

Unified Government Community Survey

District 3

...helping organizations make better decisions since 1982

2020

Submitted to the Unified Government

by:

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66061

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Section 1

Importance-Satisfaction Analysis



IS Importance-Satisfaction Analysis

Unified Government – District 3

Investment Priorities

Recommended Priorities for the Next Two Years. In order to help the Unified Government identify investment priorities for the next two years, ETC Institute conducted an Importance-Satisfaction (I-S) analysis. This analysis examined the importance residents placed on each service and the level of satisfaction with each service. By identifying services of high importance and low satisfaction, the analysis identified which services will have the most impact on overall satisfaction with services over the next two years. If the Unified Government wants to improve its overall satisfaction rating, they should prioritize investments in services with the highest Importance Satisfaction (I-S) ratings.

- **Overall Priorities for the City by Major Category.** This analysis reviewed the importance of and satisfaction with major categories of City services. This analysis was conducted to help set the overall priorities for the City. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the City's overall satisfaction rating are listed below:
 - Maintenance of City streets (IS=0.4734)
- **Overall Priorities for the County by Major Category.** This analysis reviewed the importance of and satisfaction with major categories of County services. This analysis was conducted to help set the overall priorities for the County. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the County's overall satisfaction rating are listed below:
 - Area Agency on aging services (IS=0.2167)
 - Motor Vehicle Registration (IS=0.2025)
- **Priorities with Departments.** This analysis reviewed the importance of and satisfaction with services within departments and specific service areas. This analysis was conducted to help set the overall priorities for the Unified Government. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the Unified Government's overall satisfaction rating are listed below:
 - **Public Safety**
 - City's overall efforts to prevent crime (IS=0.2946)
 - Visibility of police in neighborhoods (IS=0.2477)
 - **City Maintenance**
 - Maintenance of streets in your neighborhood (IS=0.3765)
 - Maintenance of sidewalks in your neighborhood (IS=0.2765)
 - Snow removal on neighborhood streets (IS=0.2117)
 - **Parks and Recreation**
 - Number of walking & biking trails (IS=0.2071)



- **Enforcement of Codes and Ordinances**

- Enforcing clean-up of junk, trash, & debris City-wide (IS=0.3616)
- Enforcing mowing & trimming of weeds on private and/or vacant property City-wide (IS=0.2394)
- Enforcing clean-up of junk, trash, & debris in your neighborhood (IS=0.2196)

The full Importance-Satisfaction results for District 3 can be found on the following pages.

2020 Importance-Satisfaction Rating

Kansas City, Kansas & Wyandotte County Community Survey

Neighborhood/Community Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS >.20)</u>						
Maintenance of City streets	66%	1	29%	14	0.4734	1
<u>High Priority (IS .10-.20)</u>						
Storm water runoff/management system	28%	3	36%	10	0.1816	2
Code enforcement	27%	4	35%	11	0.1744	3
Communication with the public	26%	5	36%	9	0.1632	4
Public transportation	24%	7	32%	13	0.1604	5
Police services	35%	2	65%	3	0.1236	6
<u>Medium Priority (IS <.10)</u>						
Sewer utility system	17%	9	43%	6	0.0999	7
Trash collection & recycling	25%	6	63%	4	0.0926	8
Parks & recreation facilities	19%	8	51%	5	0.0907	9
Planning & zoning	13%	11	35%	12	0.0853	10
Parks & recreation programs	10%	12	39%	8	0.0632	11
Municipal court	8%	13	40%	7	0.0464	12
Fire services	15%	10	82%	1	0.0279	13
Ambulance services	8%	14	79%	2	0.0160	14

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, third, and fourth most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

2020 Importance-Satisfaction Rating

Kansas City, Kansas & Wyandotte County Community Survey

County Level Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS >.20)</u>						
Area Agency on aging services	31%	2	29%	11	0.2167	1
Motor Vehicle Registration	38%	1	47%	3	0.2025	2
<u>High Priority (IS .10-.20)</u>						
Services for developmental disabilities	26%	5	30%	10	0.1788	3
Senior transportation	24%	6	27%	12	0.1771	4
Customer service provided by Unified Government employees	28%	3	46%	5	0.1548	5
County Appraiser's Office services	21%	8	36%	8	0.1365	6
Public Health Department services	22%	7	42%	7	0.1310	7
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	28%	4	54%	2	0.1279	8
District Attorneys' Office	17%	9	33%	9	0.1136	9
<u>Medium Priority (IS <.10)</u>						
3-1-1 Call Center	15%	11	46%	4	0.0789	10
Local Election Process	17%	10	57%	1	0.0724	11
Treasurer's Office	10%	12	45%	6	0.0523	12

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, third, and fourth most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

2020 Importance-Satisfaction Rating

Kansas City, Kansas & Wyandotte County Community Survey

Public Safety Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very Priority (IS >.20)</u>						
City's overall efforts to prevent crime	46%	2	35%	8	0.2946	1
Visibility of police in neighborhoods	48%	1	49%	4	0.2477	2
<u>High Priority (IS .10-.20)</u>						
Visibility of Code Enforcement in your neighborhood	28%	3	34%	9	0.1872	3
Quality of animal control in your neighborhood	26%	4	39%	7	0.1548	4
Visibility of police in neighborhood retail areas	23%	6	46%	5	0.1214	5
How quickly police department personnel respond to emergencies	25%	5	52%	3	0.1188	6
Enforcement of traffic laws	19%	7	43%	6	0.1081	7
<u>Medium Priority (IS <.10)</u>						
How quickly fire department responds to fires	8%	8	74%	2	0.0208	8
How quickly fire department responds to medical emergency calls	8%	9	78%	1	0.0167	9

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

2020 Importance-Satisfaction Rating

Kansas City, Kansas & Wyandotte County Community Survey

Maintenance Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very Priority (IS >.20)</u>						
Maintenance of streets in your neighborhood	50%	1	25%	10	0.3765	1
Maintenance of sidewalks in your neighborhood	35%	2	20%	12	0.2765	2
Snow removal on neighborhood streets	34%	3	37%	6	0.2117	3
<u>High Priority (IS .10-.20)</u>						
Maintenance of major City streets	29%	4	40%	4	0.1727	4
Overall cleanliness of streets & other public areas	22%	5	28%	9	0.1592	5
Maintenance of curbs in your neighborhood	19%	6	22%	11	0.1476	6
Maintenance of stormwater drainage system in your neighborhood	16%	7	34%	7	0.1026	7
<u>Medium Priority (IS <.10)</u>						
Maintenance of alleys in your neighborhood	9%	9	17%	13	0.0704	8
Snow removal on major City streets	12%	8	60%	1	0.0473	9
Overall appearance of downtown including lighting, landscaping & planter boxes	7%	10	39%	5	0.0433	10
Maintenance of City buildings	6%	11	41%	3	0.0343	11
Maintenance of street signs/traffic signals	5%	12	51%	2	0.0246	12
Maintenance of downtown parking lots	3%	13	32%	8	0.0211	13

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

2020 Importance-Satisfaction Rating

Kansas City, Kansas & Wyandotte County Community Survey

Parks and Recreation

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very Priority (IS >.20)</u>						
Number of walking & biking trails	30%	2	31%	6	0.2071	1
<u>High Priority (IS .10-.20)</u>						
Maintenance of parks & equipment	32%	1	47%	1	0.1717	2
Youth recreation programs	21%	4	24%	11	0.1620	3
Swimming pool & spray parks	19%	5	19%	15	0.1563	4
Community centers	25%	3	37%	3	0.1553	5
Programs for seniors	14%	7	21%	13	0.1114	6
<u>Medium Priority (IS <.10)</u>						
Adult recreation programs	12%	8	21%	14	0.0981	7
Number of parks	17%	6	45%	2	0.0916	8
Fees charged for recreation programs	7%	9	27%	9	0.0496	9
Ease of registering for recreation programs	7%	10	27%	8	0.0479	10
Number of outdoor athletic fields	5%	11	36%	4	0.0321	11
Tennis courts	3%	12	24%	10	0.0191	12
Skateboard parks	2%	13	28%	7	0.0108	13
Futsal courts	1%	14	22%	12	0.0094	14
Sunflower Hills Golf Course	0%	15	34%	5	0.0026	15

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

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Satisfaction %:

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2020 Importance-Satisfaction Rating

Kansas City, Kansas & Wyandotte County Community Survey

Codes and Ordinances

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS >.20)</u>						
Enforcing clean-up of junk, trash, & debris (blight) City-wide	53%	1	32%	6	0.3616	1
Enforcing mowing & trimming of weeds on private and/or vacant property City-wide	35%	3	31%	7	0.2394	2
Enforcing clean-up of junk, trash, & debris (blight), in your neighborhood	36%	2	39%	3	0.2196	3
<u>High Priority (IS .10-.20)</u>						
Enforcing maintenance of residential property (houses) in your neighborhood	27%	4	39%	2	0.1625	4
Enforcing mowing & trimming of weeds on private and/or vacant property in your neighborhood	22%	6	37%	5	0.1405	5
Enforcing removal of inoperable or junk cars in your neighborhood	23%	5	40%	1	0.1383	6
Enforcing maintenance of commercial/business property	21%	7	39%	4	0.1261	7

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

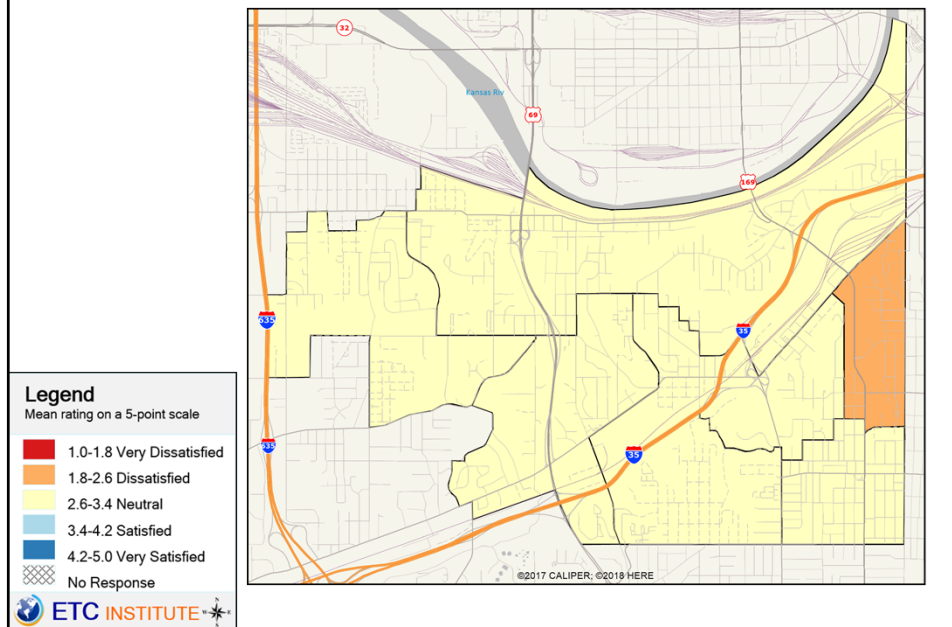
Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

Section 2

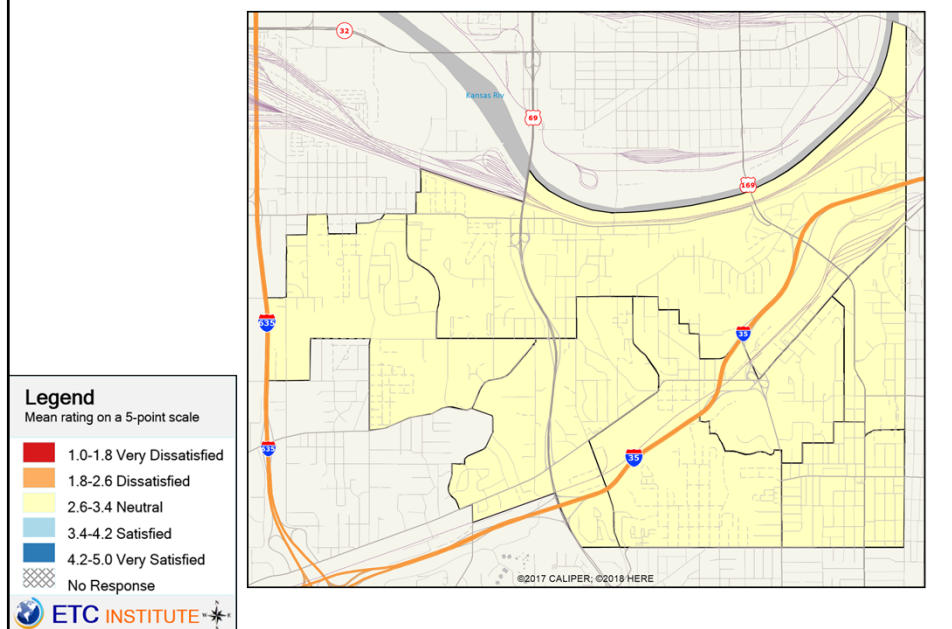
GIS Maps

Q01.1 Satisfaction with: Police services



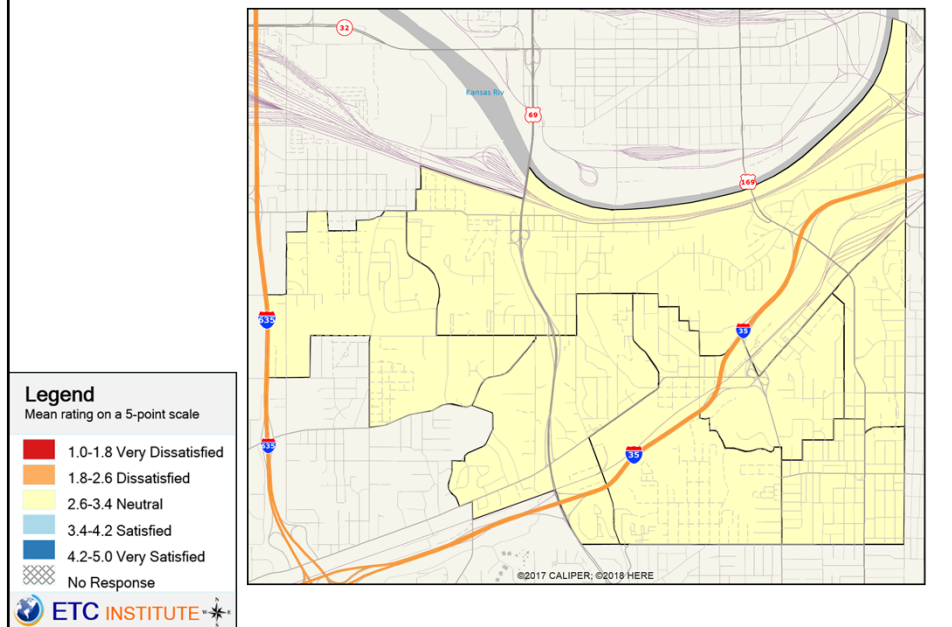
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Q01.2 Satisfaction with: Fire services



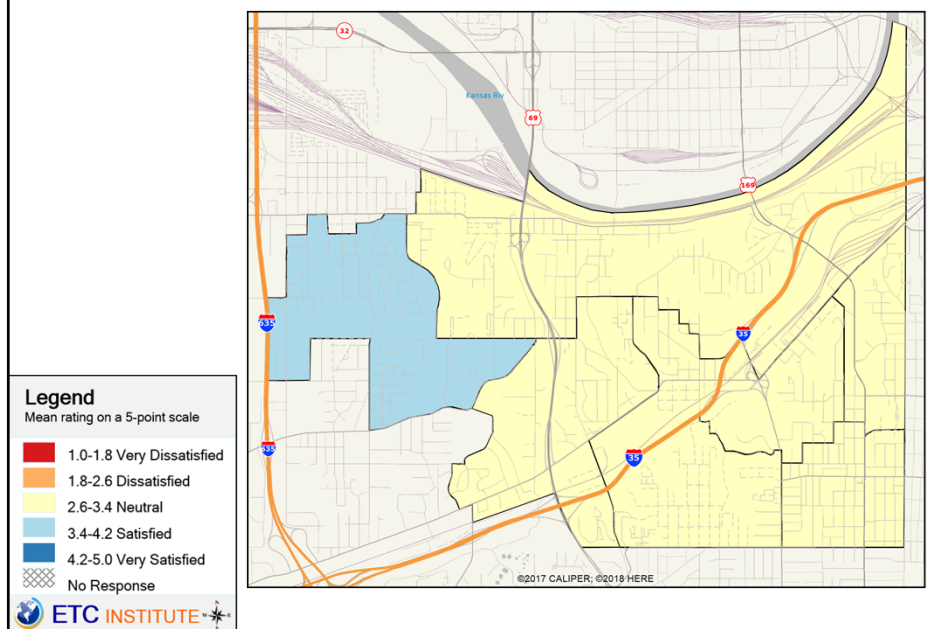
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Q01.3 Satisfaction with: Ambulance services



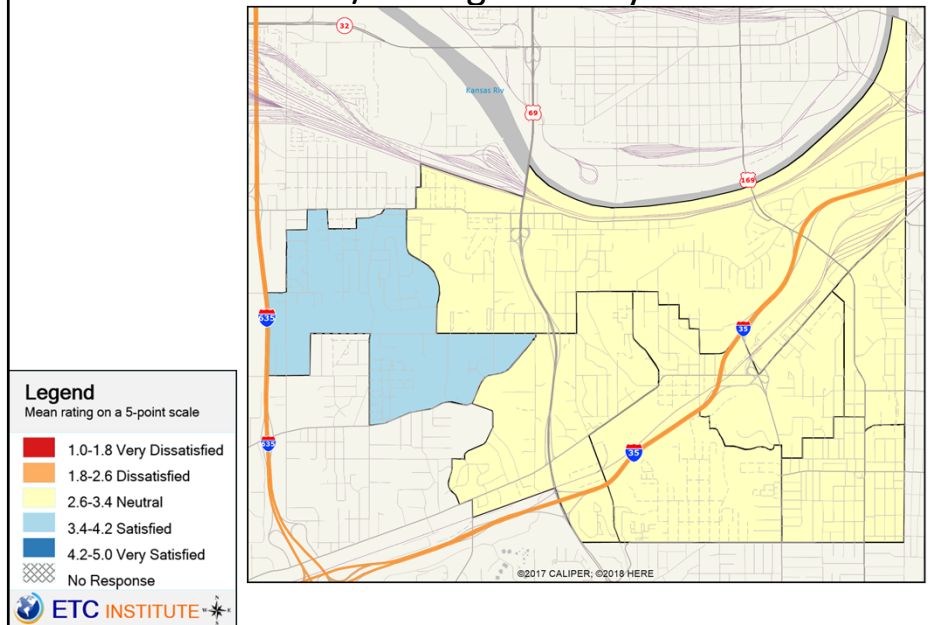
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Q01.4 Satisfaction with: Maintenance of city streets



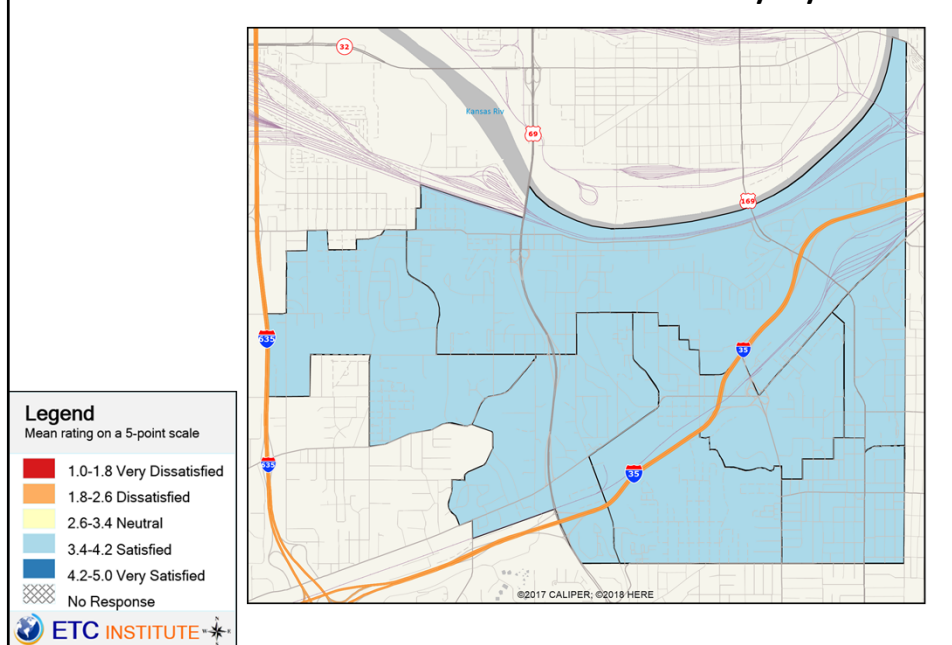
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Q01.5 Satisfaction with: Storm water runoff/management system



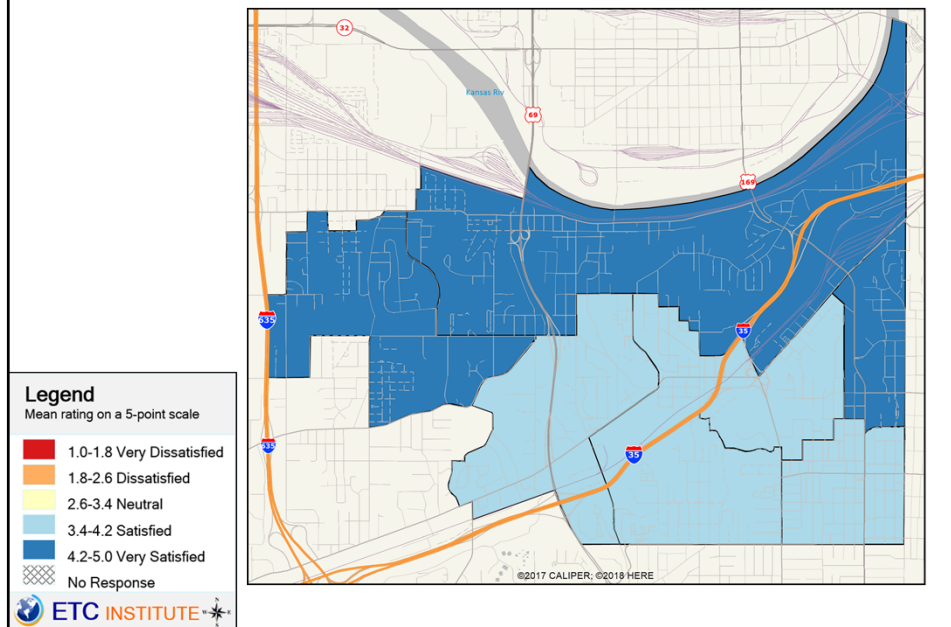
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Q01.6 Satisfaction with: Sewer utility system



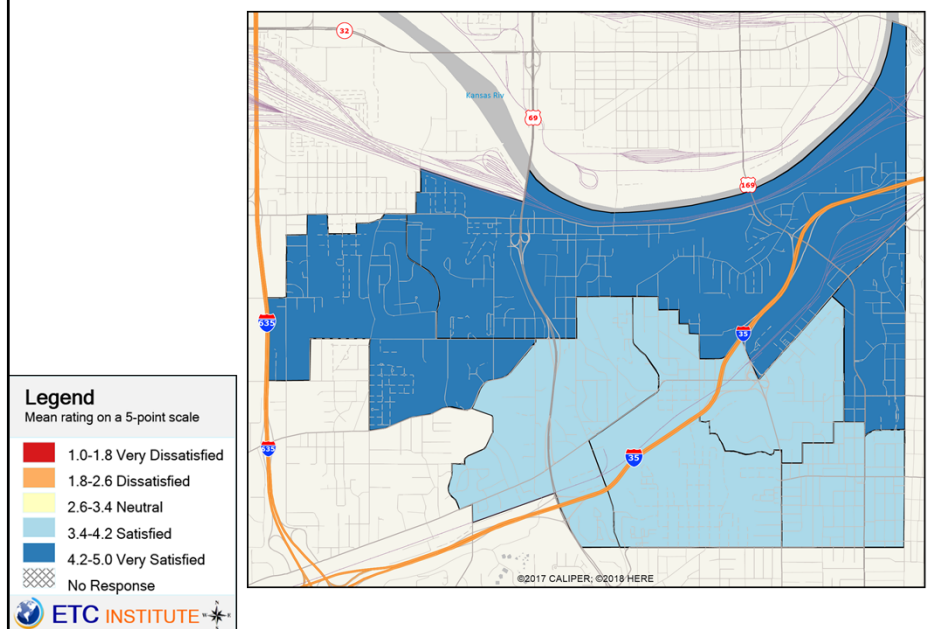
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Q01.7 Satisfaction with: Trash collection and recycling



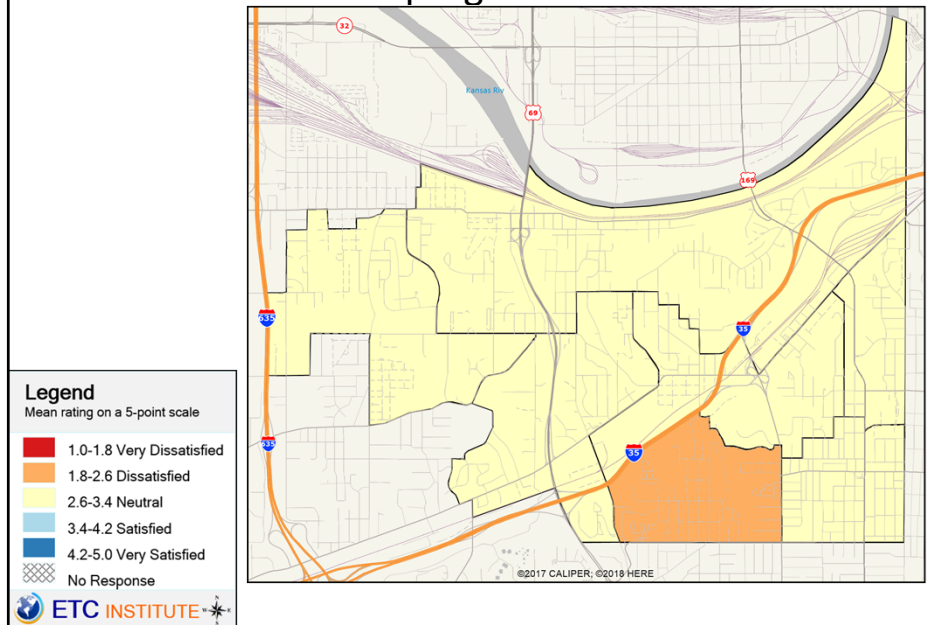
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Q01.8 Satisfaction with: Parks and recreation facilities



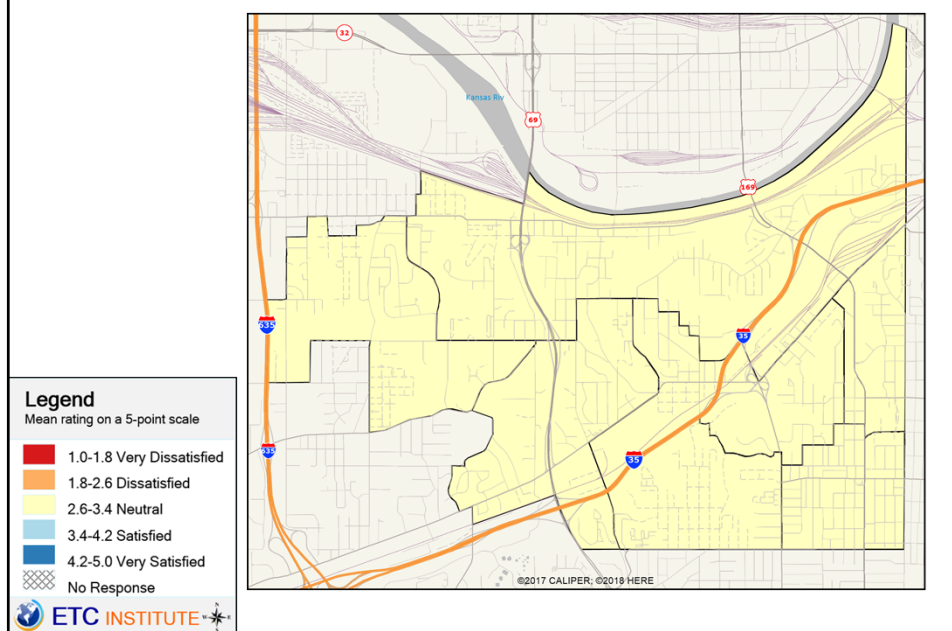
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Q01.9 Satisfaction with: Parks and recreation programs



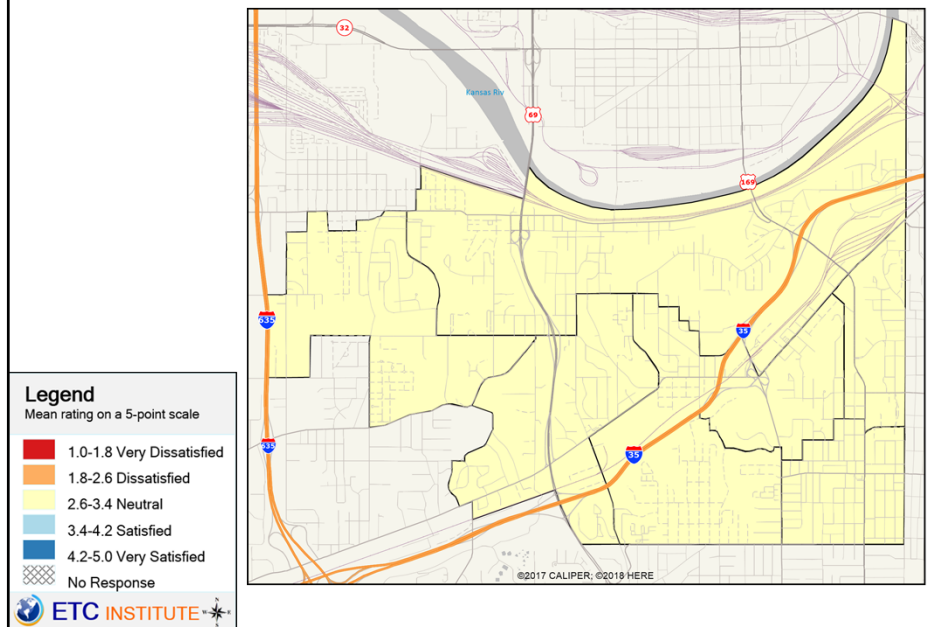
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Q01.10 Satisfaction with: Code enforcement



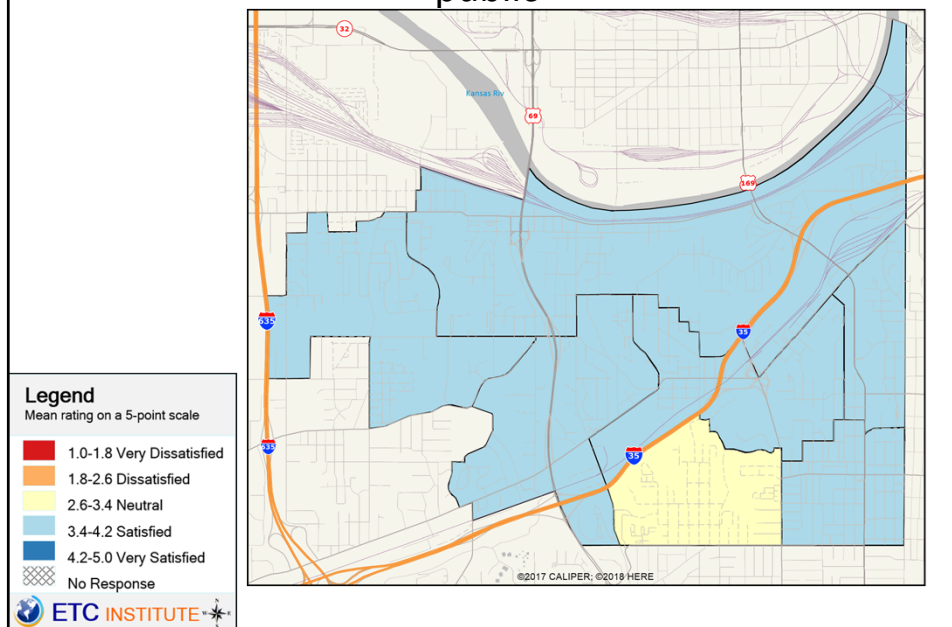
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Q01.11 Satisfaction with: Planning and zoning



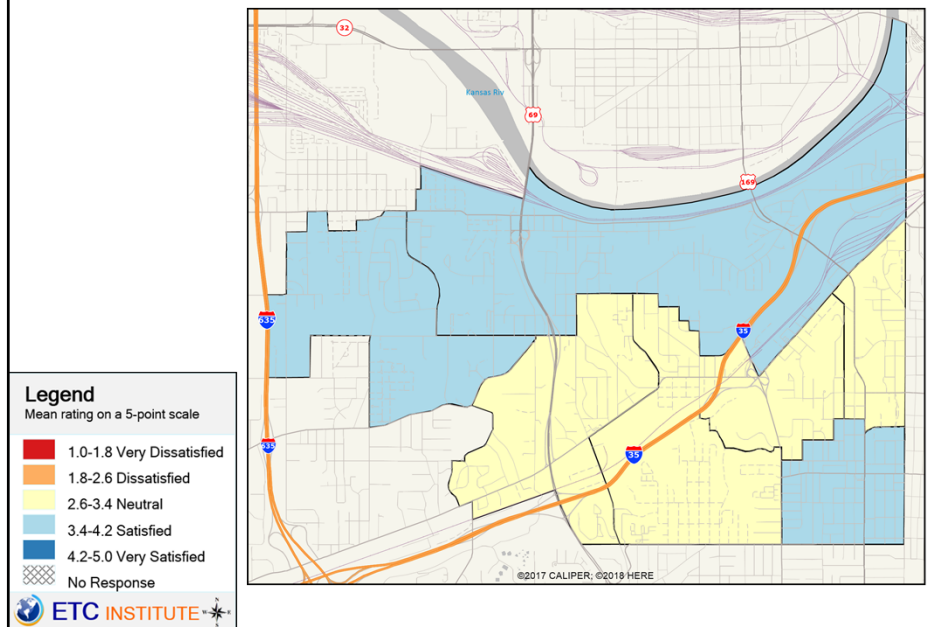
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Q01.12 Satisfaction with: Communication with the public



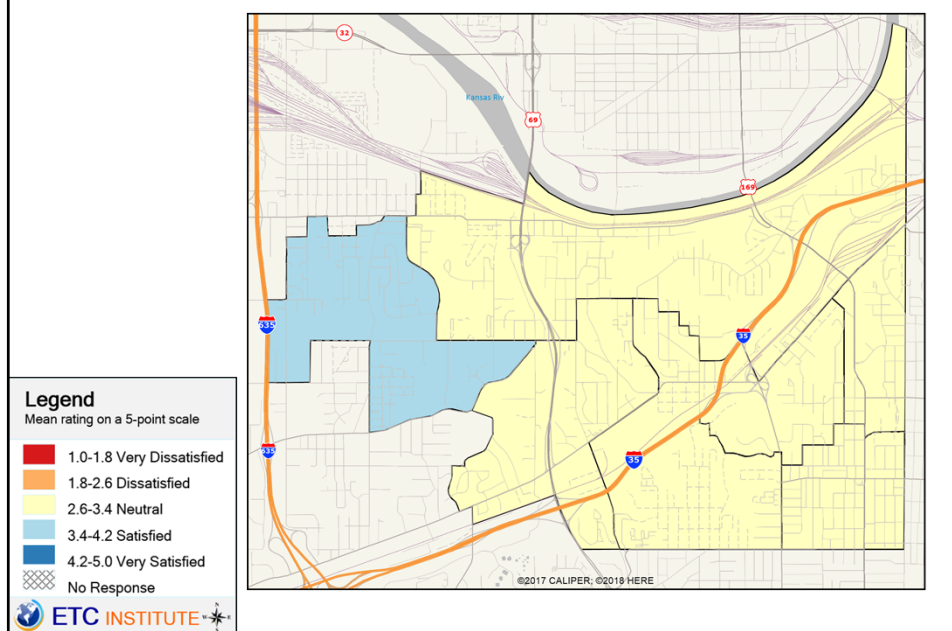
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Q01.13 Satisfaction with: Municipal court



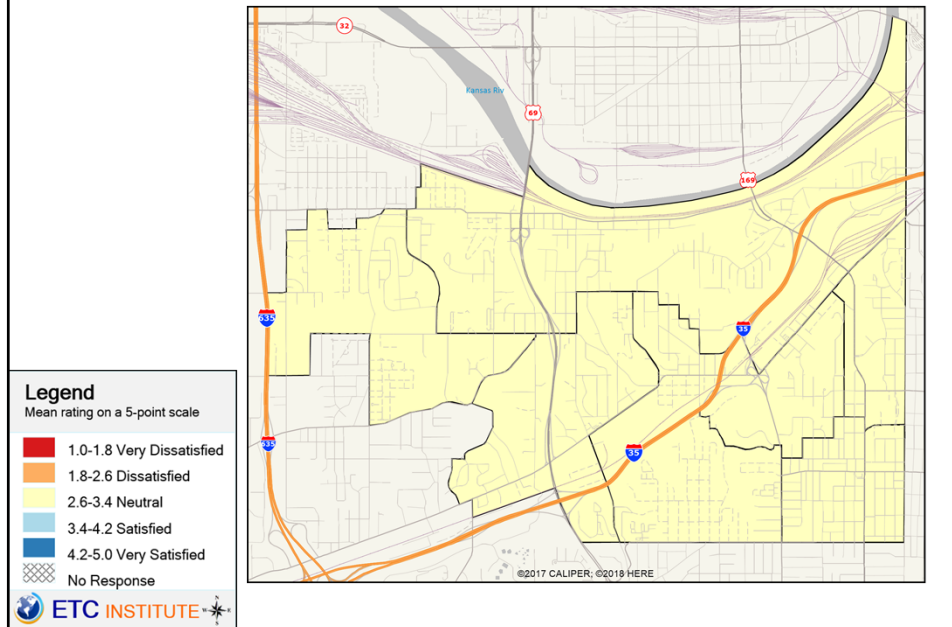
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Q01.14 Satisfaction with: Public transportation



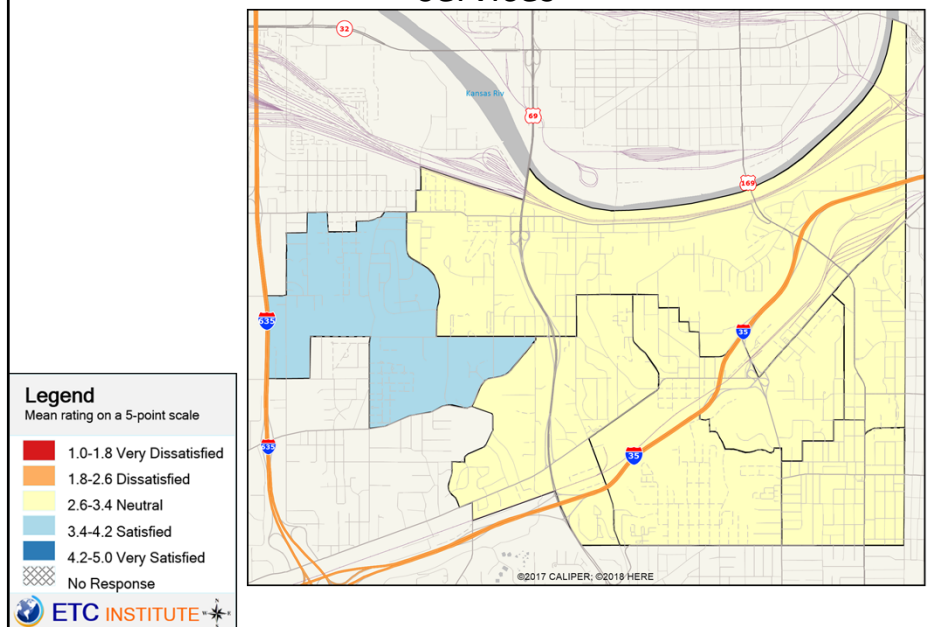
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Q03.15 Satisfaction with: Services for developmental disabilities



