Q1.1 Satisfaction with: Police services

Location of All Survey Respondents

2020 Unified Government Community Survey

Shading reflects the mean rating for all respondents by commission district.
Q1.2 Satisfaction with: Fire services

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

Shading reflects the mean rating for all respondents by commission district

Q1.3 Satisfaction with: Ambulance services

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

Shading reflects the mean rating for all respondents by commission district
Q1.4 Satisfaction with: Maintenance of city streets

Shading reflects the mean rating for all respondents by commission district.

Q1.5 Satisfaction with: Storm water runoff/management system

Shading reflects the mean rating for all respondents by commission district.
Q1.6 Satisfaction with: Sewer utility system

Citizen Satisfaction
Mean rating on a 5-point scale
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by commission district.

Q1.7 Satisfaction with: Trash collection and recycling

Citizen Satisfaction
Mean rating on a 5-point scale
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by commission district.
Q1.8 Satisfaction with: Parks and recreation facilities

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

Shading reflects the mean rating for all respondents by commission district.

Q1.9 Satisfaction with: Parks and recreation programs

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

Shading reflects the mean rating for all respondents by commission district.
Q1.10 Satisfaction with: Code enforcement

Q1.11 Satisfaction with: Planning and zoning
Q1.12 Satisfaction with: Communication with the public

Q1.13 Satisfaction with: Municipal court
Q1.14 Satisfaction with: Public transportation

Shading reflects the mean rating for all respondents by commission district.

Q3.15 Satisfaction with: Services for developmental disabilities

Shading reflects the mean rating for all respondents by commission district.
Q3.16 Satisfaction with: Area Agency on Aging services

Q3.17 Satisfaction with: Senior transportation
Q3.18 Satisfaction with: 3-1-1 Call Center

Shading reflects the mean rating for all respondents by commission district.

Q3.19 Satisfaction with: Treasurer's Office

Shading reflects the mean rating for all respondents by commission district.
Q3.20 Satisfaction with: Motor Vehicle Registration

Citizen Satisfaction
Mean rating on a 5-point scale
- Red: 1.0-1.8 Very Dissatisfied
- Orange: 1.8-2.6 Dissatisfied
- Yellow: 2.6-3.4 Neutral
- Light Blue: 3.4-4.2 Satisfied
- Blue: 4.2-5.0 Very Satisfied
- Gray: No Response

Shading reflects the mean rating for all respondents by commission district.

Q3.21 Satisfaction with: County Appraiser's Office services

Citizen Satisfaction
Mean rating on a 5-point scale
- Red: 1.0-1.8 Very Dissatisfied
- Orange: 1.8-2.6 Dissatisfied
- Yellow: 2.6-3.4 Neutral
- Light Blue: 3.4-4.2 Satisfied
- Blue: 4.2-5.0 Very Satisfied
- Gray: No Response

Shading reflects the mean rating for all respondents by commission district.
Q3.22 Satisfaction with: County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)

Citizen Satisfaction
Mean rating on a 5-point scale

Shading reflects the mean rating for all respondents by commission district.

Q3.23 Satisfaction with: The District Attorneys' Office

Citizen Satisfaction
Mean rating on a 5-point scale

Shading reflects the mean rating for all respondents by commission district.
Q3.24 Satisfaction with: Local Election Process

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by commission district.

Q3.25 Satisfaction with: Customer service provided by Unified Government employees

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by commission district.
Q3.26 Satisfaction with: Public Health Department services

Shading reflects the mean rating for all respondents by commission district.

Q6.1 Satisfaction with: The visibility of police in neighborhoods

Shading reflects the mean rating for all respondents by commission district.
Q6.2 Satisfaction with: The visibility of police in neighborhood retail areas

Q6.3 Satisfaction with: The visibility of Code Enforcement in your neighborhood
Q6.4 Satisfaction with: The city's overall efforts to prevent crime

Citizen Satisfaction
Mean rating on a 5-point scale
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2020 Unified Government Community Survey
Shading reflects the mean rating for all respondents by commission district

Q6.5 Satisfaction with: Enforcement of traffic laws

Citizen Satisfaction
Mean rating on a 5-point scale
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2020 Unified Government Community Survey
Shading reflects the mean rating for all respondents by commission district
Q6.6 Satisfaction with: How Quickly police department personnel respond to emergencies

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

Shading reflects the mean rating for all respondents by commission district.

