

Unified Government Community Survey

Cross-Tabular Data by District

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2020

Submitted to the Unified Government

by:

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February 2020



Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q1-1. Police services

Very satisfied	23.2%	30.9%	24.4%	25.3%	31.8%	24.8%	30.0%	30.1%	28.0%
Satisfied	40.2%	38.2%	40.4%	40.5%	43.4%	42.3%	46.8%	46.5%	42.8%
Neutral	23.7%	15.2%	21.7%	21.0%	15.6%	20.8%	13.9%	15.2%	17.9%
Dissatisfied	6.9%	10.8%	9.9%	9.1%	5.9%	10.0%	6.6%	5.9%	7.8%
Very dissatisfied	6.0%	5.0%	3.6%	4.1%	3.4%	2.1%	2.7%	2.4%	3.5%

Q1-2. Fire services

Very satisfied	39.3%	45.1%	40.1%	42.4%	41.8%	47.0%	36.8%	46.8%	42.3%
Satisfied	45.4%	42.0%	41.8%	43.5%	43.6%	37.2%	46.7%	39.9%	42.6%
Neutral	13.6%	11.4%	16.1%	11.4%	10.3%	14.1%	12.7%	12.2%	12.6%
Dissatisfied	0.5%	0.6%	0.7%	1.6%	2.6%	1.6%	2.4%	0.2%	1.4%
Very dissatisfied	1.2%	0.9%	1.2%	1.1%	1.7%	0.2%	1.4%	0.8%	1.1%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q1-3. Ambulance services

Very satisfied	38.2%	44.2%	39.6%	40.8%	41.7%	45.2%	36.0%	42.6%	40.9%
Satisfied	40.3%	38.5%	39.1%	37.3%	39.2%	31.9%	44.0%	39.0%	38.8%
Neutral	19.0%	14.6%	18.2%	19.1%	14.6%	20.1%	15.1%	15.4%	16.8%
Dissatisfied	1.0%	1.3%	2.1%	1.4%	2.9%	1.5%	3.2%	1.9%	2.1%
Very dissatisfied	1.6%	1.3%	1.0%	1.4%	1.7%	1.3%	1.6%	1.1%	1.4%

Q1-4. Maintenance of City streets

Very satisfied	6.9%	8.2%	5.6%	7.5%	6.9%	7.3%	9.7%	9.7%	7.7%
Satisfied	22.1%	29.2%	23.1%	22.8%	28.3%	20.8%	26.9%	23.5%	24.8%
Neutral	28.7%	24.1%	24.6%	27.3%	25.5%	23.5%	26.8%	27.3%	25.9%
Dissatisfied	27.4%	24.1%	26.7%	28.8%	27.0%	29.1%	25.2%	26.9%	26.9%
Very dissatisfied	14.9%	14.4%	20.0%	13.5%	12.3%	19.3%	11.4%	12.6%	14.5%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q1-5. Storm water runoff/management system

Very satisfied	8.4%	13.4%	9.5%	9.0%	10.6%	8.7%	10.6%	13.5%	10.5%
Satisfied	29.6%	34.5%	26.1%	33.8%	33.8%	27.3%	33.3%	29.4%	31.1%
Neutral	37.5%	31.1%	29.5%	38.0%	33.6%	31.3%	36.3%	30.6%	33.5%
Dissatisfied	15.7%	11.2%	21.4%	13.8%	14.7%	18.2%	12.1%	17.5%	15.6%
Very dissatisfied	8.9%	9.9%	13.4%	5.3%	7.3%	14.5%	7.7%	9.0%	9.4%

Q1-6. Sewer utility system

Very satisfied	11.5%	16.0%	11.3%	12.7%	13.3%	11.4%	12.8%	12.5%	12.7%
Satisfied	32.8%	34.8%	31.3%	32.6%	38.9%	33.0%	39.9%	33.6%	35.2%
Neutral	36.0%	32.0%	36.8%	39.0%	35.9%	36.9%	33.3%	36.7%	35.8%
Dissatisfied	12.1%	10.7%	11.8%	12.5%	7.7%	9.9%	8.7%	11.0%	10.2%
Very dissatisfied	7.6%	6.6%	8.8%	3.2%	4.2%	8.6%	5.3%	6.2%	6.1%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=4313

District								Total
1	2	3	4	5	6	7	8	

Q1-7. Trash collection & recycling

Very satisfied	18.5%	25.7%	21.0%	18.2%	18.3%	23.2%	20.5%	25.5%	21.1%
Satisfied	36.0%	37.1%	41.5%	37.6%	39.3%	38.3%	41.2%	35.7%	38.6%
Neutral	22.2%	18.6%	18.8%	23.6%	18.6%	16.8%	19.3%	16.5%	19.1%
Dissatisfied	16.4%	12.9%	11.4%	14.9%	16.9%	13.1%	12.1%	15.9%	14.4%
Very dissatisfied	6.9%	5.7%	7.3%	5.7%	7.0%	8.7%	6.9%	6.3%	6.9%

Q1-8. Parks & recreation facilities

Very satisfied	12.2%	17.0%	14.3%	13.4%	13.4%	16.0%	18.2%	17.6%	15.3%
Satisfied	38.0%	38.8%	36.7%	38.4%	35.4%	37.9%	41.6%	38.9%	38.1%
Neutral	30.7%	27.9%	31.3%	29.3%	24.7%	29.0%	23.5%	29.4%	27.7%
Dissatisfied	12.5%	11.9%	11.4%	14.5%	16.3%	14.0%	11.2%	10.5%	13.0%
Very dissatisfied	6.5%	4.5%	6.3%	4.4%	10.2%	3.2%	5.5%	3.6%	5.9%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q1-9. Parks & recreation programs

Very satisfied	10.0%	12.9%	13.6%	12.8%	9.6%	14.2%	14.1%	15.0%	12.7%
Satisfied	30.0%	34.9%	25.6%	30.6%	26.7%	29.6%	35.5%	31.6%	30.3%
Neutral	37.7%	36.3%	41.7%	36.7%	36.1%	40.9%	34.1%	37.6%	37.5%
Dissatisfied	14.0%	10.8%	10.3%	14.1%	17.5%	11.6%	10.8%	11.1%	12.9%
Very dissatisfied	8.3%	5.0%	8.9%	5.8%	10.0%	3.8%	5.6%	4.6%	6.7%

Q1-10. Code enforcement

Very satisfied	9.8%	11.4%	11.7%	8.9%	6.7%	9.0%	8.1%	11.8%	9.4%
Satisfied	22.7%	26.3%	23.7%	25.1%	23.9%	20.4%	25.3%	21.7%	23.6%
Neutral	38.4%	27.8%	33.7%	34.0%	36.7%	33.7%	41.2%	34.8%	35.6%
Dissatisfied	15.7%	17.4%	16.4%	19.8%	19.9%	20.0%	15.2%	19.4%	18.1%
Very dissatisfied	13.4%	17.1%	14.4%	12.3%	12.9%	16.8%	10.1%	12.3%	13.4%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q1-11. Planning & zoning

Very satisfied	8.5%	11.9%	8.5%	9.5%	6.3%	8.3%	9.1%	10.0%	8.7%
Satisfied	22.3%	28.2%	26.4%	23.5%	21.0%	21.7%	27.4%	23.8%	24.0%
Neutral	46.9%	40.4%	41.6%	44.5%	45.8%	50.0%	44.0%	50.0%	45.7%
Dissatisfied	15.0%	14.1%	14.4%	16.5%	16.4%	10.8%	12.4%	10.7%	13.8%
Very dissatisfied	7.3%	5.4%	9.1%	6.1%	10.4%	9.2%	7.1%	5.5%	7.8%

Q1-12. Communication with the public

Very satisfied	8.5%	12.0%	10.2%	10.1%	7.4%	9.2%	8.3%	10.4%	9.2%
Satisfied	25.4%	28.6%	25.8%	25.7%	27.2%	24.8%	27.8%	27.2%	26.6%
Neutral	32.1%	34.2%	34.1%	38.1%	36.5%	35.8%	36.7%	38.4%	35.9%
Dissatisfied	22.4%	18.5%	20.4%	19.3%	17.2%	18.2%	16.5%	16.4%	18.3%
Very dissatisfied	11.7%	6.8%	9.5%	6.9%	11.7%	12.0%	10.7%	7.7%	10.0%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q1-13. Municipal court

Very satisfied	10.7%	15.4%	11.6%	12.6%	10.0%	12.1%	8.6%	12.6%	11.3%
Satisfied	26.8%	32.1%	28.1%	29.2%	26.6%	25.6%	25.6%	28.4%	27.5%
Neutral	45.0%	39.6%	44.6%	44.0%	46.9%	48.2%	49.6%	45.0%	45.8%
Dissatisfied	8.4%	6.1%	9.7%	9.1%	7.8%	8.5%	9.7%	9.5%	8.6%
Very dissatisfied	9.2%	6.8%	6.0%	5.0%	8.7%	5.5%	6.5%	4.5%	6.7%

Q1-14. Public transportation

Very satisfied	12.9%	19.7%	10.5%	13.7%	6.6%	8.2%	7.4%	13.7%	10.8%
Satisfied	32.5%	32.6%	21.8%	33.6%	27.1%	19.6%	30.3%	31.6%	28.4%
Neutral	36.7%	32.3%	41.9%	37.4%	49.0%	43.4%	42.1%	39.5%	41.3%
Dissatisfied	10.6%	10.4%	15.3%	10.6%	9.9%	13.5%	12.8%	10.4%	11.6%
Very dissatisfied	7.3%	5.0%	10.5%	4.7%	7.4%	15.3%	7.4%	4.8%	7.9%

Q2. Neighborhood/Community Priorities. Which FOUR of the services listed in Question 1 should receive the MOST EMPHASIS for improvement in the neighborhood/community where you live over the next TWO years? (top 4)

N=4313

	District								Total
	1	2	3	4	5	6	7	8	

Q2. Sum of top 4 choices

Police services	32.4%	39.6%	35.1%	33.3%	40.4%	37.0%	33.3%	34.2%	35.9%
Fire services	13.5%	12.9%	15.4%	10.1%	21.1%	13.2%	22.4%	15.2%	16.4%
Ambulance services	7.9%	8.5%	7.5%	6.3%	15.2%	8.4%	15.5%	9.5%	10.6%
Maintenance of City streets	60.8%	56.3%	66.4%	59.2%	62.9%	65.8%	63.0%	64.1%	62.7%
Storm water runoff/ management system	18.9%	19.5%	28.2%	20.0%	19.1%	28.1%	21.0%	22.1%	22.1%
Sewer utility system	15.3%	15.7%	17.4%	14.7%	9.5%	13.2%	13.0%	14.3%	13.6%
Trash collection & recycling	26.1%	24.2%	24.7%	29.7%	30.4%	25.0%	22.4%	29.6%	26.7%
Parks & recreation facilities	16.2%	20.3%	18.5%	17.6%	29.7%	18.8%	23.0%	17.3%	21.1%
Parks & recreation programs	13.5%	12.4%	10.4%	15.2%	18.3%	13.1%	14.2%	12.1%	14.0%
Code enforcement	31.5%	31.0%	27.0%	30.9%	23.2%	34.3%	24.0%	31.6%	28.5%
Planning & zoning	14.6%	17.6%	13.1%	16.7%	17.7%	12.9%	15.8%	13.8%	15.3%
Communication with the public	32.9%	31.0%	25.5%	29.2%	25.8%	28.3%	30.1%	31.4%	29.0%

Q2. Neighborhood/Community Priorities. Which FOUR of the services listed in Question 1 should receive the MOST EMPHASIS for improvement in the neighborhood/community where you live over the next TWO years? (top 4) (cont.)

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q2. Sum of top 4 choices (cont.)

