



Community Survey Findings Report

PRESENTED BY ETC INSTITUTE



Since 2006,
ETC Institute
Has,
In More Than
1,000 Cities
&
49 States,
Surveyed
More Than
3,000,000
Persons.

ETC Institute is a National Leader
in Market Research for Local
Governmental Organizations

*For more than 35 years, **our mission** has
been to help governmental organizations
gather and use survey data to enhance
organizational performance.*



Agenda

Purpose, Methodology, and Demographics

Summary of Major Findings

Summary

Questions

Purpose

To objectively assess resident satisfaction with the delivery of UG services

A grey downward-pointing arrow indicating a flow from the first box to the second.

To compare the UG's performance with residents regionally and nationally

A grey downward-pointing arrow indicating a flow from the second box to the third.

To help determine priorities for the community using Importance-Satisfaction Analysis

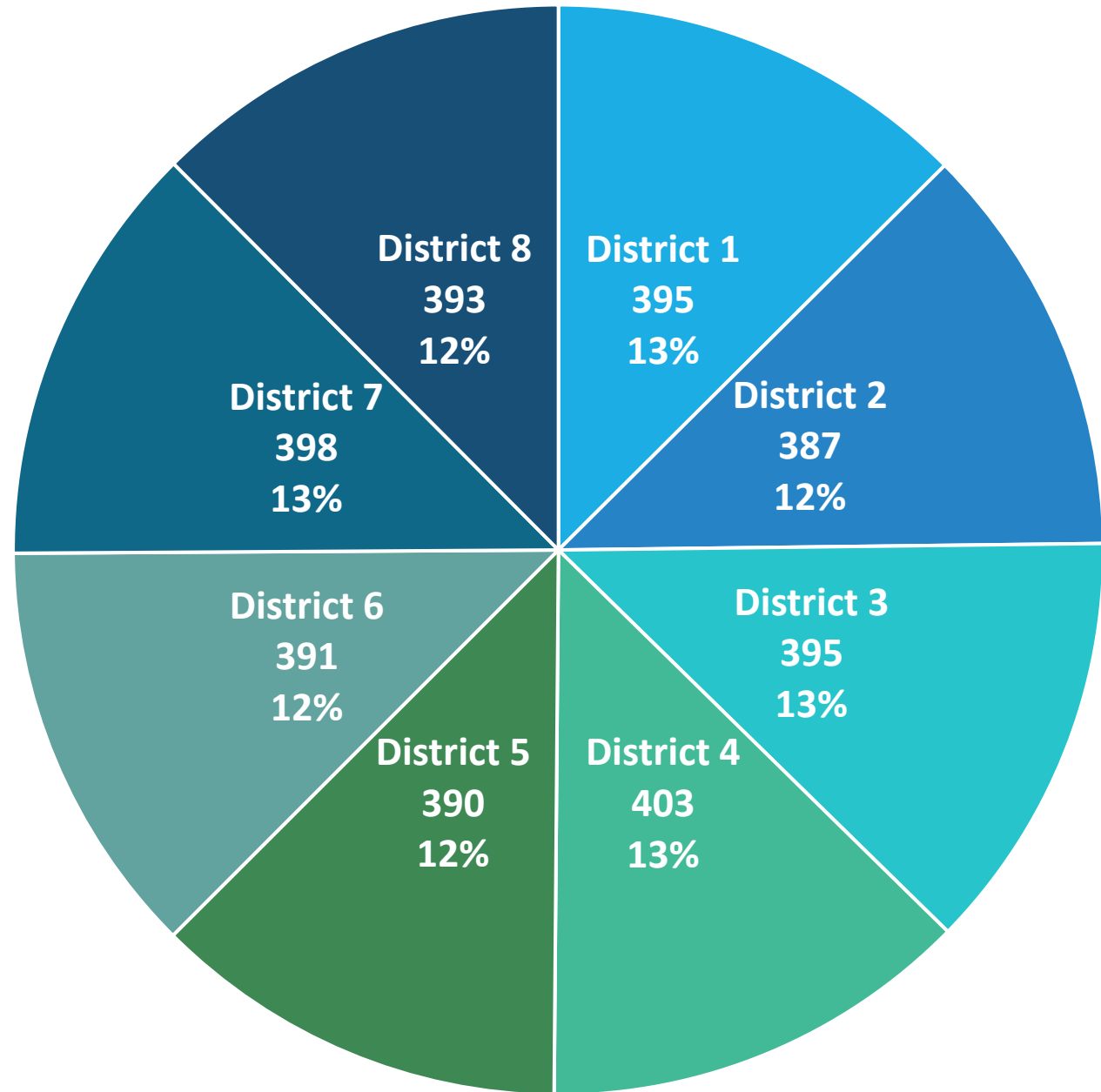
Methodology

Survey Description	Method of Administration	Sample	Margin of Error
Core set of questions, including specific questions for District 8	By mail and online to a random sample of households in The County	Stratified to ensure completion of 300 surveys in Each district – at least 30 from Each neighborhood area	3,152 completed surveys were collected +/- 1.7% at the 95% level of confidence

Respondents by Commission District

Overall results were weighted
by district to ensure that input
from each district was equally
valued

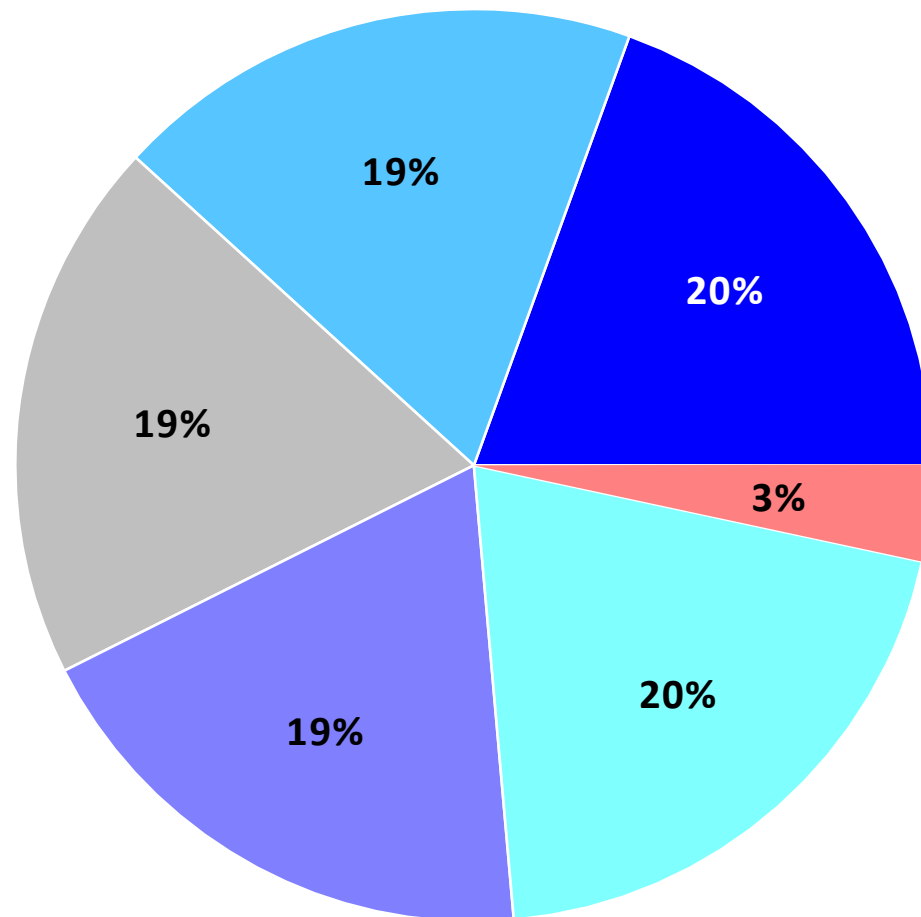
Responses by District



Good
Representation
by AGE

Demographics: Age of Respondent

by percentage of respondents

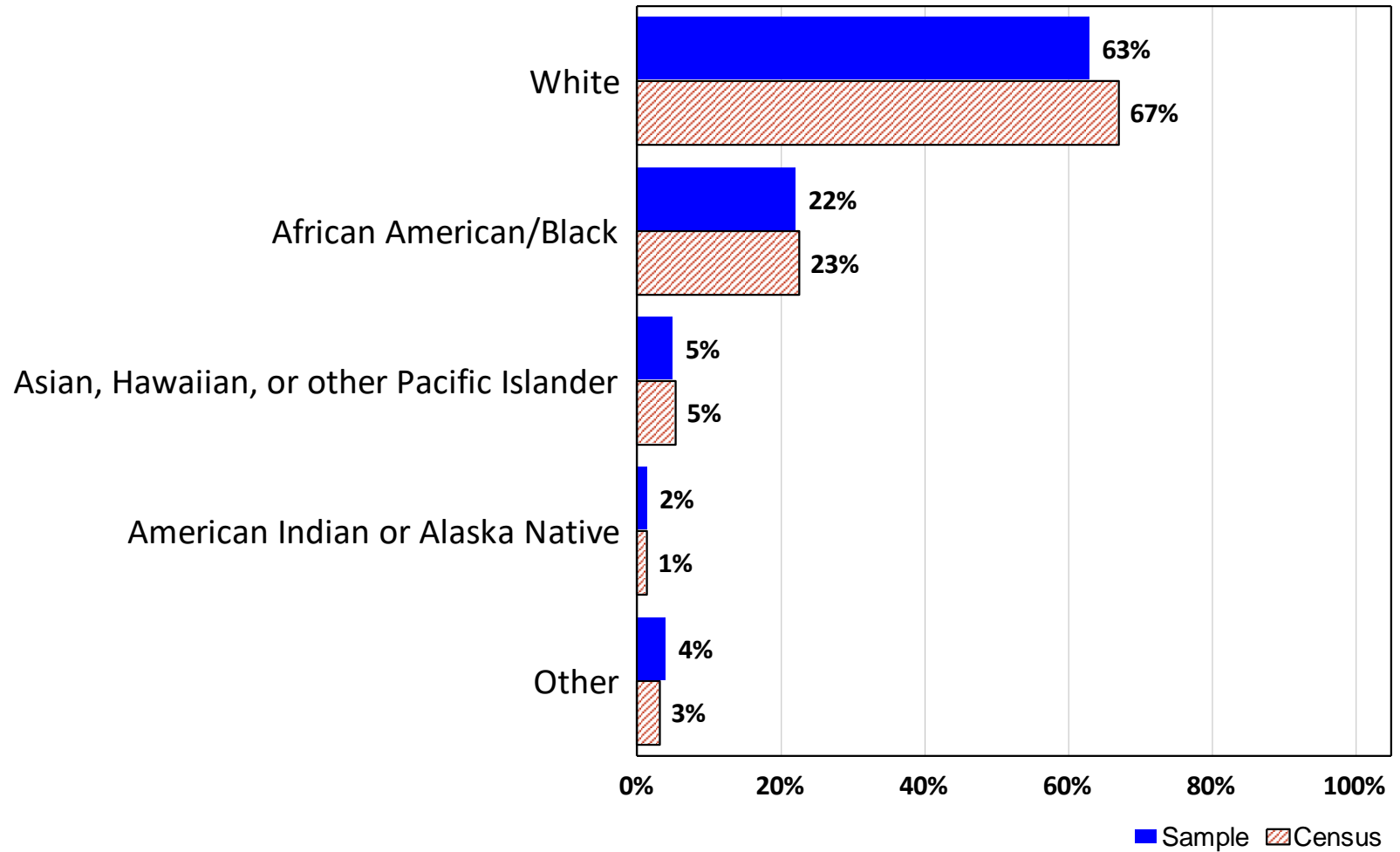


■ 18-34 years ■ 35-44 years ■ 45-54 years ■ 55-64 years ■ 65+ years ■ Not provided

Good Representation by RACE

Which of the following best describes your race?

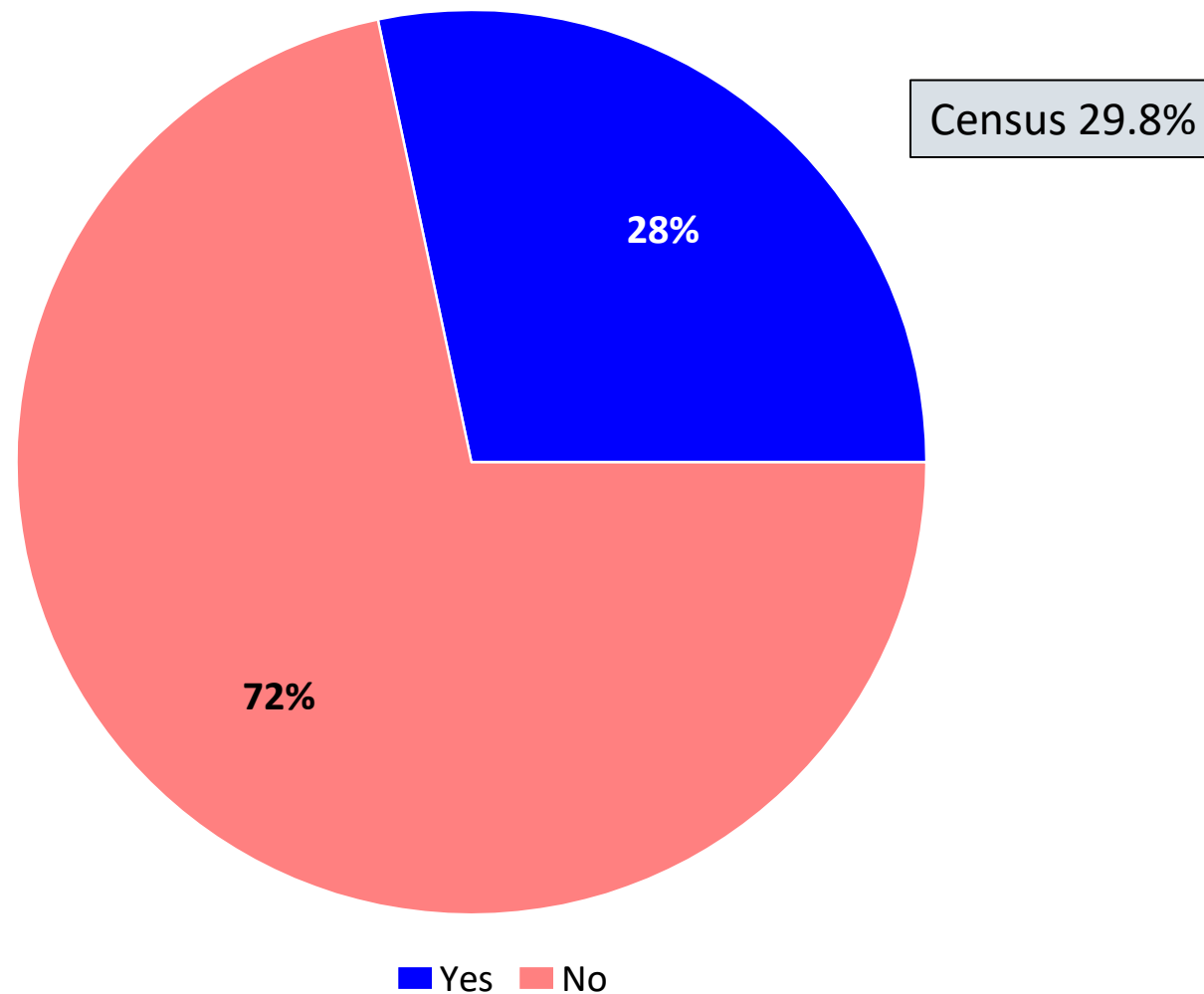
by percentage of respondents



Good Representation by Hispanic/ Latino Ancestry

Are you or other members of your household of Hispanic or Latino ancestry?

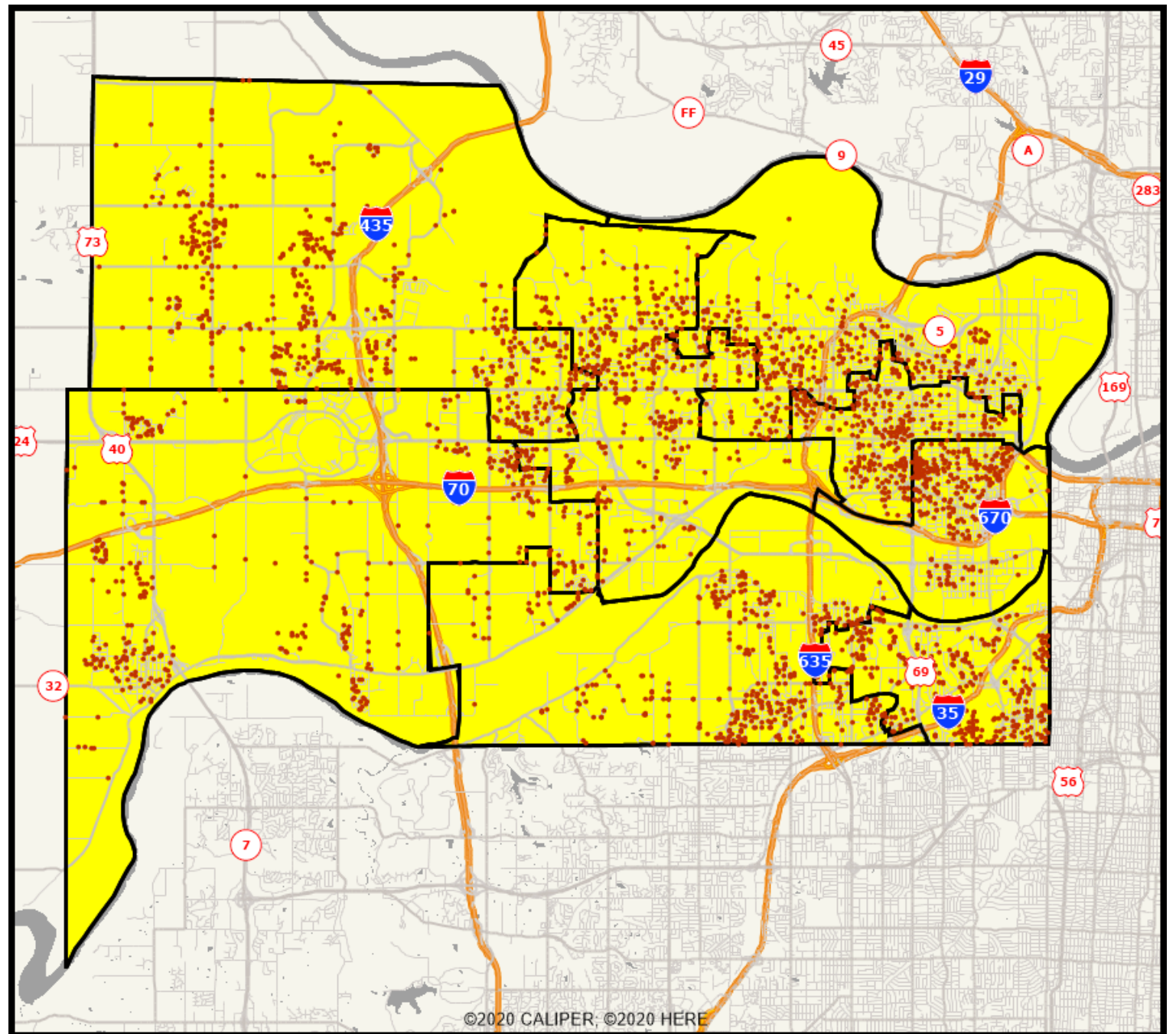
by percentage of respondents



Location of Survey Respondents

Good representation of responses throughout the County

Home address of all respondents are geocoded to the block level within their district and neighborhood



2022 Unified Government Community Survey



Major Findings

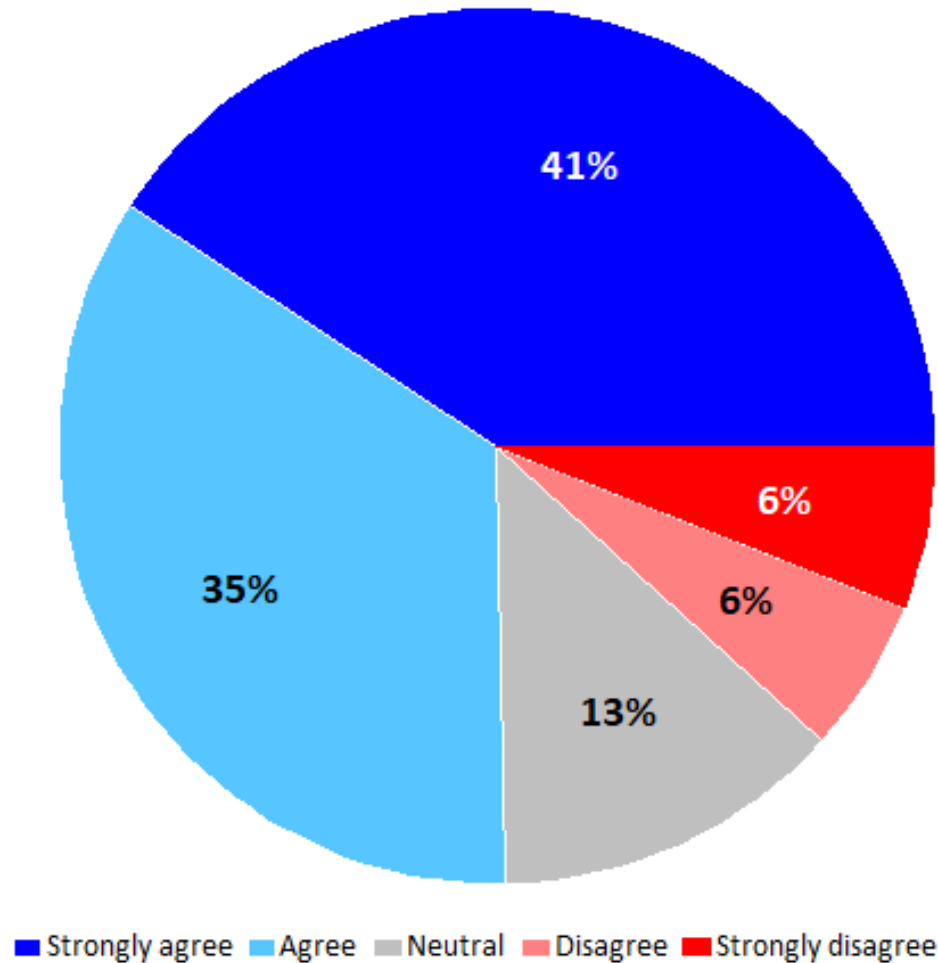
1. COVID Issues
2. Neighborhood/Community Services
3. County-Level Services
4. Public Safety
5. Maintenance
6. Parks and Recreation
7. Code Enforcement
8. Other Findings

COVID Issues

MAJOR FINDINGS #1

Q26. Agreement that the Unified Government Public Health Department Took Appropriate Steps During the COVID-19 Crisis to Protect the Health of Residents

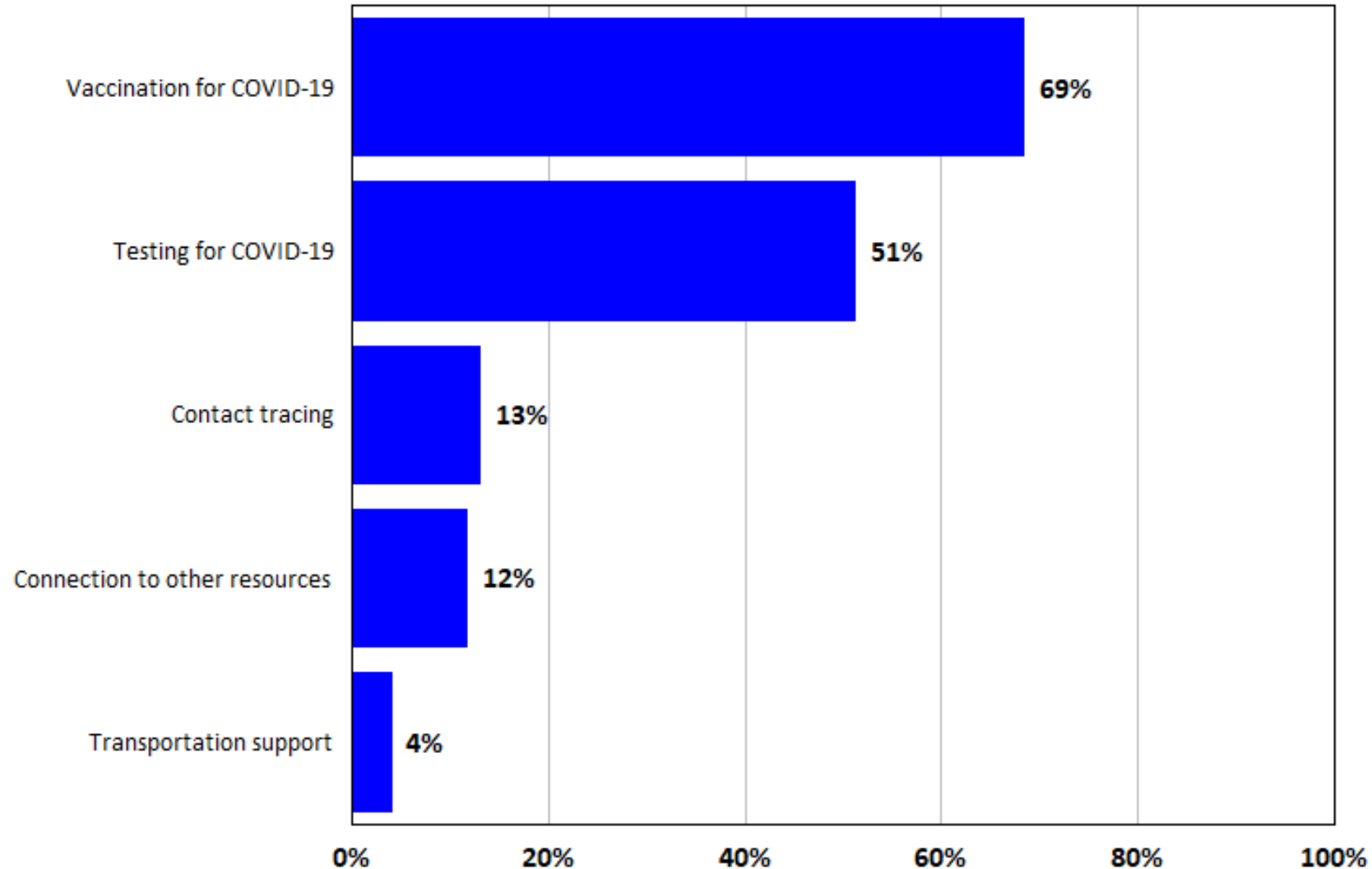
by percentage of respondents (excluding don't knows)



More than Three-Fourths of Respondents (76%) of Gave Positive Ratings!