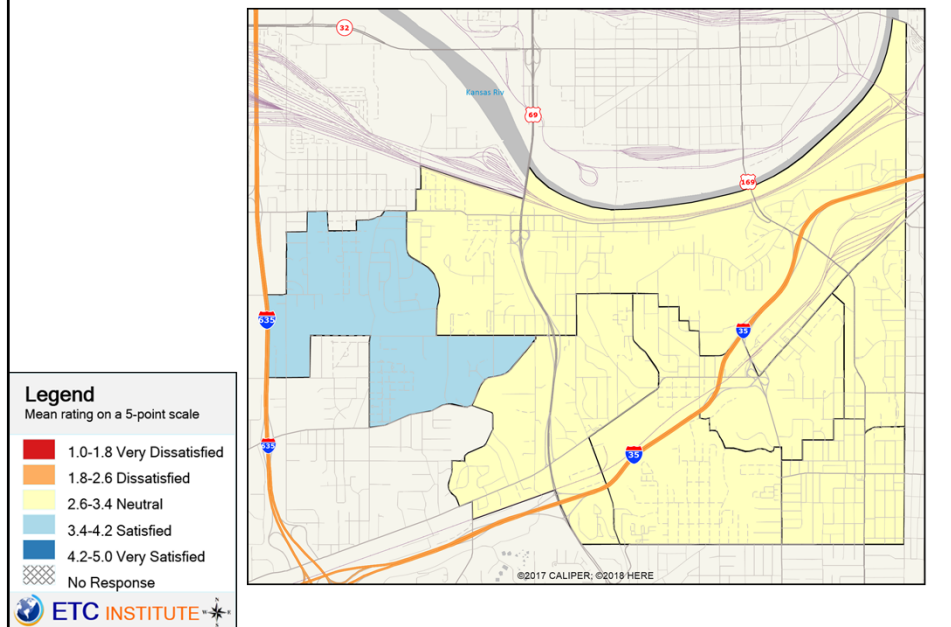
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Q03.16 Satisfaction with: Area Agency on Aging services



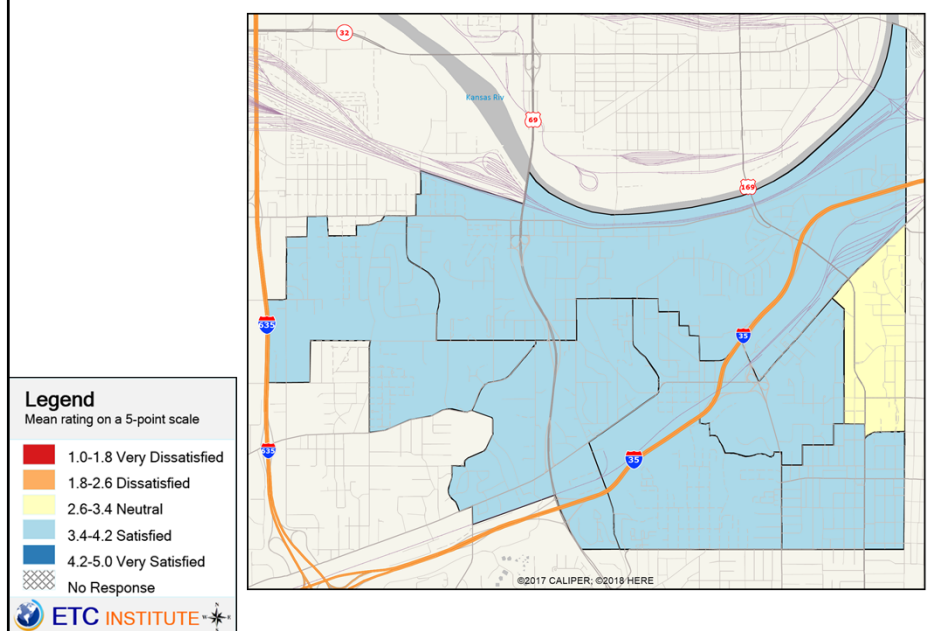
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Q03.17 Satisfaction with: Senior transportation



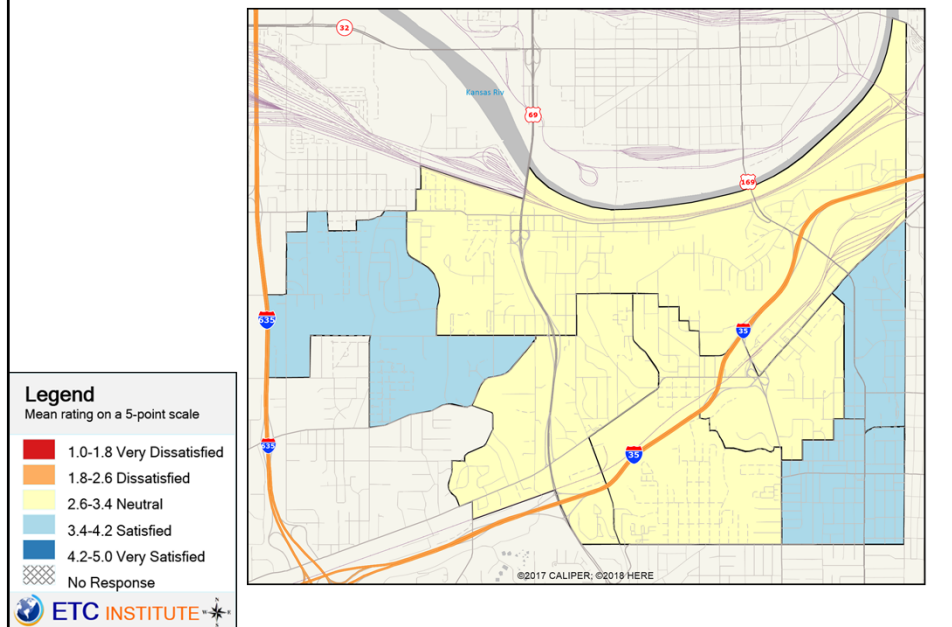
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Q03.18 Satisfaction with: 3-1-1 Call Center



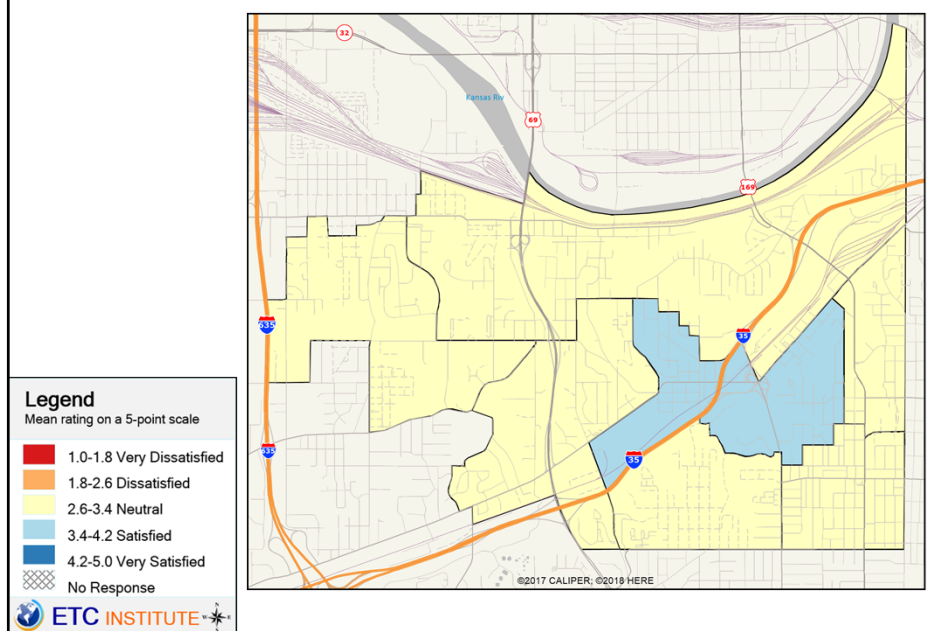
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Q03.19 Satisfaction with: Treasurer's Office



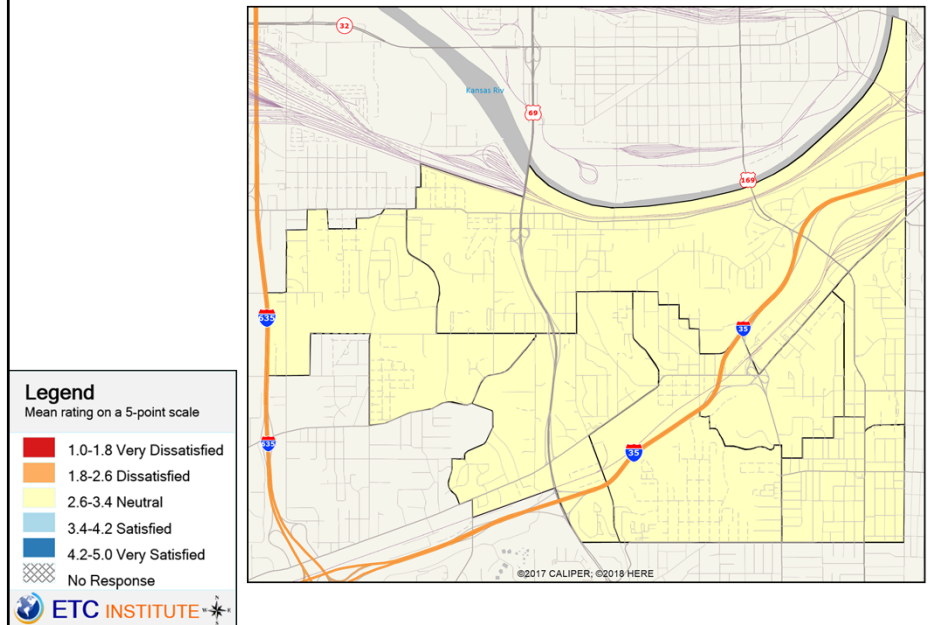
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Q03.20 Satisfaction with: Motor Vehicle Registration



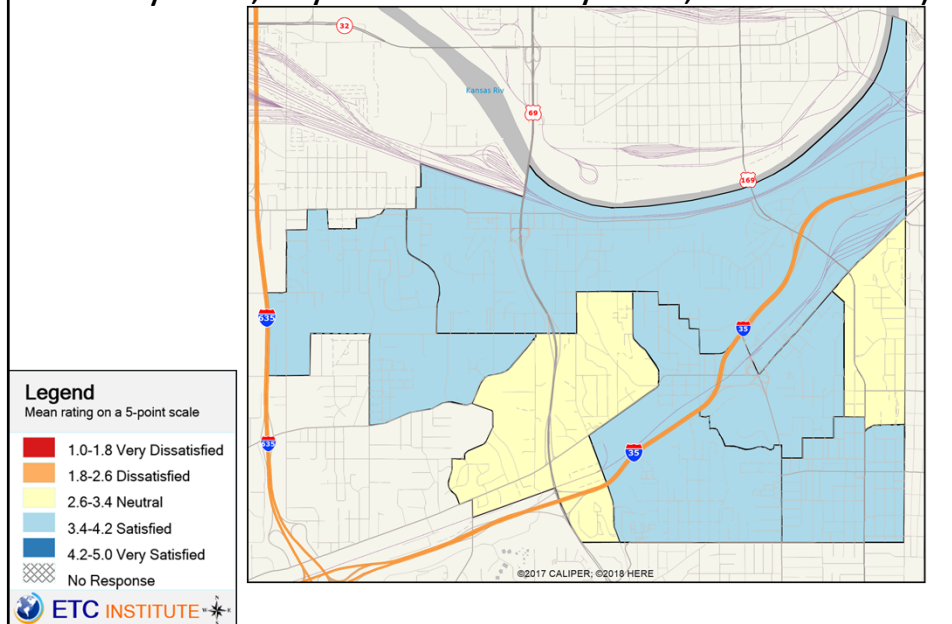
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Q03.21 Satisfaction with: County Appraiser's Office services



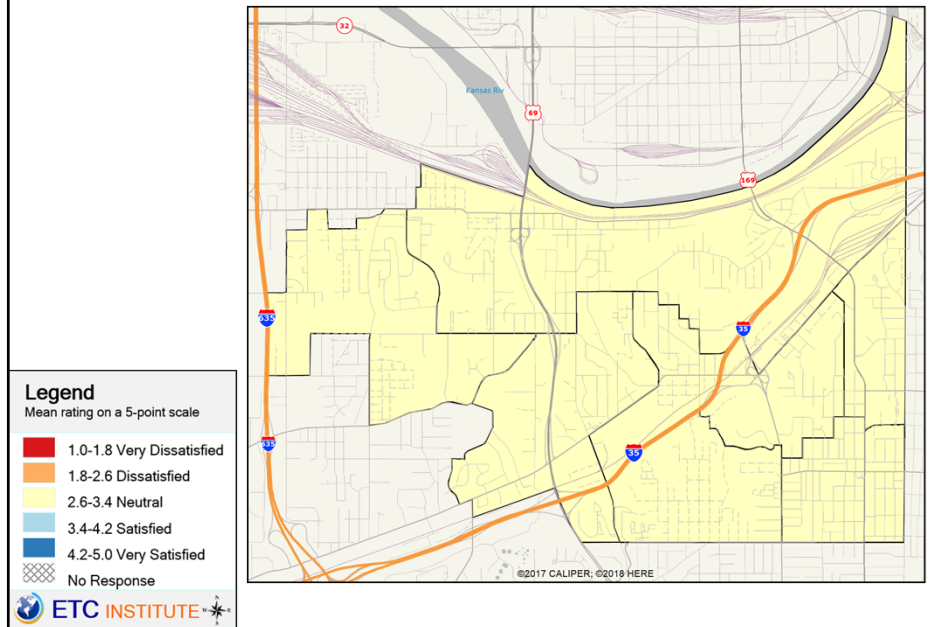
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Q03.22 Satisfaction with: County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)



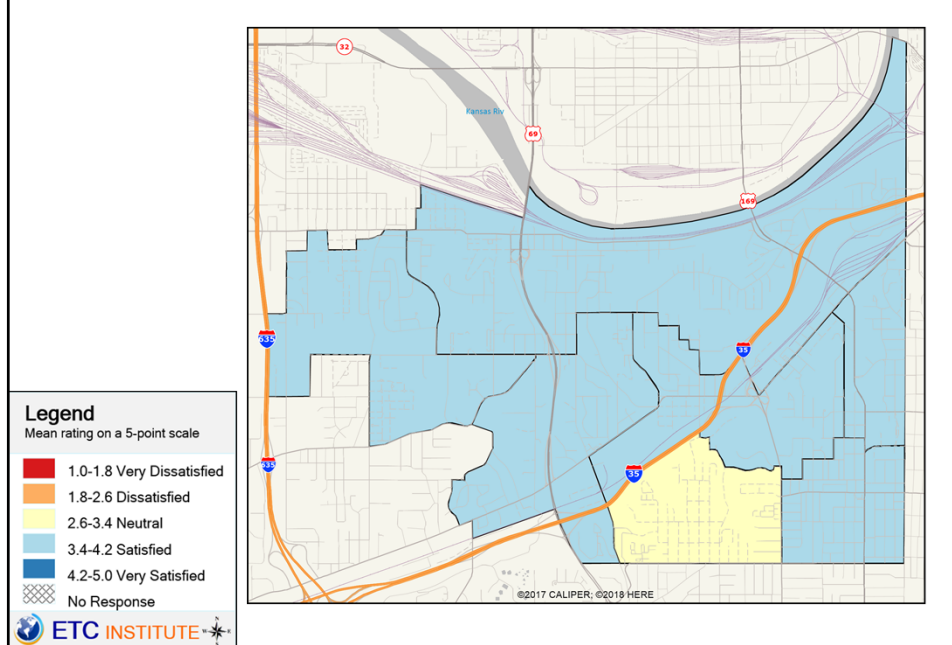
22

Q03.23 Satisfaction with: The District Attorneys' Office



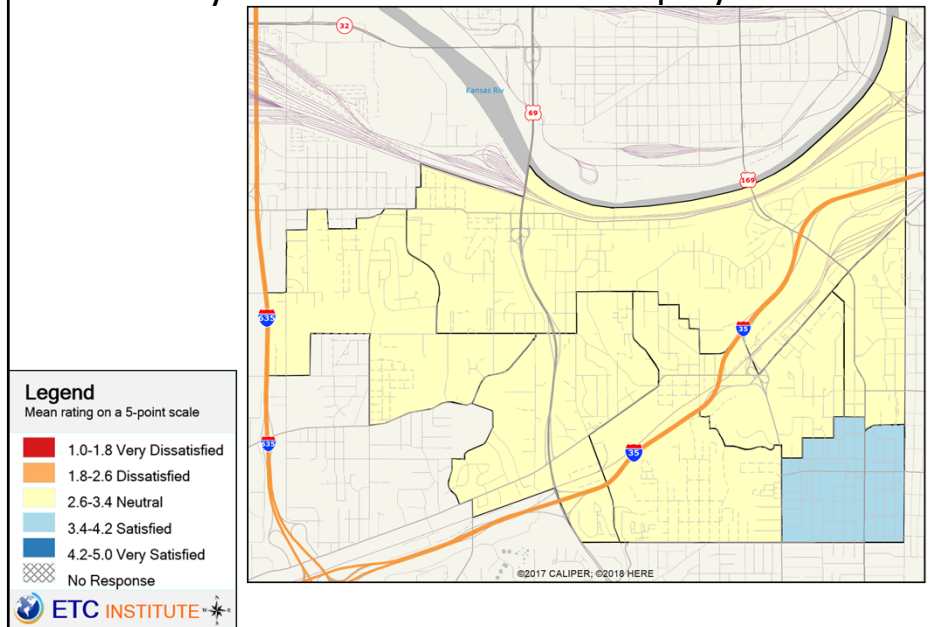
23

Q03.24 Satisfaction with: Local Election Process



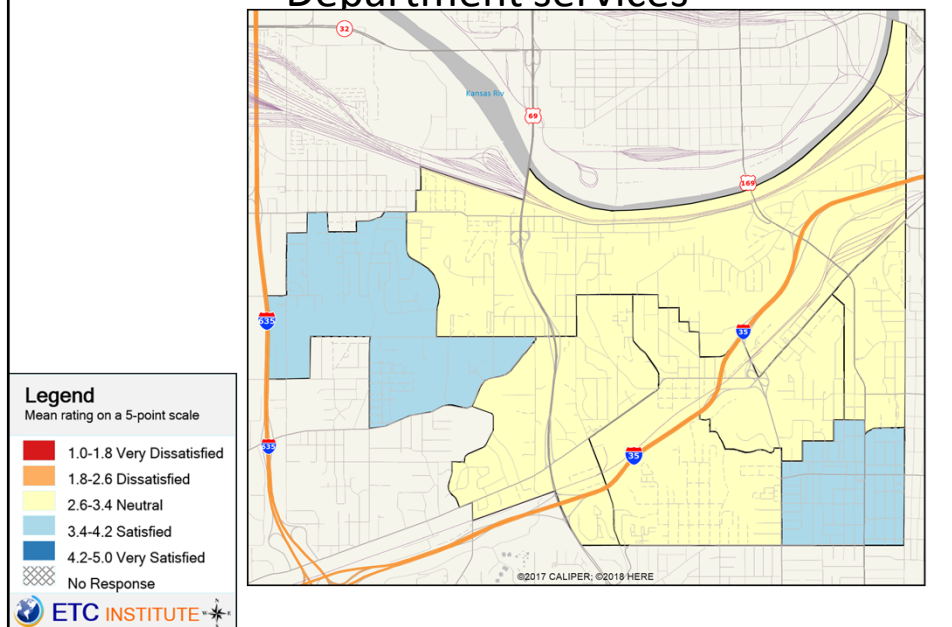
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Q03.25 Satisfaction with: Customer service provided by Unified Government employees



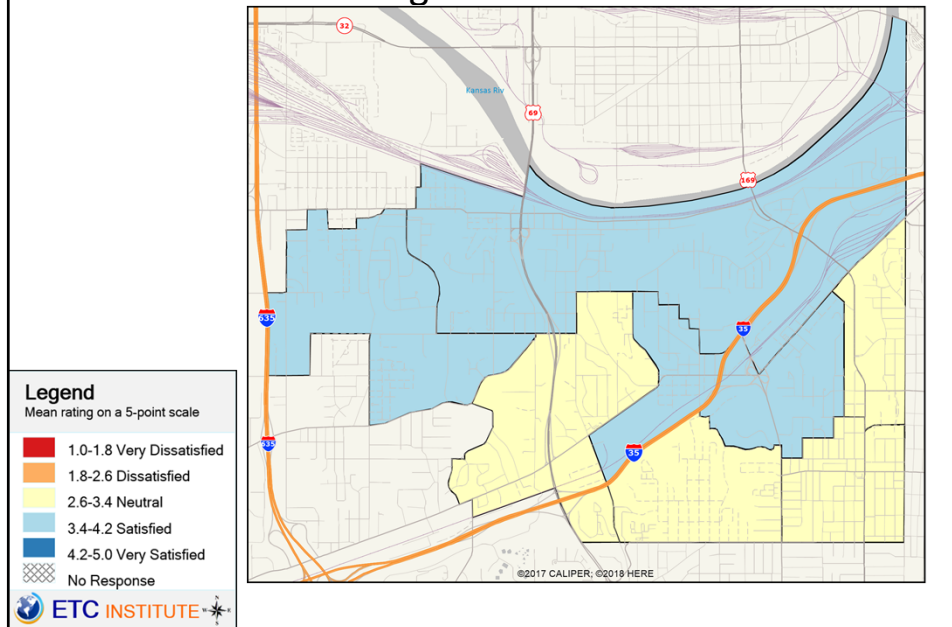
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Q03.26 Satisfaction with: Public Health Department services



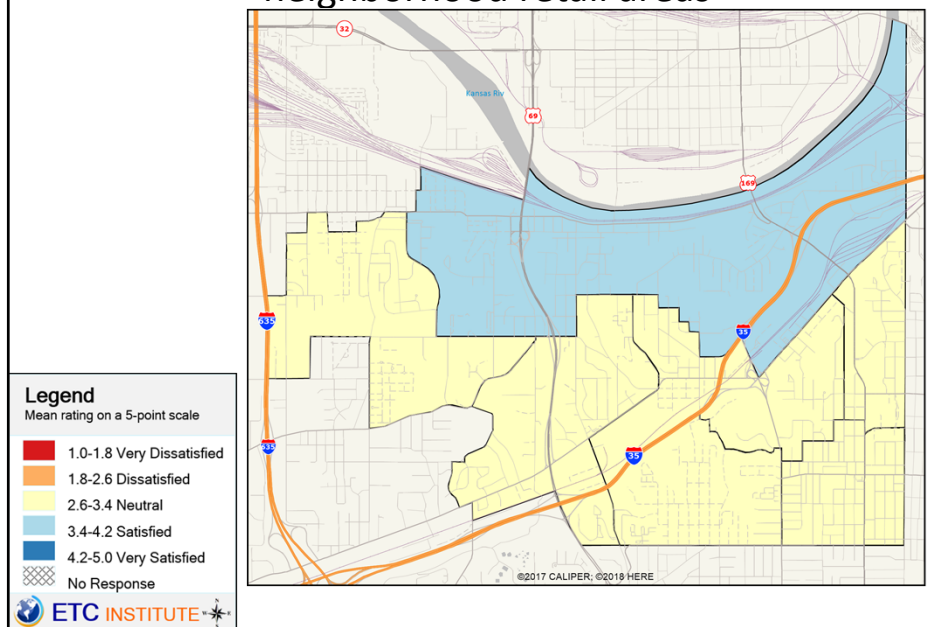
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Q06.1 Satisfaction with: The visibility of police in neighborhoods



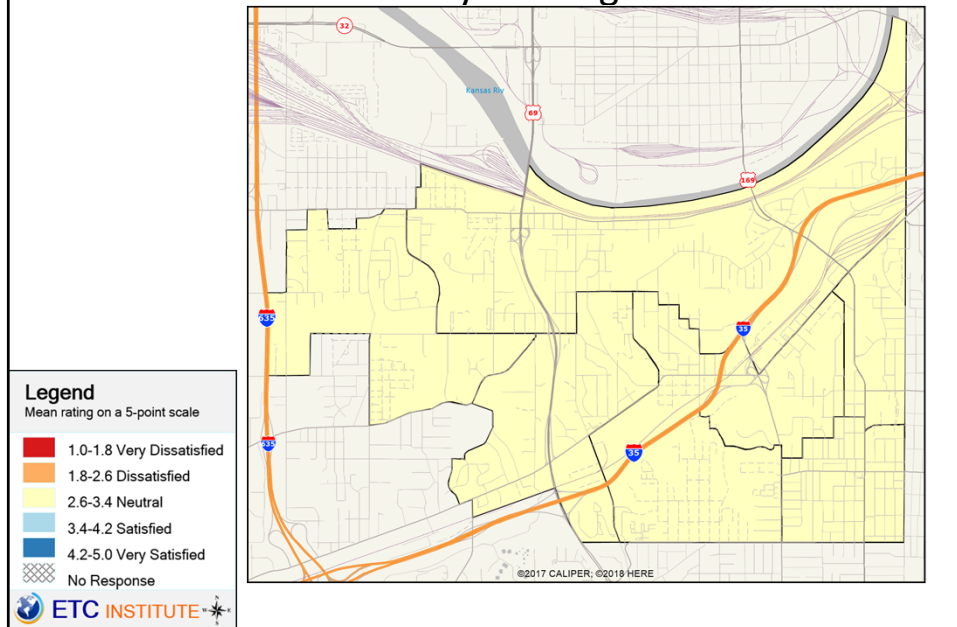
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Q06.2 Satisfaction with: The visibility of police in neighborhood retail areas



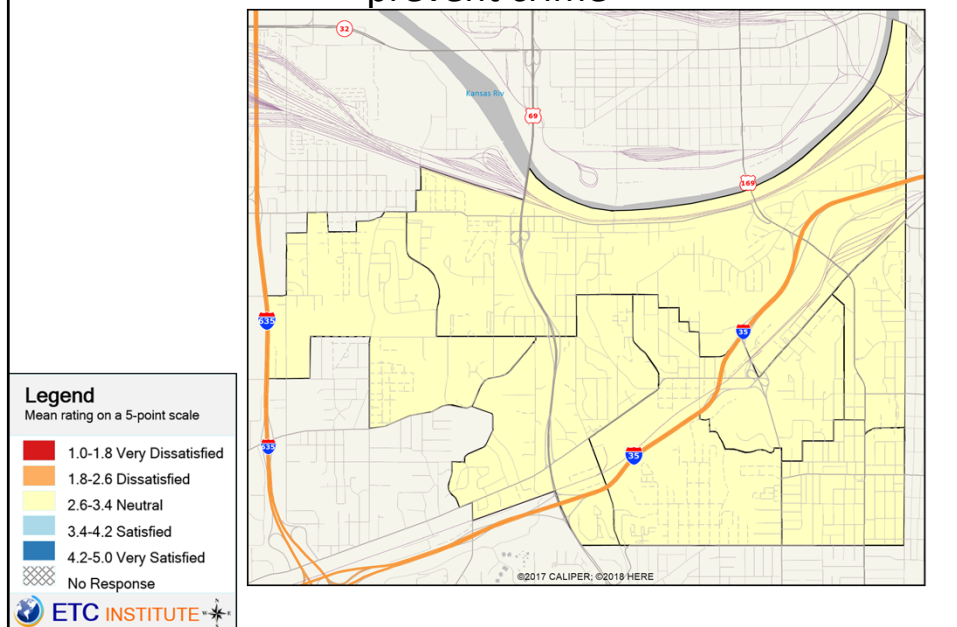
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Q06.3 Satisfaction with: The visibility of Code Enforcement in your neighborhood



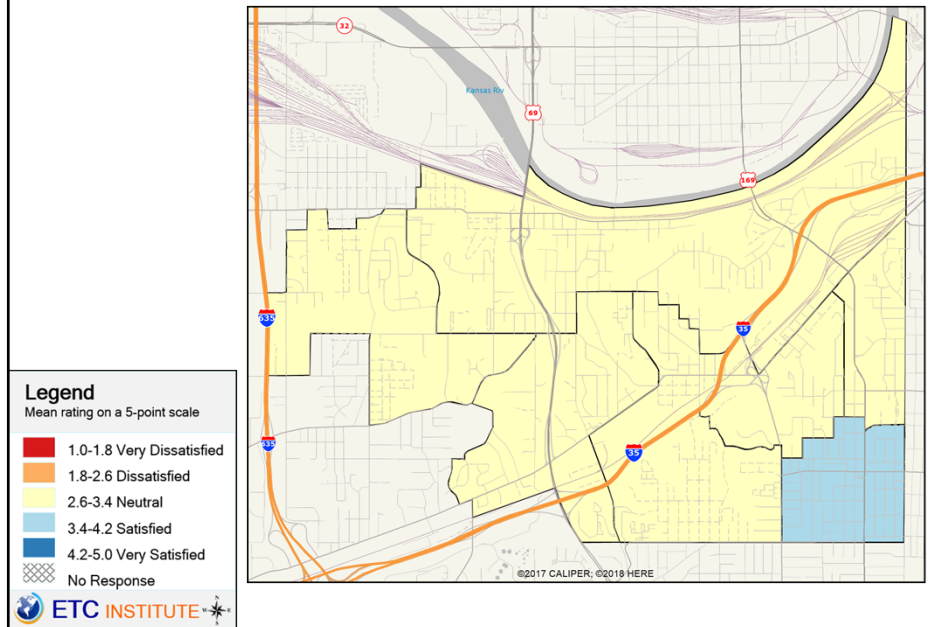
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Q06.4 Satisfaction with: The city's overall efforts to prevent crime



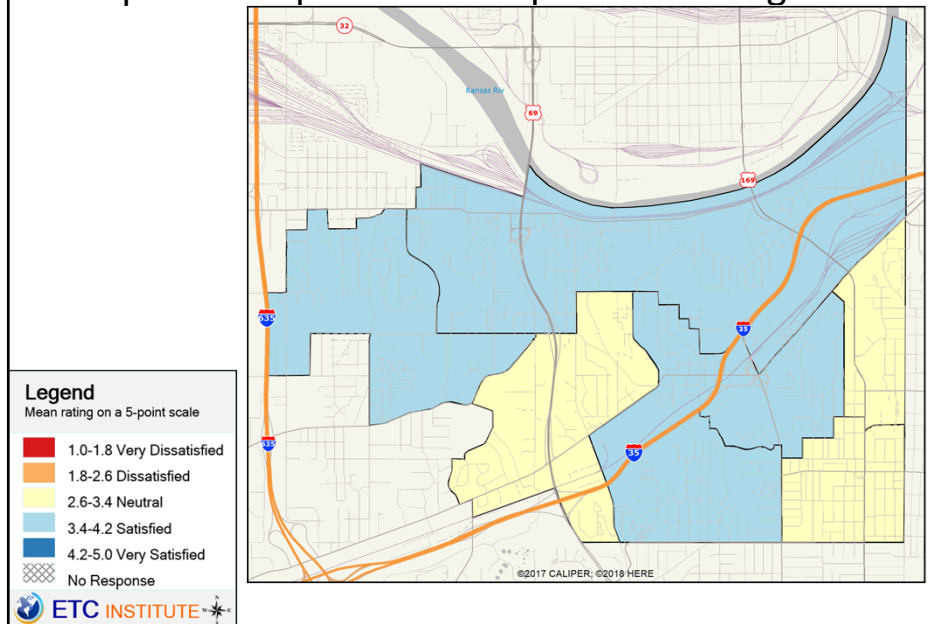
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Q06.5 Satisfaction with: Enforcement of traffic laws



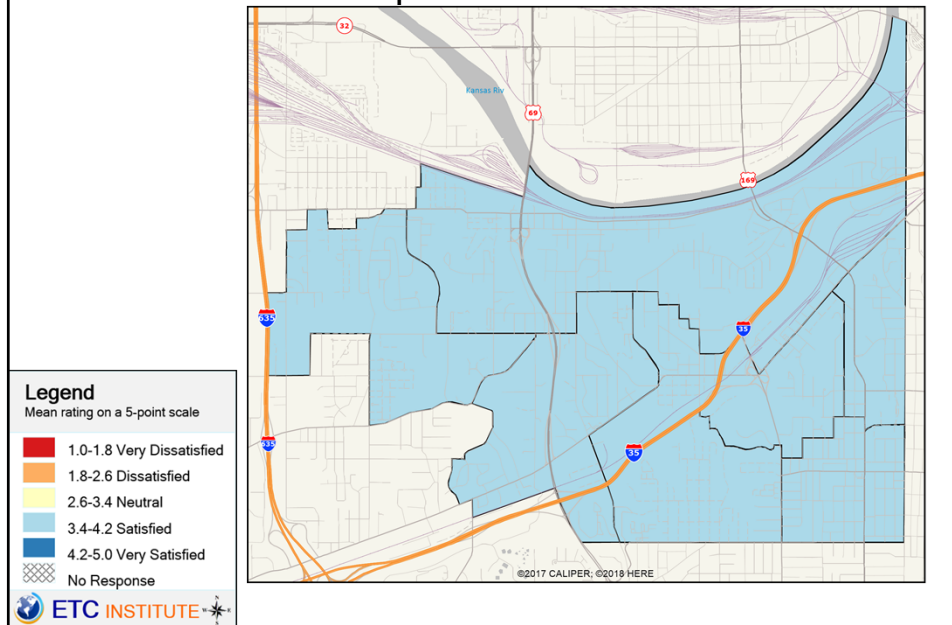
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Q06.6 Satisfaction with: How quickly police department personnel respond to emergencies



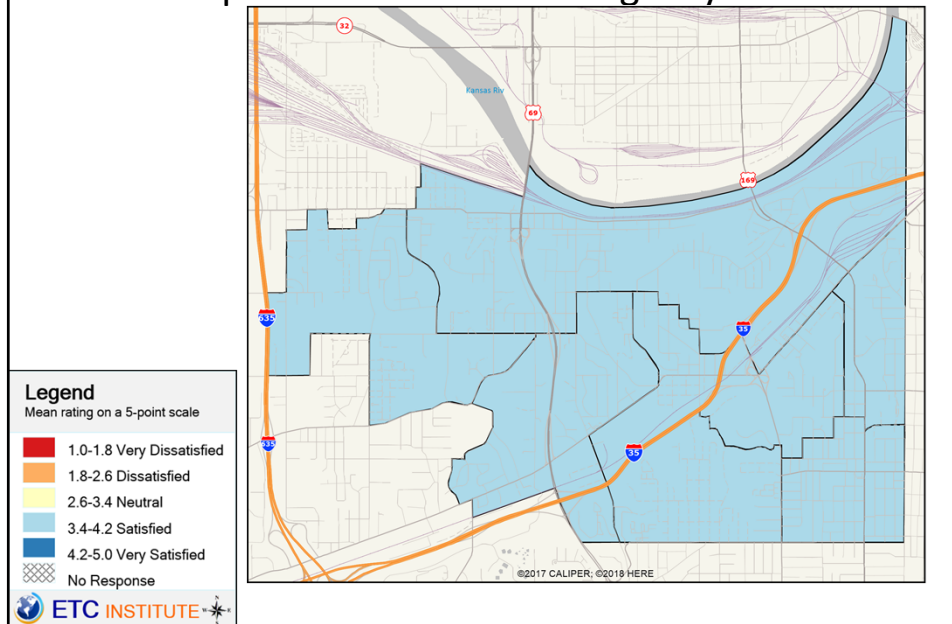
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Q06.7 Satisfaction with: How quickly fire department responds to fires



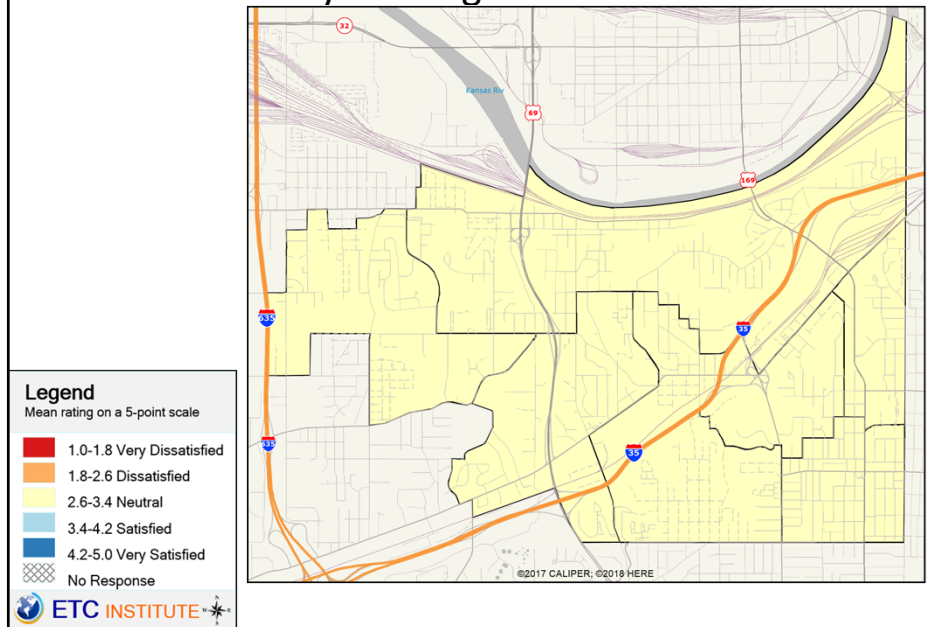
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Q06.8 Satisfaction with: How quickly fire department responds to medical emergency calls



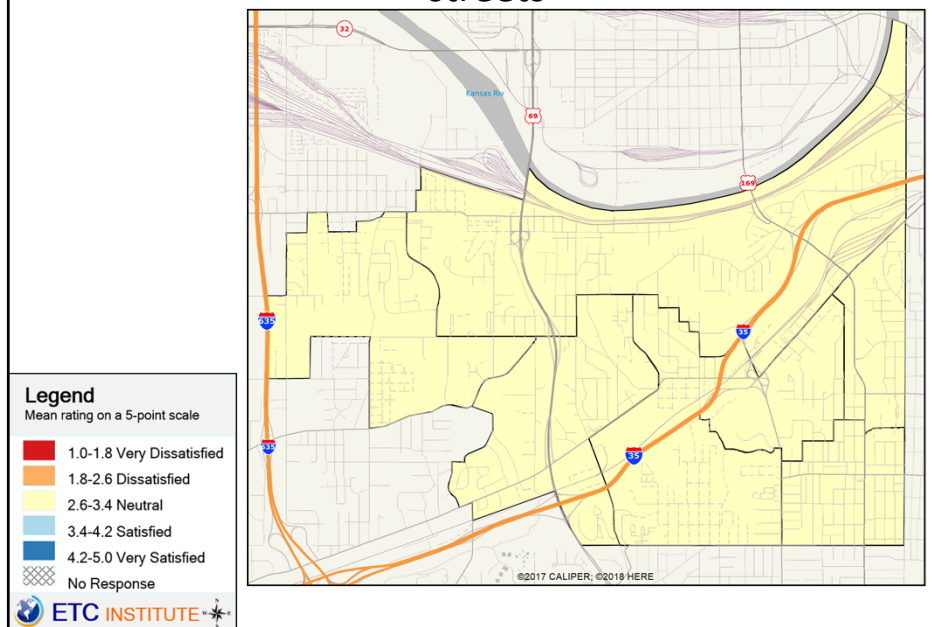
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Q06.9 Satisfaction with: Quality of animal control in your neighborhood