Municipal court	7.9%	7.4%	7.7%	8.7%	7.6%	7.9%	8.7%	7.4%	7.9%
Public transportation	20.0%	19.8%	23.7%	18.8%	13.9%	23.4%	18.2%	19.1%	19.2%
None chosen	16.9%	15.7%	12.9%	16.2%	7.7%	10.0%	11.5%	11.5%	12.1%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County level services. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q3-1. Services for developmental disabilities

Very satisfied	8.4%	12.0%	7.3%	10.0%	3.8%	7.8%	5.4%	9.5%	7.6%
Satisfied	24.5%	24.9%	22.6%	28.0%	21.2%	17.5%	22.3%	24.4%	22.9%
Neutral	45.8%	48.4%	53.6%	47.6%	56.3%	55.7%	55.0%	49.5%	52.0%
Dissatisfied	15.7%	9.8%	10.5%	9.2%	12.3%	12.6%	12.0%	11.7%	11.9%
Very dissatisfied	5.6%	4.9%	6.0%	5.2%	6.5%	6.5%	5.2%	4.8%	5.6%

Q3-2. Area Agency on aging services

Very satisfied	10.7%	11.9%	8.0%	9.1%	5.2%	8.3%	4.8%	9.4%	8.1%
Satisfied	30.2%	27.1%	21.4%	30.4%	22.4%	18.8%	21.4%	27.3%	24.6%
Neutral	41.6%	46.6%	50.4%	46.2%	55.2%	51.2%	55.5%	47.5%	49.9%
Dissatisfied	12.0%	8.9%	14.5%	10.1%	11.5%	13.6%	13.4%	10.9%	11.9%
Very dissatisfied	5.5%	5.5%	5.7%	4.2%	5.6%	8.0%	4.8%	5.0%	5.6%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County level services. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q3-3. Senior transportation

Very satisfied	10.4%	11.7%	8.3%	10.4%	3.8%	6.2%	6.3%	9.3%	7.9%
Satisfied	26.7%	26.6%	18.2%	29.7%	19.4%	13.6%	18.0%	24.7%	21.7%
Neutral	44.8%	46.8%	52.2%	44.6%	61.9%	55.8%	57.2%	49.1%	52.6%
Dissatisfied	13.2%	9.0%	13.8%	11.9%	9.5%	16.9%	13.6%	10.5%	12.2%
Very dissatisfied	4.9%	5.9%	7.5%	3.3%	5.4%	7.5%	4.9%	6.3%	5.7%

Q3-4. 3-1-1 Call Center

Very satisfied	14.6%	17.5%	16.2%	16.2%	8.9%	13.4%	8.2%	14.4%	13.1%
Satisfied	33.7%	33.1%	29.4%	33.1%	30.6%	23.6%	24.7%	34.3%	30.2%
Neutral	39.8%	37.5%	43.7%	38.6%	48.8%	50.6%	56.9%	40.3%	45.2%
Dissatisfied	8.7%	7.4%	6.5%	9.7%	7.4%	8.5%	6.0%	6.5%	7.6%
Very dissatisfied	3.2%	4.5%	4.2%	2.3%	4.3%	4.0%	4.1%	4.4%	3.9%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County level services. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q3-5. Treasurer's Office

Very satisfied	11.3%	16.3%	13.1%	11.4%	5.6%	11.1%	5.8%	11.6%	10.0%
Satisfied	32.0%	33.0%	31.9%	35.1%	31.6%	30.1%	28.7%	34.1%	31.8%
Neutral	43.0%	41.3%	42.2%	43.6%	37.9%	43.3%	42.9%	39.1%	41.4%
Dissatisfied	9.6%	5.9%	9.4%	7.0%	17.6%	10.8%	16.0%	9.0%	11.6%
Very dissatisfied	4.1%	3.5%	3.3%	2.9%	7.3%	4.7%	6.6%	6.2%	5.2%

Q3-6. Motor Vehicle Registration

Very satisfied	11.1%	14.7%	14.4%	11.3%	6.9%	12.3%	7.0%	11.9%	10.5%
Satisfied	33.4%	36.8%	32.3%	37.9%	27.7%	27.3%	28.2%	28.3%	30.6%
Neutral	27.3%	25.1%	28.4%	27.4%	24.3%	25.9%	24.7%	27.5%	26.1%
Dissatisfied	18.7%	15.3%	15.1%	14.6%	24.7%	21.1%	23.4%	16.0%	19.5%
Very dissatisfied	9.6%	8.1%	9.7%	8.7%	16.4%	13.4%	16.7%	16.2%	13.2%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County level services. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q3-7. County Appraiser's Office services

Very satisfied	8.4%	12.9%	8.7%	9.4%	4.3%	8.4%	4.4%	8.8%	7.5%
Satisfied	23.6%	28.7%	26.9%	26.5%	19.5%	18.2%	19.2%	24.7%	22.6%
Neutral	43.5%	40.1%	39.9%	44.7%	34.8%	41.1%	41.4%	41.3%	40.3%
Dissatisfied	14.9%	10.8%	14.9%	14.4%	23.1%	19.3%	20.1%	14.5%	17.5%
Very dissatisfied	9.6%	7.5%	9.5%	5.0%	18.3%	12.9%	15.0%	10.7%	12.1%

Q3-8. County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)

Very satisfied	11.7%	17.9%	14.5%	14.2%	13.6%	14.7%	14.4%	16.4%	14.5%
Satisfied	38.3%	46.9%	39.5%	35.0%	39.9%	37.2%	39.2%	42.3%	39.7%
Neutral	35.1%	26.4%	33.6%	36.8%	28.2%	31.0%	32.6%	31.1%	31.5%
Dissatisfied	8.5%	5.2%	9.6%	11.7%	12.6%	11.5%	8.8%	8.3%	9.9%
Very dissatisfied	6.4%	3.6%	2.8%	2.3%	5.7%	5.6%	5.1%	1.9%	4.4%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County level services. (without "don't know")

N=4313

	District								Total
	1	2	3	4	5	6	7	8	

Q3-9. District Attorneys' Office

Very satisfied	10.1%	11.5%	11.7%	10.5%	6.5%	8.8%	7.0%	11.9%	9.3%
Satisfied	24.4%	27.7%	21.5%	28.4%	15.0%	17.0%	17.0%	24.7%	20.8%
Neutral	46.1%	34.4%	40.4%	42.2%	30.2%	49.6%	42.9%	41.3%	40.2%
Dissatisfied	7.8%	9.5%	11.0%	8.8%	14.2%	9.9%	12.0%	6.9%	10.5%
Very dissatisfied	11.7%	17.0%	15.5%	10.1%	34.0%	14.8%	21.1%	15.2%	19.2%

Q3-10. Local Election Process

Very satisfied	15.0%	16.8%	14.5%	17.4%	12.2%	17.4%	13.4%	17.8%	15.2%
Satisfied	38.3%	40.8%	42.4%	39.3%	41.5%	35.2%	37.9%	42.1%	39.7%
Neutral	35.0%	33.2%	29.1%	35.6%	35.4%	37.5%	37.3%	30.3%	34.4%
Dissatisfied	8.0%	5.1%	9.6%	4.8%	7.2%	6.7%	7.3%	5.5%	6.9%
Very dissatisfied	3.6%	4.1%	4.4%	2.9%	3.8%	3.1%	4.0%	4.4%	3.8%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County level services. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q3-11. Customer service provided by Unified Government employees

Very satisfied	7.8%	12.5%	13.7%	12.9%	8.5%	11.8%	7.5%	12.6%	10.6%
Satisfied	33.1%	33.2%	31.8%	32.7%	33.6%	30.3%	30.6%	29.6%	31.9%
Neutral	41.4%	36.7%	35.6%	37.8%	36.3%	36.1%	41.2%	36.8%	37.7%
Dissatisfied	10.3%	10.5%	12.2%	11.7%	13.0%	13.3%	13.4%	13.5%	12.5%
Very dissatisfied	7.5%	7.0%	6.7%	4.9%	8.6%	8.4%	7.3%	7.4%	7.4%

Q3-12. Public Health Department services

Very satisfied	9.6%	10.6%	11.1%	12.0%	7.7%	12.4%	7.6%	10.1%	9.9%
Satisfied	33.6%	36.3%	30.4%	32.6%	27.6%	17.2%	24.6%	26.6%	28.0%
Neutral	46.2%	43.3%	44.3%	45.0%	52.7%	55.6%	55.9%	53.1%	50.3%
Dissatisfied	5.8%	6.1%	9.3%	9.6%	7.1%	10.0%	6.7%	7.2%	7.7%
Very dissatisfied	4.8%	3.7%	4.8%	0.7%	4.9%	4.8%	5.2%	3.0%	4.1%

Q4. County Level Priorities. Which FOUR of the county-level services listed in Question 3 should receive the MOST EMPHASIS for improvement over the next TWO years? (top 4)

N=4313

	District								Total
	1	2	3	4	5	6	7	8	

Q4. Sum of top 4 choices

Services for developmental disabilities	27.7%	25.8%	25.5%	24.9%	21.4%	23.3%	21.8%	24.2%	23.9%
Area Agency on aging services	31.3%	26.4%	30.7%	22.9%	22.4%	26.1%	28.5%	26.8%	26.6%
Senior transportation	26.1%	22.8%	24.1%	22.2%	15.0%	24.7%	22.4%	22.1%	21.8%
3-1-1 Call Center	11.5%	13.5%	14.5%	15.9%	10.9%	13.1%	7.6%	12.3%	12.0%
Treasurer's Office	14.2%	13.7%	9.5%	12.8%	21.6%	13.4%	17.9%	15.2%	15.6%
Motor Vehicle Registration	40.8%	36.0%	38.0%	35.5%	50.7%	46.2%	50.0%	46.8%	44.4%
County Appraiser's Office services	20.3%	19.0%	21.2%	19.3%	32.7%	29.0%	27.6%	21.7%	25.0%
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	25.2%	23.6%	27.8%	23.4%	31.6%	30.2%	25.2%	24.3%	27.0%
District Attorneys' Office	16.4%	18.7%	17.0%	20.5%	32.9%	16.6%	22.2%	16.9%	21.3%
Local Election Process	12.6%	15.7%	16.8%	12.8%	10.9%	11.4%	13.6%	14.5%	13.3%

Q4. County Level Priorities. Which FOUR of the county-level services listed in Question 3 should receive the MOST EMPHASIS for improvement over the next TWO years? (top 4) (cont.)

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q4. Sum of top 4 choices (cont.)

Customer service provided
by
Unified Government
employees

27.3% 30.2% 28.4% 25.6% 26.8% 28.3% 26.6% 29.6% 27.7%

Public Health Department
services

22.7% 28.3% 22.4% 23.2% 16.7% 22.4% 22.2% 18.2% 21.4%

None chosen

22.5% 22.5% 20.5% 25.6% 14.6% 18.6% 17.9% 19.5% 19.5%

Q5. Overall Priorities. Using the lists in Questions 1 and 3, which FOUR items do you think should be the TOP OVERALL PRIORITIES for the Unified Government over the next TWO years? (top 4)

N=4313

	District								Total
	1	2	3	4	5	6	7	8	
<u>Q5. Sum of top 4 choices</u>									
Police services	27.9%	32.4%	29.0%	24.6%	35.5%	30.1%	27.6%	25.8%	29.6%
Fire services	11.3%	11.5%	13.7%	7.5%	19.1%	12.0%	16.1%	12.1%	13.7%
Ambulance services	6.1%	6.6%	6.2%	4.6%	11.8%	7.3%	11.2%	6.5%	8.1%
Maintenance of City streets	37.6%	37.9%	49.0%	39.9%	43.2%	49.0%	39.6%	44.6%	42.9%
Storm water runoff/ management system	8.8%	11.0%	17.0%	9.9%	9.7%	16.8%	11.8%	12.3%	12.1%
Sewer utility system	7.2%	9.1%	10.4%	5.6%	4.5%	5.2%	5.5%	4.8%	6.2%
Trash collection & recycling	16.0%	12.1%	14.9%	14.5%	16.0%	16.1%	11.0%	16.9%	14.8%
Parks & recreation facilities	8.1%	8.2%	9.3%	8.7%	17.7%	11.3%	11.3%	8.7%	11.2%
Parks & recreation programs	5.0%	6.6%	6.4%	6.3%	8.0%	3.9%	4.8%	5.4%	5.9%
Code enforcement	18.2%	22.0%	14.9%	19.6%	12.1%	17.9%	13.3%	17.8%	16.3%
Planning & zoning	7.7%	8.0%	6.0%	7.7%	7.4%	3.4%	6.3%	6.7%	6.6%
Communication with the public	15.3%	14.0%	12.0%	16.4%	9.9%	13.2%	14.5%	12.8%	13.2%

Q5. Overall Priorities. Using the lists in Questions 1 and 3, which FOUR items do you think should be the TOP OVERALL PRIORITIES for the Unified Government over the next TWO years? (top 4) (cont.)