Q25. Use of the Following Services from the Unified Government Department of Public Health

by percentage of respondents who selected the item (excluding don't knows - multiple selections could be made)



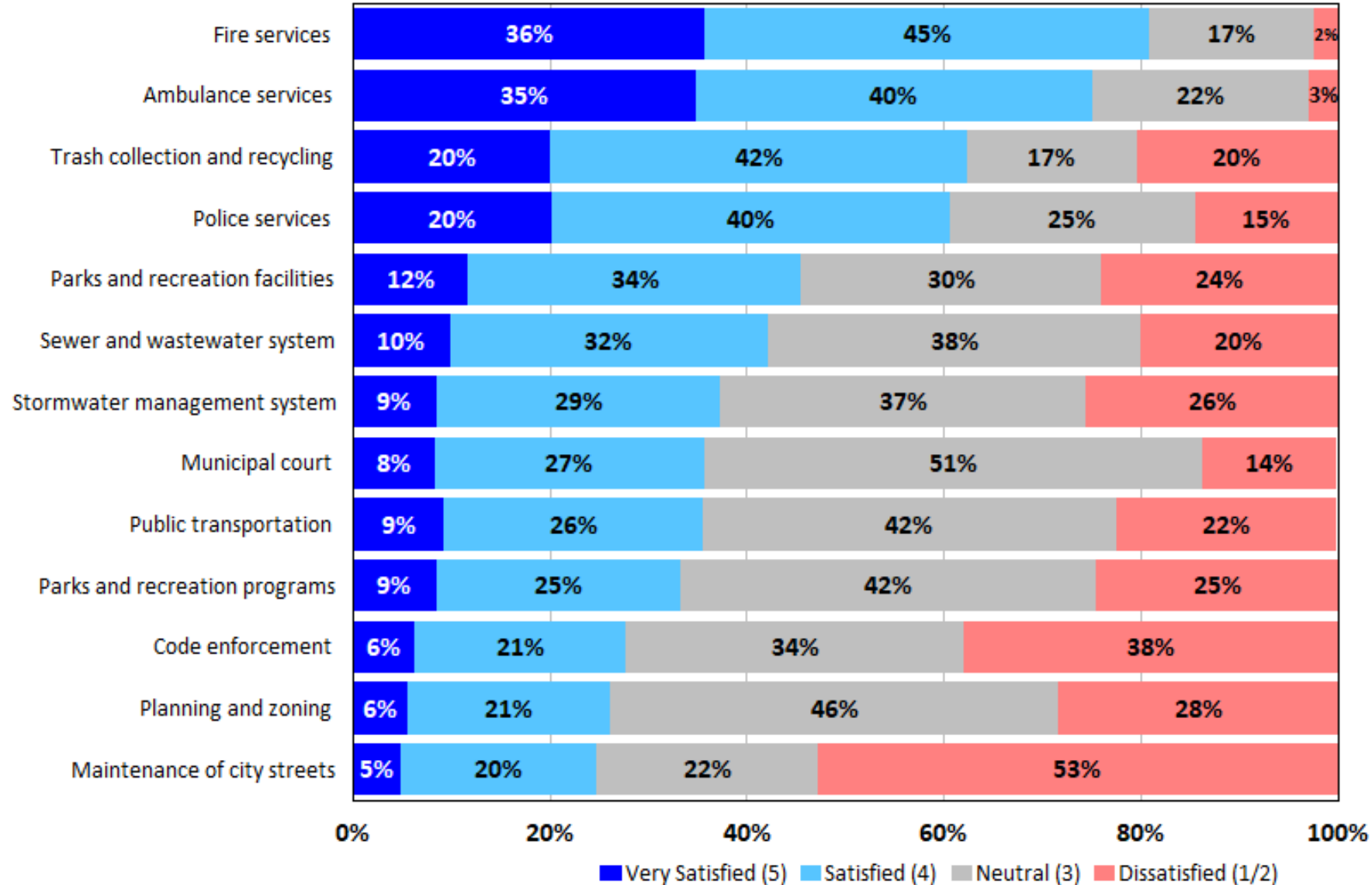
The Majority of Respondents Used Public Health Service Offered by the Unified Government

Neighborhood and Community Services

MAJOR FINDINGS #2

Q1. Satisfaction With Neighborhood/Community Services

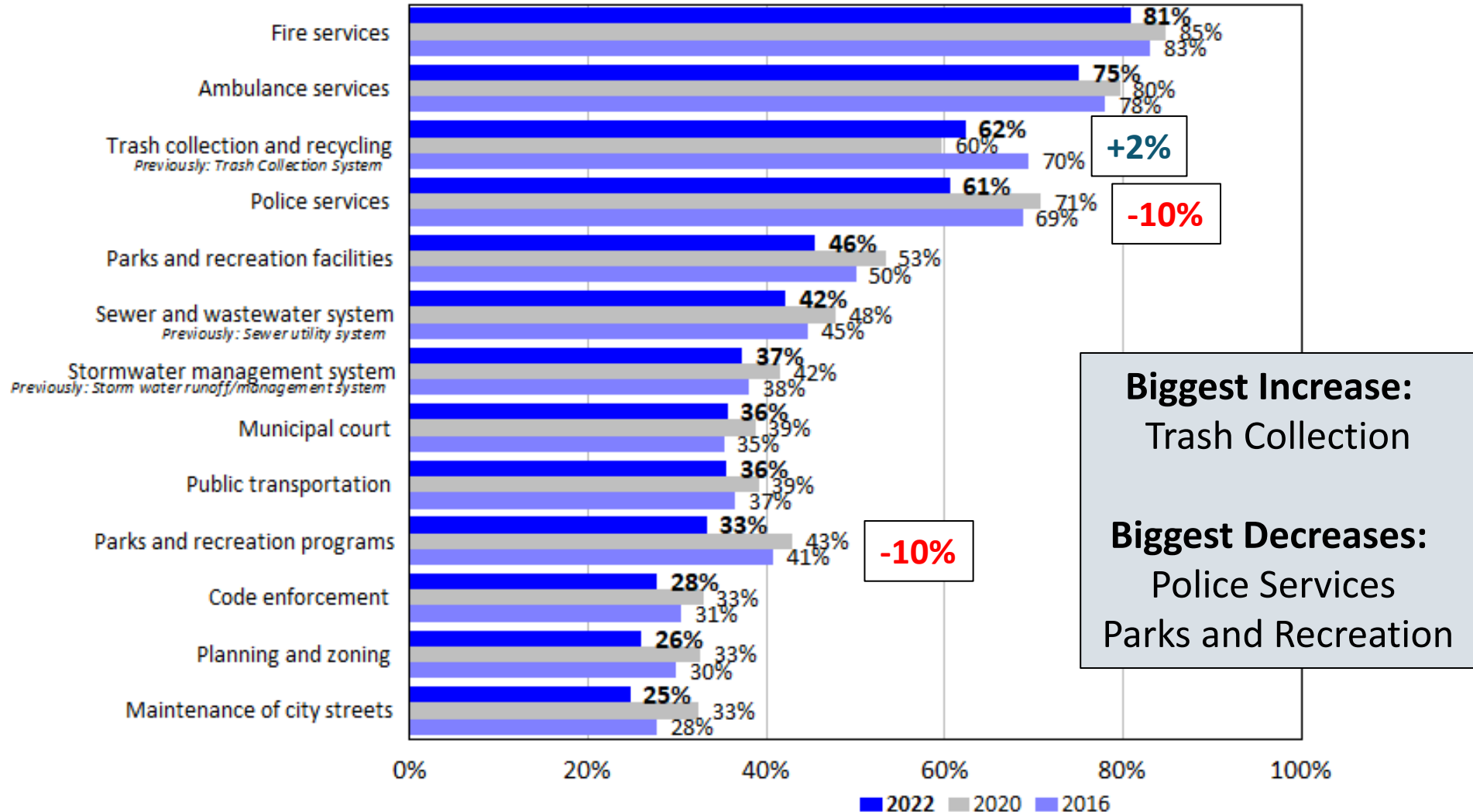
by percentage of respondents (excluding don't knows)



Satisfaction With Neighborhood/Community Services

Trends: 2022, 2020, and 2016

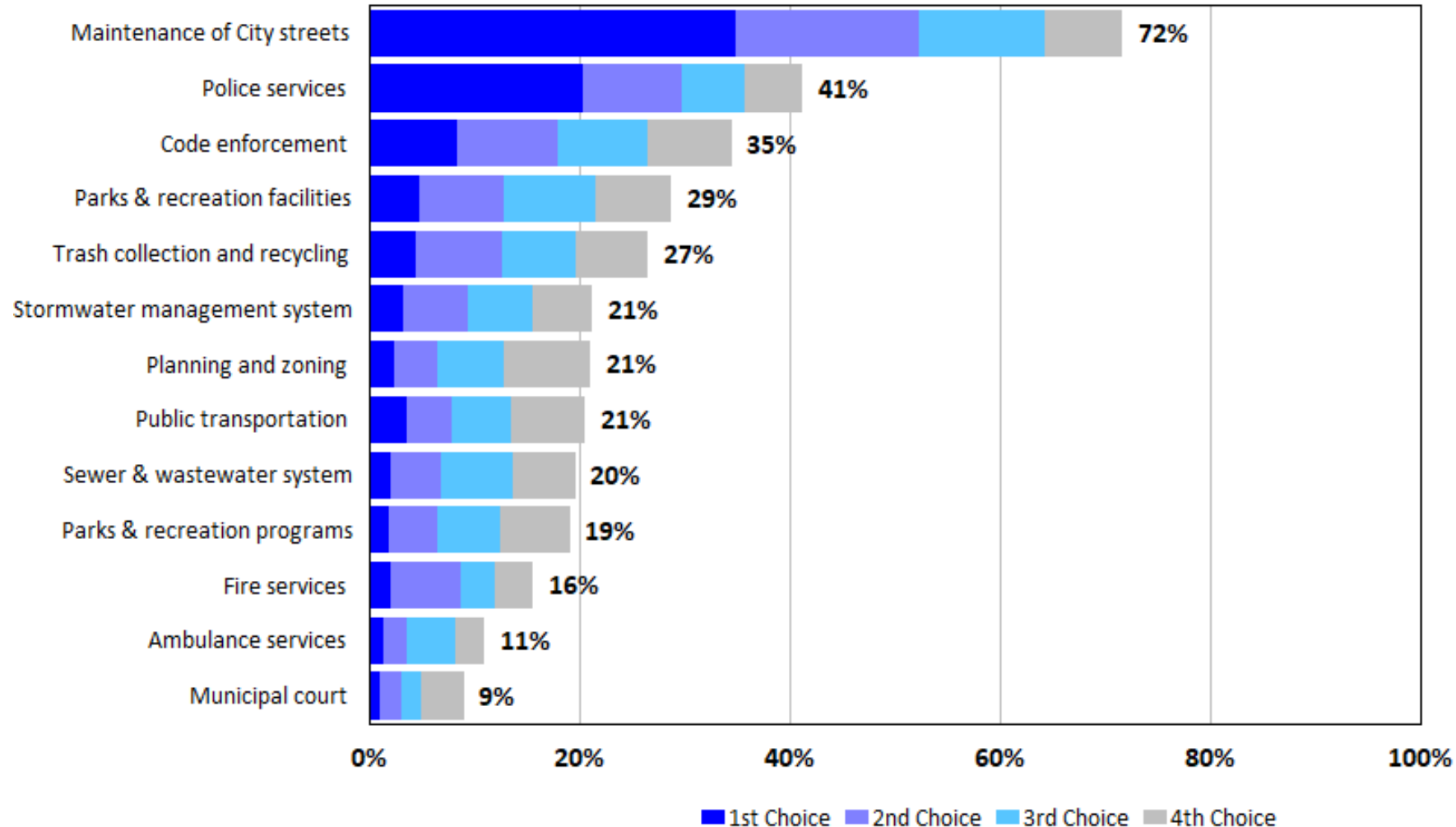
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Satisfaction declined in most areas, but the decreases were similar to decreases observed nationally during COVID

Q2. Neighborhood and Community Services That Should Receive the Most Emphasis For Improvement Over the Next 2 Years

by percentage of respondents who selected the item as one of their top four choices



Top 2 Priorities for Neighborhood and Community Services: Maintenance of Streets and Police Services

Priorities for Improving Neighborhood/Community Services by District

Rank	Overall Priorities	# of Districts in Top 5	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8
1st	Maintenance of city streets	8	Maintenance of city streets	Maintenance of city streets	Maintenance of city streets	Maintenance of city streets	Maintenance of city streets	Maintenance of city streets	Maintenance of city streets	Maintenance of city streets
2nd	Code enforcement	8	Code enforcement	Code enforcement	Code enforcement	Code enforcement	Parks and recreation facilities	Code enforcement	Code enforcement	Code enforcement
3rd	Police services	7	Police services	Police services	Public transportation	Police services	Planning and zoning	Police services	Planning and zoning	Police services
4th	Parks and recreation facilities	5	Parks and recreation programs	Parks and recreation facilities	Stormwater management system	Parks and recreation facilities	Code enforcement	Public transportation	Public transportation	Planning and zoning
5th	Planning and zoning	4	Parks and recreation facilities	Planning and zoning	Police services	Stormwater management system	Parks and recreation programs	Parks and recreation facilities	Police services	Parks and recreation programs

Maintenance of city streets is the top priority in all 8 districts for the second consecutive survey

2022 Importance-Satisfaction Rating

Kansas City, Kansas & Wyandotte County Community Survey

Neighborhood/Community Services

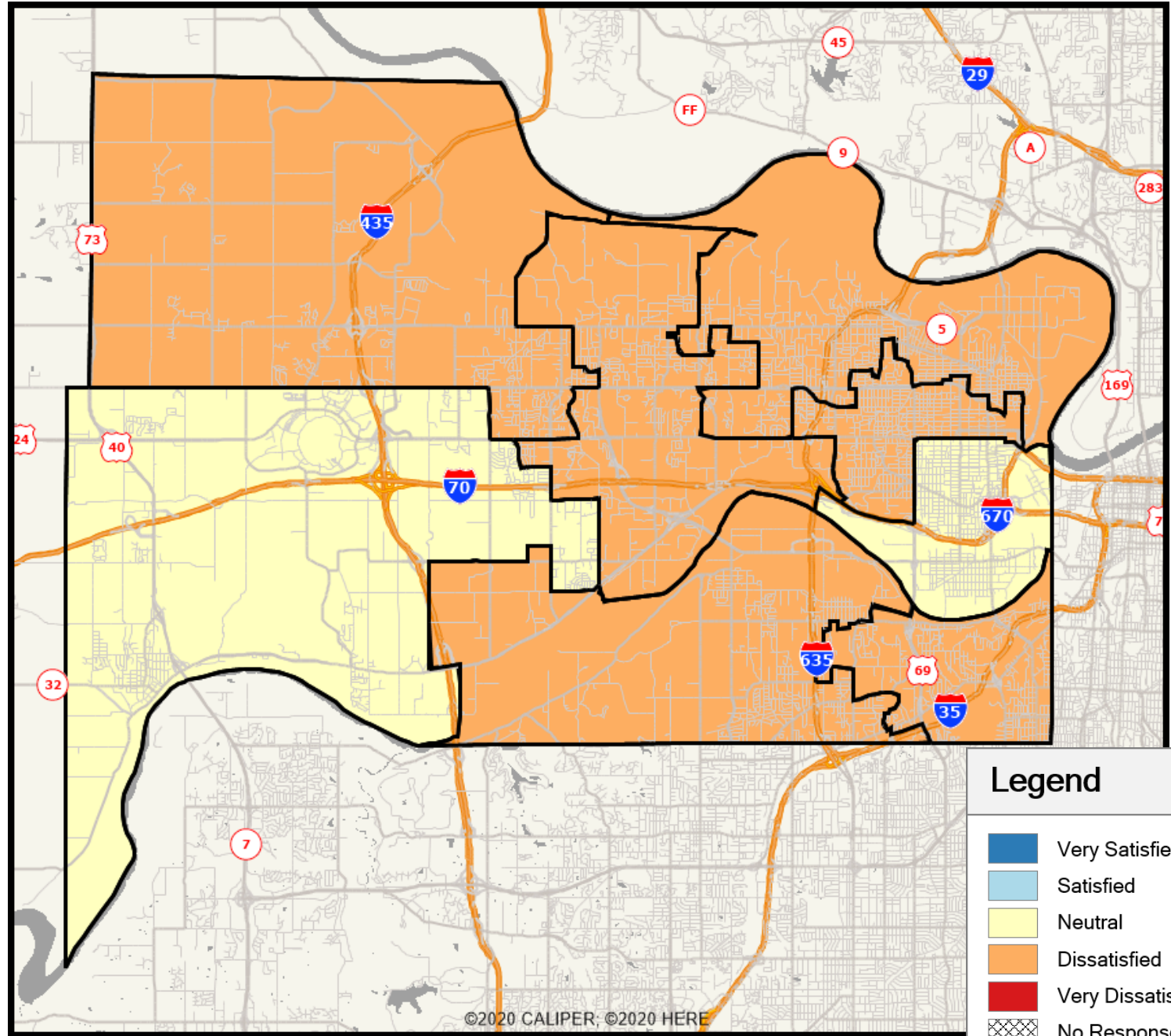
Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Maintenance of city streets	72%	1	25%	13	0.5392	1
Code enforcement	35%	3	28%	11	0.2491	2
Police services	41%	2	61%	4	0.1623	3
Parks and recreation facilities	29%	4	46%	5	0.1567	4
Planning and zoning	21%	7	26%	12	0.1559	5
Stormwater management system	21%	6	37%	7	0.1333	6
Public transportation	21%	8	36%	9	0.1327	7
Parks and recreation programs	19%	10	33%	10	0.1272	8
Sewer and wastewater system	20%	9	42%	6	0.1133	9
Trash collection and recycling	27%	5	62%	3	0.1000	10
Municipal court	9%	13	36%	8	0.0579	11
Fire services	16%	11	81%	1	0.0298	12
Ambulance services	11%	12	75%	2	0.0274	13

Greatest Opportunities for Improvement: I-S Rating Above 0.15

Maintenance of City Streets

This item was determined to be the top priority for improvement based on the Importance-Satisfaction Analysis

Areas in yellow and orange show lower levels of satisfaction and can help the UG target resources to those areas with the most need for improvement



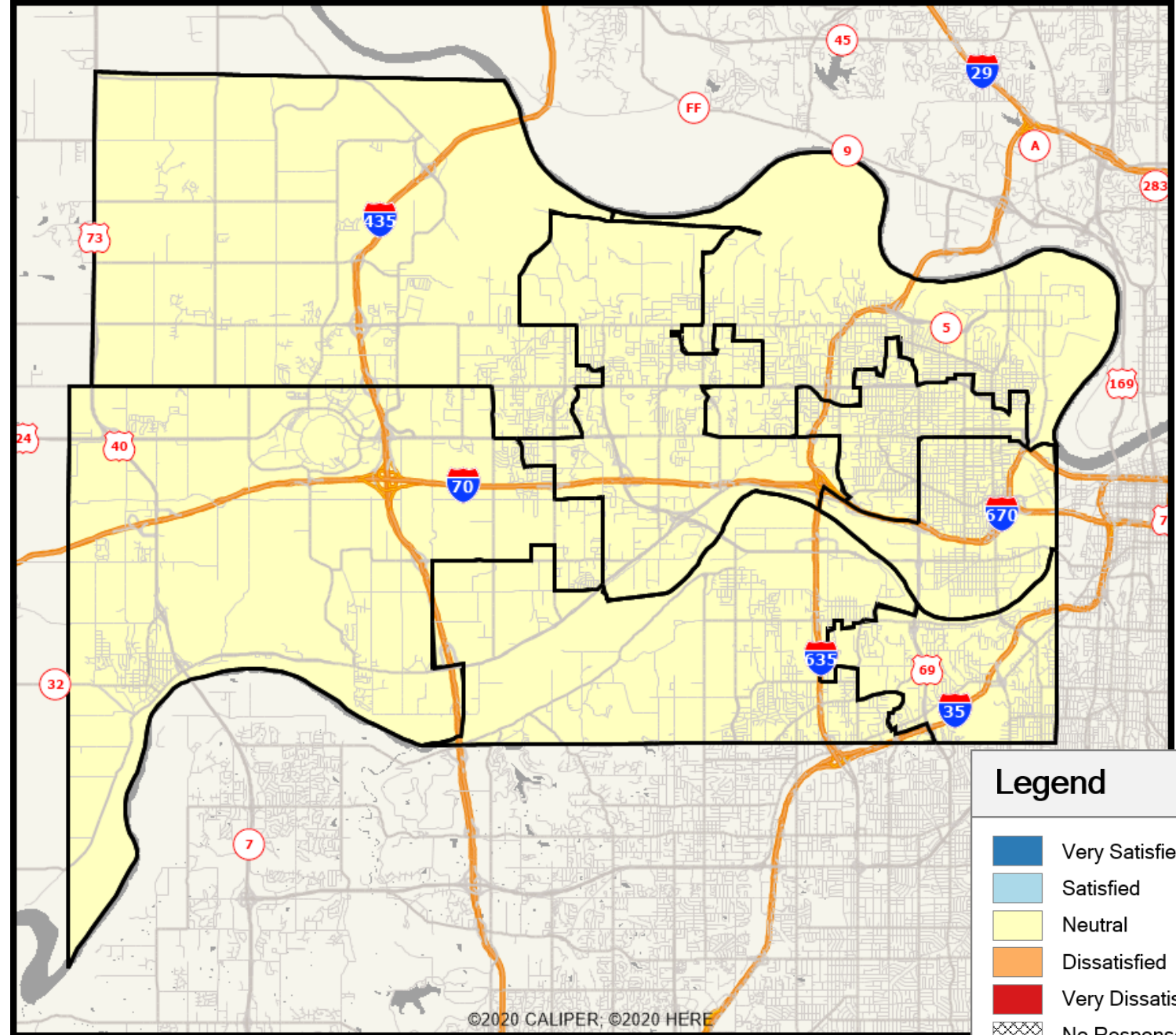
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Code Enforcement

This item was determined to be the second highest priority for improvement based on the Importance-Satisfaction Analysis

Areas in yellow show lower levels of satisfaction and can help the UG target resources to those areas with the most need for improvement

