# 2022 Unified Government Community Survey

## District 4 Report

Presented to the Unified Government
of Wyandotte County, Kansas

April 2022

**ETC**
INSTITUTE

# Contents

# Section 1
# *Importance-Satisfaction Analysis*

# IS Importance-Satisfaction Analysis
## Unified Government – District 4

## Investment Priorities

**Recommended Priorities for the Next Two Years.** In order to help the Unified Government identify investment priorities for the next two years, ETC Institute conducted an Importance-Satisfaction (I-S) analysis. This analysis examined the importance residents placed on each service and the level of satisfaction with each service. By identifying services of high importance and low satisfaction, the analysis identified which services will have the most impact on overall satisfaction with services over the next two years. If the Unified Government wants to improve its overall satisfaction rating, they should prioritize investments in services with the highest Importance Satisfaction (I-S) ratings.

- **Overall Priorities for the <u>City</u> by Major Category.** This analysis reviewed the importance of and satisfaction with major categories of City services. This analysis was conducted to help set the overall priorities for the City. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the City's overall satisfaction rating are listed below:

    - Maintenance of City streets (IS=0.5501)
    - Code enforcement (IS=0.2513)

- **Overall Priorities for the <u>County</u> by Major Category.** This analysis reviewed the importance of and satisfaction with major categories of County services. This analysis was conducted to help set the overall priorities for the County. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the County's overall satisfaction rating are listed below:

    - Property tax administration (IS=0.3167)
    - Services for seniors (IS=0.2660)
    - Services for developmental disabilities (IS=0.2657)
    - Motor Vehicle Registration (IS=0.2435)

- **Priorities with Departments.** This analysis reviewed the importance of and satisfaction with services within departments and specific service areas. This analysis was conducted to help set the overall priorities for the Unified Government. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the Unified Government's overall satisfaction rating are listed below:

    - **Public Safety**
        - Community appearance and maintenance (IS=0.3579)
        - Police visibility in residential neighborhoods (IS=0.2916)
        - Animal control in neighborhoods (IS=0.2269)

    - **City Maintenance**
        - Maintenance of streets in neighborhoods (IS=0.3199)
        - Maintenance of major city streets (IS=0.2581)

- Overall cleanliness of streets/other public areas (IS=0.2550)
        - Maintenance of sidewalks in neighborhoods (IS=0.2122)

    - **Parks and Recreation**
        - Access to walking and biking trails (IS=0.2342)
        - Overall park and equipment maintenance (IS=0.2118)
        - Youth recreation programs (IS=0.2104)

    - **Enforcement of Codes and Ordinances**
        - Enforcing clean-up of junk, trash, & debris City-wide (IS=0.4535)
        - Enforcing clean-up of junk, trash, & debris in neighborhoods (IS=0.3091)
        - Enforcing mowing & trimming of weeds on private and/or vacant property City-wide (IS=0.2629)

**The full Importance-Satisfaction results for <u>District 4</u> can be found on the following pages.**

## 2022 Importance-Satisfaction Rating
## Kansas City, Kansas & Wyandotte County Community Survey
## Neighborhood/Community Services

| Category of Service | Most Important % | Most Important Rank | Satisfaction % | Satisfaction Rank | Importance-Satisfaction Rating | I-S Rating Rank |
|---|---|---|---|---|---|---|
| **Very High Priority (IS >.20)** | | | | | | |
| Maintenance of city streets | 69% | 1 | 20% | 13 | 0.5501 | 1 |
| Code enforcement | 35% | 3 | 29% | 11 | 0.2513 | 2 |
| | | | | | | |
| **High Priority (IS .10-.20)** | | | | | | |
| Police services | 40% | 2 | 54% | 4 | 0.1855 | 3 |
| Parks and recreation facilities | 24% | 5 | 41% | 6 | 0.1390 | 4 |
| Stormwater management system | 22% | 6 | 37% | 8 | 0.1373 | 5 |
| Planning and zoning | 18% | 8 | 28% | 12 | 0.1292 | 6 |
| Parks and recreation programs | 18% | 9 | 32% | 10 | 0.1190 | 7 |
| Trash collection and recycling | 27% | 4 | 59% | 3 | 0.1108 | 8 |
| Public transportation | 18% | 7 | 44% | 5 | 0.1040 | 9 |
| Sewer and wastewater system | 17% | 10 | 39% | 7 | 0.1039 | 10 |
| | | | | | | |
| **Medium Priority (IS <.10)** | | | | | | |
| Municipal court | 11% | 11 | 36% | 9 | 0.0706 | 11 |
| Ambulance services | 10% | 12 | 72% | 2 | 0.0275 | 12 |
| Fire services | 10% | 13 | 77% | 1 | 0.0230 | 13 |

**Note:  The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)**

**Most Important %:**

The "Most Important" percentage represents the sum of the first, second, third, and fourth most important responses for each item.  Respondents were asked to identify the items they thought should be the City's top priorities.

**Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

**© 2022 DirectionFinder by ETC Institute**

## 2022 Importance-Satisfaction Rating
### Kansas City, Kansas & Wyandotte County Community Survey
### <u>County Level Services</u>

| Category of Service | Most Important % | Most Important Rank | Satisfaction % | Satisfaction Rank | Importance-Satisfaction Rating | I-S Rating Rank |
|---|---|---|---|---|---|---|
| **<u>Very High Priority (IS >.20)</u>** | | | | | | |
| Property tax administration | 40% | 1 | 22% | 11 | 0.3167 | 1 |
| Services for seniors | 36% | 4 | 26% | 9 | 0.2660 | 2 |
| Services for developmental disabilities | 36% | 3 | 27% | 8 | 0.2657 | 3 |
| Motor vehicle registration | 38% | 2 | 35% | 5 | 0.2435 | 4 |
| | | | | | | |
| **<u>High Priority (IS .10-.20)</u>** | | | | | | |
| Appraiser's Office services | 26% | 7 | 25% | 10 | 0.1983 | 5 |
| Public health services | 34% | 5 | 49% | 1 | 0.1732 | 6 |
| Senior transportation | 21% | 9 | 27% | 7 | 0.1517 | 7 |
| County parks | 26% | 6 | 48% | 2 | 0.1368 | 8 |
| Local elections | 22% | 8 | 45% | 4 | 0.1197 | 9 |
| District Attorneys' Office | 17% | 10 | 32% | 6 | 0.1188 | 10 |
| | | | | | | |
| **<u>Medium Priority (IS <.10)</u>** | | | | | | |
| 3-1-1 Call Center | 17% | 11 | 45% | 3 | 0.0913 | 11 |

**Note:  The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)**

**Most Important %:**

The "Most Important" percentage represents the sum of the first, second, third, and fourth most important responses for each item.  Respondents were asked to identify the items they thought should be the City's top priorities.

**Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

**© 2022 DirectionFinder by ETC Institute**

## 2022 Importance-Satisfaction Rating
## Kansas City, Kansas & Wyandotte County Community Survey
## Public Safety Services

| Category of Service | Most Important % | Most Important Rank | Satisfaction % | Satisfaction Rank | Importance- Satisfaction Rating | I-S Rating Rank |
|---|---|---|---|---|---|---|
| **Very High Priority (IS >.20)** | | | | | | |
| Community appearance and maintenance | 47% | 2 | 23% | 9 | 0.3579 | 1 |
| Police visibility in residential neighborhoods | 48% | 1 | 40% | 5 | 0.2916 | 2 |
| Animal control in neighborhoods | 33% | 3 | 31% | 8 | 0.2269 | 3 |
| | | | | | | |
| **High Priority (IS .10-.20)** | | | | | | |
| Community policing | 28% | 4 | 35% | 6 | 0.1828 | 4 |
| Traffic law enforcement | 22% | 6 | 32% | 7 | 0.1462 | 5 |
| Police visibility in commercial areas | 23% | 5 | 40% | 4 | 0.1413 | 6 |
| Response time for police emergencies | 19% | 7 | 47% | 3 | 0.1002 | 7 |
| **Medium Priority (IS <.10)** | | | | | | |
| Response time for medical emergency calls | 10% | 8 | 67% | 2 | 0.0343 | 8 |
| Response time for fire emergencies | 6% | 9 | 68% | 1 | 0.0205 | 9 |

**Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)**

**Most Important %:**     The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item.  Respondents were asked to identify the items they thought should be the City's top priorities.

**Satisfaction %:**     The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

**© 2022 DirectionFinder by ETC Institute**

# 2022 Importance-Satisfaction Rating
## Kansas City, Kansas & Wyandotte County Community Survey
## Maintenance Services

| Category of Service | Most Important % | Most Important Rank | Satisfaction % | Satisfaction Rank | Importance-Satisfaction Rating | I-S Rating Rank |
|---|---|---|---|---|---|---|
| **Very High Priority (IS >.20)** | | | | | | |
| Maintenance of streets in your neighborhood | 43% | 1 | 25% | 9 | 0.3199 | 1 |
| Maintenance of major city streets | 35% | 2 | 25% | 8 | 0.2581 | 2 |
| Overall cleanliness of streets/other public areas | 32% | 3 | 21% | 10 | 0.2550 | 3 |
| Maintenance of sidewalks in your neighborhood | 26% | 4 | 17% | 12 | 0.2122 | 4 |
| **High Priority (IS .10-.20)** | | | | | | |
| Maintenance of alleys in your neighborhood | 19% | 6 | 13% | 13 | 0.1611 | 5 |
| Snow removal on neighborhood streets | 24% | 5 | 38% | 4 | 0.1468 | 6 |
| Maintenance of curbs in your neighborhood | 14% | 8 | 18% | 11 | 0.1123 | 7 |
| Maintenance of stormwater drainage system | 15% | 7 | 32% | 6 | 0.1021 | 8 |
| **Medium Priority (IS <.10)** | | | | | | |
| Overall appearance of downtown | 11% | 10 | 32% | 7 | 0.0764 | 9 |
| Maintenance of street signs/traffic signals | 12% | 9 | 39% | 2 | 0.0720 | 10 |
| Snow removal on major city streets | 10% | 11 | 58% | 1 | 0.0404 | 11 |
| Maintenance of city buildings | 3% | 12 | 39% | 3 | 0.0197 | 12 |
| Maintenance of downtown parking lots | 2% | 13 | 33% | 5 | 0.0142 | 13 |

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

**Most Important %:**

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

**Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

© 2022 DirectionFinder by ETC Institute

## 2022 Importance-Satisfaction Rating
### Kansas City, Kansas & Wyandotte County Community Survey
### Parks and Recreation

| Category of Service | Most Important % | Most Important Rank | Satisfaction % | Satisfaction Rank | Importance-Satisfaction Rating | I-S Rating Rank |
|---|---|---|---|---|---|---|
| **Very High Priority (IS >.20)** | | | | | | |
| Access to walking and biking trails | 30% | 2 | 23% | 8 | 0.2342 | 1 |
| Overall park and equipment maintenance | 32% | 1 | 33% | 3 | 0.2118 | 2 |
| Youth recreation programs | 27% | 3 | 21% | 10 | 0.2104 | 3 |
| | | | | | | |
| **High Priority (IS .10-.20)** | | | | | | |
| Parkwood Pool | 22% | 4 | 14% | 16 | 0.1900 | 4 |
| Adult recreation programs | 21% | 5 | 18% | 13 | 0.1675 | 5 |
| Programs for seniors | 19% | 6 | 19% | 12 | 0.1501 | 6 |
| Access to community centers | 15% | 7 | 30% | 5 | 0.1084 | 7 |
| | | | | | | |
| **Medium Priority (IS <.10)** | | | | | | |
| Cost of recreation programs | 11% | 9 | 16% | 14 | 0.0895 | 8 |
| Access to a local park | 13% | 8 | 49% | 1 | 0.0654 | 9 |
| Availability of outdoor athletic fields | 8% | 10 | 31% | 4 | 0.0566 | 10 |
| Ease of registering for recreation programs | 7% | 12 | 22% | 9 | 0.0539 | 11 |
| Spray parks | 7% | 11 | 26% | 6 | 0.0510 | 12 |
| Tennis courts | 3% | 13 | 20% | 11 | 0.0258 | 13 |
| Skateboard parks | 2% | 15 | 16% | 15 | 0.0160 | 14 |
| Sunflower Hills Golf Course | 2% | 14 | 34% | 2 | 0.0159 | 15 |
| Futsal courts | 0% | 16 | 25% | 7 | 0.0000 | 16 |

**Note:  The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)**

**Most Important %:**  The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item.  Respondents were asked to identify the items they thought should be the City's top priorities.

**Satisfaction %:**  The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

**© 2022 DirectionFinder by ETC Institute**

## 2022 Importance-Satisfaction Rating
### Kansas City, Kansas & Wyandotte County Community Survey
### Codes and Ordinances

| Category of Service | Most Important % | Most Important Rank | Satisfaction % | Satisfaction Rank | Importance-Satisfaction Rating | I-S Rating Rank |
|---|---|---|---|---|---|---|
| **Very High Priority (IS >.20)** | | | | | | |
| Clean-up of junk/trash/debris city-wide | 56% | 1 | 20% | 7 | 0.4535 | 1 |
| Clean-up of junk/trash/debris in neighborhoods | 42% | 2 | 26% | 4 | 0.3091 | 2 |
| Mowing/trimming of weeds on private/vacant property city-wide | 35% | 3 | 25% | 5 | 0.2629 | 3 |
| | | | | | | |
| **High Priority (IS .10-.20)** | | | | | | |
| Mowing/trimming of weeds on private/vacant property in neighborhoods | 27% | 4 | 28% | 3 | 0.1919 | 4 |
| Maintenance of homes in neighborhoods | 23% | 5 | 31% | 1 | 0.1624 | 5 |
| Maintenance of commercial/business property | 20% | 7 | 24% | 6 | 0.1534 | 6 |
| Removal of inoperable/junk cars in neighborhoods | 21% | 6 | 29% | 2 | 0.1512 | 7 |

**Note:  The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)**

**Most Important %:**    The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item.  Respondents were asked to identify the items they thought should be the City's top priorities.
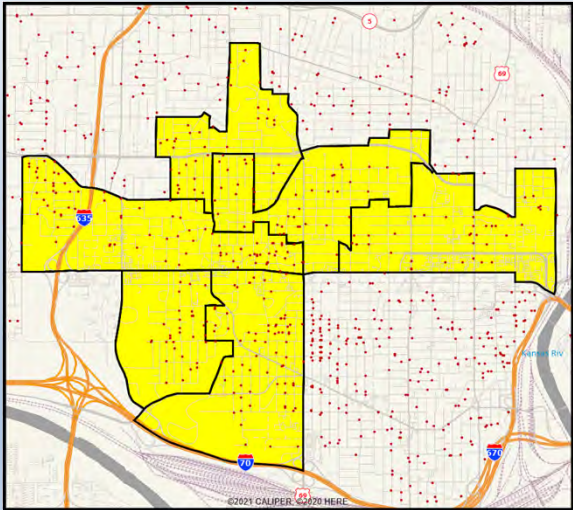
**Satisfaction %:**    The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.
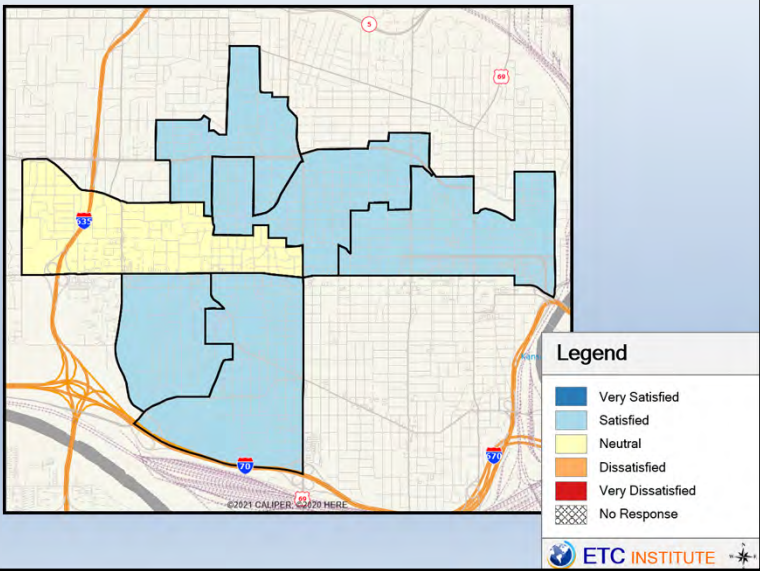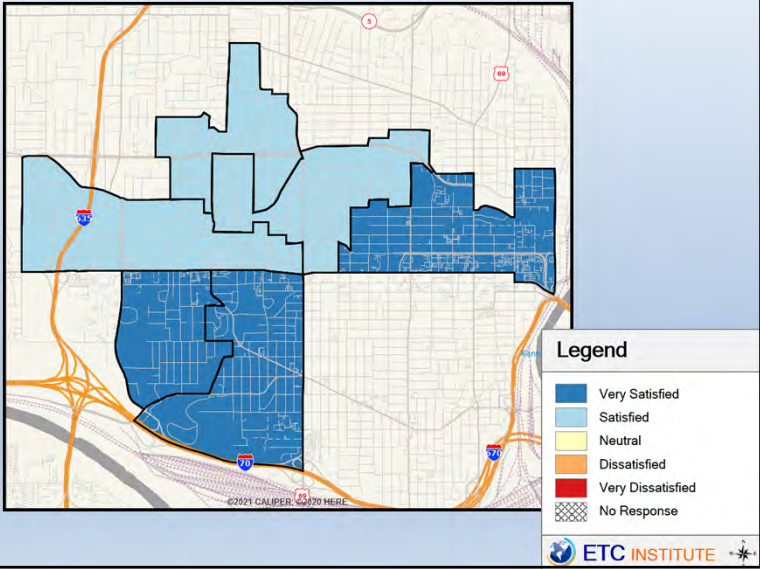
© 2022 DirectionFinder by ETC Institute

# Section 2
## *GIS Maps*

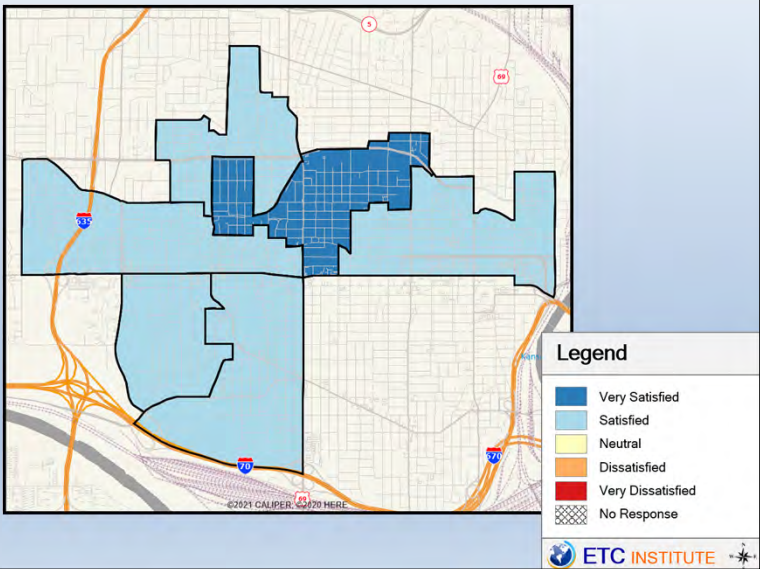# Locations of Respondents
## (Boundaries by Neighborhood)
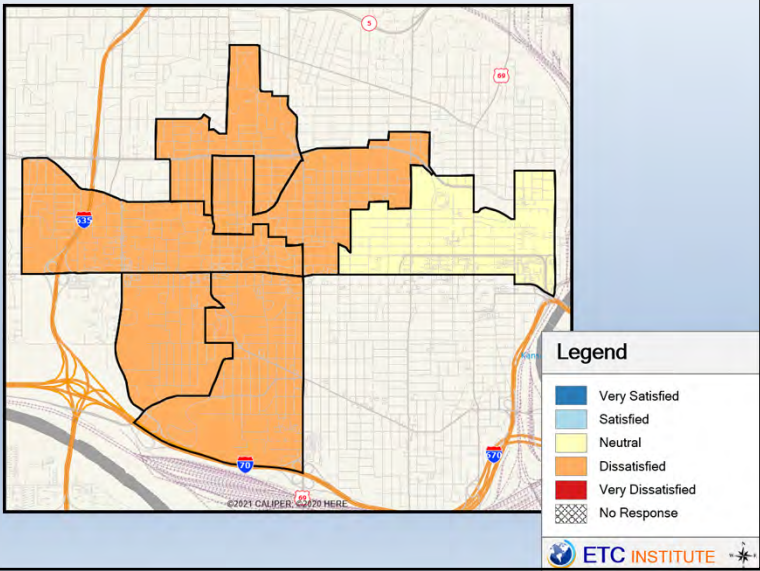


# Q1-01. Police services



**Legend**
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
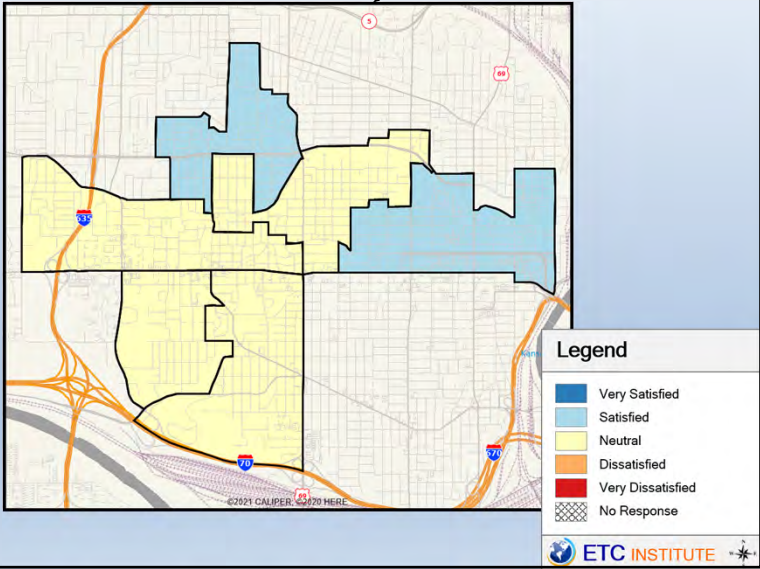- Very Dissatisfied
- No Response

ETC INSTITUTE

Q1-04. Maintenance of city streets



Q1-05. Stormwater management system
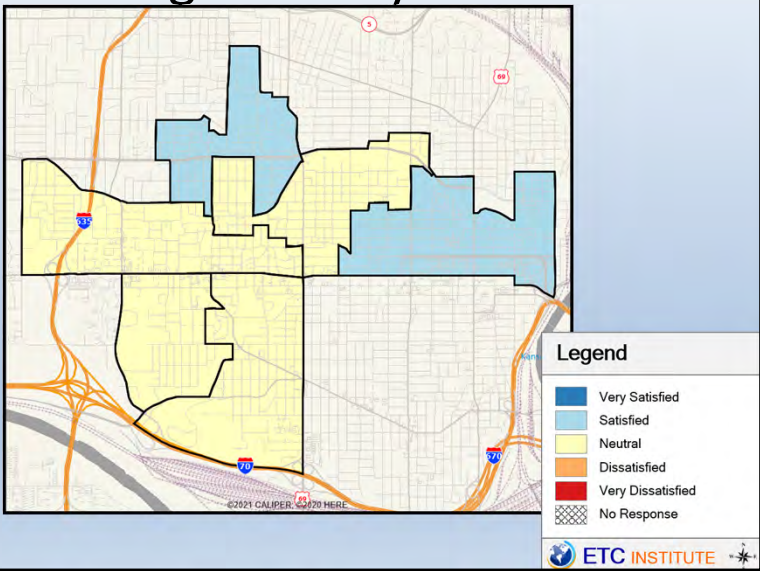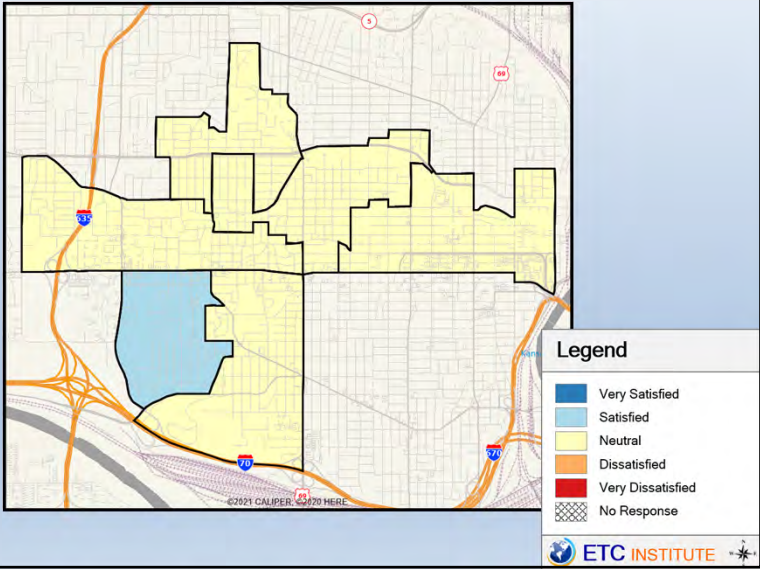
Q1-06. Sewer and wastewater system



Q1-07. Trash collection and recycling
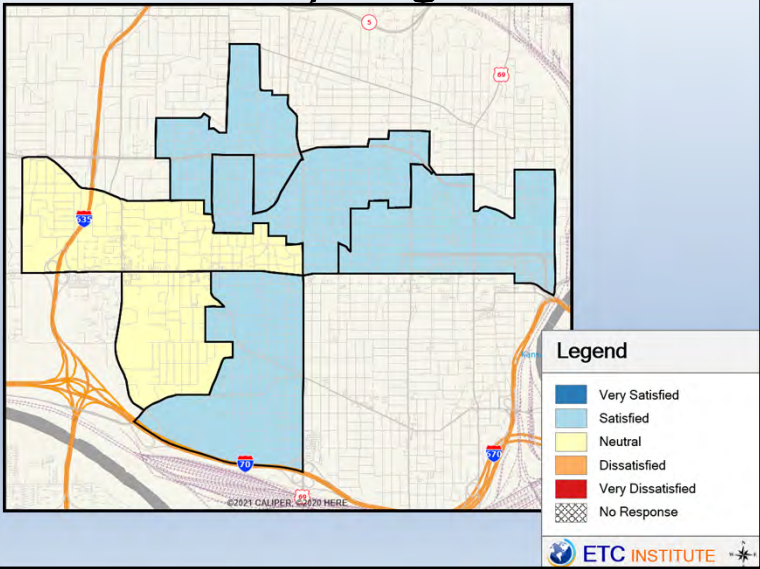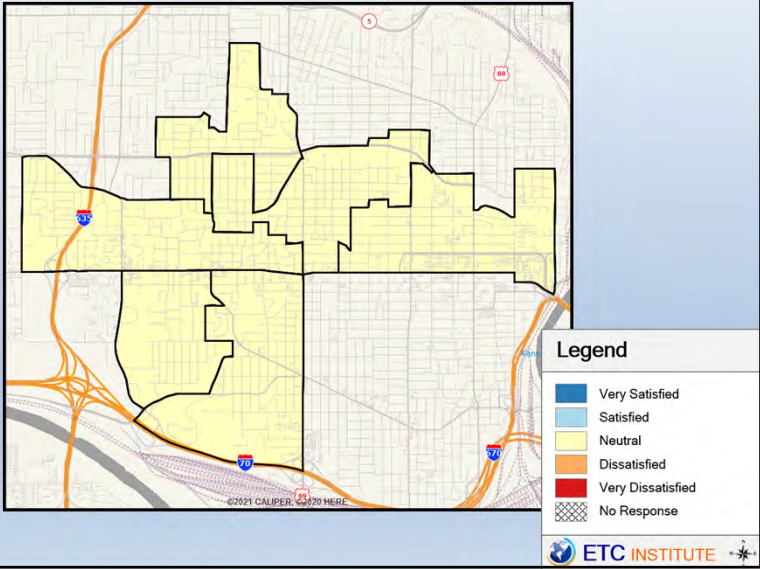
Q1-08. Parks and recreation facilities



Q1-09. Parks and recreation programs
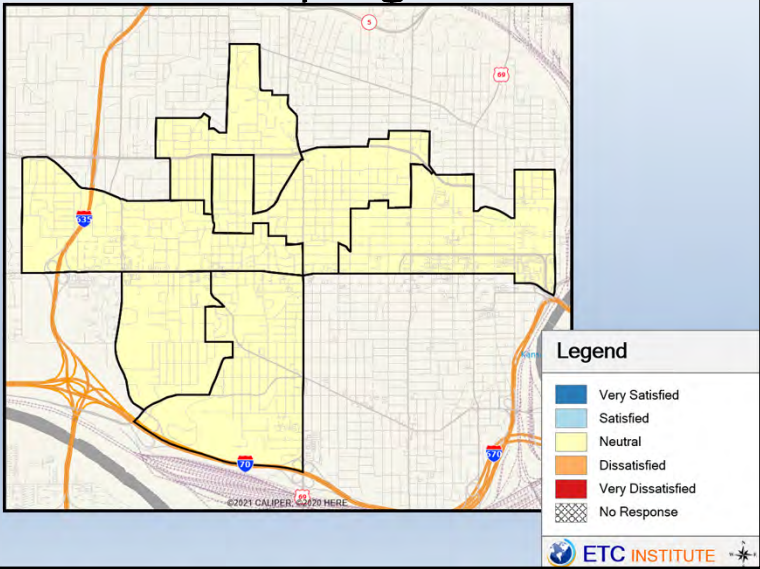
Q1-10. Code enforcement



Q1-11. Planning and zoning
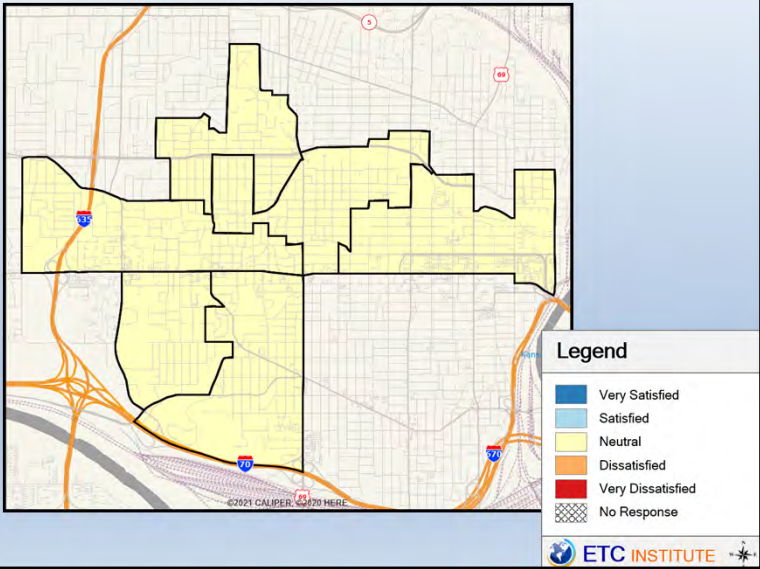
# Q1-12. Municipal court
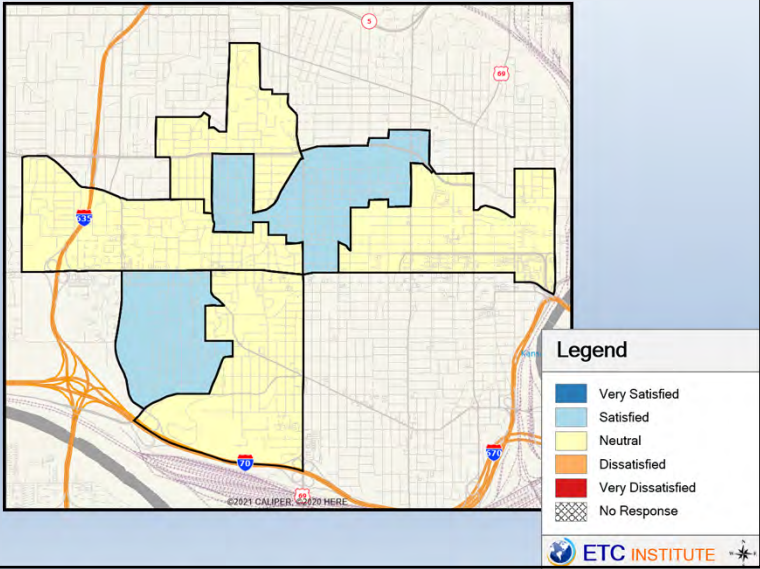


# Q1-13. Public transportation
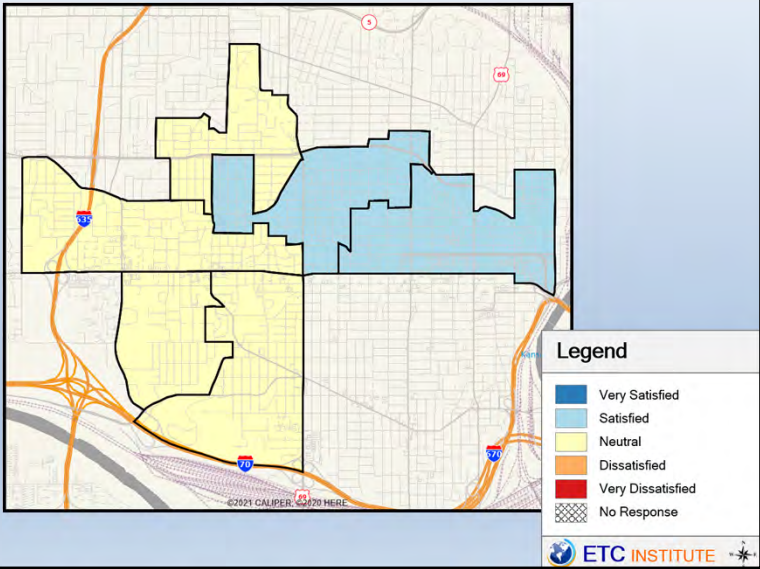
Q3-14. Services for people living with developmental disabilities



Q3-15. Services for seniors (non-transportation)
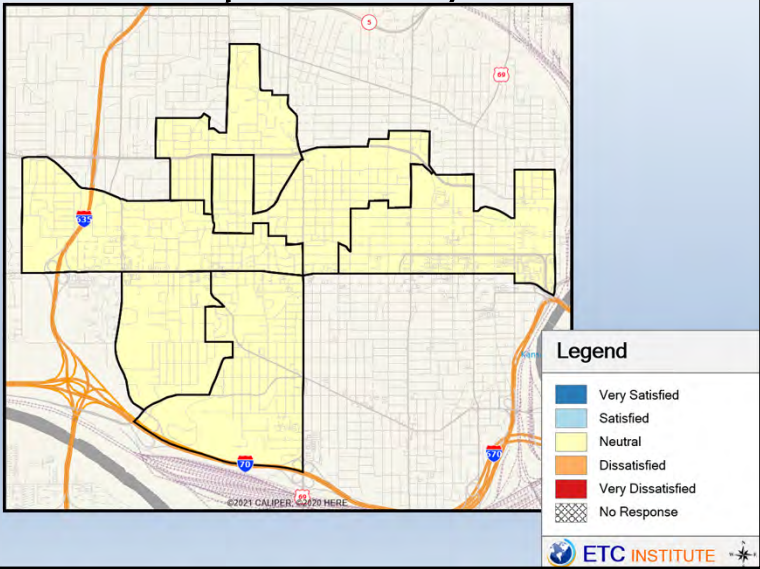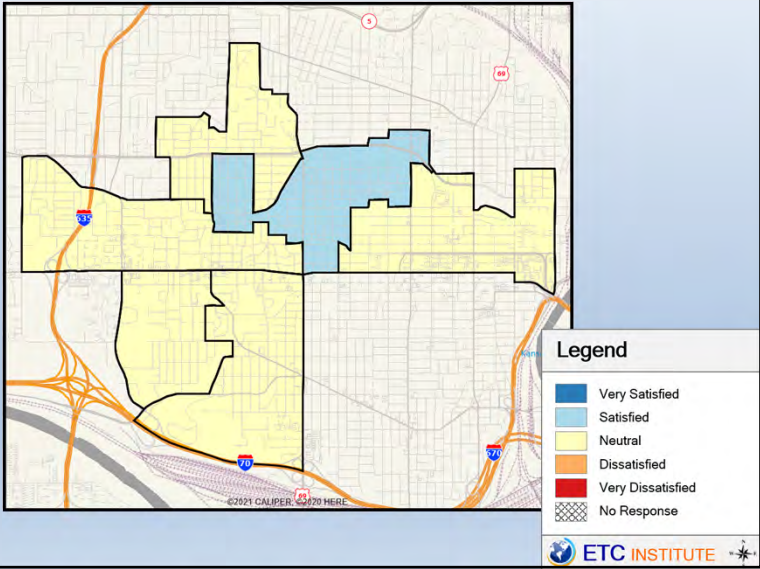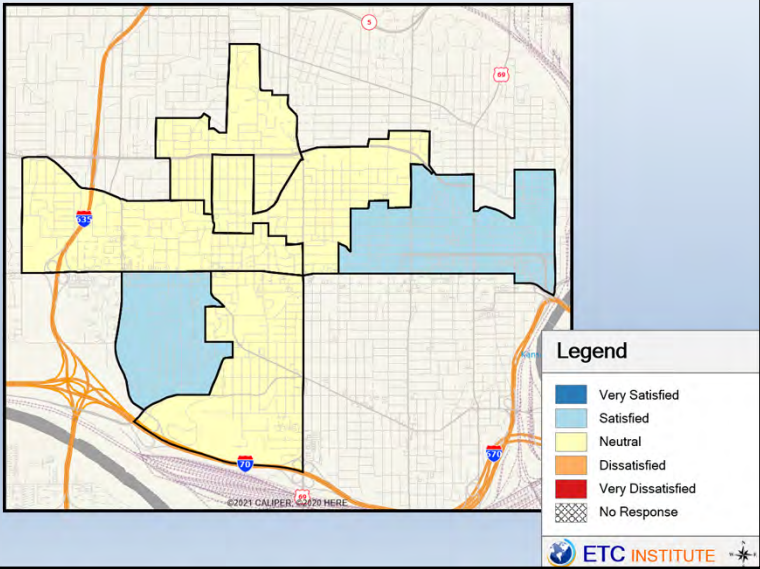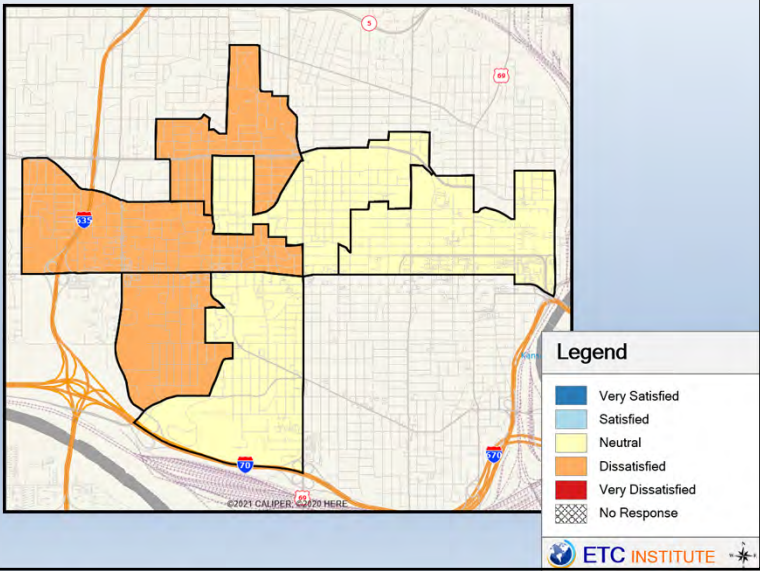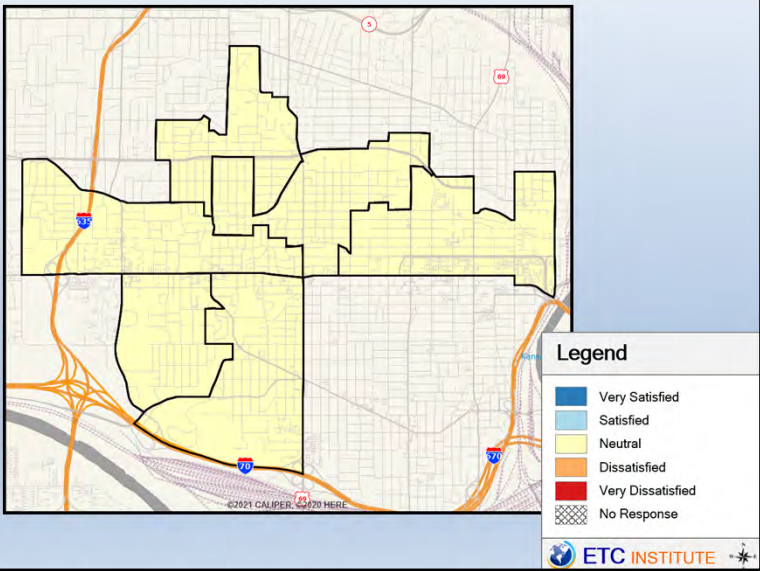
# Q3-20. Appraiser's Office services