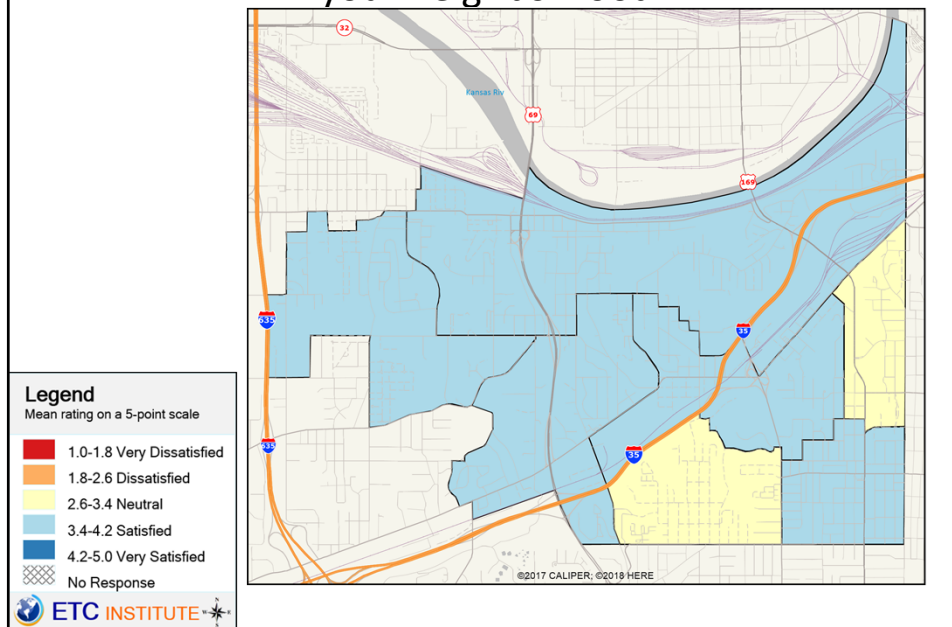
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Q08.1 Satisfaction with: Maintenance of major city streets



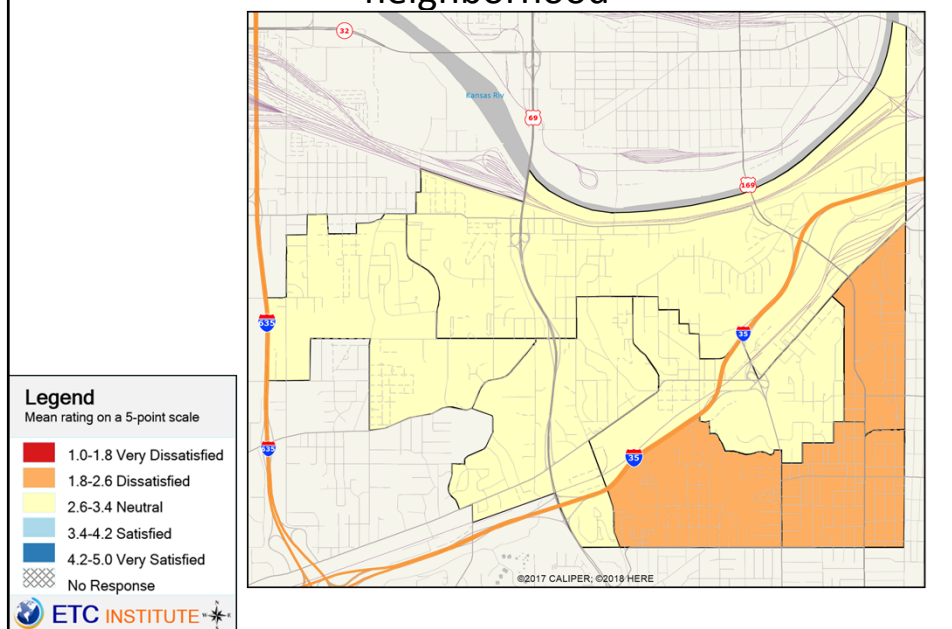
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Q08.2 Satisfaction with: Maintenance of streets in your neighborhood



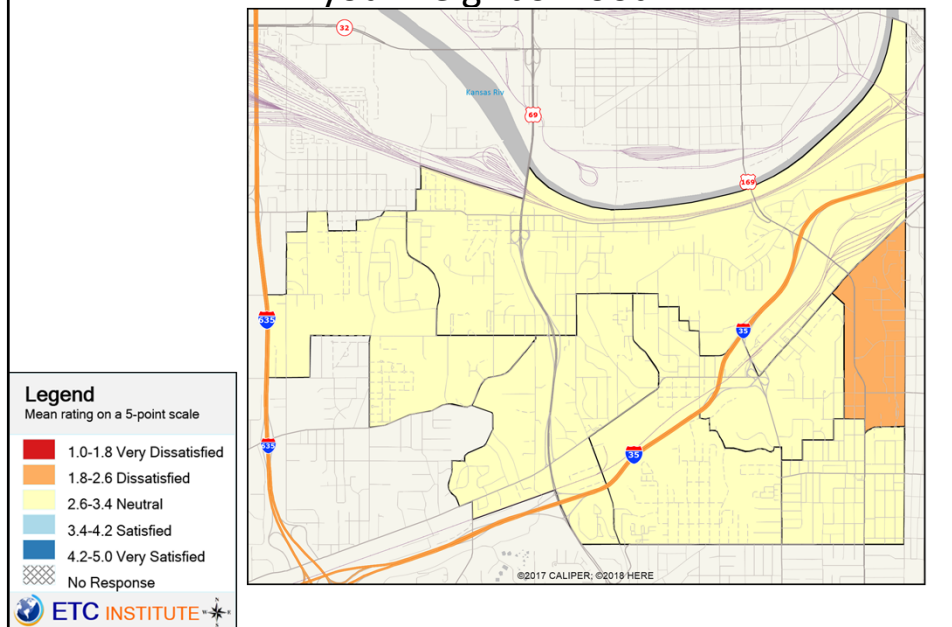
37

Q08.3 Satisfaction with: Maintenance of alleys in your neighborhood



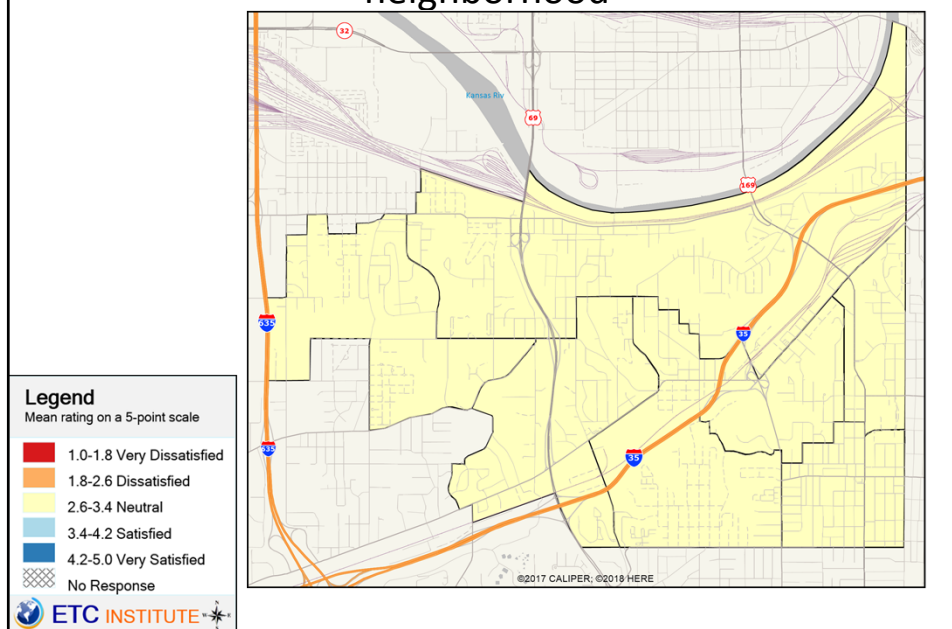
38

Q08.4 Satisfaction with: Maintenance of sidewalks in your neighborhood



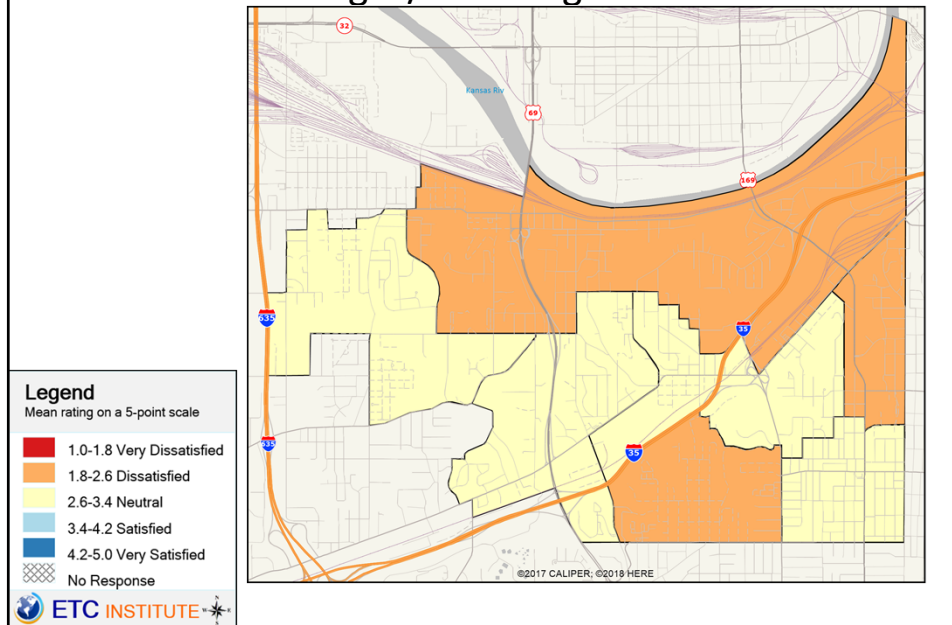
39

Q08.5 Satisfaction with: Maintenance of curbs in your neighborhood



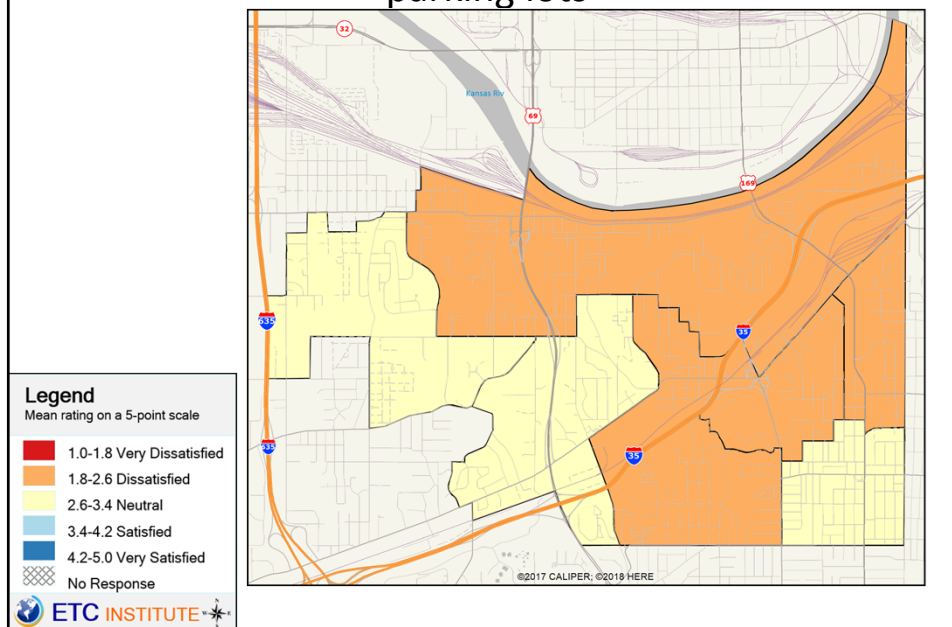
40

Q08.6 Satisfaction with: Maintenance of street signs/traffic signals



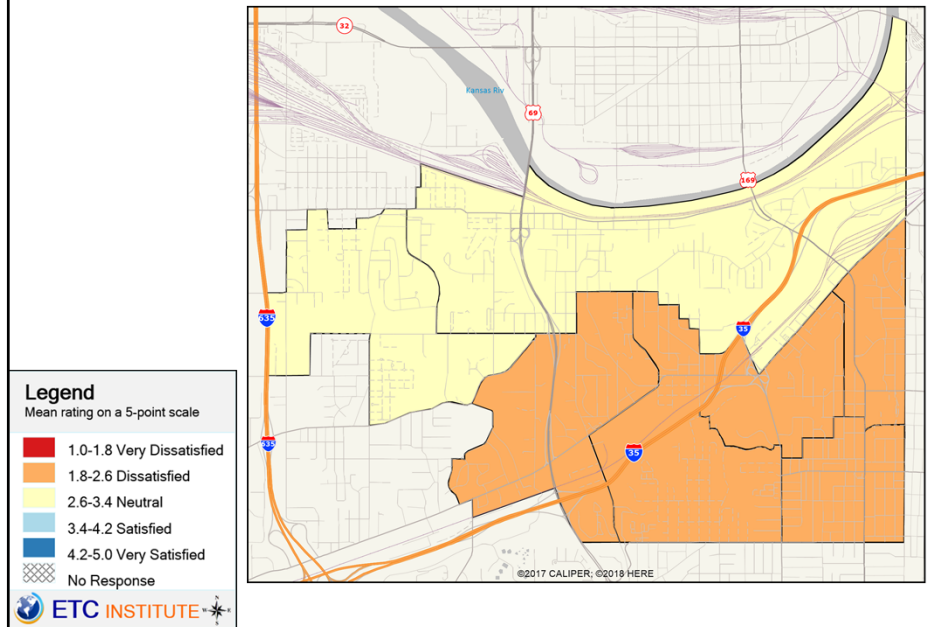
41

Q08.7 Satisfaction with: Maintenance of downtown parking lots



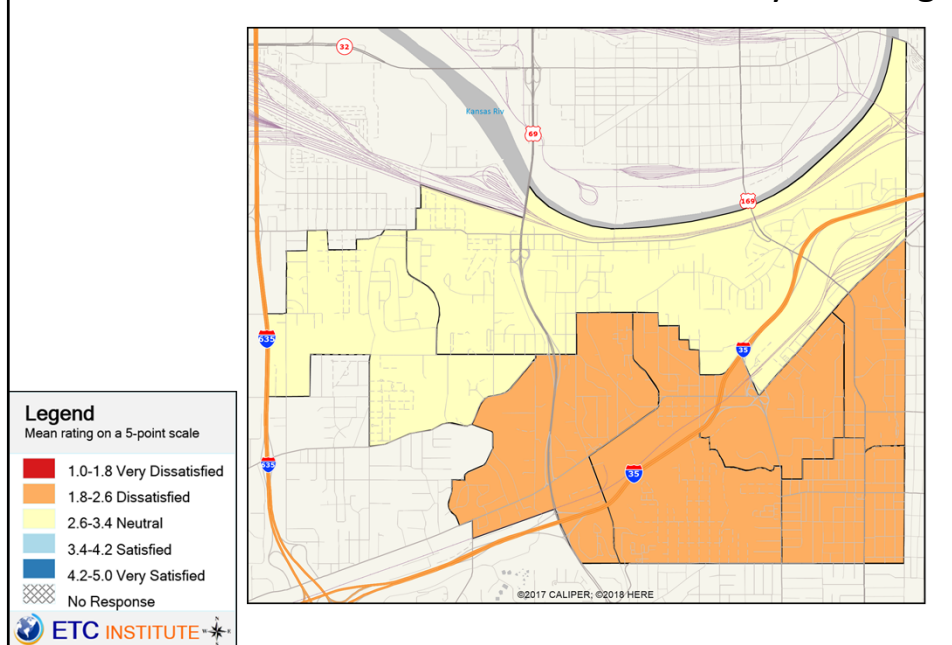
42

Q08.8 Satisfaction with: Overall appearance of downtown including lighting, landscaping and planter boxes



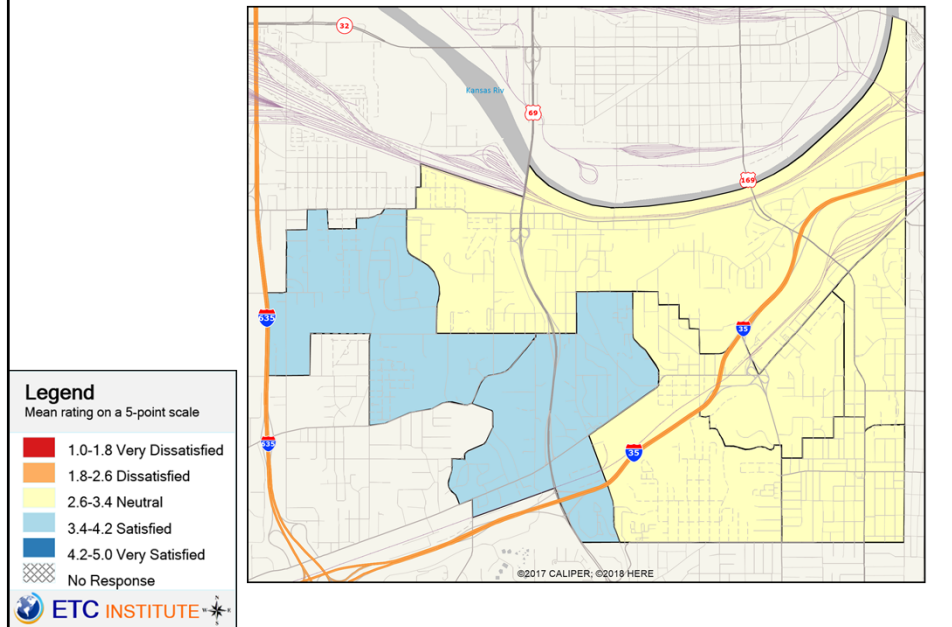
43

Q08.9 Satisfaction with: Maintenance of city buildings



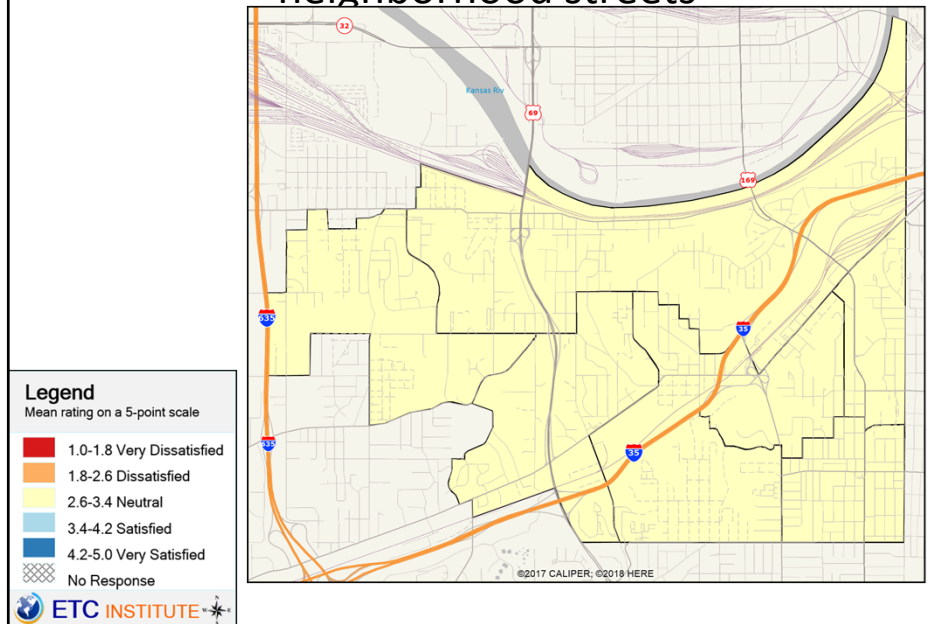
44

Q08.10 Satisfaction with: Snow removal on major city streets



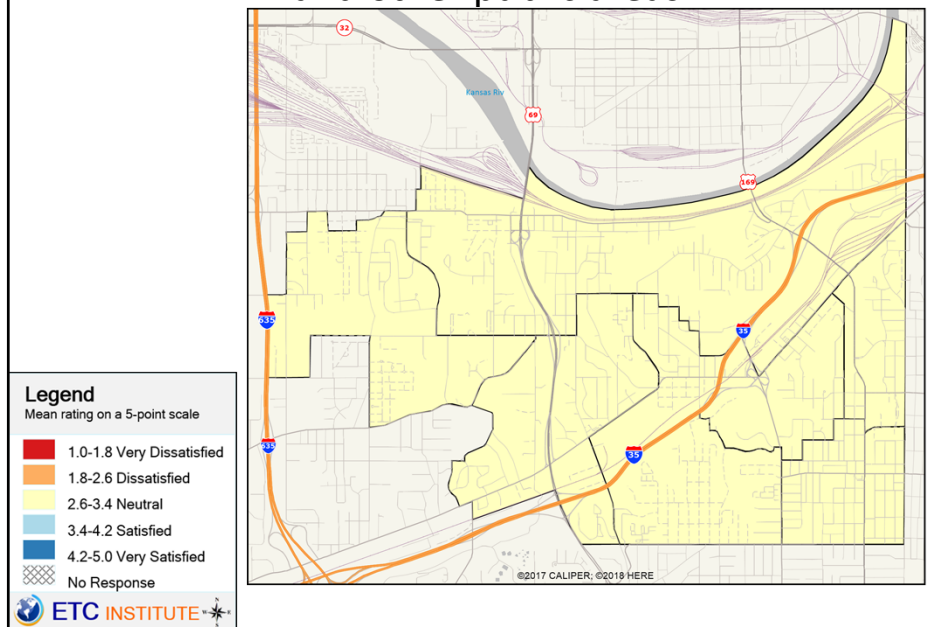
45

Q08.11 Satisfaction with: Snow removal on neighborhood streets



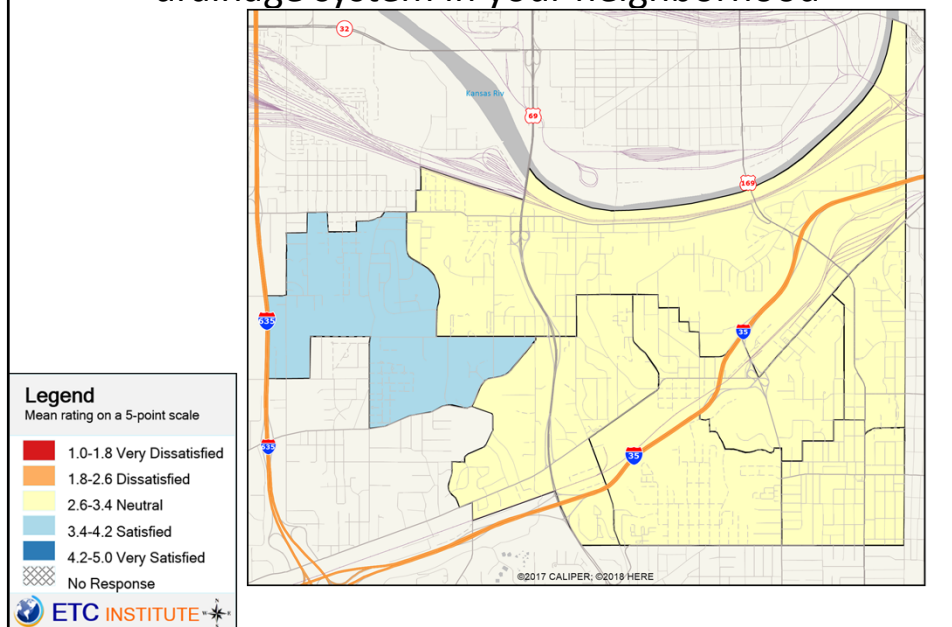
46

Q08.12 Satisfaction with: Overall cleanliness of streets and other public areas



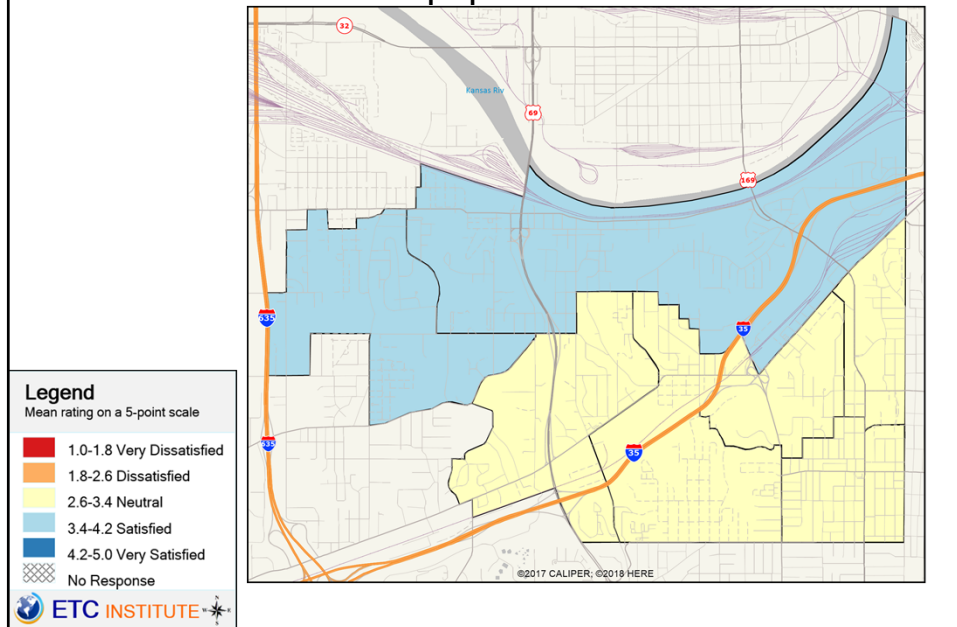
47

Q08.13 Satisfaction with: Maintenance of stormwater drainage system in your neighborhood