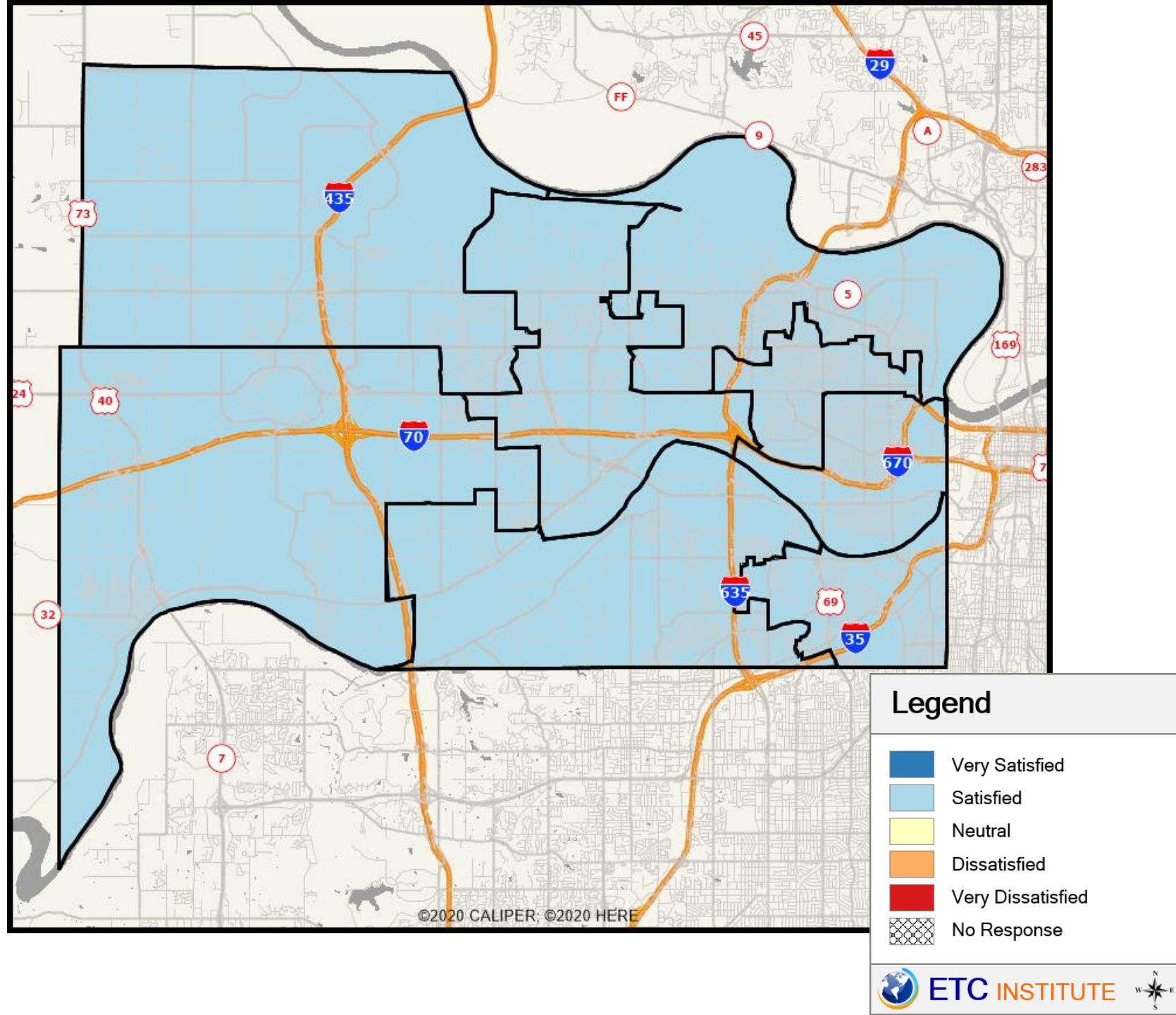


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Police Services

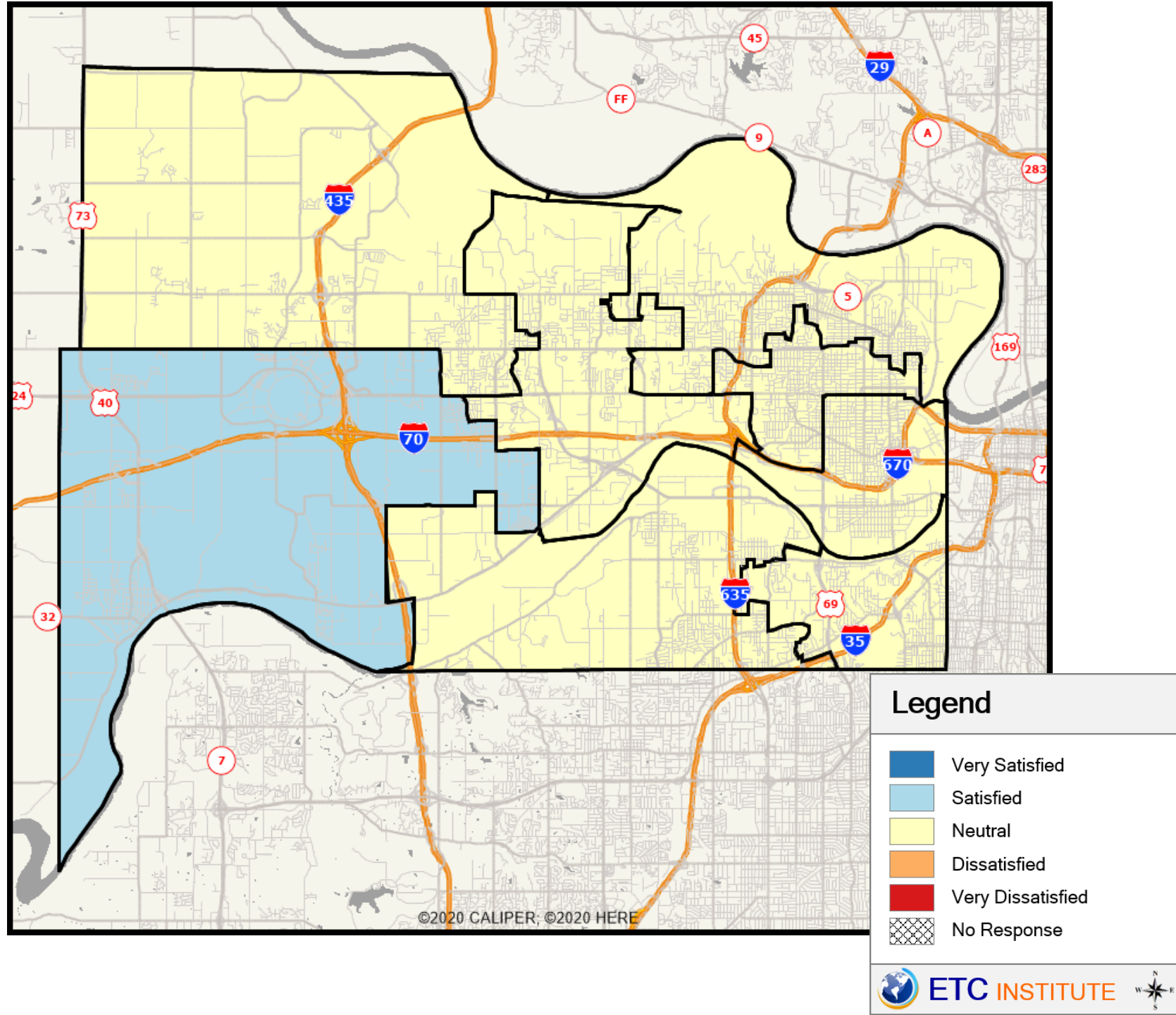
This item was determined to be the third highest priority for improvement based on the Importance-Satisfaction Analysis



Parks and Recreation Facilities

This item was determined to be the fourth highest priority for improvement based on the Importance-Satisfaction Analysis

Areas in yellow show lower levels of satisfaction and can help the UG target resources to those areas with the most need for improvement

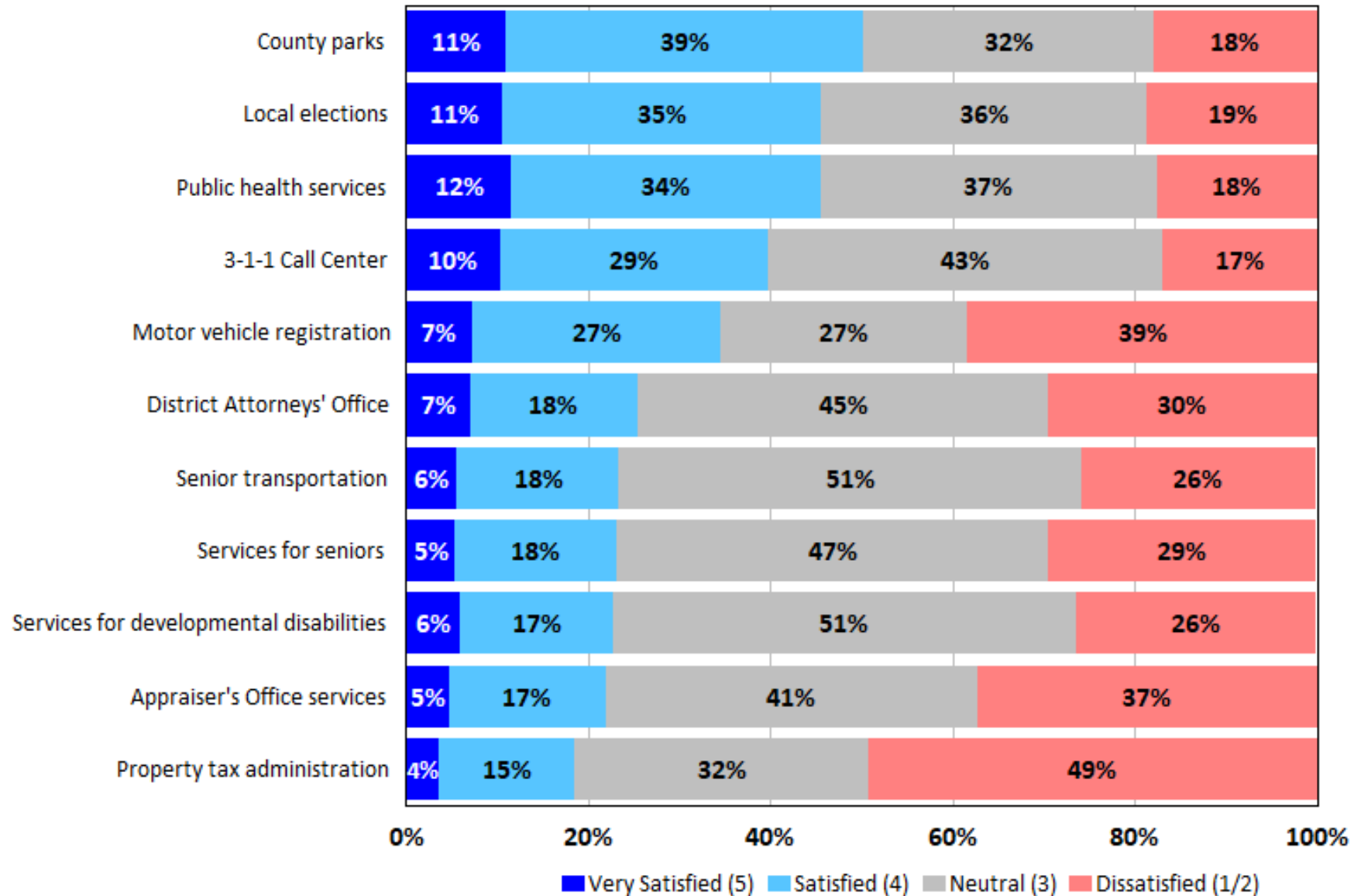


County Level Services

MAJOR FINDINGS #3

Q3. Satisfaction With County Level Services

by percentage of respondents (excluding don't knows)

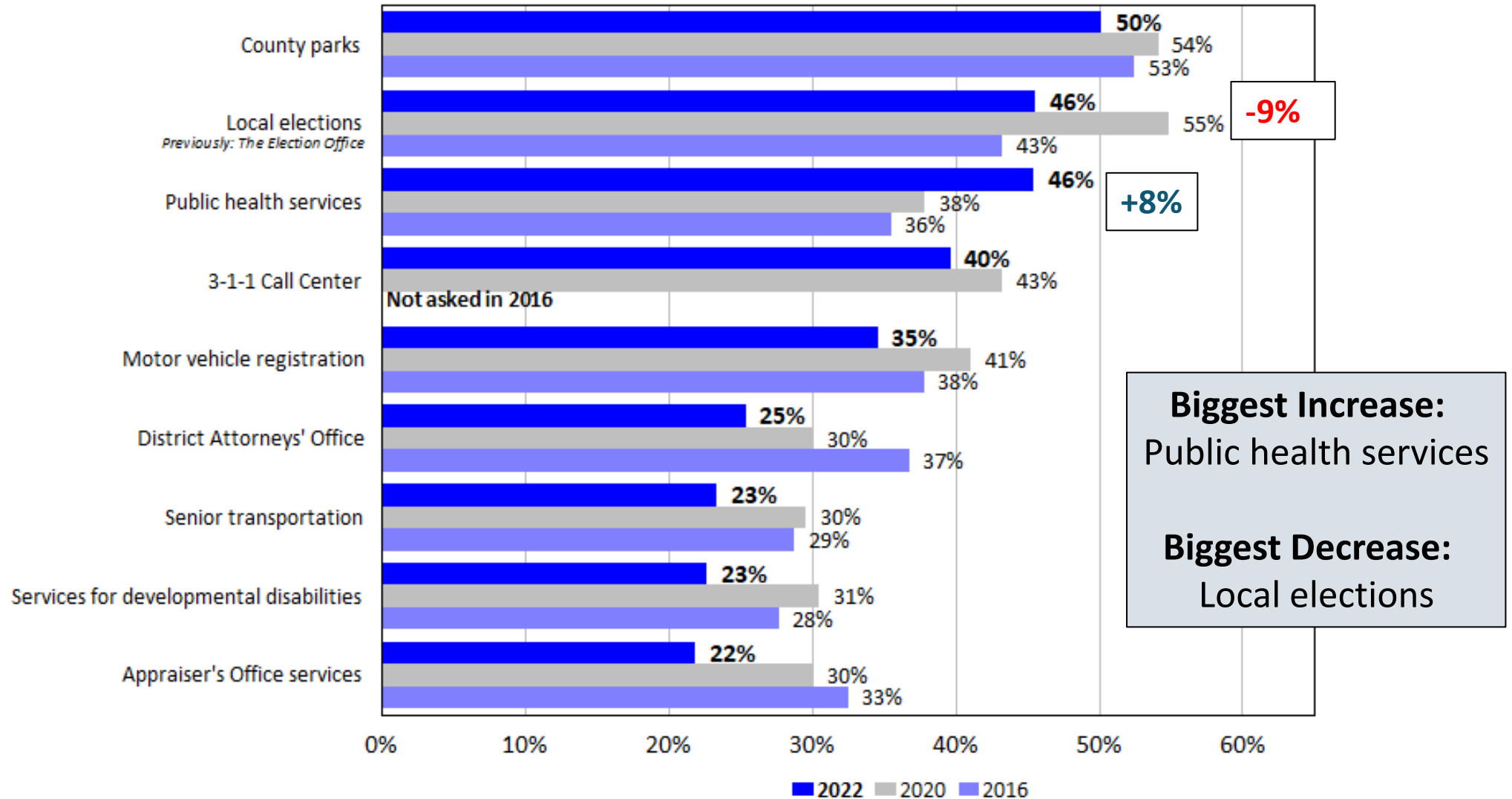


Satisfaction is HIGHEST with Parks and Elections. Satisfaction is LOWEST with Property Tax Administration.

Satisfaction With County Level Services

Trends: 2022, 2020, and 2016

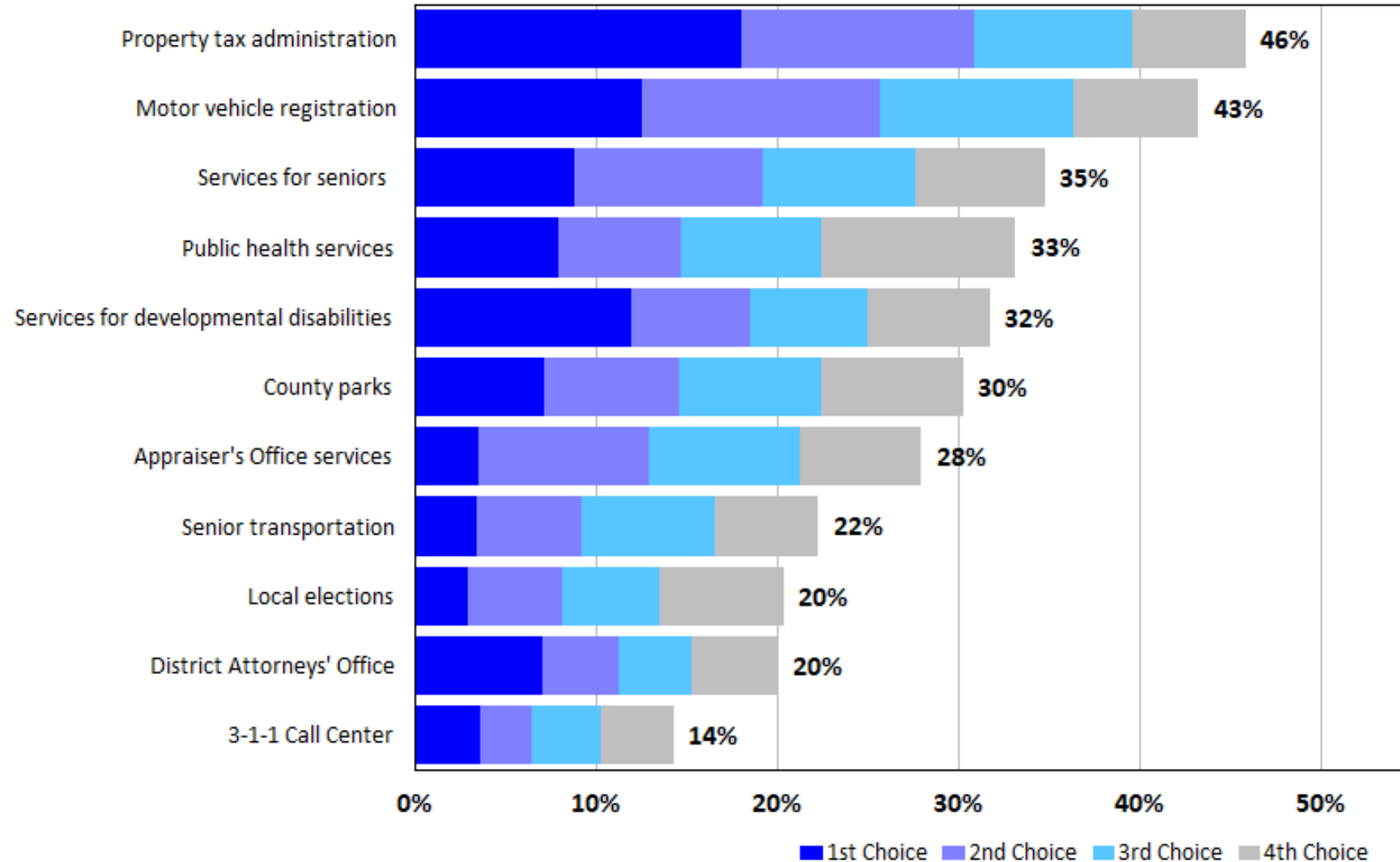
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Although satisfaction declined in most areas, satisfaction with public health services increased significantly.

Q4. County Level Services That Should Receive the Most Emphasis For Improvement Over the Next 2 Years

by percentage of respondents who selected the item as one of their top four choices



Top 2 Priorities for County Level Services: Property Tax Administration and Motor Vehicle Registration

Priorities for Improving County Services by District

Rank	Overall Priorities	# of Districts in Top 5	District 1	District 2	District 3	District 4	District 5	District 6	District 7	District 8
1st	Property tax administration	8	Services for seniors	Services for seniors	Property tax administration	Property tax administration	Property tax administration	Property tax administration	Property tax administration	Property tax administration
2nd	Motor vehicle registration	8	Property tax administration	Property tax administration	Services for seniors	Services for seniors	Motor vehicle registration	Motor vehicle registration	Motor vehicle registration	Motor vehicle registration
3rd	Services for seniors	7	Motor vehicle registration	Services for developmental disabilities	Services for developmental disabilities	Services for developmental disabilities	Appraiser's Office services	Appraiser's Office services	Appraiser's Office services	Services for seniors
4th	Services for developmental disabilities	5	Services for developmental disabilities	Motor vehicle registration	Senior transportation	Motor vehicle registration	Services for seniors	Services for seniors	Services for seniors	Services for developmental disabilities
5th	Appraiser's Office services	4	Public health services	Public health services	Motor vehicle registration	Appraiser's Office services	District Attorneys' Office	Services for developmental disabilities	Services for developmental disabilities	Appraiser's Office services

The Top 3 Services Countywide Ranked Among the Top 5 Priorities in All 8 Districts

2022 Importance-Satisfaction Rating

Kansas City, Kansas & Wyandotte County Community Survey

County Level Services

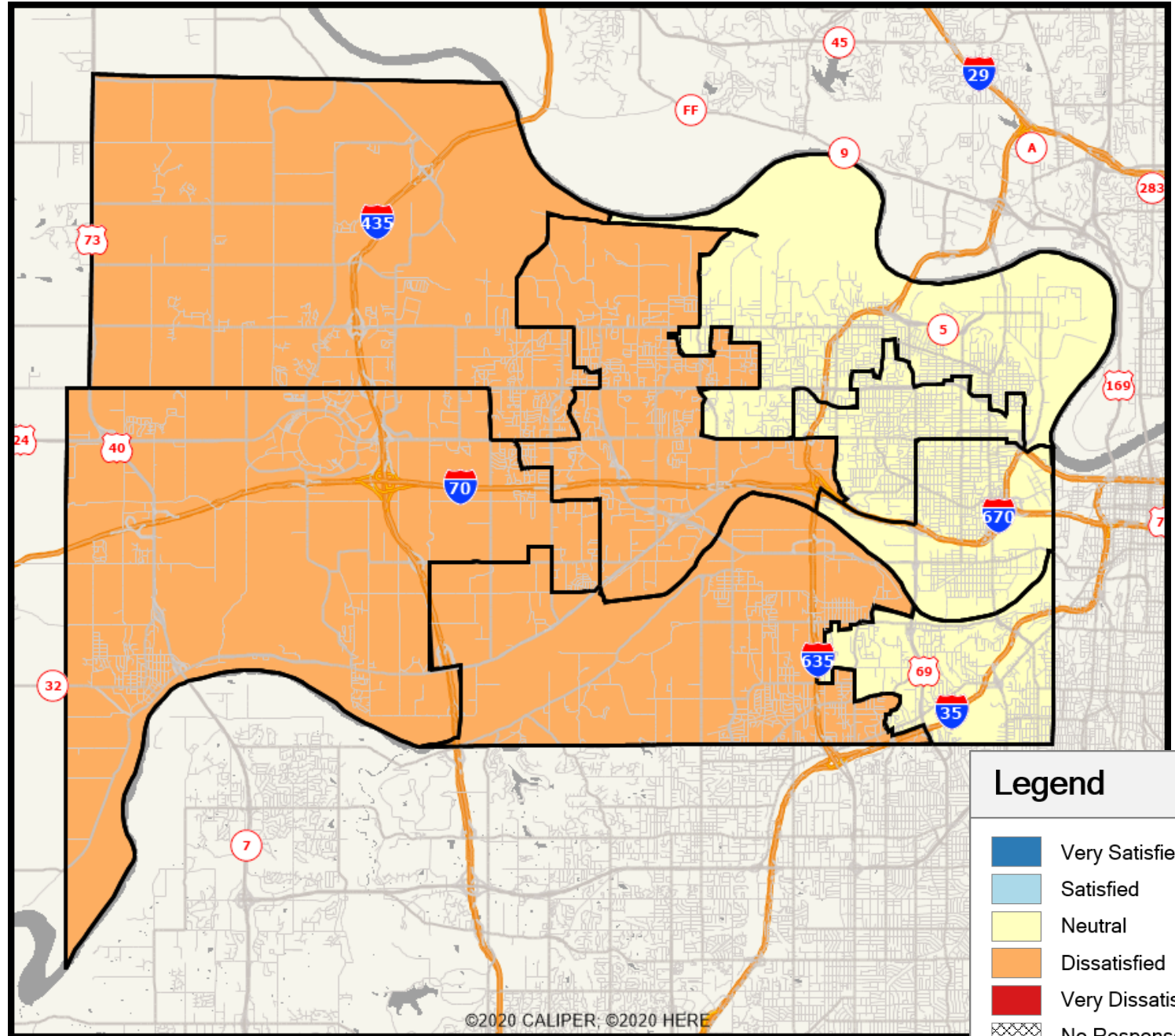
Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Property tax administration (Ranked in Top 5 for all 8 Districts)	46%	1	19%	11	0.3741	1
Motor vehicle registration (Ranked in Top 5 for all 8 Districts)	43%	2	35%	5	0.2832	2
Services for seniors (Ranked in Top 5 for all 8 Districts)	35%	3	23%	8	0.2676	3
Services for developmental disabilities	32%	5	23%	9	0.2458	4
Appraiser's Office services	28%	7	22%	10	0.2187	5
Public health services	33%	4	46%	3	0.1809	6
Senior transportation	22%	8	23%	7	0.1708	7
County parks	30%	6	50%	1	0.1509	8
District Attorneys' Office	20%	10	25%	6	0.1499	9
Local elections	20%	9	46%	2	0.1110	10
3-1-1 Call Center	14%	11	40%	4	0.0862	11

Greatest Opportunities for Improvement: I-S Rating Above 0.15

Property Tax Administration

This item was determined to be the top priority for improvement based on the Importance-Satisfaction Analysis

Areas in yellow and orange show lower levels of satisfaction and can help the UG target resources to those areas with the most need for improvement



