charged for recreation programs								
Very satisfied	2.9%	4.5%	6.0%	6.7%	7.4%	16.7%	0.0%	5.7%
Satisfied	17.4%	21.2%	14.0%	23.3%	11.1%	16.7%	0.0%	17.6%
Neutral	59.4%	51.5%	64.0%	50.0%	48.1%	44.4%	0.0%	54.8%
Dissatisfied	14.5%	18.2%	10.0%	16.7%	22.2%	11.1%	100.0%	15.7%
Very dissatisfied	5.8%	4.5%	6.0%	3.3%	11.1%	11.1%	0.0%	6.1%



Q11. Which THREE of the Parks and Recreation issues listed in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

N=457	District 5 Neighborhoods								
	1	2	3	4	5	6	N/A		
Q11. Top choice									
Maintenance of parks & equipment	14.6%	19.5%	24.4%	23.2%	17.6%	19.4%	0.0%	19.3%	
Number of walking & biking trails	31.7%	27.4%	28.0%	16.1%	11.8%	16.1%	0.0%	24.7%	
Number of parks	11.4%	7.1%	4.9%	5.4%	3.9%	0.0%	0.0%	6.8%	
Number of outdoor athletic fields	1.6%	1.8%	0.0%	0.0%	0.0%	3.2%	0.0%	1.1%	
Sunflower Hills Golf Course	3.3%	0.9%	0.0%	1.8%	0.0%	0.0%	0.0%	1.3%	
Swimming pool & spray parks	4.1%	8.0%	9.8%	8.9%	11.8%	0.0%	0.0%	7.2%	
Youth recreation programs	4.9%	9.7%	7.3%	10.7%	5.9%	6.5%	0.0%	7.4%	
Adult recreation programs	1.6%	2.7%	3.7%	3.6%	2.0%	6.5%	0.0%	2.8%	
Programs for seniors	2.4%	3.5%	2.4%	7.1%	7.8%	12.9%	100.0%	4.8%	
Ease of registering for programs	0.8%	0.9%	1.2%	0.0%	0.0%	0.0%	0.0%	0.7%	
Skate board parks	0.0%	0.0%	0.0%	0.0%	2.0%	3.2%	0.0%	0.4%	
Fees charged for recreation programs	4.1%	0.9%	2.4%	0.0%	7.8%	6.5%	0.0%	3.1%	
None chosen	19.5%	17.7%	15.9%	23.2%	29.4%	25.8%	0.0%	20.4%	



Q11. Which THREE of the Parks and Recreation issues listed in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q11. 2nd choice								
Maintenance of parks & equipment	6.5%	8.0%	6.1%	1.8%	2.0%	6.5%	0.0%	5.7%
Number of walking & biking trails	9.8%	14.2%	11.0%	10.7%	15.7%	12.9%	100.0%	12.3%
Number of parks	10.6%	9.7%	15.9%	8.9%	3.9%	9.7%	0.0%	10.3%
Number of outdoor athletic fields	5.7%	4.4%	3.7%	3.6%	3.9%	3.2%	0.0%	4.4%
Sunflower Hills Golf Course	1.6%	0.9%	1.2%	0.0%	0.0%	0.0%	0.0%	0.9%
Swimming pool & spray parks	11.4%	5.3%	7.3%	7.1%	7.8%	3.2%	0.0%	7.7%
Youth recreation programs	16.3%	9.7%	9.8%	10.7%	11.8%	9.7%	0.0%	11.8%
Adult recreation programs	4.9%	6.2%	11.0%	10.7%	9.8%	9.7%	0.0%	7.9%
Programs for seniors	4.9%	9.7%	3.7%	10.7%	13.7%	3.2%	0.0%	7.4%
Ease of registering for programs	0.0%	0.9%	2.4%	1.8%	0.0%	6.5%	0.0%	1.3%
Skate board parks	0.8%	0.0%	0.0%	0.0%	2.0%	0.0%	0.0%	0.4%
Fees charged for recreation programs	2.4%	1.8%	2.4%	1.8%	0.0%	6.5%	0.0%	2.2%
None chosen	25.2%	29.2%	25.6%	32.1%	29.4%	29.0%	0.0%	27.8%



Q11. Which THREE of the Parks and Recreation issues listed in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

N=457	District 5 Neighborhoods								
	1	2	3	4	5	6	N/A		
Q11. 3rd choice									
Maintenance of parks & equipment	9.8%	9.7%	9.8%	7.1%	2.0%	3.2%	0.0%	8.1%	
Number of walking & biking trails	5.7%	1.8%	9.8%	7.1%	3.9%	0.0%	0.0%	5.0%	
Number of parks	8.1%	5.3%	4.9%	1.8%	13.7%	6.5%	0.0%	6.6%	
Number of outdoor athletic fields	5.7%	3.5%	6.1%	1.8%	2.0%	6.5%	0.0%	4.4%	
Sunflower Hills Golf Course	3.3%	1.8%	2.4%	1.8%	5.9%	3.2%	0.0%	2.8%	
Swimming pool & spray parks	13.8%	5.3%	9.8%	7.1%	3.9%	12.9%	0.0%	9.0%	
Youth recreation programs	4.9%	7.1%	3.7%	8.9%	3.9%	3.2%	100.0%	5.7%	
Adult recreation programs	8.9%	9.7%	1.2%	12.5%	5.9%	0.0%	0.0%	7.2%	
Programs for seniors	6.5%	9.7%	15.9%	12.5%	11.8%	12.9%	0.0%	10.7%	
Ease of registering for programs	2.4%	3.5%	2.4%	3.6%	2.0%	0.0%	0.0%	2.6%	
Skate board parks	0.0%	1.8%	1.2%	0.0%	0.0%	0.0%	0.0%	0.7%	
Fees charged for recreation programs	0.8%	3.5%	2.4%	1.8%	9.8%	3.2%	0.0%	3.1%	
None chosen	30.1%	37.2%	30.5%	33.9%	35.3%	48.4%	0.0%	34.1%	



Q11. Which THREE of the Parks and Recreation issues listed in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)

N=457	District 5 Neighborhoods								
<u> </u>	1	2	3	4	5	6	N/A		
Q11. Sum of top 3 choices									
Maintenance of parks & equipment	30.9%	37.2%	40.2%	32.1%	21.6%	29.0%	0.0%	33.0%	
Number of walking & biking trails	47.2%	43.4%	48.8%	33.9%	31.4%	29.0%	100.0%	42.0%	
Number of parks	30.1%	22.1%	25.6%	16.1%	21.6%	16.1%	0.0%	23.6%	
Number of outdoor athletic fields	13.0%	9.7%	9.8%	5.4%	5.9%	12.9%	0.0%	9.8%	
Sunflower Hills Golf Course	8.1%	3.5%	3.7%	3.6%	5.9%	3.2%	0.0%	5.0%	
Swimming pool & spray parks	29.3%	18.6%	26.8%	23.2%	23.5%	16.1%	0.0%	23.9%	
Youth recreation programs	26.0%	26.5%	20.7%	30.4%	21.6%	19.4%	100.0%	24.9%	
Adult recreation programs	15.4%	18.6%	15.9%	26.8%	17.6%	16.1%	0.0%	17.9%	
Programs for seniors	13.8%	23.0%	22.0%	30.4%	33.3%	29.0%	100.0%	23.0%	
Ease of registering for programs	3.3%	5.3%	6.1%	5.4%	2.0%	6.5%	0.0%	4.6%	
Skate board parks	0.8%	1.8%	1.2%	0.0%	3.9%	3.2%	0.0%	1.5%	
Fees charged for recreation programs	7.3%	6.2%	7.3%	3.6%	17.6%	16.1%	0.0%	8.3%	
None chosen	19.5%	17.7%	15.9%	23.2%	29.4%	25.8%	0.0%	20.4%	



Q12. Which of the following do you use to get information about the Unified Government?

