Unified Government

Community Survey

District 8

Contents

Section 1
Importance-Satisfaction Analysis

IS Importance-Satisfaction Analysis
Unified Government – District 8

Investment Priorities

Recommended Priorities for the Next Two Years. In order to help the Unified Government identify investment priorities for the next two years, ETC Institute conducted an Importance-Satisfaction (I-S) analysis. This analysis examined the importance residents placed on each service and the level of satisfaction with each service. By identifying services of high importance and low satisfaction, the analysis identified which services will have the most impact on overall satisfaction with services over the next two years. If the Unified Government wants to improve its overall satisfaction rating, they should prioritize investments in services with the highest Importance Satisfaction (I-S) ratings.

- **Overall Priorities for the <u>City</u> by Major Category.** This analysis reviewed the importance of and satisfaction with major categories of City services. This analysis was conducted to help set the overall priorities for the City. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the City's overall satisfaction rating are listed below:

  - Maintenance of City streets (IS=0.4282)
  - Code enforcement (IS=0.2101)

- **Overall Priorities for the <u>County</u> by Major Category.** This analysis reviewed the importance of and satisfaction with major categories of County services. This analysis was conducted to help set the overall priorities for the County. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the County's overall satisfaction rating are listed below:

  - Motor Vehicle Registration (IS=0.2799)

- **Priorities with Departments.** This analysis reviewed the importance of and satisfaction with services within departments and specific service areas. This analysis was conducted to help set the overall priorities for the Unified Government. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the Unified Government's overall satisfaction rating are listed below:

  - **Public Safety**
    - City's overall efforts to prevent crime (IS=0.2975)
    - Visibility of police in neighborhoods (IS=0.2248)
  - **City Maintenance**
    - Maintenance of streets in your neighborhood (IS=0.3239)
    - Snow removal on neighborhood streets (IS=0.2530)
    - Maintenance of major City streets (IS=0.2042)
  - **Parks and Recreation**
    - Swimming pool & spray parks (IS=0.2031)

- **Enforcement of Codes and Ordinances**
  - Enforcing clean-up of junk, trash, & debris City-wide (IS=0.3255)
  - Enforcing mowing & trimming of weeds on private and/or vacant property City-wide (IS=0.2478)

The full Importance-Satisfaction results for <u>District 8</u> can be found on the following pages.

Importance-Satisfaction Analysis

2020 Importance-Satisfaction Rating
Kansas City, Kansas & Wyandotte County Community Survey
Neighborhood/Community Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Very High Priority (IS >.20)						
Maintenance of City streets	64%	1	33%	14	0.4282	1
Code enforcement	32%	3	34%	13	0.2101	2
High Priority (IS .10-.20)						
Communication with the public	31%	4	38%	11	0.1959	3
Storm water runoff/management system	22%	6	43%	9	0.1262	4
Trash collection & recycling	30%	5	61%	4	0.1148	5
Public transportation	19%	7	45%	8	0.1045	6
Medium Priority (IS <.10)						
Planning & zoning	14%	11	34%	12	0.0914	7
Police services	34%	2	77%	3	0.0800	8
Sewer utility system	14%	10	46%	7	0.0771	9
Parks & recreation facilities	17%	8	57%	5	0.0753	10
Parks & recreation programs	12%	12	47%	6	0.0646	11
Municipal court	7%	14	41%	10	0.0437	12
Fire services	15%	9	87%	1	0.0202	13
Ambulance services	10%	13	82%	2	0.0175	14

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:   The "Most Important" percentage represents the sum of the first, second, third, and fourth most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:   The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2020 Importance-Satisfaction Rating
Kansas City, Kansas & Wyandotte County Community Survey
County Level Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Very High Priority (IS >.20)						
Motor Vehicle Registration	47%	1	40%	6	0.2799	1
High Priority (IS .10-.20)						
Customer service provided by Unified Government employees	30%	2	42%	5	0.1711	2
Area Agency on aging services	27%	3	37%	7	0.1696	3
Services for developmental disabilities	24%	5	34%	11	0.1600	4
Senior transportation	22%	6	34%	10	0.1459	5
County Appraiser's Office services	22%	7	34%	12	0.1443	6
Public Health Department services	18%	8	37%	8	0.1152	7
District Attorneys' Office	17%	9	37%	9	0.1071	8
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	24%	4	59%	2	0.1004	9
Medium Priority (IS <.10)						
Treasurer's Office	15%	10	46%	4	0.0825	10
3-1-1 Call Center	12%	12	49%	3	0.0631	11
Local Election Process	15%	11	60%	1	0.0581	12

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:
The "Most Important" percentage represents the sum of the first, second, third, and fourth most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:
The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2020 Importance-Satisfaction Rating
Kansas City, Kansas & Wyandotte County Community Survey
Public Safety Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Very High Priority (IS >.20)						
City's overall efforts to prevent crime	45%	2	34%	8	0.2975	1
Visibility of police in neighborhoods	46%	1	51%	4	0.2248	2
High Priority (IS .10-.20)						
Quality of animal control in your neighborhood	31%	3	37%	7	0.1922	3
Visibility of Code Enforcement in your neighborhood	26%	5	31%	9	0.1805	4
Enforcement of traffic laws	24%	6	40%	6	0.1435	5
Visibility of police in neighborhood retail areas	29%	4	50%	5	0.1431	6
Medium Priority (IS <.10)						
How quickly police department personnel respond to emergencies	20%	7	59%	3	0.0794	7
How quickly fire department responds to fires	7%	9	79%	2	0.0137	8
How quickly fire department responds to medical emergency calls	7%	8	82%	1	0.0130	9

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:
The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:
The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2020 Importance-Satisfaction Rating
Kansas City, Kansas & Wyandotte County Community Survey
<u>Maintenance Services</u>

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very Priority (IS >.20)</u>						
Maintenance of streets in your neighborhood	45%	1	28%	11	0.3239	1
Snow removal on neighborhood streets	40%	2	37%	6	0.2530	2
Maintenance of major City streets	34%	3	40%	3	0.2042	3
<u>High Priority (IS .10-.20)</u>						
Overall cleanliness of streets & other public areas	25%	4	32%	8	0.1712	4
Maintenance of sidewalks in your neighborhood	17%	5	24%	12	0.1310	5
<u>Medium Priority (IS <.10)</u>						
Maintenance of stormwater drainage system in your neighborhood	15%	7	34%	7	0.0967	6
Maintenance of curbs in your neighborhood	11%	8	29%	10	0.0758	7
Snow removal on major City streets	17%	6	60%	1	0.0681	8
Maintenance of downtown parking lots	8%	11	29%	9	0.0543	9
Overall appearance of downtown including lighting, landscaping & planter boxes	8%	9	39%	5	0.0514	10
Maintenance of street signs/traffic signals	8%	10	52%	2	0.0384	11
Maintenance of alleys in your neighborhood	5%	13	20%	13	0.0360	12
Maintenance of City buildings	6%	12	40%	4	0.0349	13

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:   The "Most Important" percentage represents the sum of the first, second, and third

most important responses for each item. Respondents were asked to identify

the items they thought should be the City's top priorities.

Satisfaction %:   The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.'

Respondents ranked their level of satisfaction with each of the items on a scale

of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2020 Importance-Satisfaction Rating
Kansas City, Kansas & Wyandotte County Community Survey
Parks and Recreation

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Very Priority (IS >.20)						
Swimming pool & spray parks	26%	2	23%	15	0.2031	1
High Priority (IS .10-.20)						
Youth recreation programs	22%	4	27%	9	0.1622	2
Number of walking & biking trails	24%	3	33%	6	0.1587	3
Adult recreation programs	19%	5	24%	13	0.1455	4
Programs for seniors	19%	6	25%	11	0.1419	5
Maintenance of parks & equipment	27%	1	51%	1	0.1301	6
Community centers	19%	7	36%	5	0.1207	7
Medium Priority (IS <.10)						
Fees charged for recreation programs	11%	8	27%	8	0.0785	8
Number of parks	11%	9	47%	2	0.0565	9
Number of outdoor athletic fields	7%	10	40%	4	0.0413	10
Ease of registering for recreation programs	5%	11	32%	7	0.0307	11
Tennis courts	3%	12	24%	14	0.0245	12
Skateboard parks	2%	14	24%	12	0.0167	13
Sunflower Hills Golf Course	2%	13	47%	3	0.0128	14
Futsal courts	1%	15	26%	10	0.0097	15

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:   The "Most Important" percentage represents the sum of the first, second, and third
most important responses for each item. Respondents were asked to identify
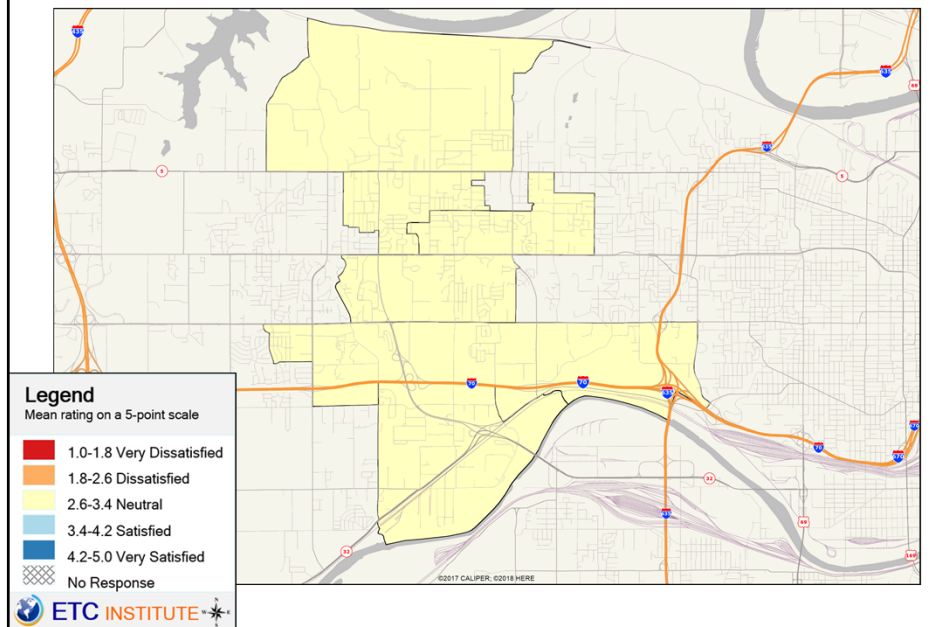the items they thought should be the City's top priorities.

Satisfaction %:   The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.'
Respondents ranked their level of satisfaction with each of the items on a scale
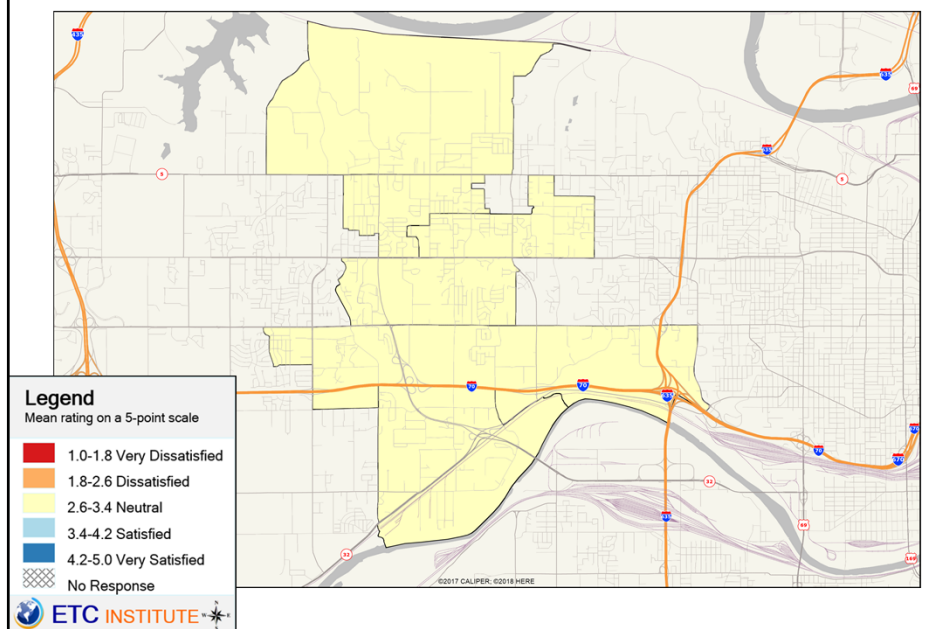of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2020 Importance-Satisfaction Rating
Kansas City, Kansas & Wyandotte County Community Survey
<u>Codes and Ordinances</u>

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS >.20)</u>						
Enforcing clean-up of junk, trash, & debris (blight) City-wide	48%	1	33%	6	0.3255	1
Enforcing mowing & trimming of weeds on private and/or vacant property City-wide	41%	2	40%	4	0.2478	2
<u>High Priority (IS .10-.20)</u>						
Enforcing clean-up of junk, trash, & debris (blight), in your neighborhood	34%	3	42%	2	0.1943	3
Enforcing mowing & trimming of weeds on private and/or vacant property City-wide	25%	4	32%	7	0.1666	4
Enforcing maintenance of commercial/business property	24%	5	39%	5	0.1479	5
Enforcing removal of inoperable or junk cars in your neighborhood	22%	7	41%	3	0.1288	6
Enforcing maintenance of residential property (houses) in your neighborhood	23%	6	43%	1	0.1285	7

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:   The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:   The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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Section 2
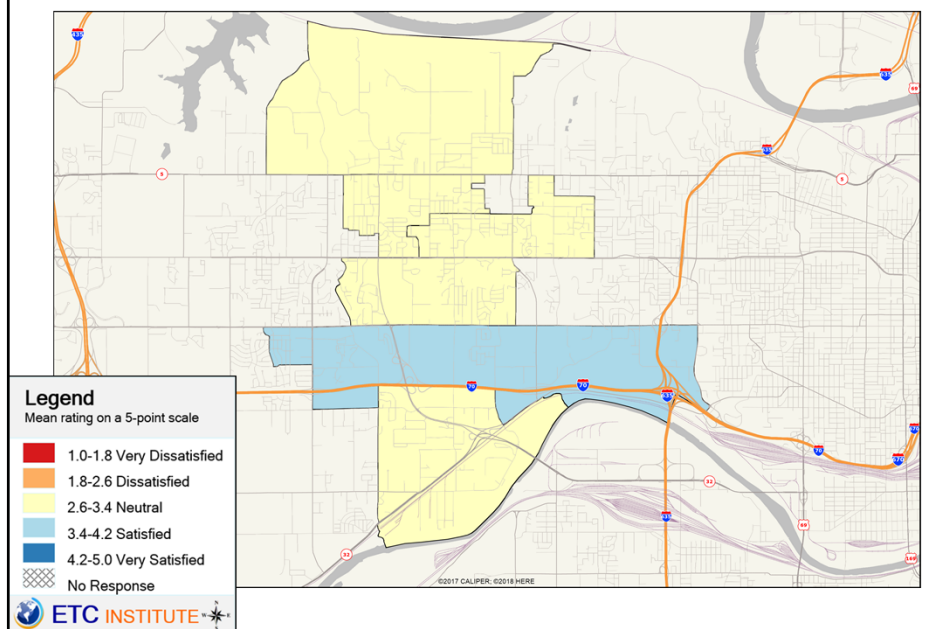*GIS Maps*

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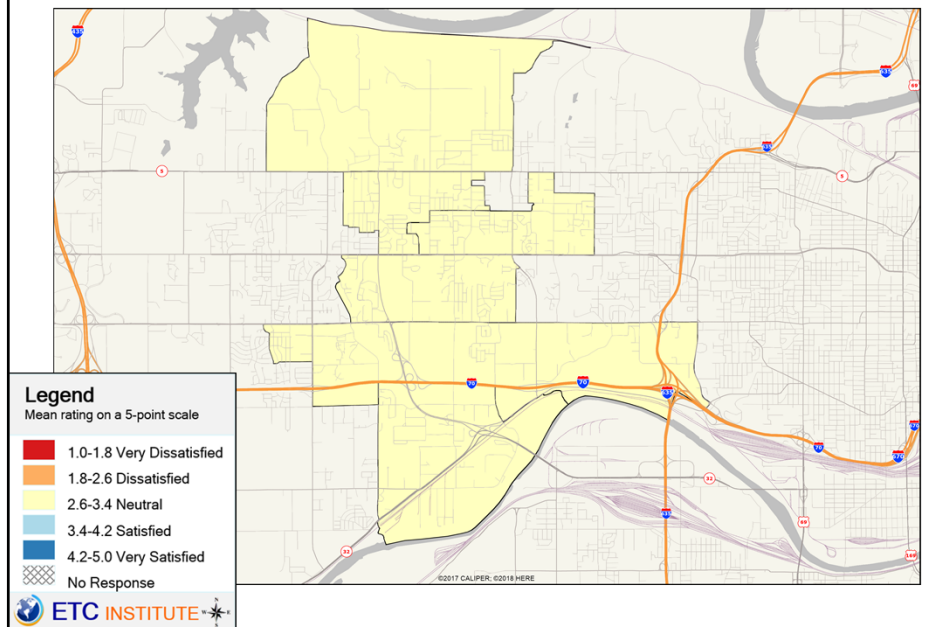
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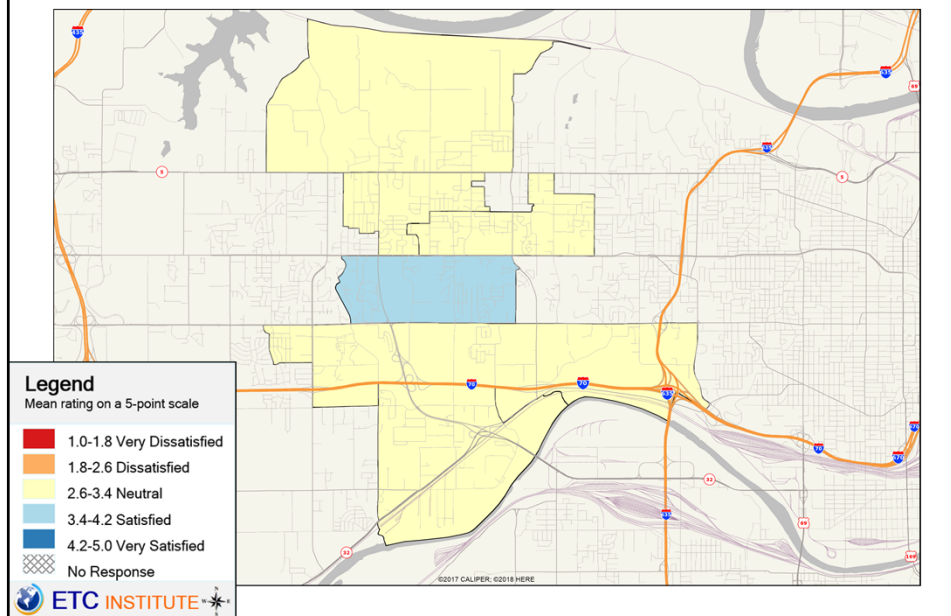## Q01.3 Satisfaction with: Ambulance services

3

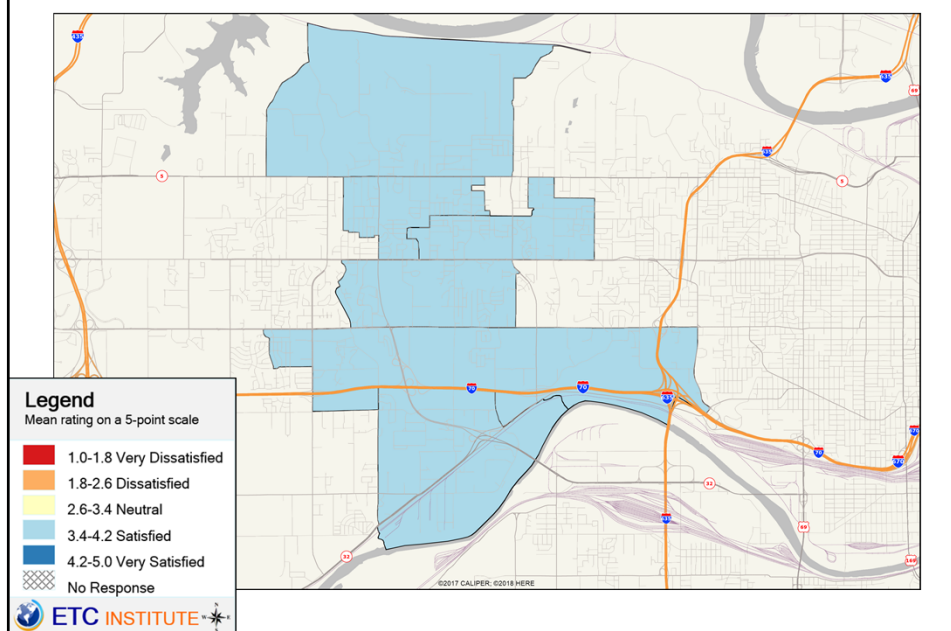## Q01.4 Satisfaction with: Maintenance of city streets

4

Q01.5 Satisfaction with: Storm water runoff/management system
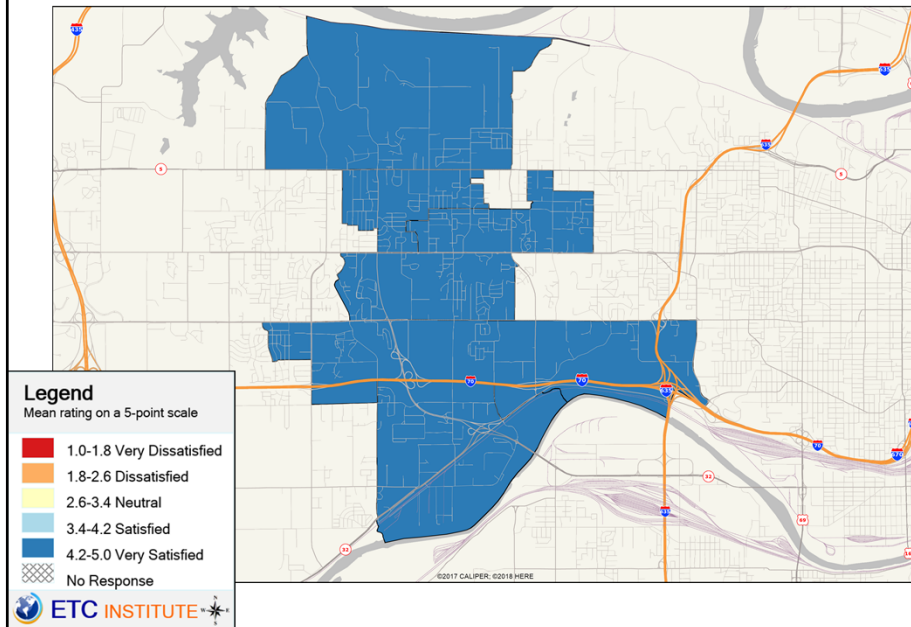

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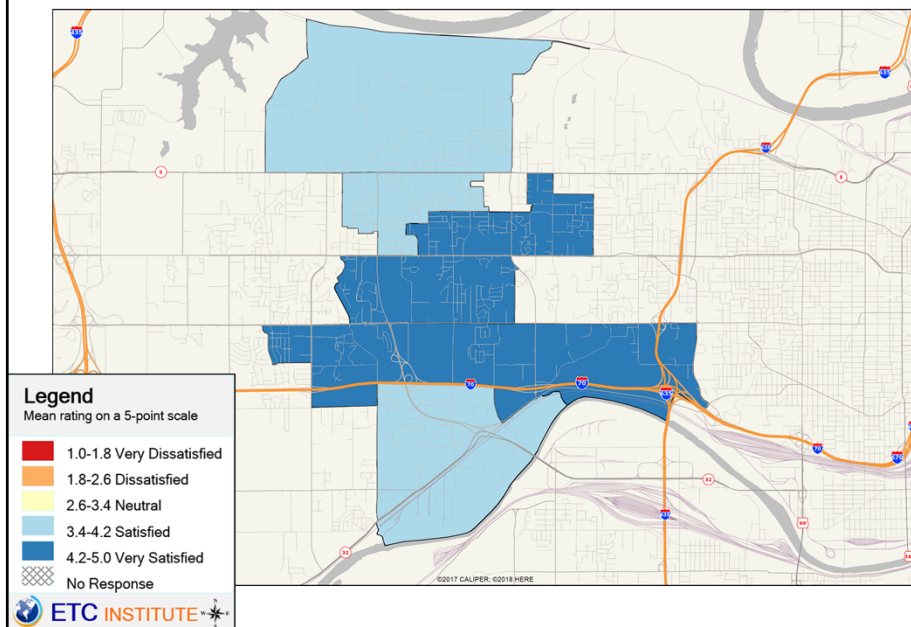## Q01.6 Satisfaction with: Sewer utility system

6

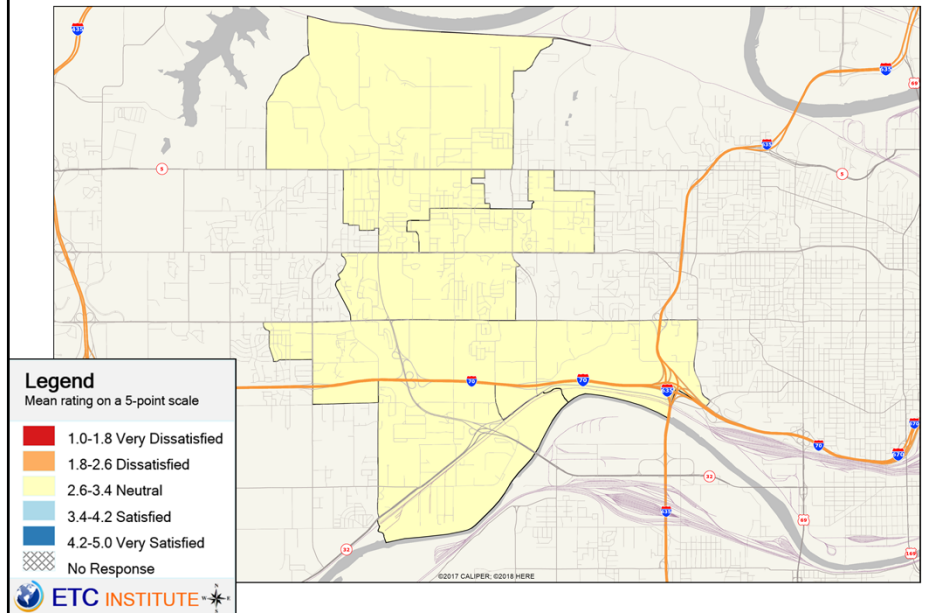## Q01.7 Satisfaction with: Trash collection and recycling

7

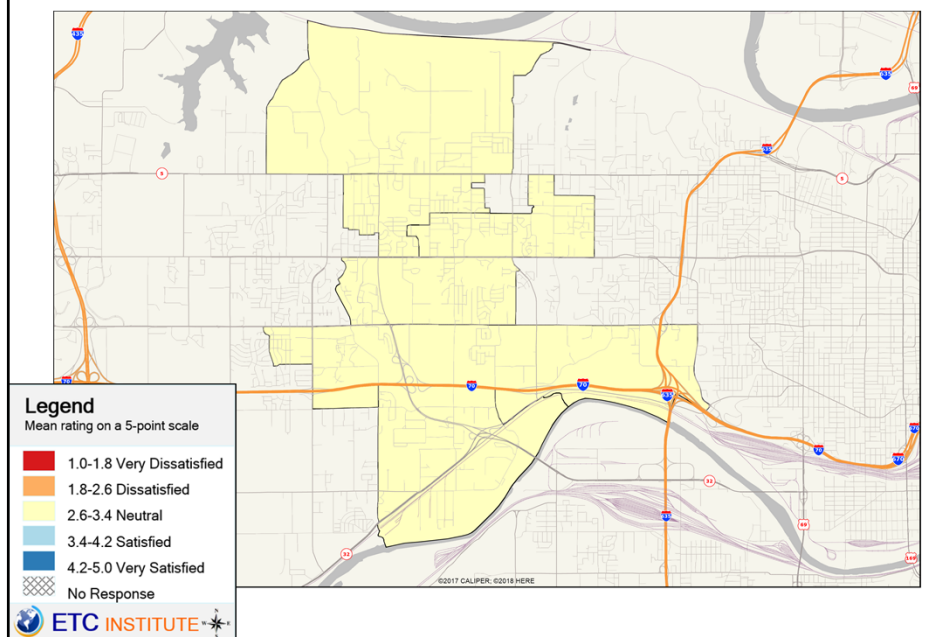## Q01.8 Satisfaction with: Parks and recreation facilities

8

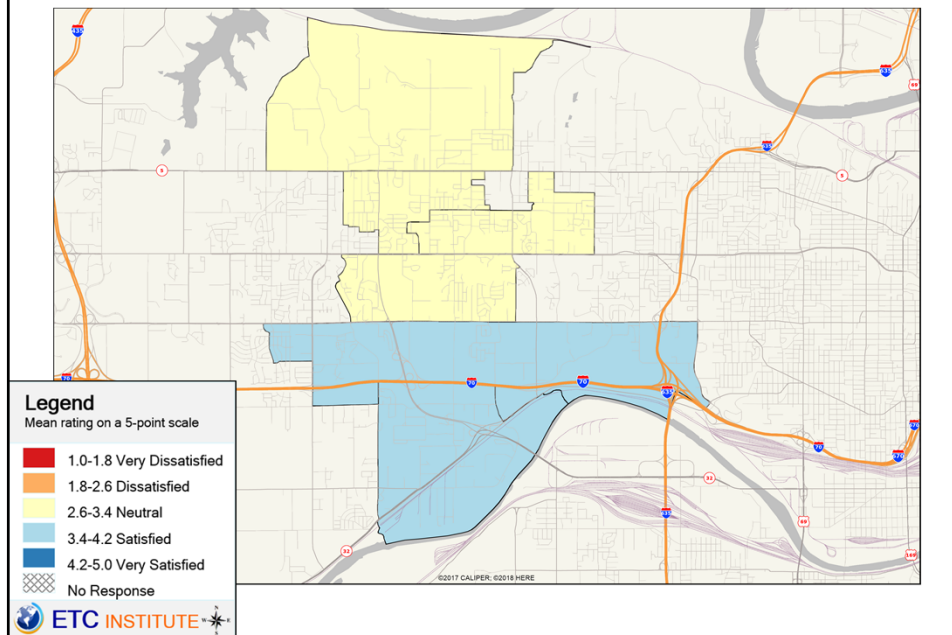Q01.9 Satisfaction with: Parks and recreation programs

9

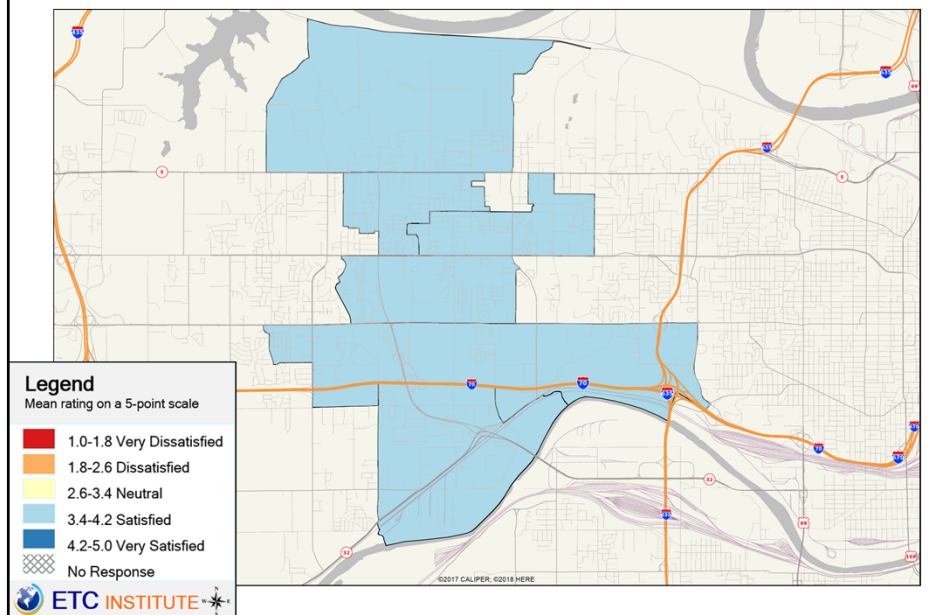Q01.10 Satisfaction with: Code enforcement

10

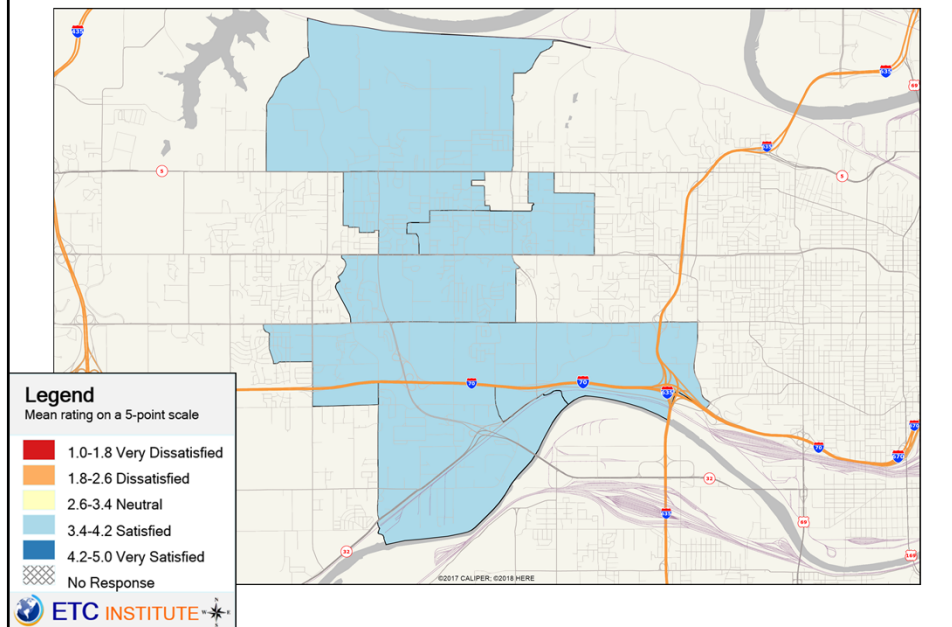# Q01.11 Satisfaction with: Planning and zoning

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Q01.12 Satisfaction with: Communication with the public
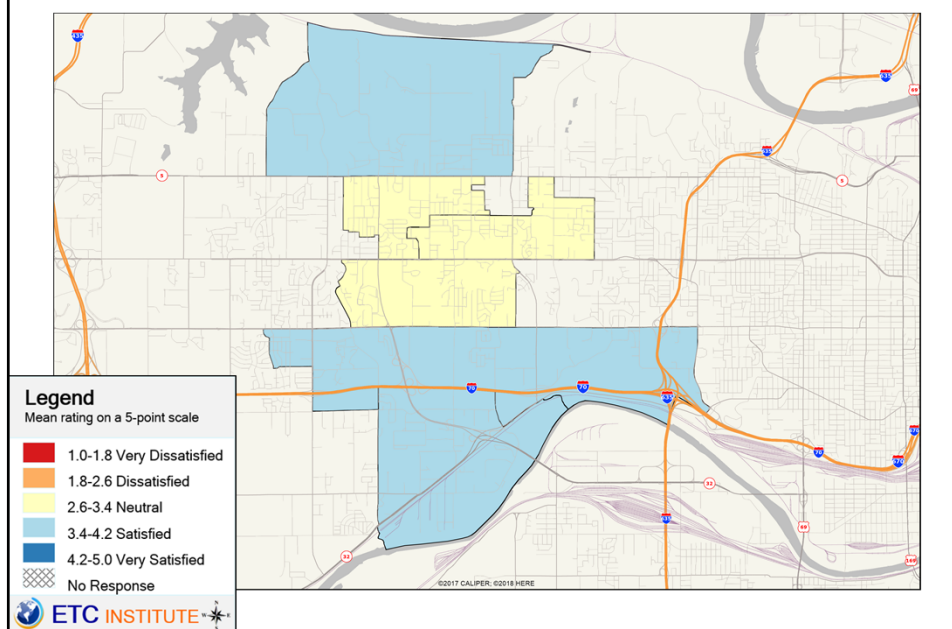

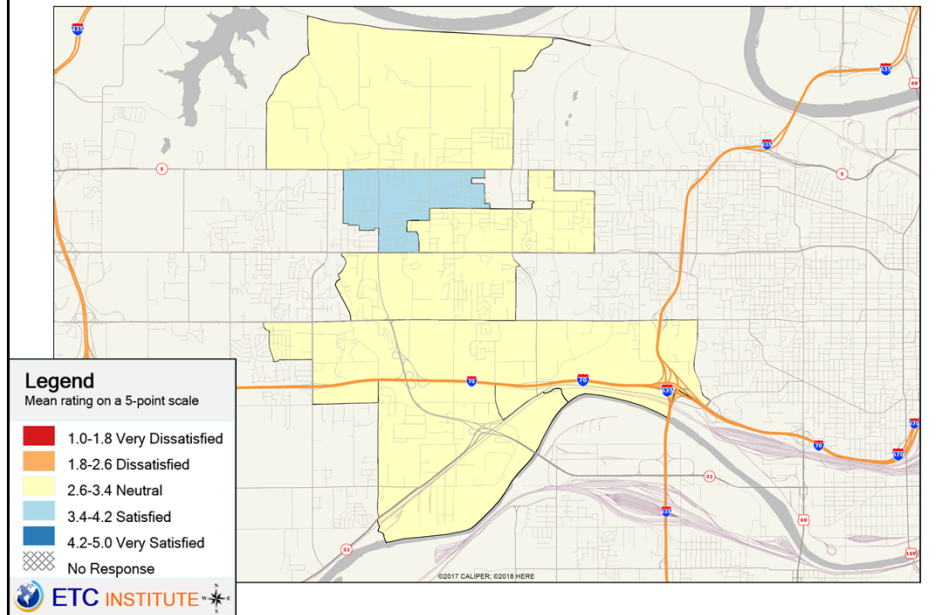
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Q01.13 Satisfaction with: Municipal court