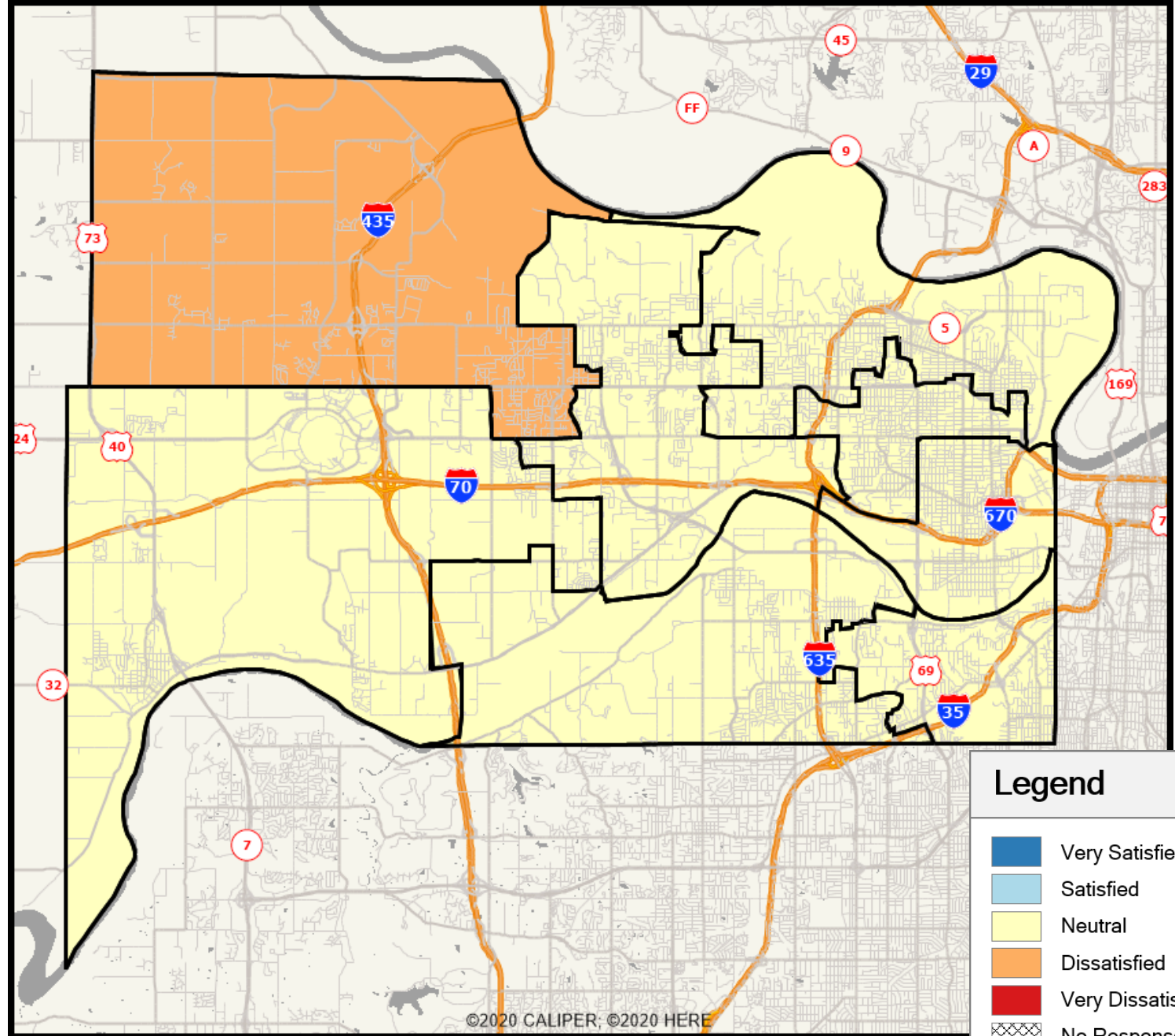
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Motor Vehicle Registration

This item was determined to be the second highest priority for improvement based on the Importance-Satisfaction Analysis

Areas in yellow and orange show lower levels of satisfaction and can help the UG target resources to those areas with the most need for improvement



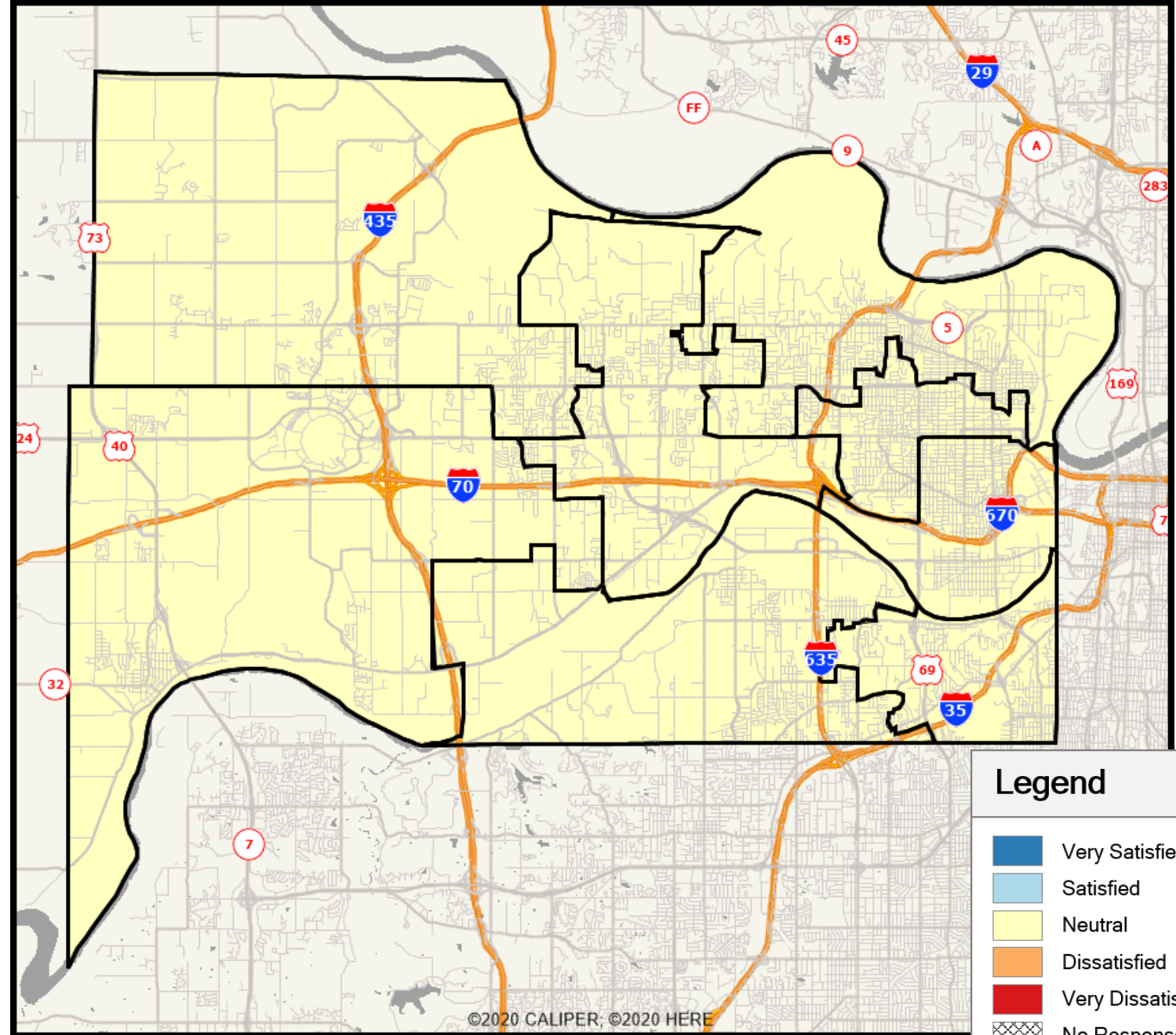
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Services for Seniors

This item was determined to be the third highest priority for improvement based on the Importance-Satisfaction Analysis

Areas in yellow show lower levels of satisfaction and can help the UG target resources to those areas with the most need for improvement



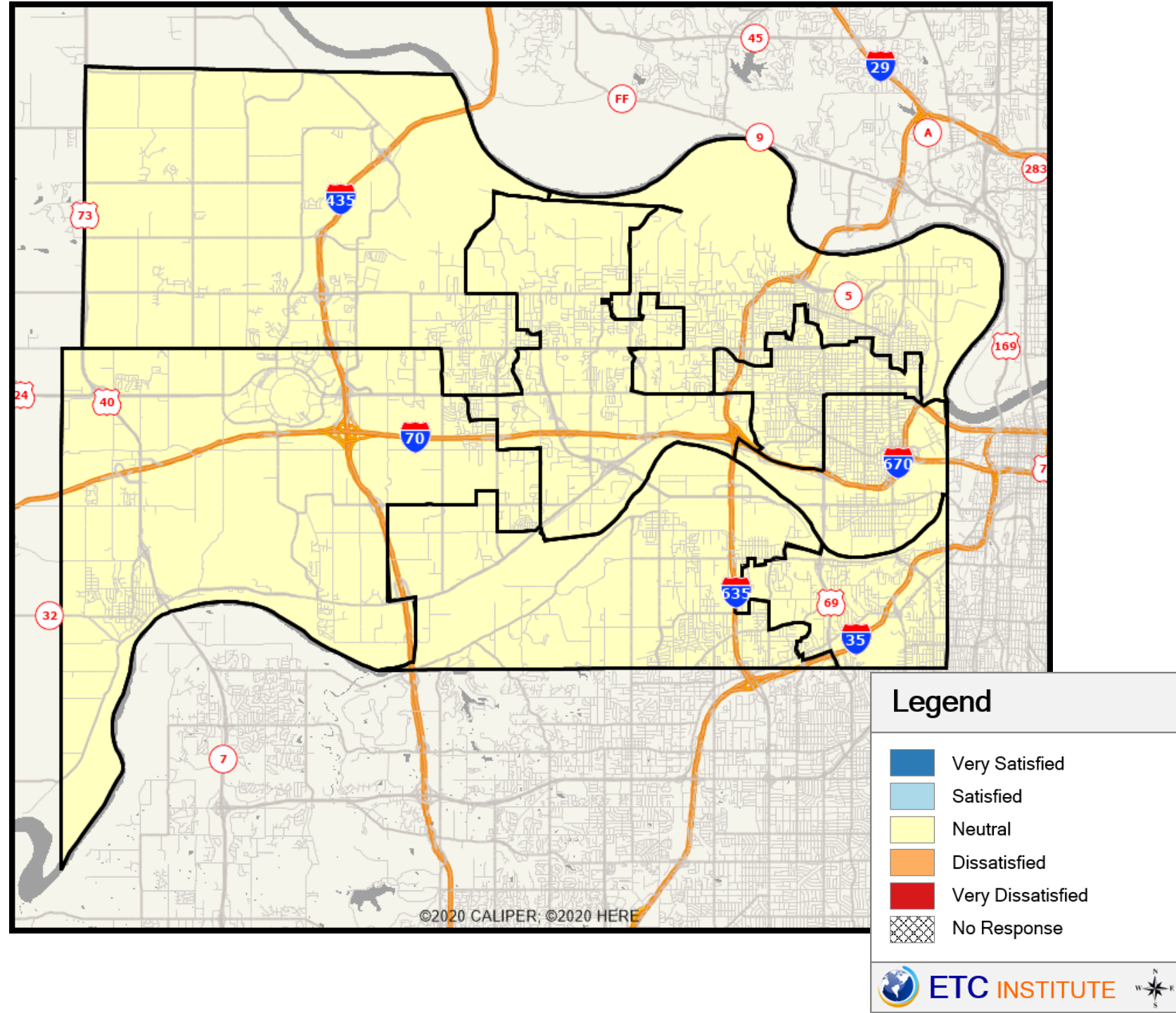
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Services for Developmental Disabilities

This item was determined to be the fourth highest priority for improvement based on the Importance-Satisfaction Analysis

Areas in yellow show lower levels of satisfaction and can help the UG target resources to those areas with the most need for improvement



Public Safety Ratings and Priorities

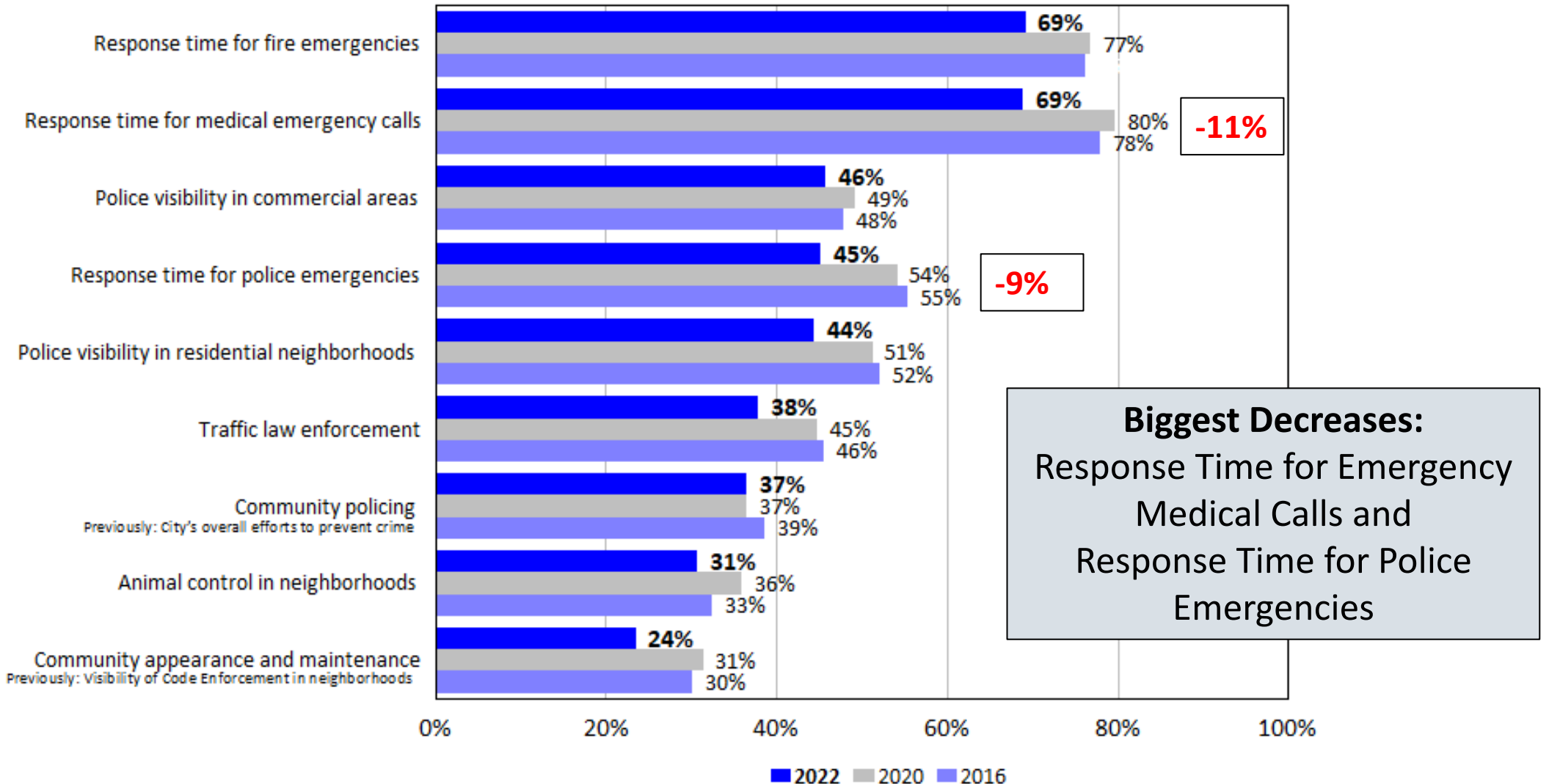
MAJOR FINDINGS #4



Satisfaction With Public Safety

Trends: 2022, 2020, and 2016

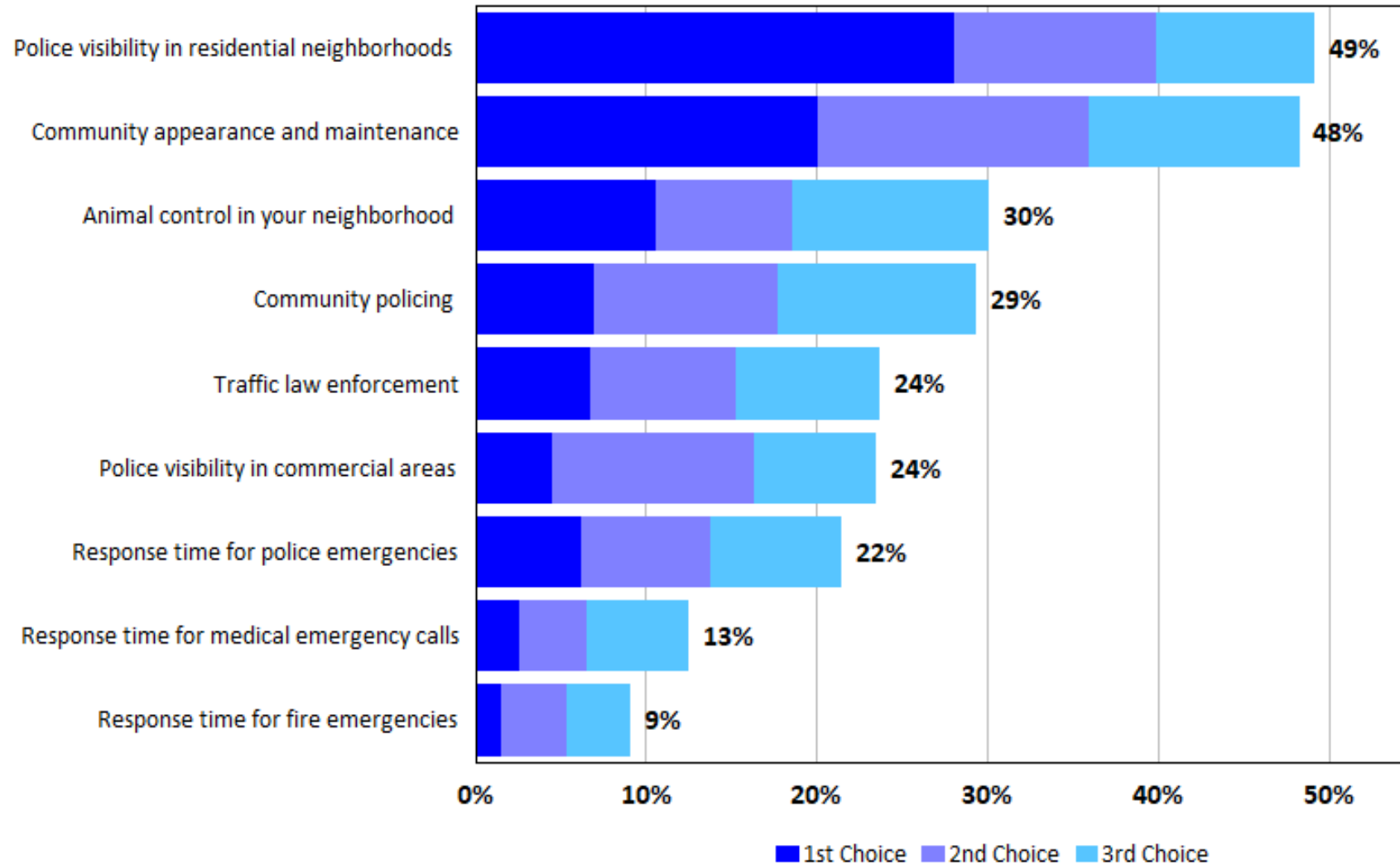
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Satisfaction with Public Safety Services Has Decreased in Most Communities Over the Past 2 Years

Q7. Public Safety Services That Should Receive the Most Emphasis Over the Next 2 Years

by percentage of respondents who selected the item as one of their top three choices



The Appearance of the Community Impacts Perceptions of Safety in the County

2022 Importance-Satisfaction Rating

Kansas City, Kansas & Wyandotte County Community Survey

Public Safety Services

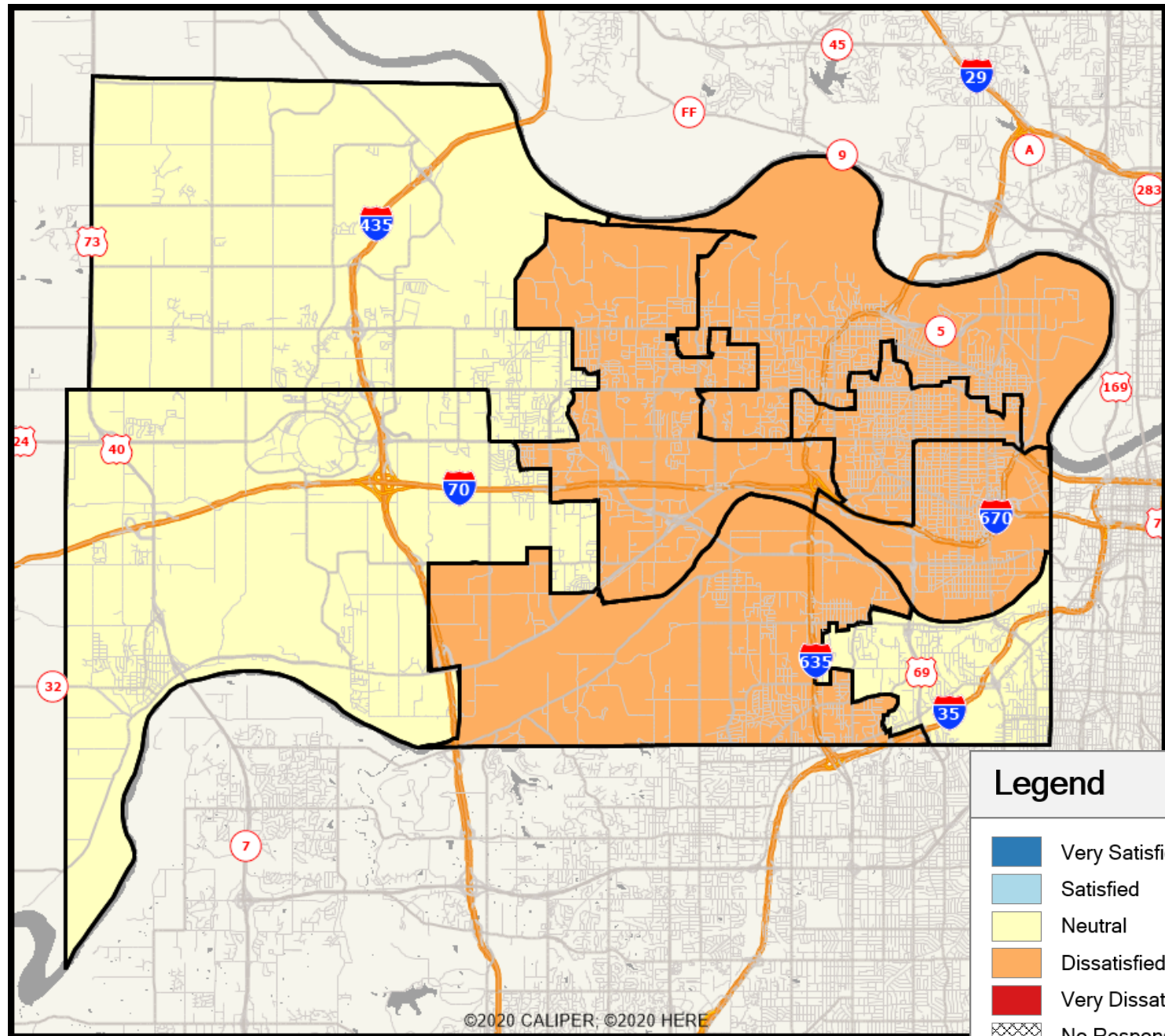
Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Community appearance and maintenance	48%	2	24%	9	0.3695	1
Police visibility in residential neighborhoods	49%	1	44%	5	0.2736	2
Animal control in neighborhoods	30%	3	31%	8	0.2083	3
Community policing	29%	4	37%	7	0.1864	4
Traffic law enforcement	24%	5	38%	6	0.1474	5
Police visibility in commercial areas	24%	6	46%	3	0.1274	6
Response time for police emergencies	22%	7	45%	4	0.1178	7
Response time for medical emergency calls	13%	8	69%	2	0.0389	8
Response time for fire emergencies	9%	9	69%	1	0.0280	9

Greatest Opportunities for Improvement: I-S Rating Above 0.15

Community Appearance and Maintenance

This item was determined to be the top priority for improvement based on the Importance-Satisfaction Analysis

Areas in yellow and orange show lower levels of satisfaction and can help the UG target resources to those areas with the most need for improvement