# Q3-21. County parks
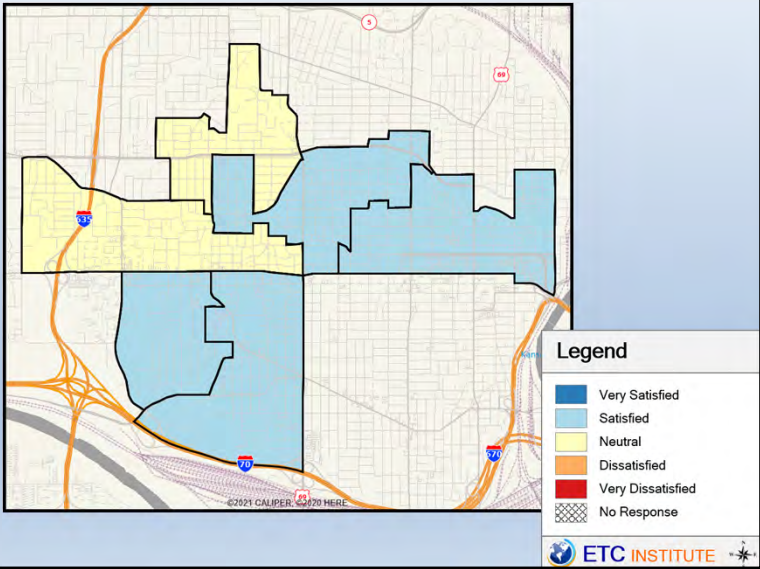
Q3-22. District Attorneys' Office
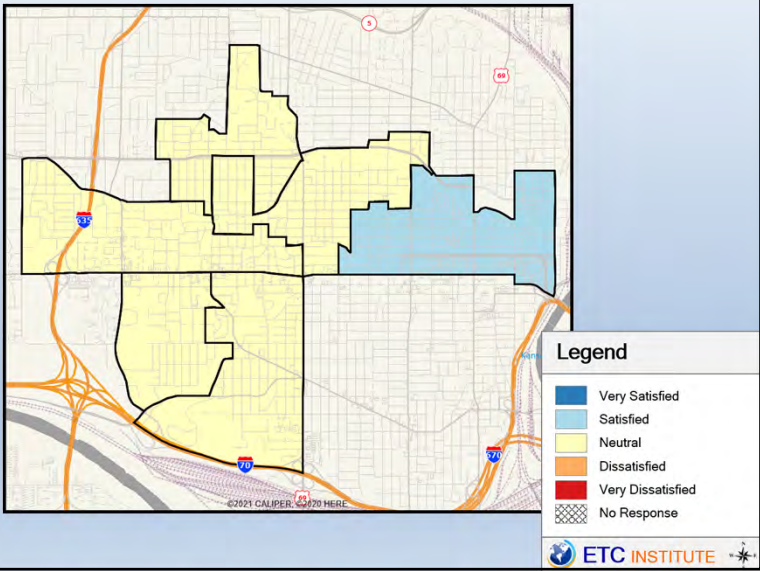


Q3-23. Local elections
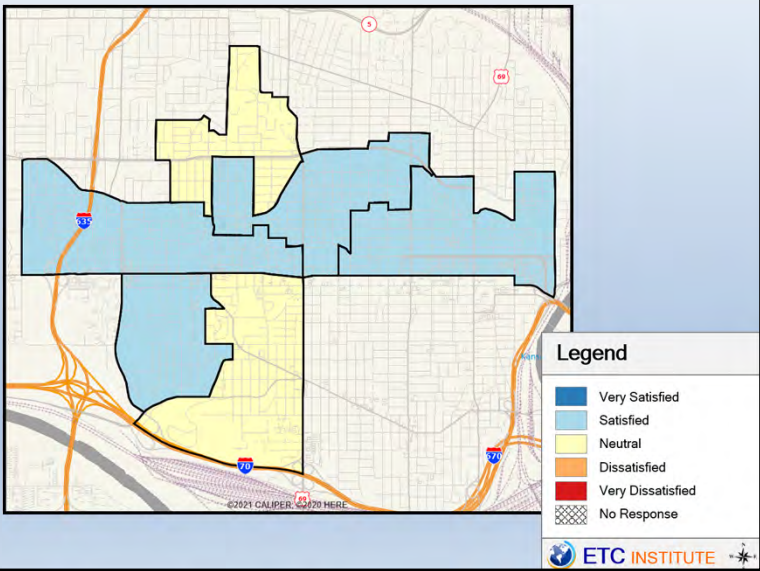
Q3-24. Public health services
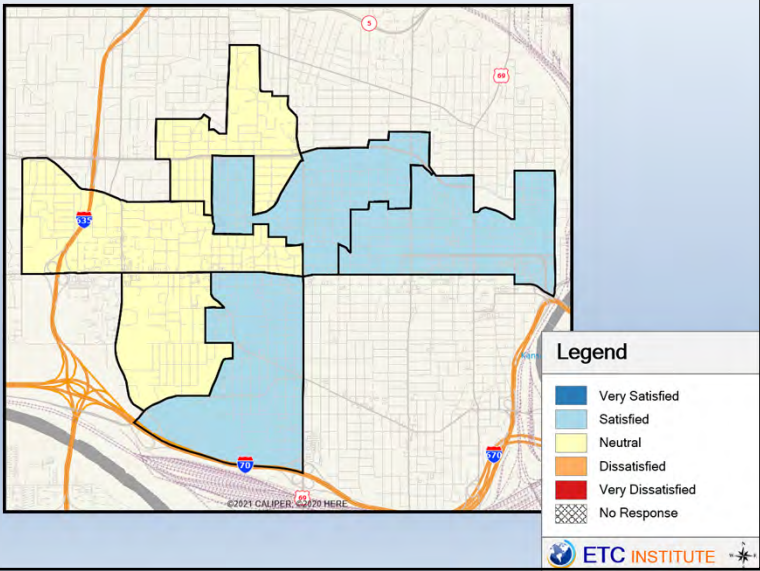


Q6-1. Police visibility in residential neighborhoods
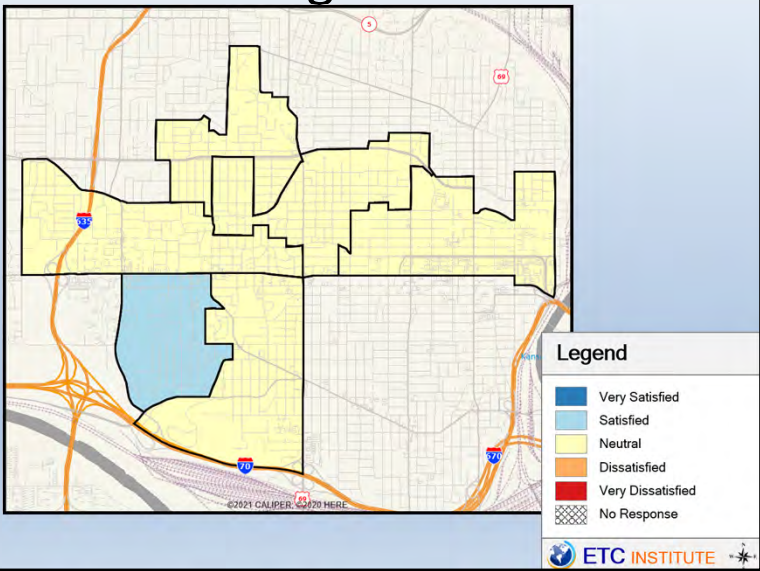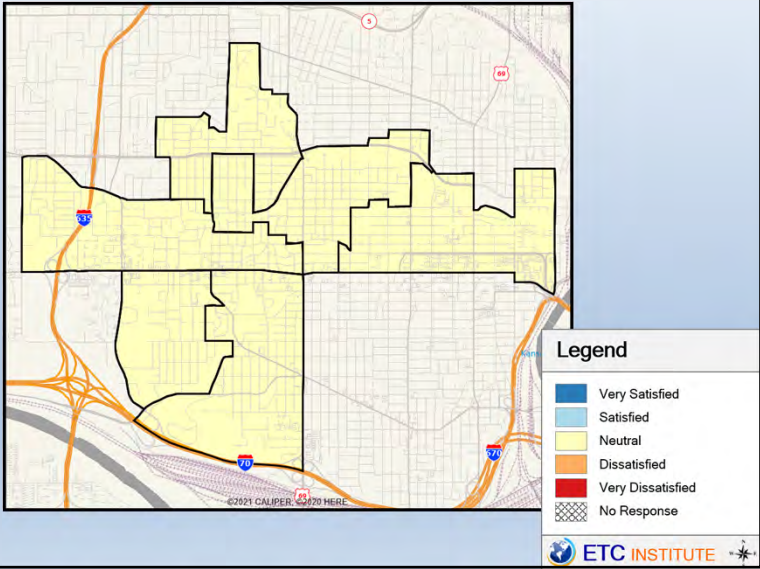
Q6-2. Police visibility in commercial areas
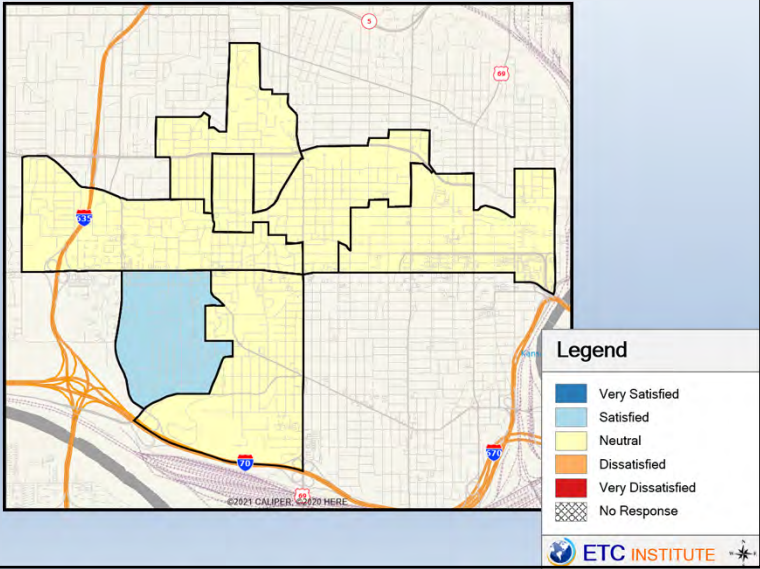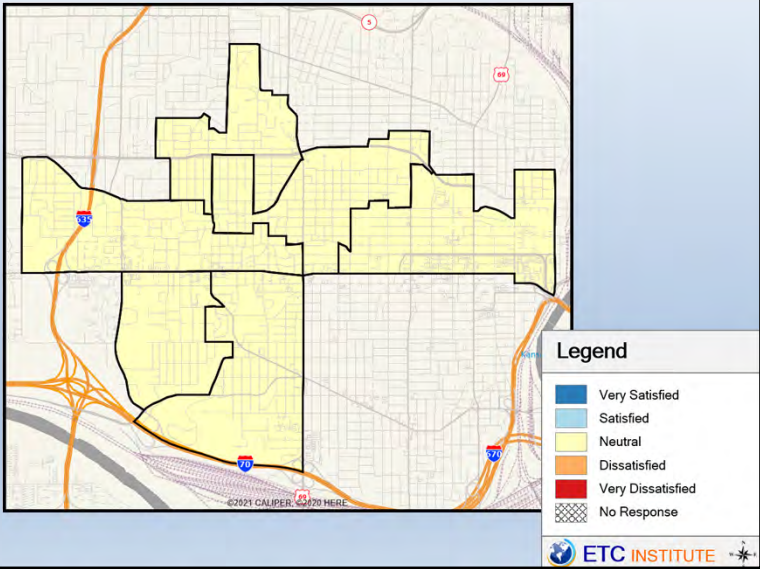


Q6-3. Community appearance and maintenance
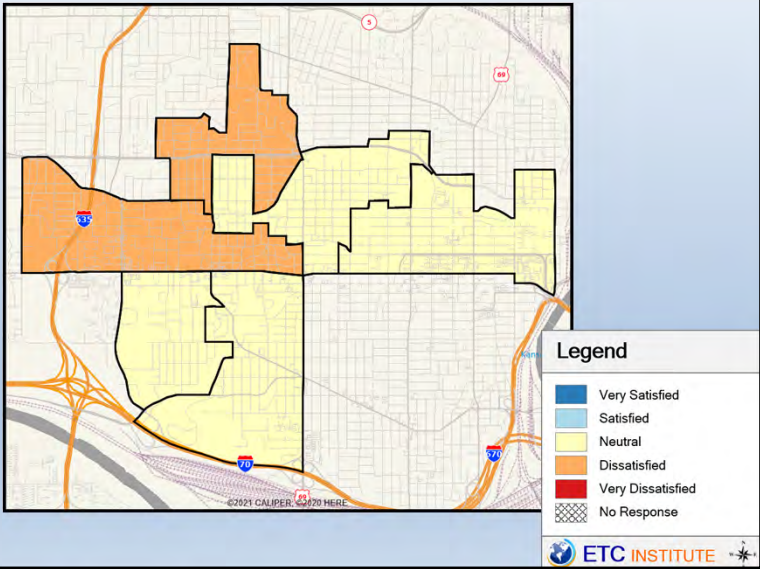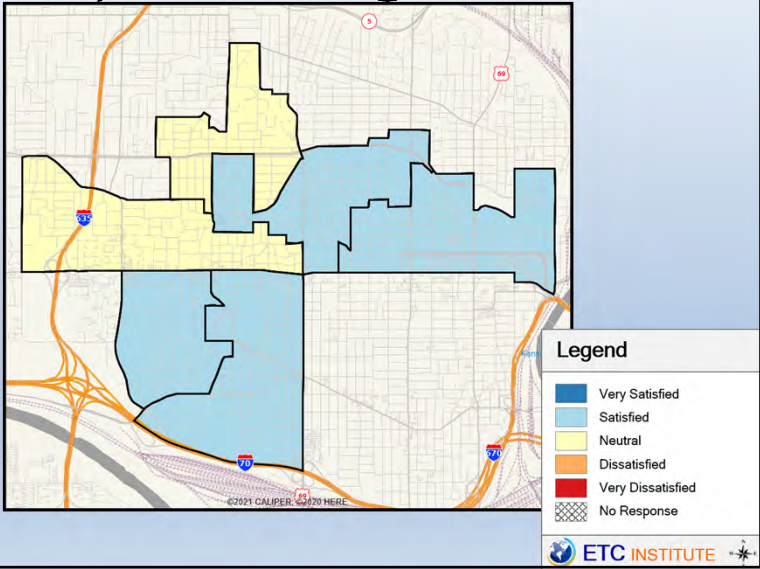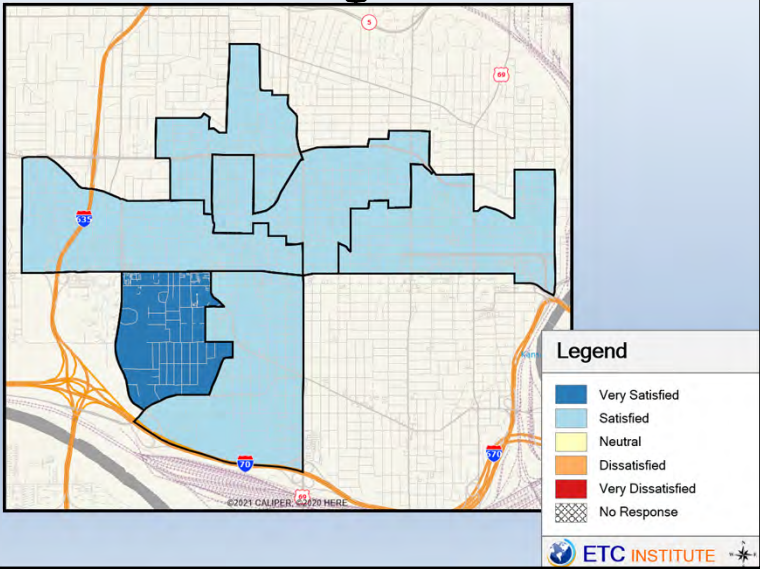
Q6-8. Response time
for medical emergency calls
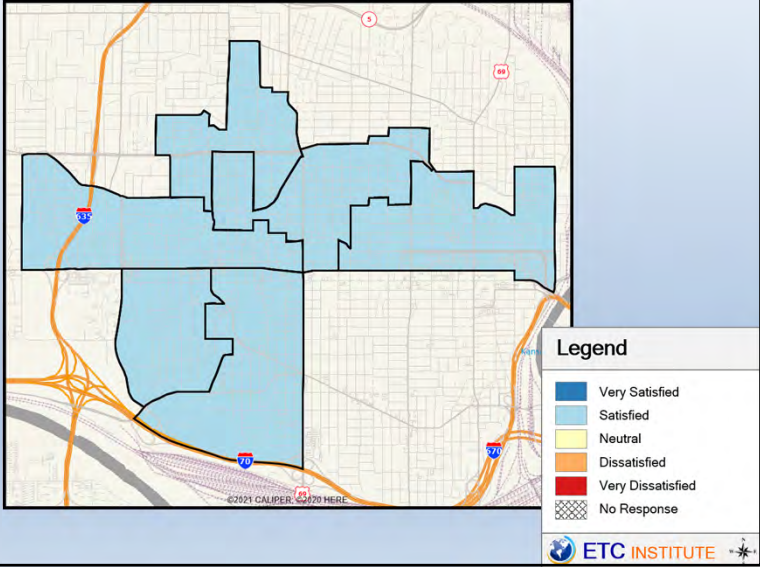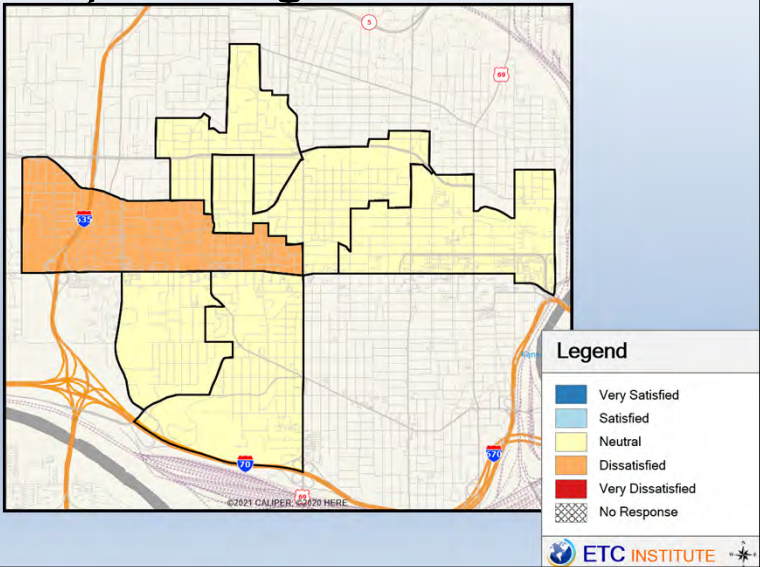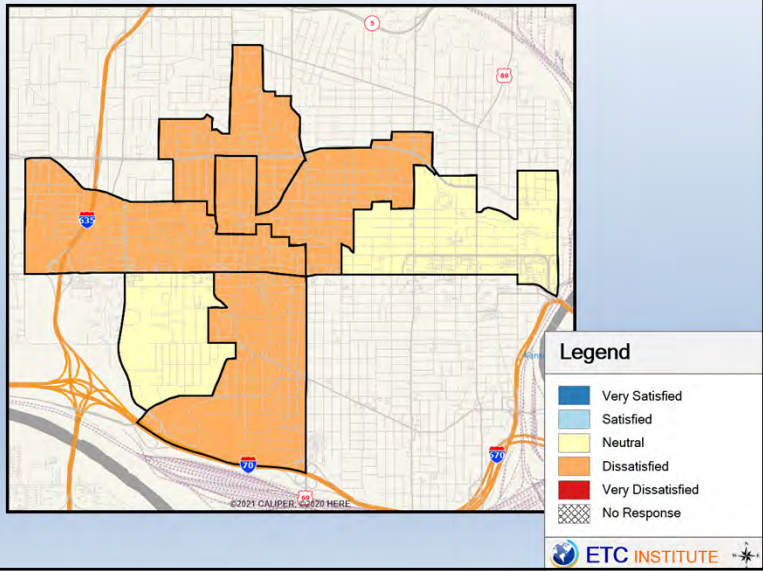


Q6-9. Animal control
in your neighborhood
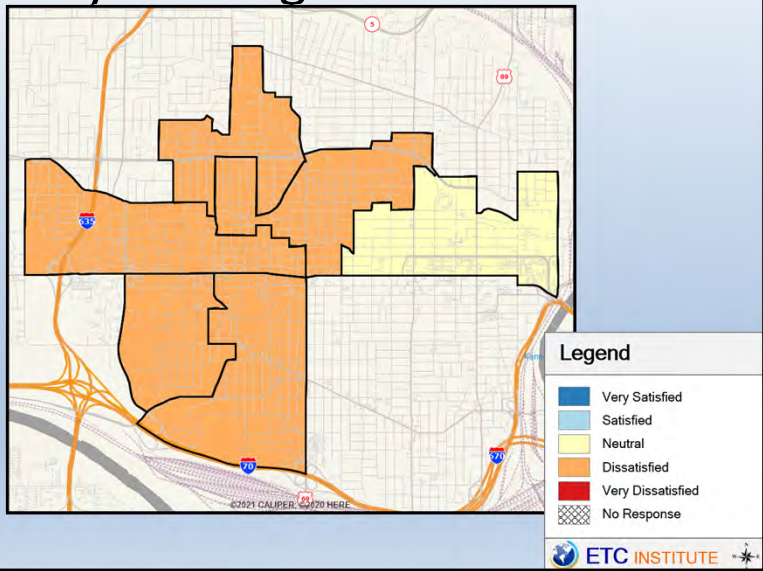
Q8-03. Maintenance of alleys in your neighborhood
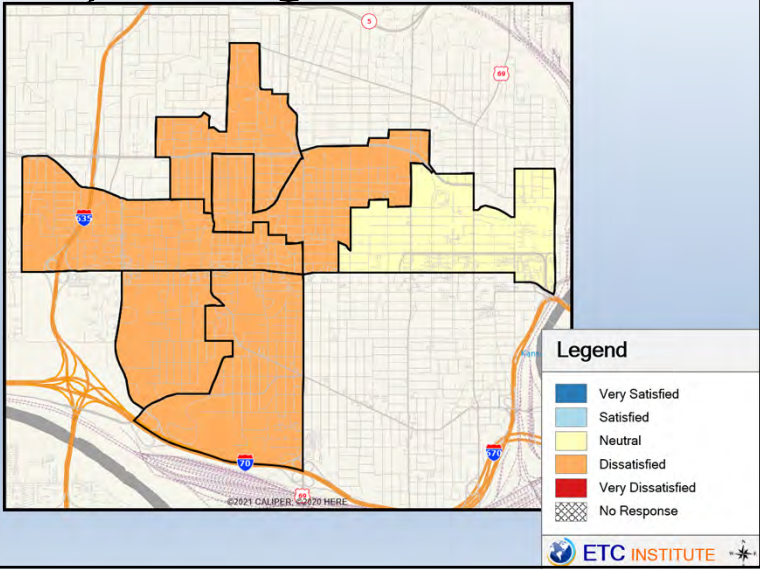


Q8-04. Maintenance of sidewalks in your neighborhood
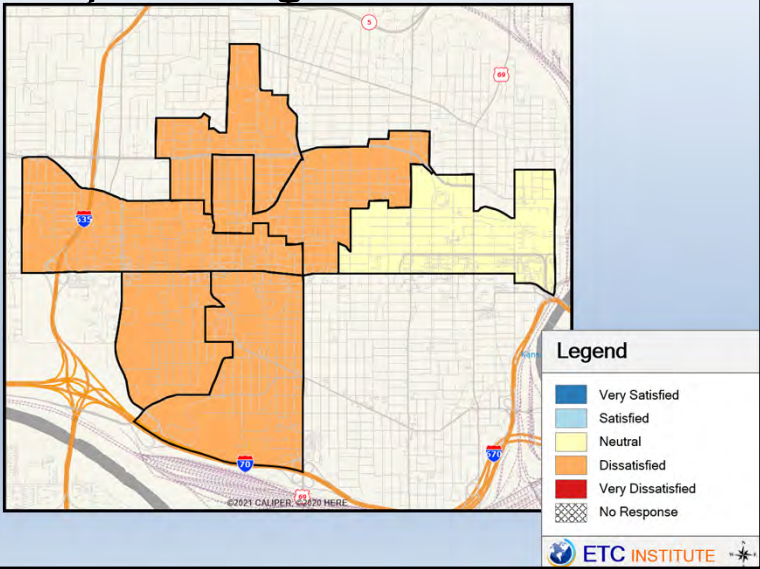
Q8-05. Maintenance of curbs in your neighborhood
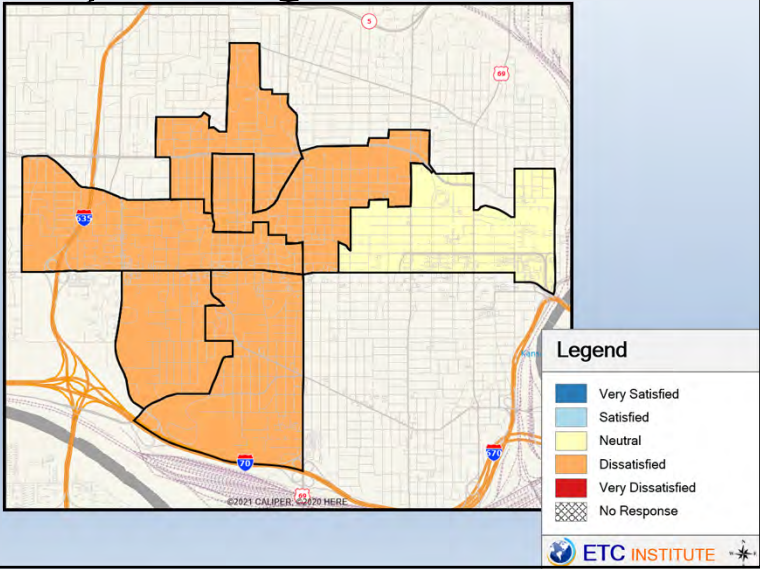


Q8-06. Maintenance of street signs/traffic signals
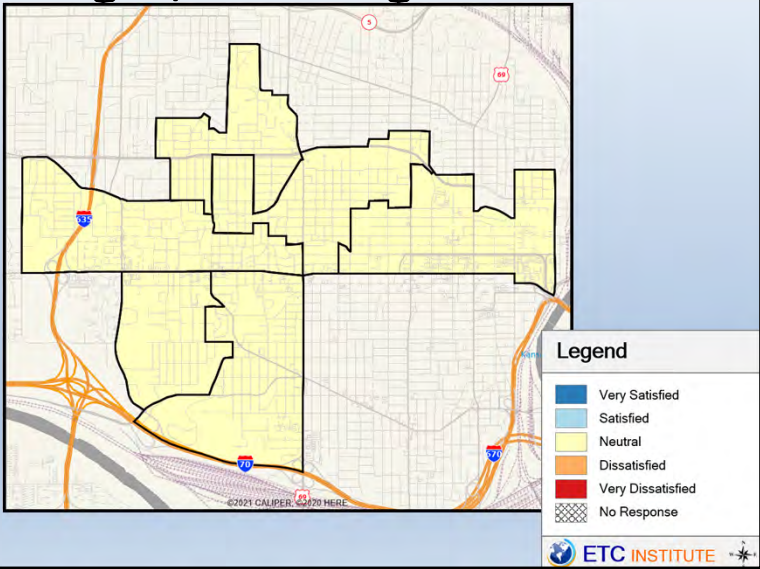
Q8-07. Maintenance of downtown parking lots
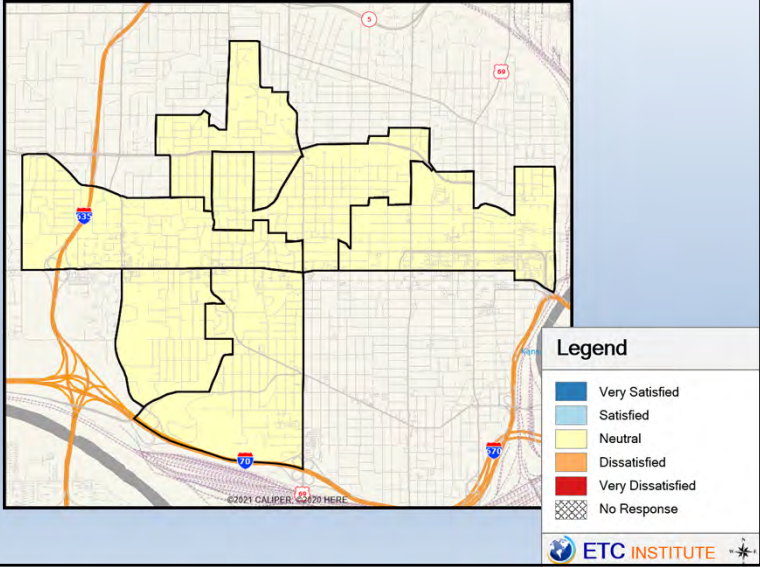


Q8-08. Overall appearance of downtown
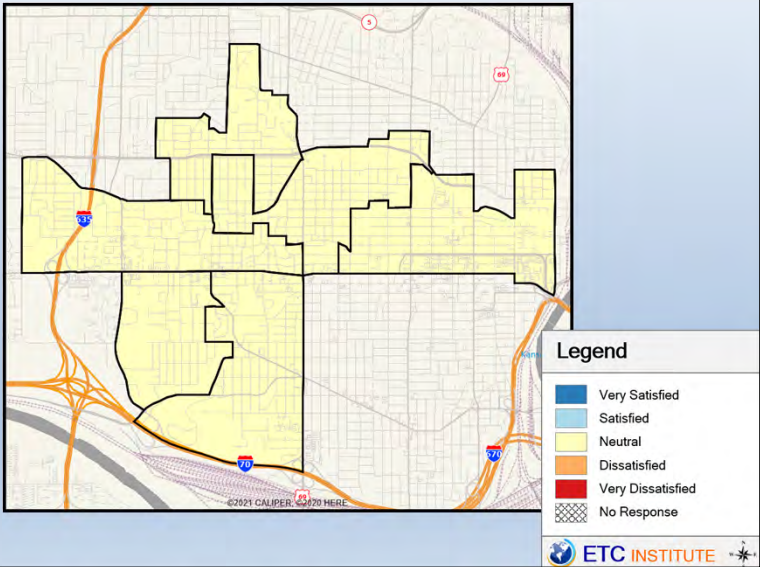
Q8-09. Maintenance of city buildings
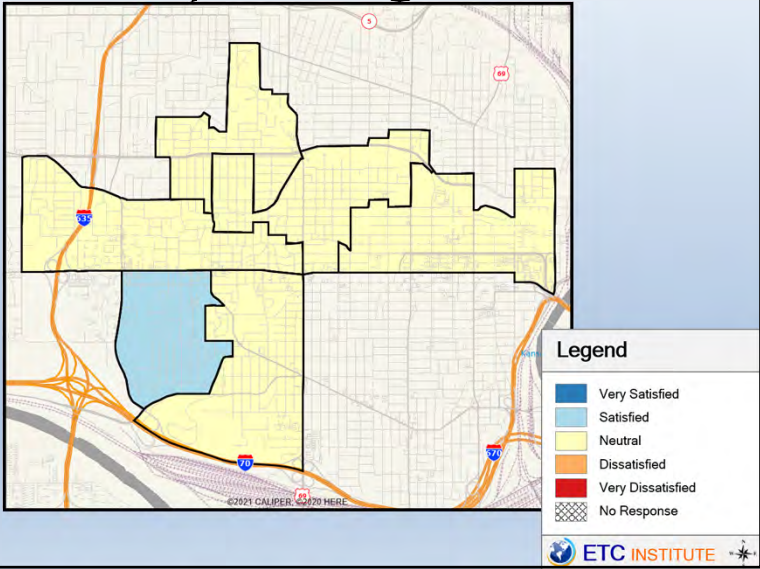


Q8-10. Snow removal on major city streets
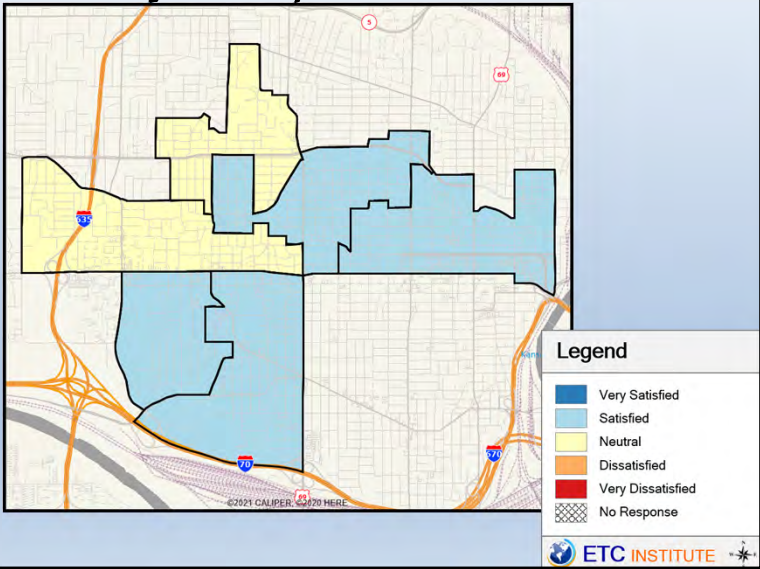
# Q8-11. Snow removal on neighborhood streets
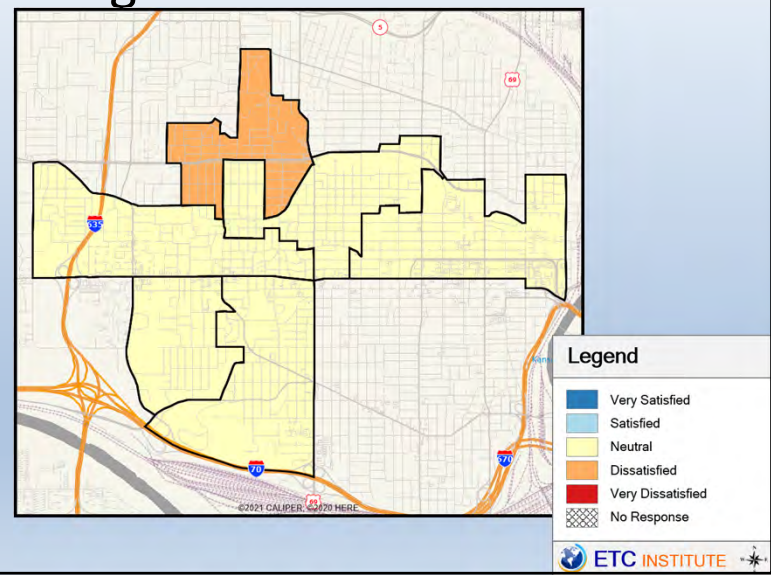


# Q8-12. Overall cleanliness of streets and other public areas
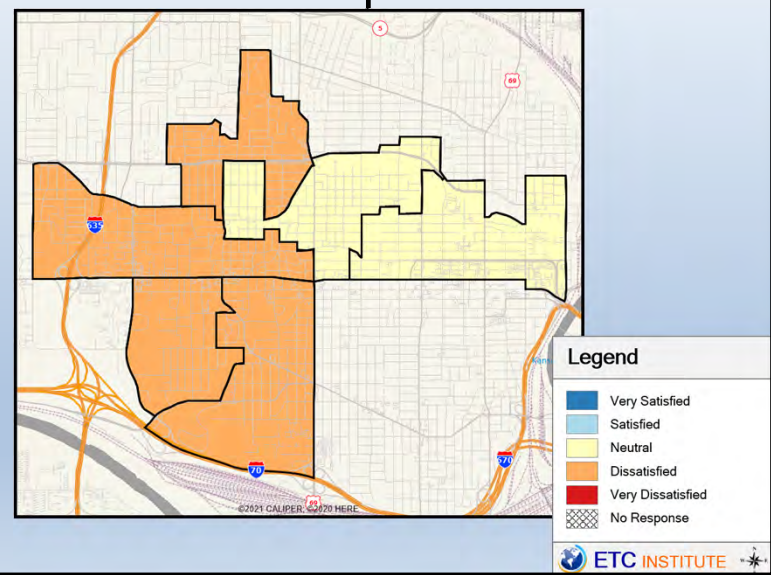
Q8-13. Maintenance of stormwater drainage system in your neighborhood