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q5. Sum of top 4 choices (cont.)

Municipal court	4.7%	2.2%	3.9%	2.4%	3.2%	2.7%	3.1%	2.2%	3.1%
Public transportation	8.6%	9.9%	12.4%	9.2%	6.9%	11.3%	9.6%	8.0%	9.3%
Services for developmental disabilities	10.6%	11.8%	9.3%	11.1%	7.1%	7.7%	8.5%	9.3%	9.1%
Area Agency on aging services	13.3%	10.7%	11.8%	9.9%	7.4%	9.1%	10.3%	13.4%	10.4%
Senior transportation	11.0%	4.1%	7.3%	7.7%	4.0%	7.5%	7.5%	7.8%	6.9%
3-1-1 Call Center	4.1%	4.4%	3.9%	3.6%	2.9%	2.9%	1.6%	2.8%	3.1%
Treasurer's Office	6.1%	3.3%	2.9%	2.7%	5.7%	3.6%	6.1%	3.9%	4.5%
Motor Vehicle Registration	19.6%	14.6%	18.0%	14.3%	20.3%	20.0%	26.3%	25.8%	20.5%
County Appraiser's Office services	6.1%	5.5%	5.2%	5.3%	11.5%	10.4%	11.9%	9.1%	8.8%
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	8.3%	7.1%	7.3%	6.8%	10.2%	11.1%	8.8%	9.5%	8.9%

Q5. Overall Priorities. Using the lists in Questions 1 and 3, which FOUR items do you think should be the TOP OVERALL PRIORITIES for the Unified Government over the next TWO years? (top 4) (cont.)

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q5. Sum of top 4 choices (cont.)

District Attorneys' Office	7.0%	12.6%	8.9%	10.1%	19.4%	7.9%	12.5%	8.4%	11.5%
Local Election Process	4.1%	6.9%	7.7%	4.6%	3.1%	2.5%	4.0%	3.9%	4.3%
Customer service provided by Unified Government employees	7.7%	11.8%	8.9%	9.2%	9.5%	9.5%	10.4%	11.7%	9.8%
Public Health Department services	5.9%	9.9%	8.3%	8.9%	4.9%	7.5%	8.4%	5.9%	7.2%
None chosen	23.9%	21.7%	17.6%	26.6%	15.8%	20.2%	18.2%	20.1%	19.8%

Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q6-1. Visibility of police in neighborhoods

Very satisfied	10.9%	21.5%	16.7%	14.9%	15.8%	13.6%	18.7%	14.4%	15.8%
Satisfied	34.2%	32.9%	31.8%	35.9%	35.0%	31.4%	44.0%	36.4%	35.5%
Neutral	26.4%	20.1%	25.0%	23.7%	22.9%	25.3%	19.8%	26.4%	23.6%
Dissatisfied	19.7%	17.0%	18.9%	19.7%	17.7%	20.3%	12.8%	16.7%	17.6%
Very dissatisfied	8.8%	8.5%	7.7%	5.8%	8.6%	9.5%	4.7%	6.1%	7.5%

Q6-2. Visibility of police in neighborhood retail areas

Very satisfied	10.5%	17.4%	14.3%	12.5%	12.7%	9.9%	14.6%	12.8%	13.0%
Satisfied	32.3%	33.9%	32.0%	36.3%	39.8%	30.8%	42.6%	37.5%	36.3%
Neutral	32.5%	25.4%	32.0%	30.7%	26.1%	36.9%	26.3%	27.5%	29.3%
Dissatisfied	18.5%	16.8%	14.5%	16.0%	15.5%	16.2%	12.8%	17.2%	15.7%
Very dissatisfied	6.3%	6.5%	7.1%	4.5%	6.0%	6.3%	3.7%	5.0%	5.6%

Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q6-3. Visibility of Code Enforcement in your neighborhood

Very satisfied	10.3%	10.1%	10.9%	6.8%	4.2%	9.1%	7.4%	8.8%	8.1%
Satisfied	22.5%	28.4%	23.2%	24.5%	23.5%	20.2%	23.1%	22.3%	23.3%
Neutral	33.8%	22.6%	31.2%	37.9%	39.7%	32.4%	41.1%	36.2%	35.2%
Dissatisfied	19.8%	21.4%	19.8%	18.8%	19.9%	20.5%	18.5%	19.9%	19.8%
Very dissatisfied	13.8%	17.4%	15.0%	12.0%	12.6%	17.8%	9.8%	12.8%	13.7%

Q6-4. City's overall efforts to prevent crime

Very satisfied	8.7%	11.1%	11.7%	9.4%	6.4%	7.6%	10.9%	10.0%	9.2%
Satisfied	23.8%	24.9%	23.7%	25.1%	31.4%	25.1%	34.5%	23.9%	27.4%
Neutral	36.7%	28.7%	34.4%	32.5%	32.6%	36.1%	33.5%	36.9%	34.0%
Dissatisfied	22.1%	24.3%	20.4%	25.1%	18.3%	22.0%	14.2%	21.8%	20.4%
Very dissatisfied	8.7%	11.1%	9.8%	7.9%	11.4%	9.2%	6.9%	7.3%	9.1%

Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q6-5. Enforcement of traffic laws

Very satisfied	10.4%	11.3%	13.1%	10.5%	11.1%	9.2%	11.6%	11.1%	11.0%
Satisfied	26.2%	36.9%	29.7%	32.5%	37.7%	32.8%	40.3%	29.1%	33.8%
Neutral	38.5%	29.7%	34.3%	34.4%	30.5%	35.9%	30.0%	36.6%	33.4%
Dissatisfied	16.3%	13.1%	12.9%	16.5%	12.7%	15.8%	11.5%	16.2%	14.1%
Very dissatisfied	8.6%	9.0%	10.1%	6.0%	8.0%	6.3%	6.6%	6.9%	7.6%

Q6-6. How quickly police department personnel respond to emergencies

Very satisfied	15.8%	22.0%	19.5%	19.8%	16.4%	16.4%	21.6%	21.2%	18.9%
Satisfied	31.8%	35.4%	32.8%	34.7%	35.0%	35.0%	38.0%	38.1%	35.3%
Neutral	29.7%	25.5%	24.6%	30.2%	29.0%	28.4%	28.0%	24.3%	27.6%
Dissatisfied	14.5%	9.3%	13.8%	10.2%	10.0%	13.6%	8.1%	11.8%	11.3%
Very dissatisfied	8.2%	7.8%	9.2%	5.1%	9.7%	6.6%	4.2%	4.7%	7.0%

Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")

N=4313

District								Total
1	2	3	4	5	6	7	8	

Q6-7. How quickly fire department responds to fires

Very satisfied	31.9%	39.6%	37.0%	36.6%	33.5%	39.9%	28.5%	38.1%	35.2%
Satisfied	39.2%	41.3%	37.3%	43.4%	43.7%	39.0%	46.0%	40.9%	41.7%
Neutral	25.9%	16.8%	21.4%	18.0%	18.6%	19.6%	20.6%	18.5%	19.9%
Dissatisfied	2.2%	1.3%	2.5%	1.2%	1.7%	0.7%	2.4%	1.6%	1.7%
Very dissatisfied	0.8%	1.0%	1.7%	0.9%	2.6%	0.9%	2.6%	0.9%	1.6%

Q6-8. How quickly fire department responds to medical emergency calls

Very satisfied	35.4%	43.4%	39.4%	38.1%	36.0%	44.1%	31.6%	42.7%	38.4%
Satisfied	41.7%	40.8%	38.9%	43.6%	40.2%	38.6%	47.2%	39.3%	41.3%
Neutral	20.3%	12.8%	18.5%	16.3%	19.5%	15.6%	17.5%	15.6%	17.3%
Dissatisfied	1.8%	2.0%	1.9%	1.4%	1.7%	0.9%	1.9%	1.6%	1.6%
Very dissatisfied	0.8%	1.0%	1.4%	0.6%	2.5%	0.9%	1.7%	0.9%	1.3%

Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")

N=4313

District								Total
1	2	3	4	5	6	7	8	

Q6-9. Quality of animal control in your neighborhood

Very satisfied	6.7%	8.1%	12.9%	9.9%	10.1%	9.4%	9.6%	10.8%	9.8%
Satisfied	22.2%	23.7%	26.4%	21.6%	29.7%	22.7%	31.8%	26.2%	26.2%
Neutral	27.4%	22.2%	29.5%	29.9%	37.2%	30.7%	31.3%	30.0%	30.6%
Dissatisfied	23.2%	21.3%	15.8%	21.6%	13.8%	17.5%	16.8%	17.7%	17.9%
Very dissatisfied	20.4%	24.9%	15.3%	16.9%	9.2%	19.7%	10.4%	15.4%	15.6%

Q7. Which THREE of the public safety services listed in Question 6 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years? (top 3)

N=4313

	District								Total
	1	2	3	4	5	6	7	8	
<u>Q7. Sum of top 3 choices</u>									
Visibility of police in neighborhoods	44.1%	44.2%	48.1%	41.3%	46.4%	49.4%	39.6%	45.7%	44.9%
Visibility of police in neighborhood retail areas	28.2%	24.7%	22.6%	22.9%	35.6%	29.3%	31.5%	28.8%	29.0%
Visibility of Code Enforcement in your neighborhood	27.0%	28.6%	28.4%	29.5%	23.3%	29.7%	23.7%	26.2%	26.5%
City's overall efforts to prevent crime	40.5%	47.5%	45.6%	44.2%	51.2%	44.2%	44.2%	45.0%	45.7%
Enforcement of traffic laws	24.1%	17.6%	18.9%	22.7%	17.5%	18.2%	18.1%	24.0%	19.8%
How quickly police department personnel respond to emergencies	21.8%	19.2%	24.9%	17.6%	24.9%	24.2%	19.6%	19.5%	21.8%
How quickly fire department responds to fires	5.9%	8.8%	8.1%	4.8%	8.4%	7.0%	11.2%	6.5%	7.8%
How quickly fire department responds to medical emergency calls	6.8%	5.5%	7.7%	4.8%	11.2%	7.2%	10.6%	7.2%	8.1%

Q7. Which THREE of the public safety services listed in Question 6 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years? (top 3)

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q7. Sum of top 3 choices (cont.)

Quality of animal control in your neighborhood	34.5%	37.4%	25.5%	33.6%	16.5%	31.3%	26.0%	30.5%	27.9%
None chosen	17.8%	16.2%	17.6%	21.5%	14.6%	14.3%	17.6%	16.0%	16.7%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q8-1. Maintenance of major City streets

Very satisfied	8.6%	8.5%	7.1%	7.5%	7.5%	6.6%	7.8%	8.1%	7.7%
Satisfied	32.0%	41.6%	32.5%	32.8%	36.1%	31.8%	37.8%	32.2%	34.6%
Neutral	28.3%	22.2%	21.9%	26.6%	22.7%	26.7%	22.8%	24.4%	24.3%
Dissatisfied	22.7%	17.7%	24.3%	25.1%	23.6%	23.9%	22.5%	24.6%	23.2%
Very dissatisfied	8.4%	10.0%	14.3%	8.0%	10.0%	11.1%	9.2%	10.7%	10.2%

Q8-2. Maintenance of streets in your neighborhood

Very satisfied	6.5%	7.3%	5.2%	5.0%	6.8%	6.5%	8.1%	6.9%	6.6%
Satisfied	21.6%	27.7%	19.8%	28.6%	26.9%	22.4%	28.8%	20.8%	24.7%
Neutral	23.2%	24.9%	21.6%	22.9%	22.1%	20.0%	22.0%	23.0%	22.3%
Dissatisfied	32.0%	23.7%	29.2%	30.4%	27.6%	29.1%	27.3%	31.5%	28.8%
Very dissatisfied	16.7%	16.4%	24.2%	13.1%	16.6%	21.9%	13.9%	17.8%	17.5%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=4313

District								Total
1	2	3	4	5	6	7	8	

Q8-3. Maintenance of alleys in your neighborhood

Very satisfied	6.9%	5.1%	4.2%	4.4%	4.6%	6.1%	6.1%	6.6%	5.4%
Satisfied	10.2%	8.4%	13.0%	13.8%	13.9%	12.9%	13.7%	13.3%	12.5%
Neutral	41.2%	18.9%	35.5%	30.4%	54.0%	46.3%	49.3%	52.4%	41.1%
Dissatisfied	20.1%	30.8%	24.4%	28.5%	14.7%	17.7%	16.9%	16.6%	21.1%
Very dissatisfied	21.5%	36.8%	22.9%	22.9%	12.9%	17.0%	14.0%	11.1%	19.8%