N=457			District	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q12. What do you use to get information about	ut the Unified G	<u>overnment</u>						
UGTV (Google Ch 41, Spectrum Ch 2)	13.0%	21.2%	22.0%	25.0%	23.5%	16.1%	0.0%	19.5%
The Citizen newsletter	41.5%	37.2%	37.8%	41.1%	37.3%	45.2%	0.0%	39.4%
ENews Source	13.0%	15.9%	11.0%	3.6%	9.8%	12.9%	0.0%	11.8%
UG Website	39.8%	51.3%	31.7%	30.4%	27.5%	25.8%	0.0%	37.6%
Social media-Facebook, Twitter, YouTube	43.9%	40.7%	39.0%	26.8%	25.5%	22.6%	0.0%	36.5%
Nextdoor	28.5%	29.2%	22.0%	17.9%	19.6%	6.5%	0.0%	23.6%
UG public meetings	8.9%	13.3%	4.9%	10.7%	7.8%	0.0%	0.0%	8.8%
Local television	56.9%	49.6%	62.2%	62.5%	62.7%	41.9%	100.0%	56.5%
Local newspapers	33.3%	29.2%	45.1%	39.3%	35.3%	25.8%	0.0%	34.8%
Neighborhood meetings	7.3%	8.0%	7.3%	10.7%	21.6%	9.7%	0.0%	9.6%
Other	8.1%	4.4%	4.9%	5.4%	5.9%	6.5%	0.0%	5.9%



Q13. Which TWO of the methods listed in Question 12 are your PREFERRED ways of getting information about the Unified Government?

N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q13. Top choice								
UGTV (Google Ch 41, Spectrum Ch 2)	3.3%	3.5%	7.3%	8.9%	7.8%	3.2%	0.0%	5.3%
The Citizen newsletter	15.4%	17.7%	13.4%	16.1%	13.7%	19.4%	0.0%	15.8%
ENews Source	6.5%	9.7%	6.1%	1.8%	3.9%	6.5%	0.0%	6.3%
UG Website	12.2%	20.4%	13.4%	14.3%	5.9%	12.9%	0.0%	14.0%
Social media-Facebook, Twitter, YouTube	16.3%	12.4%	15.9%	8.9%	11.8%	9.7%	0.0%	13.3%
Nextdoor	5.7%	5.3%	4.9%	1.8%	2.0%	0.0%	0.0%	4.2%
UG public meetings	0.8%	0.9%	0.0%	0.0%	2.0%	0.0%	0.0%	0.7%
Local television	14.6%	12.4%	22.0%	26.8%	13.7%	16.1%	100.0%	17.1%
Local newspapers	4.1%	5.3%	3.7%	7.1%	11.8%	0.0%	0.0%	5.3%
Neighborhood meetings	0.8%	1.8%	0.0%	0.0%	2.0%	0.0%	0.0%	0.9%
Other	4.9%	0.0%	0.0%	0.0%	0.0%	6.5%	0.0%	1.8%
None chosen	15.4%	10.6%	13.4%	14.3%	25.5%	25.8%	0.0%	15.5%



Q13. Which TWO of the methods listed in Question 12 are your PREFERRED ways of getting information about the Unified Government?

N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q13. 2nd choice								
UGTV (Google Ch 41, Spectrum Ch 2)	0.8%	8.8%	6.1%	3.6%	2.0%	3.2%	0.0%	4.4%
The Citizen newsletter	11.4%	10.6%	11.0%	10.7%	2.0%	9.7%	0.0%	9.8%
ENews Source	2.4%	8.8%	4.9%	5.4%	2.0%	3.2%	0.0%	4.8%
UG Website	11.4%	13.3%	7.3%	10.7%	3.9%	3.2%	0.0%	9.6%
Social media-Facebook, Twitter, YouTube	14.6%	10.6%	7.3%	7.1%	5.9%	6.5%	0.0%	9.8%
Nextdoor	8.1%	8.0%	6.1%	1.8%	2.0%	0.0%	0.0%	5.7%
UG public meetings	3.3%	1.8%	1.2%	3.6%	0.0%	0.0%	0.0%	2.0%
Local television	15.4%	13.3%	19.5%	14.3%	25.5%	25.8%	0.0%	17.3%
Local newspapers	8.1%	7.1%	15.9%	16.1%	15.7%	6.5%	0.0%	10.9%
Neighborhood meetings	2.4%	3.5%	2.4%	3.6%	5.9%	3.2%	0.0%	3.3%
Other	0.0%	0.0%	2.4%	0.0%	2.0%	3.2%	0.0%	0.9%
None chosen	22.0%	14.2%	15.9%	23.2%	33.3%	35.5%	100.0%	21.4%



Q13. Which TWO of the methods listed in Question 12 are your PREFERRED ways of getting information about the Unified Government? (top 2)

N=457		District 5 Neighborhoods								
	1	2	3	4	5	6	N/A	Total		
Q13. Sum of top 2 choices										
UGTV (Google Ch 41, Spectrum Ch 2)	2.3%	6.7%	7.3%	7.1%	5.9%	3.9%	0.0%	5.4%		
The Citizen newsletter	15.1%	15.2%	13.2%	15.2%	9.4%	17.6%	0.0%	14.3%		
ENews Source	5.0%	10.0%	6.0%	4.0%	3.5%	5.9%	0.0%	6.3%		
UG Website	13.2%	18.1%	11.3%	14.1%	5.9%	9.8%	0.0%	13.2%		
Social media-Facebook, Twitter, YouTube	17.4%	12.4%	12.6%	9.1%	10.6%	9.8%	0.0%	13.0%		
Nextdoor	7.8%	7.1%	6.0%	2.0%	2.4%	0.0%	0.0%	5.5%		
UG public meetings	2.3%	1.4%	0.7%	2.0%	1.2%	0.0%	0.0%	1.5%		
Local television	16.9%	13.8%	22.5%	23.2%	23.5%	25.5%	100.0%	19.2%		
Local newspapers	6.8%	6.7%	10.6%	13.1%	16.5%	3.9%	0.0%	9.1%		
Neighborhood meetings	1.8%	2.9%	1.3%	2.0%	4.7%	2.0%	0.0%	2.3%		
Other	2.7%	0.0%	1.3%	0.0%	1.2%	5.9%	0.0%	1.5%		
None chosen	8.7%	5.7%	7.3%	8.1%	15.3%	15.7%	0.0%	8.7%		



Q14. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live. (without "don't know")

N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q14-1. Crime								
Major problem	27.8%	27.6%	19.2%	36.4%	24.5%	41.7%	0.0%	27.6%
Minor problem	47.0%	49.5%	46.2%	34.5%	42.9%	41.7%	100.0%	45.2%
Not a problem	25.2%	22.9%	34.6%	29.1%	32.7%	16.7%	0.0%	27.2%
Q14-2. Drugs								
Major problem	24.2%	29.5%	19.7%	38.3%	30.0%	47.8%	0.0%	28.7%
Minor problem	32.6%	31.8%	39.3%	34.0%	20.0%	21.7%	100.0%	31.8%
Not a problem	43.2%	38.6%	41.0%	27.7%	50.0%	30.4%	0.0%	39.4%
Q14-3. Graffiti								
Major problem	11.5%	6.5%	12.2%	10.4%	11.1%	8.3%	0.0%	10.0%
Minor problem	23.0%	27.1%	9.5%	35.4%	26.7%	37.5%	0.0%	24.3%
Not a problem	65.5%	66.4%	78.4%	54.2%	62.2%	54.2%	100.0%	65.8%



Q14. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live. (without "don't know")