Q10-01. Overall park and equipment maintenance
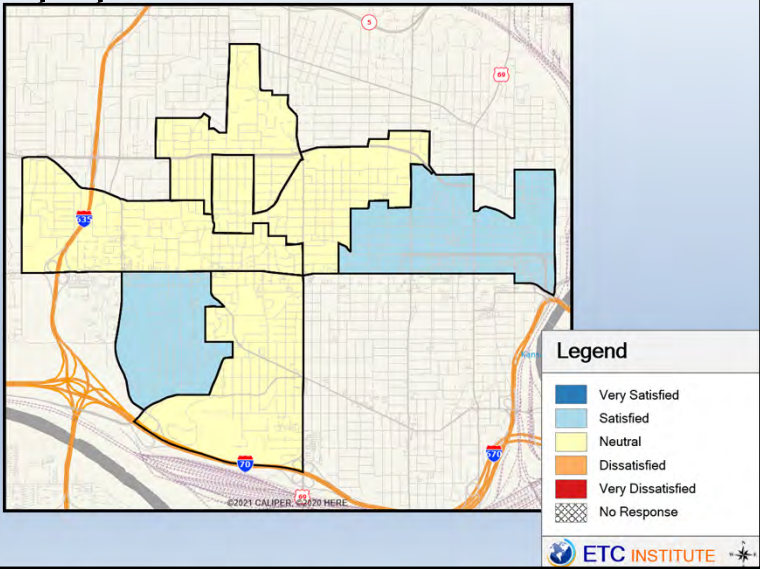
Q10-02. Access to walking and biking trails
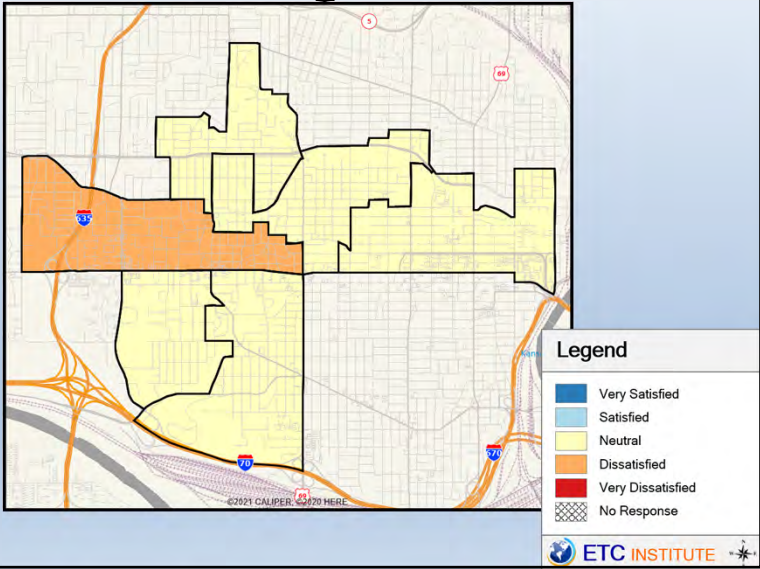


Q10-03. Access to a local park
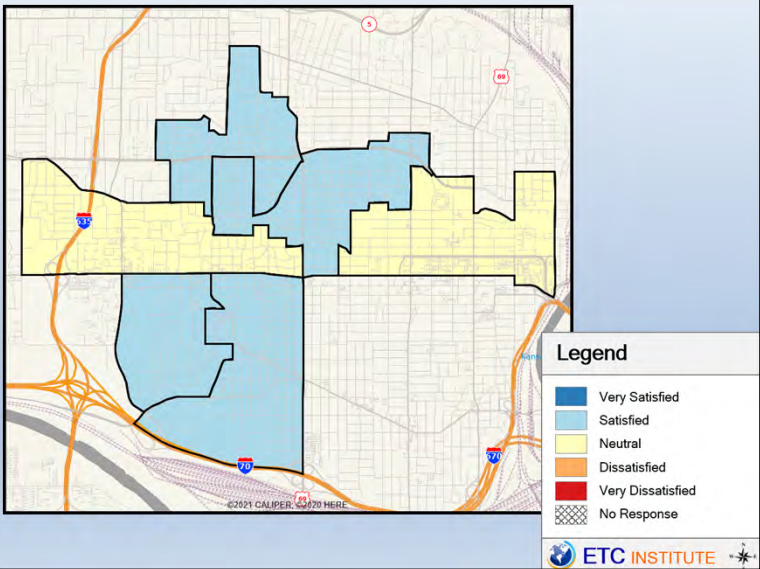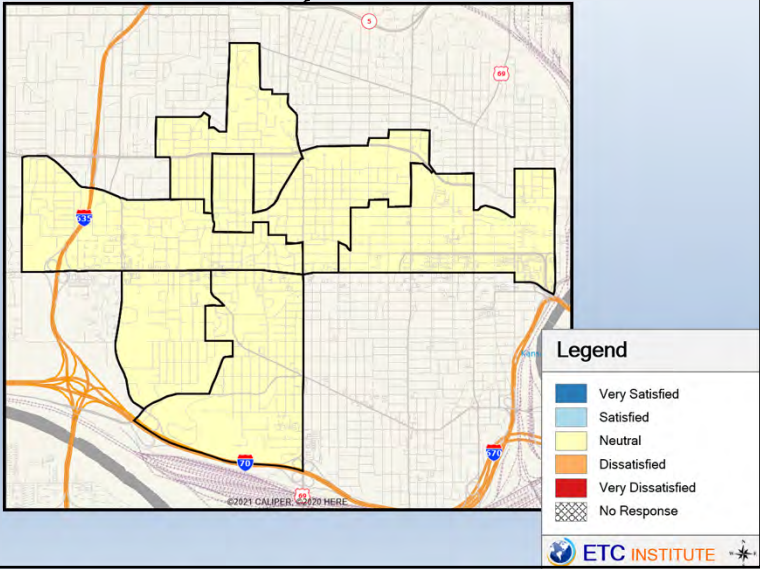
Q10-06. Sunflower Hills Golf Course
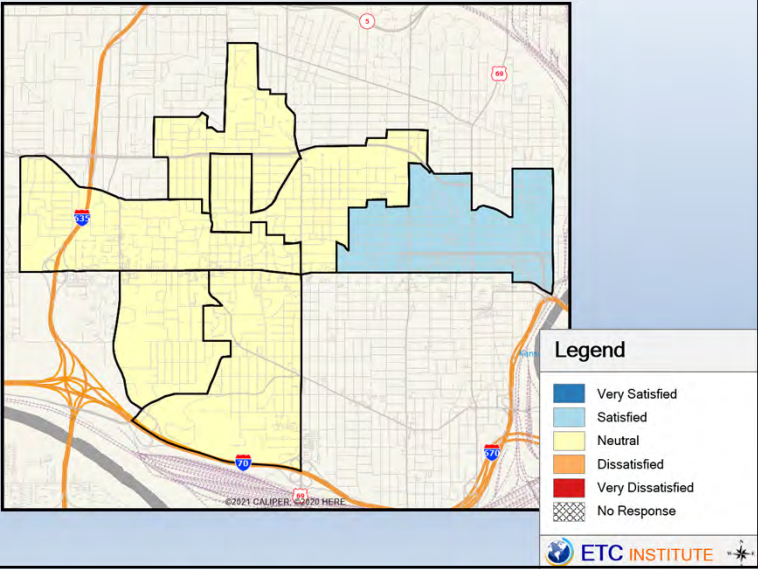


Q10-07. Parkwood Pool
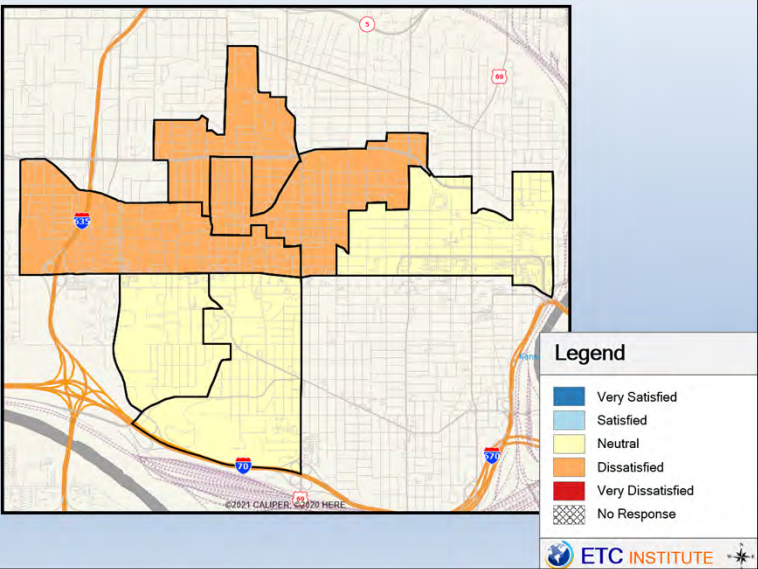
# Q10-08. Spray parks



# Q10-09. Youth recreation programs
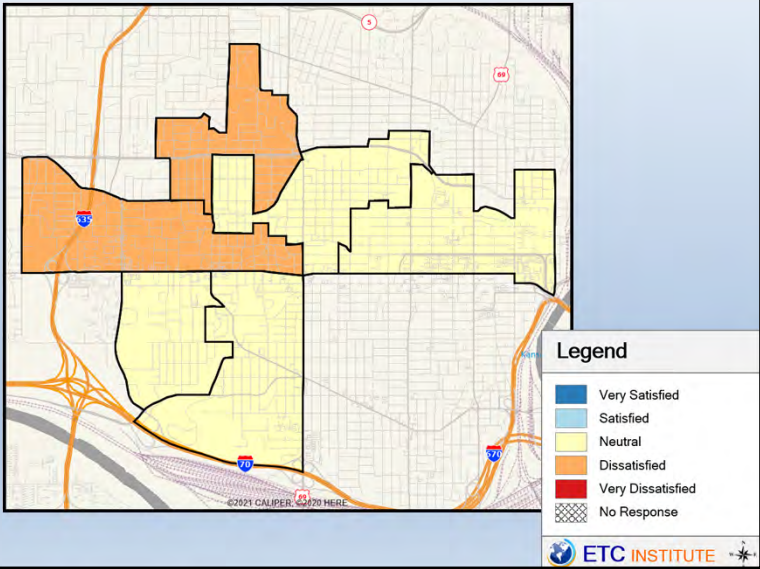
# Q10-10. Adult recreation programs
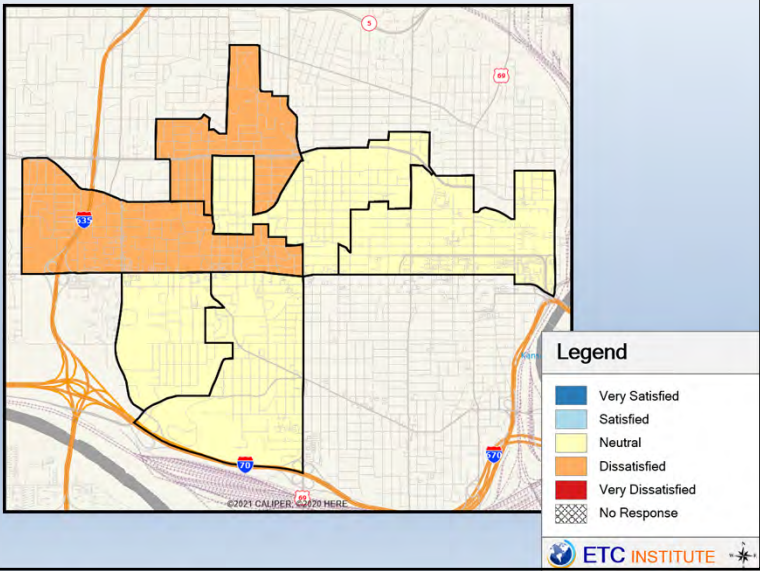
# Q10-11. Programs for seniors
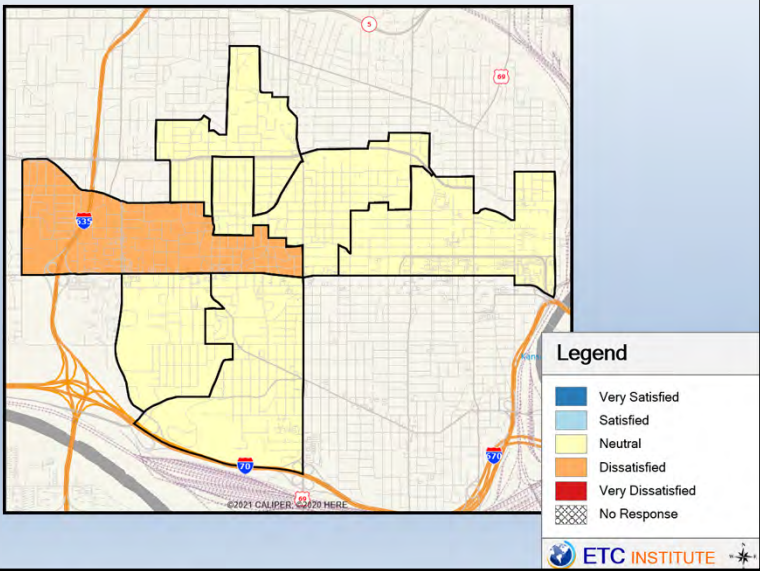
# Q10-12. Skateboard parks
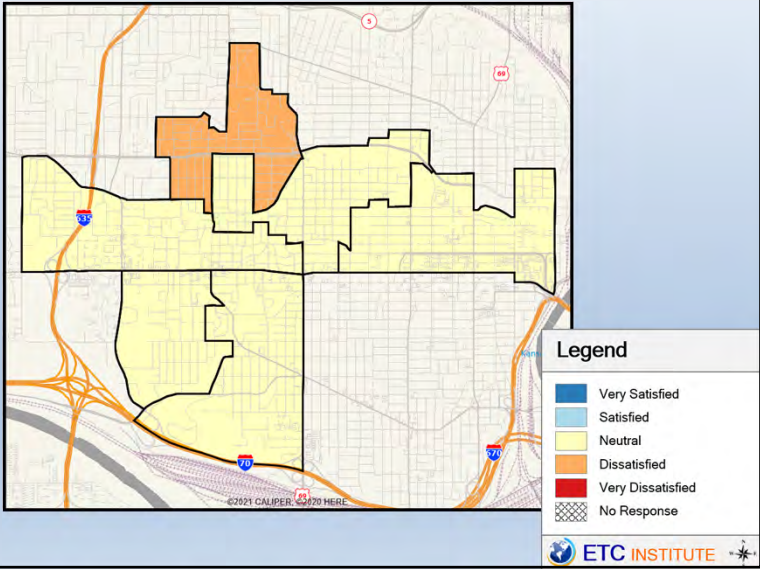


# Q10-13. Tennis courts
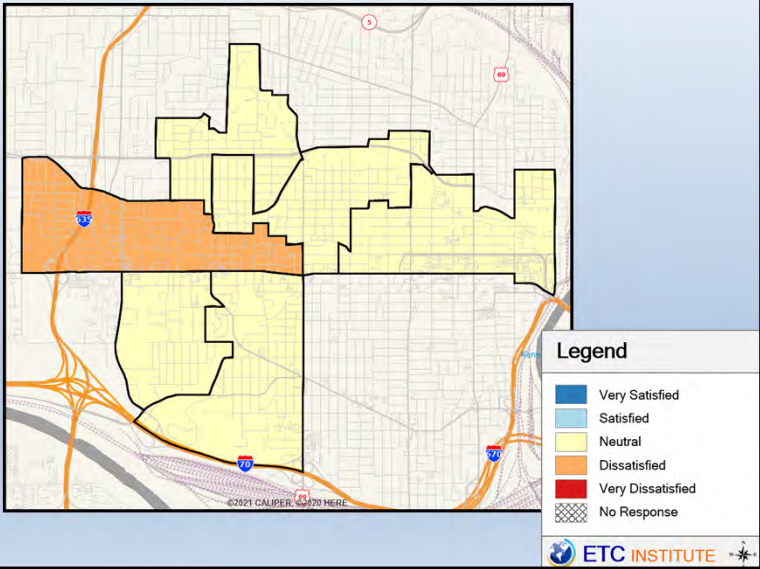
# Q10-14. Futsal courts



# Q10-15. Ease of registering for recreation programs
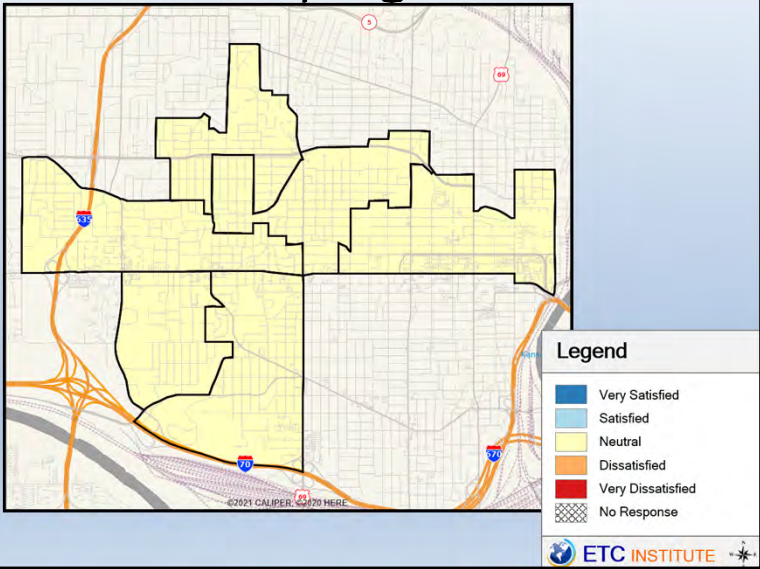
# Q10-16. Cost of recreation programs
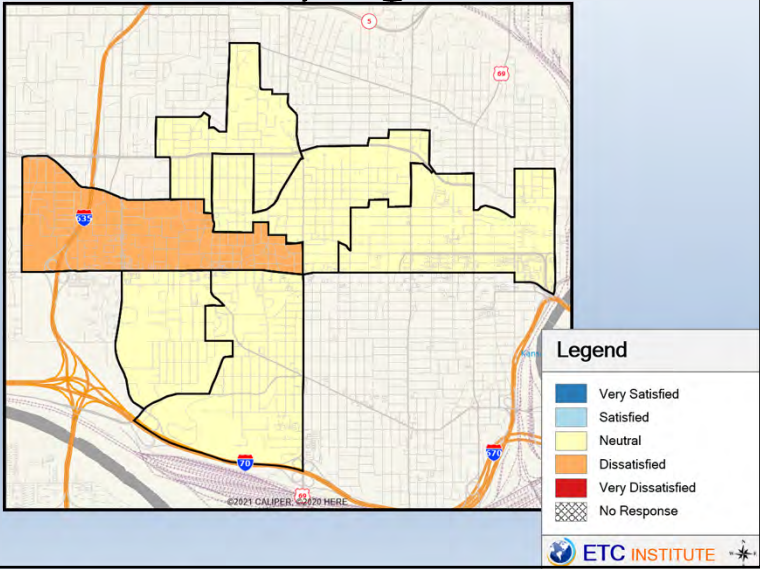


# Q15-01. Overall quality of information about Unified Government programs and services

Q15-02. Efforts to keep you informed about local issues



Q15-03. Public involvement in local decision making
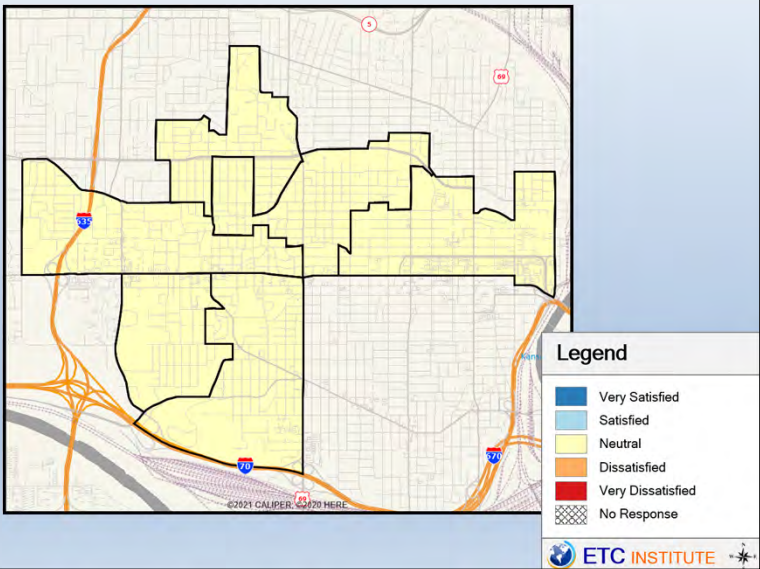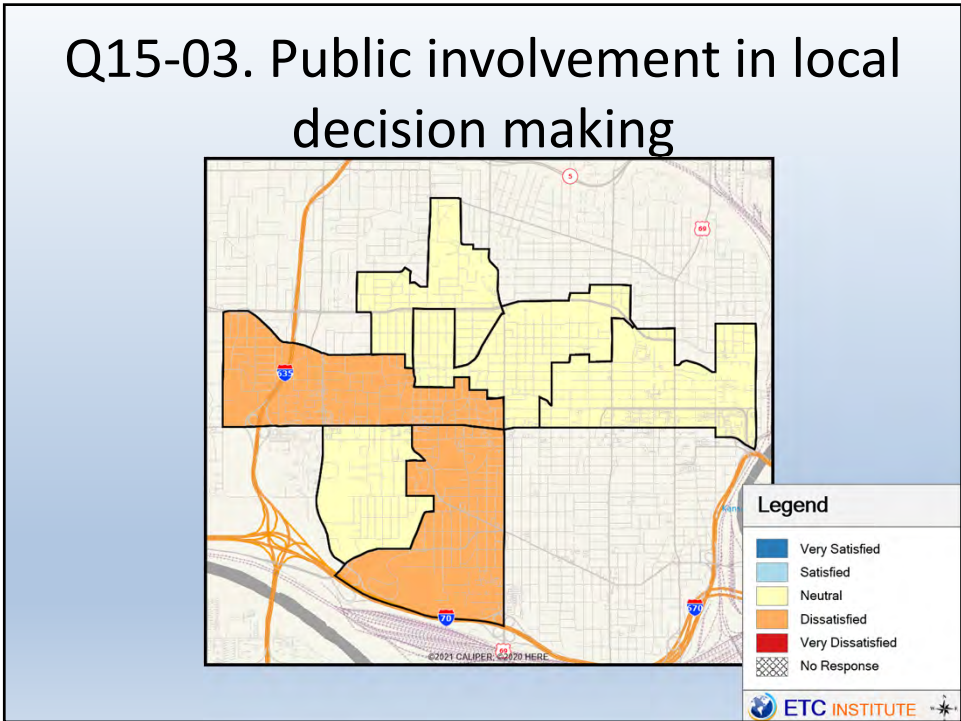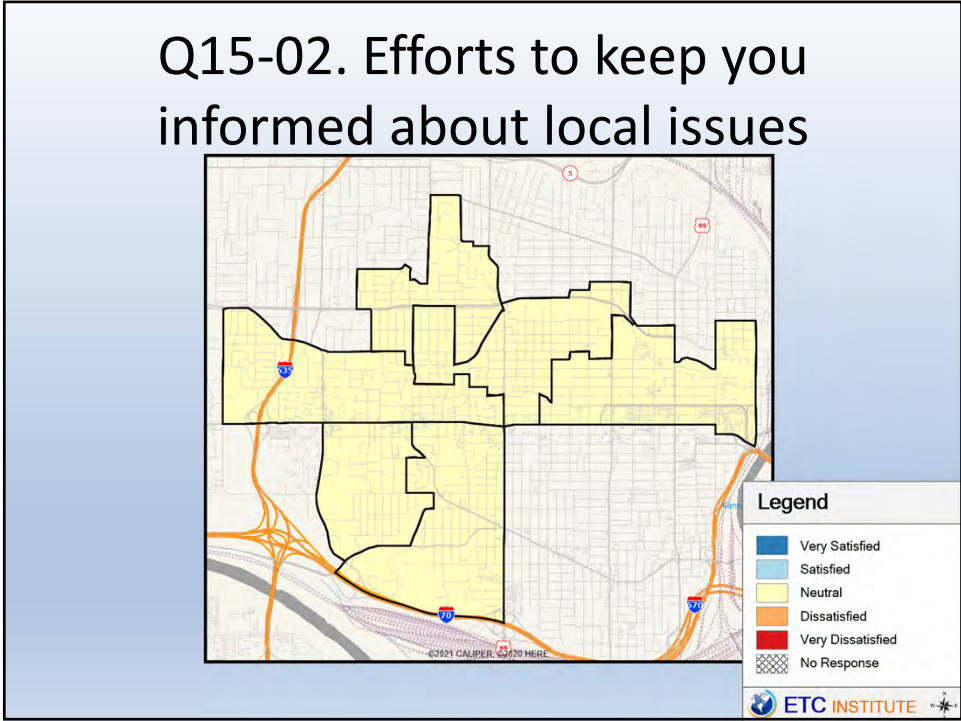
Q15-04. Unified Government website



Q15-05. The Citizen Newsletter
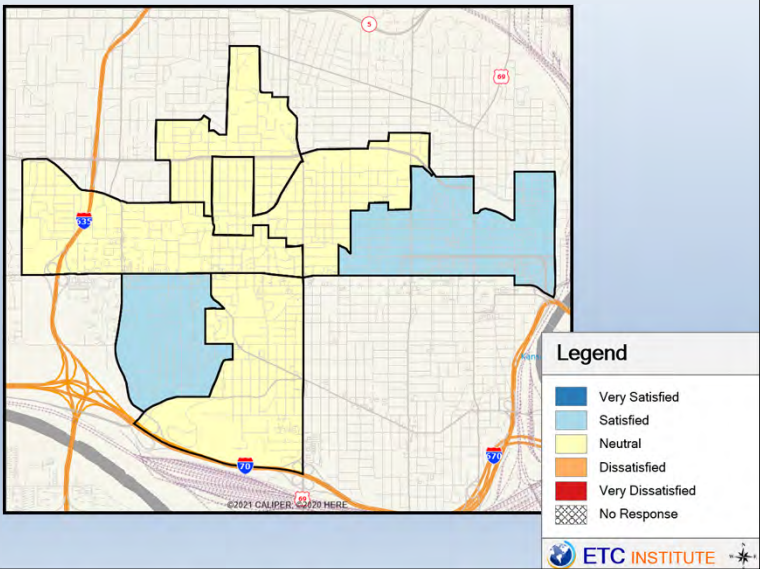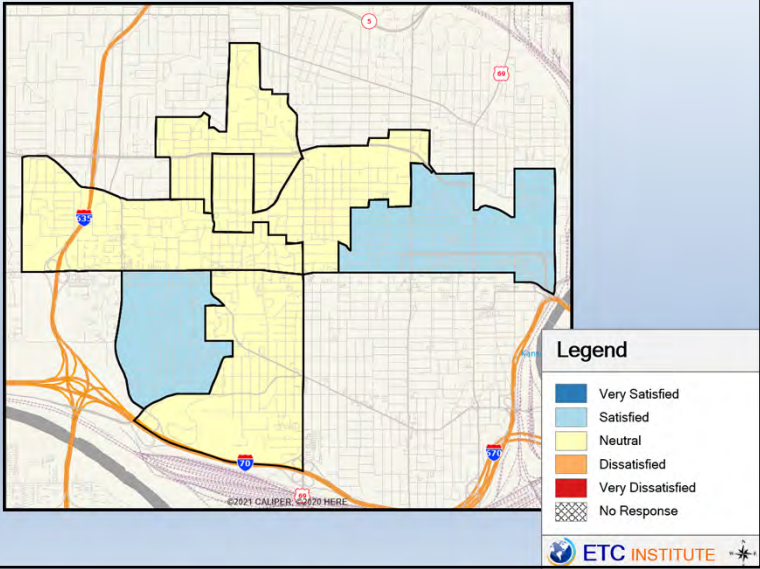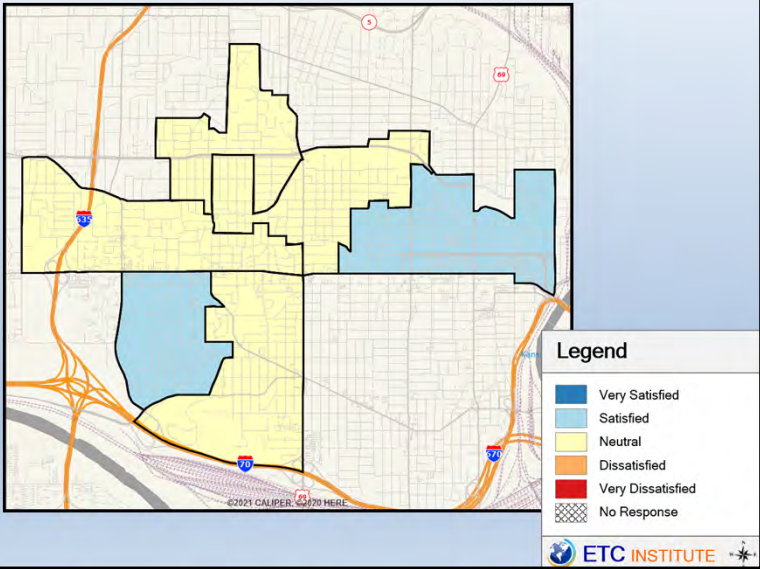
Q15-08. myWyco app – property taxes
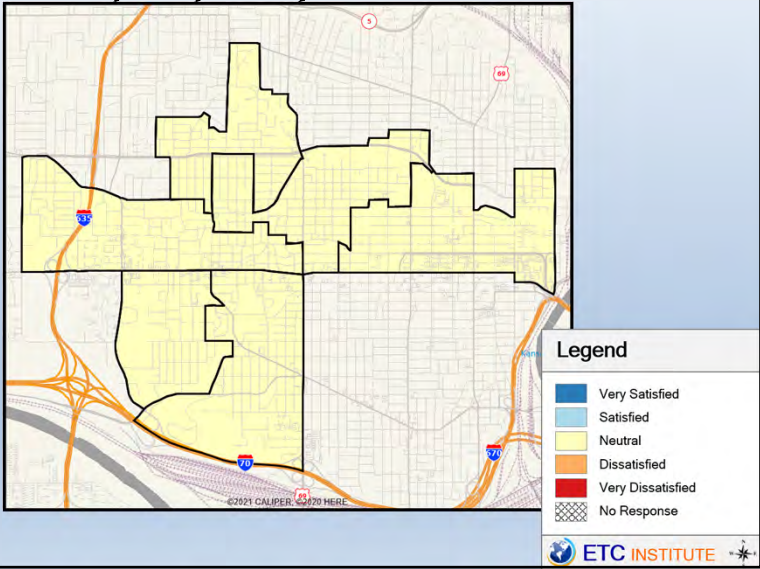


Q15-09. myWyco app – 3-1-1 service requests
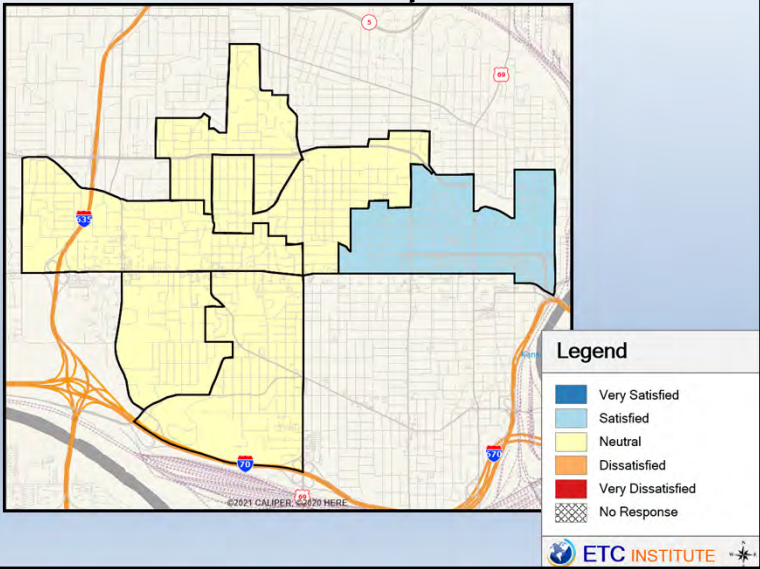
Q15-10. myWyco app – Municipal Court payments
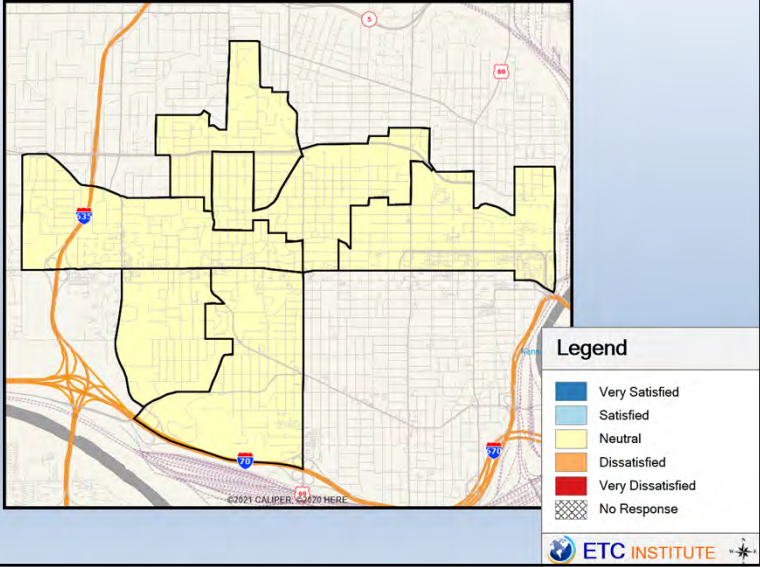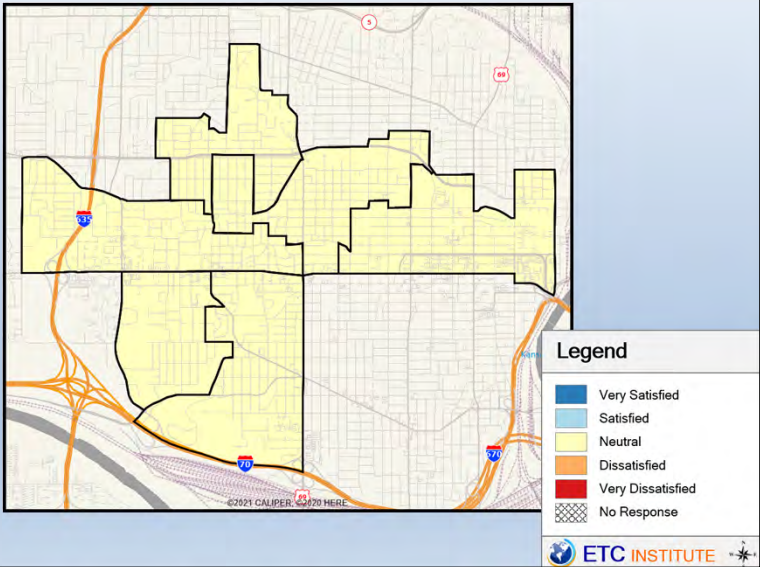


Q15-11. Online maps
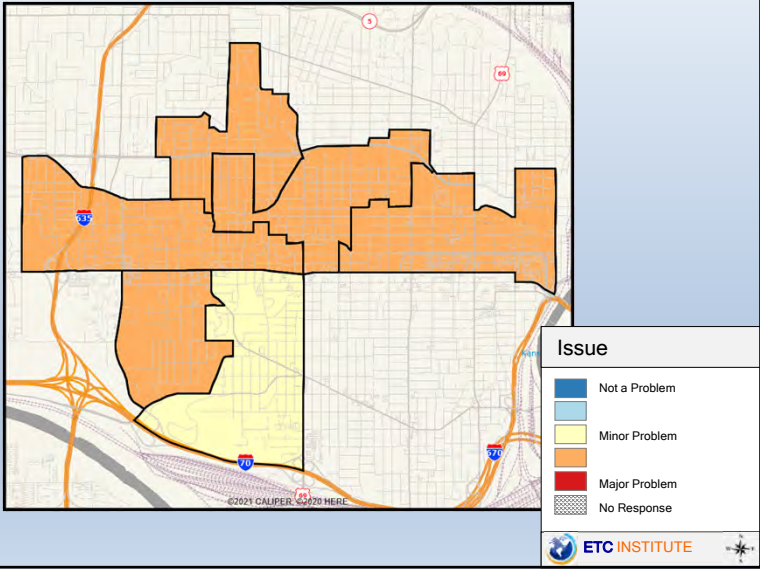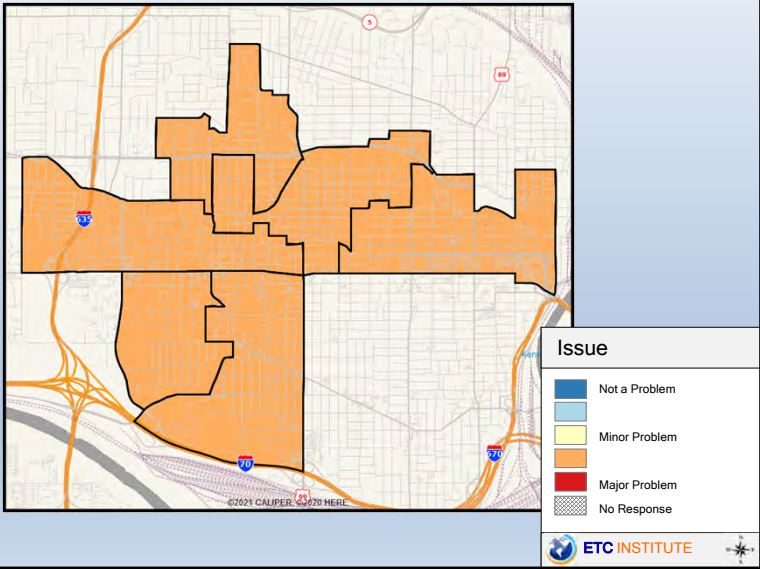
# Q16-03. Graffiti
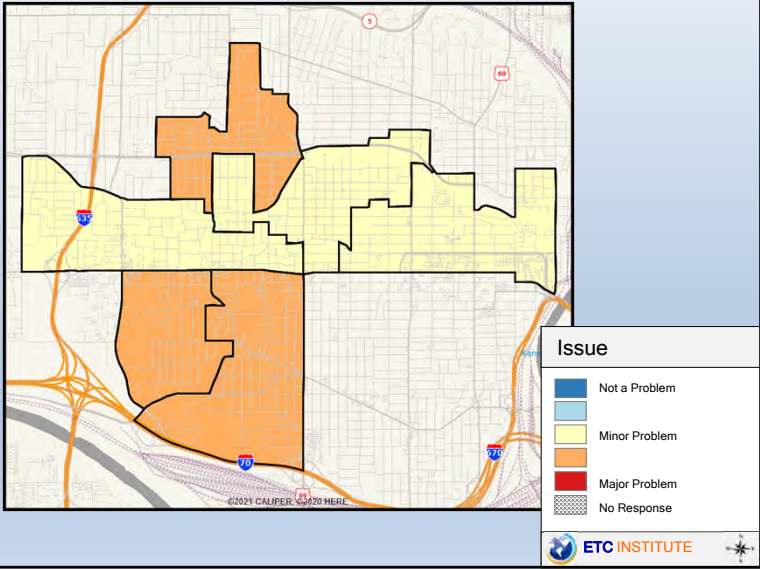


