2022 Unified Government Community Survey

District 5 Report

Presented to the Unified Government
of Wyandotte County, Kansas

April 2022

ETC INSTITUTE

Contents

Section 1
Importance-Satisfaction Analysis

IS Importance-Satisfaction Analysis
Unified Government – District 5

Investment Priorities

Recommended Priorities for the Next Two Years. In order to help the Unified Government identify investment priorities for the next two years, ETC Institute conducted an Importance-Satisfaction (I-S) analysis. This analysis examined the importance residents placed on each service and the level of satisfaction with each service. By identifying services of high importance and low satisfaction, the analysis identified which services will have the most impact on overall satisfaction with services over the next two years. If the Unified Government wants to improve its overall satisfaction rating, they should prioritize investments in services with the highest Importance Satisfaction (I-S) ratings.

- **Overall Priorities for the <u>City</u> by Major Category.** This analysis reviewed the importance of and satisfaction with major categories of City services. This analysis was conducted to help set the overall priorities for the City. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the City's overall satisfaction rating are listed below:

  - Maintenance of City streets (IS=0.5684)
  - Parks and recreation facilities (IS=0.2424)
  - Planning and zoning (IS=0.2170)
  - Code enforcement (IS=0.2152)

- **Overall Priorities for the <u>County</u> by Major Category.** This analysis reviewed the importance of and satisfaction with major categories of County services. This analysis was conducted to help set the overall priorities for the County. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the County's overall satisfaction rating are listed below:

  - Property tax administration (IS=0.5442)
  - Motor Vehicle Registration (IS=0.3830)
  - Appraiser's Office services (IS=0.2819)
  - Services for seniors (IS=0.2492)
  - District Attorneys' Office (IS=0.2351)
  - County parks (IS=0.2029)
  - Services for developmental disabilities (IS=0.2005)

- **Priorities with Departments.** This analysis reviewed the importance of and satisfaction with services within departments and specific service areas. This analysis was conducted to help set the overall priorities for the Unified Government. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the Unified Government's overall satisfaction rating are listed below:

  - **Public Safety**
    - Community appearance and maintenance (IS=0.3813)
    - Police visibility in residential neighborhoods (IS=0.2595)

- **City Maintenance**
    - Maintenance of streets in neighborhoods (IS=0.3712)
    - Maintenance of major city streets (IS=0.3574)
    - Overall cleanliness of streets/other public areas (IS=0.2480)
    - Snow removal on neighborhood streets (IS=0.2250)

- **Parks and Recreation**
    - Access to walking and biking trails (IS=0.3880)
    - Overall park and equipment maintenance (IS=0.2375)

- **Enforcement of Codes and Ordinances**
    - Enforcing clean-up of junk, trash, & debris City-wide (IS=0.5235)
    - Enforcing mowing & trimming of weeds on private and/or vacant property City-wide (IS=0.4289)
    - Maintenance of commercial/business property (IS=0.2414)

The full Importance-Satisfaction results for <u>District 5</u> can be found on the following pages.

Importance-Satisfaction Analysis

2022 Importance-Satisfaction Rating
Kansas City, Kansas & Wyandotte County Community Survey
Neighborhood/Community Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Very High Priority (IS >.20)						
Maintenance of city streets	74%	1	24%	13	0.5684	1
Parks and recreation facilities	40%	2	40%	6	0.2420	2
Planning and zoning	29%	6	24%	12	0.2170	3
Code enforcement	30%	5	28%	10	0.2152	4
High Priority (IS .10-.20)						
Parks and recreation programs	25%	7	26%	11	0.1838	5
Stormwater management system	23%	8	37%	7	0.1462	6
Police services	39%	3	67%	3	0.1277	7
Trash collection and recycling	30%	4	59%	4	0.1244	8
Public transportation	16%	11	30%	9	0.1121	9
Medium Priority (IS <.10)						
Sewer and wastewater system	18%	10	44%	5	0.0984	10
Municipal court	7%	13	36%	8	0.0440	11
Fire services	21%	9	82%	1	0.0382	12
Ambulance services	14%	12	75%	2	0.0339	13

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, third, and fourth most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2022 Importance-Satisfaction Rating
Kansas City, Kansas & Wyandotte County Community Survey
County Level Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Very High Priority (IS >.20)						
Property tax administration	62%	1	12%	11	0.5442	1
Motor vehicle registration	51%	2	25%	6	0.3830	2
Appraiser's Office services	33%	4	16%	10	0.2819	3
Services for seniors	32%	5	23%	8	0.2492	4
District Attorneys' Office	30%	6	21%	9	0.2351	5
County parks	41%	3	50%	1	0.2029	6
Services for developmental disabilities	27%	7	25%	5	0.2005	7
High Priority (IS .10-.20)						
Senior transportation	19%	10	25%	7	0.1410	8
Public health services	25%	8	45%	2	0.1358	9
Local elections	19%	9	45%	3	0.1045	10
Medium Priority (IS <.10)						
3-1-1 Call Center	13%	11	39%	4	0.0781	11

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %: The "Most Important" percentage represents the sum of the first, second, third, and fourth most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %: The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2022 Importance-Satisfaction Rating
Kansas City, Kansas & Wyandotte County Community Survey
Public Safety Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Very High Priority (IS >.20)						
Community appearance and maintenance	52%	2	26%	9	0.3813	1
Police visibility in residential neighborhoods	52%	1	50%	4	0.2595	2
High Priority (IS .10-.20)						
Community policing	32%	3	47%	6	0.1688	3
Police visibility in commercial areas	31%	4	56%	3	0.1355	4
Response time for police emergencies	25%	5	48%	5	0.1307	5
Animal control in neighborhoods	21%	7	38%	8	0.1273	6
Traffic law enforcement	21%	6	46%	7	0.1142	7
Medium Priority (IS <.10)						
Response time for medical emergency calls	17%	8	71%	2	0.0485	8
Response time for fire emergencies	13%	9	72%	1	0.0365	9

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:   The "Most Important" percentage represents the sum of the first, second, and third

most important responses for each item. Respondents were asked to identify
the items they thought should be the City's top priorities.

Satisfaction %:   The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.'
Respondents ranked their level of satisfaction with each of the items on a scale
of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2022 Importance-Satisfaction Rating
Kansas City, Kansas & Wyandotte County Community Survey
Maintenance Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Very High Priority (IS >.20)						
Maintenance of streets in your neighborhood	49%	1	25%	9	0.3712	1
Maintenance of major city streets	48%	2	26%	7	0.3574	2
Overall cleanliness of streets/other public areas	31%	4	21%	12	0.2480	3
Snow removal on neighborhood streets	34%	3	34%	4	0.2250	4
High Priority (IS .10-.20)						
Maintenance of sidewalks in your neighborhood	23%	5	22%	10	0.1795	5
Maintenance of curbs in your neighborhood	16%	7	27%	5	0.1139	6
Overall appearance of downtown	14%	8	25%	8	0.1077	7
Medium Priority (IS <.10)						
Maintenance of city buildings	13%	10	27%	6	0.0925	8
Maintenance of stormwater drainage system	14%	9	37%	3	0.0885	9
Snow removal on major city streets	16%	6	58%	1	0.0673	10
Maintenance of street signs/traffic signals	9%	11	48%	2	0.0472	11
Maintenance of alleys in your neighborhood	3%	13	11%	13	0.0294	12
Maintenance of downtown parking lots	3%	12	21%	11	0.0267	13

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2022 Importance-Satisfaction Rating
Kansas City, Kansas & Wyandotte County Community Survey
<u>Parks and Recreation</u>

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS >.20)</u>						
Access to walking and biking trails	50%	1	22%	6	0.3880	1
Overall park and equipment maintenance	39%	2	39%	2	0.2375	2
<u>High Priority (IS .10-.20)</u>						
Youth recreation programs	21%	4	16%	12	0.1766	3
Access to a local park	30%	3	42%	1	0.1743	4
Access to community centers	21%	5	28%	4	0.1496	5
Adult recreation programs	13%	8	14%	15	0.1148	6
Programs for seniors	13%	7	15%	14	0.1137	7
Availability of outdoor athletic fields	13%	6	25%	5	0.1012	8
<u>Medium Priority (IS <.10)</u>						
Cost of recreation programs	11%	9	17%	10	0.0917	9
Spray parks	7%	11	22%	7	0.0576	10
Parkwood Pool	6%	12	11%	16	0.0542	11
Sunflower Hills Golf Course	7%	10	39%	3	0.0451	12
Ease of registering for recreation programs	5%	13	15%	13	0.0449	13
Tennis courts	3%	14	17%	9	0.0258	14
Skateboard parks	2%	15	17%	8	0.0174	15
Futsal courts	1%	16	17%	11	0.0042	16

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third

most important responses for each item. Respondents were asked to identify

the items they thought should be the City's top priorities.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.'

Respondents ranked their level of satisfaction with each of the items on a scale

of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2022 Importance-Satisfaction Rating
Kansas City, Kansas & Wyandotte County Community Survey
Codes and Ordinances

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Very High Priority (IS >.20)						
Clean-up of junk/trash/debris city-wide	68%	1	23%	7	0.5235	1
Mowing/trimming of weeds on private/vacant property city-wide	56%	2	23%	6	0.4289	2
Maintenance of commercial/business property	34%	3	29%	5	0.2414	3
High Priority (IS .10-.20)						
Clean-up of junk/trash/debris in neighborhoods	31%	4	42%	2	0.1822	4
Removal of inoperable/junk cars in neighborhoods	21%	5	39%	3	0.1275	5
Mowing/trimming of weeds on private/vacant property in neighborhoods	19%	7	33%	4	0.1260	6
Maintenance of homes in neighborhoods	21%	6	42%	1	0.1181	7

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third

most important responses for each item. Respondents were asked to identify

the items they thought should be the City's top priorities.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.'

Respondents ranked their level of satisfaction with each of the items on a scale

of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.
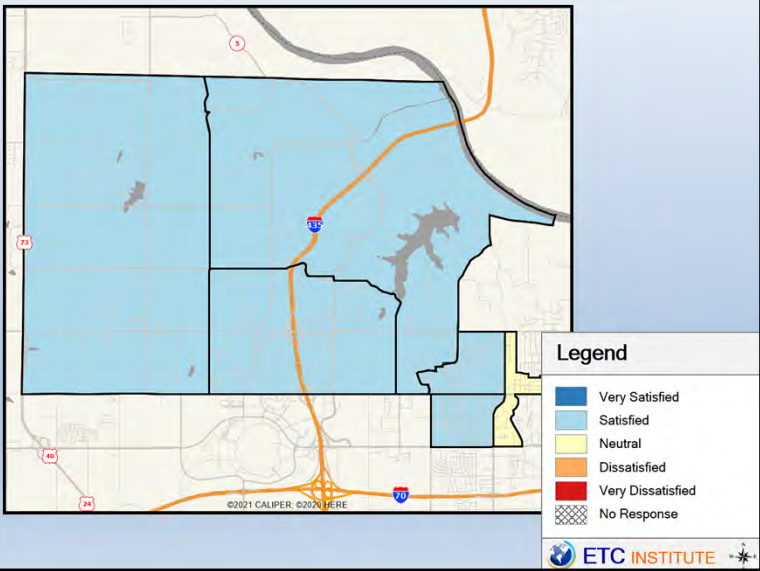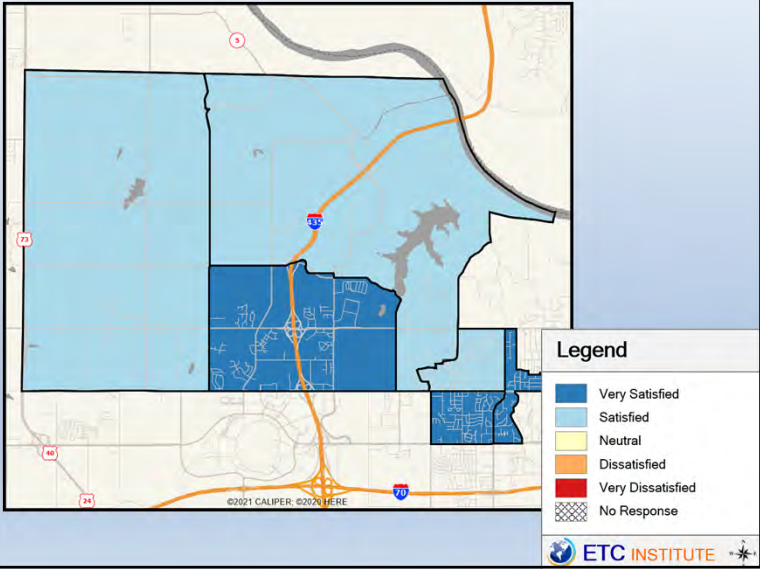
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Section 2
GIS Maps

Locations of Respondents
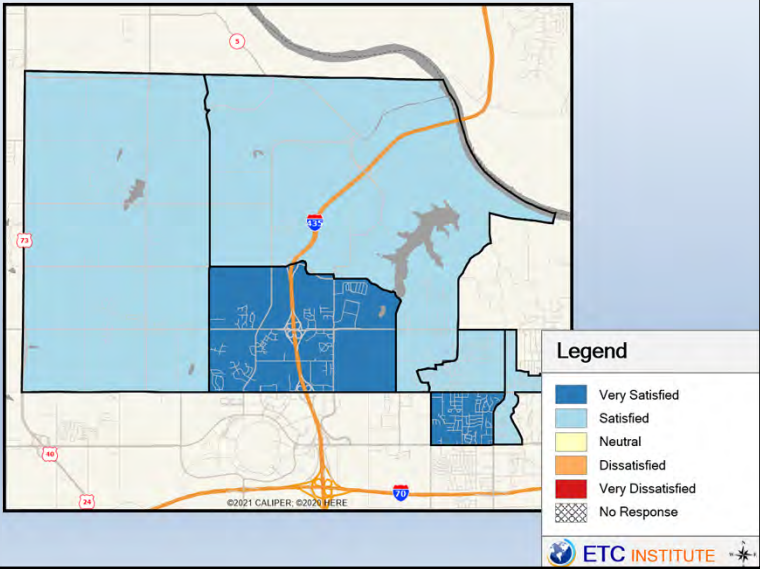(Boundaries by Neighborhood)
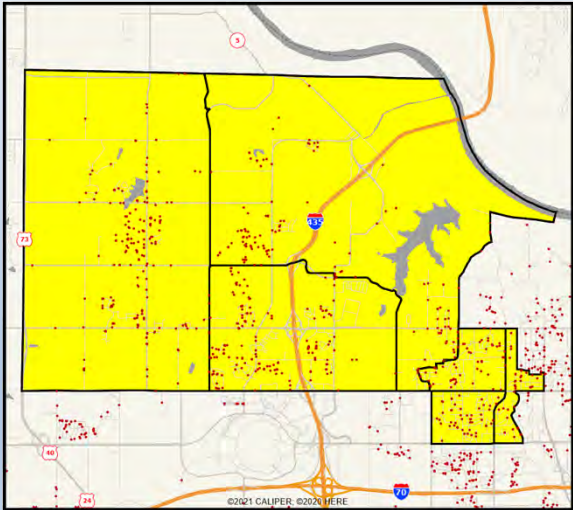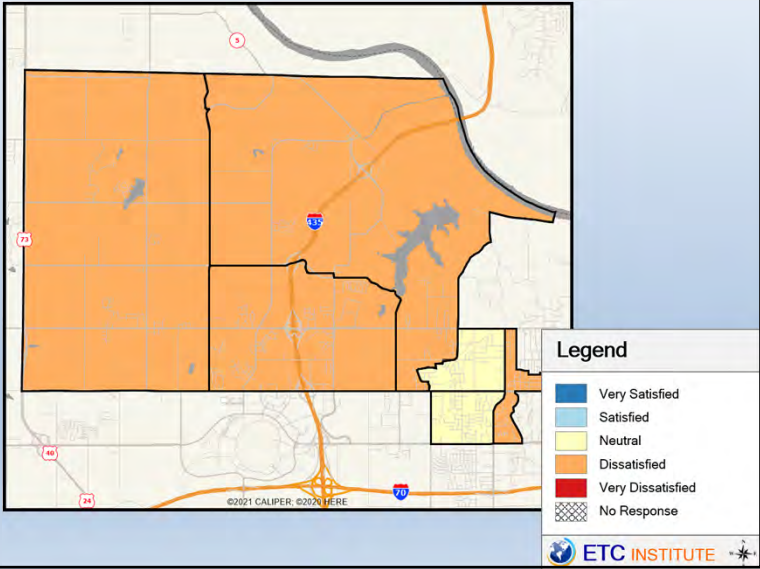

Q1-01. Police services

Q1-02. Fire services
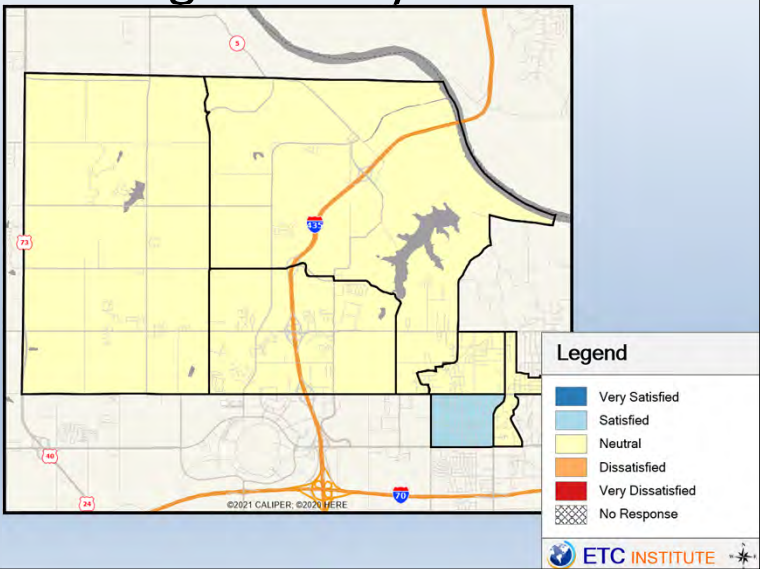

Q1-03. Ambulance services

Q1-04. Maintenance of city streets

Q1-05. Stormwater management system

Q1-06. Sewer and wastewater system
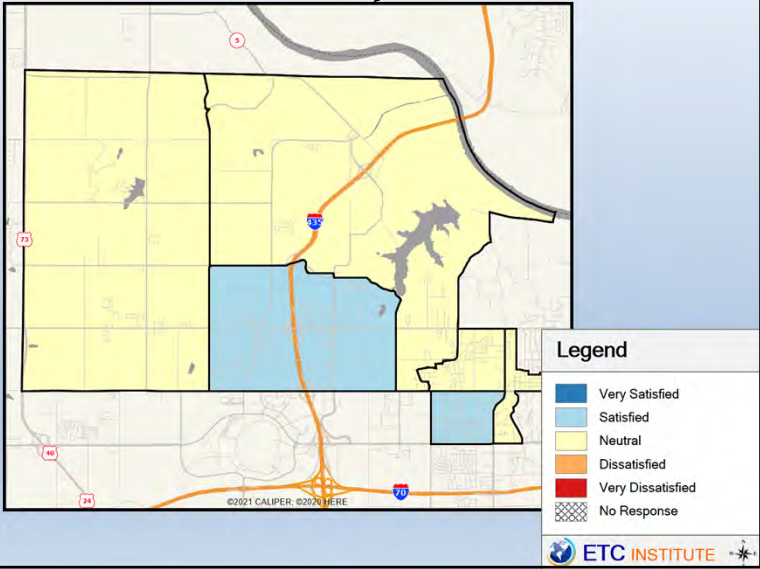
Q1-07. Trash collection and recycling
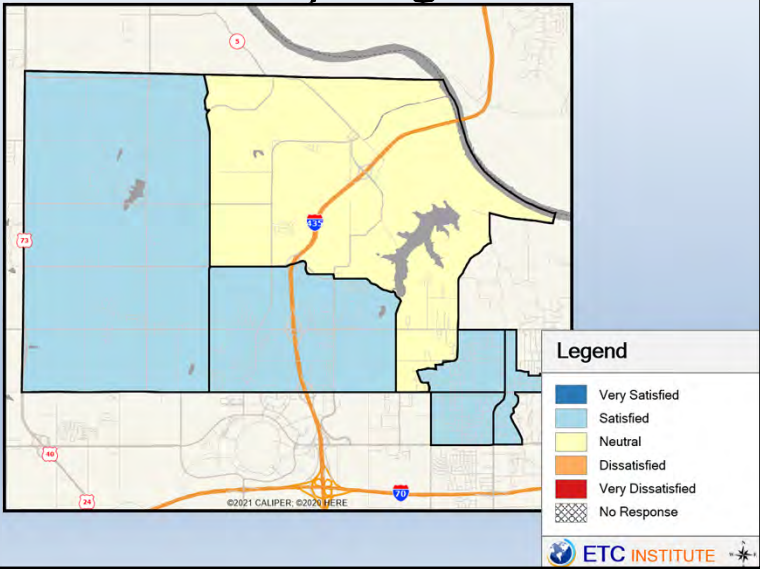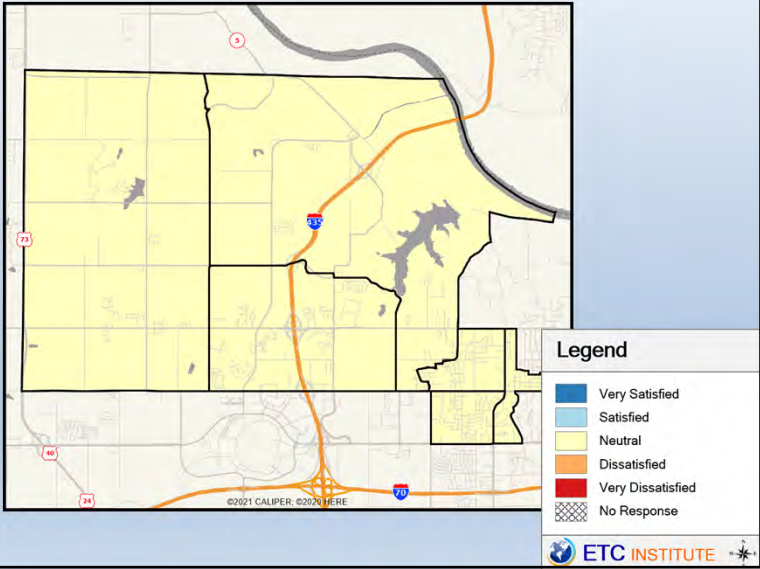
Q1-08. Parks and recreation facilities
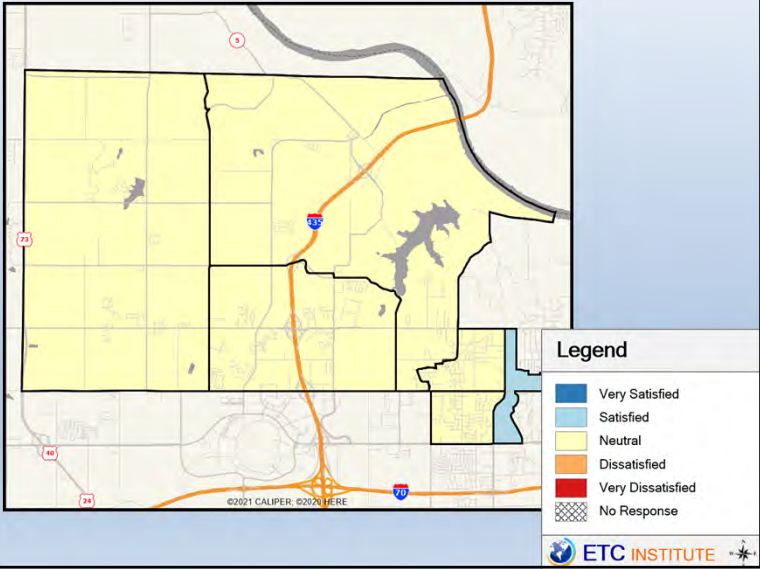
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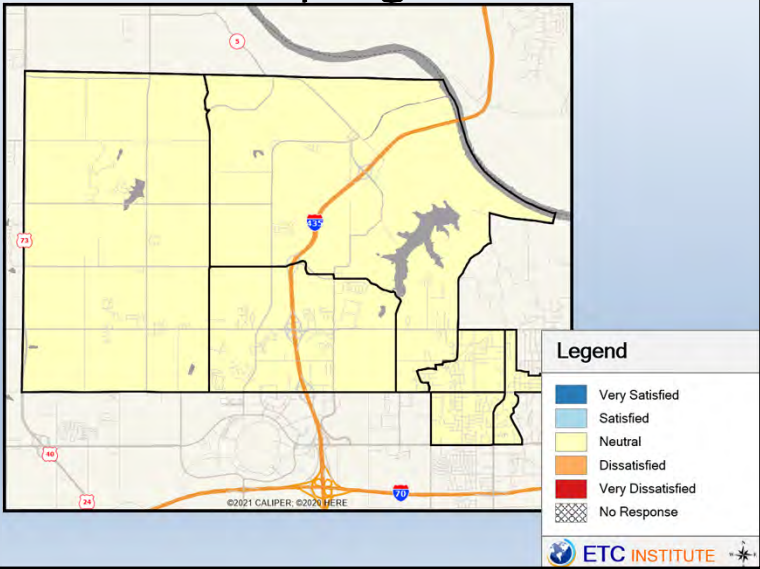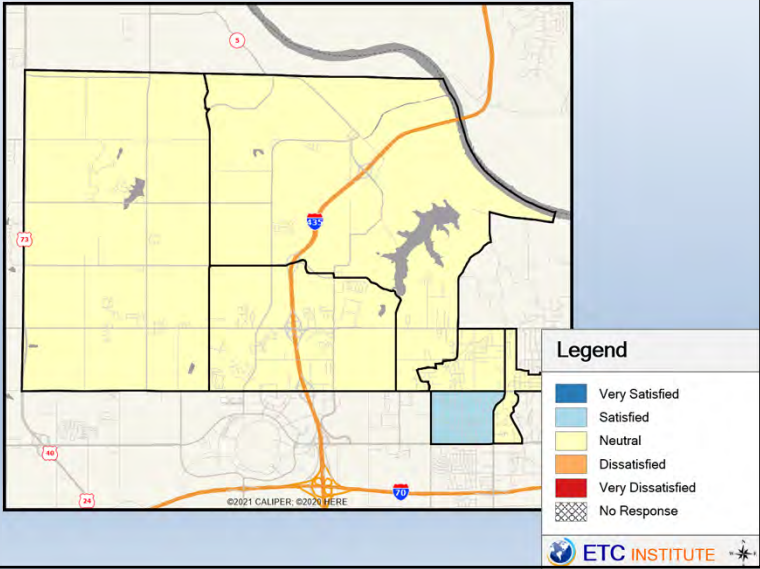
Q1-10. Code enforcement
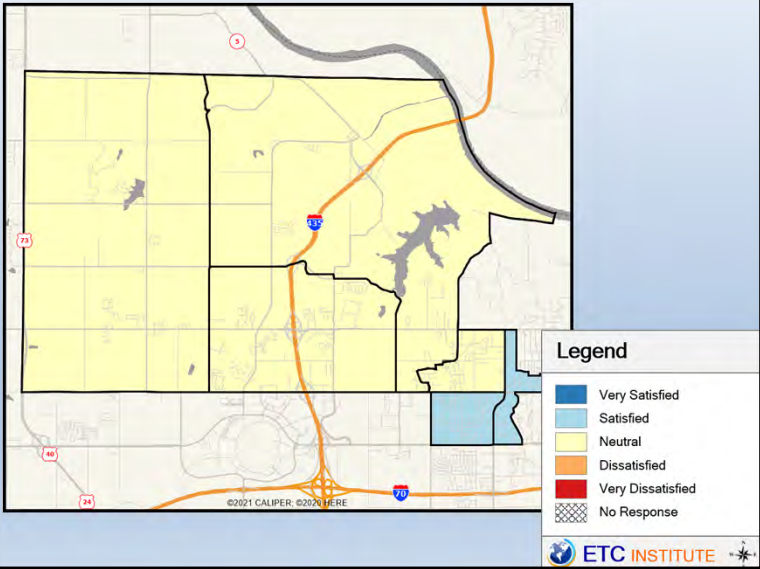
Q1-11. Planning and zoning
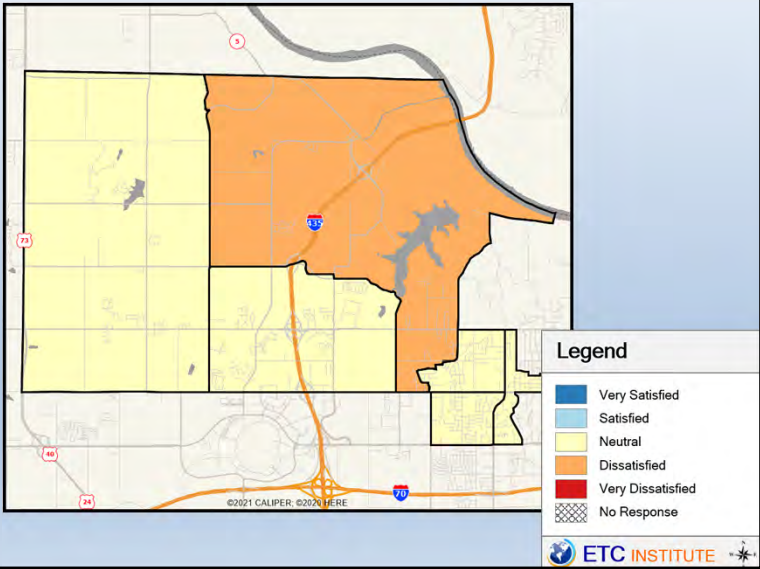
Q1-12. Municipal court

Q1-13. Public transportation
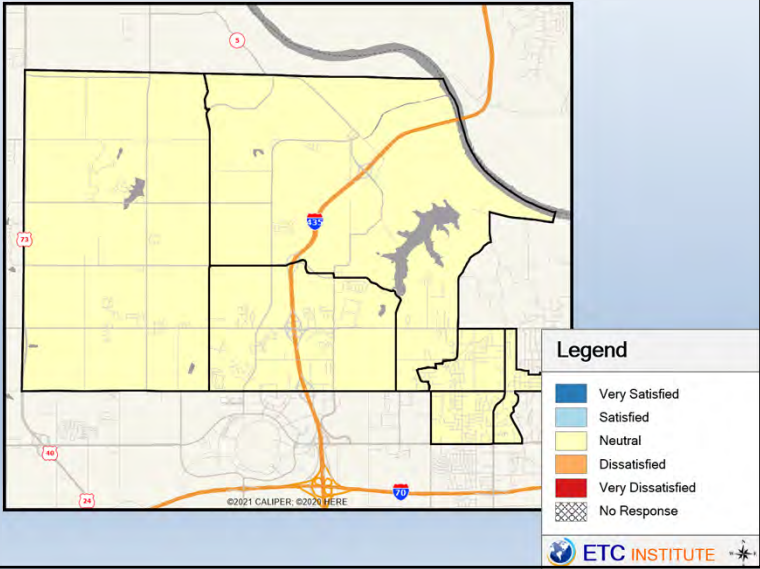
Q3-14. Services for people living with developmental disabilities
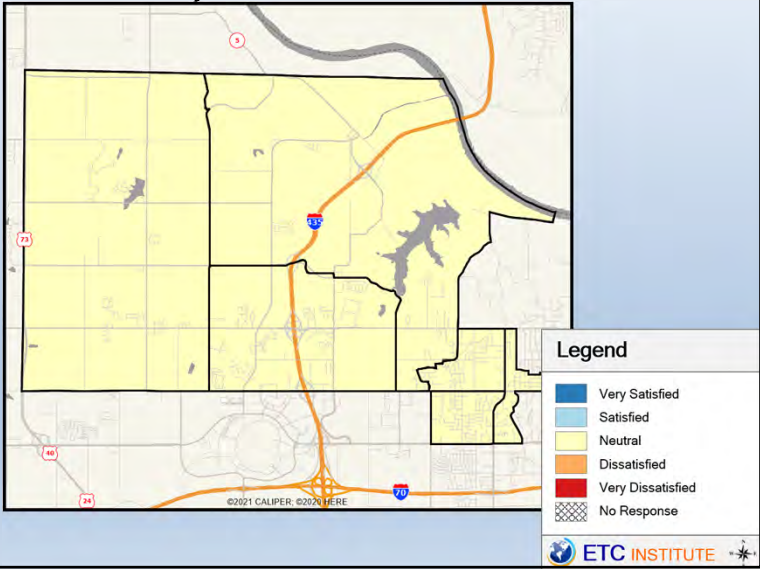
Q3-15. Services for seniors (non-transportation)
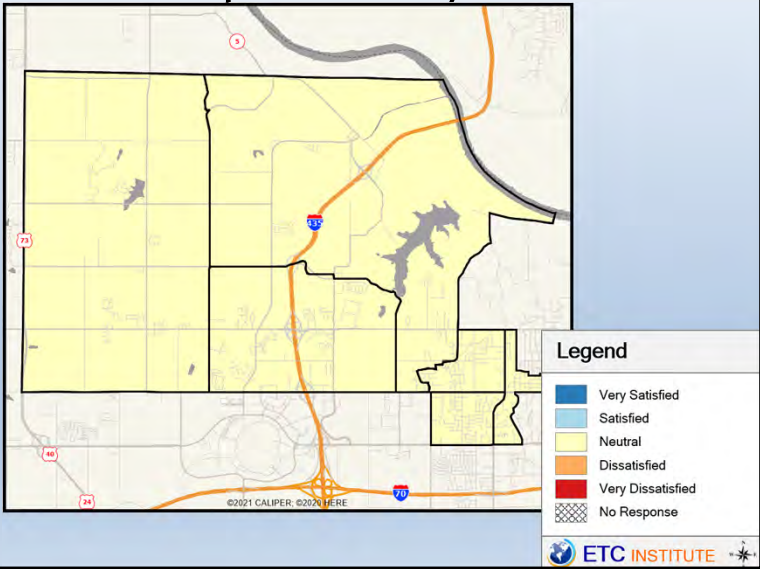
Q3-16. Senior transportation