Q6.7 Satisfaction with: How Quickly fire department responds to fires

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

Shading reflects the mean rating for all respondents by commission district.
Q6.8 Satisfaction with: How Quickly fire department responds to medical emergency calls

Q6.9 Satisfaction with: Quality of animal control in your neighborhood
Q8.1 Satisfaction with: Maintenance of major city streets

Q8.2 Satisfaction with: Maintenance of streets in your neighborhood
Q8.3 Satisfaction with: Maintenance of alleys in your neighborhood

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

Shading reflects the mean rating for all respondents by commission district.

Q8.4 Satisfaction with: Maintenance of sidewalks in your neighborhood

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

Shading reflects the mean rating for all respondents by commission district.
Q8.5 Satisfaction with: Maintenance of curbs in your neighborhood

Shading reflects the mean rating for all respondents by commission district.

Q8.6 Satisfaction with: Maintenance of street signs/traffic signals

Shading reflects the mean rating for all respondents by commission district.
Q8.7 Satisfaction with: Maintenance of downtown parking lots

Q8.8 Satisfaction with: Overall appearance of downtown including lighting, landscaping and planter boxes
Q8.9 Satisfaction with: Maintenance of city buildings

Citizen Satisfaction
Mean rating on a 5-point scale
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by commission district.

Q8.10 Satisfaction with: Snow removal on major city streets

Citizen Satisfaction
Mean rating on a 5-point scale
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by commission district.
Q8.11 Satisfaction with: Snow removal on neighborhood streets

Citizen Satisfaction
Mean rating on a 5-point scale
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2020 Unified Government Community Survey
Shading reflects the mean rating for all respondents by commission district

Q8.12 Satisfaction with: Overall cleanliness of streets and other public areas

Citizen Satisfaction
Mean rating on a 5-point scale
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2020 Unified Government Community Survey
Shading reflects the mean rating for all respondents by commission district
Q8.13 Satisfaction with: Maintenance of stormwater drainage system in your neighborhood

2020 Unified Government Community Survey
Shading reflects the mean rating for all respondents by commission district

Q10.1 Satisfaction with: Maintenance of parks and equipment

2020 Unified Government Community Survey
Shading reflects the mean rating for all respondents by commission district
Q10.2 Satisfaction with: Number of walking and biking trails

Q10.3 Satisfaction with: The number of parks
Q10.4 Satisfaction with: Community centers

Q10.5 Satisfaction with: Number of outdoor athletic fields
Q10.6 Satisfaction with: Sunflower Hills Golf Course

Q10.7 Satisfaction with: Swimming pool and spray parks
Q10.8 Satisfaction with: Youth recreation programs

Shading reflects the mean rating for all respondents by commission district.

Q10.9 Satisfaction with: Adult recreation programs

Shading reflects the mean rating for all respondents by commission district.
Q10.10 Satisfaction with: Programs for seniors

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

Shading reflects the mean rating for all respondents by commission district.

Q10.11 Satisfaction with: Skateboard parks

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

Shading reflects the mean rating for all respondents by commission district.
Q10.12 Satisfaction with: Tennis courts

Q10.13 Satisfaction with: Futsal courts
Q10.14 Satisfaction with: Ease of registering for recreation programs

Q10.15 Satisfaction with: Fees charged for recreation programs
Q15.1 Satisfaction with: The availability of information about Unified Govt. programs and services

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by commission district

Q15.2 Satisfaction with: Efforts to keep you informed about local issues

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by commission district
Q15.3 Satisfaction with: The level of public involvement in local decision making

Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2020 Unified Government Community Survey
Shading reflects the mean rating for all respondents by commission district

Q15.4 Satisfaction with: Unified Government’s website

Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2020 Unified Government Community Survey
Shading reflects the mean rating for all respondents by commission district
Q15.5 Satisfaction with: Unified Government’s newsletter

Shading reflects the mean rating for all respondents by commission district.

Q15.6 Satisfaction with: Unified Government’s social media

Shading reflects the mean rating for all respondents by commission district.
Q15.7 Satisfaction with: myWyco app – property taxes

Q15.8 Satisfaction with: myWyco app – 3-1-1 service requests
Q15.9 Satisfaction with: myWyco app – Municipal Court payments

Q15.10 Satisfaction with: Online maps/DOT Maps
Q16.1 Level of Problem in Neighborhood: Crime

Level of Problem
Mean rating on a 3-point scale
1.0-1.67 Not a Problem
1.67-2.34 Minor Problem
2.34-3.0 Major Problem
No Response

Shading reflects the mean rating for all respondents by commission district.

