



PUBLIC WORKS STREET MAINTENANCE

Street Maintenance
5033 State Avenue
Kansas City, KS 66102

P: (913) 573-5311
F: (913) 573-5435
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Helpful Tips for the Winter Season

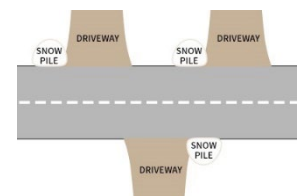
Treating and plowing Kansas City, Kansas' 2,400 lane miles is difficult and time-consuming work. Help the Snow Crew work as quickly and efficiently as possible by keeping these helpful tips in mind this season:

On-Street Parking

- Don't park in the street whenever possible. It is dangerous and difficult to plow streets congested with parked vehicles. Some streets may not be plowed if plows cannot safely maneuver them.
- The most helpful thing residents can do to facilitate snow removal is to get their cars off the street and encourage others to do the same. Residents with no other option other than on-street parking should park as close to the curb as possible.

Driveway Clearing

- One of the most frequent concerns in the removal of snow from public streets is snow being pushed back into driveways during plowing operations. As plows travel along streets, the snow accumulated on the plow blade has no place to go but on the adjacent streets and in driveways. The more snow that has fallen, the greater the problem will be.
- Residents can reduce the likelihood of snow blocking their driveway by shoveling snow to the right while facing the street. Doing this will help snowplow drivers avoid carrying piles from the "upstream" side back across driveways.
- In addition, shoving or blowing snow/ice into streets may cause hazardous conditions to other drivers. Residents and property owners are encouraged to follow the directions above in both commercial and residential areas.



Be Safe

Trucks are plowing snow and spreading salt/sand. Stay back from the vehicle 100 feet to avoid problems:

- Plow trucks often have to back up. There are blind spots in the mirrors. For your safety, do not pull directly behind them, as they may not be able to see you.
- When cleaning driveways or parking lots, do not put snow in the street. This can cause hazardous conditions for other motorists.
- Plow trucks generally push snow to the passenger side (right side when looking at it from the rear). Never attempt to pass a truck on the right side since there can be much more snow on that side of the vehicle.

Sidewalks

- Snowplows will try to avoid placing snow on sidewalks, but in some instances, this is impossible. The adjacent property owner is responsible for keeping sidewalks clear.



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Secure Mailboxes

- Residents are responsible for the condition and stability of their mailboxes. Please make sure mailboxes are correctly installed and are maintained to be stable. Even at low speeds, snow being pushed to the side by snowplows can knock over mailboxes that are not stable.

Property Damage Claims

- Snowplowing and ice control operations can result in property damage, particularly during blizzard conditions or during night-time snow plowing. Incidents involving contact between City equipment and private property typically occur within the public street right-of-way, which commonly extends beyond the adjoining sidewalk. The intent of the right-of-way is to provide for snow storage, utilities, sidewalks, and other City needs.
- Property owners are permitted to place some improvements, such as mailboxes and sprinklers within the right-of-way. In the event of damage to private property during snow removal efforts, the property owner should file a claim with the Clerk's Office by calling (913) 573-5260. The damage will then be investigated to determine if it is the responsibility of the City. The City accepts responsibility for mailboxes if the damage is caused by impact with a plow or other piece of equipment. Mailboxes should be constructed solidly enough to withstand the force of snow rolling off a plow. Lawns that are physically damaged by City plows or motor graders will also be repaired. However, sprinklers placed in the right-of-way that are damaged will not be repaired by the Unified Government.

Report Local Service Issues

- To report a snow or ice removal issue, dial 3-1-1 or visit mywyco.wycokck.org.

Report State Service Issues

- To report service issues on state highways, dial 5-1-1 from anywhere in Kansas.

Be In-The-Know

- To learn more about winter weather operations in Kansas City, Kansas, view Frequently Asked Questions, and read Public Works' snow removal policy, visit wycokck.org/Snow.