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Q01.14 Satisfaction with: Public transportation
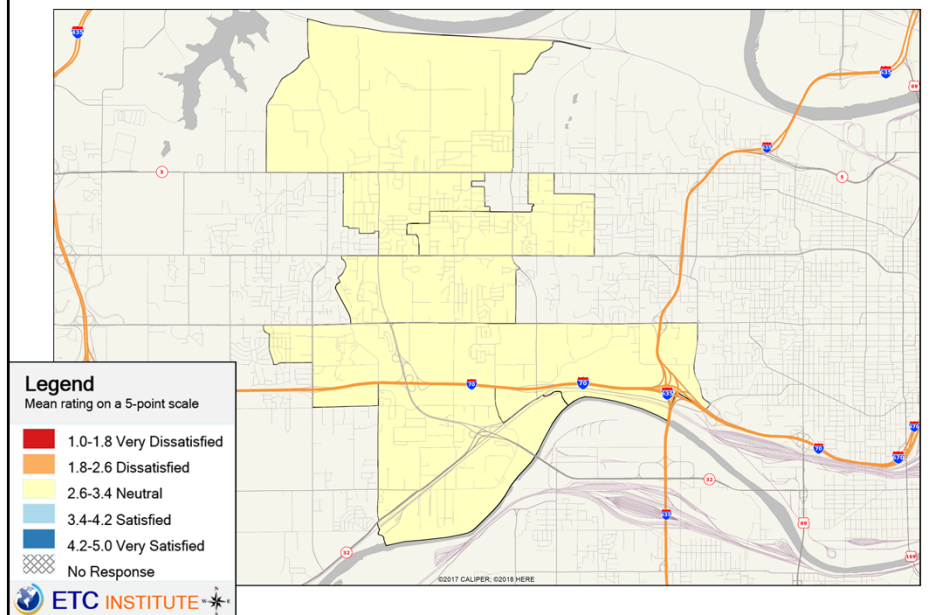
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Q03.15 Satisfaction with: Services for developmental disabilities

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Q03.16 Satisfaction with: Area Agency on Aging services

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Q03.17 Satisfaction with: Senior transportation
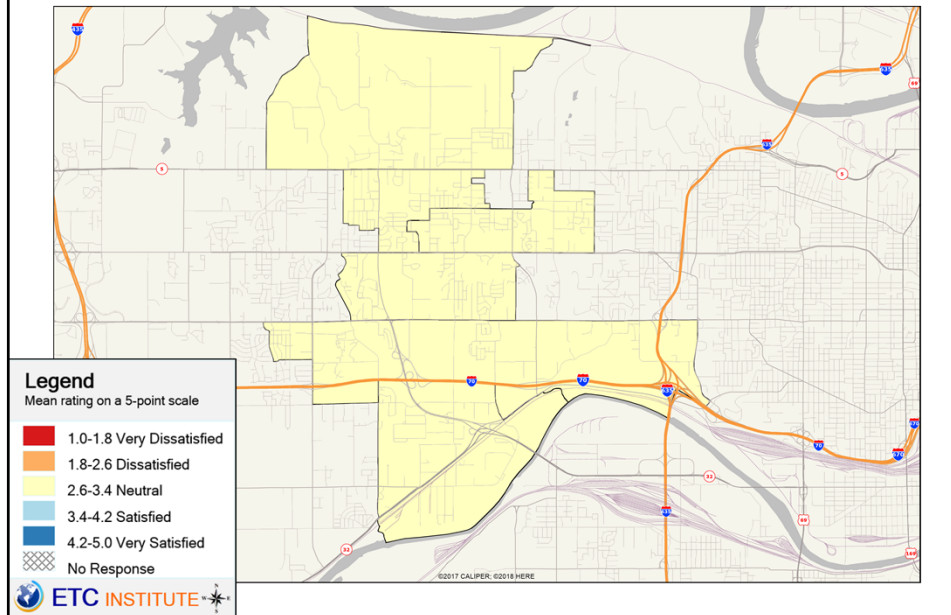
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Q03.18 Satisfaction with: 3-1-1 Call Center
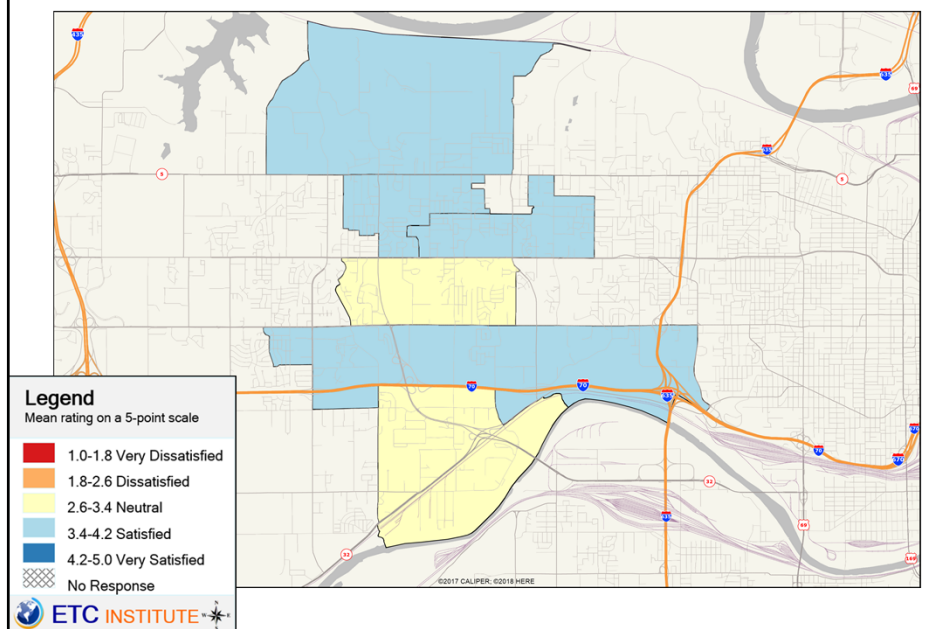
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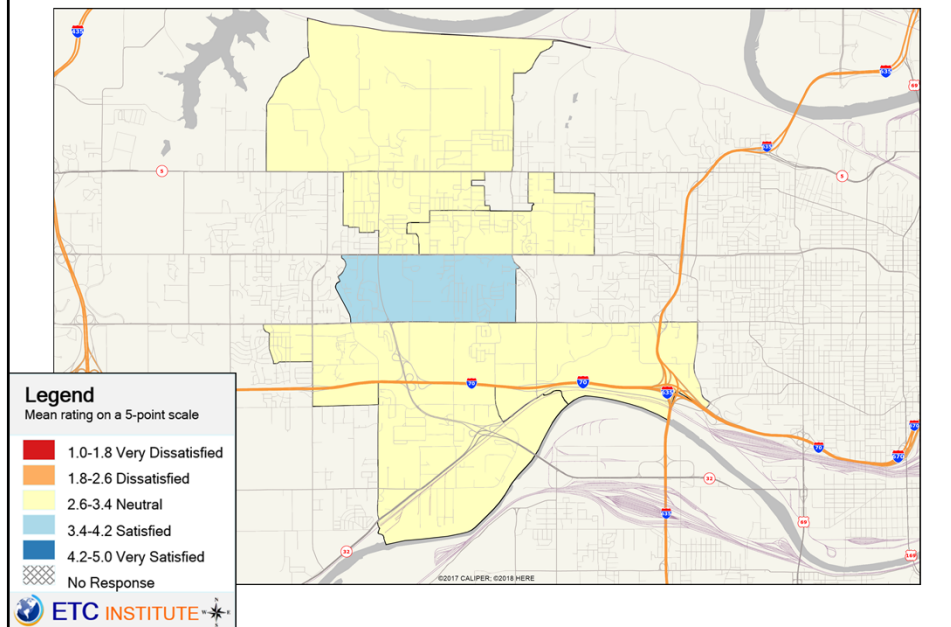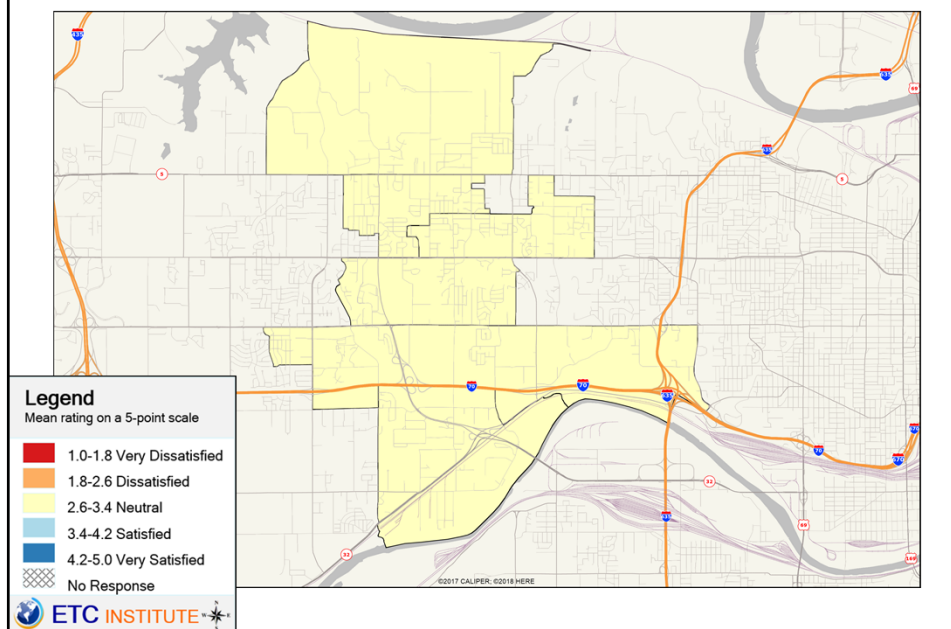
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Q03.21 Satisfaction with: County Appraiser's Office services
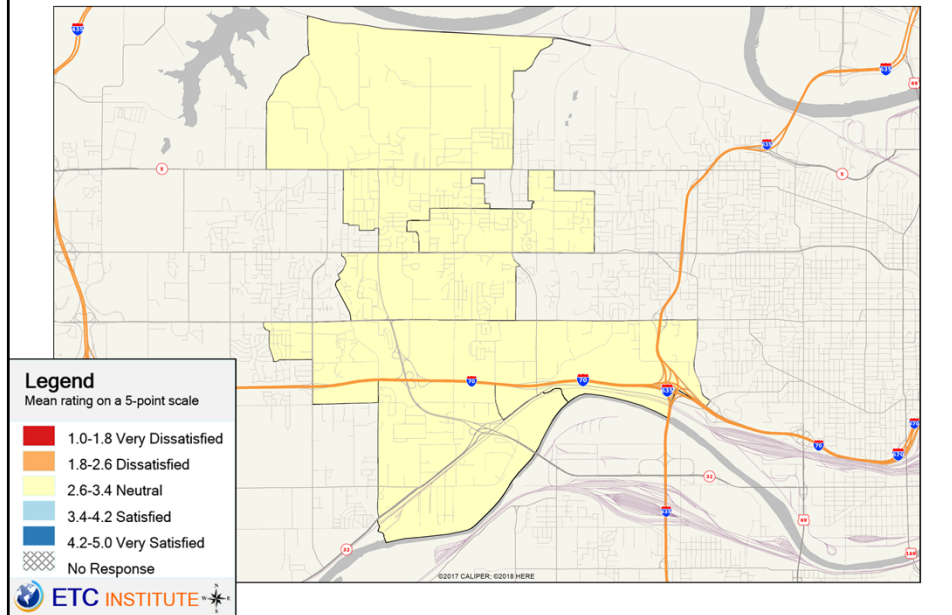
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Q03.22 Satisfaction with: County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)

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Q03.23 Satisfaction with: The District Attorneys' Office

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Q03.24 Satisfaction with: Local Election Process
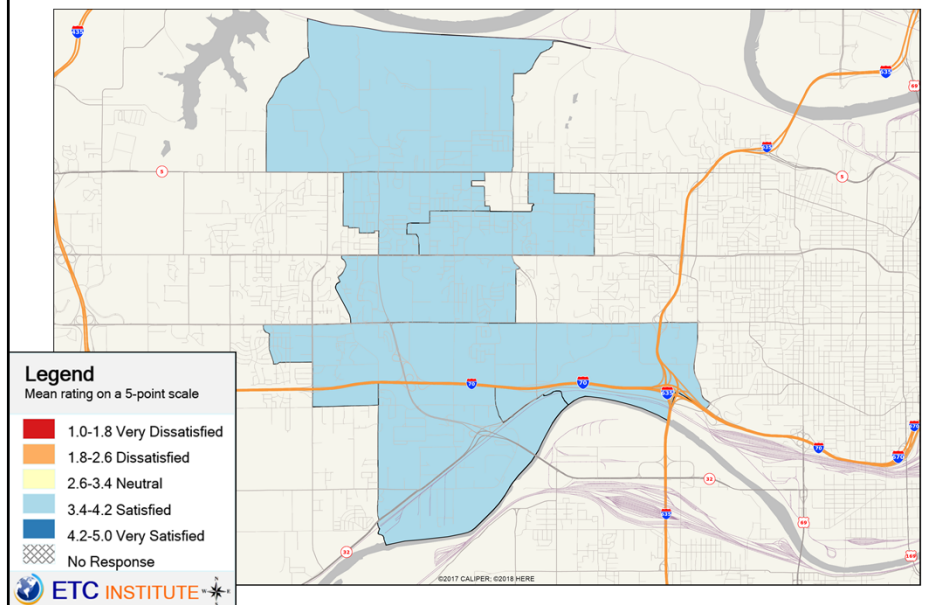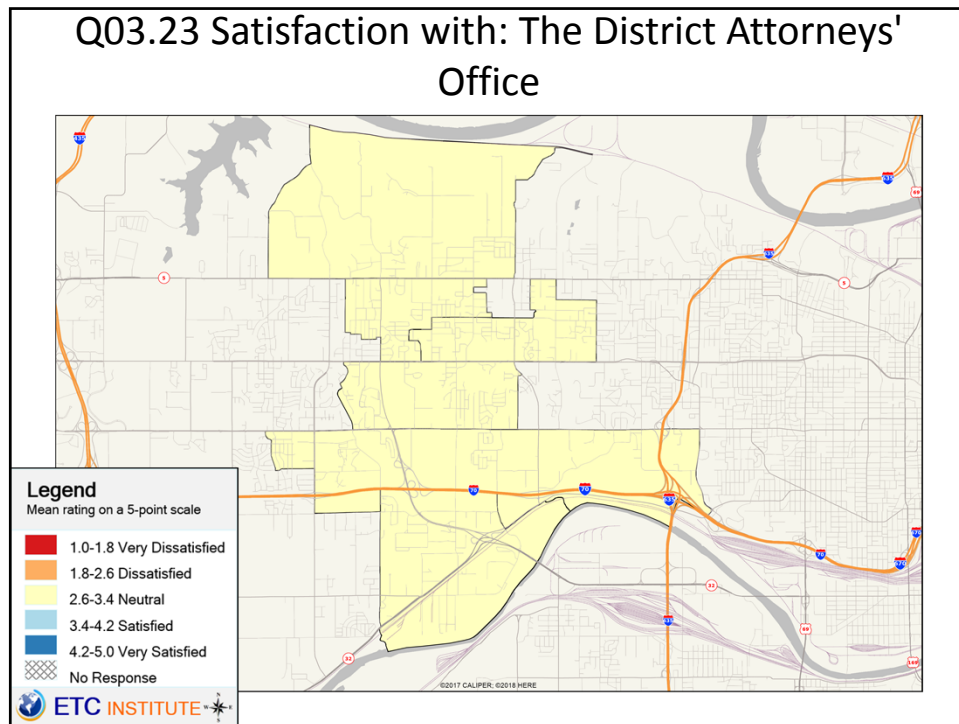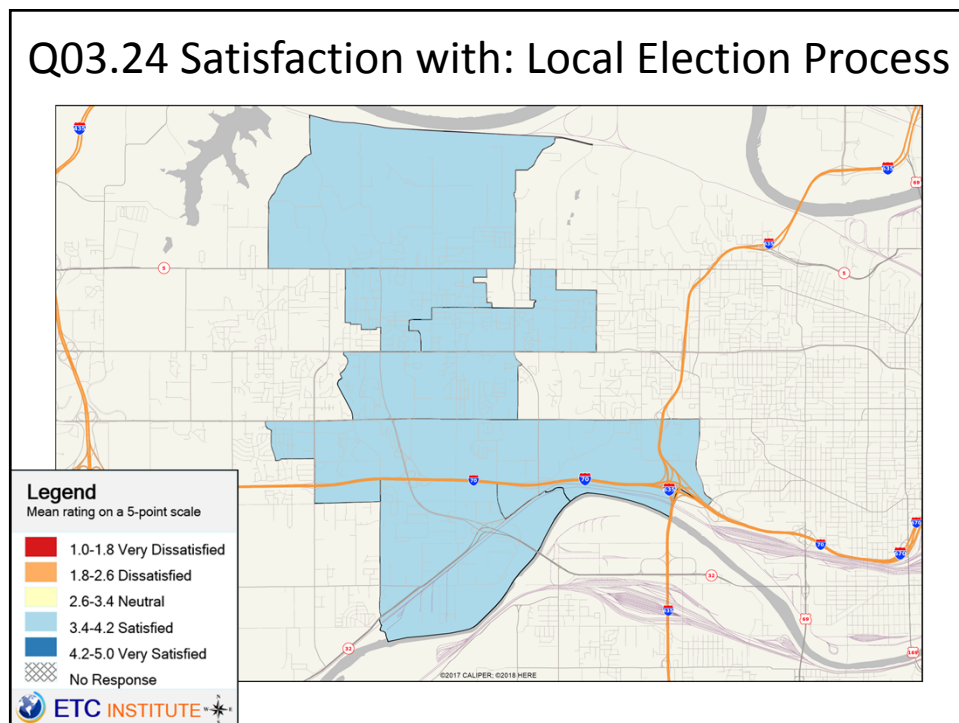
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Q03.25 Satisfaction with: Customer service provided by Unified Government employees
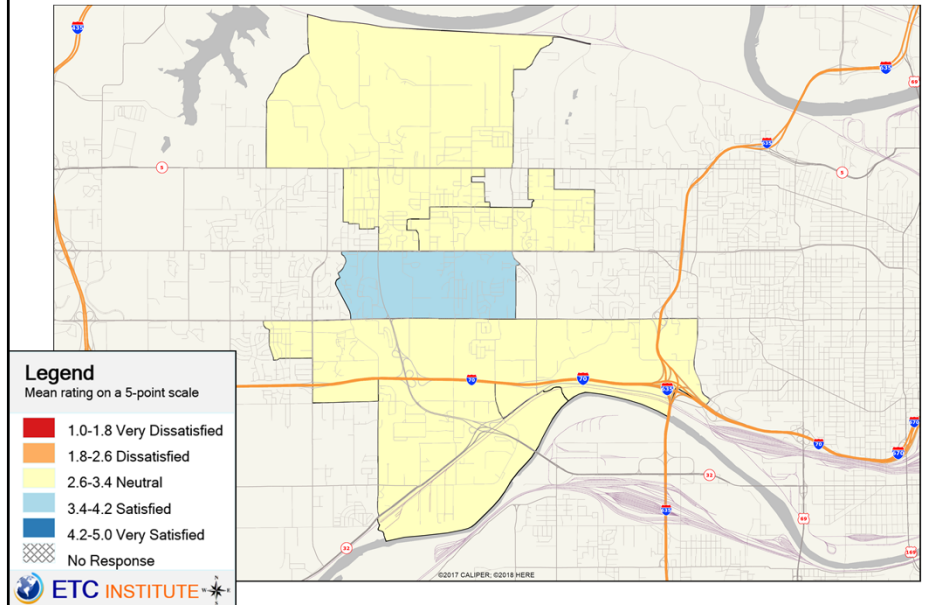
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Q03.26 Satisfaction with: Public Health Department services
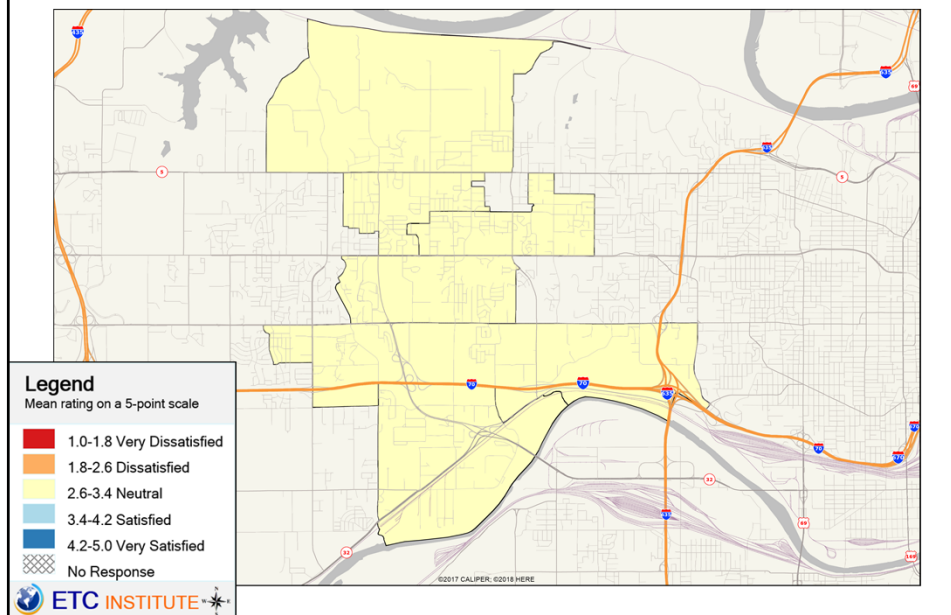
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Q06.1 Satisfaction with: The visibility of police in neighborhoods
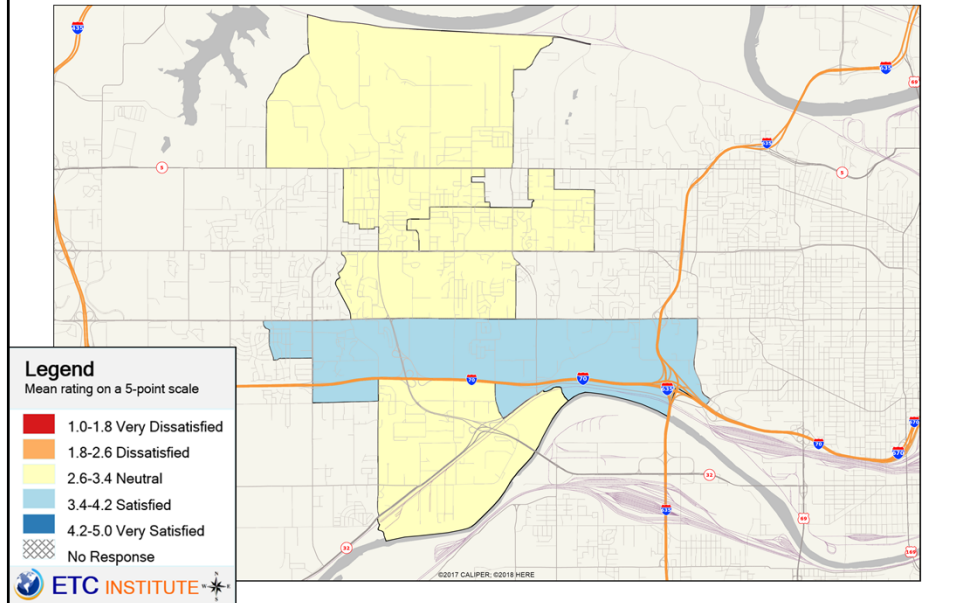
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Q06.2 Satisfaction with: The visibility of police in neighborhood retail areas
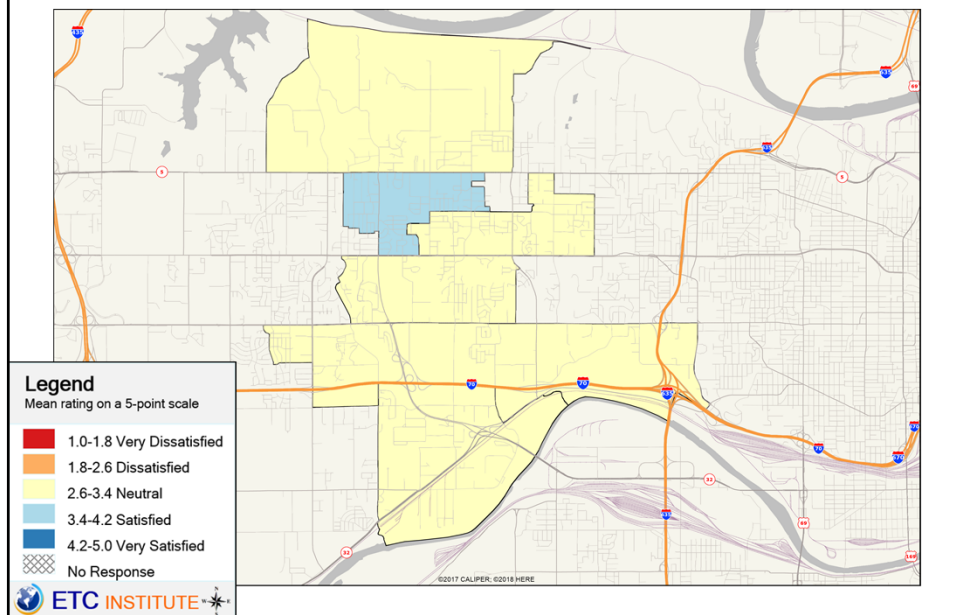
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Q06.3 Satisfaction with: The visibility of Code Enforcement in your neighborhood
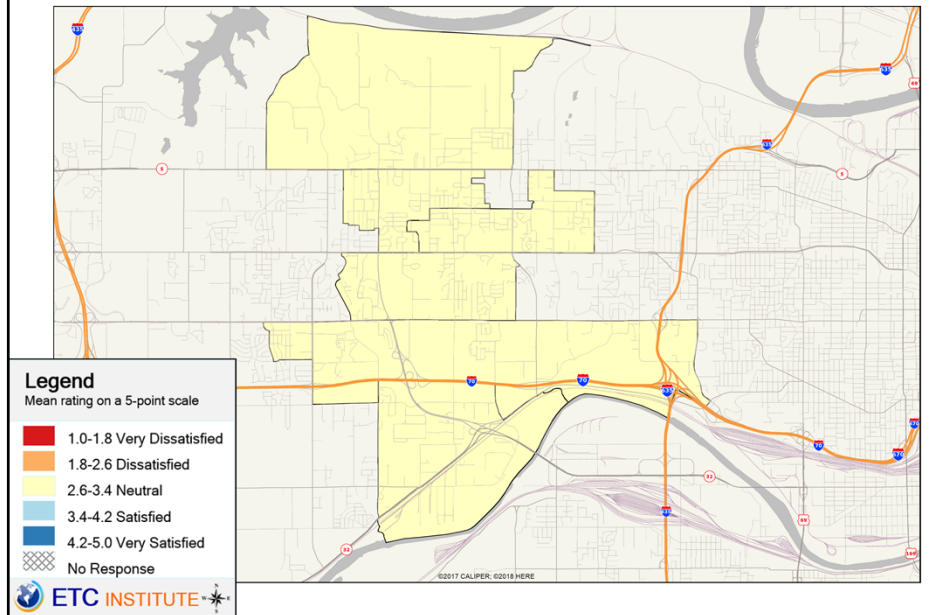
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Q06.4 Satisfaction with: The city's overall efforts to prevent crime
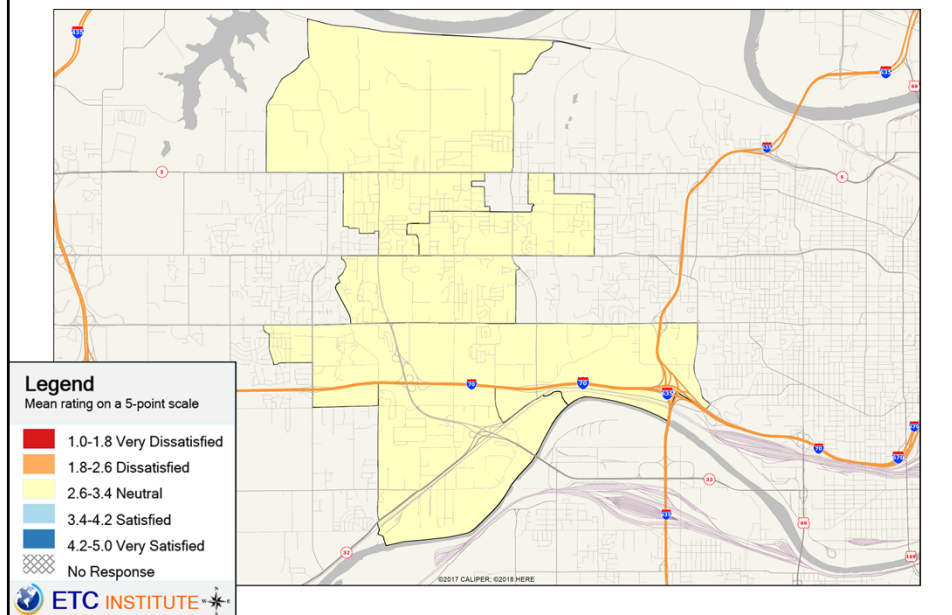
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Q06.5 Satisfaction with: Enforcement of traffic laws
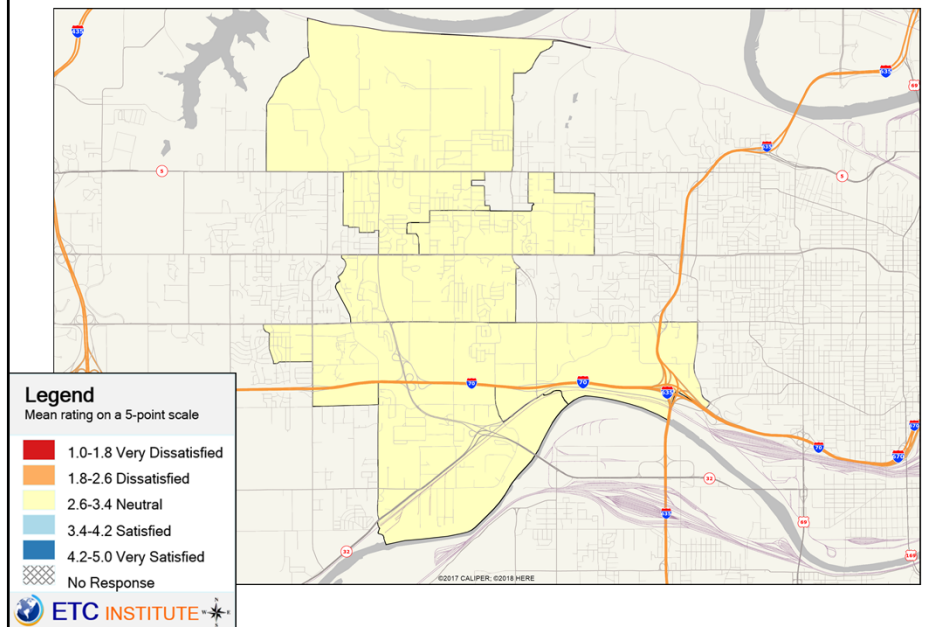
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Q06.6 Satisfaction with: How quickly police department personnel respond to emergencies
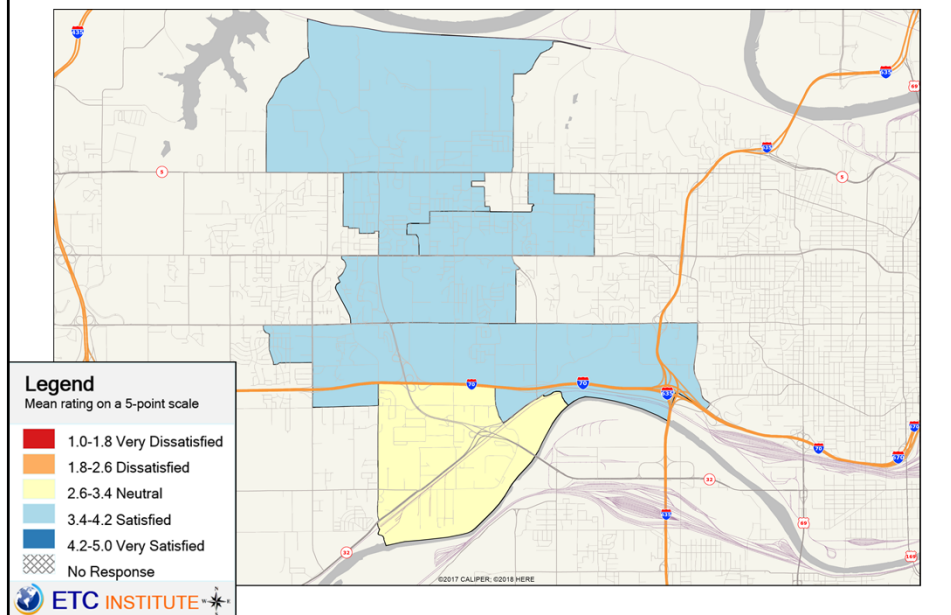
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Q06.7 Satisfaction with: How quickly fire department responds to fires
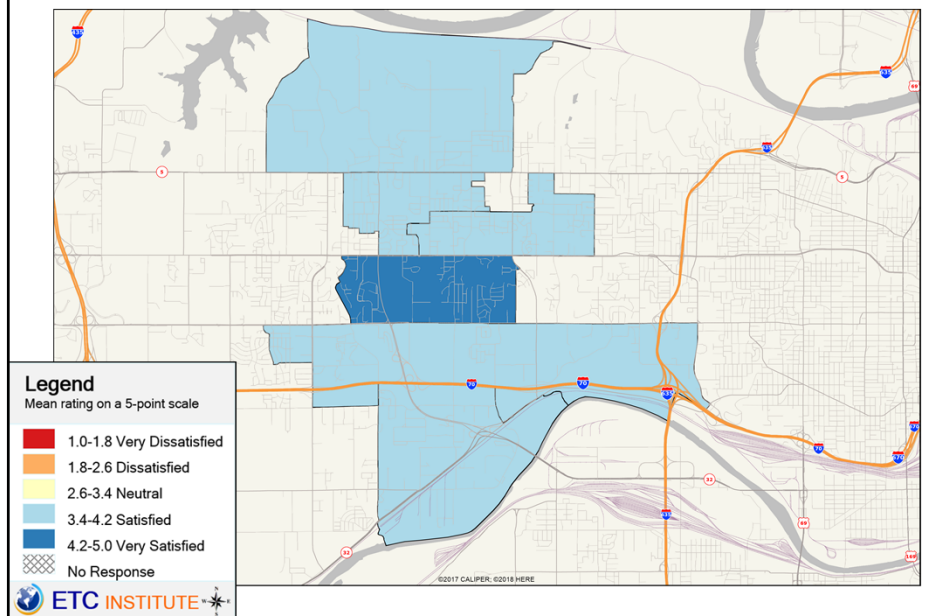
Legend
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

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Q06.8 Satisfaction with: How quickly fire department responds to medical emergency calls

Legend
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

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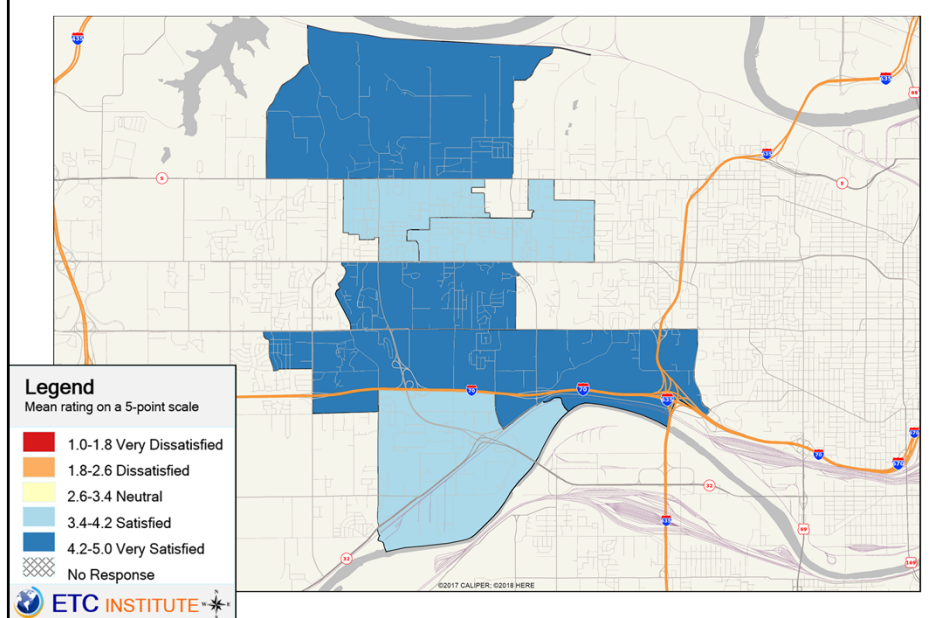
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Q06.9 Satisfaction with: Quality of animal control in your neighborhood