Q3-17. 3-1-1 Call Center
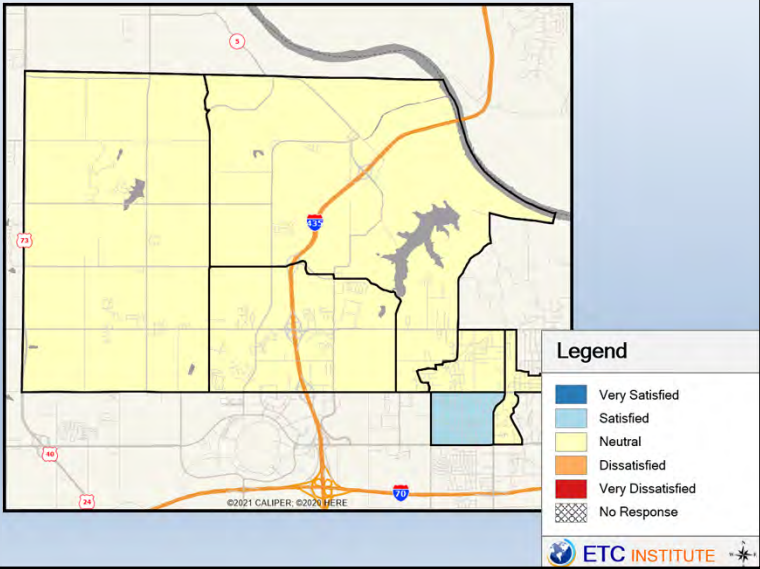
Q3-18. Property tax administration
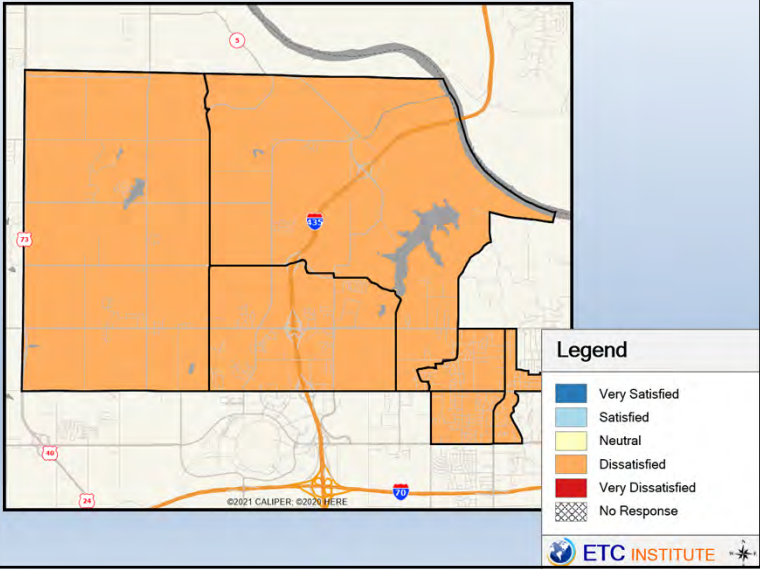
Q3-19. Motor vehicle registration
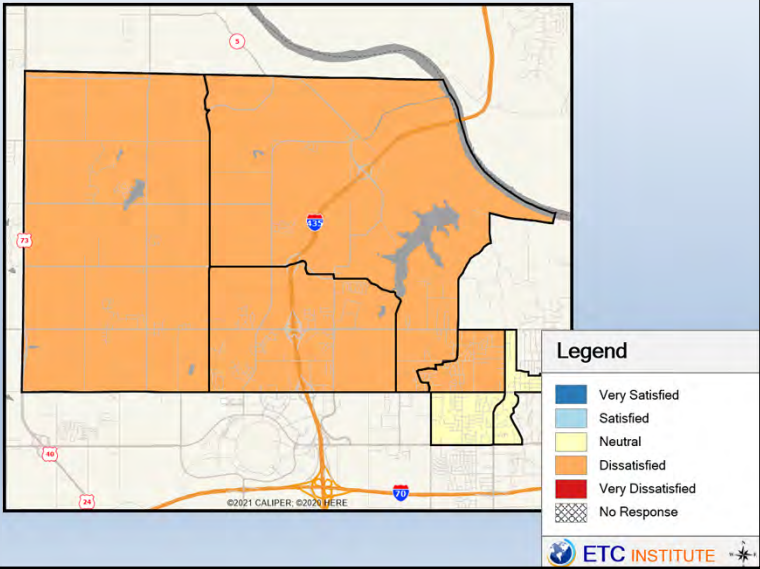
Q3-20. Appraiser's Office services
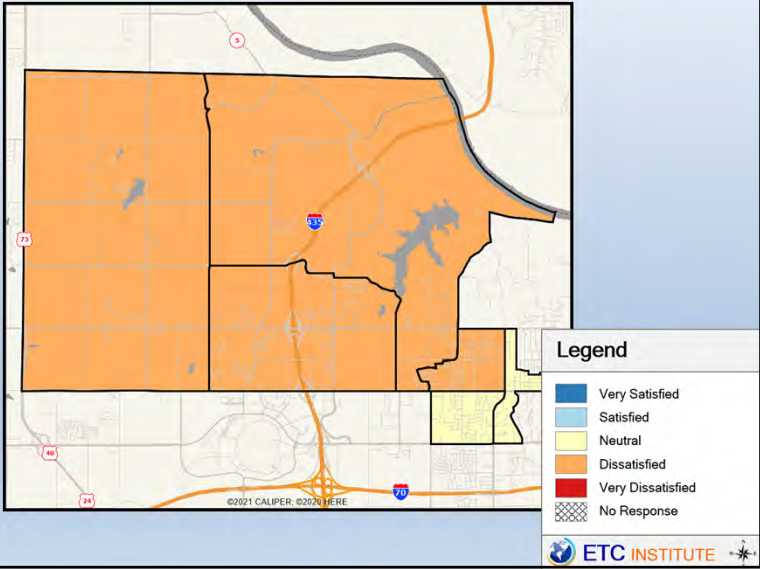
Q3-21. County parks

Q3-22. District Attorneys' Office
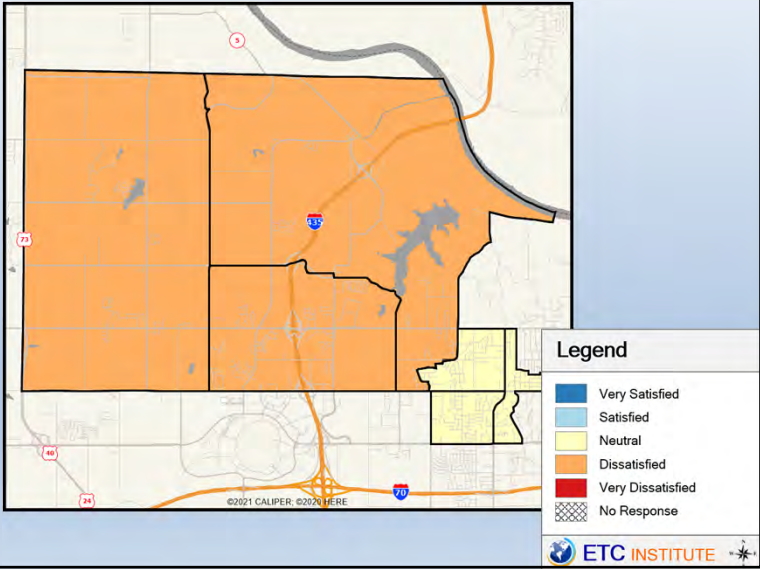
Q3-23. Local elections
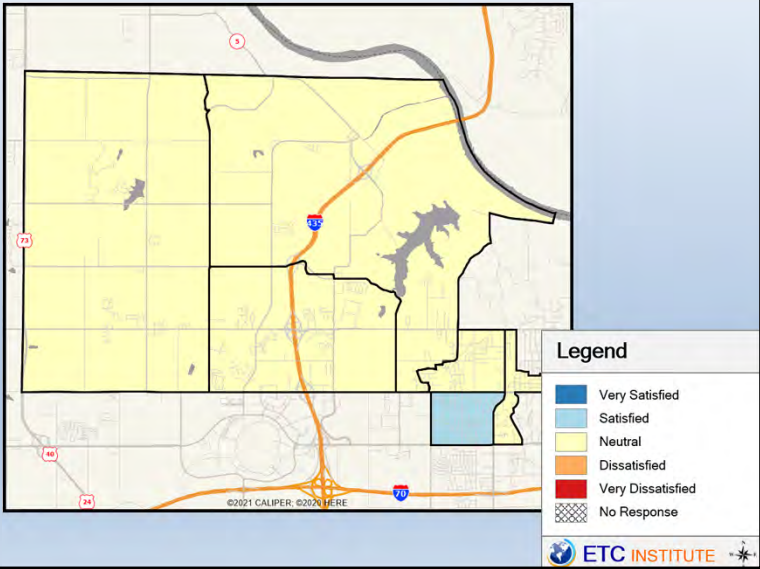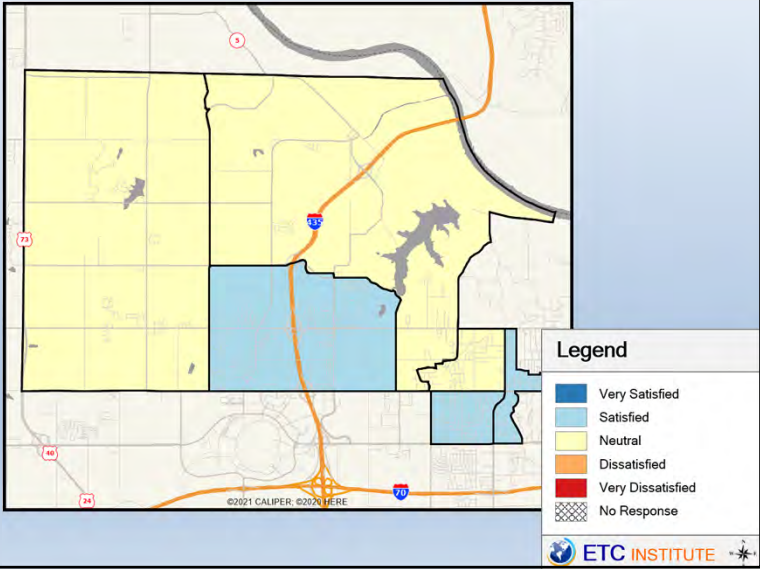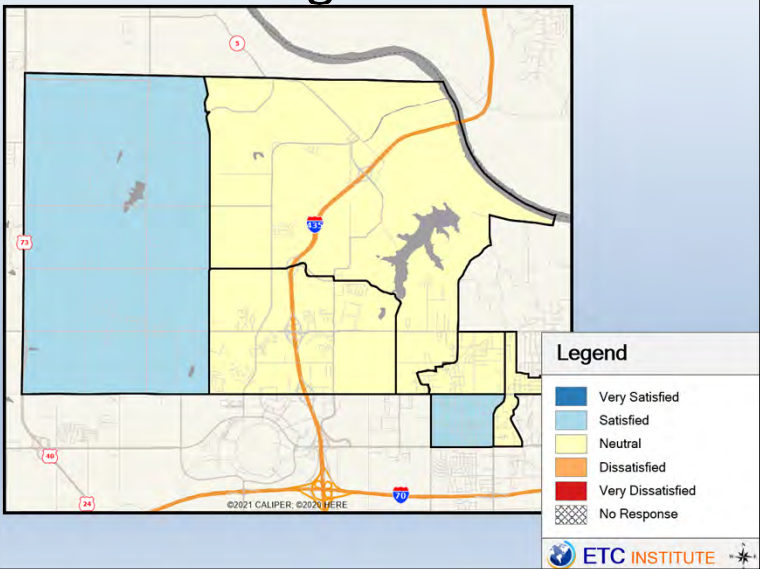
Q6-2. Police visibility in commercial areas
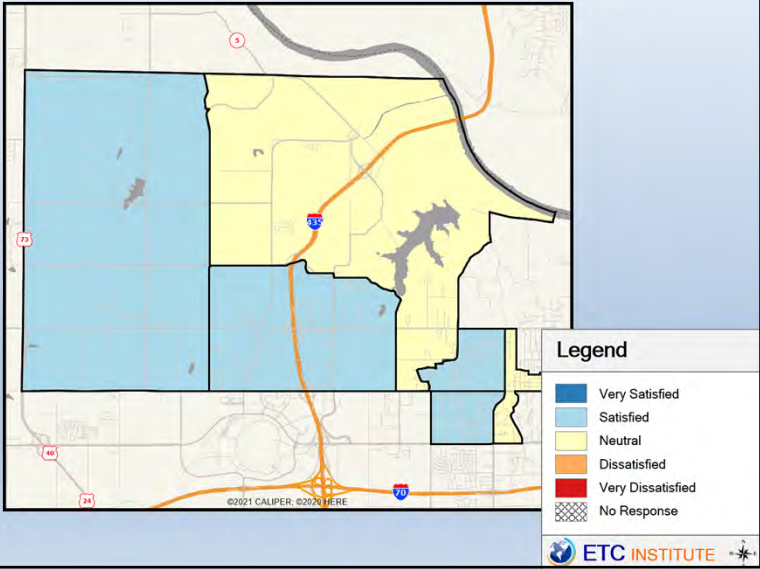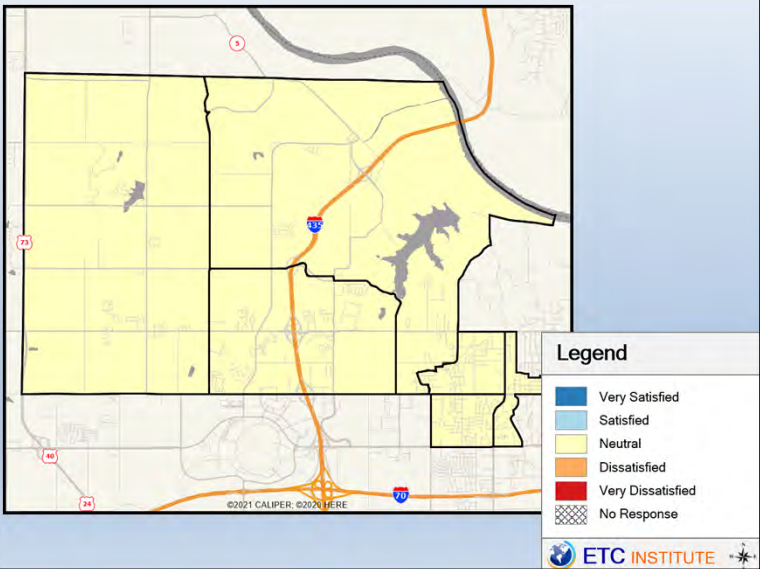
Q6-3. Community appearance and maintenance
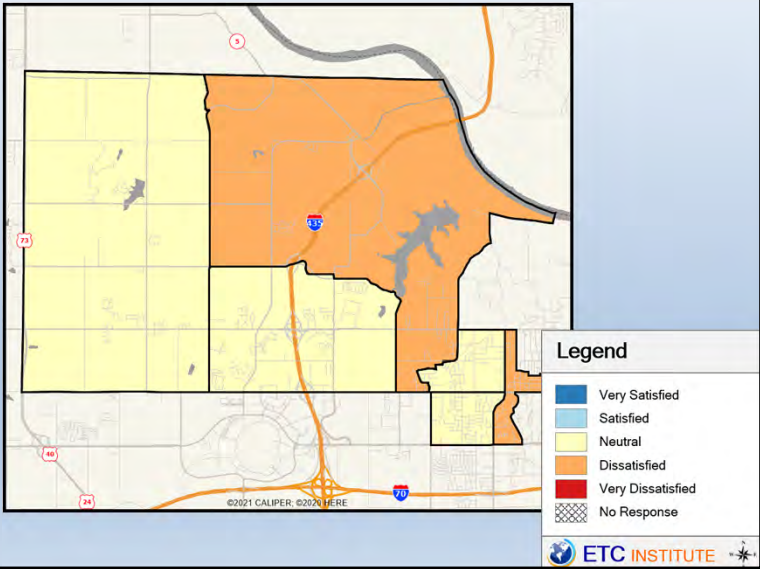
Q6-4. Community policing
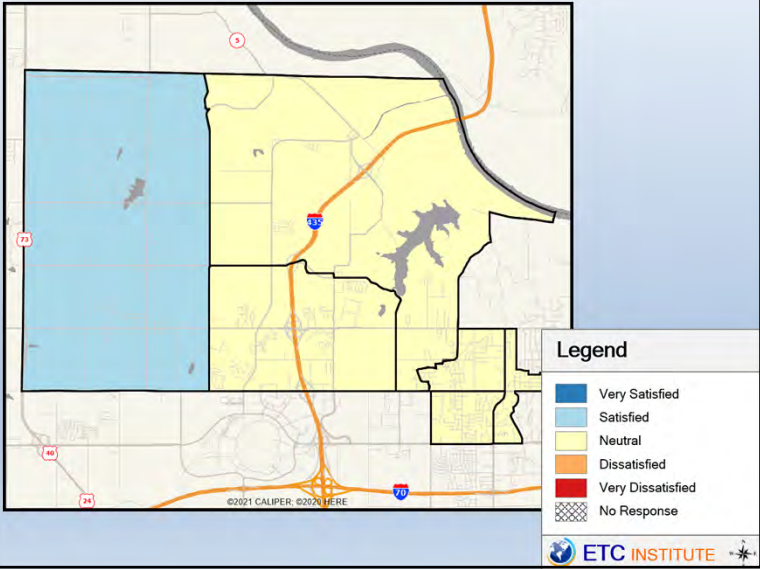
Q6-5. Traffic law enforcement

Q6-6. Response time
for police emergencies
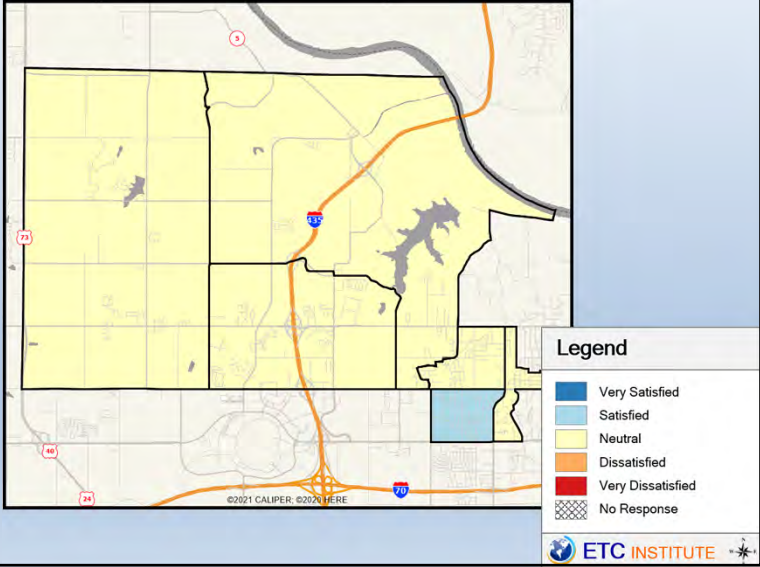
Q6-7. Response time
for fire emergencies
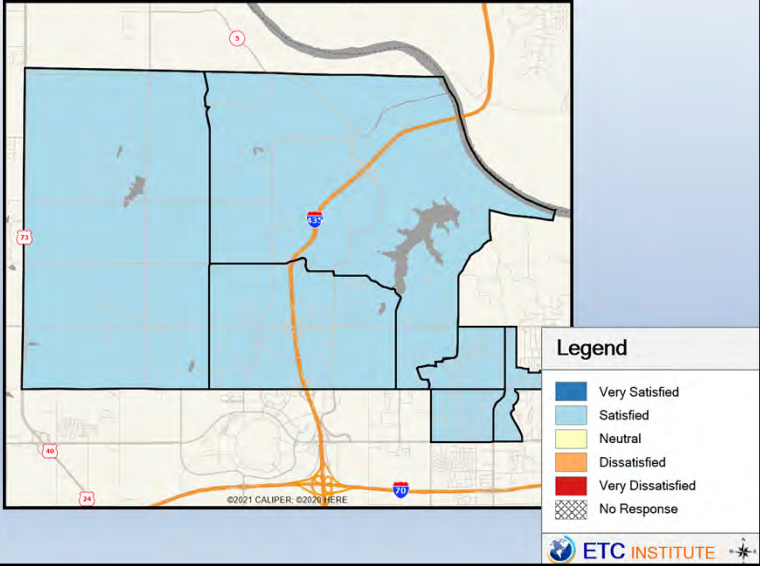
Q6-8. Response time
for medical emergency calls
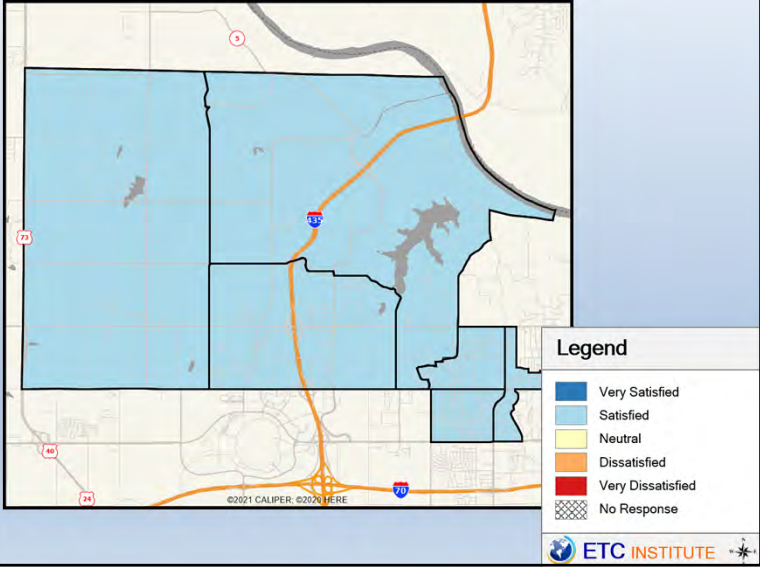
Q6-9. Animal control
in your neighborhood
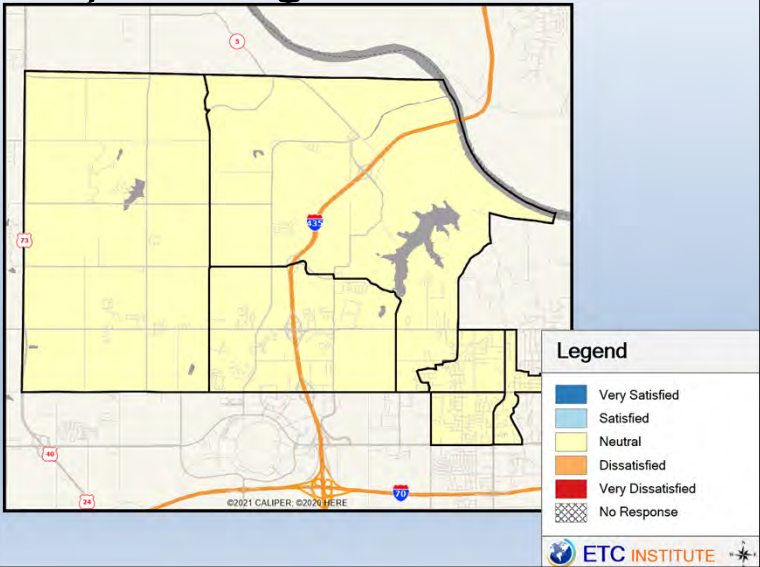
Q8-01. Maintenance of major city streets citywide
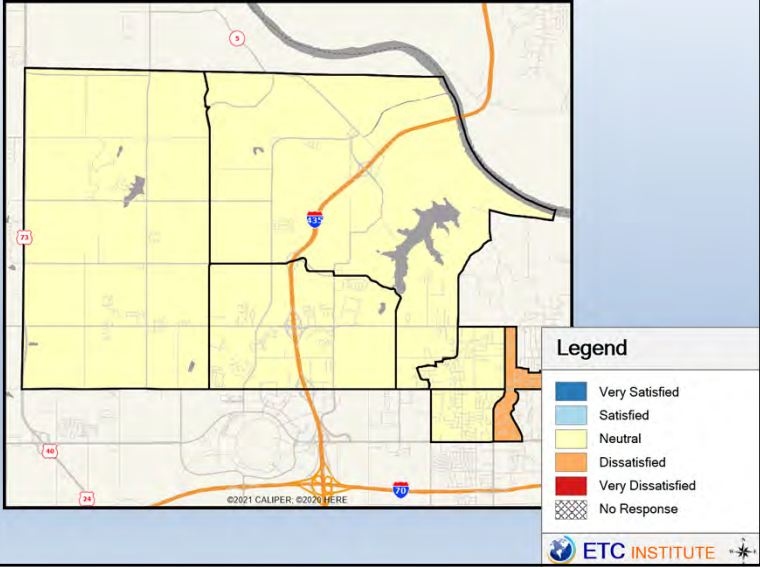
Q8-02. Maintenance of streets in your neighborhood
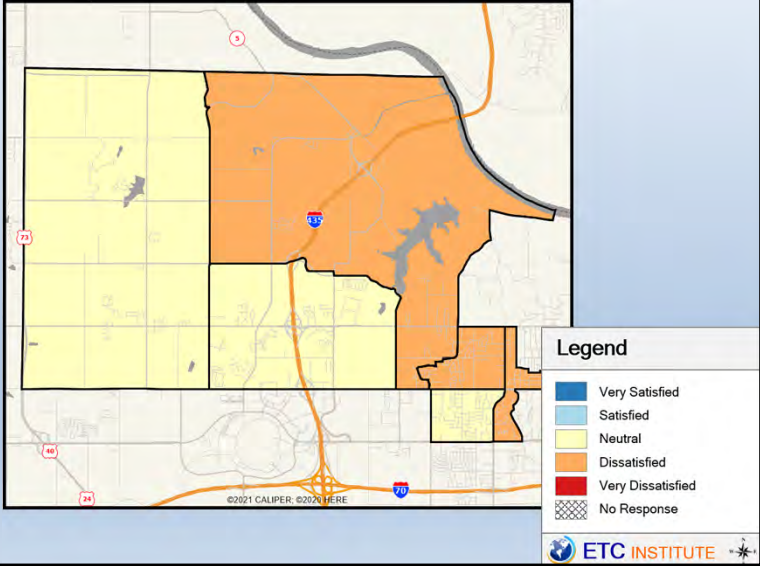
Q8-03. Maintenance of alleys in your neighborhood
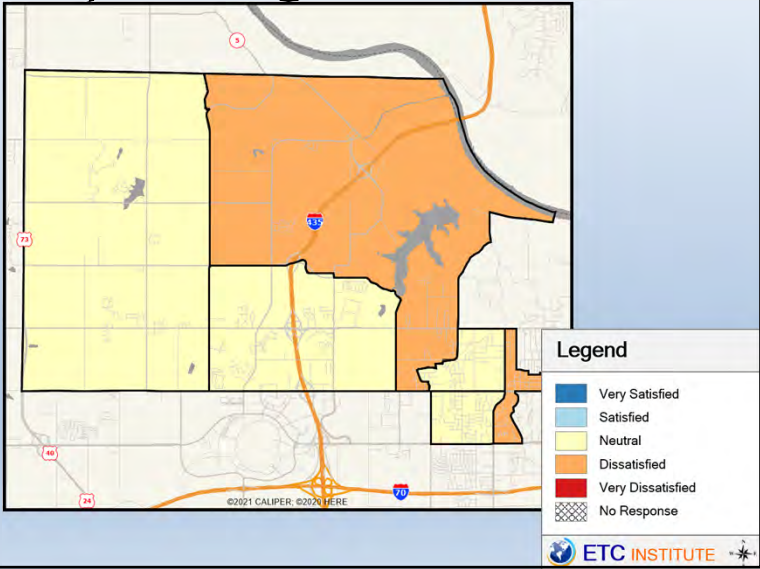
Q8-04. Maintenance of sidewalks in your neighborhood
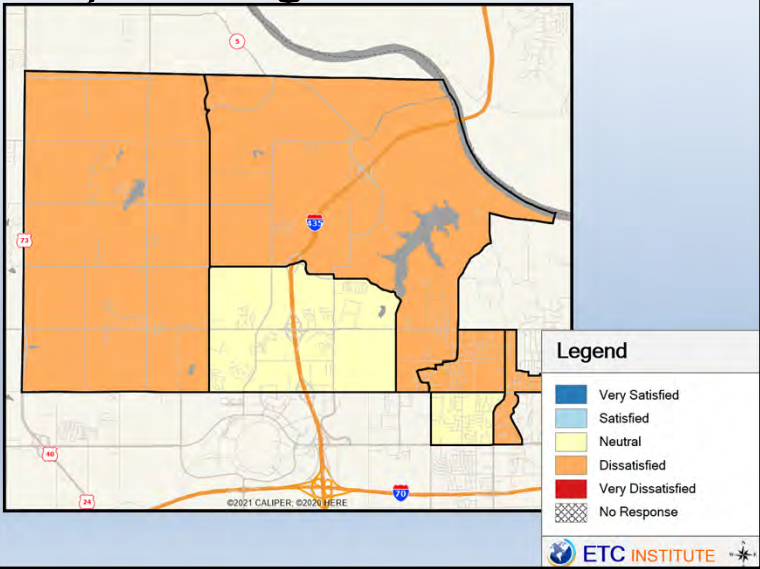
Q8-05. Maintenance of curbs in your neighborhood
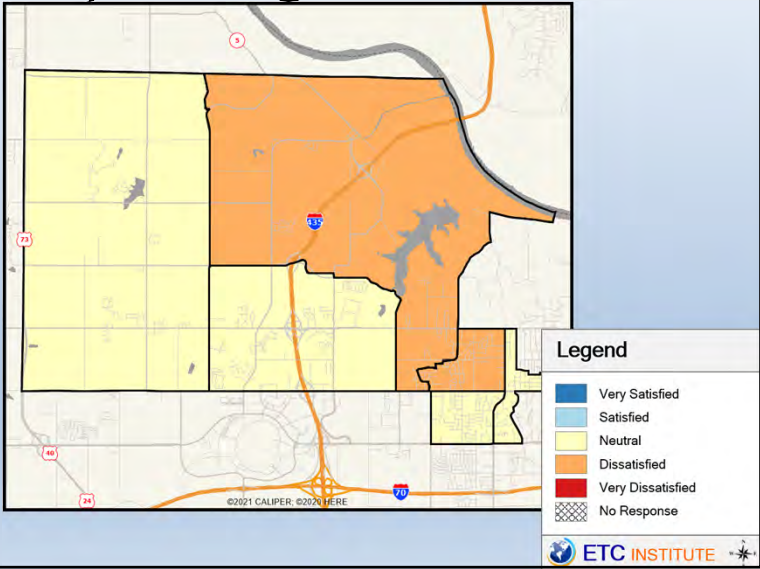
Q8-06. Maintenance of street signs/traffic signals
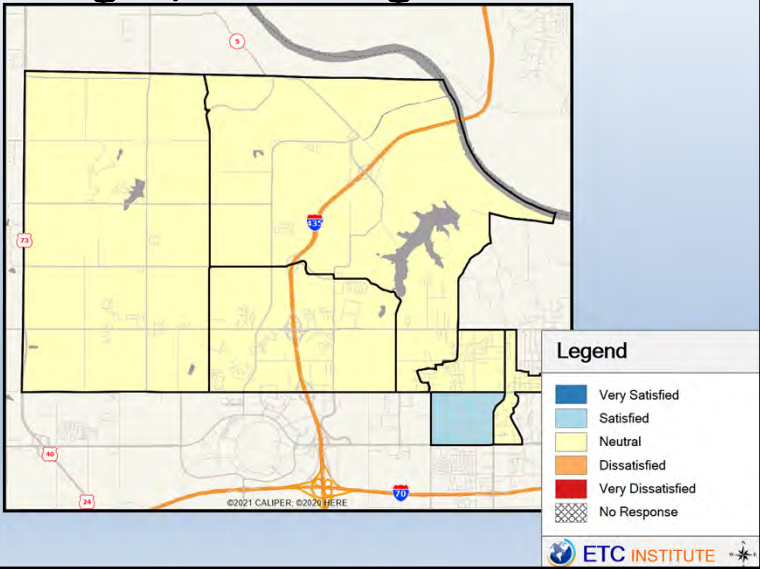
Q8-07. Maintenance of downtown parking lots
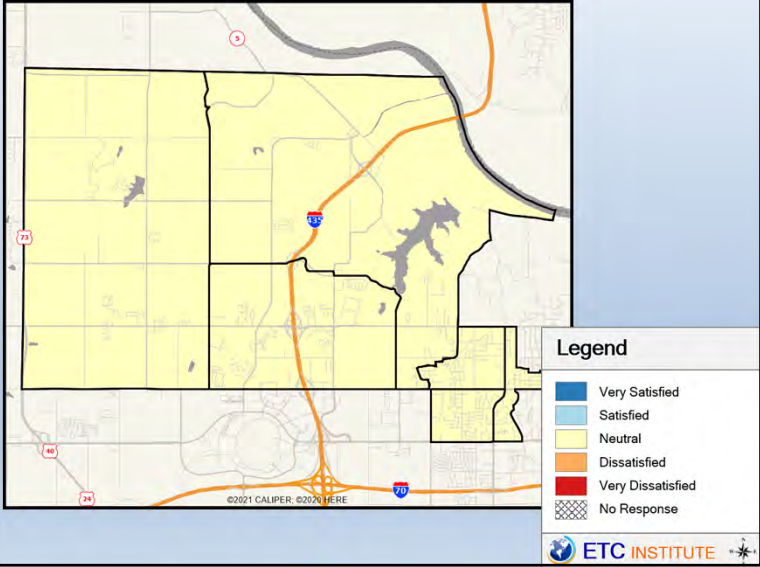
Q8-08. Overall appearance of downtown
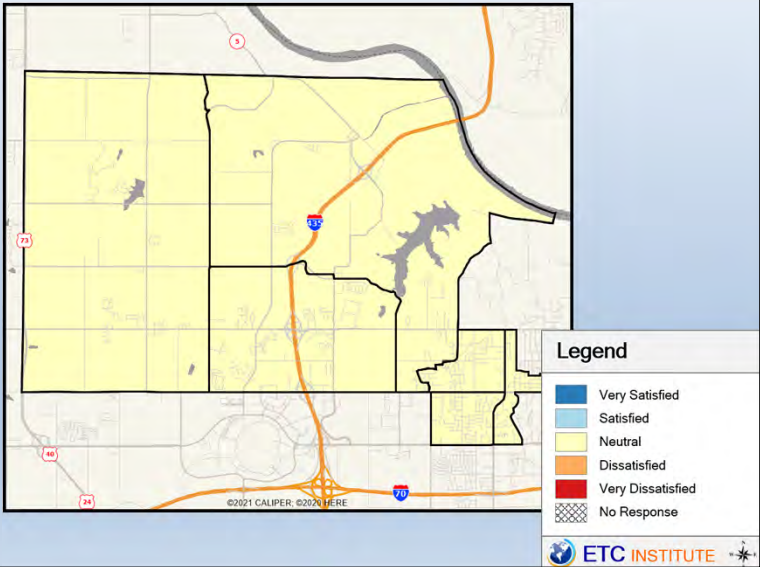
Q8-09. Maintenance of city buildings
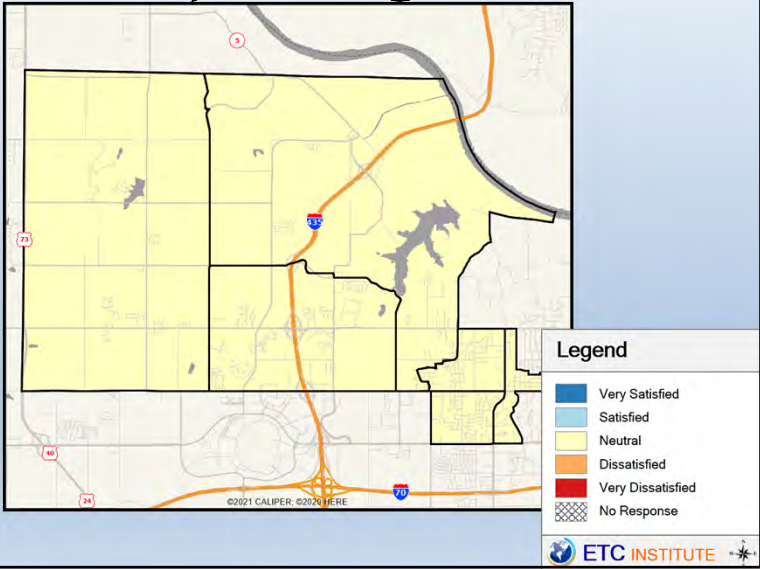
Q8-10. Snow removal on major city streets
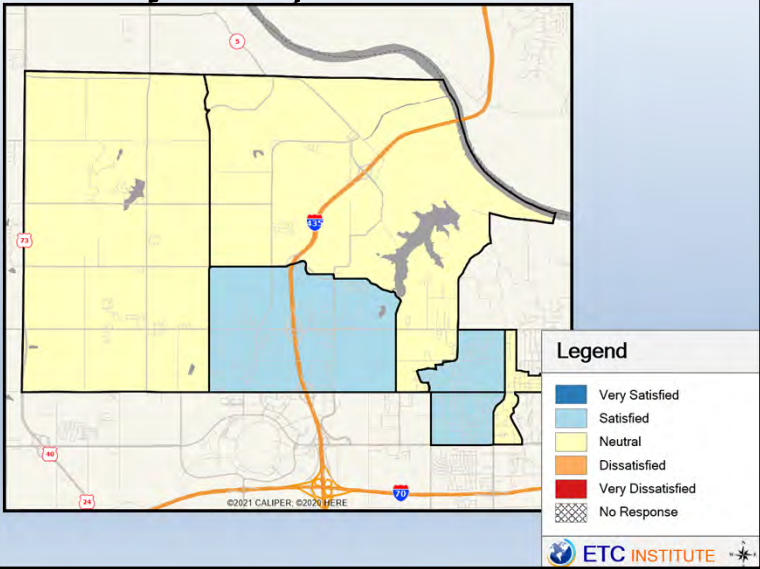
Q8-13. Maintenance of stormwater drainage system in your neighborhood
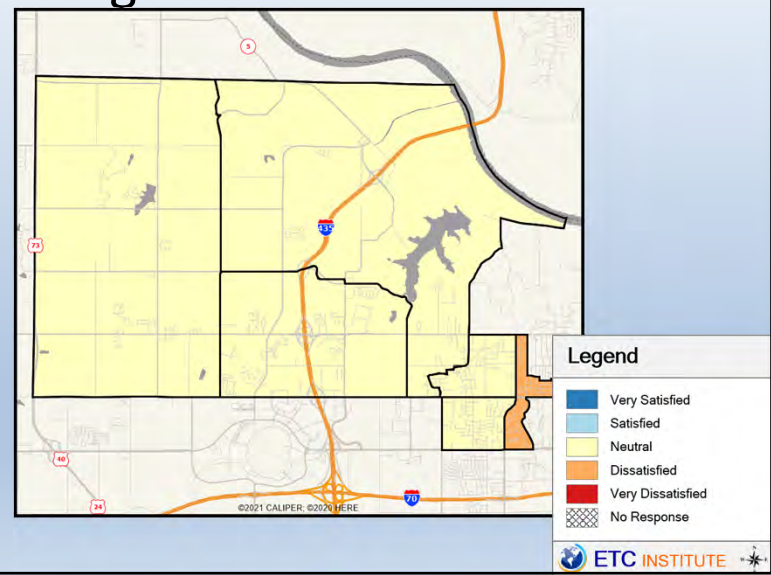
Legend
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response
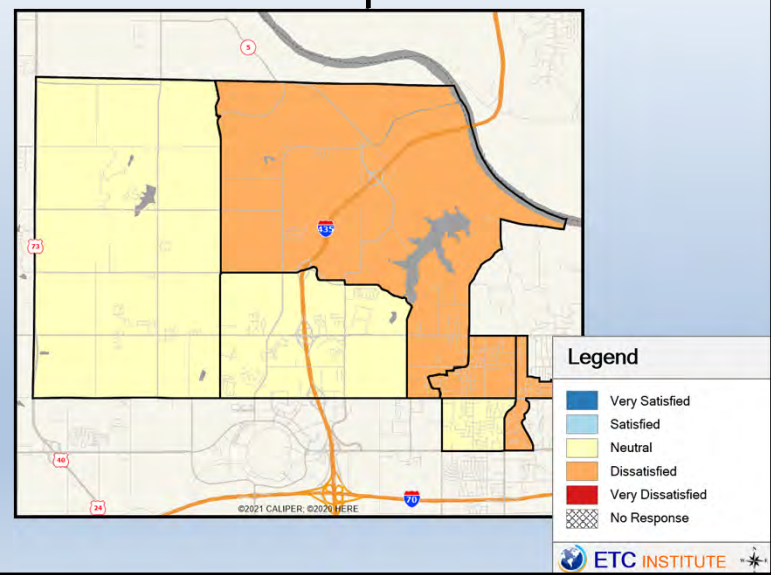
Q10-01. Overall park and equipment maintenance

