Appendix A

GIS Mapping
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Section 1:
District Level Maps
Location of Survey Respondents

Satisfaction with Neighborhood and Community Services
Q1 01 Quality of Police Services

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Q1 02 Quality of Fire Services

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District
Q1 03 Quality of Ambulance Services

Citizen Satisfaction
Mean rating on a 5-point scale

1.0 - 1.8 Very Dissatisfied
1.8 - 2.6 Dissatisfied
2.6 - 3.4 Neutral
3.4 - 4.2 Satisfied
4.2 - 5.0 Very Satisfied
No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Q1 04 Quality of Maintenance of City Streets

Citizen Satisfaction
Mean rating on a 5-point scale

1.0 - 1.8 Very Dissatisfied
1.8 - 2.6 Dissatisfied
2.6 - 3.4 Neutral
3.4 - 4.2 Satisfied
4.2 - 5.0 Very Satisfied
No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District
Q1 05 Quality of Storm Water Run-off Management System

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Q1 06 Quality of Sewer Utility System

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District
Q1 07 Quality of Trash Collection System

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Q1 08 Quality of Parks and Recreation Facilities

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District
Q1 09 Quality of Parks and Recreation Programs

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

Q1 10 Quality of Code Enforcement

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
Q1 11 Quality of Planning and Zoning

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

ETC INSTITUTE

Q1 12 Communication with the Public

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

ETC INSTITUTE
Q1 13 Quality of Municipal Court

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Q1 14 Quality of Recycling

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District
Q1 15 Quality of Public Transportation

Satisfaction with County Level Services
Q3 16 Quality of County Sheriff's Office

Shading reflects the mean rating for all respondents by Council District.

Q3 17 Quality of Adult Jail Juvenile Detention Center

Shading reflects the mean rating for all respondents by Council District.
Q3 18 Quality of Services for Developmental Disabilities

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Q3 19 Quality of Area Agency on Aging Services

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District
Q3 20 Quality of Senior Transportation

Citizen Satisfaction
Mean rating on a 5-point scale

1.0 - 1.8 Very Dissatisfied
1.8 - 2.6 Dissatisfied
2.6 - 3.4 Neutral
3.4 - 4.2 Satisfied
4.2 - 5.0 Very Satisfied
No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Q3 21 Quality of District Courts

Citizen Satisfaction
Mean rating on a 5-point scale

1.0 - 1.8 Very Dissatisfied
1.8 - 2.6 Dissatisfied
2.6 - 3.4 Neutral
3.4 - 4.2 Satisfied
4.2 - 5.0 Very Satisfied
No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District
Q3 22 Quality of Treasurer's Office

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Q3 23 Quality of Motor Vehicle Registration

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District
Q3 24 Quality of County Appraiser’s Office services

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District.

Q3 25 County Parks Wyandotte County Park

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District.
Q3 26 Quality of The District Attorneys Office

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Q3 27 Quality of The Election Office

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District
Q3 28 Quality of Community Elections

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Q3 29 Quality of Customer Service Provided by Unified Government Employees

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District
Satisfaction with Public Safety Services
Q6 01 Satisfaction with The Visibility of Police in Neighborhoods

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Q6 02 Satisfaction with The Visibility of Police in Neighborhood Retail Areas

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District
Q6 03 Satisfaction with The Visibility of Code Enforcement in Your Neighborhood

![Map showing satisfaction ratings for code enforcement](image1)

**Citizen Satisfaction**
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Q6 04 Satisfaction with The visibility of Building Inspections in Your Neighborhood

![Map showing satisfaction ratings for building inspections](image2)

**Citizen Satisfaction**
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District
Q6 05 Satisfaction with The City’s Overall Efforts to Prevent Crime

2016 Unified Government Community Survey

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

Q6 06 Satisfaction with Enforcement of Traffic Laws

2016 Unified Government Community Survey

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
Q6 07 Satisfaction with How Quickly Police Department Personnel Respond to Emergencies

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

Q6 08 Satisfaction with How Quickly Fire Department Responded to Fires

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
Q6 09 Satisfaction with How Quickly Fire Department Responds to Medical Emergencies

[Map showing Citizen Satisfaction ratings by Council District]

Q6 10 Quality of Animal Control in Your Neighborhood

[Map showing Citizen Satisfaction ratings by Council District]
Satisfaction with City Maintenance Services

Q8 01 Satisfaction with Maintenance of Major City Streets

Citizen Satisfaction Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by Council District.