N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q14-4. Noise								
Major problem	4.4%	7.5%	8.9%	11.3%	12.0%	36.0%	0.0%	9.6%
Minor problem	28.1%	36.4%	26.6%	34.0%	44.0%	20.0%	100.0%	32.2%
Not a problem	67.5%	56.1%	64.6%	54.7%	44.0%	44.0%	0.0%	58.3%
Q14-5. Run down buildings								
Major problem	13.3%	18.9%	13.9%	20.8%	14.6%	24.0%	0.0%	16.5%
Minor problem	19.5%	17.9%	21.5%	32.1%	27.1%	24.0%	0.0%	22.1%
Not a problem	67.3%	63.2%	64.6%	47.2%	58.3%	52.0%	100.0%	61.4%
Q14-6. Abandoned/junk vehicles								
Major problem	8.7%	14.7%	10.5%	13.7%	10.4%	15.4%	0.0%	11.7%
Minor problem	22.6%	24.5%	17.1%	31.4%	25.0%	46.2%	0.0%	24.8%
Not a problem	68.7%	60.8%	72.4%	54.9%	64.6%	38.5%	100.0%	63.5%



Q14. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live. (without "don't know")

N=457			District	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q14-7. Vehicles parked on streets								
Major problem	14.2%	22.9%	11.8%	23.1%	14.9%	34.6%	0.0%	18.3%
Minor problem	28.3%	40.0%	32.9%	40.4%	34.0%	34.6%	0.0%	34.5%
Not a problem	57.5%	37.1%	55.3%	36.5%	51.1%	30.8%	100.0%	47.1%
Q14-8. Homelessness								
Major problem	7.3%	12.0%	12.2%	12.8%	20.5%	18.2%	0.0%	12.1%
Minor problem	18.2%	12.0%	13.5%	29.8%	15.9%	22.7%	0.0%	17.1%
Not a problem	74.5%	76.0%	74.3%	57.4%	63.6%	59.1%	100.0%	70.9%
Q14-9. Un-mowed lots								
Major problem	9.7%	14.3%	11.7%	17.0%	13.0%	24.0%	0.0%	13.3%
Minor problem	29.2%	29.5%	23.4%	32.1%	28.3%	24.0%	0.0%	28.1%
Not a problem	61.1%	56.2%	64.9%	50.9%	58.7%	52.0%	100.0%	58.6%



Q14. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live. (without "don't know")

N=457			District	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q14-10. Illegal dumping								
Major problem	10.6%	12.6%	15.8%	16.3%	14.9%	22.7%	0.0%	13.9%
Minor problem	23.9%	25.2%	17.1%	24.5%	25.5%	22.7%	0.0%	23.1%
Not a problem	65.5%	62.1%	67.1%	59.2%	59.6%	54.5%	100.0%	63.0%
Q14-11. Roaming/loose animals								
Major problem	8.7%	7.5%	15.2%	7.7%	12.8%	15.4%	0.0%	10.3%
Minor problem	31.3%	40.6%	20.3%	50.0%	44.7%	42.3%	100.0%	36.2%
Not a problem	60.0%	51.9%	64.6%	42.3%	42.6%	42.3%	0.0%	53.5%



Q15. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=457			District	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q15-1. Enforcing clean-up of junk, t	trash, & debris (blight) C	City-wide						
Very satisfied	5.8%	1.0%	2.6%	6.5%	7.1%	14.3%	0.0%	4.6%
Satisfied	20.4%	15.3%	29.5%	26.1%	23.8%	14.3%	100.0%	21.9%
Neutral	36.9%	29.6%	25.6%	17.4%	35.7%	38.1%	0.0%	30.3%
Dissatisfied	29.1%	33.7%	30.8%	23.9%	23.8%	19.0%	0.0%	28.8%
Very dissatisfied	7.8%	20.4%	11.5%	26.1%	9.5%	14.3%	0.0%	14.4%
Q15-2. Enforcing clean-up of junk, t	trash, & debris (blight), i	n your neigh	<u>borhood</u>					
Very satisfied	15.2%	7.8%	10.5%	12.0%	9.1%	13.0%	0.0%	11.2%
Satisfied	43.8%	37.3%	48.7%	40.0%	40.9%	26.1%	100.0%	41.4%
Neutral	27.6%	24.5%	19.7%	22.0%	36.4%	30.4%	0.0%	25.7%
Dissatisfied	10.5%	16.7%	17.1%	20.0%	6.8%	21.7%	0.0%	14.7%
Very dissatisfied	2.9%	13.7%	3.9%	6.0%	6.8%	8.7%	0.0%	7.0%



Q15. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=457			District	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q15-3. Enforcing mowing & trimming of weed	ls on private ar	nd/or vacant	property City	<u>y-wide</u>				
Very satisfied	6.8%	1.0%	4.0%	12.5%	9.8%	13.0%	0.0%	6.2%
Satisfied	20.4%	16.2%	33.3%	18.8%	22.0%	4.3%	100.0%	21.0%
Neutral	35.0%	26.3%	20.0%	33.3%	31.7%	43.5%	0.0%	29.7%
Dissatisfied	31.1%	40.4%	28.0%	27.1%	29.3%	39.1%	0.0%	32.6%
Very dissatisfied	6.8%	16.2%	14.7%	8.3%	7.3%	0.0%	0.0%	10.5%
Q15-4. Enforcing mowing & trimming of weed	ls on private ar	nd/or vacant	property in y	our neighbo	<u>rhood</u>			
Very satisfied	10.4%	7.8%	6.9%	10.0%	10.0%	18.2%	0.0%	9.4%
Satisfied	38.7%	34.3%	41.7%	26.0%	40.0%	9.1%	100.0%	35.1%
Neutral	29.2%	28.4%	26.4%	34.0%	20.0%	27.3%	0.0%	28.0%
Dissatisfied	16.0%	20.6%	15.3%	20.0%	22.5%	36.4%	0.0%	19.3%
Very dissatisfied	5.7%	8.8%	9.7%	10.0%	7.5%	9.1%	0.0%	8.1%



Q15. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=457			District	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q15-5. Enforcing maintenance of r	esidential property (house	es) in your ne	<u>ighborhood</u>					
Very satisfied	16.2%	7.9%	11.5%	9.8%	7.3%	13.0%	0.0%	11.3%
Satisfied	39.0%	32.7%	43.6%	33.3%	34.1%	21.7%	100.0%	36.3%
Neutral	36.2%	40.6%	26.9%	29.4%	29.3%	34.8%	0.0%	33.8%
Dissatisfied	5.7%	10.9%	11.5%	19.6%	22.0%	17.4%	0.0%	12.3%
Very dissatisfied	2.9%	7.9%	6.4%	7.8%	7.3%	13.0%	0.0%	6.5%
Q15-6. Enforcing maintenance of b	ousiness property							
Very satisfied	8.0%	4.5%	6.0%	6.7%	7.9%	15.8%	0.0%	7.0%
Satisfied	37.0%	22.7%	40.3%	31.1%	26.3%	26.3%	0.0%	31.6%
Neutral	40.0%	46.6%	41.8%	44.4%	44.7%	36.8%	100.0%	43.0%
Dissatisfied	13.0%	20.5%	9.0%	15.6%	15.8%	15.8%	0.0%	14.8%
Very dissatisfied	2.0%	5.7%	3.0%	2.2%	5.3%	5.3%	0.0%	3.6%



Q15. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (without "don't know")

N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q15-7. Enforcing removal of inoperable or ju	nk cars in your	neighborhoo	<u>d</u>					
Very satisfied	9.9%	7.6%	10.1%	8.9%	12.5%	17.4%	0.0%	10.0%
Satisfied	42.6%	33.7%	43.5%	31.1%	25.0%	8.7%	100.0%	35.3%
Neutral	33.7%	33.7%	30.4%	37.8%	50.0%	43.5%	0.0%	35.8%
Dissatisfied	10.9%	9.8%	11.6%	15.6%	5.0%	26.1%	0.0%	11.6%
Very dissatisfied	3.0%	15.2%	4.3%	6.7%	7.5%	4.3%	0.0%	7.3%



Q16. Which THREE of the items listed in Question 15 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years?