Legend
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response
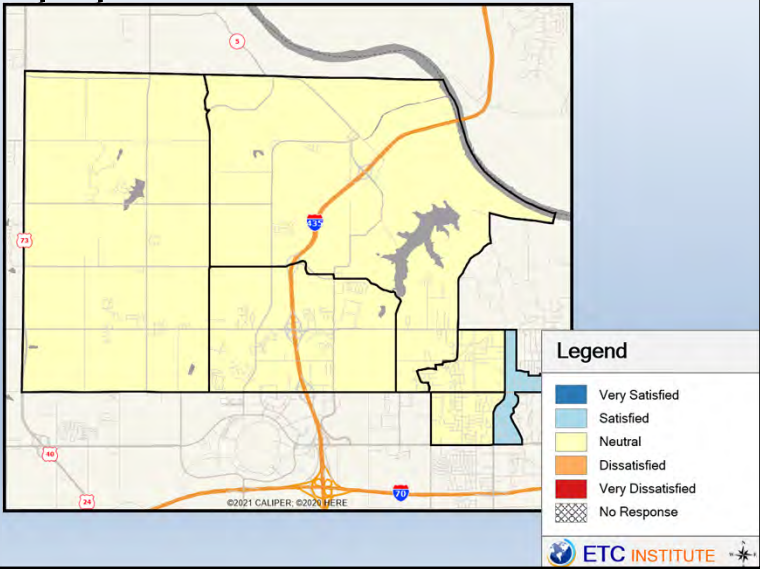
Q10-02. Access to walking and biking trails
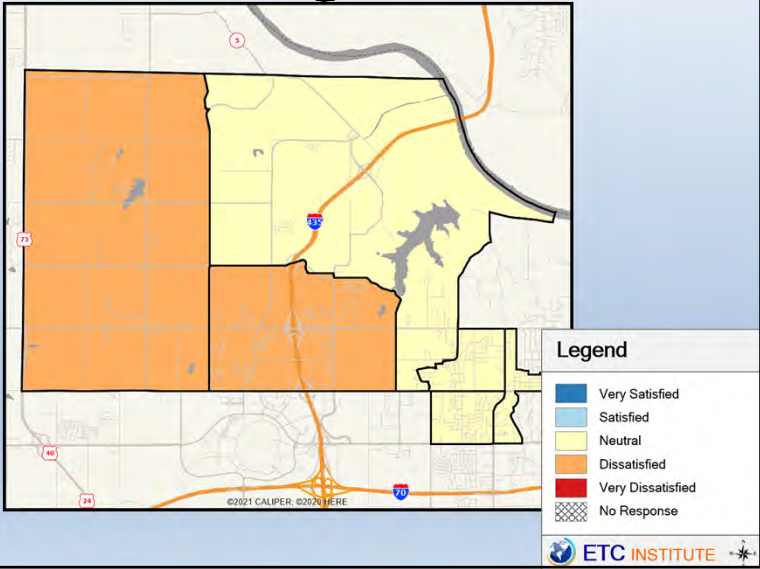
Q10-03. Access to a local park
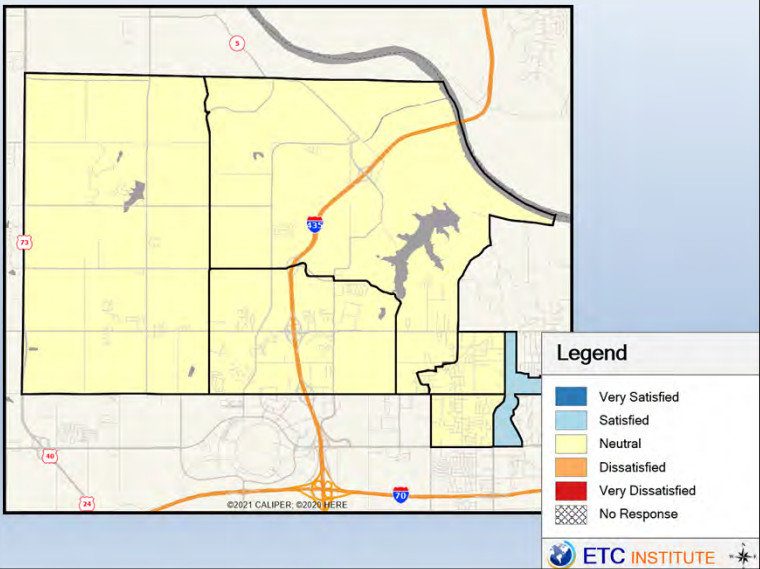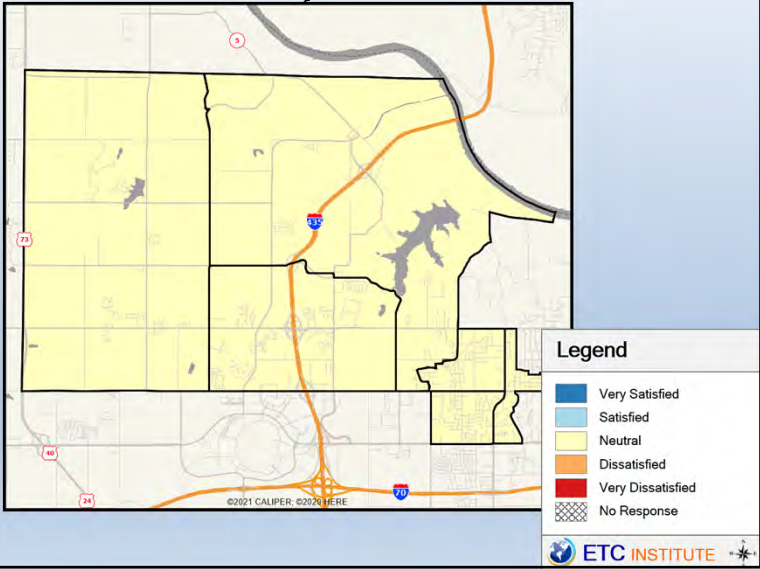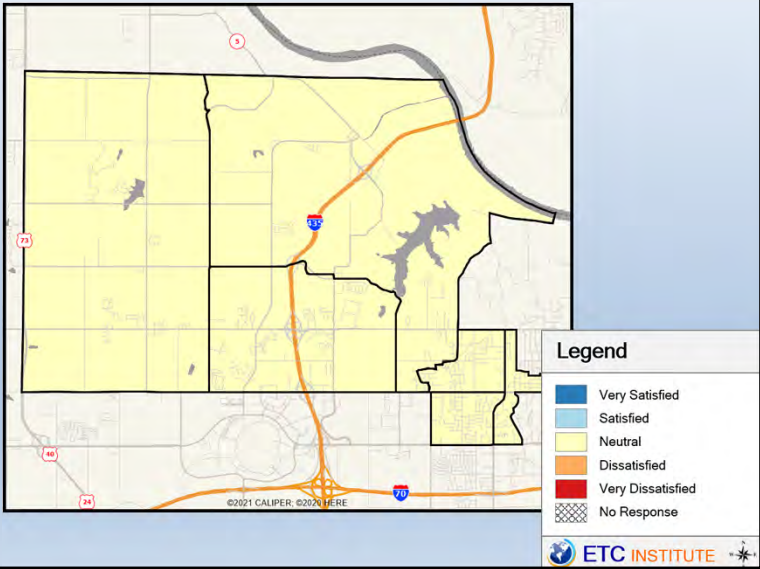
Q10-06. Sunflower Hills Golf Course
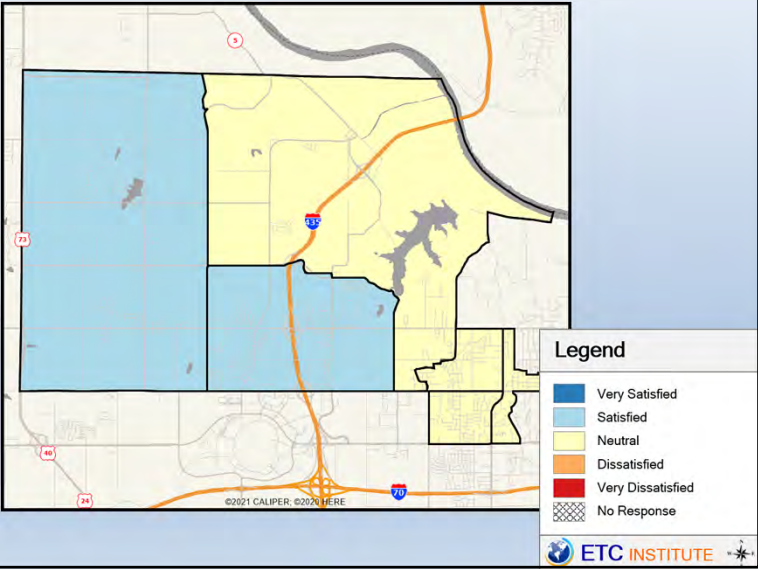
Q10-07. Parkwood Pool
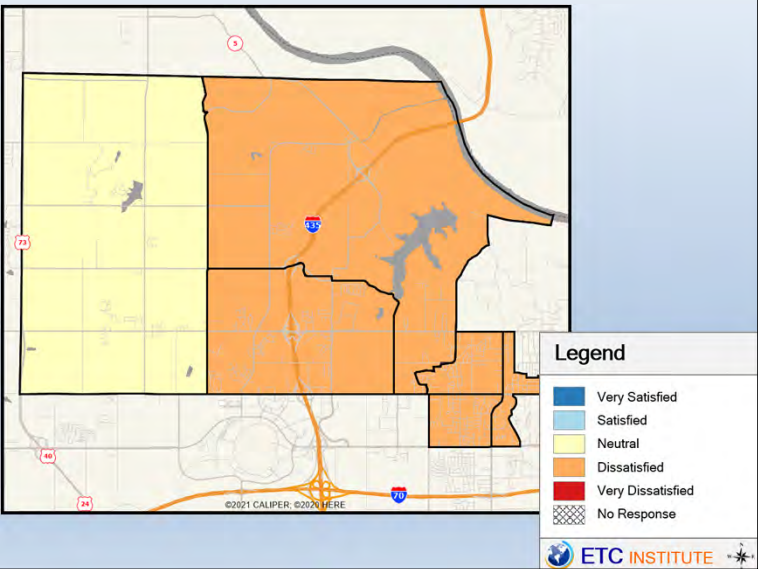
Q10-08. Spray parks

Q10-09. Youth recreation programs
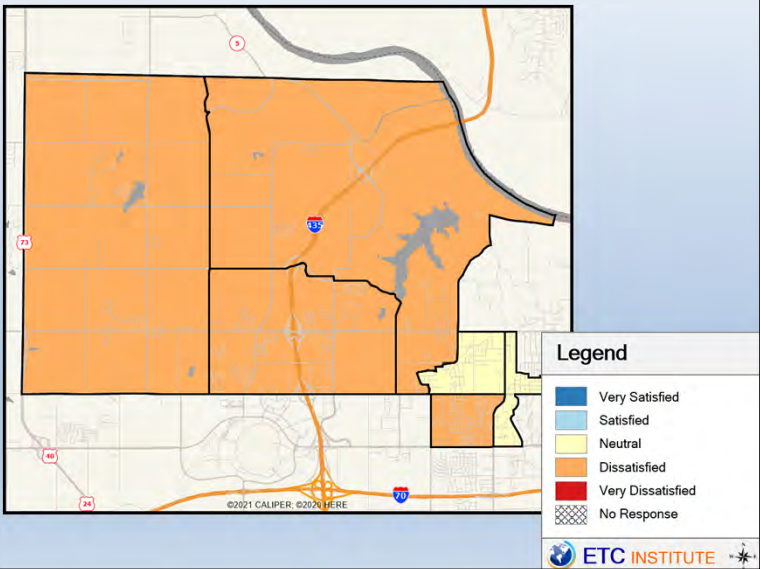
Q10-10. Adult recreation programs
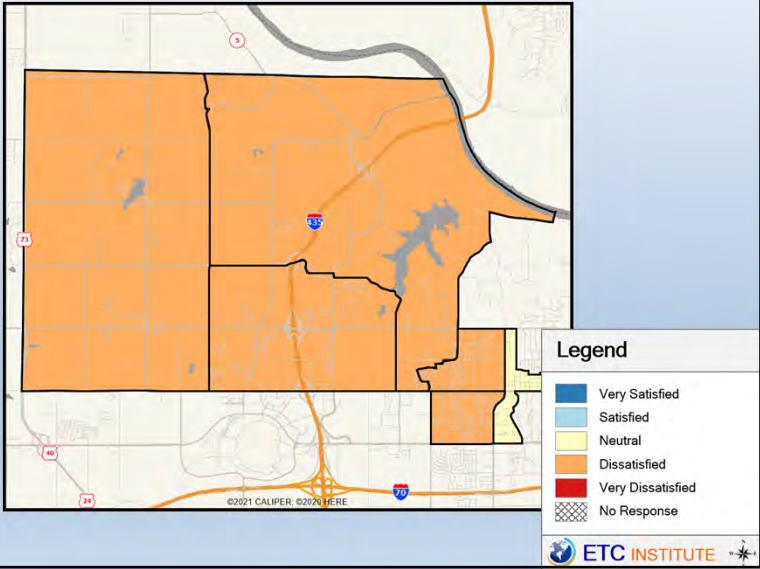
Q10-11. Programs for seniors
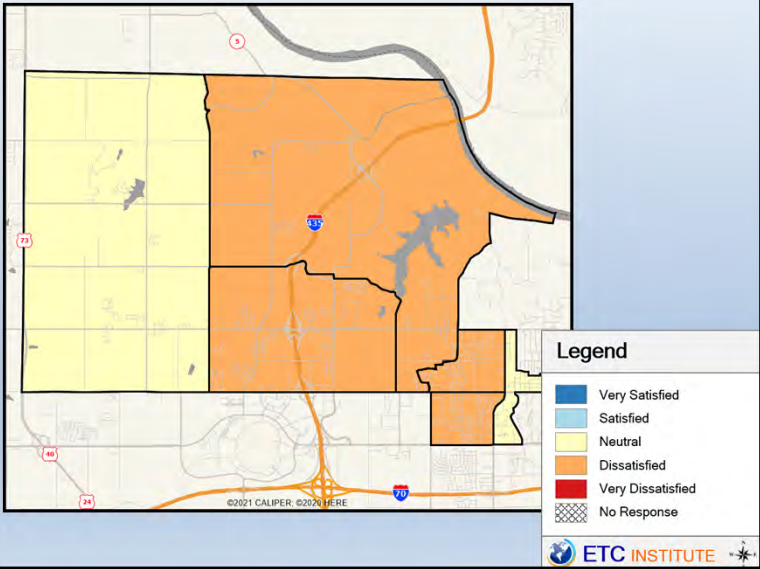
Q10-12. Skateboard parks

Q10-13. Tennis courts
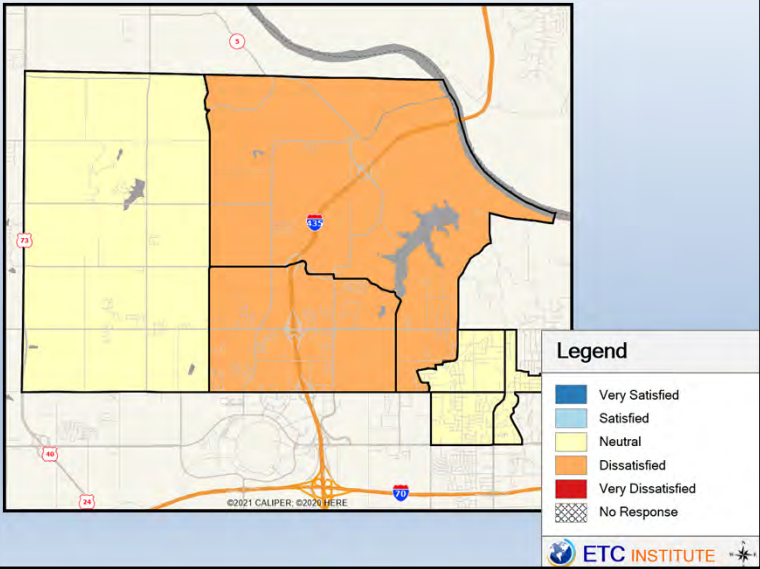
Q10-14. Futsal courts
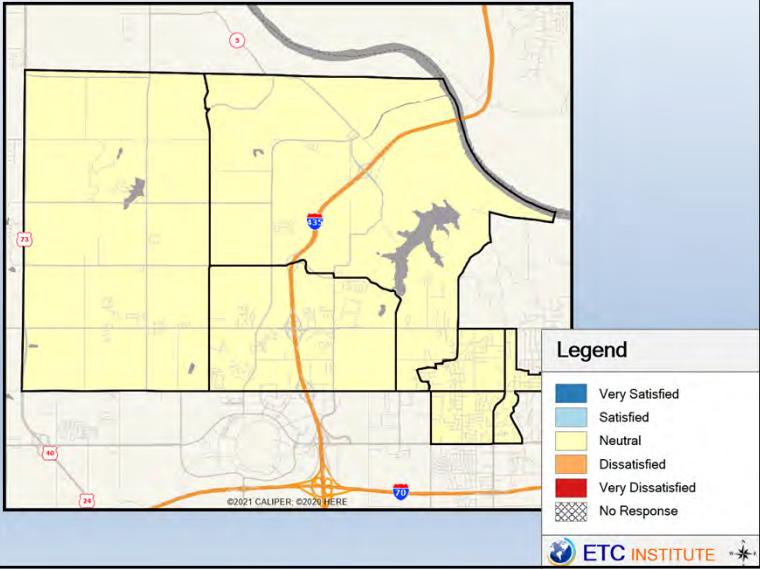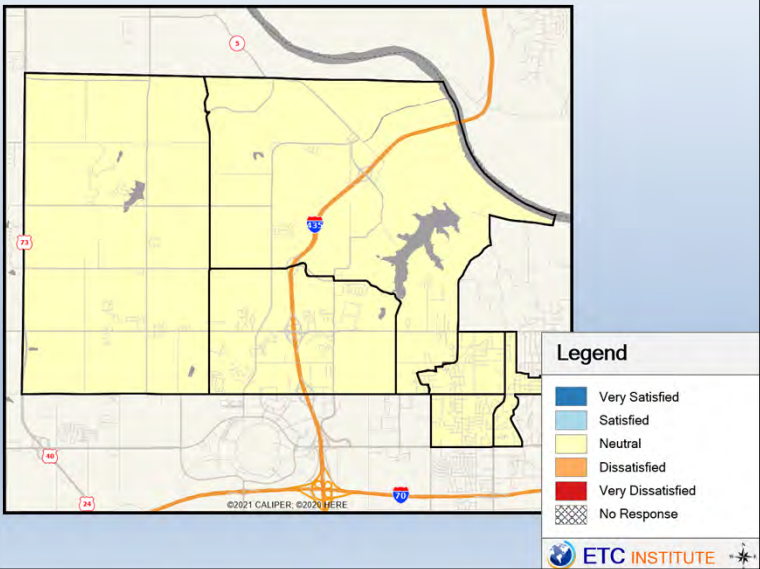
Q10-15. Ease of registering for recreation programs
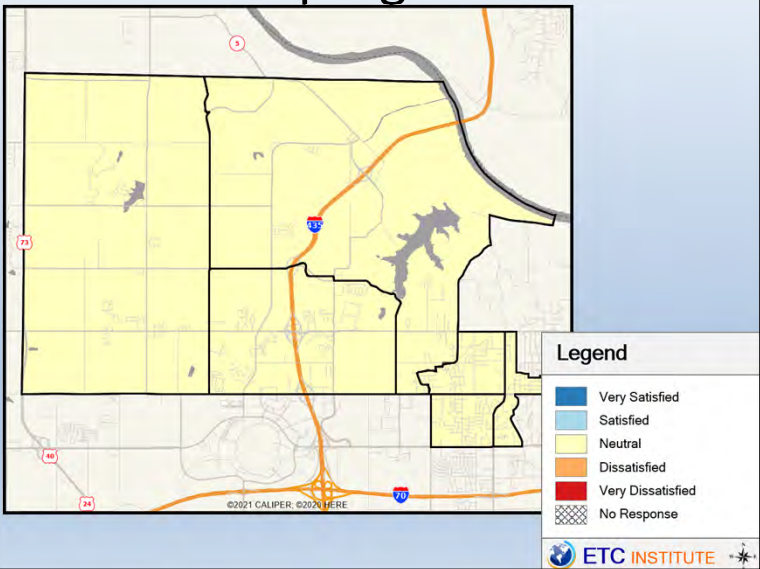
Q10-16. Cost of recreation programs
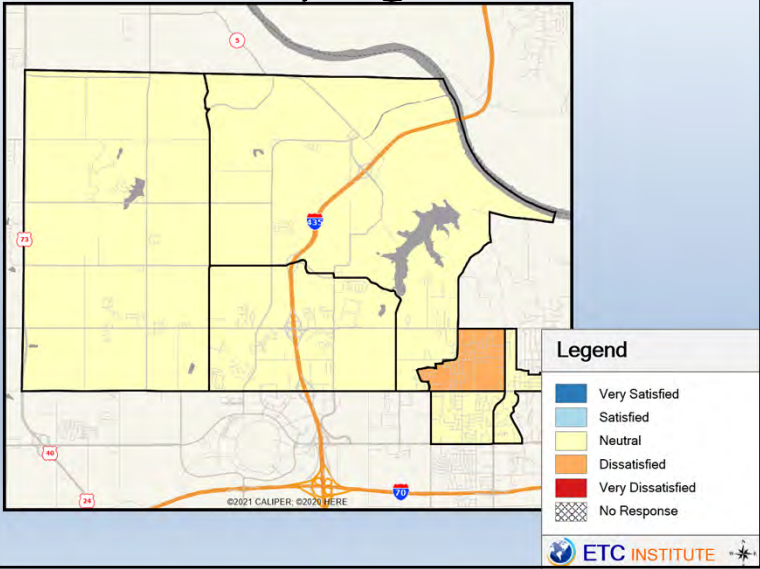
Legend
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q15-01. Overall quality of information about Unified Government programs and services

Legend
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q15-02. Efforts to keep you informed about local issues

Q15-03. Public involvement in local decision making
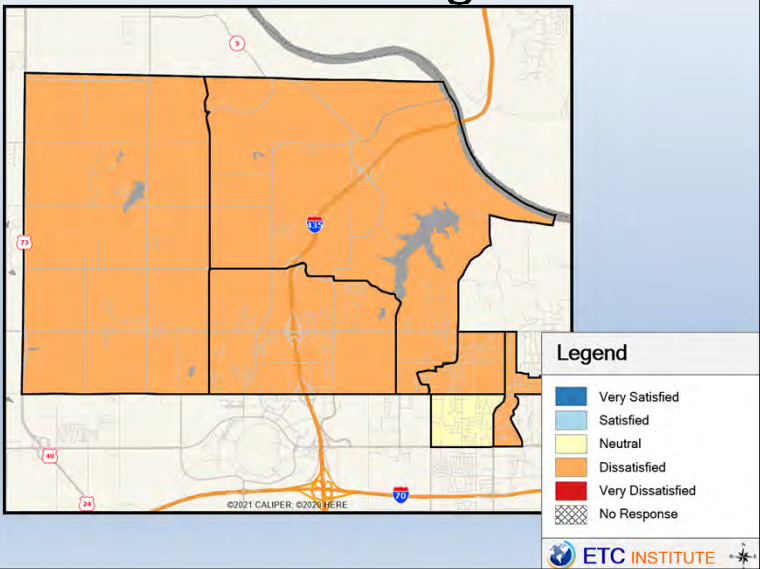
Q15-04. Unified Government website