Q8-4. Maintenance of sidewalks in your neighborhood

Very satisfied	7.3%	6.0%	5.2%	3.7%	4.6%	7.0%	5.9%	7.2%	5.8%
Satisfied	13.5%	14.3%	14.9%	18.7%	19.9%	13.8%	20.9%	17.1%	17.0%
Neutral	32.5%	24.1%	23.9%	30.7%	33.3%	31.2%	33.9%	36.1%	31.0%
Dissatisfied	20.8%	30.1%	27.2%	23.6%	21.3%	22.9%	23.9%	19.8%	23.5%
Very dissatisfied	26.0%	25.5%	28.8%	23.3%	21.0%	25.2%	15.4%	19.8%	22.7%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q8-5. Maintenance of curbs in your neighborhood

Very satisfied	6.6%	7.2%	5.5%	4.3%	5.0%	8.2%	5.9%	6.7%	6.1%
Satisfied	14.6%	20.1%	16.4%	18.6%	21.5%	18.5%	26.4%	21.8%	20.2%
Neutral	30.7%	27.2%	28.6%	28.6%	32.3%	28.5%	37.0%	31.5%	31.0%
Dissatisfied	24.6%	26.1%	21.9%	27.8%	20.6%	20.3%	17.2%	22.1%	22.1%
Very dissatisfied	23.5%	19.5%	27.6%	20.5%	20.6%	24.4%	13.5%	17.9%	20.7%

Q8-6. Maintenance of street signs/traffic signals

Very satisfied	13.3%	14.7%	10.2%	11.0%	10.4%	11.9%	10.5%	11.7%	11.5%
Satisfied	37.9%	45.6%	40.7%	41.6%	44.0%	41.4%	45.0%	40.3%	42.3%
Neutral	32.6%	22.9%	31.0%	32.4%	34.0%	34.4%	33.4%	35.4%	32.5%
Dissatisfied	10.4%	9.1%	10.2%	10.7%	7.0%	6.0%	7.2%	8.3%	8.3%
Very dissatisfied	5.8%	7.6%	8.0%	4.3%	4.7%	6.4%	3.9%	4.3%	5.4%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q8-7. Maintenance of downtown parking lots

Very satisfied	8.5%	11.1%	7.0%	8.1%	4.3%	7.3%	6.3%	8.9%	7.3%
Satisfied	21.5%	34.0%	24.9%	27.4%	20.7%	20.1%	22.9%	19.7%	23.4%
Neutral	44.0%	36.7%	43.7%	45.2%	43.4%	48.4%	38.6%	46.0%	43.1%
Dissatisfied	18.4%	10.8%	13.2%	11.5%	18.4%	17.4%	20.4%	16.6%	16.4%
Very dissatisfied	7.6%	7.4%	11.1%	7.8%	13.1%	6.8%	11.8%	8.9%	9.7%

Q8-8. Overall appearance of downtown including lighting, landscaping & planter boxes

Very satisfied	8.9%	11.5%	8.2%	8.1%	4.3%	8.2%	8.9%	9.6%	8.1%
Satisfied	29.5%	34.9%	30.8%	30.8%	26.6%	25.8%	28.3%	29.2%	29.1%
Neutral	42.4%	32.2%	39.5%	41.1%	42.2%	47.5%	40.3%	41.9%	41.1%
Dissatisfied	13.2%	14.2%	13.3%	13.8%	15.2%	11.8%	15.9%	13.2%	14.0%
Very dissatisfied	6.1%	7.1%	8.2%	6.2%	11.7%	6.7%	6.6%	6.1%	7.7%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q8-9. Maintenance of City buildings

Very satisfied	7.8%	14.8%	7.8%	8.5%	4.3%	7.2%	6.3%	8.7%	7.6%
Satisfied	33.0%	37.3%	33.1%	36.3%	29.1%	30.8%	31.2%	31.1%	32.2%
Neutral	42.1%	35.2%	40.6%	39.9%	40.2%	44.2%	41.9%	43.1%	41.0%
Dissatisfied	10.8%	7.9%	11.8%	10.5%	14.2%	11.4%	14.5%	11.5%	12.0%
Very dissatisfied	6.4%	4.8%	6.7%	4.8%	12.1%	6.3%	6.1%	5.6%	7.1%

Q8-10. Snow removal on major City streets

Very satisfied	13.0%	20.3%	17.0%	17.4%	16.6%	14.3%	13.5%	15.8%	15.8%
Satisfied	46.8%	44.6%	42.9%	42.3%	48.3%	39.0%	42.6%	44.4%	44.1%
Neutral	21.5%	17.1%	21.4%	23.2%	18.9%	24.0%	23.0%	20.1%	21.1%
Dissatisfied	11.1%	12.9%	11.1%	10.8%	8.1%	13.7%	14.1%	14.2%	11.8%
Very dissatisfied	7.6%	5.1%	7.6%	6.3%	8.1%	9.0%	6.8%	5.5%	7.1%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q8-11. Snow removal on neighborhood streets

Very satisfied	7.2%	11.6%	10.2%	9.3%	11.4%	8.3%	10.2%	9.7%	9.9%
Satisfied	27.3%	31.2%	26.8%	26.4%	33.3%	23.1%	29.4%	27.2%	28.4%
Neutral	22.8%	17.0%	19.5%	21.7%	21.2%	19.8%	24.1%	18.7%	20.8%
Dissatisfied	25.4%	24.4%	23.2%	27.7%	20.9%	26.9%	22.4%	26.3%	24.2%
Very dissatisfied	17.2%	15.9%	20.3%	14.9%	13.2%	21.9%	13.9%	18.1%	16.7%

Q8-12. Overall cleanliness of streets & other public areas

Very satisfied	5.5%	7.1%	4.8%	5.7%	4.8%	5.3%	6.8%	7.2%	5.8%
Satisfied	24.9%	24.1%	23.5%	23.7%	30.2%	26.0%	35.5%	24.6%	27.3%
Neutral	34.2%	28.3%	31.6%	31.1%	30.9%	32.7%	31.1%	35.6%	32.0%
Dissatisfied	23.0%	26.9%	24.3%	24.9%	22.9%	24.1%	17.6%	21.7%	22.8%
Very dissatisfied	12.4%	13.6%	15.8%	14.7%	11.2%	11.8%	9.0%	11.0%	12.1%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q8-13. Maintenance of stormwater drainage system in your neighborhood

Very satisfied	6.7%	10.2%	7.6%	5.7%	8.7%	7.7%	9.4%	8.8%	8.2%
Satisfied	26.4%	32.1%	26.6%	30.3%	33.4%	22.1%	30.4%	25.4%	28.6%
Neutral	37.1%	32.4%	33.4%	36.2%	35.2%	34.1%	38.9%	38.5%	35.9%
Dissatisfied	17.1%	16.0%	17.6%	20.3%	13.5%	19.3%	12.7%	15.4%	16.1%
Very dissatisfied	12.8%	9.3%	14.9%	7.6%	9.3%	16.7%	8.5%	11.8%	11.2%

Q9. Which THREE of the maintenance services listed in Question 8 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)

N=4313

	District								Total
	1	2	3	4	5	6	7	8	
<u>Q9. Sum of top 3 choices</u>									
Maintenance of major City streets	28.6%	22.0%	28.6%	24.4%	37.1%	27.5%	33.6%	34.2%	30.6%
Maintenance of streets in your neighborhood	44.4%	34.3%	50.2%	40.6%	40.4%	50.4%	42.4%	44.8%	43.6%
Maintenance of alleys in your neighborhood	9.9%	40.1%	8.5%	17.6%	3.7%	6.4%	6.7%	4.5%	10.2%
Maintenance of sidewalks in your neighborhood	22.7%	31.3%	34.6%	23.9%	22.3%	21.5%	17.0%	17.3%	23.1%
Maintenance of curbs in your neighborhood	12.8%	15.1%	18.9%	21.5%	15.9%	17.0%	10.1%	10.6%	15.0%
Maintenance of street signs/ traffic signals	7.0%	7.4%	5.0%	5.8%	7.2%	5.5%	6.7%	8.0%	6.6%
Maintenance of downtown parking lots	5.4%	4.1%	3.1%	3.6%	6.3%	4.7%	11.0%	7.6%	6.1%
Overall appearance of downtown including lighting, landscaping & planter boxes	8.8%	13.2%	7.1%	10.9%	13.9%	8.2%	14.9%	8.4%	11.0%

Q9. Which THREE of the maintenance services listed in Question 8 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3) (cont.)

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q9. Sum of top 3 choices (cont.)

Maintenance of City buildings	5.6%	5.2%	5.8%	5.3%	13.5%	5.7%	12.8%	5.8%	8.3%
Snow removal on major City streets	13.5%	10.2%	11.8%	10.4%	13.5%	16.5%	15.2%	17.1%	13.8%
Snow removal on neighborhood streets	35.6%	26.1%	33.6%	30.9%	31.4%	41.7%	29.9%	40.1%	33.8%
Overall cleanliness of streets & other public areas	27.3%	19.2%	22.2%	21.5%	25.5%	24.2%	20.9%	25.1%	23.5%
Maintenance of stormwater drainage system in your neighborhood	14.9%	14.6%	15.6%	11.8%	13.1%	19.1%	12.7%	14.7%	14.5%
None chosen	16.4%	14.0%	14.1%	20.8%	12.9%	13.1%	16.6%	14.7%	15.1%

Q10. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q10-1. Maintenance of parks & equipment

Very satisfied	9.6%	13.0%	11.1%	9.8%	9.5%	11.9%	12.3%	10.5%	10.9%
Satisfied	33.1%	39.4%	35.9%	36.1%	39.5%	36.6%	37.8%	40.6%	37.6%
Neutral	39.8%	30.1%	35.9%	35.8%	30.1%	37.5%	34.5%	31.5%	34.1%
Dissatisfied	13.1%	14.7%	12.0%	13.3%	13.7%	9.2%	11.7%	13.4%	12.6%
Very dissatisfied	4.4%	2.7%	5.1%	5.0%	7.2%	4.8%	3.7%	3.9%	4.9%

Q10-2. Number of walking & biking trails

Very satisfied	6.5%	8.4%	7.8%	5.8%	5.5%	8.5%	8.8%	8.1%	7.3%
Satisfied	21.8%	29.6%	23.4%	22.1%	20.6%	27.1%	28.8%	25.2%	24.6%
Neutral	39.5%	31.3%	31.5%	35.3%	26.3%	34.7%	30.3%	33.8%	32.1%
Dissatisfied	21.2%	22.2%	26.2%	23.3%	28.6%	21.5%	21.9%	21.1%	23.6%
Very dissatisfied	11.0%	8.4%	11.1%	13.5%	19.0%	8.3%	10.3%	11.8%	12.3%

Q10. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q10-3. Number of parks

Very satisfied	9.3%	10.5%	9.7%	10.4%	7.9%	11.1%	9.9%	11.2%	9.8%
Satisfied	29.0%	40.7%	35.1%	33.4%	30.5%	35.0%	39.1%	35.5%	34.5%
Neutral	38.5%	30.8%	31.9%	36.1%	29.2%	37.0%	30.7%	36.2%	33.3%
Dissatisfied	16.7%	14.8%	17.7%	14.5%	18.2%	12.4%	14.5%	11.2%	15.2%
Very dissatisfied	6.6%	3.3%	5.6%	5.6%	14.1%	4.6%	5.8%	5.8%	7.2%

Q10-4. Community centers

Very satisfied	6.4%	9.4%	8.6%	4.5%	4.9%	9.5%	8.4%	9.2%	7.4%
Satisfied	22.0%	32.3%	28.0%	25.3%	22.2%	33.5%	30.4%	26.6%	27.2%
Neutral	38.4%	36.5%	34.2%	40.4%	37.9%	37.8%	40.4%	39.6%	38.3%
Dissatisfied	23.7%	18.1%	19.8%	19.3%	19.9%	12.9%	15.5%	15.5%	17.9%
Very dissatisfied	9.5%	3.8%	9.4%	10.5%	15.1%	6.3%	5.3%	9.2%	9.2%