2016 Unified Government Community Survey

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Q8 02 Satisfaction with Quality of Maintenance of Streets in Your Neighborhood

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Q8 03 Satisfaction with Maintenance of Alleys in Your Neighborhood

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District
Q8 04 Satisfaction with Maintenance of Sidewalks in Your Neighborhood

Shading reflects the mean rating for all respondents by Council District.

Q8 05 Satisfaction with Maintenance of Curbs in Your Neighborhood

Shading reflects the mean rating for all respondents by Council District.
Q8 06 Satisfaction with Maintenance of Street Signs and Traffic Signals

Shading reflects the mean rating for all respondents by Council District.

Q8 07 Satisfaction with Maintenance of Downtown Parking Lots

Shading reflects the mean rating for all respondents by Council District.
Q8 08 Satisfaction with Overall Appearance of Downtown Including Lighting, Landscaping, and Planter Boxes

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Q8 09 Satisfaction with Quality of Maintenance of City Buildings

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District
Q8 10 Satisfaction with Quality of Snow Removal on Major City Streets

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Q8 11 Satisfaction with Snow Removal on Neighborhood Streets

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District
Q8 12 Satisfaction with Overall Cleanliness of Streets and Other Public Areas

Q8 13 Satisfaction with Maintenance of Storm Water Drainage System in Your Neighborhood
Satisfaction with Enforcement of Codes

Q10 01 Satisfaction with Enforcing the Clean-up of Junk, Trash, and Debris city-wide

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by Council District.
Q10 02 Satisfaction with Enforcing the Clean-up of
Junk, Trash, and Debris in Your Neighborhood

Q10 03 Satisfaction with Enforcing the Mowing and Trimming of
Weeds on Private and/or Vacant Property, city-wide
Q10 04 Satisfaction with Enforcing the Mowing and Trimming of Weeds on Private and/or Vacant Property in Your Neighborhood

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Q10 05 Satisfaction with Enforcing the Maintenance of Residential Property in Your Neighborhood

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District
Q10 06 Satisfaction with Enforcing the Maintenance of Business Property

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Citizen Satisfaction
Mean rating on a 5-point scale
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Q10 07 Satisfaction with Enforcing the Removal of Inoperable or Junk Care in Your Neighborhood

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Citizen Satisfaction
Mean rating on a 5-point scale
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

ETC Institute (2016)
Satisfaction with Parks and Recreation Services

Q12 01 Satisfaction with Maintenance of Parks & Equipment

Shading reflects the mean rating for all respondents by Council District.
Q12 02 Satisfaction with Number of Walking and Biking Trails

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Q12 03 Satisfaction with The Number of Parks

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District
Q12 04 Satisfaction with Number of Outdoor Athletic Fields

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

Q12 05 Satisfaction with Sunflower Hills Golf Course

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
Q12 06 Satisfaction with Swimming Pool & Spray Parks

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Q12 07 Satisfaction with Youth Recreation Programs

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District
Q12 08 Satisfaction with Adult Recreation Programs

2016 Unified Government Community Survey

Shading reflects the mean rating for all respondents by Council District

Q12 09 Satisfaction with Programs for Seniors

2016 Unified Government Community Survey

Shading reflects the mean rating for all respondents by Council District
Q12 10 Satisfaction with Ease of Registering for Programs

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Q12 11 Satisfaction with Skate Board Parks

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District
Q12 12 Satisfaction with Fees charged for Recreation Programs

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied

No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Satisfaction with Perception of Wyandotte County
Q17 01 Satisfaction with Overall image of Wyandotte County

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied

No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

Q17 02 Satisfaction with How well Wyandotte County is Planning Growth and Development

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied

No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District
Q17 03 Satisfaction with Overall Quality of Life in Wyandotte County

2016 Unified Government Community Survey

Shading reflects the mean rating for all respondents by Council District

Q17 04 Satisfaction with Overall appearance of Wyandotte County

2016 Unified Government Community Survey

Shading reflects the mean rating for all respondents by Council District
Q17 05 Satisfaction with Overall Feeling of Safety in Wyandotte County

Shading reflects the mean rating for all respondents by Council District.