Q15-05. The Citizen Newsletter
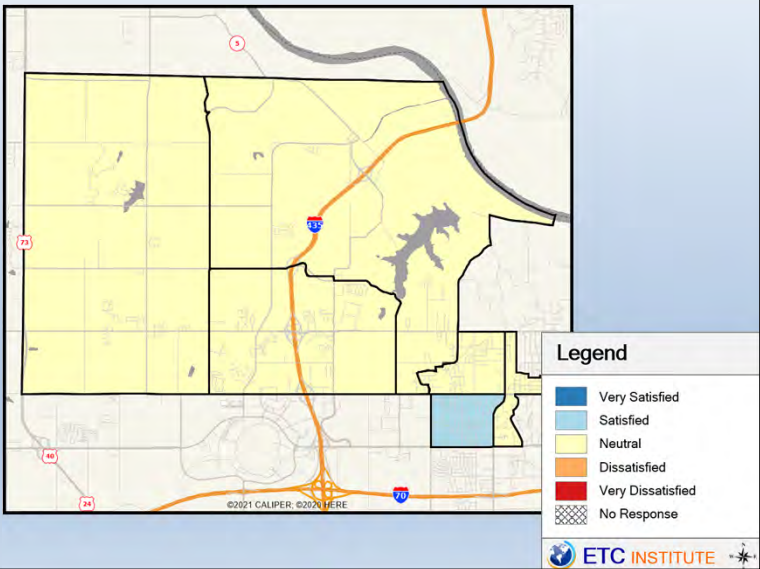
Q15-06. Unified Government eNews newsletter
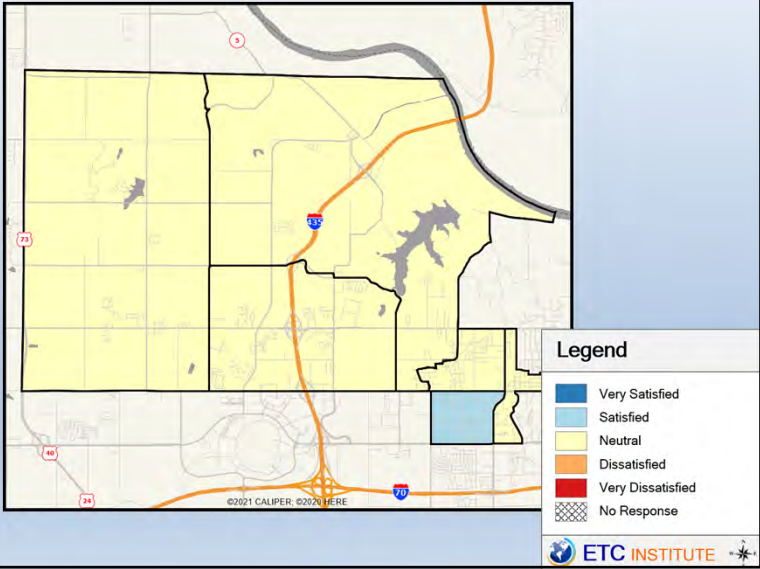
Q15-07. Unified Government social media
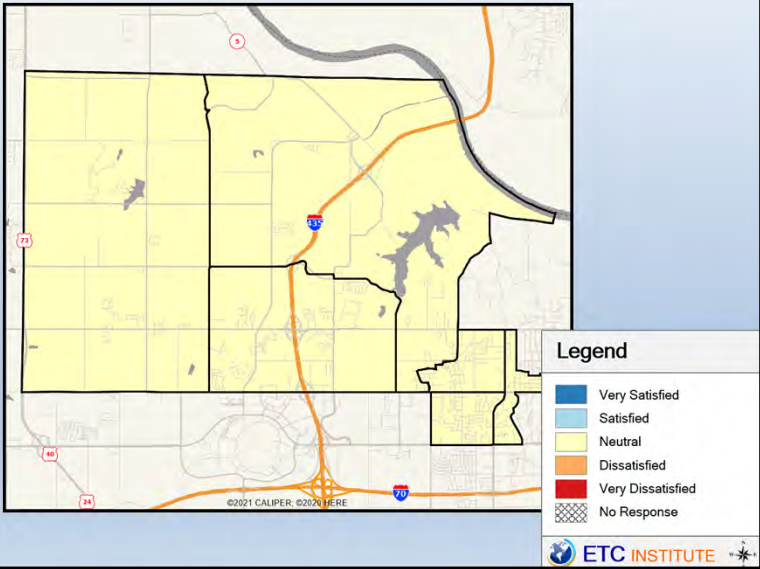
Q15-08. myWyco app – property taxes
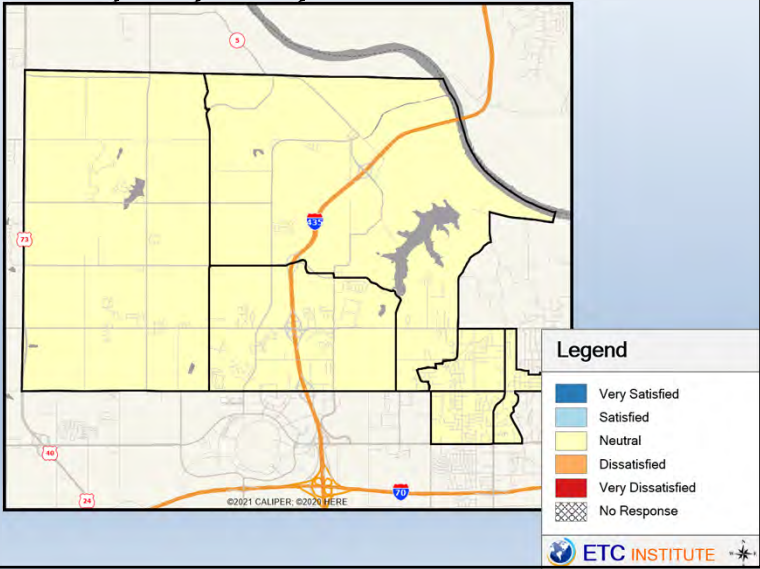
Q15-09. myWyco app – 3-1-1 service requests
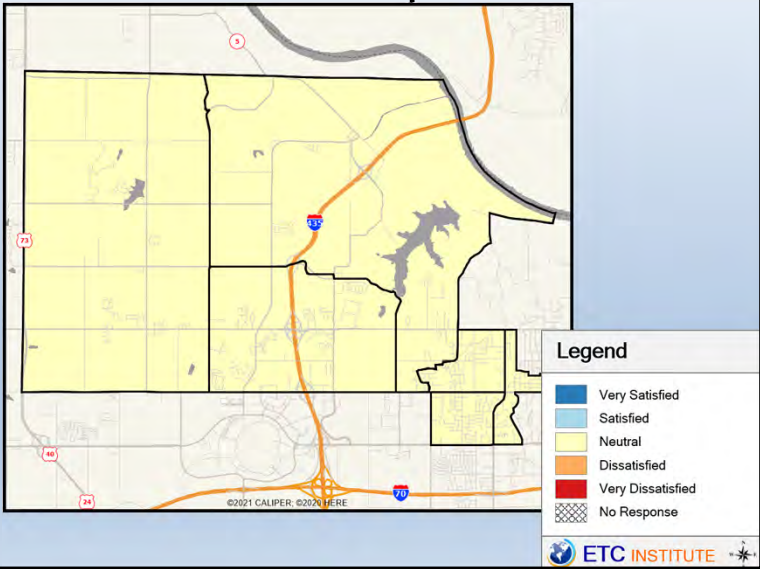
Q15-10. myWyco app – Municipal Court payments
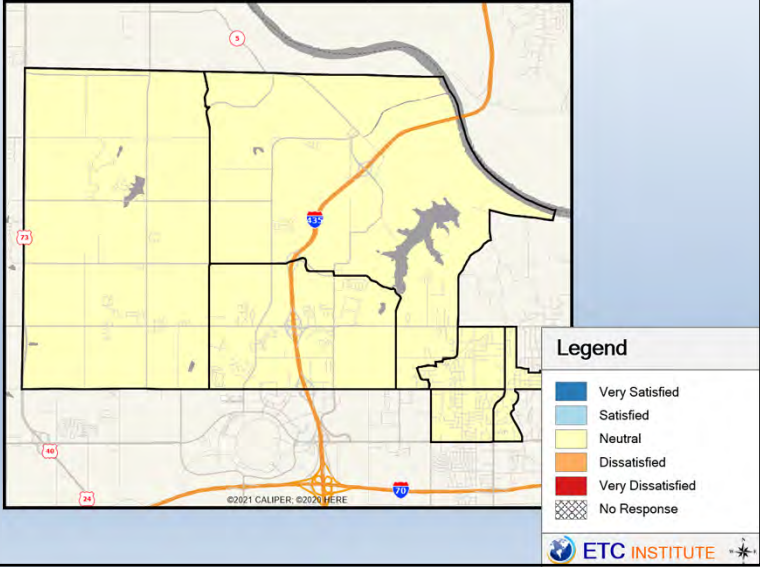
Q15-11. Online maps
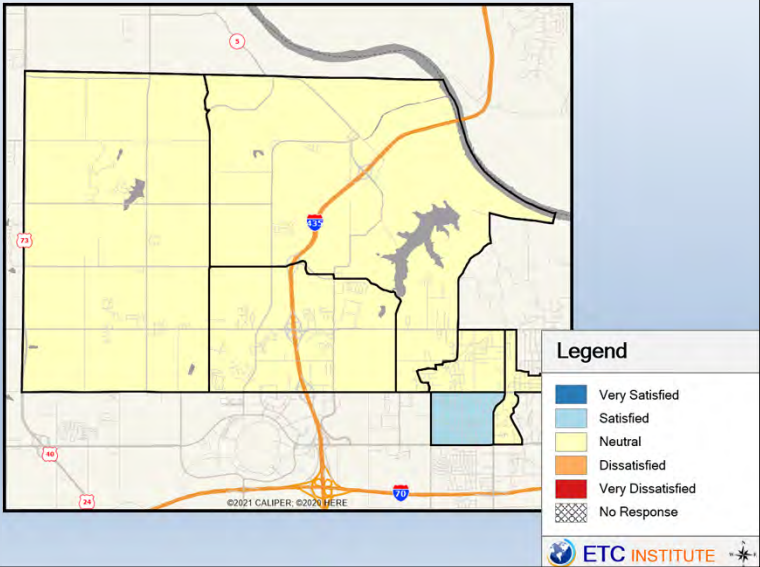
Q16-01. Crime
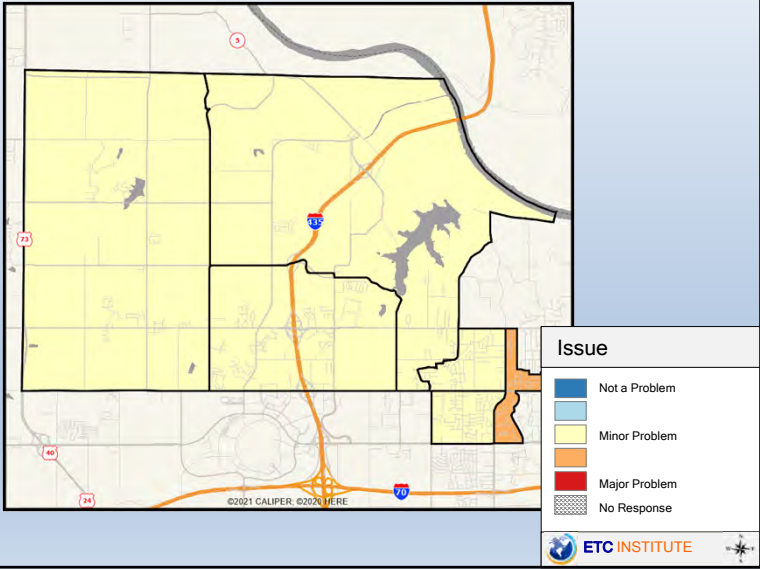
Q16-02. Drugs
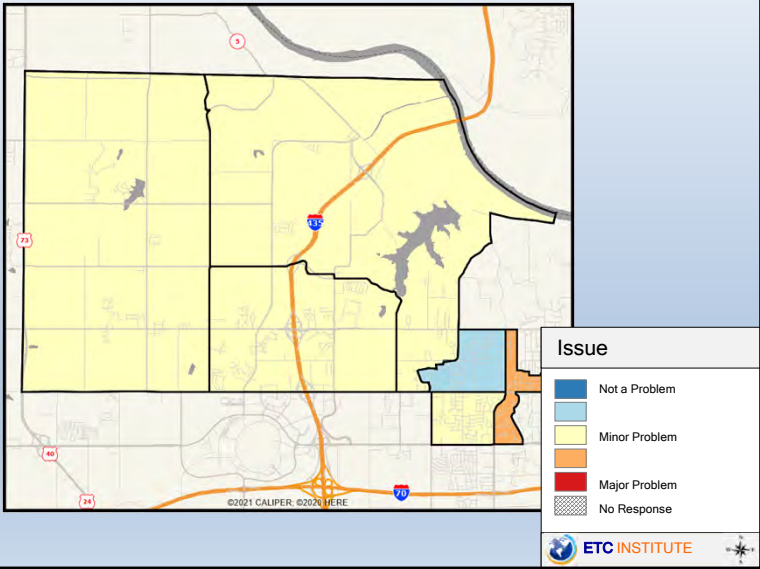
Q16-03. Graffiti
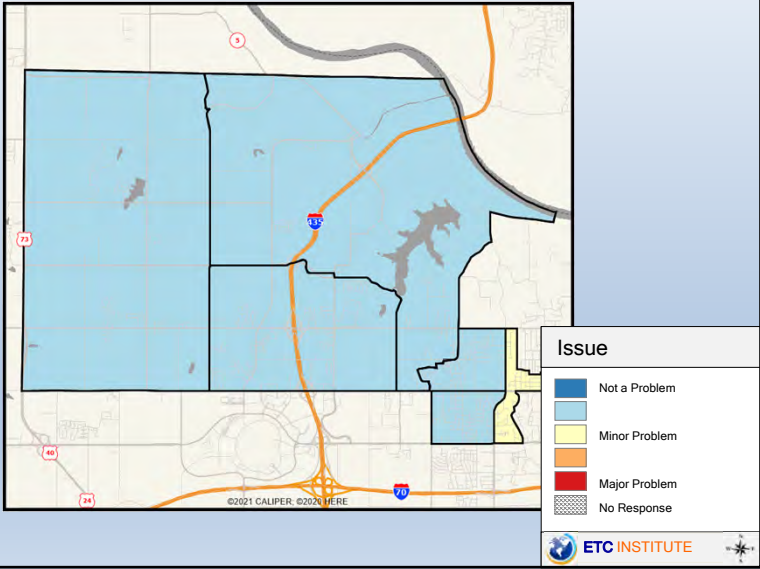
Q16-04. Noise
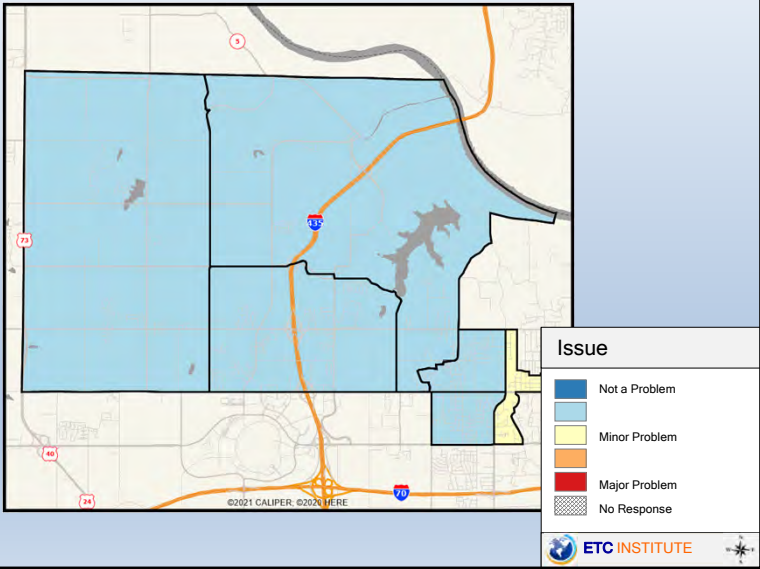
Q16-05. Rundown buildings
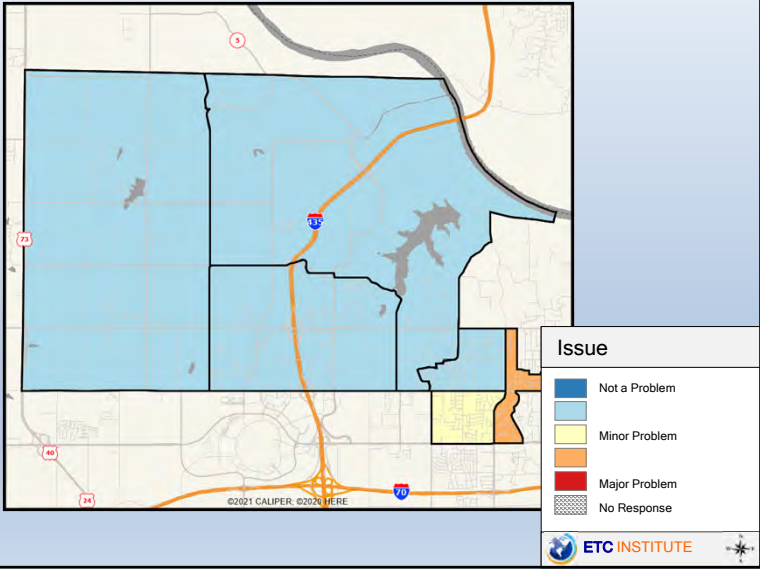
Q16-06. Abandoned/junk vehicles
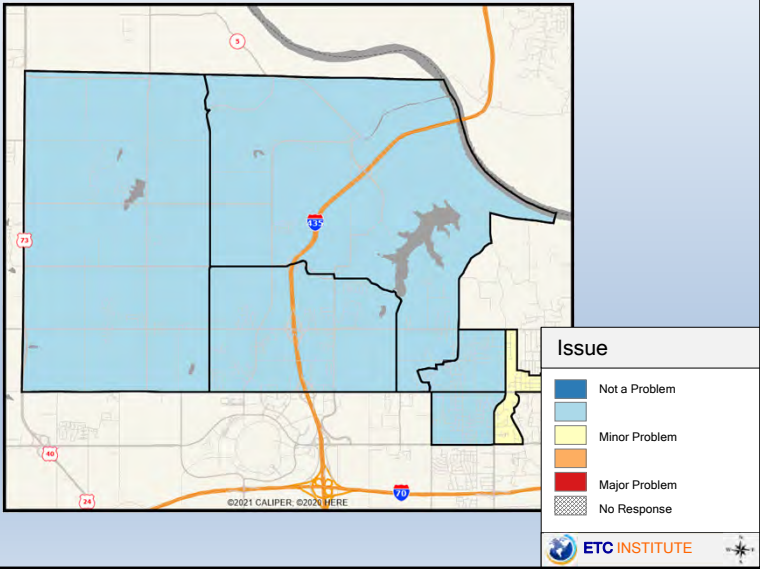
Q16-07. Vehicles parked on streets
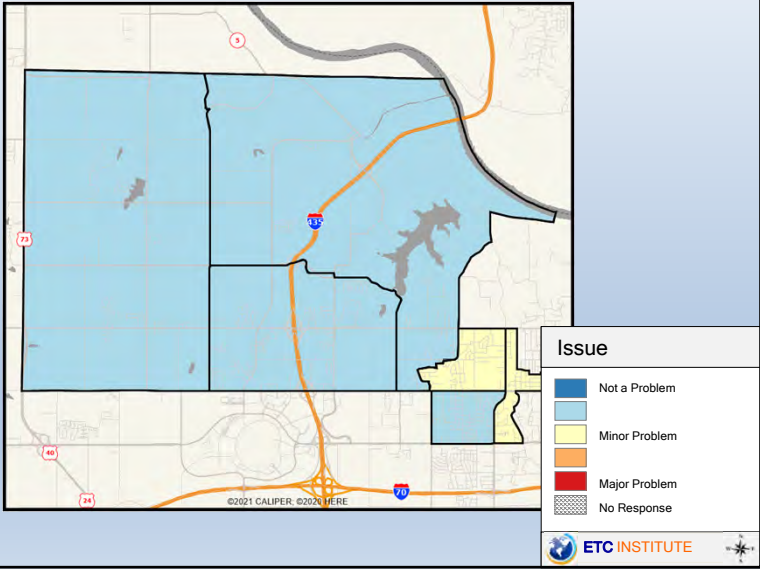
Q16-08. Homelessness
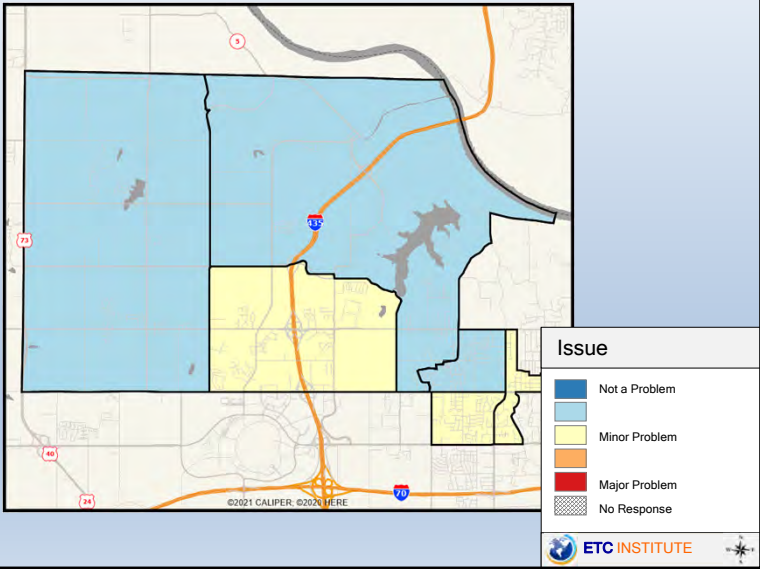
Q16-09. Overgrown lots
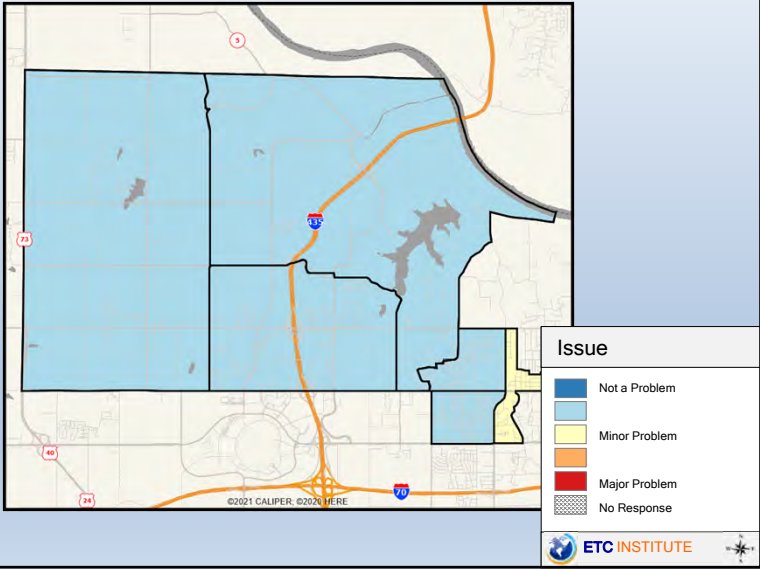
Q16-10. Illegal dumping
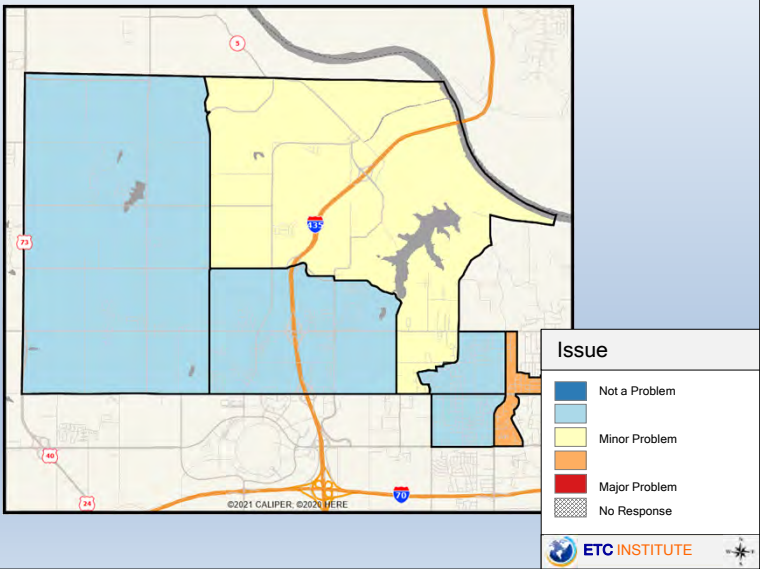
Q16-11. Roaming/loose animals
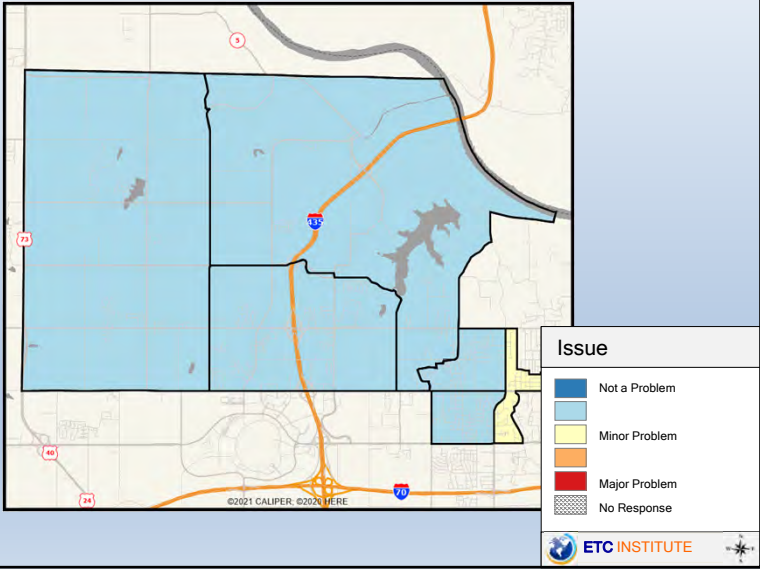
Q16-12. Street racing or dangerous driving
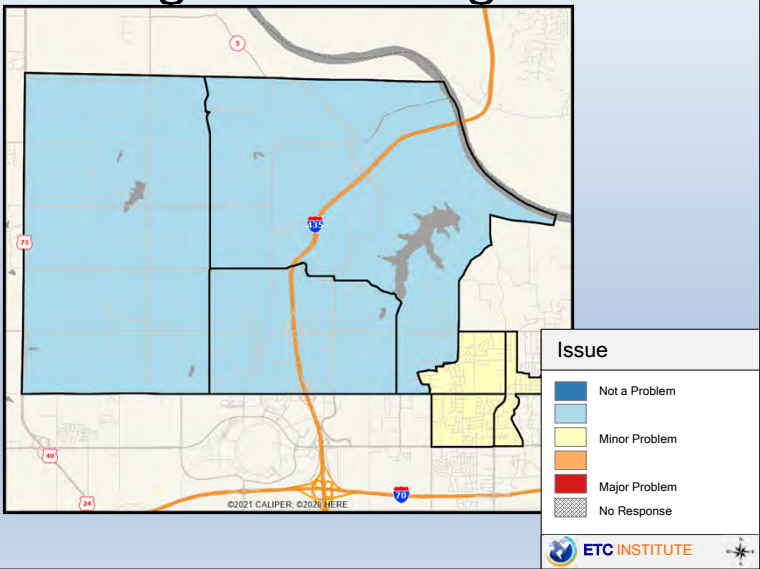
Q17-1. Enforcing the clean-up of junk, trash, and debris (blight) city-wide
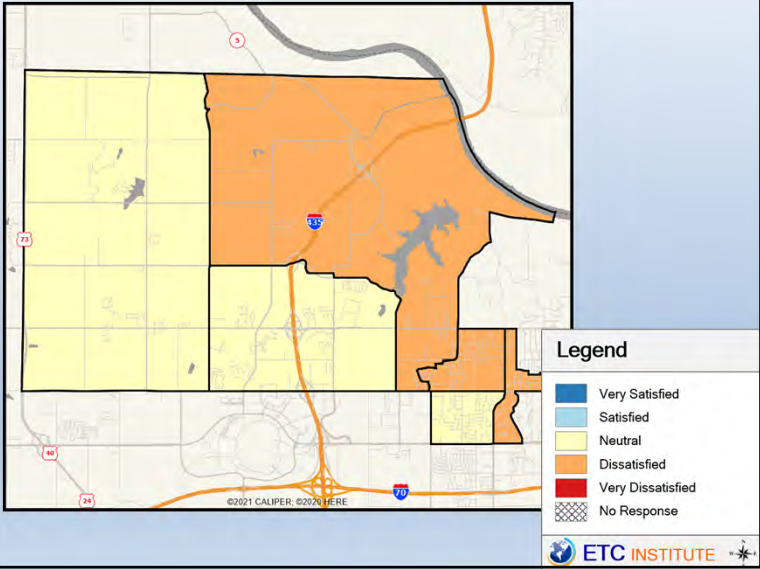
Q17-2. Enforcing the clean-up of junk, trash, and debris (blight), in your neighborhood
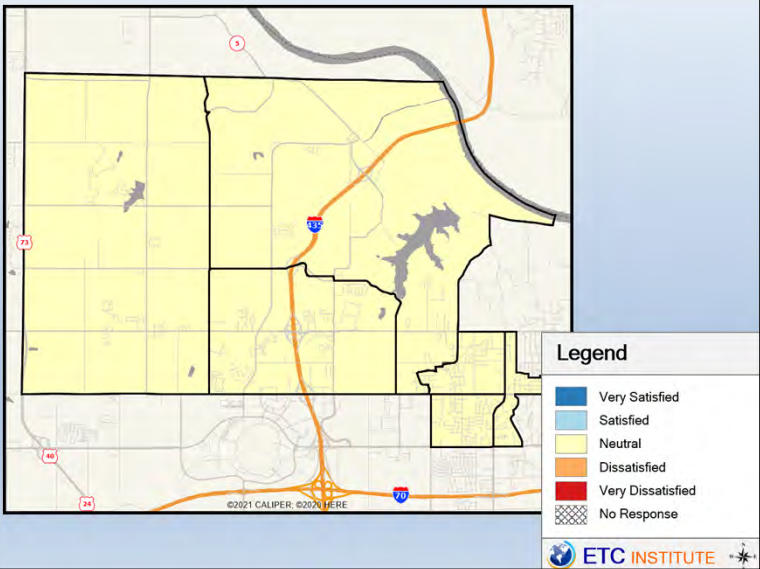
Q17-3. Enforcing the mowing and trimming of weeds on vacant property city-wide
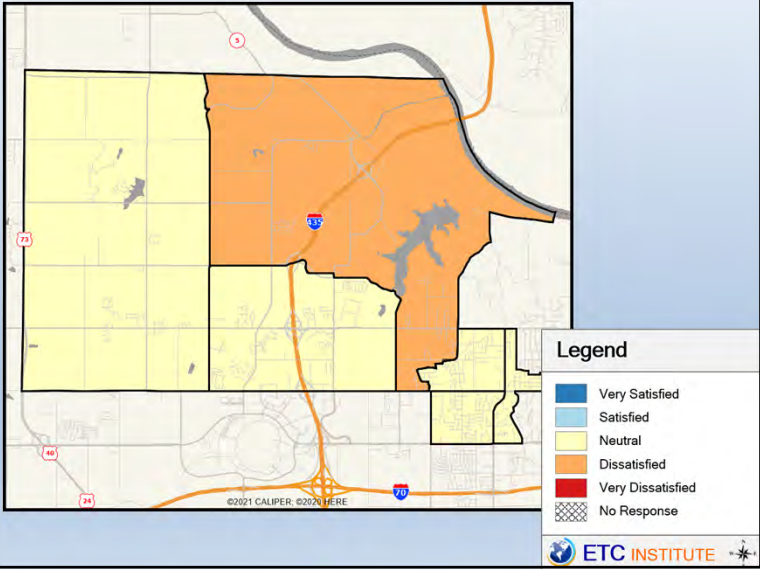
Q17-4. Enforcing the mowing and trimming of weeds on vacant property in your neighborhood
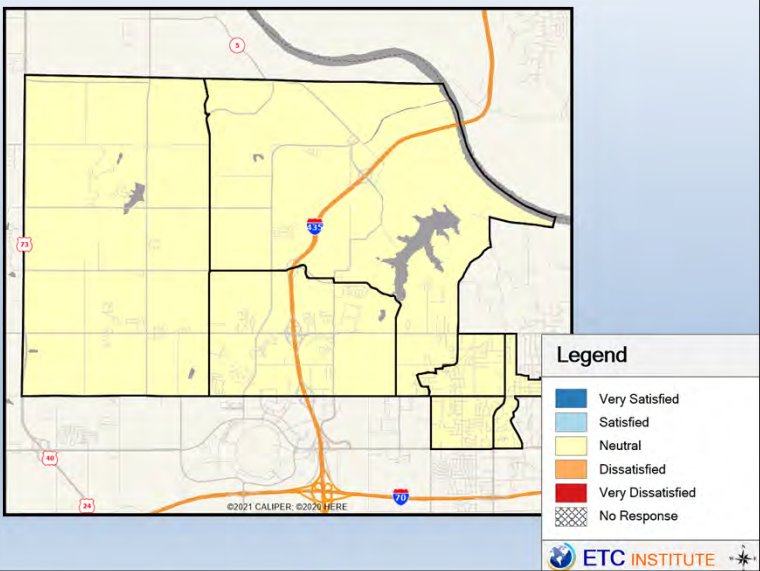
Q17-5. Enforcing the maintenance of homes in your neighborhood
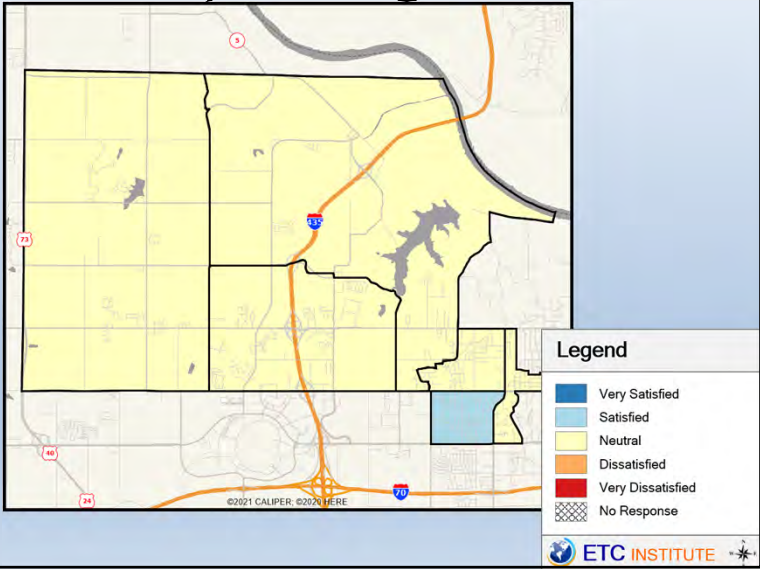
Q17-6. Enforcing the maintenance of commercial/business property
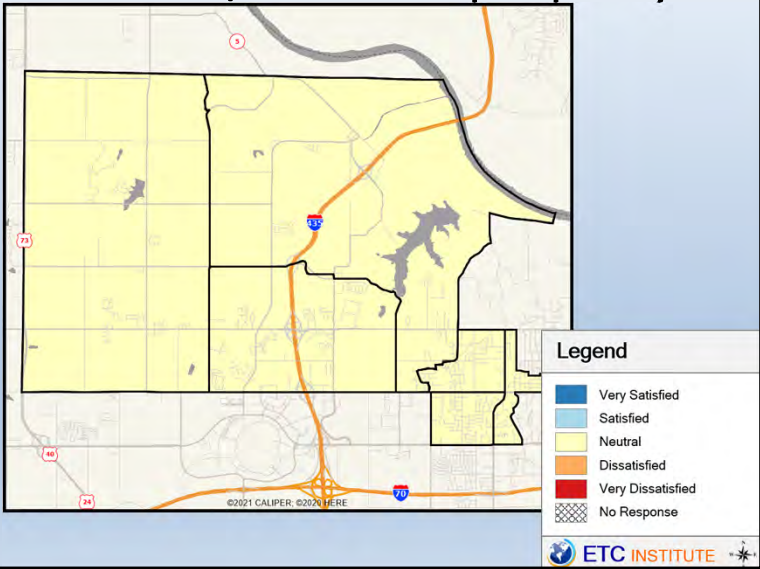
Q17-7. Enforcing the removal of inoperable or junk cars in your neighborhood
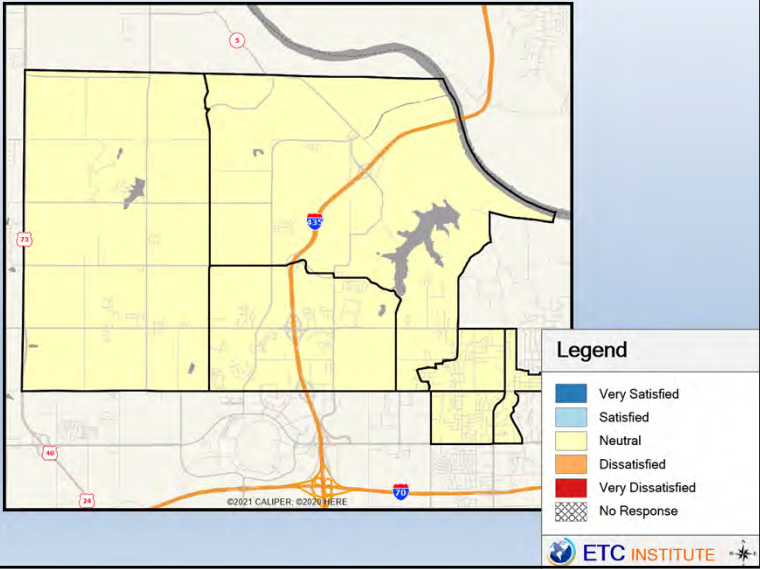
Q19. Please indicate how you feel about the current quality of life in your neighborhood