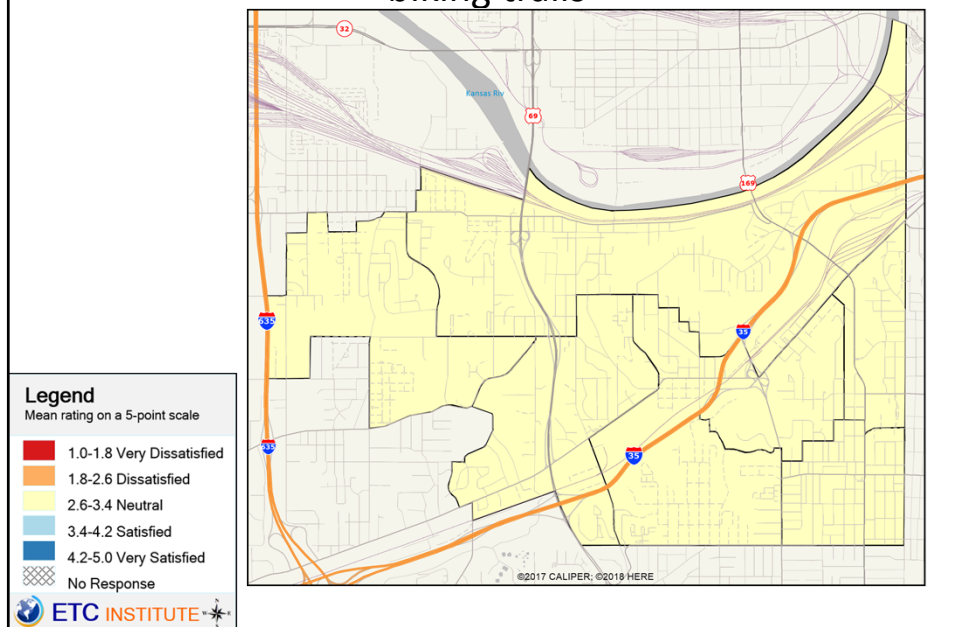
48

Q10.1 Satisfaction with: Maintenance of parks and equipment



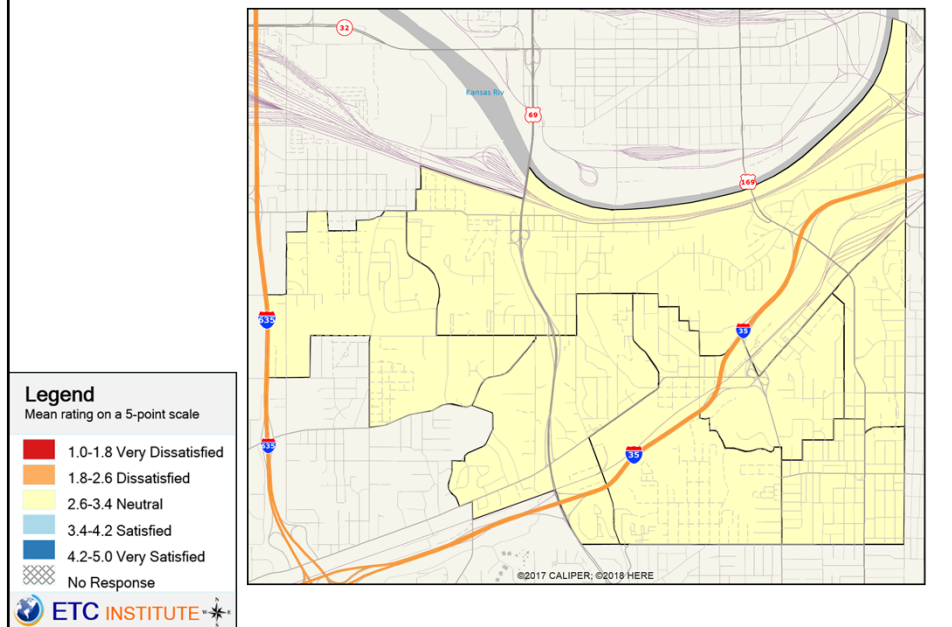
49

Q10.2 Satisfaction with: Number of walking and biking trails



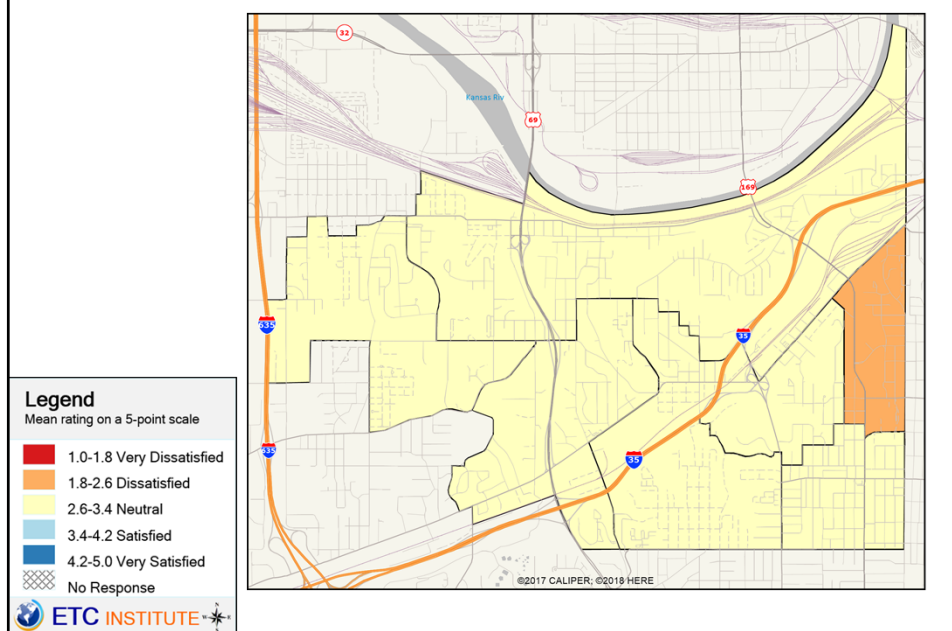
50

Q10.3 Satisfaction with: The number of parks



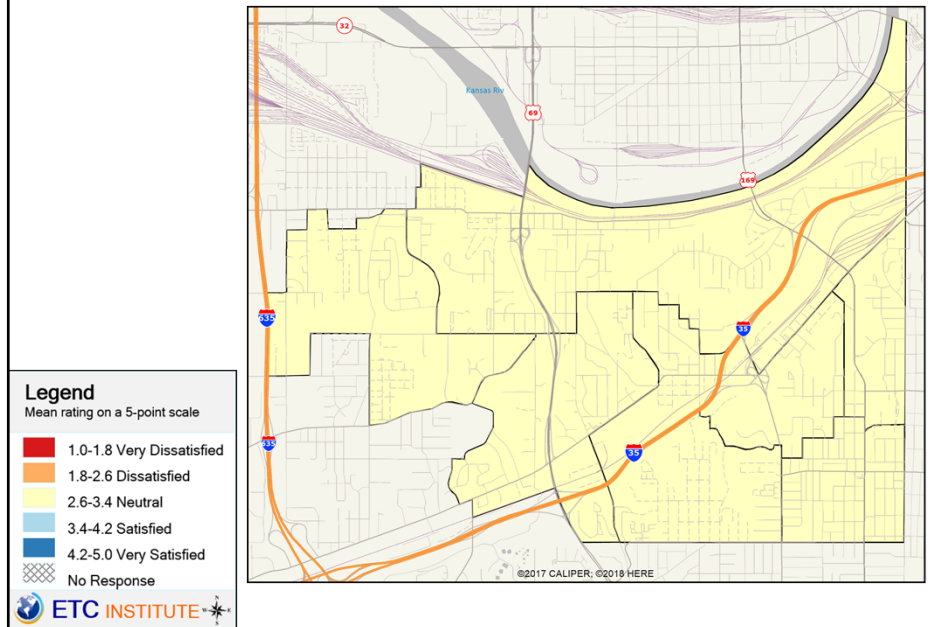
51

Q10.4 Satisfaction with: Community centers



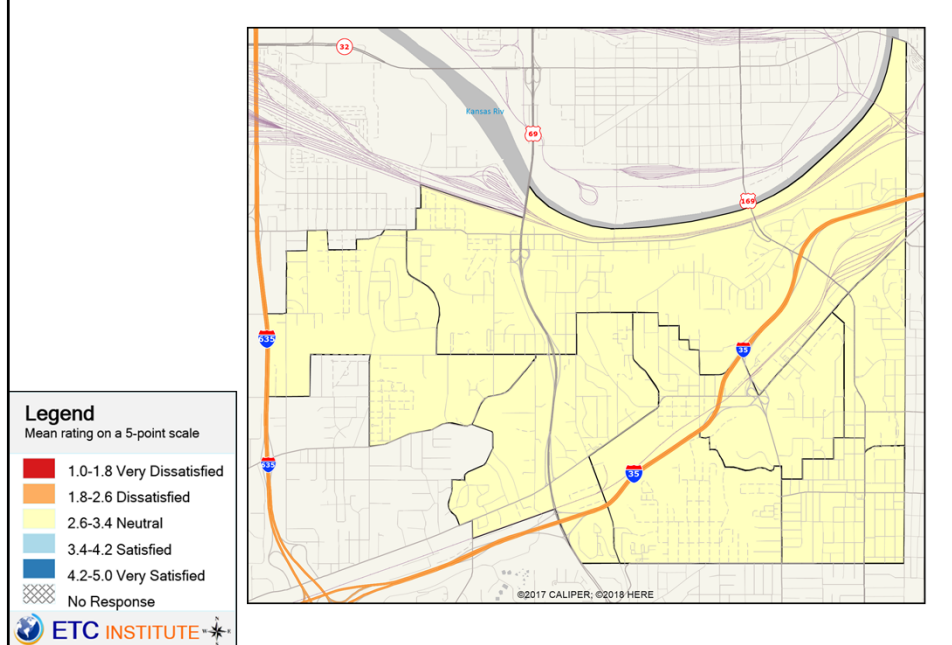
52

Q10.5 Satisfaction with: Number of outdoor athletic fields



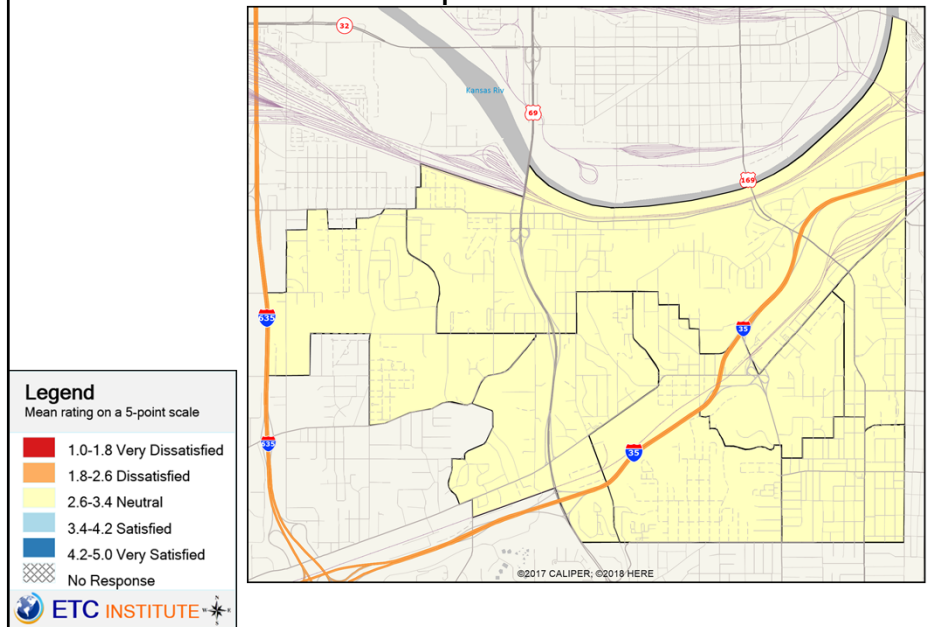
53

Q10.6 Satisfaction with: Sunflower Hills Golf Course



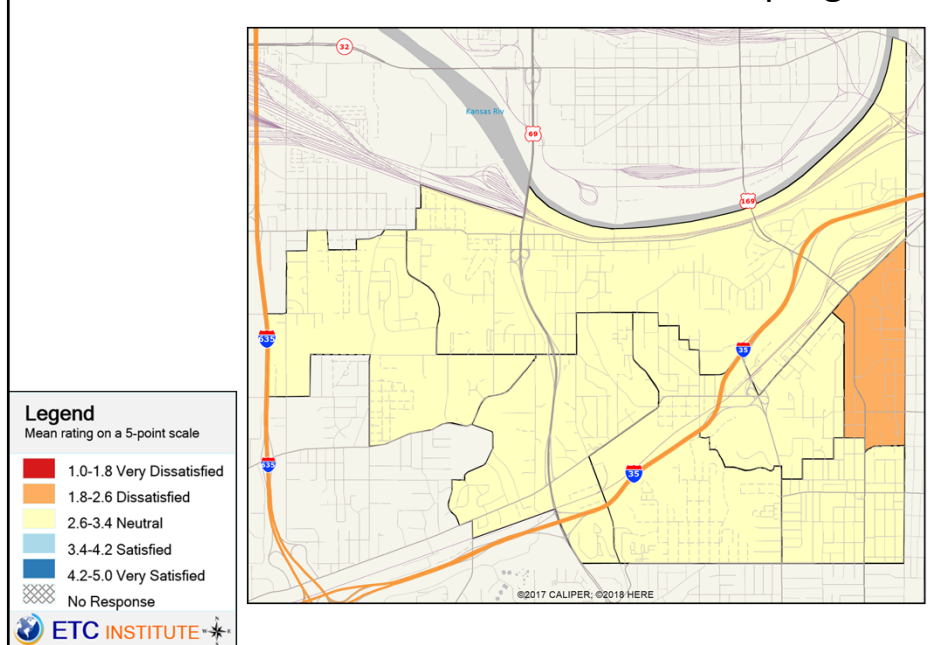
54

Q10.7 Satisfaction with: Swimming pool and spray parks



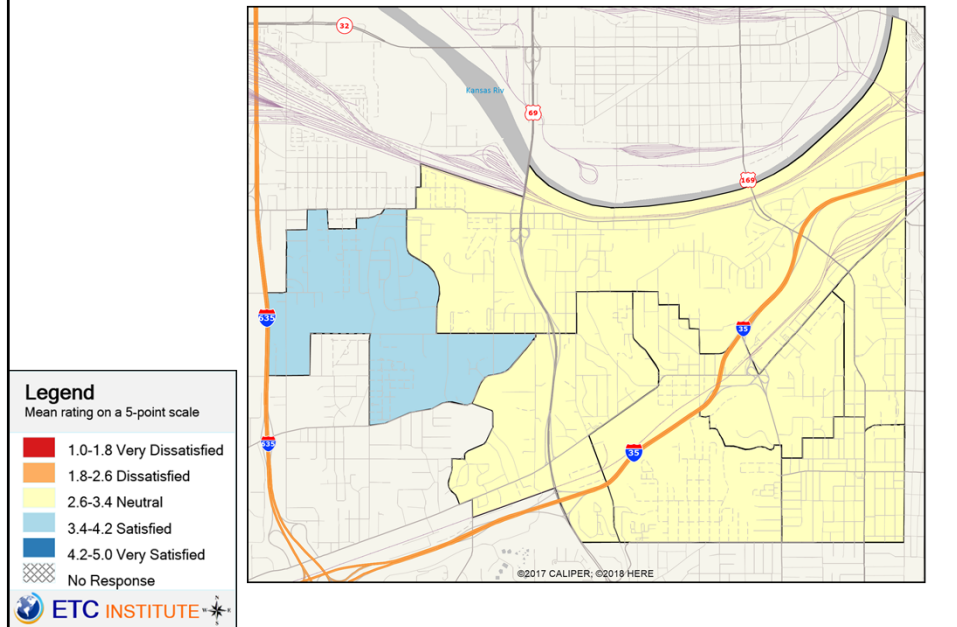
55

Q10.8 Satisfaction with: Youth recreation programs



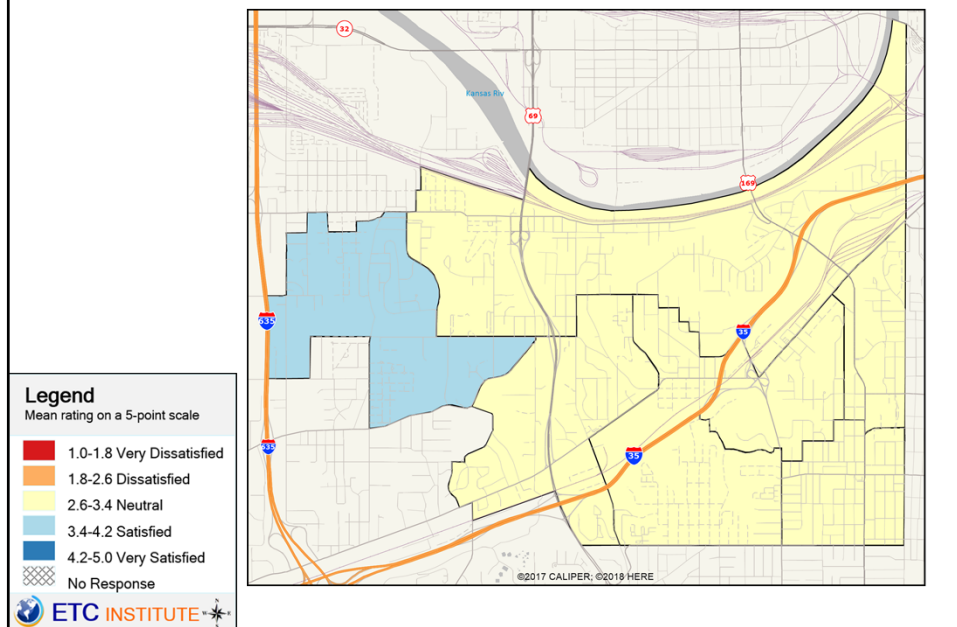
56

Q10.9 Satisfaction with: Adult recreation programs



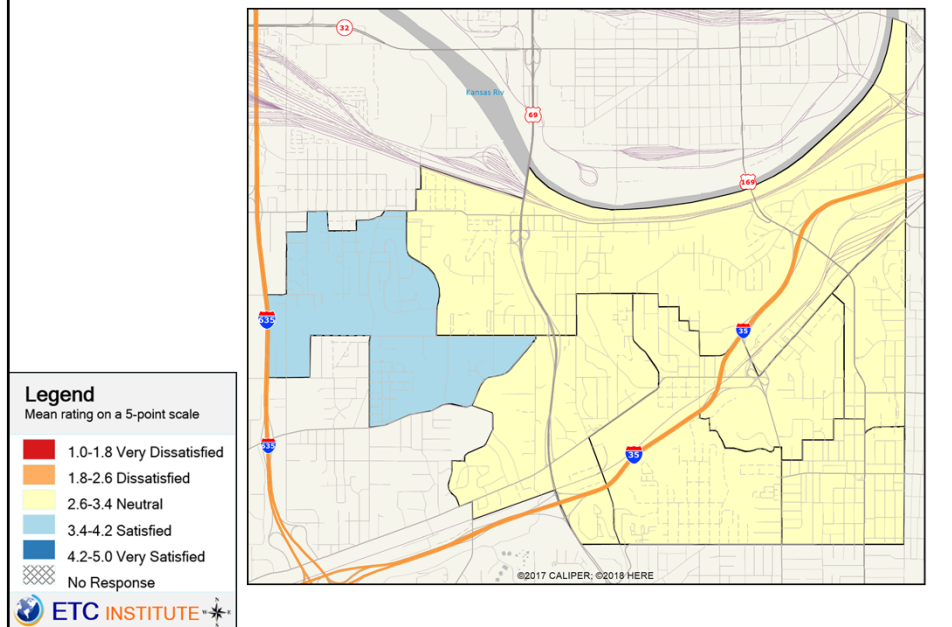
57

Q10.10 Satisfaction with: Programs for seniors



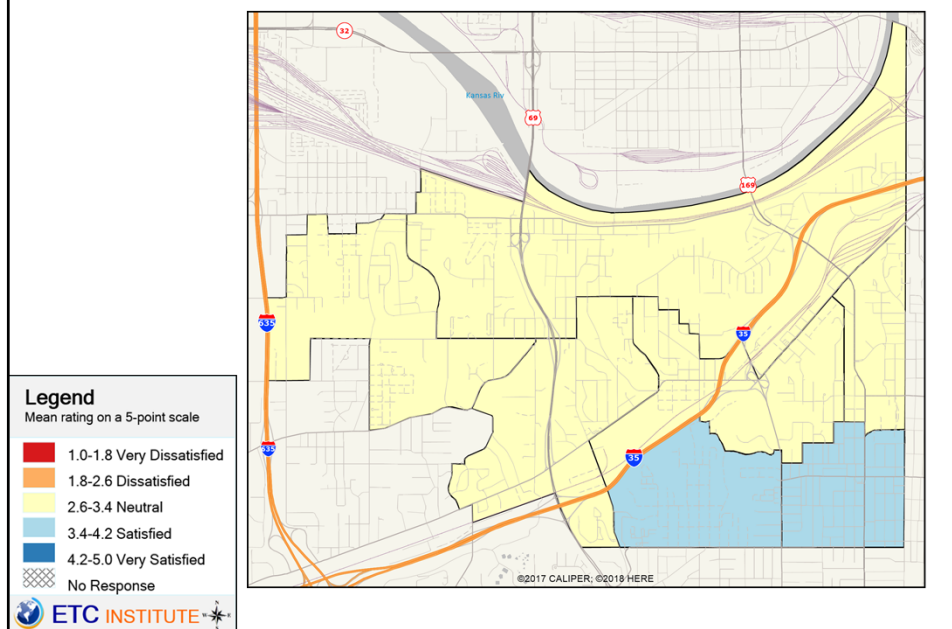
58

Q10.11 Satisfaction with: Skateboard parks



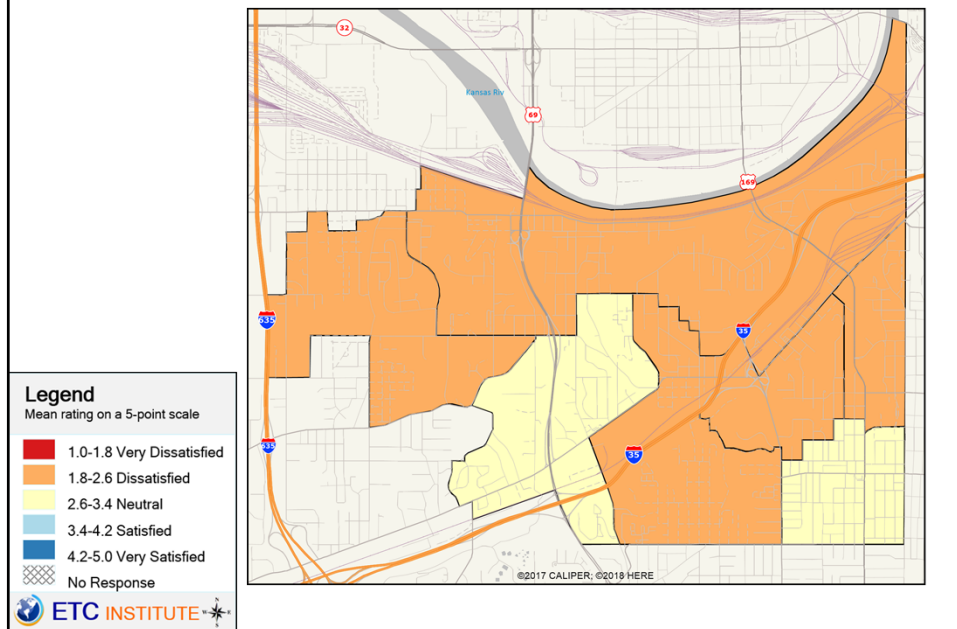
59

Q10.12 Satisfaction with: Tennis courts



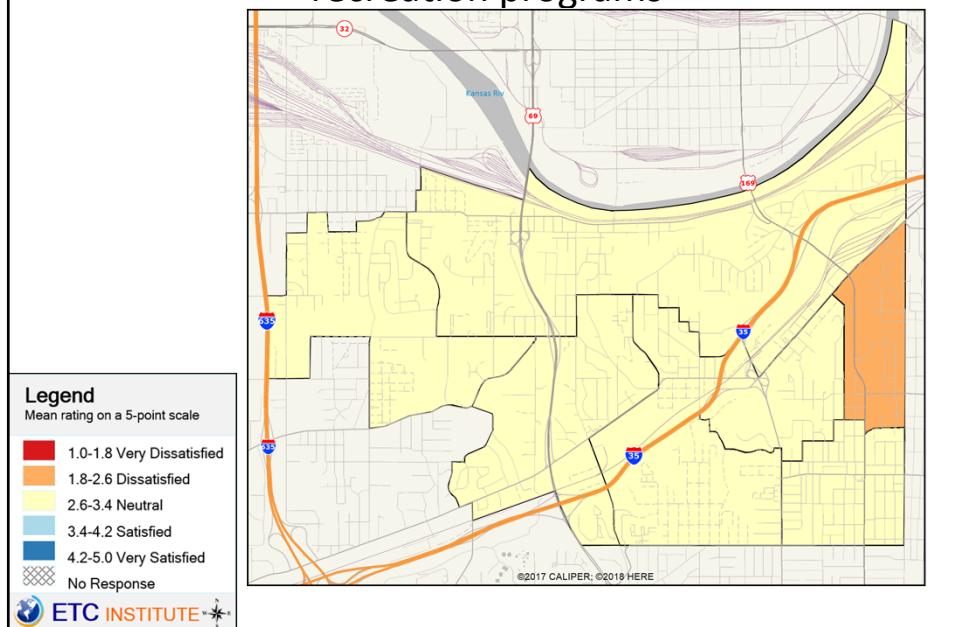
60

Q10.13 Satisfaction with: Futsal courts



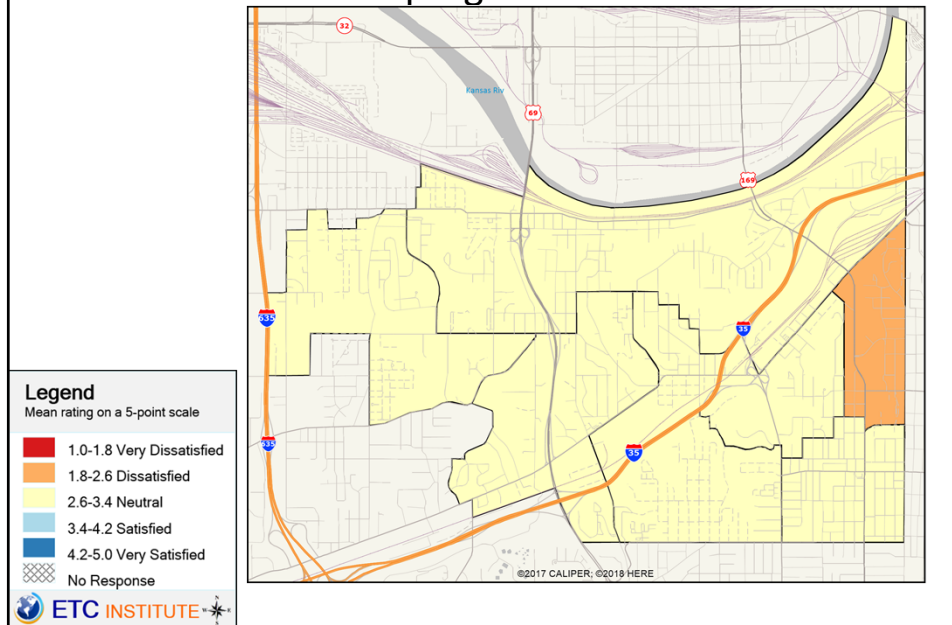
61

Q10.14 Satisfaction with: Ease of registering for recreation programs



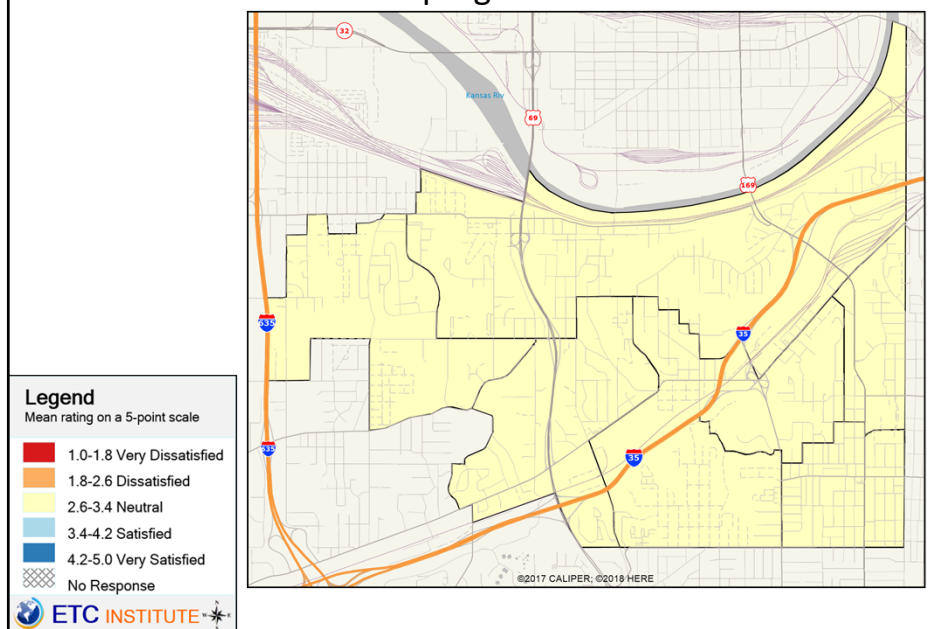
62

Q10.15 Satisfaction with: Fees charged for recreation programs



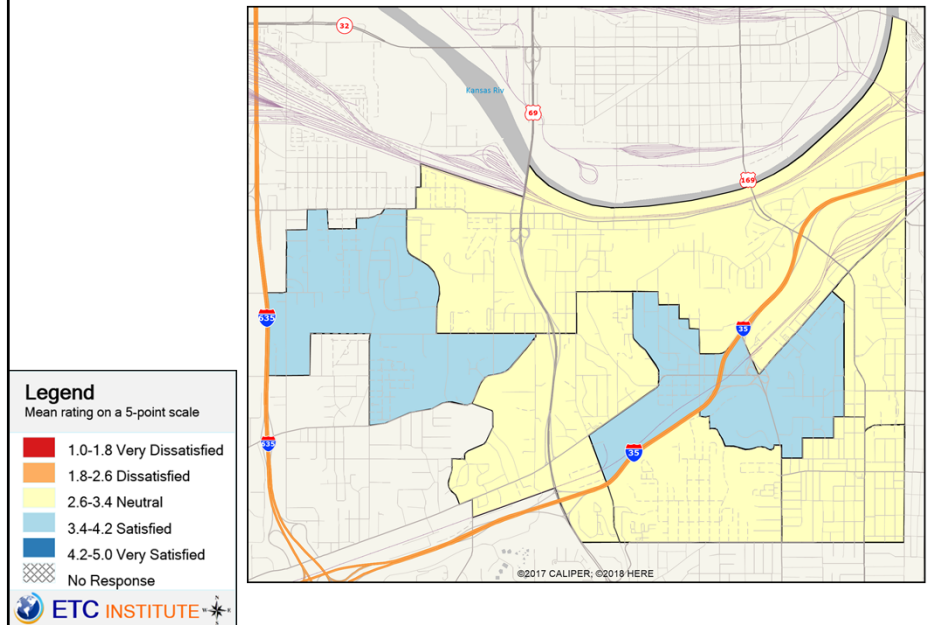
63

Q15.1 Satisfaction with: The availability of information about Unified Govt. programs and services



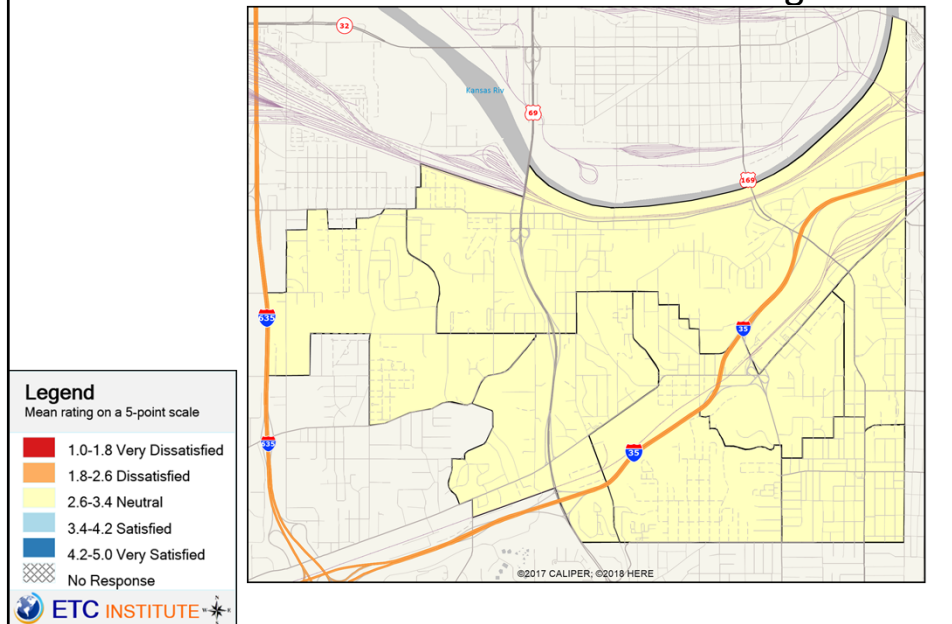
64

Q15.2 Satisfaction with: Efforts to keep you informed about local issues



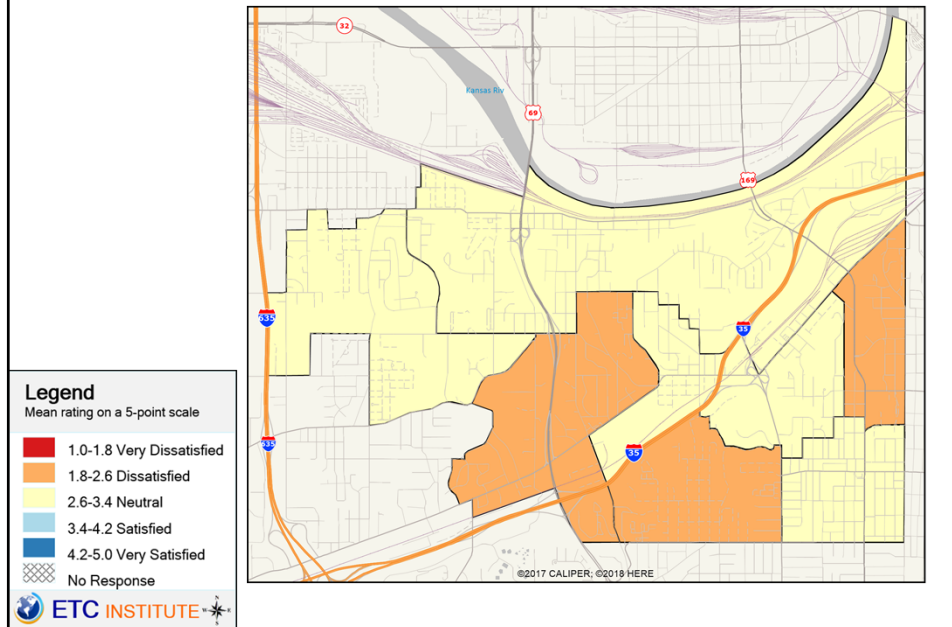
65

Q15.3 Satisfaction with: The level of public involvement in local decision making