Q17 06 Satisfaction with Overall quality of City and County

Shading reflects the mean rating for all respondents by Council District.
Q17 07 Satisfaction with Your Monthly Trash Service Fee

Citizen Satisfaction
Mean rating on a 5-point scale

1.0 1.8 Very Dissatisfied
1.8 2.6 Dissatisfied
2.6 3.4 Neutral
3.4 4.2 Satisfied
4.2 5.0 Very Satisfied
No Response

Shading reflects the mean rating for all respondents by Council District

2016 Unified Government Community Survey

Q17 08 Satisfaction with Your Monthly Sewer Fee

Citizen Satisfaction
Mean rating on a 5-point scale

1.0 1.8 Very Dissatisfied
1.8 2.6 Dissatisfied
2.6 3.4 Neutral
3.4 4.2 Satisfied
4.2 5.0 Very Satisfied
No Response

Shading reflects the mean rating for all respondents by Council District

2016 Unified Government Community Survey
Q17 09 Satisfaction with The Overall Value You Receive for City and County Taxes and Fees You Pay

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Council District

ETC Institute (2016)
Section 2: 

Neighborhood Level Maps
Location of Survey Respondents

Satisfaction with Neighborhood and Community Services
Q1 01 Quality of Police Services

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood.

Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

Q1 02 Quality of Fire Services

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood.

Citizen Satisfaction
Mean rating on a 5-point scale
1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
Q1 03 Quality of Ambulance Services

Citizen Satisfaction
Mean rating on a 5-point scale

ETC Institute (2016)

Page 50
Q1 05 Quality of Storm Water Run-off Management System

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

Q1 06 Quality of Sewer Utility System

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood
Q1 07 Quality of Trash Collection System

2016 Unified Government Community Survey

Shading reflects the mean rating for all respondents by Neighborhood.

Q1 08 Quality of Parks and Recreation Facilities

2016 Unified Government Community Survey

Shading reflects the mean rating for all respondents by Neighborhood.
Q1 11 Quality of Planning and Zoning

Citizen Satisfaction
Mean rating on a 5-point scale

1.0 - 1.8 Very Dissatisfied
1.8 - 2.6 Dissatisfied
2.6 - 3.4 Neutral
3.4 - 4.2 Satisfied
4.2 - 5.0 Very Satisfied
No Response

Shading reflects the mean rating for all respondents by Neighborhood.

Q1 12 Communication with the Public

Citizen Satisfaction
Mean rating on a 5-point scale

1.0 - 1.8 Very Dissatisfied
1.8 - 2.6 Dissatisfied
2.6 - 3.4 Neutral
3.4 - 4.2 Satisfied
4.2 - 5.0 Very Satisfied
No Response

Shading reflects the mean rating for all respondents by Neighborhood.
Q1 13 Quality of Municipal Court

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

Q1 14 Quality of Recycling

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood
Q1 15 Quality of Public Transportation

Citizen Satisfaction
Mean rating on a 5-point scale
1.0 - 1.8 Very Dissatisfied
1.8 - 2.6 Dissatisfied
2.6 - 3.4 Neutral
3.4 - 4.2 Satisfied
4.2 - 5.0 Very Satisfied
No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

Satisfaction with County Level Services
Q3 16 Quality of County Sheriff’s Office

Shading reflects the mean rating for all respondents by Neighborhood.

Citizen Satisfaction
Mean rating on a 5-point scale

<table>
<thead>
<tr>
<th>Rating Range</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.0-1.8</td>
<td>Very Dissatisfied</td>
</tr>
<tr>
<td>1.8-2.6</td>
<td>Dissatisfied</td>
</tr>
<tr>
<td>2.6-3.4</td>
<td>Neutral</td>
</tr>
<tr>
<td>3.4-4.2</td>
<td>Satisfied</td>
</tr>
<tr>
<td>4.2-5.0</td>
<td>Very Satisfied</td>
</tr>
<tr>
<td></td>
<td>No Response</td>
</tr>
</tbody>
</table>

Q3 17 Quality of Adult Jail Juvenile Detention Center

Shading reflects the mean rating for all respondents by Neighborhood.

Citizen Satisfaction
Mean rating on a 5-point scale

<table>
<thead>
<tr>
<th>Rating Range</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.0-1.8</td>
<td>Very Dissatisfied</td>
</tr>
<tr>
<td>1.8-2.6</td>
<td>Dissatisfied</td>
</tr>
<tr>
<td>2.6-3.4</td>
<td>Neutral</td>
</tr>
<tr>
<td>3.4-4.2</td>
<td>Satisfied</td>
</tr>
<tr>
<td>4.2-5.0</td>
<td>Very Satisfied</td>
</tr>
<tr>
<td></td>
<td>No Response</td>
</tr>
</tbody>
</table>
Q3 18 Quality of Services for Developmental Disabilities

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

Q3 19 Quality of Area Agency on Aging Services

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

ETC Institute (2016)
Q3 20 Quality of Senior Transportation

2016 Unified Government Community Survey

Shading reflects the mean rating for all respondents by Neighborhood.