# Q16-04. Noise
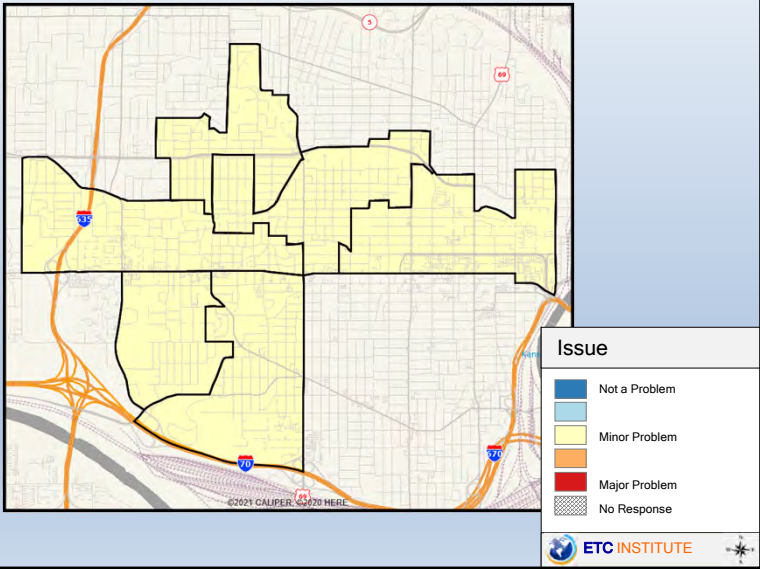
# Q16-05. Rundown buildings
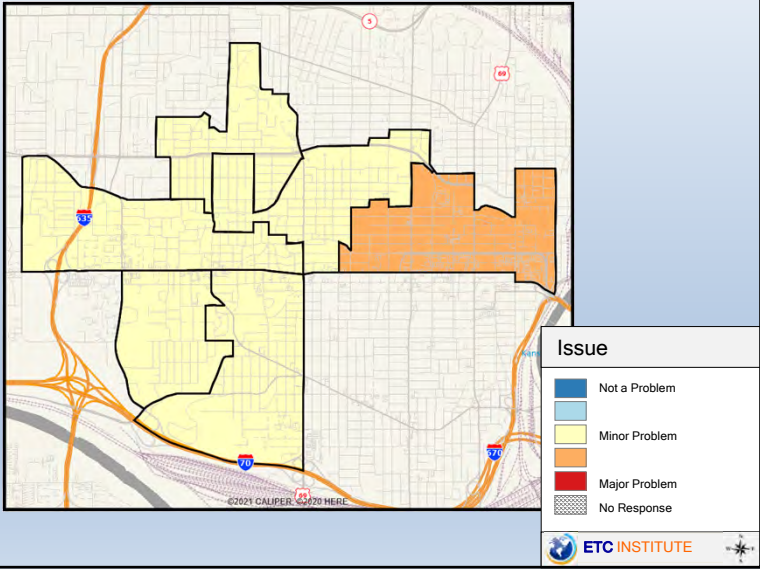


# Q16-06. Abandoned/junk vehicles
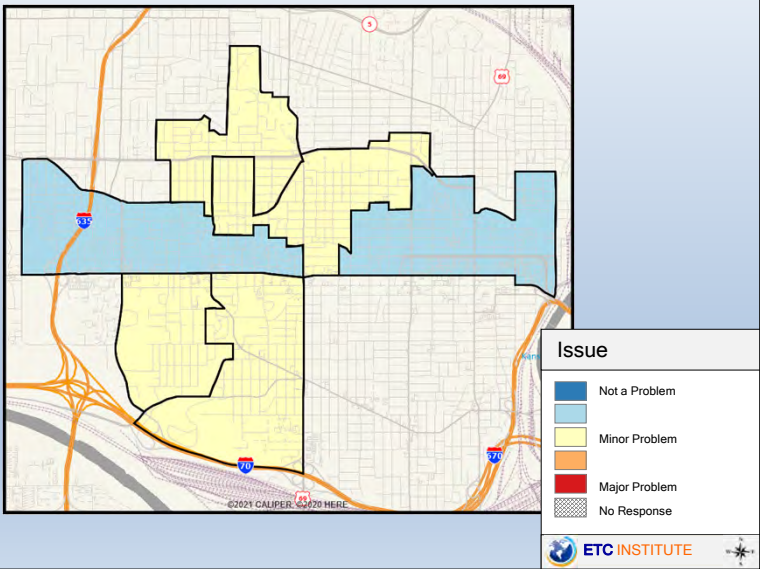
# Q16-07. Vehicles parked on streets
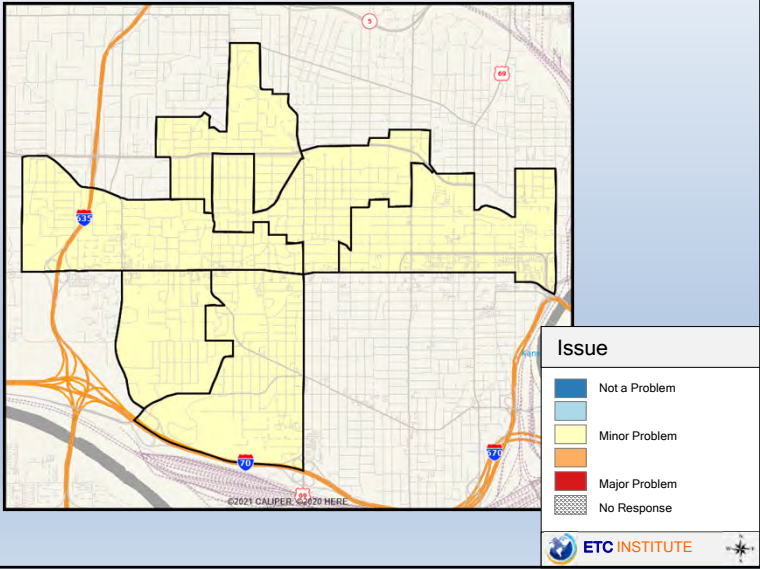


# Q16-08. Homelessness
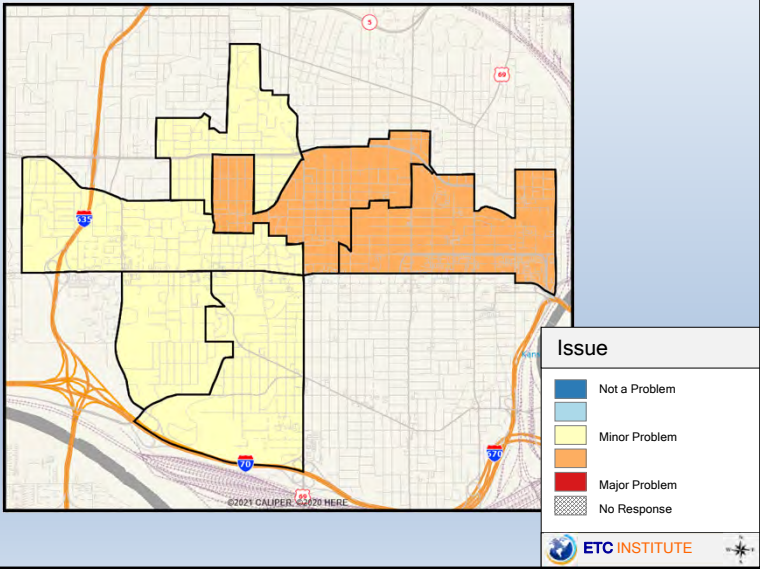
# Q16-09. Overgrown lots
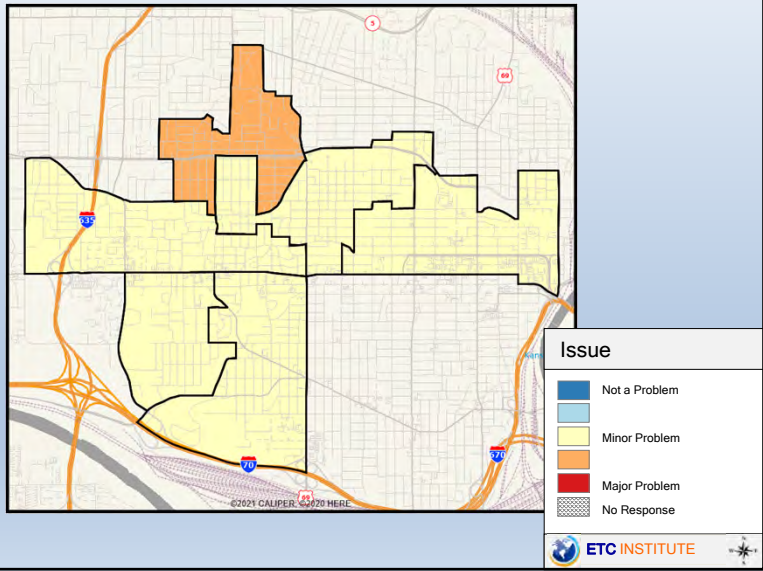


# Q16-10. Illegal dumping
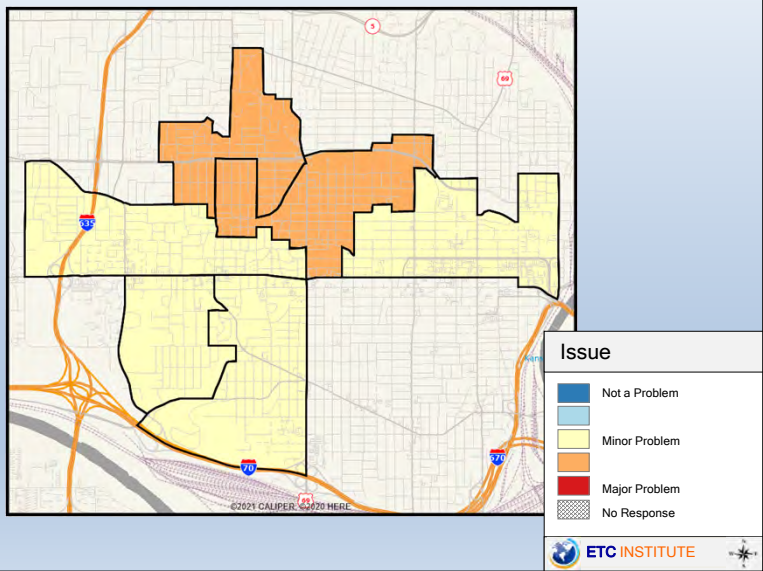
# Q16-11. Roaming/loose animals
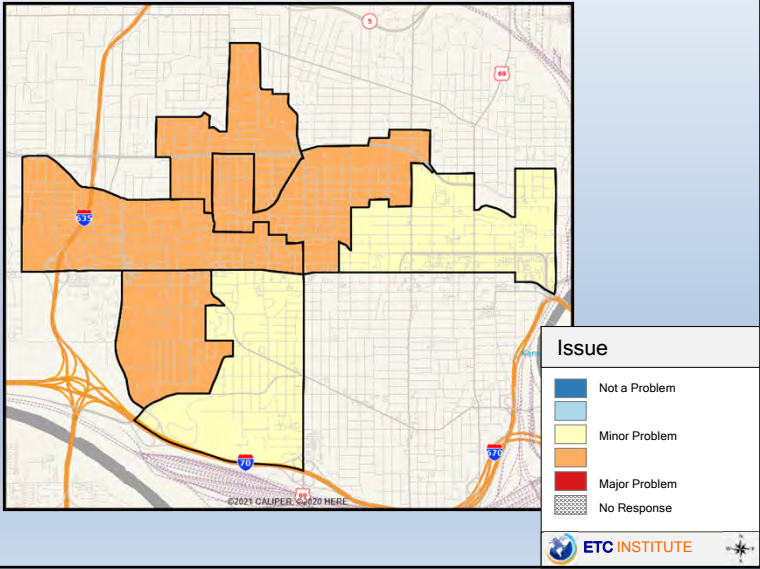


# Q16-12. Street racing or dangerous driving
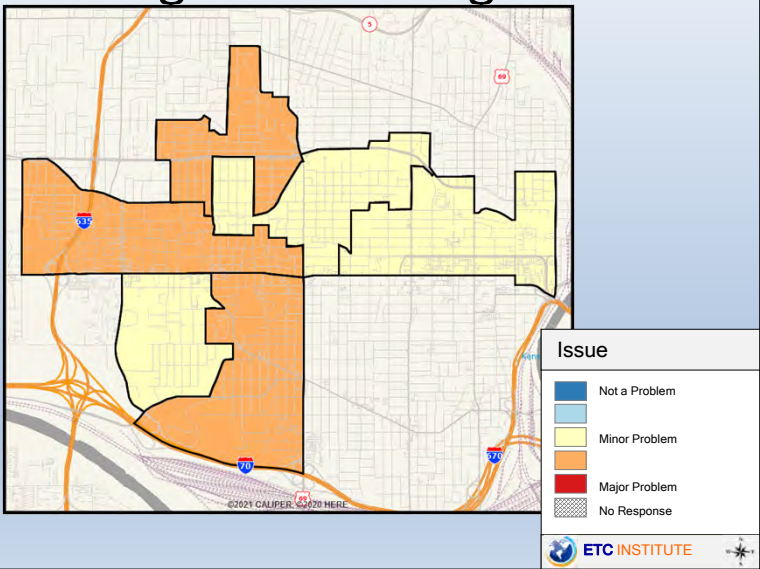
Q17-1. Enforcing the clean-up of junk, trash, and debris (blight) city-wide
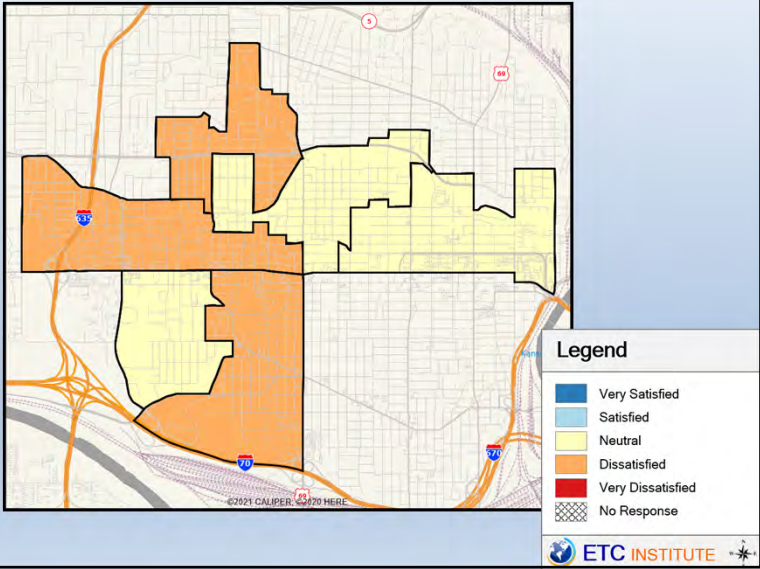


Q17-2. Enforcing the clean-up of junk, trash, and debris (blight), in your neighborhood
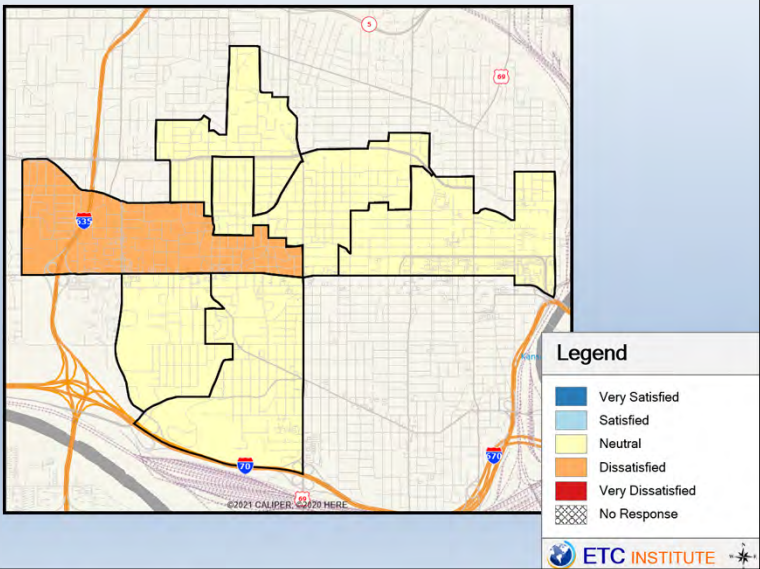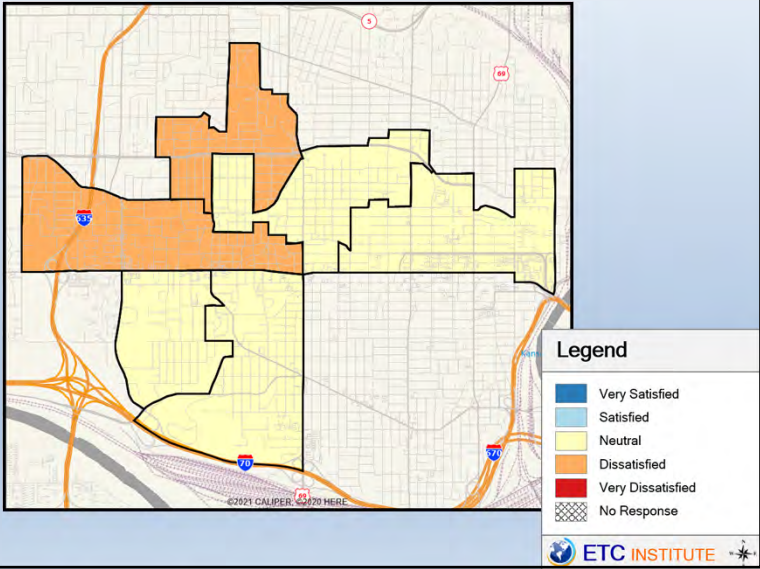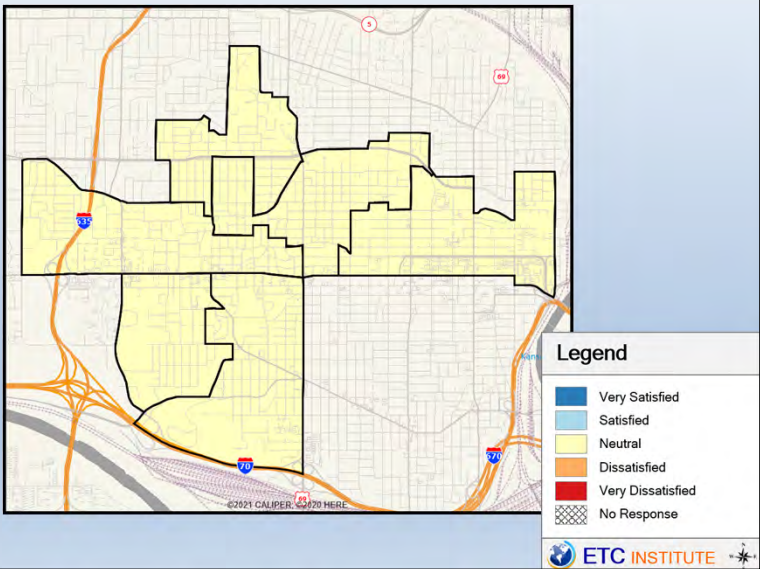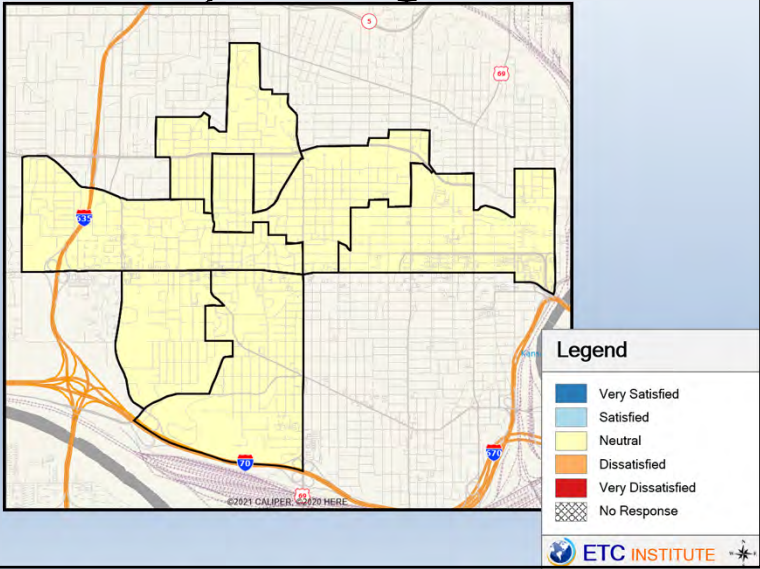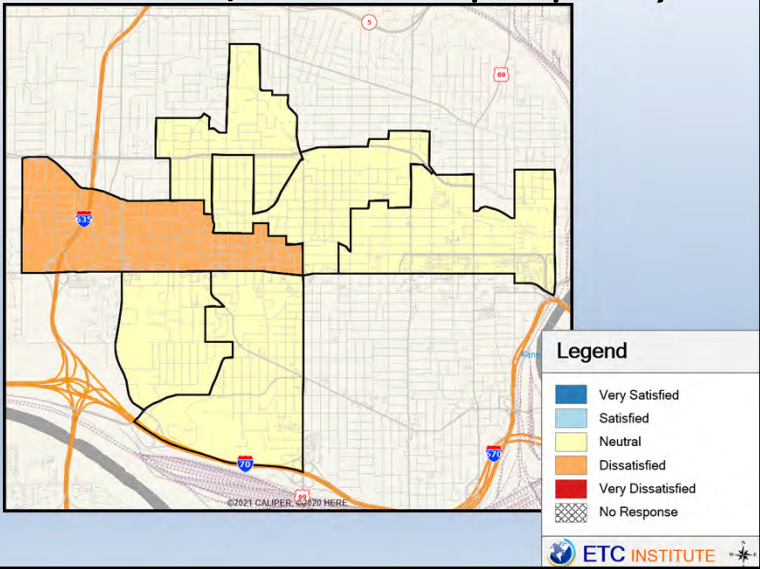
Q17-7. Enforcing the removal of inoperable or junk cars in your neighborhood



Q19. Current quality of life in your neighborhood
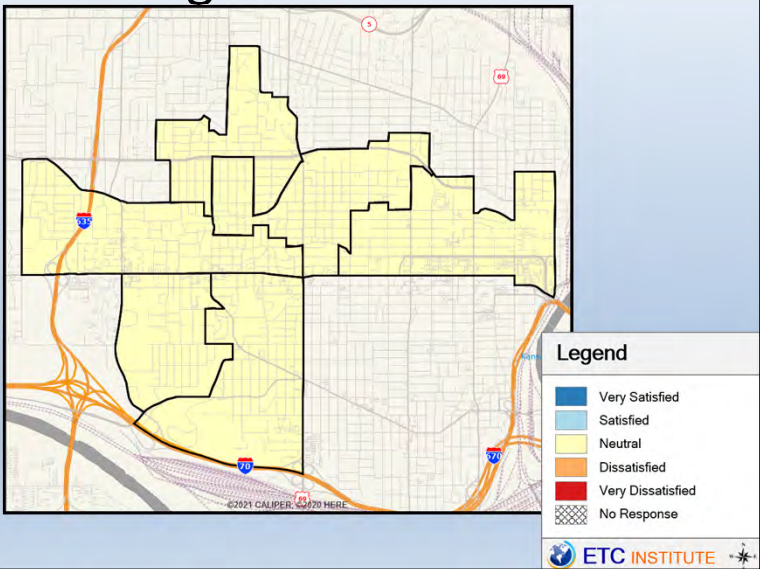
Q20-01. How Wyandotte County manages growth and development
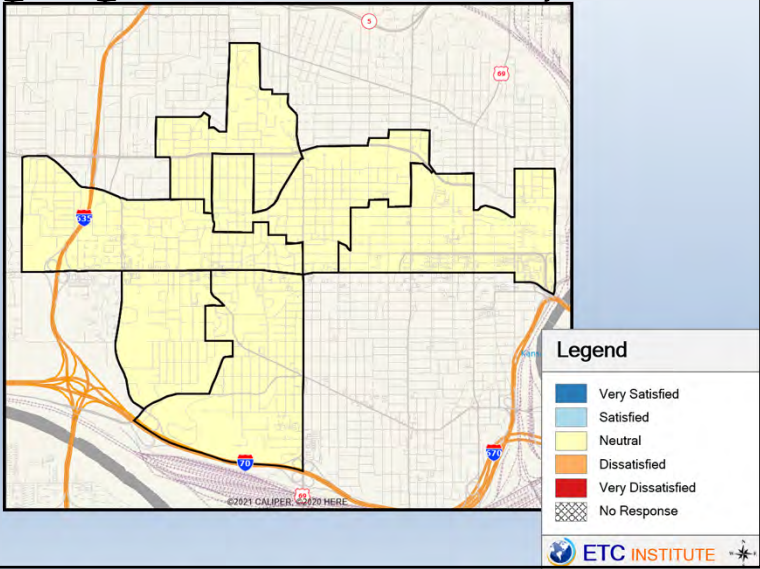


Q20-02. Overall quality of roads and bridges in Wyandotte County
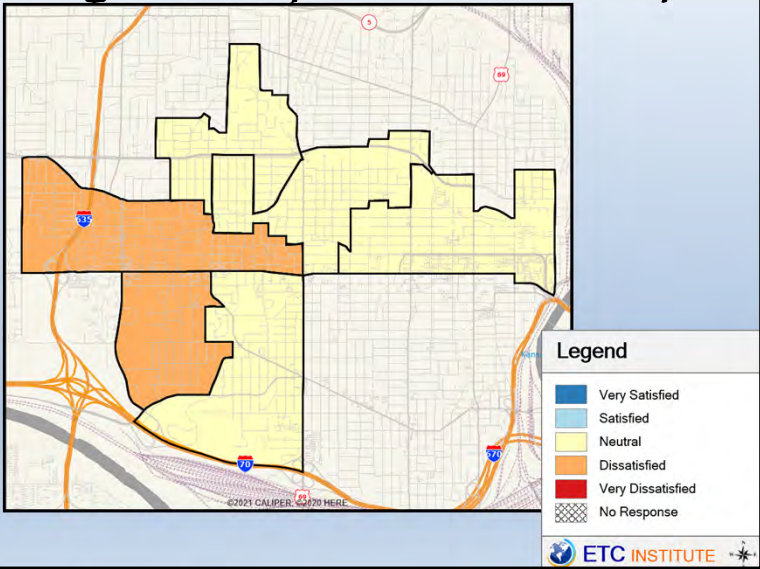
Q20-03. Overall quality of sidewalks in Wyandotte County
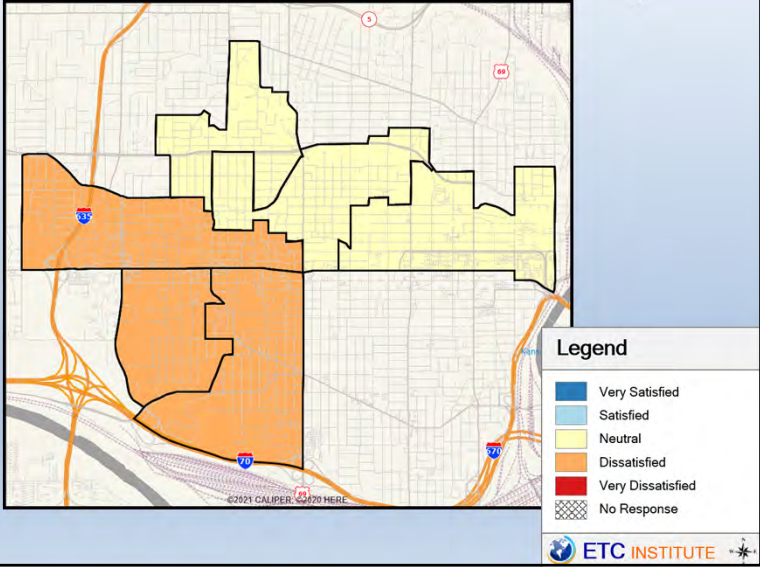


Q20-04. Overall appearance of Wyandotte County
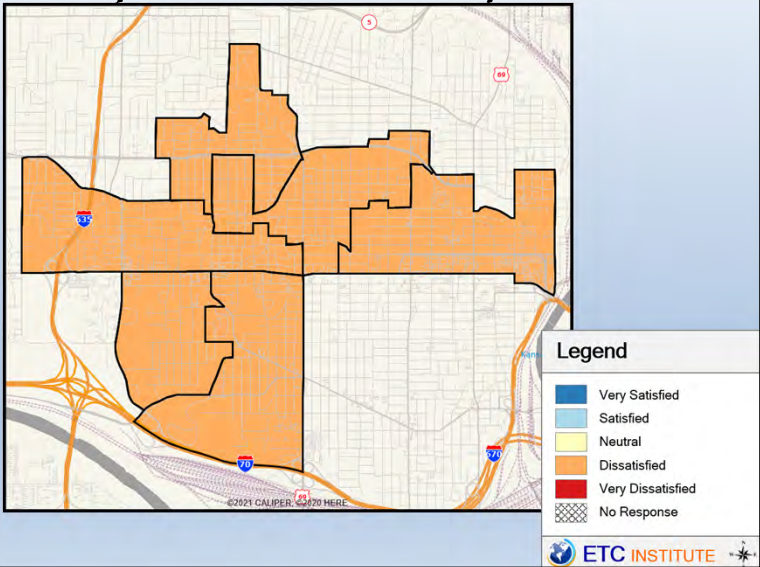
Q20-05. Overall feeling of safety in Wyandotte County
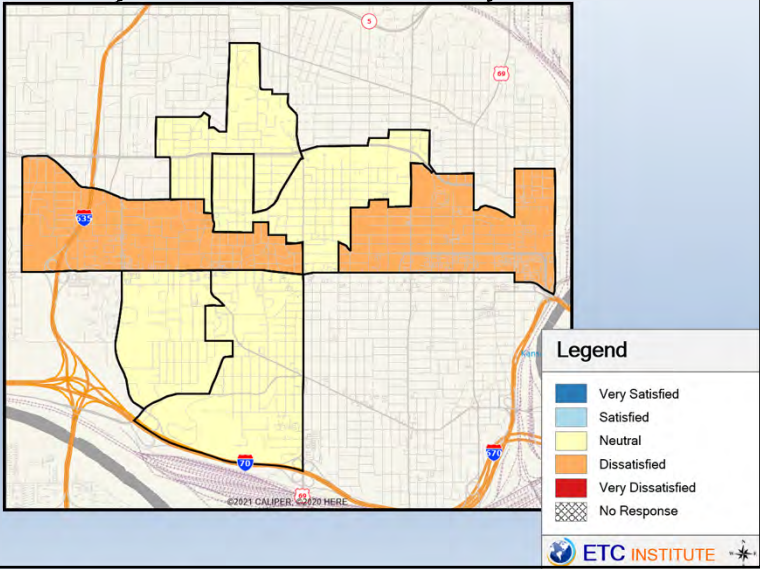


Q20-06. Overall quality of city and county services
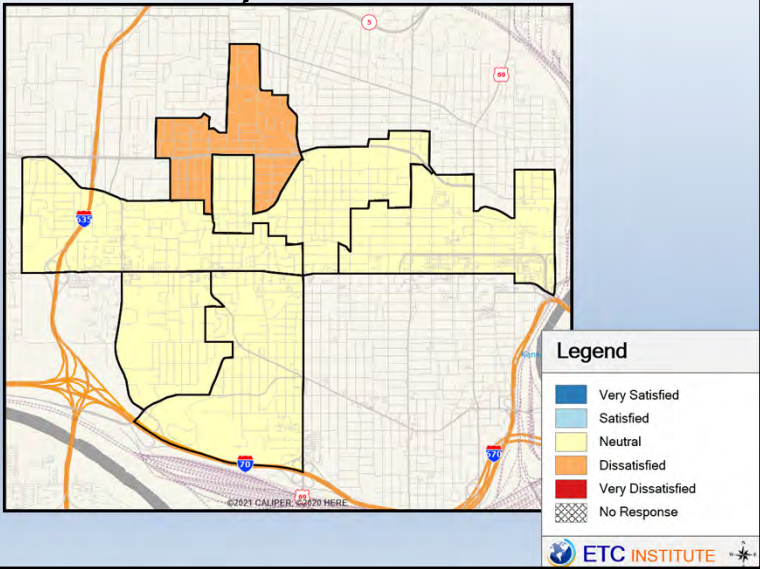
Q20-07. Appearance of commercial areas where you shop/do business within Wyandotte County



Q20-08. The overall value you receive for the city/county taxes and fees that you pay