Legend
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

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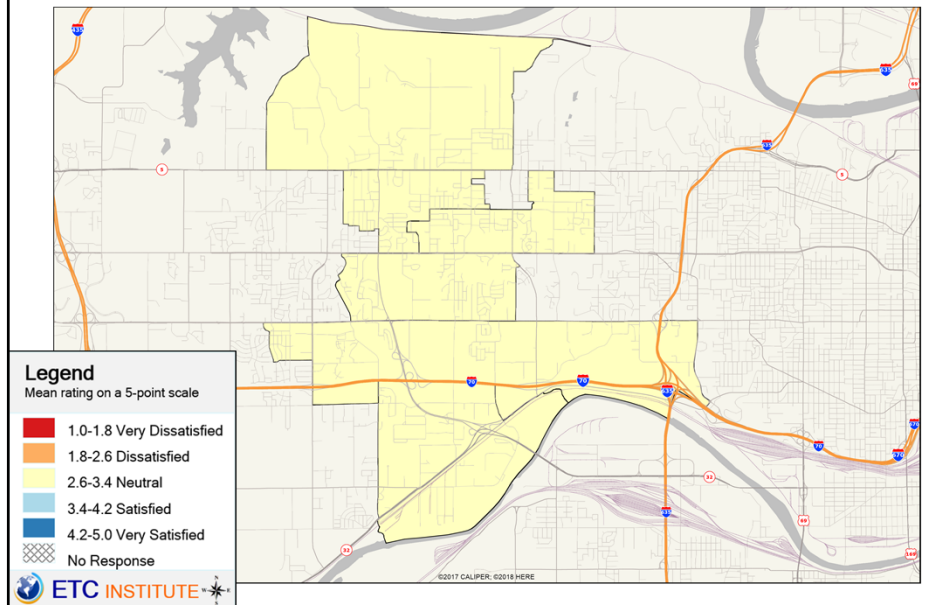
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Q08.1 Satisfaction with: Maintenance of major city streets

Legend
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

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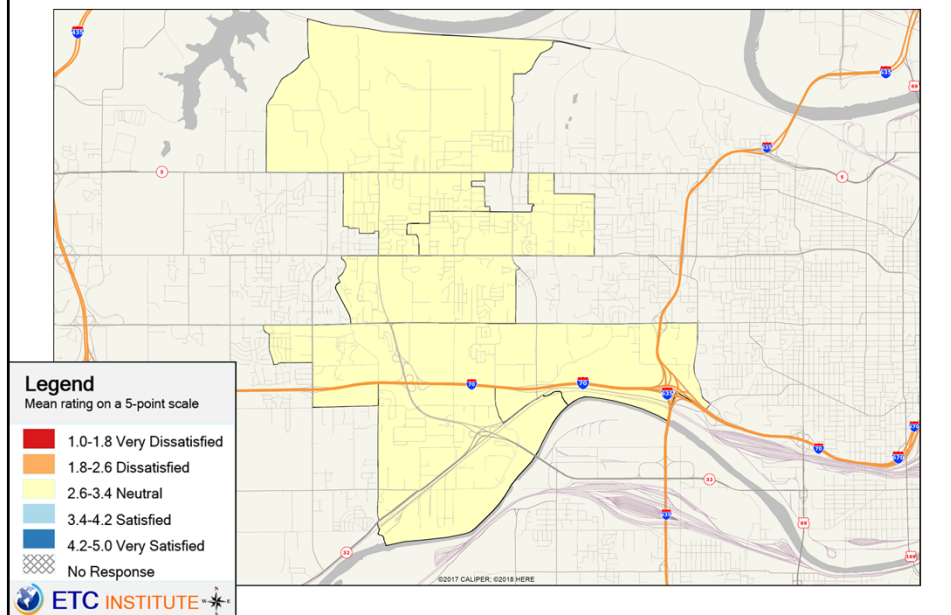
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Q08.2 Satisfaction with: Maintenance of streets in your neighborhood
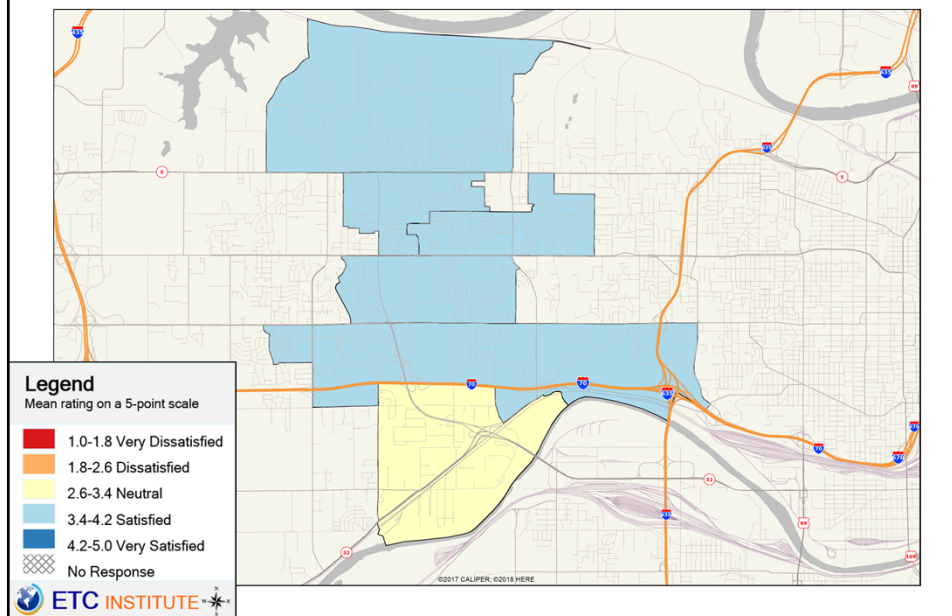
37

Q08.3 Satisfaction with: Maintenance of alleys in your neighborhood
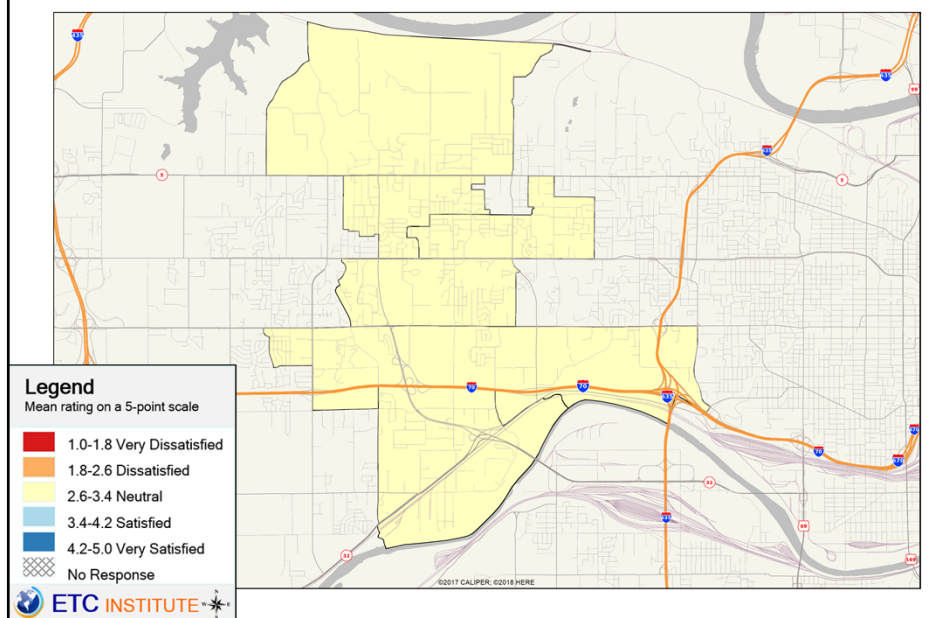
38

Q08.4 Satisfaction with: Maintenance of sidewalks in your neighborhood
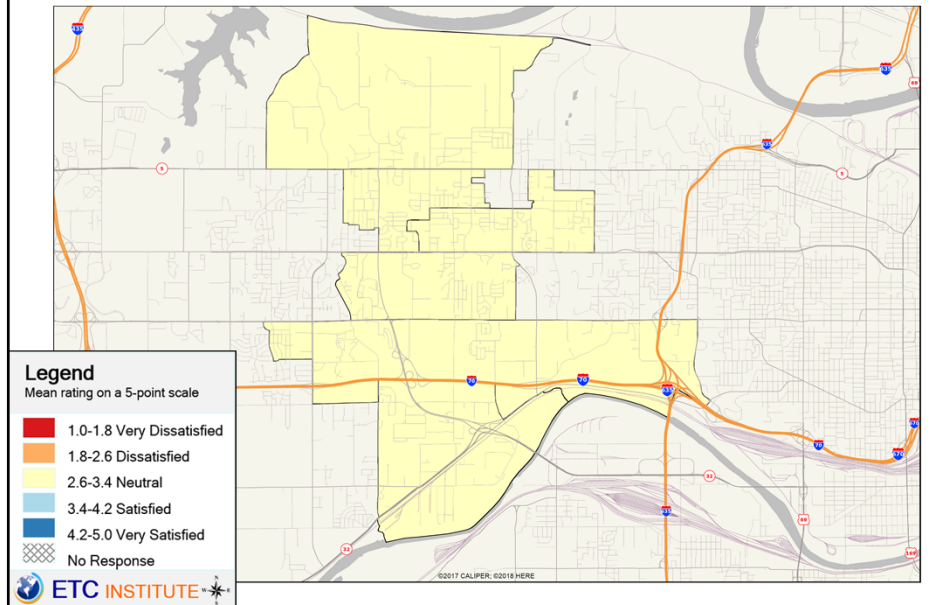
39

Q08.5 Satisfaction with: Maintenance of curbs in your neighborhood
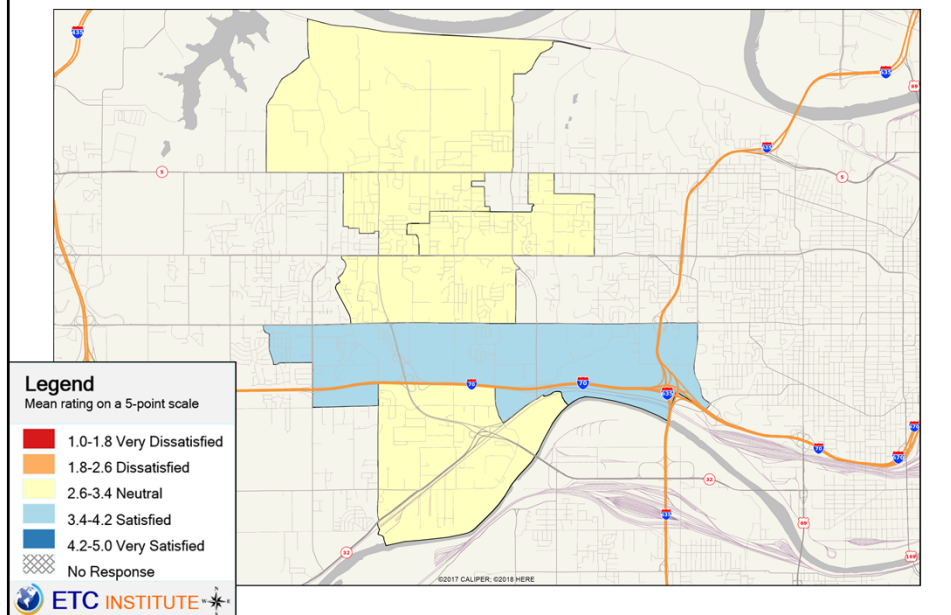
40

Q08.6 Satisfaction with: Maintenance of street signs/traffic signals
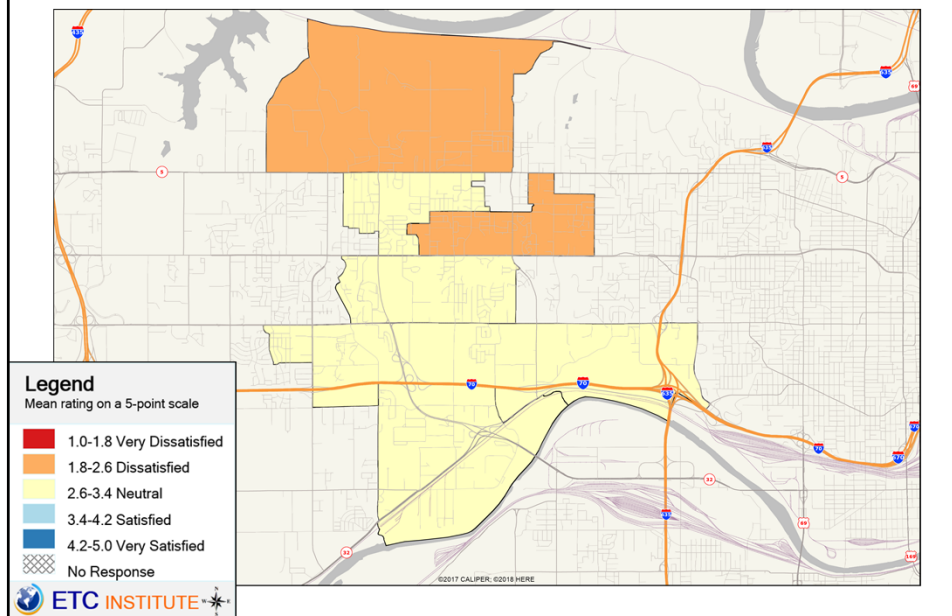
41

Q08.7 Satisfaction with: Maintenance of downtown parking lots
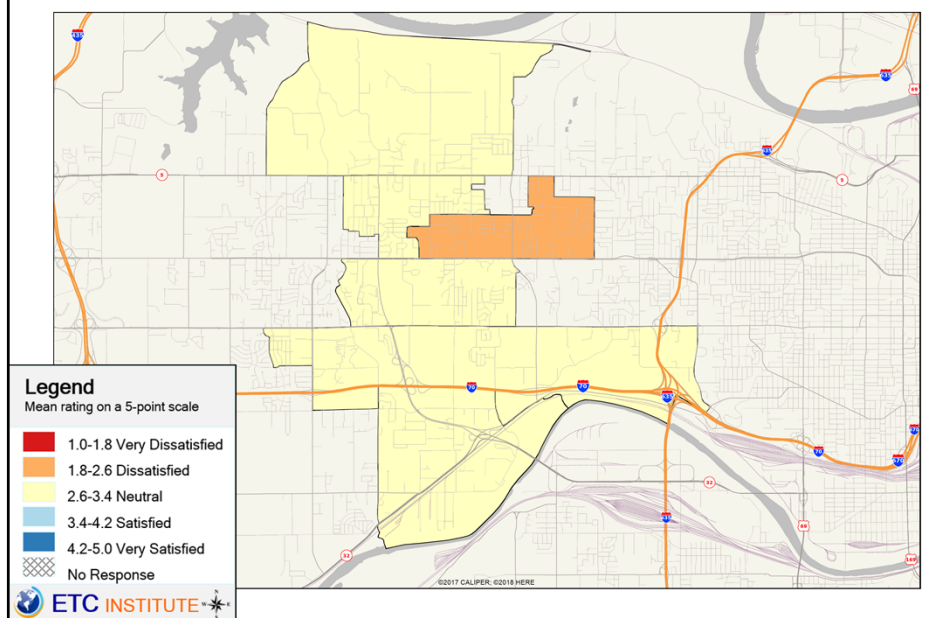
42

Q08.8 Satisfaction with: Overall appearance of downtown including lighting, landscaping and planter boxes

Legend
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

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Q08.9 Satisfaction with: Maintenance of city buildings

Legend
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

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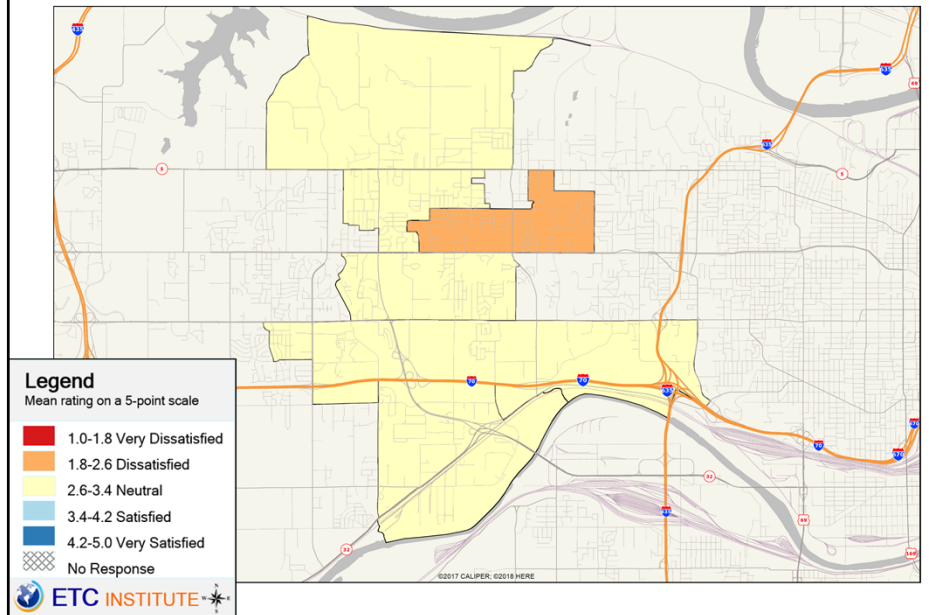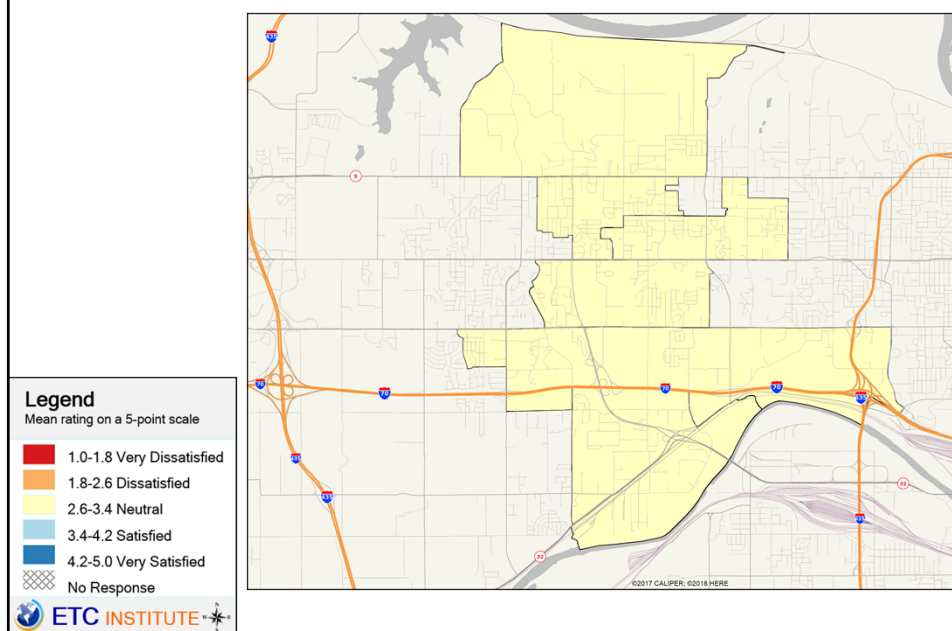
44

Q08.10 Satisfaction with: Snow removal on major city streets
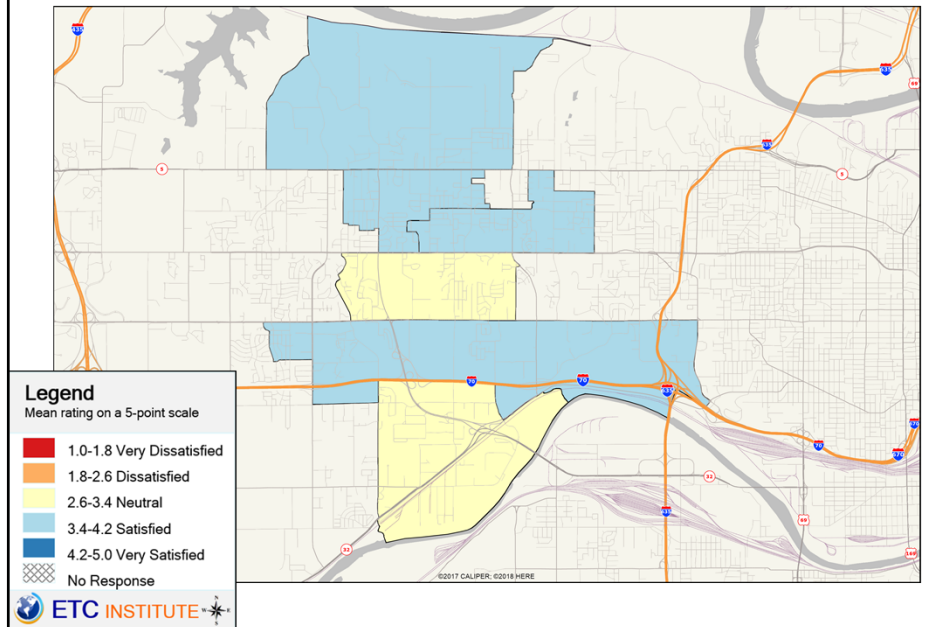
45

Q08.11 Satisfaction with: Snow removal on neighborhood streets
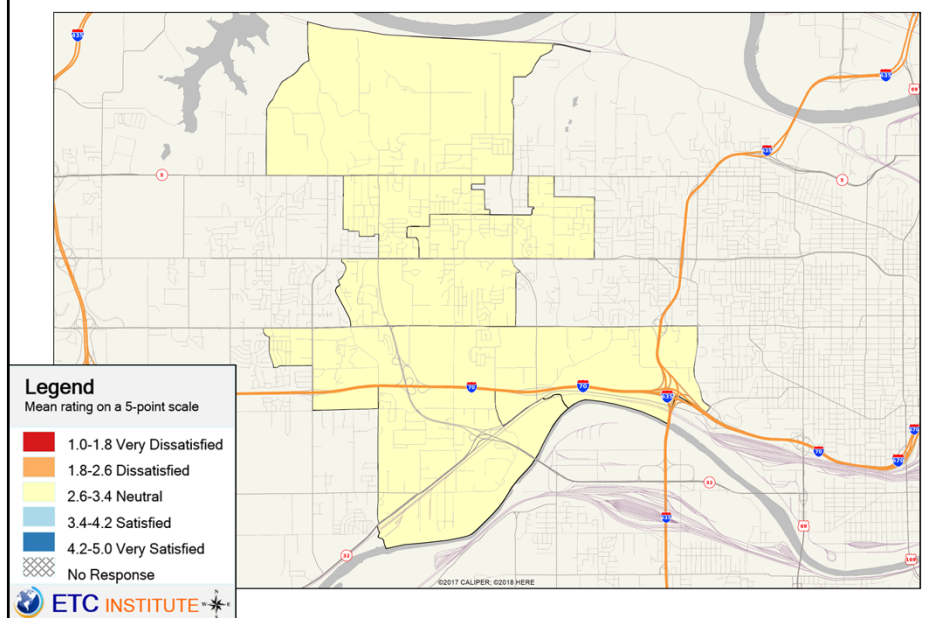
46

Q08.12 Satisfaction with: Overall cleanliness of streets and other public areas
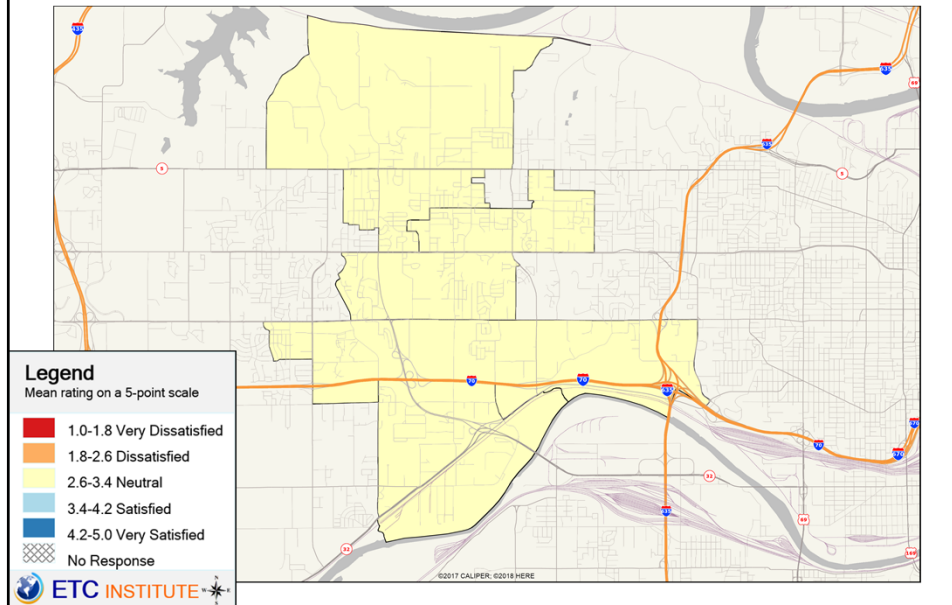
47

Q08.13 Satisfaction with: Maintenance of stormwater drainage system in your neighborhood

48

Q10.1 Satisfaction with: Maintenance of parks and equipment
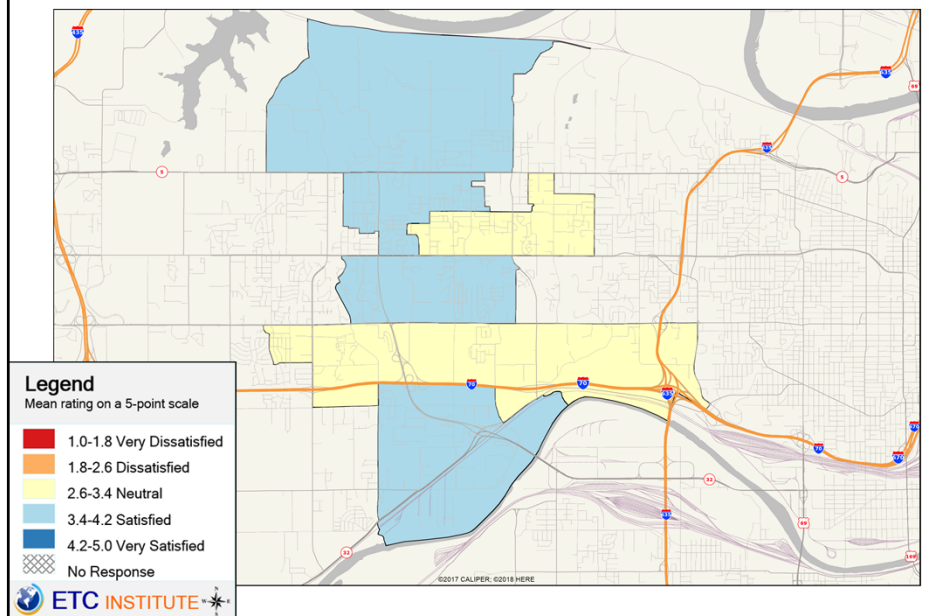
49

Q10.2 Satisfaction with: Number of walking and biking trails
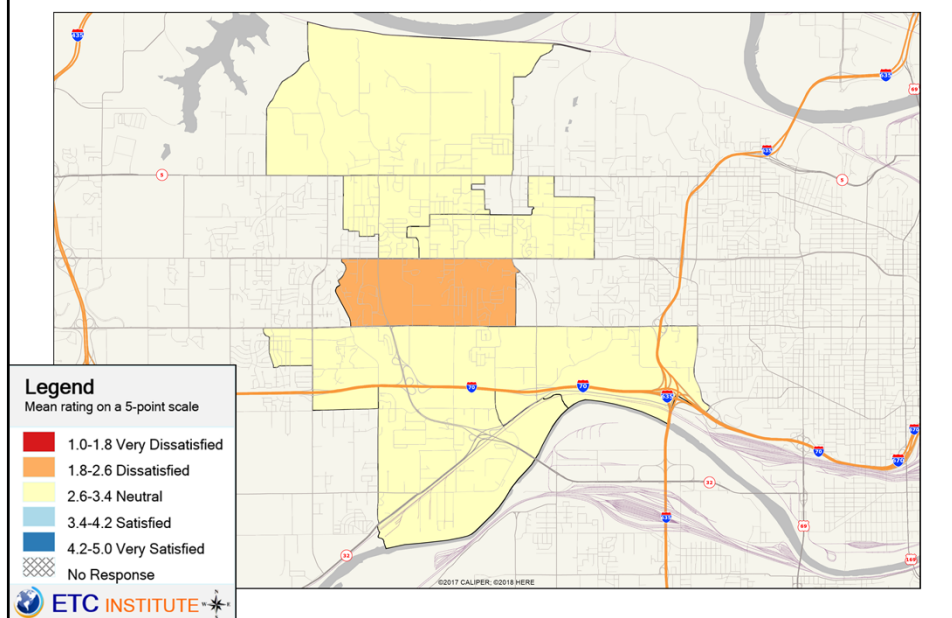
50

Q10.3 Satisfaction with: The number of parks

51

Q10.4 Satisfaction with: Community centers
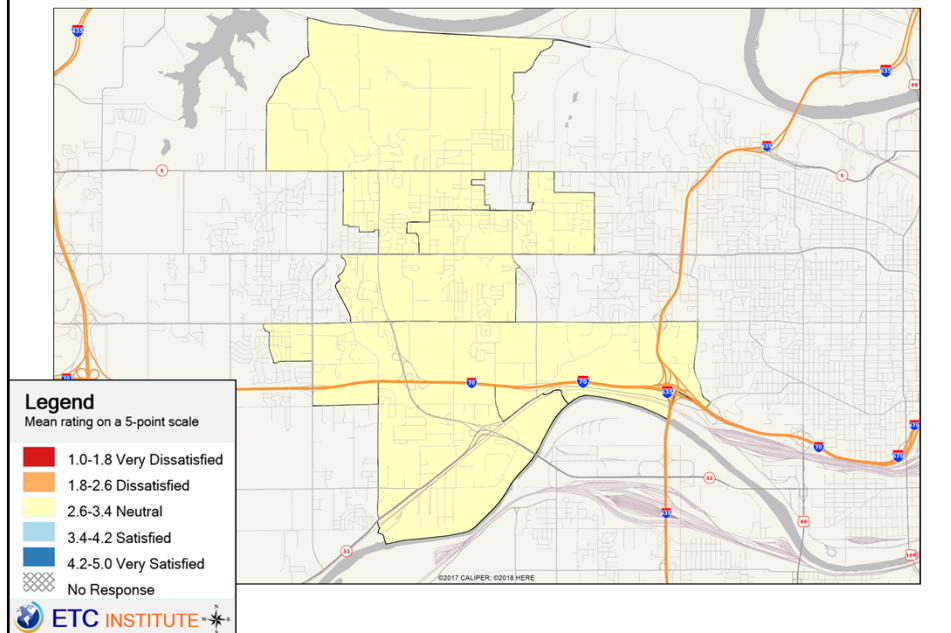
52

Q10.5 Satisfaction with: Number of outdoor athletic fields
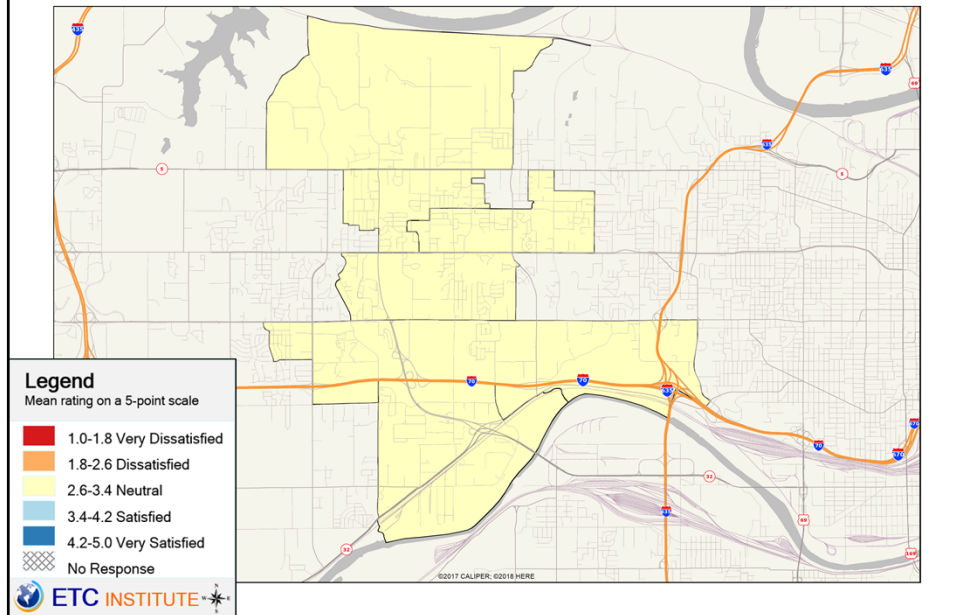
53

Q10.6 Satisfaction with: Sunflower Hills Golf Course
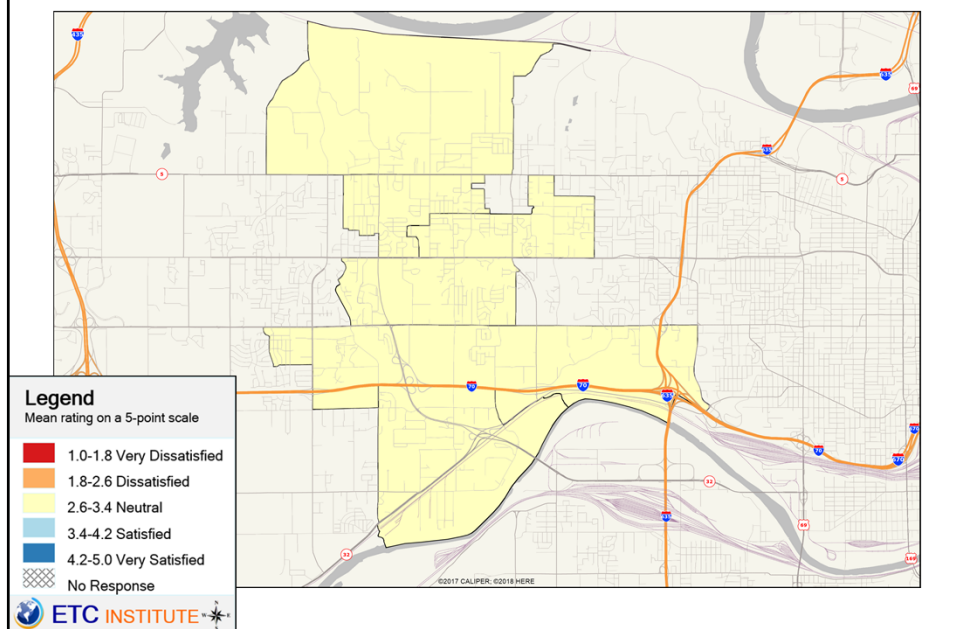
54

Q10.7 Satisfaction with: Swimming pool and spray parks
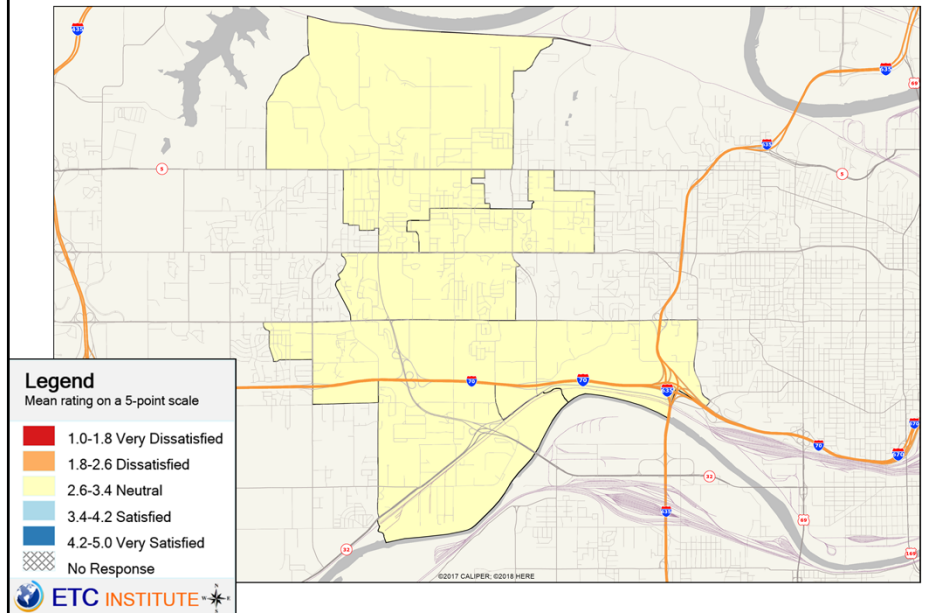
55

Q10.8 Satisfaction with: Youth recreation programs
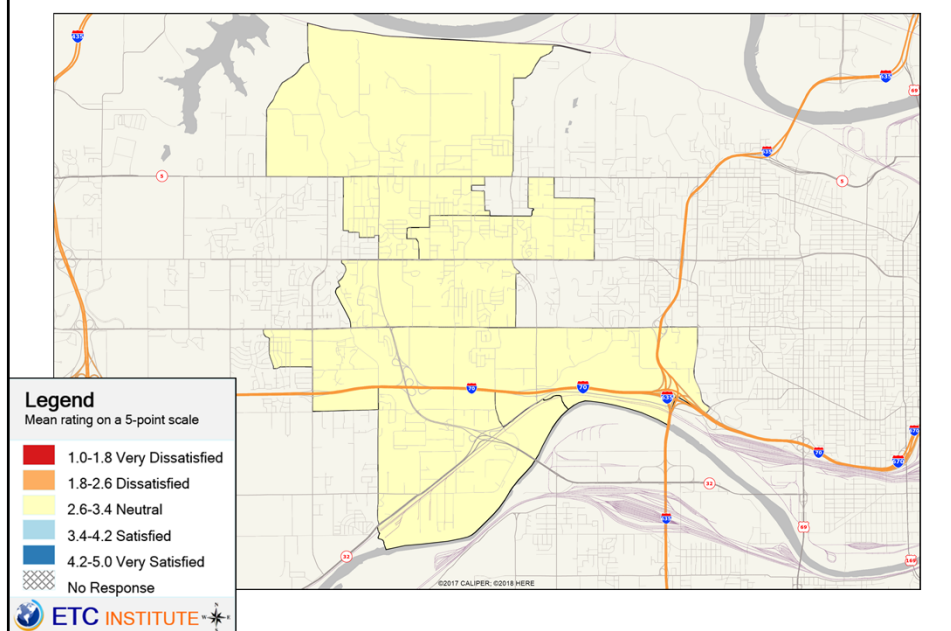
56