N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q16. Top choice								
Enforcing clean-up of junk, trash, & debris (blight) City-wide	49.6%	46.9%	54.9%	44.6%	29.4%	29.0%	0.0%	45.5%
Enforcing clean-up of junk, trash, & debris (blight), in your neighborhood	6.5%	8.0%	8.5%	14.3%	5.9%	6.5%	0.0%	8.1%
Enforcing mowing & trimming of weeds on private and/or vacant property Citywide	11.4%	9.7%	8.5%	5.4%	13.7%	19.4%	0.0%	10.5%
Enforcing mowing & trimming of weeds on private and/or vacant property in your neighborhood	1.6%	5.3%	0.0%	8.9%	5.9%	3.2%	0.0%	3.7%
Enforcing maintenance of residential property (houses) in your neighborhood	0.8%	6.2%	3.7%	5.4%	5.9%	9.7%	0.0%	4.4%
Enforcing maintenance of business property	1.6%	2.7%	1.2%	1.8%	3.9%	0.0%	0.0%	2.0%
Enforcing removal of inoperable or junk cars in your neighborhood	2.4%	6.2%	2.4%	3.6%	5.9%	3.2%	0.0%	3.9%
None chosen	26.0%	15.0%	20.7%	16.1%	29.4%	29.0%	100.0%	21.9%



Q16. Which THREE of the items listed in Question 15 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years?

N=457			District:	5 Neighborh	oods		Total	
- -	1	2	3	4	5	6	N/A	
Q16. 2nd choice								
Enforcing clean-up of junk, trash, & debris (blight) City-wide	6.5%	8.8%	7.3%	10.7%	5.9%	9.7%	0.0%	7.9%
Enforcing clean-up of junk, trash, & debris (blight), in your neighborhood	9.8%	13.3%	12.2%	19.6%	3.9%	9.7%	0.0%	11.6%
Enforcing mowing & trimming of weeds on private and/or vacant property Citywide	30.9%	30.1%	31.7%	26.8%	23.5%	9.7%	0.0%	28.0%
Enforcing mowing & trimming of weeds on private and/or vacant property in your neighborhood	12.2%	6.2%	8.5%	7.1%	9.8%	12.9%	0.0%	9.2%
Enforcing maintenance of residential property (houses) in your neighborhood	5.7%	8.0%	7.3%	12.5%	11.8%	12.9%	0.0%	8.5%
Enforcing maintenance of business property	7.3%	9.7%	8.5%	1.8%	7.8%	0.0%	0.0%	7.0%
Enforcing removal of inoperable or junk cars in your neighborhood	0.8%	3.5%	2.4%	5.4%	5.9%	16.1%	0.0%	3.9%
None chosen	26.8%	20.4%	22.0%	16.1%	31.4%	29.0%	100.0%	23.9%



Q16. Which THREE of the items listed in Question 15 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years?

N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q16. 3rd choice								
Enforcing clean-up of junk, trash, & debris (blight) City-wide	3.3%	8.0%	3.7%	3.6%	2.0%	0.0%	0.0%	4.2%
Enforcing clean-up of junk, trash, & debris (blight), in your neighborhood	5.7%	4.4%	9.8%	3.6%	9.8%	9.7%	0.0%	6.6%
Enforcing mowing & trimming of weeds on private and/or vacant property Citywide	6.5%	11.5%	13.4%	5.4%	13.7%	6.5%	0.0%	9.6%
Enforcing mowing & trimming of weeds on private and/or vacant property in your neighborhood	6.5%	9.7%	8.5%	5.4%	9.8%	6.5%	0.0%	7.9%
Enforcing maintenance of residential property (houses) in your neighborhood	4.9%	5.3%	6.1%	12.5%	7.8%	3.2%	0.0%	6.3%
Enforcing maintenance of business property	26.8%	18.6%	17.1%	25.0%	9.8%	16.1%	0.0%	20.1%
Enforcing removal of inoperable or junk cars in your neighborhood	8.9%	11.5%	8.5%	14.3%	9.8%	16.1%	0.0%	10.7%
None chosen	37.4%	31.0%	32.9%	30.4%	37.3%	41.9%	100.0%	34.6%



Q16. Which THREE of the items listed in Question 15 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years? (top 3)

N=457		District 5 Neighborhoods							
_	1	2	3	4	5	6	N/A		
Q16. Sum of top 3 choices									
Enforcing clean-up of junk, trash, & debris (blight) City-wide	59.3%	63.7%	65.9%	58.9%	37.3%	38.7%	0.0%	57.5%	
Enforcing clean-up of junk, trash, & debris (blight), in your neighborhood	22.0%	25.7%	30.5%	37.5%	19.6%	25.8%	0.0%	26.3%	
Enforcing mowing & trimming of weeds on private and/or vacant property Citywide	48.8%	51.3%	53.7%	37.5%	51.0%	35.5%	0.0%	48.1%	
Enforcing mowing & trimming of weeds on private and/or vacant property in your neighborhood	20.3%	21.2%	17.1%	21.4%	25.5%	22.6%	0.0%	20.8%	
Enforcing maintenance of residential property (houses) in your neighborhood	11.4%	19.5%	17.1%	30.4%	25.5%	25.8%	0.0%	19.3%	
Enforcing maintenance of business property	35.8%	31.0%	26.8%	28.6%	21.6%	16.1%	0.0%	29.1%	
Enforcing removal of inoperable or junk cars in your neighborhood	12.2%	21.2%	13.4%	23.2%	21.6%	35.5%	0.0%	18.6%	
None chosen	26.0%	15.0%	20.7%	16.1%	29.4%	29.0%	100.0%	21.9%	



Q17. Please indicate how you feel about the current quality of life in your neighborhood. (without "don't know")

N=457			District:	5 Neighborh	oods			Total
	1	2	3	4	5	6	N/A	
Q17. How do you feel about current quality of	of life in your nei	ighborhood						
Never been better	17.4%	9.1%	18.4%	15.4%	10.9%	6.7%	0.0%	13.7%
Getting better	7.8%	12.7%	11.8%	5.8%	19.6%	20.0%	0.0%	11.6%
About the same as it has always been	62.6%	58.2%	59.2%	57.7%	63.0%	40.0%	100.0%	58.8%
Getting worse	11.3%	20.0%	9.2%	21.2%	6.5%	26.7%	0.0%	14.9%
Never been worse	0.9%	0.0%	1.3%	0.0%	0.0%	6.7%	0.0%	0.9%



Q18. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=457			District:	5 Neighborh	oods			Total
- -	1	2	3	4	5	6	N/A	
Q18-1. Overall image of Wyandotte County								
Very satisfied	2.4%	2.7%	3.7%	5.6%	0.0%	14.8%	0.0%	3.6%
Satisfied	25.2%	32.4%	27.2%	31.5%	42.0%	14.8%	100.0%	29.5%
Neutral	29.3%	27.9%	32.1%	22.2%	28.0%	25.9%	0.0%	28.2%
Dissatisfied	36.6%	30.6%	24.7%	25.9%	24.0%	37.0%	0.0%	30.2%
Very dissatisfied	6.5%	6.3%	12.3%	14.8%	6.0%	7.4%	0.0%	8.5%
Q18-2. How well Wyandotte County is planning	g for & manag	ging growth a	& developme	<u>ent</u>				
Very satisfied	5.2%	4.7%	6.7%	9.6%	6.3%	12.5%	0.0%	6.4%
Satisfied	28.4%	34.0%	30.7%	30.8%	37.5%	20.8%	0.0%	31.0%
Neutral	34.5%	36.8%	34.7%	25.0%	41.7%	33.3%	100.0%	34.8%
Dissatisfied	25.9%	18.9%	21.3%	23.1%	10.4%	33.3%	0.0%	21.6%
Very dissatisfied	6.0%	5.7%	6.7%	11.5%	4.2%	0.0%	0.0%	6.2%