Q10. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q10-5. Number of outdoor athletic fields

Very satisfied	6.4%	9.3%	9.0%	6.2%	6.7%	9.4%	8.7%	10.0%	8.1%
Satisfied	24.8%	32.6%	26.9%	25.6%	25.8%	31.0%	34.4%	30.2%	28.9%
Neutral	45.2%	37.0%	42.6%	42.2%	36.7%	44.0%	37.8%	38.7%	40.1%
Dissatisfied	17.5%	15.6%	16.0%	17.9%	16.4%	10.6%	14.7%	13.5%	15.2%
Very dissatisfied	6.1%	5.6%	5.6%	8.1%	14.4%	5.0%	4.4%	7.7%	7.7%

Q10-6. Sunflower Hills Golf Course

Very satisfied	8.9%	18.7%	13.1%	9.5%	11.8%	11.2%	15.3%	14.3%	12.8%
Satisfied	28.9%	31.8%	21.3%	28.5%	35.4%	26.6%	32.3%	32.4%	30.5%
Neutral	52.0%	40.9%	57.5%	51.7%	44.2%	56.6%	45.6%	46.1%	48.6%
Dissatisfied	6.1%	5.6%	3.6%	6.2%	4.9%	1.9%	4.0%	4.1%	4.5%
Very dissatisfied	4.1%	3.0%	4.5%	4.1%	3.7%	3.7%	2.8%	3.1%	3.6%

Q10. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=4313

District								Total
1	2	3	4	5	6	7	8	

Q10-7. Swimming pool & spray parks

Very satisfied	5.7%	6.5%	5.2%	5.5%	2.7%	8.7%	8.7%	6.1%	6.0%
Satisfied	14.8%	18.1%	13.8%	17.9%	10.6%	17.5%	24.2%	16.4%	16.4%
Neutral	34.7%	30.4%	32.8%	37.1%	25.6%	36.8%	36.6%	31.6%	32.7%
Dissatisfied	27.2%	28.5%	26.2%	23.1%	28.9%	22.4%	16.1%	27.1%	24.8%
Very dissatisfied	17.5%	16.5%	22.1%	16.3%	32.3%	14.7%	14.4%	18.8%	20.2%

Q10-8. Youth recreation programs

Very satisfied	5.0%	9.9%	5.8%	5.1%	3.1%	9.6%	6.5%	7.5%	6.2%
Satisfied	17.6%	20.2%	17.8%	18.1%	11.9%	22.6%	23.7%	19.1%	18.5%
Neutral	40.9%	35.9%	40.0%	40.9%	41.4%	41.6%	40.4%	35.8%	39.9%
Dissatisfied	22.9%	24.2%	20.7%	21.0%	22.2%	16.8%	19.4%	22.7%	21.1%
Very dissatisfied	13.6%	9.9%	15.6%	14.9%	21.3%	9.4%	10.0%	14.9%	14.3%

Q10. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q10-9. Adult recreation programs

Very satisfied	5.7%	10.6%	6.6%	4.3%	3.3%	7.9%	5.8%	6.7%	6.0%
Satisfied	16.7%	19.1%	14.3%	20.3%	12.7%	20.6%	19.6%	17.1%	17.2%
Neutral	39.8%	39.0%	43.7%	39.5%	43.7%	45.5%	45.8%	38.4%	42.3%
Dissatisfied	24.4%	23.3%	19.9%	24.2%	20.5%	16.1%	18.2%	23.5%	20.9%
Very dissatisfied	13.4%	8.1%	15.4%	11.7%	19.9%	9.9%	10.5%	14.3%	13.5%

Q10-10. Programs for seniors

Very satisfied	6.7%	10.0%	7.0%	5.1%	3.1%	7.1%	6.3%	6.5%	6.1%
Satisfied	16.8%	17.2%	14.0%	18.8%	14.5%	16.9%	20.0%	18.8%	17.1%
Neutral	40.0%	44.0%	47.5%	45.1%	45.7%	47.5%	46.8%	38.8%	44.6%
Dissatisfied	24.6%	17.2%	18.3%	18.0%	19.2%	19.3%	17.0%	22.5%	19.5%
Very dissatisfied	11.9%	11.5%	13.2%	12.9%	17.6%	9.2%	9.9%	13.5%	12.7%

Q10. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q10-11. Skateboard parks

Very satisfied	9.2%	10.9%	7.6%	4.7%	4.1%	8.8%	7.7%	8.2%	7.3%
Satisfied	12.7%	18.4%	20.5%	17.7%	17.0%	23.2%	19.0%	16.1%	18.1%
Neutral	49.4%	45.8%	53.8%	56.0%	53.7%	55.6%	55.2%	56.3%	53.6%
Dissatisfied	17.1%	17.9%	11.4%	12.5%	13.1%	7.5%	9.9%	11.1%	12.2%
Very dissatisfied	11.6%	7.0%	6.8%	9.1%	12.1%	4.9%	8.2%	8.2%	8.7%

Q10-12. Tennis courts

Very satisfied	7.8%	9.5%	6.0%	4.9%	3.3%	6.4%	6.0%	6.6%	6.0%
Satisfied	13.3%	16.5%	17.7%	18.9%	13.8%	17.1%	18.8%	16.9%	16.5%
Neutral	49.6%	50.0%	54.1%	53.5%	50.6%	52.5%	55.1%	57.1%	52.9%
Dissatisfied	18.5%	16.5%	15.4%	12.8%	20.0%	13.7%	11.7%	11.6%	15.2%
Very dissatisfied	10.7%	7.5%	6.8%	9.9%	12.3%	10.4%	8.4%	7.6%	9.5%

Q10. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q10-13. Futsal courts

Very satisfied	8.2%	11.7%	6.7%	6.9%	5.3%	7.5%	9.3%	8.7%	7.8%
Satisfied	14.5%	18.9%	15.3%	22.2%	16.1%	16.8%	13.3%	16.9%	16.5%
Neutral	58.6%	51.1%	65.1%	56.9%	56.2%	65.9%	65.4%	60.2%	60.0%
Dissatisfied	10.5%	12.2%	8.1%	9.3%	10.8%	4.0%	6.0%	9.1%	8.7%
Very dissatisfied	8.2%	6.1%	4.8%	4.6%	11.6%	5.8%	6.0%	5.2%	7.0%

Q10-14. Ease of registering for recreation programs

Very satisfied	7.0%	11.1%	7.7%	5.5%	2.3%	9.7%	7.7%	7.0%	6.8%
Satisfied	15.9%	19.2%	19.7%	24.6%	21.7%	26.8%	23.5%	24.7%	22.3%
Neutral	51.2%	43.4%	52.8%	47.5%	52.8%	49.8%	51.7%	48.1%	50.2%
Dissatisfied	15.9%	17.2%	11.2%	11.9%	13.3%	7.8%	11.9%	11.8%	12.4%
Very dissatisfied	10.1%	9.1%	8.6%	10.6%	9.9%	5.9%	5.2%	8.4%	8.4%

Q10. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q10-15. Fees charged for recreation programs

Very satisfied	7.6%	9.0%	8.8%	5.0%	4.8%	9.2%	7.8%	6.9%	7.2%
Satisfied	16.3%	19.6%	18.3%	21.5%	21.3%	27.2%	23.0%	20.4%	21.3%
Neutral	51.3%	46.7%	50.0%	45.0%	52.7%	43.2%	48.9%	48.8%	48.7%
Dissatisfied	13.7%	13.6%	10.8%	17.4%	10.9%	12.7%	12.8%	13.8%	13.0%
Very dissatisfied	11.0%	11.1%	12.1%	11.2%	10.3%	7.7%	7.5%	10.0%	9.9%

Q11. Which THREE of the Parks and Recreation items listed in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q11. Sum of top 3 choices

Maintenance of parks & equipment	26.4%	29.4%	32.4%	23.9%	31.4%	33.3%	32.1%	26.6%	29.8%
Number of walking & biking trails	26.8%	32.4%	30.1%	26.1%	35.9%	30.1%	30.4%	23.8%	30.0%
Number of parks	14.0%	15.7%	16.6%	11.1%	21.7%	15.9%	14.9%	10.6%	15.6%
Community centers	22.5%	19.8%	24.5%	21.0%	20.9%	18.6%	17.6%	18.8%	20.3%
Number of outdoor athletic fields	5.6%	6.9%	5.0%	7.5%	8.9%	7.2%	7.0%	6.9%	7.0%
Sunflower Hills Golf Course	2.5%	4.4%	0.4%	1.9%	4.4%	2.3%	3.0%	2.4%	2.8%
Swimming pool & spray parks	26.8%	25.0%	19.3%	22.5%	29.9%	25.8%	21.8%	26.2%	25.0%
Youth recreation programs	20.7%	15.1%	21.2%	25.8%	20.3%	18.2%	19.3%	22.1%	20.3%
Adult recreation programs	18.9%	13.2%	12.4%	18.8%	10.5%	12.5%	15.4%	19.1%	14.7%
Programs for seniors	20.0%	13.7%	14.1%	17.6%	13.4%	15.4%	16.4%	19.0%	16.0%
Skateboard parks	2.7%	6.3%	1.5%	2.9%	2.1%	2.5%	3.3%	2.2%	2.8%
Tennis courts	3.6%	4.4%	2.5%	2.9%	2.5%	3.8%	2.8%	3.2%	3.1%

Q11. Which THREE of the Parks and Recreation items listed in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3) (cont.)

N=4313

	District								Total
	1	2	3	4	5	6	7	8	

Q11. Sum of top 3 choices (cont.)

Futsal courts	0.7%	1.1%	1.2%	0.7%	1.2%	0.9%	1.2%	1.3%	1.1%
Ease of registering for recreation programs	6.3%	5.8%	6.6%	5.8%	5.1%	3.8%	4.6%	4.5%	5.2%
Fees charged for recreation programs	10.4%	10.2%	6.8%	8.7%	6.7%	13.2%	10.1%	10.8%	9.5%
None chosen	25.5%	28.3%	30.9%	30.4%	23.3%	25.9%	28.8%	29.0%	27.4%

Q12. Which of the following do you use to get information about the Unified Government?

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q12. What do you use to get information about Unified Government

UGTV (Google Ch 41, Spectrum Ch 2)	20.9%	20.6%	14.1%	23.4%	16.9%	16.6%	14.2%	24.5%	18.4%
The Citizen newsletter	45.0%	39.8%	47.7%	42.8%	39.8%	40.1%	38.2%	45.5%	42.0%
ENews Source	8.6%	9.9%	8.1%	13.3%	11.9%	9.3%	7.9%	9.7%	9.9%
UG Website	22.7%	22.8%	27.2%	26.3%	36.0%	29.2%	27.9%	28.8%	28.6%
Social media—Facebook, Twitter, YouTube	32.2%	34.1%	37.3%	34.1%	48.1%	38.6%	44.6%	31.6%	38.9%
Nextdoor	16.9%	26.4%	28.6%	21.3%	28.7%	28.3%	26.9%	21.4%	25.3%
UG public meetings	11.0%	8.2%	7.3%	13.0%	10.0%	5.4%	5.7%	6.3%	8.2%
Local television	59.5%	52.2%	49.2%	59.7%	46.6%	54.7%	47.3%	58.6%	52.6%
Local newspapers	20.3%	26.9%	21.8%	22.7%	15.7%	19.0%	14.9%	18.4%	19.1%
Neighborhood meetings	17.1%	19.5%	15.4%	15.7%	9.1%	10.4%	6.3%	9.9%	12.0%
Other	5.4%	8.0%	8.3%	6.0%	4.2%	5.9%	7.2%	6.9%	6.3%

Q13. Which TWO of the methods listed in Question 12 are your PREFERRED ways of getting information about the Unified Government? (top 2)