Citizen Satisfaction
Mean rating on a 5-point scale:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Q3 21 Quality of District Courts

2016 Unified Government Community Survey

Shading reflects the mean rating for all respondents by Neighborhood.

Citizen Satisfaction
Mean rating on a 5-point scale:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response
Q3 22 Quality of Treasurer’s Office

Q3 23 Quality of Motor Vehicle Registration

2016 Unified Government Community Survey

Shading reflects the mean rating for all respondents by Neighborhood.
Q3 24 Quality of County Appraiser’s Office services

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood.

Q3 25 County Parks Wyandotte County Park

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood.
Q3 26 Quality of The District Attorneys Office

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

Q3 27 Quality of The Election Office

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood
Q3 28 Quality of Community Elections

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

Q3 29 Quality of Customer Service Provided by Unified Government Employees

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood
Q3 30 Quality of Public Health Department Services

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood.

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

Satisfaction with Public Safety Services
Q6 01 Satisfaction with The Visibility of Police in Neighborhoods

2016 Unified Government Community Survey

Shading reflects the mean rating for all respondents by Neighborhood.

Q6 02 Satisfaction with The Visibility of Police in Neighborhood Retail Areas

2016 Unified Government Community Survey

Shading reflects the mean rating for all respondents by Neighborhood.
Q6 03 Satisfaction with The Visibility of Code Enforcement in Your Neighborhood

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

Q6 04 Satisfaction with The Visibility of Building Inspections in Your Neighborhood

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood
Q6 05 Satisfaction with The City’s Overall Efforts to Prevent Crime

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2016 Unified Government Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

ETC INSTITUTE

Q6 06 Satisfaction with Enforcement of Traffic Laws

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2016 Unified Government Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

ETC INSTITUTE
Q6 07 Satisfaction with How Quickly Police Department Personnel Respond to Emergencies

Citizen Satisfaction
Mean rating on a 5-point scale

No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

Q6 08 Satisfaction with How Quickly Fire Department Responded to Fires

Citizen Satisfaction
Mean rating on a 5-point scale

No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood
Q6 09 Satisfaction with How Quickly Fire Department Responds to Medical Emergencies

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

Q6 10 Quality of Animal Control in Your Neighborhood

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood
Satisfaction with City Maintenance Services

Q8 01 Satisfaction with Maintenance of Major City Streets

Shading reflects the mean rating for all respondents by Neighborhood.
Q8 02 Satisfaction with Quality of Maintenance of Streets in Your Neighborhood

Q8 03 Satisfaction with Maintenance of Alleys in Your Neighborhood
Q8 04 Satisfaction with Maintenance of Sidewalks in Your Neighborhood

Q8 05 Satisfaction with Maintenance of Curbs in Your Neighborhood

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood.

ETC INSTITUTE
Q8 06 Satisfaction with Maintenance of Street Signs and Traffic Signals

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

Q8 07 Satisfaction with Maintenance of Downtown Parking Lots

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
Q8 08 Satisfaction with Overall Appearance of Downtown Including Lighting, Landscaping, and Planter Boxes

Citizen Satisfaction
Mean rating on a 5-point scale

1.0 - 1.8 Very Dissatisfied
1.8 - 2.6 Dissatisfied
2.6 - 3.4 Neutral
3.4 - 4.2 Satisfied
4.2 - 5.0 Very Satisfied
No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

Q8 09 Satisfaction with Quality of Maintenance of City Buildings

Citizen Satisfaction
Mean rating on a 5-point scale

1.0 - 1.8 Very Dissatisfied
1.8 - 2.6 Dissatisfied
2.6 - 3.4 Neutral
3.4 - 4.2 Satisfied
4.2 - 5.0 Very Satisfied
No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood
Q8 10 Satisfaction with Quality of Snow Removal on Major City Streets

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

Q8 11 Satisfaction with Snow Removal on Neighborhood Streets

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood
Q8 12 Satisfaction with Overall Cleanliness of Streets and Other Public Areas

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

Q8 13 Satisfaction with Maintenance of Storm Water Drainage System in Your Neighborhood

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood
Satisfaction with Enforcement of Codes

Q10 01 Satisfaction with Enforcing the Clean-up of Junk, Trash, and Debris city-wide

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
Q10 02 Satisfaction with Enforcing the Clean-up of Junk, Trash, and Debris in Your Neighborhood

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

Q10 03 Satisfaction with Enforcing the Mowing and Trimming of Weeds on Private and/or Vacant Property, city-wide

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood
Q10 04 Satisfaction with Enforcing the Mowing and Trimming of Weeds on Private and/or Vacant Property in Your Neighborhood

2016 Unified Government Community Survey

Shading reflects the mean rating for all respondents by Neighborhood.