Q10.9 Satisfaction with: Adult recreation programs

Legend
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

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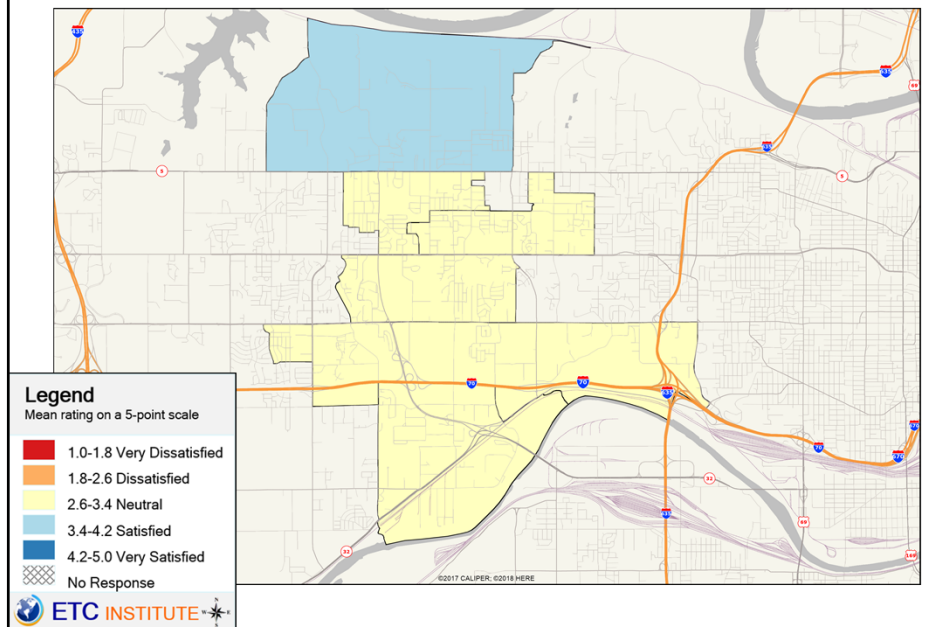
57

Q10.10 Satisfaction with: Programs for seniors

Legend
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

ETC INSTITUTE
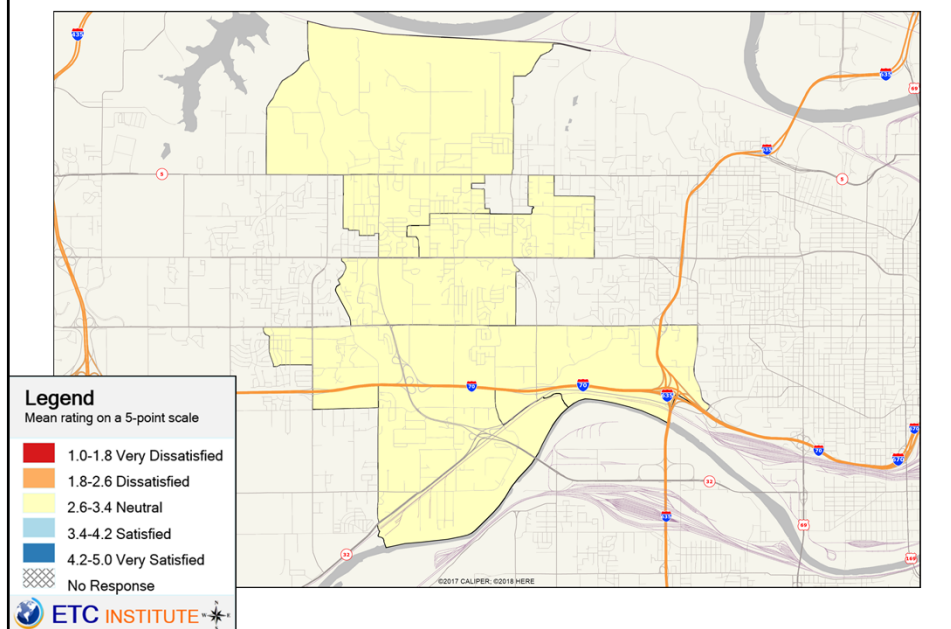
58

Q10.11 Satisfaction with: Skateboard parks
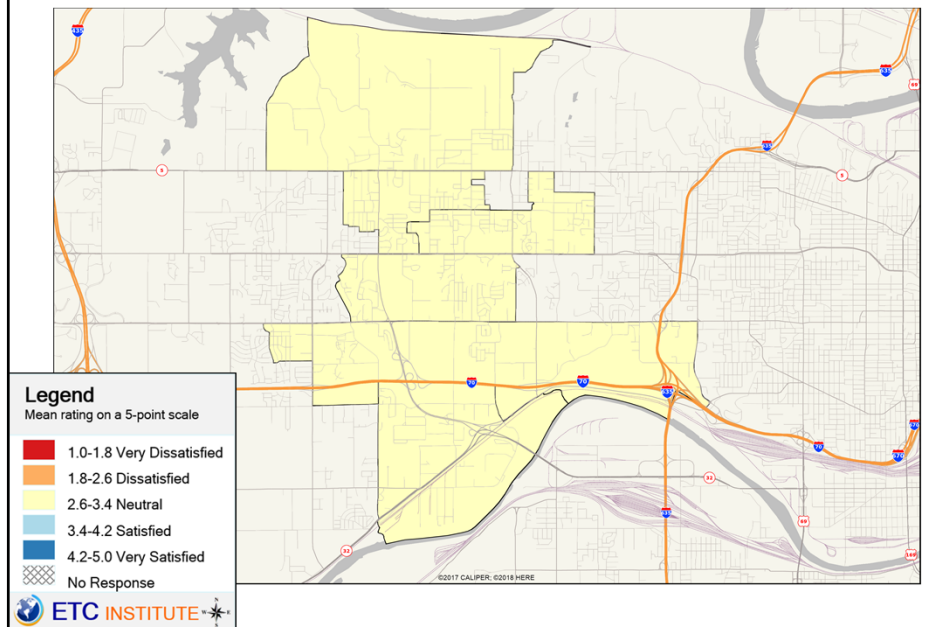
59

Q10.12 Satisfaction with: Tennis courts
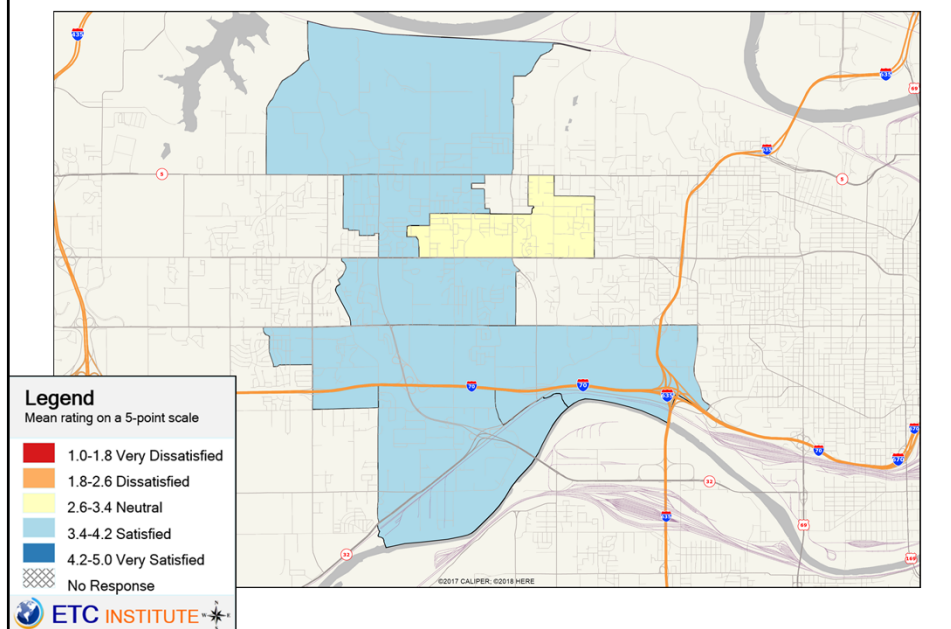
60

Q10.13 Satisfaction with: Futsal courts
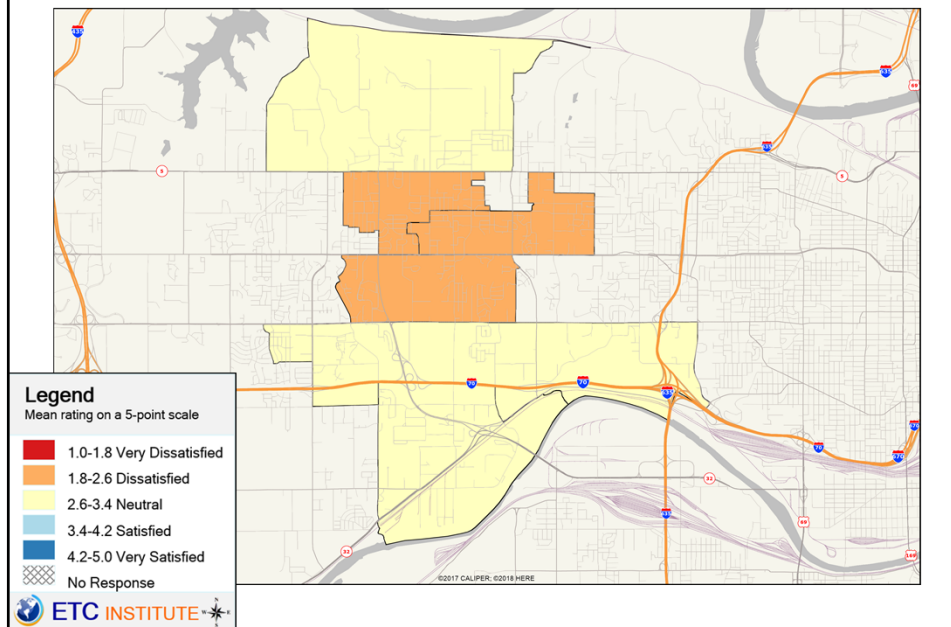
61

Q10.14 Satisfaction with: Ease of registering for recreation programs
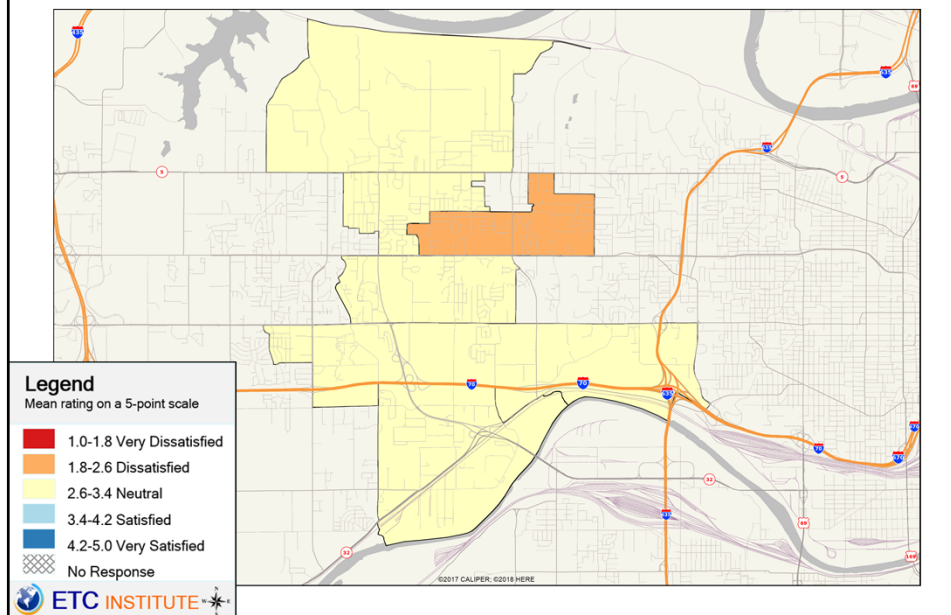
62

Q10.15 Satisfaction with: Fees charged for recreation programs
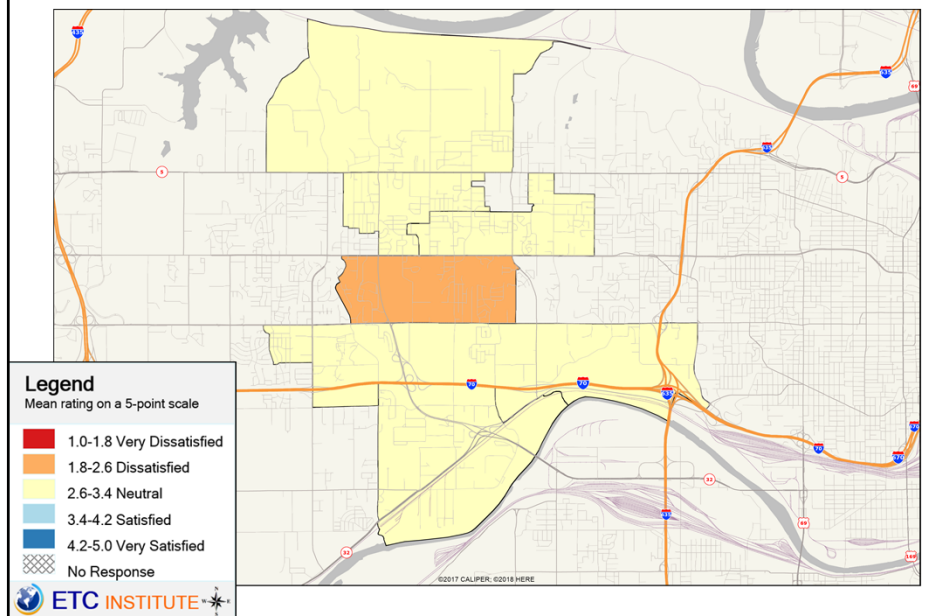
63

Q15.1 Satisfaction with: The availability of information about Unified Govt. programs and services
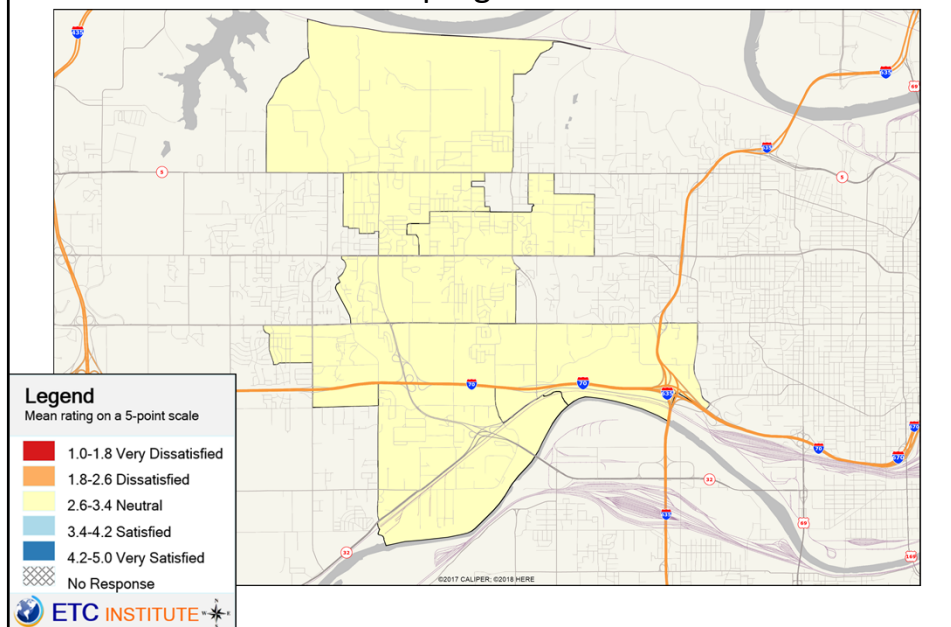
64

Q15.2 Satisfaction with: Efforts to keep you informed about local issues

Legend
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

ETC INSTITUTE
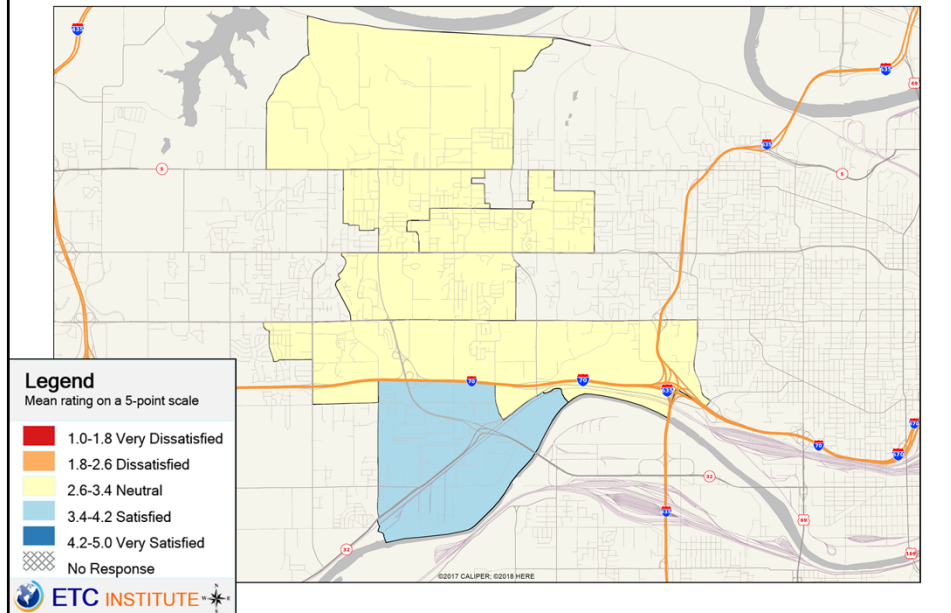
65

Q15.3 Satisfaction with: The level of public involvement in local decision making

Legend
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

ETC INSTITUTE
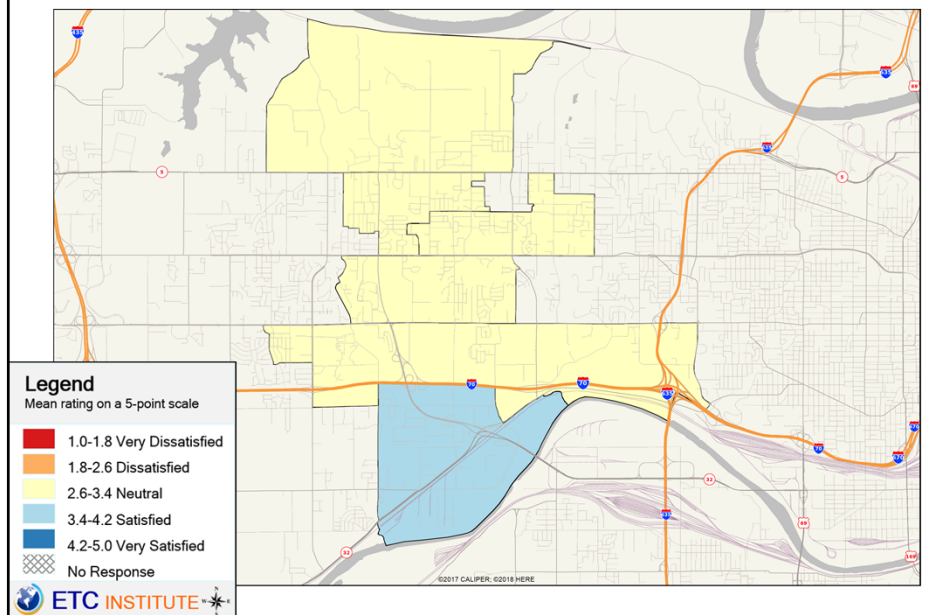
66

Q15.4 Satisfaction with: Unified Government's website
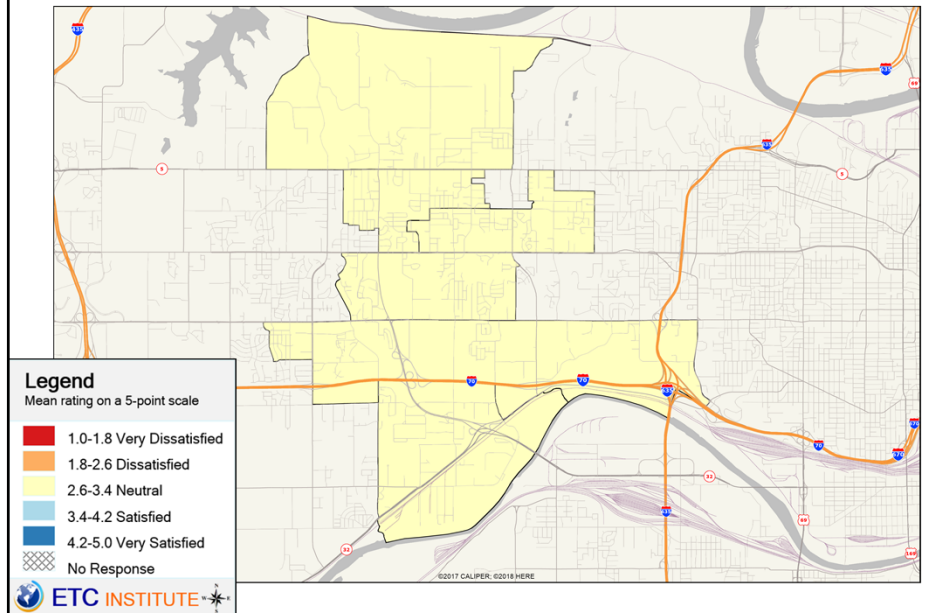
67

Q15.5 Satisfaction with: Unified Government's newsletter

68

Q15.6 Satisfaction with: Unified Government's social media

Legend
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

ETC INSTITUTE
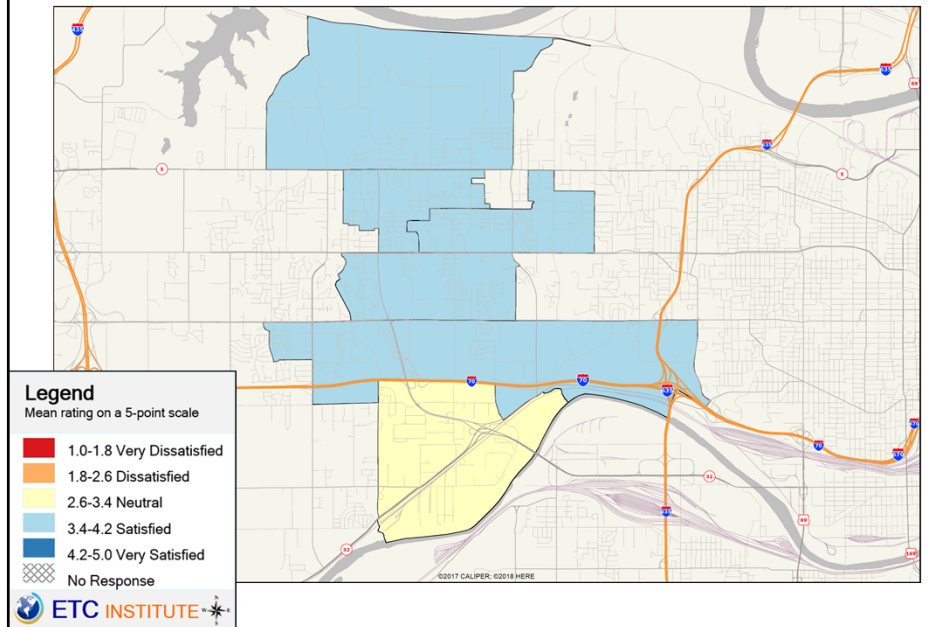
69

Q15.7 Satisfaction with: myWyco app – property taxes

Legend
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

ETC INSTITUTE
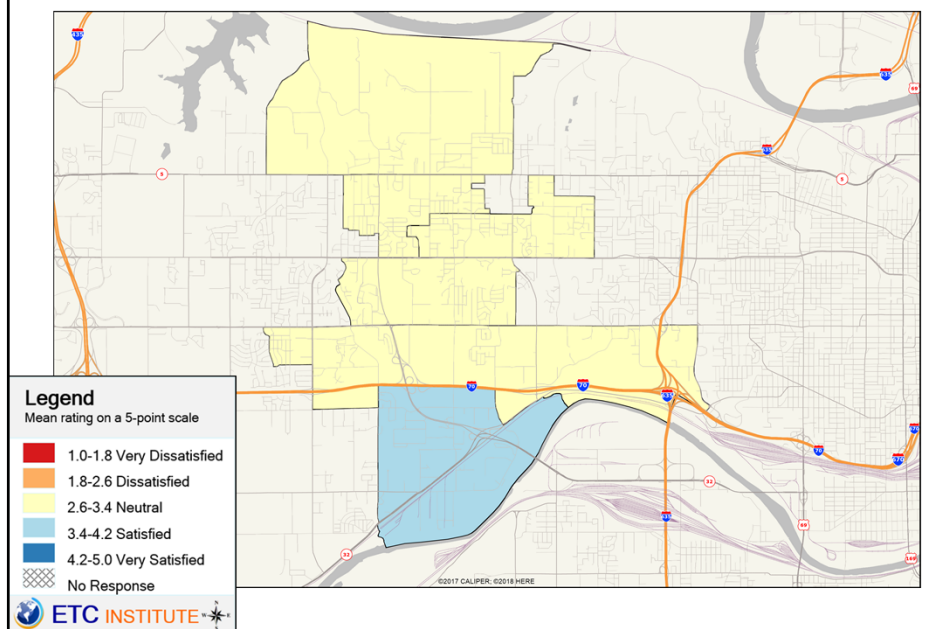
70

Q15.8 Satisfaction with: myWyco app – 3-1-1 service requests

Legend
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

ETC INSTITUTE
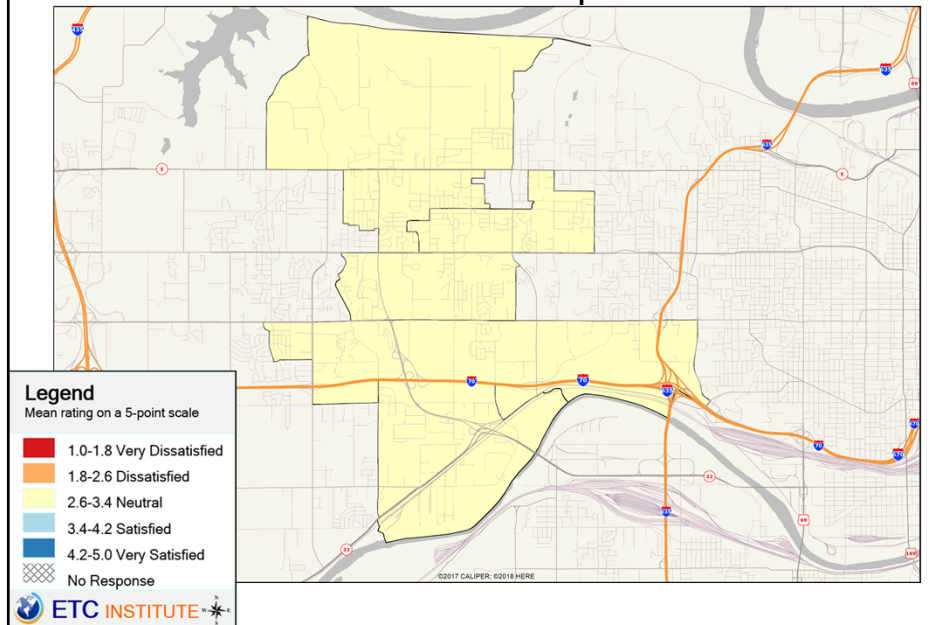
71

Q15.9 Satisfaction with: myWyco app – Municipal Court payments

Legend
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

ETC INSTITUTE
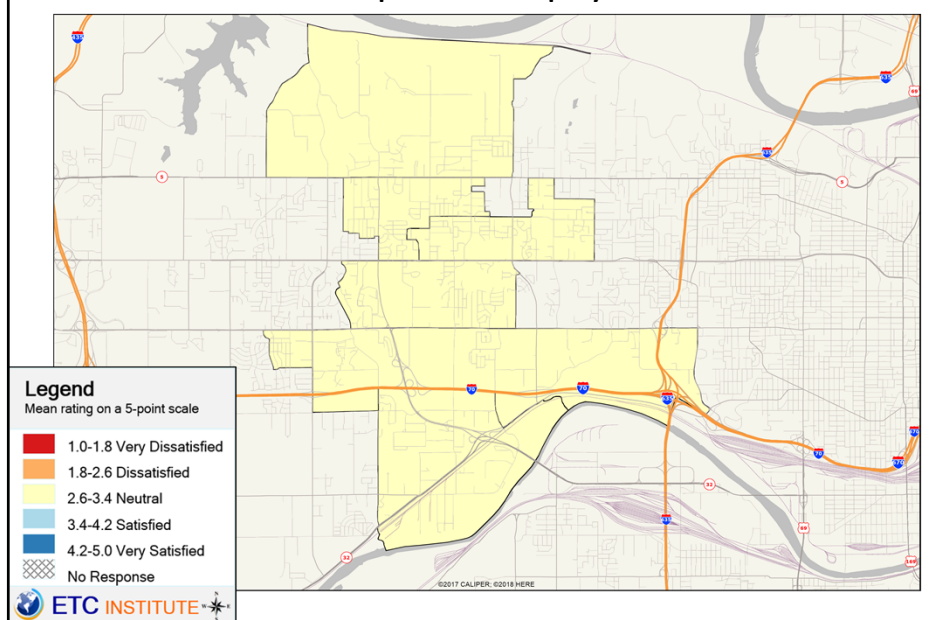
72

Q15.10 Satisfaction with: Online maps/DOT Maps

Legend
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

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73

Q16.1 Level of Problem in Neighborhood: Crime

Legend
Mean rating on a 3-point scale

- 1.0-1.67 Not a Problem
- 1.67-2.34 Minor Problem
- 2.34-3.0 Major Problem
- No Response

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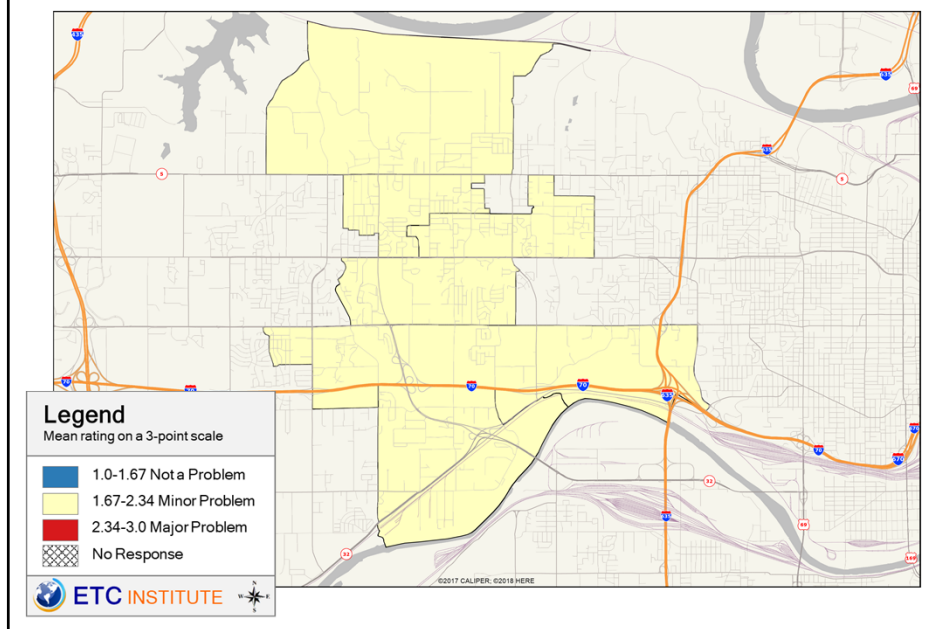
74

Q16.2 Level of Problem in Neighborhood: Drugs

Legend
Mean rating on a 3-point scale

- 1.0-1.67 Not a Problem
- 1.67-2.34 Minor Problem
- 2.34-3.0 Major Problem
- No Response

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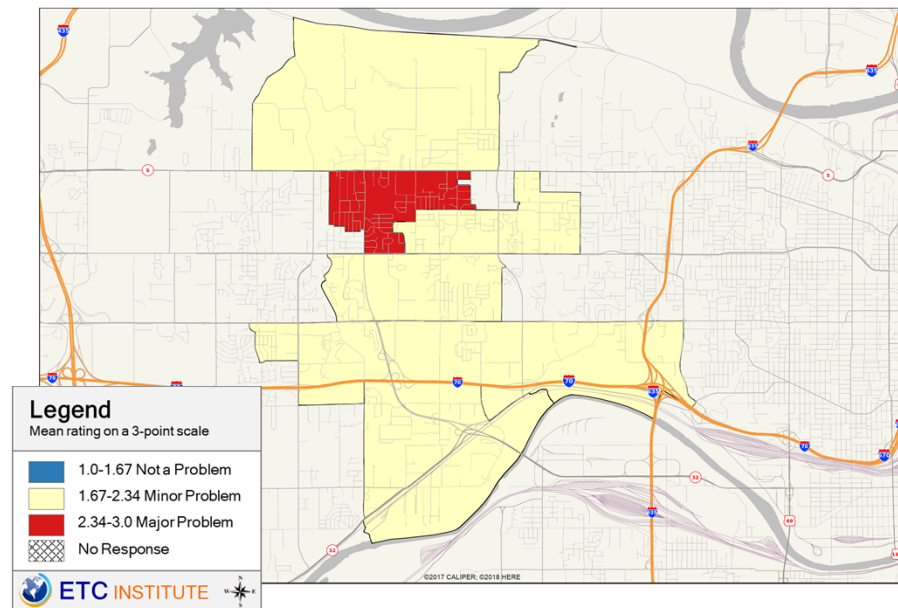
75

Q16.3 Level of Problem in Neighborhood: Graffiti

Legend
Mean rating on a 3-point scale

- 1.0-1.67 Not a Problem
- 1.67-2.34 Minor Problem
- 2.34-3.0 Major Problem
- No Response

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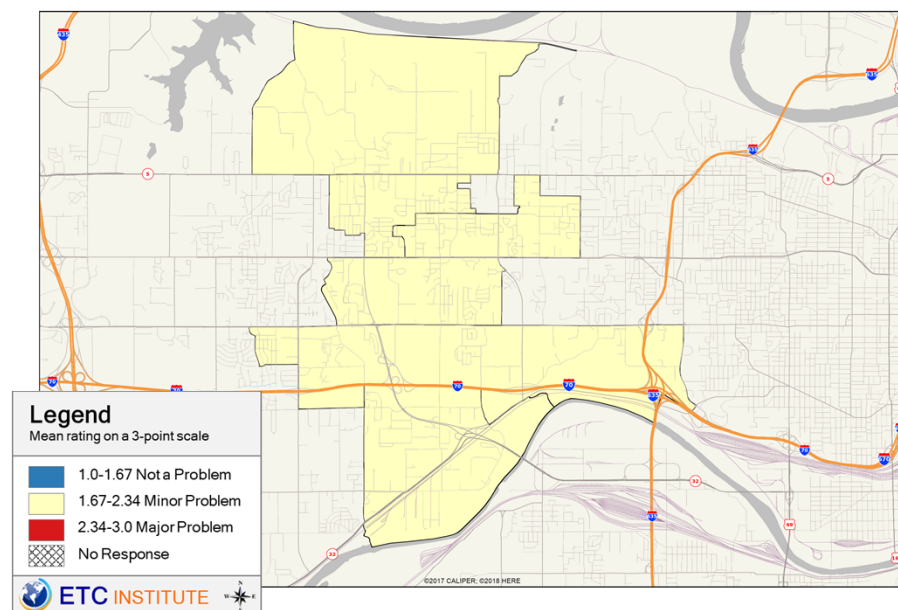
76

Q16.4 Level of Problem in Neighborhood: Noise
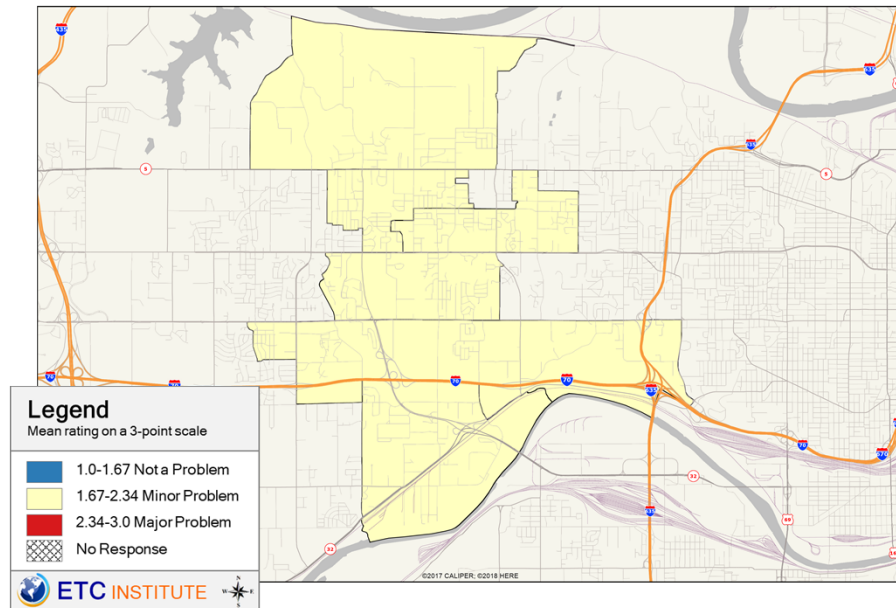
77