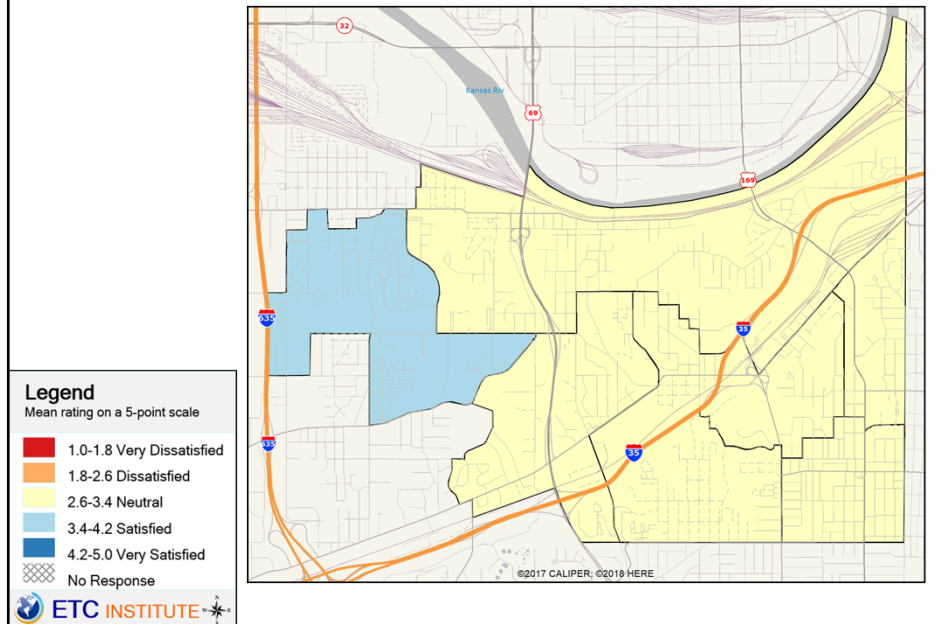
66

Q15.4 Satisfaction with: Unified Government's website



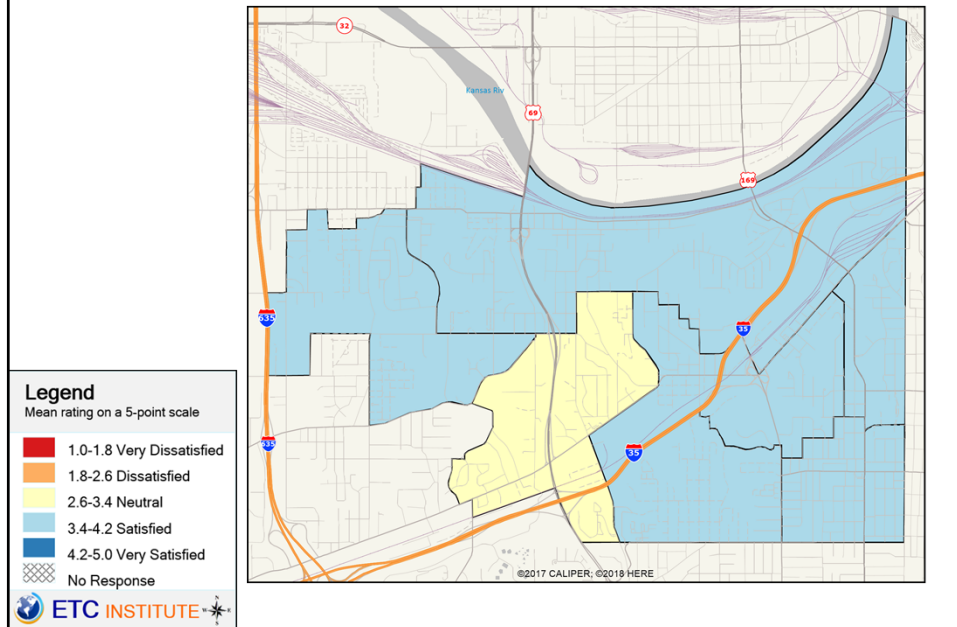
67

Q15.5 Satisfaction with: Unified Government's newsletter



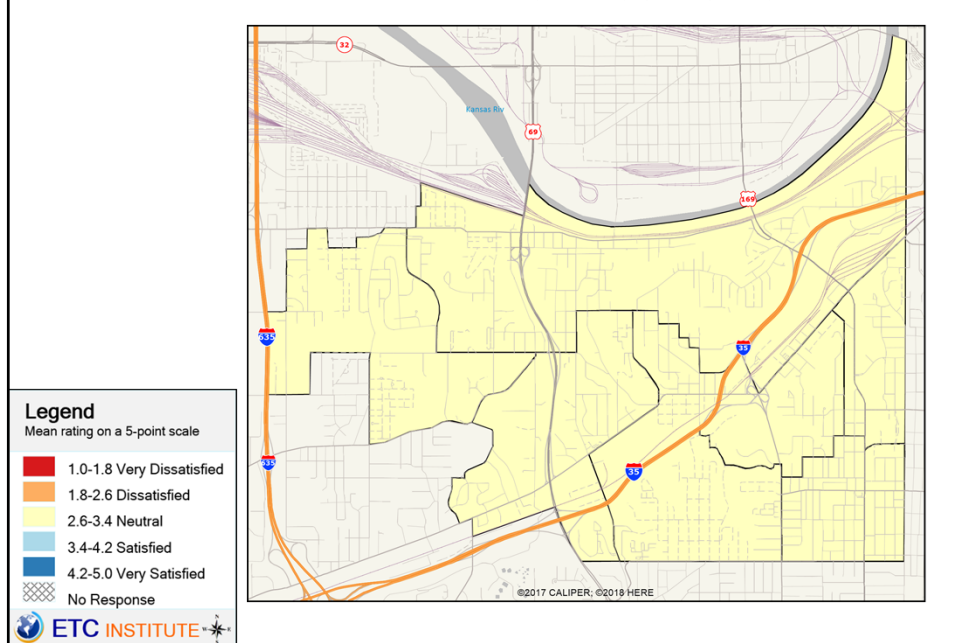
68

Q15.6 Satisfaction with: Unified Government's social media



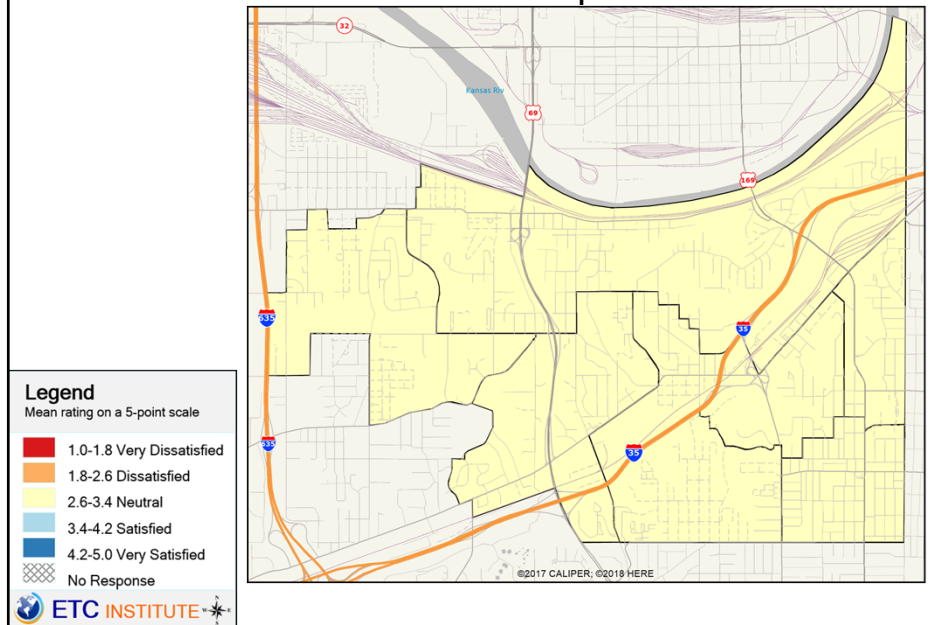
69

Q15.7 Satisfaction with: myWyco app – property taxes



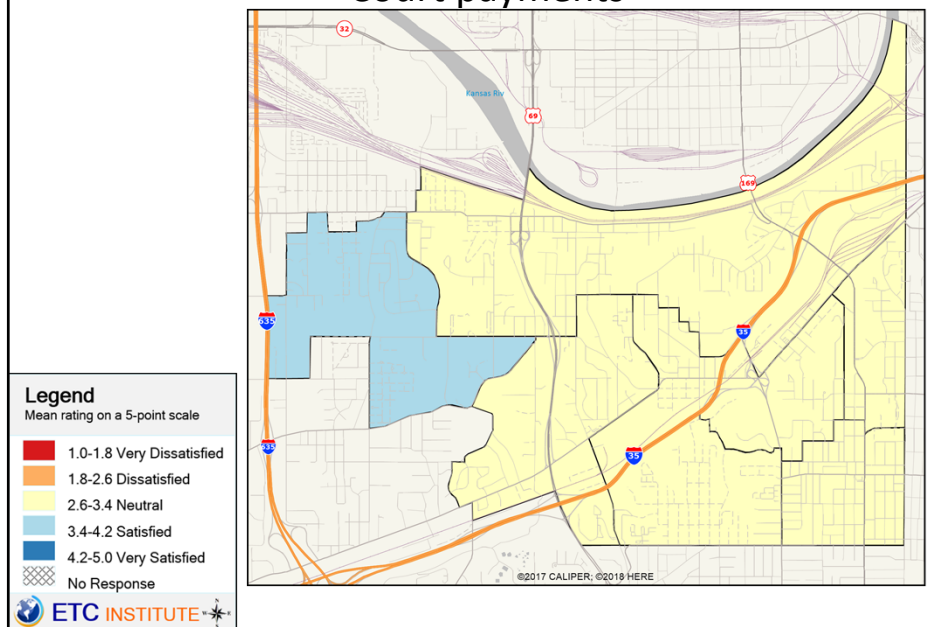
70

Q15.8 Satisfaction with: myWyco app – 3-1-1 service requests



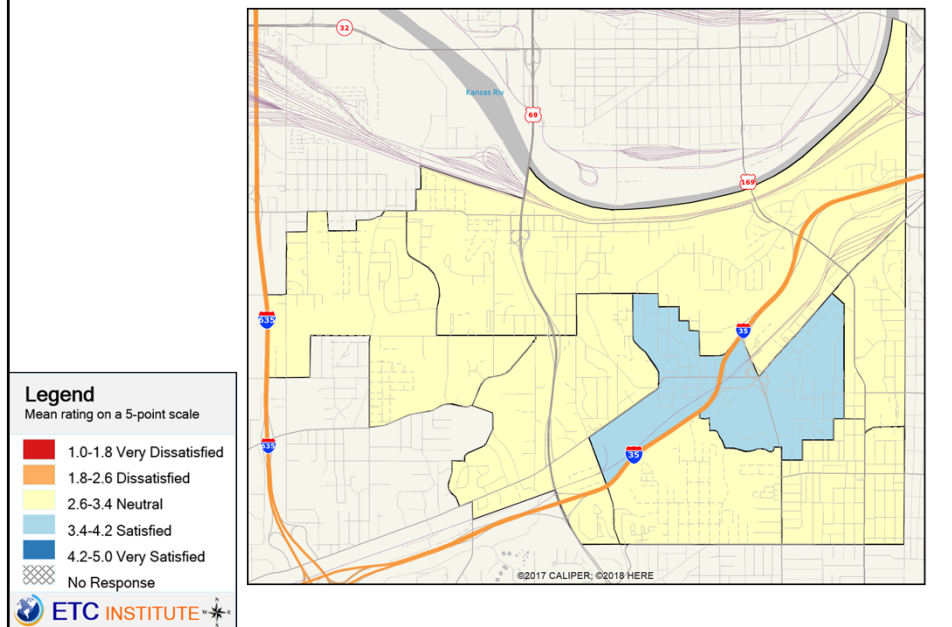
71

Q15.9 Satisfaction with: myWyco app – Municipal Court payments



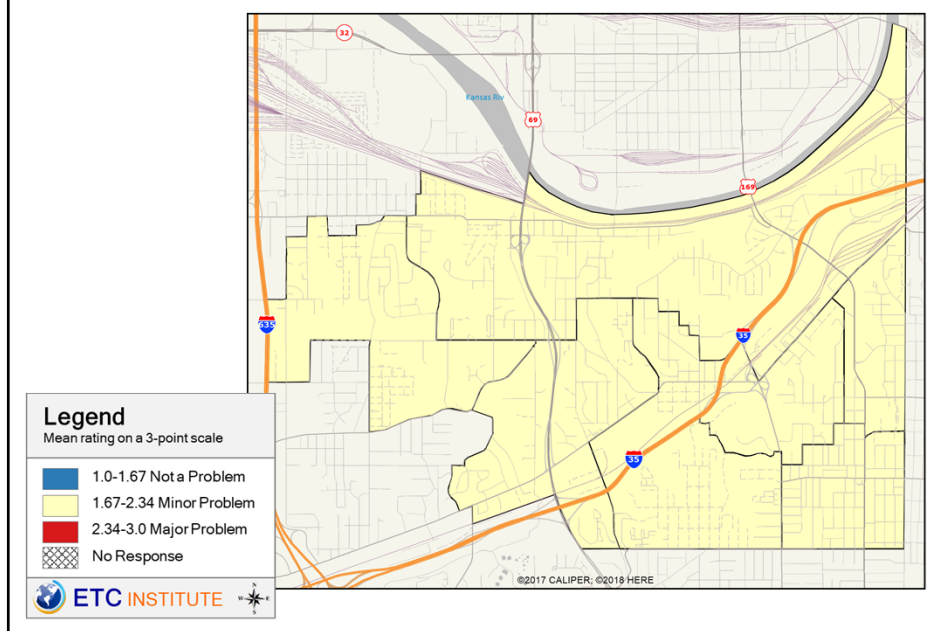
72

Q15.10 Satisfaction with: Online maps/DOT Maps



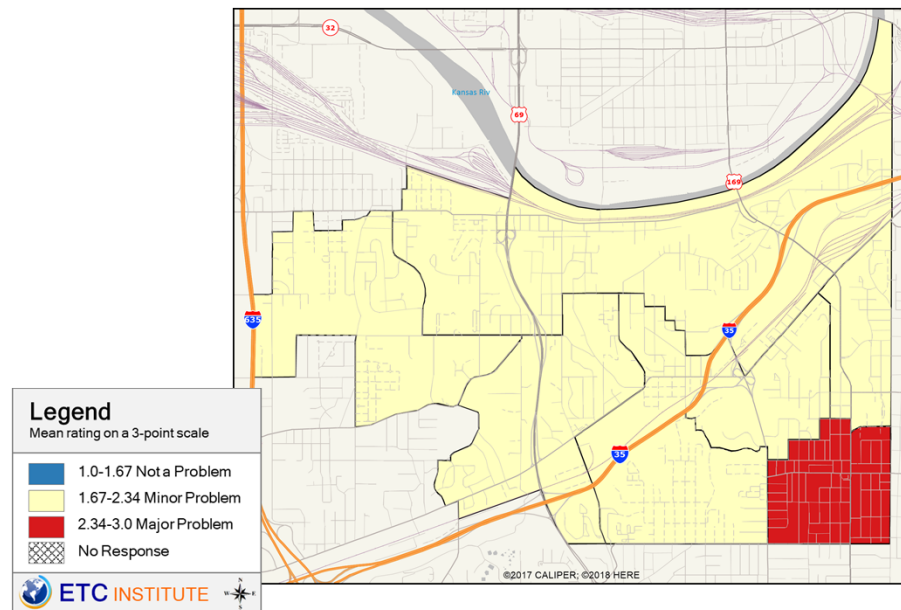
73

Q16.1 Level of Problem in Neighborhood: Crime



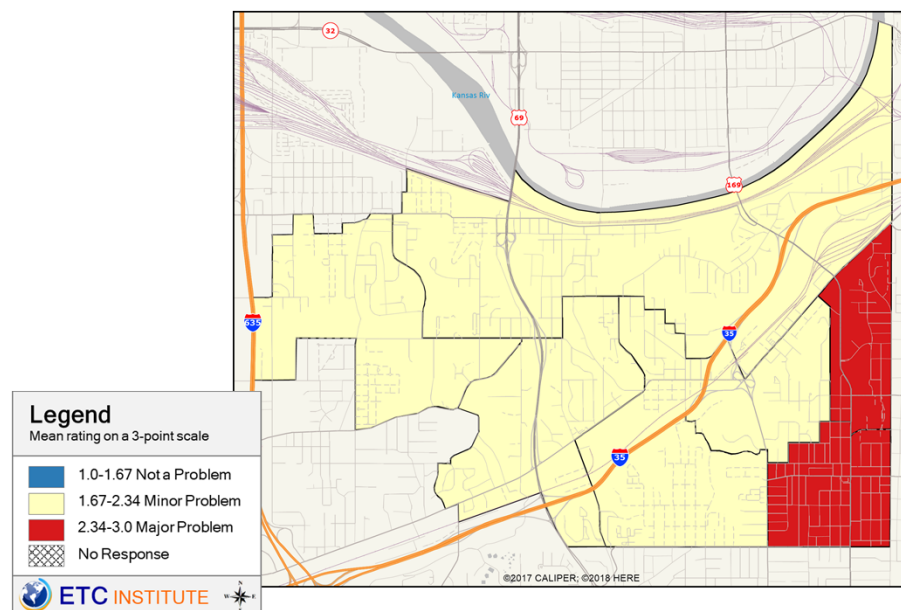
74

Q16.2 Level of Problem in Neighborhood: Drugs



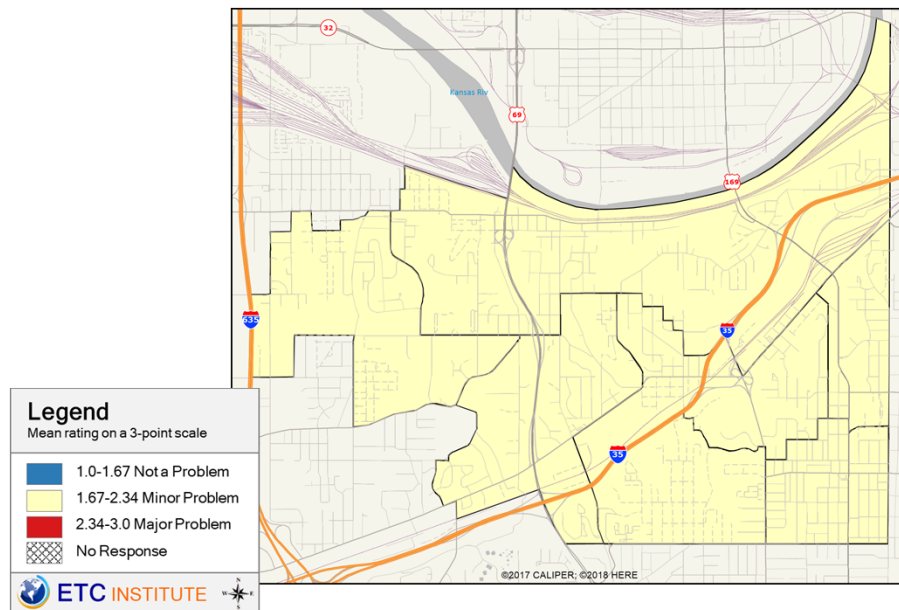
75

Q16.3 Level of Problem in Neighborhood: Graffiti



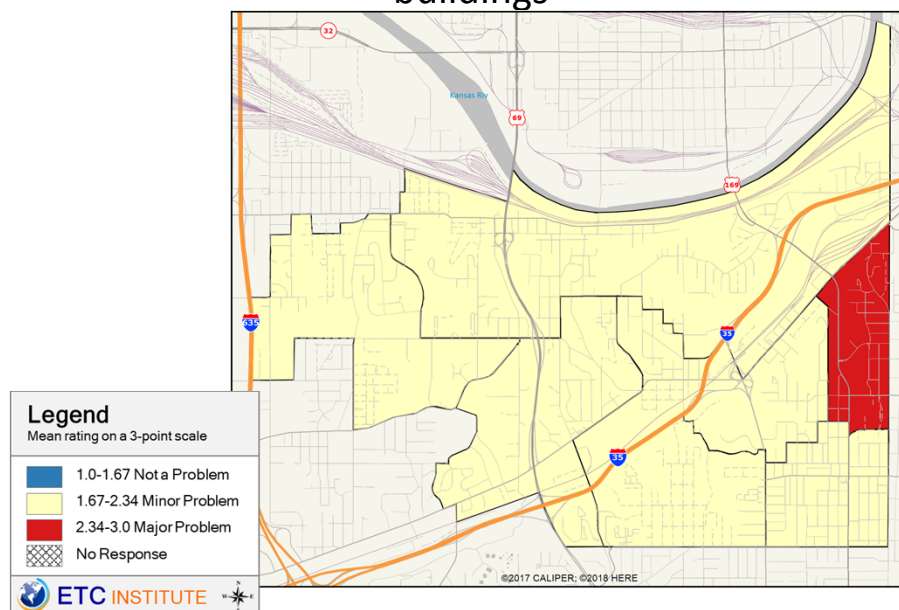
76

Q16.4 Level of Problem in Neighborhood: Noise



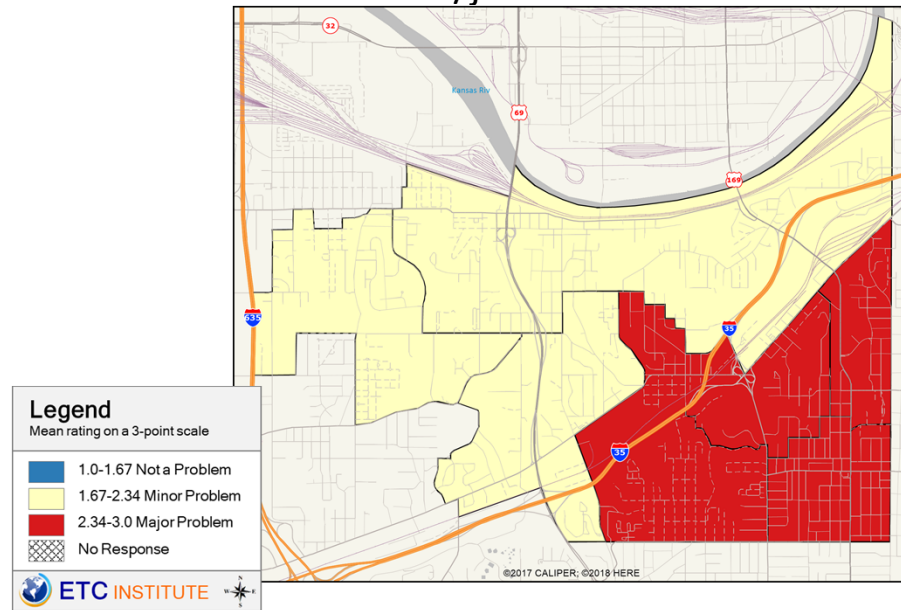
77

Q16.5 Level of Problem in Neighborhood: Rundown buildings



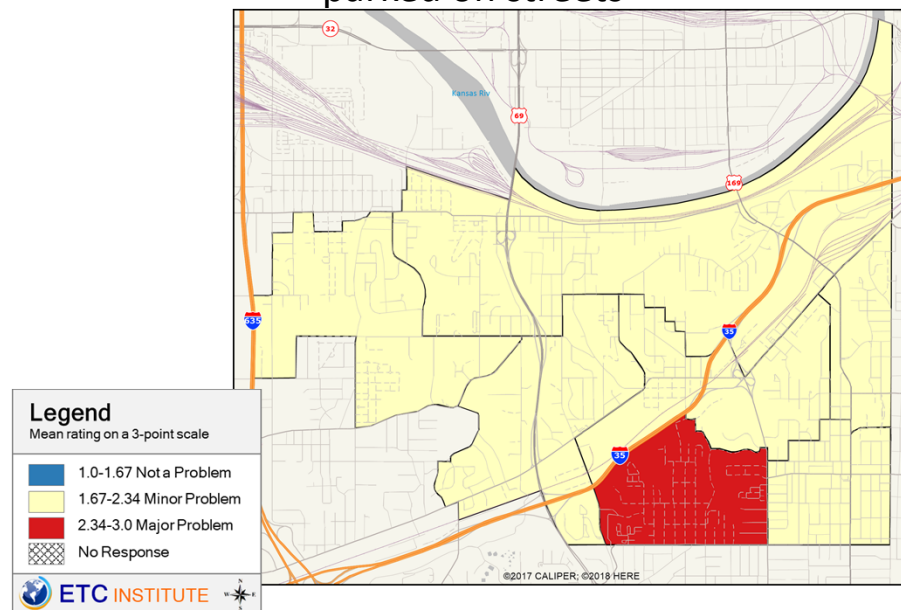
78

Q16.6 Level of Problem in Neighborhood: Abandoned/junk vehicles



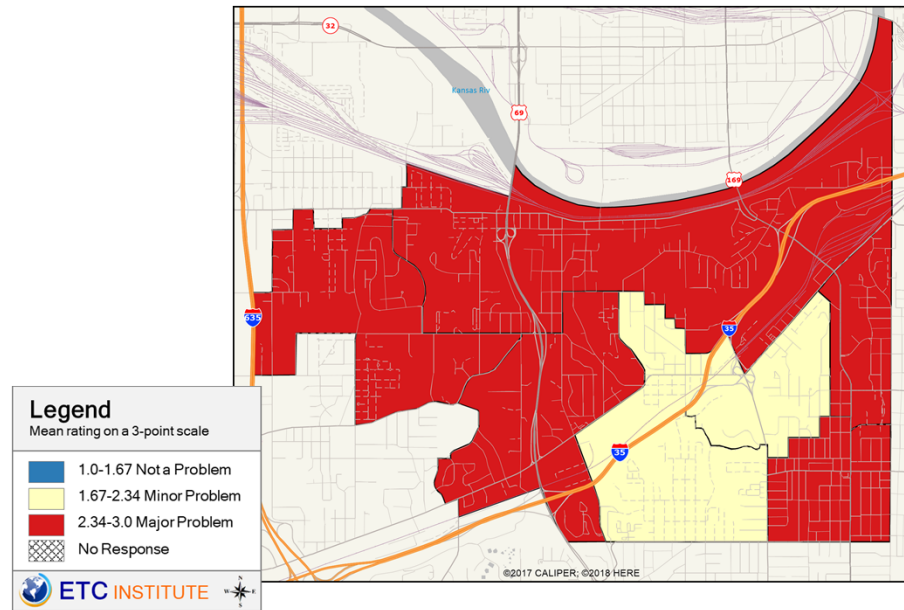
79

Q16.7 Level of Problem in Neighborhood: Vehicles parked on streets



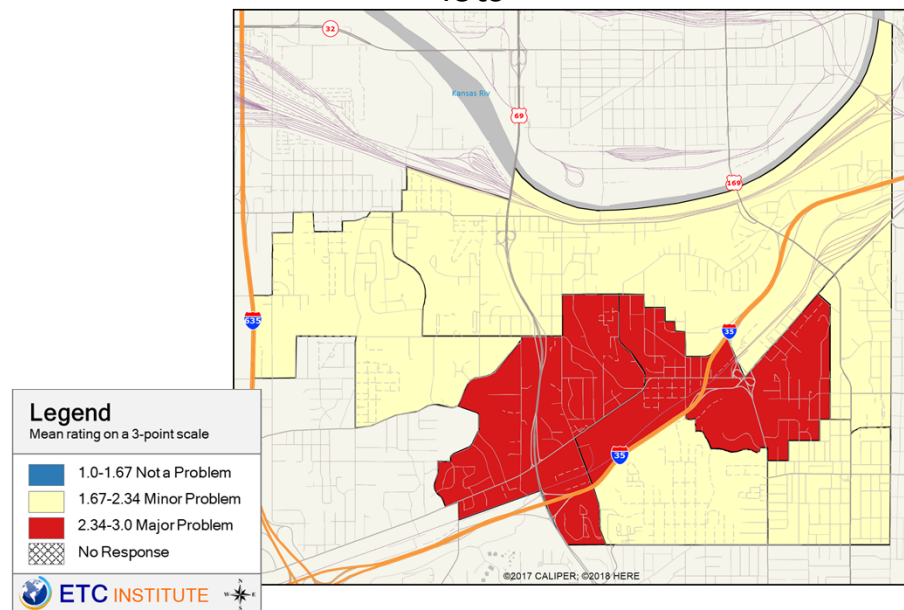
80

Q16.8 Level of Problem in Neighborhood: Homelessness



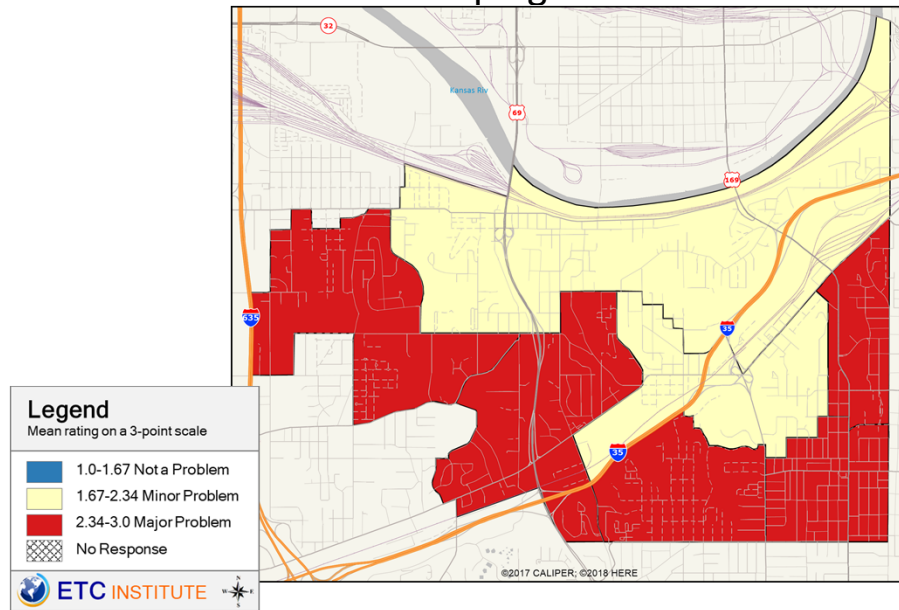
81

Q16.9 Level of Problem in Neighborhood: Un-mowed lots



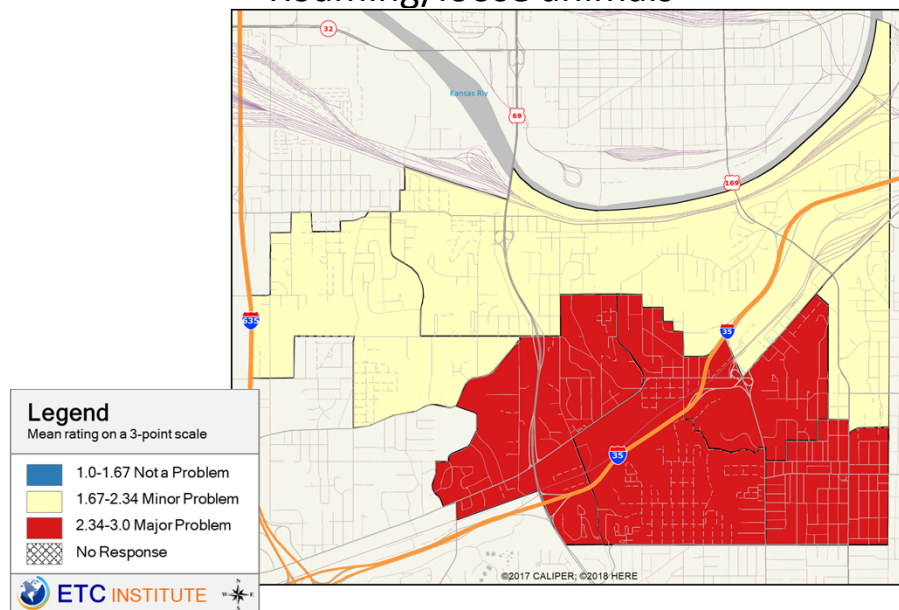
82

Q16.10 Level of Problem in Neighborhood: Illegal dumping



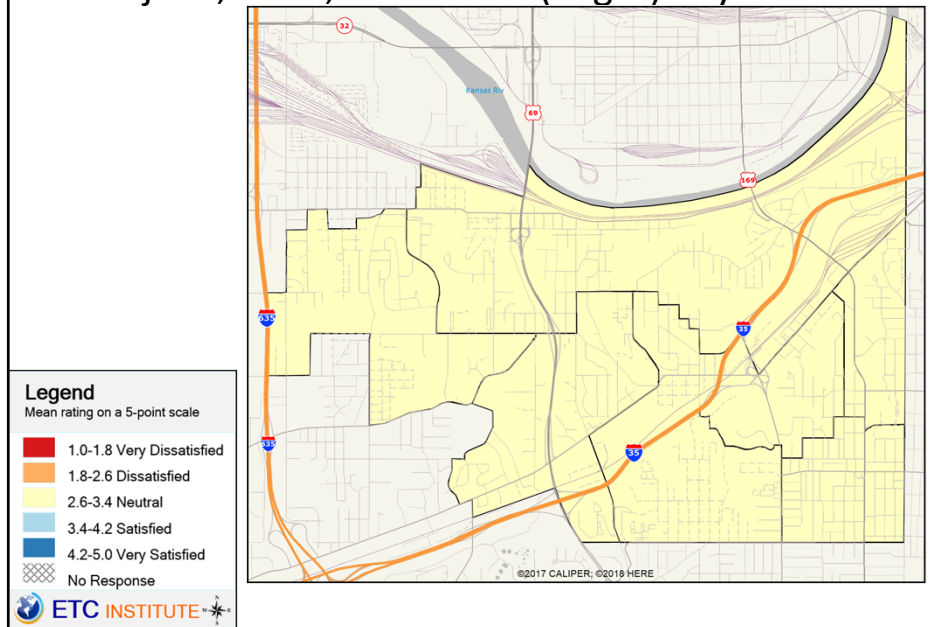
83

Q16.11 Level of Problem in Neighborhood: Roaming/loose animals



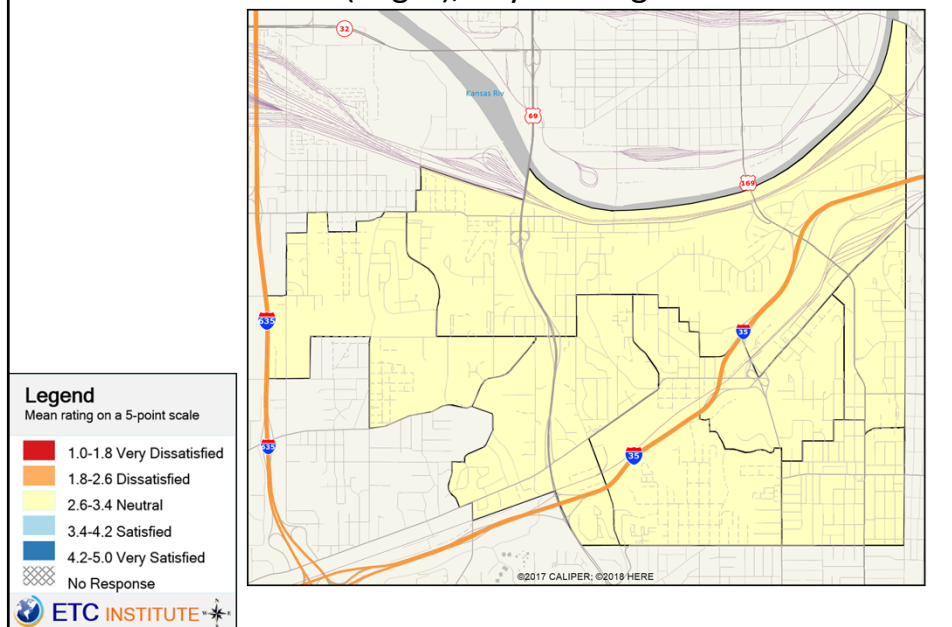
84

Q17.1 Satisfaction with: Enforcing the clean-up of junk, trash, and debris (blight) city-wide



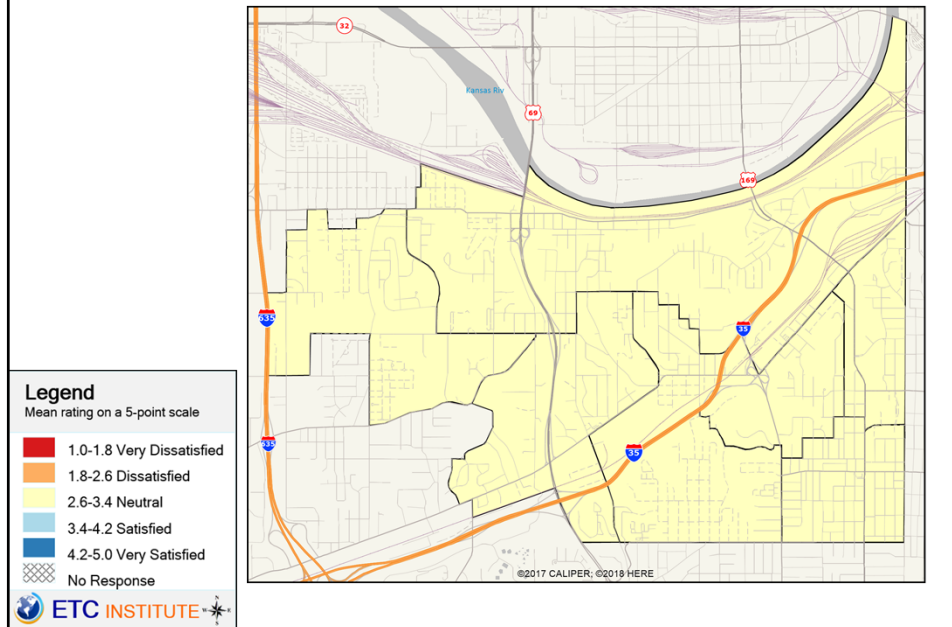
85

Q17.2 Satisfaction with: Enforcing the clean-up of junk, trash, and debris (blight), in your neighborhood



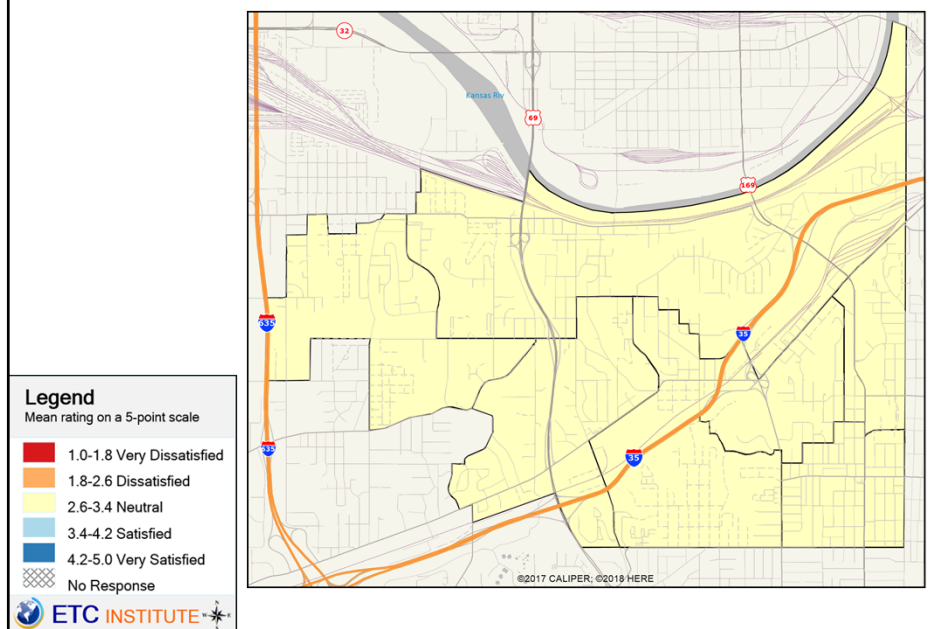
86

Q17.3 Satisfaction with: Enforcing the mowing and trimming of weeds on private and/or vacant property city-wide



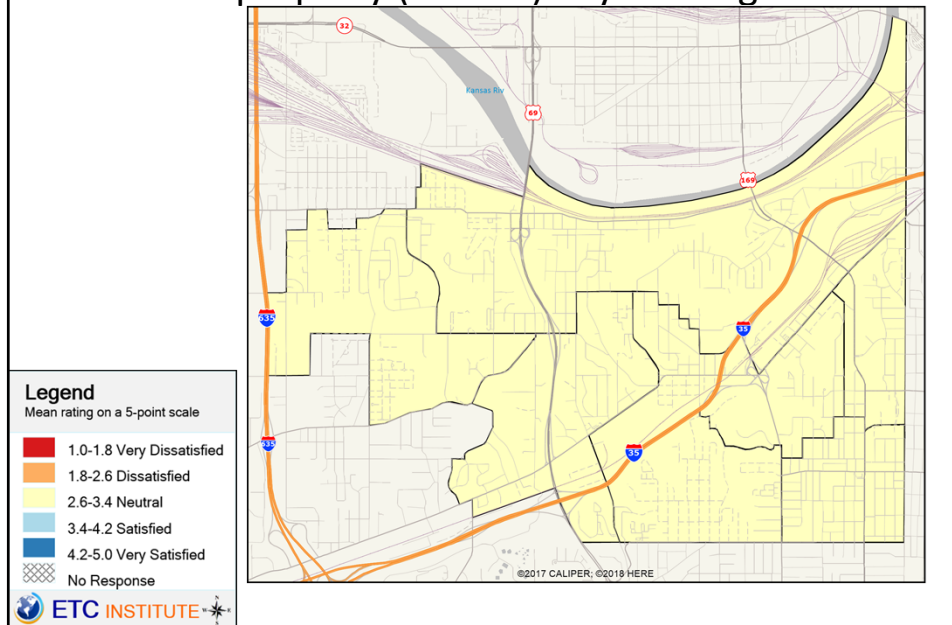
87

Q17.4 Satisfaction with: Enforcing the mowing and trimming of weeds on private and/or vacant property in your neighborhood



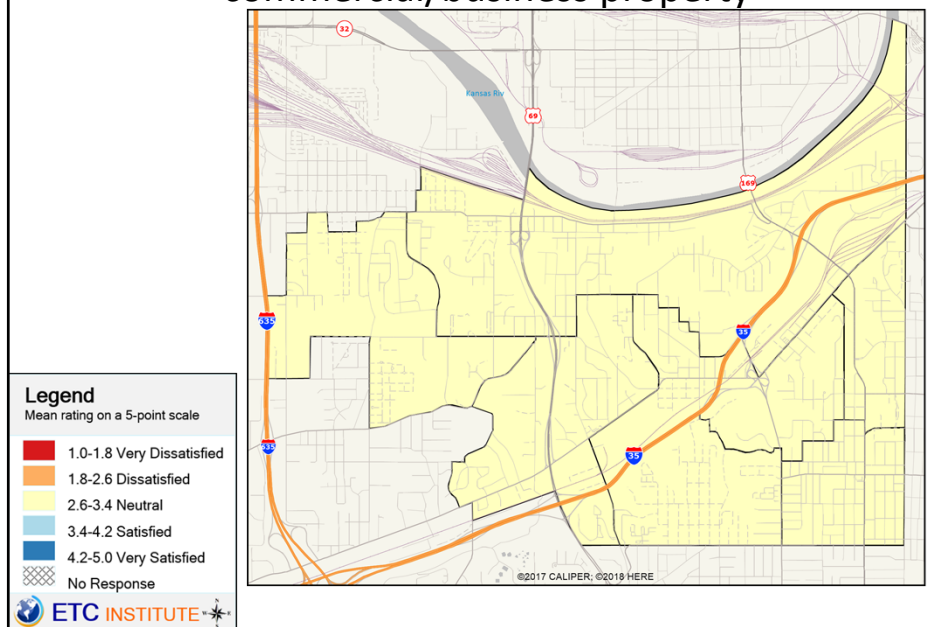
88

Q17.5 Satisfaction with: Enforcing the maintenance of residential property (houses) in your neighborhood



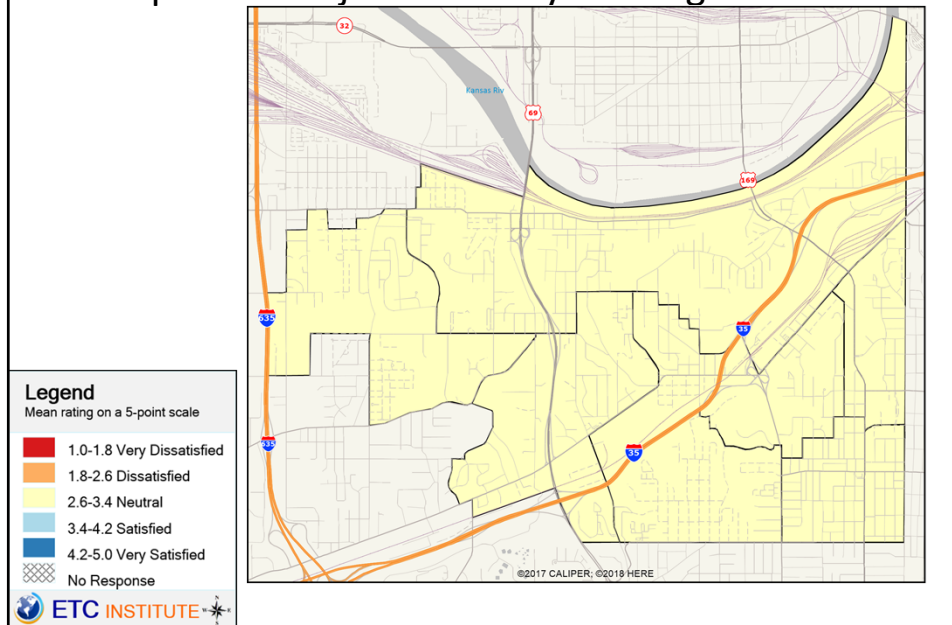
89

Q17.6 Satisfaction with: Enforcing the maintenance of commercial/business property



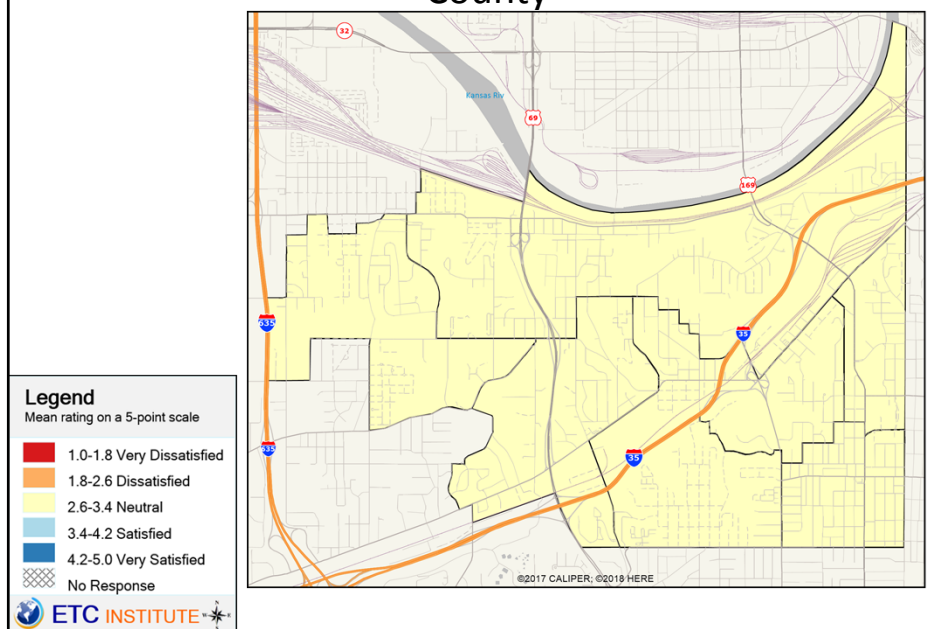
90

Q17.7 Satisfaction with: Enforcing the removal of inoperable or junk cars in your neighborhood



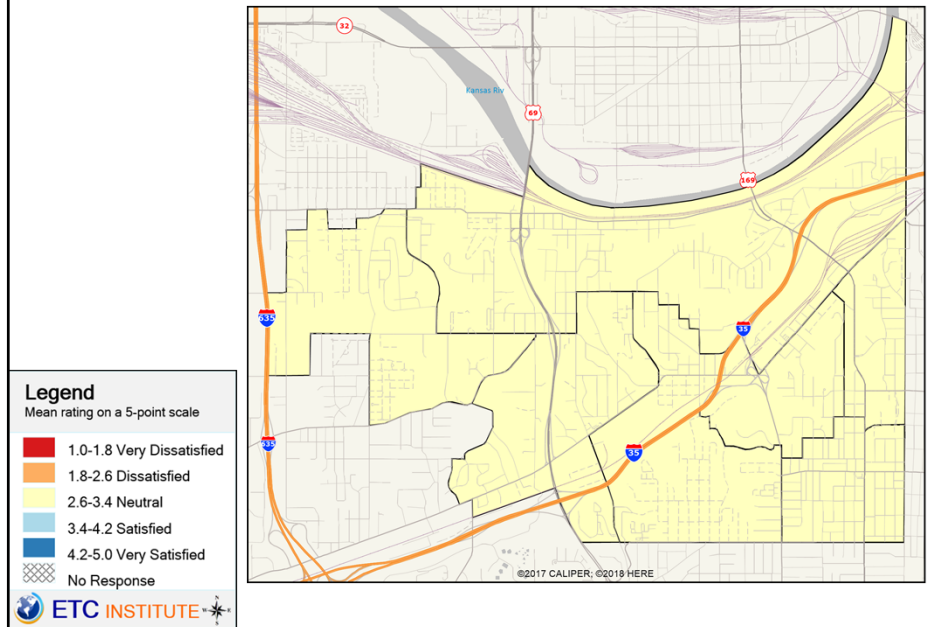
91

Q20.1 Satisfaction with: Overall image of Wyandotte County



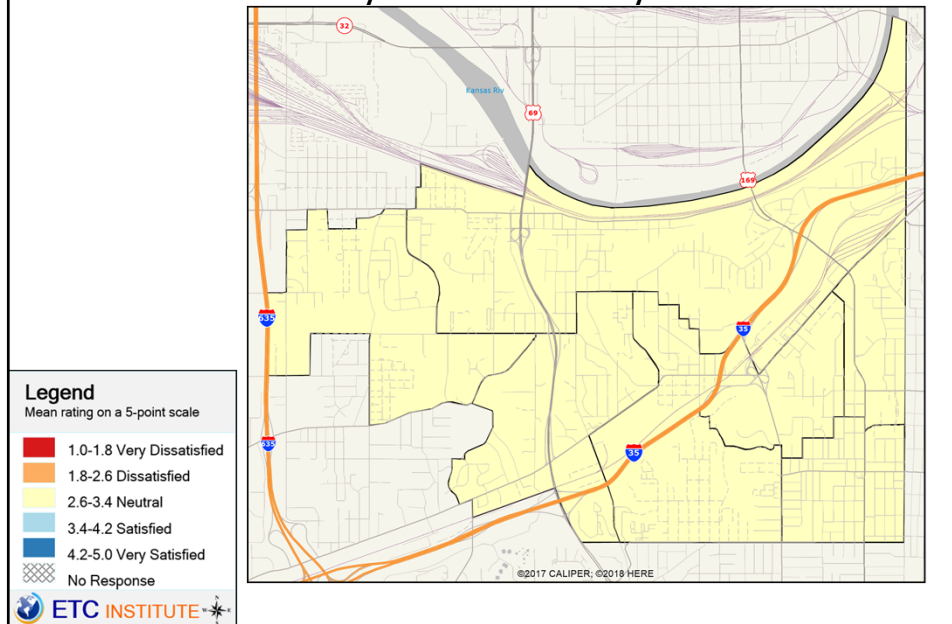
92

Q20.2 Satisfaction with: How well Wyandotte County is planning for and managing growth and development



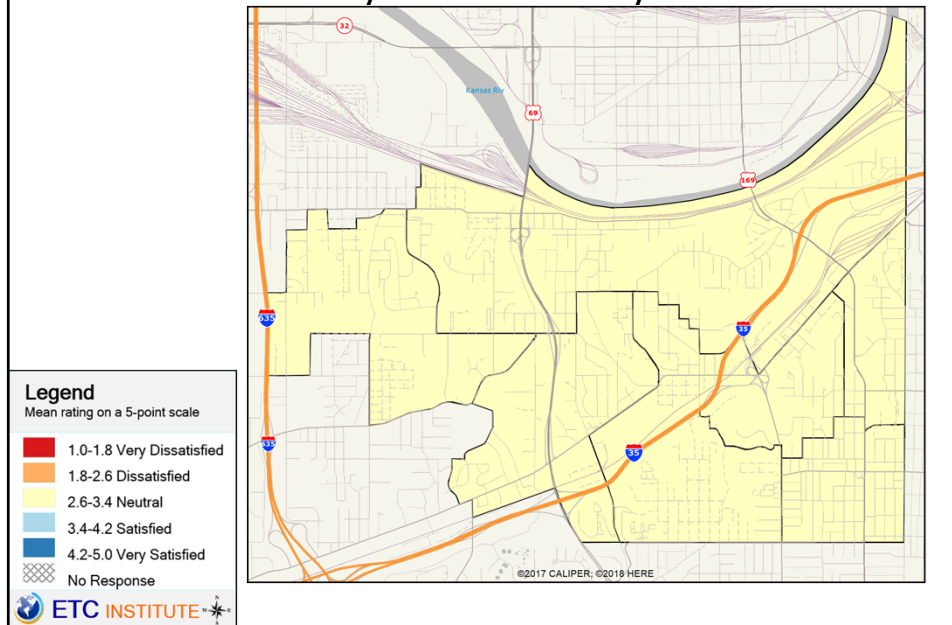
93

Q20.3 Satisfaction with: Overall quality of life in Wyandotte County



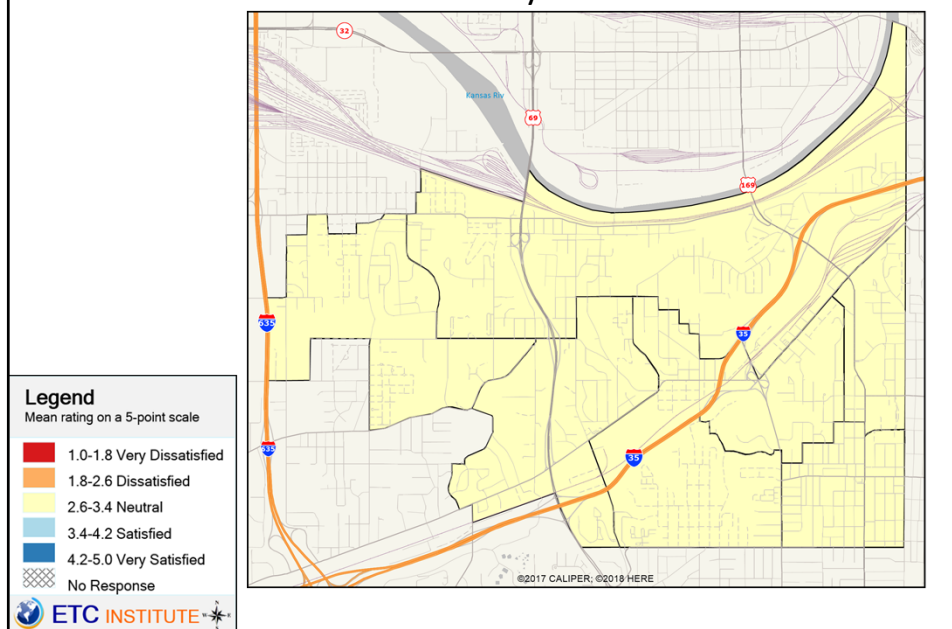
94

Q20.4 Satisfaction with: Overall appearance of Wyandotte County



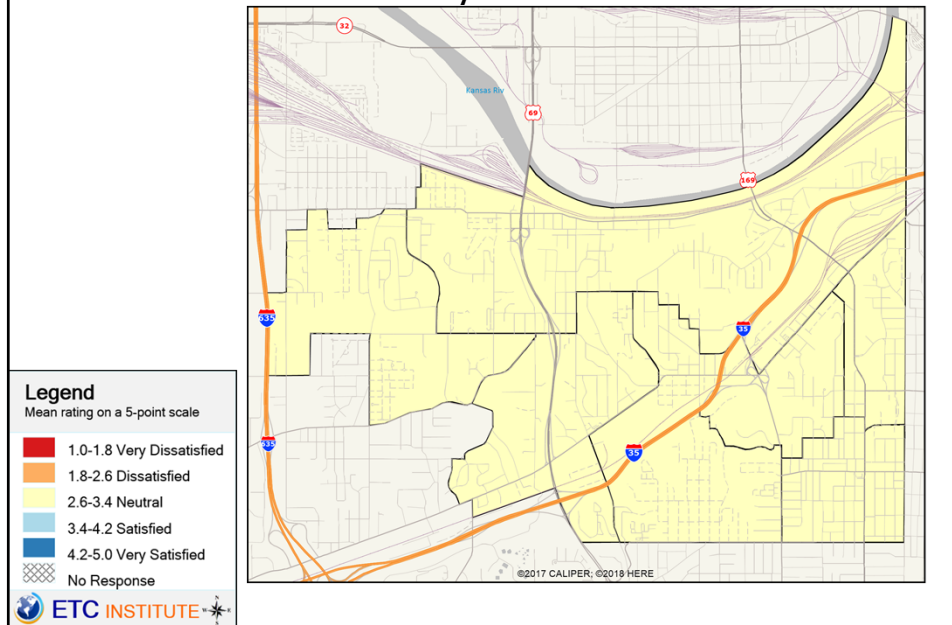
95

Q20.5 Satisfaction with: Overall feeling of safety in Wyandotte County



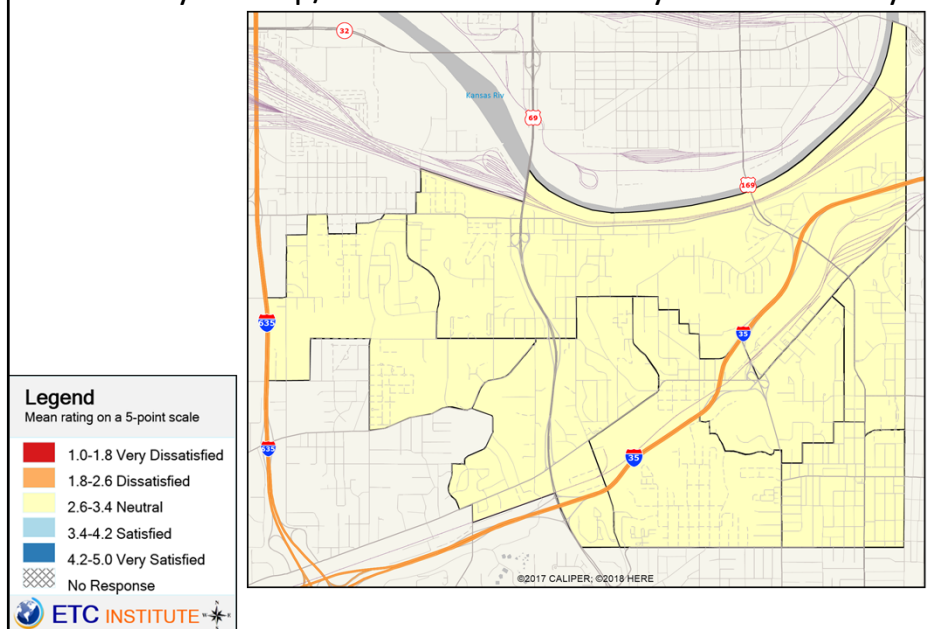
96

Q20.6 Satisfaction with: Overall quality of City and County services



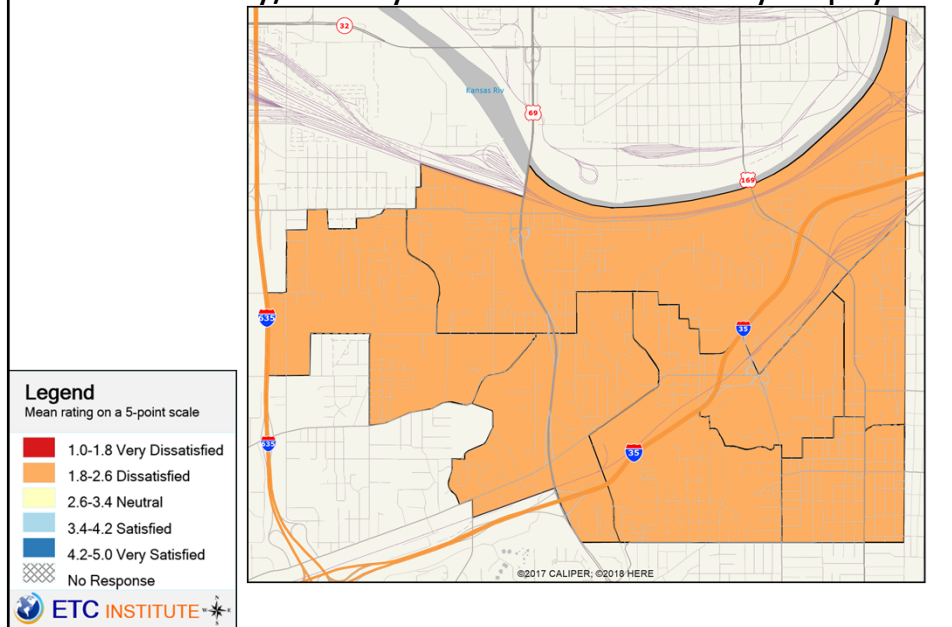
97

Q20.7 Satisfaction with: Appearance of commercial areas where you shop/do business within Wyandotte County