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

Q10 05 Satisfaction with Enforcing the Maintenance of Residential Property in Your Neighborhood

2016 Unified Government Community Survey

Shading reflects the mean rating for all respondents by Neighborhood.

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
Q10 06 Satisfaction with Enforcing the Maintenance of Business Property

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

Q10 07 Satisfaction with Enforcing the Removal of Inoperable or Junk Care in Your Neighborhood

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

ETC INSTITUTE
Satisfaction with Parks and Recreation Services

Q12 01 Satisfaction with Maintenance of Parks & Equipment

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by Neighborhood.
Q12 02 Satisfaction with Number of Walking and Biking Trails

2016 Unified Government Community Survey

Shading reflects the mean rating for all respondents by Neighborhood.

Q12 03 Satisfaction with The Number of Parks

2016 Unified Government Community Survey

Shading reflects the mean rating for all respondents by Neighborhood.
Q12 04 Satisfaction with Number of Outdoor Athletic Fields

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

Q12 05 Satisfaction with Sunflower Hills Golf Course

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood
Q12 06 Satisfaction with Swimming Pool & Spray Parks

2016 Unified Government Community Survey

Shading reflects the mean rating for all respondents by Neighborhood.

Q12 07 Satisfaction with Youth Recreation Programs

2016 Unified Government Community Survey

Shading reflects the mean rating for all respondents by Neighborhood.
Q12 08 Satisfaction with Adult Recreation Programs

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood.

Q12 09 Satisfaction with Programs for Seniors

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood.
Q12 10 Satisfaction with Ease of Registering for Programs

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

Q12 11 Satisfaction with Skate Board Parks

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood
Q12 12 Satisfaction with Fees charged for Recreation Programs

Citizen Satisfaction
Mean rating on a 5-point scale

1.0 - 1.8 Very Dissatisfied
1.8 - 2.6 Dissatisfied
2.6 - 3.4 Neutral
3.4 - 4.2 Satisfied
4.2 - 5.0 Very Satisfied
No Response

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

Satisfaction with Perception of Wyandotte County
Q17 01 Satisfaction with Overall image of Wyandotte County

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Q17 02 Satisfaction with How well Wyandotte County is Planning Growth and Development

2016 Unified Government Community Survey
Shading reflects the mean rating for all respondents by Neighborhood

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response
Q17 03 Satisfaction with Overall Quality of Life in Wyandotte County

Shading reflects the mean rating for all respondents by Neighborhood.

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2016 Unified Government Community Survey

Q17 04 Satisfaction with Overall appearance of Wyandotte County

Shading reflects the mean rating for all respondents by Neighborhood.

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2016 Unified Government Community Survey
Q17 05 Satisfaction with Overall Feeling of Safety in Wyandotte County

2016 Unified Government Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

Citizen Satisfaction
Mean rating on a 5-point scale

1.0 - 1.8 Very Dissatisfied
1.8 - 2.6 Dissatisfied
2.6 - 3.4 Neutral
3.4 - 4.2 Satisfied
4.2 - 5.0 Very Satisfied
No Response

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Q17 06 Satisfaction with Overall quality of City and County

2016 Unified Government Community Survey

Shading reflects the mean rating for all respondents by Neighborhood

Citizen Satisfaction
Mean rating on a 5-point scale

1.0 - 1.8 Very Dissatisfied
1.8 - 2.6 Dissatisfied
2.6 - 3.4 Neutral
3.4 - 4.2 Satisfied
4.2 - 5.0 Very Satisfied
No Response

ETC Institute (2016)
Q17 07 Satisfaction with Your Monthly Trash Service Fee

2016 Unified Government Community Survey

Shading reflects the mean rating for all respondents by Neighborhood.

Q17 08 Satisfaction with Your Monthly Sewer Fee

2016 Unified Government Community Survey

Shading reflects the mean rating for all respondents by Neighborhood.
Q17 09 Satisfaction with The Overall Value You Receive for City and County Taxes and Fees You Pay

2016 Unified Government Community Survey

Shading reflects the mean rating for all respondents by Neighborhood.