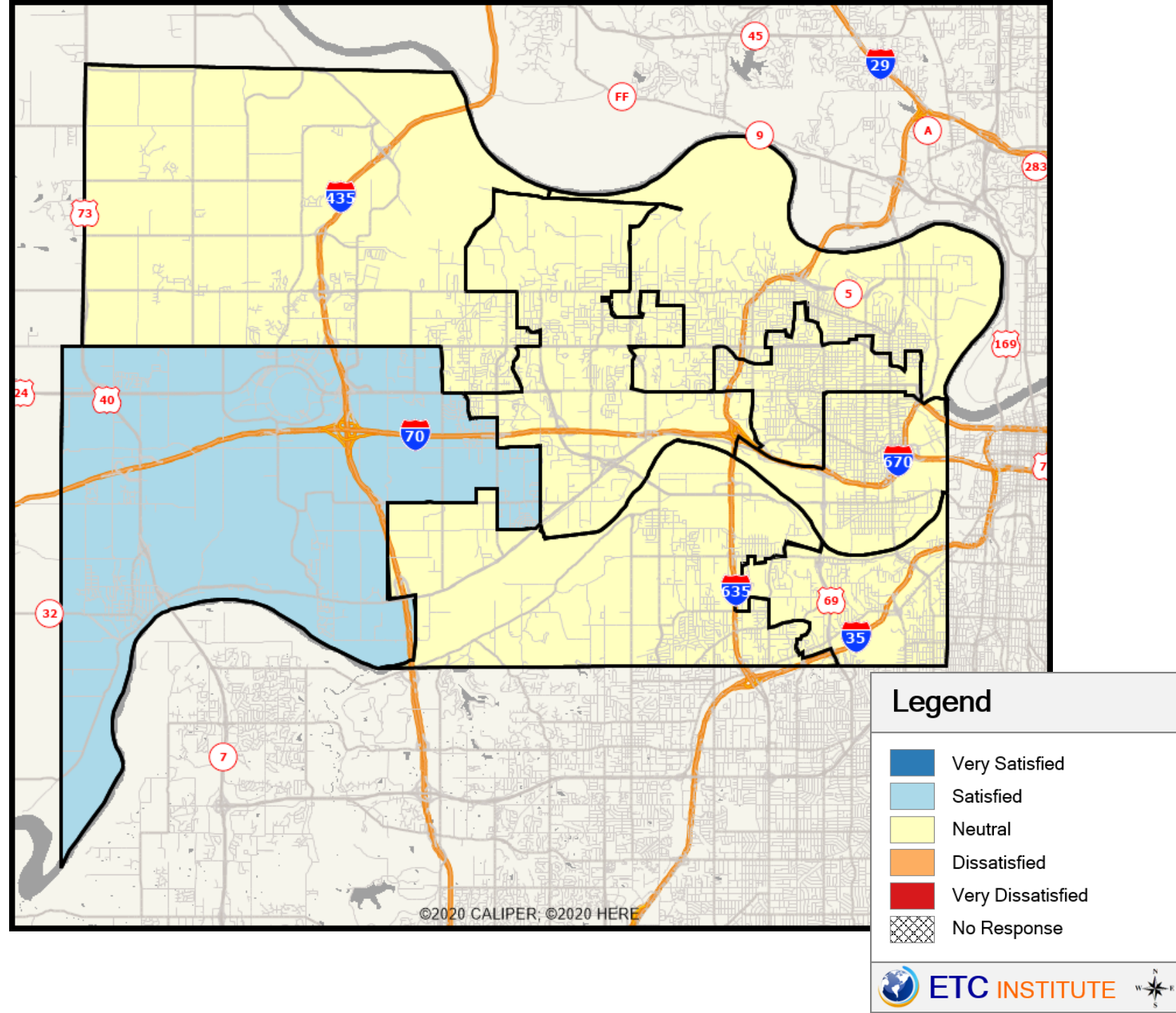
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Police Visibility in Residential Neighborhoods

This item was determined to be the second highest priority for improvement based on the Importance-Satisfaction Analysis

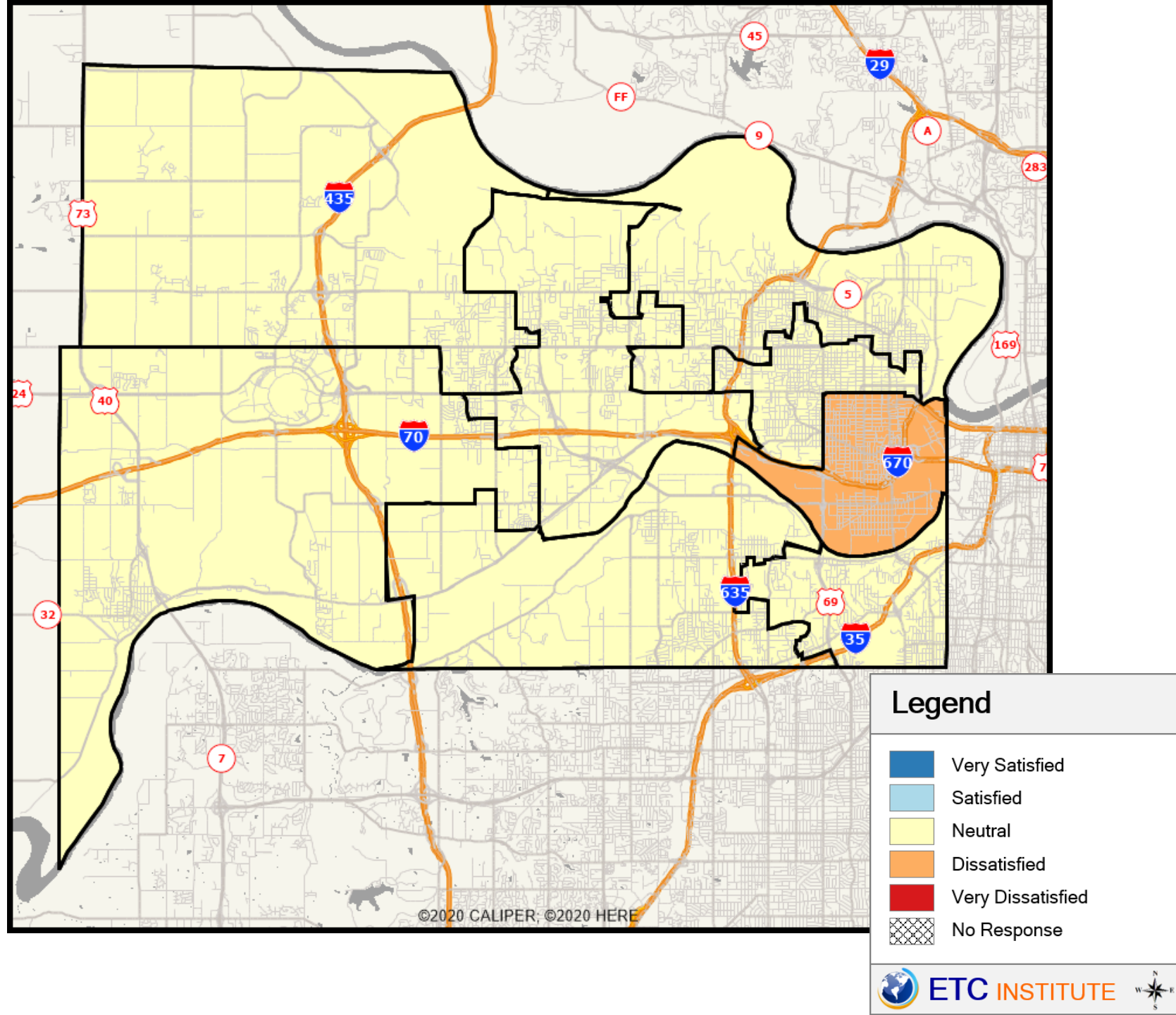
Areas in yellow show lower levels of satisfaction and can help the UG target resources to those areas with the most need for improvement



Animal Control in Neighborhoods

This item was determined to be the third highest priority for improvement based on the Importance-Satisfaction Analysis

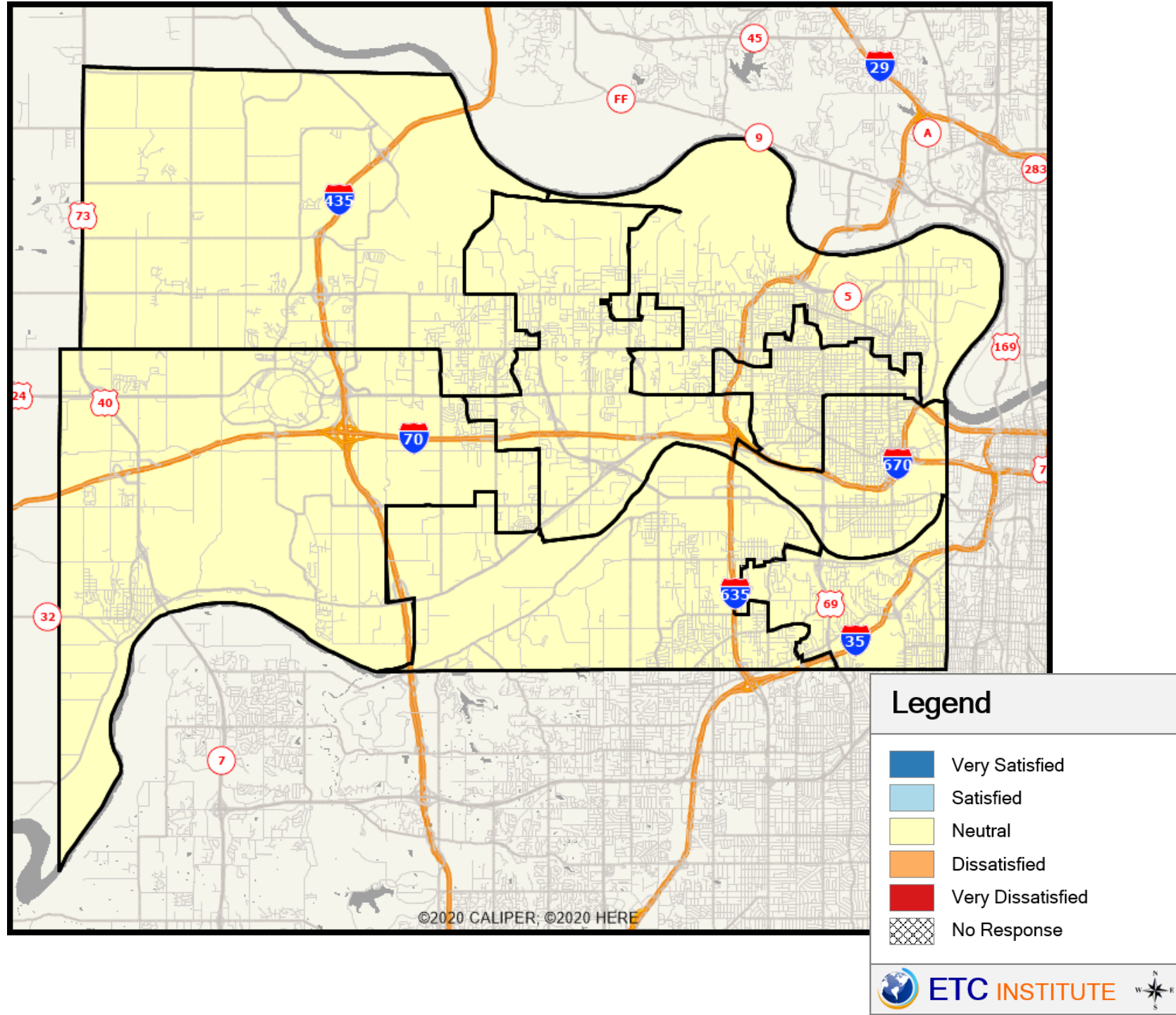
Areas in yellow and orange show lower levels of satisfaction and can help the UG target resources to those areas with the most need for improvement



Community Policing

This item was determined to be the fourth highest priority for improvement based on the Importance-Satisfaction Analysis

Areas in yellow show lower levels of satisfaction and can help the UG target resources to those areas with the most need for improvement



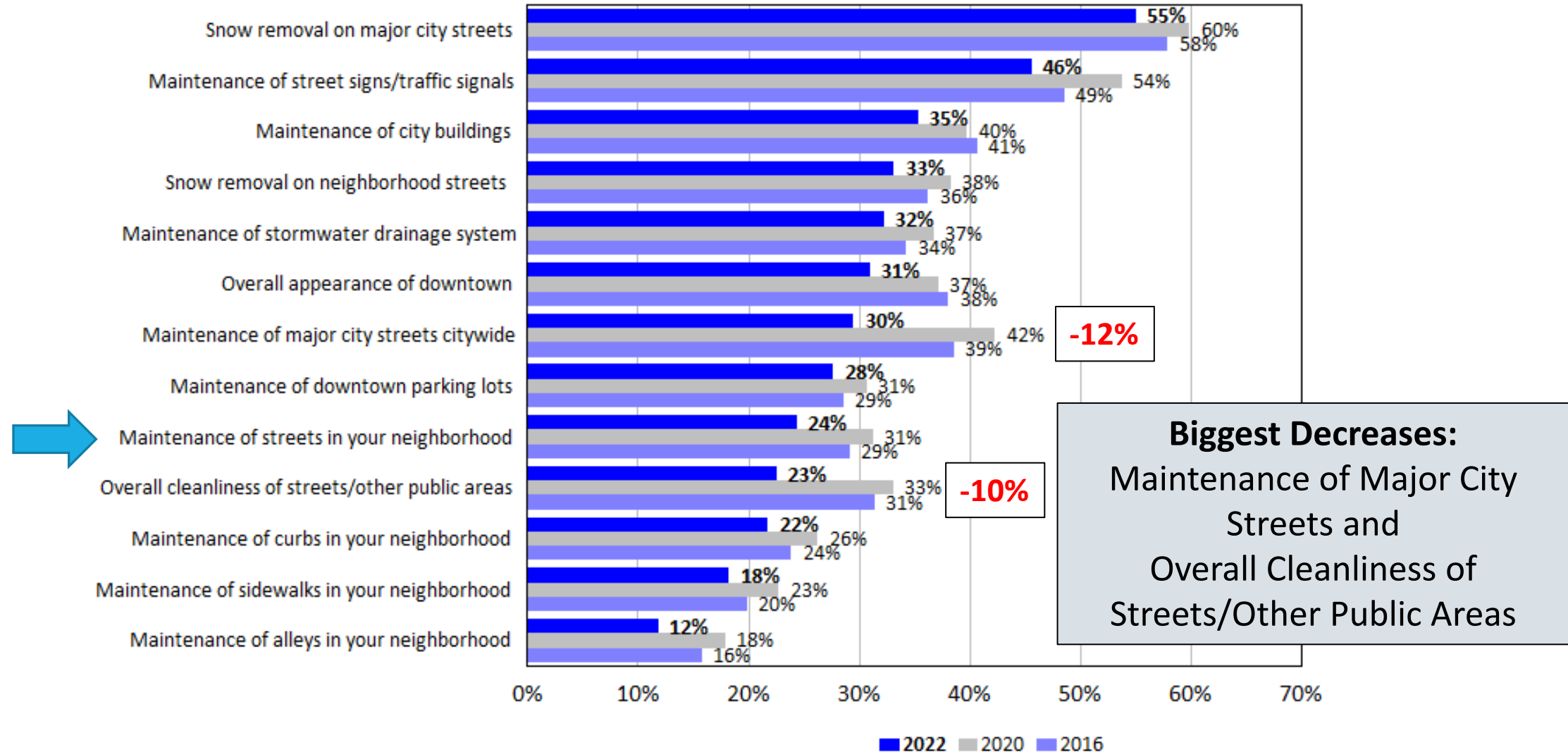
Maintenance Ratings and Priorities

MAJOR FINDINGS #5

Satisfaction With City Maintenance

Trends: 2022, 2020, and 2016

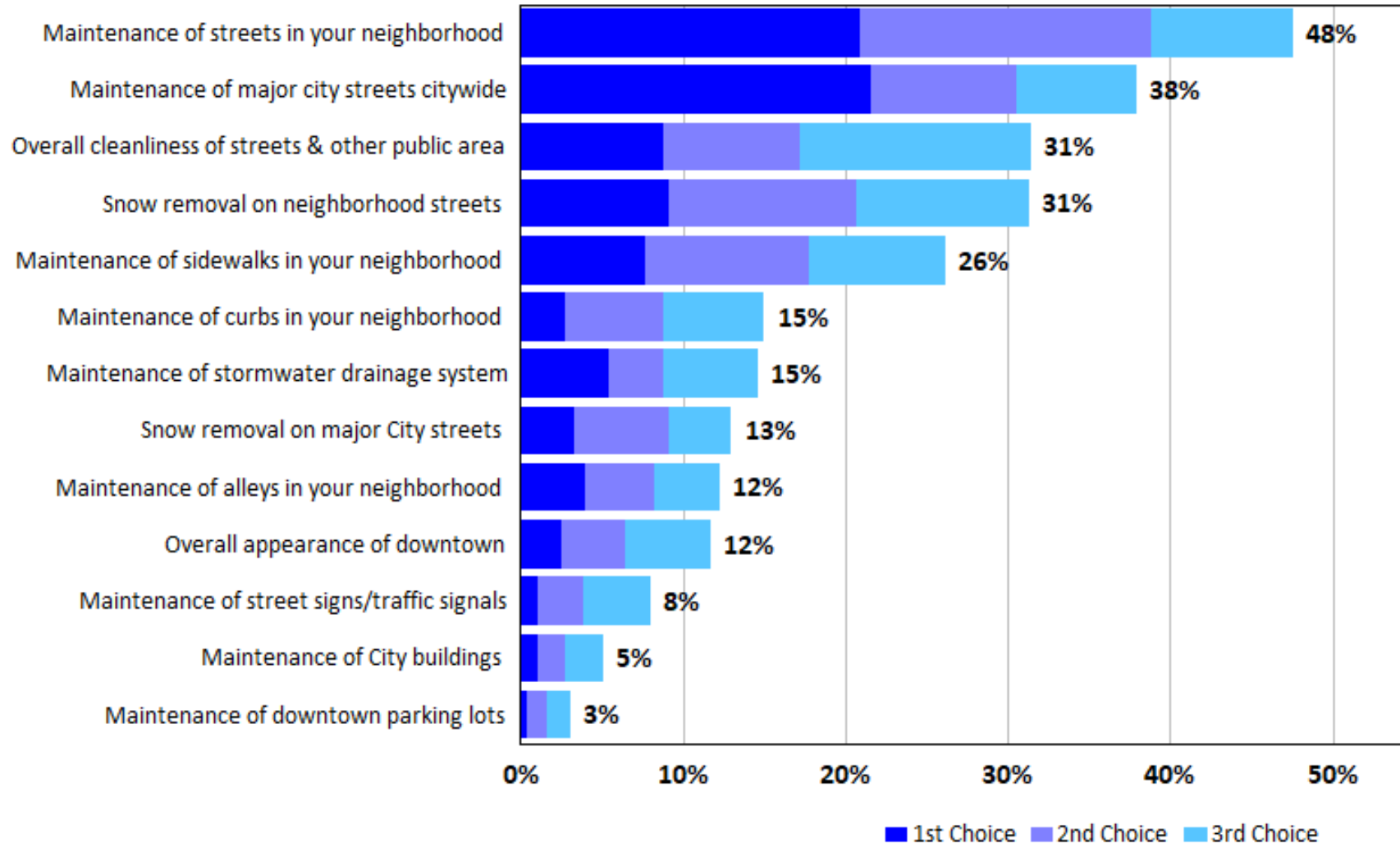
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Satisfaction with the Maintenance of Neighborhood Streets was 24% vs. 30% for Major City Streets

Q9. City Maintenance Services That Should Receive the Most Emphasis Over the Next 2 Years

by percentage of respondents who selected the item as one of their top three choices



Satisfaction with Neighborhood Streets Is the Top Maintenance Priority

2022 Importance-Satisfaction Rating

Kansas City, Kansas & Wyandotte County Community Survey

Maintenance Services

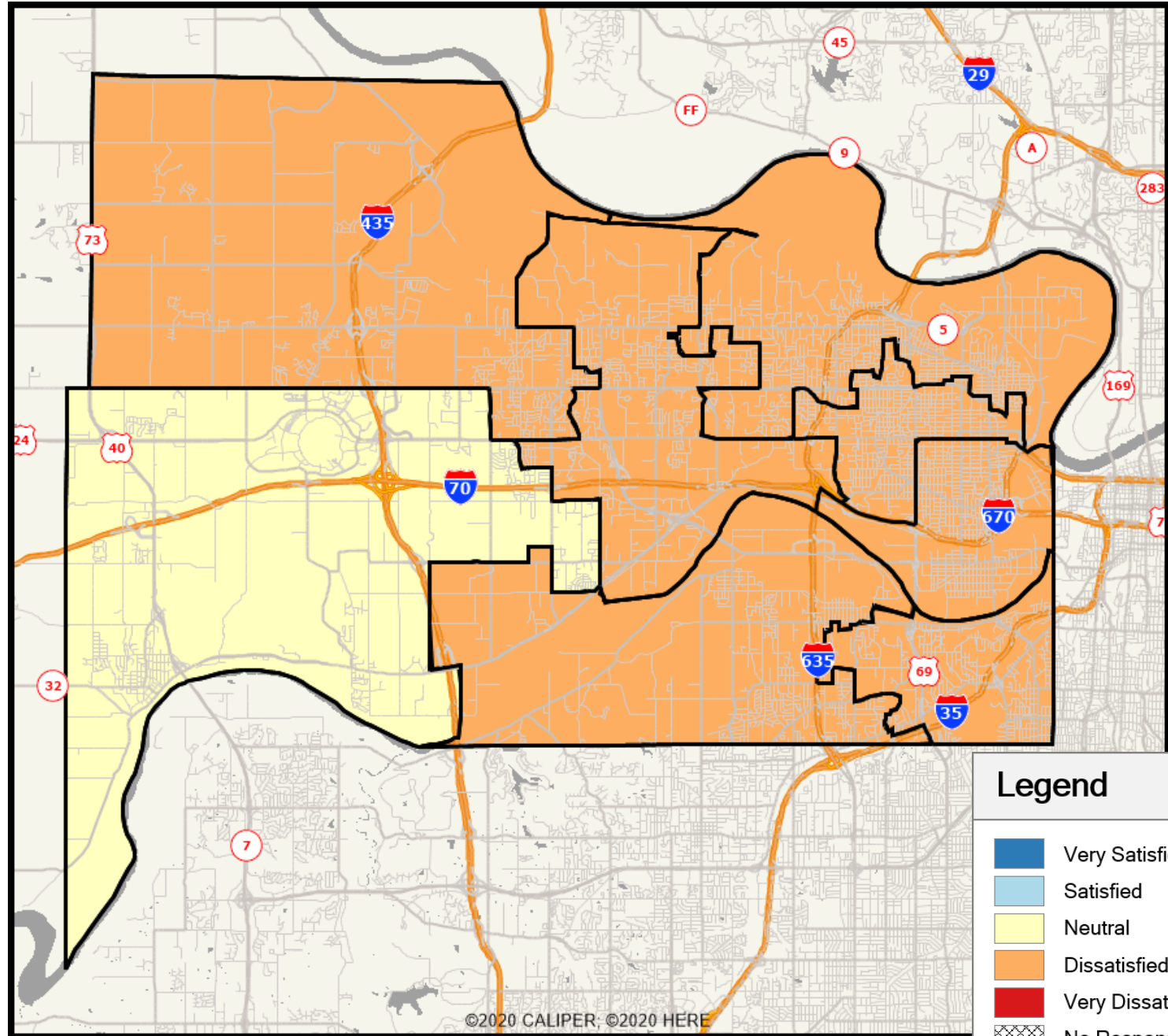
Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Maintenance of streets in your neighborhood	48%	1	24%	9	0.3599	1
Maintenance of major city streets	38%	2	30%	7	0.2672	2
Overall cleanliness of streets/other public areas	31%	3	23%	10	0.2430	3
Maintenance of sidewalks in your neighborhood	26%	5	18%	12	0.2141	4
Snow removal on neighborhood streets	31%	4	33%	4	0.2091	5
Maintenance of curbs in your neighborhood	15%	6	22%	11	0.1173	6
Maintenance of alleys in your neighborhood	12%	9	12%	13	0.1084	7
Maintenance of stormwater drainage system	15%	7	32%	5	0.0988	8
Overall appearance of downtown	12%	10	31%	6	0.0807	9
Snow removal on major city streets	13%	8	55%	1	0.0585	10
Maintenance of street signs/traffic signals	8%	11	46%	2	0.0435	11
Maintenance of city buildings	5%	12	35%	3	0.0329	12
Maintenance of downtown parking lots	3%	13	28%	8	0.0224	13

Greatest Opportunities for Improvement: I-S Rating Above 0.15

Maintenance of Streets in Neighborhoods

This item was determined to be the top priority for improvement based on the Importance-Satisfaction Analysis

Areas in yellow and orange show lower levels of satisfaction and can help the UG target resources to those areas with the most need for improvement



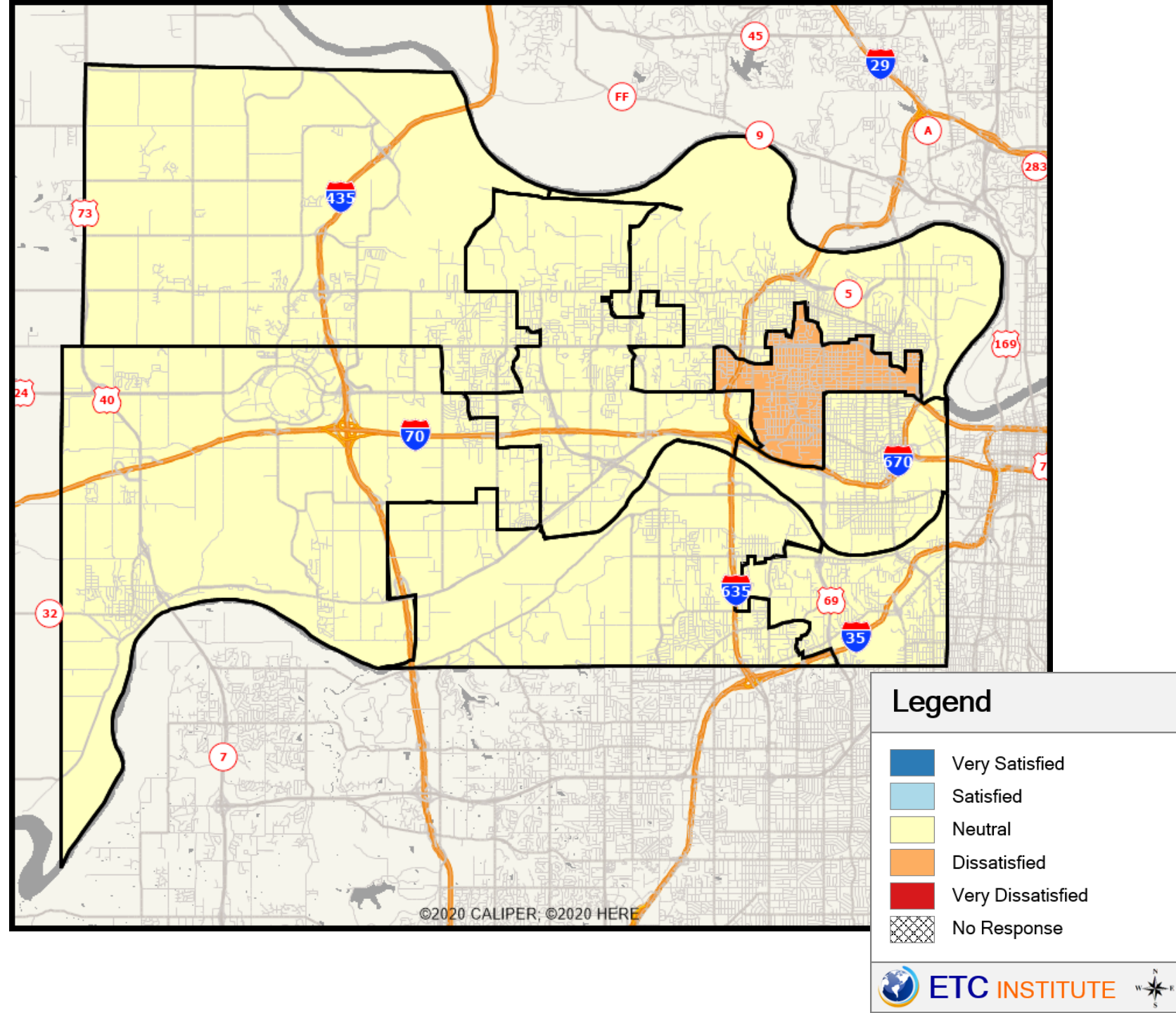
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Maintenance of Major City Streets