Q20-09. Wyandotte County as a place to live



Q20-10. Wyandotte County as a place to raise children

Q20-11. Wyandotte County as a place to work



Q20-12. Overall image of Wyandotte County
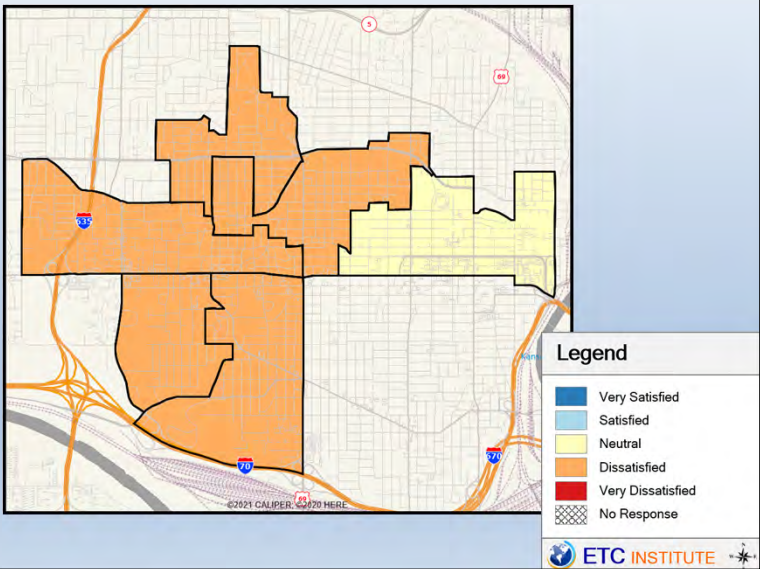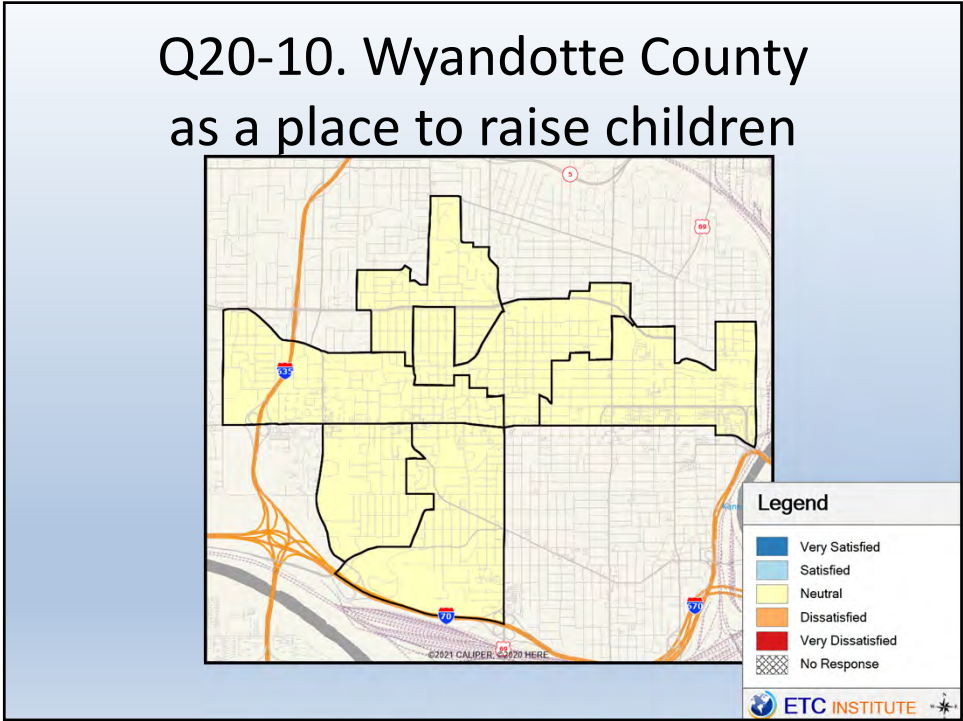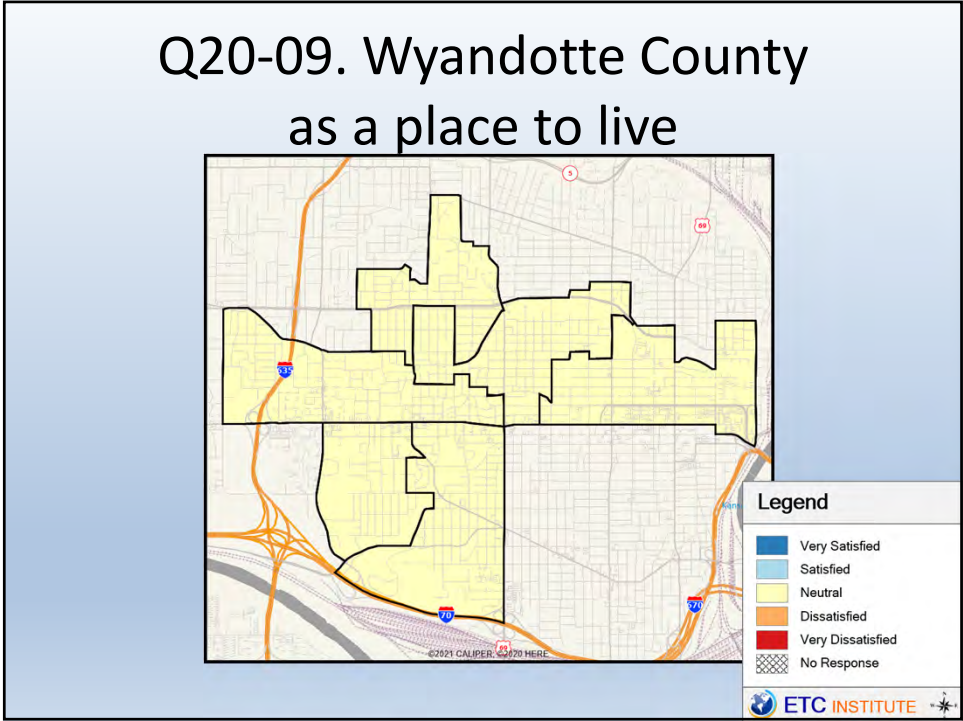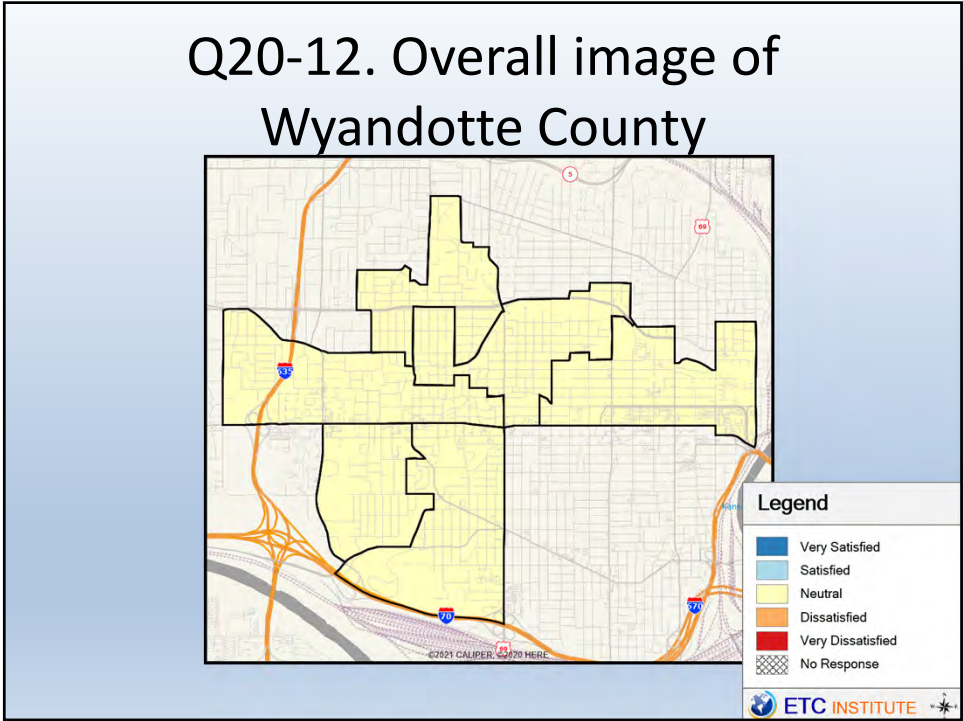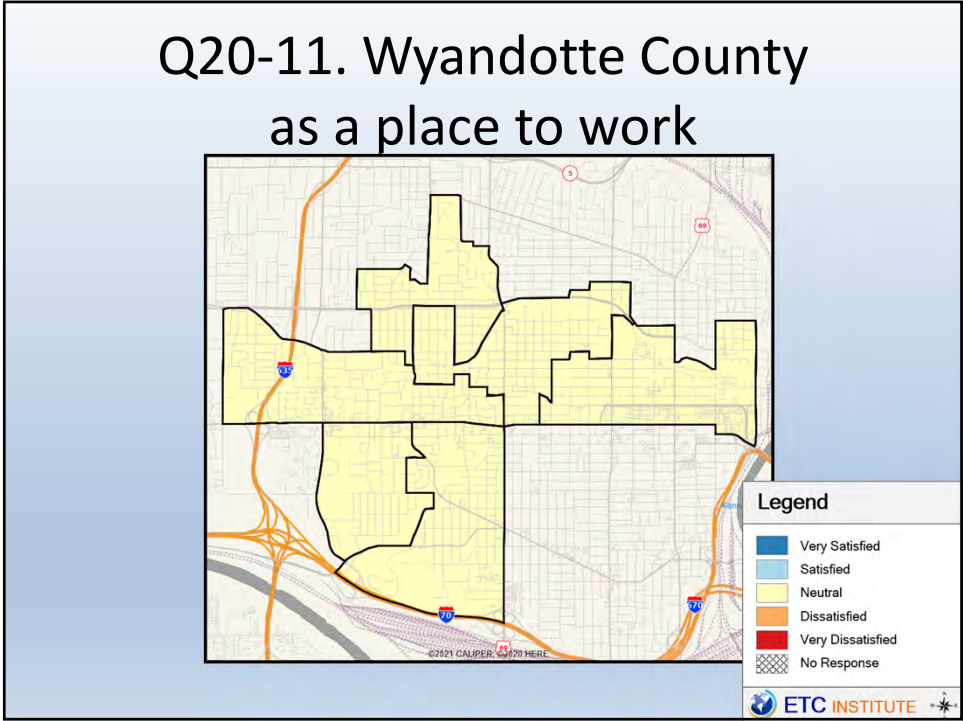
Q20-13. Overall quality of life in Wyandotte County
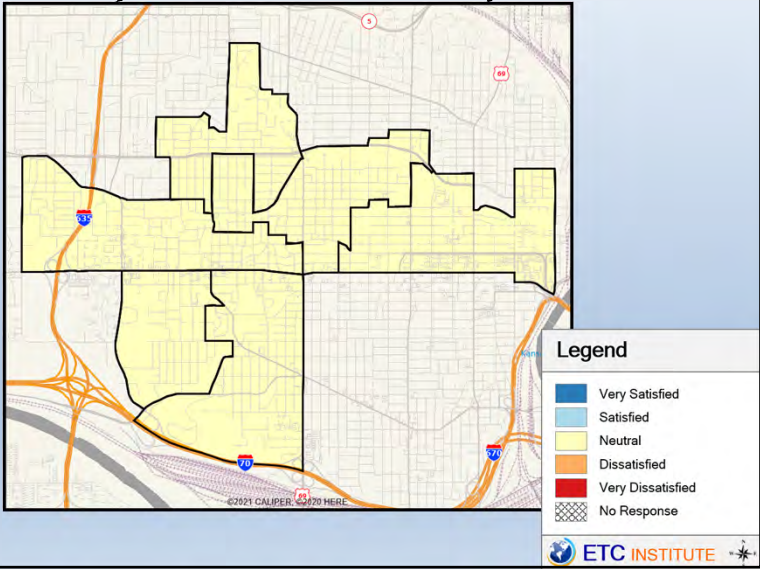


Q20-14. Overall quality of the education system in Wyandotte County
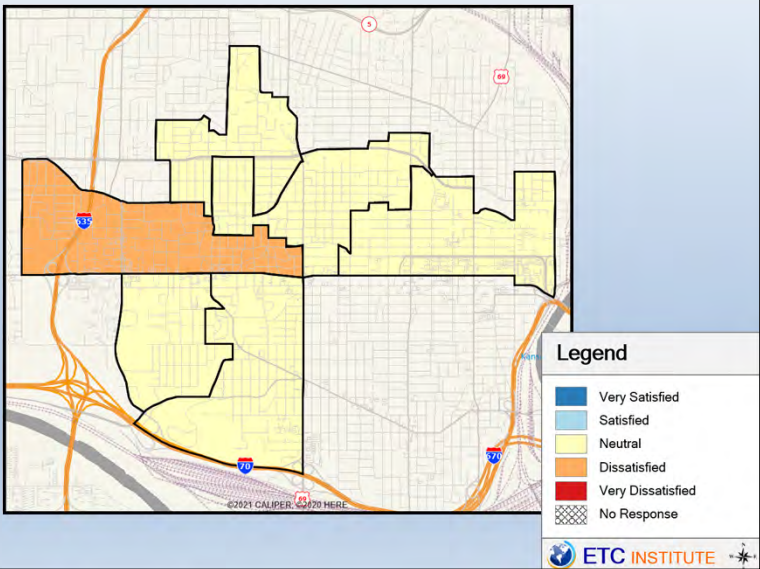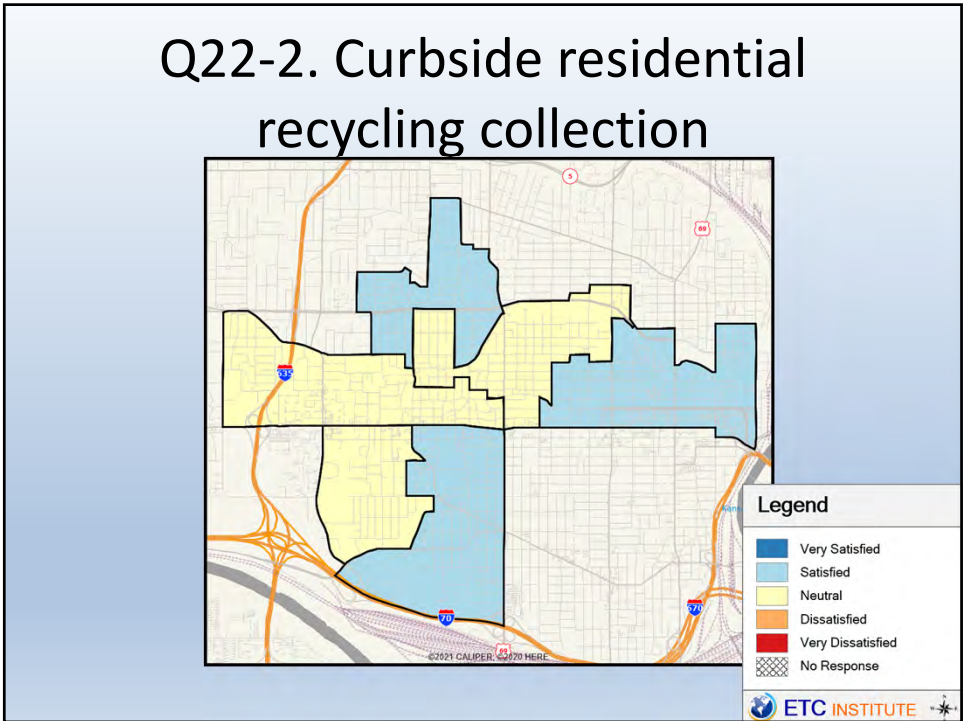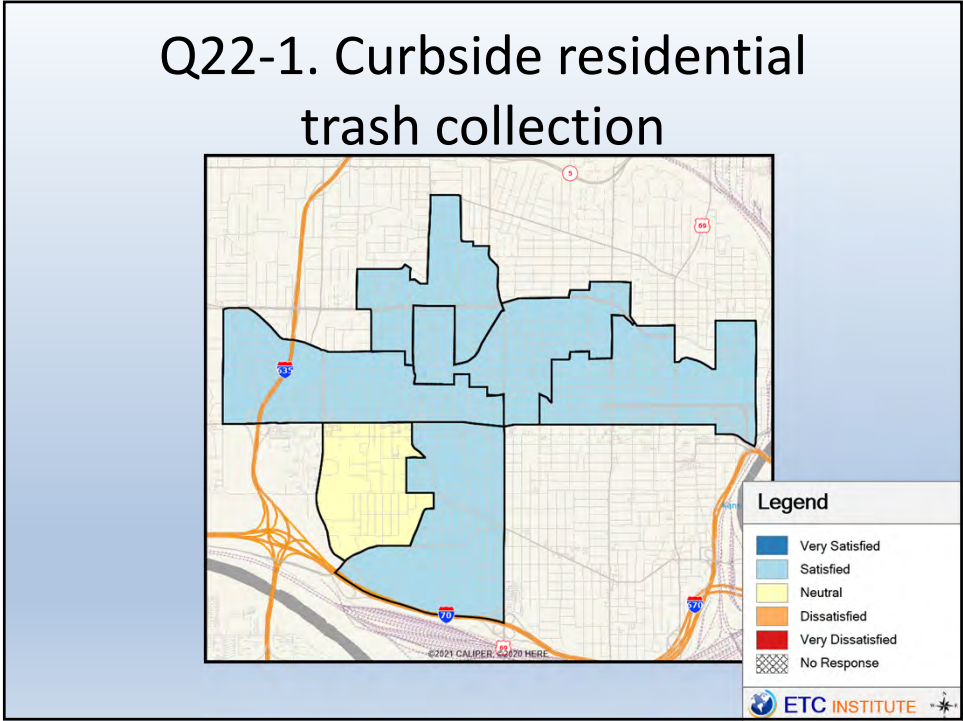
Q23-1. Availability of affordable housing
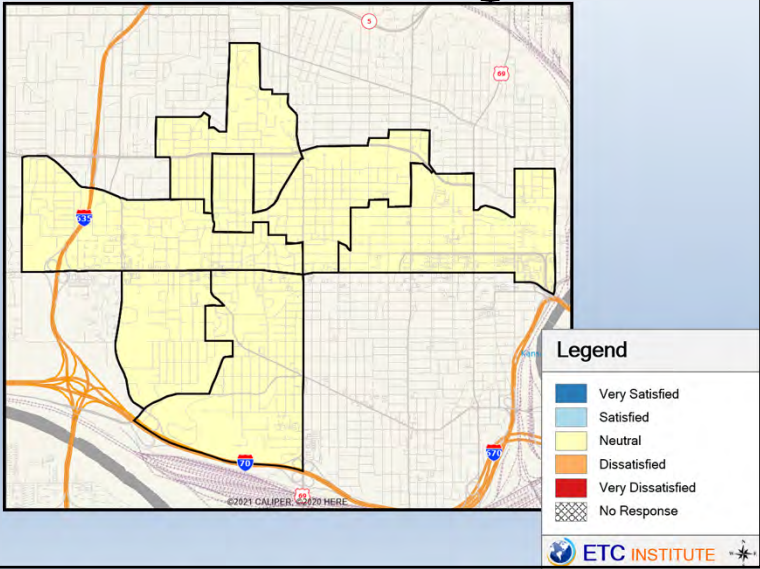


Q23-2. Quality of housing
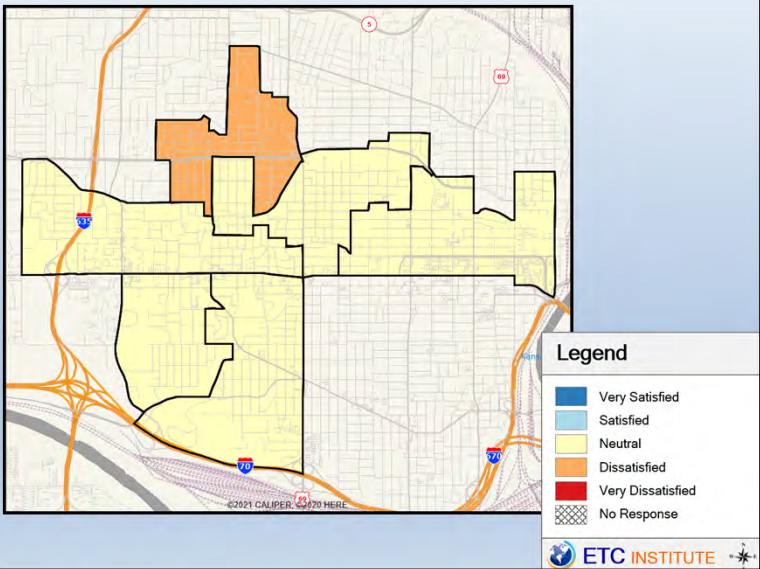
Q23-3. Availability of handicap-accessible housing
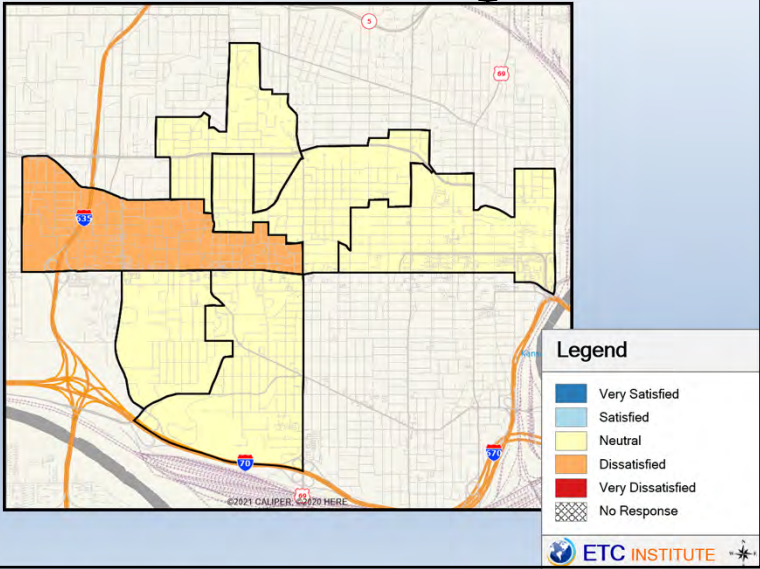
# Section 3
# *Tabular Data*

**Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q1-1. Police services** | | | | | | | |
| Very satisfied | 14.6% | 29.6% | 18.3% | 16.3% | 9.2% | 23.7% | 16.9% |
| Satisfied | 41.7% | 37.0% | 41.5% | 26.5% | 35.8% | 34.2% | 36.6% |
| Neutral | 33.3% | 27.8% | 22.0% | 42.9% | 31.7% | 15.8% | 29.2% |
| Dissatisfied | 4.2% | 3.7% | 8.5% | 12.2% | 17.5% | 21.1% | 11.8% |
| Very dissatisfied | 6.3% | 1.9% | 9.8% | 2.0% | 5.8% | 5.3% | 5.6% |
| **Q1-2. Fire services** | | | | | | | |
| Very satisfied | 53.3% | 35.3% | 40.7% | 34.0% | 23.7% | 40.5% | 35.4% |
| Satisfied | 26.7% | 43.1% | 40.7% | 38.3% | 48.3% | 40.5% | 41.4% |
| Neutral | 20.0% | 21.6% | 18.5% | 25.5% | 21.2% | 13.5% | 20.3% |
| Dissatisfied | 0.0% | 0.0% | 0.0% | 2.1% | 2.5% | 5.4% | 1.6% |
| Very dissatisfied | 0.0% | 0.0% | 0.0% | 0.0% | 4.2% | 0.0% | 1.3% |

**Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q1-3. Ambulance services** | | | | | | | |
| Very satisfied | 45.7% | 44.9% | 34.3% | 31.9% | 25.3% | 38.2% | 34.8% |
| Satisfied | 23.9% | 32.7% | 37.1% | 34.0% | 48.5% | 35.3% | 37.4% |
| Neutral | 19.6% | 22.4% | 28.6% | 27.7% | 25.3% | 20.6% | 24.6% |
| Dissatisfied | 6.5% | 0.0% | 0.0% | 0.0% | 1.0% | 5.9% | 1.7% |
| Very dissatisfied | 4.3% | 0.0% | 0.0% | 6.4% | 0.0% | 0.0% | 1.4% |
| **Q1-4. Maintenance of City streets** | | | | | | | |
| Very satisfied | 12.5% | 5.4% | 4.6% | 8.0% | 2.6% | 7.7% | 5.8% |
| Satisfied | 25.0% | 16.1% | 17.2% | 12.0% | 8.5% | 7.7% | 13.9% |
| Neutral | 29.2% | 19.6% | 26.4% | 26.0% | 25.6% | 17.9% | 24.7% |
| Dissatisfied | 10.4% | 33.9% | 28.7% | 24.0% | 34.2% | 46.2% | 30.0% |
| Very dissatisfied | 22.9% | 25.0% | 23.0% | 30.0% | 29.1% | 20.5% | 25.7% |

**Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q1-5. Stormwater management system** | | | | | | | |
| Very satisfied | 17.8% | 4.2% | 6.8% | 14.6% | 3.6% | 8.8% | 8.1% |
| Satisfied | 28.9% | 33.3% | 32.4% | 27.1% | 27.9% | 20.6% | 28.9% |
| Neutral | 44.4% | 39.6% | 31.1% | 50.0% | 36.0% | 44.1% | 39.2% |
| Dissatisfied | 8.9% | 16.7% | 25.7% | 8.3% | 18.9% | 11.8% | 16.7% |
| Very dissatisfied | 0.0% | 6.3% | 4.1% | 0.0% | 13.5% | 14.7% | 7.2% |
| **Q1-6. Sewer & wastewater system** | | | | | | | |
| Very satisfied | 18.2% | 8.0% | 13.5% | 13.3% | 3.8% | 9.1% | 10.0% |
| Satisfied | 25.0% | 34.0% | 28.4% | 33.3% | 25.7% | 27.3% | 28.5% |
| Neutral | 38.6% | 42.0% | 40.5% | 44.4% | 46.7% | 45.5% | 43.3% |
| Dissatisfied | 15.9% | 14.0% | 14.9% | 8.9% | 10.5% | 3.0% | 11.7% |
| Very dissatisfied | 2.3% | 2.0% | 2.7% | 0.0% | 13.3% | 15.2% | 6.6% |

**Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q1-7. Trash collection & recycling** | | | | | | | |
| Very satisfied | 37.5% | 17.9% | 22.5% | 18.4% | 8.3% | 2.7% | 17.0% |
| Satisfied | 35.4% | 46.4% | 39.3% | 32.7% | 44.2% | 56.8% | 42.1% |
| Neutral | 12.5% | 17.9% | 22.5% | 36.7% | 18.3% | 18.9% | 20.8% |
| Dissatisfied | 12.5% | 16.1% | 5.6% | 8.2% | 16.7% | 0.0% | 11.0% |
| Very dissatisfied | 2.1% | 1.8% | 10.1% | 4.1% | 12.5% | 21.6% | 9.0% |
| **Q1-8. Parks & recreation facilities** | | | | | | | |
| Very satisfied | 15.6% | 15.4% | 14.3% | 13.3% | 5.9% | 15.2% | 12.2% |
| Satisfied | 22.2% | 36.5% | 32.5% | 24.4% | 27.7% | 27.3% | 28.9% |
| Neutral | 42.2% | 26.9% | 32.5% | 37.8% | 37.6% | 27.3% | 34.6% |
| Dissatisfied | 11.1% | 17.3% | 11.7% | 17.8% | 18.8% | 30.3% | 17.0% |
| Very dissatisfied | 8.9% | 3.8% | 9.1% | 6.7% | 9.9% | 0.0% | 7.4% |

**Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

**Q1-9. Parks & recreation programs**

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Very satisfied | 15.9% | 12.5% | 10.9% | 11.1% | 7.2% | 10.7% | 10.9% |
| Satisfied | 22.7% | 31.3% | 14.1% | 22.2% | 21.7% | 17.9% | 21.5% |
| Neutral | 36.4% | 37.5% | 46.9% | 37.8% | 45.8% | 32.1% | 41.0% |
| Dissatisfied | 15.9% | 10.4% | 12.5% | 20.0% | 14.5% | 39.3% | 16.7% |
| Very dissatisfied | 9.1% | 8.3% | 15.6% | 8.9% | 10.8% | 0.0% | 9.9% |

**Q1-10. Code enforcement**

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Very satisfied | 10.9% | 4.2% | 12.0% | 14.9% | 4.7% | 5.3% | 8.4% |
| Satisfied | 21.7% | 35.4% | 20.5% | 17.0% | 15.0% | 21.1% | 20.6% |
| Neutral | 34.8% | 29.2% | 28.9% | 31.9% | 34.6% | 28.9% | 31.7% |
| Dissatisfied | 13.0% | 16.7% | 19.3% | 12.8% | 23.4% | 18.4% | 18.4% |
| Very dissatisfied | 19.6% | 14.6% | 19.3% | 23.4% | 22.4% | 26.3% | 20.9% |

**Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q1-11. Planning & zoning** | | | | | | | |
| Very satisfied | 11.4% | 4.5% | 9.7% | 6.8% | 6.6% | 10.3% | 8.0% |
| Satisfied | 25.0% | 22.7% | 20.8% | 20.5% | 14.3% | 20.7% | 19.8% |
| Neutral | 38.6% | 40.9% | 48.6% | 40.9% | 57.1% | 27.6% | 45.7% |
| Dissatisfied | 15.9% | 25.0% | 9.7% | 15.9% | 9.9% | 27.6% | 15.1% |
| Very dissatisfied | 9.1% | 6.8% | 11.1% | 15.9% | 12.1% | 13.8% | 11.4% |
| **Q1-12. Municipal court** | | | | | | | |
| Very satisfied | 11.6% | 10.4% | 11.9% | 14.0% | 7.1% | 19.2% | 11.3% |
| Satisfied | 25.6% | 31.3% | 31.3% | 16.3% | 21.4% | 23.1% | 25.1% |
| Neutral | 53.5% | 52.1% | 40.3% | 51.2% | 54.8% | 38.5% | 49.2% |
| Dissatisfied | 2.3% | 2.1% | 7.5% | 9.3% | 13.1% | 11.5% | 8.0% |
| Very dissatisfied | 7.0% | 4.2% | 9.0% | 9.3% | 3.6% | 7.7% | 6.4% |

**Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q1-13. Public transportation** | | | | | | | |
| Very satisfied | 17.8% | 16.7% | 13.1% | 19.6% | 9.8% | 19.2% | 14.7% |
| Satisfied | 26.7% | 33.3% | 36.1% | 23.9% | 27.2% | 23.1% | 28.8% |
| Neutral | 40.0% | 40.5% | 34.4% | 41.3% | 43.5% | 38.5% | 40.1% |
| Dissatisfied | 8.9% | 9.5% | 8.2% | 6.5% | 14.1% | 11.5% | 10.3% |
| Very dissatisfied | 6.7% | 0.0% | 8.2% | 8.7% | 5.4% | 7.7% | 6.1% |

**Q2. Neighborhood/Community Priorities. Which FOUR of the services listed in Question 1 should receive the MOST EMPHASIS for improvement in the neighborhood/community where you live over the next TWO years? (top 4)**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q2. Sum of top 4 choices

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Police services | 44.9% | 28.6% | 39.3% | 36.0% | 44.2% | 43.6% | 40.0% |
| Fire services | 4.1% | 3.6% | 13.5% | 18.0% | 8.3% | 12.8% | 9.9% |
| Ambulance services | 8.2% | 0.0% | 12.4% | 22.0% | 8.3% | 10.3% | 9.9% |
| Maintenance of City streets | 53.1% | 78.6% | 73.0% | 60.0% | 70.0% | 69.2% | 68.5% |
| Storm water runoff/management system | 10.2% | 25.0% | 27.0% | 12.0% | 23.3% | 28.2% | 21.8% |
| Sewer & wastewater system | 16.3% | 21.4% | 14.6% | 8.0% | 15.0% | 33.3% | 16.9% |
| Trash collection & recycling | 28.6% | 17.9% | 31.5% | 16.0% | 29.2% | 35.9% | 27.0% |
| Parks & recreation facilities | 22.4% | 37.5% | 23.6% | 12.0% | 23.3% | 20.5% | 23.6% |
| Parks & recreation programs | 28.6% | 25.0% | 16.9% | 14.0% | 13.3% | 12.8% | 17.6% |
| Code enforcement | 30.6% | 25.0% | 43.8% | 42.0% | 30.0% | 46.2% | 35.5% |
| Planning & zoning | 12.2% | 28.6% | 20.2% | 16.0% | 15.0% | 15.4% | 17.9% |
| Municipal court | 6.1% | 21.4% | 5.6% | 10.0% | 13.3% | 10.3% | 11.2% |
| Public transportation | 22.4% | 12.5% | 22.5% | 12.0% | 20.8% | 12.8% | 18.4% |
| None chosen | 22.4% | 10.7% | 6.7% | 26.0% | 16.7% | 10.3% | 14.9% |

**Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

**Q3-1. Services for people living with developmental disabilities**

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 20.0% | 20.0% | 1.9% | 9.8% | 8.3% | 3.8% | 10.1% |
| Satisfied | 17.1% | 15.0% | 28.3% | 9.8% | 11.1% | 19.2% | 16.5% |
| Neutral | 34.3% | 40.0% | 47.2% | 39.0% | 55.6% | 57.7% | 46.4% |
| Dissatisfied | 22.9% | 22.5% | 15.1% | 26.8% | 20.8% | 15.4% | 20.6% |
| Very dissatisfied | 5.7% | 2.5% | 7.5% | 14.6% | 4.2% | 3.8% | 6.4% |

**Q3-2. Services for seniors (non-transportation)**

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 18.9% | 20.9% | 2.1% | 9.1% | 6.0% | 3.6% | 9.5% |
| Satisfied | 10.8% | 16.3% | 27.1% | 18.2% | 13.1% | 10.7% | 16.2% |
| Neutral | 43.2% | 37.2% | 43.8% | 36.4% | 52.4% | 50.0% | 44.7% |
| Dissatisfied | 24.3% | 25.6% | 18.8% | 27.3% | 19.0% | 28.6% | 22.9% |
| Very dissatisfied | 2.7% | 0.0% | 8.3% | 9.1% | 9.5% | 7.1% | 6.7% |

**Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q3-3. Senior transportation** | | | | | | | |
| Very satisfied | 16.7% | 24.3% | 0.0% | 9.5% | 6.5% | 3.8% | 9.5% |
| Satisfied | 19.4% | 24.3% | 34.1% | 14.3% | 11.7% | 3.8% | 17.9% |
| Neutral | 30.6% | 40.5% | 47.7% | 52.4% | 66.2% | 69.2% | 52.7% |
| Dissatisfied | 30.6% | 10.8% | 9.1% | 16.7% | 9.1% | 23.1% | 14.9% |
| Very dissatisfied | 2.8% | 0.0% | 9.1% | 7.1% | 6.5% | 0.0% | 5.0% |
| **Q3-4. 3-1-1 Call Center** | | | | | | | |
| Very satisfied | 21.6% | 12.8% | 15.0% | 17.1% | 16.8% | 17.1% | 16.5% |
| Satisfied | 32.4% | 35.9% | 31.3% | 22.0% | 24.8% | 31.4% | 28.8% |
| Neutral | 35.1% | 33.3% | 30.0% | 36.6% | 45.5% | 40.0% | 37.5% |
| Dissatisfied | 10.8% | 7.7% | 18.8% | 9.8% | 5.0% | 8.6% | 10.2% |
| Very dissatisfied | 0.0% | 10.3% | 5.0% | 14.6% | 7.9% | 2.9% | 6.9% |

**Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q3-5. Property tax administration** | | | | | | | |
| Very satisfied | 11.9% | 5.7% | 3.8% | 10.9% | 4.5% | 2.6% | 5.9% |
| Satisfied | 19.0% | 17.0% | 24.1% | 10.9% | 9.9% | 15.4% | 15.7% |
| Neutral | 40.5% | 35.8% | 44.3% | 21.7% | 41.4% | 33.3% | 37.8% |
| Dissatisfied | 14.3% | 28.3% | 15.2% | 39.1% | 22.5% | 25.6% | 23.2% |
| Very dissatisfied | 14.3% | 13.2% | 12.7% | 17.4% | 21.6% | 23.1% | 17.3% |
| **Q3-6. Motor vehicle registration** | | | | | | | |
| Very satisfied | 16.7% | 12.0% | 12.8% | 10.4% | 7.6% | 5.4% | 10.5% |
| Satisfied | 19.0% | 24.0% | 37.2% | 12.5% | 22.0% | 29.7% | 24.9% |
| Neutral | 28.6% | 30.0% | 20.9% | 39.6% | 27.1% | 32.4% | 28.3% |
| Dissatisfied | 28.6% | 24.0% | 18.6% | 22.9% | 25.4% | 16.2% | 22.8% |
| Very dissatisfied | 7.1% | 10.0% | 10.5% | 14.6% | 17.8% | 16.2% | 13.4% |

**Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

**Q3-7. Appraiser's Office services**

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 16.7% | 2.0% | 9.3% | 7.1% | 7.2% | 6.7% | 7.9% |
| Satisfied | 19.4% | 26.5% | 20.0% | 11.9% | 11.3% | 13.3% | 16.7% |
| Neutral | 52.8% | 38.8% | 48.0% | 40.5% | 46.4% | 26.7% | 43.8% |
| Dissatisfied | 0.0% | 16.3% | 17.3% | 21.4% | 17.5% | 33.3% | 17.3% |
| Very dissatisfied | 11.1% | 16.3% | 5.3% | 19.0% | 17.5% | 20.0% | 14.3% |

**Q3-8. County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)**

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 13.0% | 17.0% | 11.3% | 11.6% | 11.0% | 17.6% | 12.9% |
| Satisfied | 41.3% | 31.9% | 43.8% | 25.6% | 28.0% | 44.1% | 35.1% |
| Neutral | 32.6% | 29.8% | 27.5% | 34.9% | 49.0% | 20.6% | 34.9% |
| Dissatisfied | 6.5% | 17.0% | 7.5% | 23.3% | 7.0% | 17.6% | 11.4% |
| Very dissatisfied | 6.5% | 4.3% | 10.0% | 4.7% | 5.0% | 0.0% | 5.7% |

**Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

**Q3-9. District Attorneys' Office**

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 19.4% | 14.9% | 9.0% | 15.0% | 11.0% | 8.0% | 12.5% |
| Satisfied | 22.2% | 27.7% | 20.9% | 20.0% | 9.8% | 24.0% | 19.2% |
| Neutral | 52.8% | 36.2% | 40.3% | 47.5% | 54.9% | 28.0% | 45.1% |
| Dissatisfied | 5.6% | 4.3% | 11.9% | 5.0% | 14.6% | 16.0% | 10.1% |
| Very dissatisfied | 0.0% | 17.0% | 17.9% | 12.5% | 9.8% | 24.0% | 13.1% |

**Q3-10. Local elections**

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 27.9% | 10.0% | 11.7% | 13.6% | 15.2% | 8.6% | 14.4% |
| Satisfied | 16.3% | 36.0% | 32.5% | 25.0% | 30.4% | 40.0% | 30.2% |
| Neutral | 32.6% | 40.0% | 31.2% | 36.4% | 41.1% | 42.9% | 37.4% |
| Dissatisfied | 18.6% | 12.0% | 16.9% | 15.9% | 8.9% | 2.9% | 12.5% |
| Very dissatisfied | 4.7% | 2.0% | 7.8% | 9.1% | 4.5% | 5.7% | 5.5% |

**Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q3-11. Public health services** | | | | | | | |
| Very satisfied | 19.1% | 15.7% | 15.3% | 13.3% | 20.4% | 12.5% | 16.8% |
| Satisfied | 36.2% | 35.3% | 38.9% | 24.4% | 21.5% | 43.8% | 31.8% |
| Neutral | 23.4% | 33.3% | 25.0% | 33.3% | 41.9% | 18.8% | 31.2% |
| Dissatisfied | 12.8% | 15.7% | 15.3% | 17.8% | 8.6% | 9.4% | 12.9% |
| Very dissatisfied | 8.5% | 0.0% | 5.6% | 11.1% | 7.5% | 15.6% | 7.4% |

**Q4. County Level Priorities. Which FOUR of the County-level services listed in Question 3 should receive the MOST EMPHASIS for improvement over the next TWO years? (top 4)**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q4. Sum of top 4 choices

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Services for people living with developmental disabilities | 42.9% | 46.4% | 37.1% | 46.0% | 28.3% | 23.1% | 36.2% |
| Services for seniors (non-transportation) | 30.6% | 21.4% | 42.7% | 38.0% | 35.8% | 43.6% | 35.7% |
| Senior transportation | 18.4% | 21.4% | 30.3% | 18.0% | 17.5% | 15.4% | 20.8% |
| 3-1-1 Call Center | 8.2% | 19.6% | 22.5% | 14.0% | 17.5% | 10.3% | 16.6% |
| Property tax administration | 22.4% | 50.0% | 31.5% | 46.0% | 40.0% | 64.1% | 40.4% |
| Motor vehicle registration | 49.0% | 41.1% | 27.0% | 32.0% | 41.7% | 38.5% | 37.7% |
| Appraiser's Office services | 18.4% | 42.9% | 15.7% | 14.0% | 26.7% | 51.3% | 26.3% |
| County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park) | 30.6% | 26.8% | 31.5% | 16.0% | 27.5% | 17.9% | 26.3% |
| District Attorneys' Office | 4.1% | 12.5% | 22.5% | 10.0% | 20.8% | 28.2% | 17.4% |
| Local elections | 24.5% | 16.1% | 28.1% | 18.0% | 23.3% | 10.3% | 21.6% |
| Public health services | 40.8% | 37.5% | 34.8% | 28.0% | 33.3% | 25.6% | 33.7% |
| None chosen | 22.4% | 7.1% | 11.2% | 28.0% | 16.7% | 12.8% | 15.9% |

**Q5. Overall Priorities. Using the lists in Questions 1 and 3, which FOUR items do you think should be the TOP OVERALL PRIORITIES for the Unified Government over the next TWO years? (top 4)**

N=403

| Q5. Sum of top 4 choices | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| Police services | 36.7% | 30.4% | 33.7% | 20.0% | 34.2% | 25.6% | 31.3% |
| Fire services | 4.1% | 12.5% | 7.9% | 4.0% | 9.2% | 7.7% | 7.9% |
| Ambulance services | 4.1% | 1.8% | 7.9% | 6.0% | 6.7% | 12.8% | 6.5% |
| Maintenance of City streets | 30.6% | 44.6% | 51.7% | 34.0% | 49.2% | 53.8% | 45.4% |
| Storm water management system | 6.1% | 10.7% | 11.2% | 4.0% | 10.0% | 15.4% | 9.7% |
| Sewer & wastewater system | 2.0% | 8.9% | 6.7% | 6.0% | 5.8% | 10.3% | 6.5% |
| Trash collection & recycling | 8.2% | 10.7% | 18.0% | 10.0% | 18.3% | 17.9% | 14.9% |
| Parks & recreation facilities | 16.3% | 12.5% | 13.5% | 2.0% | 16.7% | 5.1% | 12.4% |
| Parks & recreation programs | 12.2% | 25.0% | 5.6% | 8.0% | 11.7% | 2.6% | 10.9% |
| Code enforcement | 22.4% | 12.5% | 13.5% | 12.0% | 19.2% | 20.5% | 16.6% |
| Planning & zoning | 12.2% | 10.7% | 6.7% | 4.0% | 8.3% | 5.1% | 7.9% |
| Municipal court | 2.0% | 3.6% | 2.2% | 0.0% | 1.7% | 0.0% | 1.7% |
| Public transportation | 10.2% | 8.9% | 9.0% | 4.0% | 9.2% | 2.6% | 7.9% |