Q16.5 Level of Problem in Neighborhood: Rundown buildings
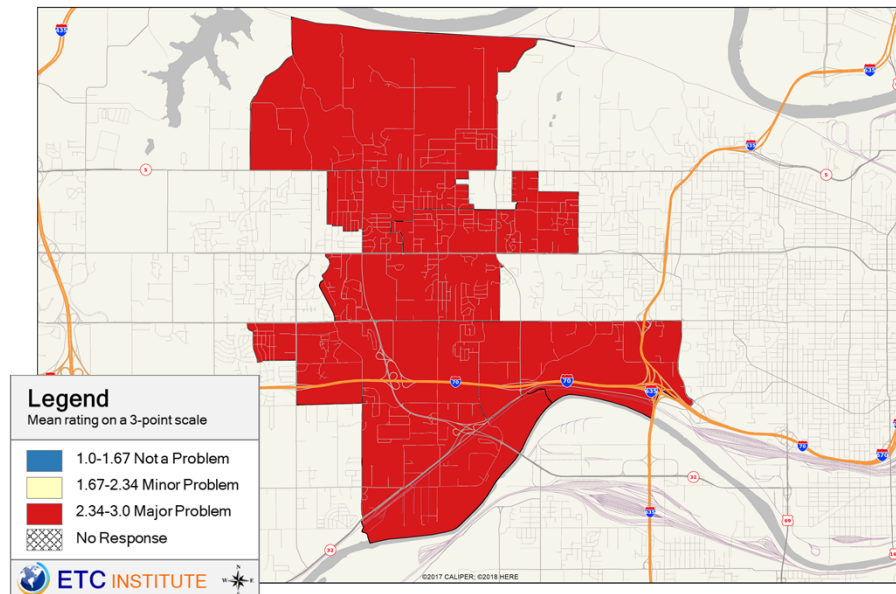
78

Q16.6 Level of Problem in Neighborhood: Abandoned/junk vehicles
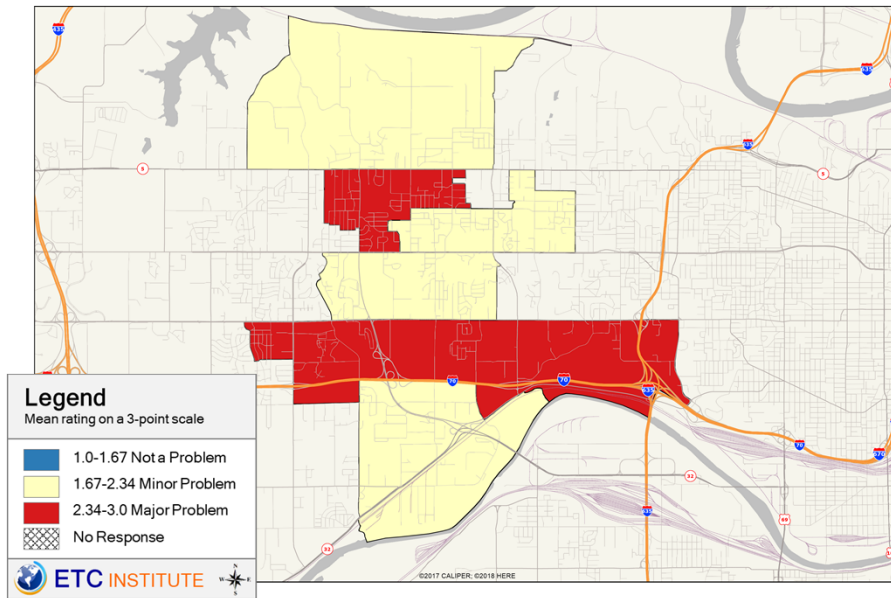
79

Q16.7 Level of Problem in Neighborhood: Vehicles parked on streets
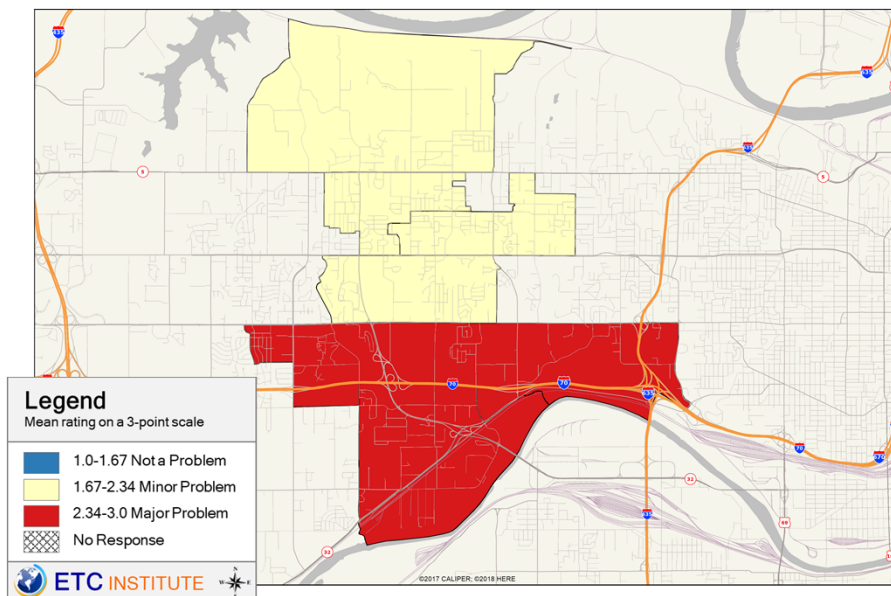
80

Q16.8 Level of Problem in Neighborhood: Homelessness
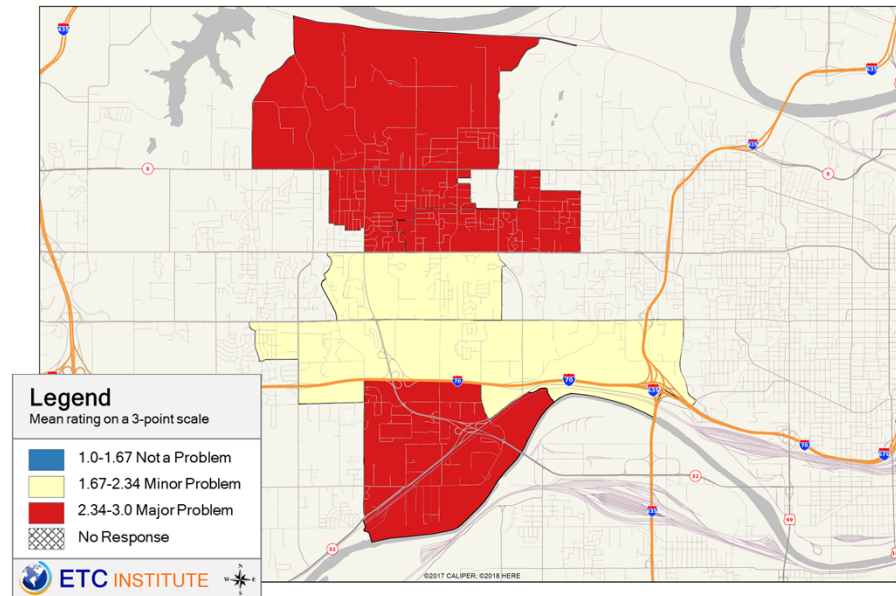
81

Q16.9 Level of Problem in Neighborhood: Un-mowed lots
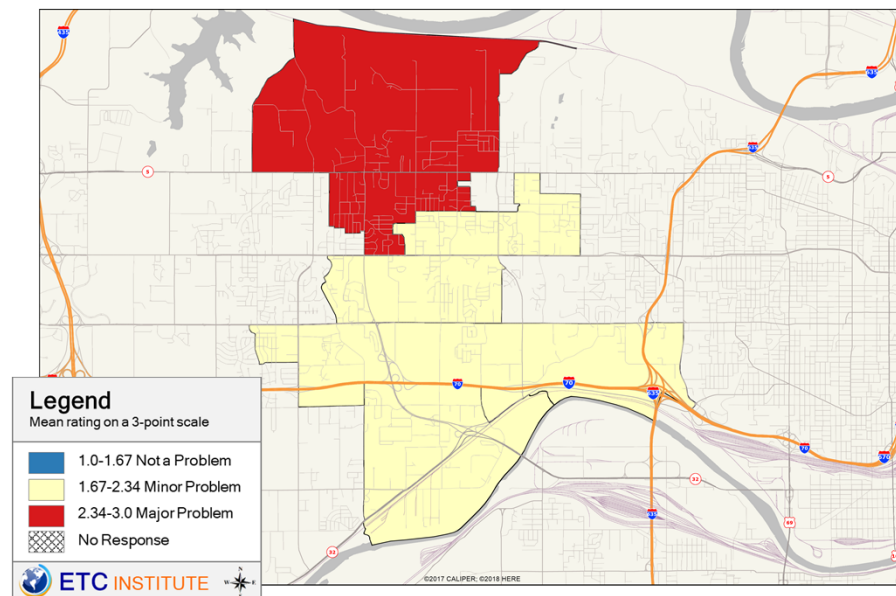
82

Q16.10 Level of Problem in Neighborhood: Illegal dumping
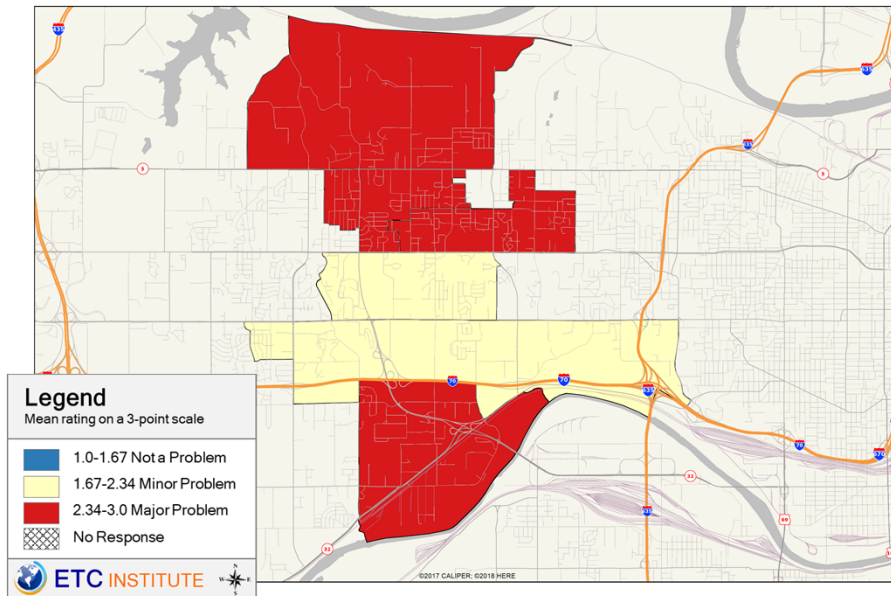
83

Q16.11 Level of Problem in Neighborhood: Roaming/loose animals
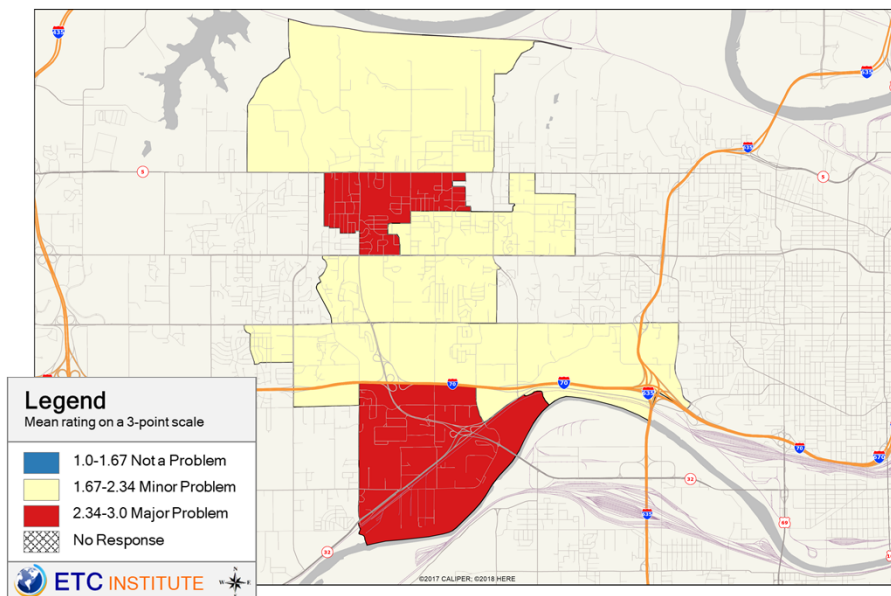
84

Q17.1 Satisfaction with: Enforcing the clean-up of junk, trash, and debris (blight) city-wide
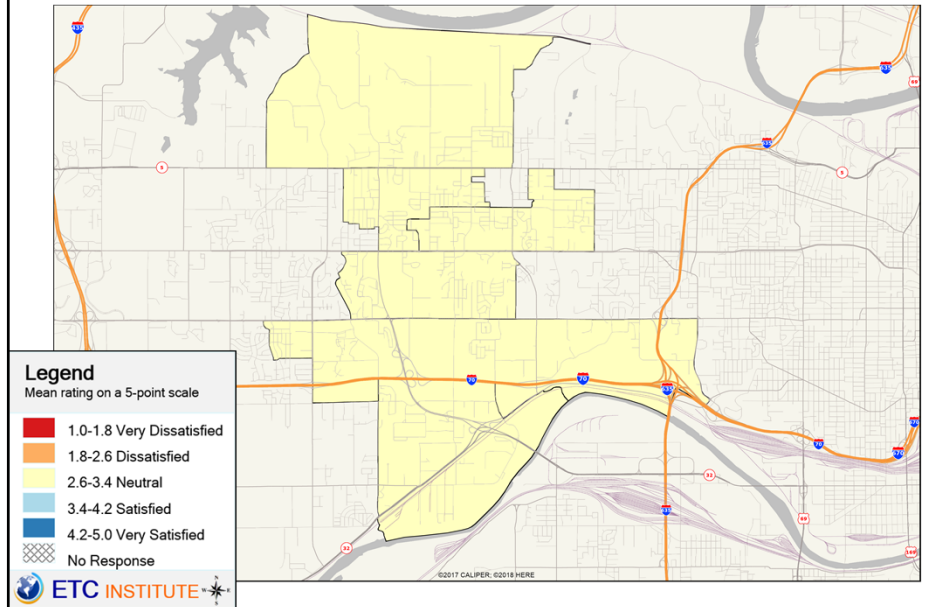
Legend
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

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85

Q17.2 Satisfaction with: Enforcing the clean-up of junk, trash, and debris (blight), in your neighborhood

Legend
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

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86

Q17.3 Satisfaction with: Enforcing the mowing and trimming of weeds on private and/or vacant property city-wide

Legend
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response
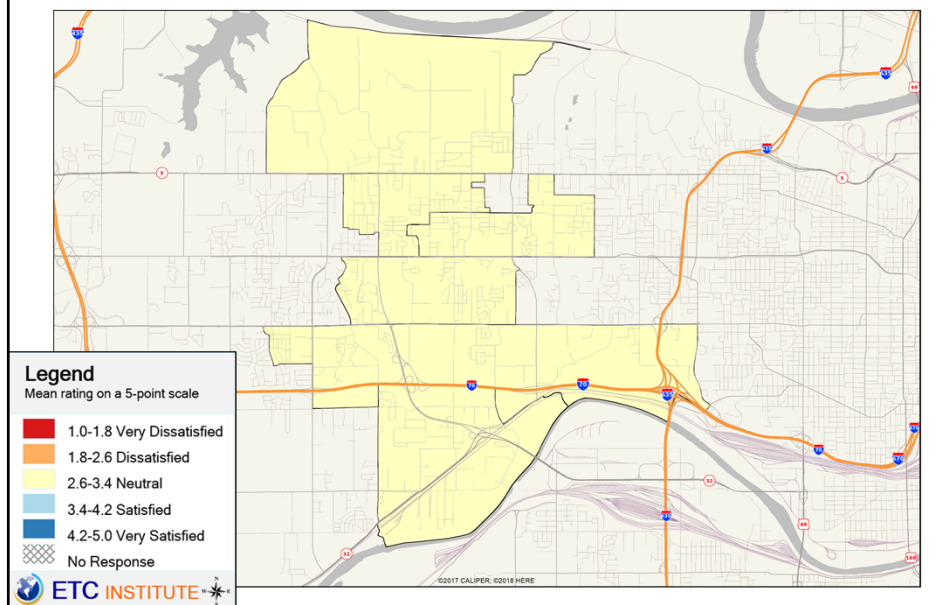
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87

Q17.4 Satisfaction with: Enforcing the mowing and trimming of weeds on private and/or vacant property in your neighborhood

Legend
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

ETC INSTITUTE
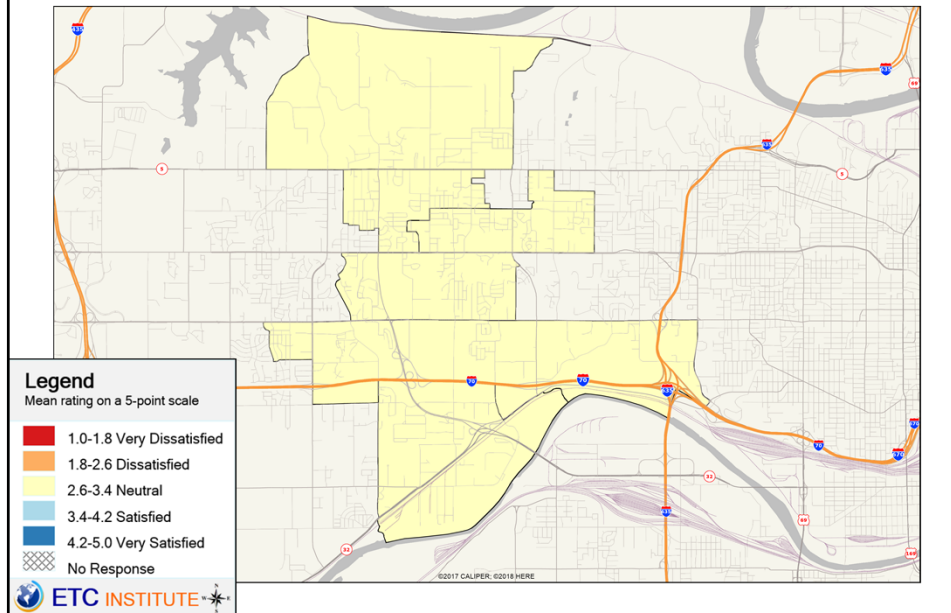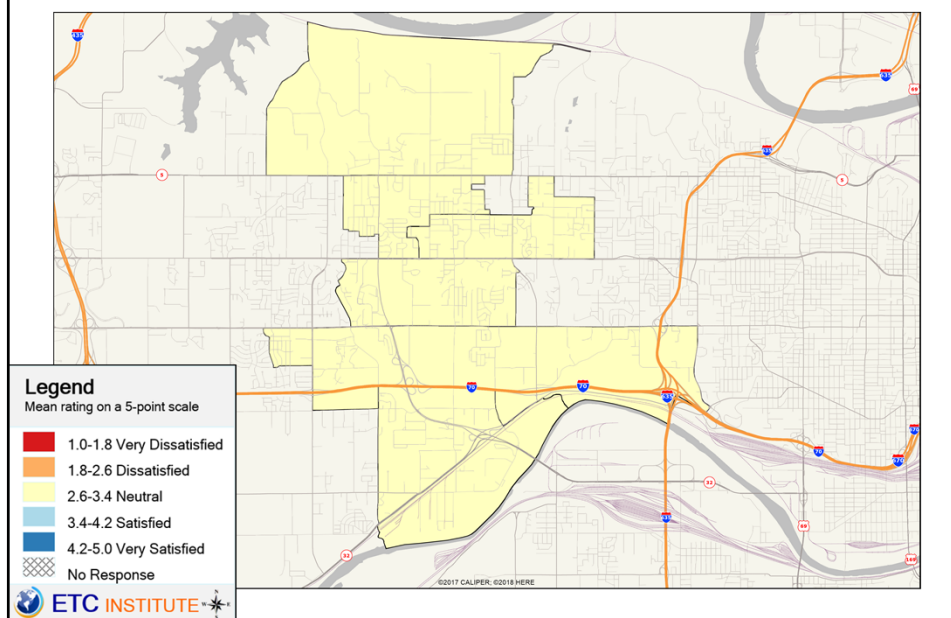
88

Q17.5 Satisfaction with: Enforcing the maintenance of residential property (houses) in your neighborhood
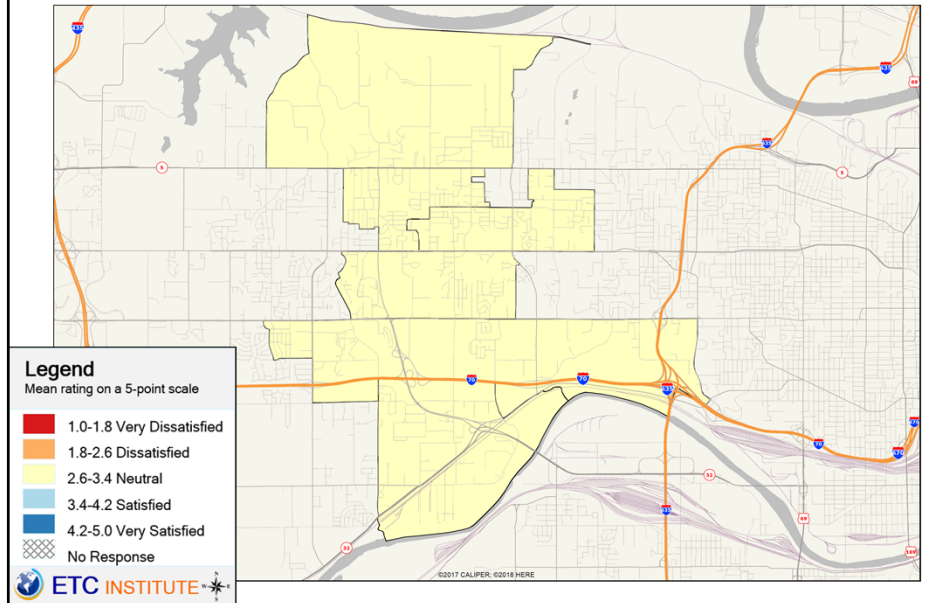
89

Q17.6 Satisfaction with: Enforcing the maintenance of commercial/business property
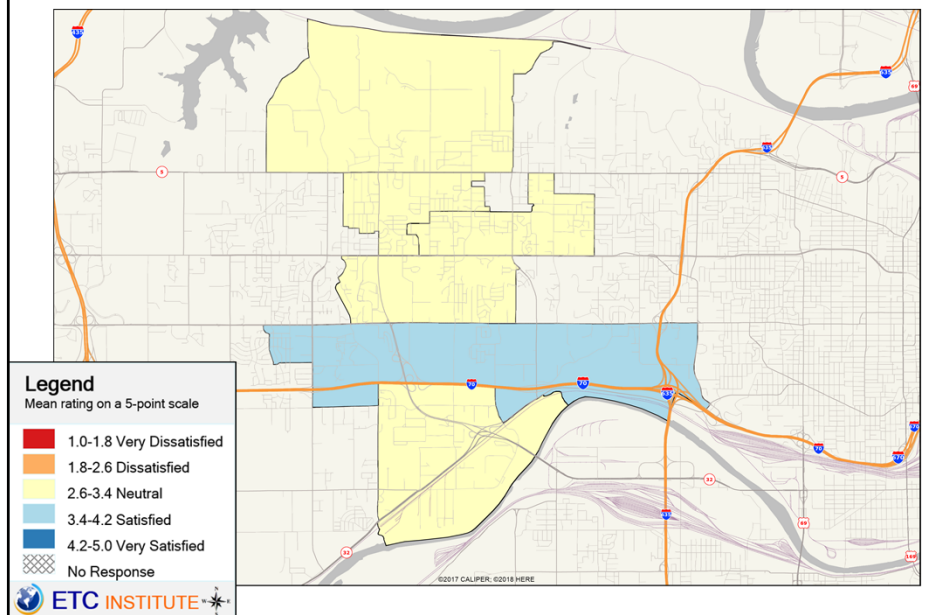
90

Q17.7 Satisfaction with: Enforcing the removal of inoperable or junk cars in your neighborhood

Legend
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

ETC INSTITUTE
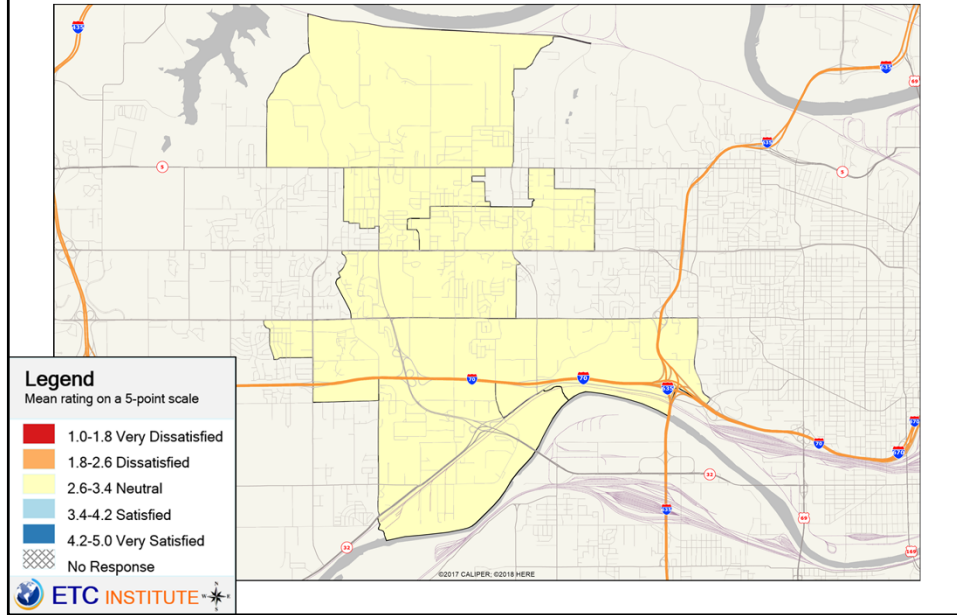
91

Q20.1 Satisfaction with: Overall image of Wyandotte County

Legend
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

ETC INSTITUTE
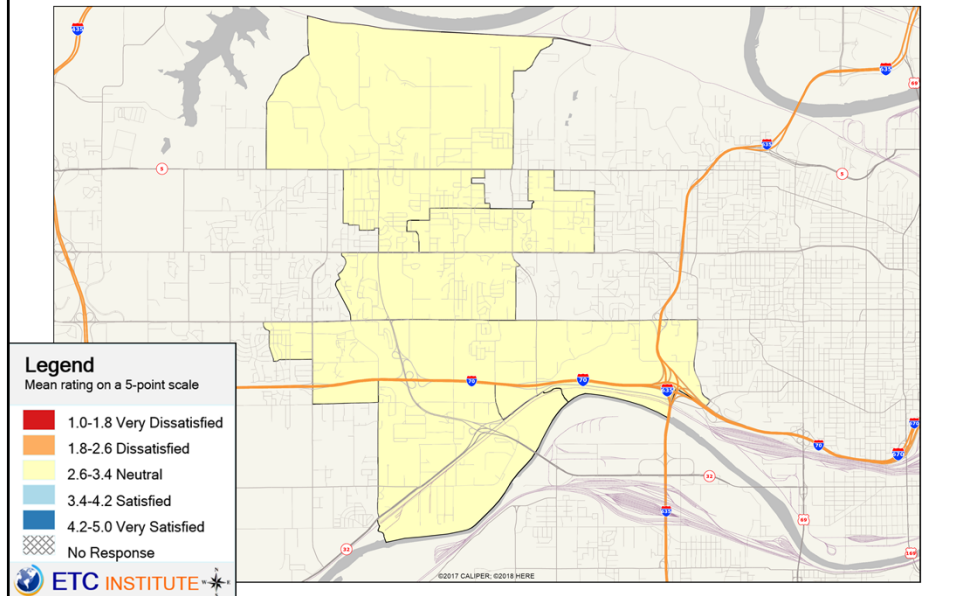
92

Q20.2 Satisfaction with: How well Wyandotte County is planning for and managing growth and development
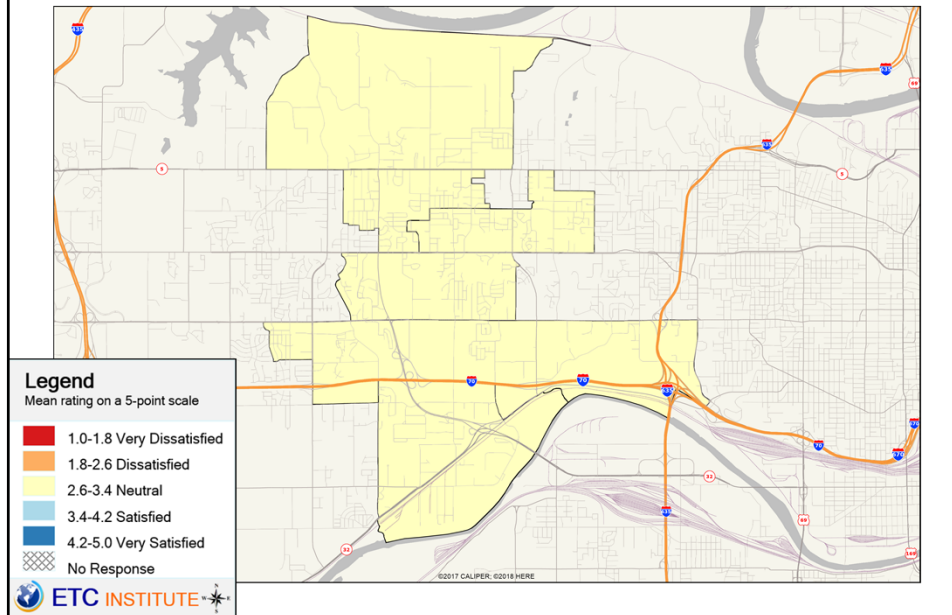
93

Q20.3 Satisfaction with: Overall quality of life in Wyandotte County
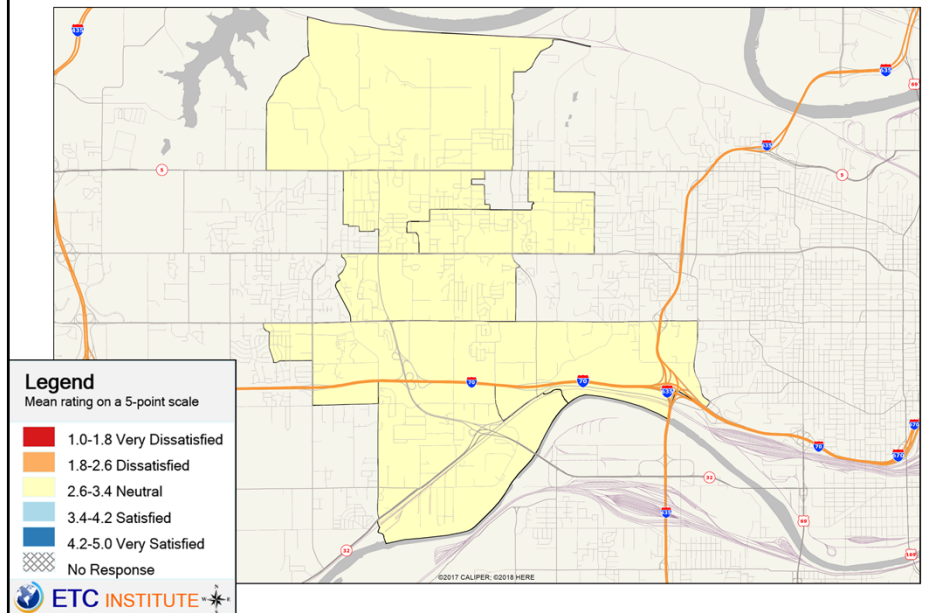
94

Q20.4 Satisfaction with: Overall appearance of Wyandotte County
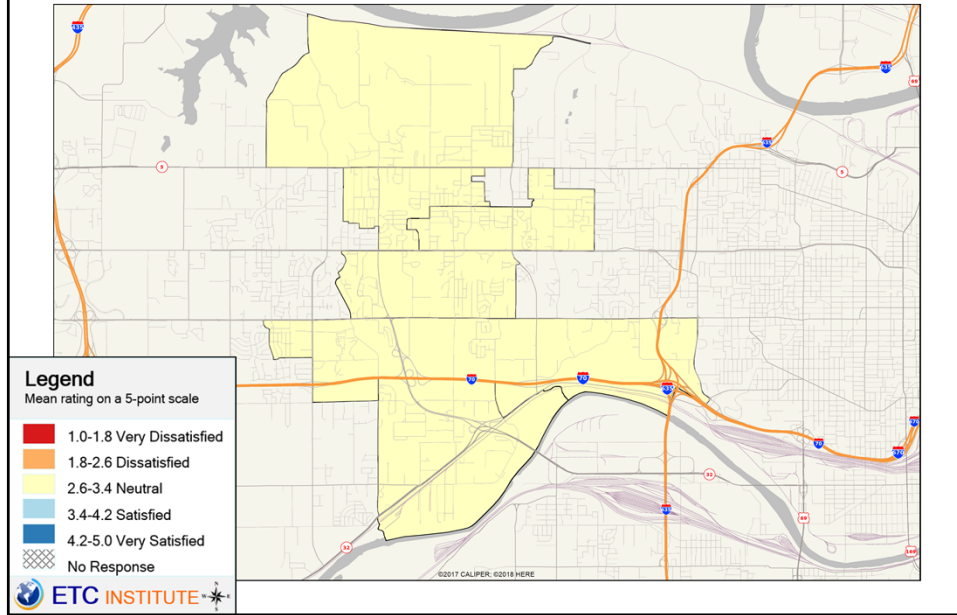
95

Q20.5 Satisfaction with: Overall feeling of safety in Wyandotte County
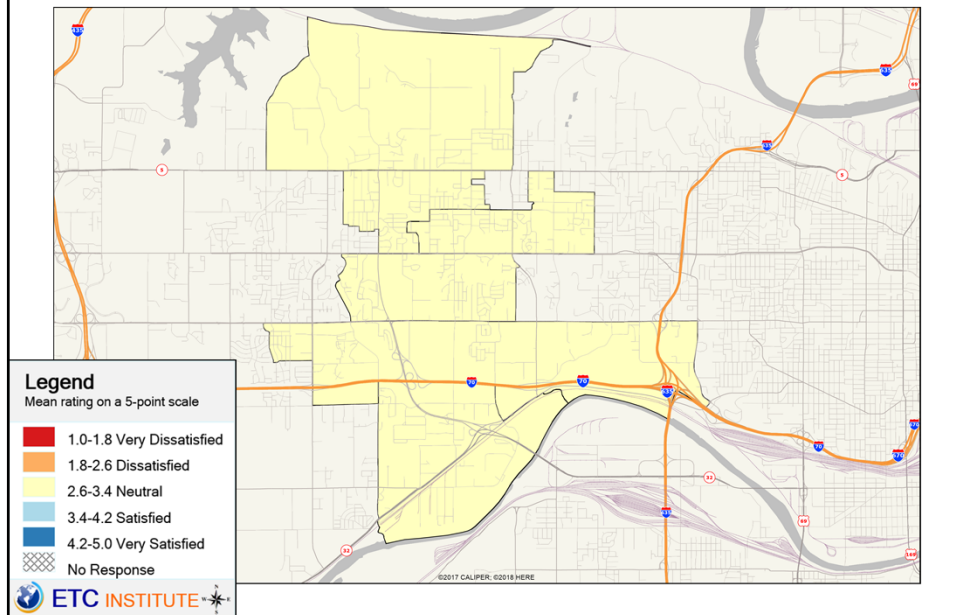
96

Q20.6 Satisfaction with: Overall quality of City and County services
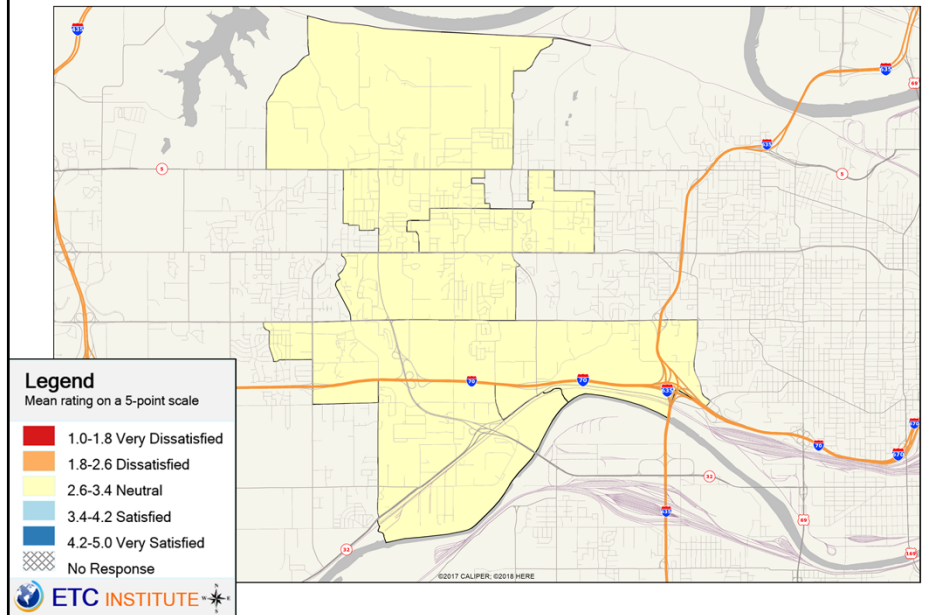
97