Q20-01. How Wyandotte County manages growth and development
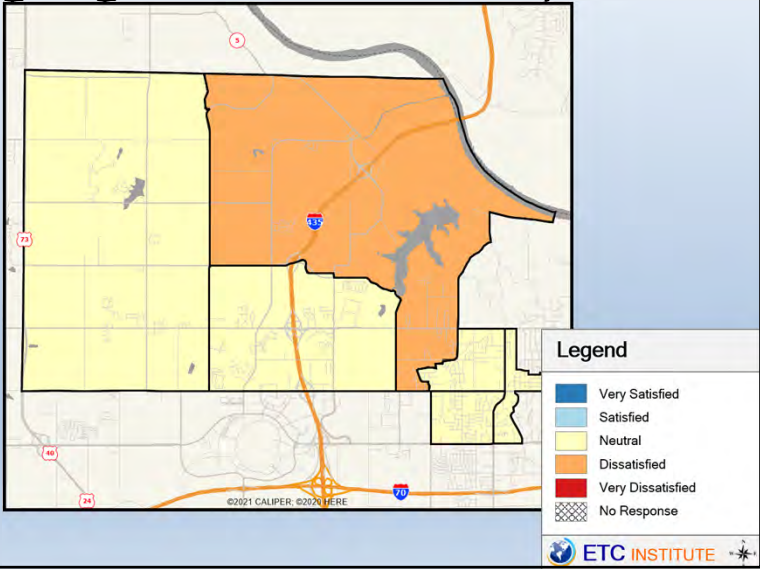
Q20-02. Overall quality of roads and bridges in Wyandotte County
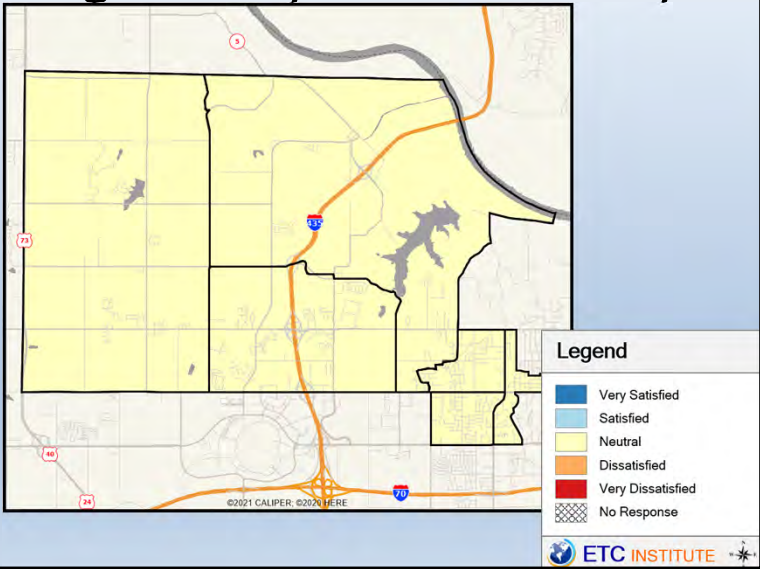
Q20-03. Overall quality of sidewalks in Wyandotte County
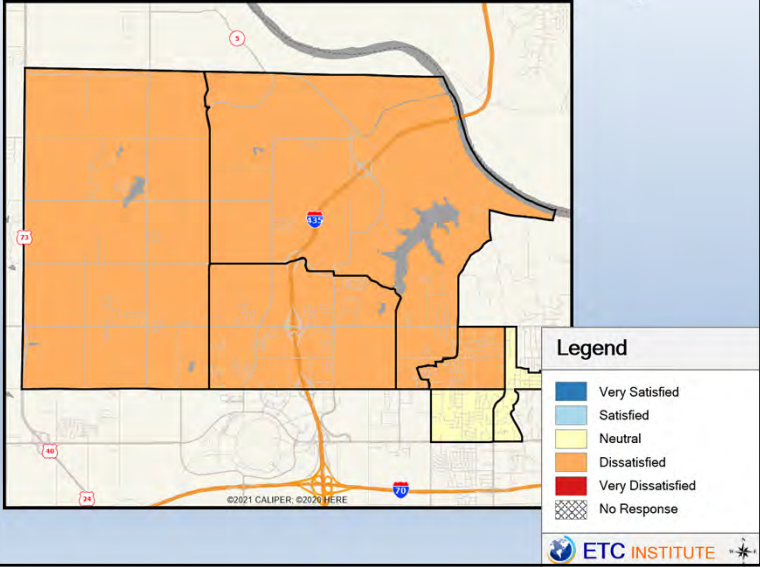
Q20-04. Overall appearance of Wyandotte County
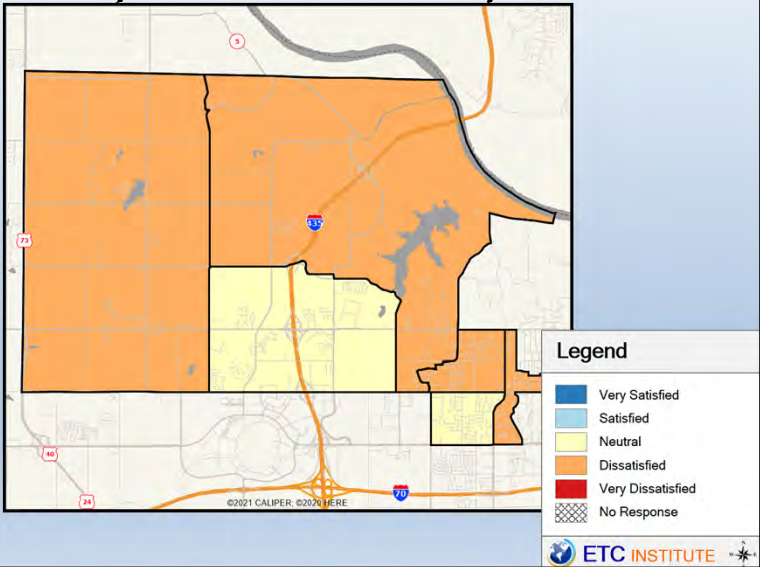
Q20-05. Overall feeling of safety in Wyandotte County
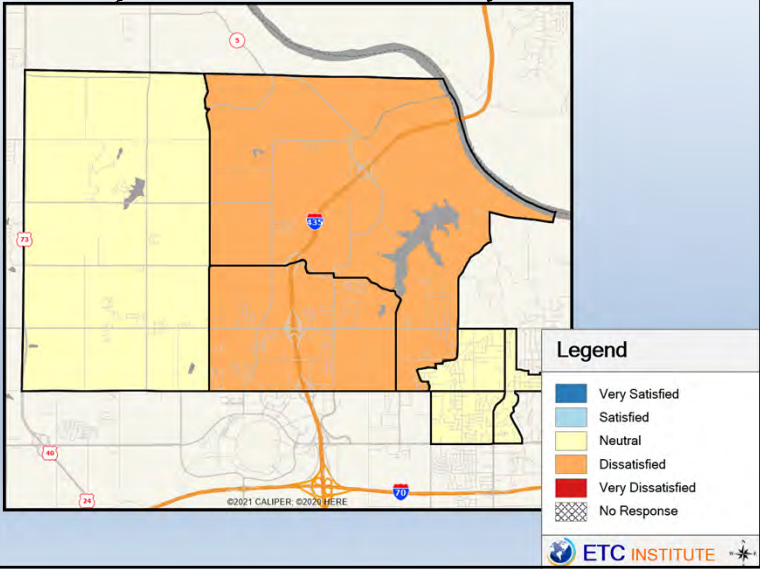
Q20-06. Overall quality of city and county services
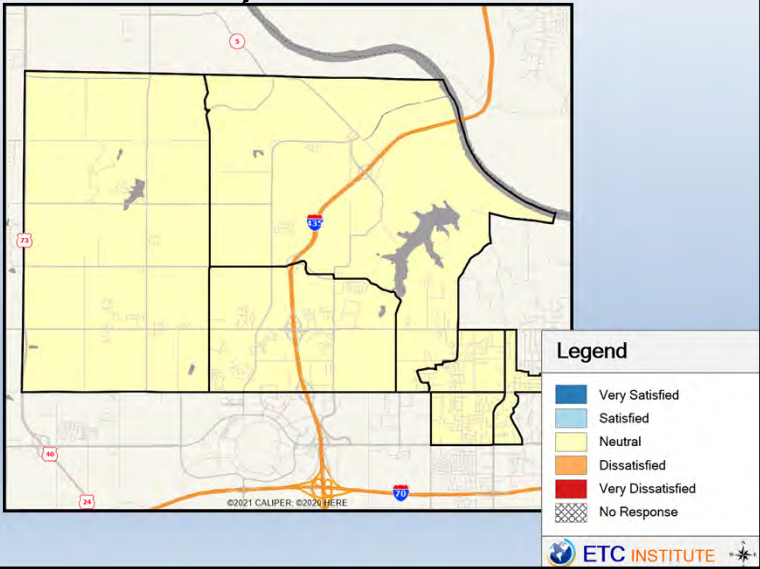
Q20-07. Appearance of commercial areas where you shop/do business within Wyandotte County

Q20-08. The overall value you receive for the city/county taxes and fees that you pay

Q20-11. Wyandotte County as a place to work

Q20-12. Overall image of Wyandotte County
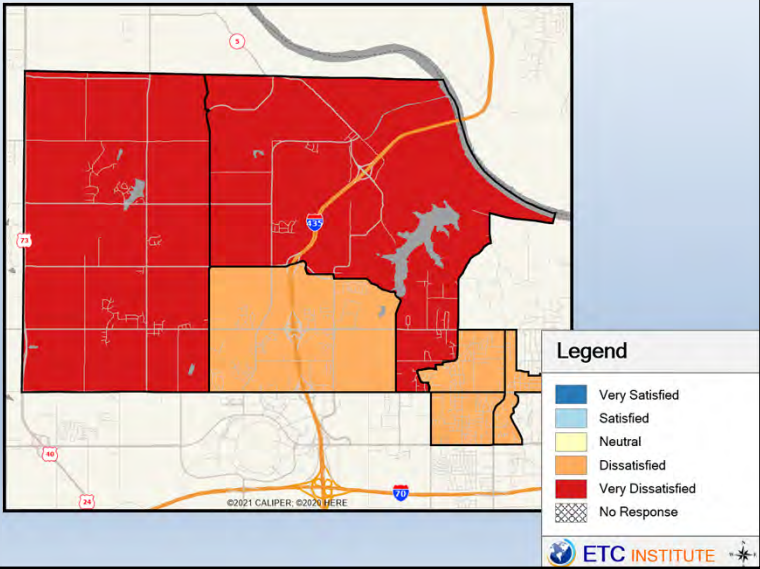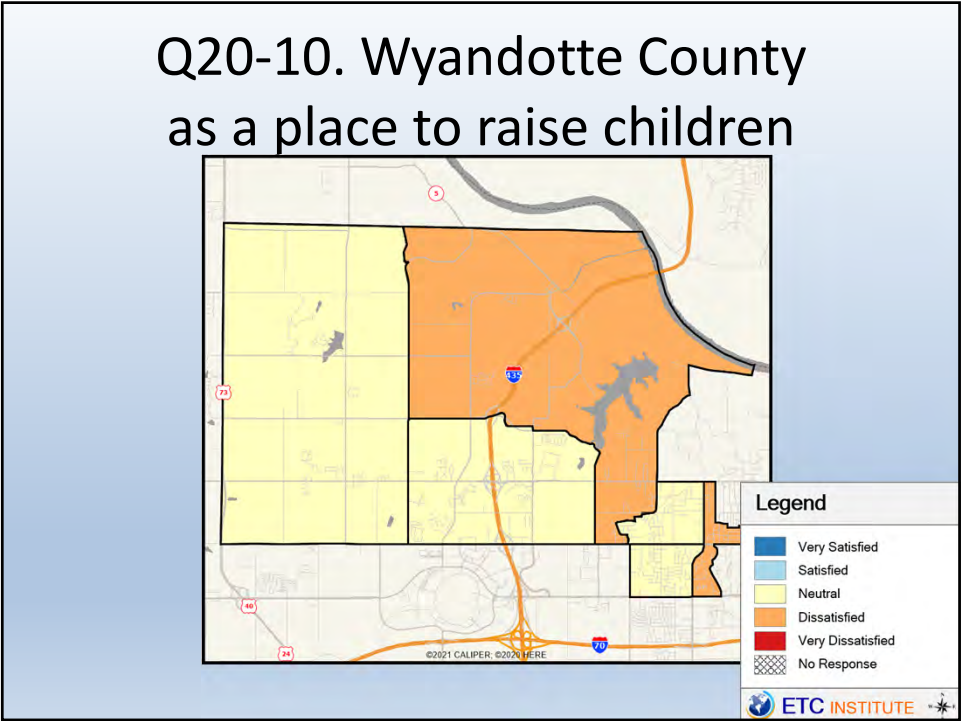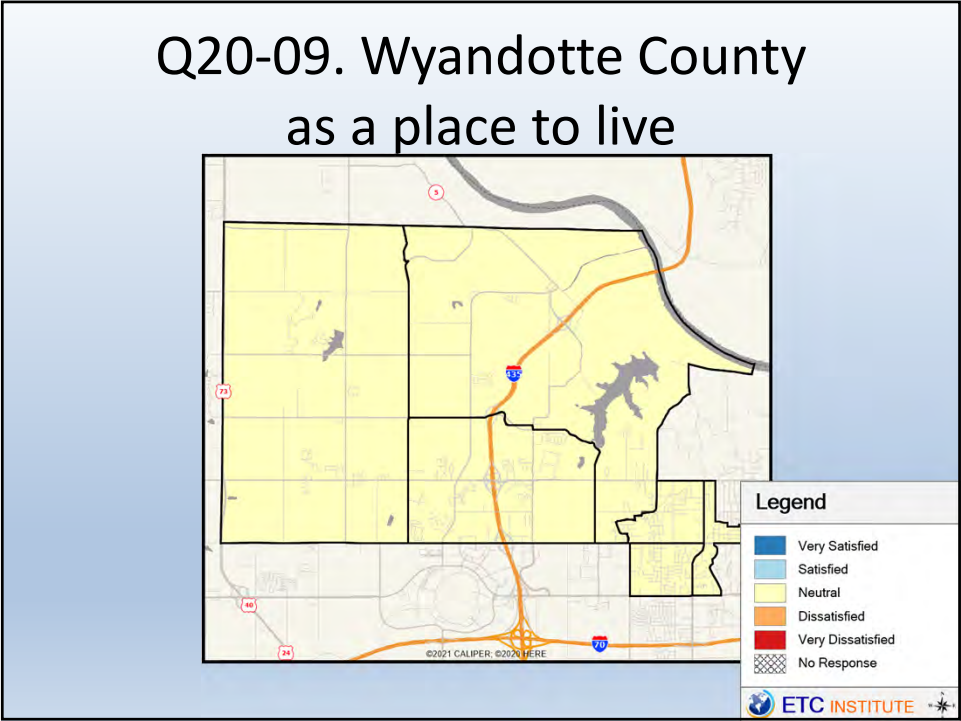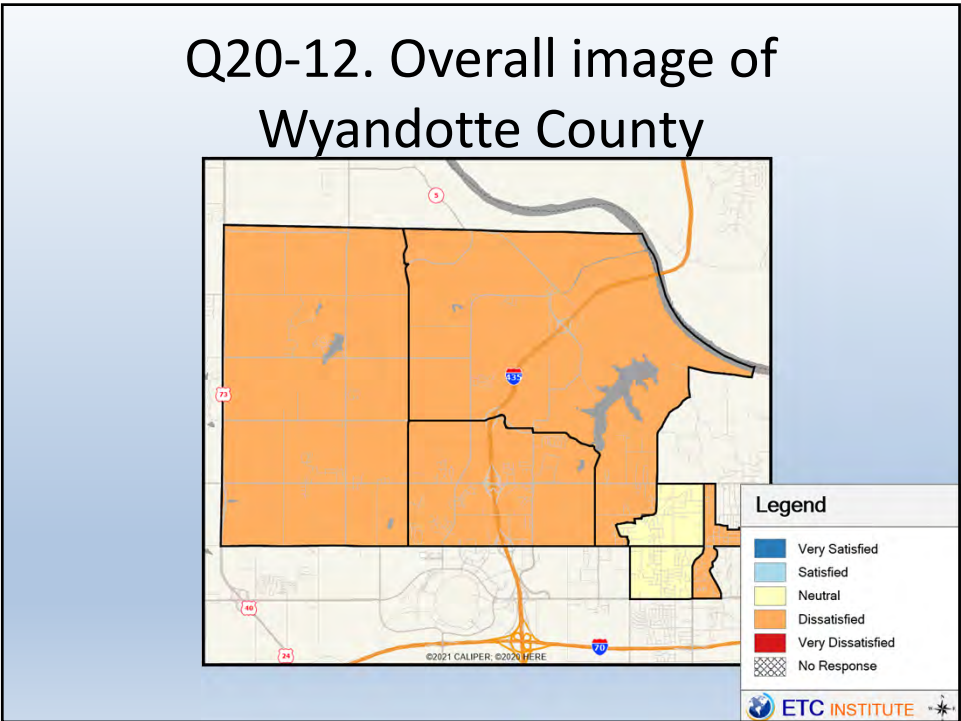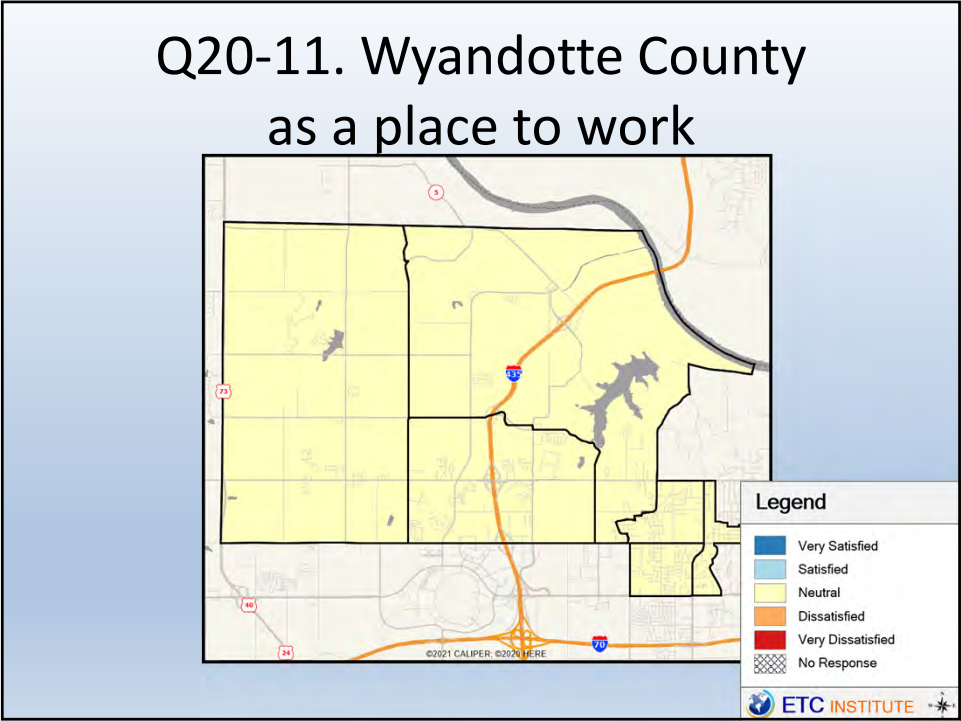
Q20-13. Overall quality of life in Wyandotte County

Q20-14. Overall quality of the education system in Wyandotte County

Q22-1. Curbside residential trash collection

Q22-2. Curbside residential recycling collection
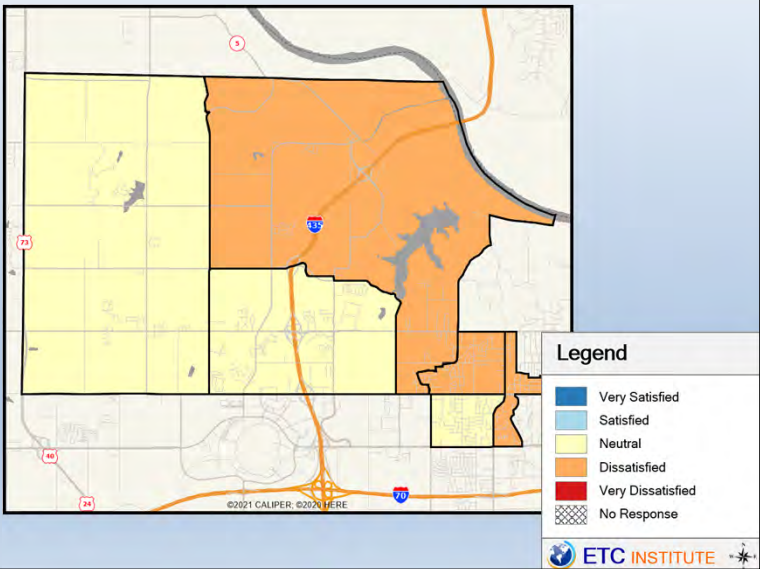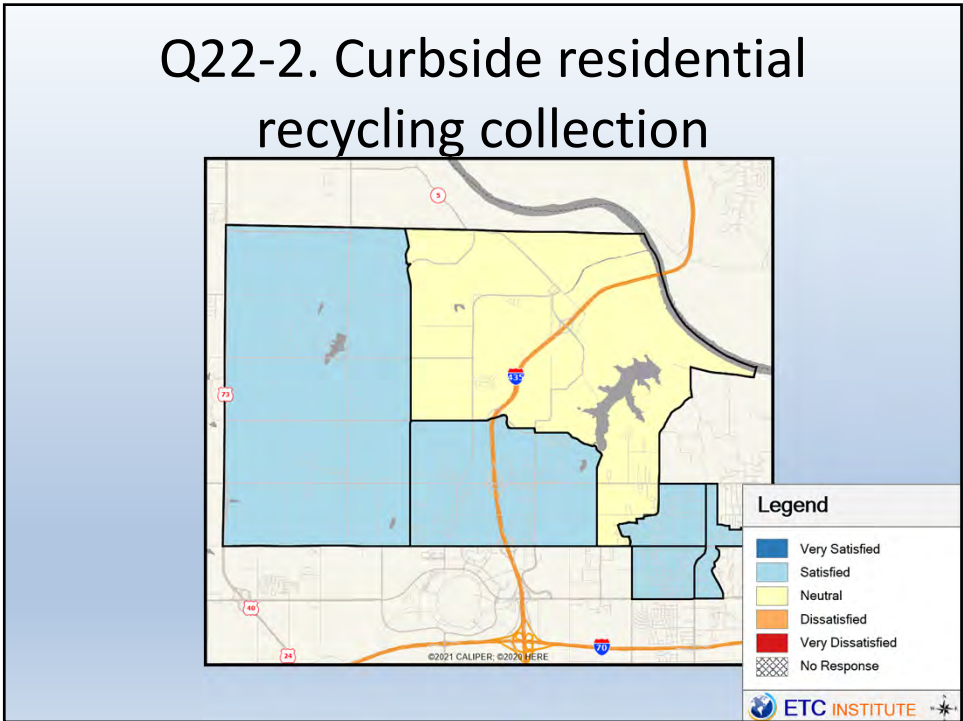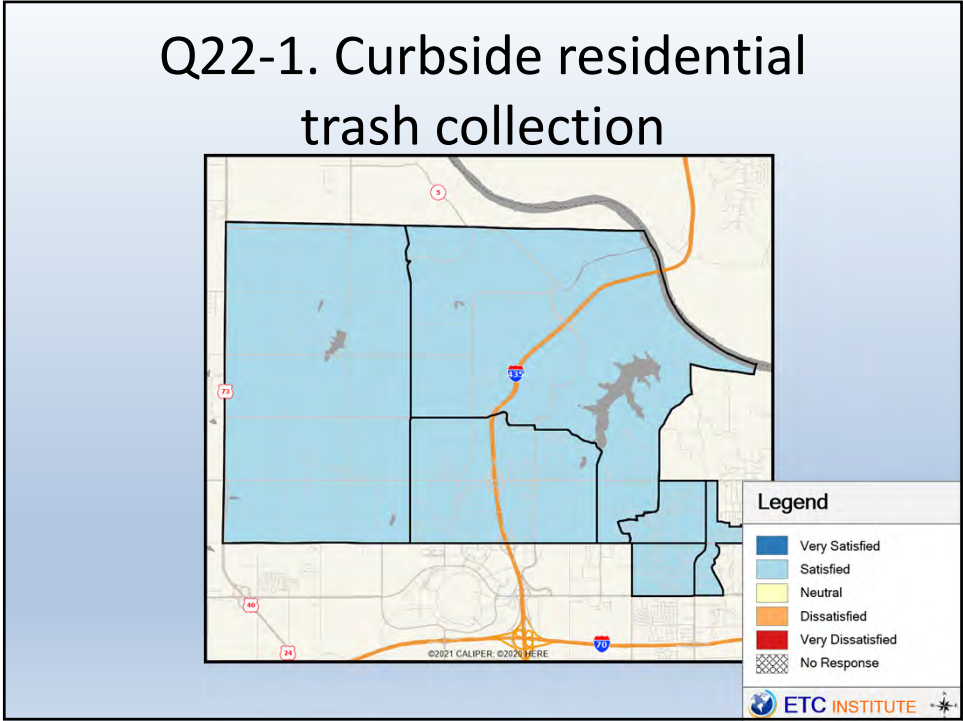
Q23-1. Availability of affordable housing
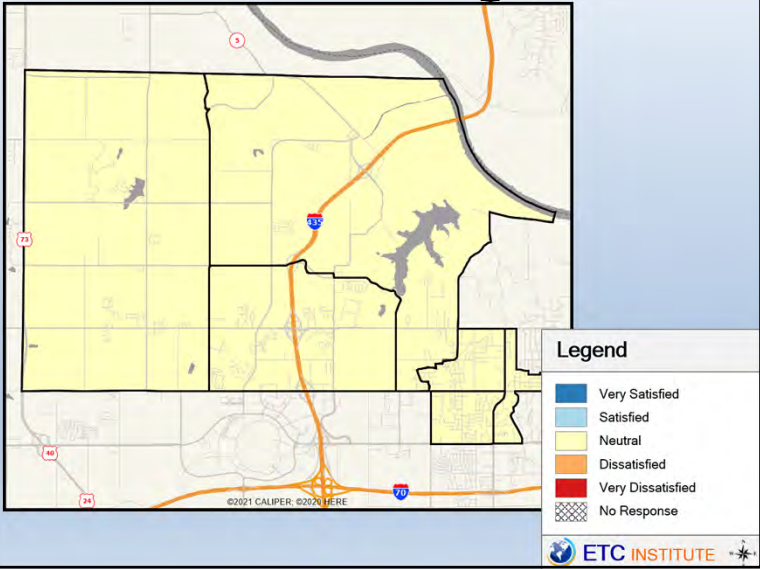
Q23-2. Quality of housing

Q23-3. Availability of handicap-accessible housing
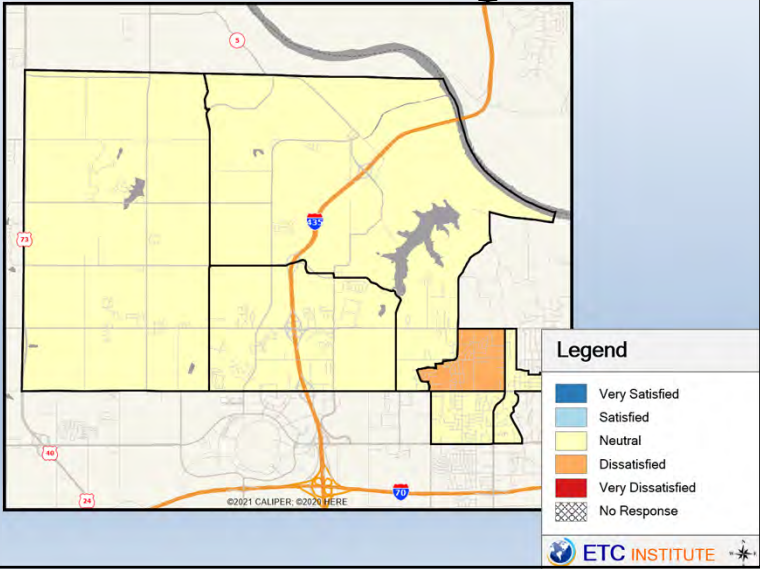
Section 3
Tabular Data

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q1-1. Police services							
Very satisfied	26.4%	23.7%	17.9%	14.3%	22.6%	8.0%	21.3%
Satisfied	44.5%	45.4%	43.6%	51.4%	51.6%	44.0%	45.7%
Neutral	20.0%	27.8%	26.9%	22.9%	19.4%	24.0%	23.9%
Dissatisfied	9.1%	2.1%	10.3%	11.4%	6.5%	16.0%	8.0%
Very dissatisfied	0.0%	1.0%	1.3%	0.0%	0.0%	8.0%	1.1%
Q1-2. Fire services							
Very satisfied	32.7%	41.9%	35.5%	27.8%	33.3%	36.4%	35.4%
Satisfied	40.2%	47.3%	44.7%	58.3%	50.0%	54.5%	46.4%
Neutral	22.4%	8.6%	17.1%	13.9%	16.7%	4.5%	15.4%
Dissatisfied	2.8%	1.1%	1.3%	0.0%	0.0%	4.5%	1.6%
Very dissatisfied	1.9%	1.1%	1.3%	0.0%	0.0%	0.0%	1.1%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q1-3. Ambulance services							
Very satisfied	25.5%	42.4%	31.5%	25.7%	37.0%	38.1%	32.8%
Satisfied	36.2%	42.4%	41.1%	48.6%	48.1%	52.4%	42.1%
Neutral	28.7%	14.1%	23.3%	25.7%	14.8%	4.8%	20.9%
Dissatisfied	8.5%	1.2%	2.7%	0.0%	0.0%	4.8%	3.6%
Very dissatisfied	1.1%	0.0%	1.4%	0.0%	0.0%	0.0%	0.6%
Q1-4. Maintenance of City streets							
Very satisfied	1.8%	4.0%	1.3%	5.3%	0.0%	0.0%	2.3%
Satisfied	23.7%	14.0%	21.5%	21.1%	25.8%	32.0%	21.2%
Neutral	22.8%	24.0%	17.7%	26.3%	41.9%	4.0%	22.7%
Dissatisfied	31.6%	38.0%	41.8%	21.1%	22.6%	24.0%	33.1%
Very dissatisfied	20.2%	20.0%	17.7%	26.3%	9.7%	40.0%	20.7%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q1-5. Stormwater management system							
Very satisfied	4.7%	9.7%	9.3%	8.6%	0.0%	13.6%	7.5%
Satisfied	29.2%	28.0%	28.0%	22.9%	39.3%	36.4%	29.2%
Neutral	43.4%	41.9%	37.3%	34.3%	50.0%	22.7%	40.1%
Dissatisfied	12.3%	12.9%	18.7%	22.9%	7.1%	9.1%	14.2%
Very dissatisfied	10.4%	7.5%	6.7%	11.4%	3.6%	18.2%	8.9%
Q1-6. Sewer & wastewater system							
Very satisfied	5.0%	12.0%	13.9%	10.5%	0.0%	13.6%	9.3%
Satisfied	38.6%	34.8%	29.2%	34.2%	42.9%	31.8%	35.1%
Neutral	40.6%	37.0%	37.5%	31.6%	46.4%	18.2%	37.1%
Dissatisfied	8.9%	13.0%	13.9%	15.8%	7.1%	13.6%	11.9%
Very dissatisfied	6.9%	3.3%	5.6%	7.9%	3.6%	22.7%	6.5%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=390		District 5 Neighborhoods					Total
	1	2	3	4	5	6	

Q1-7. Trash collection & recycling

	1	2	3	4	5	6	Total
Very satisfied	15.8%	22.0%	12.5%	17.9%	12.9%	32.0%	17.7%
Satisfied	47.4%	31.0%	37.5%	43.6%	54.8%	44.0%	41.1%
Neutral	11.4%	13.0%	20.0%	20.5%	25.8%	8.0%	15.4%
Dissatisfied	21.9%	29.0%	17.5%	7.7%	0.0%	8.0%	18.8%
Very dissatisfied	3.5%	5.0%	12.5%	10.3%	6.5%	8.0%	6.9%

Q1-8. Parks & recreation facilities

	1	2	3	4	5	6	Total
Very satisfied	4.8%	9.7%	9.0%	15.4%	10.0%	13.6%	9.0%
Satisfied	34.3%	22.6%	29.5%	30.8%	36.7%	40.9%	30.5%
Neutral	17.1%	26.9%	20.5%	25.6%	26.7%	22.7%	22.3%
Dissatisfied	21.0%	19.4%	26.9%	15.4%	6.7%	13.6%	19.6%
Very dissatisfied	22.9%	21.5%	14.1%	12.8%	20.0%	9.1%	18.5%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q1-9. Parks & recreation programs

Very satisfied	1.1%	4.9%	4.5%	6.3%	0.0%	5.9%	3.5%
Satisfied	24.1%	17.1%	19.4%	21.9%	29.6%	41.2%	22.4%
Neutral	36.8%	36.6%	38.8%	37.5%	40.7%	23.5%	36.9%
Dissatisfied	17.2%	22.0%	23.9%	18.8%	7.4%	17.6%	19.2%
Very dissatisfied	20.7%	19.5%	13.4%	15.6%	22.2%	11.8%	17.9%

Q1-10. Code enforcement

Very satisfied	2.0%	5.7%	2.7%	0.0%	3.7%	4.5%	3.2%
Satisfied	27.7%	20.5%	21.3%	27.8%	33.3%	22.7%	24.6%
Neutral	32.7%	37.5%	37.3%	38.9%	29.6%	36.4%	35.5%
Dissatisfied	22.8%	25.0%	22.7%	13.9%	25.9%	18.2%	22.3%
Very dissatisfied	14.9%	11.4%	16.0%	19.4%	7.4%	18.2%	14.3%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q1-11. Planning & zoning							
Very satisfied	2.9%	5.8%	2.9%	0.0%	3.7%	4.8%	3.5%
Satisfied	24.0%	15.1%	13.2%	17.6%	40.7%	33.3%	20.9%
Neutral	34.6%	30.2%	42.6%	52.9%	44.4%	28.6%	37.4%
Dissatisfied	27.9%	36.0%	22.1%	20.6%	3.7%	14.3%	25.3%
Very dissatisfied	10.6%	12.8%	19.1%	8.8%	7.4%	19.0%	12.9%
Q1-12. Municipal court							
Very satisfied	5.6%	2.8%	6.5%	2.9%	4.3%	10.0%	5.0%
Satisfied	33.3%	33.8%	21.0%	26.5%	43.5%	40.0%	31.3%
Neutral	51.1%	47.9%	56.5%	55.9%	43.5%	30.0%	50.0%
Dissatisfied	6.7%	8.5%	9.7%	5.9%	8.7%	10.0%	8.0%
Very dissatisfied	3.3%	7.0%	6.5%	8.8%	0.0%	10.0%	5.7%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q1-13. Public transportation							
Very satisfied	6.1%	5.6%	3.4%	2.9%	21.7%	5.9%	6.3%
Satisfied	14.6%	21.1%	20.7%	29.4%	30.4%	58.8%	23.2%
Neutral	61.0%	45.1%	53.4%	52.9%	39.1%	23.5%	50.5%
Dissatisfied	12.2%	16.9%	19.0%	11.8%	4.3%	11.8%	14.0%
Very dissatisfied	6.1%	11.3%	3.4%	2.9%	4.3%	0.0%	6.0%

Q2. Neighborhood/Community Priorities. Which FOUR of the services listed in Question 1 should receive the MOST EMPHASIS for improvement in the neighborhood/community where you live over the next TWO years? (top 4)

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q2. Sum of top 4 choices							
Police services	36.5%	40.0%	42.5%	28.2%	32.3%	56.0%	38.7%
Fire services	25.2%	23.0%	20.0%	20.5%	12.9%	8.0%	21.0%
Ambulance services	17.4%	14.0%	16.3%	5.1%	9.7%	4.0%	13.6%
Maintenance of City streets	74.8%	75.0%	72.5%	76.9%	74.2%	72.0%	74.4%
Storm water runoff/management system	25.2%	16.0%	21.3%	33.3%	32.3%	20.0%	23.1%
Sewer & wastewater system	13.0%	11.0%	20.0%	28.2%	22.6%	36.0%	17.7%
Trash collection & recycling	29.6%	33.0%	41.3%	23.1%	16.1%	16.0%	30.3%
Parks & recreation facilities	40.0%	48.0%	42.5%	28.2%	41.9%	16.0%	40.0%
Parks & recreation programs	23.5%	22.0%	23.8%	28.2%	45.2%	16.0%	24.9%
Code enforcement	27.8%	27.0%	32.5%	33.3%	22.6%	44.0%	29.7%
Planning & zoning	34.8%	29.0%	22.5%	25.6%	22.6%	32.0%	28.7%
Municipal court	4.3%	8.0%	7.5%	5.1%	9.7%	12.0%	6.9%
Public transportation	15.7%	12.0%	13.8%	28.2%	22.6%	12.0%	15.9%
None chosen	4.3%	6.0%	2.5%	5.1%	3.2%	12.0%	4.9%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q3-1. Services for people living with developmental disabilities							
Very satisfied	3.7%	3.6%	7.1%	0.0%	0.0%	0.0%	3.2%
Satisfied	24.1%	16.4%	14.3%	31.0%	31.8%	21.1%	21.7%
Neutral	51.9%	47.3%	50.0%	41.4%	50.0%	52.6%	48.9%
Dissatisfied	14.8%	23.6%	16.7%	24.1%	18.2%	26.3%	19.9%
Very dissatisfied	5.6%	9.1%	11.9%	3.4%	0.0%	0.0%	6.3%
Q3-2. Services for seniors (non-transportation)							
Very satisfied	3.2%	1.7%	6.4%	0.0%	0.0%	0.0%	2.4%
Satisfied	30.6%	16.7%	12.8%	22.6%	18.5%	21.1%	20.7%
Neutral	45.2%	51.7%	42.6%	48.4%	55.6%	47.4%	48.0%
Dissatisfied	17.7%	25.0%	29.8%	19.4%	18.5%	21.1%	22.4%
Very dissatisfied	3.2%	5.0%	8.5%	9.7%	7.4%	10.5%	6.5%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q3-3. Senior transportation							
Very satisfied	1.7%	3.7%	4.4%	0.0%	4.3%	0.0%	2.6%
Satisfied	28.3%	16.7%	13.3%	25.0%	26.1%	29.4%	22.0%
Neutral	46.7%	53.7%	62.2%	50.0%	52.2%	41.2%	52.0%
Dissatisfied	15.0%	22.2%	11.1%	21.4%	8.7%	17.6%	16.3%
Very dissatisfied	8.3%	3.7%	8.9%	3.6%	8.7%	11.8%	7.0%
Q3-4. 3-1-1 Call Center							
Very satisfied	4.9%	10.8%	9.2%	6.3%	7.7%	4.8%	7.7%
Satisfied	29.3%	27.0%	24.6%	37.5%	42.3%	52.4%	31.3%
Neutral	45.1%	44.6%	47.7%	40.6%	38.5%	14.3%	42.3%
Dissatisfied	12.2%	4.1%	10.8%	6.3%	3.8%	19.0%	9.0%
Very dissatisfied	8.5%	13.5%	7.7%	9.4%	7.7%	9.5%	9.7%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q3-5. Property tax administration