N=4313

	District								Total
	1	2	3	4	5	6	7	8	

Q13. Sum of top 2 choices

UGTV (Google Ch 41, Spectrum Ch 2)	12.2%	11.0%	8.3%	13.0%	9.6%	10.7%	8.2%	12.5%	10.5%
The Citizen newsletter	32.0%	27.5%	32.6%	22.7%	25.7%	27.0%	26.4%	29.6%	27.7%
ENews Source	5.2%	7.4%	5.4%	5.3%	9.5%	7.0%	5.8%	6.9%	6.8%
UG Website	13.1%	13.7%	17.4%	15.2%	23.2%	20.6%	20.0%	18.4%	18.5%
Social media-Facebook, Twitter, YouTube	17.8%	21.4%	25.1%	19.8%	37.8%	26.5%	31.9%	23.6%	27.1%
Nextdoor	6.8%	13.2%	14.7%	8.7%	12.9%	12.9%	13.4%	8.7%	11.7%
UG public meetings	5.6%	3.3%	1.9%	4.8%	2.3%	1.8%	1.6%	1.9%	2.7%
Local television	34.9%	27.7%	28.4%	30.4%	29.7%	30.6%	30.1%	35.5%	30.9%
Local newspapers	9.2%	12.9%	8.7%	10.6%	6.1%	8.8%	6.4%	8.2%	8.4%
Neighborhood meetings	9.5%	9.3%	6.8%	8.9%	3.3%	4.8%	2.1%	4.1%	5.5%
Other	4.1%	5.5%	5.0%	4.6%	2.7%	4.3%	3.9%	4.1%	4.1%
None chosen	20.9%	17.9%	17.6%	25.1%	14.1%	19.1%	19.4%	18.6%	18.6%

Q14. The Unified Government uses social media to communicate information to the public. Please indicate whether you have used each of the following Unified Government social media resources. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q14-1. Facebook

Yes	41.0%	46.3%	44.6%	48.3%	60.2%	54.6%	55.4%	48.3%	51.4%
No	59.0%	53.7%	55.4%	51.7%	39.8%	45.4%	44.6%	51.7%	48.6%

Q14-2. Twitter

Yes	8.7%	10.9%	13.8%	11.5%	16.9%	12.4%	12.1%	10.3%	12.6%
No	91.3%	89.1%	86.2%	88.5%	83.1%	87.6%	87.9%	89.7%	87.4%

Q14-3. Instagram

Yes	9.6%	8.4%	11.7%	12.8%	11.1%	8.0%	10.5%	7.8%	10.1%
No	90.4%	91.6%	88.3%	87.2%	88.9%	92.0%	89.5%	92.2%	89.9%

Q14-4. Nextdoor

Yes	29.3%	39.9%	38.3%	36.8%	43.3%	41.8%	38.3%	31.9%	38.2%
No	70.7%	60.1%	61.7%	63.2%	56.7%	58.2%	61.7%	68.1%	61.8%

Q14. The Unified Government uses social media to communicate information to the public. Please indicate whether you have used each of the following Unified Government social media resources. (without "don't know")

N=4313

District								Total
1	2	3	4	5	6	7	8	

Q14-5. YouTube

Yes	17.1%	20.1%	16.8%	26.3%	22.3%	18.8%	16.9%	18.8%	19.6%
No	82.9%	79.9%	83.2%	73.7%	77.7%	81.2%	83.1%	81.2%	80.4%

Q14a. If you have used ANY of the Unified Government's social media services listed in Question 14, please indicate whether you agree with the following statement: "The information I receive from the Unified Government social media keeps me informed about what is happening in Wyandotte County." (without "don't know")

N=2446

District								Total
1	2	3	4	5	6	7	8	

Q14a. Please indicate whether you agree with following statement

Agree	69.4%	73.4%	72.1%	77.6%	66.5%	72.6%	73.4%	70.6%	71.2%
Disagree	30.6%	26.6%	27.9%	22.4%	33.5%	27.4%	26.6%	29.4%	28.8%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the following aspects of communication and digital services provided by the Unified Government using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q15-1. Availability of information about Unified Govt. programs & services

Very satisfied	8.6%	8.3%	9.1%	7.1%	4.3%	7.5%	4.7%	6.7%	6.6%
Satisfied	24.9%	29.1%	25.3%	33.0%	28.6%	29.2%	25.9%	27.2%	27.8%
Neutral	40.6%	40.1%	36.1%	36.2%	37.7%	36.5%	42.7%	40.5%	38.8%
Dissatisfied	21.2%	16.3%	20.7%	18.8%	21.5%	19.6%	20.1%	18.3%	19.8%
Very dissatisfied	4.6%	6.2%	8.8%	4.9%	7.9%	7.2%	6.6%	7.4%	6.9%

Q15-2. Efforts to keep you informed about local issues

Very satisfied	6.7%	10.0%	8.3%	6.0%	4.1%	6.8%	6.0%	8.2%	6.7%
Satisfied	26.4%	28.0%	25.5%	33.5%	26.1%	26.1%	25.0%	25.3%	26.7%
Neutral	39.4%	35.3%	32.8%	32.6%	37.8%	36.5%	37.7%	39.8%	36.8%
Dissatisfied	22.3%	20.7%	24.5%	21.8%	23.7%	23.4%	22.1%	19.3%	22.4%
Very dissatisfied	5.2%	6.0%	8.9%	6.0%	8.3%	7.3%	9.1%	7.5%	7.5%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the following aspects of communication and digital services provided by the Unified Government using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=4313

District								Total
1	2	3	4	5	6	7	8	

Q15-3. Level of public involvement in local decision making

Very satisfied	6.3%	5.7%	5.7%	3.9%	3.0%	5.0%	3.4%	6.2%	4.6%
Satisfied	14.2%	17.8%	13.4%	22.1%	13.5%	15.3%	16.0%	14.2%	15.5%
Neutral	44.0%	44.5%	37.8%	43.5%	38.0%	38.9%	39.5%	42.2%	40.5%
Dissatisfied	27.4%	20.3%	28.3%	22.4%	29.7%	26.9%	27.8%	25.1%	26.6%
Very dissatisfied	8.2%	11.7%	14.9%	8.1%	15.9%	13.8%	13.3%	12.2%	12.8%

Q15-4. Unified Government's website

Very satisfied	9.8%	12.2%	8.0%	9.2%	4.6%	7.6%	7.0%	10.2%	8.0%
Satisfied	28.1%	32.9%	26.9%	34.4%	30.7%	32.0%	33.9%	30.9%	31.2%
Neutral	48.1%	41.2%	44.6%	43.9%	46.1%	41.1%	44.0%	42.2%	44.1%
Dissatisfied	9.8%	11.4%	13.8%	7.8%	13.0%	13.0%	9.7%	13.0%	11.6%
Very dissatisfied	4.1%	2.4%	6.7%	4.8%	5.6%	6.3%	5.4%	3.7%	5.1%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the following aspects of communication and digital services provided by the Unified Government using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=4313

District								Total
1	2	3	4	5	6	7	8	

Q15-5. Unified Government's newsletter

Very satisfied	13.6%	14.5%	13.1%	10.2%	7.9%	11.1%	8.4%	10.0%	10.6%
Satisfied	38.3%	36.1%	37.8%	42.6%	38.6%	38.6%	38.1%	42.9%	39.1%
Neutral	38.0%	37.2%	37.2%	36.0%	41.7%	39.1%	42.1%	36.7%	39.0%
Dissatisfied	6.8%	8.2%	8.1%	9.2%	7.8%	6.6%	7.3%	7.3%	7.6%
Very dissatisfied	3.2%	4.1%	3.8%	2.0%	4.0%	4.5%	4.0%	3.2%	3.7%

Q15-6. Unified Government's social media

Very satisfied	9.0%	12.4%	8.2%	6.9%	3.6%	7.5%	5.9%	8.2%	7.1%
Satisfied	24.5%	29.2%	25.0%	35.1%	30.6%	25.3%	26.7%	28.4%	28.2%
Neutral	53.1%	44.7%	49.6%	49.4%	51.6%	48.5%	52.8%	50.5%	50.4%
Dissatisfied	9.8%	9.3%	13.2%	6.6%	9.7%	11.7%	8.9%	9.1%	9.8%
Very dissatisfied	3.7%	4.4%	3.9%	1.9%	4.4%	6.9%	5.7%	3.8%	4.5%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the following aspects of communication and digital services provided by the Unified Government using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=4313

District								Total
1	2	3	4	5	6	7	8	

Q15-7. myWyco app–property taxes

Very satisfied	11.8%	14.9%	10.3%	11.2%	7.1%	9.1%	9.1%	8.8%	9.7%
Satisfied	25.1%	28.1%	24.5%	27.6%	26.4%	22.9%	20.4%	25.7%	24.9%
Neutral	35.8%	39.5%	41.0%	38.1%	31.9%	37.1%	37.9%	37.6%	36.8%
Dissatisfied	17.7%	10.5%	11.4%	15.3%	14.7%	13.0%	15.3%	14.4%	14.2%
Very dissatisfied	9.6%	7.0%	12.8%	7.8%	19.9%	17.8%	17.2%	13.5%	14.4%

Q15-8. myWyco app-3-1-1 service requests

Very satisfied	12.8%	16.5%	11.1%	12.1%	6.2%	8.9%	7.8%	9.1%	9.9%
Satisfied	24.3%	27.4%	26.0%	27.6%	22.6%	25.9%	21.9%	28.4%	25.2%
Neutral	46.4%	42.9%	46.0%	45.1%	53.8%	47.4%	53.3%	47.7%	48.6%
Dissatisfied	10.6%	6.6%	7.2%	10.9%	10.5%	10.2%	9.5%	8.1%	9.4%
Very dissatisfied	6.0%	6.6%	9.8%	4.3%	6.8%	7.5%	7.5%	6.7%	6.9%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the following aspects of communication and digital services provided by the Unified Government using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=4313

District								Total
1	2	3	4	5	6	7	8	

Q15-9. myWyco app-Municipal Court payments

Very satisfied	8.9%	12.1%	6.4%	7.9%	5.5%	8.7%	6.5%	7.3%	7.6%
Satisfied	21.3%	28.0%	19.6%	27.1%	19.6%	19.1%	19.1%	22.0%	21.6%
Neutral	53.0%	47.3%	59.3%	50.5%	58.8%	58.7%	59.0%	56.5%	55.9%
Dissatisfied	10.4%	6.0%	7.8%	11.2%	8.0%	7.8%	6.8%	8.2%	8.2%
Very dissatisfied	6.4%	6.6%	6.9%	3.3%	8.0%	5.7%	8.6%	6.0%	6.6%

Q15-10. Online maps/DOT Maps

Very satisfied	10.2%	19.4%	10.5%	10.5%	7.4%	10.0%	10.6%	10.0%	10.5%
Satisfied	24.1%	24.0%	28.2%	34.2%	29.8%	30.6%	30.6%	24.1%	28.6%
Neutral	51.9%	48.0%	47.9%	46.0%	49.3%	46.4%	47.4%	54.1%	48.8%
Dissatisfied	9.7%	4.6%	5.0%	7.6%	7.6%	8.6%	5.3%	7.8%	7.1%
Very dissatisfied	4.2%	4.1%	8.4%	1.7%	5.9%	4.5%	6.2%	4.1%	5.0%

Q16. Please indicate whether each of the following is a "major problem," "minor problem," or "not a problem" in the neighborhood where you live. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q16-1. Crime

Major problem	38.4%	53.8%	28.6%	44.9%	28.6%	29.2%	24.2%	34.1%	33.4%
Minor problem	41.7%	36.4%	50.5%	40.6%	45.5%	46.8%	44.4%	42.1%	44.0%
Not a problem	19.9%	9.8%	21.0%	14.5%	25.9%	24.0%	31.4%	23.8%	22.6%

Q16-2. Drugs

Major problem	47.5%	56.1%	29.1%	50.2%	30.3%	39.8%	31.1%	39.7%	38.8%
Minor problem	30.6%	31.1%	37.3%	29.5%	30.3%	33.3%	32.5%	29.9%	31.8%
Not a problem	21.9%	12.8%	33.6%	20.4%	39.4%	26.9%	36.4%	30.4%	29.5%

Q16-3. Graffiti

Major problem	16.5%	44.8%	16.3%	31.9%	8.9%	13.2%	8.6%	9.7%	16.6%
Minor problem	35.3%	36.4%	41.3%	36.7%	23.3%	31.6%	23.5%	30.1%	30.9%
Not a problem	48.2%	18.8%	42.4%	31.4%	67.8%	55.2%	68.0%	60.2%	52.5%

Q16. Please indicate whether each of the following is a "major problem," "minor problem," or "not a problem" in the neighborhood where you live. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q16-4. Noise

Major problem	19.6%	24.1%	12.0%	24.5%	6.8%	14.8%	9.3%	16.9%	14.6%
Minor problem	41.1%	40.2%	37.0%	40.8%	30.4%	34.2%	30.8%	37.5%	35.5%
Not a problem	39.4%	35.6%	51.0%	34.7%	62.8%	51.0%	59.9%	45.7%	49.9%