Q20.7 Satisfaction with: Appearance of commercial areas where you shop/do business within Wyandotte County
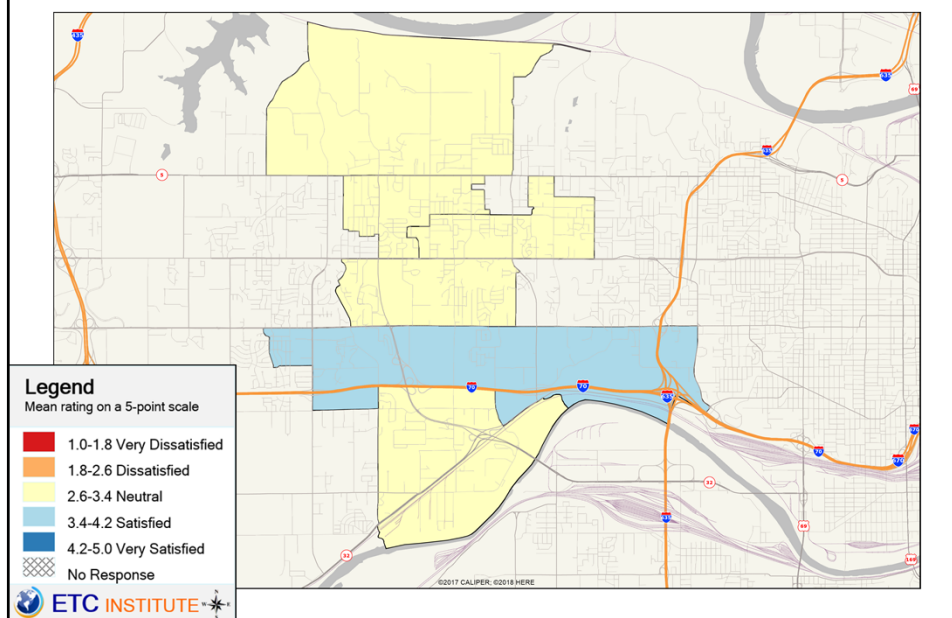
98

Q20.8 Satisfaction with: The overall value you receive for the city/county taxes and fees that you pay

Legend
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

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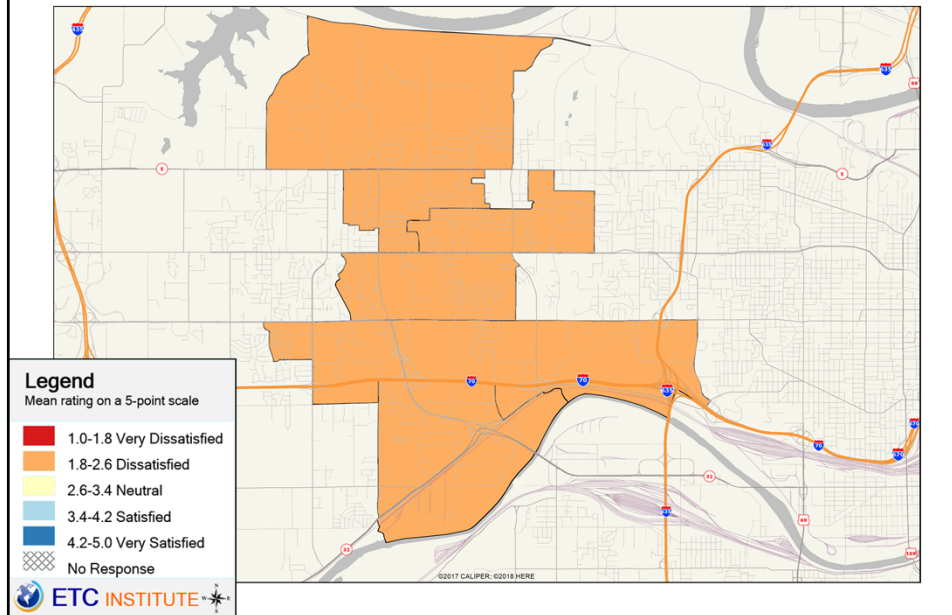
99

Q26.1 Level of Agreement: I get the answers I need when I visit/call the Unified Government

Legend
Mean rating on a 5-point scale

- 1.0-1.8 Strongly Disagree
- 1.8-2.6 Disagree
- 2.6-3.4 Neither Agree nor Disagree
- 3.4-4.2 Agree
- 4.2-5.0 Strongly Agree
- No Response

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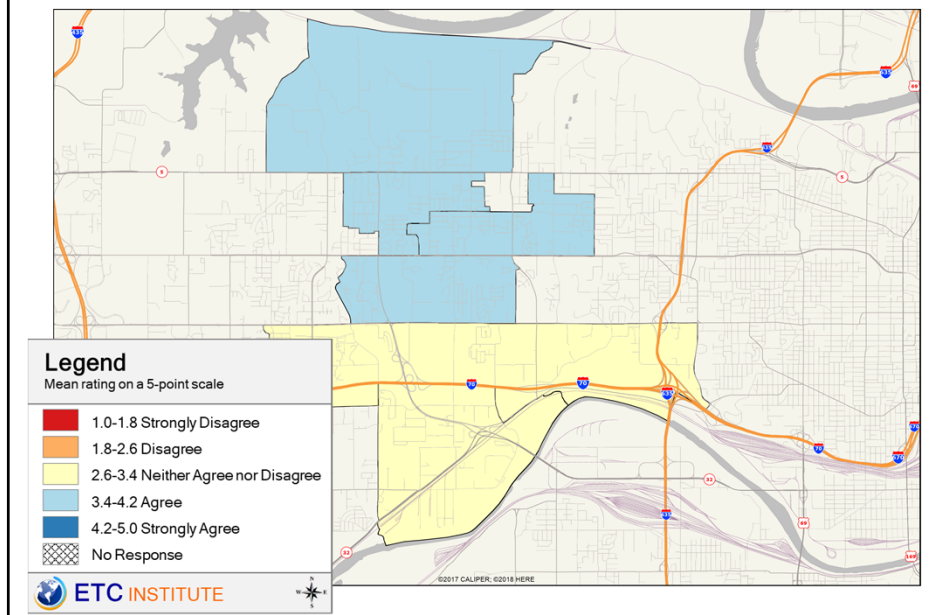
100

Q26.2 Level of Agreement: When I ask a Unified Government employee for something, they either provide the answer I need or find someone who can
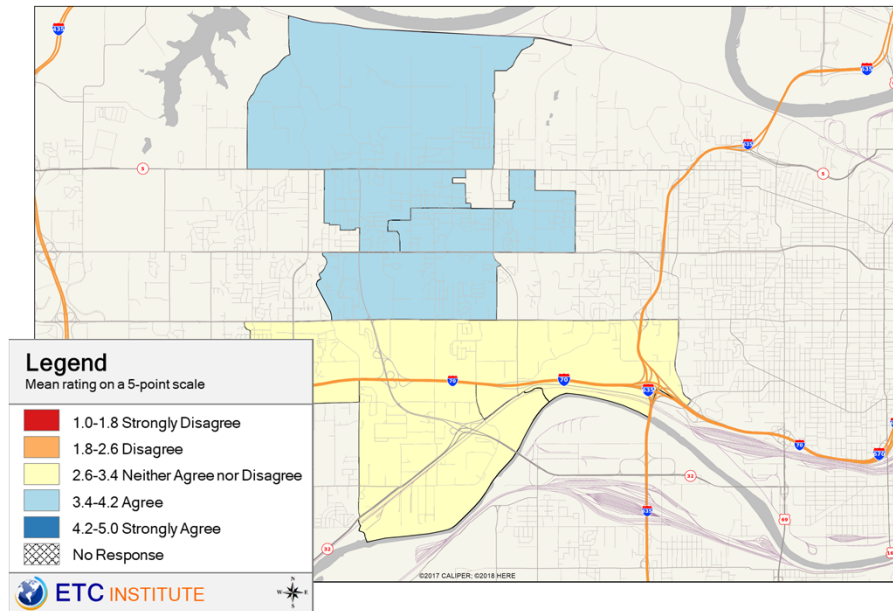
101

Q26.3 Level of Agreement: When I ask different Unified Government employees the same question, I get the same answer
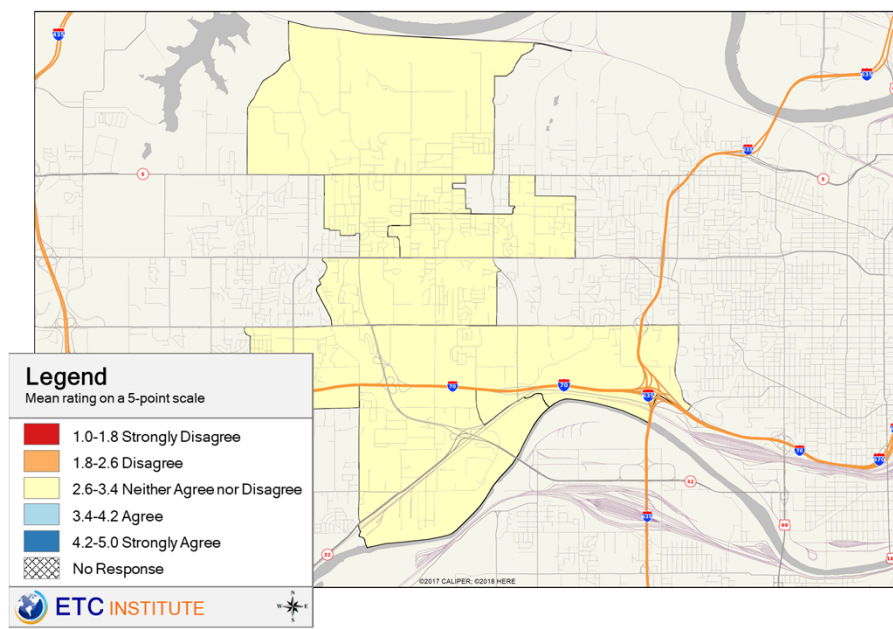
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Section 3
Tabular Data

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q1-1. Police services							
Very satisfied	36.4%	32.9%	29.1%	20.2%	33.1%	36.4%	28.0%
Satisfied	40.9%	43.8%	40.7%	57.0%	47.1%	39.4%	42.8%
Neutral	19.7%	15.1%	18.6%	16.7%	10.3%	12.1%	17.9%
Dissatisfied	3.0%	8.2%	10.5%	0.9%	6.6%	9.1%	7.8%
Very dissatisfied	0.0%	0.0%	1.2%	5.3%	2.9%	3.0%	3.5%
Q1-2. Fire services							
Very satisfied	52.3%	48.5%	45.2%	40.9%	48.9%	48.5%	42.3%
Satisfied	36.9%	32.4%	46.4%	46.4%	35.9%	39.4%	42.6%
Neutral	10.8%	17.6%	8.3%	11.8%	13.0%	12.1%	12.6%
Dissatisfied	0.0%	1.5%	0.0%	0.0%	0.0%	0.0%	1.4%
Very dissatisfied	0.0%	0.0%	0.0%	0.9%	2.3%	0.0%	1.1%
Q1-3. Ambulance services							
Very satisfied	47.5%	42.9%	45.8%	39.1%	43.1%	34.5%	40.9%
Satisfied	36.1%	36.5%	41.0%	42.7%	35.0%	48.3%	38.8%
Neutral	14.8%	19.0%	12.0%	15.5%	16.3%	13.8%	16.8%
Dissatisfied	1.6%	1.6%	1.2%	1.8%	2.4%	3.4%	2.1%
Very dissatisfied	0.0%	0.0%	0.0%	0.9%	3.3%	0.0%	1.4%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q1-4. Maintenance of City streets							
Very satisfied	10.4%	9.5%	7.8%	11.0%	8.0%	16.2%	7.7%
Satisfied	23.9%	18.9%	18.9%	28.8%	22.5%	29.7%	24.8%
Neutral	26.9%	29.7%	26.7%	22.9%	30.4%	27.0%	25.9%
Dissatisfied	29.9%	31.1%	34.4%	26.3%	21.7%	16.2%	26.9%
Very dissatisfied	9.0%	10.8%	12.2%	11.0%	17.4%	10.8%	14.5%
Q1-5. Storm water runoff/management system							
Very satisfied	16.7%	10.6%	11.1%	12.2%	13.6%	24.2%	10.5%
Satisfied	26.7%	39.4%	24.7%	34.8%	24.0%	27.3%	31.1%
Neutral	35.0%	27.3%	40.7%	26.1%	29.6%	24.2%	33.5%
Dissatisfied	15.0%	18.2%	14.8%	16.5%	20.8%	18.2%	15.6%
Very dissatisfied	6.7%	4.5%	8.6%	10.4%	12.0%	6.1%	9.4%
Q1-6. Sewer utility system							
Very satisfied	13.3%	11.3%	12.5%	10.4%	13.8%	17.2%	12.7%
Satisfied	30.0%	35.5%	27.5%	40.9%	32.1%	31.0%	35.2%
Neutral	46.7%	35.5%	42.5%	31.3%	31.2%	44.8%	35.8%
Dissatisfied	5.0%	14.5%	12.5%	13.0%	11.9%	0.0%	10.2%
Very dissatisfied	5.0%	3.2%	5.0%	4.3%	11.0%	6.9%	6.1%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q1-7. Trash collection & recycling							
Very satisfied	30.8%	25.4%	20.0%	24.6%	27.1%	27.0%	21.1%
Satisfied	32.3%	29.6%	42.2%	37.3%	32.9%	43.2%	38.6%
Neutral	13.8%	22.5%	15.6%	15.3%	18.6%	8.1%	19.1%
Dissatisfied	18.5%	18.3%	20.0%	13.6%	13.6%	13.5%	14.4%
Very dissatisfied	4.6%	4.2%	2.2%	9.3%	7.9%	8.1%	6.9%
Q1-8. Parks & recreation facilities							
Very satisfied	22.2%	16.7%	15.9%	13.8%	18.8%	23.5%	15.3%
Satisfied	34.9%	41.7%	35.4%	43.1%	39.1%	35.3%	38.1%
Neutral	28.6%	28.3%	30.5%	27.5%	32.0%	26.5%	27.7%
Dissatisfied	11.1%	10.0%	15.9%	10.1%	7.0%	11.8%	13.0%
Very dissatisfied	3.2%	3.3%	2.4%	5.5%	3.1%	2.9%	5.9%
Q1-9. Parks & recreation programs							
Very satisfied	20.0%	11.9%	12.5%	11.1%	16.1%	25.8%	12.7%
Satisfied	26.7%	28.8%	29.2%	34.3%	33.9%	35.5%	30.3%
Neutral	33.3%	42.4%	41.7%	36.4%	38.4%	29.0%	37.5%
Dissatisfied	13.3%	13.6%	9.7%	14.1%	8.9%	3.2%	12.9%
Very dissatisfied	6.7%	3.4%	6.9%	4.0%	2.7%	6.5%	6.7%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q1-10. Code enforcement							
Very satisfied	12.5%	12.7%	11.8%	9.4%	12.2%	15.2%	9.4%
Satisfied	26.6%	17.5%	22.4%	23.6%	18.7%	24.2%	23.6%
Neutral	25.0%	41.3%	39.5%	38.7%	30.9%	33.3%	35.6%
Dissatisfied	26.6%	20.6%	14.5%	16.0%	21.1%	18.2%	18.1%
Very dissatisfied	9.4%	7.9%	11.8%	12.3%	17.1%	9.1%	13.4%
Q1-11. Planning & zoning							
Very satisfied	15.5%	8.9%	10.4%	9.4%	7.1%	12.9%	8.7%
Satisfied	19.0%	23.2%	14.9%	24.0%	30.4%	29.0%	24.0%
Neutral	46.6%	51.8%	64.2%	49.0%	48.2%	32.3%	45.7%
Dissatisfied	15.5%	12.5%	9.0%	11.5%	5.4%	19.4%	13.8%
Very dissatisfied	3.4%	3.6%	1.5%	6.3%	8.9%	6.5%	7.8%
Q1-12. Communication with the public							
Very satisfied	11.5%	8.7%	9.0%	8.9%	11.5%	15.6%	9.2%
Satisfied	18.0%	26.1%	24.4%	28.6%	30.0%	37.5%	26.6%
Neutral	47.5%	43.5%	39.7%	42.0%	29.2%	31.3%	35.9%
Dissatisfied	16.4%	18.8%	17.9%	13.4%	18.5%	9.4%	18.3%
Very dissatisfied	6.6%	2.9%	9.0%	7.1%	10.8%	6.3%	10.0%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q1-13. Municipal court							
Very satisfied	16.7%	9.1%	13.4%	7.8%	14.7%	16.7%	11.3%
Satisfied	25.9%	25.5%	25.4%	30.0%	30.4%	33.3%	27.5%
Neutral	40.7%	50.9%	49.3%	50.0%	39.2%	36.7%	45.8%
Dissatisfied	13.0%	12.7%	10.4%	6.7%	8.8%	6.7%	8.6%
Very dissatisfied	3.7%	1.8%	1.5%	5.6%	6.9%	6.7%	6.7%
Q1-14. Public transportation							
Very satisfied	19.2%	15.5%	12.9%	8.0%	14.3%	17.2%	10.8%
Satisfied	28.8%	37.9%	28.6%	36.4%	27.6%	31.0%	28.4%
Neutral	34.6%	32.8%	41.4%	40.9%	44.9%	34.5%	41.3%
Dissatisfied	11.5%	12.1%	11.4%	11.4%	7.1%	10.3%	11.6%
Very dissatisfied	5.8%	1.7%	5.7%	3.4%	6.1%	6.9%	7.9%

Q2. Neighborhood/Community Priorities. Which FOUR of the services listed in Question 1 should receive the MOST EMPHASIS for improvement in the neighborhood/community where you live over the next TWO years? (top 4)

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q2. Top choice							
Police services	32.9%	36.0%	34.1%	31.1%	39.4%	23.7%	35.9%
Fire services	15.7%	16.0%	16.5%	10.7%	19.7%	7.9%	16.4%
Ambulance services	11.4%	10.7%	8.8%	5.7%	12.0%	7.9%	10.6%
Maintenance of City streets	62.9%	69.3%	72.5%	57.4%	65.5%	52.6%	62.7%
Storm water runoff/management system	11.4%	21.3%	19.8%	26.2%	25.4%	23.7%	22.1%
Sewer utility system	11.4%	10.7%	14.3%	16.4%	16.2%	13.2%	13.6%
Trash collection & recycling	25.7%	33.3%	29.7%	30.3%	29.6%	26.3%	26.7%
Parks & recreation facilities	14.3%	17.3%	18.7%	25.4%	12.7%	10.5%	21.1%
Parks & recreation programs	7.1%	14.7%	22.0%	13.9%	7.0%	5.3%	14.0%
Code enforcement	25.7%	34.7%	24.2%	32.0%	35.9%	36.8%	28.5%
Planning & zoning	14.3%	16.0%	11.0%	17.2%	9.2%	21.1%	15.3%
Communication with the public	25.7%	34.7%	37.4%	22.1%	38.7%	23.7%	29.0%
Municipal court	10.0%	5.3%	6.6%	9.0%	7.0%	5.3%	7.9%
Public transportation	18.6%	21.3%	27.5%	15.6%	13.4%	28.9%	19.2%
None chosen	18.6%	9.3%	6.6%	13.9%	9.2%	15.8%	12.1%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County level services. (without "don't know")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q3-1. Services for developmental disabilities							
Very satisfied	8.7%	9.3%	9.3%	9.7%	11.4%	4.8%	7.6%
Satisfied	26.1%	20.9%	25.9%	30.6%	19.0%	23.8%	22.9%
Neutral	47.8%	39.5%	50.0%	48.6%	53.2%	61.9%	52.0%
Dissatisfied	10.9%	23.3%	14.8%	8.3%	8.9%	4.8%	11.9%
Very dissatisfied	6.5%	7.0%	0.0%	2.8%	7.6%	4.8%	5.6%
Q3-2. Area Agency on aging services							
Very satisfied	11.1%	12.0%	10.2%	9.1%	7.0%	8.3%	8.1%
Satisfied	22.2%	20.0%	25.4%	28.6%	31.4%	37.5%	24.6%
Neutral	51.1%	44.0%	49.2%	53.2%	43.0%	41.7%	49.9%
Dissatisfied	11.1%	16.0%	11.9%	7.8%	10.5%	8.3%	11.9%
Very dissatisfied	4.4%	8.0%	3.4%	1.3%	8.1%	4.2%	5.6%
Q3-3. Senior transportation							
Very satisfied	13.0%	6.0%	9.1%	8.6%	11.5%	4.5%	7.9%
Satisfied	21.7%	22.0%	27.3%	28.4%	20.5%	31.8%	21.7%
Neutral	56.5%	56.0%	45.5%	48.1%	47.4%	36.4%	52.6%
Dissatisfied	2.2%	10.0%	12.7%	11.1%	12.8%	13.6%	12.2%
Very dissatisfied	6.5%	6.0%	5.5%	3.7%	7.7%	13.6%	5.7%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County level services. (without "don't know")

N=4313	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q3-4. 3-1-1 Call Center							
Very satisfied	23.3%	14.0%	10.8%	14.3%	15.4%	7.4%	13.1%
Satisfied	32.6%	26.0%	47.7%	34.1%	29.7%	37.0%	30.2%
Neutral	34.9%	44.0%	36.9%	36.3%	46.2%	44.4%	45.2%
Dissatisfied	7.0%	12.0%	3.1%	8.8%	4.4%	3.7%	7.6%
Very dissatisfied	2.3%	4.0%	1.5%	6.6%	4.4%	7.4%	3.9%
Q3-5. Treasurer's Office							
Very satisfied	11.3%	14.3%	11.0%	6.2%	13.2%	20.7%	10.0%
Satisfied	30.2%	33.9%	35.6%	37.1%	34.2%	27.6%	31.8%
Neutral	41.5%	35.7%	45.2%	40.2%	37.7%	27.6%	41.4%
Dissatisfied	11.3%	12.5%	4.1%	11.3%	5.3%	17.2%	11.6%
Very dissatisfied	5.7%	3.6%	4.1%	5.2%	9.6%	6.9%	5.2%
Q3-6. Motor Vehicle Registration							
Very satisfied	12.3%	15.1%	9.2%	7.0%	15.4%	13.9%	10.5%
Satisfied	26.2%	37.0%	23.0%	31.6%	28.5%	16.7%	30.6%
Neutral	29.2%	21.9%	39.1%	25.4%	23.1%	30.6%	26.1%
Dissatisfied	12.3%	13.7%	16.1%	19.3%	16.2%	16.7%	19.5%
Very dissatisfied	20.0%	12.3%	12.6%	16.7%	16.9%	22.2%	13.2%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County level services. (without "don't know")

N=4313	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q3-7. County Appraiser's Office services							
Very satisfied	9.8%	12.5%	10.0%	5.2%	8.6%	9.4%	7.5%
Satisfied	21.6%	17.9%	34.3%	27.1%	20.7%	28.1%	22.6%
Neutral	43.1%	46.4%	35.7%	42.7%	44.8%	25.0%	40.3%
Dissatisfied	15.7%	16.1%	12.9%	16.7%	9.5%	25.0%	17.5%
Very dissatisfied	9.8%	7.1%	7.1%	8.3%	16.4%	12.5%	12.1%
Q3-8. County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)							
Very satisfied	21.1%	13.4%	11.9%	15.1%	19.8%	17.1%	14.5%
Satisfied	33.3%	47.8%	44.0%	44.3%	42.1%	37.1%	39.7%
Neutral	38.6%	29.9%	33.3%	28.3%	27.3%	37.1%	31.5%
Dissatisfied	7.0%	4.5%	10.7%	8.5%	9.9%	5.7%	9.9%
Very dissatisfied	0.0%	4.5%	0.0%	3.8%	0.8%	2.9%	4.4%
Q3-9. District Attorneys' Office							
Very satisfied	13.3%	21.3%	15.2%	4.8%	11.6%	8.3%	9.3%
Satisfied	26.7%	17.0%	25.8%	32.1%	16.8%	37.5%	20.8%
Neutral	40.0%	46.8%	47.0%	35.7%	41.1%	37.5%	40.2%
Dissatisfied	6.7%	6.4%	3.0%	10.7%	7.4%	4.2%	10.5%
Very dissatisfied	13.3%	8.5%	9.1%	16.7%	23.2%	12.5%	19.2%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County level services. (without "don't know")

N=4313	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q3-10. Local Election Process							
Very satisfied	17.3%	18.0%	17.9%	13.6%	22.0%	15.2%	15.2%
Satisfied	36.5%	41.0%	41.7%	41.7%	43.9%	48.5%	39.7%
Neutral	32.7%	32.8%	33.3%	35.9%	22.8%	24.2%	34.4%
Dissatisfied	9.6%	6.6%	3.6%	3.9%	6.5%	3.0%	6.9%
Very dissatisfied	3.8%	1.6%	3.6%	4.9%	4.9%	9.1%	3.8%
Q3-11. Customer service provided by Unified Government employees							
Very satisfied	10.3%	14.5%	9.7%	8.8%	15.6%	20.6%	10.6%
Satisfied	24.1%	30.9%	30.6%	28.4%	30.3%	35.3%	31.9%
Neutral	39.7%	34.5%	43.1%	43.1%	31.1%	23.5%	37.7%
Dissatisfied	17.2%	16.4%	13.9%	11.8%	12.3%	11.8%	12.5%
Very dissatisfied	8.6%	3.6%	2.8%	7.8%	10.7%	8.8%	7.4%
Q3-12. Public Health Department services							
Very satisfied	9.5%	11.4%	7.1%	11.4%	10.2%	11.5%	9.9%
Satisfied	31.0%	18.2%	30.4%	24.1%	28.4%	26.9%	28.0%
Neutral	47.6%	61.4%	57.1%	50.6%	51.1%	53.8%	50.3%
Dissatisfied	9.5%	4.5%	5.4%	10.1%	6.8%	3.8%	7.7%
Very dissatisfied	2.4%	4.5%	0.0%	3.8%	3.4%	3.8%	4.1%

Q4. County Level Priorities. Which FOUR of the county-level services listed in Question 3 should receive the MOST EMPHASIS for improvement over the next TWO years? (top 4)

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q4. Top choice

	1	2	3	4	5	6	Total
Services for developmental disabilities	18.6%	26.7%	26.4%	19.7%	25.4%	34.2%	23.9%
Area Agency on aging services	17.1%	36.0%	34.1%	18.0%	29.6%	26.3%	26.6%
Senior transportation	17.1%	34.7%	27.5%	16.4%	21.1%	15.8%	21.8%
3-1-1 Call Center	5.7%	13.3%	13.2%	9.8%	15.5%	15.8%	12.0%
Treasurer's Office	18.6%	12.0%	12.1%	15.6%	17.6%	13.2%	15.6%
Motor Vehicle Registration	44.3%	42.7%	51.6%	46.7%	45.8%	52.6%	44.4%
County Appraiser's Office services	20.0%	17.3%	16.5%	20.5%	27.5%	28.9%	25.0%
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	24.3%	30.7%	19.8%	24.6%	25.4%	18.4%	27.0%
District Attorneys' Office	12.9%	10.7%	18.7%	20.5%	20.4%	7.9%	21.3%
Local Election Process	8.6%	17.3%	13.2%	20.5%	12.0%	13.2%	13.3%
Customer service provided by Unified Government employees	30.0%	22.7%	30.8%	27.9%	35.9%	21.1%	27.7%
Public Health Department services	17.1%	21.3%	18.7%	17.2%	15.5%	26.3%	21.4%
None chosen	27.1%	17.3%	14.3%	23.0%	16.9%	21.1%	19.5%

Q5. Overall Priorities. Using the lists in Questions 1 and 3, which FOUR items do you think should be the TOP OVERALL PRIORITIES for the Unified Government over the next TWO years? (top 4)

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q5. Top choice

	1	2	3	4	5	6	Total
Police services	32.9%	24.0%	24.2%	18.9%	29.6%	28.9%	29.6%
Fire services	17.1%	10.7%	11.0%	8.2%	16.2%	5.3%	13.7%
Ambulance services	12.9%	6.7%	4.4%	1.6%	9.2%	5.3%	8.1%
Maintenance of City streets	48.6%	45.3%	54.9%	37.7%	43.7%	36.8%	42.9%
Storm water runoff/management system	7.1%	13.3%	11.0%	13.9%	13.4%	13.2%	12.1%
Sewer utility system	2.9%	5.3%	7.7%	3.3%	4.9%	5.3%	6.2%
Trash collection & recycling	12.9%	17.3%	17.6%	14.8%	19.0%	21.1%	14.8%
Parks & recreation facilities	2.9%	10.7%	13.2%	10.7%	7.7%	2.6%	11.2%
Parks & recreation programs	4.3%	6.7%	11.0%	5.7%	2.8%	0.0%	5.9%
Code enforcement	12.9%	21.3%	13.2%	16.4%	22.5%	18.4%	16.3%
Planning & zoning	4.3%	8.0%	8.8%	9.8%	3.5%	5.3%	6.6%
Communication with the public	11.4%	14.7%	15.4%	11.5%	12.0%	13.2%	13.2%
Municipal court	1.4%	1.3%	1.1%	5.7%	1.4%	0.0%	3.1%

Q5. Overall Priorities. Using the lists in Questions 1 and 3, which FOUR items do you think should be the TOP OVERALL PRIORITIES for the Unified Government over the next TWO years? (top 4)

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q5. Top choice   (Cont.)

	1	2	3	4	5	6	Total
Public transportation	1.4%	9.3%	11.0%	4.9%	10.6%	10.5%	9.3%
Services for developmental disabilities	7.1%	13.3%	6.6%	9.8%	8.5%	13.2%	9.1%
Area Agency on aging services	11.4%	17.3%	19.8%	9.0%	14.1%	5.3%	10.4%
Senior transportation	4.3%	13.3%	8.8%	7.4%	7.0%	5.3%	6.9%
3-1-1 Call Center	0.0%	1.3%	5.5%	4.9%	1.4%	2.6%	3.1%
Treasurer's Office	1.4%	4.0%	2.2%	2.5%	7.0%	5.3%	4.5%
Motor Vehicle Registration	20.0%	17.3%	26.4%	35.2%	25.4%	23.7%	20.5%
County Appraiser's Office services	5.7%	9.3%	6.6%	8.2%	13.4%	7.9%	8.8%
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	4.3%	5.3%	9.9%	14.8%	8.5%	13.2%	8.9%
District Attorneys' Office	5.7%	2.7%	6.6%	11.5%	11.3%	7.9%	11.5%
Local Election Process	1.4%	2.7%	6.6%	4.9%	2.1%	7.9%	4.3%
Customer service provided by Unified Government employees	8.6%	9.3%	9.9%	13.9%	14.1%	10.5%	9.8%
Public Health Department services	5.7%	4.0%	6.6%	4.1%	5.6%	15.8%	7.2%
None chosen	32.9%	21.3%	13.2%	23.0%	14.1%	23.7%	19.8%

Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")

N=4313	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q6-1. Visibility of police in neighborhoods							
Very satisfied	13.8%	12.9%	12.6%	10.6%	18.4%	18.9%	15.8%
Satisfied	38.5%	34.3%	33.3%	46.0%	32.4%	29.7%	35.5%
Neutral	29.2%	31.4%	26.4%	22.1%	26.5%	24.3%	23.6%
Dissatisfied	16.9%	18.6%	17.2%	14.2%	15.4%	24.3%	17.6%
Very dissatisfied	1.5%	2.9%	10.3%	7.1%	7.4%	2.7%	7.5%
Q6-2. Visibility of police in neighborhood retail areas							
Very satisfied	13.8%	14.5%	11.0%	11.3%	13.4%	13.9%	13.0%
Satisfied	32.3%	29.0%	26.8%	47.8%	43.3%	33.3%	36.3%
Neutral	29.2%	40.6%	34.1%	21.7%	20.1%	30.6%	29.3%
Dissatisfied	23.1%	11.6%	20.7%	14.8%	16.4%	19.4%	15.7%
Very dissatisfied	1.5%	4.3%	7.3%	4.3%	6.7%	2.8%	5.6%
Q6-3. Visibility of Code Enforcement in your neighborhood							
Very satisfied	10.0%	11.9%	9.0%	8.0%	5.5%	14.3%	8.1%
Satisfied	25.0%	10.4%	20.5%	21.0%	27.6%	28.6%	23.3%
Neutral	36.7%	38.8%	38.5%	39.0%	30.7%	37.1%	35.2%
Dissatisfied	18.3%	26.9%	17.9%	19.0%	21.3%	11.4%	19.8%
Very dissatisfied	10.0%	11.9%	14.1%	13.0%	15.0%	8.6%	13.7%

Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q6-4. City's overall efforts to prevent crime

Very satisfied	15.0%	8.6%	9.6%	7.4%	9.0%	16.7%	9.2%
Satisfied	21.7%	21.4%	18.1%	28.7%	27.1%	19.4%	27.4%
Neutral	30.0%	38.6%	43.4%	36.1%	36.8%	33.3%	34.0%
Dissatisfied	30.0%	27.1%	20.5%	18.5%	19.5%	19.4%	20.4%
Very dissatisfied	3.3%	4.3%	8.4%	9.3%	7.5%	11.1%	9.1%

Q6-5. Enforcement of traffic laws

Very satisfied	11.3%	11.8%	12.0%	9.8%	11.2%	11.4%	11.0%
Satisfied	25.8%	25.0%	21.7%	32.1%	35.1%	28.6%	33.8%
Neutral	40.3%	35.3%	37.3%	37.5%	32.8%	42.9%	33.4%
Dissatisfied	17.7%	22.1%	16.9%	17.0%	12.7%	11.4%	14.1%
Very dissatisfied	4.8%	5.9%	12.0%	3.6%	8.2%	5.7%	7.6%

Q6-6. How quickly police department personnel respond to emergencies

Very satisfied	16.4%	21.0%	14.3%	18.8%	29.4%	22.9%	18.9%
Satisfied	32.7%	41.9%	44.2%	43.6%	32.8%	28.6%	35.3%
Neutral	40.0%	19.4%	27.3%	22.8%	19.3%	22.9%	27.6%
Dissatisfied	10.9%	14.5%	10.4%	9.9%	13.4%	11.4%	11.3%
Very dissatisfied	0.0%	3.2%	3.9%	5.0%	5.0%	14.3%	7.0%

Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q6-7. How quickly fire department responds to fires							
Very satisfied	32.1%	42.4%	33.8%	36.5%	44.6%	32.4%	35.2%
Satisfied	50.0%	37.3%	53.5%	40.6%	33.0%	32.4%	41.7%
Neutral	16.1%	18.6%	12.7%	21.9%	17.9%	26.5%	19.9%
Dissatisfied	0.0%	1.7%	0.0%	1.0%	3.6%	2.9%	1.7%
Very dissatisfied	1.8%	0.0%	0.0%	0.0%	0.9%	5.9%	1.6%
Q6-8. How quickly fire department responds to medical emergency calls							
Very satisfied	39.0%	52.5%	35.9%	40.2%	47.4%	38.2%	38.4%
Satisfied	47.5%	26.2%	51.3%	39.2%	33.6%	41.2%	41.3%
Neutral	11.9%	18.0%	12.8%	18.6%	16.4%	11.8%	17.3%
Dissatisfied	1.7%	3.3%	0.0%	1.0%	1.7%	2.9%	1.6%
Very dissatisfied	0.0%	0.0%	0.0%	1.0%	0.9%	5.9%	1.3%
Q6-9. Quality of animal control in your neighborhood							
Very satisfied	8.2%	11.1%	9.8%	11.8%	8.4%	22.9%	9.8%
Satisfied	24.6%	22.2%	25.6%	24.5%	29.8%	28.6%	26.2%
Neutral	36.1%	31.7%	26.8%	39.2%	26.0%	11.4%	30.6%
Dissatisfied	18.0%	17.5%	23.2%	13.7%	17.6%	17.1%	17.9%
Very dissatisfied	13.1%	17.5%	14.6%	10.8%	18.3%	20.0%	15.6%

Q7. Which THREE of the public safety services listed in Question 6 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years? (top 3)