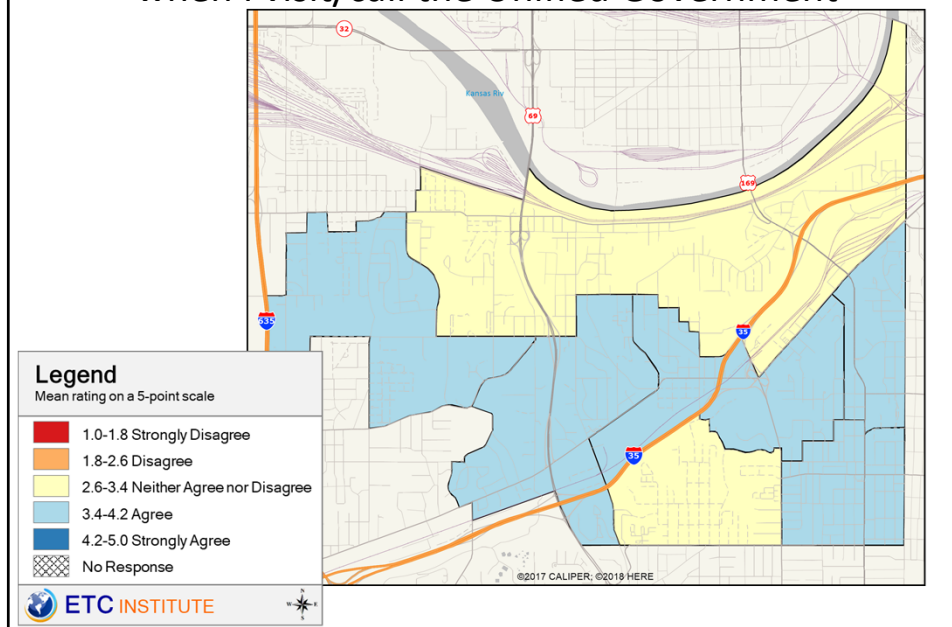
98

Q20.8 Satisfaction with: The overall value you receive for the city/county taxes and fees that you pay



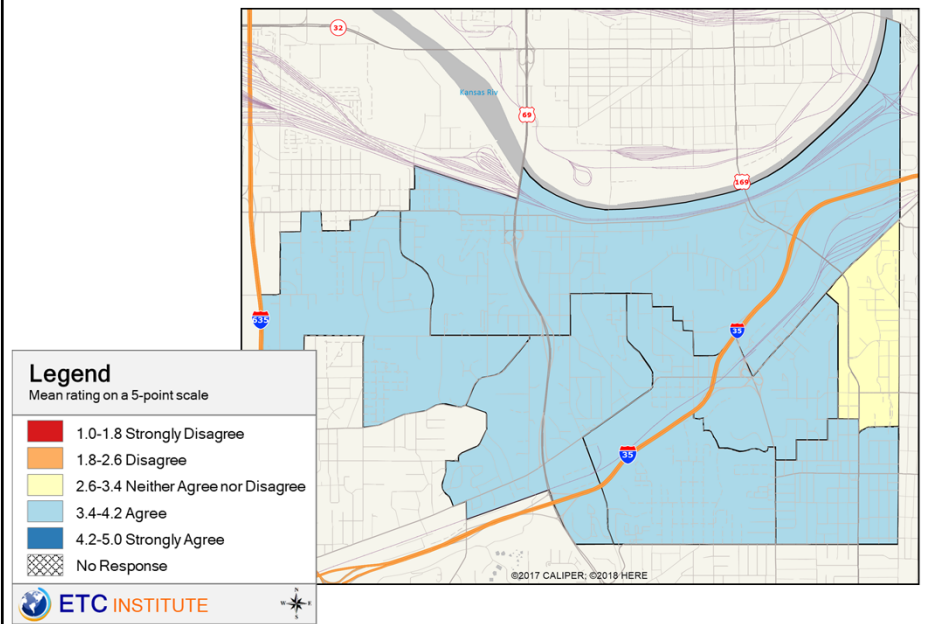
99

Q26.1 Level of Agreement: I get the answers I need when I visit/call the Unified Government



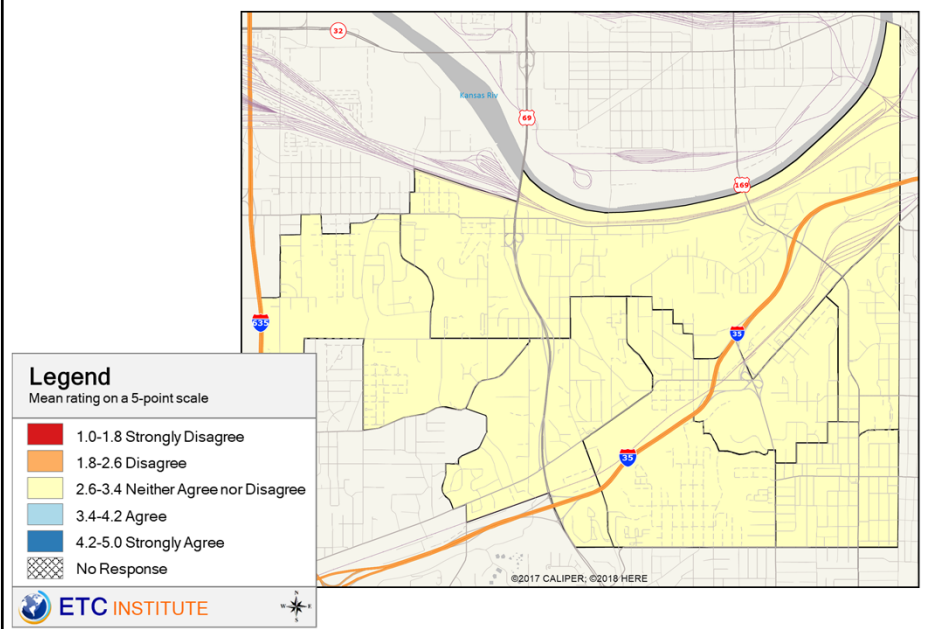
100

Q26.2 Level of Agreement: When I ask a Unified Government employee for something, they either provide the answer I need or find someone who can



101

Q26.3 Level of Agreement: When I ask different Unified Government employees the same question, I get the same answer



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Section 3

Tabular Data

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q1-1. Police services</u>								
Very satisfied	28.7%	30.4%	11.1%	26.2%	18.6%	26.0%	15.2%	28.0%
Satisfied	39.1%	41.1%	55.6%	37.4%	48.8%	32.5%	45.7%	42.8%
Neutral	17.2%	10.7%	25.9%	27.1%	23.3%	23.4%	23.9%	17.9%
Dissatisfied	8.0%	17.9%	3.7%	5.6%	9.3%	14.3%	10.9%	7.8%
Very dissatisfied	6.9%	0.0%	3.7%	3.7%	0.0%	3.9%	4.3%	3.5%
<u>Q1-2. Fire services</u>								
Very satisfied	50.6%	49.0%	39.3%	36.1%	28.2%	35.2%	38.6%	42.3%
Satisfied	38.3%	40.8%	50.0%	43.3%	48.7%	39.4%	38.6%	42.6%
Neutral	9.9%	8.2%	10.7%	20.6%	20.5%	19.7%	20.5%	12.6%
Dissatisfied	1.2%	0.0%	0.0%	0.0%	2.6%	1.4%	0.0%	1.4%
Very dissatisfied	0.0%	2.0%	0.0%	0.0%	0.0%	4.2%	2.3%	1.1%
<u>Q1-3. Ambulance services</u>								
Very satisfied	47.4%	50.0%	44.0%	38.8%	28.2%	32.9%	34.1%	40.9%
Satisfied	30.3%	41.7%	44.0%	37.6%	43.6%	42.9%	41.5%	38.8%
Neutral	18.4%	4.2%	12.0%	22.4%	23.1%	21.4%	19.5%	16.8%
Dissatisfied	2.6%	4.2%	0.0%	1.2%	2.6%	2.9%	0.0%	2.1%
Very dissatisfied	1.3%	0.0%	0.0%	0.0%	2.6%	0.0%	4.9%	1.4%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q1-4. Maintenance of City streets</u>								
Very satisfied	5.4%	7.0%	3.4%	8.0%	4.5%	3.7%	4.3%	7.7%
Satisfied	25.8%	24.6%	24.1%	25.7%	22.7%	14.8%	23.4%	24.8%
Neutral	25.8%	28.1%	27.6%	23.9%	25.0%	19.8%	25.5%	25.9%
Dissatisfied	25.8%	22.8%	27.6%	25.7%	31.8%	29.6%	25.5%	26.9%
Very dissatisfied	17.2%	17.5%	17.2%	16.8%	15.9%	32.1%	21.3%	14.5%
<u>Q1-5. Storm water runoff/management system</u>								
Very satisfied	5.9%	14.8%	6.7%	13.1%	7.1%	6.7%	10.6%	10.5%
Satisfied	31.8%	22.2%	20.0%	31.8%	33.3%	18.7%	17.0%	31.1%
Neutral	25.9%	29.6%	33.3%	27.1%	31.0%	32.0%	34.0%	33.5%
Dissatisfied	24.7%	24.1%	23.3%	17.8%	26.2%	21.3%	14.9%	15.6%
Very dissatisfied	11.8%	9.3%	16.7%	10.3%	2.4%	21.3%	23.4%	9.4%
<u>Q1-6. Sewer utility system</u>								
Very satisfied	8.1%	15.1%	10.7%	11.4%	16.3%	10.7%	9.5%	12.7%
Satisfied	41.9%	24.5%	32.1%	35.2%	27.9%	26.7%	19.0%	35.2%
Neutral	27.9%	39.6%	35.7%	38.1%	37.2%	40.0%	42.9%	35.8%
Dissatisfied	14.0%	11.3%	10.7%	11.4%	9.3%	12.0%	11.9%	10.2%
Very dissatisfied	8.1%	9.4%	10.7%	3.8%	9.3%	10.7%	16.7%	6.1%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q1-7. Trash collection & recycling</u>								
Very satisfied	25.0%	14.5%	13.3%	23.9%	20.9%	18.5%	22.4%	21.1%
Satisfied	50.0%	52.7%	43.3%	39.8%	44.2%	29.6%	32.7%	38.6%
Neutral	9.8%	20.0%	26.7%	11.5%	20.9%	24.7%	34.7%	19.1%
Dissatisfied	8.7%	5.5%	13.3%	15.9%	7.0%	17.3%	6.1%	14.4%
Very dissatisfied	6.5%	7.3%	3.3%	8.8%	7.0%	9.9%	4.1%	6.9%
<u>Q1-8. Parks & recreation facilities</u>								
Very satisfied	14.1%	26.4%	4.0%	15.5%	12.2%	10.7%	11.6%	15.3%
Satisfied	41.0%	37.7%	28.0%	40.2%	29.3%	41.3%	23.3%	38.1%
Neutral	29.5%	26.4%	44.0%	28.9%	34.1%	22.7%	51.2%	27.7%
Dissatisfied	7.7%	5.7%	20.0%	9.3%	17.1%	17.3%	9.3%	13.0%
Very dissatisfied	7.7%	3.8%	4.0%	6.2%	7.3%	8.0%	4.7%	5.9%
<u>Q1-9. Parks & recreation programs</u>								
Very satisfied	13.5%	24.4%	8.3%	13.8%	15.4%	11.9%	5.1%	12.7%
Satisfied	33.8%	26.7%	12.5%	22.5%	23.1%	27.1%	23.1%	30.3%
Neutral	40.5%	31.1%	54.2%	41.3%	46.2%	33.9%	56.4%	37.5%
Dissatisfied	6.8%	8.9%	16.7%	12.5%	5.1%	15.3%	7.7%	12.9%
Very dissatisfied	5.4%	8.9%	8.3%	10.0%	10.3%	11.9%	7.7%	6.7%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q1-10. Code enforcement</u>								
Very satisfied	12.8%	26.5%	0.0%	13.8%	7.3%	9.6%	2.3%	9.4%
Satisfied	25.6%	20.4%	22.7%	21.3%	31.7%	26.0%	18.2%	23.6%
Neutral	31.4%	22.4%	40.9%	38.3%	26.8%	28.8%	52.3%	35.6%
Dissatisfied	16.3%	20.4%	9.1%	16.0%	22.0%	17.8%	9.1%	18.1%
Very dissatisfied	14.0%	10.2%	27.3%	10.6%	12.2%	17.8%	18.2%	13.4%
<u>Q1-11. Planning & zoning</u>								
Very satisfied	9.3%	15.9%	4.3%	12.0%	8.3%	4.6%	0.0%	8.7%
Satisfied	28.0%	20.5%	26.1%	27.2%	36.1%	29.2%	15.0%	24.0%
Neutral	32.0%	43.2%	43.5%	47.8%	33.3%	40.0%	52.5%	45.7%
Dissatisfied	17.3%	15.9%	17.4%	7.6%	13.9%	16.9%	17.5%	13.8%
Very dissatisfied	13.3%	4.5%	8.7%	5.4%	8.3%	9.2%	15.0%	7.8%
<u>Q1-12. Communication with the public</u>								
Very satisfied	14.5%	12.0%	12.5%	11.7%	4.8%	6.7%	6.7%	9.2%
Satisfied	30.1%	16.0%	29.2%	29.1%	21.4%	26.7%	22.2%	26.6%
Neutral	27.7%	44.0%	25.0%	37.9%	33.3%	30.7%	37.8%	35.9%
Dissatisfied	19.3%	22.0%	16.7%	18.4%	23.8%	22.7%	20.0%	18.3%
Very dissatisfied	8.4%	6.0%	16.7%	2.9%	16.7%	13.3%	13.3%	10.0%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q1-13. Municipal court</u>								
Very satisfied	15.3%	16.7%	10.0%	14.3%	5.4%	6.5%	8.3%	11.3%
Satisfied	29.2%	29.2%	30.0%	19.5%	37.8%	32.3%	25.0%	27.5%
Neutral	41.7%	37.5%	30.0%	54.5%	32.4%	48.4%	52.8%	45.8%
Dissatisfied	9.7%	10.4%	20.0%	7.8%	10.8%	9.7%	5.6%	8.6%
Very dissatisfied	4.2%	6.3%	10.0%	3.9%	13.5%	3.2%	8.3%	6.7%
<u>Q1-14. Public transportation</u>								
Very satisfied	15.5%	22.0%	4.3%	8.6%	3.1%	8.8%	5.4%	10.8%
Satisfied	28.2%	34.1%	17.4%	19.8%	12.5%	17.6%	18.9%	28.4%
Neutral	39.4%	24.4%	43.5%	42.0%	46.9%	50.0%	45.9%	41.3%
Dissatisfied	9.9%	9.8%	21.7%	22.2%	18.8%	14.7%	10.8%	11.6%
Very dissatisfied	7.0%	9.8%	13.0%	7.4%	18.8%	8.8%	18.9%	7.9%

Q2. Neighborhood/Community Priorities. Which FOUR of the services listed in Question 1 should receive the MOST EMPHASIS for improvement in the neighborhood/community where you live over the next TWO years? (top 4)

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q2. Top choice</u>								
Police services	34.7%	37.3%	38.7%	33.9%	33.3%	31.7%	40.4%	35.9%
Fire services	13.7%	20.3%	12.9%	18.6%	20.0%	12.2%	7.7%	16.4%
Ambulance services	9.5%	10.2%	12.9%	8.5%	0.0%	4.9%	5.8%	10.6%
Maintenance of City streets	63.2%	67.8%	58.1%	65.3%	62.2%	80.5%	59.6%	62.7%
Storm water runoff/management system	29.5%	27.1%	35.5%	28.0%	22.2%	34.1%	19.2%	22.1%
Sewer utility system	17.9%	18.6%	12.9%	19.5%	17.8%	13.4%	19.2%	13.6%
Trash collection & recycling	20.0%	23.7%	22.6%	30.5%	17.8%	30.5%	19.2%	26.7%
Parks & recreation facilities	14.7%	8.5%	25.8%	24.6%	24.4%	18.3%	13.5%	21.1%
Parks & recreation programs	9.5%	5.1%	19.4%	12.7%	13.3%	9.8%	5.8%	14.0%
Code enforcement	30.5%	25.4%	29.0%	22.0%	26.7%	26.8%	32.7%	28.5%
Planning & zoning	13.7%	10.2%	12.9%	12.7%	11.1%	17.1%	11.5%	15.3%
Communication with the public	31.6%	27.1%	12.9%	19.5%	35.6%	24.4%	26.9%	29.0%
Municipal court	6.3%	10.2%	3.2%	8.5%	11.1%	3.7%	11.5%	7.9%
Public transportation	13.7%	16.9%	25.8%	27.1%	35.6%	24.4%	28.8%	19.2%
None chosen	14.7%	15.3%	12.9%	9.3%	11.1%	11.0%	19.2%	12.1%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County level services. (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q3-1. Services for developmental disabilities</u>								
Very satisfied	6.5%	11.1%	0.0%	8.1%	14.3%	7.3%	0.0%	7.6%
Satisfied	24.2%	30.6%	18.2%	24.3%	14.3%	26.8%	12.1%	22.9%
Neutral	53.2%	41.7%	54.5%	54.1%	53.6%	51.2%	69.7%	52.0%
Dissatisfied	9.7%	11.1%	9.1%	10.8%	14.3%	7.3%	12.1%	11.9%
Very dissatisfied	6.5%	5.6%	18.2%	2.7%	3.6%	7.3%	6.1%	5.6%
<u>Q3-2. Area Agency on aging services</u>								
Very satisfied	5.9%	11.4%	0.0%	13.5%	10.0%	8.2%	3.0%	8.1%
Satisfied	23.5%	34.3%	20.0%	27.0%	6.7%	20.4%	12.1%	24.6%
Neutral	48.5%	40.0%	70.0%	45.9%	63.3%	44.9%	60.6%	49.9%
Dissatisfied	13.2%	5.7%	10.0%	13.5%	16.7%	22.4%	15.2%	11.9%
Very dissatisfied	8.8%	8.6%	0.0%	0.0%	3.3%	4.1%	9.1%	5.6%
<u>Q3-3. Senior transportation</u>								
Very satisfied	7.8%	25.0%	0.0%	8.6%	3.6%	6.3%	2.9%	7.9%
Satisfied	14.1%	25.0%	18.2%	25.7%	14.3%	18.8%	14.3%	21.7%
Neutral	51.6%	31.3%	63.6%	57.1%	64.3%	50.0%	57.1%	52.6%
Dissatisfied	17.2%	12.5%	9.1%	5.7%	17.9%	14.6%	14.3%	12.2%
Very dissatisfied	9.4%	6.3%	9.1%	2.9%	0.0%	10.4%	11.4%	5.7%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County level services. (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q3-4. 3-1-1 Call Center</u>								
Very satisfied	18.6%	22.0%	6.3%	18.8%	10.0%	15.4%	11.1%	13.1%
Satisfied	25.7%	41.5%	18.8%	32.8%	30.0%	26.9%	25.0%	30.2%
Neutral	41.4%	34.1%	50.0%	34.4%	46.7%	48.1%	63.9%	45.2%
Dissatisfied	8.6%	0.0%	18.8%	9.4%	10.0%	3.8%	0.0%	7.6%
Very dissatisfied	5.7%	2.4%	6.3%	4.7%	3.3%	5.8%	0.0%	3.9%
<u>Q3-5. Treasurer's Office</u>								
Very satisfied	13.0%	19.6%	0.0%	20.3%	7.3%	11.1%	7.5%	10.0%
Satisfied	28.6%	34.8%	52.6%	25.7%	41.5%	27.0%	35.0%	31.8%
Neutral	41.6%	30.4%	42.1%	43.2%	36.6%	52.4%	45.0%	41.4%
Dissatisfied	11.7%	8.7%	5.3%	8.1%	12.2%	7.9%	10.0%	11.6%
Very dissatisfied	5.2%	6.5%	0.0%	2.7%	2.4%	1.6%	2.5%	5.2%
<u>Q3-6. Motor Vehicle Registration</u>								
Very satisfied	13.8%	26.3%	0.0%	15.2%	11.6%	14.5%	10.2%	10.5%
Satisfied	39.1%	22.8%	38.5%	26.7%	44.2%	28.9%	34.7%	30.6%
Neutral	26.4%	19.3%	26.9%	34.3%	20.9%	32.9%	30.6%	26.1%
Dissatisfied	10.3%	15.8%	19.2%	14.3%	20.9%	14.5%	18.4%	19.5%
Very dissatisfied	10.3%	15.8%	15.4%	9.5%	2.3%	9.2%	6.1%	13.2%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County level services. (without "don't know")

N=4313	District 3 Neighborhoods						Total	
	1	2	3	4	5	6	7	
<u>Q3-7. County Appraiser's Office services</u>								
Very satisfied	12.3%	15.9%	0.0%	5.5%	5.1%	8.8%	7.0%	7.5%
Satisfied	25.9%	31.8%	25.0%	23.3%	35.9%	25.0%	25.6%	22.6%
Neutral	30.9%	29.5%	60.0%	46.6%	38.5%	44.1%	41.9%	40.3%
Dissatisfied	17.3%	13.6%	5.0%	19.2%	15.4%	10.3%	16.3%	17.5%
Very dissatisfied	13.6%	9.1%	10.0%	5.5%	5.1%	11.8%	9.3%	12.1%
<u>Q3-8. County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)</u>								
Very satisfied	16.0%	20.4%	14.3%	13.1%	15.4%	12.1%	9.5%	14.5%
Satisfied	44.4%	44.4%	28.6%	40.5%	35.9%	37.9%	33.3%	39.7%
Neutral	27.2%	25.9%	42.9%	34.5%	33.3%	39.4%	40.5%	31.5%
Dissatisfied	7.4%	5.6%	9.5%	10.7%	15.4%	9.1%	11.9%	9.9%
Very dissatisfied	4.9%	3.7%	4.8%	1.2%	0.0%	1.5%	4.8%	4.4%
<u>Q3-9. District Attorneys' Office</u>								
Very satisfied	11.6%	15.4%	0.0%	15.9%	11.4%	10.7%	5.9%	9.3%
Satisfied	27.5%	30.8%	26.7%	17.4%	28.6%	16.1%	5.9%	20.8%
Neutral	39.1%	33.3%	33.3%	39.1%	40.0%	39.3%	58.8%	40.2%
Dissatisfied	10.1%	7.7%	13.3%	7.2%	11.4%	17.9%	11.8%	10.5%
Very dissatisfied	11.6%	12.8%	26.7%	20.3%	8.6%	16.1%	17.6%	19.2%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County level services. (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q3-10. Local Election Process</u>								
Very satisfied	15.4%	21.6%	4.0%	16.3%	11.9%	13.5%	11.4%	15.2%
Satisfied	42.3%	51.0%	52.0%	42.4%	40.5%	36.5%	38.6%	39.7%
Neutral	23.1%	23.5%	32.0%	32.6%	31.0%	29.7%	34.1%	34.4%
Dissatisfied	11.5%	2.0%	8.0%	5.4%	11.9%	14.9%	13.6%	6.9%
Very dissatisfied	7.7%	2.0%	4.0%	3.3%	4.8%	5.4%	2.3%	3.8%
<u>Q3-11. Customer service provided by Unified Government employees</u>								
Very satisfied	12.2%	21.2%	0.0%	18.1%	10.5%	12.7%	9.3%	10.6%
Satisfied	36.6%	26.9%	36.4%	34.0%	36.8%	29.6%	20.9%	31.9%
Neutral	35.4%	26.9%	40.9%	34.0%	28.9%	35.2%	53.5%	37.7%
Dissatisfied	8.5%	17.3%	9.1%	8.5%	21.1%	15.5%	9.3%	12.5%
Very dissatisfied	7.3%	7.7%	13.6%	5.3%	2.6%	7.0%	7.0%	7.4%
<u>Q3-12. Public Health Department services</u>								
Very satisfied	10.9%	20.0%	0.0%	10.3%	12.1%	12.0%	6.1%	9.9%
Satisfied	35.9%	28.6%	25.0%	39.7%	21.2%	28.0%	21.2%	28.0%
Neutral	42.2%	34.3%	56.3%	37.9%	51.5%	38.0%	66.7%	50.3%
Dissatisfied	6.3%	11.4%	18.8%	6.9%	9.1%	14.0%	6.1%	7.7%
Very dissatisfied	4.7%	5.7%	0.0%	5.2%	6.1%	8.0%	0.0%	4.1%

Q4. County Level Priorities. Which FOUR of the county-level services listed in Question 3 should receive the MOST EMPHASIS for improvement over the next TWO years? (top 4)

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
Q4. Top choice								
Services for developmental disabilities	22.1%	27.1%	38.7%	23.7%	26.7%	28.0%	21.2%	23.9%
Area Agency on aging services	32.6%	39.0%	19.4%	24.6%	37.8%	34.1%	26.9%	26.6%
Senior transportation	18.9%	30.5%	22.6%	21.2%	17.8%	35.4%	21.2%	21.8%
3-1-1 Call Center	10.5%	10.2%	19.4%	15.3%	17.8%	17.1%	15.4%	12.0%
Treasurer's Office	14.7%	15.3%	3.2%	5.1%	6.7%	4.9%	17.3%	15.6%
Motor Vehicle Registration	38.9%	39.0%	41.9%	39.8%	24.4%	43.9%	30.8%	44.4%
County Appraiser's Office services	20.0%	27.1%	12.9%	22.0%	20.0%	20.7%	21.2%	25.0%
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	18.9%	28.8%	38.7%	39.0%	31.1%	22.0%	17.3%	27.0%
District Attorneys' Office	15.8%	15.3%	19.4%	16.9%	17.8%	19.5%	15.4%	21.3%
Local Election Process	17.9%	6.8%	9.7%	17.8%	24.4%	23.2%	11.5%	13.3%
Customer service provided by Unified Government employees	23.2%	40.7%	29.0%	28.8%	26.7%	28.0%	25.0%	27.7%
Public Health Department services	22.1%	20.3%	29.0%	26.3%	26.7%	18.3%	15.4%	21.4%
None chosen	26.3%	20.3%	19.4%	13.6%	22.2%	18.3%	28.8%	19.5%

Q5. Overall Priorities. Using the lists in Questions 1 and 3, which FOUR items do you think should be the TOP OVERALL PRIORITIES for the Unified Government over the next TWO years? (top 4)

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q5. Top choice</u>								
Police services	29.5%	37.3%	41.9%	26.3%	20.0%	25.6%	30.8%	29.6%
Fire services	12.6%	23.7%	12.9%	11.9%	11.1%	15.9%	7.7%	13.7%
Ambulance services	6.3%	13.6%	6.5%	6.8%	2.2%	2.4%	5.8%	8.1%
Maintenance of City streets	44.2%	33.9%	51.6%	50.8%	42.2%	67.1%	46.2%	42.9%
Storm water runoff/management system	14.7%	13.6%	19.4%	17.8%	13.3%	24.4%	13.5%	12.1%
Sewer utility system	10.5%	10.2%	9.7%	9.3%	11.1%	8.5%	15.4%	6.2%
Trash collection & recycling	15.8%	13.6%	6.5%	19.5%	6.7%	20.7%	7.7%	14.8%
Parks & recreation facilities	4.2%	5.1%	16.1%	12.7%	17.8%	8.5%	5.8%	11.2%
Parks & recreation programs	4.2%	6.8%	16.1%	5.1%	8.9%	7.3%	3.8%	5.9%
Code enforcement	21.1%	15.3%	16.1%	10.2%	11.1%	13.4%	19.2%	16.3%
Planning & zoning	6.3%	3.4%	9.7%	5.1%	6.7%	4.9%	9.6%	6.6%
Communication with the public	12.6%	10.2%	6.5%	11.0%	22.2%	12.2%	9.6%	13.2%
Municipal court	3.2%	3.4%	0.0%	5.9%	8.9%	0.0%	5.8%	3.1%

Q5. Overall Priorities. Using the lists in Questions 1 and 3, which FOUR items do you think should be the TOP OVERALL PRIORITIES for the Unified Government over the next TWO years? (top 4)

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q5. Top choice (Cont.)</u>								
Public transportation	6.3%	8.5%	12.9%	16.1%	13.3%	14.6%	15.4%	9.3%
Services for developmental disabilities	14.7%	8.5%	16.1%	6.8%	6.7%	8.5%	5.8%	9.1%
Area Agency on aging services	14.7%	13.6%	0.0%	8.5%	17.8%	14.6%	9.6%	10.4%
Senior transportation	9.5%	6.8%	3.2%	7.6%	6.7%	6.1%	7.7%	6.9%
3-1-1 Call Center	1.1%	1.7%	9.7%	6.8%	2.2%	4.9%	1.9%	3.1%
Treasurer's Office	4.2%	3.4%	0.0%	2.5%	0.0%	0.0%	9.6%	4.5%
Motor Vehicle Registration	16.8%	23.7%	16.1%	18.6%	17.8%	15.9%	17.3%	20.5%
County Appraiser's Office services	6.3%	6.8%	0.0%	5.1%	6.7%	4.9%	3.8%	8.8%
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	3.2%	11.9%	9.7%	9.3%	13.3%	4.9%	1.9%	8.9%
District Attorneys' Office	7.4%	5.1%	12.9%	11.9%	0.0%	13.4%	7.7%	11.5%
Local Election Process	5.3%	1.7%	3.2%	8.5%	13.3%	13.4%	5.8%	4.3%
Customer service provided by Unified Government employees	8.4%	10.2%	6.5%	10.2%	11.1%	8.5%	5.8%	9.8%
Public Health Department services	3.2%	3.4%	12.9%	11.0%	11.1%	12.2%	5.8%	7.2%
None chosen	21.1%	20.3%	19.4%	12.7%	22.2%	12.2%	23.1%	19.8%

Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q6-1. Visibility of police in neighborhoods</u>								
Very satisfied	25.3%	20.7%	3.6%	17.3%	9.5%	15.0%	10.6%	15.8%
Satisfied	30.8%	36.2%	39.3%	30.9%	42.9%	31.3%	17.0%	35.5%
Neutral	25.3%	17.2%	25.0%	23.6%	26.2%	22.5%	40.4%	23.6%
Dissatisfied	12.1%	20.7%	17.9%	21.8%	14.3%	22.5%	21.3%	17.6%
Very dissatisfied	6.6%	5.2%	14.3%	6.4%	7.1%	8.8%	10.6%	7.5%
<u>Q6-2. Visibility of police in neighborhood retail areas</u>								
Very satisfied	23.2%	16.1%	3.7%	16.5%	5.3%	14.3%	4.4%	13.0%
Satisfied	30.5%	28.6%	40.7%	35.8%	36.8%	32.5%	20.0%	36.3%
Neutral	34.1%	25.0%	33.3%	27.5%	39.5%	29.9%	44.4%	29.3%
Dissatisfied	8.5%	26.8%	11.1%	13.8%	7.9%	14.3%	20.0%	15.7%
Very dissatisfied	3.7%	3.6%	11.1%	6.4%	10.5%	9.1%	11.1%	5.6%
<u>Q6-3. Visibility of Code Enforcement in your neighborhood</u>								
Very satisfied	13.3%	22.6%	0.0%	13.4%	4.9%	8.2%	2.3%	8.1%
Satisfied	20.5%	15.1%	37.5%	21.6%	22.0%	30.1%	23.3%	23.3%
Neutral	34.9%	24.5%	41.7%	34.0%	31.7%	27.4%	25.6%	35.2%
Dissatisfied	16.9%	22.6%	8.3%	17.5%	24.4%	20.5%	27.9%	19.8%
Very dissatisfied	14.5%	15.1%	12.5%	13.4%	17.1%	13.7%	20.9%	13.7%

Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")

N=4313	District 3 Neighborhoods						Total	
	1	2	3	4	5	6	7	
<u>Q6-4. City's overall efforts to prevent crime</u>								
Very satisfied	12.9%	16.4%	4.0%	12.7%	4.9%	15.1%	6.5%	9.2%
Satisfied	20.0%	29.1%	36.0%	25.5%	26.8%	19.2%	17.4%	27.4%
Neutral	37.6%	27.3%	24.0%	37.3%	41.5%	34.2%	30.4%	34.0%
Dissatisfied	23.5%	16.4%	20.0%	16.7%	12.2%	20.5%	34.8%	20.4%
Very dissatisfied	5.9%	10.9%	16.0%	7.8%	14.6%	11.0%	10.9%	9.1%
<u>Q6-5. Enforcement of traffic laws</u>								
Very satisfied	11.2%	19.3%	0.0%	18.1%	11.6%	12.7%	7.0%	11.0%
Satisfied	28.1%	24.6%	37.0%	25.7%	37.2%	36.6%	25.6%	33.8%
Neutral	34.8%	31.6%	40.7%	43.8%	23.3%	26.8%	32.6%	33.4%
Dissatisfied	14.6%	10.5%	18.5%	7.6%	14.0%	11.3%	23.3%	14.1%
Very dissatisfied	11.2%	14.0%	3.7%	4.8%	14.0%	12.7%	11.6%	7.6%
<u>Q6-6. How quickly police department personnel respond to emergencies</u>								
Very satisfied	22.9%	24.5%	13.0%	19.1%	8.1%	23.5%	13.5%	18.9%
Satisfied	30.1%	24.5%	39.1%	37.1%	37.8%	30.9%	35.1%	35.3%
Neutral	24.1%	26.4%	26.1%	18.0%	37.8%	23.5%	27.0%	27.6%
Dissatisfied	16.9%	11.3%	13.0%	16.9%	10.8%	8.8%	16.2%	11.3%
Very dissatisfied	6.0%	13.2%	8.7%	9.0%	5.4%	13.2%	8.1%	7.0%

Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q6-7. How quickly fire department responds to fires</u>								
Very satisfied	40.5%	38.8%	38.1%	38.0%	22.9%	39.1%	35.0%	35.2%
Satisfied	35.4%	38.8%	42.9%	36.6%	42.9%	31.3%	42.5%	41.7%
Neutral	17.7%	22.4%	14.3%	23.9%	28.6%	21.9%	20.0%	19.9%
Dissatisfied	2.5%	0.0%	4.8%	1.4%	2.9%	4.7%	2.5%	1.7%
Very dissatisfied	3.8%	0.0%	0.0%	0.0%	2.9%	3.1%	0.0%	1.6%
<u>Q6-8. How quickly fire department responds to medical emergency calls</u>								
Very satisfied	40.2%	41.8%	38.1%	43.1%	28.6%	39.7%	37.5%	38.4%
Satisfied	40.2%	36.4%	42.9%	34.7%	48.6%	38.1%	37.5%	41.3%
Neutral	14.6%	20.0%	9.5%	20.8%	20.0%	17.5%	25.0%	17.3%
Dissatisfied	2.4%	1.8%	4.8%	1.4%	2.9%	1.6%	0.0%	1.6%
Very dissatisfied	2.4%	0.0%	4.8%	0.0%	0.0%	3.2%	0.0%	1.3%
<u>Q6-9. Quality of animal control in your neighborhood</u>								
Very satisfied	9.6%	18.5%	16.0%	16.0%	7.5%	14.9%	6.4%	9.8%
Satisfied	25.3%	35.2%	44.0%	22.3%	20.0%	21.6%	29.8%	26.2%
Neutral	27.7%	16.7%	12.0%	38.3%	30.0%	32.4%	34.0%	30.6%
Dissatisfied	19.3%	14.8%	12.0%	12.8%	25.0%	12.2%	17.0%	17.9%
Very dissatisfied	18.1%	14.8%	16.0%	10.6%	17.5%	18.9%	12.8%	15.6%