	1	2	3	4	5	6	Total
Very satisfied	0.0%	2.1%	0.0%	0.0%	0.0%	4.0%	0.8%
Satisfied	7.4%	10.6%	9.6%	8.6%	17.9%	28.0%	11.0%
Neutral	25.0%	19.1%	17.8%	28.6%	46.4%	16.0%	23.4%
Dissatisfied	24.1%	28.7%	31.5%	40.0%	14.3%	32.0%	28.1%
Very dissatisfied	43.5%	39.4%	41.1%	22.9%	21.4%	20.0%	36.6%

Q3-6. Motor vehicle registration

	1	2	3	4	5	6	Total
Very satisfied	3.6%	3.1%	1.3%	0.0%	9.7%	8.0%	3.4%
Satisfied	20.5%	15.6%	16.3%	34.2%	25.8%	36.0%	21.2%
Neutral	24.1%	18.8%	30.0%	13.2%	38.7%	32.0%	24.6%
Dissatisfied	23.2%	30.2%	30.0%	23.7%	9.7%	12.0%	24.6%
Very dissatisfied	28.6%	32.3%	22.5%	28.9%	16.1%	12.0%	26.2%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q3-7. Appraiser's Office services							
Very satisfied	1.0%	2.3%	0.0%	0.0%	3.4%	4.2%	1.5%
Satisfied	9.3%	14.0%	9.1%	12.5%	27.6%	33.3%	14.1%
Neutral	38.1%	29.1%	36.4%	43.8%	41.4%	29.2%	35.6%
Dissatisfied	26.8%	32.6%	33.3%	18.8%	17.2%	12.5%	26.9%
Very dissatisfied	24.7%	22.1%	21.2%	25.0%	10.3%	20.8%	21.9%
Q3-8. County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)							
Very satisfied	9.8%	7.9%	12.5%	8.1%	12.9%	16.7%	10.5%
Satisfied	43.8%	38.2%	37.5%	40.5%	32.3%	37.5%	39.4%
Neutral	23.2%	21.3%	23.8%	27.0%	35.5%	25.0%	24.4%
Dissatisfied	15.2%	20.2%	21.3%	18.9%	9.7%	20.8%	18.0%
Very dissatisfied	8.0%	12.4%	5.0%	5.4%	9.7%	0.0%	7.8%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q3-9. District Attorneys' Office							
Very satisfied	0.0%	5.5%	3.4%	2.9%	0.0%	10.5%	3.1%
Satisfied	18.4%	15.1%	8.6%	26.5%	29.2%	26.3%	18.0%
Neutral	21.8%	30.1%	39.7%	41.2%	54.2%	15.8%	31.9%
Dissatisfied	21.8%	19.2%	8.6%	14.7%	4.2%	15.8%	15.9%
Very dissatisfied	37.9%	30.1%	39.7%	14.7%	12.5%	31.6%	31.2%
Q3-10. Local elections							
Very satisfied	11.0%	12.4%	13.3%	2.7%	6.7%	12.0%	10.7%
Satisfied	37.6%	34.0%	26.7%	32.4%	40.0%	36.0%	34.0%
Neutral	29.4%	30.9%	36.0%	37.8%	46.7%	24.0%	33.0%
Dissatisfied	11.0%	15.5%	13.3%	18.9%	0.0%	16.0%	12.9%
Very dissatisfied	11.0%	7.2%	10.7%	8.1%	6.7%	12.0%	9.4%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q3-11. Public health services							
Very satisfied	6.2%	8.0%	7.8%	8.8%	18.5%	14.3%	8.8%
Satisfied	35.1%	36.4%	31.3%	35.3%	40.7%	47.6%	36.0%
Neutral	39.2%	36.4%	40.6%	32.4%	37.0%	23.8%	36.9%
Dissatisfied	10.3%	13.6%	15.6%	20.6%	0.0%	9.5%	12.4%
Very dissatisfied	9.3%	5.7%	4.7%	2.9%	3.7%	4.8%	6.0%

Q4. County Level Priorities. Which FOUR of the County-level services listed in Question 3 should receive the MOST EMPHASIS for improvement over the next TWO years? (top 4)

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q4. Sum of top 4 choices

	1	2	3	4	5	6	Total
Services for people living with developmental disabilities	22.6%	29.0%	21.3%	25.6%	38.7%	40.0%	26.7%
Services for seniors (non-transportation)	28.7%	29.0%	30.0%	38.5%	41.9%	48.0%	32.3%
Senior transportation	22.6%	18.0%	8.8%	20.5%	25.8%	24.0%	18.7%
3-1-1 Call Center	14.8%	14.0%	7.5%	12.8%	6.5%	24.0%	12.8%
Property tax administration	63.5%	67.0%	71.3%	56.4%	25.8%	56.0%	61.8%
Motor vehicle registration	55.7%	55.0%	53.8%	46.2%	32.3%	32.0%	50.8%
Appraiser's Office services	38.3%	37.0%	28.8%	30.8%	19.4%	32.0%	33.3%
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	40.9%	41.0%	43.8%	38.5%	45.2%	24.0%	40.5%
District Attorneys' Office	35.7%	29.0%	32.5%	25.6%	9.7%	28.0%	29.7%
Local elections	18.3%	19.0%	17.5%	25.6%	16.1%	20.0%	19.0%
Public health services	20.0%	23.0%	28.8%	25.6%	38.7%	20.0%	24.6%
None chosen	2.6%	4.0%	7.5%	5.1%	19.4%	8.0%	5.9%

Q5. Overall Priorities. Using the lists in Questions 1 and 3, which FOUR items do you think should be the TOP OVERALL PRIORITIES for the Unified Government over the next TWO years? (top 4)

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q5. Sum of top 4 choices

	1	2	3	4	5	6	Total
Police services	33.0%	32.0%	28.8%	23.1%	19.4%	36.0%	30.0%
Fire services	22.6%	18.0%	17.5%	10.3%	6.5%	12.0%	17.2%
Ambulance services	15.7%	8.0%	11.3%	5.1%	12.9%	4.0%	10.8%
Maintenance of City streets	54.8%	53.0%	51.3%	61.5%	41.9%	44.0%	52.6%
Storm water management system	12.2%	7.0%	8.8%	20.5%	6.5%	8.0%	10.3%
Sewer & wastewater system	7.0%	5.0%	5.0%	10.3%	3.2%	16.0%	6.7%
Trash collection & recycling	16.5%	9.0%	17.5%	15.4%	0.0%	12.0%	13.1%
Parks & recreation facilities	30.4%	24.0%	35.0%	15.4%	16.1%	4.0%	25.4%
Parks & recreation programs	13.9%	10.0%	10.0%	12.8%	19.4%	0.0%	11.5%
Code enforcement	12.2%	10.0%	16.3%	28.2%	16.1%	32.0%	15.6%
Planning & zoning	13.9%	15.0%	11.3%	17.9%	3.2%	28.0%	14.1%
Municipal court	0.0%	2.0%	1.3%	0.0%	3.2%	8.0%	1.5%
Public transportation	5.2%	4.0%	5.0%	12.8%	6.5%	8.0%	5.9%

Q5. Overall Priorities. Using the lists in Questions 1 and 3, which FOUR items do you think should be the TOP OVERALL PRIORITIES for the Unified Government over the next TWO years? (top 4) (cont.)

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q5. Sum of top 4 choices (cont.)

	1	2	3	4	5	6	Total
Services for people living with developmental disabilities	4.3%	12.0%	6.3%	15.4%	12.9%	4.0%	8.5%
Services for seniors (non-transportation)	1.7%	8.0%	16.3%	20.5%	32.3%	12.0%	11.3%
Senior transportation	3.5%	5.0%	3.8%	7.7%	12.9%	0.0%	4.9%
3-1-1 Call Center	3.5%	5.0%	2.5%	5.1%	3.2%	0.0%	3.6%
Property tax administration	37.4%	30.0%	28.8%	28.2%	9.7%	24.0%	29.7%
Motor vehicle registration	18.3%	22.0%	20.0%	20.5%	12.9%	12.0%	19.0%
Appraiser's Office services	13.0%	11.0%	5.0%	7.7%	3.2%	12.0%	9.5%
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	11.3%	15.0%	15.0%	5.1%	16.1%	12.0%	12.8%
District Attorneys' Office	18.3%	15.0%	21.3%	5.1%	9.7%	12.0%	15.6%
Local elections	6.1%	1.0%	5.0%	7.7%	0.0%	12.0%	4.6%
Public health services	10.4%	10.0%	12.5%	7.7%	12.9%	4.0%	10.3%
None chosen	6.1%	15.0%	8.8%	5.1%	25.8%	16.0%	11.0%

Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q6-1. Police visibility in residential neighborhoods

	1	2	3	4	5	6	Total
Very satisfied	17.5%	16.5%	5.1%	10.5%	9.7%	8.3%	12.8%
Satisfied	41.2%	36.1%	34.2%	36.8%	38.7%	29.2%	37.1%
Neutral	25.4%	23.7%	25.3%	23.7%	29.0%	16.7%	24.5%
Dissatisfied	12.3%	19.6%	31.6%	21.1%	19.4%	33.3%	20.9%
Very dissatisfied	3.5%	4.1%	3.8%	7.9%	3.2%	12.5%	4.7%

Q6-2. Police visibility in commercial areas

	1	2	3	4	5	6	Total
Very satisfied	14.0%	16.1%	5.3%	12.1%	10.3%	8.7%	12.0%
Satisfied	44.7%	50.5%	42.1%	42.4%	37.9%	34.8%	44.3%
Neutral	30.7%	19.4%	28.9%	27.3%	41.4%	30.4%	28.0%
Dissatisfied	8.8%	11.8%	19.7%	9.1%	10.3%	26.1%	13.0%
Very dissatisfied	1.8%	2.2%	3.9%	9.1%	0.0%	0.0%	2.7%

Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q6-3. Community appearance & maintenance							
Very satisfied	5.3%	9.3%	1.3%	2.7%	6.7%	0.0%	5.0%
Satisfied	21.2%	21.6%	17.7%	21.6%	30.0%	16.7%	21.1%
Neutral	28.3%	23.7%	27.8%	24.3%	26.7%	20.8%	26.1%
Dissatisfied	33.6%	34.0%	43.0%	35.1%	23.3%	25.0%	34.5%
Very dissatisfied	11.5%	11.3%	10.1%	16.2%	13.3%	37.5%	13.4%
Q6-4. Community policing							
Very satisfied	14.8%	16.0%	8.3%	5.6%	6.9%	4.2%	11.6%
Satisfied	40.7%	35.1%	27.8%	36.1%	34.5%	37.5%	35.5%
Neutral	35.2%	29.8%	40.3%	41.7%	37.9%	16.7%	34.4%
Dissatisfied	7.4%	14.9%	19.4%	11.1%	20.7%	29.2%	14.6%
Very dissatisfied	1.9%	4.3%	4.2%	5.6%	0.0%	12.5%	3.9%

Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q6-5. Traffic law enforcement							
Very satisfied	10.0%	13.8%	6.6%	10.5%	14.3%	8.3%	10.5%
Satisfied	40.9%	37.2%	32.9%	39.5%	25.0%	25.0%	35.9%
Neutral	29.1%	28.7%	39.5%	26.3%	42.9%	37.5%	32.4%
Dissatisfied	14.5%	16.0%	18.4%	10.5%	14.3%	25.0%	15.9%
Very dissatisfied	5.5%	4.3%	2.6%	13.2%	3.6%	4.2%	5.1%
Q6-6. Response time for police emergencies							
Very satisfied	15.5%	11.7%	11.5%	9.4%	12.5%	5.3%	12.1%
Satisfied	35.7%	33.8%	29.5%	34.4%	50.0%	42.1%	35.4%
Neutral	28.6%	31.2%	37.7%	31.3%	25.0%	31.6%	31.3%
Dissatisfied	14.3%	14.3%	11.5%	21.9%	4.2%	15.8%	13.8%
Very dissatisfied	6.0%	9.1%	9.8%	3.1%	8.3%	5.3%	7.4%

Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q6-7. Response time for fire emergencies							
Very satisfied	26.4%	30.4%	21.9%	18.2%	30.4%	35.3%	26.4%
Satisfied	48.3%	44.3%	42.2%	54.5%	43.5%	35.3%	45.5%
Neutral	19.5%	21.5%	31.3%	21.2%	21.7%	23.5%	23.1%
Dissatisfied	3.4%	3.8%	1.6%	6.1%	0.0%	5.9%	3.3%
Very dissatisfied	2.3%	0.0%	3.1%	0.0%	4.3%	0.0%	1.7%
Q6-8. Response time for medical emergency calls							
Very satisfied	23.3%	30.4%	20.6%	21.2%	37.5%	38.9%	26.4%
Satisfied	47.7%	44.3%	42.9%	48.5%	37.5%	44.4%	44.9%
Neutral	18.6%	19.0%	28.6%	27.3%	20.8%	11.1%	21.5%
Dissatisfied	9.3%	6.3%	4.8%	3.0%	0.0%	5.6%	5.9%
Very dissatisfied	1.2%	0.0%	3.2%	0.0%	4.2%	0.0%	1.3%

Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q6-9. Animal control in your neighborhood							
Very satisfied	8.9%	11.4%	2.9%	2.9%	13.3%	8.7%	8.0%
Satisfied	35.6%	20.3%	30.9%	38.2%	30.0%	30.4%	30.2%
Neutral	41.1%	34.2%	41.2%	35.3%	26.7%	30.4%	36.7%
Dissatisfied	12.2%	24.1%	13.2%	14.7%	20.0%	21.7%	17.0%
Very dissatisfied	2.2%	10.1%	11.8%	8.8%	10.0%	8.7%	8.0%

Q7. Which THREE of the public safety services listed in Question 6 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years? (top 3)

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q7. Sum of top 3 choices

	1	2	3	4	5	6	Total
Police visibility in residential neighborhoods	46.1%	51.0%	58.8%	61.5%	35.5%	64.0%	51.8%
Police visibility in commercial areas	37.4%	34.0%	32.5%	17.9%	19.4%	20.0%	31.0%
Community appearance & maintenance	52.2%	47.0%	53.8%	61.5%	41.9%	56.0%	51.5%
Community policing	24.3%	36.0%	27.5%	33.3%	38.7%	52.0%	31.8%
Traffic law enforcement	20.9%	16.0%	21.3%	25.6%	32.3%	24.0%	21.3%
Response time for police emergencies	29.6%	27.0%	25.0%	15.4%	12.9%	24.0%	24.9%
Response time for fire emergencies	22.6%	10.0%	13.8%	2.6%	6.5%	4.0%	13.1%
Response time for medical emergency calls	17.4%	22.0%	13.8%	17.9%	9.7%	12.0%	16.9%
Animal control in your neighborhood	13.9%	14.0%	26.3%	33.3%	38.7%	16.0%	20.5%
None chosen	8.7%	9.0%	5.0%	5.1%	16.1%	8.0%	8.2%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q8-1. Maintenance of major City streets Citywide

	1	2	3	4	5	6	Total
Very satisfied	7.1%	3.1%	0.0%	0.0%	3.2%	4.0%	3.4%
Satisfied	26.8%	18.4%	21.8%	18.9%	32.3%	16.0%	22.6%
Neutral	22.3%	24.5%	26.9%	27.0%	22.6%	28.0%	24.7%
Dissatisfied	25.9%	39.8%	35.9%	40.5%	38.7%	24.0%	33.9%
Very dissatisfied	17.9%	14.3%	15.4%	13.5%	3.2%	28.0%	15.5%

Q8-2. Maintenance of streets in your neighborhood

	1	2	3	4	5	6	Total
Very satisfied	4.4%	5.1%	1.3%	2.6%	6.7%	0.0%	3.6%
Satisfied	26.3%	17.3%	17.7%	21.1%	16.7%	28.0%	21.1%
Neutral	13.2%	12.2%	20.3%	23.7%	33.3%	16.0%	17.2%
Dissatisfied	34.2%	41.8%	36.7%	26.3%	40.0%	32.0%	36.2%
Very dissatisfied	21.9%	23.5%	24.1%	26.3%	3.3%	24.0%	21.9%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q8-3. Maintenance of alleys in your neighborhood							
Very satisfied	1.8%	6.5%	2.4%	0.0%	0.0%	0.0%	2.5%
Satisfied	14.0%	8.7%	4.9%	3.7%	6.3%	6.3%	8.4%
Neutral	61.4%	50.0%	61.0%	55.6%	62.5%	43.8%	56.7%
Dissatisfied	12.3%	19.6%	14.6%	25.9%	25.0%	18.8%	17.7%
Very dissatisfied	10.5%	15.2%	17.1%	14.8%	6.3%	31.3%	14.8%
Q8-4. Maintenance of sidewalks in your neighborhood							
Very satisfied	5.3%	5.1%	1.6%	0.0%	0.0%	0.0%	3.2%
Satisfied	21.1%	19.2%	12.9%	18.8%	21.7%	15.0%	18.4%
Neutral	23.2%	24.4%	38.7%	21.9%	43.5%	35.0%	28.7%
Dissatisfied	20.0%	30.8%	24.2%	31.3%	17.4%	25.0%	24.8%
Very dissatisfied	30.5%	20.5%	22.6%	28.1%	17.4%	25.0%	24.8%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q8-5. Maintenance of curbs in your neighborhood

	1	2	3	4	5	6	Total
Very satisfied	6.1%	6.5%	1.5%	0.0%	0.0%	0.0%	3.8%
Satisfied	28.3%	23.7%	13.2%	28.1%	16.7%	30.4%	23.2%
Neutral	19.2%	22.6%	38.2%	21.9%	30.0%	26.1%	25.5%
Dissatisfied	25.3%	24.7%	27.9%	21.9%	46.7%	17.4%	26.7%
Very dissatisfied	21.2%	22.6%	19.1%	28.1%	6.7%	26.1%	20.9%

Q8-6. Maintenance of street signs/traffic signals

	1	2	3	4	5	6	Total
Very satisfied	8.3%	9.7%	5.2%	2.8%	6.7%	8.7%	7.3%
Satisfied	41.3%	41.9%	32.5%	55.6%	43.3%	34.8%	40.8%
Neutral	31.2%	31.2%	45.5%	25.0%	36.7%	34.8%	34.2%
Dissatisfied	11.9%	10.8%	7.8%	2.8%	6.7%	4.3%	9.0%
Very dissatisfied	7.3%	6.5%	9.1%	13.9%	6.7%	17.4%	8.7%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q8-7. Maintenance of Downtown parking lots

	1	2	3	4	5	6	Total
Very satisfied	3.8%	2.9%	1.8%	3.2%	0.0%	0.0%	2.5%
Satisfied	11.5%	21.4%	15.8%	16.1%	28.0%	50.0%	18.9%
Neutral	53.8%	34.3%	47.4%	58.1%	48.0%	35.7%	46.5%
Dissatisfied	15.4%	25.7%	22.8%	6.5%	12.0%	7.1%	17.8%
Very dissatisfied	15.4%	15.7%	12.3%	16.1%	12.0%	7.1%	14.2%

Q8-8. Overall appearance of Downtown including lighting, landscaping, & planter boxes

	1	2	3	4	5	6	Total
Very satisfied	2.2%	3.8%	1.5%	2.9%	0.0%	11.1%	2.8%
Satisfied	17.2%	21.3%	20.9%	28.6%	28.6%	38.9%	22.4%
Neutral	45.2%	41.3%	40.3%	40.0%	39.3%	27.8%	41.1%
Dissatisfied	20.4%	23.8%	22.4%	14.3%	21.4%	5.6%	20.2%
Very dissatisfied	15.1%	10.0%	14.9%	14.3%	10.7%	16.7%	13.4%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q8-9. Maintenance of City buildings

	1	2	3	4	5	6	Total
Very satisfied	3.2%	5.0%	2.9%	0.0%	3.7%	11.8%	3.7%
Satisfied	19.4%	22.5%	21.4%	30.6%	29.6%	23.5%	22.9%
Neutral	43.0%	43.8%	38.6%	44.4%	44.4%	41.2%	42.4%
Dissatisfied	18.3%	17.5%	21.4%	11.1%	14.8%	11.8%	17.3%
Very dissatisfied	16.1%	11.3%	15.7%	13.9%	7.4%	11.8%	13.6%

Q8-10. Snow removal on major City streets

	1	2	3	4	5	6	Total
Very satisfied	10.9%	14.9%	6.3%	8.3%	9.7%	16.0%	10.9%
Satisfied	48.2%	42.6%	42.5%	50.0%	64.5%	44.0%	46.8%
Neutral	17.3%	13.8%	26.3%	19.4%	16.1%	20.0%	18.6%
Dissatisfied	16.4%	13.8%	15.0%	13.9%	6.5%	12.0%	14.1%
Very dissatisfied	7.3%	14.9%	10.0%	8.3%	3.2%	8.0%	9.6%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q8-11. Snow removal on neighborhood streets

	1	2	3	4	5	6	Total
Very satisfied	10.7%	7.2%	3.8%	8.1%	3.3%	0.0%	6.8%
Satisfied	26.8%	22.7%	27.8%	27.0%	46.7%	28.0%	27.6%
Neutral	18.8%	14.4%	19.0%	18.9%	30.0%	24.0%	18.9%
Dissatisfied	25.9%	26.8%	26.6%	29.7%	13.3%	20.0%	25.3%
Very dissatisfied	17.9%	28.9%	22.8%	16.2%	6.7%	28.0%	21.3%

Q8-12. Overall cleanliness of streets & other public areas

	1	2	3	4	5	6	Total
Very satisfied	1.8%	5.3%	3.8%	0.0%	0.0%	0.0%	2.7%
Satisfied	20.0%	19.1%	7.7%	16.2%	32.1%	20.8%	17.8%
Neutral	31.8%	27.7%	29.5%	32.4%	28.6%	20.8%	29.4%
Dissatisfied	29.1%	33.0%	48.7%	27.0%	28.6%	33.3%	34.2%
Very dissatisfied	17.3%	14.9%	10.3%	24.3%	10.7%	25.0%	15.9%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q8-13. Maintenance of stormwater drainage system in your neighborhood

	1	2	3	4	5	6	Total
Very satisfied	3.1%	9.3%	5.8%	0.0%	3.7%	4.5%	5.0%
Satisfied	29.6%	40.7%	24.6%	30.6%	37.0%	31.8%	32.2%
Neutral	42.9%	29.1%	44.9%	36.1%	29.6%	22.7%	36.7%
Dissatisfied	11.2%	11.6%	15.9%	19.4%	22.2%	13.6%	14.2%
Very dissatisfied	13.3%	9.3%	8.7%	13.9%	7.4%	27.3%	11.8%

Q9. Which THREE of the maintenance services listed in Question 8 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q9. Sum of top 3 choices

	1	2	3	4	5	6	Total
Maintenance of major City streets Citywide	49.6%	50.0%	52.5%	41.0%	29.0%	56.0%	48.2%
Maintenance of streets in your neighborhood	53.9%	50.0%	45.0%	56.4%	35.5%	44.0%	49.2%
Maintenance of alleys in your neighborhood	1.7%	3.0%	5.0%	10.3%	0.0%	0.0%	3.3%
Maintenance of sidewalks in your neighborhood	24.3%	23.0%	16.3%	25.6%	32.3%	20.0%	22.8%
Maintenance of curbs in your neighborhood	14.8%	17.0%	17.5%	5.1%	32.3%	4.0%	15.6%
Maintenance of street signs/traffic signals	12.2%	5.0%	7.5%	17.9%	6.5%	4.0%	9.0%
Maintenance of Downtown parking lots	3.5%	7.0%	1.3%	0.0%	3.2%	0.0%	3.3%
Overall appearance of Downtown including lighting, landscaping & planter boxes	13.9%	15.0%	13.8%	10.3%	22.6%	12.0%	14.4%

Q9. Which THREE of the maintenance services listed in Question 8 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3) (cont.)

N=390

	__District 5 Neighborhoods__						Total
	1	2	3	4	5	6	
Q9. Sum of top 3 choices (cont.)							
Maintenance of City buildings	13.9%	11.0%	17.5%	10.3%	9.7%	4.0%	12.6%
Snow removal on major City streets	16.5%	18.0%	21.3%	7.7%	3.2%	16.0%	15.9%
Snow removal on neighborhood streets	31.3%	38.0%	36.3%	33.3%	16.1%	52.0%	34.4%
Overall cleanliness of streets & other public areas	29.6%	24.0%	41.3%	35.9%	25.8%	36.0%	31.3%
Maintenance of stormwater drainage system in your neighborhood	13.0%	8.0%	12.5%	23.1%	25.8%	20.0%	14.1%
None chosen	3.5%	8.0%	3.8%	2.6%	16.1%	4.0%	5.6%

Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q10-1. Overall park & equipment maintenance

	1	2	3	4	5	6	Total
Very satisfied	4.1%	9.9%	6.8%	2.9%	15.4%	16.7%	7.6%
Satisfied	35.1%	30.9%	34.2%	14.3%	26.9%	44.4%	31.5%
Neutral	32.0%	27.2%	34.2%	57.1%	30.8%	16.7%	33.0%
Dissatisfied	19.6%	17.3%	16.4%	14.3%	11.5%	5.6%	16.4%
Very dissatisfied	9.3%	14.8%	8.2%	11.4%	15.4%	16.7%	11.5%

Q10-2. Access to walking & biking trails

	1	2	3	4	5	6	Total
Very satisfied	3.0%	2.3%	6.8%	0.0%	12.0%	15.8%	4.7%
Satisfied	21.8%	15.1%	13.5%	14.7%	28.0%	15.8%	17.7%
Neutral	23.8%	20.9%	29.7%	44.1%	24.0%	26.3%	26.5%
Dissatisfied	18.8%	31.4%	20.3%	17.6%	16.0%	15.8%	21.8%
Very dissatisfied	32.7%	30.2%	29.7%	23.5%	20.0%	26.3%	29.2%

Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q10-3. Access to a local park							
Very satisfied	6.6%	6.7%	9.2%	7.9%	13.3%	13.6%	8.3%
Satisfied	30.2%	28.1%	34.2%	34.2%	46.7%	45.5%	33.2%
Neutral	20.8%	23.6%	26.3%	31.6%	20.0%	13.6%	23.3%
Dissatisfied	21.7%	14.6%	11.8%	10.5%	3.3%	13.6%	14.7%
Very dissatisfied	20.8%	27.0%	18.4%	15.8%	16.7%	13.6%	20.5%
Q10-4. Access to community centers							
Very satisfied	5.2%	5.9%	4.5%	0.0%	3.7%	5.0%	4.5%
Satisfied	21.9%	18.8%	22.7%	32.4%	29.6%	30.0%	23.6%
Neutral	29.2%	31.8%	39.4%	40.5%	40.7%	25.0%	33.8%
Dissatisfied	21.9%	21.2%	15.2%	10.8%	7.4%	25.0%	18.1%
Very dissatisfied	21.9%	22.4%	18.2%	16.2%	18.5%	15.0%	19.9%

Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q10-5. Availability of outdoor athletic fields							
Very satisfied	4.5%	7.2%	5.9%	3.0%	0.0%	11.1%	5.3%
Satisfied	15.7%	14.5%	13.2%	24.2%	44.4%	33.3%	19.2%
Neutral	34.8%	39.8%	44.1%	30.3%	40.7%	27.8%	37.7%
Dissatisfied	18.0%	16.9%	20.6%	24.2%	3.7%	22.2%	17.9%
Very dissatisfied	27.0%	21.7%	16.2%	18.2%	11.1%	5.6%	19.8%
Q10-6. Sunflower Hills Golf Course							
Very satisfied	7.2%	10.5%	5.5%	0.0%	6.7%	14.3%	7.1%
Satisfied	39.1%	35.1%	25.5%	21.4%	40.0%	21.4%	31.9%
Neutral	43.5%	49.1%	56.4%	60.7%	40.0%	35.7%	49.2%
Dissatisfied	5.8%	3.5%	9.1%	7.1%	0.0%	14.3%	6.3%
Very dissatisfied	4.3%	1.8%	3.6%	10.7%	13.3%	14.3%	5.5%

Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q10-7. Parkwood Pool							
Very satisfied	4.1%	2.6%	2.5%	3.6%	0.0%	6.7%	3.2%
Satisfied	12.2%	5.1%	5.0%	7.1%	0.0%	20.0%	7.9%
Neutral	44.9%	46.2%	50.0%	53.6%	57.9%	20.0%	46.8%
Dissatisfied	14.3%	12.8%	15.0%	17.9%	15.8%	33.3%	16.3%
Very dissatisfied	24.5%	33.3%	27.5%	17.9%	26.3%	20.0%	25.8%
Q10-8. Spray parks							
Very satisfied	3.2%	2.1%	4.5%	0.0%	0.0%	6.7%	2.7%
Satisfied	15.9%	20.8%	15.9%	14.3%	27.3%	40.0%	19.5%
Neutral	47.6%	37.5%	38.6%	53.6%	59.1%	33.3%	44.5%
Dissatisfied	14.3%	18.8%	25.0%	10.7%	9.1%	13.3%	16.4%
Very dissatisfied	19.0%	20.8%	15.9%	21.4%	4.5%	6.7%	16.8%

Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q10-9. Youth recreation programs							
Very satisfied	0.0%	3.6%	3.8%	0.0%	0.0%	0.0%	1.7%
Satisfied	18.2%	10.9%	7.7%	20.7%	13.6%	20.0%	14.2%
Neutral	33.3%	41.8%	34.6%	41.4%	40.9%	40.0%	37.7%
Dissatisfied	16.7%	16.4%	30.8%	6.9%	31.8%	20.0%	20.1%
Very dissatisfied	31.8%	27.3%	23.1%	31.0%	13.6%	20.0%	26.4%
Q10-10. Adult recreation programs							
Very satisfied	0.0%	3.1%	4.2%	0.0%	0.0%	6.3%	2.0%
Satisfied	13.9%	9.4%	10.4%	9.7%	8.0%	25.0%	11.7%
Neutral	37.5%	42.2%	43.8%	48.4%	56.0%	43.8%	43.4%
Dissatisfied	19.4%	15.6%	18.8%	16.1%	16.0%	12.5%	17.2%
Very dissatisfied	29.2%	29.7%	22.9%	25.8%	20.0%	12.5%	25.8%

Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q10-11. Programs for seniors							
Very satisfied	0.0%	3.8%	5.1%	0.0%	0.0%	6.3%	2.3%
Satisfied	18.0%	11.3%	7.7%	6.7%	8.7%	18.8%	12.2%
Neutral	42.6%	35.8%	46.2%	46.7%	56.5%	50.0%	44.1%
Dissatisfied	21.3%	24.5%	20.5%	16.7%	13.0%	6.3%	19.4%
Very dissatisfied	18.0%	24.5%	20.5%	30.0%	21.7%	18.8%	22.1%
Q10-12. Skateboard parks							
Very satisfied	1.8%	2.2%	4.9%	0.0%	0.0%	9.1%	2.6%
Satisfied	18.2%	20.0%	12.2%	0.0%	6.7%	27.3%	14.6%
Neutral	54.5%	46.7%	65.9%	76.0%	73.3%	27.3%	57.8%
Dissatisfied	14.5%	8.9%	9.8%	8.0%	13.3%	18.2%	11.5%
Very dissatisfied	10.9%	22.2%	7.3%	16.0%	6.7%	18.2%	13.5%

Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q10-13. Tennis courts							
Very satisfied	1.7%	2.0%	2.0%	0.0%	5.3%	9.1%	2.3%
Satisfied	16.7%	13.7%	12.2%	3.8%	15.8%	36.4%	14.4%
Neutral	41.7%	37.3%	42.9%	69.2%	57.9%	27.3%	44.9%
Dissatisfied	28.3%	21.6%	20.4%	7.7%	15.8%	9.1%	20.4%
Very dissatisfied	11.7%	25.5%	22.4%	19.2%	5.3%	18.2%	18.1%
Q10-14. Futsal courts							
Very satisfied	1.9%	5.1%	5.3%	0.0%	0.0%	11.1%	3.4%
Satisfied	19.2%	10.3%	5.3%	4.2%	16.7%	44.4%	13.2%
Neutral	50.0%	46.2%	63.2%	75.0%	75.0%	22.2%	55.7%
Dissatisfied	13.5%	17.9%	18.4%	4.2%	0.0%	11.1%	13.2%
Very dissatisfied	15.4%	20.5%	7.9%	16.7%	8.3%	11.1%	14.4%

Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q10-15. Ease of registering for recreation programs							
Very satisfied	1.7%	6.3%	6.7%	0.0%	0.0%	0.0%	3.3%
Satisfied	15.5%	8.3%	8.9%	3.4%	14.3%	50.0%	12.0%
Neutral	50.0%	47.9%	51.1%	65.5%	47.6%	12.5%	50.2%
Dissatisfied	6.9%	10.4%	17.8%	6.9%	19.0%	25.0%	12.0%
Very dissatisfied	25.9%	27.1%	15.6%	24.1%	19.0%	12.5%	22.5%
Q10-16. Cost of recreation programs							
Very satisfied	3.6%	2.1%	7.0%	3.8%	5.0%	0.0%	3.9%
Satisfied	19.6%	14.6%	4.7%	0.0%	15.0%	27.3%	12.7%
Neutral	58.9%	47.9%	72.1%	53.8%	45.0%	54.5%	56.9%
Dissatisfied	5.4%	14.6%	9.3%	15.4%	15.0%	18.2%	11.3%
Very dissatisfied	12.5%	20.8%	7.0%	26.9%	20.0%	0.0%	15.2%

Q11. Which THREE of the Parks and Recreation issues listed in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q11. Sum of top 3 choices

	1	2	3	4	5	6	Total
Overall park & equipment maintenance	41.7%	42.0%	35.0%	38.5%	25.8%	44.0%	39.0%
Access to walking & biking trails	55.7%	52.0%	56.3%	35.9%	29.0%	44.0%	50.0%
Access to a local park	38.3%	28.0%	31.3%	12.8%	25.8%	24.0%	29.7%
Access to community centers	23.5%	18.0%	21.3%	17.9%	19.4%	24.0%	20.8%
Availability of outdoor athletic fields	15.7%	12.0%	17.5%	7.7%	6.5%	12.0%	13.3%
Sunflower Hills Golf Course	11.3%	6.0%	6.3%	0.0%	6.5%	12.0%	7.4%
Parkwood Pool	1.7%	8.0%	11.3%	7.7%	6.5%	0.0%	6.2%
Spray parks	5.2%	9.0%	8.8%	10.3%	3.2%	8.0%	7.4%
Youth recreation programs	21.7%	18.0%	18.8%	25.6%	29.0%	20.0%	21.0%
Adult recreation programs	10.4%	12.0%	12.5%	25.6%	19.4%	8.0%	13.3%
Programs for seniors	7.8%	13.0%	15.0%	25.6%	22.6%	4.0%	13.3%
Skate board parks	1.7%	3.0%	1.3%	2.6%	0.0%	4.0%	2.1%

Q11. Which THREE of the Parks and Recreation issues listed in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3) (cont.)