Q18. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=457		District 5 Neighborhoods							
	1	2	3	4	5	6	N/A		
Q18-3. Overall quality of life in Wy	andotte County								
Very satisfied	5.8%	3.6%	6.2%	9.1%	4.0%	10.7%	0.0%	5.8%	
Satisfied	37.2%	41.1%	37.0%	36.4%	52.0%	25.0%	0.0%	38.8%	
Neutral	29.8%	34.8%	42.0%	36.4%	32.0%	28.6%	100.0%	34.4%	
Dissatisfied	22.3%	17.0%	11.1%	12.7%	10.0%	32.1%	0.0%	17.0%	
Very dissatisfied	5.0%	3.6%	3.7%	5.5%	2.0%	3.6%	0.0%	4.0%	
Q18-4. Overall appearance of Wyan	dotte County								
Very satisfied	3.3%	0.9%	2.5%	5.6%	0.0%	12.0%	0.0%	2.9%	
Satisfied	23.8%	27.0%	25.9%	27.8%	38.0%	16.0%	100.0%	26.8%	
Neutral	35.2%	30.6%	33.3%	33.3%	42.0%	28.0%	0.0%	33.8%	
Dissatisfied	32.0%	33.3%	32.1%	25.9%	12.0%	36.0%	0.0%	29.5%	
Very dissatisfied	5.7%	8.1%	6.2%	7.4%	8.0%	8.0%	0.0%	7.0%	



Q18. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=457		District 5 Neighborhoods							
	1	2	3	4	5	6	N/A		
Q18-5. Overall feeling of safety in Wyand	otte County								
Very satisfied	5.0%	0.9%	3.7%	3.6%	2.0%	10.7%	0.0%	3.6%	
Satisfied	21.5%	27.7%	23.5%	27.3%	30.0%	21.4%	100.0%	25.2%	
Neutral	28.9%	36.6%	33.3%	21.8%	40.0%	17.9%	0.0%	31.3%	
Dissatisfied	34.7%	29.5%	37.0%	36.4%	22.0%	39.3%	0.0%	32.8%	
Very dissatisfied	9.9%	5.4%	2.5%	10.9%	6.0%	10.7%	0.0%	7.1%	
Q18-6. Overall quality of City & County s	services								
Very satisfied	5.0%	2.7%	3.8%	3.8%	4.0%	11.1%	0.0%	4.3%	
Satisfied	35.5%	34.2%	30.8%	32.1%	34.0%	22.2%	0.0%	32.9%	
Neutral	36.4%	39.6%	44.9%	37.7%	40.0%	48.1%	0.0%	39.9%	
Dissatisfied	18.2%	17.1%	19.2%	20.8%	20.0%	7.4%	100.0%	18.1%	
Very dissatisfied	5.0%	6.3%	1.3%	5.7%	2.0%	11.1%	0.0%	4.8%	



Q18. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=457	District 5 Neighborhoods							
	1	2	3	4	5	6	N/A	
Q18-7. Your monthly trash service fee								
Very satisfied	5.0%	3.7%	5.0%	10.9%	6.5%	12.5%	0.0%	6.0%
Satisfied	37.2%	32.1%	27.5%	32.7%	26.1%	16.7%	0.0%	31.2%
Neutral	28.9%	33.0%	36.3%	32.7%	32.6%	25.0%	0.0%	31.9%
Dissatisfied	22.3%	19.3%	23.8%	18.2%	23.9%	29.2%	100.0%	22.0%
Very dissatisfied	6.6%	11.9%	7.5%	5.5%	10.9%	16.7%	0.0%	8.9%
Q18-8. Your monthly sewer fee								
Very satisfied	2.9%	3.9%	2.7%	5.6%	0.0%	4.3%	0.0%	3.2%
Satisfied	30.5%	25.2%	24.0%	24.1%	25.0%	17.4%	0.0%	25.7%
Neutral	24.8%	37.9%	36.0%	29.6%	36.4%	21.7%	0.0%	31.9%
Dissatisfied	27.6%	17.5%	22.7%	33.3%	20.5%	39.1%	100.0%	24.9%
Very dissatisfied	14.3%	15.5%	14.7%	7.4%	18.2%	17.4%	0.0%	14.3%



Q18. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=457	District 5 Neighborhoods							
	1	2	3	4	5	6	N/A	
Q18-9. Overall value you receive for City/Cou	nty taxes & fee	es that you pa	a <u>y</u>					
Very satisfied	0.8%	0.0%	1.2%	5.5%	2.1%	8.3%	0.0%	1.8%
Satisfied	17.5%	13.6%	11.1%	18.2%	16.7%	4.2%	0.0%	14.6%
Neutral	13.3%	26.4%	25.9%	21.8%	35.4%	33.3%	0.0%	23.5%
Dissatisfied	32.5%	32.7%	32.1%	29.1%	27.1%	29.2%	100.0%	31.4%
Very dissatisfied	35.8%	27.3%	29.6%	25.5%	18.8%	25.0%	0.0%	28.7%



Q19. How important do you think it is for the Unified Government to manage stormwater runoff to help protect the quality of water in lakes and streams? (without "not provided")

N=457	District 5 Neighborhoods							
	1	2	3	4	5	6	N/A	
Q19. How important is it for the Unified Gover	nment to mana	age stormwat	ter runoff to	help protect	quality of wa	ater in lakes	& streams	
Very important	35.0%	50.5%	42.0%	48.1%	56.9%	44.8%	0.0%	44.7%
Important	45.8%	36.0%	35.8%	25.9%	19.6%	41.4%	100.0%	36.0%
Not sure	11.7%	6.3%	13.6%	20.4%	15.7%	13.8%	0.0%	12.3%
Not important	7.5%	7.2%	8.6%	5.6%	7.8%	0.0%	0.0%	6.9%



Q20. Which of the following BEST reflects the way you think stormwater fees should be paid? (without "don't know")

N=457	District 5 Neighborhoods							
_	1	2	3	4	5	6	N/A	
Q20. How should stormwater fees be paid								
All property owners should pay same rate	21.2%	14.9%	9.5%	16.7%	12.5%	21.1%	0.0%	16.0%
Property owners who generate more runoff (e.g. those with large paved parking areas) should pay more per square foot owned than those who generate less runoff (e.g. a single family home)	78.8%	85.1%	90.5%	83.3%	87.5%	78.9%	100.0%	84.0%



Q21. Sales tax is a tax paid by Wyandotte County residents and visitors that come into our County to shop and spend their money. Currently, a portion of the Kansas City, Kansas sales tax rate is a 3/8-cent tax which generates \$11 million annually to support police, fire, and public works/street maintenance. This tax will expire in 2020. How supportive would you be of continuing this public safety and streets/infrastructure sales tax? (without "not provided")

N=457	District 5 Neighborhoods							
	1	2	3	4	5	6	N/A	
Q21. How supportive would you be of continuit	ng public safe	ty & streets/i	nfrastructure	sales tax				
Very supportive	54.5%	45.9%	40.7%	56.4%	38.8%	44.8%	0.0%	47.7%
Somewhat supportive	24.0%	27.9%	39.5%	25.5%	32.7%	17.2%	100.0%	28.6%
Not sure	5.8%	15.3%	12.3%	9.1%	14.3%	24.1%	0.0%	11.9%
Not supportive	15.7%	10.8%	7.4%	9.1%	14.3%	13.8%	0.0%	11.9%



Q22. Do you live in Edwardsville? (without "not provided")

N=457	District 5 Neighborhoods							Total
	1	2	3	4	5	6	N/A	
Q22. Do you live in Edwardsville								
Yes	0.8%	2.7%	1.2%	3.7%	2.0%	10.3%	0.0%	2.4%
No	99.2%	97.3%	98.8%	96.3%	98.0%	89.7%	100.0%	97.6%