Q7. Which THREE of the public safety services listed in Question 6 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years? (top 3)

N=4313

	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
Q7. Top choice								
Visibility of police in neighborhoods	38.9%	44.1%	54.8%	53.4%	44.4%	56.1%	44.2%	44.9%
Visibility of police in neighborhood retail areas	17.9%	30.5%	22.6%	21.2%	22.2%	25.6%	21.2%	29.0%
Visibility of Code Enforcement in your neighborhood	27.4%	28.8%	22.6%	25.4%	35.6%	26.8%	36.5%	26.5%
City's overall efforts to prevent crime	50.5%	44.1%	35.5%	44.1%	46.7%	47.6%	44.2%	45.7%
Enforcement of traffic laws	22.1%	18.6%	16.1%	15.3%	24.4%	19.5%	17.3%	19.8%
How quickly police department personnel respond to emergencies	17.9%	28.8%	22.6%	33.9%	22.2%	28.0%	11.5%	21.8%
How quickly fire department responds to fires	9.5%	6.8%	16.1%	8.5%	2.2%	11.0%	1.9%	7.8%
How quickly fire department responds to medical emergency calls	5.3%	10.2%	12.9%	10.2%	6.7%	8.5%	0.0%	8.1%
Quality of animal control in your neighborhood	35.8%	18.6%	12.9%	20.3%	33.3%	25.6%	26.9%	27.9%
None chosen	17.9%	20.3%	22.6%	15.3%	17.8%	12.2%	25.0%	16.7%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q8-1. Maintenance of major City streets</u>								
Very satisfied	8.9%	12.7%	0.0%	5.5%	4.8%	6.4%	8.3%	7.7%
Satisfied	26.7%	32.7%	33.3%	38.2%	38.1%	26.9%	33.3%	34.6%
Neutral	25.6%	23.6%	20.0%	20.9%	23.8%	17.9%	20.8%	24.3%
Dissatisfied	31.1%	25.5%	30.0%	23.6%	11.9%	21.8%	22.9%	23.2%
Very dissatisfied	7.8%	5.5%	16.7%	11.8%	21.4%	26.9%	14.6%	10.2%
<u>Q8-2. Maintenance of streets in your neighborhood</u>								
Very satisfied	6.4%	5.4%	3.4%	5.5%	7.0%	1.3%	8.3%	6.6%
Satisfied	16.0%	23.2%	3.4%	30.3%	16.3%	15.0%	20.8%	24.7%
Neutral	24.5%	25.0%	17.2%	22.0%	27.9%	8.8%	29.2%	22.3%
Dissatisfied	35.1%	30.4%	51.7%	25.7%	23.3%	27.5%	18.8%	28.8%
Very dissatisfied	18.1%	16.1%	24.1%	16.5%	25.6%	47.5%	22.9%	17.5%
<u>Q8-3. Maintenance of alleys in your neighborhood</u>								
Very satisfied	5.6%	9.3%	0.0%	2.5%	3.4%	4.1%	2.9%	5.4%
Satisfied	9.7%	16.3%	8.3%	22.2%	10.3%	6.1%	8.8%	12.5%
Neutral	38.9%	25.6%	12.5%	38.3%	31.0%	38.8%	50.0%	41.1%
Dissatisfied	22.2%	27.9%	37.5%	23.5%	17.2%	20.4%	29.4%	21.1%
Very dissatisfied	23.6%	20.9%	41.7%	13.6%	37.9%	30.6%	8.8%	19.8%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q8-4. Maintenance of sidewalks in your neighborhood</u>								
Very satisfied	5.7%	11.3%	0.0%	5.5%	2.4%	3.1%	5.0%	5.8%
Satisfied	20.7%	18.9%	0.0%	17.3%	11.9%	10.9%	10.0%	17.0%
Neutral	29.9%	26.4%	29.6%	20.9%	21.4%	15.6%	27.5%	31.0%
Dissatisfied	20.7%	26.4%	40.7%	30.9%	23.8%	23.4%	32.5%	23.5%
Very dissatisfied	23.0%	17.0%	29.6%	25.5%	40.5%	46.9%	25.0%	22.7%
<u>Q8-5. Maintenance of curbs in your neighborhood</u>								
Very satisfied	6.7%	10.7%	0.0%	5.5%	2.4%	4.5%	4.7%	6.1%
Satisfied	17.8%	19.6%	14.3%	22.9%	9.5%	7.6%	14.0%	20.2%
Neutral	35.6%	35.7%	32.1%	22.0%	28.6%	22.7%	27.9%	31.0%
Dissatisfied	23.3%	19.6%	25.0%	21.1%	21.4%	21.2%	23.3%	22.1%
Very dissatisfied	16.7%	14.3%	28.6%	28.4%	38.1%	43.9%	30.2%	20.7%
<u>Q8-6. Maintenance of street signs/traffic signals</u>								
Very satisfied	10.9%	17.9%	10.3%	7.3%	4.8%	12.8%	6.5%	11.5%
Satisfied	42.4%	39.3%	37.9%	45.0%	28.6%	41.0%	41.3%	42.3%
Neutral	33.7%	28.6%	31.0%	28.4%	47.6%	21.8%	34.8%	32.5%
Dissatisfied	5.4%	8.9%	13.8%	11.0%	9.5%	14.1%	10.9%	8.3%
Very dissatisfied	7.6%	5.4%	6.9%	8.3%	9.5%	10.3%	6.5%	5.4%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q8-7. Maintenance of downtown parking lots</u>								
Very satisfied	5.6%	15.0%	0.0%	6.0%	5.6%	6.6%	9.4%	7.3%
Satisfied	25.4%	25.0%	17.6%	31.0%	19.4%	27.9%	12.5%	23.4%
Neutral	49.3%	37.5%	47.1%	39.3%	47.2%	41.0%	50.0%	43.1%
Dissatisfied	11.3%	17.5%	23.5%	14.3%	16.7%	6.6%	12.5%	16.4%
Very dissatisfied	8.5%	5.0%	11.8%	9.5%	11.1%	18.0%	15.6%	9.7%
<u>Q8-8. Overall appearance of downtown including lighting, landscaping & planter boxes</u>								
Very satisfied	9.2%	17.8%	0.0%	5.7%	5.0%	10.3%	5.6%	8.1%
Satisfied	34.2%	31.1%	20.8%	35.2%	27.5%	30.9%	22.2%	29.1%
Neutral	39.5%	28.9%	41.7%	39.8%	42.5%	45.6%	36.1%	41.1%
Dissatisfied	10.5%	13.3%	25.0%	13.6%	17.5%	4.4%	22.2%	14.0%
Very dissatisfied	6.6%	8.9%	12.5%	5.7%	7.5%	8.8%	13.9%	7.7%
<u>Q8-9. Maintenance of City buildings</u>								
Very satisfied	9.1%	12.2%	0.0%	6.3%	5.7%	10.8%	5.7%	7.6%
Satisfied	32.5%	39.0%	30.4%	31.3%	45.7%	29.2%	28.6%	32.2%
Neutral	42.9%	29.3%	52.2%	40.6%	31.4%	44.6%	42.9%	41.0%
Dissatisfied	11.7%	14.6%	13.0%	13.5%	8.6%	9.2%	11.4%	12.0%
Very dissatisfied	3.9%	4.9%	4.3%	8.3%	8.6%	6.2%	11.4%	7.1%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q8-10. Snow removal on major City streets</u>								
Very satisfied	18.1%	22.8%	10.7%	17.0%	16.3%	13.9%	17.4%	15.8%
Satisfied	40.4%	36.8%	46.4%	44.6%	46.5%	43.0%	45.7%	44.1%
Neutral	26.6%	22.8%	14.3%	16.1%	23.3%	17.7%	30.4%	21.1%
Dissatisfied	11.7%	12.3%	21.4%	11.6%	4.7%	12.7%	4.3%	11.8%
Very dissatisfied	3.2%	5.3%	7.1%	10.7%	9.3%	12.7%	2.2%	7.1%
<u>Q8-11. Snow removal on neighborhood streets</u>								
Very satisfied	13.8%	17.5%	6.7%	4.4%	11.6%	7.7%	12.8%	9.9%
Satisfied	26.6%	29.8%	23.3%	23.0%	25.6%	26.9%	36.2%	28.4%
Neutral	27.7%	12.3%	20.0%	17.7%	20.9%	11.5%	27.7%	20.8%
Dissatisfied	16.0%	26.3%	20.0%	31.9%	27.9%	21.8%	12.8%	24.2%
Very dissatisfied	16.0%	14.0%	30.0%	23.0%	14.0%	32.1%	10.6%	16.7%
<u>Q8-12. Overall cleanliness of streets & other public areas</u>								
Very satisfied	6.5%	8.9%	0.0%	3.7%	7.0%	2.5%	4.3%	5.8%
Satisfied	21.5%	30.4%	10.0%	26.9%	25.6%	26.3%	13.0%	27.3%
Neutral	29.0%	28.6%	36.7%	34.3%	30.2%	26.3%	41.3%	32.0%
Dissatisfied	28.0%	21.4%	33.3%	23.1%	23.3%	25.0%	17.4%	22.8%
Very dissatisfied	15.1%	10.7%	20.0%	12.0%	14.0%	20.0%	23.9%	12.1%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q8-13. Maintenance of stormwater drainage system in your neighborhood</u>								
Very satisfied	4.8%	9.3%	3.7%	11.2%	10.3%	4.2%	7.9%	8.2%
Satisfied	25.3%	24.1%	14.8%	30.6%	25.6%	29.6%	26.3%	28.6%
Neutral	38.6%	40.7%	44.4%	28.6%	35.9%	25.4%	28.9%	35.9%
Dissatisfied	15.7%	18.5%	29.6%	17.3%	17.9%	11.3%	23.7%	16.1%
Very dissatisfied	15.7%	7.4%	7.4%	12.2%	10.3%	29.6%	13.2%	11.2%

Q9. Which THREE of the maintenance services listed in Question 8 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q9. Top choice</u>								
Maintenance of major City streets	23.2%	28.8%	35.5%	29.7%	24.4%	30.5%	32.7%	30.6%
Maintenance of streets in your neighborhood	52.6%	44.1%	58.1%	41.5%	44.4%	68.3%	44.2%	43.6%
Maintenance of alleys in your neighborhood	17.9%	11.9%	6.5%	3.4%	11.1%	3.7%	5.8%	10.2%
Maintenance of sidewalks in your neighborhood	29.5%	30.5%	35.5%	44.1%	46.7%	30.5%	23.1%	23.1%
Maintenance of curbs in your neighborhood	13.7%	15.3%	9.7%	22.0%	33.3%	19.5%	17.3%	15.0%
Maintenance of street signs/traffic signals	4.2%	8.5%	3.2%	3.4%	0.0%	9.8%	3.8%	6.6%
Maintenance of downtown parking lots	2.1%	3.4%	0.0%	3.4%	2.2%	4.9%	3.8%	6.1%
Overall appearance of downtown including lighting, landscaping & planter boxes	4.2%	6.8%	6.5%	11.0%	8.9%	2.4%	9.6%	11.0%

Q9. Which THREE of the maintenance services listed in Question 8 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)

N=4313

District 3 Neighborhoods							Total
1	2	3	4	5	6	7	

Q9. Top choice (Cont.)

Maintenance of City buildings	3.2%	5.1%	6.5%	9.3%	4.4%	3.7%	7.7%	8.3%
Snow removal on major City streets	11.6%	16.9%	16.1%	10.2%	11.1%	11.0%	9.6%	13.8%
Snow removal on neighborhood streets	31.6%	35.6%	29.0%	41.5%	17.8%	46.3%	13.5%	33.8%
Overall cleanliness of streets & other public areas	24.2%	28.8%	25.8%	21.2%	24.4%	8.5%	30.8%	23.5%
Maintenance of stormwater drainage system in your neighborhood	17.9%	8.5%	12.9%	13.6%	20.0%	18.3%	17.3%	14.5%
None chosen	14.7%	15.3%	12.9%	11.9%	13.3%	11.0%	23.1%	15.1%

Q10. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q10-1. Maintenance of parks & equipment</u>								
Very satisfied	13.2%	21.7%	4.3%	9.9%	14.3%	6.6%	5.4%	10.9%
Satisfied	41.2%	39.1%	34.8%	37.0%	22.9%	41.0%	24.3%	37.6%
Neutral	29.4%	34.8%	47.8%	37.0%	40.0%	29.5%	45.9%	34.1%
Dissatisfied	10.3%	2.2%	4.3%	11.1%	17.1%	16.4%	21.6%	12.6%
Very dissatisfied	5.9%	2.2%	8.7%	4.9%	5.7%	6.6%	2.7%	4.9%
<u>Q10-2. Number of walking & biking trails</u>								
Very satisfied	11.9%	17.4%	8.7%	4.8%	8.3%	3.1%	2.6%	7.3%
Satisfied	20.9%	34.8%	4.3%	25.0%	22.2%	23.4%	23.1%	24.6%
Neutral	34.3%	21.7%	26.1%	28.6%	38.9%	34.4%	35.9%	32.1%
Dissatisfied	23.9%	19.6%	43.5%	26.2%	25.0%	28.1%	25.6%	23.6%
Very dissatisfied	9.0%	6.5%	17.4%	15.5%	5.6%	10.9%	12.8%	12.3%
<u>Q10-3. Number of parks</u>								
Very satisfied	9.3%	21.3%	4.0%	8.1%	10.8%	10.8%	0.0%	9.8%
Satisfied	37.3%	38.3%	24.0%	36.0%	29.7%	36.9%	34.2%	34.5%
Neutral	30.7%	23.4%	24.0%	36.0%	37.8%	33.8%	31.6%	33.3%
Dissatisfied	16.0%	8.5%	40.0%	16.3%	16.2%	13.8%	28.9%	15.2%
Very dissatisfied	6.7%	8.5%	8.0%	3.5%	5.4%	4.6%	5.3%	7.2%

Q10. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q10-4. Community centers</u>								
Very satisfied	9.0%	24.4%	0.0%	5.6%	11.8%	3.6%	2.8%	7.4%
Satisfied	35.9%	40.0%	21.1%	25.0%	14.7%	21.8%	27.8%	27.2%
Neutral	33.3%	15.6%	42.1%	30.6%	44.1%	41.8%	41.7%	38.3%
Dissatisfied	11.5%	11.1%	15.8%	31.9%	23.5%	21.8%	19.4%	17.9%
Very dissatisfied	10.3%	8.9%	21.1%	6.9%	5.9%	10.9%	8.3%	9.2%
<u>Q10-5. Number of outdoor athletic fields</u>								
Very satisfied	10.0%	25.0%	4.5%	8.3%	6.1%	3.6%	3.1%	8.1%
Satisfied	24.3%	37.5%	22.7%	25.0%	30.3%	29.1%	18.8%	28.9%
Neutral	44.3%	27.5%	36.4%	45.8%	48.5%	45.5%	43.8%	40.1%
Dissatisfied	14.3%	5.0%	31.8%	18.1%	9.1%	12.7%	31.3%	15.2%
Very dissatisfied	7.1%	5.0%	4.5%	2.8%	6.1%	9.1%	3.1%	7.7%
<u>Q10-6. Sunflower Hills Golf Course</u>								
Very satisfied	14.6%	15.4%	6.7%	10.9%	19.0%	13.2%	11.1%	12.8%
Satisfied	16.7%	30.8%	20.0%	28.3%	9.5%	21.1%	18.5%	30.5%
Neutral	58.3%	42.3%	66.7%	54.3%	61.9%	63.2%	59.3%	48.6%
Dissatisfied	4.2%	3.8%	0.0%	4.3%	4.8%	2.6%	3.7%	4.5%
Very dissatisfied	6.3%	7.7%	6.7%	2.2%	4.8%	0.0%	7.4%	3.6%

Q10. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q10-7. Swimming pool & spray parks</u>								
Very satisfied	4.8%	12.5%	0.0%	5.1%	6.7%	3.8%	0.0%	6.0%
Satisfied	14.5%	15.0%	5.0%	15.3%	6.7%	15.4%	18.5%	16.4%
Neutral	32.3%	22.5%	35.0%	37.3%	40.0%	26.9%	40.7%	32.7%
Dissatisfied	33.9%	22.5%	25.0%	23.7%	13.3%	30.8%	25.9%	24.8%
Very dissatisfied	14.5%	27.5%	35.0%	18.6%	33.3%	23.1%	14.8%	20.2%
<u>Q10-8. Youth recreation programs</u>								
Very satisfied	4.5%	13.9%	0.0%	3.9%	10.3%	6.1%	0.0%	6.2%
Satisfied	19.4%	19.4%	0.0%	19.6%	13.8%	18.4%	21.4%	18.5%
Neutral	41.8%	33.3%	46.7%	45.1%	48.3%	30.6%	39.3%	39.9%
Dissatisfied	22.4%	13.9%	20.0%	21.6%	13.8%	24.5%	25.0%	21.1%
Very dissatisfied	11.9%	19.4%	33.3%	9.8%	13.8%	20.4%	14.3%	14.3%
<u>Q10-9. Adult recreation programs</u>								
Very satisfied	4.4%	13.9%	0.0%	5.4%	13.3%	8.2%	0.0%	6.0%
Satisfied	16.2%	19.4%	0.0%	10.7%	6.7%	16.3%	21.9%	17.2%
Neutral	51.5%	36.1%	53.3%	46.4%	50.0%	30.6%	40.6%	42.3%
Dissatisfied	19.1%	13.9%	20.0%	26.8%	13.3%	22.4%	18.8%	20.9%
Very dissatisfied	8.8%	16.7%	26.7%	10.7%	16.7%	22.4%	18.8%	13.5%

Q10. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q10-10. Programs for seniors</u>								
Very satisfied	4.7%	14.3%	0.0%	9.1%	10.7%	6.5%	0.0%	6.1%
Satisfied	17.2%	14.3%	9.1%	9.1%	14.3%	10.9%	20.7%	17.1%
Neutral	48.4%	34.3%	54.5%	54.5%	57.1%	43.5%	44.8%	44.6%
Dissatisfied	18.8%	22.9%	27.3%	18.2%	10.7%	19.6%	13.8%	19.5%
Very dissatisfied	10.9%	14.3%	9.1%	9.1%	7.1%	19.6%	20.7%	12.7%
<u>Q10-11. Skateboard parks</u>								
Very satisfied	3.6%	17.1%	5.6%	12.0%	7.1%	5.7%	0.0%	7.3%
Satisfied	23.2%	20.0%	11.1%	22.0%	10.7%	24.5%	20.8%	18.1%
Neutral	50.0%	51.4%	50.0%	56.0%	71.4%	45.3%	62.5%	53.6%
Dissatisfied	14.3%	5.7%	22.2%	8.0%	7.1%	15.1%	8.3%	12.2%
Very dissatisfied	8.9%	5.7%	11.1%	2.0%	3.6%	9.4%	8.3%	8.7%
<u>Q10-12. Tennis courts</u>								
Very satisfied	3.4%	11.8%	0.0%	5.1%	10.3%	6.4%	4.3%	6.0%
Satisfied	17.2%	23.5%	0.0%	22.0%	3.4%	25.5%	13.0%	16.5%
Neutral	56.9%	44.1%	50.0%	52.5%	69.0%	51.1%	56.5%	52.9%
Dissatisfied	12.1%	17.6%	31.3%	16.9%	17.2%	8.5%	17.4%	15.2%
Very dissatisfied	10.3%	2.9%	18.8%	3.4%	0.0%	8.5%	8.7%	9.5%

Q10. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q10-13. Futsal courts</u>								
Very satisfied	4.1%	16.0%	0.0%	6.8%	9.1%	5.3%	5.0%	7.8%
Satisfied	18.4%	24.0%	9.1%	11.4%	9.1%	15.8%	15.0%	16.5%
Neutral	63.3%	44.0%	54.5%	72.7%	72.7%	68.4%	70.0%	60.0%
Dissatisfied	6.1%	12.0%	27.3%	4.5%	9.1%	7.9%	5.0%	8.7%
Very dissatisfied	8.2%	4.0%	9.1%	4.5%	0.0%	2.6%	5.0%	7.0%
<u>Q10-14. Ease of registering for recreation programs</u>								
Very satisfied	5.3%	15.6%	0.0%	8.7%	13.0%	4.8%	4.5%	6.8%
Satisfied	31.6%	28.1%	9.1%	6.5%	17.4%	19.0%	13.6%	22.3%
Neutral	47.4%	37.5%	72.7%	58.7%	47.8%	54.8%	68.2%	50.2%
Dissatisfied	8.8%	9.4%	9.1%	17.4%	8.7%	11.9%	9.1%	12.4%
Very dissatisfied	7.0%	9.4%	9.1%	8.7%	13.0%	9.5%	4.5%	8.4%
<u>Q10-15. Fees charged for recreation programs</u>								
Very satisfied	6.8%	11.1%	0.0%	14.3%	12.0%	7.1%	4.0%	7.2%
Satisfied	27.1%	25.0%	0.0%	11.9%	20.0%	14.3%	12.0%	21.3%
Neutral	45.8%	38.9%	72.7%	57.1%	44.0%	50.0%	60.0%	48.7%
Dissatisfied	13.6%	11.1%	18.2%	7.1%	8.0%	11.9%	8.0%	13.0%
Very dissatisfied	6.8%	13.9%	9.1%	9.5%	16.0%	16.7%	16.0%	9.9%

Q11. Which THREE of the Parks and Recreation items listed in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
Q11. Top choice								
Maintenance of parks & equipment	30.5%	30.5%	38.7%	36.4%	31.1%	30.5%	28.8%	29.8%
Number of walking & biking trails	20.0%	23.7%	29.0%	34.7%	35.6%	36.6%	30.8%	30.0%
Number of parks	11.6%	16.9%	22.6%	23.7%	13.3%	12.2%	15.4%	15.6%
Community centers	24.2%	22.0%	16.1%	28.0%	28.9%	26.8%	17.3%	20.3%
Number of outdoor athletic fields	7.4%	6.8%	9.7%	1.7%	2.2%	3.7%	7.7%	7.0%
Sunflower Hills Golf Course	0.0%	0.0%	0.0%	0.8%	0.0%	1.2%	0.0%	2.8%
Swimming pool & spray parks	18.9%	25.4%	19.4%	15.3%	20.0%	20.7%	19.2%	25.0%
Youth recreation programs	23.2%	23.7%	29.0%	16.1%	15.6%	26.8%	17.3%	20.3%
Adult recreation programs	13.7%	15.3%	9.7%	11.0%	6.7%	15.9%	11.5%	14.7%
Programs for seniors	15.8%	23.7%	6.5%	11.9%	15.6%	15.9%	5.8%	16.0%
Skateboard parks	2.1%	1.7%	0.0%	0.0%	2.2%	2.4%	1.9%	2.8%
Tennis courts	2.1%	3.4%	3.2%	2.5%	2.2%	3.7%	0.0%	3.1%
Futsal courts	2.1%	1.7%	0.0%	1.7%	2.2%	0.0%	0.0%	1.1%
Ease of registering for recreation programs	7.4%	8.5%	6.5%	6.8%	4.4%	8.5%	1.9%	5.2%
Fees charged for recreation programs	9.5%	8.5%	9.7%	2.5%	11.1%	6.1%	5.8%	9.5%
None chosen	31.6%	25.4%	29.0%	31.4%	28.9%	28.0%	42.3%	27.4%

Q12. Which of the following do you use to get information about the Unified Government?

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q12. What do you use to get information about Unified Government</u>								
UGTV (Google Ch 41, Spectrum Ch 2)	16.8%	16.9%	9.7%	8.5%	13.3%	18.3%	15.4%	18.4%
The Citizen newsletter	46.3%	42.4%	38.7%	47.5%	42.2%	54.9%	55.8%	42.0%
ENews Source	6.3%	11.9%	3.2%	8.5%	8.9%	7.3%	9.6%	9.9%
UG Website	21.1%	27.1%	19.4%	31.4%	22.2%	35.4%	25.0%	28.6%
Social media–Facebook, Twitter, YouTube	38.9%	30.5%	41.9%	39.8%	31.1%	42.7%	30.8%	38.9%
Nextdoor	17.9%	20.3%	22.6%	45.8%	24.4%	34.1%	17.3%	25.3%
UG public meetings	9.5%	5.1%	9.7%	5.1%	6.7%	8.5%	7.7%	8.2%
Local television	53.7%	52.5%	48.4%	39.8%	48.9%	57.3%	46.2%	52.6%
Local newspapers	25.3%	22.0%	16.1%	24.6%	26.7%	14.6%	19.2%	19.1%
Neighborhood meetings	17.9%	8.5%	6.5%	25.4%	15.6%	9.8%	9.6%	12.0%
Other	6.3%	5.1%	6.5%	9.3%	17.8%	8.5%	5.8%	6.3%

Q13. Which TWO of the methods listed in Question 12 are your PREFERRED ways of getting information about the Unified Government? (top 2)

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q13. Top choice</u>								
UGTV (Google Ch 41, Spectrum Ch 2)	7.4%	8.5%	12.9%	3.4%	8.9%	13.4%	9.6%	10.5%
The Citizen newsletter	34.7%	22.0%	29.0%	32.2%	31.1%	40.2%	32.7%	27.7%
ENews Source	3.2%	11.9%	0.0%	7.6%	2.2%	4.9%	3.8%	6.8%
UG Website	11.6%	15.3%	22.6%	18.6%	17.8%	18.3%	23.1%	18.5%
Social media-Facebook, Twitter, YouTube	20.0%	20.3%	38.7%	26.3%	22.2%	26.8%	28.8%	27.1%
Nextdoor	6.3%	11.9%	9.7%	26.3%	11.1%	18.3%	7.7%	11.7%
UG public meetings	4.2%	1.7%	0.0%	0.8%	2.2%	2.4%	0.0%	2.7%
Local television	31.6%	33.9%	29.0%	20.3%	31.1%	32.9%	25.0%	30.9%
Local newspapers	12.6%	11.9%	6.5%	7.6%	8.9%	4.9%	7.7%	8.4%
Neighborhood meetings	5.3%	6.8%	6.5%	11.9%	8.9%	3.7%	1.9%	5.5%
Other	5.3%	3.4%	0.0%	6.8%	6.7%	3.7%	5.8%	4.1%
None chosen	21.1%	23.7%	19.4%	14.4%	20.0%	9.8%	21.2%	18.6%

Q14. The Unified Government uses social media to communicate information to the public. Please indicate whether you have used each of the following Unified Government social media resources. (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q14-1. Facebook</u>								
Yes	48.1%	43.8%	50.0%	46.1%	40.0%	47.9%	31.7%	51.4%
No	51.9%	56.3%	50.0%	53.9%	60.0%	52.1%	68.3%	48.6%
<u>Q14-2. Twitter</u>								
Yes	11.8%	17.8%	22.7%	13.9%	25.0%	7.4%	8.1%	12.6%
No	88.2%	82.2%	77.3%	86.1%	75.0%	92.6%	91.9%	87.4%
<u>Q14-3. Instagram</u>								
Yes	6.1%	13.3%	10.0%	13.6%	11.4%	15.9%	7.7%	10.1%
No	93.9%	86.7%	90.0%	86.4%	88.6%	84.1%	92.3%	89.9%
<u>Q14-4. Nextdoor</u>								
Yes	34.3%	30.4%	23.8%	56.3%	18.9%	42.9%	25.6%	38.2%
No	65.7%	69.6%	76.2%	43.7%	81.1%	57.1%	74.4%	61.8%
<u>Q14-5. YouTube</u>								
Yes	17.6%	24.4%	9.1%	16.0%	11.4%	18.2%	15.4%	19.6%
No	82.4%	75.6%	90.9%	84.0%	88.6%	81.8%	84.6%	80.4%

Q14a. If you have used ANY of the Unified Government's social media services listed in Question 14, please indicate whether you agree with the following statement: "The information I receive from the Unified Government social media keeps me informed about what is happening in Wyandotte County." (without "don't know")

N=2446	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
Agree	65.6%	72.0%	50.0%	81.5%	73.7%	73.2%	56.3%	71.2%
Disagree	34.4%	28.0%	50.0%	18.5%	26.3%	26.8%	43.8%	28.8%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the following aspects of communication and digital services provided by the Unified Government using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q15-1. Availability of information about Unified Govt. programs & services</u>								
Very satisfied	11.4%	11.4%	11.1%	9.0%	0.0%	9.7%	8.3%	6.6%
Satisfied	30.0%	20.5%	11.1%	31.5%	27.3%	22.6%	16.7%	27.8%
Neutral	30.0%	36.4%	38.9%	30.3%	48.5%	37.1%	47.2%	38.8%
Dissatisfied	21.4%	25.0%	22.2%	21.3%	15.2%	21.0%	16.7%	19.8%
Very dissatisfied	7.1%	6.8%	16.7%	7.9%	9.1%	9.7%	11.1%	6.9%
<u>Q15-2. Efforts to keep you informed about local issues</u>								
Very satisfied	8.2%	15.2%	9.5%	7.5%	2.8%	9.1%	5.4%	6.7%
Satisfied	31.5%	19.6%	19.0%	28.0%	25.0%	24.2%	21.6%	26.7%
Neutral	26.0%	34.8%	33.3%	33.3%	44.4%	28.8%	37.8%	36.8%
Dissatisfied	24.7%	23.9%	28.6%	23.7%	19.4%	25.8%	27.0%	22.4%
Very dissatisfied	9.6%	6.5%	9.5%	7.5%	8.3%	12.1%	8.1%	7.5%
<u>Q15-3. Level of public involvement in local decision making</u>								
Very satisfied	6.5%	11.6%	10.5%	5.9%	0.0%	4.9%	0.0%	4.6%
Satisfied	12.9%	14.0%	0.0%	16.5%	20.0%	11.5%	11.1%	15.5%
Neutral	50.0%	34.9%	47.4%	32.9%	36.7%	29.5%	41.7%	40.5%
Dissatisfied	17.7%	25.6%	15.8%	36.5%	23.3%	32.8%	33.3%	26.6%
Very dissatisfied	12.9%	14.0%	26.3%	8.2%	20.0%	21.3%	13.9%	12.8%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the following aspects of communication and digital services provided by the Unified Government using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=4313	District 3 Neighborhoods						Total	
	1	2	3	4	5	6	7	
<u>Q15-4. Unified Government's website</u>								
Very satisfied	3.6%	13.6%	15.8%	6.0%	3.3%	10.9%	6.5%	8.0%
Satisfied	37.5%	25.0%	21.1%	24.1%	30.0%	23.4%	25.8%	31.2%
Neutral	33.9%	50.0%	57.9%	47.0%	46.7%	43.8%	41.9%	44.1%
Dissatisfied	19.6%	6.8%	5.3%	15.7%	16.7%	10.9%	16.1%	11.6%
Very dissatisfied	5.4%	4.5%	0.0%	7.2%	3.3%	10.9%	9.7%	5.1%
<u>Q15-5. Unified Government's newsletter</u>								
Very satisfied	14.5%	19.6%	21.1%	8.2%	6.3%	13.3%	15.2%	10.6%
Satisfied	42.0%	23.9%	26.3%	47.1%	37.5%	38.3%	30.3%	39.1%
Neutral	26.1%	50.0%	47.4%	35.3%	40.6%	36.7%	39.4%	39.0%
Dissatisfied	13.0%	4.3%	5.3%	7.1%	12.5%	6.7%	6.1%	7.6%
Very dissatisfied	4.3%	2.2%	0.0%	2.4%	3.1%	5.0%	9.1%	3.7%
<u>Q15-6. Unified Government's social media</u>								
Very satisfied	8.2%	13.5%	14.3%	7.2%	0.0%	8.2%	8.0%	7.1%
Satisfied	24.6%	16.2%	14.3%	31.9%	28.0%	30.6%	12.0%	28.2%
Neutral	42.6%	56.8%	64.3%	44.9%	60.0%	44.9%	60.0%	50.4%
Dissatisfied	19.7%	8.1%	7.1%	13.0%	12.0%	12.2%	12.0%	9.8%
Very dissatisfied	4.9%	5.4%	0.0%	2.9%	0.0%	4.1%	8.0%	4.5%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the following aspects of communication and digital services provided by the Unified Government using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q15-7. myWyco app–property taxes</u>								
Very satisfied	9.5%	9.8%	26.7%	7.1%	7.7%	13.3%	7.4%	9.7%
Satisfied	23.8%	29.3%	13.3%	26.8%	38.5%	24.4%	7.4%	24.9%
Neutral	39.7%	43.9%	40.0%	42.9%	26.9%	33.3%	63.0%	36.8%
Dissatisfied	7.9%	7.3%	6.7%	12.5%	7.7%	20.0%	14.8%	14.2%
Very dissatisfied	19.0%	9.8%	13.3%	10.7%	19.2%	8.9%	7.4%	14.4%
<u>Q15-8. myWyco app-3-1-1 service requests</u>								
Very satisfied	7.5%	11.1%	8.3%	15.4%	10.0%	12.8%	8.7%	9.9%
Satisfied	32.1%	38.9%	16.7%	25.0%	25.0%	15.4%	17.4%	25.2%
Neutral	39.6%	41.7%	50.0%	40.4%	40.0%	56.4%	65.2%	48.6%
Dissatisfied	5.7%	5.6%	16.7%	11.5%	10.0%	5.1%	0.0%	9.4%
Very dissatisfied	15.1%	2.8%	8.3%	7.7%	15.0%	10.3%	8.7%	6.9%
<u>Q15-9. myWyco app-Municipal Court payments</u>								
Very satisfied	4.7%	6.7%	0.0%	4.7%	21.7%	5.7%	0.0%	7.6%
Satisfied	20.9%	16.7%	12.5%	23.3%	17.4%	17.1%	22.7%	21.6%
Neutral	55.8%	60.0%	75.0%	51.2%	56.5%	68.6%	63.6%	55.9%
Dissatisfied	4.7%	13.3%	12.5%	16.3%	4.3%	2.9%	0.0%	8.2%
Very dissatisfied	14.0%	3.3%	0.0%	4.7%	0.0%	5.7%	13.6%	6.6%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the following aspects of communication and digital services provided by the Unified Government using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q15-10. Online maps/DOT Maps</u>								
Very satisfied	7.8%	18.2%	0.0%	8.6%	24.0%	5.3%	8.7%	10.5%
Satisfied	27.5%	24.2%	20.0%	34.5%	24.0%	42.1%	4.3%	28.6%
Neutral	51.0%	48.5%	80.0%	36.2%	44.0%	42.1%	69.6%	48.8%
Dissatisfied	5.9%	3.0%	0.0%	12.1%	0.0%	0.0%	4.3%	7.1%
Very dissatisfied	7.8%	6.1%	0.0%	8.6%	8.0%	10.5%	13.0%	5.0%

Q16. Please indicate whether each of the following is a "major problem," "minor problem," or "not a problem" in the neighborhood where you live. (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q16-1. Crime</u>								
Major problem	33.3%	42.0%	19.4%	26.2%	31.0%	21.6%	25.6%	33.4%
Minor problem	43.7%	46.0%	58.1%	55.1%	45.2%	55.4%	48.8%	44.0%
Not a problem	23.0%	12.0%	22.6%	18.7%	23.8%	23.0%	25.6%	22.6%
<u>Q16-2. Drugs</u>								
Major problem	37.2%	46.7%	17.9%	17.2%	25.7%	31.7%	25.6%	38.8%
Minor problem	34.6%	35.6%	39.3%	40.2%	37.1%	36.5%	38.5%	31.8%
Not a problem	28.2%	17.8%	42.9%	42.5%	37.1%	31.7%	35.9%	29.5%
<u>Q16-3. Graffiti</u>								
Major problem	20.9%	23.5%	6.9%	10.5%	18.6%	17.3%	15.0%	16.6%
Minor problem	39.5%	41.2%	24.1%	43.8%	48.8%	41.3%	42.5%	30.9%
Not a problem	39.5%	35.3%	69.0%	45.7%	32.6%	41.3%	42.5%	52.5%
<u>Q16-4. Noise</u>								
Major problem	12.4%	21.2%	6.9%	7.3%	9.1%	10.4%	22.5%	14.6%
Minor problem	44.9%	38.5%	34.5%	35.5%	31.8%	37.7%	27.5%	35.5%
Not a problem	42.7%	40.4%	58.6%	57.3%	59.1%	51.9%	50.0%	49.9%

Q16. Please indicate whether each of the following is a "major problem," "minor problem," or "not a problem" in the neighborhood where you live. (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q16-5. Rundown buildings</u>								
Major problem	29.2%	22.9%	25.9%	18.9%	18.2%	13.2%	22.2%	23.1%
Minor problem	36.0%	27.1%	25.9%	33.0%	47.7%	40.8%	42.2%	29.8%
Not a problem	34.8%	50.0%	48.1%	48.1%	34.1%	46.1%	35.6%	47.1%
<u>Q16-6. Abandoned/junk vehicles</u>								
Major problem	21.4%	16.3%	14.3%	13.5%	9.5%	13.7%	12.2%	16.7%
Minor problem	22.6%	32.7%	32.1%	30.8%	42.9%	45.2%	36.6%	30.1%
Not a problem	56.0%	51.0%	53.6%	55.8%	47.6%	41.1%	51.2%	53.2%
<u>Q16-7. Vehicles parked on streets</u>								
Major problem	26.4%	24.5%	18.5%	17.0%	15.9%	28.4%	24.4%	22.3%
Minor problem	29.9%	24.5%	40.7%	38.4%	31.8%	28.4%	22.0%	32.2%
Not a problem	43.7%	51.0%	40.7%	44.6%	52.3%	43.2%	53.7%	45.5%
<u>Q16-8. Homelessness</u>								
Major problem	18.2%	15.4%	14.8%	16.5%	18.4%	11.6%	8.3%	18.4%
Minor problem	29.9%	28.2%	40.7%	30.9%	39.5%	24.6%	30.6%	23.7%
Not a problem	51.9%	56.4%	44.4%	52.6%	42.1%	63.8%	61.1%	57.9%

Q16. Please indicate whether each of the following is a "major problem," "minor problem," or "not a problem" in the neighborhood where you live. (without "don't know")

N=4313

District 3 Neighborhoods							Total
1	2	3	4	5	6	7	

Q16-9. Un-mowed lots

Major problem	25.0%	14.3%	16.0%	10.8%	6.8%	9.5%	16.7%	17.1%
Minor problem	34.5%	34.7%	36.0%	38.2%	40.9%	40.5%	38.1%	34.7%
Not a problem	40.5%	51.0%	48.0%	51.0%	52.3%	50.0%	45.2%	48.3%

Q16-10. Illegal dumping

Major problem	36.9%	20.0%	20.0%	12.1%	20.0%	25.3%	31.7%	22.3%
Minor problem	29.8%	34.0%	36.0%	24.2%	32.5%	30.7%	31.7%	27.8%
Not a problem	33.3%	46.0%	44.0%	63.6%	47.5%	44.0%	36.6%	49.9%

Q16-11. Roaming/loose animals

Major problem	31.8%	27.5%	10.3%	11.9%	20.0%	22.1%	18.6%	24.2%
Minor problem	38.6%	35.3%	41.4%	39.6%	42.2%	33.8%	37.2%	38.4%
Not a problem	29.5%	37.3%	48.3%	48.5%	37.8%	44.2%	44.2%	37.4%

Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q17-1. Enforcing clean-up of junk, trash, & debris (blight) City-wide</u>								
Very satisfied	7.9%	13.2%	10.7%	5.1%	9.3%	6.8%	7.9%	7.1%
Satisfied	24.7%	24.5%	10.7%	24.5%	25.6%	29.7%	15.8%	25.3%
Neutral	22.5%	17.0%	32.1%	33.7%	30.2%	21.6%	36.8%	30.3%
Dissatisfied	28.1%	32.1%	32.1%	27.6%	27.9%	28.4%	21.1%	26.0%
Very dissatisfied	16.9%	13.2%	14.3%	9.2%	7.0%	13.5%	18.4%	11.3%
<u>Q17-2. Enforcing clean-up of junk, trash, & debris (blight), in your neighborhood</u>								
Very satisfied	11.2%	15.1%	10.3%	9.9%	11.9%	9.0%	7.3%	10.2%
Satisfied	27.0%	26.4%	13.8%	33.7%	26.2%	34.6%	17.1%	32.1%
Neutral	21.3%	22.6%	31.0%	34.7%	28.6%	28.2%	34.1%	27.5%
Dissatisfied	20.2%	22.6%	37.9%	13.9%	31.0%	11.5%	26.8%	20.0%
Very dissatisfied	20.2%	13.2%	6.9%	7.9%	2.4%	16.7%	14.6%	10.3%
<u>Q17-3. Enforcing mowing & trimming of weeds on private and/or vacant property City-wide</u>								
Very satisfied	8.0%	9.6%	10.3%	5.2%	7.3%	8.2%	5.1%	7.5%
Satisfied	29.5%	21.2%	17.2%	19.8%	22.0%	28.8%	17.9%	25.4%
Neutral	23.9%	32.7%	41.4%	38.5%	29.3%	28.8%	30.8%	30.9%
Dissatisfied	21.6%	25.0%	20.7%	29.2%	31.7%	24.7%	28.2%	25.4%
Very dissatisfied	17.0%	11.5%	10.3%	7.3%	9.8%	9.6%	17.9%	10.8%

Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q17-4. Enforcing mowing & trimming of weeds on private and/or vacant property in your neighborhood</u>								
Very satisfied	10.2%	10.0%	13.8%	7.4%	7.1%	7.9%	7.5%	9.1%
Satisfied	28.4%	18.0%	24.1%	32.6%	28.6%	31.6%	22.5%	30.4%
Neutral	20.5%	36.0%	34.5%	36.8%	23.8%	32.9%	35.0%	30.1%
Dissatisfied	22.7%	24.0%	17.2%	15.8%	33.3%	15.8%	25.0%	20.5%
Very dissatisfied	18.2%	12.0%	10.3%	7.4%	7.1%	11.8%	10.0%	10.0%
<u>Q17-5. Enforcing maintenance of residential property (houses) in your neighborhood</u>								
Very satisfied	10.1%	13.7%	11.1%	11.0%	7.1%	7.8%	5.0%	9.6%
Satisfied	30.3%	25.5%	18.5%	33.0%	23.8%	39.0%	17.5%	32.3%
Neutral	24.7%	27.5%	29.6%	34.0%	31.0%	26.0%	42.5%	30.4%
Dissatisfied	16.9%	21.6%	29.6%	16.0%	31.0%	13.0%	25.0%	18.6%
Very dissatisfied	18.0%	11.8%	11.1%	6.0%	7.1%	14.3%	10.0%	9.1%
<u>Q17-6. Enforcing maintenance of commercial/business property</u>								
Very satisfied	9.9%	12.8%	8.3%	8.4%	2.6%	8.8%	10.8%	8.4%
Satisfied	29.6%	21.3%	41.7%	31.6%	28.9%	36.8%	13.5%	29.1%
Neutral	32.1%	42.6%	25.0%	45.3%	42.1%	39.7%	40.5%	39.2%
Dissatisfied	19.8%	17.0%	12.5%	10.5%	18.4%	10.3%	27.0%	16.8%
Very dissatisfied	8.6%	6.4%	12.5%	4.2%	7.9%	4.4%	8.1%	6.5%

Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q17-7. Enforcing removal of inoperable or junk cars in your neighborhood</u>								
Very satisfied	11.0%	15.7%	12.0%	9.0%	15.8%	5.5%	15.2%	10.5%
Satisfied	28.0%	23.5%	28.0%	32.6%	34.2%	34.2%	18.2%	30.2%
Neutral	30.5%	31.4%	28.0%	39.3%	21.1%	30.1%	33.3%	33.9%
Dissatisfied	12.2%	17.6%	8.0%	11.2%	21.1%	16.4%	27.3%	16.1%
Very dissatisfied	18.3%	11.8%	24.0%	7.9%	7.9%	13.7%	6.1%	9.3%

Q18. Which THREE of the items listed in Question 17 do you think should receive the MOST EMPHASIS from Government leaders over the next TWO years? (top 3)

N=4313

	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
Enforcing clean-up of junk, trash, & debris (blight) City-wide	51.6%	50.8%	48.4%	54.2%	55.6%	57.3%	50.0%	49.0%
Enforcing clean-up of junk, trash, & debris (blight), in your neighborhood	32.6%	37.3%	25.8%	36.4%	37.8%	40.2%	34.6%	31.8%
Enforcing mowing & trimming of weeds on private and/or vacant property City-wide	38.9%	40.7%	25.8%	36.4%	33.3%	29.3%	30.8%	37.6%
Enforcing mowing & trimming of weeds on private and/or vacant property in your neighborhood	21.1%	27.1%	19.4%	15.3%	33.3%	28.0%	17.3%	22.8%
Enforcing maintenance of residential property (houses) in your neighborhood	24.2%	23.7%	25.8%	25.4%	26.7%	32.9%	26.9%	24.0%
Enforcing maintenance of commercial/business property	16.8%	20.3%	16.1%	22.9%	28.9%	17.1%	23.1%	22.3%
Enforcing removal of inoperable or junk cars in your neighborhood	22.1%	20.3%	29.0%	19.5%	26.7%	36.6%	9.6%	20.6%
None chosen	24.2%	23.7%	32.3%	24.6%	15.6%	15.9%	30.8%	25.4%

Q19. Please indicate how you feel about the current quality of life in your neighborhood. (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q19. How do you feel about the current quality of life in your neighborhood</u>								
Never been better	6.9%	3.6%	13.8%	10.0%	2.4%	9.7%	2.4%	6.2%
Getting better	28.7%	23.6%	31.0%	34.5%	46.3%	38.9%	12.2%	18.5%
About the same as it has always been	42.5%	45.5%	37.9%	49.1%	31.7%	33.3%	58.5%	54.1%
Getting worse	16.1%	27.3%	17.2%	6.4%	19.5%	15.3%	24.4%	19.3%
Never been worse	5.7%	0.0%	0.0%	0.0%	0.0%	2.8%	2.4%	1.9%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q20-1. Overall image of Wyandotte County</u>								
Very satisfied	7.6%	9.1%	0.0%	6.4%	4.7%	2.7%	4.3%	5.4%
Satisfied	23.9%	30.9%	27.6%	23.6%	23.3%	36.0%	21.7%	27.0%
Neutral	33.7%	25.5%	34.5%	33.6%	34.9%	14.7%	26.1%	30.4%
Dissatisfied	23.9%	25.5%	34.5%	26.4%	30.2%	33.3%	39.1%	27.6%
Very dissatisfied	10.9%	9.1%	3.4%	10.0%	7.0%	13.3%	8.7%	9.5%
<u>Q20-2. How well Wyandotte County is planning for and managing growth & development</u>								
Very satisfied	9.5%	15.7%	0.0%	8.8%	5.0%	3.1%	7.1%	7.3%
Satisfied	22.6%	33.3%	28.6%	22.5%	27.5%	35.9%	19.0%	28.3%
Neutral	36.9%	33.3%	28.6%	37.3%	32.5%	23.4%	40.5%	34.4%
Dissatisfied	19.0%	11.8%	32.1%	21.6%	22.5%	15.6%	19.0%	20.6%
Very dissatisfied	11.9%	5.9%	10.7%	9.8%	12.5%	21.9%	14.3%	9.3%
<u>Q20-3. Overall quality of life in Wyandotte County</u>								
Very satisfied	9.9%	10.9%	0.0%	9.6%	4.7%	10.7%	2.2%	6.6%
Satisfied	30.8%	36.4%	44.8%	35.1%	34.9%	34.7%	23.9%	32.6%
Neutral	35.2%	32.7%	34.5%	36.0%	30.2%	25.3%	39.1%	34.5%
Dissatisfied	14.3%	14.5%	13.8%	13.2%	20.9%	16.0%	26.1%	19.3%
Very dissatisfied	9.9%	5.5%	6.9%	6.1%	9.3%	13.3%	8.7%	7.0%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q20-4. Overall appearance of Wyandotte County</u>								
Very satisfied	7.7%	9.1%	0.0%	4.4%	6.8%	1.3%	4.3%	4.6%
Satisfied	22.0%	23.6%	13.8%	22.1%	18.2%	23.7%	19.6%	23.6%
Neutral	31.9%	34.5%	44.8%	38.1%	40.9%	35.5%	32.6%	35.1%
Dissatisfied	25.3%	25.5%	34.5%	27.4%	22.7%	22.4%	34.8%	27.0%
Very dissatisfied	13.2%	7.3%	6.9%	8.0%	11.4%	17.1%	8.7%	9.7%
<u>Q20-5. Overall feeling of safety in Wyandotte County</u>								
Very satisfied	6.6%	5.7%	0.0%	5.3%	2.3%	3.9%	6.4%	4.6%
Satisfied	25.3%	22.6%	24.1%	28.1%	29.5%	30.3%	19.1%	24.3%
Neutral	29.7%	32.1%	27.6%	41.2%	29.5%	25.0%	23.4%	31.7%
Dissatisfied	25.3%	24.5%	44.8%	15.8%	27.3%	27.6%	36.2%	27.7%
Very dissatisfied	13.2%	15.1%	3.4%	9.6%	11.4%	13.2%	14.9%	11.7%
<u>Q20-6. Overall quality of City & County services</u>								
Very satisfied	6.7%	11.3%	0.0%	7.5%	6.8%	3.9%	6.7%	5.6%
Satisfied	31.1%	28.3%	29.6%	34.0%	20.5%	36.8%	13.3%	29.9%
Neutral	33.3%	45.3%	48.1%	36.8%	50.0%	28.9%	46.7%	39.5%
Dissatisfied	18.9%	9.4%	11.1%	14.2%	13.6%	21.1%	24.4%	17.2%
Very dissatisfied	10.0%	5.7%	11.1%	7.5%	9.1%	9.2%	8.9%	7.7%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	

Q20-7. Appearance of commercial areas where you shop/do business within Wyandotte County

Very satisfied	12.1%	14.8%	0.0%	8.6%	4.7%	5.4%	4.4%	8.3%
Satisfied	36.3%	27.8%	42.9%	34.3%	41.9%	40.5%	24.4%	38.9%
Neutral	26.4%	35.2%	42.9%	35.2%	25.6%	28.4%	40.0%	32.7%
Dissatisfied	18.7%	11.1%	7.1%	19.0%	16.3%	12.2%	26.7%	14.4%
Very dissatisfied	6.6%	11.1%	7.1%	2.9%	11.6%	13.5%	4.4%	5.7%

Q20-8. Overall value you receive for City/County taxes & fees that you pay

Very satisfied	3.5%	8.0%	3.6%	4.6%	2.3%	4.0%	6.4%	3.6%
Satisfied	20.0%	14.0%	17.9%	23.1%	13.6%	17.3%	10.6%	14.6%
Neutral	24.7%	24.0%	21.4%	20.4%	29.5%	17.3%	25.5%	26.9%
Dissatisfied	28.2%	36.0%	28.6%	29.6%	31.8%	28.0%	38.3%	29.9%
Very dissatisfied	23.5%	18.0%	28.6%	22.2%	22.7%	33.3%	19.1%	24.9%

Q21. How important do you think it is for the Unified Government to manage stormwater runoff to help protect the quality of water in lakes and streams? (without "not provided")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
Q21. How important is it for Unified Government to manage stormwater runoff to help protect quality of water in lakes & streams								
Very important	55.3%	57.1%	64.5%	61.9%	58.1%	60.8%	44.9%	49.5%
Important	34.0%	32.1%	22.6%	26.5%	23.3%	22.8%	36.7%	33.2%
Not sure	9.6%	7.1%	9.7%	8.0%	11.6%	11.4%	14.3%	12.3%
Not important	1.1%	3.6%	3.2%	3.5%	7.0%	5.1%	4.1%	5.0%

Q22. Which of the following BEST reflects the way you think stormwater fees should be paid? (without "don't know")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
Q22. What best reflects the way you think stormwater fees should be paid								
All property owners should pay the same rate	16.2%	18.4%	8.7%	16.0%	25.6%	15.9%	34.4%	19.1%
Property owners who generate more runoff (e.g. those with large paved parking areas) should pay more per square foot owned than those who generate less runoff (e.g. a single family home)	83.8%	81.6%	91.3%	84.0%	74.4%	84.1%	65.6%	80.9%

Q23. How supportive would you be to have an additional sales tax for parks and recreation programs and projects? (without "not provided")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
Very supportive	10.6%	16.4%	19.4%	18.1%	18.2%	19.0%	10.2%	12.5%
Somewhat supportive	33.0%	32.7%	29.0%	31.9%	31.8%	25.3%	32.7%	27.6%
Not sure	25.5%	23.6%	32.3%	19.8%	20.5%	21.5%	20.4%	22.9%
Not supportive	30.9%	27.3%	19.4%	30.2%	29.5%	34.2%	36.7%	37.0%

Q24. Do you live in Edwardsville?

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
Yes	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.8%
No	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	97.2%

Q24. Do you live in Edwardsville

Q24a. How supportive would you be of having the Unified Government begin using a "cart-based" system for trash pick-up? (without "not provided")

N=4192	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q24a. How supportive would you be of having Unified Government begin using a "cart-based" system for trash pick-up</u>								
Very supportive	28.2%	15.7%	41.4%	38.5%	26.3%	31.0%	20.0%	27.4%
Somewhat supportive	16.7%	19.6%	17.2%	21.9%	15.8%	19.7%	27.5%	19.8%
Not sure	33.3%	39.2%	27.6%	15.6%	28.9%	26.8%	27.5%	29.3%
Not supportive	21.8%	25.5%	13.8%	24.0%	28.9%	22.5%	25.0%	23.5%

Q25. The Unified Government has a residency policy which states that employees of the Unified Government must have their permanent residence within Wyandotte County. This policy has been in place for over three decades. How supportive are you of this residency policy for all Unified Government employees? (without "not provided")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q25. How supportive are you of this residency policy for all Unified Government employees</u>								
Very supportive	53.2%	57.9%	35.5%	49.6%	52.4%	41.5%	41.2%	50.6%
Somewhat supportive	19.1%	12.3%	22.6%	13.9%	9.5%	19.5%	11.8%	15.2%
Not sure	9.6%	12.3%	22.6%	9.6%	9.5%	8.5%	17.6%	9.5%
Not supportive	18.1%	17.5%	19.4%	27.0%	28.6%	30.5%	29.4%	24.6%

Q26. Rating of Unified Government Employees. Using a scale of 5 to 1, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about the Unified Government employees. (without "N/A")

N=4313	District 3 Neighborhoods						Total	
	1	2	3	4	5	6	7	
<u>Q26-1. I get answers I need when I visit/call Unified Government</u>								
Strongly agree	16.9%	17.3%	16.0%	23.3%	19.4%	11.4%	10.0%	14.2%
Agree	34.8%	38.5%	36.0%	36.7%	47.2%	42.9%	37.5%	38.9%
Neutral	29.2%	30.8%	28.0%	22.2%	19.4%	22.9%	37.5%	30.2%
Disagree	11.2%	9.6%	16.0%	11.1%	8.3%	14.3%	7.5%	11.6%
Strongly disagree	7.9%	3.8%	4.0%	6.7%	5.6%	8.6%	7.5%	5.1%
<u>Q26-2. When I ask a Unified Government employee for something, they either provide the answer I need or find someone who can</u>								
Strongly agree	13.8%	19.6%	8.3%	24.4%	27.8%	14.7%	7.7%	14.6%
Agree	44.8%	37.3%	45.8%	36.7%	33.3%	39.7%	35.9%	40.4%
Neutral	21.8%	27.5%	20.8%	27.8%	22.2%	30.9%	43.6%	29.2%
Disagree	11.5%	13.7%	16.7%	7.8%	8.3%	8.8%	10.3%	10.8%
Strongly disagree	8.0%	2.0%	8.3%	3.3%	8.3%	5.9%	2.6%	5.1%
<u>Q26-3. When I ask different Unified Government employees the same question, I get the same answer</u>								
Strongly agree	7.7%	14.9%	10.5%	18.8%	15.6%	9.6%	5.4%	9.8%
Agree	26.9%	25.5%	36.8%	26.3%	28.1%	15.4%	21.6%	26.2%
Neutral	39.7%	29.8%	26.3%	35.0%	31.3%	30.8%	48.6%	41.2%
Disagree	11.5%	25.5%	10.5%	12.5%	18.8%	30.8%	18.9%	16.7%
Strongly disagree	14.1%	4.3%	15.8%	7.5%	6.3%	13.5%	5.4%	6.1%

Q27. The Kansas City Kansas Community College (KCKCC) is funded with a portion of Wyandotte County taxpayer real property tax payments. On average, 16% of your real property tax payment funds KCKCC operations. Please indicate your level of satisfaction with an average of 16% of your property tax payment funding KCKCC. (without "not provided")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q27. Your level of satisfaction with an average 16% of your property tax payment funding KCKCC</u>								
Paying too much	33.7%	34.5%	28.6%	35.5%	40.9%	48.7%	46.7%	44.3%
Neutral, paying the right amount	62.9%	63.6%	67.9%	63.6%	47.7%	46.2%	51.1%	53.3%
Paying too little	3.4%	1.8%	3.6%	0.9%	11.4%	5.1%	2.2%	2.4%

Q28a. How supportive are you of the Unified Government policy of property owners maintaining their right-of-way? (without "not provided")

N=4313	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q28a. How supportive are you of Unified Government policy of property owners maintaining their right-of-way</u>								
Very supportive	54.8%	56.1%	58.1%	66.4%	63.6%	62.5%	50.0%	55.1%
Somewhat supportive	26.9%	28.1%	25.8%	20.7%	20.5%	23.8%	26.1%	24.3%
Not sure	8.6%	10.5%	12.9%	6.9%	9.1%	5.0%	10.9%	11.7%
Not supportive	9.7%	5.3%	3.2%	6.0%	6.8%	8.8%	13.0%	8.9%

Q29. Community Centers. Approximately how many times per-year do you or someone living with you use a city operated community center in Wyandotte County? (without "not provided")

N=390	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
Never	38.6%	61.7%	78.3%	74.7%	74.3%	75.0%	73.0%	65.5%
Once per year	22.9%	10.6%	13.0%	7.4%	17.1%	10.3%	5.4%	12.6%
2 to 5 times per year	25.3%	17.0%	4.3%	12.6%	5.7%	10.3%	13.5%	14.4%
6 to 10 times per year	3.6%	2.1%	4.3%	3.2%	2.9%	4.4%	2.7%	3.4%
10+ times per year	9.6%	8.5%	0.0%	2.1%	0.0%	0.0%	5.4%	4.1%

Q29a. If you have used a community center, how did you use the community center?

N=134	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
Gymnasium	33.3%	27.8%	20.0%	29.2%	22.2%	47.1%	30.0%	32.1%
Meeting space	39.2%	22.2%	40.0%	45.8%	33.3%	47.1%	30.0%	38.1%
Kitchen facility	9.8%	11.1%	0.0%	4.2%	11.1%	11.8%	20.0%	9.7%
Workout facility	25.5%	27.8%	0.0%	8.3%	0.0%	11.8%	30.0%	18.7%
Other	37.3%	38.9%	60.0%	25.0%	33.3%	5.9%	10.0%	29.9%

Q29a. How did you use the community center

Q29b. Which community center(s) have you used?

N=134

District 3 Neighborhoods							Total
1	2	3	4	5	6	7	

Q29b. Which community centers have you used

Armourdale Community Center	21.6%	16.7%	40.0%	16.7%	0.0%	35.3%	30.0%	21.6%
Beatrice L. Lee Community Center (formerly JFK Community Center)	2.0%	5.6%	0.0%	0.0%	33.3%	5.9%	0.0%	4.5%
Bethany Community Center	2.0%	11.1%	20.0%	16.7%	0.0%	5.9%	0.0%	6.7%
Bonner Springs Community Center	2.0%	5.6%	0.0%	4.2%	11.1%	17.6%	10.0%	6.0%
Edwardsville Community Center	2.0%	0.0%	0.0%	0.0%	0.0%	0.0%	10.0%	1.5%
Eisenhower Community Center	3.9%	11.1%	20.0%	8.3%	0.0%	11.8%	10.0%	7.5%
Joe E. Amayo Argentine Community Center	78.4%	88.9%	60.0%	25.0%	33.3%	35.3%	50.0%	59.0%
Kensington Community Center	3.9%	5.6%	0.0%	8.3%	0.0%	5.9%	0.0%	4.5%
Patricia "Diane" Kane Community Center	0.0%	0.0%	0.0%	4.2%	0.0%	0.0%	0.0%	0.7%
Turner Recreation Center (Operated by Turner Rec., not City)	17.6%	33.3%	20.0%	16.7%	22.2%	23.5%	0.0%	19.4%

Section 4

Survey Instrument

November, 2019

Dear Wyandotte County Resident:

You have been randomly selected to help the Unified Government of Wyandotte County/Kansas City, Kansas plan for the future by completing the enclosed survey about your perception of city and county government services and quality of life. The Citizen Survey will be an important tool for the Unified Government Board of Commissioners who will use the results as input for funding priorities.

The survey will take approximately 15 minutes to complete. The time you invest in completing this survey will influence decisions made about the city's and county's future. ***Individual responses will remain completely confidential.*** The results are tabulated and viewed only as a whole.

The Unified Government is partnering with ETC Institute which is one of the nation's leading firms in the field of local government research. Please return your survey to ETC Institute in the enclosed postage-paid envelope in the next two weeks. Alternatively, you can complete the survey online at www.UGsurvey.org. The survey data will be compiled by ETC and they will present the data to Unified Government officials when the results are in. Again, the results will help develop government funding priorities and will also assist efforts to deliver government services in the most cost effective and efficient manner possible.

Should you have additional questions, please feel free to contact Mike Grimm with the Unified Government Research Division at 913-573-5157 or mgrimm@wycokck.org.

We value your opinion and hope you will take this survey as seriously as the Unified Government will take your responses.

Thank you again for your participation in helping shape Wyandotte County's future.

Sincerely,



David Alvey
Mayor/CEO

**Si usted tiene preguntas o no habla ingles, por favor
llame al 1-800-801-5368 y pregunte por Terry.**

2019 Unified Government Community Survey

Thank you for taking the time to complete this important survey. City and County leaders will use your input to help set community priorities so that the tax dollars are spent wisely. When you are finished, please return your completed survey in the postage-paid envelope provided. You may also complete the survey on-line by going to www.UGsurvey.org. If you have questions, please call (913) 573-5157 and ask for Mike Grimm.

1. **Neighborhood/Community Services.** Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live.

Neighborhood/Community Services		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Police services	5	4	3	2	1	9
02.	Fire services	5	4	3	2	1	9
03.	Ambulance services	5	4	3	2	1	9
04.	Maintenance of city streets	5	4	3	2	1	9
05.	Storm water runoff/management system	5	4	3	2	1	9
06.	Sewer utility system	5	4	3	2	1	9
07.	Trash collection and recycling	5	4	3	2	1	9
08.	Parks and recreation facilities	5	4	3	2	1	9
09.	Parks and recreation programs	5	4	3	2	1	9
10.	Code enforcement	5	4	3	2	1	9
11.	Planning and zoning	5	4	3	2	1	9
12.	Communication with the public	5	4	3	2	1	9
13.	Municipal court	5	4	3	2	1	9
14.	Public transportation	5	4	3	2	1	9

2. **Neighborhood/Community Priorities.** Which FOUR of the services listed in Question 1 should receive the MOST EMPHASIS for improvement in the neighborhood/community where you live over the next TWO years? [Write in your answers below using the numbers from the list in Question 1.]

1st: ____ 2nd: ____ 3rd: ____ 4th: ____

3. **County Level Services.** Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", please rate your satisfaction with the quality of each of the following county level services.

County Level Services		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
15.	Services for developmental disabilities	5	4	3	2	1	9
16.	Area Agency on Aging services	5	4	3	2	1	9
17.	Senior transportation	5	4	3	2	1	9
18.	3-1-1 Call Center	5	4	3	2	1	9
19.	Treasurer's Office	5	4	3	2	1	9
20.	Motor Vehicle Registration	5	4	3	2	1	9
21.	County Appraiser's Office services	5	4	3	2	1	9
22.	County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	5	4	3	2	1	9
23.	The District Attorneys' Office	5	4	3	2	1	9
24.	Local Election Process	5	4	3	2	1	9
25.	Customer service provided by Unified Government employees	5	4	3	2	1	9
26.	Public Health Department services	5	4	3	2	1	9

4. **County Level Priorities.** Which FOUR of the county-level services listed in Question 3 should receive the MOST EMPHASIS for improvement over the next TWO years? [Write in your answers below using the numbers from the list in Question 3.]

1st: ____ 2nd: ____ 3rd: ____ 4th: ____

5. **Overall Priorities.** Using the lists in Questions 1 and 3 on the previous page, which **FOUR** items do you think should be the **TOP OVERALL PRIORITIES** for the Unified Government over the next **TWO** years? [Write in your answers below using the numbers from the lists in Questions 1 and 3.]

1st: _____ 2nd: _____ 3rd: _____ 4th: _____

6. **Public Safety.** Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the following public safety services provided by your government.

Public Safety	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. The visibility of police in neighborhoods	5	4	3	2	1	9
2. The visibility of police in neighborhood retail areas	5	4	3	2	1	9
3. The visibility of Code Enforcement in your neighborhood	5	4	3	2	1	9
4. The city's overall efforts to prevent crime	5	4	3	2	1	9
5. Enforcement of traffic laws	5	4	3	2	1	9
6. How quickly police department personnel respond to emergencies	5	4	3	2	1	9
7. How quickly fire department responds to fires	5	4	3	2	1	9
8. How quickly fire department responds to medical emergency calls	5	4	3	2	1	9
9. Quality of animal control in your neighborhood	5	4	3	2	1	9

7. Which **THREE** of the public safety services listed in Question 6 do you think should receive the **MOST EMPHASIS** from government leaders over the next **TWO** years? [Write in your answers below using the numbers from the list in Question 6.]

1st: _____ 2nd: _____ 3rd: _____

8. **City Maintenance.** Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied".

City Maintenance	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Maintenance of major city streets	5	4	3	2	1	9
02. Maintenance of streets in your neighborhood	5	4	3	2	1	9
03. Maintenance of alleys in your neighborhood	5	4	3	2	1	9
04. Maintenance of sidewalks in your neighborhood	5	4	3	2	1	9
05. Maintenance of curbs in your neighborhood	5	4	3	2	1	9
06. Maintenance of street signs/traffic signals	5	4	3	2	1	9
07. Maintenance of downtown parking lots	5	4	3	2	1	9
08. Overall appearance of downtown including lighting, landscaping and planter boxes	5	4	3	2	1	9
09. Maintenance of city buildings	5	4	3	2	1	9
10. Snow removal on major city streets	5	4	3	2	1	9
11. Snow removal on neighborhood streets	5	4	3	2	1	9
12. Overall cleanliness of streets and other public areas	5	4	3	2	1	9
13. Maintenance of stormwater drainage system in your neighborhood	5	4	3	2	1	9

9. Which **THREE** of the maintenance services listed in Question 8 do you think should receive the **MOST EMPHASIS** from city leaders over the next **TWO** years? [Write in your answers below using the numbers from the list in Question 8.]

1st: _____ 2nd: _____ 3rd: _____

10. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the following Parks and Recreation facilities and services.

Parks and Recreation		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Maintenance of parks and equipment	5	4	3	2	1	9
02.	Number of walking and biking trails	5	4	3	2	1	9
03.	The number of parks	5	4	3	2	1	9
04.	Community centers	5	4	3	2	1	9
05.	Number of outdoor athletic fields	5	4	3	2	1	9
06.	Sunflower Hills Golf Course	5	4	3	2	1	9
07.	Swimming pool and spray parks	5	4	3	2	1	9
08.	Youth recreation programs	5	4	3	2	1	9
09.	Adult recreation programs	5	4	3	2	1	9
10.	Programs for seniors	5	4	3	2	1	9
11.	Skateboard parks	5	4	3	2	1	9
12.	Tennis courts	5	4	3	2	1	9
13.	Futsal courts	5	4	3	2	1	9
14.	Ease of registering for recreation programs	5	4	3	2	1	9
15.	Fees charged for recreation programs	5	4	3	2	1	9

11. Which THREE of the Parks and Recreation items listed in Question 10 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? [Write in your answers below using the numbers from the list in Question 10.]

1st: _____ 2nd: _____ 3rd: _____

12. Which of the following do you use to get information about the Unified Government? [Check all that apply.]

- | | |
|----------------------------------------------------|--------------------------------|
| ____(01) UGTV (Google Ch 41, Spectrum Ch 2) | ____(07) UG Public meetings |
| ____(02) The Citizen newsletter | ____(08) Local television |
| ____(03) ENews Source | ____(09) Local newspapers |
| ____(04) UG Website | ____(10) Neighborhood meetings |
| ____(05) Social media – Facebook, Twitter, YouTube | ____(11) Other: _____ |
| ____(06) Nextdoor | |

13. Which TWO of the methods listed in Question 12 are your PREFERRED ways of getting information about the Unified Government? [Write in your answers below using the numbers from the list in Question 12.]

1st: _____ 2nd: _____

14. The Unified Government uses social media to communicate information to the public. Please indicate whether you have used each of the following Unified Government social media resources. (Circle one answer per row)

Social Media Resource		Yes	No	Don't Know
1.	Facebook	1	2	9
2.	Twitter	1	2	9
3.	Instagram	1	2	9
4.	Nextdoor	1	2	9
5.	YouTube	1	2	9

14a. If you have used ANY of the Unified Governments social media services listed in Q14, please indicate whether you agree with the following statement: "The information I receive from the Unified Government social media keeps me informed about what is happening in Wyandotte County."

____(1) Agree ____ (2) Disagree ____ (9) Don't know

- 15. Unified Government Communication & Digital Services. Please rate your satisfaction with the following aspects of communication and digital services provided by the Unified Government using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	The availability of information about Unified Govt. programs and services	5	4	3	2	1	9
02.	Efforts to keep you informed about local issues	5	4	3	2	1	9
03.	The level of public involvement in local decision making	5	4	3	2	1	9
04.	Unified Government's website	5	4	3	2	1	9
05.	Unified Government's newsletter	5	4	3	2	1	9
06.	Unified Government's social media	5	4	3	2	1	9
07.	myWyco app – property taxes	5	4	3	2	1	9
08.	myWyco app – 3-1-1 service requests	5	4	3	2	1	9
09.	myWyco app – Municipal Court payments	5	4	3	2	1	9
10.	Online maps/DOT Maps	5	4	3	2	1	9

- 16. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live.**

Issue	Major Problem	Minor Problem	Not a Problem	Don't Know
01. Crime	3	2	1	9
02. Drugs	3	2	1	9
03. Graffiti	3	2	1	9
04. Noise	3	2	1	9
05. Rundown buildings	3	2	1	9
06. Abandoned/junk vehicles	3	2	1	9
07. Vehicles parked on streets	3	2	1	9
08. Homelessness	3	2	1	9
09. Un-mowed lots	3	2	1	9
10. Illegal dumping	3	2	1	9
11. Roaming/loose animals	3	2	1	9

- 17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the following.**

Codes and Ordinances	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Enforcing the clean-up of junk, trash, and debris (blight) city-wide	5	4	3	2	1	9
2. Enforcing the clean-up of junk, trash, and debris (blight), in your neighborhood	5	4	3	2	1	9
3. Enforcing the mowing and trimming of weeds on private and/or vacant property city-wide	5	4	3	2	1	9
4. Enforcing the mowing and trimming of weeds on private and/or vacant property in your neighborhood	5	4	3	2	1	9
5. Enforcing the maintenance of residential property (houses) in your neighborhood	5	4	3	2	1	9
6. Enforcing the maintenance of commercial/business property	5	4	3	2	1	9
7. Enforcing the removal of inoperable or junk cars in your neighborhood	5	4	3	2	1	9

- 18. Which THREE of the items listed in Question 17 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years? [Write in your answers below using the numbers from the list in Question 17.]**

1st: ____ 2nd: ____ 3rd: ____

19. Please indicate how you feel about the current quality of life in your neighborhood.

- ☐ (1) Never been better ☐ (3) About the same as it has always been ☐ (5) Never been worse
☐ (2) Getting better ☐ (4) Getting worse ☐ (9) Don't know

20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".

How satisfied are you with...		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	Overall image of Wyandotte County	5	4	3	2	1	9
2.	How well Wyandotte County is planning for and managing growth and development	5	4	3	2	1	9
3.	Overall quality of life in Wyandotte County	5	4	3	2	1	9
4.	Overall appearance of Wyandotte County	5	4	3	2	1	9
5.	Overall feeling of safety in Wyandotte County	5	4	3	2	1	9
6.	Overall quality of City and County services	5	4	3	2	1	9
7.	Appearance of commercial areas where you shop/do business within Wyandotte County	5	4	3	2	1	9
8.	The overall value you receive for the city/county taxes and fees that you pay	5	4	3	2	1	9

Stormwater Issues. The U.S. Environmental Protection Agency (EPA) has mandated that local governments pay for the cost of separating stormwater runoff and the water we use in our homes. This will require the Unified Government to financially plan for this additional expense. Knowing this, please answer Questions 21-22.

21. How important do you think it is for the Unified Government to manage stormwater runoff to help protect the quality of water in lakes and streams?

- ☐ (1) Very important ☐ (2) Important ☐ (3) Not sure ☐ (4) Not important

22. Which of the following BEST reflects the way you think stormwater fees should be paid?

- ☐ (1) All property owners should pay the same rate
☐ (2) Property owners who generate more runoff (e.g. those with large paved parking areas) should pay more per square foot owned than those who generate less runoff (e.g. a single family home)
☐ (9) Don't know

23. Previous surveys have identified increased dissatisfaction with parks and recreation.

One option to pay for parks and recreation programs and projects is with sales taxes. Sales taxes are paid by all outside visitors who shop in Wyandotte County as well as residents of the County. Parks and recreation projects to be funded are those identified in the Parks and Recreation Master Plan.

How supportive would you be to have an additional sales tax for parks and recreation programs and projects?

- ☐ (1) Very supportive ☐ (2) Somewhat supportive ☐ (3) Not sure ☐ (4) Not supportive

23a. If you are NOT SUPPORTIVE, why not?

24. Do you live in Edwardsville? ☐ (1) Yes [Skip to Q25.] ☐ (2) No [Answer Q24a.]

The Unified Government currently allows residents to place their trash at the curb in bags, bundles, and recycling bins. To provide better service, encourage more consistent collection, and improve the cleanliness of the community, the Unified Government could switch to a cart-based system where roller carts are provided for trash and for recycling.

24a. How supportive would you be of having the Unified Government begin using a "cart-based" system for trash pick-up?

- ☐ (1) Very supportive ☐ (2) Somewhat supportive ☐ (3) Not sure ☐ (4) Not supportive

25. The Unified Government has a residency policy which states that employees of the Unified Government must have their permanent residence within Wyandotte County. This policy has been in place for over three decades.

How supportive are you of this residency policy for all Unified Government employees?

____(1) Very supportive ____ (2) Somewhat supportive ____ (3) Not sure ____ (4) Not supportive

25a. If you are NOT SUPPORTIVE, why not?

26. **Rating of Unified Government Employees.** Using a scale of 5 to 1, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about the Unified Government employees.

		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A
1.	I get the answers I need when I visit/call the Unified Government	5	4	3	2	1	9
2.	When I ask a Unified Government employee for something, they either provide the answer I need or find someone who can	5	4	3	2	1	9
3.	When I ask different Unified Government employees the same question, I get the same answer	5	4	3	2	1	9

27. The Kansas City Kansas Community College (KCKCC) is funded with a portion of Wyandotte County taxpayer real property tax payments. On average, 16% of your real property tax payment funds KCKCC operations.

Indicate your level of satisfaction with an average of 16% of your property tax payment funding KCKCC.

____(1) Paying Too Much ____ (2) Neutral, paying the right amount ____ (3) Paying Too Little

28. In 2019 the Unified Government began requiring all property owners to mow or trim the right-of-way on their property up to any publicly-owned property (e.g. streets) in all areas of the city. The goal of this change is to improve the appearance along streets and roads in our community but also to allow the Unified Government to focus resources on other public work duties (e.g. curb replacement, street improvements, and increased pothole patching).

28a. How supportive are you of the Unified Government policy of property owners maintaining their right-of-way?

____(1) Very Supportive ____ (2) Somewhat Supportive ____ (3) Not Sure ____ (4) Not Supportive

28b. If you are not supportive of this policy what is the main reason you think the Unified Govt. should maintain right-of-ways?

29. **Community Centers.** Approximately how many times per-year do you or someone living with you use a city operated community center in Wyandotte County?

____(1) Never [Skip to Q30] ____ (3) 2 to 5 times per year ____ (5) More than 10 times per year
____(2) Once per year ____ (4) 6 to 10 times per year

29a. If you have used a community center, how did you use the community center? [Check all that apply.]

____(1) Gymnasium ____ (3) Kitchen facility ____ (5) Other: _____
____(2) Meeting space ____ (4) Workout facility

29b. Which community center(s) have you used? [Check all that apply.]

- | | |
|---------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> (01) Armourdale Community Center | <input type="checkbox"/> (06) Eisenhower Community Center |
| <input type="checkbox"/> (02) Beatrice L. Lee Community Center
(formerly JFK Community Center) | <input type="checkbox"/> (07) Joe E. Amayo Argentine Community Center |
| <input type="checkbox"/> (03) Bethany Community Center | <input type="checkbox"/> (08) Kensington Community Center |
| <input type="checkbox"/> (04) Bonner Springs Community Center | <input type="checkbox"/> (09) Patricia "Diane" Kane Community Center |
| <input type="checkbox"/> (05) Edwardsville Community Center | <input type="checkbox"/> (10) Turner Recreation Center (Operated by Turner
Rec., not the city) |

DEMOGRAPHICS**30. Approximately how many years have you lived in Kansas City, KS or Wyandotte County?**

_____ years

31. What is your age? _____ years**32. Including yourself, how many persons in your household are...**

Under age 5: _____	Ages 15-19: _____	Ages 35-44: _____	Ages 65-74: _____
Ages 5-9: _____	Ages 20-24: _____	Ages 45-54: _____	Ages 75+: _____
Ages 10-14: _____	Ages 25-34: _____	Ages 55-64: _____	

33. Do you own or rent your current residence? _____(1) Own _____(2) Rent**34. Are you or other members of your household of Hispanic or Latino ancestry?**

_____ (1) Yes _____ (2) No

35. Which of the following best describes your race?

<input type="checkbox"/> (1) African American/Black	<input type="checkbox"/> (4) White
<input type="checkbox"/> (2) American Indian or Alaska Native	<input type="checkbox"/> (5) Other: _____
<input type="checkbox"/> (3) Asian, Hawaiian or other Pacific Islander	

36. Would you say your total household income is...

_____ (1) Under \$30,000 _____ (2) \$30,000 to \$59,999 _____ (3) \$60,000 to \$99,999 _____ (4) \$100,000 or more

37. Yo gender: _____(1) Male _____(2) Female**This concludes the survey – Thank you for your time!**

Please return your survey in the postage-paid envelope addressed to:

ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information printed to the right will ONLY be used to help identify which areas of the City are having problems with city services. If your address is not correct, please provide the correct information. Thank you.