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q11. Sum of top 3 choices (cont.)							
Tennis courts	3.5%	4.0%	3.8%	2.6%	0.0%	0.0%	3.1%
Futsal courts	0.0%	1.0%	0.0%	2.6%	0.0%	0.0%	0.5%
Ease of registering for recreation programs	4.3%	5.0%	6.3%	10.3%	6.5%	0.0%	5.4%
Cost of recreation programs	10.4%	10.0%	8.8%	17.9%	12.9%	12.0%	11.0%
None chosen	12.2%	14.0%	10.0%	15.4%	25.8%	20.0%	14.1%

Q12. Where do you find information about the Unified Government programs and services?

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q12. Where do you find information about Unified Government programs & services

	1	2	3	4	5	6	Total
UGTV (Google Ch 41, Spectrum Ch 2)	7.8%	9.0%	6.3%	12.8%	29.0%	16.0%	10.5%
The Citizen newsletter	22.6%	25.0%	23.8%	30.8%	35.5%	36.0%	26.2%
eNews weekly email	13.0%	10.0%	13.8%	7.7%	9.7%	20.0%	12.1%
Unified Government website	51.3%	54.0%	48.8%	41.0%	48.4%	56.0%	50.5%
Social media-Facebook, Twitter, Instagram, YouTube	47.8%	49.0%	41.3%	41.0%	64.5%	44.0%	47.2%
Nextdoor	27.8%	26.0%	17.5%	25.6%	22.6%	28.0%	24.6%
Unified Government public meetings	10.4%	8.0%	1.3%	5.1%	9.7%	28.0%	8.5%
Local television	32.2%	30.0%	31.3%	41.0%	58.1%	44.0%	35.1%
Local newspapers	12.2%	19.0%	11.3%	10.3%	22.6%	12.0%	14.4%
Neighborhood meetings	3.5%	10.0%	2.5%	2.6%	9.7%	20.0%	6.4%
Other	0.9%	6.0%	7.5%	12.8%	3.2%	8.0%	5.4%

Q13. Which TWO of the methods listed in Question 12 are your PREFERRED ways of getting information about the Unified Government? (top 2)

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q13. Sum of top 2 choices

	1	2	3	4	5	6	Total
UGTV (Google Ch 41, Spectrum Ch 2)	7.0%	7.0%	5.0%	12.8%	9.7%	12.0%	7.7%
The Citizen newsletter	26.1%	21.0%	23.8%	35.9%	22.6%	20.0%	24.6%
eNews weekly email	19.1%	13.0%	17.5%	15.4%	9.7%	24.0%	16.4%
Unified Government website	34.8%	47.0%	46.3%	35.9%	41.9%	36.0%	41.0%
Social media-Facebook, Twitter, Instagram, YouTube	44.3%	44.0%	46.3%	25.6%	29.0%	32.0%	40.8%
Nextdoor	10.4%	13.0%	8.8%	15.4%	6.5%	12.0%	11.0%
Unified Government public meetings	4.3%	5.0%	5.0%	2.6%	3.2%	20.0%	5.4%
Local television	26.1%	18.0%	22.5%	28.2%	29.0%	20.0%	23.3%
Local newspapers	3.5%	3.0%	1.3%	7.7%	16.1%	4.0%	4.4%
Neighborhood meetings	0.9%	0.0%	2.5%	5.1%	0.0%	0.0%	1.3%
Other	3.5%	6.0%	3.8%	0.0%	3.2%	0.0%	3.6%
None chosen	7.0%	11.0%	6.3%	5.1%	12.9%	8.0%	8.2%

Q14. The Unified Government uses social media to share information with the public. Please indicate whether you have used any of the following Unified Government social media channels. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q14-1. Facebook

	1	2	3	4	5	6	Total
Yes	67.6%	69.5%	72.6%	58.3%	56.7%	58.3%	66.7%
No	32.4%	30.5%	27.4%	41.7%	43.3%	41.7%	33.3%

Q14-2. Twitter

	1	2	3	4	5	6	Total
Yes	17.9%	14.0%	22.1%	11.4%	14.8%	15.0%	16.6%
No	82.1%	86.0%	77.9%	88.6%	85.2%	85.0%	83.4%

Q14-3. Instagram

	1	2	3	4	5	6	Total
Yes	10.6%	15.2%	13.2%	11.4%	14.3%	23.8%	13.5%
No	89.4%	84.8%	86.8%	88.6%	85.7%	76.2%	86.5%

Q14-4. Nextdoor

	1	2	3	4	5	6	Total
Yes	48.1%	48.4%	33.8%	36.1%	41.4%	52.2%	43.9%
No	51.9%	51.6%	66.2%	63.9%	58.6%	47.8%	56.1%

Q14. The Unified Government uses social media to share information with the public. Please indicate whether you have used any of the following Unified Government social media channels. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q14-5. YouTube							
Yes	31.4%	27.4%	37.9%	20.0%	44.4%	50.0%	32.5%
No	68.6%	72.6%	62.1%	80.0%	55.6%	50.0%	67.5%
Q14-6. LinkedIn							
Yes	13.2%	8.7%	7.4%	5.7%	18.5%	5.3%	10.1%
No	86.8%	91.3%	92.6%	94.3%	81.5%	94.7%	89.9%

Q14a. If you have used ANY of the Unified Governments social media services listed in Question 14, please indicate whether you agree with the following statement: "The information I receive from the Unified Government social media keeps me informed about what is happening in Wyandotte County." (without "don't know")

N=310

	1	2	3	4	5	6	Total
	District 5 Neighborhoods						Total

Q14a. Information I receive from Unified Government social media keeps me informed about what is happening in Wyandotte County

	1	2	3	4	5	6	Total
Agree	58.3%	58.2%	66.7%	69.6%	72.7%	70.6%	63.1%
Disagree	41.7%	41.8%	33.3%	30.4%	27.3%	29.4%	36.9%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q15-1. Overall quality of information about Unified Government programs & services

	1	2	3	4	5	6	Total
Very satisfied	3.1%	2.3%	1.4%	3.2%	6.7%	8.3%	3.2%
Satisfied	27.8%	21.6%	28.8%	25.8%	36.7%	29.2%	27.1%
Neutral	38.1%	40.9%	35.6%	32.3%	33.3%	33.3%	37.0%
Dissatisfied	21.6%	21.6%	26.0%	29.0%	16.7%	20.8%	22.7%
Very dissatisfied	9.3%	13.6%	8.2%	9.7%	6.7%	8.3%	9.9%

Q15-2. Efforts to keep you informed about local issues

	1	2	3	4	5	6	Total
Very satisfied	5.8%	2.3%	1.3%	3.2%	10.0%	4.3%	4.0%
Satisfied	25.0%	15.9%	29.3%	32.3%	20.0%	30.4%	24.2%
Neutral	32.7%	38.6%	28.0%	29.0%	40.0%	17.4%	32.5%
Dissatisfied	26.0%	33.0%	30.7%	25.8%	26.7%	39.1%	29.6%
Very dissatisfied	10.6%	10.2%	10.7%	9.7%	3.3%	8.7%	9.7%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q15-3. Public involvement in local decision making							
Very satisfied	2.0%	1.1%	2.9%	3.2%	3.7%	0.0%	2.1%
Satisfied	12.0%	7.9%	18.6%	12.9%	25.9%	17.4%	13.8%
Neutral	31.0%	33.7%	22.9%	29.0%	37.0%	26.1%	30.0%
Dissatisfied	35.0%	29.2%	32.9%	35.5%	29.6%	26.1%	32.1%
Very dissatisfied	20.0%	28.1%	22.9%	19.4%	3.7%	30.4%	22.1%
Q15-4. Unified Government website							
Very satisfied	3.1%	2.3%	1.4%	6.1%	6.9%	12.0%	3.8%
Satisfied	36.1%	27.6%	33.8%	30.3%	37.9%	32.0%	32.7%
Neutral	37.1%	39.1%	40.8%	42.4%	37.9%	32.0%	38.6%
Dissatisfied	15.5%	18.4%	11.3%	9.1%	10.3%	16.0%	14.3%
Very dissatisfied	8.2%	12.6%	12.7%	12.1%	6.9%	8.0%	10.5%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=390

| | District 5 Neighborhoods | | | | | | Total |
	1	2	3	4	5	6	
Q15-5. The Citizen newsletter							
Very satisfied	7.9%	3.5%	1.8%	3.6%	9.1%	4.8%	5.0%
Satisfied	28.9%	40.4%	37.5%	28.6%	31.8%	38.1%	34.2%
Neutral	43.4%	38.6%	51.8%	46.4%	50.0%	42.9%	45.0%
Dissatisfied	11.8%	5.3%	7.1%	10.7%	4.5%	9.5%	8.5%
Very dissatisfied	7.9%	12.3%	1.8%	10.7%	4.5%	4.8%	7.3%
Q15-6. Unified Government eNews newsletter							
Very satisfied	1.6%	2.4%	0.0%	10.0%	11.1%	0.0%	2.9%
Satisfied	36.5%	33.3%	34.8%	20.0%	38.9%	29.4%	33.5%
Neutral	50.8%	42.9%	52.2%	50.0%	33.3%	52.9%	48.1%
Dissatisfied	4.8%	9.5%	13.0%	5.0%	11.1%	17.6%	9.2%
Very dissatisfied	6.3%	11.9%	0.0%	15.0%	5.6%	0.0%	6.3%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q15-7. Unified Government social media							
Very satisfied	5.1%	1.5%	1.6%	3.8%	4.5%	0.0%	2.9%
Satisfied	33.3%	22.4%	31.7%	23.1%	27.3%	26.3%	28.4%
Neutral	44.9%	58.2%	44.4%	46.2%	59.1%	47.4%	49.5%
Dissatisfied	11.5%	4.5%	19.0%	23.1%	4.5%	26.3%	13.1%
Very dissatisfied	5.1%	13.4%	3.2%	3.8%	4.5%	0.0%	6.2%
Q15-8. myWyco app-property taxes							
Very satisfied	2.3%	5.6%	5.2%	3.1%	8.3%	17.6%	5.2%
Satisfied	36.0%	23.9%	34.5%	21.9%	12.5%	35.3%	29.2%
Neutral	32.6%	35.2%	20.7%	34.4%	45.8%	23.5%	31.6%
Dissatisfied	8.1%	12.7%	20.7%	18.8%	20.8%	11.8%	14.2%
Very dissatisfied	20.9%	22.5%	19.0%	21.9%	12.5%	11.8%	19.8%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q15-9. myWyco app-3-1-1 service requests							
Very satisfied	4.5%	7.3%	2.0%	3.4%	4.2%	7.1%	4.6%
Satisfied	30.3%	23.6%	26.0%	34.5%	25.0%	28.6%	27.7%
Neutral	37.9%	32.7%	46.0%	44.8%	50.0%	42.9%	40.8%
Dissatisfied	12.1%	16.4%	14.0%	10.3%	12.5%	14.3%	13.4%
Very dissatisfied	15.2%	20.0%	12.0%	6.9%	8.3%	7.1%	13.4%
Q15-10. myWyco app-Municipal Court payments							
Very satisfied	0.0%	5.6%	0.0%	0.0%	4.8%	0.0%	1.7%
Satisfied	28.6%	8.3%	20.6%	19.0%	14.3%	36.4%	20.3%
Neutral	57.1%	55.6%	58.8%	76.2%	66.7%	45.5%	59.9%
Dissatisfied	2.0%	13.9%	8.8%	0.0%	4.8%	18.2%	7.0%
Very dissatisfied	12.2%	16.7%	11.8%	4.8%	9.5%	0.0%	11.0%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q15-11. Online maps

Very satisfied	5.0%	2.2%	2.2%	3.8%	14.3%	0.0%	4.2%
Satisfied	31.7%	21.7%	28.3%	19.2%	23.8%	40.0%	27.1%
Neutral	45.0%	58.7%	50.0%	65.4%	52.4%	40.0%	51.9%
Dissatisfied	8.3%	8.7%	13.0%	7.7%	4.8%	20.0%	9.8%
Very dissatisfied	10.0%	8.7%	6.5%	3.8%	4.8%	0.0%	7.0%

Q16. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live. (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q16-1. Crime

	1	2	3	4	5	6	Total
Major problem	27.7%	29.6%	29.5%	18.9%	37.0%	61.9%	30.3%
Minor problem	52.7%	53.1%	52.6%	43.2%	25.9%	33.3%	48.8%
Not a problem	19.6%	17.3%	17.9%	37.8%	37.0%	4.8%	20.9%

Q16-2. Drugs

	1	2	3	4	5	6	Total
Major problem	29.5%	29.5%	30.3%	19.4%	31.8%	47.1%	29.8%
Minor problem	25.0%	43.6%	34.8%	25.8%	22.7%	35.3%	32.5%
Not a problem	45.5%	26.9%	34.8%	54.8%	45.5%	17.6%	37.7%

Q16-3. Graffiti

	1	2	3	4	5	6	Total
Major problem	12.6%	13.8%	12.0%	10.8%	25.9%	18.2%	14.0%
Minor problem	22.3%	20.2%	37.3%	35.1%	18.5%	50.0%	27.7%
Not a problem	65.0%	66.0%	50.7%	54.1%	55.6%	31.8%	58.4%

Q16. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q16-4. Noise

Major problem	4.6%	8.3%	12.0%	7.9%	10.3%	26.1%	9.2%
Minor problem	33.3%	42.7%	33.3%	39.5%	51.7%	56.5%	39.3%
Not a problem	62.0%	49.0%	54.7%	52.6%	37.9%	17.4%	51.5%

Q16-5. Rundown buildings

Major problem	16.7%	18.4%	22.8%	15.8%	14.8%	50.0%	20.2%
Minor problem	13.9%	17.3%	19.0%	34.2%	33.3%	36.4%	20.7%
Not a problem	69.4%	64.3%	58.2%	50.0%	51.9%	13.6%	59.1%

Q16-6. Abandoned/junk vehicles

Major problem	9.2%	10.8%	18.7%	13.9%	10.7%	31.8%	13.5%
Minor problem	26.6%	21.5%	28.0%	33.3%	32.1%	40.9%	27.5%
Not a problem	64.2%	67.7%	53.3%	52.8%	57.1%	27.3%	59.0%

Q16. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q16-7. Vehicles parked on streets							
Major problem	14.5%	23.2%	21.8%	21.1%	24.1%	33.3%	20.9%
Minor problem	36.4%	33.7%	30.8%	36.8%	27.6%	45.8%	34.5%
Not a problem	49.1%	43.2%	47.4%	42.1%	48.3%	20.8%	44.7%
Q16-8. Homelessness							
Major problem	12.4%	26.9%	23.0%	19.4%	21.4%	38.1%	21.5%
Minor problem	27.8%	25.8%	29.7%	16.7%	28.6%	42.9%	27.5%
Not a problem	59.8%	47.3%	47.3%	63.9%	50.0%	19.0%	51.0%
Q16-9. Overgrown lots							
Major problem	7.5%	21.1%	22.7%	13.2%	14.8%	38.1%	17.1%
Minor problem	31.1%	24.2%	28.0%	36.8%	25.9%	33.3%	29.0%
Not a problem	61.3%	54.7%	49.3%	50.0%	59.3%	28.6%	53.9%

Q16. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q16-10. Illegal dumping							
Major problem	16.5%	16.9%	29.5%	23.7%	23.1%	45.5%	22.5%
Minor problem	26.2%	25.8%	30.8%	18.4%	15.4%	31.8%	25.8%
Not a problem	57.3%	57.3%	39.7%	57.9%	61.5%	22.7%	51.7%
Q16-11. Roaming/loose animals							
Major problem	7.4%	9.7%	14.3%	19.4%	19.2%	27.3%	12.7%
Minor problem	40.7%	40.9%	40.3%	27.8%	34.6%	45.5%	39.2%
Not a problem	51.9%	49.5%	45.5%	52.8%	46.2%	27.3%	48.1%
Q16-12. Street racing or dangerous driving							
Major problem	16.5%	22.0%	20.3%	22.9%	21.4%	47.8%	21.8%
Minor problem	36.9%	30.8%	39.2%	40.0%	39.3%	26.1%	35.6%
Not a problem	46.6%	47.3%	40.5%	37.1%	39.3%	26.1%	42.7%

Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q17-1. Enforcing clean-up of junk, trash, & debris (blight) Citywide

	1	2	3	4	5	6	Total
Very satisfied	2.1%	4.5%	2.7%	2.9%	0.0%	0.0%	2.6%
Satisfied	19.6%	22.7%	16.0%	20.0%	25.8%	20.8%	20.3%
Neutral	32.0%	26.1%	20.0%	28.6%	35.5%	29.2%	27.7%
Dissatisfied	30.9%	35.2%	38.7%	28.6%	22.6%	20.8%	32.0%
Very dissatisfied	15.5%	11.4%	22.7%	20.0%	16.1%	29.2%	17.4%

Q17-2. Enforcing clean-up of junk, trash, & debris (blight) in your neighborhood

	1	2	3	4	5	6	Total
Very satisfied	8.2%	10.2%	5.4%	8.1%	6.5%	4.2%	7.7%
Satisfied	32.7%	38.6%	31.1%	27.0%	45.2%	29.2%	34.1%
Neutral	32.7%	29.5%	29.7%	45.9%	25.8%	20.8%	31.3%
Dissatisfied	16.3%	15.9%	18.9%	5.4%	16.1%	25.0%	16.2%
Very dissatisfied	10.2%	5.7%	14.9%	13.5%	6.5%	20.8%	10.8%

Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q17-3. Enforcing mowing & trimming of weeds on vacant property Citywide

	1	2	3	4	5	6	Total
Very satisfied	2.9%	5.7%	1.4%	2.7%	3.4%	0.0%	3.1%
Satisfied	20.4%	14.9%	19.2%	24.3%	24.1%	27.3%	19.9%
Neutral	35.9%	23.0%	28.8%	32.4%	27.6%	36.4%	30.2%
Dissatisfied	28.2%	35.6%	32.9%	27.0%	31.0%	13.6%	30.2%
Very dissatisfied	12.6%	20.7%	17.8%	13.5%	13.8%	22.7%	16.5%

Q17-4. Enforcing mowing & trimming of weeds on vacant property in your neighborhood

	1	2	3	4	5	6	Total
Very satisfied	6.1%	10.6%	3.0%	5.6%	3.7%	0.0%	6.0%
Satisfied	22.2%	28.2%	20.9%	25.0%	44.4%	40.0%	26.6%
Neutral	38.4%	22.4%	41.8%	50.0%	40.7%	20.0%	35.3%
Dissatisfied	20.2%	27.1%	17.9%	11.1%	3.7%	15.0%	18.9%
Very dissatisfied	13.1%	11.8%	16.4%	8.3%	7.4%	25.0%	13.2%

Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q17-5. Enforcing maintenance of homes in your neighborhood

	1	2	3	4	5	6	Total
Very satisfied	12.5%	13.8%	6.0%	8.6%	6.9%	4.3%	10.1%
Satisfied	33.3%	36.8%	26.9%	25.7%	37.9%	30.4%	32.3%
Neutral	34.4%	26.4%	38.8%	45.7%	41.4%	39.1%	35.3%
Dissatisfied	13.5%	19.5%	17.9%	8.6%	13.8%	17.4%	15.7%
Very dissatisfied	6.3%	3.4%	10.4%	11.4%	0.0%	8.7%	6.5%

Q17-6. Enforcing maintenance of commercial/business property

	1	2	3	4	5	6	Total
Very satisfied	5.2%	6.2%	4.8%	2.9%	3.8%	4.8%	5.0%
Satisfied	23.7%	27.2%	19.4%	22.9%	26.9%	28.6%	24.2%
Neutral	39.2%	38.3%	40.3%	51.4%	50.0%	42.9%	41.6%
Dissatisfied	25.8%	22.2%	32.3%	14.3%	19.2%	9.5%	23.3%
Very dissatisfied	6.2%	6.2%	3.2%	8.6%	0.0%	14.3%	5.9%

Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q17-7. Enforcing removal of inoperable or junk cars in your neighborhood

	1	2	3	4	5	6	Total
Very satisfied	12.6%	7.8%	4.9%	6.3%	3.7%	9.5%	8.2%
Satisfied	29.9%	35.1%	27.9%	28.1%	29.6%	28.6%	30.5%
Neutral	35.6%	33.8%	45.9%	46.9%	51.9%	33.3%	39.7%
Dissatisfied	13.8%	15.6%	11.5%	6.3%	11.1%	23.8%	13.4%
Very dissatisfied	8.0%	7.8%	9.8%	12.5%	3.7%	4.8%	8.2%

Q18. Which THREE of the items listed in Question 17 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years? (top 3)

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q18. Sum of top 3 choices							
Enforcing clean-up of junk, trash, & debris (blight) Citywide	62.6%	65.0%	77.5%	84.6%	58.1%	60.0%	67.9%
Enforcing clean-up of junk, trash, & debris (blight) in your neighborhood	27.0%	27.0%	40.0%	30.8%	22.6%	52.0%	31.3%
Enforcing mowing & trimming of weeds on vacant property Citywide	56.5%	61.0%	55.0%	53.8%	61.3%	28.0%	55.6%
Enforcing mowing & trimming of weeds on vacant property in your neighborhood	20.0%	23.0%	15.0%	15.4%	9.7%	24.0%	18.7%
Enforcing maintenance of homes in your neighborhood	13.0%	19.0%	25.0%	30.8%	25.8%	24.0%	20.5%
Enforcing maintenance of commercial/ business property	39.1%	35.0%	32.5%	25.6%	32.3%	28.0%	34.1%
Enforcing removal of inoperable or junk cars in your neighborhood	25.2%	14.0%	16.3%	33.3%	22.6%	20.0%	20.8%
None chosen	14.8%	13.0%	7.5%	2.6%	19.4%	16.0%	12.1%

Q19. Please indicate how you feel about the current quality of life in your neighborhood. (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q19. How do you feel about current quality of life in your neighborhood

Never been better	12.4%	12.8%	1.3%	2.6%	10.0%	4.0%	8.4%
Getting better	13.3%	10.6%	9.0%	7.7%	13.3%	24.0%	11.9%
About the same as it has always been	54.0%	62.8%	61.5%	66.7%	73.3%	44.0%	59.9%
Getting worse	18.6%	13.8%	25.6%	15.4%	3.3%	24.0%	17.7%
Never been worse	1.8%	0.0%	2.6%	7.7%	0.0%	4.0%	2.1%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=390		District 5 Neighborhoods					Total
	1	2	3	4	5	6	

Q20-1. How Wyandotte County manages growth & development

Very satisfied	3.6%	5.4%	1.3%	0.0%	0.0%	4.5%	3.0%
Satisfied	22.7%	20.4%	22.1%	24.3%	33.3%	31.8%	23.6%
Neutral	24.5%	18.3%	23.4%	32.4%	30.0%	18.2%	23.6%
Dissatisfied	30.0%	38.7%	35.1%	32.4%	30.0%	22.7%	33.1%
Very dissatisfied	19.1%	17.2%	18.2%	10.8%	6.7%	22.7%	16.8%

Q20-2. Overall quality of roads & bridges in Wyandotte County

Very satisfied	4.5%	0.0%	0.0%	0.0%	0.0%	0.0%	1.3%
Satisfied	21.4%	22.9%	17.7%	31.6%	36.7%	25.0%	23.5%
Neutral	29.5%	25.0%	34.2%	26.3%	30.0%	20.8%	28.5%
Dissatisfied	31.3%	39.6%	30.4%	28.9%	23.3%	33.3%	32.5%
Very dissatisfied	13.4%	12.5%	17.7%	13.2%	10.0%	20.8%	14.2%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q20-3. Overall quality of sidewalks in Wyandotte County

	1	2	3	4	5	6	Total
Very satisfied	2.8%	1.0%	2.7%	0.0%	0.0%	0.0%	1.6%
Satisfied	14.0%	15.5%	8.0%	10.5%	34.6%	25.0%	15.0%
Neutral	31.8%	28.9%	20.0%	34.2%	34.6%	25.0%	28.6%
Dissatisfied	25.2%	33.0%	56.0%	36.8%	19.2%	29.2%	34.6%
Very dissatisfied	26.2%	21.6%	13.3%	18.4%	11.5%	20.8%	20.2%

Q20-4. Overall appearance of Wyandotte County

	1	2	3	4	5	6	Total
Very satisfied	0.9%	1.0%	0.0%	0.0%	3.2%	0.0%	0.8%
Satisfied	16.2%	14.1%	12.7%	15.4%	19.4%	12.0%	14.8%
Neutral	28.8%	34.3%	25.3%	25.6%	41.9%	20.0%	29.7%
Dissatisfied	37.8%	34.3%	46.8%	41.0%	32.3%	48.0%	39.3%
Very dissatisfied	16.2%	16.2%	15.2%	17.9%	3.2%	20.0%	15.4%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q20-5. Overall feeling of safety in Wyandotte County

	1	2	3	4	5	6	Total
Very satisfied	2.7%	1.0%	1.3%	0.0%	0.0%	4.0%	1.6%
Satisfied	21.2%	11.1%	15.4%	23.7%	40.0%	24.0%	19.3%
Neutral	32.7%	34.3%	24.4%	34.2%	40.0%	36.0%	32.4%
Dissatisfied	32.7%	33.3%	42.3%	26.3%	10.0%	16.0%	31.3%
Very dissatisfied	10.6%	20.2%	16.7%	15.8%	10.0%	20.0%	15.4%

Q20-6. Overall quality of City & County services

	1	2	3	4	5	6	Total
Very satisfied	0.0%	2.1%	0.0%	0.0%	3.4%	0.0%	0.8%
Satisfied	32.4%	16.7%	15.4%	36.1%	31.0%	33.3%	25.1%
Neutral	34.3%	41.7%	41.0%	33.3%	44.8%	37.5%	38.5%
Dissatisfied	21.3%	24.0%	26.9%	22.2%	17.2%	20.8%	22.9%
Very dissatisfied	12.0%	15.6%	16.7%	8.3%	3.4%	8.3%	12.7%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q20-7. Appearance of commercial areas where you shop/do business within Wyandotte County

	1	2	3	4	5	6	Total
Very satisfied	4.4%	3.1%	5.1%	2.6%	10.0%	0.0%	4.2%
Satisfied	41.6%	36.7%	34.2%	35.9%	43.3%	32.0%	37.8%
Neutral	35.4%	33.7%	39.2%	38.5%	40.0%	44.0%	37.0%
Dissatisfied	12.4%	19.4%	16.5%	17.9%	0.0%	24.0%	15.4%
Very dissatisfied	6.2%	7.1%	5.1%	5.1%	6.7%	0.0%	5.7%

Q20-8. Overall value you receive for City/County taxes & fees that you pay

	1	2	3	4	5	6	Total
Very satisfied	0.0%	1.0%	0.0%	0.0%	3.4%	4.0%	0.8%
Satisfied	2.6%	3.1%	7.7%	5.1%	13.8%	12.0%	5.5%
Neutral	15.8%	14.3%	9.0%	20.5%	34.5%	12.0%	15.7%
Dissatisfied	26.3%	29.6%	28.2%	43.6%	31.0%	40.0%	30.5%
Very dissatisfied	55.3%	52.0%	55.1%	30.8%	17.2%	32.0%	47.5%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q20-9. Wyandotte County as a place to live

	1	2	3	4	5	6	Total
Very satisfied	0.9%	2.0%	3.8%	0.0%	9.7%	8.3%	2.8%
Satisfied	29.8%	26.0%	22.5%	35.9%	32.3%	33.3%	28.4%
Neutral	27.2%	28.0%	33.8%	35.9%	45.2%	8.3%	29.9%
Dissatisfied	28.1%	28.0%	18.8%	15.4%	6.5%	33.3%	23.5%
Very dissatisfied	14.0%	16.0%	21.3%	12.8%	6.5%	16.7%	15.5%

Q20-10. Wyandotte County as a place to raise children

	1	2	3	4	5	6	Total
Very satisfied	1.8%	2.2%	5.1%	0.0%	6.5%	4.2%	3.0%
Satisfied	25.7%	22.6%	17.9%	37.8%	35.5%	16.7%	24.7%
Neutral	29.4%	34.4%	37.2%	27.0%	41.9%	29.2%	33.1%
Dissatisfied	29.4%	24.7%	16.7%	21.6%	12.9%	25.0%	23.1%
Very dissatisfied	13.8%	16.1%	23.1%	13.5%	3.2%	25.0%	16.1%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=390		District 5 Neighborhoods					Total
	1	2	3	4	5	6	

Q20-11. Wyandotte County as a place to work

	1	2	3	4	5	6	Total
Very satisfied	4.0%	3.6%	5.5%	0.0%	6.7%	12.5%	4.6%
Satisfied	32.7%	25.0%	21.9%	44.4%	46.7%	29.2%	30.7%
Neutral	30.7%	34.5%	37.0%	27.8%	36.7%	33.3%	33.3%
Dissatisfied	18.8%	21.4%	16.4%	16.7%	6.7%	8.3%	17.0%
Very dissatisfied	13.9%	15.5%	19.2%	11.1%	3.3%	16.7%	14.4%

Q20-12. Overall image of Wyandotte County

	1	2	3	4	5	6	Total
Very satisfied	0.0%	1.0%	1.3%	0.0%	3.3%	0.0%	0.8%
Satisfied	19.3%	21.2%	10.3%	25.6%	23.3%	16.0%	18.7%
Neutral	26.3%	24.2%	34.6%	25.6%	46.7%	20.0%	28.6%
Dissatisfied	33.3%	27.3%	33.3%	23.1%	20.0%	32.0%	29.6%
Very dissatisfied	21.1%	26.3%	20.5%	25.6%	6.7%	32.0%	22.3%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q20-13. Overall quality of life in Wyandotte County

	1	2	3	4	5	6	Total
Very satisfied	0.9%	2.0%	2.6%	0.0%	3.3%	0.0%	1.6%
Satisfied	28.9%	27.3%	23.1%	28.9%	26.7%	29.2%	27.2%
Neutral	33.3%	31.3%	26.9%	39.5%	43.3%	25.0%	32.4%
Dissatisfied	24.6%	25.3%	34.6%	18.4%	23.3%	25.0%	26.1%
Very dissatisfied	12.3%	14.1%	12.8%	13.2%	3.3%	20.8%	12.8%

Q20-14. Overall quality of education system in Wyandotte County

	1	2	3	4	5	6	Total
Very satisfied	2.9%	2.2%	8.0%	0.0%	6.9%	0.0%	3.7%
Satisfied	31.4%	24.4%	16.0%	20.0%	20.7%	26.1%	24.0%
Neutral	28.4%	28.9%	26.7%	28.6%	37.9%	8.7%	27.7%
Dissatisfied	21.6%	22.2%	28.0%	31.4%	27.6%	26.1%	24.9%
Very dissatisfied	15.7%	22.2%	21.3%	20.0%	6.9%	39.1%	19.8%

Q21. Trash and Solid Waste. The Unified Government currently provides drop-off options for residents to dispose of materials that are not suited for a landfill or curbside pickup. This includes the Household Hazardous Waste Facility, Recycling & Yard Waste Center, and Dumpster Days. We want to better understand which services should be expanded. Currently, we host seven (7) Household Hazardous Waste Facility events each year; the Recycling & Yard Waste Center is open April through November; and Dumpster Days are an annual event. Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Oppose," rate the following. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q21-1. Expanding availability of current drop-off services across all options listed above

	1	2	3	4	5	6	Total
Strongly support	52.7%	51.7%	53.3%	47.4%	56.0%	59.1%	52.6%
Somewhat support	24.1%	28.7%	28.0%	21.1%	32.0%	22.7%	26.2%
Neutral	18.8%	12.6%	18.7%	31.6%	12.0%	18.2%	18.1%
Do not support	4.5%	3.4%	0.0%	0.0%	0.0%	0.0%	2.2%
Strongly oppose	0.0%	3.4%	0.0%	0.0%	0.0%	0.0%	0.8%

Q21-2. Co-locating all drop-off services to a single location

	1	2	3	4	5	6	Total
Strongly support	15.9%	25.0%	15.3%	13.5%	4.2%	19.0%	17.0%
Somewhat support	18.6%	23.8%	27.8%	18.9%	33.3%	28.6%	23.3%
Neutral	33.6%	23.8%	31.9%	35.1%	37.5%	23.8%	30.8%
Do not support	19.5%	17.5%	18.1%	24.3%	20.8%	19.0%	19.3%
Strongly oppose	12.4%	10.0%	6.9%	8.1%	4.2%	9.5%	9.5%

Q21. Trash and Solid Waste. The Unified Government currently provides drop-off options for residents to dispose of materials that are not suited for a landfill or curbside pickup. This includes the Household Hazardous Waste Facility, Recycling & Yard Waste Center, and Dumpster Days. We want to better understand which services should be expanded. Currently, we host seven (7) Household Hazardous Waste Facility events each year; the Recycling & Yard Waste Center is open April through November; and Dumpster Days are an annual event. Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Oppose," rate the following. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q21-3. Offering a dedicated location for bulky item drop-off

	1	2	3	4	5	6	Total
Strongly support	41.6%	43.7%	47.2%	31.6%	30.8%	38.1%	41.2%
Somewhat support	31.9%	29.9%	29.2%	36.8%	38.5%	33.3%	31.9%
Neutral	19.5%	18.4%	19.4%	23.7%	26.9%	23.8%	20.4%
Do not support	7.1%	2.3%	4.2%	7.9%	3.8%	0.0%	4.8%
Strongly oppose	0.0%	5.7%	0.0%	0.0%	0.0%	4.8%	1.7%

Q21-4. Creating a dedicated location for electronic waste recycling

	1	2	3	4	5	6	Total
Strongly support	46.9%	54.0%	52.1%	36.8%	36.0%	43.5%	47.6%
Somewhat support	27.4%	25.3%	26.0%	26.3%	40.0%	34.8%	27.9%
Neutral	20.4%	14.9%	16.4%	34.2%	20.0%	21.7%	19.8%
Do not support	5.3%	3.4%	5.5%	2.6%	4.0%	0.0%	4.2%
Strongly oppose	0.0%	2.3%	0.0%	0.0%	0.0%	0.0%	0.6%

Q22. Please rate your satisfaction with Waste Management curbside trash and recycling using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following. (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q22-1. Curbside residential trash collection

	1	2	3	4	5	6	Total
Very satisfied	22.8%	29.0%	16.5%	28.2%	20.7%	40.0%	24.6%
Satisfied	39.5%	31.0%	46.8%	46.2%	55.2%	28.0%	39.9%
Neutral	13.2%	9.0%	10.1%	12.8%	17.2%	16.0%	11.9%
Dissatisfied	14.9%	21.0%	15.2%	10.3%	6.9%	12.0%	15.3%
Very dissatisfied	9.6%	10.0%	11.4%	2.6%	0.0%	4.0%	8.3%