This item was determined to be the second highest priority for improvement based on the Importance-Satisfaction Analysis

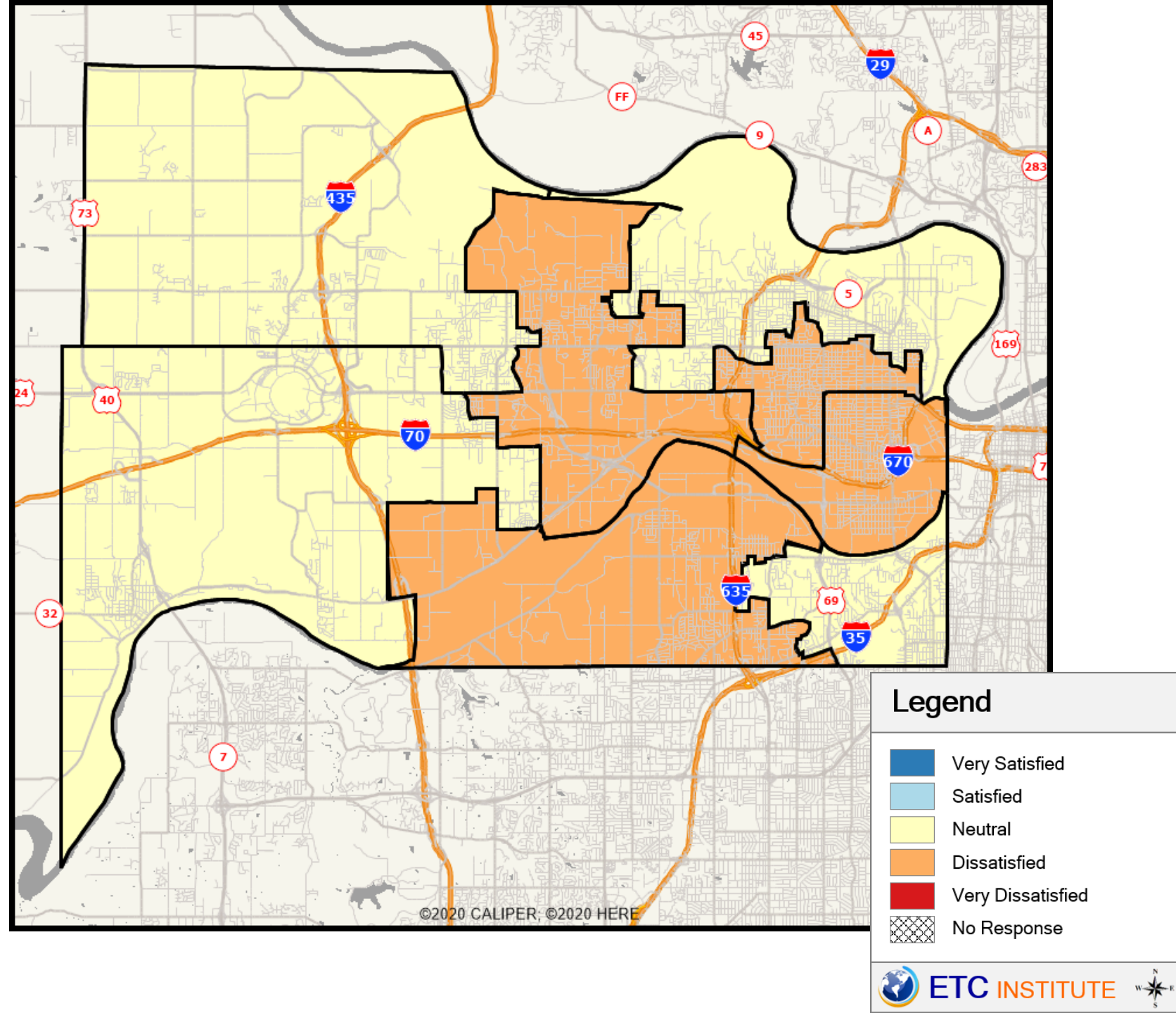
Areas in yellow and orange show lower levels of satisfaction and can help the UG target resources to those areas with the most need for improvement



Overall Cleanliness of Streets and Other Public Areas

This item was determined to be the third highest priority for improvement based on the Importance-Satisfaction Analysis

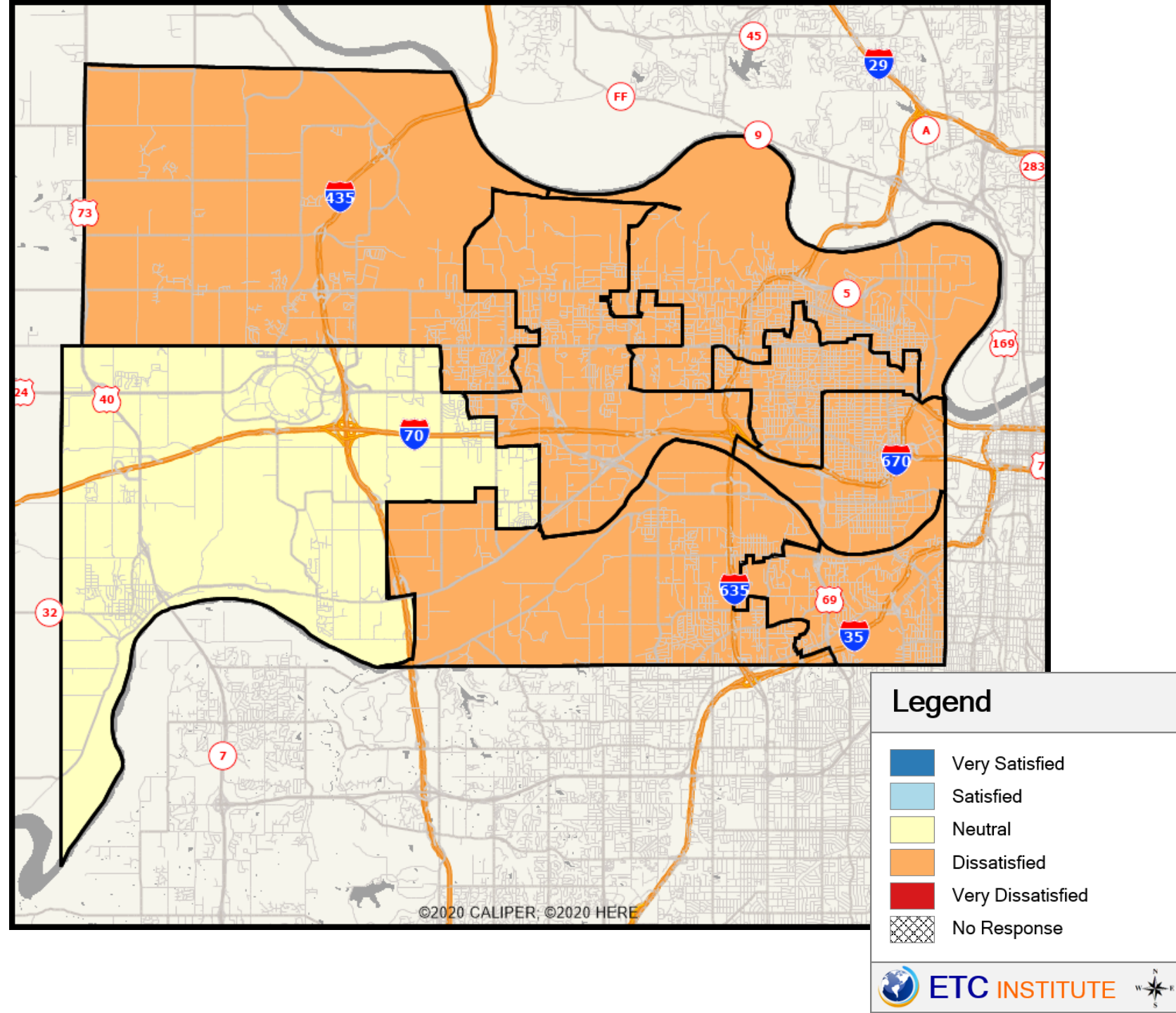
Areas in yellow and orange show lower levels of satisfaction and can help the UG target resources to those areas with the most need for improvement



Maintenance of Sidewalks in Neighborhoods

This item was determined to be the fourth highest priority for improvement based on the Importance-Satisfaction Analysis

Areas in yellow and orange show lower levels of satisfaction and can help the UG target resources to those areas with the most need for improvement



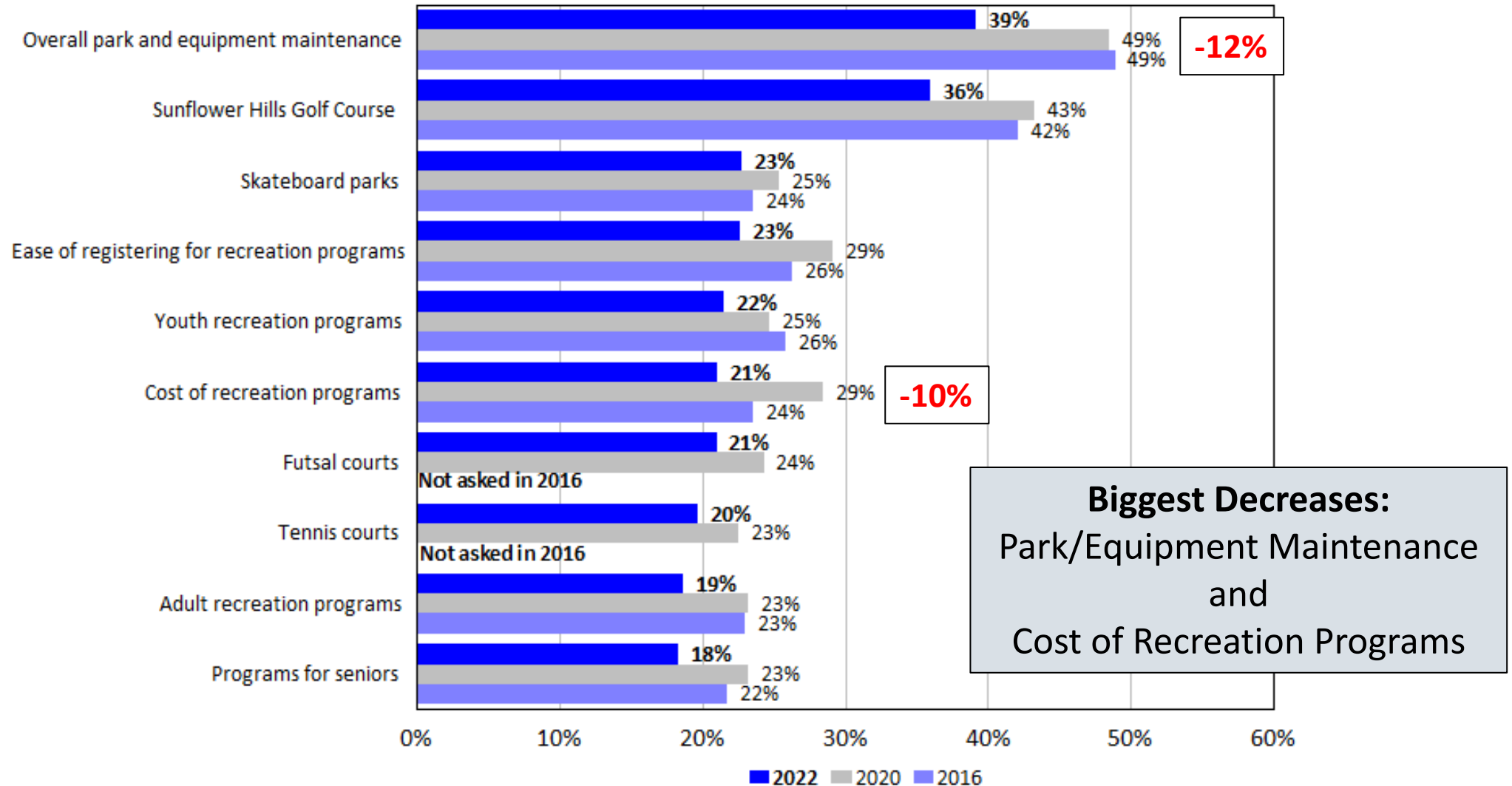
Parks and Recreation Ratings and Priorities

MAJOR FINDINGS #6

Satisfaction With Parks and Recreation

Trends: 2022, 2020, and 2016

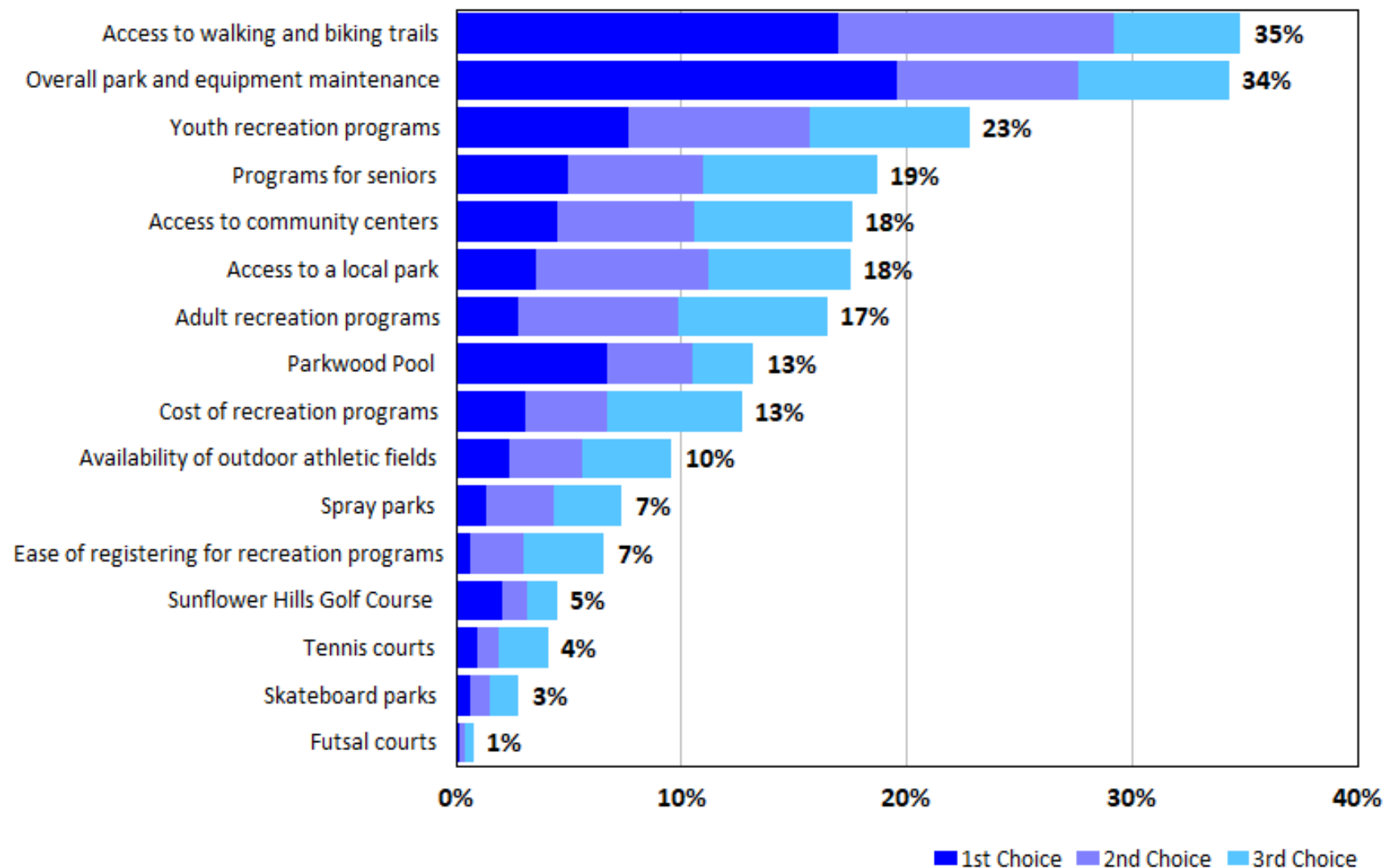
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Satisfaction with Recreation Programs Declined Nationally During the Past 2 Years Due to COVID

Q11. Parks and Recreation Facilities and Services That Should Receive the Most Emphasis Over the Next 2 Years

by percentage of respondents who selected the item as one of their top three choices



2022 Importance-Satisfaction Rating

Kansas City, Kansas & Wyandotte County Community Survey

Parks and Recreation

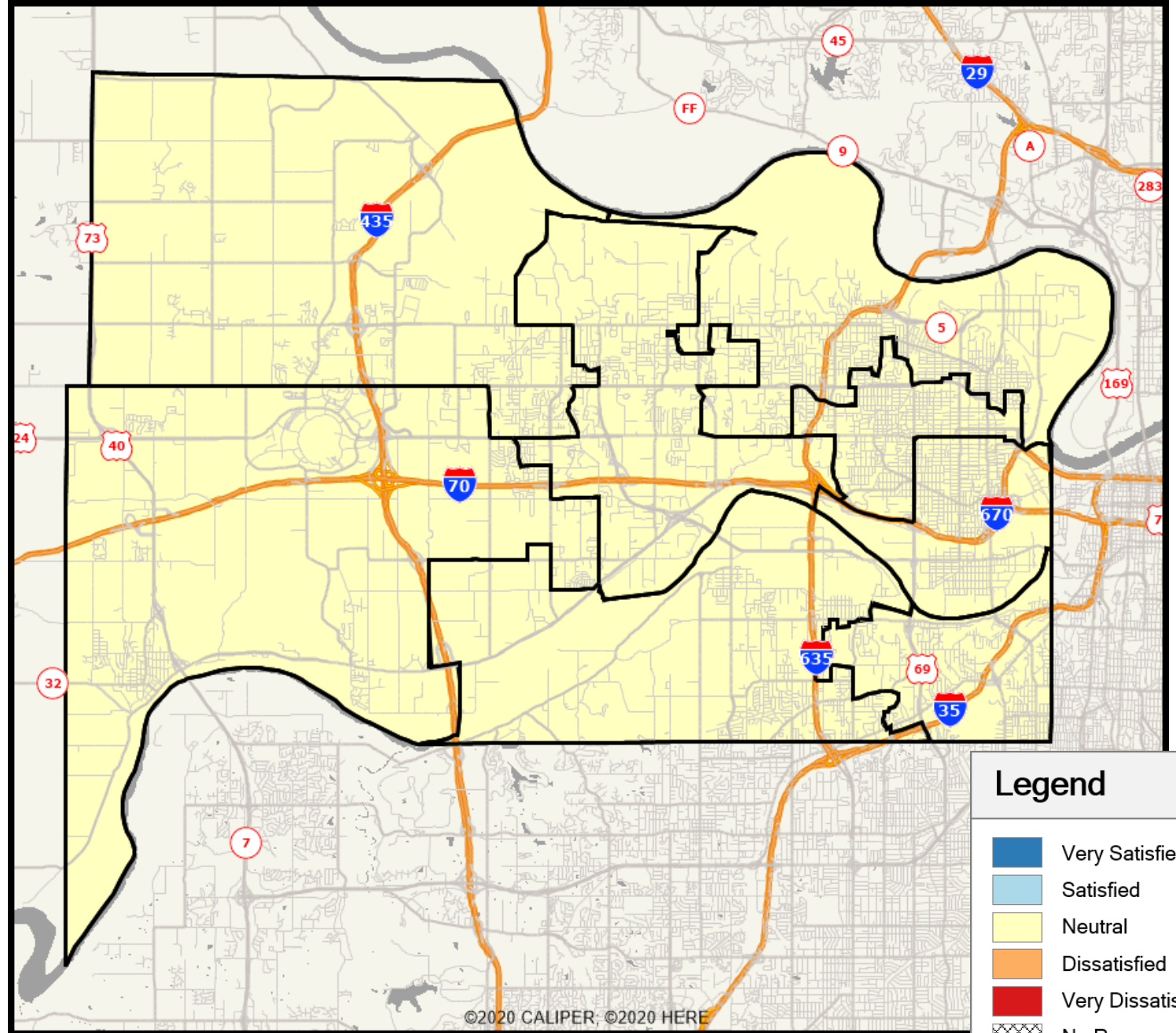
Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Access to walking and biking trails	35%	1	32%	6	0.2380	1
Overall park and equipment maintenance	34%	2	39%	2	0.2085	2
Youth recreation programs	23%	3	22%	10	0.1790	3
Programs for seniors	19%	4	18%	15	0.1528	4
Adult recreation programs	17%	7	19%	14	0.1341	5
Parkwood Pool	13%	8	15%	16	0.1125	6
Access to community centers	18%	5	37%	3	0.1114	7
Cost of recreation programs	13%	9	21%	11	0.1002	8
Access to a local park	18%	6	51%	1	0.0851	9
Availability of outdoor athletic fields	10%	10	34%	5	0.0634	10
Spray parks	7%	11	28%	7	0.0534	11
Ease of registering for recreation programs	7%	12	23%	9	0.0510	12
Tennis courts	4%	14	20%	13	0.0329	13
Sunflower Hills Golf Course	5%	13	36%	4	0.0288	14
Skateboard parks	3%	15	23%	8	0.0216	15
Futsal courts	1%	16	21%	12	0.0063	16

Greatest Opportunities for Improvement: I-S Rating Above 0.15

Access to Walking and Biking Trails

This item was determined to be the top priority for improvement based on the Importance-Satisfaction Analysis

Areas in yellow show lower levels of satisfaction and can help the UG target resources to those areas with the most need for improvement



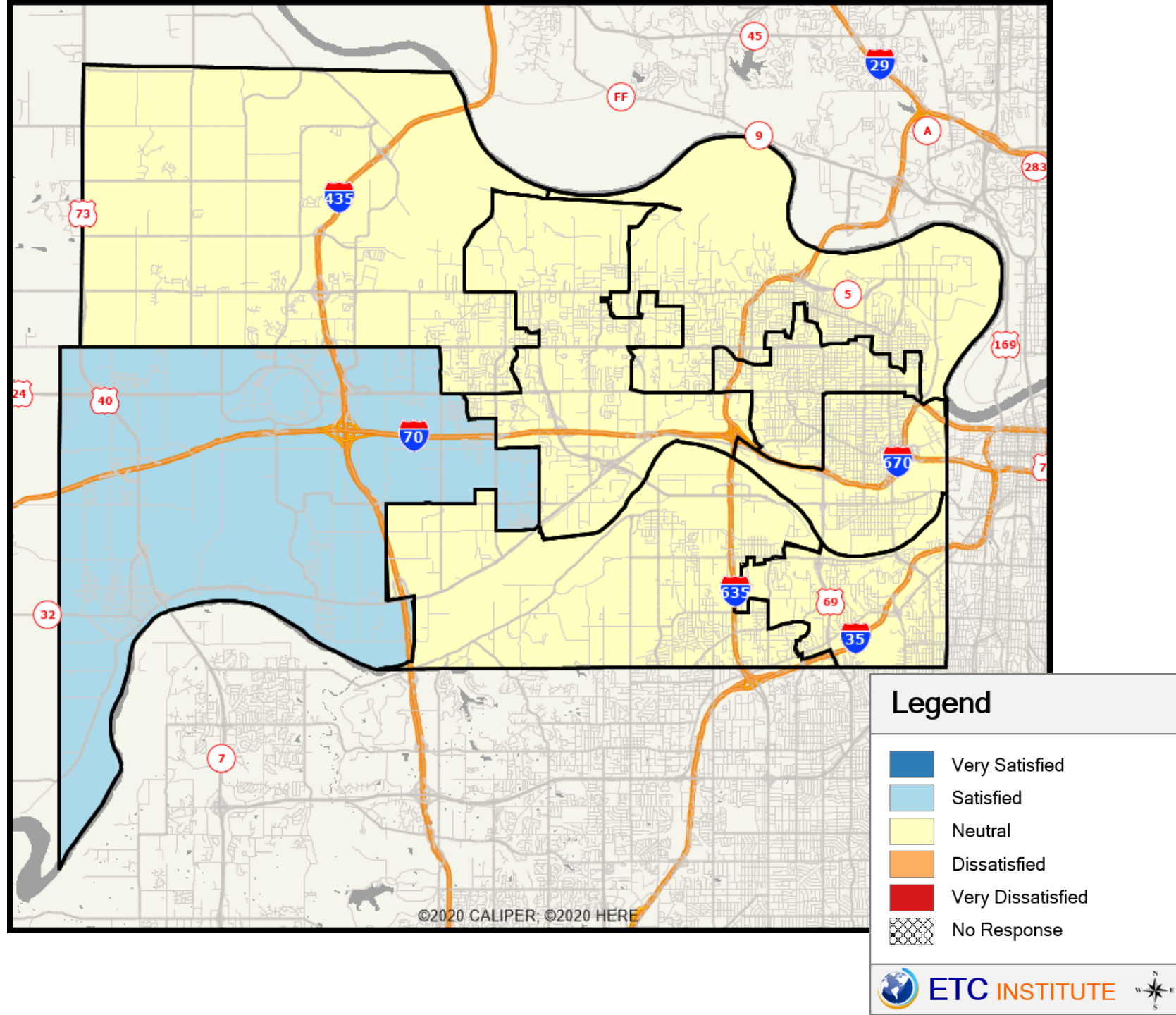
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Overall Park and Equipment Maintenance