Q16.2 Level of Problem in Neighborhood: Drugs

Level of Problem
Mean rating on a 3-point scale
1.0-1.67 Not a Problem
1.67-2.34 Minor Problem
2.34-3.0 Major Problem
No Response

Shading reflects the mean rating for all respondents by commission district.
Q16.3 Level of Problem in Neighborhood: Graffiti

Shading reflects the mean rating for all respondents by commission district.

Q16.4 Level of Problem in Neighborhood: Noise

Shading reflects the mean rating for all respondents by commission district.
Q16.5 Level of Problem in Neighborhood: Rundown buildings

Level of Problem
Mean rating on a 3-point scale
- 1.0-1.67 Not a Problem
- 1.67-2.34 Minor Problem
- 2.34-3.0 Major Problem
- No Response

Shading reflects the mean rating for all respondents by commission district.

Q16.6 Level of Problem in Neighborhood: Abandoned/junk vehicles

Level of Problem
Mean rating on a 3-point scale
- 1.0-1.67 Not a Problem
- 1.67-2.34 Minor Problem
- 2.34-3.0 Major Problem
- No Response

Shading reflects the mean rating for all respondents by commission district.
Q16.7 Level of Problem in Neighborhood:
Vehicles parked on streets

Level of Problem
Mean rating on a 3-point scale

0.0-1.67 Not a Problem
1.67-2.34 Minor Problem
2.34-3.0 Major Problem
No Response

Shading reflects the mean rating for all respondents by commission district.

Q16.8 Level of Problem in Neighborhood:
Homelessness

Level of Problem
Mean rating on a 3-point scale

0.0-1.67 Not a Problem
1.67-2.34 Minor Problem
2.34-3.0 Major Problem
No Response

Shading reflects the mean rating for all respondents by commission district.
Q16.9 Level of Problem in Neighborhood: Un-mowed lots

Q16.10 Level of Problem in Neighborhood: Illegal dumping
Q16.11 Level of Problem in Neighborhood:
Roaming/loose animals

Q17.1 Satisfaction with:
Enforcing the clean-up of junk, trash, and debris (blight) city-wide
Q17.2 Satisfaction with: Enforcing the clean-up of junk, trash, and debris (blight), in your neighborhood

Q17.3 Satisfaction with: Enforcing the mowing and trimming of weeds on private and/or vacant property city-wide
Q17.4 Satisfaction with: Enforcing the mowing and trimming of weeds on private and/or vacant property in your neighborhood

Citizen Satisfaction
Mean rating on a 5-point scale

Q17.5 Satisfaction with: Enforcing the maintenance of residential property (houses) in your neighborhood

Citizen Satisfaction
Mean rating on a 5-point scale
Q17.6 Satisfaction with: Enforcing the maintenance of commercial/business property

Citizen Satisfaction
Mean rating on a 5-point scale
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by commission district

Q17.7 Satisfaction with: Enforcing the removal of inoperable or junk cars in your neighborhood

Citizen Satisfaction
Mean rating on a 5-point scale
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by commission district
Q20.1 Satisfaction with: Overall image of Wyandotte County

Q20.2 Satisfaction with: How well Wyandotte County is planning for and managing growth and development
Q20.3 Satisfaction with: Overall quality of life in Wyandotte County

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

Shading reflects the mean rating for all respondents by commission district.

Q20.4 Satisfaction with: Overall appearance of Wyandotte County

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

Shading reflects the mean rating for all respondents by commission district.
Q20.5 Satisfaction with: Overall feeling of safety in Wyandotte County

Citizen Satisfaction
Mean rating on a 5-point scale
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by commission district

Q20.6 Satisfaction with: Overall quality of City and County services

Citizen Satisfaction
Mean rating on a 5-point scale
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by commission district
Q20.7 Satisfaction with: Appearance of commercial areas where you shop/do business within Wyandotte County

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by commission district.

Q20.8 Satisfaction with: The overall value you receive for the city/county taxes and fees that you pay

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by commission district.
Q26.1 Level of Agreement: I get the answers I need when I visit/call the Unified Government

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by commission district.

Q26.2 Level of Agreement: When I ask a Unified Government employee for something, they either provide the answer I need or find someone who can
Q26.3 Level of Agreement: When I ask different Unified Government employees the same question, I get the same answer

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by commission district.