Q22a. The Unified Government currently allows residents to put their trash out in bags, boxes, or whatever format they desire. In order to prevent trash from blowing everywhere on windy days, the Unified Government could switch to a cart-based system which would require residents to put their trash in carts that would be rolled to the curb on their trash collection day. If the cost of your trash service remained the same and the carts were provided free of charge, how supportive would you be of having the Unified Government begin using a "Cart-based" system for trash pick-up? (without "not provided")

N=438		District 5 Neighborhoods								
_	1	2	3	4	5	6	N/A			
Q22a. How supportive would you be of having	the Unified Go	overnment b	egin using a	"Cart-based"	'system for	trash pick-up	<u>)</u>			
Very supportive	62.4%	54.7%	47.9%	45.5%	52.2%	40.0%	100.0%	53.5%		
Somewhat supportive	22.0%	22.1%	28.2%	25.0%	17.4%	16.0%	0.0%	22.5%		
Not sure	7.3%	10.5%	11.3%	15.9%	17.4%	24.0%	0.0%	12.0%		
Not supportive	8.3%	12.6%	12.7%	13.6%	13.0%	20.0%	0.0%	12.0%		



Q23. Do you live in the Argentine area?

N=438		District 5 Neighborhoods							
_	1	2	3	4	5	6	N/A		
Q23. Do you live in Argentine area									
Yes	0.0%	0.0%	2.5%	0.0%	2.0%	0.0%	0.0%	0.7%	
No	100.0%	100.0%	97.5%	100.0%	98.0%	100.0%	100.0%	99.3%	



Q23a. The Unified Government is working with developers to add additional development to the Argentine area. One of the proposed projects is for fast food such as Wendy's, Pizza Hut, and Dunkin Donuts. Knowing this, please rate your level of agreement with the following statements. (without "don't know")

N=3	Distric Neighbor		Total
	3	5	
Q23a-1. I would like to see all three of these fa built in Argentine area	st food restaur	ants, & others	s like them,
Strongly agree	100.0%	0.0%	50.0%
Agree	0.0%	100.0%	50.0%
Q23a-2. I or a member of my family might be restaurants	interested in w	orking for one	e of these
Agree	100.0%	100.0%	100.0%
Q23a-3. These restaurants would provide much	n needed jobs f	for residents in	n this area
Agree	100.0%	100.0%	100.0%
Q23a-4. These restaurants are important to Arg	gentine area &	I would supp	ort investing
Agree	100.0%	100.0%	100.0%



Q23b. The following is a list of retail food chains that have a wide variety of healthier menu items: Chipotle, Subway, Panera, Jason's Deli, Noodles and Company, etc. How likely would you be to eat at one of these restaurants (or other, similar ones) knowing that the menu prices might be somewhat higher than other fast food restaurants? (without "don't know")

N=3	District Neighborh	Total	
	3	5	
Q23b. How likely would you be to eat at one of	of these restaura	<u>nts</u>	
Very likely	50.0%	0.0%	50.0%
Somewhat likely	50.0%	0.0%	50.0%

Q24. Community Centers. Approximately how many times per-year do you or someone living with you use a City operated community center in Wyandotte County? (without "not provided")

N=457	District 5 Neighborhoods									
	1	2	3	4	5	6	N/A			
Q24. How many times per year do you use a City	operated Co	ommunity Ce	enter in Wya	ndotte Count	<u>ty</u>					
Never	66.9%	66.0%	66.3%	69.8%	72.0%	73.1%	0.0%	67.7%		
Once per year	12.4%	8.5%	11.3%	7.5%	20.0%	3.8%	100.0%	11.2%		
2 to 5 times per year	9.9%	17.9%	15.0%	15.1%	4.0%	11.5%	0.0%	12.8%		
6 to 10 times per year	6.6%	3.8%	2.5%	3.8%	0.0%	0.0%	0.0%	3.7%		
10+ times per year	4.1%	3.8%	5.0%	3.8%	4.0%	11.5%	0.0%	4.6%		



Q24a. If you have used a community center, how did you use the community center?

N=141	District 5 Neighborhoods								
_	1	2	3	4	5	6	N/A		
Q24a. How did you use the Community Center									
Gymnasium	47.5%	38.9%	44.4%	25.0%	14.3%	57.1%	0.0%	39.0%	
Meeting space	55.0%	61.1%	33.3%	62.5%	64.3%	42.9%	100.0%	53.9%	
Kitchen facility	10.0%	16.7%	14.8%	6.3%	14.3%	14.3%	0.0%	12.8%	
Other	2.5%	5.6%	14.8%	12.5%	0.0%	0.0%	0.0%	6.4%	



Q24b. Which community center(s) have you used?

N=141	District 5 Neighborhoods								
	1	2	3	4	5	6	N/A		
Q24b. Which Community Center(s) have you	used								
Armourdale Community Center	2.5%	11.1%	7.4%	6.3%	7.1%	0.0%	0.0%	6.4%	
Beatrice L. Lee Community Center (formerly JFK Community Center)	7.5%	11.1%	0.0%	25.0%	7.1%	28.6%	0.0%	9.9%	
Bethany Community Center	7.5%	8.3%	3.7%	0.0%	0.0%	28.6%	0.0%	6.4%	
Bonner Springs Community Center	30.0%	27.8%	29.6%	12.5%	7.1%	14.3%	0.0%	24.1%	
Edwardsville Community Center	12.5%	8.3%	7.4%	0.0%	0.0%	0.0%	0.0%	7.1%	
Eisenhower Community Center	20.0%	27.8%	37.0%	62.5%	42.9%	71.4%	100.0%	35.5%	
Joe E. Amayo Argentine Community Center	12.5%	11.1%	3.7%	6.3%	0.0%	0.0%	0.0%	7.8%	
Kensington Community Center	5.0%	5.6%	7.4%	0.0%	0.0%	0.0%	0.0%	4.3%	
Patricia "Diane" Kane Community Center	52.5%	38.9%	33.3%	12.5%	7.1%	0.0%	0.0%	33.3%	
Turner Recreation Center (Operated by Turner Rec., not City)	20.0%	19.4%	29.6%	18.8%	21.4%	0.0%	0.0%	20.6%	



Section 4 Survey Instrument





Unified Government of Wyandotte County/Kansas City, Kansas David Alvey, Mayor/CEO

January, 2018

Dear Wyandotte County Resident:

You have been randomly selected to help the Unified Government of Wyandotte County/Kansas City, Kansas plan for the future by completing the enclosed survey about your perception of city and county government services and quality of life. The Citizen Survey will be an important tool for the Unified Government Board of Commissioners who will use the results as input for funding priorities.

The survey will take approximately 15 minutes to complete. The time you invest in completing this survey will influence decisions made about the city's and county's future. *Individual responses will remain completely confidential.* The results are tabulated and viewed only as a whole.

The Unified Government is partnering with ETC Institute which is one of the nation's leading firms in the field of local government research. Please return your survey to ETC Institute in the enclosed postage-paid envelope in the next two weeks. Alternatively, you can complete the survey online at www.UGSsurvey.org. The survey data will be compiled by ETC and they will present the data to Unified Government officials when the results are in. Again, the results will help develop government funding priorities and will also assist efforts to deliver government services in the most cost effective and efficient manner possible.

Should you have additional questions, please feel free to contact Mike Grimm with the Unified Government Research Division at 913-573-5157 or mgrimm@wycokck.org.

We value your opinion and hope you will take this survey as seriously as the Unified Government will take your responses.

Thank you again for your participation in helping shape Wyandotte County's future.

Sincerely,

David Alvey Mayor/CEO

Si usted tiene preguntas o no habla ingles, por favor llame al 1-800-801-5368 y pregunte por Terry.