**Q5. Overall Priorities. Using the lists in Questions 1 and 3, which FOUR items do you think should be the TOP OVERALL PRIORITIES for the Unified Government over the next TWO years? (top 4) (cont.)**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

<u>Q5. Sum of top 4 choices (cont.)</u>

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Services for people living with developmental disabilities | 20.4% | 5.4% | 10.1% | 10.0% | 14.2% | 2.6% | 11.2% |
| Services for seniors (non-transportation) | 10.2% | 7.1% | 22.5% | 20.0% | 15.8% | 10.3% | 15.4% |
| Senior transportation | 2.0% | 5.4% | 3.4% | 8.0% | 5.0% | 2.6% | 4.5% |
| 3-1-1 Call Center | 0.0% | 7.1% | 7.9% | 4.0% | 5.0% | 2.6% | 5.0% |
| Property tax administration | 8.2% | 17.9% | 12.4% | 6.0% | 15.8% | 35.9% | 15.1% |
| Motor vehicle registration | 10.2% | 3.6% | 15.7% | 2.0% | 17.5% | 10.3% | 11.7% |
| Appraiser's Office services | 2.0% | 10.7% | 5.6% | 4.0% | 8.3% | 17.9% | 7.7% |
| County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park) | 6.1% | 12.5% | 7.9% | 4.0% | 9.2% | 2.6% | 7.7% |
| District Attorneys' Office | 4.1% | 7.1% | 12.4% | 0.0% | 5.0% | 17.9% | 7.4% |
| Local elections | 8.2% | 5.4% | 10.1% | 0.0% | 6.7% | 2.6% | 6.2% |
| Public health services | 16.3% | 25.0% | 18.0% | 4.0% | 13.3% | 12.8% | 15.1% |
| None chosen | 34.7% | 19.6% | 16.9% | 56.0% | 20.0% | 25.6% | 26.1% |

**Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

**Q6-1. Police visibility in residential neighborhoods**

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Very satisfied | 6.5% | 9.3% | 14.1% | 11.4% | 8.0% | 20.5% | 11.1% |
| Satisfied | 21.7% | 38.9% | 31.8% | 20.5% | 27.7% | 25.6% | 28.4% |
| Neutral | 21.7% | 20.4% | 29.4% | 20.5% | 23.2% | 35.9% | 25.0% |
| Dissatisfied | 30.4% | 22.2% | 17.6% | 31.8% | 25.0% | 12.8% | 23.2% |
| Very dissatisfied | 19.6% | 9.3% | 7.1% | 15.9% | 16.1% | 5.1% | 12.4% |

**Q6-2. Police visibility in commercial areas**

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Very satisfied | 8.9% | 7.4% | 8.9% | 5.0% | 7.2% | 19.4% | 8.7% |
| Satisfied | 31.1% | 44.4% | 34.2% | 22.5% | 24.7% | 29.0% | 30.9% |
| Neutral | 31.1% | 33.3% | 36.7% | 35.0% | 41.2% | 38.7% | 36.7% |
| Dissatisfied | 22.2% | 13.0% | 11.4% | 32.5% | 15.5% | 12.9% | 16.8% |
| Very dissatisfied | 6.7% | 1.9% | 8.9% | 5.0% | 11.3% | 0.0% | 6.9% |

**Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q6-3. Community appearance & maintenance** | | | | | | | |
| Very satisfied | 6.3% | 3.7% | 2.3% | 2.3% | 2.7% | 5.1% | 3.4% |
| Satisfied | 20.8% | 29.6% | 24.1% | 23.3% | 8.8% | 23.1% | 19.8% |
| Neutral | 31.3% | 24.1% | 26.4% | 23.3% | 19.5% | 12.8% | 22.9% |
| Dissatisfied | 20.8% | 35.2% | 27.6% | 34.9% | 45.1% | 41.0% | 35.2% |
| Very dissatisfied | 20.8% | 7.4% | 19.5% | 16.3% | 23.9% | 17.9% | 18.8% |
| **Q6-4. Community policing** | | | | | | | |
| Very satisfied | 6.5% | 9.6% | 6.3% | 7.1% | 4.6% | 14.3% | 7.2% |
| Satisfied | 30.4% | 26.9% | 37.5% | 21.4% | 25.9% | 14.3% | 27.5% |
| Neutral | 28.3% | 38.5% | 37.5% | 31.0% | 25.9% | 31.4% | 31.7% |
| Dissatisfied | 15.2% | 17.3% | 6.3% | 28.6% | 29.6% | 20.0% | 19.8% |
| Very dissatisfied | 19.6% | 7.7% | 12.5% | 11.9% | 13.9% | 20.0% | 13.8% |

**Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q6-5. Traffic law enforcement** | | | | | | | |
| Very satisfied | 14.0% | 3.7% | 3.9% | 12.2% | 5.5% | 7.7% | 6.9% |
| Satisfied | 18.6% | 38.9% | 31.6% | 26.8% | 15.6% | 28.2% | 25.4% |
| Neutral | 39.5% | 33.3% | 38.2% | 29.3% | 41.3% | 41.0% | 37.8% |
| Dissatisfied | 14.0% | 20.4% | 18.4% | 22.0% | 17.4% | 10.3% | 17.4% |
| Very dissatisfied | 14.0% | 3.7% | 7.9% | 9.8% | 20.2% | 12.8% | 12.4% |
| **Q6-6. Response time for police emergencies** | | | | | | | |
| Very satisfied | 14.0% | 16.0% | 15.4% | 16.2% | 5.2% | 13.3% | 12.1% |
| Satisfied | 37.2% | 42.0% | 32.3% | 13.5% | 34.4% | 50.0% | 34.6% |
| Neutral | 37.2% | 28.0% | 38.5% | 43.2% | 32.3% | 26.7% | 34.3% |
| Dissatisfied | 0.0% | 12.0% | 6.2% | 13.5% | 15.6% | 3.3% | 9.7% |
| Very dissatisfied | 11.6% | 2.0% | 7.7% | 13.5% | 12.5% | 6.7% | 9.3% |

**Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q6-7. Response time for fire emergencies** | | | | | | | |
| Very satisfied | 37.1% | 21.3% | 22.4% | 21.6% | 29.0% | 36.4% | 27.2% |
| Satisfied | 31.4% | 48.9% | 37.3% | 37.8% | 39.8% | 51.5% | 40.7% |
| Neutral | 28.6% | 23.4% | 37.3% | 29.7% | 24.7% | 12.1% | 26.9% |
| Dissatisfied | 0.0% | 4.3% | 1.5% | 0.0% | 3.2% | 0.0% | 1.9% |
| Very dissatisfied | 2.9% | 2.1% | 1.5% | 10.8% | 3.2% | 0.0% | 3.2% |
| **Q6-8. Response time for medical emergency calls** | | | | | | | |
| Very satisfied | 33.3% | 22.0% | 27.7% | 20.0% | 17.6% | 28.1% | 23.6% |
| Satisfied | 41.7% | 46.0% | 32.3% | 42.9% | 46.2% | 56.3% | 43.4% |
| Neutral | 16.7% | 22.0% | 35.4% | 28.6% | 31.9% | 15.6% | 27.2% |
| Dissatisfied | 5.6% | 6.0% | 4.6% | 0.0% | 3.3% | 0.0% | 3.6% |
| Very dissatisfied | 2.8% | 4.0% | 0.0% | 8.6% | 1.1% | 0.0% | 2.3% |

**Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| Q6-9. Animal control in your neighborhood | | | | | | | |
| Very satisfied | 17.5% | 12.0% | 11.3% | 11.6% | 6.4% | 8.8% | 10.4% |
| Satisfied | 15.0% | 28.0% | 17.5% | 23.3% | 13.6% | 38.2% | 20.2% |
| Neutral | 20.0% | 24.0% | 31.3% | 16.3% | 24.5% | 23.5% | 24.4% |
| Dissatisfied | 25.0% | 22.0% | 20.0% | 23.3% | 29.1% | 20.6% | 24.1% |
| Very dissatisfied | 22.5% | 14.0% | 20.0% | 25.6% | 26.4% | 8.8% | 21.0% |

**Q7. Which THREE of the public safety services listed in Question 6 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years? (top 3)**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q7. Sum of top 3 choices

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Police visibility in residential neighborhoods | 51.0% | 55.4% | 48.3% | 48.0% | 45.0% | 43.6% | 48.1% |
| Police visibility in commercial areas | 26.5% | 21.4% | 23.6% | 30.0% | 21.7% | 17.9% | 23.3% |
| Community appearance & maintenance | 36.7% | 57.1% | 49.4% | 32.0% | 50.0% | 46.2% | 46.7% |
| Community policing | 20.4% | 33.9% | 21.3% | 18.0% | 35.8% | 33.3% | 28.0% |
| Traffic law enforcement | 8.2% | 19.6% | 23.6% | 12.0% | 27.5% | 30.8% | 21.6% |
| Response time for police emergencies | 20.4% | 19.6% | 19.1% | 18.0% | 17.5% | 20.5% | 18.9% |
| Response time for fire emergencies | 8.2% | 7.1% | 11.2% | 0.0% | 3.3% | 10.3% | 6.5% |
| Response time for medical emergency calls | 12.2% | 7.1% | 14.6% | 2.0% | 10.8% | 12.8% | 10.4% |
| Animal control in your neighborhood | 34.7% | 33.9% | 30.3% | 34.0% | 33.3% | 30.8% | 32.8% |
| None chosen | 20.4% | 10.7% | 12.4% | 28.0% | 13.3% | 12.8% | 15.4% |

**Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q8-1. Maintenance of major City streets Citywide

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 13.0% | 1.9% | 1.2% | 2.4% | 2.6% | 5.1% | 3.7% |
| Satisfied | 30.4% | 15.1% | 20.9% | 23.8% | 20.0% | 23.1% | 21.5% |
| Neutral | 21.7% | 20.8% | 30.2% | 11.9% | 23.5% | 17.9% | 22.6% |
| Dissatisfied | 23.9% | 52.8% | 24.4% | 33.3% | 33.0% | 35.9% | 33.1% |
| Very dissatisfied | 10.9% | 9.4% | 23.3% | 28.6% | 20.9% | 17.9% | 19.2% |

Q8-2. Maintenance of streets in your neighborhood

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 10.9% | 1.9% | 1.1% | 7.3% | 3.5% | 2.6% | 3.9% |
| Satisfied | 34.8% | 18.5% | 27.6% | 17.1% | 15.8% | 12.8% | 21.0% |
| Neutral | 17.4% | 20.4% | 18.4% | 12.2% | 24.6% | 7.7% | 18.6% |
| Dissatisfied | 23.9% | 40.7% | 26.4% | 36.6% | 29.8% | 41.0% | 31.8% |
| Very dissatisfied | 13.0% | 18.5% | 26.4% | 26.8% | 26.3% | 35.9% | 24.7% |

**Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

**Q8-3. Maintenance of alleys in your neighborhood**

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 10.0% | 2.0% | 0.0% | 8.6% | 3.5% | 0.0% | 3.6% |
| Satisfied | 20.0% | 12.0% | 9.4% | 14.3% | 1.2% | 12.5% | 9.8% |
| Neutral | 25.0% | 24.0% | 35.9% | 20.0% | 43.0% | 21.9% | 31.3% |
| Dissatisfied | 25.0% | 38.0% | 31.3% | 17.1% | 26.7% | 21.9% | 27.7% |
| Very dissatisfied | 20.0% | 24.0% | 23.4% | 40.0% | 25.6% | 43.8% | 27.7% |

**Q8-4. Maintenance of sidewalks in your neighborhood**

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 6.8% | 1.9% | 2.6% | 8.3% | 3.1% | 3.1% | 3.8% |
| Satisfied | 27.3% | 20.8% | 13.0% | 13.9% | 2.1% | 12.5% | 13.0% |
| Neutral | 29.5% | 20.8% | 22.1% | 27.8% | 18.8% | 18.8% | 22.2% |
| Dissatisfied | 15.9% | 39.6% | 39.0% | 19.4% | 33.3% | 28.1% | 31.4% |
| Very dissatisfied | 20.5% | 17.0% | 23.4% | 30.6% | 42.7% | 37.5% | 29.6% |

**Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q8-5. Maintenance of curbs in your neighborhood

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Very satisfied | 6.7% | 2.0% | 3.9% | 8.3% | 2.9% | 2.7% | 4.0% |
| Satisfied | 26.7% | 22.0% | 11.7% | 16.7% | 7.6% | 8.1% | 14.0% |
| Neutral | 31.1% | 14.0% | 27.3% | 30.6% | 28.6% | 13.5% | 25.1% |
| Dissatisfied | 17.8% | 48.0% | 29.9% | 16.7% | 26.7% | 27.0% | 28.3% |
| Very dissatisfied | 17.8% | 14.0% | 27.3% | 27.8% | 34.3% | 48.6% | 28.6% |

Q8-6. Maintenance of street signs/traffic signals

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Very satisfied | 8.9% | 3.8% | 7.1% | 12.8% | 4.4% | 10.5% | 7.0% |
| Satisfied | 28.9% | 36.5% | 32.1% | 30.8% | 32.7% | 23.7% | 31.5% |
| Neutral | 37.8% | 36.5% | 35.7% | 23.1% | 36.3% | 36.8% | 35.0% |
| Dissatisfied | 13.3% | 15.4% | 7.1% | 15.4% | 10.6% | 26.3% | 12.9% |
| Very dissatisfied | 11.1% | 7.7% | 17.9% | 17.9% | 15.9% | 2.6% | 13.5% |

**Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| Q8-7. Maintenance of Downtown parking lots | | | | | | | |
| Very satisfied | 10.0% | 2.5% | 1.6% | 10.8% | 5.7% | 3.7% | 5.5% |
| Satisfied | 40.0% | 30.0% | 27.4% | 24.3% | 25.3% | 11.1% | 27.0% |
| Neutral | 35.0% | 55.0% | 45.2% | 32.4% | 50.6% | 70.4% | 47.4% |
| Dissatisfied | 10.0% | 12.5% | 14.5% | 18.9% | 11.5% | 7.4% | 12.6% |
| Very dissatisfied | 5.0% | 0.0% | 11.3% | 13.5% | 6.9% | 7.4% | 7.5% |
| Q8-8. Overall appearance of Downtown including lighting, landscaping, & planter boxes | | | | | | | |
| Very satisfied | 8.9% | 6.4% | 3.7% | 11.1% | 3.8% | 8.8% | 6.0% |
| Satisfied | 24.4% | 34.0% | 24.7% | 27.8% | 25.5% | 17.6% | 25.8% |
| Neutral | 37.8% | 34.0% | 39.5% | 25.0% | 46.2% | 58.8% | 41.0% |
| Dissatisfied | 15.6% | 21.3% | 19.8% | 19.4% | 17.0% | 8.8% | 17.5% |
| Very dissatisfied | 13.3% | 4.3% | 12.3% | 16.7% | 7.5% | 5.9% | 9.7% |

**Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q8-9. Maintenance of City buildings** | | | | | | | |
| Very satisfied | 12.8% | 6.1% | 7.7% | 13.9% | 3.2% | 6.7% | 7.3% |
| Satisfied | 28.2% | 38.8% | 23.1% | 27.8% | 33.7% | 40.0% | 31.2% |
| Neutral | 43.6% | 44.9% | 48.7% | 33.3% | 50.5% | 50.0% | 46.5% |
| Dissatisfied | 10.3% | 8.2% | 11.5% | 22.2% | 6.3% | 3.3% | 9.8% |
| Very dissatisfied | 5.1% | 2.0% | 9.0% | 2.8% | 6.3% | 0.0% | 5.2% |
| **Q8-10. Snow removal on major City streets** | | | | | | | |
| Very satisfied | 13.0% | 14.8% | 15.9% | 16.7% | 9.8% | 17.9% | 13.9% |
| Satisfied | 43.5% | 40.7% | 45.5% | 40.5% | 49.1% | 38.5% | 44.4% |
| Neutral | 28.3% | 33.3% | 19.3% | 26.2% | 20.5% | 23.1% | 23.9% |
| Dissatisfied | 8.7% | 7.4% | 11.4% | 7.1% | 13.4% | 7.7% | 10.2% |
| Very dissatisfied | 6.5% | 3.7% | 8.0% | 9.5% | 7.1% | 12.8% | 7.6% |

**Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q8-11. Snow removal on neighborhood streets

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 8.3% | 5.4% | 4.7% | 7.1% | 8.8% | 10.3% | 7.3% |
| Satisfied | 35.4% | 33.9% | 36.0% | 33.3% | 27.4% | 17.9% | 31.0% |
| Neutral | 29.2% | 14.3% | 25.6% | 9.5% | 11.5% | 12.8% | 17.2% |
| Dissatisfied | 16.7% | 37.5% | 11.6% | 19.0% | 31.0% | 33.3% | 24.7% |
| Very dissatisfied | 10.4% | 8.9% | 22.1% | 31.0% | 21.2% | 25.6% | 19.8% |

Q8-12. Overall cleanliness of streets & other public areas

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 8.3% | 1.9% | 1.2% | 12.5% | 2.6% | 2.7% | 4.0% |
| Satisfied | 12.5% | 28.3% | 20.5% | 17.5% | 13.2% | 8.1% | 16.8% |
| Neutral | 37.5% | 26.4% | 25.3% | 27.5% | 29.8% | 29.7% | 29.1% |
| Dissatisfied | 22.9% | 32.1% | 24.1% | 15.0% | 31.6% | 43.2% | 28.3% |
| Very dissatisfied | 18.8% | 11.3% | 28.9% | 27.5% | 22.8% | 16.2% | 21.9% |

**Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q8-13. Maintenance of stormwater drainage system in your neighborhood

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 9.1% | 4.2% | 6.0% | 12.2% | 4.7% | 2.8% | 6.1% |
| Satisfied | 38.6% | 33.3% | 27.7% | 29.3% | 20.8% | 11.1% | 26.3% |
| Neutral | 38.6% | 39.6% | 39.8% | 34.1% | 32.1% | 50.0% | 37.7% |
| Dissatisfied | 6.8% | 18.8% | 14.5% | 17.1% | 17.0% | 19.4% | 15.6% |
| Very dissatisfied | 6.8% | 4.2% | 12.0% | 7.3% | 25.5% | 16.7% | 14.2% |

**Q9. Which THREE of the maintenance services listed in Question 8 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

<u>Q9. Sum of top 3 choices</u>

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Maintenance of major City streets Citywide | 32.7% | 42.9% | 47.2% | 22.0% | 29.2% | 28.2% | 34.5% |
| Maintenance of streets in your neighborhood | 22.4% | 48.2% | 46.1% | 32.0% | 41.7% | 69.2% | 42.7% |
| Maintenance of alleys in your neighborhood | 20.4% | 50.0% | 5.6% | 18.0% | 8.3% | 33.3% | 18.6% |
| Maintenance of sidewalks in your neighborhood | 6.1% | 17.9% | 25.8% | 28.0% | 35.8% | 25.6% | 25.6% |
| Maintenance of curbs in your neighborhood | 6.1% | 3.6% | 11.2% | 12.0% | 20.8% | 23.1% | 13.6% |
| Maintenance of street signs/traffic signals | 26.5% | 8.9% | 11.2% | 4.0% | 11.7% | 7.7% | 11.7% |
| Maintenance of Downtown parking lots | 4.1% | 0.0% | 3.4% | 6.0% | 0.8% | 0.0% | 2.2% |
| Overall appearance of Downtown including lighting, landscaping & planter boxes | 18.4% | 12.5% | 18.0% | 6.0% | 5.0% | 10.3% | 11.2% |

**Q9. Which THREE of the maintenance services listed in Question 8 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3) (cont.)**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| Q9. Sum of top 3 choices (cont.) | | | | | | | |
| Maintenance of City buildings | 0.0% | 0.0% | 4.5% | 4.0% | 5.8% | 0.0% | 3.2% |
| Snow removal on major City streets | 22.4% | 3.6% | 9.0% | 10.0% | 8.3% | 7.7% | 9.7% |
| Snow removal on neighborhood streets | 22.4% | 25.0% | 18.0% | 26.0% | 25.0% | 30.8% | 23.8% |
| Overall cleanliness of streets & other public areas | 20.4% | 39.3% | 41.6% | 18.0% | 35.8% | 23.1% | 32.3% |
| Maintenance of stormwater drainage system in your neighborhood | 6.1% | 19.6% | 15.7% | 8.0% | 21.7% | 7.7% | 15.1% |
| None chosen | 22.4% | 7.1% | 10.1% | 32.0% | 15.0% | 10.3% | 15.4% |

**Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q10-1. Overall park & equipment maintenance** | | | | | | | |
| Very satisfied | 13.9% | 8.9% | 4.3% | 14.3% | 1.1% | 13.0% | 7.1% |
| Satisfied | 30.6% | 31.1% | 27.1% | 11.4% | 25.0% | 34.8% | 26.3% |
| Neutral | 36.1% | 37.8% | 34.3% | 54.3% | 44.3% | 34.8% | 40.4% |
| Dissatisfied | 13.9% | 15.6% | 25.7% | 11.4% | 19.3% | 17.4% | 18.5% |
| Very dissatisfied | 5.6% | 6.7% | 8.6% | 8.6% | 10.2% | 0.0% | 7.7% |
| **Q10-2. Access to walking & biking trails** | | | | | | | |
| Very satisfied | 14.3% | 10.2% | 4.2% | 8.1% | 1.1% | 8.0% | 6.4% |
| Satisfied | 14.3% | 24.5% | 23.6% | 10.8% | 8.0% | 20.0% | 16.3% |
| Neutral | 38.1% | 38.8% | 30.6% | 48.6% | 40.9% | 40.0% | 38.7% |
| Dissatisfied | 16.7% | 18.4% | 27.8% | 18.9% | 31.8% | 16.0% | 24.0% |
| Very dissatisfied | 16.7% | 8.2% | 13.9% | 13.5% | 18.2% | 16.0% | 14.7% |

**Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")**

N=403

| | \multicolumn{6}{c|}{District 4 Neighborhoods} | Total |
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Q10-3. Access to a local park** | | | | | | | |
| Very satisfied | 11.6% | 14.3% | 6.4% | 13.2% | 3.0% | 10.7% | 8.4% |
| Satisfied | 32.6% | 44.9% | 51.3% | 34.2% | 38.4% | 35.7% | 40.9% |
| Neutral | 39.5% | 32.7% | 25.6% | 42.1% | 29.3% | 39.3% | 32.5% |
| Dissatisfied | 14.0% | 8.2% | 14.1% | 7.9% | 20.2% | 14.3% | 14.3% |
| Very dissatisfied | 2.3% | 0.0% | 2.6% | 2.6% | 9.1% | 0.0% | 3.9% |
| **Q10-4. Access to community centers** | | | | | | | |
| Very satisfied | 13.2% | 8.9% | 2.8% | 12.5% | 3.7% | 7.4% | 6.9% |
| Satisfied | 15.8% | 28.9% | 26.4% | 22.5% | 18.3% | 25.9% | 22.7% |
| Neutral | 47.4% | 40.0% | 34.7% | 40.0% | 36.6% | 44.4% | 39.1% |
| Dissatisfied | 18.4% | 17.8% | 22.2% | 7.5% | 35.4% | 14.8% | 22.0% |
| Very dissatisfied | 5.3% | 4.4% | 13.9% | 17.5% | 6.1% | 7.4% | 9.2% |

**Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q10-5. Availability of outdoor athletic fields** | | | | | | | |
| Very satisfied | 12.5% | 8.5% | 1.6% | 13.5% | 3.7% | 9.1% | 6.9% |
| Satisfied | 17.5% | 27.7% | 30.6% | 18.9% | 24.4% | 18.2% | 24.1% |
| Neutral | 45.0% | 44.7% | 43.5% | 51.4% | 39.0% | 36.4% | 43.1% |
| Dissatisfied | 17.5% | 14.9% | 12.9% | 5.4% | 23.2% | 27.3% | 16.9% |
| Very dissatisfied | 7.5% | 4.3% | 11.3% | 10.8% | 9.8% | 9.1% | 9.0% |
| **Q10-6. Sunflower Hills Golf Course** | | | | | | | |
| Very satisfied | 12.0% | 3.6% | 7.1% | 3.8% | 5.2% | 5.3% | 6.1% |
| Satisfied | 40.0% | 25.0% | 35.7% | 23.1% | 19.0% | 31.6% | 27.8% |
| Neutral | 48.0% | 64.3% | 47.6% | 65.4% | 55.2% | 57.9% | 55.6% |
| Dissatisfied | 0.0% | 0.0% | 7.1% | 0.0% | 10.3% | 5.3% | 5.1% |
| Very dissatisfied | 0.0% | 7.1% | 2.4% | 7.7% | 10.3% | 0.0% | 5.6% |

**Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q10-7. Parkwood Pool** | | | | | | | |
| Very satisfied | 9.4% | 2.1% | 0.0% | 2.9% | 3.0% | 0.0% | 3.0% |
| Satisfied | 12.5% | 14.9% | 20.9% | 8.8% | 3.0% | 14.3% | 11.4% |
| Neutral | 43.8% | 31.9% | 55.8% | 38.2% | 40.9% | 57.1% | 42.8% |
| Dissatisfied | 12.5% | 21.3% | 7.0% | 5.9% | 13.6% | 7.1% | 12.3% |
| Very dissatisfied | 21.9% | 29.8% | 16.3% | 44.1% | 39.4% | 21.4% | 30.5% |
| **Q10-8. Spray parks** | | | | | | | |
| Very satisfied | 9.4% | 7.3% | 4.0% | 3.0% | 4.5% | 5.3% | 5.4% |
| Satisfied | 28.1% | 22.0% | 28.0% | 18.2% | 13.4% | 15.8% | 20.7% |
| Neutral | 40.6% | 41.5% | 54.0% | 45.5% | 47.8% | 36.8% | 45.9% |
| Dissatisfied | 12.5% | 24.4% | 10.0% | 9.1% | 20.9% | 36.8% | 17.8% |
| Very dissatisfied | 9.4% | 4.9% | 4.0% | 24.2% | 13.4% | 5.3% | 10.3% |

**Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q10-9. Youth recreation programs** | | | | | | | |
| Very satisfied | 12.1% | 9.8% | 0.0% | 2.8% | 1.5% | 0.0% | 4.1% |
| Satisfied | 15.2% | 17.1% | 27.1% | 16.7% | 9.0% | 16.7% | 16.5% |
| Neutral | 39.4% | 31.7% | 27.1% | 36.1% | 49.3% | 38.9% | 37.9% |
| Dissatisfied | 24.2% | 19.5% | 20.8% | 13.9% | 22.4% | 33.3% | 21.4% |
| Very dissatisfied | 9.1% | 22.0% | 25.0% | 30.6% | 17.9% | 11.1% | 20.2% |
| **Q10-10. Adult recreation programs** | | | | | | | |
| Very satisfied | 8.6% | 12.2% | 0.0% | 8.3% | 1.4% | 5.0% | 5.2% |
| Satisfied | 14.3% | 12.2% | 22.0% | 11.1% | 7.2% | 15.0% | 13.1% |
| Neutral | 37.1% | 43.9% | 36.0% | 27.8% | 50.7% | 45.0% | 41.0% |
| Dissatisfied | 28.6% | 22.0% | 22.0% | 25.0% | 21.7% | 35.0% | 24.3% |
| Very dissatisfied | 11.4% | 9.8% | 20.0% | 27.8% | 18.8% | 0.0% | 16.3% |

**Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q10-11. Programs for seniors** | | | | | | | |
| Very satisfied | 17.9% | 13.2% | 2.1% | 9.4% | 1.6% | 0.0% | 6.6% |
| Satisfied | 10.7% | 13.2% | 20.8% | 9.4% | 9.5% | 10.5% | 12.7% |
| Neutral | 28.6% | 44.7% | 39.6% | 40.6% | 46.0% | 57.9% | 42.5% |
| Dissatisfied | 28.6% | 18.4% | 18.8% | 25.0% | 19.0% | 31.6% | 21.9% |
| Very dissatisfied | 14.3% | 10.5% | 18.8% | 15.6% | 23.8% | 0.0% | 16.2% |
| **Q10-12. Skateboard parks** | | | | | | | |
| Very satisfied | 10.7% | 2.8% | 0.0% | 3.8% | 2.1% | 0.0% | 3.0% |
| Satisfied | 14.3% | 16.7% | 17.4% | 11.5% | 6.3% | 12.5% | 13.0% |
| Neutral | 35.7% | 47.2% | 54.3% | 38.5% | 58.3% | 50.0% | 49.0% |
| Dissatisfied | 7.1% | 19.4% | 15.2% | 26.9% | 27.1% | 25.0% | 20.0% |
| Very dissatisfied | 32.1% | 13.9% | 13.0% | 19.2% | 6.3% | 12.5% | 15.0% |

**Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q10-13. Tennis courts** | | | | | | | |
| Very satisfied | 14.3% | 7.9% | 0.0% | 6.5% | 1.8% | 5.6% | 5.1% |
| Satisfied | 17.9% | 10.5% | 17.8% | 25.8% | 7.3% | 11.1% | 14.4% |
| Neutral | 21.4% | 50.0% | 51.1% | 29.0% | 49.1% | 61.1% | 44.2% |
| Dissatisfied | 10.7% | 18.4% | 15.6% | 29.0% | 20.0% | 22.2% | 19.1% |
| Very dissatisfied | 35.7% | 13.2% | 15.6% | 9.7% | 21.8% | 0.0% | 17.2% |
| **Q10-14. Futsal courts** | | | | | | | |
| Very satisfied | 14.3% | 3.1% | 0.0% | 3.6% | 2.0% | 12.5% | 4.6% |
| Satisfied | 17.9% | 21.9% | 27.9% | 17.9% | 14.0% | 25.0% | 20.3% |
| Neutral | 35.7% | 53.1% | 53.5% | 42.9% | 64.0% | 37.5% | 50.8% |
| Dissatisfied | 14.3% | 12.5% | 11.6% | 21.4% | 14.0% | 25.0% | 15.2% |
| Very dissatisfied | 17.9% | 9.4% | 7.0% | 14.3% | 6.0% | 0.0% | 9.1% |

**Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| Q10-15. Ease of registering for recreation programs | | | | | | | |
| Very satisfied | 14.3% | 12.2% | 0.0% | 3.1% | 2.0% | 5.9% | 5.6% |
| Satisfied | 21.4% | 14.6% | 18.8% | 18.8% | 8.2% | 23.5% | 16.3% |
| Neutral | 42.9% | 39.0% | 62.5% | 46.9% | 63.3% | 41.2% | 51.6% |
| Dissatisfied | 10.7% | 17.1% | 10.4% | 25.0% | 12.2% | 17.6% | 14.9% |
| Very dissatisfied | 10.7% | 17.1% | 8.3% | 6.3% | 14.3% | 11.8% | 11.6% |
| Q10-16. Cost of recreation programs | | | | | | | |
| Very satisfied | 20.8% | 2.8% | 0.0% | 3.3% | 1.9% | 11.1% | 4.8% |
| Satisfied | 12.5% | 8.3% | 13.3% | 10.0% | 9.3% | 22.2% | 11.6% |
| Neutral | 45.8% | 50.0% | 64.4% | 63.3% | 48.1% | 27.8% | 52.2% |
| Dissatisfied | 16.7% | 25.0% | 17.8% | 6.7% | 24.1% | 27.8% | 19.8% |
| Very dissatisfied | 4.2% | 13.9% | 4.4% | 16.7% | 16.7% | 11.1% | 11.6% |

**Q11. Which THREE of the Parks and Recreation issues listed in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q11. Sum of top 3 choices** | | | | | | | |
| Overall park & equipment maintenance | 24.5% | 32.1% | 39.3% | 16.0% | 38.3% | 23.1% | 31.8% |
| Access to walking & biking trails | 34.7% | 23.2% | 32.6% | 26.0% | 32.5% | 28.2% | 30.3% |
| Access to a local park | 10.2% | 7.1% | 19.1% | 0.0% | 17.5% | 12.8% | 12.9% |
| Access to community centers | 14.3% | 8.9% | 20.2% | 10.0% | 16.7% | 17.9% | 15.4% |
| Availability of outdoor athletic fields | 12.2% | 14.3% | 7.9% | 2.0% | 5.0% | 12.8% | 8.2% |
| Sunflower Hills Golf Course | 2.0% | 0.0% | 0.0% | 0.0% | 3.3% | 12.8% | 2.5% |
| Parkwood Pool | 26.5% | 37.5% | 10.1% | 34.0% | 19.2% | 15.4% | 22.1% |
| Spray parks | 4.1% | 12.5% | 4.5% | 8.0% | 7.5% | 5.1% | 6.9% |
| Youth recreation programs | 18.4% | 37.5% | 28.1% | 22.0% | 27.5% | 20.5% | 26.6% |
| Adult recreation programs | 14.3% | 28.6% | 22.5% | 16.0% | 18.3% | 25.6% | 20.6% |
| Programs for seniors | 20.4% | 19.6% | 14.6% | 20.0% | 18.3% | 23.1% | 18.6% |
| Skate board parks | 2.0% | 1.8% | 2.2% | 8.0% | 0.0% | 0.0% | 2.0% |

**Q11. Which THREE of the Parks and Recreation issues listed in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3) (cont.)**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| Q11. Sum of top 3 choices (cont.) | | | | | | | |
| Tennis courts | 6.1% | 5.4% | 4.5% | 0.0% | 0.8% | 5.1% | 3.2% |
| Ease of registering for recreation programs | 2.0% | 12.5% | 4.5% | 8.0% | 5.0% | 15.4% | 6.9% |
| Cost of recreation programs | 12.2% | 16.1% | 9.0% | 10.0% | 9.2% | 10.3% | 10.7% |
| None chosen | 28.6% | 12.5% | 21.3% | 40.0% | 20.8% | 20.5% | 23.1% |

## Q12. Where do you find information about the Unified Government programs and services?

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q12. Where do you find information about Unified Government programs & services

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| UGTV (Google Ch 41, Spectrum Ch 2) | 16.3% | 16.1% | 9.0% | 26.0% | 16.7% | 17.9% | 16.1% |
| The Citizen newsletter | 34.7% | 33.9% | 25.8% | 44.0% | 32.5% | 28.2% | 32.5% |
| eNews weekly email | 6.1% | 10.7% | 9.0% | 16.0% | 9.2% | 5.1% | 9.4% |
| Unified Government website | 28.6% | 23.2% | 49.4% | 38.0% | 36.7% | 59.0% | 39.0% |
| Social media-Facebook, Twitter, Instagram, YouTube | 42.9% | 30.4% | 44.9% | 24.0% | 42.5% | 43.6% | 39.2% |
| Nextdoor | 6.1% | 17.9% | 25.8% | 20.0% | 22.5% | 17.9% | 19.9% |
| Unified Government public meetings | 14.3% | 14.3% | 5.6% | 12.0% | 11.7% | 2.6% | 10.2% |
| Local television | 53.1% | 57.1% | 44.9% | 62.0% | 39.2% | 28.2% | 46.4% |
| Local newspapers | 14.3% | 23.2% | 27.0% | 26.0% | 15.8% | 17.9% | 20.6% |
| Neighborhood meetings | 22.4% | 23.2% | 2.2% | 4.0% | 26.7% | 0.0% | 14.9% |
| Other | 8.2% | 3.6% | 5.6% | 8.0% | 5.8% | 5.1% | 6.0% |

**Q13. Which TWO of the methods listed in Question 12 are your PREFERRED ways of getting information about the Unified Government? (top 2)**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q13. Sum of top 2 choices

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| UGTV (Google Ch 41, Spectrum Ch 2) | 4.1% | 8.9% | 5.6% | 16.0% | 10.8% | 15.4% | 9.7% |
| The Citizen newsletter | 22.4% | 28.6% | 14.6% | 18.0% | 25.8% | 25.6% | 22.3% |
| eNews weekly email | 4.1% | 16.1% | 22.5% | 8.0% | 10.8% | 7.7% | 12.7% |
| Unified Government website | 22.4% | 16.1% | 33.7% | 24.0% | 29.2% | 33.3% | 27.3% |
| Social media-Facebook, Twitter, Instagram, YouTube | 26.5% | 25.0% | 30.3% | 8.0% | 28.3% | 35.9% | 26.3% |
| Nextdoor | 4.1% | 7.1% | 11.2% | 6.0% | 9.2% | 7.7% | 8.2% |
| Unified Government public meetings | 8.2% | 3.6% | 4.5% | 0.0% | 3.3% | 5.1% | 4.0% |
| Local television | 36.7% | 33.9% | 25.8% | 34.0% | 28.3% | 12.8% | 28.8% |
| Local newspapers | 4.1% | 7.1% | 13.5% | 4.0% | 7.5% | 12.8% | 8.4% |
| Neighborhood meetings | 6.1% | 12.5% | 0.0% | 2.0% | 15.0% | 0.0% | 7.2% |
| Other | 6.1% | 1.8% | 6.7% | 8.0% | 1.7% | 0.0% | 4.0% |
| None chosen | 26.5% | 17.9% | 12.4% | 34.0% | 12.5% | 20.5% | 18.4% |

**Q14. The Unified Government uses social media to share information with the public. Please indicate whether you have used any of the following Unified Government social media channels. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q14-1. Facebook** | | | | | | | |
| Yes | 52.4% | 45.7% | 49.3% | 34.1% | 47.3% | 58.3% | 47.7% |
| No | 47.6% | 54.3% | 50.7% | 65.9% | 52.7% | 41.7% | 52.3% |
| **Q14-2. Twitter** | | | | | | | |
| Yes | 12.1% | 9.5% | 18.8% | 15.4% | 9.5% | 13.9% | 13.0% |
| No | 87.9% | 90.5% | 81.2% | 84.6% | 90.5% | 86.1% | 87.0% |
| **Q14-3. Instagram** | | | | | | | |
| Yes | 20.0% | 12.2% | 13.0% | 24.4% | 9.9% | 11.4% | 14.0% |
| No | 80.0% | 87.8% | 87.0% | 75.6% | 90.1% | 88.6% | 86.0% |
| **Q14-4. Nextdoor** | | | | | | | |
| Yes | 21.6% | 32.5% | 42.4% | 26.3% | 35.0% | 25.0% | 32.6% |
| No | 78.4% | 67.5% | 57.6% | 73.7% | 65.0% | 75.0% | 67.4% |