Q16-5. Rundown buildings

Major problem	28.0%	37.8%	21.1%	34.7%	16.6%	20.9%	17.3%	21.5%	23.1%
Minor problem	35.0%	37.2%	36.3%	33.6%	19.3%	31.2%	24.7%	32.9%	29.8%
Not a problem	37.0%	24.9%	42.5%	31.7%	64.2%	47.9%	58.0%	45.6%	47.1%

Q16-6. Abandoned/junk vehicles

Major problem	20.5%	25.1%	15.0%	19.7%	12.5%	16.5%	14.2%	16.6%	16.7%
Minor problem	33.4%	36.1%	33.7%	35.4%	23.7%	31.0%	26.5%	29.7%	30.1%
Not a problem	46.1%	38.8%	51.3%	44.9%	63.8%	52.5%	59.3%	53.6%	53.2%

Q16. Please indicate whether each of the following is a "major problem," "minor problem," or "not a problem" in the neighborhood where you live. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q16-7. Vehicles parked on streets

Major problem	22.1%	28.4%	22.4%	25.0%	21.4%	24.0%	18.6%	20.1%	22.3%
Minor problem	33.8%	34.0%	31.3%	36.6%	31.0%	31.2%	32.1%	30.4%	32.2%
Not a problem	44.1%	37.6%	46.3%	38.4%	47.6%	44.8%	49.3%	49.5%	45.5%

Q16-8. Homelessness

Major problem	20.8%	34.0%	15.1%	25.0%	13.6%	15.4%	13.7%	19.3%	18.4%
Minor problem	26.0%	34.6%	30.8%	32.0%	18.5%	20.1%	16.9%	22.1%	23.7%
Not a problem	53.2%	31.5%	54.0%	43.0%	67.9%	64.4%	69.4%	58.7%	57.9%

Q16-9. Un-mowed lots

Major problem	23.4%	24.8%	14.3%	22.8%	13.4%	15.4%	12.5%	17.7%	17.1%
Minor problem	39.9%	36.0%	37.6%	36.3%	31.8%	35.6%	31.4%	33.2%	34.7%
Not a problem	36.6%	39.2%	48.1%	40.9%	54.8%	49.0%	56.2%	49.1%	48.3%

Q16. Please indicate whether each of the following is a "major problem," "minor problem," or "not a problem" in the neighborhood where you live. (without "don't know")

N=4313

District								Total
1	2	3	4	5	6	7	8	

Q16-10. Illegal dumping

Major problem	25.3%	30.5%	23.7%	27.6%	15.7%	21.4%	17.2%	26.6%	22.3%
Minor problem	32.1%	32.0%	30.0%	32.0%	25.2%	28.4%	22.9%	25.6%	27.8%
Not a problem	42.6%	37.5%	46.4%	40.4%	59.2%	50.2%	59.9%	47.8%	49.9%

Q16-11. Roaming/loose animals

Major problem	31.0%	38.6%	21.0%	36.1%	11.6%	26.5%	18.2%	26.5%	24.2%
Minor problem	44.2%	39.2%	38.0%	39.7%	36.8%	39.4%	35.9%	37.1%	38.4%
Not a problem	24.8%	22.2%	41.0%	24.2%	51.6%	34.1%	45.9%	36.3%	37.4%

Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q17-1. Enforcing clean-up of junk, trash, & debris (blight) City-wide

Very satisfied	8.1%	9.5%	8.0%	8.4%	3.1%	8.2%	7.3%	7.0%	7.1%
Satisfied	26.6%	27.8%	23.9%	26.9%	23.9%	21.2%	28.2%	25.6%	25.3%
Neutral	31.7%	24.3%	27.0%	31.6%	31.7%	32.9%	31.1%	29.9%	30.3%
Dissatisfied	22.1%	26.6%	28.1%	21.9%	29.2%	26.5%	23.1%	28.0%	26.0%
Very dissatisfied	11.4%	11.8%	13.0%	11.2%	12.2%	11.2%	10.3%	9.5%	11.3%

Q17-2. Enforcing clean-up of junk, trash, & debris (blight), in your neighborhood

Very satisfied	9.9%	11.2%	10.6%	9.3%	9.5%	9.4%	11.4%	10.2%	10.2%
Satisfied	28.9%	26.8%	27.9%	30.3%	37.5%	30.5%	36.5%	31.8%	32.1%
Neutral	27.9%	22.4%	28.4%	29.8%	29.2%	26.4%	26.1%	28.0%	27.5%
Dissatisfied	20.7%	25.4%	20.3%	21.2%	15.8%	23.8%	17.4%	19.8%	20.0%
Very dissatisfied	12.6%	14.2%	12.7%	9.3%	8.0%	10.0%	8.6%	10.2%	10.3%

Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q17-3. Enforcing mowing & trimming of weeds on private and/or vacant property City-wide

Very satisfied	8.4%	10.0%	7.4%	8.1%	4.0%	8.7%	7.7%	8.3%	7.5%
Satisfied	22.3%	28.5%	23.4%	26.4%	25.2%	24.3%	29.4%	23.7%	25.4%
Neutral	29.5%	27.3%	31.6%	30.0%	31.8%	32.2%	32.1%	30.7%	30.9%
Dissatisfied	26.8%	24.2%	25.8%	26.6%	26.3%	25.4%	21.0%	27.4%	25.4%
Very dissatisfied	12.9%	10.0%	11.7%	8.9%	12.7%	9.5%	9.7%	10.0%	10.8%

Q17-4. Enforcing mowing & trimming of weeds on private and/or vacant property in your neighborhood

Very satisfied	9.5%	9.6%	8.8%	8.7%	7.8%	11.3%	9.2%	8.2%	9.1%
Satisfied	23.4%	31.9%	27.9%	31.0%	34.0%	27.5%	32.4%	31.8%	30.4%
Neutral	29.4%	25.0%	31.0%	29.1%	32.2%	30.0%	32.4%	28.3%	30.1%
Dissatisfied	24.6%	20.8%	21.0%	23.4%	16.1%	21.7%	18.6%	22.0%	20.5%
Very dissatisfied	13.1%	12.7%	11.4%	7.9%	9.9%	9.5%	7.3%	9.7%	10.0%

Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q17-5. Enforcing maintenance of residential property (houses) in your neighborhood

Very satisfied	9.4%	10.9%	9.6%	9.4%	9.2%	10.2%	9.9%	8.9%	9.6%
Satisfied	27.5%	28.2%	29.3%	31.4%	36.3%	29.1%	37.1%	34.5%	32.3%
Neutral	32.9%	28.8%	30.0%	29.4%	33.7%	28.3%	28.0%	30.4%	30.4%
Dissatisfied	20.5%	20.3%	19.5%	20.8%	13.9%	22.0%	17.0%	18.4%	18.6%
Very dissatisfied	9.7%	11.8%	11.5%	9.1%	6.9%	10.4%	8.1%	7.9%	9.1%

Q17-6. Enforcing maintenance of commercial/business property

Very satisfied	9.8%	10.4%	9.0%	8.1%	5.9%	9.4%	9.6%	7.2%	8.4%
Satisfied	22.8%	27.3%	29.5%	26.1%	30.9%	31.3%	29.9%	31.7%	29.1%
Neutral	45.7%	34.7%	39.2%	38.9%	41.2%	36.8%	39.5%	37.0%	39.2%
Dissatisfied	13.4%	17.5%	15.6%	20.6%	15.8%	17.5%	15.6%	18.8%	16.8%
Very dissatisfied	8.3%	10.1%	6.7%	6.4%	6.2%	5.0%	5.5%	5.3%	6.5%

Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q17-7. Enforcing removal of inoperable or junk cars in your neighborhood

Very satisfied	12.6%	12.3%	11.0%	9.0%	10.2%	10.4%	10.3%	9.5%	10.5%
Satisfied	27.0%	24.7%	29.4%	31.7%	33.1%	29.7%	31.1%	31.7%	30.2%
Neutral	33.6%	30.7%	31.7%	33.3%	37.7%	30.9%	36.4%	33.3%	33.9%
Dissatisfied	17.1%	19.6%	15.3%	17.4%	11.5%	18.4%	15.5%	17.0%	16.1%
Very dissatisfied	9.7%	12.7%	12.5%	8.7%	7.5%	10.6%	6.8%	8.6%	9.3%

Q18. Which THREE of the items listed in Question 17 do you think should receive the MOST EMPHASIS from Government leaders over the next TWO years? (top 3)

N=4313

	District								Total
	1	2	3	4	5	6	7	8	
<u>Q18. Sum of top 3 choices</u>									
Enforcing clean-up of junk, trash, & debris (blight) City-wide	48.6%	46.2%	53.1%	44.0%	55.2%	44.9%	47.0%	48.3%	49.0%
Enforcing clean-up of junk, trash, & debris (blight), in your neighborhood	31.8%	41.8%	35.7%	34.8%	22.2%	38.6%	26.9%	33.5%	31.8%
Enforcing mowing & trimming of weeds on private and/or vacant property City-wide	38.7%	33.0%	34.6%	31.2%	46.2%	34.5%	34.3%	41.3%	37.6%
Enforcing mowing & trimming of weeds on private and/or vacant property in your neighborhood	30.9%	23.4%	22.2%	22.9%	19.6%	22.7%	20.1%	24.5%	22.8%
Enforcing maintenance of residential property (houses) in your neighborhood	22.1%	30.2%	26.6%	24.9%	20.5%	28.6%	21.2%	22.7%	24.0%
Enforcing maintenance of commercial/business property	18.5%	22.3%	20.5%	18.8%	26.5%	20.0%	23.6%	24.2%	22.3%

Q18. Which THREE of the items listed in Question 17 do you think should receive the MOST EMPHASIS from Government leaders over the next TWO years? (top 3) (cont.)

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q18. Sum of top 3 choices (cont.)

Enforcing removal of inoperable or junk cars in your neighborhood	18.7%	22.8%	23.2%	20.3%	15.8%	23.6%	21.6%	21.9%	20.6%
None chosen	25.2%	20.9%	23.2%	31.2%	24.7%	24.7%	29.0%	23.2%	25.4%

Q19. Please indicate how you feel about the current quality of life in your neighborhood. (without "don't know")

N=4313

	District								Total
	1	2	3	4	5	6	7	8	
<u>Q19. How do you feel about the current quality of life in your neighborhood</u>									
Never been better	2.4%	4.2%	7.4%	3.7%	9.8%	4.8%	7.6%	5.3%	6.2%
Getting better	22.0%	29.6%	31.5%	21.2%	13.7%	13.4%	14.1%	13.0%	18.5%
About the same as it has always been	50.1%	39.6%	43.2%	47.5%	58.8%	60.2%	61.6%	58.7%	54.1%
Getting worse	23.4%	23.6%	16.1%	25.7%	16.2%	19.3%	15.2%	21.5%	19.3%
Never been worse	2.1%	3.0%	1.8%	2.0%	1.4%	2.3%	1.6%	1.4%	1.9%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q20-1. Overall image of Wyandotte County

Very satisfied	5.0%	8.5%	5.6%	6.5%	3.3%	6.0%	5.1%	5.6%	5.4%
Satisfied	27.9%	28.1%	26.7%	25.6%	25.8%	26.3%	25.0%	32.2%	27.0%
Neutral	36.5%	29.5%	28.9%	32.6%	25.8%	32.6%	30.4%	30.9%	30.4%
Dissatisfied	23.1%	26.4%	29.1%	28.8%	32.1%	27.2%	27.5%	23.6%	27.6%
Very dissatisfied	7.5%	7.4%	9.8%	6.5%	13.1%	7.8%	11.9%	7.7%	9.5%

Q20-2. How well Wyandotte County is planning for and managing growth & development

Very satisfied	8.4%	11.5%	7.8%	7.5%	4.6%	8.3%	6.4%	7.8%	7.3%
Satisfied	28.3%	30.8%	26.5%	29.3%	23.7%	26.2%	30.1%	35.1%	28.3%
Neutral	36.0%	36.8%	33.8%	36.7%	31.0%	37.8%	33.3%	33.2%	34.4%
Dissatisfied	19.4%	14.3%	19.5%	20.4%	27.1%	20.3%	21.1%	16.2%	20.6%
Very dissatisfied	7.9%	6.5%	12.4%	6.1%	13.6%	7.3%	9.1%	7.8%	9.3%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q20-3. Overall quality of life in Wyandotte County