701 North 7th Street, Suite 926 Kansas City, Kansas 66101 (913) 573-5010 Phone (913) 573-5020 Fax



2018 Unified Government Community Survey

Thank you for taking the time to complete this important survey. City and County leaders will use your input to help set community priorities so that the tax dollars are spent wisely. When you are finished, please return your completed survey in the postage-paid envelope provided. You may also complete the survey on-line by going to www.UGSsurvey.org. If you have questions, please call (913) 573-5157 and ask for Mike Grimm.

1. <u>Neighborhood/Community Services.</u> Using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live.

	Neighborhood/Community Services	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Police services	5	4	3	2	1	9
02.	Fire services	5	4	3	2	1	9
03.	Ambulance services	5	4	3	2	1	9
04.	Maintenance of city streets	5	4	3	2	1	9
05.	Storm water runoff/management system	5	4	3	2	1	9
06.	Sewer utility system	5	4	3	2	1	9
07.	Trash collection system	5	4	3	2	1	9
08.	Parks and recreation facilities	5	4	3	2	1	9
09.	Parks and recreation programs	5	4	3	2	1	9
10.	Code enforcement	5	4	3	2	1	9
11.	Planning and zoning	5	4	3	2	1	9
12.	Communication with the public	5	4	3	2	1	9
13.	Municipal court	5	4	3	2	1	9
14.	Recycling	5	4	3	2	1	9
15.	Public transportation	5	4	3	2	1	9

2.	Neighborhood/Community Priorities. Which FOUR of the services listed in Question 1 should
	receive the MOST EMPHASIS for improvement in the neighborhood/community where you live
	over the next TWO years? [Write in your answers below using the numbers from the list in Question
	1.]

3. <u>County Level Services.</u> Using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", please rate your satisfaction with the quality of each of the following county level services.

2nd:

3rd:

4th:

	County Level Services	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
16.	County Sheriff's office	5	4	3	2	1	9
17.	Adult Jail/Juvenile Detention Center	5	4	3	2	1	9
18.	Services for developmental disabilities	5	4	3	2	1	9
19.	Area Agency on Aging Services	5	4	3	2	1	9
20.	Senior transportation	5	4	3	2	1	9
21.	District Courts	5	4	3	2	1	9
22.	Treasurer's Office	5	4	3	2	1	9
23.	Motor Vehicle Registration	5	4	3	2	1	9
24.	County Appraiser's Office services	5	4	3	2	1	9
25.	County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	5	4	3	2	1	9
26.	The District Attorneys' Office	5	4	3	2	1	9
27.	The Election Office	5	4	3	2	1	9
28.	Community elections	5	4	3	2	1	9
29.	Customer service provided by Unified Government employees	5	4	3	2	1	9
30.	Public Health Department services	5	4	3	2	1	9



4.		hould receive t	he MOST EMI	PHASIS for im	provement ov	munity Survey District 5 Findings Reported in Question 3 on the er the next TWO years?
		1st:	2nd:	3rd:	4th:	
5.	do you think sho	uld be the TOF	OVERALL PI	RIORITIES for	the Unified Go	age, which FOUR items overnment over the next Questions 1 and 3.]
		1st:	2nd:	3rd:	4th:	
6.		•			•	means "Very Satisfied"

 Public Safety. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the following public safety services provided by your government.

	Public Safety	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	The visibility of police in neighborhoods	5	4	3	2	1	9
02.	The visibility of police in neighborhood retail areas	5	4	3	2	1	9
03.	The visibility of Code Enforcement in your neighborhood	5	4	3	2	1	9
04.	The visibility of Building Inspection in your neighborhood	5	4	3	2	1	9
05.	The city's overall efforts to prevent crime	5	4	3	2	1	9
06.	Enforcement of traffic laws	5	4	3	2	1	9
07.	How quickly police department personnel respond to emergencies	5	4	3	2	1	9
08.	How quickly fire department responds to fires	5	4	3	2	1	9
09.	How quickly fire department responds to medical emergency calls	5	4	3	2	1	9
10.	Quality of animal control in your neighborhood	5	4	3	2	1	9

7.	Which THREE of the public safety services listed in Question 6 do you think should receive the
	MOST EMPHASIS from government leaders over the next TWO years? [Write in your answers
	below using the numbers from the list in Question 6.]

1st:	2nd:	3rd:

8. <u>City Maintenance.</u> Please rate your satisfaction with the following aspects of City maintenance using a scale of 5 to 1, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied".

	City Maintenance	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Maintenance of major City streets	5	4	3	2	1	9
02.	Maintenance of streets in your neighborhood	5	4	3	2	1	9
03.	Maintenance of alleys in your neighborhood	5	4	3	2	1	9
04.	Maintenance of sidewalks in your neighborhood	5	4	3	2	1	9
05.	Maintenance of curbs in your neighborhood	5	4	3	2	1	9
06.	Maintenance of street signs/traffic signals	5	4	3	2	1	9
07.	Maintenance of downtown parking lots	5	4	3	2	1	9
08.	Overall appearance of downtown including lighting, landscaping and planter boxes	5	4	3	2	1	9
09.	Maintenance of City buildings	5	4	3	2	1	9
10.	Snow removal on major City streets	5	4	3	2	1	9
11.	Snow removal on neighborhood streets	5	4	3	2	1	9
12.	Overall cleanliness of streets and other public areas	5	4	3	2	1	9
13.	Maintenance of stormwater drainage system in your neighborhood	5	4	3	2	1	9

9.	Which THREE of the maintenance services listed in Question 8 do you think should receive the
	MOST EMPHASIS from city leaders over the next TWO years? [Write in your answers below using
	the numbers from the list in Question 8.1

1st: 2nd: _	3rd:
-------------	------

10. Please rate your satisfaction using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the following Parks and Recreation facilities and services.

	Parks and Recreation	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Maintenance of parks and equipment	5	4	3	2	1	9
02.	Number of walking and biking trails	5	4	3	2	1	9
03.	The number of parks	5	4	3	2	1	9
04.	Number of outdoor athletic fields	5	4	3	2	1	9
05.	Sunflower Hills Golf Course	5	4	3	2	1	9
06.	Swimming Pool and spray parks	5	4	3	2	1	9
07.	Youth recreation programs	5	4	3	2	1	9
08.	Adult recreation programs	5	4	3	2	1	9
09.	Programs for seniors	5	4	3	2	1	9
10.	Ease of registering for programs	5	4	3	2	1	9
11.	Skate board parks	5	4	3	2	1	9
12.	Fees charged for recreation programs	5	4	3	2	1	9

11.	Which THREE of the Parks and Recreation issues listed in Question 10 do you think should
	receive the MOST EMPHASIS from city leaders over the next TWO years? [Write in your answers
	below using the numbers from the list in Question 10.]

1st: ____ 2nd: ____

12.	Which of the following do you use to get information about the Unified Government? [Chathat apply.]	eck all

(01) U	JGTV (Google Ch 41, Spectrum Ch 2)	(07)	UG Public meetings
(02) T	he Citizen newsletter	(08)	Local television
(03) E	News Source	(09)	Local newspapers
(04) U	JG Website	(10)	Neighborhood meetings
(05) S	Social media – Facebook, Twitter, YouTube	(11)	Other:
(06) N	lextdoor		

3rd: ____

13. Which TWO of the methods listed in Question 12 are your PREFERRED ways of getting information about the Unified Government? [Write in your answers below using the numbers from the list in Question 12.]

1st:	2nd·
ISE:	ZNO:

14. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live.