**Q14. The Unified Government uses social media to share information with the public. Please indicate whether you have used any of the following Unified Government social media channels. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q14-5. YouTube** | | | | | | | |
| Yes | 31.4% | 22.7% | 23.2% | 36.4% | 19.4% | 22.2% | 24.4% |
| No | 68.6% | 77.3% | 76.8% | 63.6% | 80.6% | 77.8% | 75.6% |
| **Q14-6. LinkedIn** | | | | | | | |
| Yes | 12.1% | 12.2% | 2.9% | 10.8% | 4.1% | 5.7% | 6.7% |
| No | 87.9% | 87.8% | 97.1% | 89.2% | 95.9% | 94.3% | 93.3% |

**Q14a. If you have used ANY of the Unified Governments social media services listed in Question 14, please indicate whether you agree with the following statement: "The information I receive from the Unified Government social media keeps me informed about what is happening in Wyandotte County." (without "don't know")**

N=244

|  | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
|  | 1 | 2 | 3 | 4 | 5 | 6 | |

Q14a. Information I receive from Unified Government social media keeps me informed about what is happening in Wyandotte County

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Agree | 77.3% | 65.2% | 58.0% | 80.0% | 61.9% | 92.0% | 68.5% |
| Disagree | 22.7% | 34.8% | 42.0% | 20.0% | 38.1% | 8.0% | 31.5% |

**Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

**Q15-1. Overall quality of information about Unified Government programs & services**

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Very satisfied | 10.3% | 4.4% | 4.1% | 16.1% | 3.0% | 6.3% | 5.9% |
| Satisfied | 28.2% | 28.9% | 26.0% | 12.9% | 24.0% | 40.6% | 26.3% |
| Neutral | 41.0% | 35.6% | 39.7% | 41.9% | 39.0% | 28.1% | 38.1% |
| Dissatisfied | 12.8% | 28.9% | 21.9% | 12.9% | 25.0% | 12.5% | 20.9% |
| Very dissatisfied | 7.7% | 2.2% | 8.2% | 16.1% | 9.0% | 12.5% | 8.8% |

**Q15-2. Efforts to keep you informed about local issues**

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Very satisfied | 2.3% | 4.3% | 4.1% | 14.3% | 1.9% | 6.3% | 4.5% |
| Satisfied | 37.2% | 26.1% | 19.2% | 20.0% | 21.4% | 50.0% | 26.2% |
| Neutral | 25.6% | 41.3% | 35.6% | 25.7% | 31.1% | 18.8% | 31.0% |
| Dissatisfied | 16.3% | 21.7% | 32.9% | 31.4% | 33.0% | 15.6% | 27.4% |
| Very dissatisfied | 18.6% | 6.5% | 8.2% | 8.6% | 12.6% | 9.4% | 10.8% |

**Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q15-3. Public involvement in local decision making** | | | | | | | |
| Very satisfied | 2.5% | 6.7% | 0.0% | 8.1% | 2.1% | 3.6% | 3.1% |
| Satisfied | 25.0% | 24.4% | 16.2% | 16.2% | 13.5% | 10.7% | 17.2% |
| Neutral | 25.0% | 31.1% | 37.8% | 35.1% | 37.5% | 46.4% | 35.6% |
| Dissatisfied | 32.5% | 26.7% | 27.0% | 24.3% | 24.0% | 28.6% | 26.6% |
| Very dissatisfied | 15.0% | 11.1% | 18.9% | 16.2% | 22.9% | 10.7% | 17.5% |
| **Q15-4. Unified Government website** | | | | | | | |
| Very satisfied | 7.3% | 5.4% | 5.6% | 7.9% | 3.3% | 7.1% | 5.6% |
| Satisfied | 29.3% | 32.4% | 33.8% | 23.7% | 37.4% | 35.7% | 33.0% |
| Neutral | 53.7% | 54.1% | 40.8% | 44.7% | 46.2% | 42.9% | 46.4% |
| Dissatisfied | 0.0% | 8.1% | 14.1% | 15.8% | 8.8% | 14.3% | 10.1% |
| Very dissatisfied | 9.8% | 0.0% | 5.6% | 7.9% | 4.4% | 0.0% | 4.9% |

**Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q15-5. The Citizen newsletter** | | | | | | | |
| Very satisfied | 12.1% | 10.0% | 8.5% | 17.2% | 4.9% | 20.0% | 10.1% |
| Satisfied | 60.6% | 37.5% | 32.2% | 24.1% | 34.1% | 36.0% | 36.6% |
| Neutral | 18.2% | 37.5% | 44.1% | 51.7% | 51.2% | 44.0% | 42.9% |
| Dissatisfied | 0.0% | 10.0% | 10.2% | 3.4% | 7.3% | 0.0% | 6.3% |
| Very dissatisfied | 9.1% | 5.0% | 5.1% | 3.4% | 2.4% | 0.0% | 4.1% |
| **Q15-6. Unified Government eNews newsletter** | | | | | | | |
| Very satisfied | 10.0% | 7.7% | 4.3% | 18.5% | 9.5% | 13.6% | 9.6% |
| Satisfied | 46.7% | 25.6% | 23.4% | 14.8% | 25.4% | 31.8% | 27.2% |
| Neutral | 30.0% | 46.2% | 59.6% | 59.3% | 49.2% | 50.0% | 49.6% |
| Dissatisfied | 3.3% | 17.9% | 6.4% | 3.7% | 12.7% | 0.0% | 8.8% |
| Very dissatisfied | 10.0% | 2.6% | 6.4% | 3.7% | 3.2% | 4.5% | 4.8% |

**Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q15-7. Unified Government social media** | | | | | | | |
| Very satisfied | 7.1% | 2.7% | 1.7% | 11.5% | 6.0% | 19.0% | 6.3% |
| Satisfied | 39.3% | 21.6% | 22.4% | 19.2% | 16.4% | 33.3% | 23.2% |
| Neutral | 42.9% | 70.3% | 46.6% | 46.2% | 62.7% | 42.9% | 54.0% |
| Dissatisfied | 3.6% | 5.4% | 17.2% | 19.2% | 7.5% | 0.0% | 9.7% |
| Very dissatisfied | 7.1% | 0.0% | 12.1% | 3.8% | 7.5% | 4.8% | 6.8% |
| **Q15-8. myWyco app-property taxes** | | | | | | | |
| Very satisfied | 10.3% | 7.3% | 14.3% | 12.5% | 7.3% | 7.7% | 10.0% |
| Satisfied | 34.5% | 24.4% | 32.9% | 25.0% | 23.2% | 23.1% | 27.1% |
| Neutral | 31.0% | 31.7% | 28.6% | 37.5% | 48.8% | 46.2% | 37.9% |
| Dissatisfied | 3.4% | 19.5% | 18.6% | 9.4% | 8.5% | 7.7% | 12.1% |
| Very dissatisfied | 20.7% | 17.1% | 5.7% | 15.6% | 12.2% | 15.4% | 12.9% |

**Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q15-9. myWyco app-3-1-1 service requests** | | | | | | | |
| Very satisfied | 11.1% | 14.3% | 9.5% | 11.5% | 15.3% | 10.3% | 12.5% |
| Satisfied | 40.7% | 37.1% | 25.4% | 11.5% | 22.4% | 24.1% | 26.0% |
| Neutral | 40.7% | 28.6% | 41.3% | 46.2% | 45.9% | 51.7% | 42.6% |
| Dissatisfied | 0.0% | 8.6% | 19.0% | 15.4% | 8.2% | 6.9% | 10.6% |
| Very dissatisfied | 7.4% | 11.4% | 4.8% | 15.4% | 8.2% | 6.9% | 8.3% |
| **Q15-10. myWyco app-Municipal Court payments** | | | | | | | |
| Very satisfied | 6.9% | 3.1% | 12.0% | 16.0% | 6.6% | 5.9% | 8.4% |
| Satisfied | 31.0% | 28.1% | 24.0% | 12.0% | 14.8% | 5.9% | 20.1% |
| Neutral | 44.8% | 59.4% | 52.0% | 48.0% | 65.6% | 58.8% | 56.1% |
| Dissatisfied | 10.3% | 6.3% | 8.0% | 8.0% | 6.6% | 5.9% | 7.5% |
| Very dissatisfied | 6.9% | 3.1% | 4.0% | 16.0% | 6.6% | 23.5% | 7.9% |

**Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| **Q15-11. Online maps** | | | | | | | |
| Very satisfied | 7.1% | 3.0% | 3.8% | 3.6% | 9.7% | 5.3% | 5.9% |
| Satisfied | 28.6% | 33.3% | 30.8% | 17.9% | 11.3% | 15.8% | 22.5% |
| Neutral | 50.0% | 48.5% | 48.1% | 71.4% | 66.1% | 73.7% | 58.6% |
| Dissatisfied | 7.1% | 9.1% | 11.5% | 3.6% | 6.5% | 5.3% | 7.7% |
| Very dissatisfied | 7.1% | 6.1% | 5.8% | 3.6% | 6.5% | 0.0% | 5.4% |

**Q16. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live. (without "don't know")**

N=403

| | District 4 Neighborhoods | | | | | | Total |
| | 1 | 2 | 3 | 4 | 5 | 6 | |
|---|---|---|---|---|---|---|---|
| **Q16-1. Crime** | | | | | | | |
| Major problem | 55.8% | 57.7% | 41.7% | 50.0% | 43.1% | 48.6% | 47.6% |
| Minor problem | 30.2% | 23.1% | 33.3% | 36.1% | 47.7% | 42.9% | 37.0% |
| Not a problem | 14.0% | 19.2% | 25.0% | 13.9% | 9.2% | 8.6% | 15.3% |
| | | | | | | | |
| **Q16-2. Drugs** | | | | | | | |
| Major problem | 57.1% | 55.3% | 56.5% | 57.9% | 46.5% | 52.9% | 53.2% |
| Minor problem | 21.4% | 23.4% | 21.7% | 28.9% | 38.4% | 35.3% | 29.2% |
| Not a problem | 21.4% | 21.3% | 21.7% | 13.2% | 15.2% | 11.8% | 17.6% |
| | | | | | | | |
| **Q16-3. Graffiti** | | | | | | | |
| Major problem | 39.5% | 41.8% | 57.8% | 38.9% | 36.9% | 45.7% | 43.8% |
| Minor problem | 30.2% | 30.9% | 28.9% | 41.7% | 37.8% | 48.6% | 35.3% |
| Not a problem | 30.2% | 27.3% | 13.3% | 19.4% | 25.2% | 5.7% | 20.9% |

**Q16. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live. (without "don't know")**

N=403

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| | | | District 4 Neighborhoods | | | | Total |

**Q16-4. Noise**

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Major problem | 32.6% | 30.0% | 21.2% | 38.6% | 38.6% | 43.2% | 33.2% |
| Minor problem | 30.4% | 44.0% | 42.4% | 38.6% | 43.9% | 18.9% | 38.8% |
| Not a problem | 37.0% | 26.0% | 36.5% | 22.7% | 17.5% | 37.8% | 27.9% |

**Q16-5. Rundown buildings**

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Major problem | 44.7% | 38.9% | 28.9% | 37.5% | 38.5% | 37.8% | 37.0% |
| Minor problem | 36.2% | 37.0% | 44.6% | 30.0% | 34.9% | 40.5% | 37.6% |
| Not a problem | 19.1% | 24.1% | 26.5% | 32.5% | 26.6% | 21.6% | 25.4% |

**Q16-6. Abandoned/junk vehicles**

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Major problem | 27.9% | 26.0% | 22.6% | 34.1% | 22.7% | 27.0% | 25.5% |
| Minor problem | 23.3% | 40.0% | 41.7% | 29.3% | 35.5% | 43.2% | 36.2% |
| Not a problem | 48.8% | 34.0% | 35.7% | 36.6% | 41.8% | 29.7% | 38.4% |

**Q16. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live. (without "don't know")**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q16-7. Vehicles parked on streets

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Major problem | 20.9% | 30.2% | 39.0% | 47.5% | 28.3% | 39.5% | 33.3% |
| Minor problem | 34.9% | 34.0% | 30.5% | 15.0% | 36.3% | 42.1% | 32.8% |
| Not a problem | 44.2% | 35.8% | 30.5% | 37.5% | 35.4% | 18.4% | 33.9% |

Q16-8. Homelessness

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Major problem | 50.0% | 54.9% | 35.6% | 36.8% | 41.9% | 43.2% | 43.1% |
| Minor problem | 29.5% | 23.5% | 32.9% | 28.9% | 33.3% | 27.0% | 30.2% |
| Not a problem | 20.5% | 21.6% | 31.5% | 34.2% | 24.8% | 29.7% | 26.7% |

Q16-9. Overgrown lots

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Major problem | 32.6% | 34.6% | 24.1% | 50.0% | 29.8% | 33.3% | 32.2% |
| Minor problem | 39.5% | 40.4% | 38.0% | 22.5% | 41.3% | 44.4% | 38.4% |
| Not a problem | 27.9% | 25.0% | 38.0% | 27.5% | 28.8% | 22.2% | 29.4% |

**Q16. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

**Q16-10. Illegal dumping**

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Major problem | 43.5% | 44.2% | 34.2% | 48.8% | 33.9% | 45.9% | 39.6% |
| Minor problem | 30.4% | 28.8% | 36.7% | 22.0% | 27.5% | 32.4% | 29.9% |
| Not a problem | 26.1% | 26.9% | 29.1% | 29.3% | 38.5% | 21.6% | 30.5% |

**Q16-11. Roaming/loose animals**

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Major problem | 40.0% | 51.0% | 30.0% | 35.6% | 44.6% | 37.8% | 39.9% |
| Minor problem | 37.8% | 20.4% | 45.0% | 55.6% | 42.0% | 43.2% | 41.0% |
| Not a problem | 22.2% | 28.6% | 25.0% | 8.9% | 13.4% | 18.9% | 19.0% |

**Q16-12. Street racing or dangerous driving**

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Major problem | 43.2% | 30.8% | 41.3% | 50.0% | 48.2% | 36.8% | 42.7% |
| Minor problem | 25.0% | 46.2% | 40.0% | 36.4% | 33.9% | 34.2% | 36.2% |
| Not a problem | 31.8% | 23.1% | 18.8% | 13.6% | 17.9% | 28.9% | 21.1% |

**Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q17-1. Enforcing clean-up of junk, trash, & debris (blight) Citywide

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Very satisfied | 6.8% | 2.0% | 3.6% | 0.0% | 1.8% | 8.6% | 3.3% |
| Satisfied | 25.0% | 26.5% | 16.7% | 11.6% | 7.9% | 22.9% | 16.3% |
| Neutral | 38.6% | 36.7% | 26.2% | 25.6% | 27.2% | 25.7% | 29.3% |
| Dissatisfied | 15.9% | 18.4% | 34.5% | 30.2% | 35.1% | 28.6% | 29.3% |
| Very dissatisfied | 13.6% | 16.3% | 19.0% | 32.6% | 28.1% | 14.3% | 22.0% |

Q17-2. Enforcing clean-up of junk, trash, & debris (blight) in your neighborhood

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Very satisfied | 6.7% | 2.1% | 6.0% | 2.3% | 1.8% | 5.3% | 3.8% |
| Satisfied | 22.2% | 34.0% | 20.2% | 25.6% | 17.5% | 26.3% | 22.6% |
| Neutral | 31.1% | 36.2% | 33.3% | 30.2% | 28.9% | 13.2% | 29.6% |
| Dissatisfied | 22.2% | 12.8% | 21.4% | 23.3% | 35.1% | 34.2% | 26.1% |
| Very dissatisfied | 17.8% | 14.9% | 19.0% | 18.6% | 16.7% | 21.1% | 17.8% |

**Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q17-3. Enforcing mowing & trimming of weeds on vacant property Citywide

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 4.9% | 0.0% | 1.2% | 8.9% | 3.6% | 7.9% | 3.8% |
| Satisfied | 17.1% | 40.4% | 26.8% | 11.1% | 9.9% | 31.6% | 21.1% |
| Neutral | 34.1% | 25.0% | 39.0% | 22.2% | 30.6% | 26.3% | 30.6% |
| Dissatisfied | 26.8% | 26.9% | 22.0% | 28.9% | 40.5% | 18.4% | 29.3% |
| Very dissatisfied | 17.1% | 7.7% | 11.0% | 28.9% | 15.3% | 15.8% | 15.2% |

Q17-4. Enforcing mowing & trimming of weeds on vacant property in your neighborhood

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 4.9% | 0.0% | 2.4% | 4.4% | 3.6% | 7.9% | 3.5% |
| Satisfied | 19.5% | 44.2% | 27.7% | 20.0% | 17.1% | 26.3% | 24.9% |
| Neutral | 36.6% | 25.0% | 39.8% | 24.4% | 27.9% | 23.7% | 30.3% |
| Dissatisfied | 19.5% | 23.1% | 18.1% | 35.6% | 38.7% | 26.3% | 28.1% |
| Very dissatisfied | 19.5% | 7.7% | 12.0% | 15.6% | 12.6% | 15.8% | 13.2% |

**Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q17-5. Enforcing maintenance of homes in your neighborhood

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Very satisfied | 4.7% | 0.0% | 7.4% | 11.6% | 3.6% | 2.7% | 5.0% |
| Satisfied | 23.3% | 40.8% | 28.4% | 14.0% | 21.8% | 27.0% | 25.6% |
| Neutral | 55.8% | 32.7% | 35.8% | 41.9% | 36.4% | 54.1% | 40.5% |
| Dissatisfied | 7.0% | 22.4% | 14.8% | 16.3% | 22.7% | 8.1% | 16.8% |
| Very dissatisfied | 9.3% | 4.1% | 13.6% | 16.3% | 15.5% | 8.1% | 12.1% |

Q17-6. Enforcing maintenance of commercial/business property

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Very satisfied | 5.3% | 2.2% | 2.8% | 9.3% | 3.8% | 10.7% | 4.8% |
| Satisfied | 15.8% | 34.8% | 29.2% | 11.6% | 9.4% | 17.9% | 18.9% |
| Neutral | 52.6% | 39.1% | 26.4% | 41.9% | 42.5% | 50.0% | 40.2% |
| Dissatisfied | 15.8% | 19.6% | 29.2% | 16.3% | 27.4% | 21.4% | 23.4% |
| Very dissatisfied | 10.5% | 4.3% | 12.5% | 20.9% | 17.0% | 0.0% | 12.6% |

**Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q17-7. Enforcing removal of inoperable or junk cars in your neighborhood

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 4.8% | 6.1% | 4.2% | 2.2% | 4.0% | 5.6% | 4.4% |
| Satisfied | 26.2% | 30.6% | 31.0% | 24.4% | 15.2% | 27.8% | 24.6% |
| Neutral | 42.9% | 36.7% | 33.8% | 33.3% | 48.5% | 33.3% | 39.5% |
| Dissatisfied | 14.3% | 22.4% | 26.8% | 15.6% | 16.2% | 25.0% | 19.9% |
| Very dissatisfied | 11.9% | 4.1% | 4.2% | 24.4% | 16.2% | 8.3% | 11.7% |

**Q18. Which THREE of the items listed in Question 17 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years? (top 3)**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q18. Sum of top 3 choices

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Enforcing clean-up of junk, trash, & debris (blight) Citywide | 38.8% | 51.8% | 70.8% | 40.0% | 59.2% | 64.1% | 56.3% |
| Enforcing clean-up of junk, trash, & debris (blight) in your neighborhood | 34.7% | 42.9% | 39.3% | 38.0% | 43.3% | 56.4% | 41.9% |
| Enforcing mowing & trimming of weeds on vacant property Citywide | 22.4% | 37.5% | 39.3% | 32.0% | 38.3% | 30.8% | 35.0% |
| Enforcing mowing & trimming of weeds on vacant property in your neighborhood | 24.5% | 39.3% | 15.7% | 20.0% | 28.3% | 41.0% | 26.8% |
| Enforcing maintenance of homes in your neighborhood | 32.7% | 25.0% | 20.2% | 16.0% | 22.5% | 28.2% | 23.3% |
| Enforcing maintenance of commercial/ business property | 12.2% | 17.9% | 22.5% | 10.0% | 28.3% | 15.4% | 20.1% |
| Enforcing removal of inoperable or junk cars in your neighborhood | 22.4% | 25.0% | 16.9% | 22.0% | 20.8% | 25.6% | 21.3% |
| None chosen | 32.7% | 12.5% | 22.5% | 38.0% | 15.8% | 12.8% | 21.3% |

**Q19. Please indicate how you feel about the current quality of life in your neighborhood. (without "don't know")**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q19. How do you feel about current quality of life in your neighborhood

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Never been better | 2.1% | 7.7% | 2.5% | 12.2% | 2.8% | 0.0% | 4.1% |
| Getting better | 40.4% | 38.5% | 18.8% | 17.1% | 22.4% | 10.8% | 24.5% |
| About the same as it has always been | 44.7% | 26.9% | 37.5% | 31.7% | 39.3% | 45.9% | 37.6% |
| Getting worse | 8.5% | 13.5% | 35.0% | 31.7% | 35.5% | 32.4% | 28.0% |
| Never been worse | 4.3% | 13.5% | 6.3% | 7.3% | 0.0% | 10.8% | 5.8% |

**Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q20-1. How Wyandotte County manages growth & development

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Very satisfied | 6.5% | 4.1% | 0.0% | 11.6% | 3.8% | 2.7% | 4.2% |
| Satisfied | 13.0% | 24.5% | 27.8% | 7.0% | 10.5% | 27.0% | 17.8% |
| Neutral | 54.3% | 44.9% | 41.8% | 34.9% | 35.2% | 21.6% | 39.0% |
| Dissatisfied | 21.7% | 16.3% | 24.1% | 23.3% | 41.0% | 35.1% | 28.7% |
| Very dissatisfied | 4.3% | 10.2% | 6.3% | 23.3% | 9.5% | 13.5% | 10.3% |

Q20-2. Overall quality of roads & bridges in Wyandotte County

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Very satisfied | 4.3% | 5.6% | 0.0% | 6.7% | 4.5% | 0.0% | 3.4% |
| Satisfied | 26.1% | 18.5% | 23.5% | 13.3% | 15.2% | 10.3% | 18.1% |
| Neutral | 34.8% | 27.8% | 25.9% | 40.0% | 30.4% | 33.3% | 31.0% |
| Dissatisfied | 28.3% | 37.0% | 38.8% | 15.6% | 36.6% | 41.0% | 34.1% |
| Very dissatisfied | 6.5% | 11.1% | 11.8% | 24.4% | 13.4% | 15.4% | 13.4% |

**Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q20-3. Overall quality of sidewalks in Wyandotte County

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 6.5% | 0.0% | 1.2% | 10.9% | 0.9% | 0.0% | 2.7% |
| Satisfied | 21.7% | 23.1% | 20.0% | 13.0% | 4.6% | 13.9% | 14.7% |
| Neutral | 37.0% | 30.8% | 22.4% | 39.1% | 16.7% | 27.8% | 26.3% |
| Dissatisfied | 28.3% | 38.5% | 38.8% | 23.9% | 53.7% | 52.8% | 41.3% |
| Very dissatisfied | 6.5% | 7.7% | 17.6% | 13.0% | 24.1% | 5.6% | 15.0% |

Q20-4. Overall appearance of Wyandotte County

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 4.3% | 3.7% | 0.0% | 2.1% | 0.9% | 2.6% | 1.8% |
| Satisfied | 15.2% | 11.1% | 20.0% | 18.8% | 6.3% | 10.3% | 13.0% |
| Neutral | 23.9% | 40.7% | 28.2% | 33.3% | 31.3% | 33.3% | 31.5% |
| Dissatisfied | 41.3% | 31.5% | 36.5% | 25.0% | 41.1% | 41.0% | 36.7% |
| Very dissatisfied | 15.2% | 13.0% | 15.3% | 20.8% | 20.5% | 12.8% | 16.9% |

**Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

**Q20-5. Overall feeling of safety in Wyandotte County**

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 4.3% | 0.0% | 4.7% | 4.3% | 0.9% | 7.9% | 3.1% |
| Satisfied | 17.0% | 33.3% | 20.0% | 14.9% | 15.2% | 21.1% | 19.6% |
| Neutral | 27.7% | 37.0% | 37.6% | 53.2% | 37.5% | 23.7% | 36.8% |
| Dissatisfied | 27.7% | 16.7% | 28.2% | 14.9% | 28.6% | 28.9% | 25.1% |
| Very dissatisfied | 23.4% | 13.0% | 9.4% | 12.8% | 17.9% | 18.4% | 15.4% |

**Q20-6. Overall quality of City & County services**

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 7.1% | 0.0% | 3.7% | 2.2% | 0.9% | 2.6% | 2.4% |
| Satisfied | 31.0% | 26.9% | 28.4% | 17.4% | 19.3% | 21.1% | 23.6% |
| Neutral | 52.4% | 44.2% | 39.5% | 34.8% | 37.6% | 42.1% | 40.8% |
| Dissatisfied | 2.4% | 25.0% | 19.8% | 28.3% | 35.8% | 13.2% | 23.6% |
| Very dissatisfied | 7.1% | 3.8% | 8.6% | 17.4% | 6.4% | 21.1% | 9.5% |

**Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q20-7. Appearance of commercial areas where you shop/do business within Wyandotte County

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 6.5% | 5.8% | 3.5% | 8.7% | 2.7% | 11.1% | 5.3% |
| Satisfied | 15.2% | 38.5% | 27.9% | 26.1% | 28.8% | 30.6% | 28.1% |
| Neutral | 45.7% | 32.7% | 44.2% | 45.7% | 39.6% | 30.6% | 40.3% |
| Dissatisfied | 17.4% | 17.3% | 16.3% | 13.0% | 20.7% | 16.7% | 17.5% |
| Very dissatisfied | 15.2% | 5.8% | 8.1% | 6.5% | 8.1% | 11.1% | 8.8% |

Q20-8. Overall value you receive for City/County taxes & fees that you pay

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 4.9% | 0.0% | 4.8% | 2.1% | 0.9% | 0.0% | 2.1% |
| Satisfied | 12.2% | 17.0% | 16.7% | 14.6% | 3.6% | 23.7% | 12.8% |
| Neutral | 34.1% | 26.4% | 19.0% | 33.3% | 20.5% | 18.4% | 23.9% |
| Dissatisfied | 22.0% | 39.6% | 35.7% | 22.9% | 40.2% | 13.2% | 32.2% |
| Very dissatisfied | 26.8% | 17.0% | 23.8% | 27.1% | 34.8% | 44.7% | 29.0% |

**Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q20-9. Wyandotte County as a place to live

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 10.9% | 7.8% | 9.5% | 12.5% | 3.6% | 5.1% | 7.6% |
| Satisfied | 23.9% | 31.4% | 34.5% | 18.8% | 31.3% | 23.1% | 28.7% |
| Neutral | 39.1% | 31.4% | 32.1% | 43.8% | 37.5% | 30.8% | 35.8% |
| Dissatisfied | 17.4% | 27.5% | 19.0% | 14.6% | 18.8% | 23.1% | 19.7% |
| Very dissatisfied | 8.7% | 2.0% | 4.8% | 10.4% | 8.9% | 17.9% | 8.2% |

Q20-10. Wyandotte County as a place to raise children

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 6.4% | 6.1% | 7.8% | 13.3% | 3.9% | 5.4% | 6.7% |
| Satisfied | 21.3% | 30.6% | 28.6% | 22.2% | 19.6% | 18.9% | 23.5% |
| Neutral | 31.9% | 26.5% | 31.2% | 37.8% | 32.4% | 21.6% | 30.8% |
| Dissatisfied | 21.3% | 26.5% | 22.1% | 13.3% | 29.4% | 48.6% | 26.3% |
| Very dissatisfied | 19.1% | 10.2% | 10.4% | 13.3% | 14.7% | 5.4% | 12.6% |

**Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

**Q20-11. Wyandotte County as a place to work**

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 8.7% | 8.3% | 8.8% | 12.8% | 3.0% | 5.6% | 7.3% |
| Satisfied | 32.6% | 33.3% | 38.8% | 12.8% | 27.3% | 25.0% | 29.2% |
| Neutral | 37.0% | 37.5% | 31.3% | 44.7% | 38.4% | 36.1% | 37.1% |
| Dissatisfied | 13.0% | 18.8% | 16.3% | 14.9% | 24.2% | 25.0% | 19.1% |
| Very dissatisfied | 8.7% | 2.1% | 5.0% | 14.9% | 7.1% | 8.3% | 7.3% |

**Q20-12. Overall image of Wyandotte County**

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 6.4% | 5.6% | 2.4% | 8.7% | 2.7% | 2.6% | 4.2% |
| Satisfied | 19.1% | 14.8% | 30.1% | 21.7% | 13.3% | 25.6% | 20.2% |
| Neutral | 38.3% | 42.6% | 27.7% | 32.6% | 38.9% | 33.3% | 35.6% |
| Dissatisfied | 21.3% | 25.9% | 25.3% | 23.9% | 31.0% | 20.5% | 25.9% |
| Very dissatisfied | 14.9% | 11.1% | 14.5% | 13.0% | 14.2% | 17.9% | 14.1% |

**Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q20-13. Overall quality of life in Wyandotte County

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 8.5% | 5.8% | 7.1% | 4.3% | 2.6% | 5.1% | 5.2% |
| Satisfied | 14.9% | 26.9% | 28.2% | 23.4% | 24.3% | 17.9% | 23.6% |
| Neutral | 42.6% | 42.3% | 29.4% | 42.6% | 35.7% | 33.3% | 36.6% |
| Dissatisfied | 23.4% | 23.1% | 27.1% | 19.1% | 25.2% | 30.8% | 24.9% |
| Very dissatisfied | 10.6% | 1.9% | 8.2% | 10.6% | 12.2% | 12.8% | 9.6% |

Q20-14. Overall quality of education system in Wyandotte County

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 8.5% | 7.8% | 6.8% | 23.3% | 1.1% | 5.6% | 7.6% |
| Satisfied | 21.3% | 15.7% | 21.9% | 18.6% | 13.0% | 19.4% | 17.8% |
| Neutral | 23.4% | 39.2% | 24.7% | 27.9% | 33.7% | 30.6% | 30.1% |
| Dissatisfied | 19.1% | 17.6% | 20.5% | 16.3% | 26.1% | 25.0% | 21.3% |
| Very dissatisfied | 27.7% | 19.6% | 26.0% | 14.0% | 26.1% | 19.4% | 23.1% |

**Q21. Trash and Solid Waste. The Unified Government currently provides drop-off options for residents to dispose of materials that are not suited for a landfill or curbside pickup. This includes the Household Hazardous Waste Facility, Recycling & Yard Waste Center, and Dumpster Days. We want to better understand which services should be expanded. Currently, we host seven (7) Household Hazardous Waste Facility events each year; the Recycling & Yard Waste Center is open April through November; and Dumpster Days are an annual event. Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Oppose," rate the following. (without "don't know")**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q21-1. Expanding availability of current drop-off services across all options listed above

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Strongly support | 45.0% | 34.0% | 51.2% | 35.0% | 58.9% | 70.3% | 50.8% |
| Somewhat support | 40.0% | 36.2% | 29.1% | 22.5% | 18.8% | 13.5% | 25.7% |
| Neutral | 15.0% | 19.1% | 19.8% | 25.0% | 20.5% | 16.2% | 19.6% |
| Do not support | 0.0% | 8.5% | 0.0% | 12.5% | 0.0% | 0.0% | 2.5% |
| Strongly oppose | 0.0% | 2.1% | 0.0% | 5.0% | 1.8% | 0.0% | 1.4% |

Q21-2. Co-locating all drop-off services to a single location

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Strongly support | 22.0% | 19.6% | 16.7% | 27.5% | 29.7% | 23.7% | 23.6% |
| Somewhat support | 34.1% | 21.7% | 21.4% | 7.5% | 4.5% | 23.7% | 16.4% |
| Neutral | 34.1% | 45.7% | 38.1% | 40.0% | 40.5% | 28.9% | 38.6% |
| Do not support | 7.3% | 10.9% | 16.7% | 20.0% | 14.4% | 23.7% | 15.3% |
| Strongly oppose | 2.4% | 2.2% | 7.1% | 5.0% | 10.8% | 0.0% | 6.1% |

**Q21. Trash and Solid Waste. The Unified Government currently provides drop-off options for residents to dispose of materials that are not suited for a landfill or curbside pickup. This includes the Household Hazardous Waste Facility, Recycling & Yard Waste Center, and Dumpster Days. We want to better understand which services should be expanded. Currently, we host seven (7) Household Hazardous Waste Facility events each year; the Recycling & Yard Waste Center is open April through November; and Dumpster Days are an annual event. Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Oppose," rate the following. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

**Q21-3. Offering a dedicated location for bulky item drop-off**

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Strongly support | 30.0% | 40.8% | 40.2% | 40.5% | 42.3% | 47.4% | 40.6% |
| Somewhat support | 47.5% | 30.6% | 28.0% | 28.6% | 21.6% | 31.6% | 29.0% |
| Neutral | 20.0% | 18.4% | 24.4% | 23.8% | 30.6% | 15.8% | 24.0% |
| Do not support | 0.0% | 8.2% | 4.9% | 4.8% | 2.7% | 5.3% | 4.1% |
| Strongly oppose | 2.5% | 2.0% | 2.4% | 2.4% | 2.7% | 0.0% | 2.2% |

**Q21-4. Creating a dedicated location for electronic waste recycling**

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Strongly support | 38.9% | 37.0% | 50.6% | 50.0% | 46.4% | 63.2% | 47.6% |
| Somewhat support | 38.9% | 34.8% | 22.4% | 21.4% | 20.9% | 21.1% | 24.9% |
| Neutral | 19.4% | 17.4% | 21.2% | 26.2% | 27.3% | 15.8% | 22.4% |
| Do not support | 2.8% | 8.7% | 2.4% | 0.0% | 4.5% | 0.0% | 3.4% |
| Strongly oppose | 0.0% | 2.2% | 3.5% | 2.4% | 0.9% | 0.0% | 1.7% |

**Q22. Please rate your satisfaction with Waste Management curbside trash and recycling using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q22-1. Curbside residential trash collection

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 40.0% | 28.3% | 29.9% | 38.3% | 20.9% | 13.2% | 27.5% |
| Satisfied | 42.2% | 49.1% | 48.3% | 40.4% | 33.9% | 42.1% | 41.8% |
| Neutral | 2.2% | 9.4% | 12.6% | 8.5% | 24.3% | 7.9% | 13.5% |
| Dissatisfied | 11.1% | 9.4% | 8.0% | 8.5% | 15.7% | 15.8% | 11.7% |
| Very dissatisfied | 4.4% | 3.8% | 1.1% | 4.3% | 5.2% | 21.1% | 5.5% |

Q22-2. Curbside residential recycling collection

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 29.5% | 17.6% | 23.8% | 31.0% | 19.6% | 15.8% | 22.4% |
| Satisfied | 40.9% | 37.3% | 31.0% | 19.0% | 26.2% | 36.8% | 30.9% |
| Neutral | 15.9% | 23.5% | 25.0% | 23.8% | 34.6% | 10.5% | 24.9% |
| Dissatisfied | 6.8% | 11.8% | 13.1% | 21.4% | 14.0% | 15.8% | 13.7% |
| Very dissatisfied | 6.8% | 9.8% | 7.1% | 4.8% | 5.6% | 21.1% | 8.2% |

**Q23. Housing in Wyandotte County. Please rate your satisfaction with housing in Wyandotte County using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

**Q23-1. Availability of affordable housing**

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 12.5% | 6.0% | 1.5% | 4.7% | 4.2% | 2.8% | 4.8% |
| Satisfied | 25.0% | 26.0% | 17.9% | 14.0% | 22.1% | 22.2% | 21.1% |
| Neutral | 32.5% | 34.0% | 40.3% | 30.2% | 27.4% | 25.0% | 31.7% |
| Dissatisfied | 20.0% | 24.0% | 28.4% | 27.9% | 31.6% | 30.6% | 27.8% |
| Very dissatisfied | 10.0% | 10.0% | 11.9% | 23.3% | 14.7% | 19.4% | 14.5% |

**Q23-2. Quality of housing**

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 6.8% | 5.9% | 4.1% | 4.3% | 4.9% | 2.8% | 4.8% |
| Satisfied | 15.9% | 23.5% | 13.7% | 6.5% | 20.4% | 19.4% | 17.0% |
| Neutral | 38.6% | 37.3% | 49.3% | 34.8% | 31.1% | 33.3% | 37.4% |
| Dissatisfied | 20.5% | 23.5% | 27.4% | 32.6% | 33.0% | 33.3% | 28.9% |
| Very dissatisfied | 18.2% | 9.8% | 5.5% | 21.7% | 10.7% | 11.1% | 11.9% |

**Q23. Housing in Wyandotte County. Please rate your satisfaction with housing in Wyandotte County using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q23-3. Availability of handicap-accessible housing

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Very satisfied | 9.7% | 11.9% | 1.9% | 8.8% | 4.5% | 0.0% | 6.0% |
| Satisfied | 22.6% | 19.0% | 17.0% | 5.9% | 10.4% | 8.0% | 13.9% |
| Neutral | 29.0% | 26.2% | 52.8% | 35.3% | 29.9% | 60.0% | 37.7% |
| Dissatisfied | 32.3% | 28.6% | 20.8% | 32.4% | 34.3% | 28.0% | 29.4% |
| Very dissatisfied | 6.5% | 14.3% | 7.5% | 17.6% | 20.9% | 4.0% | 13.1% |

**Q24. Determinants of Health. There are multiple factors contributing to our overall health and well-being as a community. Please respond to the following questions about your health and well-being as a Wyandotte County resident. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q24-1. Did you ever eat less than you should because there wasn't enough money for food in last 12 months

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Yes | 30.4% | 17.0% | 14.9% | 14.3% | 17.9% | 34.2% | 19.7% |
| No | 69.6% | 83.0% | 85.1% | 85.7% | 82.1% | 65.8% | 80.3% |

Q24-2. Has your utility company shut off your service for not paying any bills in last 12 months

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Yes | 6.7% | 11.1% | 3.5% | 10.2% | 3.5% | 15.8% | 7.0% |
| No | 93.3% | 88.9% | 96.5% | 89.8% | 96.5% | 84.2% | 93.0% |

Q24-3. Are you worried that in next two months you may not have stable housing

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Yes | 11.4% | 9.6% | 2.3% | 8.7% | 9.9% | 13.2% | 8.5% |
| No | 88.6% | 90.4% | 97.7% | 91.3% | 90.1% | 86.8% | 91.5% |

Q24-4. Are you afraid you might be hurt in your home by someone you know

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Yes | 2.4% | 7.7% | 3.5% | 10.2% | 2.8% | 7.9% | 5.1% |
| No | 97.6% | 92.3% | 96.5% | 89.8% | 97.2% | 92.1% | 94.9% |