This item was determined to be the second highest priority for improvement based on the Importance-Satisfaction Analysis

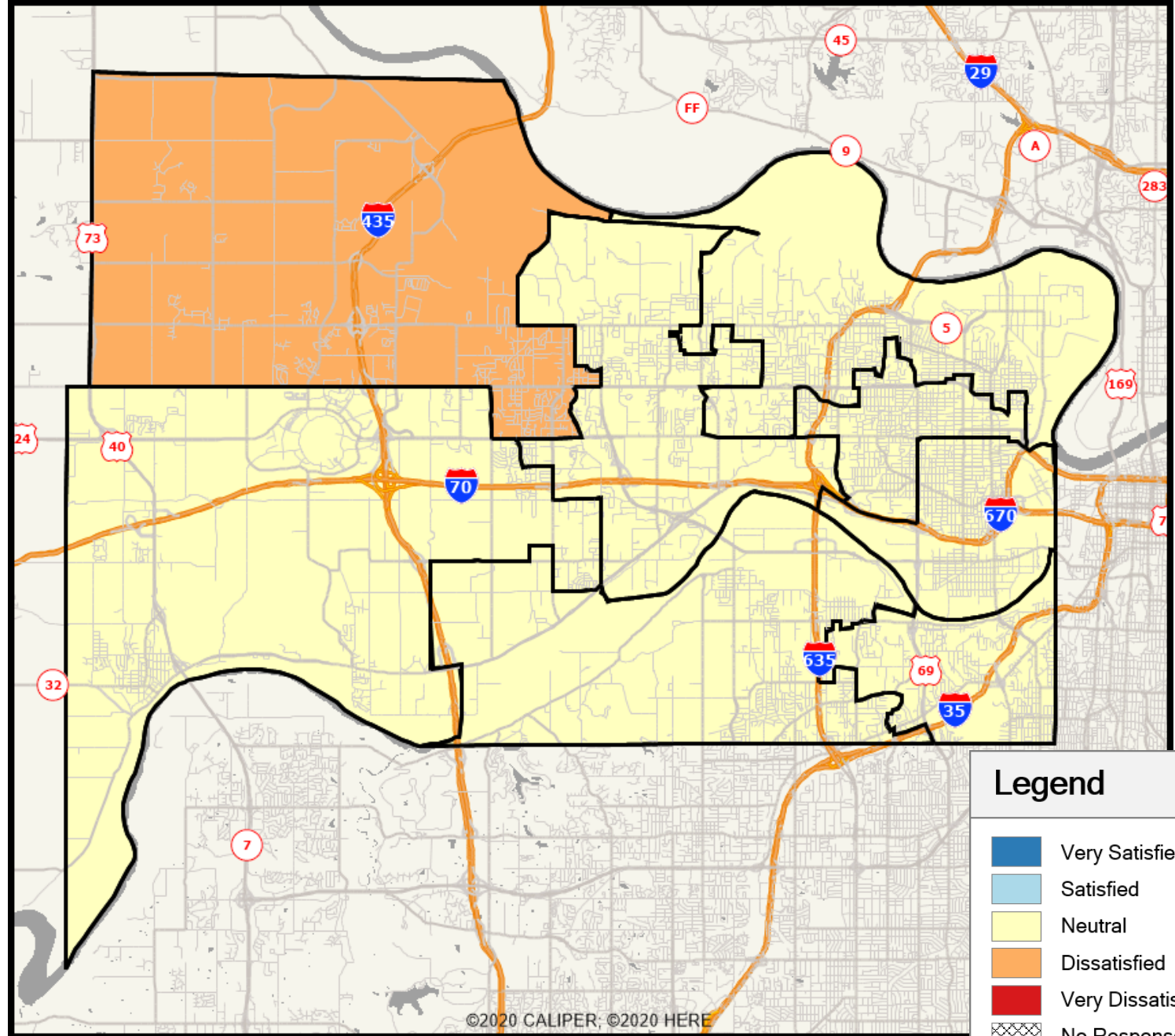
Areas in yellow show lower levels of satisfaction and can help the UG target resources to those areas with the most need for improvement



Youth Recreation Programs

This item was determined to be the third highest priority for improvement based on the Importance-Satisfaction Analysis

Areas in yellow and orange show lower levels of satisfaction and can help the UG target resources to those areas with the most need for improvement



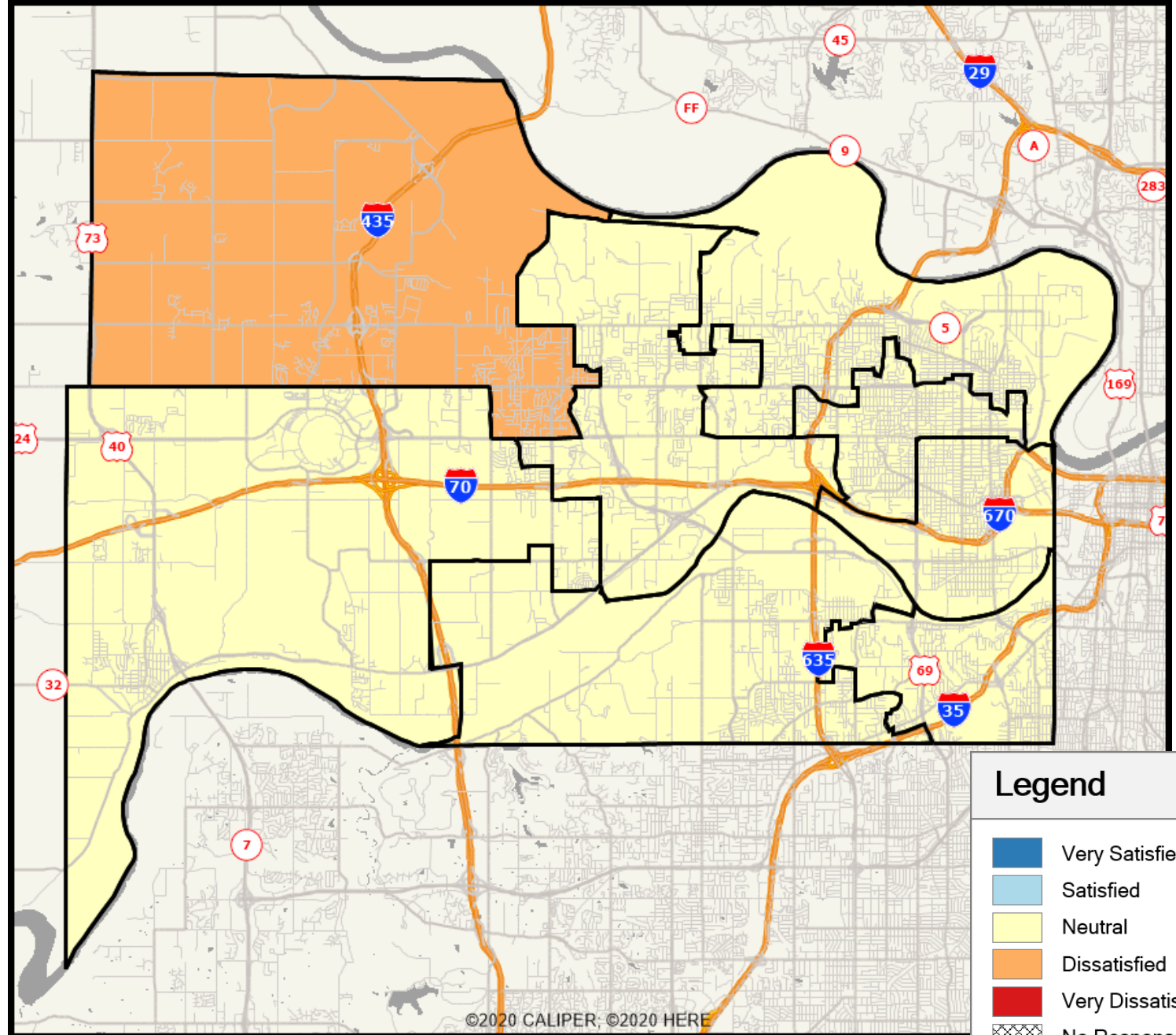
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Programs for Seniors

This item was determined to be the fourth highest priority for improvement based on the Importance-Satisfaction Analysis

Areas in yellow and orange show lower levels of satisfaction and can help the UG target resources to those areas with the most need for improvement



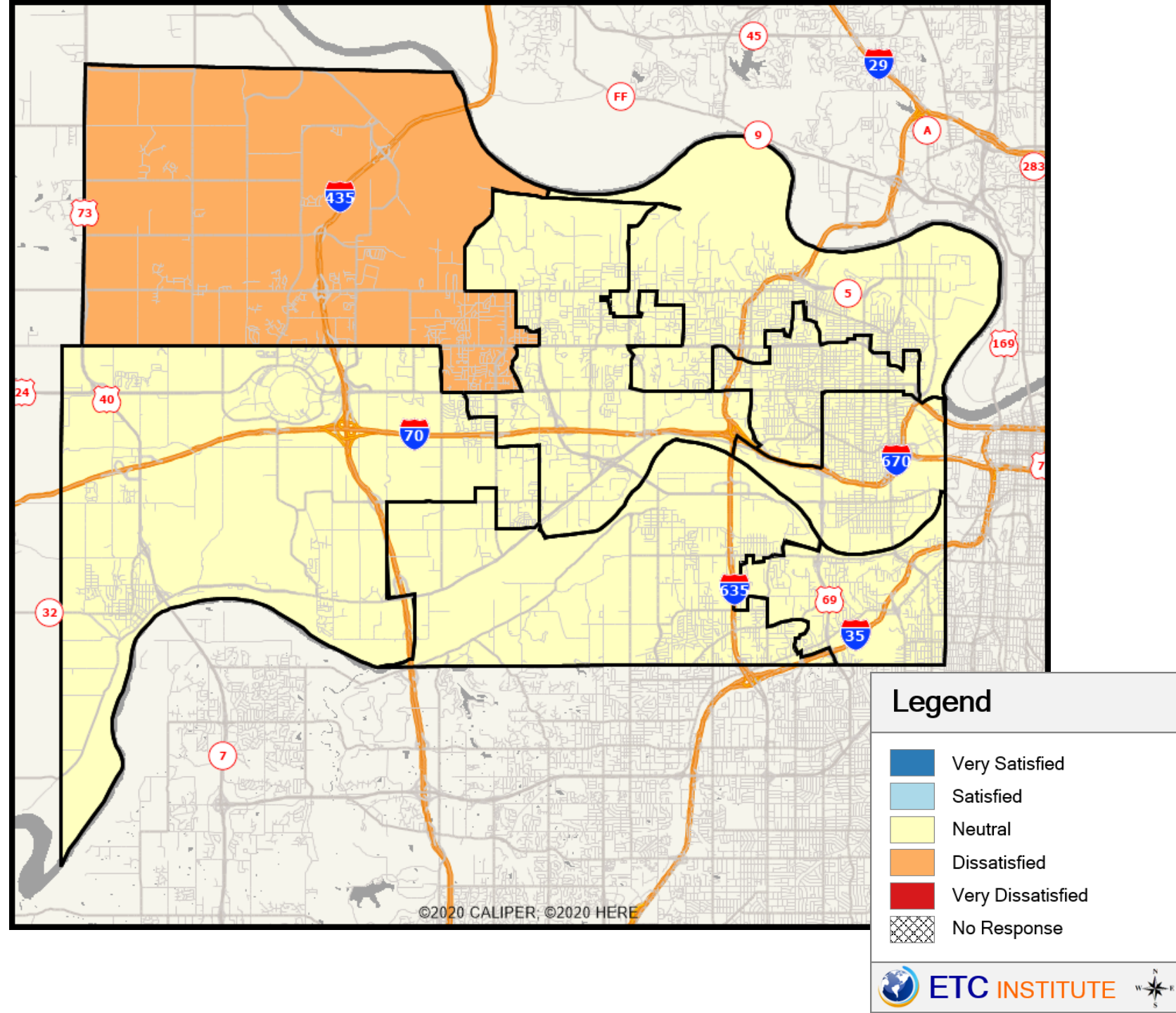
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Adult Recreation Programs

This item was determined to be the fifth highest priority for improvement based on the Importance-Satisfaction Analysis

Areas in yellow and orange show lower levels of satisfaction and can help the UG target resources to those areas with the most need for improvement



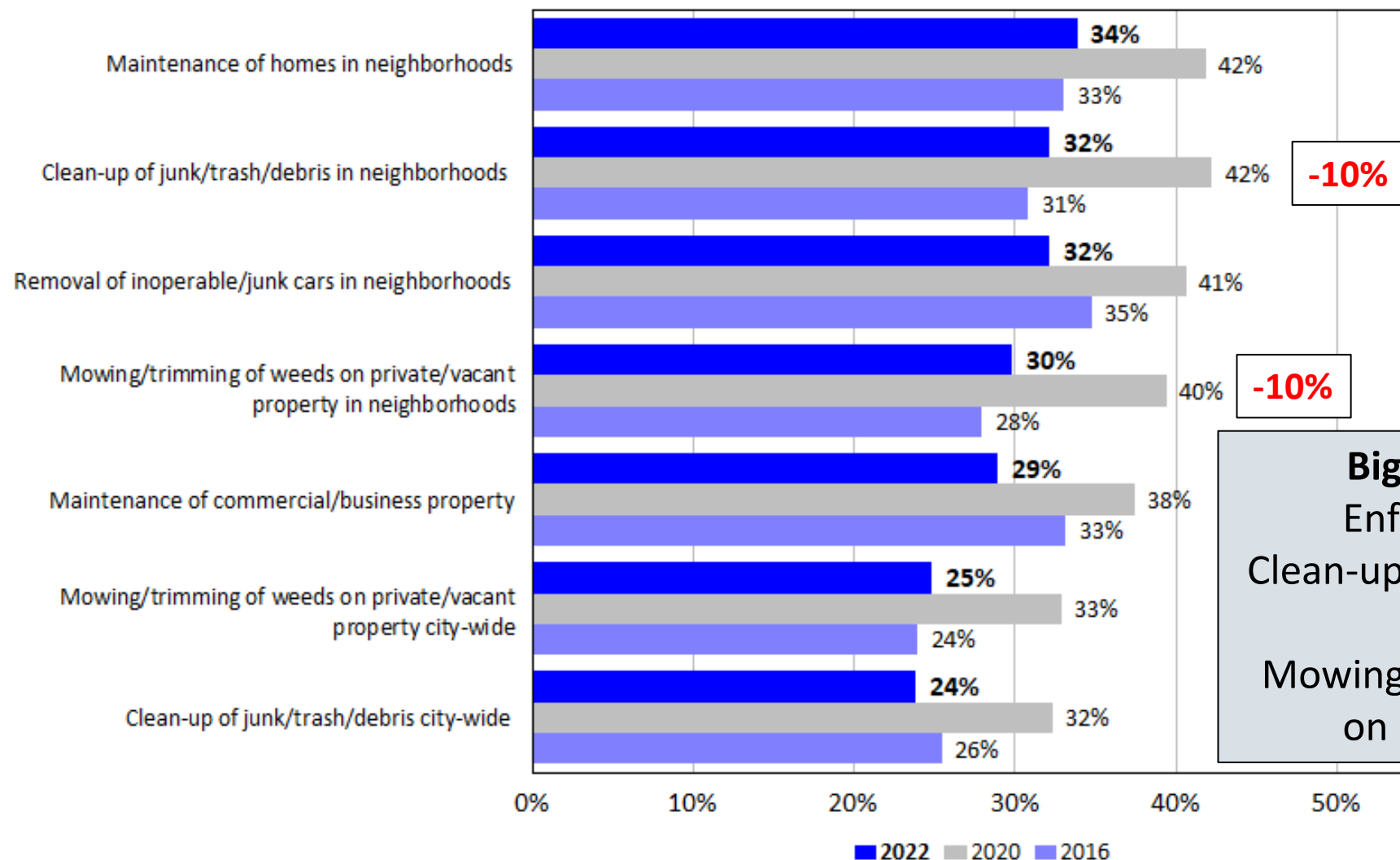
Code Enforcement Ratings and Priorities

MAJOR FINDINGS #7

Satisfaction With Enforcement of Codes and Ordinances

Trends: 2022, 2020, and 2016

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)

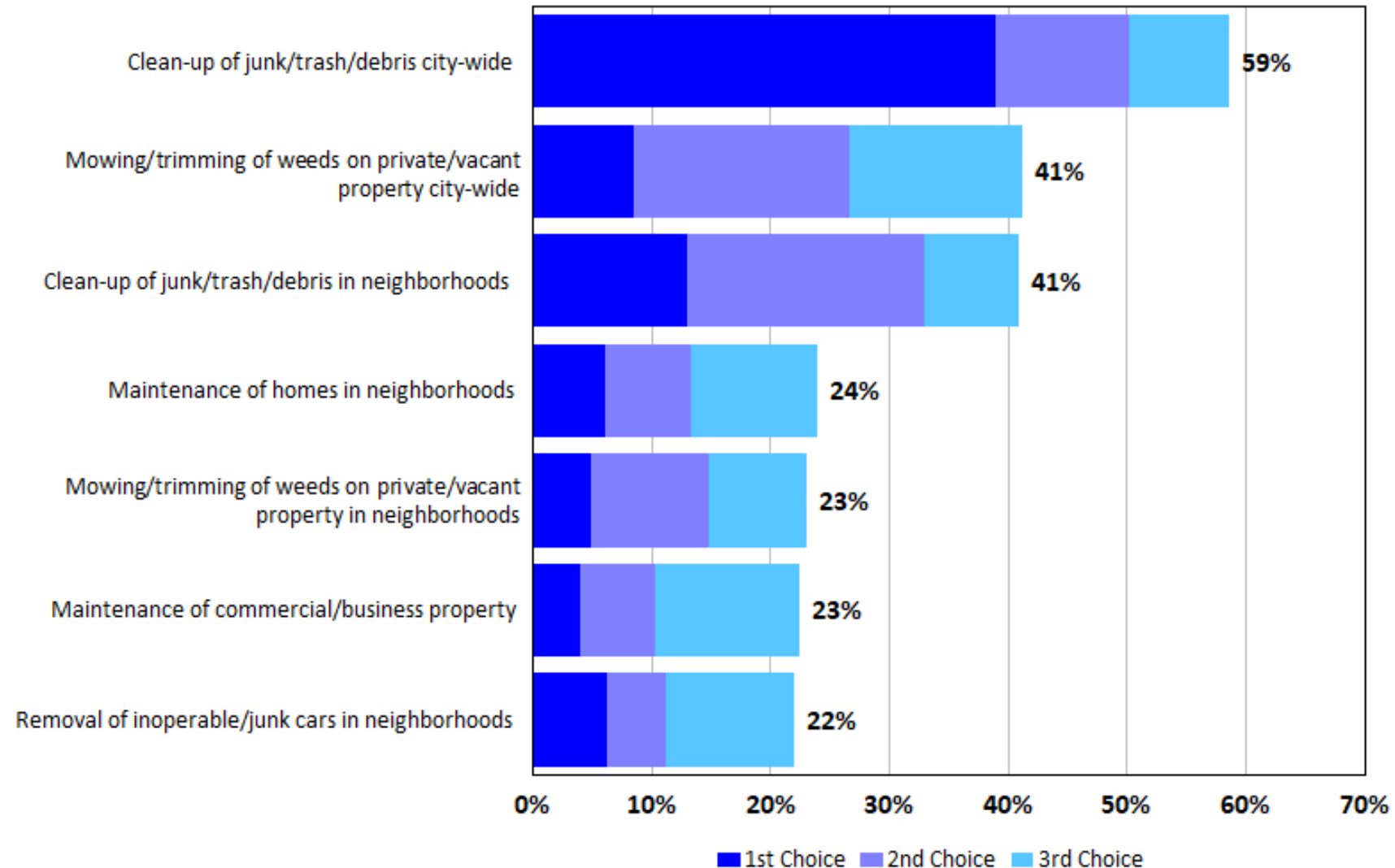


Biggest Decreases:
Enforcement of the
Clean-up of Junk/Trash/Debris
and
Mowing/Trimming of Weeds
on Private Property

COVID Made It More Difficult for Many Communities to Enforce Codes/Ordinances During the Past Two Years

Q18. Codes and Ordinances That Should Receive the Most Emphasis Over the Next 2 Years

by percentage of respondents who selected the item as one of their top three choices



Clean-Up of Junk/Trash/Debris City-Wide is the Most Important Code Enforcement Priority for Respondents

2022 Importance-Satisfaction Rating

Kansas City, Kansas & Wyandotte County Community Survey

Codes and Ordinances

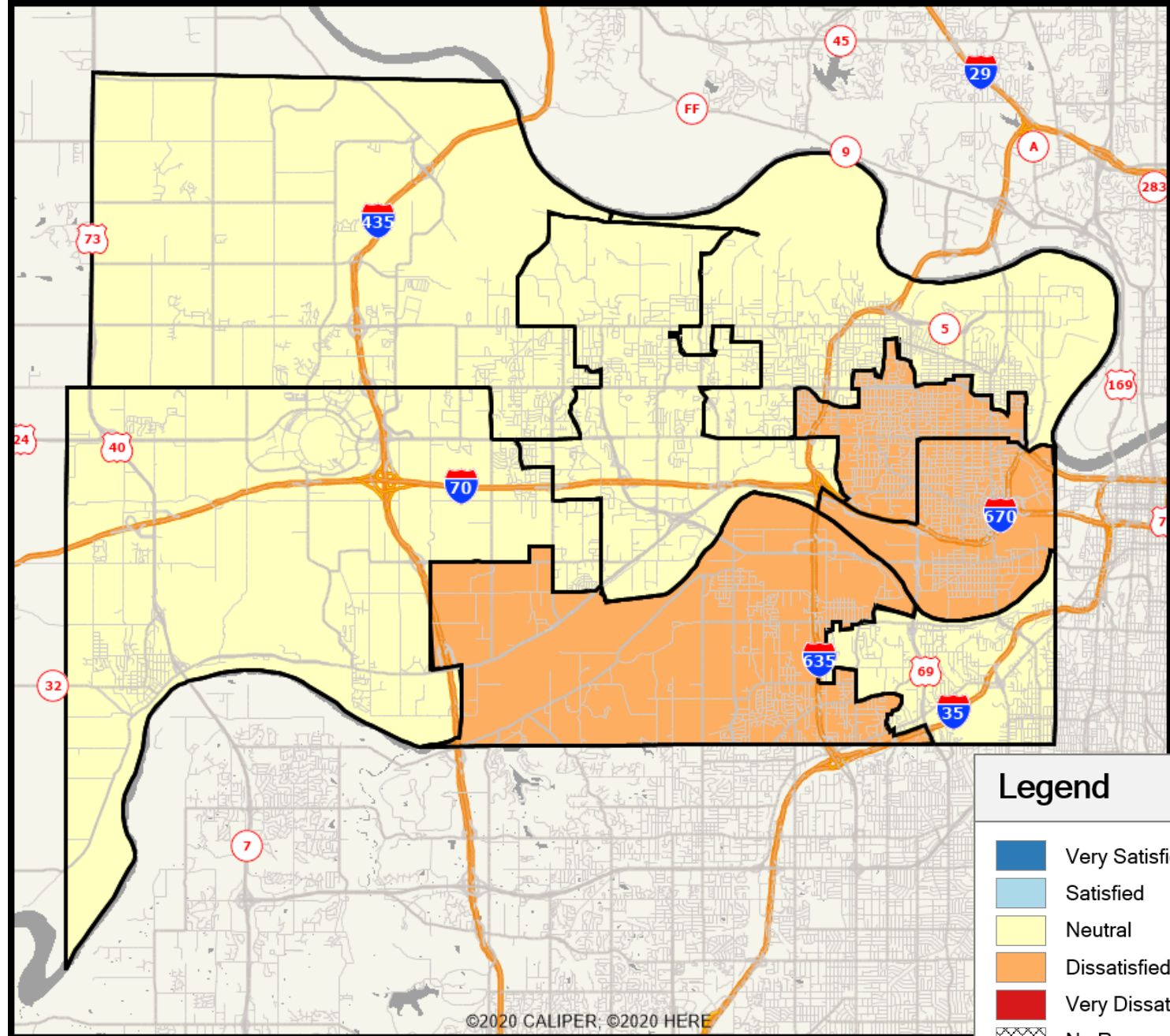
Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance- Satisfaction Rating	I-S Rating Rank
Clean-up of junk/trash/debris city-wide	59%	1	24%	7	0.4459	1
Mowing/trimming of weeds on private/vacant property city-wide	41%	2	25%	6	0.3094	2
Clean-up of junk/trash/debris in neighborhoods	41%	3	33%	2	0.2768	3
Mowing/trimming of weeds on private/vacant property in neighborhoods	23%	5	30%	4	0.1619	4
Maintenance of commercial/business property	23%	6	29%	5	0.1598	5
Maintenance of homes in neighborhoods	24%	4	34%	1	0.1586	6
Removal of inoperable/junk cars in neighborhoods	22%	7	32%	3	0.1492	7