Very satisfied	7.7%	9.7%	8.2%	6.4%	4.8%	6.4%	6.1%	6.4%	6.6%
Satisfied	29.0%	34.4%	33.8%	26.5%	32.2%	31.5%	34.6%	37.1%	32.6%
Neutral	36.5%	28.7%	33.3%	41.8%	32.7%	34.8%	34.7%	34.6%	34.5%
Dissatisfied	20.3%	21.0%	16.1%	20.6%	22.0%	20.5%	17.0%	16.6%	19.3%
Very dissatisfied	6.5%	6.3%	8.6%	4.6%	8.4%	6.8%	7.7%	5.2%	7.0%

Q20-4. Overall appearance of Wyandotte County

Very satisfied	5.3%	6.5%	5.1%	5.4%	2.2%	4.7%	4.5%	5.2%	4.6%
Satisfied	24.5%	25.0%	21.4%	20.2%	23.5%	23.3%	24.2%	26.2%	23.6%
Neutral	36.3%	35.7%	36.1%	35.3%	31.8%	35.8%	35.2%	37.2%	35.1%
Dissatisfied	23.2%	23.6%	26.7%	32.0%	30.4%	28.0%	25.8%	24.3%	27.0%
Very dissatisfied	10.7%	9.3%	10.8%	7.2%	12.1%	8.3%	10.2%	7.1%	9.7%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q20-5. Overall feeling of safety in Wyandotte County

Very satisfied	5.6%	7.6%	4.8%	5.1%	2.7%	4.1%	4.1%	5.2%	4.6%
Satisfied	25.2%	25.0%	26.2%	23.6%	23.1%	24.4%	23.7%	24.5%	24.3%
Neutral	38.5%	25.3%	31.3%	33.5%	30.0%	31.7%	29.7%	35.1%	31.7%
Dissatisfied	21.5%	28.1%	25.8%	28.4%	30.0%	28.5%	30.5%	25.7%	27.7%
Very dissatisfied	9.2%	14.0%	11.9%	9.4%	14.2%	11.3%	12.0%	9.6%	11.7%

Q20-6. Overall quality of City & County services

Very satisfied	4.5%	10.1%	6.6%	6.3%	3.7%	5.7%	5.5%	5.4%	5.6%
Satisfied	28.3%	31.5%	29.5%	24.5%	29.6%	33.7%	30.0%	31.3%	29.9%
Neutral	46.9%	33.5%	38.8%	47.5%	38.9%	33.7%	38.5%	40.5%	39.5%
Dissatisfied	13.8%	18.7%	16.6%	16.4%	18.1%	18.5%	17.8%	16.9%	17.2%
Very dissatisfied	6.5%	6.2%	8.6%	5.2%	9.7%	8.4%	8.2%	6.0%	7.7%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q20-7. Appearance of commercial areas where you shop/do business within Wyandotte County

Very satisfied	6.4%	11.1%	8.2%	6.4%	7.4%	8.7%	11.3%	6.5%	8.3%
Satisfied	33.5%	32.8%	35.2%	30.7%	46.0%	37.8%	40.2%	45.4%	38.9%
Neutral	36.2%	36.2%	32.3%	38.4%	27.5%	34.0%	32.2%	30.8%	32.7%
Dissatisfied	17.6%	13.4%	16.6%	19.7%	13.8%	15.0%	10.0%	12.3%	14.4%
Very dissatisfied	6.4%	6.6%	7.7%	4.9%	5.2%	4.6%	6.2%	5.0%	5.7%

Q20-8. Overall value you receive for City/County taxes & fees that you pay

Very satisfied	3.4%	7.3%	4.6%	4.9%	1.8%	3.0%	2.9%	3.9%	3.6%
Satisfied	13.8%	23.0%	17.8%	15.7%	11.3%	13.6%	13.3%	13.9%	14.6%
Neutral	35.2%	30.3%	22.7%	34.5%	20.7%	25.7%	24.1%	30.1%	26.9%
Dissatisfied	31.5%	25.1%	30.9%	27.6%	29.3%	31.8%	32.9%	28.5%	29.9%
Very dissatisfied	16.0%	14.3%	24.0%	17.3%	37.0%	25.9%	26.7%	23.6%	24.9%

Q21. How important do you think it is for the Unified Government to manage stormwater runoff to help protect the quality of water in lakes and streams? (without "not provided")

N=4313

District								Total
1	2	3	4	5	6	7	8	

Q21. How important is it for Unified Government to manage stormwater runoff to help protect quality of water in lakes & streams

Very important	55.1%	52.9%	57.8%	52.4%	42.1%	47.1%	48.4%	48.5%	49.5%
Important	29.1%	32.0%	28.6%	31.4%	38.0%	33.5%	34.6%	33.1%	33.2%
Not sure	13.0%	10.3%	9.9%	13.7%	12.3%	13.6%	11.5%	14.2%	12.3%
Not important	2.8%	4.7%	3.7%	2.5%	7.6%	5.9%	5.5%	4.2%	5.0%

Q22. Which of the following BEST reflects the way you think stormwater fees should be paid? (without "don't know")

N=4313

District								Total
1	2	3	4	5	6	7	8	

Q22. What best reflects the way you think stormwater fees should be paid

All property owners should pay the same rate	18.7%	20.5%	18.5%	18.9%	19.4%	20.7%	17.7%	18.9%	19.1%
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Property owners who generate more runoff (e.g. those with large paved parking areas) should pay more per square foot owned than those who generate less runoff (e.g. a single family home)	81.3%	79.5%	81.5%	81.1%	80.6%	79.3%	82.3%	81.1%	80.9%
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Q23. How supportive would you be to have an additional sales tax for parks and recreation programs and projects? (without "not provided")

N=4313

District								Total
1	2	3	4	5	6	7	8	

Q23. How supportive would you be to have an additional sales tax for parks & recreation programs & projects

Very supportive	10.2%	14.8%	15.8%	13.1%	14.4%	10.6%	10.3%	10.9%	12.5%
Somewhat supportive	25.4%	26.3%	31.0%	32.0%	27.0%	27.8%	26.6%	25.9%	27.6%
Not sure	33.4%	24.9%	22.6%	24.9%	17.9%	21.8%	19.0%	25.3%	22.9%
Not supportive	31.0%	34.1%	30.6%	30.0%	40.7%	39.7%	44.0%	37.9%	37.0%

Q24. Do you live in Edwardsville?

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q24. Do you live in Edwardsville

Yes	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	18.1%	0.0%	2.8%
No	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	81.9%	100.0%	97.2%

Q24a. How supportive would you be of having the Unified Government begin using a "cart-based" system for trash pick-up? (without "not provided")

N=4192

District									Total
1	2	3	4	5	6	7	8		

Q24a. How supportive would you be of having Unified Government begin using a "cart-based" system for trash pick-up

Very supportive	22.1%	29.8%	29.5%	26.9%	30.2%	27.1%	27.2%	24.4%	27.4%
Somewhat supportive	19.1%	20.2%	19.9%	17.9%	21.0%	18.5%	19.7%	21.2%	19.8%
Not sure	35.8%	28.6%	27.3%	33.2%	23.7%	31.5%	29.5%	29.7%	29.3%
Not supportive	23.0%	21.4%	23.3%	22.0%	25.1%	22.9%	23.6%	24.6%	23.5%

Q25. The Unified Government has a residency policy which states that employees of the Unified Government must have their permanent residence within Wyandotte County. This policy has been in place for over three decades. How supportive are you of this residency policy for all Unified Government employees? (without "not provided")

N=4313

District								Total
1	2	3	4	5	6	7	8	

Q25. How supportive are you of this residency policy for all Unified Government employees

Very supportive	57.4%	62.6%	48.3%	54.2%	42.7%	52.3%	43.9%	55.2%	50.6%
Somewhat supportive	16.0%	15.2%	15.7%	20.9%	13.6%	14.6%	13.9%	14.7%	15.2%
Not sure	13.9%	7.9%	11.4%	12.3%	5.6%	9.5%	8.1%	11.2%	9.5%
Not supportive	12.7%	14.3%	24.6%	12.6%	38.1%	23.6%	34.1%	18.9%	24.6%

Q26. Rating of Unified Government Employees. Using a scale of 5 to 1, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about the Unified Government employees. (without "N/A")

N=4313

District									Total
1	2	3	4	5	6	7	8		

Q26-1. I get answers I need when I visit/call Unified Government

Strongly agree	15.6%	18.2%	16.9%	15.1%	11.2%	13.7%	11.6%	14.9%	14.2%
Agree	40.3%	37.7%	38.6%	41.7%	37.9%	40.6%	36.0%	39.6%	38.9%
Neutral	30.5%	30.5%	26.6%	30.6%	33.4%	27.6%	33.1%	27.1%	30.2%
Disagree	10.6%	8.5%	11.2%	9.1%	12.4%	13.1%	12.6%	13.3%	11.6%
Strongly disagree	2.9%	5.0%	6.7%	3.4%	5.1%	5.1%	6.7%	5.0%	5.1%

Q26-2. When I ask a Unified Government employee for something, they either provide the answer I need or find someone who can

Strongly agree	15.0%	18.4%	17.5%	16.2%	12.2%	15.4%	11.3%	14.4%	14.6%
Agree	40.4%	43.9%	39.2%	41.8%	41.5%	37.4%	40.0%	39.4%	40.4%
Neutral	30.5%	24.3%	27.6%	31.0%	29.7%	28.6%	31.5%	29.1%	29.2%
Disagree	11.0%	8.7%	10.4%	8.0%	11.0%	12.3%	11.9%	11.4%	10.8%
Strongly disagree	3.2%	4.7%	5.3%	3.1%	5.6%	6.3%	5.3%	5.7%	5.1%

Q26. Rating of Unified Government Employees. Using a scale of 5 to 1, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about the Unified Government employees. (without "N/A")

N=4313

District								Total
1	2	3	4	5	6	7	8	

Q26-3. When I ask different Unified Government employees the same question, I get the same answer

Strongly agree	9.8%	13.6%	12.2%	12.4%	6.5%	11.2%	6.9%	9.8%	9.8%
Agree	26.7%	31.2%	24.9%	27.0%	25.4%	23.3%	25.4%	28.1%	26.2%
Neutral	44.5%	33.3%	35.4%	42.5%	43.7%	40.7%	45.8%	39.6%	41.2%
Disagree	16.0%	16.8%	18.0%	14.9%	18.4%	17.9%	15.4%	15.0%	16.7%
Strongly disagree	3.1%	5.0%	9.6%	3.2%	5.9%	7.0%	6.5%	7.5%	6.1%

Q27. The Kansas City Kansas Community College (KCKCC) is funded with a portion of Wyandotte County taxpayer real property tax payments. On average, 16% of your real property tax payment funds KCKCC operations. Please indicate your level of satisfaction with an average of 16% of your property tax payment funding KCKCC. (without "not provided")

N=4313

District								Total
1	2	3	4	5	6	7	8	

Q27. Your level of satisfaction with an average 16% of your property tax payment funding KCKCC

Paying too much	36.3%	31.8%	38.5%	33.2%	57.0%	47.1%	49.4%	44.5%	44.3%
Neutral, paying the right amount	61.1%	65.0%	57.9%	64.5%	41.2%	51.6%	47.2%	54.0%	53.3%
Paying too little	2.6%	3.2%	3.6%	2.3%	1.8%	1.3%	3.4%	1.6%	2.4%

Q28a. How supportive are you of the Unified Government policy of property owners maintaining their right-of-way? (without "not provided")

N=4313

District								Total
1	2	3	4	5	6	7	8	

Q28a. How supportive are you of Unified Government policy of property owners maintaining their right-of-way

Very supportive	52.2%	57.8%	59.7%	54.8%	53.5%	56.5%	54.5%	53.0%	55.1%
Somewhat supportive	26.8%	26.8%	24.2%	25.6%	23.8%	20.7%	24.9%	23.5%	24.3%
Not sure	14.1%	8.4%	8.4%	15.6%	11.2%	11.5%	11.9%	12.8%	11.7%
Not supportive	6.9%	7.0%	7.7%	4.0%	11.5%	11.3%	8.8%	10.7%	8.9%