Q22-2. Curbside residential recycling collection

	1	2	3	4	5	6	Total
Very satisfied	20.0%	25.3%	14.3%	24.3%	3.6%	34.8%	20.3%
Satisfied	38.2%	30.5%	37.7%	35.1%	57.1%	26.1%	36.5%
Neutral	13.6%	11.6%	14.3%	27.0%	28.6%	21.7%	16.2%
Dissatisfied	17.3%	15.8%	18.2%	8.1%	3.6%	17.4%	15.1%
Very dissatisfied	10.9%	16.8%	15.6%	5.4%	7.1%	0.0%	11.9%

Q23. Housing in Wyandotte County. Please rate your satisfaction with housing in Wyandotte County using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q23-1. Availability of affordable housing

	1	2	3	4	5	6	Total
Very satisfied	5.1%	3.3%	4.4%	0.0%	0.0%	4.5%	3.5%
Satisfied	29.6%	24.2%	19.1%	20.6%	25.0%	18.2%	24.0%
Neutral	34.7%	39.6%	39.7%	38.2%	28.6%	40.9%	37.2%
Dissatisfied	21.4%	19.8%	26.5%	41.2%	32.1%	18.2%	24.6%
Very dissatisfied	9.2%	13.2%	10.3%	0.0%	14.3%	18.2%	10.6%

Q23-2. Quality of housing

	1	2	3	4	5	6	Total
Very satisfied	4.1%	2.2%	2.9%	0.0%	0.0%	0.0%	2.3%
Satisfied	41.8%	33.3%	25.7%	16.2%	20.7%	20.8%	30.5%
Neutral	28.6%	38.9%	37.1%	51.4%	44.8%	41.7%	37.6%
Dissatisfied	18.4%	17.8%	25.7%	29.7%	20.7%	25.0%	21.6%
Very dissatisfied	7.1%	7.8%	8.6%	2.7%	13.8%	12.5%	8.0%

Q23. Housing in Wyandotte County. Please rate your satisfaction with housing in Wyandotte County using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q23-3. Availability of handicap-accessible housing

	1	2	3	4	5	6	Total
Very satisfied	3.4%	4.1%	3.0%	0.0%	0.0%	0.0%	2.4%
Satisfied	15.5%	14.3%	15.2%	10.0%	9.5%	15.0%	13.7%
Neutral	56.9%	55.1%	54.5%	50.0%	57.1%	50.0%	54.5%
Dissatisfied	15.5%	16.3%	21.2%	26.7%	23.8%	30.0%	20.4%
Very dissatisfied	8.6%	10.2%	6.1%	13.3%	9.5%	5.0%	9.0%

Q24. Determinants of Health. There are multiple factors contributing to our overall health and well-being as a community. Please respond to the following questions about your health and well-being as a Wyandotte County resident. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q24-1. Did you ever eat less than you should because there wasn't enough money for food in last 12 months

	1	2	3	4	5	6	Total
Yes	6.1%	9.2%	7.8%	5.3%	20.0%	13.0%	8.7%
No	93.9%	90.8%	92.2%	94.7%	80.0%	87.0%	91.3%

Q24-2. Has your utility company shut off your service for not paying any bills in last 12 months

	1	2	3	4	5	6	Total
Yes	2.7%	1.0%	5.1%	7.7%	6.5%	8.0%	3.9%
No	97.3%	99.0%	94.9%	92.3%	93.5%	92.0%	96.1%

Q24-3. Are you worried that in next two months you may not have stable housing

	1	2	3	4	5	6	Total
Yes	1.8%	4.3%	1.3%	0.0%	3.3%	8.7%	2.7%
No	98.2%	95.7%	98.7%	100.0%	96.7%	91.3%	97.3%

Q24-4. Are you afraid you might be hurt in your home by someone you know

	1	2	3	4	5	6	Total
Yes	0.0%	0.0%	0.0%	0.0%	0.0%	4.2%	0.3%
No	100.0%	100.0%	100.0%	100.0%	100.0%	95.8%	99.7%

Q24. Determinants of Health. There are multiple factors contributing to our overall health and well-being as a community. Please respond to the following questions about your health and well-being as a Wyandotte County resident. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q24-5. Are you afraid you might be hurt in your apartment building or neighborhood

Yes	2.9%	3.3%	6.9%	5.4%	7.1%	20.0%	5.4%
No	97.1%	96.7%	93.1%	94.6%	92.9%	80.0%	94.6%

Q24-6. Do problems getting childcare make it difficult for you to work or study

Yes	11.9%	4.1%	1.6%	3.4%	4.3%	5.9%	6.2%
No	88.1%	95.9%	98.4%	96.6%	95.7%	94.1%	93.8%

Q24-7. Have you needed to see a doctor, but could not because of cost in last 12 months

Yes	5.4%	7.1%	3.8%	2.6%	10.0%	12.5%	6.0%
No	94.6%	92.9%	96.2%	97.4%	90.0%	87.5%	94.0%

Q24-8. Did you skip medications to save money in last 12 months

Yes	5.5%	9.2%	7.6%	7.9%	10.0%	12.5%	7.9%
No	94.5%	90.8%	92.4%	92.1%	90.0%	87.5%	92.1%

Q24. Determinants of Health. There are multiple factors contributing to our overall health and well-being as a community. Please respond to the following questions about your health and well-being as a Wyandotte County resident. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q24-9. Have you ever gone without health care because you didn't have a way to get there in last 12 months

	1	2	3	4	5	6	Total
Yes	1.8%	3.1%	1.3%	2.6%	6.7%	8.0%	2.9%
No	98.2%	96.9%	98.7%	97.4%	93.3%	92.0%	97.1%

Q24-10. Do you have problems understanding what is told to you about your medical conditions

	1	2	3	4	5	6	Total
Yes	3.5%	2.0%	1.3%	2.6%	6.7%	4.0%	2.9%
No	96.5%	98.0%	98.7%	97.4%	93.3%	96.0%	97.1%

Q24-11. Do you often feel that you lack companionship

	1	2	3	4	5	6	Total
Yes	6.1%	4.2%	10.3%	7.9%	20.0%	16.0%	8.4%
No	93.9%	95.8%	89.7%	92.1%	80.0%	84.0%	91.6%

Q25. Pandemic Response. At any point during the COVID-19 Pandemic, have you received any of the following services from the Unified Government Department of Public Health? (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q25-1. Testing for COVID-19							
Yes	50.5%	53.6%	58.2%	48.7%	58.1%	58.3%	53.8%
No	49.5%	46.4%	41.8%	51.3%	41.9%	41.7%	46.2%
Q25-2. Vaccination for COVID-19							
Yes	68.5%	66.3%	69.2%	78.9%	90.3%	65.2%	70.7%
No	31.5%	33.7%	30.8%	21.1%	9.7%	34.8%	29.3%
Q25-3. Contact tracing							
Yes	27.6%	18.7%	18.1%	8.1%	4.2%	21.7%	19.3%
No	72.4%	81.3%	81.9%	91.9%	95.8%	78.3%	80.7%
Q25-4. Transportation support							
Yes	2.7%	1.1%	1.4%	2.7%	14.8%	9.1%	3.3%
No	97.3%	98.9%	98.6%	97.3%	85.2%	90.9%	96.7%

Q25. Pandemic Response. At any point during the COVID-19 Pandemic, have you received any of the following services from the Unified Government Department of Public Health? (without "don't know")

N=390		District 5 Neighborhoods						Total
	1	2	3	4	5	6	
Q25-5. Connection to other resources							
Yes	3.7%	8.0%	5.6%	7.9%	14.8%	9.1%	6.8%
No	96.3%	92.0%	94.4%	92.1%	85.2%	90.9%	93.2%

Q26. Do you agree that the Unified Government Public Health Department took appropriate steps during the COVID-19 crisis to protect the health of Wyandotte County residents? (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q26. Did Unified Government Public Health Department take appropriate steps during COVID-19 crisis to protect health of Wyandotte County residents

	1	2	3	4	5	6	Total
Strongly agree	29.5%	32.3%	32.1%	35.9%	48.3%	45.8%	33.9%
Agree	35.7%	35.4%	38.5%	43.6%	44.8%	33.3%	37.6%
Neutral	11.6%	11.5%	9.0%	5.1%	6.9%	8.3%	9.8%
Disagree	10.7%	9.4%	9.0%	10.3%	0.0%	0.0%	8.5%
Strongly disagree	12.5%	11.5%	11.5%	5.1%	0.0%	12.5%	10.3%

Q27. Fireworks in Wyandotte County. In many communities, only professionals are permitted to create firework displays. Do you agree that the Unified Government should consider banning the general use of fireworks in Wyandotte County by residents? (without "don't know")

N=390

			District 5 Neighborhoods				Total
	1	2	3	4	5	6	

Q27. Should Unified Government consider banning general use of fireworks in Wyandotte County by residents

Strongly agree	19.3%	25.5%	21.3%	42.1%	25.8%	32.0%	24.9%
Agree	11.4%	11.2%	8.8%	2.6%	12.9%	12.0%	10.1%
Neutral	7.9%	10.2%	10.0%	2.6%	16.1%	4.0%	8.8%
Disagree	14.9%	14.3%	20.0%	23.7%	16.1%	20.0%	17.1%
Strongly disagree	46.5%	38.8%	40.0%	28.9%	29.0%	32.0%	39.1%

Q28. Unified Government Employees. The Unified Government, like many employers, faces an aging workforce and labor shortages with several departments operating short-staffed. What actions would you support to ensure there is a skilled, capable workforce to support our community into the future? Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed, rate the following. (without "don't know")

N=390	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q28-1. Competitive pay that is comparable with other local governments in the region

Strongly support	70.0%	71.3%	59.7%	63.9%	62.1%	62.5%	66.5%
Somewhat support	19.1%	18.1%	28.6%	22.2%	24.1%	20.8%	21.6%
Neutral	6.4%	8.5%	7.8%	8.3%	13.8%	12.5%	8.4%
Do not support	2.7%	1.1%	2.6%	5.6%	0.0%	4.2%	2.4%
Strongly oppose	1.8%	1.1%	1.3%	0.0%	0.0%	0.0%	1.1%

Q28-2. Elimination of residency requirement for Unified Government employees

Strongly support	46.9%	44.7%	40.3%	28.2%	34.5%	39.1%	41.6%
Somewhat support	13.3%	12.8%	24.7%	10.3%	13.8%	21.7%	15.7%
Neutral	9.7%	10.6%	11.7%	7.7%	34.5%	4.3%	11.7%
Do not support	16.8%	12.8%	9.1%	28.2%	3.4%	26.1%	14.9%
Strongly oppose	13.3%	19.1%	14.3%	25.6%	13.8%	8.7%	16.0%

Q28. Unified Government Employees. The Unified Government, like many employers, faces an aging workforce and labor shortages with several departments operating short-staffed. What actions would you support to ensure there is a skilled, capable workforce to support our community into the future? Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed, rate the following. (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q28-3. Creation of more career opportunities for recent high school & college graduates

Strongly support	61.5%	60.0%	57.0%	50.0%	69.0%	72.0%	60.3%
Somewhat support	26.6%	25.3%	30.4%	34.2%	13.8%	12.0%	25.9%
Neutral	9.2%	13.7%	10.1%	10.5%	13.8%	8.0%	10.9%
Do not support	2.8%	0.0%	1.3%	0.0%	3.4%	8.0%	1.9%
Strongly oppose	0.0%	1.1%	1.3%	5.3%	0.0%	0.0%	1.1%

Q28-4. More incentive programs for new hires that are comparable with other local governments in the region

Strongly support	55.0%	55.8%	51.9%	43.6%	64.3%	70.8%	55.1%
Somewhat support	25.7%	29.5%	31.6%	38.5%	14.3%	8.3%	27.3%
Neutral	11.9%	9.5%	10.1%	10.3%	21.4%	8.3%	11.2%
Do not support	4.6%	2.1%	3.8%	5.1%	0.0%	12.5%	4.0%
Strongly oppose	2.8%	3.2%	2.5%	2.6%	0.0%	0.0%	2.4%

Q28. Unified Government Employees. The Unified Government, like many employers, faces an aging workforce and labor shortages with several departments operating short-staffed. What actions would you support to ensure there is a skilled, capable workforce to support our community into the future? Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed, rate the following. (without "don't know")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q28-5. More retention programs to reduce staff turnover

	1	2	3	4	5	6	Total
Strongly support	59.6%	63.4%	57.1%	55.3%	64.3%	56.0%	59.7%
Somewhat support	25.7%	21.5%	31.2%	28.9%	14.3%	24.0%	25.1%
Neutral	11.9%	11.8%	9.1%	7.9%	21.4%	8.0%	11.4%
Do not support	2.8%	3.2%	1.3%	7.9%	0.0%	12.0%	3.5%
Strongly oppose	0.0%	0.0%	1.3%	0.0%	0.0%	0.0%	0.3%

Q29. Rating of Unified Government Customer Service. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Unified Government customer service. (without "N/A")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q29-1. I get the answers I need when I visit/call Unified Government

	1	2	3	4	5	6	Total
Strongly agree	5.0%	8.0%	7.8%	10.5%	10.7%	13.6%	7.9%
Agree	41.6%	35.2%	39.0%	44.7%	53.6%	45.5%	41.0%
Neutral	29.7%	29.5%	29.9%	26.3%	25.0%	22.7%	28.5%
Disagree	10.9%	18.2%	13.0%	7.9%	7.1%	13.6%	12.7%
Strongly disagree	12.9%	9.1%	10.4%	10.5%	3.6%	4.5%	9.9%

Q29-2. When I ask a Unified Government employee for something, they either provide the answer I need or find someone who can

	1	2	3	4	5	6	Total
Strongly agree	6.3%	10.8%	8.2%	8.3%	10.7%	31.8%	10.1%
Agree	49.5%	36.1%	42.5%	47.2%	50.0%	31.8%	43.3%
Neutral	23.2%	25.3%	27.4%	25.0%	32.1%	18.2%	25.2%
Disagree	10.5%	19.3%	16.4%	11.1%	3.6%	13.6%	13.6%
Strongly disagree	10.5%	8.4%	5.5%	8.3%	3.6%	4.5%	7.7%

Q29. Rating of Unified Government Customer Service. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Unified Government customer service. (without "N/A")

N=390

	District 5 Neighborhoods						Total
	1	2	3	4	5	6	

Q29-3. When I ask different Unified Government employees the same question, I get the same answer

	1	2	3	4	5	6	Total
Strongly agree	4.8%	6.8%	7.0%	6.5%	8.0%	5.6%	6.3%
Agree	28.9%	27.4%	22.8%	19.4%	24.0%	38.9%	26.5%
Neutral	33.7%	38.4%	35.1%	45.2%	52.0%	22.2%	37.3%
Disagree	19.3%	19.2%	26.3%	12.9%	12.0%	27.8%	19.9%
Strongly disagree	13.3%	8.2%	8.8%	16.1%	4.0%	5.6%	10.1%

Q29-4. Overall, Unified Government provides excellent customer service

	1	2	3	4	5	6	Total
Strongly agree	3.1%	7.1%	4.1%	2.6%	10.0%	17.4%	5.8%
Agree	34.0%	18.8%	26.0%	34.2%	46.7%	39.1%	30.1%
Neutral	33.0%	38.8%	37.0%	47.4%	36.7%	26.1%	36.7%
Disagree	17.5%	21.2%	17.8%	7.9%	3.3%	17.4%	16.2%
Strongly disagree	12.4%	14.1%	15.1%	7.9%	3.3%	0.0%	11.3%

Section 4
Survey Instrument

Unified Government of
Wyandotte County/Kansas City, Kansas

Tyrone Garner, Mayor/CEO

January 2022

Dear Wyandotte County Resident:

You have been randomly selected to help the Unified Government of Wyandotte County/Kansas City, Kansas plan for the future. Please complete this anonymous survey and let your elected officials know more about your perception of our community, government services, and quality of life. Your feedback will help the Board of Commissioners understand your priorities as they start the budget planning process this spring.
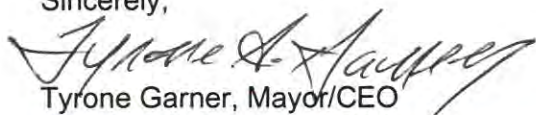
The survey should only take about 15 minutes to complete. Your time is greatly appreciated and very important to the future of our city and county. ***Individual responses are completely confidential.*** The results are tabulated and viewed only as a whole.

The Unified Government is partnering with ETC Institute which is one of the nation's leading firms in the field of local government research. Please return your survey to ETC Institute in the enclosed postage-paid envelope in the next two weeks. Alternatively, you can complete the survey online at *UGSsurvey.org*.

Should you have additional questions, please feel free to contact Ryan Murray with ETC Institute 913-254-4598 or *ryan.murray@etcintitute.com.*

Thank you again for your participation in helping shape Wyandotte County's path forward.

Sincerely,

Tyrone Garner, Mayor/CEO

Enero 2022

Estimada residente del condado de Wyandotte:

Usted ha sido seleccionado al azar para ayudar al Gobierno Unificado del Condado de Wyandotte / Kansas City, Kansas a planificar el futuro. Complete esta encuesta anónima e informe a sus funcionarios electos sobre su percepción de nuestra comunidad, los servicios gubernamentales y la calidad de vida. Sus comentarios ayudarán a la Junta de Comisionados a comprender sus prioridades al comenzar el proceso de planificación presupuestaria esta primavera.
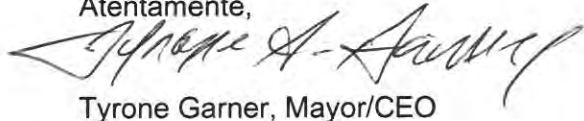
La encuesta solo debería tomar unos 15 minutos en completarse. Su tiempo es muy apreciado y muy importante para el futuro de nuestra ciudad y condado. **Las respuestas individuales son completamente confidenciales.** Los resultados se tabulan y se ven solo como un todo.

El Gobierno Unificado se está asociando con el Instituto ETC, que es una de las empresas líderes del país en el campo de la investigación del gobierno local. Envíe su encuesta al ETC Institute en el sobre con franqueo pagado adjunto en las próximas dos semanas. Alternativamente, puede completar la encuesta en línea en UGSsurvey.org.

Si tiene preguntas adicionales sobre la encuesta, no dude en comunicarse con Ryan Murray con ETC Institute al 913-254-4598 o *ryan.murray@etcintitute.com.*

Gracias nuevamente por su participación para ayudar a dar forma al camino hacia el futuro del condado de Wyandotte.

Atentamente,

Tyrone Garner, Mayor/CEO

> **Si usted tiene preguntas o no habla ingles, por favor llame al 844-811-0411.**

2022 Unified Government Community Survey

Thank you for taking the time to complete this important survey. City and County leaders will use your input to help set community priorities so that the tax dollars are spent wisely. When you are finished, please return your completed survey in the postage-paid envelope provided. You may also complete the survey on-line by going to *UGSurvey.org*.

1. **Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live.**

Neighborhood/Community Services	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Police services	5	4	3	2	1	9
02. Fire services	5	4	3	2	1	9
03. Ambulance services	5	4	3	2	1	9
04. Maintenance of city streets	5	4	3	2	1	9
05. Stormwater management system	5	4	3	2	1	9
06. Sewer and wastewater system	5	4	3	2	1	9
07. Trash collection and recycling	5	4	3	2	1	9
08. Parks and recreation facilities	5	4	3	2	1	9
09. Parks and recreation programs	5	4	3	2	1	9
10. Code enforcement	5	4	3	2	1	9
11. Planning and zoning	5	4	3	2	1	9
12. Municipal court	5	4	3	2	1	9
13. Public transportation	5	4	3	2	1	9

2. **Neighborhood/Community Priorities. Which FOUR of the services listed in Question 1 should receive the MOST EMPHASIS for improvement in the neighborhood/community where you live over the next TWO years?** *[Write in your answers below using the numbers from the list in Question 1.]*

   1st: ____   2nd: ____   3rd: ____   4th: ____

3. **County Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following county services.**

County Level Services	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
14. Services for people living with developmental disabilities	5	4	3	2	1	9
15. Services for seniors (non-transportation)	5	4	3	2	1	9
16. Senior transportation	5	4	3	2	1	9
17. 3-1-1 Call Center	5	4	3	2	1	9
18. Property tax administration	5	4	3	2	1	9
19. Motor vehicle registration	5	4	3	2	1	9
20. Appraiser's Office services	5	4	3	2	1	9
21. County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	5	4	3	2	1	9
22. District Attorneys' Office	5	4	3	2	1	9
23. Local elections	5	4	3	2	1	9
24. Public health services	5	4	3	2	1	9

4. **County Level Priorities. Which FOUR of the county-level services listed in Question 3 should receive the MOST EMPHASIS for improvement over the next TWO years?** *[Write in your answers below using the numbers from the list in Question 3.]*

   1st: ____   2nd: ____   3rd: ____   4th: ____

5. **Overall Priorities. Using the lists in Questions 1 and 3 on the previous page, which FOUR items do you think should be the TOP OVERALL PRIORITIES for the Unified Government over the next TWO years?** *[Write in your answers below using the numbers from the lists in Questions 1 and 3.].*

<center>1st: ____   2nd: ____   3rd: ____   4th: ____</center>

6. **Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following services provided by your government.**

Public Safety	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Police visibility in residential neighborhoods	5	4	3	2	1	9
2. Police visibility in commercial areas	5	4	3	2	1	9
3. Community appearance and maintenance	5	4	3	2	1	9
4. Community policing	5	4	3	2	1	9
5. Traffic law enforcement	5	4	3	2	1	9
6. Response time for police emergencies	5	4	3	2	1	9
7. Response time for fire emergencies	5	4	3	2	1	9
8. Response time for medical emergency calls	5	4	3	2	1	9
9. Animal control in your neighborhood	5	4	3	2	1	9

7. **Which THREE of the public safety services listed in Question 6 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years?** *[Write in your answers below using the numbers from the list in Question 6.]*

<center>1st: ____   2nd: ____   3rd: ____</center>

8. **City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied."**

City Maintenance	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Maintenance of major city streets citywide	5	4	3	2	1	9
02. Maintenance of streets in your neighborhood	5	4	3	2	1	9
03. Maintenance of alleys in your neighborhood	5	4	3	2	1	9
04. Maintenance of sidewalks in your neighborhood	5	4	3	2	1	9
05. Maintenance of curbs in your neighborhood	5	4	3	2	1	9
06. Maintenance of street signs/traffic signals	5	4	3	2	1	9
07. Maintenance of downtown parking lots	5	4	3	2	1	9
08. Overall appearance of downtown including lighting, landscaping, and planter boxes	5	4	3	2	1	9
09. Maintenance of city buildings	5	4	3	2	1	9
10. Snow removal on major city streets	5	4	3	2	1	9
11. Snow removal on neighborhood streets	5	4	3	2	1	9
12. Overall cleanliness of streets and other public areas	5	4	3	2	1	9
13. Maintenance of stormwater drainage system in your neighborhood	5	4	3	2	1	9

9. **Which THREE of the maintenance services listed in Question 8 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years?** *[Write in your answers below using the numbers from the list in Question 8.]*

<center>1st: ____   2nd: ____   3rd: ____</center>

10. **Parks and Recreation.** **Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services.**

Parks and Recreation	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Overall park and equipment maintenance	5	4	3	2	1	9
02. Access to walking and biking trails	5	4	3	2	1	9
03. Access to a local park	5	4	3	2	1	9
04. Access to community centers	5	4	3	2	1	9
05. Availability of outdoor athletic fields	5	4	3	2	1	9
06. Sunflower Hills Golf Course	5	4	3	2	1	9
07. Parkwood Pool	5	4	3	2	1	9
08. Spray parks	5	4	3	2	1	9
09. Youth recreation programs	5	4	3	2	1	9
10. Adult recreation programs	5	4	3	2	1	9
11. Programs for seniors	5	4	3	2	1	9
12. Skateboard parks	5	4	3	2	1	9
13. Tennis courts	5	4	3	2	1	9
14. Futsal courts	5	4	3	2	1	9
15. Ease of registering for recreation programs	5	4	3	2	1	9
16. Cost of recreation programs	5	4	3	2	1	9

11. **Which THREE of the Parks and Recreation items listed in Question 10 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years?** *[Write in your answers below using the numbers from the list in Question 10.]*

1st: ____   2nd: ____   3rd: ____

12. **Where do you find information about the Unified Government programs and services?** *[Check all that apply.]*

____(01) UGTV (Google Ch 41, Spectrum Ch 2)   ____(06) Nextdoor
____(02) The Citizen newsletter   ____(07) Unified Government public meetings
____(03) eNews weekly email   ____(08) Local television
____(04) Unified Government website   ____(09) Local newspapers
____(05) Social media - Facebook, Twitter,   ____(10) Neighborhood meetings
      Instagram, YouTube   ____(11) Other: _____

13. **Which TWO of the methods listed in Question 12 are your PREFERRED ways of getting information about the Unified Government?** *[Write in your answers below using the numbers from the list in Question 12.]*

1st: ____   2nd: ____

14. **The Unified Government uses social media to share information with the public. Please indicate whether you have used any of the following Unified Government social media channels.**

Social Media Channel	Yes	No	Don't Know
1. Facebook	1	2	9
2. Twitter	1	2	9
3. Instagram	1	2	9
4. Nextdoor	1	2	9
5. YouTube	1	2	9
6. LinkedIn	1	2	9

14a. **If you have used ANY of the Unified Governments social media services listed in Q14, please indicate whether you agree with the following statement:** *"The information I receive from the Unified Government social media keeps me informed about what is happening in Wyandotte County."*

____(1) Agree   ____(2) Disagree   ____(9) Don't know

15. **Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Overall quality of information about Unified Government programs and services	5	4	3	2	1	9
02.	Efforts to keep you informed about local issues	5	4	3	2	1	9
03.	Public involvement in local decision making	5	4	3	2	1	9
04.	Unified Government website	5	4	3	2	1	9
05.	The Citizen Newsletter	5	4	3	2	1	9
06.	Unified Government eNews newsletter	5	4	3	2	1	9
07.	Unified Government social media	5	4	3	2	1	9
08.	myWyco app - property taxes	5	4	3	2	1	9
09.	myWyco app - 3-1-1 service requests	5	4	3	2	1	9
10.	myWyco app - Municipal Court payments	5	4	3	2	1	9
11.	Online maps	5	4	3	2	1	9

16. **Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live.**

	Issue	Major Problem	Minor Problem	Not a Problem	Don't Know
01.	Crime	3	2	1	9
02.	Drugs	3	2	1	9
03.	Graffiti	3	2	1	9
04.	Noise	3	2	1	9
05.	Rundown buildings	3	2	1	9
06.	Abandoned/junk vehicles	3	2	1	9
07.	Vehicles parked on streets	3	2	1	9
08.	Homelessness	3	2	1	9
09.	Overgrown lots	3	2	1	9
10.	Illegal dumping	3	2	1	9
11.	Roaming/loose animals	3	2	1	9
12.	Street racing or dangerous driving	3	2	1	9

17. **Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following.**

	Codes and Ordinances	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	Enforcing the clean-up of junk, trash, and debris (blight) city-wide	5	4	3	2	1	9
2.	Enforcing the clean-up of junk, trash, and debris (blight), in your neighborhood	5	4	3	2	1	9
3.	Enforcing the mowing and trimming of weeds on vacant property city-wide	5	4	3	2	1	9
4.	Enforcing the mowing and trimming of weeds on vacant property in your neighborhood	5	4	3	2	1	9
5.	Enforcing the maintenance of homes in your neighborhood	5	4	3	2	1	9
6.	Enforcing the maintenance of commercial/business property	5	4	3	2	1	9
7.	Enforcing the removal of inoperable or junk cars in your neighborhood	5	4	3	2	1	9

18. **Which THREE of the items listed in Question 17 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years?** *[Write in your answers below using the numbers from the list in Question 17.]*

1st: ____   2nd: ____   3rd: ____

19. **Please indicate how you feel about the current quality of life in your neighborhood.**

____(1) Never been better   ____(4) Getting worse
____(2) Getting better   ____(5) Never been worse
____(3) About the same as it has always been   ____(9) Don't know

20. **Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

	How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	How Wyandotte County manages growth and development	5	4	3	2	1	9
02.	Overall quality of roads and bridges in Wyandotte County	5	4	3	2	1	9
03.	Overall quality of sidewalks in Wyandotte County	5	4	3	2	1	9
04.	Overall appearance of Wyandotte County	5	4	3	2	1	9
05.	Overall feeling of safety in Wyandotte County	5	4	3	2	1	9
06.	Overall quality of city and county services	5	4	3	2	1	9
07.	Appearance of commercial areas where you shop/do business within Wyandotte County	5	4	3	2	1	9
08.	The overall value you receive for the city/county taxes and fees that you pay	5	4	3	2	1	9
09.	Wyandotte County as a place to live	5	4	3	2	1	9
10.	Wyandotte County as a place to raise children	5	4	3	2	1	9
11.	Wyandotte County as a place to work	5	4	3	2	1	9
12.	Overall image of Wyandotte County	5	4	3	2	1	9
13.	Overall quality of life in Wyandotte County	5	4	3	2	1	9
14.	Overall quality of the education system in Wyandotte County	5	4	3	2	1	9

21. <u>**Trash and Solid Waste.**</u> **The Unified Government currently provides drop-off options for residents to dispose of materials that are not suited for a landfill or curbside pickup. This includes the Household Hazardous Waste Facility, Recycling & Yard Waste Center, and Dumpster Days. We want to better understand which services should be expanded. Currently, we host seven (7) Household Hazardous Waste Facility events each year; the Recycling & Yard Waste Center is open April through November; and Dumpster Days are an annual event. Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed" rate the following.**

	Would you support...	Strongly Support	Somewhat Support	Neutral	Do Not Support	Strongly Opposed	Don't Know
1.	Expanding the availability of current drop-off services across all options listed above?	5	4	3	2	1	9
2.	Co-locating all drop-off services to a single location?	5	4	3	2	1	9
3.	Offering a dedicated location for bulky item drop-off?	5	4	3	2	1	9
4.	Creating a dedicated location for electronic waste recycling?	5	4	3	2	1	9

22. **Please rate your satisfaction with Waste Management curbside trash and recycling using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following.**

	How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	Curbside residential trash collection	5	4	3	2	1	9
2.	Curbside residential recycling collection	5	4	3	2	1	9

23. **Housing in Wyandotte County.** **Please rate your satisfaction with housing in Wyandotte County using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following.**

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Availability of affordable housing	5	4	3	2	1	9
2. Quality of housing	5	4	3	2	1	9
3. Availability of handicap-accessible housing	5	4	3	2	1	9

24. **Determinants of Health.** **There are multiple factors contributing to our overall health and well-being as a community. Please respond to the following questions about your health and well-being as a Wyandotte County resident.**

		Yes	No	Don't Know
01.	In the last 12 months, did you ever eat less than you should because there wasn't enough money for food?	1	2	9
02.	In the last 12 months, has your utility company shut off your service for not paying any bills?	1	2	9
03.	Are you worried that in the next two (2) months you may not have stable housing?	1	2	9
04.	Are you afraid you might be hurt in your home by someone you know?	1	2	9
05.	Are you afraid you might be hurt in your apartment building or neighborhood?	1	2	9
06.	Do problems getting childcare make it difficult for you to work or study?	1	2	9
07.	In the last 12 months, have you needed to see a doctor, but could not because of cost?	1	2	9
08.	In the last 12 months, did you skip medications to save money?	1	2	9
09.	In the last 12 months, have you ever gone without health care because you didn't have a way to get there?	1	2	9
10.	Do you have problems understanding what is told to you about your medical conditions?	1	2	9
11.	Do you often feel that you lack companionship?	1	2	9

25. **Pandemic Response.** **At any point during the COVID-19 pandemic, have you received any of the following services from the Unified Government Department of Public Health?**

COVID-19 Public Health Services	Yes	No	Don't Know
1. Testing for COVID-19	1	2	9
2. Vaccination for COVID-19	1	2	9
3. Contact tracing	1	2	9
4. Transportation support	1	2	9
5. Connection to other resources	1	2	9

26. **Do you agree that the Unified Government Public Health Department took appropriate steps during the COVID-19 crisis to protect the health of Wyandotte County residents?**

____(1) Strongly agree   ____(3) Neutral   ____(5) Strongly disagree
____(2) Agree   ____(4) Disagree   ____(9) Don't know

27. **Fireworks in Wyandotte County.** **In many communities, only professionals are permitted to create firework displays. Do you agree that the Unified Government should consider banning the general use of fireworks in Wyandotte County by residents?**

____(1) Strongly agree   ____(3) Neutral   ____(5) Strongly disagree
____(2) Agree   ____(4) Disagree   ____(9) Don't know

28. **Unified Government Employees. The Unified Government, like many employers, faces an aging workforce and labor shortages with several departments operating short-staffed. What actions would you support to ensure there is a skilled, capable workforce to support our community into the future? Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed, rate the following.**

Would you support...	Strongly Support	Somewhat Support	Neutral	Do Not Support	Strongly Opposed	Don't Know
1. Competitive pay that is comparable with other local governments in the region	5	4	3	2	1	9
2. Elimination of the residency requirement for Unified Government employees	5	4	3	2	1	9
3. Creation of more career opportunities for recent high school and college graduates	5	4	3	2	1	9
4. More incentive programs for new hires that are comparable with other local governments in the region	5	4	3	2	1	9
5. More retention programs to reduce staff turnover	5	4	3	2	1	9

29. **Rating of Unified Government Customer Service. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Unified Government customer service.**

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A
1. I get the answers I need when I visit/call the Unified Government	5	4	3	2	1	9
2. When I ask a Unified Government employee for something, they either provide the answer I need or find someone who can	5	4	3	2	1	9
3. When I ask different Unified Government employees the same question, I get the same answer	5	4	3	2	1	9
4. Overall, the Unified Government provides excellent customer service	5	4	3	2	1	9

Demographics

30. **Approximately how many years have you lived in Kansas City, KS or Wyandotte County?**

_____ years

31. **What is your age?** _____ years

32. **Including yourself, how many persons in your household are...**

Under age 5: ____   Ages 15-19: ____   Ages 35-44: ____   Ages 65-74: ____
Ages 5-9: ____   Ages 20-24: ____   Ages 45-54: ____   Ages 75+: ____
Ages 10-14: ____   Ages 25-34: ____   Ages 55-64: ____

33. **Do you own or rent your current residence?** ____(1) Own   ____(2) Rent

34. **Are you or other members of your household of Hispanic or Latino ancestry?**

____(1) Yes   ____(2) No

35. **Which of the following best describes your race?** *[Check all that apply.]*

____(1) African American/Black   ____(4) White
____(2) American Indian or Alaska Native   ____(5) Other: _____
____(3) Asian, Hawaiian, or other Pacific Islander

36. **Would you say your total household income is...**

____(1) Under $30,000   ____(2) $30,000 to $59,999   ____(3) $60,000 to $99,999   ____(4) $100,000 or more

37. **Your gender:** ____(1) Male   ____(2) Female   ____(3) Prefer to self-describe: _____

This concludes the survey. Thank you for your time!
Please return your survey in the postage-paid envelope addressed to:
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information printed to the right will ONLY be used to help identify which areas of the City are having problems with city services. If your address is not correct, please provide the correct information. Thank you.