Greatest Opportunities for Improvement: I-S Rating Above 0.15

Clean-up of Junk/Trash/Debris City-Wide

This item was determined to be the top priority for improvement based on the Importance-Satisfaction Analysis

Areas in yellow and orange show lower levels of satisfaction and can help the UG target resources to those areas with the most need for improvement



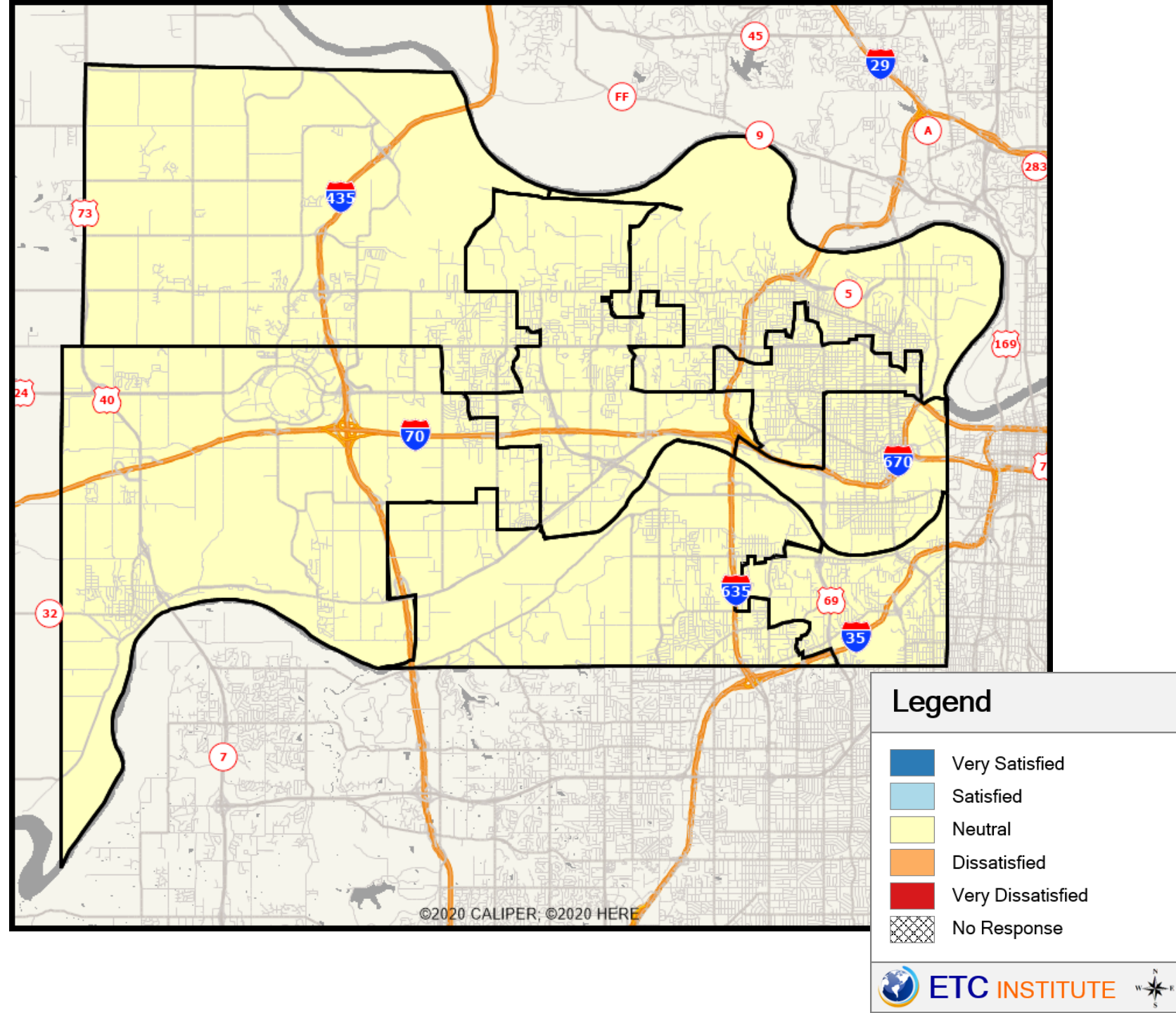
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Mowing/Trimming of Weeds on Private/Vacant Property

This item was determined to be the second highest priority for improvement based on the Importance-Satisfaction Analysis

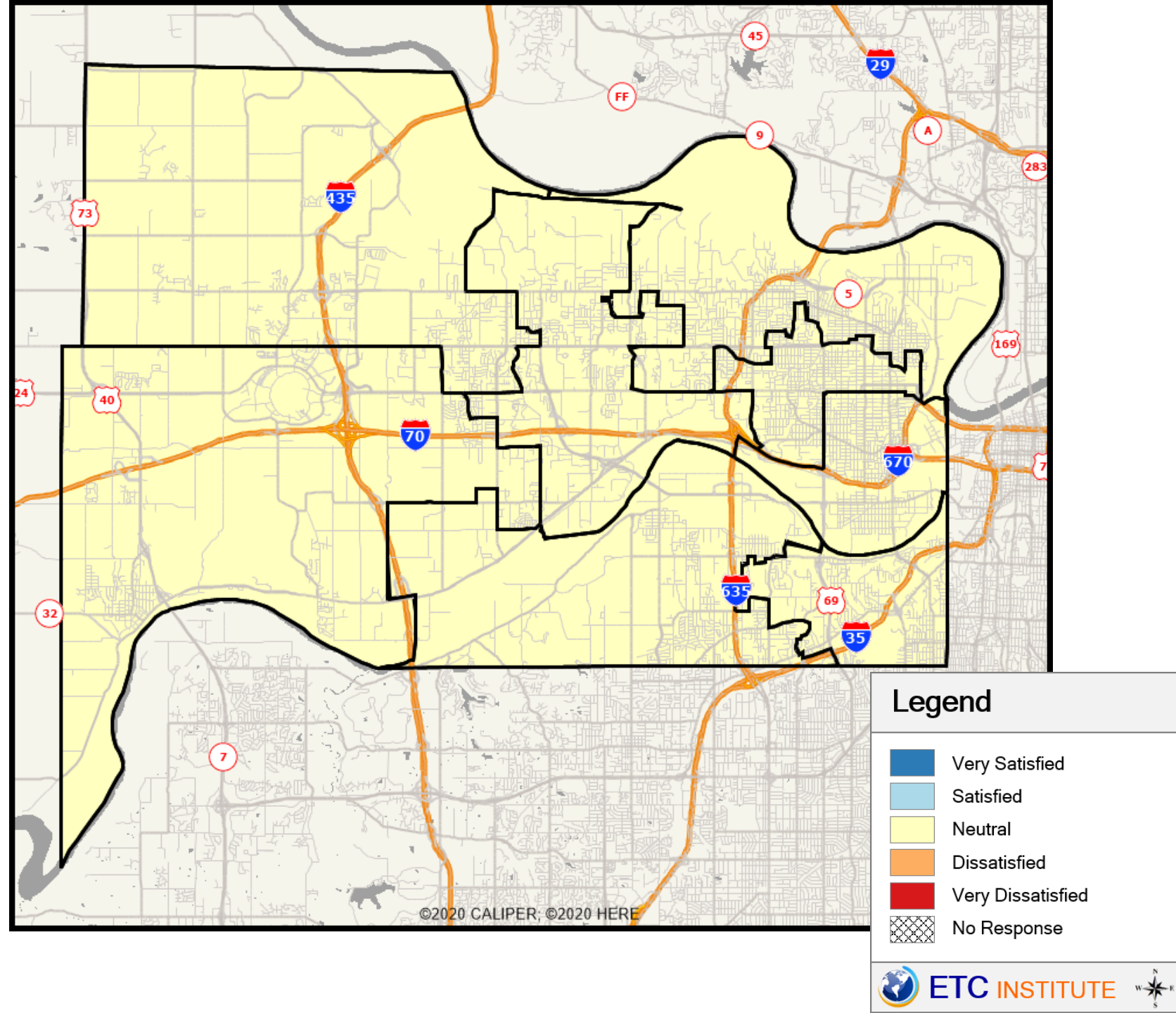
Areas in yellow show lower levels of satisfaction and can help the UG target resources to those areas with the most need for improvement



Cleanup of Junk/Trash/Debris in Neighborhoods

This item was determined to be the third highest priority for improvement based on the Importance-Satisfaction Analysis

Areas in yellow and orange show lower levels of satisfaction and can help the UG target resources to those areas with the most need for improvement

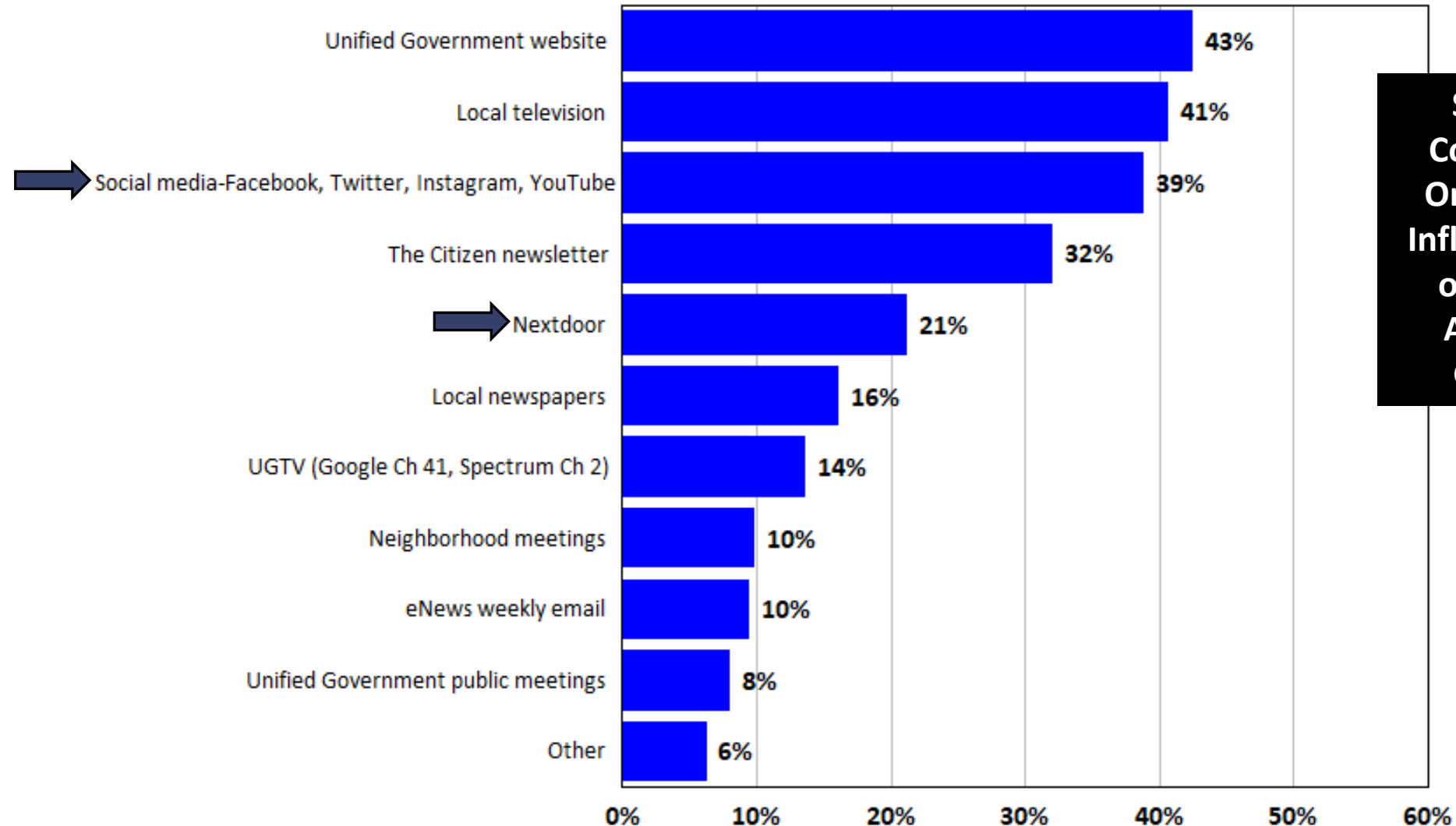


Other Issues

MAJOR FINDINGS #8

Q12. How Residents Get Information About the Unified Government

by percentage of respondents (multiple selections could be made)



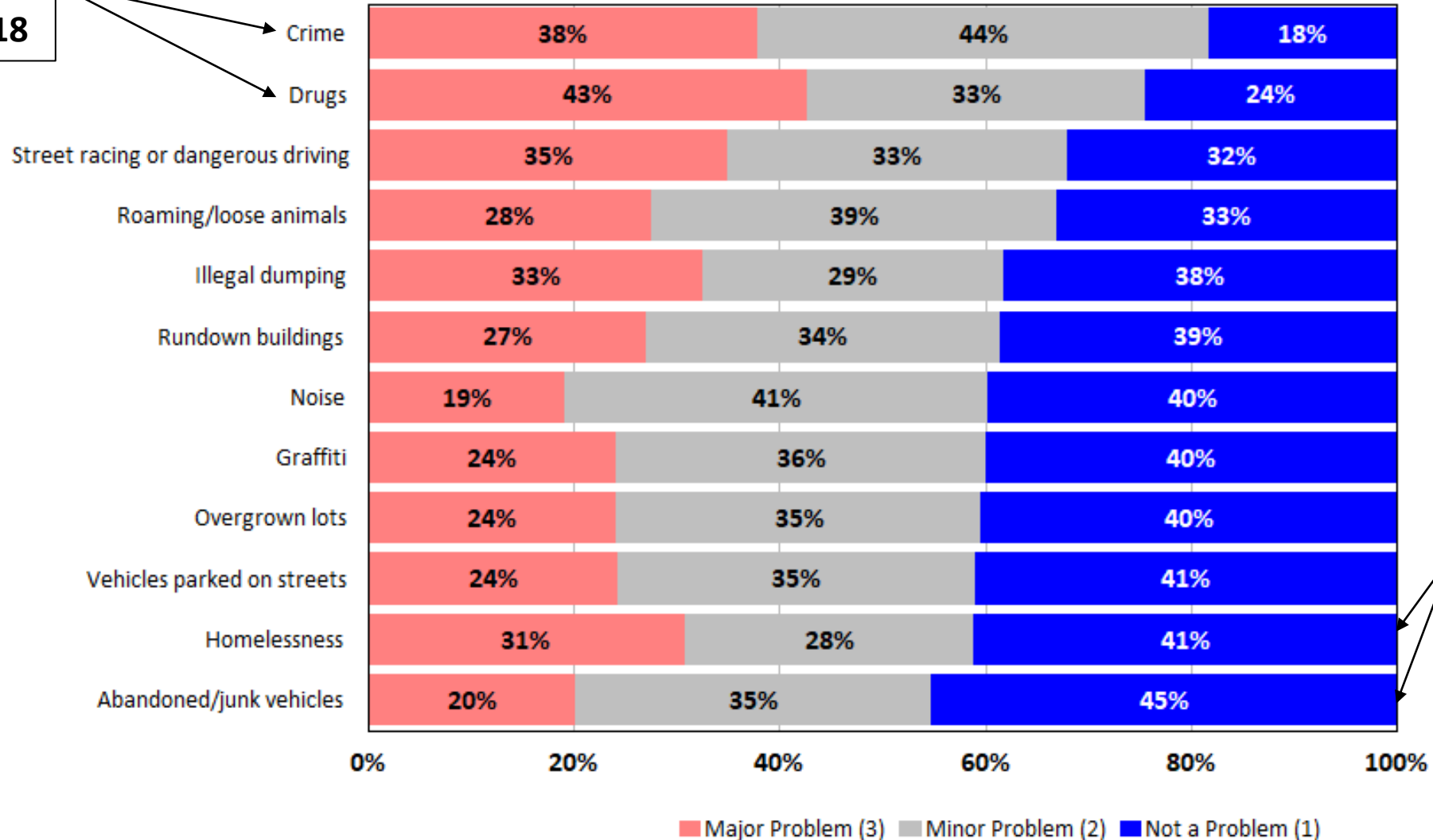
**Social Media
Continues to Be
One of the Most
Influential Sources
of Information
About County
Government**

The Top 4 Most Used Sources Were Also The Top 5 Most Preferred Sources

Q16. How Much of a Problem Each of the Following Issues are in Neighborhoods

by percentage of respondents (excluding don't knows)

Top 2 Items Are
the Same as
2020 and 2018

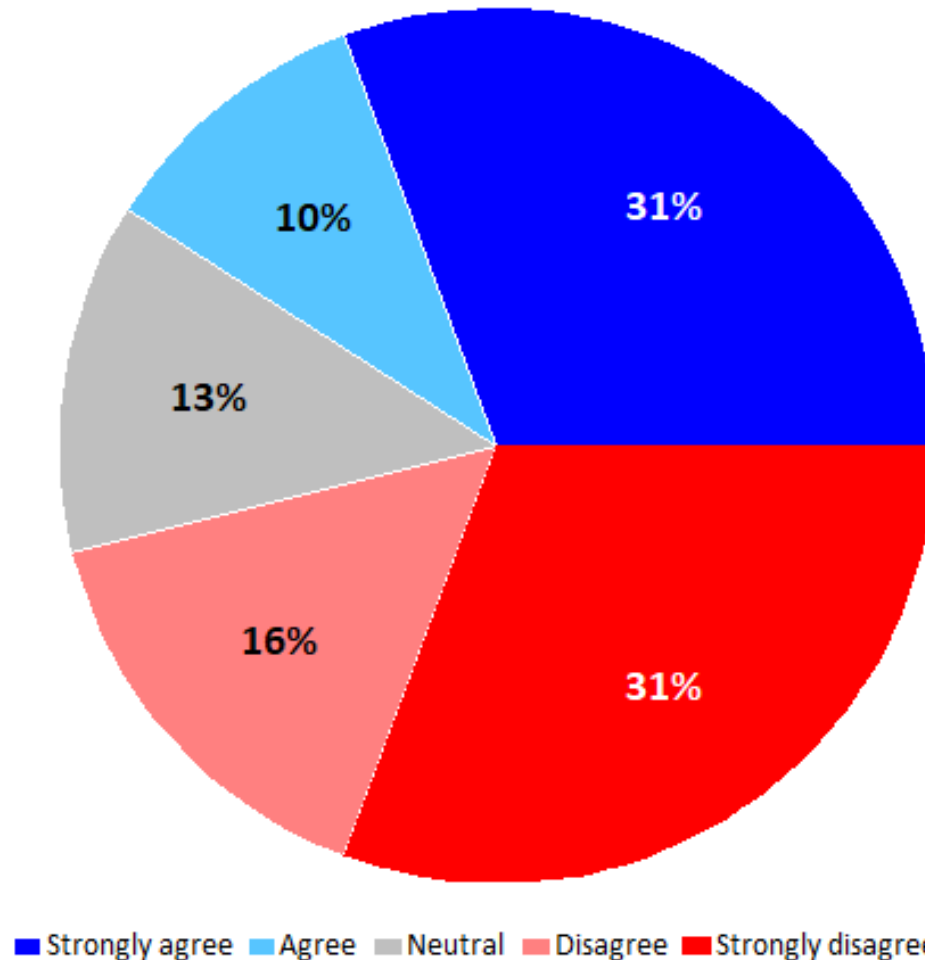


Bottom 2 Items
Are the Same
as 2020 and
2018

1 in 3 Respondents Reported that Homelessness is a Problem in Their Neighborhood – in 2020 it was 1 in 6

Q27. Agreement that the Unified Government Should Consider Banning the General Use of Fireworks in Wyandotte County by Residents

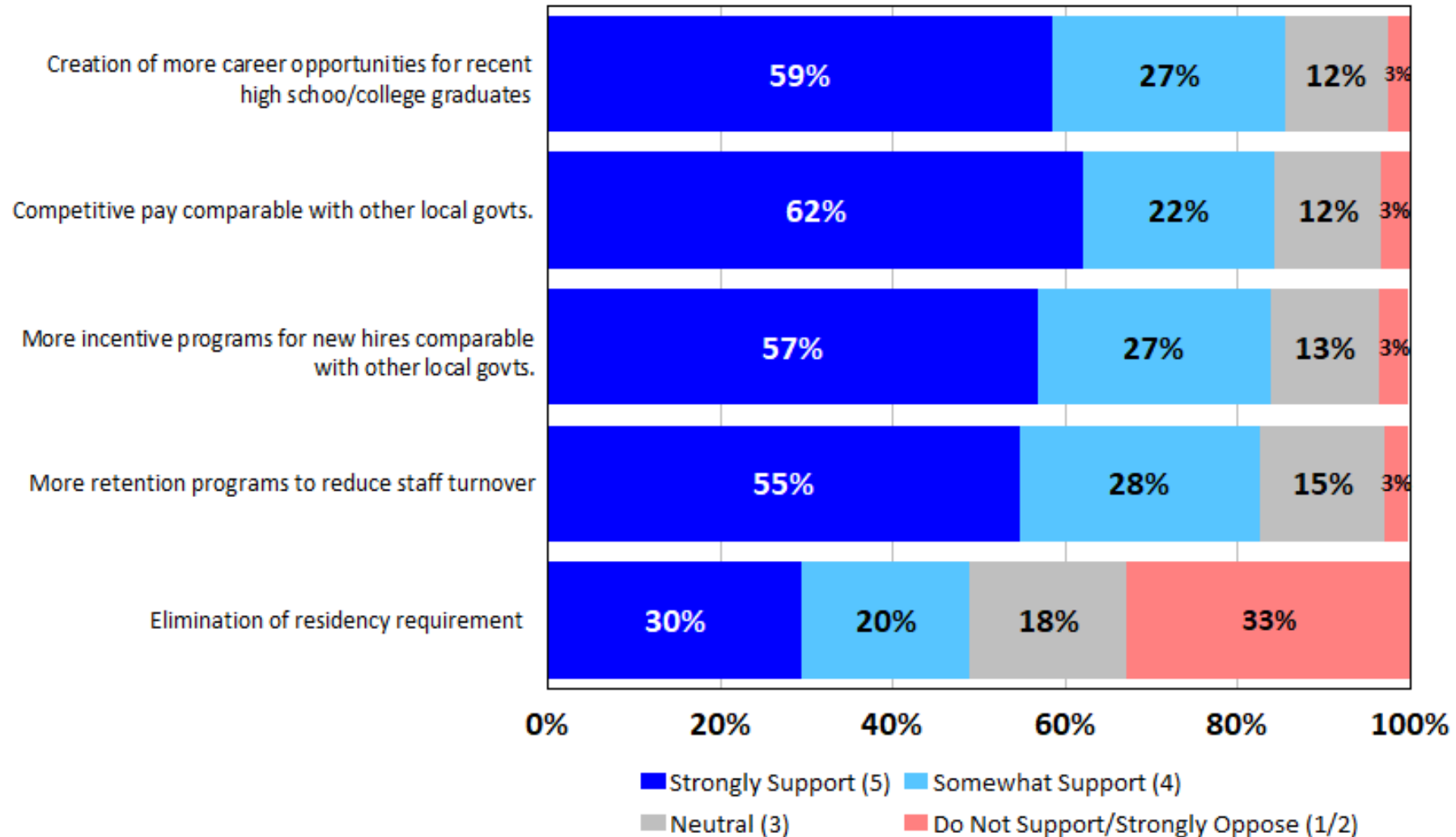
by percentage of respondents (excluding don't knows)



The County is Divided on this Issue: 31% Strongly Agree vs. 31% Strongly Disagree

Q28. Support for the Following Actions to Ensure There is a Skilled, Capable Workforce at the Unified Government

by percentage of respondents (excluding don't knows)



Respondents Strongly Support Most Actions

Summary

Most respondents (76%) think the Unified Government did a good job protecting the health of residents during the COVID Pandemic

Satisfaction with public health provided by the Unified Government increased significantly since 2020 even though satisfaction with most county services decreased during the Pandemic.

Top Priorities for Neighborhood and Community Services: (1) Street Maintenance, (2) Police Services, (3) Code Enforcement, and (4) Parks/Recreation. Street maintenance was the Top Priority in ALL 8 Districts

Top Priorities for County-Level Services: (1) Property Tax Administration, (2) Motor Vehicle Registration, (3) Services for Seniors, and (4) Services for Persons with Developmental Disabilities

Respondents support all actions that are being considered to ensure the Unified Government has a Skilled/Capable Workforce

Respondents are split on where or not fireworks should be banned for general use in the County

Questions?

THANK YOU