Issue	Major Problem	Minor Problem	Not a Problem	Don't Know
01. Crime	3	2	1	9
02. Drugs	3	2	1	9
03. Graffiti	3	2	1	9
04. Noise	3	2	1	9
05. Run down buildings	3	2	1	9
06. Abandoned/junk vehicles	3	2	1	9
07. Vehicles parked on streets	3	2	1	9
08. Homelessness	3	2	1	9
09. Un-mowed lots	3	2	1	9
10. Illegal dumping	3	2	1	9
11. Roaming/loose animals	3	2	1	9



15. <u>Enforcement of Codes and Ordinances in Your City.</u> Please rate your satisfaction using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the following.

	Codes and Ordinances	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	Enforcing the clean-up of junk, trash, and debris (blight) city-wide	5	4	3	2	1	9
2.	Enforcing the clean-up of junk, trash, and debris (blight) in your neighborhood	5	4	3	2	1	9
3.	Enforcing the mowing and trimming of weeds on private and/or vacant property city-wide	5	4	3	2	1	9
4.	Enforcing the mowing and trimming of weeds on private and/or vacant property in your neighborhood	5	4	3	2	1	9
5.	Enforcing the maintenance of residential property (houses) in your neighborhood	5	4	3	2	1	9
6.	Enforcing the maintenance of business property	5	4	3	2	1	9
7.	Enforcing the removal of inoperable or junk cars in your neighborhood	5	4	3	2	1	9

-	J						
	forcing the removal of inoperable or junk cars in your ighborhood	5	4	3	2	1	9
16.	Which THREE of the items listed in Question EMPHASIS from government leaders over using the numbers from the list in Question 15.] 1st: 2nd:	the nex	_	ears? [l			
17.	Please indicate how you feel about the curre	nt qualit	y of life i	in your n	eighborh	ood.	
	(1) Never been better(3) About the same(2) Getting better(4) Getting worse	as it has	always bee	en	——·	ever been won't know	orse/
18.	Some items that may influence your perceprate each item using a scale of 5 to 1, who Dissatisfied".						
Но	w satisfied are you with	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Ov	rerall image of Wyandotte County	5	4	3	2	1	9
₂ Ho	w well Wyandotte County is planning for and managing bwth and development	5	4	3	2	1	9
	erall quality of life in Wyandotte County	5	4	3	2	1	9
4. Ov	erall appearance of Wyandotte County	5	4	3	2	1	9
5. Ov	erall feeling of safety in Wyandotte County	5	4	3	2	1	9
6. Ov	rerall quality of City and County services	5	4	3	2	1	9
7. Yo	ur monthly trash service fee	5	4	3	2	1	9
8. Yo	ur monthly sewer fee	5	4	3	2	1	9
	e overall value you receive for the city/county taxes and es that you pay	5	4	3	2	1	9
gove will r	nwater Issues. The U.S. Environmental Programents pay for the cost of separating stormwequire the Unified Government to financially player Questions 19-20. How important do you think it is for the United Protect the quality of water in lakes and(1) Very important(2) Important Which of the following BEST reflects the way(1) All property owners should pay the same rate(2) Property owners who generate more runoff (e.g. to foot owned than those who generate less runoff (e.g. to Jon't know)	ater run an for th hified Go streams you thi	off and to his addition overnme s? (3) Not sure nk storm	the water ional exponent to made	we use in pense. Known anage sto (4) Notices should	in our hone nowing this rmwater timportant d be paid	nes. This is, please runoff to

21.	shop 3/8-ce maint	and spe ent tax v enance.	end their n which gene . This tax w	noney. Curi erates \$11 n vill expire in		on of t ly to s	he Kar upport	nsas Cit police,	ty, Kans fire, ar	sas sale Id publi	es tax ra c works	ate is a s/street
	How stax?	support	ive would	you be of	continuing th	is pub	olic saf	ety and	d street	s/infras	tructur	e sales
	(1)	Very sur	oportive	(2) Some	what supportive		(3) N	ot sure	(4) Not su	pportive	
	21a.	If you	are NOT S	UPPORTIV	E, why not?							
22.	Do yo	u live ir	n Edwards	ville?	_(1) Yes [Skip to	Q24.]	(2) No <i>[An</i>	swer Q22	?a-b.]		
	22a.	or who windy require	atever form days, the	nat they de Unified Go	irrently allows esire. In orde overnment col ir trash in car	r to pr uld sw	event itch to	trash f	rom blo -based	owing e systen	everywh n which	ere on would
		charge	e, how sup	portive wo	rvice remaine ould you be o sh pick-up?							
		(1) (2)	Very support Somewhat s	ive upportive	(3) Not	t sure t suppor	tive [Ans	wer Q22b	o.]			
		22b.		d you not k r trash picl	oe supportive k-up?	of the	Unifie	d Gove	rnment	using a	ı "Cart-l	pased"
23.	Do yo	u live ir	n the Arger	ntine area?	(1) Yes	[Answer	· Q23a-b.]	(2) No [Skip to Q	24.]	
	23a.	Argen		One of the p	working with oroposed proj							
					our level of ag	greeme	ent with	n the fo	llowing	statem	ents.	
							Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know
			hree of these ntine area	fast food resta	urants, and others	s like	5	4	3	2	1	9
	a membe	er of my fa	amily might be	interested in v	vorking for one of	these	5	4	3	2	1	9
3. The	ese restau	ırants woı	uld provide ne	eded jobs for i	esidents in this ar	rea	5	4	3	2	1	9
1 /1			important to to make them h	•	rea and I would s	support	5	4	3	2	1	9
	23b.	items:	Chipotle,	Subway, Pa	etail food cha nnera, Jason's to eat at one	s Deli,	Noodle	es and (Compar	ny, etc.		

knowing that the menu prices might be somewhat higher than other fast food

_(3) Neutral _(4) Somewhat unlikely

restaurants?

__(1) Very likely __(2) Somewhat likely _(5) Very unlikely _(9) Don't know

24.		nunity Centers se a city opera							ou or so	meone II	ving with
		Never [Skip to Q Once per-year	25.]		3) 2 to 5 time 4) 6 to 10 tim			(5) More tha	an 10 times	per-year
	24a.	If you have u	sed a co	mmunity	center, ho	ow did y	ou us	e the cor	nmunity	center?	[Check all
			ium _	(2) Mee	ting space	(3) Kitche	en facility	(4) Other:	
	24b.	Which comm	unity cer	nter(s) ha	ve you us	ed? [Che	ck all	that apply	/.]		
		(01) Armou (02) Beatric (forme (03) Bethar (04) Bonne (05) Edward	te L. Lee Co rly JFK Con ny Communi r Springs Co	ommunity Cen nmunity Cen ity Center ommunity Ce	enter ter) enter	(07 (08 (09) Joe E) Kensi) Patric) Turne	ington Com cia "Diane"	rgentine Comunity Ce Kane Comon Center (ommunity C	ter
		u have any su e write your sug									
DEM	OGRAPI	HICS									
26.	Appro	eximately how years	many yea	ars have	you lived i	in Kansa	s City	, KS or V	Vyandot	te County	y?
27.	What	is your age?		years							
28.	Includ	ling yourself, l	now man	y persons	s in your h	ousehol	d are.				
	Ages 5-		Ages 20-		Ages Ages Ages			•	65-74: 75+:		
29.	Do yo	u own or rent	your cur	rent resid	ence?	(1) C	wn	(2) R	ent		



30.	Are you or other members of your household of Hispanic or Latino ancestry?(1) Yes(2) No
31.	Which of the following best describes your race?
	(1) African American/Black(4) White(5) Other:(3) Asian, Hawaiian or other Pacific Islander
32.	Would you say your total household income is
	(1) Under \$30,000(2) \$30,000 to \$59,999(3) \$60,000 to \$99,999(4) \$100,000 or more
33.	Your gender: (1) Male(2) Female

This concludes the survey – Thank you for your time!

Please return your survey in the postage-paid envelope addressed to: ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The Information printed to the right will ONLY be used to help identify which areas of the City are having problems with city services. If your address is not correct, please provide the correct information. Thank you.