**Q24. Determinants of Health. There are multiple factors contributing to our overall health and well-being as a community. Please respond to the following questions about your health and well-being as a Wyandotte County resident. (without "don't know")**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q24-5. Are you afraid you might be hurt in your apartment building or neighborhood

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Yes | 29.7% | 23.5% | 14.9% | 9.3% | 15.8% | 18.2% | 17.7% |
| No | 70.3% | 76.5% | 85.1% | 90.7% | 84.2% | 81.8% | 82.3% |

Q24-6. Do problems getting childcare make it difficult for you to work or study

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Yes | 12.1% | 9.3% | 7.7% | 6.8% | 9.8% | 3.6% | 8.5% |
| No | 87.9% | 90.7% | 92.3% | 93.2% | 90.2% | 96.4% | 91.5% |

Q24-7. Have you needed to see a doctor, but could not because of cost in last 12 months

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Yes | 23.8% | 15.1% | 19.5% | 10.6% | 9.6% | 28.9% | 16.2% |
| No | 76.2% | 84.9% | 80.5% | 89.4% | 90.4% | 71.1% | 83.8% |

Q24-8. Did you skip medications to save money in last 12 months

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Yes | 28.9% | 20.4% | 18.6% | 14.0% | 15.8% | 36.1% | 20.3% |
| No | 71.1% | 79.6% | 81.4% | 86.0% | 84.2% | 63.9% | 79.7% |

**Q24. Determinants of Health. There are multiple factors contributing to our overall health and well-being as a community. Please respond to the following questions about your health and well-being as a Wyandotte County resident. (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q24-9. Have you ever gone without health care because you didn't have a way to get there in last 12 months

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Yes | 9.8% | 9.6% | 5.7% | 8.0% | 7.9% | 27.8% | 9.7% |
| No | 90.2% | 90.4% | 94.3% | 92.0% | 92.1% | 72.2% | 90.3% |

Q24-10. Do you have problems understanding what is told to you about your medical conditions

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Yes | 6.5% | 4.0% | 2.3% | 6.3% | 9.6% | 8.3% | 6.3% |
| No | 93.5% | 96.0% | 97.7% | 93.8% | 90.4% | 91.7% | 93.7% |

Q24-11. Do you often feel that you lack companionship

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Yes | 14.6% | 13.5% | 9.4% | 14.9% | 10.6% | 26.3% | 13.3% |
| No | 85.4% | 86.5% | 90.6% | 85.1% | 89.4% | 73.7% | 86.7% |

**Q25. Pandemic Response. At any point during the COVID-19 Pandemic, have you received any of the following services from the Unified Government Department of Public Health? (without "don't know")**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

**Q25-1. Testing for COVID-19**

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Yes | 50.0% | 56.4% | 61.6% | 52.0% | 65.1% | 47.4% | 57.8% |
| No | 50.0% | 43.6% | 38.4% | 48.0% | 34.9% | 52.6% | 42.2% |

**Q25-2. Vaccination for COVID-19**

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Yes | 71.7% | 72.2% | 76.7% | 76.0% | 71.8% | 78.9% | 74.2% |
| No | 28.3% | 27.8% | 23.3% | 24.0% | 28.2% | 21.1% | 25.8% |

**Q25-3. Contact tracing**

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Yes | 12.2% | 11.6% | 9.1% | 9.8% | 26.3% | 11.8% | 15.2% |
| No | 87.8% | 88.4% | 90.9% | 90.2% | 73.7% | 88.2% | 84.8% |

**Q25-4. Transportation support**

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Yes | 15.0% | 10.9% | 3.8% | 4.3% | 8.7% | 5.9% | 7.7% |
| No | 85.0% | 89.1% | 96.2% | 95.7% | 91.3% | 94.1% | 92.3% |

**Q25. Pandemic Response. At any point during the COVID-19 Pandemic, have you received any of the following services from the Unified Government Department of Public Health? (without "don't know")**

| N=403 | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| Q25-5. Connection to other resources | | | | | | | |
| Yes | 21.1% | 10.9% | 25.3% | 25.0% | 16.2% | 11.4% | 18.7% |
| No | 78.9% | 89.1% | 74.7% | 75.0% | 83.8% | 88.6% | 81.3% |

**Q26. Do you agree that the Unified Government Public Health Department took appropriate steps during the COVID-19 crisis to protect the health of Wyandotte County residents? (without "don't know")**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q26. Did Unified Government Public Health Department take appropriate steps during COVID-19 crisis to protect health of Wyandotte County residents

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Strongly agree | 40.9% | 49.1% | 48.8% | 63.0% | 38.7% | 51.4% | 46.9% |
| Agree | 34.1% | 36.4% | 32.9% | 21.7% | 33.3% | 25.7% | 31.6% |
| Neutral | 20.5% | 12.7% | 7.3% | 8.7% | 20.7% | 22.9% | 15.3% |
| Disagree | 2.3% | 0.0% | 8.5% | 4.3% | 2.7% | 0.0% | 3.5% |
| Strongly disagree | 2.3% | 1.8% | 2.4% | 2.2% | 4.5% | 0.0% | 2.7% |

**Q27. Fireworks in Wyandotte County. In many communities, only professionals are permitted to create firework displays. Do you agree that the Unified Government should consider banning the general use of fireworks in Wyandotte County by residents? (without "don't know")**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q27. Should Unified Government consider banning general use of fireworks in Wyandotte County by residents

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Strongly agree | 30.2% | 24.1% | 41.4% | 47.9% | 45.5% | 28.9% | 38.5% |
| Agree | 4.7% | 11.1% | 11.5% | 10.4% | 4.5% | 13.2% | 8.6% |
| Neutral | 25.6% | 20.4% | 11.5% | 18.8% | 17.9% | 7.9% | 16.8% |
| Disagree | 14.0% | 14.8% | 11.5% | 8.3% | 9.8% | 13.2% | 11.5% |
| Strongly disagree | 25.6% | 29.6% | 24.1% | 14.6% | 22.3% | 36.8% | 24.6% |

**Q28. Unified Government Employees. The Unified Government, like many employers, faces an aging workforce and labor shortages with several departments operating short-staffed. What actions would you support to ensure there is a skilled, capable workforce to support our community into the future? Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed, rate the following. (without "don't know")**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q28-1. Competitive pay that is comparable with other local governments in the region

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Strongly support | 48.7% | 67.3% | 50.6% | 57.9% | 56.8% | 61.1% | 56.6% |
| Somewhat support | 33.3% | 25.0% | 29.1% | 31.6% | 19.8% | 19.4% | 25.4% |
| Neutral | 15.4% | 3.8% | 13.9% | 10.5% | 17.1% | 19.4% | 13.8% |
| Do not support | 2.6% | 3.8% | 2.5% | 0.0% | 2.7% | 0.0% | 2.3% |
| Strongly oppose | 0.0% | 0.0% | 3.8% | 0.0% | 3.6% | 0.0% | 2.0% |

Q28-2. Elimination of residency requirement for Unified Government employees

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Strongly support | 5.1% | 19.2% | 24.7% | 27.0% | 15.9% | 29.7% | 19.8% |
| Somewhat support | 41.0% | 26.9% | 22.1% | 8.1% | 19.6% | 35.1% | 24.1% |
| Neutral | 30.8% | 11.5% | 20.8% | 24.3% | 25.2% | 27.0% | 22.9% |
| Do not support | 5.1% | 21.2% | 26.0% | 8.1% | 15.0% | 8.1% | 15.8% |
| Strongly oppose | 17.9% | 21.2% | 6.5% | 32.4% | 24.3% | 0.0% | 17.5% |

**Q28. Unified Government Employees. The Unified Government, like many employers, faces an aging workforce and labor shortages with several departments operating short-staffed. What actions would you support to ensure there is a skilled, capable workforce to support our community into the future? Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed, rate the following. (without "don't know")**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q28-3. Creation of more career opportunities for recent high school & college graduates

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Strongly support | 52.5% | 68.6% | 65.0% | 66.7% | 51.8% | 60.5% | 59.9% |
| Somewhat support | 32.5% | 21.6% | 27.5% | 11.1% | 32.7% | 21.1% | 26.1% |
| Neutral | 15.0% | 5.9% | 7.5% | 17.8% | 15.5% | 18.4% | 12.9% |
| Strongly oppose | 0.0% | 3.9% | 0.0% | 4.4% | 0.0% | 0.0% | 1.1% |

Q28-4. More incentive programs for new hires that are comparable with other local governments in the region

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Strongly support | 55.3% | 72.5% | 60.0% | 61.4% | 48.2% | 68.4% | 58.7% |
| Somewhat support | 28.9% | 21.6% | 30.0% | 27.3% | 30.0% | 18.4% | 27.1% |
| Neutral | 15.8% | 2.0% | 7.5% | 11.4% | 19.1% | 13.2% | 12.2% |
| Do not support | 0.0% | 0.0% | 2.5% | 0.0% | 2.7% | 0.0% | 1.4% |
| Strongly oppose | 0.0% | 3.9% | 0.0% | 0.0% | 0.0% | 0.0% | 0.6% |

**Q28. Unified Government Employees. The Unified Government, like many employers, faces an aging workforce and labor shortages with several departments operating short-staffed. What actions would you support to ensure there is a skilled, capable workforce to support our community into the future? Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed, rate the following. (without "don't know")**

N=403

| | District 4 Neighborhoods | | | | | | Total |
| | 1 | 2 | 3 | 4 | 5 | 6 | |
|---|---|---|---|---|---|---|---|

Q28-5. More retention programs to reduce staff turnover

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Strongly support | 33.3% | 54.9% | 59.5% | 40.0% | 55.0% | 50.0% | 51.4% |
| Somewhat support | 30.8% | 25.5% | 26.6% | 37.5% | 22.0% | 26.3% | 26.7% |
| Neutral | 30.8% | 15.7% | 11.4% | 22.5% | 21.1% | 23.7% | 19.7% |
| Do not support | 0.0% | 3.9% | 2.5% | 0.0% | 1.8% | 0.0% | 1.7% |
| Strongly oppose | 5.1% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.6% |

**Q29. Rating of Unified Government Customer Service. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Unified Government customer service. (without "N/A")**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q29-1. I get the answers I need when I visit/call Unified Government

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Strongly agree | 20.6% | 12.5% | 14.3% | 20.5% | 11.0% | 18.2% | 14.8% |
| Agree | 44.1% | 39.6% | 46.8% | 25.0% | 36.7% | 54.5% | 40.3% |
| Neutral | 23.5% | 20.8% | 16.9% | 31.8% | 28.4% | 18.2% | 23.8% |
| Disagree | 2.9% | 18.8% | 15.6% | 15.9% | 14.7% | 9.1% | 13.9% |
| Strongly disagree | 8.8% | 8.3% | 6.5% | 6.8% | 9.2% | 0.0% | 7.2% |

Q29-2. When I ask a Unified Government employee for something, they either provide the answer I need or find someone who can

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Strongly agree | 13.9% | 18.8% | 15.4% | 18.6% | 8.4% | 20.0% | 14.4% |
| Agree | 52.8% | 33.3% | 37.2% | 23.3% | 43.9% | 42.9% | 39.2% |
| Neutral | 19.4% | 31.3% | 26.9% | 39.5% | 27.1% | 31.4% | 28.8% |
| Disagree | 5.6% | 8.3% | 19.2% | 9.3% | 13.1% | 5.7% | 11.8% |
| Strongly disagree | 8.3% | 8.3% | 1.3% | 9.3% | 7.5% | 0.0% | 5.8% |

**Q29. Rating of Unified Government Customer Service. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Unified Government customer service. (without "N/A")**

N=403

| | District 4 Neighborhoods | | | | | | Total |
|---|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | |

Q29-3. When I ask different Unified Government employees the same question, I get the same answer

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Strongly agree | 17.6% | 9.1% | 10.1% | 8.1% | 4.7% | 16.7% | 9.7% |
| Agree | 35.3% | 25.0% | 36.2% | 35.1% | 20.9% | 16.7% | 28.0% |
| Neutral | 35.3% | 36.4% | 34.8% | 40.5% | 43.0% | 53.3% | 40.0% |
| Disagree | 0.0% | 18.2% | 17.4% | 13.5% | 15.1% | 13.3% | 14.0% |
| Strongly disagree | 11.8% | 11.4% | 1.4% | 2.7% | 16.3% | 0.0% | 8.3% |

Q29-4. Overall, Unified Government provides excellent customer service

| | 1 | 2 | 3 | 4 | 5 | 6 | Total |
|---|---|---|---|---|---|---|---|
| Strongly agree | 16.2% | 14.6% | 15.6% | 25.0% | 5.6% | 25.7% | 14.5% |
| Agree | 29.7% | 33.3% | 27.3% | 20.0% | 25.2% | 22.9% | 26.5% |
| Neutral | 35.1% | 20.8% | 31.2% | 37.5% | 39.3% | 31.4% | 33.4% |
| Disagree | 8.1% | 25.0% | 20.8% | 7.5% | 17.8% | 20.0% | 17.4% |
| Strongly disagree | 10.8% | 6.3% | 5.2% | 10.0% | 12.1% | 0.0% | 8.1% |

# Section 4
# *Survey Instrument*

January 2022

Dear Wyandotte County Resident:

You have been randomly selected to help the Unified Government of Wyandotte County/Kansas City, Kansas plan for the future. Please complete this anonymous survey and let your elected officials know more about your perception of our community, government services, and quality of life. Your feedback will help the Board of Commissioners understand your priorities as they start the budget planning process this spring.
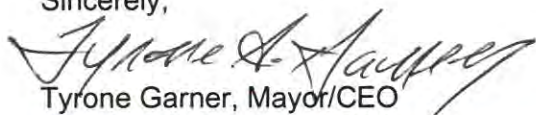
The survey should only take about 15 minutes to complete. Your time is greatly appreciated and very important to the future of our city and county. *Individual responses are completely confidential.* The results are tabulated and viewed only as a whole.

The Unified Government is partnering with ETC Institute which is one of the nation's leading firms in the field of local government research. Please return your survey to ETC Institute in the enclosed postage-paid envelope in the next two weeks. Alternatively, you can complete the survey online at *UGSsurvey.org.*

Should you have additional questions, please feel free to contact Ryan Murray with ETC Institute 913-254-4598 or *ryan.murray@etcintitute.com.*

Thank you again for your participation in helping shape Wyandotte County's path forward.

Sincerely,

Tyrone Garner, Mayor/CEO

---

Enero 2022

Estimada residente del condado de Wyandotte:

Usted ha sido seleccionado al azar para ayudar al Gobierno Unificado del Condado de Wyandotte / Kansas City, Kansas a planificar el futuro. Complete esta encuesta anónima e informe a sus funcionarios electos sobre su percepción de nuestra comunidad, los servicios gubernamentales y la calidad de vida. Sus comentarios ayudarán a la Junta de Comisionados a comprender sus prioridades al comenzar el proceso de planificación presupuestaria esta primavera.
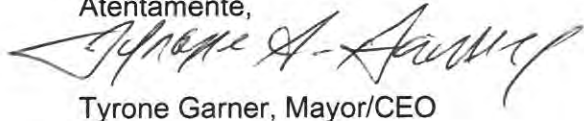
La encuesta solo debería tomar unos 15 minutos en completarse. Su tiempo es muy apreciado y muy importante para el futuro de nuestra ciudad y condado. **Las respuestas individuales son completamente confidenciales.** Los resultados se tabulan y se ven solo como un todo.

El Gobierno Unificado se está asociando con el Instituto ETC, que es una de las empresas líderes del país en el campo de la investigación del gobierno local. Envíe su encuesta al ETC Institute en el sobre con franqueo pagado adjunto en las próximas dos semanas. Alternativamente, puede completar la encuesta en línea en UGSsurvey.org.

Si tiene preguntas adicionales sobre la encuesta, no dude en comunicarse con Ryan Murray con ETC Institute al 913-254-4598 o *ryan.murray@etcintitute.com.*

Gracias nuevamente por su participación para ayudar a dar forma al camino hacia el futuro del condado de Wyandotte.

Atentamente,

Tyrone Garner, Mayor/CEO

> **Si usted tiene preguntas o no habla ingles, por favor llame al 844-811-0411.**

# 2022 Unified Government Community Survey

Thank you for taking the time to complete this important survey. City and County leaders will use your input to help set community priorities so that the tax dollars are spent wisely. When you are finished, please return your completed survey in the postage-paid envelope provided. You may also complete the survey on-line by going to *UGSurvey.org*.

1. **Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live.**

| | Neighborhood/Community Services | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|---|---|---|---|---|---|---|---|
| 01. | Police services | 5 | 4 | 3 | 2 | 1 | 9 |
| 02. | Fire services | 5 | 4 | 3 | 2 | 1 | 9 |
| 03. | Ambulance services | 5 | 4 | 3 | 2 | 1 | 9 |
| 04. | Maintenance of city streets | 5 | 4 | 3 | 2 | 1 | 9 |
| 05. | Stormwater management system | 5 | 4 | 3 | 2 | 1 | 9 |
| 06. | Sewer and wastewater system | 5 | 4 | 3 | 2 | 1 | 9 |
| 07. | Trash collection and recycling | 5 | 4 | 3 | 2 | 1 | 9 |
| 08. | Parks and recreation facilities | 5 | 4 | 3 | 2 | 1 | 9 |
| 09. | Parks and recreation programs | 5 | 4 | 3 | 2 | 1 | 9 |
| 10. | Code enforcement | 5 | 4 | 3 | 2 | 1 | 9 |
| 11. | Planning and zoning | 5 | 4 | 3 | 2 | 1 | 9 |
| 12. | Municipal court | 5 | 4 | 3 | 2 | 1 | 9 |
| 13. | Public transportation | 5 | 4 | 3 | 2 | 1 | 9 |

2. **Neighborhood/Community Priorities. Which FOUR of the services listed in Question 1 should receive the MOST EMPHASIS for improvement in the neighborhood/community where you live over the next TWO years?** *[Write in your answers below using the numbers from the list in Question 1.]*

1st: ____     2nd: ____     3rd: ____     4th: ____

3. **County Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following county services.**

| | County Level Services | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|---|---|---|---|---|---|---|---|
| 14. | Services for people living with developmental disabilities | 5 | 4 | 3 | 2 | 1 | 9 |
| 15. | Services for seniors (non-transportation) | 5 | 4 | 3 | 2 | 1 | 9 |
| 16. | Senior transportation | 5 | 4 | 3 | 2 | 1 | 9 |
| 17. | 3-1-1 Call Center | 5 | 4 | 3 | 2 | 1 | 9 |
| 18. | Property tax administration | 5 | 4 | 3 | 2 | 1 | 9 |
| 19. | Motor vehicle registration | 5 | 4 | 3 | 2 | 1 | 9 |
| 20. | Appraiser's Office services | 5 | 4 | 3 | 2 | 1 | 9 |
| 21. | County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park) | 5 | 4 | 3 | 2 | 1 | 9 |
| 22. | District Attorneys' Office | 5 | 4 | 3 | 2 | 1 | 9 |
| 23. | Local elections | 5 | 4 | 3 | 2 | 1 | 9 |
| 24. | Public health services | 5 | 4 | 3 | 2 | 1 | 9 |

4. **County Level Priorities. Which FOUR of the county-level services listed in Question 3 should receive the MOST EMPHASIS for improvement over the next TWO years?** *[Write in your answers below using the numbers from the list in Question 3.]*

1st: ____     2nd: ____     3rd: ____     4th: ____

**5.** **Overall Priorities. Using the lists in Questions 1 and 3 on the previous page, which FOUR items do you think should be the TOP OVERALL PRIORITIES for the Unified Government over the next TWO years?** *[Write in your answers below using the numbers from the lists in Questions 1 and 3.].*

1st: \_\_\_\_　　2nd: \_\_\_\_　　3rd: \_\_\_\_　　4th: \_\_\_\_

**6.** **Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following services provided by your government.**

| Public Safety | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|---|---|---|---|---|---|---|
| 1. Police visibility in residential neighborhoods | 5 | 4 | 3 | 2 | 1 | 9 |
| 2. Police visibility in commercial areas | 5 | 4 | 3 | 2 | 1 | 9 |
| 3. Community appearance and maintenance | 5 | 4 | 3 | 2 | 1 | 9 |
| 4. Community policing | 5 | 4 | 3 | 2 | 1 | 9 |
| 5. Traffic law enforcement | 5 | 4 | 3 | 2 | 1 | 9 |
| 6. Response time for police emergencies | 5 | 4 | 3 | 2 | 1 | 9 |
| 7. Response time for fire emergencies | 5 | 4 | 3 | 2 | 1 | 9 |
| 8. Response time for medical emergency calls | 5 | 4 | 3 | 2 | 1 | 9 |
| 9. Animal control in your neighborhood | 5 | 4 | 3 | 2 | 1 | 9 |

**7.** **Which THREE of the public safety services listed in Question 6 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years?** *[Write in your answers below using the numbers from the list in Question 6.]*

1st: \_\_\_\_　　2nd: \_\_\_\_　　3rd: \_\_\_\_

**8.** **City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied."**

| City Maintenance | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|---|---|---|---|---|---|---|
| 01. Maintenance of major city streets citywide | 5 | 4 | 3 | 2 | 1 | 9 |
| 02. Maintenance of streets in your neighborhood | 5 | 4 | 3 | 2 | 1 | 9 |
| 03. Maintenance of alleys in your neighborhood | 5 | 4 | 3 | 2 | 1 | 9 |
| 04. Maintenance of sidewalks in your neighborhood | 5 | 4 | 3 | 2 | 1 | 9 |
| 05. Maintenance of curbs in your neighborhood | 5 | 4 | 3 | 2 | 1 | 9 |
| 06. Maintenance of street signs/traffic signals | 5 | 4 | 3 | 2 | 1 | 9 |
| 07. Maintenance of downtown parking lots | 5 | 4 | 3 | 2 | 1 | 9 |
| 08. Overall appearance of downtown including lighting, landscaping, and planter boxes | 5 | 4 | 3 | 2 | 1 | 9 |
| 09. Maintenance of city buildings | 5 | 4 | 3 | 2 | 1 | 9 |
| 10. Snow removal on major city streets | 5 | 4 | 3 | 2 | 1 | 9 |
| 11. Snow removal on neighborhood streets | 5 | 4 | 3 | 2 | 1 | 9 |
| 12. Overall cleanliness of streets and other public areas | 5 | 4 | 3 | 2 | 1 | 9 |
| 13. Maintenance of stormwater drainage system in your neighborhood | 5 | 4 | 3 | 2 | 1 | 9 |

**9.** **Which THREE of the maintenance services listed in Question 8 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years?** *[Write in your answers below using the numbers from the list in Question 8.]*

1st: \_\_\_\_　　2nd: \_\_\_\_　　3rd: \_\_\_\_

**10.** __Parks and Recreation.__ **Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services.**

| Parks and Recreation | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|---|---|---|---|---|---|---|
| 01. Overall park and equipment maintenance | 5 | 4 | 3 | 2 | 1 | 9 |
| 02. Access to walking and biking trails | 5 | 4 | 3 | 2 | 1 | 9 |
| 03. Access to a local park | 5 | 4 | 3 | 2 | 1 | 9 |
| 04. Access to community centers | 5 | 4 | 3 | 2 | 1 | 9 |
| 05. Availability of outdoor athletic fields | 5 | 4 | 3 | 2 | 1 | 9 |
| 06. Sunflower Hills Golf Course | 5 | 4 | 3 | 2 | 1 | 9 |
| 07. Parkwood Pool | 5 | 4 | 3 | 2 | 1 | 9 |
| 08. Spray parks | 5 | 4 | 3 | 2 | 1 | 9 |
| 09. Youth recreation programs | 5 | 4 | 3 | 2 | 1 | 9 |
| 10. Adult recreation programs | 5 | 4 | 3 | 2 | 1 | 9 |
| 11. Programs for seniors | 5 | 4 | 3 | 2 | 1 | 9 |
| 12. Skateboard parks | 5 | 4 | 3 | 2 | 1 | 9 |
| 13. Tennis courts | 5 | 4 | 3 | 2 | 1 | 9 |
| 14. Futsal courts | 5 | 4 | 3 | 2 | 1 | 9 |
| 15. Ease of registering for recreation programs | 5 | 4 | 3 | 2 | 1 | 9 |
| 16. Cost of recreation programs | 5 | 4 | 3 | 2 | 1 | 9 |

**11.** **Which THREE of the Parks and Recreation items listed in Question 10 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years?** *[Write in your answers below using the numbers from the list in Question 10.]*

1st: ____       2nd: ____       3rd: ____

**12.** **Where do you find information about the Unified Government programs and services?** *[Check all that apply.]*

____(01) UGTV (Google Ch 41, Spectrum Ch 2)
____(02) The Citizen newsletter
____(03) eNews weekly email
____(04) Unified Government website
____(05) Social media - Facebook, Twitter, Instagram, YouTube

____(06) Nextdoor
____(07) Unified Government public meetings
____(08) Local television
____(09) Local newspapers
____(10) Neighborhood meetings
____(11) Other: _____

**13.** **Which TWO of the methods listed in Question 12 are your PREFERRED ways of getting information about the Unified Government?** *[Write in your answers below using the numbers from the list in Question 12.]*

1st: ____       2nd: ____

**14.** **The Unified Government uses social media to share information with the public. Please indicate whether you have used any of the following Unified Government social media channels.**

| Social Media Channel | Yes | No | Don't Know |
|---|---|---|---|
| 1. Facebook | 1 | 2 | 9 |
| 2. Twitter | 1 | 2 | 9 |
| 3. Instagram | 1 | 2 | 9 |
| 4. Nextdoor | 1 | 2 | 9 |
| 5. YouTube | 1 | 2 | 9 |
| 6. LinkedIn | 1 | 2 | 9 |

**14a.** **If you have used ANY of the Unified Governments social media services listed in Q14, please indicate whether you agree with the following statement:** *"The information I receive from the Unified Government social media keeps me informed about what is happening in Wyandotte County."*

____(1) Agree       ____(2) Disagree       ____(9) Don't know

**15.** **Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

| | | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|---|---|---|---|---|---|---|---|
| 01. | Overall quality of information about Unified Government programs and services | 5 | 4 | 3 | 2 | 1 | 9 |
| 02. | Efforts to keep you informed about local issues | 5 | 4 | 3 | 2 | 1 | 9 |
| 03. | Public involvement in local decision making | 5 | 4 | 3 | 2 | 1 | 9 |
| 04. | Unified Government website | 5 | 4 | 3 | 2 | 1 | 9 |
| 05. | The Citizen Newsletter | 5 | 4 | 3 | 2 | 1 | 9 |
| 06. | Unified Government eNews newsletter | 5 | 4 | 3 | 2 | 1 | 9 |
| 07. | Unified Government social media | 5 | 4 | 3 | 2 | 1 | 9 |
| 08. | myWyco app - property taxes | 5 | 4 | 3 | 2 | 1 | 9 |
| 09. | myWyco app - 3-1-1 service requests | 5 | 4 | 3 | 2 | 1 | 9 |
| 10. | myWyco app - Municipal Court payments | 5 | 4 | 3 | 2 | 1 | 9 |
| 11. | Online maps | 5 | 4 | 3 | 2 | 1 | 9 |

**16.** **Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live.**

| | Issue | Major Problem | Minor Problem | Not a Problem | Don't Know |
|---|---|---|---|---|---|
| 01. | Crime | 3 | 2 | 1 | 9 |
| 02. | Drugs | 3 | 2 | 1 | 9 |
| 03. | Graffiti | 3 | 2 | 1 | 9 |
| 04. | Noise | 3 | 2 | 1 | 9 |
| 05. | Rundown buildings | 3 | 2 | 1 | 9 |
| 06. | Abandoned/junk vehicles | 3 | 2 | 1 | 9 |
| 07. | Vehicles parked on streets | 3 | 2 | 1 | 9 |
| 08. | Homelessness | 3 | 2 | 1 | 9 |
| 09. | Overgrown lots | 3 | 2 | 1 | 9 |
| 10. | Illegal dumping | 3 | 2 | 1 | 9 |
| 11. | Roaming/loose animals | 3 | 2 | 1 | 9 |
| 12. | Street racing or dangerous driving | 3 | 2 | 1 | 9 |

**17.** **Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following.**

| | Codes and Ordinances | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|---|---|---|---|---|---|---|---|
| 1. | Enforcing the clean-up of junk, trash, and debris (blight) city-wide | 5 | 4 | 3 | 2 | 1 | 9 |
| 2. | Enforcing the clean-up of junk, trash, and debris (blight), in your neighborhood | 5 | 4 | 3 | 2 | 1 | 9 |
| 3. | Enforcing the mowing and trimming of weeds on vacant property city-wide | 5 | 4 | 3 | 2 | 1 | 9 |
| 4. | Enforcing the mowing and trimming of weeds on vacant property in your neighborhood | 5 | 4 | 3 | 2 | 1 | 9 |
| 5. | Enforcing the maintenance of homes in your neighborhood | 5 | 4 | 3 | 2 | 1 | 9 |
| 6. | Enforcing the maintenance of commercial/business property | 5 | 4 | 3 | 2 | 1 | 9 |
| 7. | Enforcing the removal of inoperable or junk cars in your neighborhood | 5 | 4 | 3 | 2 | 1 | 9 |

**18.** **Which THREE of the items listed in Question 17 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years?** *[Write in your answers below using the numbers from the list in Question 17.]*

1st: ____     2nd: ____     3rd: ____

**19.** **Please indicate how you feel about the current quality of life in your neighborhood.**

____(1) Never been better                 ____(4) Getting worse
____(2) Getting better                       ____(5) Never been worse
____(3) About the same as it has always been     ____(9) Don't know

**20.** **Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

| How satisfied are you with... | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|---|---|---|---|---|---|---|
| 01. How Wyandotte County manages growth and development | 5 | 4 | 3 | 2 | 1 | 9 |
| 02. Overall quality of roads and bridges in Wyandotte County | 5 | 4 | 3 | 2 | 1 | 9 |
| 03. Overall quality of sidewalks in Wyandotte County | 5 | 4 | 3 | 2 | 1 | 9 |
| 04. Overall appearance of Wyandotte County | 5 | 4 | 3 | 2 | 1 | 9 |
| 05. Overall feeling of safety in Wyandotte County | 5 | 4 | 3 | 2 | 1 | 9 |
| 06. Overall quality of city and county services | 5 | 4 | 3 | 2 | 1 | 9 |
| 07. Appearance of commercial areas where you shop/do business within Wyandotte County | 5 | 4 | 3 | 2 | 1 | 9 |
| 08. The overall value you receive for the city/county taxes and fees that you pay | 5 | 4 | 3 | 2 | 1 | 9 |
| 09. Wyandotte County as a place to live | 5 | 4 | 3 | 2 | 1 | 9 |
| 10. Wyandotte County as a place to raise children | 5 | 4 | 3 | 2 | 1 | 9 |
| 11. Wyandotte County as a place to work | 5 | 4 | 3 | 2 | 1 | 9 |
| 12. Overall image of Wyandotte County | 5 | 4 | 3 | 2 | 1 | 9 |
| 13. Overall quality of life in Wyandotte County | 5 | 4 | 3 | 2 | 1 | 9 |
| 14. Overall quality of the education system in Wyandotte County | 5 | 4 | 3 | 2 | 1 | 9 |

**21.** <u>**Trash and Solid Waste.**</u> **The Unified Government currently provides drop-off options for residents to dispose of materials that are not suited for a landfill or curbside pickup. This includes the Household Hazardous Waste Facility, Recycling & Yard Waste Center, and Dumpster Days. We want to better understand which services should be expanded. Currently, we host seven (7) Household Hazardous Waste Facility events each year; the Recycling & Yard Waste Center is open April through November; and Dumpster Days are an annual event. Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed" rate the following.**

| Would you support... | Strongly Support | Somewhat Support | Neutral | Do Not Support | Strongly Opposed | Don't Know |
|---|---|---|---|---|---|---|
| 1. Expanding the availability of current drop-off services across all options listed above? | 5 | 4 | 3 | 2 | 1 | 9 |
| 2. Co-locating all drop-off services to a single location? | 5 | 4 | 3 | 2 | 1 | 9 |
| 3. Offering a dedicated location for bulky item drop-off? | 5 | 4 | 3 | 2 | 1 | 9 |
| 4. Creating a dedicated location for electronic waste recycling? | 5 | 4 | 3 | 2 | 1 | 9 |

**22.** **Please rate your satisfaction with Waste Management curbside trash and recycling using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following.**

| How satisfied are you with... | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|---|---|---|---|---|---|---|
| 1. Curbside residential trash collection | 5 | 4 | 3 | 2 | 1 | 9 |
| 2. Curbside residential recycling collection | 5 | 4 | 3 | 2 | 1 | 9 |

**23.** **Housing in Wyandotte County. Please rate your satisfaction with housing in Wyandotte County using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following.**

| How satisfied are you with... | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Don't Know |
|---|---|---|---|---|---|---|
| 1. Availability of affordable housing | 5 | 4 | 3 | 2 | 1 | 9 |
| 2. Quality of housing | 5 | 4 | 3 | 2 | 1 | 9 |
| 3. Availability of handicap-accessible housing | 5 | 4 | 3 | 2 | 1 | 9 |

**24.** **Determinants of Health. There are multiple factors contributing to our overall health and well-being as a community. Please respond to the following questions about your health and well-being as a Wyandotte County resident.**

| | | Yes | No | Don't Know |
|---|---|---|---|---|
| 01. | In the last 12 months, did you ever eat less than you should because there wasn't enough money for food? | 1 | 2 | 9 |
| 02. | In the last 12 months, has your utility company shut off your service for not paying any bills? | 1 | 2 | 9 |
| 03. | Are you worried that in the next two (2) months you may not have stable housing? | 1 | 2 | 9 |
| 04. | Are you afraid you might be hurt in your home by someone you know? | 1 | 2 | 9 |
| 05. | Are you afraid you might be hurt in your apartment building or neighborhood? | 1 | 2 | 9 |
| 06. | Do problems getting childcare make it difficult for you to work or study? | 1 | 2 | 9 |
| 07. | In the last 12 months, have you needed to see a doctor, but could not because of cost? | 1 | 2 | 9 |
| 08. | In the last 12 months, did you skip medications to save money? | 1 | 2 | 9 |
| 09. | In the last 12 months, have you ever gone without health care because you didn't have a way to get there? | 1 | 2 | 9 |
| 10. | Do you have problems understanding what is told to you about your medical conditions? | 1 | 2 | 9 |
| 11. | Do you often feel that you lack companionship? | 1 | 2 | 9 |

**25.** **Pandemic Response. At any point during the COVID-19 pandemic, have you received any of the following services from the Unified Government Department of Public Health?**

| COVID-19 Public Health Services | Yes | No | Don't Know |
|---|---|---|---|
| 1. Testing for COVID-19 | 1 | 2 | 9 |
| 2. Vaccination for COVID-19 | 1 | 2 | 9 |
| 3. Contact tracing | 1 | 2 | 9 |
| 4. Transportation support | 1 | 2 | 9 |
| 5. Connection to other resources | 1 | 2 | 9 |

**26.** **Do you agree that the Unified Government Public Health Department took appropriate steps during the COVID-19 crisis to protect the health of Wyandotte County residents?**

____(1) Strongly agree ____(3) Neutral ____(5) Strongly disagree
____(2) Agree ____(4) Disagree ____(9) Don't know

**27.** **Fireworks in Wyandotte County. In many communities, only professionals are permitted to create firework displays. Do you agree that the Unified Government should consider banning the general use of fireworks in Wyandotte County by residents?**

____(1) Strongly agree ____(3) Neutral ____(5) Strongly disagree
____(2) Agree ____(4) Disagree ____(9) Don't know

**28.** **Unified Government Employees. The Unified Government, like many employers, faces an aging workforce and labor shortages with several departments operating short-staffed. What actions would you support to ensure there is a skilled, capable workforce to support our community into the future? Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed, rate the following.**

| Would you support... | Strongly Support | Somewhat Support | Neutral | Do Not Support | Strongly Opposed | Don't Know |
|---|---|---|---|---|---|---|
| 1. Competitive pay that is comparable with other local governments in the region | 5 | 4 | 3 | 2 | 1 | 9 |
| 2. Elimination of the residency requirement for Unified Government employees | 5 | 4 | 3 | 2 | 1 | 9 |
| 3. Creation of more career opportunities for recent high school and college graduates | 5 | 4 | 3 | 2 | 1 | 9 |
| 4. More incentive programs for new hires that are comparable with other local governments in the region | 5 | 4 | 3 | 2 | 1 | 9 |
| 5. More retention programs to reduce staff turnover | 5 | 4 | 3 | 2 | 1 | 9 |

**29.** **Rating of Unified Government Customer Service. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Unified Government customer service.**

| | Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree | N/A |
|---|---|---|---|---|---|---|
| 1. I get the answers I need when I visit/call the Unified Government | 5 | 4 | 3 | 2 | 1 | 9 |
| 2. When I ask a Unified Government employee for something, they either provide the answer I need or find someone who can | 5 | 4 | 3 | 2 | 1 | 9 |
| 3. When I ask different Unified Government employees the same question, I get the same answer | 5 | 4 | 3 | 2 | 1 | 9 |
| 4. Overall, the Unified Government provides excellent customer service | 5 | 4 | 3 | 2 | 1 | 9 |

**Demographics**

**30.** **Approximately how many years have you lived in Kansas City, KS or Wyandotte County?**

_____ years

**31.** **What is your age?** _____ years

**32.** **Including yourself, how many persons in your household are...**

| | | | |
|---|---|---|---|
| Under age 5: ____ | Ages 15-19: ____ | Ages 35-44: ____ | Ages 65-74: ____ |
| Ages 5-9: ____ | Ages 20-24: ____ | Ages 45-54: ____ | Ages 75+: ____ |
| Ages 10-14: ____ | Ages 25-34: ____ | Ages 55-64: ____ | |

**33.** **Do you own or rent your current residence?** ____(1) Own ____(2) Rent

**34.** **Are you or other members of your household of Hispanic or Latino ancestry?**

____(1) Yes ____(2) No

**35.** **Which of the following best describes your race?** *[Check all that apply.]*

____(1) African American/Black ____(4) White
____(2) American Indian or Alaska Native ____(5) Other: _____
____(3) Asian, Hawaiian, or other Pacific Islander

**36.** **Would you say your total household income is...**

____(1) Under $30,000 ____(2) $30,000 to $59,999 ____(3) $60,000 to $99,999 ____(4) $100,000 or more

**37.** **Your gender:** ____(1) Male ____(2) Female ____(3) Prefer to self-describe: _____

# This concludes the survey. Thank you for your time!
Please return your survey in the postage-paid envelope addressed to:
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information printed to the right will ONLY be used to help identify which areas of the City are having problems with city services. If your address is not correct, please provide the correct information. Thank you.