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q7. Top choice

	1	2	3	4	5	6	Total
Visibility of police in neighborhoods	41.4%	53.3%	51.6%	39.3%	44.4%	50.0%	44.9%
Visibility of police in neighborhood retail areas	22.9%	22.7%	35.2%	30.3%	29.6%	28.9%	29.0%
Visibility of Code Enforcement in your neighborhood	22.9%	30.7%	25.3%	29.5%	26.8%	13.2%	26.5%
City's overall efforts to prevent crime	38.6%	44.0%	48.4%	45.1%	47.2%	42.1%	45.7%
Enforcement of traffic laws	28.6%	18.7%	30.8%	21.3%	23.2%	21.1%	19.8%
How quickly police department personnel respond to emergencies	15.7%	24.0%	17.6%	17.2%	20.4%	26.3%	21.8%
How quickly fire department responds to fires	4.3%	5.3%	6.6%	7.4%	6.3%	10.5%	7.8%
How quickly fire department responds to medical emergency calls	5.7%	10.7%	6.6%	4.9%	7.7%	10.5%	8.1%
Quality of animal control in your neighborhood	22.9%	32.0%	33.0%	23.0%	37.3%	34.2%	27.9%
None chosen	22.9%	14.7%	7.7%	22.1%	13.4%	15.8%	16.7%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q8-1. Maintenance of major City streets							
Very satisfied	7.5%	5.5%	10.3%	7.0%	9.4%	8.3%	7.7%
Satisfied	26.9%	28.8%	25.3%	35.7%	37.0%	36.1%	34.6%
Neutral	29.9%	28.8%	28.7%	21.7%	17.4%	30.6%	24.3%
Dissatisfied	25.4%	30.1%	26.4%	27.0%	21.7%	11.1%	23.2%
Very dissatisfied	10.4%	6.8%	9.2%	8.7%	14.5%	13.9%	10.2%
Q8-2. Maintenance of streets in your neighborhood							
Very satisfied	6.2%	5.5%	6.9%	7.7%	7.2%	7.9%	6.6%
Satisfied	16.9%	15.1%	12.6%	27.4%	23.9%	26.3%	24.7%
Neutral	32.3%	31.5%	24.1%	22.2%	13.8%	23.7%	22.3%
Dissatisfied	32.3%	30.1%	42.5%	27.4%	29.7%	26.3%	28.8%
Very dissatisfied	12.3%	17.8%	13.8%	15.4%	25.4%	15.8%	17.5%
Q8-3. Maintenance of alleys in your neighborhood							
Very satisfied	7.5%	12.5%	0.0%	6.6%	5.8%	7.7%	5.4%
Satisfied	2.5%	7.5%	11.4%	23.0%	14.5%	15.4%	12.5%
Neutral	55.0%	57.5%	51.4%	42.6%	56.5%	53.8%	41.1%
Dissatisfied	25.0%	10.0%	22.9%	21.3%	13.0%	3.8%	21.1%
Very dissatisfied	10.0%	12.5%	14.3%	6.6%	10.1%	19.2%	19.8%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q8-4. Maintenance of sidewalks in your neighborhood							
Very satisfied	3.8%	5.4%	6.7%	12.1%	6.9%	3.6%	5.8%
Satisfied	15.4%	14.3%	13.3%	19.8%	16.1%	28.6%	17.0%
Neutral	48.1%	50.0%	21.7%	28.6%	36.8%	39.3%	31.0%
Dissatisfied	25.0%	21.4%	23.3%	24.2%	13.8%	3.6%	23.5%
Very dissatisfied	7.7%	8.9%	35.0%	15.4%	26.4%	25.0%	22.7%
Q8-5. Maintenance of curbs in your neighborhood							
Very satisfied	3.6%	5.2%	8.5%	8.2%	6.6%	6.9%	6.1%
Satisfied	23.2%	22.4%	23.9%	21.4%	17.6%	27.6%	20.2%
Neutral	26.8%	31.0%	22.5%	31.6%	38.5%	41.4%	31.0%
Dissatisfied	28.6%	29.3%	28.2%	22.4%	13.2%	6.9%	22.1%
Very dissatisfied	17.9%	12.1%	16.9%	16.3%	24.2%	17.2%	20.7%
Q8-6. Maintenance of street signs/traffic signals							
Very satisfied	12.9%	5.8%	12.9%	10.5%	15.5%	8.6%	11.5%
Satisfied	37.1%	40.6%	37.6%	44.7%	38.8%	42.9%	42.3%
Neutral	38.7%	37.7%	37.6%	30.7%	34.9%	37.1%	32.5%
Dissatisfied	4.8%	11.6%	9.4%	9.6%	6.2%	8.6%	8.3%
Very dissatisfied	6.5%	4.3%	2.4%	4.4%	4.7%	2.9%	5.4%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q8-7. Maintenance of downtown parking lots							
Very satisfied	10.6%	11.1%	3.3%	8.5%	11.7%	4.2%	7.3%
Satisfied	19.1%	24.1%	15.0%	15.9%	23.4%	20.8%	23.4%
Neutral	46.8%	40.7%	56.7%	43.9%	41.5%	54.2%	43.1%
Dissatisfied	14.9%	14.8%	18.3%	20.7%	13.8%	16.7%	16.4%
Very dissatisfied	8.5%	9.3%	6.7%	11.0%	9.6%	4.2%	9.7%
Q8-8. Overall appearance of downtown including lighting, landscaping & planter boxes							
Very satisfied	8.2%	11.9%	6.8%	7.5%	14.3%	3.6%	8.1%
Satisfied	34.7%	18.6%	27.0%	23.7%	37.1%	35.7%	29.1%
Neutral	44.9%	50.8%	48.6%	39.8%	31.4%	46.4%	41.1%
Dissatisfied	10.2%	13.6%	14.9%	20.4%	7.6%	10.7%	14.0%
Very dissatisfied	2.0%	5.1%	2.7%	8.6%	9.5%	3.6%	7.7%
Q8-9. Maintenance of City buildings							
Very satisfied	9.4%	8.3%	5.7%	9.1%	10.5%	6.9%	7.6%
Satisfied	35.8%	28.3%	21.4%	25.3%	41.2%	31.0%	32.2%
Neutral	43.4%	46.7%	54.3%	47.5%	29.8%	44.8%	41.0%
Dissatisfied	3.8%	10.0%	12.9%	13.1%	13.2%	13.8%	12.0%
Very dissatisfied	7.5%	6.7%	5.7%	5.1%	5.3%	3.4%	7.1%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=4313	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q8-10. Snow removal on major City streets							
Very satisfied	10.6%	15.7%	16.3%	15.3%	19.0%	13.9%	15.8%
Satisfied	51.5%	41.4%	48.8%	47.5%	39.4%	36.1%	44.1%
Neutral	16.7%	20.0%	16.3%	25.4%	19.7%	19.4%	21.1%
Dissatisfied	12.1%	15.7%	16.3%	10.2%	16.1%	16.7%	11.8%
Very dissatisfied	9.1%	7.1%	2.3%	1.7%	5.8%	13.9%	7.1%
Q8-11. Snow removal on neighborhood streets							
Very satisfied	9.2%	6.9%	8.2%	8.5%	11.8%	15.8%	9.9%
Satisfied	21.5%	26.4%	23.5%	29.7%	31.6%	23.7%	28.4%
Neutral	26.2%	26.4%	20.0%	16.1%	14.0%	13.2%	20.8%
Dissatisfied	23.1%	18.1%	32.9%	32.2%	22.8%	26.3%	24.2%
Very dissatisfied	20.0%	22.2%	15.3%	13.6%	19.9%	21.1%	16.7%
Q8-12. Overall cleanliness of streets & other public areas							
Very satisfied	10.8%	9.6%	5.7%	5.9%	6.5%	5.6%	5.8%
Satisfied	24.6%	19.2%	18.4%	28.0%	29.7%	19.4%	27.3%
Neutral	38.5%	38.4%	41.4%	28.8%	32.6%	44.4%	32.0%
Dissatisfied	15.4%	17.8%	27.6%	28.0%	18.8%	16.7%	22.8%
Very dissatisfied	10.8%	15.1%	6.9%	9.3%	12.3%	13.9%	12.1%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q8-13. Maintenance of stormwater drainage system in your neighborhood

Very satisfied	14.3%	14.0%	5.1%	8.5%	7.2%	6.1%	8.2%
Satisfied	28.6%	15.8%	35.9%	20.8%	26.1%	24.2%	28.6%
Neutral	37.5%	38.6%	39.7%	43.4%	32.4%	42.4%	35.9%
Dissatisfied	12.5%	17.5%	12.8%	17.0%	17.1%	12.1%	16.1%
Very dissatisfied	7.1%	14.0%	6.4%	10.4%	17.1%	15.2%	11.2%

Q9. Which THREE of the maintenance services listed in Question 8 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q9. Top choice

	1	2	3	4	5	6	Total
Maintenance of major City streets	37.1%	41.3%	35.2%	24.6%	38.0%	28.9%	30.6%
Maintenance of streets in your neighborhood	41.4%	45.3%	48.4%	34.4%	52.8%	44.7%	43.6%
Maintenance of alleys in your neighborhood	4.3%	5.3%	4.4%	4.1%	3.5%	7.9%	10.2%
Maintenance of sidewalks in your neighborhood	11.4%	12.0%	23.1%	18.9%	19.0%	13.2%	23.1%
Maintenance of curbs in your neighborhood	12.9%	16.0%	5.5%	14.8%	8.5%	2.6%	15.0%
Maintenance of street signs/traffic signals	11.4%	9.3%	7.7%	7.4%	7.7%	2.6%	6.6%
Maintenance of downtown parking lots	7.1%	4.0%	7.7%	12.3%	7.0%	2.6%	6.1%
Overall appearance of downtown including lighting, landscaping & planter boxes	5.7%	9.3%	5.5%	12.3%	7.7%	7.9%	11.0%

Q9. Which THREE of the maintenance services listed in Question 8 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q9. Top choice (Cont.)							
Maintenance of City buildings	4.3%	1.3%	6.6%	4.9%	9.9%	2.6%	8.3%
Snow removal on major City streets	15.7%	20.0%	14.3%	13.9%	19.0%	23.7%	13.8%
Snow removal on neighborhood streets	38.6%	38.7%	47.3%	34.4%	42.3%	39.5%	33.8%
Overall cleanliness of streets & other public areas	24.3%	30.7%	26.4%	26.2%	20.4%	26.3%	23.5%
Maintenance of stormwater drainage system in your neighborhood	4.3%	13.3%	15.4%	17.2%	18.3%	13.2%	14.5%
None chosen	20.0%	10.7%	11.0%	18.0%	12.7%	18.4%	15.1%

Q10. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q10-1. Maintenance of parks & equipment							
Very satisfied	9.4%	11.1%	4.4%	11.2%	13.8%	11.1%	10.9%
Satisfied	34.0%	42.6%	36.8%	41.6%	45.0%	38.9%	37.6%
Neutral	37.7%	29.6%	39.7%	27.0%	23.9%	44.4%	34.1%
Dissatisfied	17.0%	11.1%	16.2%	18.0%	11.0%	2.8%	12.6%
Very dissatisfied	1.9%	5.6%	2.9%	2.2%	6.4%	2.8%	4.9%
Q10-2. Number of walking & biking trails							
Very satisfied	9.3%	7.3%	5.7%	8.0%	10.2%	6.1%	7.3%
Satisfied	20.4%	20.0%	18.6%	20.5%	36.1%	33.3%	24.6%
Neutral	38.9%	36.4%	35.7%	31.8%	26.9%	45.5%	32.1%
Dissatisfied	24.1%	23.6%	31.4%	23.9%	13.0%	9.1%	23.6%
Very dissatisfied	7.4%	12.7%	8.6%	15.9%	13.9%	6.1%	12.3%
Q10-3. Number of parks							
Very satisfied	10.9%	12.3%	8.3%	7.5%	14.8%	13.9%	9.8%
Satisfied	32.7%	21.1%	27.8%	39.8%	46.1%	33.3%	34.5%
Neutral	38.2%	47.4%	40.3%	33.3%	28.7%	38.9%	33.3%
Dissatisfied	14.5%	14.0%	13.9%	11.8%	6.1%	11.1%	15.2%
Very dissatisfied	3.6%	5.3%	9.7%	7.5%	4.3%	2.8%	7.2%

Q10. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=4313	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q10-4. Community centers							
Very satisfied	9.3%	10.7%	5.7%	7.6%	10.4%	13.9%	7.4%
Satisfied	18.5%	17.9%	21.4%	32.6%	32.1%	30.6%	27.2%
Neutral	35.2%	41.1%	42.9%	38.0%	41.5%	36.1%	38.3%
Dissatisfied	27.8%	17.9%	17.1%	13.0%	8.5%	16.7%	17.9%
Very dissatisfied	9.3%	12.5%	12.9%	8.7%	7.5%	2.8%	9.2%
Q10-5. Number of outdoor athletic fields							
Very satisfied	7.8%	12.7%	7.6%	9.9%	9.8%	13.9%	8.1%
Satisfied	27.5%	23.6%	19.7%	37.4%	39.2%	19.4%	28.9%
Neutral	35.3%	40.0%	43.9%	31.9%	37.3%	52.8%	40.1%
Dissatisfied	23.5%	16.4%	18.2%	13.2%	5.9%	8.3%	15.2%
Very dissatisfied	5.9%	7.3%	10.6%	7.7%	7.8%	5.6%	7.7%
Q10-6. Sunflower Hills Golf Course							
Very satisfied	16.2%	14.3%	14.6%	12.9%	11.8%	22.2%	12.8%
Satisfied	29.7%	35.7%	19.5%	40.0%	32.9%	29.6%	30.5%
Neutral	43.2%	42.9%	56.1%	41.4%	47.4%	48.1%	48.6%
Dissatisfied	8.1%	4.8%	4.9%	2.9%	3.9%	0.0%	4.5%
Very dissatisfied	2.7%	2.4%	4.9%	2.9%	3.9%	0.0%	3.6%

Q10. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=4313	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q10-7. Swimming pool & spray parks							
Very satisfied	6.1%	10.2%	4.5%	4.5%	6.3%	6.9%	6.0%
Satisfied	14.3%	8.2%	15.2%	15.7%	18.9%	31.0%	16.4%
Neutral	36.7%	30.6%	28.8%	32.6%	28.4%	37.9%	32.7%
Dissatisfied	30.6%	24.5%	27.3%	29.2%	28.4%	13.8%	24.8%
Very dissatisfied	12.2%	26.5%	24.2%	18.0%	17.9%	10.3%	20.2%
Q10-8. Youth recreation programs							
Very satisfied	11.1%	11.4%	3.7%	5.1%	8.3%	6.9%	6.2%
Satisfied	13.3%	9.1%	16.7%	19.0%	23.8%	34.5%	18.5%
Neutral	26.7%	31.8%	29.6%	43.0%	36.9%	44.8%	39.9%
Dissatisfied	31.1%	27.3%	25.9%	21.5%	19.0%	10.3%	21.1%
Very dissatisfied	17.8%	20.5%	24.1%	11.4%	11.9%	3.4%	14.3%
Q10-9. Adult recreation programs							
Very satisfied	8.7%	9.8%	4.9%	4.8%	6.7%	7.7%	6.0%
Satisfied	13.0%	5.9%	19.7%	16.9%	18.9%	34.6%	17.2%
Neutral	37.0%	35.3%	29.5%	45.8%	38.9%	42.3%	42.3%
Dissatisfied	28.3%	25.5%	26.2%	20.5%	24.4%	11.5%	20.9%
Very dissatisfied	13.0%	23.5%	19.7%	12.0%	11.1%	3.8%	13.5%

Q10. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q10-10. Programs for seniors							
Very satisfied	4.4%	9.8%	3.7%	5.3%	9.1%	4.3%	6.1%
Satisfied	17.8%	5.9%	18.5%	20.0%	20.8%	39.1%	17.1%
Neutral	35.6%	35.3%	29.6%	49.3%	37.7%	43.5%	44.6%
Dissatisfied	31.1%	25.5%	29.6%	12.0%	23.4%	13.0%	19.5%
Very dissatisfied	11.1%	23.5%	18.5%	13.3%	9.1%	0.0%	12.7%
Q10-11. Skateboard parks							
Very satisfied	10.5%	15.8%	4.3%	6.3%	9.0%	3.8%	7.3%
Satisfied	10.5%	7.9%	8.5%	14.3%	23.9%	34.6%	18.1%
Neutral	52.6%	60.5%	57.4%	63.5%	49.3%	53.8%	53.6%
Dissatisfied	15.8%	7.9%	21.3%	9.5%	6.0%	7.7%	12.2%
Very dissatisfied	10.5%	7.9%	8.5%	6.3%	11.9%	0.0%	8.7%
Q10-12. Tennis courts							
Very satisfied	7.5%	12.2%	6.1%	5.9%	6.5%	0.0%	6.0%
Satisfied	12.5%	14.6%	12.2%	14.7%	22.1%	26.9%	16.5%
Neutral	65.0%	56.1%	51.0%	61.8%	51.9%	61.5%	52.9%
Dissatisfied	12.5%	7.3%	16.3%	11.8%	10.4%	11.5%	15.2%
Very dissatisfied	2.5%	9.8%	14.3%	5.9%	9.1%	0.0%	9.5%

Q10. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q10-13. Futsal courts

	1	2	3	4	5	6	Total
Very satisfied	11.5%	20.6%	11.1%	3.6%	7.0%	0.0%	7.8%
Satisfied	15.4%	11.8%	11.1%	17.9%	21.1%	22.7%	16.5%
Neutral	57.7%	58.8%	55.6%	58.9%	63.2%	68.2%	60.0%
Dissatisfied	15.4%	0.0%	13.9%	16.1%	3.5%	4.5%	8.7%
Very dissatisfied	0.0%	8.8%	8.3%	3.6%	5.3%	4.5%	7.0%

Q10-14. Ease of registering for recreation programs

	1	2	3	4	5	6	Total
Very satisfied	13.2%	11.1%	4.8%	3.0%	7.9%	3.6%	6.8%
Satisfied	13.2%	19.4%	19.0%	31.3%	26.3%	35.7%	22.3%
Neutral	50.0%	50.0%	54.8%	43.3%	48.7%	42.9%	50.2%
Dissatisfied	13.2%	13.9%	11.9%	16.4%	7.9%	7.1%	12.4%
Very dissatisfied	10.5%	5.6%	9.5%	6.0%	9.2%	10.7%	8.4%

Q10-15. Fees charged for recreation programs

	1	2	3	4	5	6	Total
Very satisfied	12.8%	13.9%	4.5%	1.5%	8.1%	3.6%	7.2%
Satisfied	10.3%	13.9%	20.5%	25.0%	24.3%	21.4%	21.3%
Neutral	46.2%	44.4%	50.0%	51.5%	45.9%	57.1%	48.7%
Dissatisfied	20.5%	16.7%	13.6%	16.2%	8.1%	10.7%	13.0%
Very dissatisfied	10.3%	11.1%	11.4%	5.9%	13.5%	7.1%	9.9%

Q11. Which THREE of the Parks and Recreation items listed in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q11. Top choice

Maintenance of parks & equipment	15.7%	25.3%	23.1%	22.1%	35.9%	36.8%	29.8%
Number of walking & biking trails	17.1%	25.3%	22.0%	26.2%	26.8%	18.4%	30.0%
Number of parks	18.6%	5.3%	7.7%	13.9%	7.0%	15.8%	15.6%
Community centers	24.3%	18.7%	22.0%	12.3%	19.7%	18.4%	20.3%
Number of outdoor athletic fields	12.9%	4.0%	5.5%	7.4%	5.6%	7.9%	7.0%
Sunflower Hills Golf Course	2.9%	1.3%	2.2%	2.5%	3.5%	0.0%	2.8%
Swimming pool & spray parks	20.0%	24.0%	33.0%	27.9%	25.4%	23.7%	25.0%
Youth recreation programs	27.1%	25.3%	28.6%	18.9%	16.2%	23.7%	20.3%
Adult recreation programs	17.1%	26.7%	23.1%	14.8%	17.6%	18.4%	14.7%
Programs for seniors	21.4%	20.0%	22.0%	13.9%	21.1%	13.2%	16.0%
Skateboard parks	1.4%	2.7%	5.5%	0.8%	2.1%	0.0%	2.8%
Tennis courts	0.0%	4.0%	4.4%	4.9%	2.8%	0.0%	3.1%
Futsal courts	0.0%	1.3%	4.4%	0.8%	0.7%	0.0%	1.1%
Ease of registering for recreation programs	1.4%	6.7%	2.2%	8.2%	3.5%	2.6%	5.2%
Fees charged for recreation programs	8.6%	10.7%	16.5%	9.8%	9.2%	10.5%	9.5%
None chosen	30.0%	29.3%	19.8%	33.6%	29.6%	31.6%	27.4%

Q12. Which of the following do you use to get information about the Unified Government?

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q12. What do you use to get information about Unified Government

	1	2	3	4	5	6	Total
UGTV (Google Ch 41, Spectrum Ch 2)	30.0%	33.3%	20.9%	23.8%	19.7%	26.3%	18.4%
The Citizen newsletter	37.1%	52.0%	44.0%	41.8%	47.9%	55.3%	42.0%
ENews Source	5.7%	13.3%	13.2%	8.2%	9.2%	7.9%	9.9%
UG Website	32.9%	21.3%	30.8%	29.5%	30.3%	23.7%	28.6%
Social media–Facebook, Twitter, YouTube	22.9%	33.3%	33.0%	32.0%	32.4%	36.8%	38.9%
Nextdoor	28.6%	17.3%	16.5%	22.1%	21.1%	26.3%	25.3%
UG public meetings	7.1%	8.0%	7.7%	3.3%	8.5%	0.0%	8.2%
Local television	55.7%	66.7%	70.3%	52.5%	53.5%	57.9%	52.6%
Local newspapers	20.0%	20.0%	24.2%	16.4%	15.5%	15.8%	19.1%
Neighborhood meetings	10.0%	12.0%	11.0%	6.6%	12.7%	2.6%	12.0%
Other	4.3%	8.0%	7.7%	8.2%	6.3%	5.3%	6.3%

Q13. Which TWO of the methods listed in Question 12 are your PREFERRED ways of getting information about the Unified Government? (top 2)

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q13. Top choice

	1	2	3	4	5	6	Total
UGTV (Google Ch 41, Spectrum Ch 2)	11.4%	17.3%	12.1%	7.4%	12.7%	21.1%	10.5%
The Citizen newsletter	30.0%	36.0%	25.3%	23.8%	32.4%	34.2%	27.7%
ENews Source	4.3%	9.3%	7.7%	7.4%	6.3%	5.3%	6.8%
UG Website	17.1%	12.0%	19.8%	24.6%	16.9%	15.8%	18.5%
Social media-Facebook, Twitter, YouTube	15.7%	17.3%	26.4%	23.8%	26.8%	31.6%	27.1%
Nextdoor	14.3%	2.7%	3.3%	8.2%	10.6%	18.4%	11.7%
UG public meetings	1.4%	2.7%	3.3%	1.6%	1.4%	0.0%	2.7%
Local television	32.9%	44.0%	45.1%	29.5%	32.4%	31.6%	30.9%
Local newspapers	8.6%	6.7%	13.2%	9.0%	6.3%	2.6%	8.4%
Neighborhood meetings	2.9%	4.0%	4.4%	2.5%	7.0%	0.0%	5.5%
Other	0.0%	0.0%	5.5%	5.7%	5.6%	5.3%	4.1%
None chosen	25.7%	18.7%	11.0%	23.0%	16.9%	15.8%	18.6%

Q14. The Unified Government uses social media to communicate information to the public. Please indicate whether you have used each of the following Unified Government social media resources. (without "don't know")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q14-1. Facebook							
Yes	40.0%	50.8%	49.4%	50.0%	46.2%	55.6%	51.4%
No	60.0%	49.2%	50.6%	50.0%	53.8%	44.4%	48.6%
Q14-2. Twitter							
Yes	14.3%	7.1%	9.9%	11.7%	9.6%	9.1%	12.6%
No	85.7%	92.9%	90.1%	88.3%	90.4%	90.9%	87.4%
Q14-3. Instagram							
Yes	10.2%	11.1%	8.7%	7.4%	3.5%	12.5%	10.1%
No	89.8%	88.9%	91.3%	92.6%	96.5%	87.5%	89.9%
Q14-4. Nextdoor							
Yes	44.9%	29.1%	26.8%	28.0%	34.8%	29.4%	38.2%
No	55.1%	70.9%	73.2%	72.0%	65.2%	70.6%	61.8%
Q14-5. YouTube							
Yes	23.4%	31.6%	15.5%	16.1%	14.9%	18.2%	19.6%
No	76.6%	68.4%	84.5%	83.9%	85.1%	81.8%	80.4%

Q14a. If you have used ANY of the Unified Government's social media services listed in Question 14, please indicate whether you agree with the following statement: "The information I receive from the Unified Government social media keeps me informed about what is happening in Wyandotte County." (without "don't know")

N=2446

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q14a. Please indicate whether you agree with following statement

Agree	64.0%	76.9%	64.1%	76.6%	66.7%	83.3%	71.2%
Disagree	36.0%	23.1%	35.9%	23.4%	33.3%	16.7%	28.8%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the following aspects of communication and digital services provided by the Unified Government using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q15-1. Availability of information about Unified Govt. programs & services							
Very satisfied	8.2%	11.5%	3.0%	3.2%	8.2%	9.4%	6.6%
Satisfied	22.4%	26.9%	28.4%	25.3%	27.3%	37.5%	27.8%
Neutral	44.9%	32.7%	46.3%	45.3%	33.6%	43.8%	38.8%
Dissatisfied	16.3%	25.0%	16.4%	16.8%	21.8%	6.3%	19.8%
Very dissatisfied	8.2%	3.8%	6.0%	9.5%	9.1%	3.1%	6.9%
Q15-2. Efforts to keep you informed about local issues							
Very satisfied	11.8%	9.1%	5.8%	3.3%	9.4%	16.1%	6.7%
Satisfied	23.5%	21.8%	24.6%	22.8%	26.5%	38.7%	26.7%
Neutral	41.2%	38.2%	37.7%	45.7%	36.8%	38.7%	36.8%
Dissatisfied	15.7%	29.1%	24.6%	18.5%	17.9%	3.2%	22.4%
Very dissatisfied	7.8%	1.8%	7.2%	9.8%	9.4%	3.2%	7.5%
Q15-3. Level of public involvement in local decision making							
Very satisfied	10.0%	10.0%	2.9%	3.4%	6.9%	7.1%	4.6%
Satisfied	12.0%	8.0%	17.4%	12.5%	14.9%	25.0%	15.5%
Neutral	44.0%	38.0%	39.1%	53.4%	36.6%	39.3%	40.5%
Dissatisfied	28.0%	38.0%	26.1%	17.0%	25.7%	17.9%	26.6%
Very dissatisfied	6.0%	6.0%	14.5%	13.6%	15.8%	10.7%	12.8%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the following aspects of communication and digital services provided by the Unified Government using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=4313	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q15-4. Unified Government's website							
Very satisfied	13.3%	13.6%	8.1%	5.2%	12.1%	11.5%	8.0%
Satisfied	26.7%	25.0%	33.9%	32.5%	31.3%	34.6%	31.2%
Neutral	42.2%	45.5%	41.9%	44.2%	39.4%	42.3%	44.1%
Dissatisfied	13.3%	15.9%	11.3%	13.0%	13.1%	11.5%	11.6%
Very dissatisfied	4.4%	0.0%	4.8%	5.2%	4.0%	0.0%	5.1%
Q15-5. Unified Government's newsletter							
Very satisfied	12.5%	15.7%	3.1%	8.5%	10.0%	15.4%	10.6%
Satisfied	39.6%	39.2%	45.3%	43.9%	45.0%	38.5%	39.1%
Neutral	37.5%	31.4%	45.3%	34.1%	36.0%	34.6%	39.0%
Dissatisfied	8.3%	11.8%	3.1%	8.5%	6.0%	7.7%	7.6%
Very dissatisfied	2.1%	2.0%	3.1%	4.9%	3.0%	3.8%	3.7%
Q15-6. Unified Government's social media							
Very satisfied	11.9%	9.3%	3.8%	2.7%	10.3%	18.5%	7.1%
Satisfied	26.2%	18.6%	32.1%	32.4%	24.4%	40.7%	28.2%
Neutral	45.2%	65.1%	54.7%	47.3%	50.0%	37.0%	50.4%
Dissatisfied	9.5%	7.0%	7.5%	12.2%	10.3%	3.7%	9.8%
Very dissatisfied	7.1%	0.0%	1.9%	5.4%	5.1%	0.0%	4.5%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the following aspects of communication and digital services provided by the Unified Government using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q15-7. myWyco app–property taxes							
Very satisfied	9.1%	11.4%	5.3%	2.7%	14.8%	10.0%	9.7%
Satisfied	20.5%	27.3%	28.1%	24.7%	25.9%	30.0%	24.9%
Neutral	40.9%	38.6%	47.4%	34.2%	33.3%	30.0%	36.8%
Dissatisfied	18.2%	6.8%	10.5%	23.3%	11.1%	15.0%	14.2%
Very dissatisfied	11.4%	15.9%	8.8%	15.1%	14.8%	15.0%	14.4%
Q15-8. myWyco app-3-1-1 service requests							
Very satisfied	10.3%	12.8%	8.2%	5.9%	13.0%	0.0%	9.9%
Satisfied	28.2%	23.1%	30.6%	30.9%	26.1%	33.3%	25.2%
Neutral	48.7%	48.7%	55.1%	42.6%	46.4%	47.6%	48.6%
Dissatisfied	10.3%	7.7%	4.1%	7.4%	8.7%	14.3%	9.4%
Very dissatisfied	2.6%	7.7%	2.0%	13.2%	5.8%	4.8%	6.9%
Q15-9. myWyco app-Municipal Court payments							
Very satisfied	6.5%	12.5%	11.4%	3.8%	7.4%	0.0%	7.6%
Satisfied	22.6%	12.5%	25.0%	22.6%	24.1%	22.2%	21.6%
Neutral	54.8%	59.4%	56.8%	54.7%	55.6%	61.1%	55.9%
Dissatisfied	9.7%	9.4%	0.0%	11.3%	7.4%	16.7%	8.2%
Very dissatisfied	6.5%	6.3%	6.8%	7.5%	5.6%	0.0%	6.6%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the following aspects of communication and digital services provided by the Unified Government using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=4313

| | District 8 Neighborhoods | | | | | | Total |
	1	2	3	4	5	6	
Q15-10. Online maps/DOT Maps							
Very satisfied	11.8%	14.7%	4.1%	8.5%	11.8%	11.1%	10.5%
Satisfied	29.4%	11.8%	28.6%	16.9%	26.3%	38.9%	28.6%
Neutral	44.1%	61.8%	59.2%	57.6%	51.3%	44.4%	48.8%
Dissatisfied	11.8%	5.9%	6.1%	8.5%	7.9%	5.6%	7.1%
Very dissatisfied	2.9%	5.9%	2.0%	8.5%	2.6%	0.0%	5.0%

Q16. Please indicate whether each of the following is a "major problem," "minor problem," or "not a problem" in the neighborhood where you live. (without "don't know")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q16-1. Crime

	1	2	3	4	5	6	Total
Major problem	35.3%	26.2%	44.6%	30.4%	35.0%	29.0%	33.4%
Minor problem	39.7%	49.2%	31.3%	41.1%	45.3%	51.6%	44.0%
Not a problem	25.0%	24.6%	24.1%	28.6%	19.7%	19.4%	22.6%

Q16-2. Drugs

	1	2	3	4	5	6	Total
Major problem	41.1%	37.7%	44.7%	34.8%	41.5%	34.6%	38.8%
Minor problem	39.3%	24.5%	30.3%	25.0%	31.4%	30.8%	31.8%
Not a problem	19.6%	37.7%	25.0%	40.2%	27.1%	34.6%	29.5%

Q16-3. Graffiti

	1	2	3	4	5	6	Total
Major problem	13.1%	8.3%	8.6%	9.5%	10.2%	6.5%	16.6%
Minor problem	31.1%	33.3%	33.3%	23.8%	31.5%	29.0%	30.9%
Not a problem	55.7%	58.3%	58.0%	66.7%	58.3%	64.5%	52.5%

Q16-4. Noise

	1	2	3	4	5	6	Total
Major problem	17.6%	20.3%	24.7%	9.6%	15.3%	18.8%	14.6%
Minor problem	27.9%	30.4%	39.3%	38.3%	43.8%	37.5%	35.5%
Not a problem	54.4%	49.3%	36.0%	52.2%	40.9%	43.8%	49.9%

Q16. Please indicate whether each of the following is a "major problem," "minor problem," or "not a problem" in the neighborhood where you live. (without "don't know")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q16-5. Rundown buildings							
Major problem	14.9%	30.6%	18.8%	20.9%	24.8%	12.5%	23.1%
Minor problem	35.8%	24.2%	40.0%	25.5%	37.6%	31.3%	29.8%
Not a problem	49.3%	45.2%	41.2%	53.6%	37.6%	56.3%	47.1%
Q16-6. Abandoned/junk vehicles							
Major problem	18.2%	23.8%	12.3%	12.8%	20.2%	9.1%	16.7%
Minor problem	36.4%	28.6%	37.0%	26.6%	25.6%	27.3%	30.1%
Not a problem	45.5%	47.6%	50.6%	60.6%	54.3%	63.6%	53.2%
Q16-7. Vehicles parked on streets							
Major problem	25.8%	23.9%	25.9%	11.4%	19.1%	20.6%	22.3%
Minor problem	33.3%	28.4%	34.1%	31.6%	27.5%	26.5%	32.2%
Not a problem	40.9%	47.8%	40.0%	57.0%	53.4%	52.9%	45.5%
Q16-8. Homelessness							
Major problem	21.9%	23.7%	19.5%	14.4%	19.8%	18.8%	18.4%
Minor problem	32.8%	20.3%	26.0%	17.3%	18.3%	25.0%	23.7%
Not a problem	45.3%	55.9%	54.5%	68.3%	61.9%	56.3%	57.9%

Q16. Please indicate whether each of the following is a "major problem," "minor problem," or "not a problem" in the neighborhood where you live. (without "don't know")

N=4313

		District 8 Neighborhoods					Total
	1	2	3	4	5	6	
Q16-9. Un-mowed lots							
Major problem	22.7%	19.0%	19.0%	13.7%	18.5%	12.5%	17.1%
Minor problem	34.8%	28.6%	39.3%	26.5%	37.0%	31.3%	34.7%
Not a problem	42.4%	52.4%	41.7%	59.8%	44.4%	56.3%	48.3%
Q16-10. Illegal dumping							
Major problem	34.4%	25.0%	22.4%	17.9%	32.8%	30.3%	22.3%
Minor problem	31.3%	23.3%	28.2%	20.5%	26.7%	24.2%	27.8%
Not a problem	34.4%	51.7%	49.4%	61.6%	40.5%	45.5%	49.9%
Q16-11. Roaming/loose animals							
Major problem	30.3%	27.9%	30.2%	16.4%	32.6%	17.1%	24.2%
Minor problem	39.4%	29.4%	38.4%	31.9%	41.3%	45.7%	38.4%
Not a problem	30.3%	42.6%	31.4%	51.7%	26.1%	37.1%	37.4%

Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

N=4313	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q17-1. Enforcing clean-up of junk, trash, & debris (blight) City-wide

	1	2	3	4	5	6	Total
Very satisfied	12.5%	11.5%	7.4%	3.7%	3.0%	13.5%	7.1%
Satisfied	20.3%	18.0%	25.9%	28.0%	31.1%	18.9%	25.3%
Neutral	31.3%	26.2%	33.3%	35.5%	24.4%	29.7%	30.3%
Dissatisfied	29.7%	29.5%	25.9%	24.3%	30.4%	29.7%	26.0%
Very dissatisfied	6.3%	14.8%	7.4%	8.4%	11.1%	8.1%	11.3%

Q17-2. Enforcing clean-up of junk, trash, & debris (blight), in your neighborhood

	1	2	3	4	5	6	Total
Very satisfied	13.6%	15.2%	10.8%	5.7%	8.3%	13.9%	10.2%
Satisfied	25.8%	21.2%	42.2%	38.7%	31.6%	19.4%	32.1%
Neutral	33.3%	30.3%	21.7%	29.2%	25.6%	33.3%	27.5%
Dissatisfied	15.2%	18.2%	19.3%	17.0%	24.1%	25.0%	20.0%
Very dissatisfied	12.1%	15.2%	6.0%	9.4%	10.5%	8.3%	10.3%

Q17-3. Enforcing mowing & trimming of weeds on private and/or vacant property City-wide

	1	2	3	4	5	6	Total
Very satisfied	11.1%	11.3%	9.6%	3.7%	7.6%	12.1%	7.5%
Satisfied	17.5%	17.7%	25.3%	24.8%	27.3%	24.2%	25.4%
Neutral	39.7%	29.0%	25.3%	36.7%	25.8%	30.3%	30.9%
Dissatisfied	23.8%	30.6%	27.7%	26.6%	27.3%	30.3%	25.4%
Very dissatisfied	7.9%	11.3%	12.0%	8.3%	12.1%	3.0%	10.8%

Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

N=4313	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q17-4. Enforcing mowing & trimming of weeds on private and/or vacant property in your neighborhood

	1	2	3	4	5	6	Total
Very satisfied	10.8%	11.9%	10.8%	4.7%	5.3%	11.8%	9.1%
Satisfied	24.6%	28.4%	31.3%	34.0%	35.6%	32.4%	30.4%
Neutral	33.8%	25.4%	24.1%	37.7%	23.5%	23.5%	30.1%
Dissatisfied	23.1%	20.9%	21.7%	16.0%	25.8%	26.5%	20.5%
Very dissatisfied	7.7%	13.4%	12.0%	7.5%	9.8%	5.9%	10.0%

Q17-5. Enforcing maintenance of residential property (houses) in your neighborhood

	1	2	3	4	5	6	Total
Very satisfied	10.8%	11.1%	9.5%	7.5%	8.4%	5.7%	9.6%
Satisfied	35.4%	28.6%	32.1%	39.6%	33.6%	37.1%	32.3%
Neutral	29.2%	31.7%	32.1%	32.1%	26.7%	34.3%	30.4%
Dissatisfied	16.9%	19.0%	19.0%	14.2%	22.1%	17.1%	18.6%
Very dissatisfied	7.7%	9.5%	7.1%	6.6%	9.2%	5.7%	9.1%

Q17-6. Enforcing maintenance of commercial/business property

	1	2	3	4	5	6	Total
Very satisfied	12.9%	12.0%	4.4%	4.0%	5.9%	9.1%	8.4%
Satisfied	37.1%	28.0%	33.8%	32.7%	28.8%	30.3%	29.1%
Neutral	33.9%	32.0%	36.8%	40.6%	38.1%	36.4%	39.2%
Dissatisfied	11.3%	20.0%	19.1%	17.8%	22.0%	21.2%	16.8%
Very dissatisfied	4.8%	8.0%	5.9%	5.0%	5.1%	3.0%	6.5%

Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q17-7. Enforcing removal of inoperable or junk cars in your neighborhood

	1	2	3	4	5	6	Total
Very satisfied	14.8%	14.5%	10.4%	7.6%	4.9%	12.1%	10.5%
Satisfied	26.2%	20.0%	36.4%	31.4%	38.2%	27.3%	30.2%
Neutral	29.5%	29.1%	31.2%	39.0%	30.9%	42.4%	33.9%
Dissatisfied	14.8%	21.8%	16.9%	15.2%	19.5%	9.1%	16.1%
Very dissatisfied	14.8%	14.5%	5.2%	6.7%	6.5%	9.1%	9.3%

Q18. Which THREE of the items listed in Question 17 do you think should receive the MOST EMPHASIS from Government leaders over the next TWO years? (top 3)

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q18. Top choice

	1	2	3	4	5	6	Total
Enforcing clean-up of junk, trash, & debris (blight) City-wide	45.7%	46.7%	49.5%	45.9%	50.0%	55.3%	49.0%
Enforcing clean-up of junk, trash, & debris (blight), in your neighborhood	34.3%	41.3%	30.8%	26.2%	37.3%	31.6%	31.8%
Enforcing mowing & trimming of weeds on private and/or vacant property City-wide	35.7%	40.0%	47.3%	40.2%	41.5%	42.1%	37.6%
Enforcing mowing & trimming of weeds on private and/or vacant property in your neighborhood	27.1%	25.3%	30.8%	18.0%	27.5%	13.2%	22.8%
Enforcing maintenance of residential property (houses) in your neighborhood	20.0%	26.7%	28.6%	18.0%	24.6%	13.2%	24.0%
Enforcing maintenance of commercial/ business property	11.4%	18.7%	31.9%	28.7%	22.5%	31.6%	22.3%
Enforcing removal of inoperable or junk cars in your neighborhood	27.1%	24.0%	23.1%	18.0%	22.5%	15.8%	20.6%
None chosen	25.7%	21.3%	16.5%	29.5%	20.4%	28.9%	25.4%

Q19. Please indicate how you feel about the current quality of life in your neighborhood. (without "don't know")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q19. How do you feel about the current quality of life in your neighborhood

Never been better	11.9%	6.0%	3.6%	4.7%	3.7%	3.0%	6.2%
Getting better	7.5%	13.4%	12.0%	13.1%	16.3%	12.1%	18.5%
About the same as it has always been	56.7%	52.2%	61.4%	63.6%	56.3%	63.6%	54.1%
Getting worse	22.4%	23.9%	22.9%	18.7%	21.5%	21.2%	19.3%
Never been worse	1.5%	4.5%	0.0%	0.0%	2.2%	0.0%	1.9%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=4313	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q20-1. Overall image of Wyandotte County

	1	2	3	4	5	6	Total
Very satisfied	6.2%	6.9%	5.7%	2.5%	5.7%	11.4%	5.4%
Satisfied	18.5%	23.6%	25.0%	40.8%	40.4%	31.4%	27.0%
Neutral	43.1%	36.1%	36.4%	26.7%	22.7%	31.4%	30.4%
Dissatisfied	29.2%	22.2%	27.3%	23.3%	22.0%	14.3%	27.6%
Very dissatisfied	3.1%	11.1%	5.7%	6.7%	9.2%	11.4%	9.5%

Q20-2. How well Wyandotte County is planning for and managing growth & development

	1	2	3	4	5	6	Total
Very satisfied	9.5%	9.4%	6.7%	4.5%	7.7%	15.2%	7.3%
Satisfied	25.4%	29.7%	34.7%	39.6%	39.2%	33.3%	28.3%
Neutral	39.7%	32.8%	37.3%	27.9%	32.3%	33.3%	34.4%
Dissatisfied	22.2%	18.8%	14.7%	19.8%	11.5%	9.1%	20.6%
Very dissatisfied	3.2%	9.4%	6.7%	8.1%	9.2%	9.1%	9.3%

Q20-3. Overall quality of life in Wyandotte County

	1	2	3	4	5	6	Total
Very satisfied	6.0%	6.8%	4.7%	4.3%	7.9%	11.8%	6.6%
Satisfied	26.9%	35.6%	38.4%	38.5%	41.4%	35.3%	32.6%
Neutral	46.3%	32.9%	34.9%	33.3%	30.0%	38.2%	34.5%
Dissatisfied	19.4%	21.9%	18.6%	18.8%	12.1%	5.9%	19.3%
Very dissatisfied	1.5%	2.7%	3.5%	5.1%	8.6%	8.8%	7.0%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q20-4. Overall appearance of Wyandotte County							
Very satisfied	7.5%	6.8%	2.3%	1.7%	6.4%	11.8%	4.6%
Satisfied	22.4%	24.3%	20.7%	35.0%	24.3%	29.4%	23.6%
Neutral	47.8%	31.1%	47.1%	35.8%	30.7%	35.3%	35.1%
Dissatisfied	20.9%	28.4%	26.4%	19.2%	28.6%	17.6%	27.0%
Very dissatisfied	1.5%	9.5%	3.4%	8.3%	10.0%	5.9%	9.7%
Q20-5. Overall feeling of safety in Wyandotte County							
Very satisfied	5.9%	6.9%	4.6%	1.7%	5.7%	11.8%	4.6%
Satisfied	25.0%	25.0%	19.5%	29.2%	23.4%	23.5%	24.3%
Neutral	36.8%	40.3%	41.4%	31.7%	30.5%	35.3%	31.7%
Dissatisfied	29.4%	22.2%	25.3%	25.8%	27.0%	20.6%	27.7%
Very dissatisfied	2.9%	5.6%	9.2%	11.7%	13.5%	8.8%	11.7%
Q20-6. Overall quality of City & County services							
Very satisfied	6.0%	5.9%	4.6%	3.5%	6.0%	8.6%	5.6%
Satisfied	25.4%	30.9%	33.3%	31.6%	33.1%	31.4%	29.9%
Neutral	49.3%	41.2%	41.4%	41.2%	35.3%	37.1%	39.5%
Dissatisfied	16.4%	19.1%	14.9%	16.7%	18.0%	14.3%	17.2%
Very dissatisfied	3.0%	2.9%	5.7%	7.0%	7.5%	8.6%	7.7%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=4313	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q20-7. Appearance of commercial areas where you shop/do business within Wyandotte County

	1	2	3	4	5	6	Total
Very satisfied	7.2%	2.7%	6.9%	5.8%	6.5%	14.7%	8.3%
Satisfied	49.3%	46.6%	41.4%	45.8%	46.8%	38.2%	38.9%
Neutral	29.0%	35.6%	37.9%	30.0%	25.2%	32.4%	32.7%
Dissatisfied	10.1%	12.3%	11.5%	11.7%	14.4%	11.8%	14.4%
Very dissatisfied	4.3%	2.7%	2.3%	6.7%	7.2%	2.9%	5.7%

Q20-8. Overall value you receive for CityCcounty taxes & fees that you pay

	1	2	3	4	5	6	Total
Very satisfied	5.8%	7.2%	3.6%	1.7%	3.6%	3.1%	3.6%
Satisfied	8.7%	10.1%	16.7%	13.3%	15.9%	18.8%	14.6%
Neutral	31.9%	30.4%	29.8%	32.5%	26.8%	31.3%	26.9%
Dissatisfied	29.0%	27.5%	29.8%	28.3%	28.3%	28.1%	29.9%
Very dissatisfied	24.6%	24.6%	20.2%	24.2%	25.4%	18.8%	24.9%

Q21. How important do you think it is for the Unified Government to manage stormwater runoff to help protect the quality of water in lakes and streams? (without "not provided")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q21. How important is it for Unified Government to manage stormwater runoff to help protect quality of water in lakes & streams

	1	2	3	4	5	6	Total
Very important	38.2%	52.1%	57.3%	45.4%	47.8%	51.4%	49.5%
Important	41.2%	21.9%	29.2%	37.0%	35.3%	29.7%	33.2%
Not sure	11.8%	19.2%	12.4%	14.3%	14.0%	13.5%	12.3%
Not important	8.8%	6.8%	1.1%	3.4%	2.9%	5.4%	5.0%

Q22. Which of the following BEST reflects the way you think stormwater fees should be paid? (without "don't know")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q22. What best reflects the way you think stormwater fees should be paid

	1	2	3	4	5	6	Total
All property owners should pay the same rate	19.6%	18.0%	24.1%	13.8%	12.4%	48.1%	19.1%
Property owners who generate more runoff (e.g. those with large paved parking areas) should pay more per square foot owned than those who generate less runoff (e.g. a single family home)	80.4%	82.0%	75.9%	86.3%	87.6%	51.9%	80.9%

Q23. How supportive would you be to have an additional sales tax for parks and recreation programs and projects? (without "not provided")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q23. How supportive would you be to have an additional sales tax for parks & recreation programs & projects

	1	2	3	4	5	6	Total
Very supportive	10.4%	12.5%	13.6%	11.8%	6.5%	16.2%	12.5%
Somewhat supportive	32.8%	19.4%	21.6%	21.0%	34.5%	18.9%	27.6%
Not sure	17.9%	33.3%	28.4%	26.1%	19.4%	35.1%	22.9%
Not supportive	38.8%	34.7%	36.4%	41.2%	39.6%	29.7%	37.0%

Q24. Do you live in Edwardsville?

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q24. Do you live in Edwardsville

	1	2	3	4	5	6	Total
Yes	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.8%
No	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	97.2%

Q24a. How supportive would you be of having the Unified Government begin using a "cart-based" system for trash pick-up? (without "not provided")

N=4192

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q24a. How supportive would you be of having Unified Government begin using a "cart-based" system for trash pick-up

	1	2	3	4	5	6	Total
Very supportive	27.9%	19.7%	32.5%	17.4%	26.4%	24.2%	27.4%
Somewhat supportive	23.0%	21.2%	18.2%	19.3%	23.2%	24.2%	19.8%
Not sure	27.9%	42.4%	28.6%	30.3%	24.0%	30.3%	29.3%
Not supportive	21.3%	16.7%	20.8%	33.0%	26.4%	21.2%	23.5%

Q25. The Unified Government has a residency policy which states that employees of the Unified Government must have their permanent residence within Wyandotte County.   This policy has been in place for over three decades.   How supportive are you of this residency policy for all Unified Government employees? (without "not provided")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q25. How supportive are you of this residency policy for all Unified Government employees

	1	2	3	4	5	6	Total
Very supportive	51.4%	62.7%	60.0%	49.6%	58.3%	41.7%	50.6%
Somewhat supportive	18.6%	10.7%	17.8%	16.8%	12.2%	11.1%	15.2%
Not sure	11.4%	13.3%	14.4%	8.4%	7.9%	19.4%	9.5%
Not supportive	18.6%	13.3%	7.8%	25.2%	21.6%	27.8%	24.6%

Q26. Rating of Unified Government Employees. Using a scale of 5 to 1, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about the Unified Government employees. (without "N/A")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q26-1. I get answers I need when I visit/call Unified Government

	1	2	3	4	5	6	Total
Strongly agree	18.8%	17.7%	11.5%	14.4%	12.0%	21.9%	14.2%
Agree	25.0%	35.5%	48.7%	43.3%	43.6%	28.1%	38.9%
Neutral	28.1%	27.4%	24.4%	27.9%	26.5%	31.3%	30.2%
Disagree	23.4%	16.1%	10.3%	7.7%	13.7%	12.5%	11.6%
Strongly disagree	4.7%	3.2%	5.1%	6.7%	4.3%	6.3%	5.1%

Q26-2. When I ask a Unified Government employee for something, they either provide the answer I need or find someone who can

	1	2	3	4	5	6	Total
Strongly agree	14.1%	13.1%	15.4%	17.1%	11.0%	19.4%	14.6%
Agree	32.8%	37.7%	43.6%	40.0%	41.5%	35.5%	40.4%
Neutral	28.1%	31.1%	24.4%	30.5%	31.4%	25.8%	29.2%
Disagree	14.1%	14.8%	12.8%	8.6%	10.2%	9.7%	10.8%
Strongly disagree	10.9%	3.3%	3.8%	3.8%	5.9%	9.7%	5.1%

Q26-3. When I ask different Unified Government employees the same question, I get the same answer

	1	2	3	4	5	6	Total
Strongly agree	12.3%	9.6%	10.8%	8.9%	7.6%	13.3%	9.8%
Agree	17.5%	25.0%	29.2%	32.2%	32.4%	23.3%	26.2%
Neutral	45.6%	44.2%	33.8%	38.9%	37.1%	43.3%	41.2%
Disagree	15.8%	17.3%	21.5%	11.1%	14.3%	10.0%	16.7%
Strongly disagree	8.8%	3.8%	4.6%	8.9%	8.6%	10.0%	6.1%

Q27. The Kansas City Kansas Community College (KCKCC) is funded with a portion of Wyandotte County taxpayer real property tax payments. On average, 16% of your real property tax payment funds KCKCC operations.   Please indicate your level of satisfaction with an average of 16% of your property tax payment funding KCKCC. (without "not provided")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q27. Your level of satisfaction with an average 16% of your property tax payment funding KCKCC

	1	2	3	4	5	6	Total
Paying too much	50.0%	36.1%	40.7%	46.6%	46.0%	47.1%	44.3%
Neutral, paying the right amount	50.0%	63.9%	57.0%	50.9%	51.8%	52.9%	53.3%
Paying too little	0.0%	0.0%	2.3%	2.6%	2.2%	0.0%	2.4%

Q28a. How supportive are you of the Unified Government policy of property owners maintaining their right-of-way? (without "not provided")

N=4313

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q28a. How supportive are you of Unified Government policy of property owners maintaining their right-of-way

	1	2	3	4	5	6	Total
Very supportive	53.6%	50.7%	56.2%	56.0%	53.6%	36.1%	55.1%
Somewhat supportive	26.1%	27.4%	24.7%	19.8%	20.7%	30.6%	24.3%
Not sure	11.6%	8.2%	13.5%	13.8%	12.1%	22.2%	11.7%
Not supportive	8.7%	13.7%	5.6%	10.3%	13.6%	11.1%	8.9%

Q29. Leavenworth Road Improvements. Using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with infrastructure improvements along Leavenworth Rd. between N. 38th and N. 63rd streets which were recently completed. These changes were made to improve safety and modernize the road. (without "don't know")

N=792

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q29-1. Sidewalks on both sides of the road							
Very satisfied	33.3%	42.9%	62.9%	51.7%	43.7%	22.7%	50.1%
Satisfied	26.7%	42.9%	27.1%	23.6%	36.9%	22.7%	30.2%
Neutral	31.1%	6.1%	4.3%	19.1%	9.7%	54.5%	13.5%
Dissatisfied	8.9%	6.1%	4.3%	3.4%	5.8%	0.0%	3.9%
Very dissatisfied	0.0%	2.0%	1.4%	2.2%	3.9%	0.0%	2.3%
Q29-2. Pedestrian crossings							
Very satisfied	26.7%	40.4%	50.7%	42.7%	44.6%	27.3%	44.2%
Satisfied	42.2%	44.7%	35.2%	32.6%	38.6%	22.7%	36.3%
Neutral	28.9%	8.5%	8.5%	20.2%	12.9%	45.5%	15.1%
Dissatisfied	2.2%	4.3%	4.2%	2.2%	1.0%	0.0%	2.2%
Very dissatisfied	0.0%	2.1%	1.4%	2.2%	3.0%	4.5%	2.1%
Q29-3. Street lighting							
Very satisfied	31.1%	39.6%	46.5%	41.6%	41.6%	22.7%	44.0%
Satisfied	40.0%	45.8%	39.4%	39.3%	36.6%	22.7%	36.8%
Neutral	24.4%	10.4%	9.9%	13.5%	16.8%	50.0%	14.3%
Dissatisfied	4.4%	4.2%	4.2%	4.5%	3.0%	0.0%	3.5%
Very dissatisfied	0.0%	0.0%	0.0%	1.1%	2.0%	4.5%	1.4%

Q29. Leavenworth Road Improvements. Using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with infrastructure improvements along Leavenworth Rd. between N. 38th and N. 63rd streets which were recently completed. These changes were made to improve safety and modernize the road. (without "don't know")

N=792

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q29-4. Curbs & gutters							
Very satisfied	27.3%	42.6%	47.9%	44.9%	40.2%	19.0%	44.8%
Satisfied	38.6%	38.3%	38.0%	30.3%	38.2%	19.0%	34.6%
Neutral	31.8%	14.9%	12.7%	19.1%	14.7%	52.4%	15.5%
Dissatisfied	2.3%	2.1%	0.0%	4.5%	2.9%	9.5%	3.2%
Very dissatisfied	0.0%	2.1%	1.4%	1.1%	3.9%	0.0%	2.0%
Q29-5. Upgrading driveway entrances							
Very satisfied	27.3%	38.3%	47.9%	42.5%	43.0%	19.0%	43.6%
Satisfied	34.1%	34.0%	35.2%	21.8%	35.0%	19.0%	32.5%
Neutral	31.8%	21.3%	14.1%	29.9%	15.0%	57.1%	19.0%
Dissatisfied	6.8%	6.4%	2.8%	4.6%	6.0%	4.8%	3.8%
Very dissatisfied	0.0%	0.0%	0.0%	1.1%	1.0%	0.0%	1.1%
Q29-6. Retaining walls							
Very satisfied	28.6%	48.9%	58.6%	44.8%	42.6%	20.0%	48.4%
Satisfied	38.1%	31.9%	32.9%	28.7%	35.6%	20.0%	32.5%
Neutral	28.6%	17.0%	7.1%	20.7%	15.8%	60.0%	15.1%
Dissatisfied	4.8%	2.1%	1.4%	4.6%	5.0%	0.0%	3.1%
Very dissatisfied	0.0%	0.0%	0.0%	1.1%	1.0%	0.0%	0.8%

Q29. Leavenworth Road Improvements. Using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with infrastructure improvements along Leavenworth Rd. between N. 38th and N. 63rd streets which were recently completed. These changes were made to improve safety and modernize the road. (without "don't know")

N=792

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q29-7. Removing guard rails							
Very satisfied	26.2%	43.2%	37.7%	37.8%	34.7%	19.0%	38.5%
Satisfied	35.7%	27.3%	34.4%	30.5%	34.7%	14.3%	30.4%
Neutral	31.0%	22.7%	24.6%	29.3%	23.5%	61.9%	26.2%
Dissatisfied	7.1%	6.8%	3.3%	2.4%	4.1%	0.0%	3.4%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	3.1%	4.8%	1.3%
Q29-8. Stormwater drainage							
Very satisfied	26.8%	35.0%	35.8%	38.6%	34.4%	19.0%	38.9%
Satisfied	39.0%	37.5%	32.8%	31.3%	35.5%	19.0%	32.4%
Neutral	19.5%	25.0%	26.9%	25.3%	20.4%	57.1%	23.2%
Dissatisfied	12.2%	2.5%	3.0%	3.6%	3.2%	0.0%	3.1%
Very dissatisfied	2.4%	0.0%	1.5%	1.2%	6.5%	4.8%	2.5%

Q30. How important do you feel similar improvements along Leavenworth Rd. between 77th and 91st streets would be? (without "not provided")

N=792

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	

Q30. How important would similar improvements along Leavenworth Rd. between 77th & 91st streets be

Very important	26.0%	30.4%	45.2%	53.2%	52.9%	26.9%	38.8%
Important	44.0%	35.7%	32.9%	26.6%	31.4%	23.1%	33.9%
Not sure	24.0%	25.0%	13.7%	13.8%	9.8%	46.2%	19.9%
Not important	6.0%	8.9%	8.2%	6.4%	5.9%	3.8%	7.3%

Section 4
Survey Instrument

November, 2019

Dear Wyandotte County Resident:

You have been randomly selected to help the Unified Government of Wyandotte County/Kansas City, Kansas plan for the future by completing the enclosed survey about your perception of city and county government services and quality of life. The Citizen Survey will be an important tool for the Unified Government Board of Commissioners who will use the results as input for funding priorities.

The survey will take approximately 15 minutes to complete. The time you invest in completing this survey will influence decisions made about the city's and county's future. ***Individual responses will remain completely confidential.*** The results are tabulated and viewed only as a whole.

The Unified Government is partnering with ETC Institute which is one of the nation's leading firms in the field of local government research. Please return your survey to ETC Institute in the enclosed postage-paid envelope in the next two weeks. Alternatively, you can complete the survey online at *www.UGsurvey.org.* The survey data will be compiled by ETC and they will present the data to Unified Government officials when the results are in. Again, the results will help develop government funding priorities and will also assist efforts to deliver government services in the most cost effective and efficient manner possible.

Should you have additional questions, please feel free to contact Mike Grimm with the Unified Government Research Division at 913-573-5157 or *mgrimm@wycokck.org.*

We value your opinion and hope you will take this survey as seriously as the Unified Government will take your responses.

Thank you again for your participation in helping shape Wyandotte County's future.

Sincerely,

David Alvey
Mayor/CEO

**Si usted tiene preguntas o no habla ingles, por favor
llame al 1-800-801-5368 y pregunte por Terry.**

2019 Unified Government Community Survey

Thank you for taking the time to complete this important survey. City and County leaders will use your input to help set community priorities so that the tax dollars are spent wisely. When you are finished, please return your completed survey in the postage-paid envelope provided. You may also complete the survey on-line by going to *www.UGsurvey2.org*. If you have questions, please call (913) 573-5157 and ask for Mike Grimm.

1. **Neighborhood/Community Services. Using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live.**

	Neighborhood/Community Services	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Police services	5	4	3	2	1	9
02.	Fire services	5	4	3	2	1	9
03.	Ambulance services	5	4	3	2	1	9
04.	Maintenance of city streets	5	4	3	2	1	9
05.	Storm water runoff/management system	5	4	3	2	1	9
06.	Sewer utility system	5	4	3	2	1	9
07.	Trash collection and recycling	5	4	3	2	1	9
08.	Parks and recreation facilities	5	4	3	2	1	9
09.	Parks and recreation programs	5	4	3	2	1	9
10.	Code enforcement	5	4	3	2	1	9
11.	Planning and zoning	5	4	3	2	1	9
12.	Communication with the public	5	4	3	2	1	9
13.	Municipal court	5	4	3	2	1	9
14.	Public transportation	5	4	3	2	1	9

2. **Neighborhood/Community Priorities. Which FOUR of the services listed in Question 1 should receive the MOST EMPHASIS for improvement in the neighborhood/community where you live over the next TWO years?** *[Write in your answers below using the numbers from the list in Question 1.]*

1st: ____   2nd: ____   3rd: ____   4th: ____

3. **County Level Services. Using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", please rate your satisfaction with the quality of each of the following county level services.**

	County Level Services	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
15.	Services for developmental disabilities	5	4	3	2	1	9
16.	Area Agency on Aging services	5	4	3	2	1	9
17.	Senior transportation	5	4	3	2	1	9
18.	3-1-1 Call Center	5	4	3	2	1	9
19.	Treasurer's Office	5	4	3	2	1	9
20.	Motor Vehicle Registration	5	4	3	2	1	9
21.	County Appraiser's Office services	5	4	3	2	1	9
22.	County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	5	4	3	2	1	9
23.	The District Attorneys' Office	5	4	3	2	1	9
24.	Local Election Process	5	4	3	2	1	9
25.	Customer service provided by Unified Government employees	5	4	3	2	1	9
26.	Public Health Department services	5	4	3	2	1	9

4. **County Level Priorities. Which FOUR of the county-level services listed in Question 3 should receive the MOST EMPHASIS for improvement over the next TWO years?** *[Write in your answers below using the numbers from the list in Question 3.]*

1st: ____   2nd: ____   3rd: ____   4th: ____

5. **Overall Priorities. Using the lists in Questions 1 and 3 on the previous page, which FOUR items do you think should be the TOP OVERALL PRIORITIES for the Unified Government over the next TWO years?** *[Write in your answers below using the numbers from the lists in Questions 1 and 3.].*

1st: ____   2nd: ____   3rd: ____   4th: ____

6. **Public Safety. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the following public safety services provided by your government.**

	Public Safety	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	The visibility of police in neighborhoods	5	4	3	2	1	9
2.	The visibility of police in neighborhood retail areas	5	4	3	2	1	9
3.	The visibility of Code Enforcement in your neighborhood	5	4	3	2	1	9
4.	The city's overall efforts to prevent crime	5	4	3	2	1	9
5.	Enforcement of traffic laws	5	4	3	2	1	9
6.	How quickly police department personnel respond to emergencies	5	4	3	2	1	9
7.	How quickly fire department responds to fires	5	4	3	2	1	9
8.	How quickly fire department responds to medical emergency calls	5	4	3	2	1	9
9.	Quality of animal control in your neighborhood	5	4	3	2	1	9

7. **Which THREE of the public safety services listed in Question 6 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years?** *[Write in your answers below using the numbers from the list in Question 6.]*

1st: ____   2nd: ____   3rd: ____

8. **City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 5 to 1, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied".**

	City Maintenance	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Maintenance of major city streets	5	4	3	2	1	9
02.	Maintenance of streets in your neighborhood	5	4	3	2	1	9
03.	Maintenance of alleys in your neighborhood	5	4	3	2	1	9
04.	Maintenance of sidewalks in your neighborhood	5	4	3	2	1	9
05.	Maintenance of curbs in your neighborhood	5	4	3	2	1	9
06.	Maintenance of street signs/traffic signals	5	4	3	2	1	9
07.	Maintenance of downtown parking lots	5	4	3	2	1	9
08.	Overall appearance of downtown including lighting, landscaping and planter boxes	5	4	3	2	1	9
09.	Maintenance of city buildings	5	4	3	2	1	9
10.	Snow removal on major city streets	5	4	3	2	1	9
11.	Snow removal on neighborhood streets	5	4	3	2	1	9
12.	Overall cleanliness of streets and other public areas	5	4	3	2	1	9
13.	Maintenance of stormwater drainage system in your neighborhood	5	4	3	2	1	9

9. **Which THREE of the maintenance services listed in Question 8 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years?** *[Write in your answers below using the numbers from the list in Question 8.]*

1st: ____   2nd: ____   3rd: ____

10. **Please rate your satisfaction using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the following Parks and Recreation facilities and services.**

	Parks and Recreation	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Maintenance of parks and equipment	5	4	3	2	1	9
02.	Number of walking and biking trails	5	4	3	2	1	9
03.	Number of parks	5	4	3	2	1	9
04.	Community centers	5	4	3	2	1	9
05.	Number of outdoor athletic fields	5	4	3	2	1	9
06.	Sunflower Hills Golf Course	5	4	3	2	1	9
07.	Swimming pool and spray parks	5	4	3	2	1	9
08.	Youth recreation programs	5	4	3	2	1	9
09.	Adult recreation programs	5	4	3	2	1	9
10.	Programs for seniors	5	4	3	2	1	9
11.	Skateboard parks	5	4	3	2	1	9
12.	Tennis courts	5	4	3	2	1	9
13.	Futsal courts	5	4	3	2	1	9
14.	Ease of registering for recreation programs	5	4	3	2	1	9
15.	Fees charged for recreation programs	5	4	3	2	1	9

11. **Which THREE of the Parks and Recreation items listed in Question 10 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years?** *[Write in your answers below using the numbers from the list in Question 10.]*

1st: ____   2nd: ____   3rd: ____

12. **Which of the following do you use to get information about the Unified Government?** *[Check all that apply.]*

____(01) UGTV (Google Ch 41, Spectrum Ch 2)   ____(07) UG Public meetings
____(02) The Citizen newsletter   ____(08) Local television
____(03) ENews Source   ____(09) Local newspapers
____(04) UG Website   ____(10) Neighborhood meetings
____(05) Social media – Facebook, Twitter, YouTube   ____(11) Other: _____
____(06) Nextdoor

13. **Which TWO of the methods listed in Question 12 are your PREFERRED ways of getting information about the Unified Government?** *[Write in your answers below using the numbers from the list in Question 12.]*

1st: ____   2nd: ____

14. **The Unified Government uses social media to communicate information to the public. Please indicate whether you have used each of the following Unified Government social media resources.** *(Circle one answer per row)*

	Social Media Resource	Yes	No	Don't Know
1.	Facebook	1	2	9
2.	Twitter	1	2	9
3.	Instagram	1	2	9
4.	Nextdoor	1	2	9
5.	YouTube	1	2	9

14a. *If you have used ANY of the Unified Governments social media services listed in Q14, please indicate whether you agree with the following statement: "The information I receive from the Unified Government social media keeps me informed about what is happening in Wyandotte County."*

____(1) Agree   ____(2) Disagree   ____(9) Don't know

15. **Unified Government Communication & Digital Services. Please rate your satisfaction with the following aspects of communication and digital services provided by the Unified Government using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	The availability of information about Unified Govt. programs and services	5	4	3	2	1	9
02.	Efforts to keep you informed about local issues	5	4	3	2	1	9
03.	The level of public involvement in local decision making	5	4	3	2	1	9
04.	Unified Government's website	5	4	3	2	1	9
05.	Unified Government's newsletter	5	4	3	2	1	9
06.	Unified Government's social media	5	4	3	2	1	9
07.	myWyco app – property taxes	5	4	3	2	1	9
08.	myWyco app – 3-1-1 service requests	5	4	3	2	1	9
09.	myWyco app – Municipal Court payments	5	4	3	2	1	9
10.	Online maps/DOT Maps	5	4	3	2	1	9

16. **Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live.**

	Issue	Major Problem	Minor Problem	Not a Problem	Don't Know
01.	Crime	3	2	1	9
02.	Drugs	3	2	1	9
03.	Graffiti	3	2	1	9
04.	Noise	3	2	1	9
05.	Rundown buildings	3	2	1	9
06.	Abandoned/junk vehicles	3	2	1	9
07.	Vehicles parked on streets	3	2	1	9
08.	Homelessness	3	2	1	9
09.	Un-mowed lots	3	2	1	9
10.	Illegal dumping	3	2	1	9
11.	Roaming/loose animals	3	2	1	9

17. **Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the following.**

	Codes and Ordinances	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	Enforcing the clean-up of junk, trash, and debris (blight) city-wide	5	4	3	2	1	9
2.	Enforcing the clean-up of junk, trash, and debris (blight), in your neighborhood	5	4	3	2	1	9
3.	Enforcing the mowing and trimming of weeds on private and/or vacant property city-wide	5	4	3	2	1	9
4.	Enforcing the mowing and trimming of weeds on private and/or vacant property in your neighborhood	5	4	3	2	1	9
5.	Enforcing the maintenance of residential property (houses) in your neighborhood	5	4	3	2	1	9
6.	Enforcing the maintenance of commercial/business property	5	4	3	2	1	9
7.	Enforcing the removal of inoperable or junk cars in your neighborhood	5	4	3	2	1	9

18. **Which THREE of the items listed in Question 17 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years?** *[Write in your answers below using the numbers from the list in Question 17.]*

1st: _____   2nd: _____   3rd: _____

19.   Please indicate how you feel about the current quality of life in your neighborhood.

____(1) Never been better   ____(3) About the same as it has always been   ____(5) Never been worse

____(2) Getting better   ____(4) Getting worse   ____(9) Don't know

20.   Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Overall image of Wyandotte County	5	4	3	2	1	9
2. How well Wyandotte County is planning for and managing growth and development	5	4	3	2	1	9
3. Overall quality of life in Wyandotte County	5	4	3	2	1	9
4. Overall appearance of Wyandotte County	5	4	3	2	1	9
5. Overall feeling of safety in Wyandotte County	5	4	3	2	1	9
6. Overall quality of City and County services	5	4	3	2	1	9
7. Appearance of commercial areas where you shop/do business within Wyandotte County	5	4	3	2	1	9
8. The overall value you receive for the city/county taxes and fees that you pay	5	4	3	2	1	9

Stormwater Issues. *The U.S. Environmental Protection Agency (EPA) has mandated that local governments pay for the cost of separating stormwater runoff and the water we use in our homes. This will require the Unified Government to financially plan for this additional expense. Knowing this, please answer Questions 21-22.*

21.   How important do you think it is for the Unified Government to manage stormwater runoff to help protect the quality of water in lakes and streams?

____(1) Very important   ____(2) Important   ____(3) Not sure   ____(4) Not important

22.   Which of the following BEST reflects the way you think stormwater fees should be paid?

____(1) All property owners should pay the same rate

____(2) Property owners who generate more runoff (e.g. those with large paved parking areas) should pay more per square foot owned than those who generate less runoff (e.g. a single family home)

____(9) Don't know

23.   Previous surveys have identified increased dissatisfaction with parks and recreation.

One option to pay for parks and recreation programs and projects is with sales taxes. Sales taxes are paid by all outside visitors who shop in Wyandotte County as well as residents of the County. Parks and recreation projects to be funded are those identified in the Parks and Recreation Master Plan.

How supportive would you be to have an additional sales tax for parks and recreation programs and projects?

____(1) Very supportive   ____(2) Somewhat supportive   ____(3) Not sure   ____(4) Not supportive

23a.   If you are NOT SUPPORTIVE, why not?

_____

24.   Do you live in Edwardsville?   ____(1) Yes *[Skip to Q25.]*   ____(2) No *[Answer Q24a.]*

The Unified Government currently allows residents to place their trash at the curb in bags, bundles, and recycling bins. To provide better service, encourage more consistent collection, and improve the cleanliness of the community, the Unified Government could switch to a cart-based system where roller carts are provided for trash and for recycling.

24a.   How supportive would you be of having the Unified Government begin using a "cart-based" system for trash pick-up?

____(1) Very supportive   ____(2) Somewhat supportive   ____(3) Not sure   ____(4) Not supportive

25. The Unified Government has a residency policy which states that employees of the Unified Government must have their permanent residence within Wyandotte County. This policy has been in place for over three decades.

How supportive are you of this residency policy for all Unified Government employees?
____(1) Very supportive   ____(2) Somewhat supportive   ____(3) Not sure   ____(4) Not supportive

25a.   If you are NOT SUPPORTIVE, why not?

_____

26.   Rating of Unified Government Employees. Using a scale of 5 to 1, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about the Unified Government employees.

		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A
1.	I get the answers I need when I visit/call the Unified Government	5	4	3	2	1	9
2.	When I ask a Unified Government employee for something, they either provide the answer I need or find someone who can	5	4	3	2	1	9
3.	When I ask different Unified Government employees the same question, I get the same answer	5	4	3	2	1	9

27. The Kansas City Kansas Community College (KCKCC) is funded with a portion of Wyandotte County taxpayer real property tax payments. On average, 16% of your real property tax payment funds KCKCC operations.

Indicate your level of satisfaction with an average of 16% of your property tax payment funding KCKCC.
____(1) Paying Too Much   ____(2) Neutral, paying the right amount   ____(3) Paying Too Little

28. In 2019 the Unified Government began requiring all property owners to mow or trim the right-of-way on their property up to any publicly-owned property (e.g. streets) in all areas of the city. The goal of this change is to improve the appearance along streets and roads in our community but also to allow the Unified Government to focus resources on other public work duties (e.g. curb replacement, street improvements, and increased pothole patching).

28a.   How supportive are you of the Unified Government policy of property owners maintaining their right-of-way?
____(1) Very Supportive   ____(2) Somewhat Supportive   ____(3) Not Sure   ____(4) Not Supportive

28b.   If you are not supportive of this policy what is the main reason you think the Unified Govt. should maintain right-of-ways?

_____

29. **Leavenworth Road Improvements. Using a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with infrastructure improvements along Leavenworth Rd. between N. 38th and N. 63rd streets which were recently completed. These changes were made to improve safety and modernize the road.**

How satisfied are you with Leavenworth Road improvements...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Sidewalks on both sides of the road	5	4	3	2	1	9
2. Pedestrian crossings	5	4	3	2	1	9
3. Street lighting	5	4	3	2	1	9
4. Curbs and gutters	5	4	3	2	1	9
5. Upgrading driveway entrances	5	4	3	2	1	9
6. Retaining walls	5	4	3	2	1	9
7. Removing guard rails	5	4	3	2	1	9
8. Stormwater drainage	5	4	3	2	1	9

30. **How important do you feel similar improvements along Leavenworth Rd. between 77th and 91st streets would be?**

____(1) Very important   ____(2) Important   ____(3) Not sure   ____(4) Not important

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DEMOGRAPHICS

31. **Approximately how many years have you lived in Kansas City, KS or Wyandotte County?**
_____ years

32. **What is your age?** _____ years

33. **Including yourself, how many persons in your household are...**

Under age 5: ____	Ages 15-19: ____	Ages 35-44: ____	Ages 65-74: ____
Ages 5-9: ____	Ages 20-24: ____	Ages 45-54: ____	Ages 75+: ____
Ages 10-14: ____	Ages 25-34: ____	Ages 55-64: ____	

34. **Do you own or rent your current residence?** ____(1) Own   ____(2) Rent

35. **Are you or other members of your household of Hispanic or Latino ancestry?**
____(1) Yes   ____(2) No

36. **Which of the following best describes your race?**

____(1) African American/Black   ____(4) White
____(2) American Indian or Alaska Native   ____(5) Other: _____
____(3) Asian, Hawaiian or other Pacific Islander

37. **Would you say your total household income is...**

____(1) Under $30,000   ____(2) $30,000 to $59,999   ____(3) $60,000 to $99,999   ____(4) $100,000 or more

38. **Your gender:** ____(1) Male   ____(2) Female

This concludes the survey – Thank you for your time!
Please return your survey in the postage-paid envelope addressed to:
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information printed to the right will ONLY be used to help identify which areas of the City are having problems with city services. If your address is not correct, please provide the correct information. Thank you.