



2022 Unified Government Community Survey District 3 Report

Presented to the Unified Government
of Wyandotte County, Kansas

April 2022



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Section 1

Importance-Satisfaction Analysis

IS Importance-Satisfaction Analysis

Unified Government – District 3

Investment Priorities

Recommended Priorities for the Next Two Years. In order to help the Unified Government identify investment priorities for the next two years, ETC Institute conducted an Importance-Satisfaction (I-S) analysis. This analysis examined the importance residents placed on each service and the level of satisfaction with each service. By identifying services of high importance and low satisfaction, the analysis identified which services will have the most impact on overall satisfaction with services over the next two years. If the Unified Government wants to improve its overall satisfaction rating, they should prioritize investments in services with the highest Importance Satisfaction (I-S) ratings.

- **Overall Priorities for the City by Major Category.** This analysis reviewed the importance of and satisfaction with major categories of City services. This analysis was conducted to help set the overall priorities for the City. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the City's overall satisfaction rating are listed below:
 - Maintenance of City streets (IS=0.5280)
 - Code enforcement (IS=0.2345)
- **Overall Priorities for the County by Major Category.** This analysis reviewed the importance of and satisfaction with major categories of County services. This analysis was conducted to help set the overall priorities for the County. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the County's overall satisfaction rating are listed below:
 - Property tax administration (IS=0.3128)
 - Services for seniors (IS=0.3055)
 - Services for developmental disabilities (IS=0.2566)
- **Priorities with Departments.** This analysis reviewed the importance of and satisfaction with services within departments and specific service areas. This analysis was conducted to help set the overall priorities for the Unified Government. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the Unified Government's overall satisfaction rating are listed below:
 - **Public Safety**
 - Community appearance and maintenance (IS=0.4128)
 - Police visibility in residential neighborhoods (IS=0.2530)
 - Community policing (IS=0.2012)
 - **City Maintenance**
 - Maintenance of streets in neighborhoods (IS=0.3191)
 - Maintenance of sidewalks in neighborhoods (IS=0.2914)

- Overall cleanliness of streets/other public areas (IS=0.2396)
- Maintenance of major city streets (IS=0.2238)
- **Parks and Recreation**
 - Access to walking and biking trails (IS=0.2718)
 - Overall park and equipment maintenance (IS=0.2221)
- **Enforcement of Codes and Ordinances**
 - Enforcing clean-up of junk, trash, & debris City-wide (IS=0.4118)
 - Enforcing clean-up of junk, trash, & debris in neighborhoods (IS=0.3248)
 - Enforcing mowing & trimming of weeds on private and/or vacant property City-wide (IS=0.2964)

The full Importance-Satisfaction results for District 3 can be found on the following pages.

2022 Importance-Satisfaction Rating

Kansas City, Kansas & Wyandotte County Community Survey

Neighborhood/Community Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Very High Priority (IS >.20)						
Maintenance of city streets	70%	1	25%	13	0.5280	1
Code enforcement	34%	3	30%	12	0.2345	2
High Priority (IS .10-.20)						
Public transportation	29%	4	32%	10	0.1965	3
Stormwater management system	24%	7	37%	8	0.1519	4
Police services	36%	2	60%	4	0.1460	5
Parks and recreation facilities	25%	6	46%	5	0.1371	6
Parks and recreation programs	21%	9	34%	9	0.1363	7
Planning and zoning	20%	10	31%	11	0.1351	8
Sewer and wastewater system	23%	8	43%	6	0.1331	9
Trash collection and recycling	28%	5	63%	3	0.1049	10
Medium Priority (IS <.10)						
Municipal court	6%	13	39%	7	0.0344	11
Fire services	14%	11	82%	1	0.0252	12
Ambulance services	8%	12	74%	2	0.0215	13

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, third, and fourth most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2022 Importance-Satisfaction Rating

Kansas City, Kansas & Wyandotte County Community Survey

County Level Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS >.20)</u>						
Property tax administration	40%	2	21%	9	0.3128	1
Services for seniors	40%	1	24%	6	0.3055	2
Services for developmental disabilities	32%	6	21%	10	0.2566	3
<u>High Priority (IS .10-.20)</u>						
Senior transportation	25%	7	19%	11	0.1993	4
Motor vehicle registration	35%	4	44%	4	0.1986	5
Public health services	37%	3	49%	2	0.1890	6
Appraiser's Office services	24%	8	23%	7	0.1825	7
County parks	32%	5	48%	3	0.1688	8
Local elections	24%	9	52%	1	0.1130	9
3-1-1 Call Center	18%	10	42%	5	0.1053	10
District Attorneys' Office	13%	11	23%	8	0.1030	11

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, third, and fourth most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2022 Importance-Satisfaction Rating

Kansas City, Kansas & Wyandotte County Community Survey

Public Safety Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS >.20)</u>						
Community appearance and maintenance	53%	1	22%	9	0.4128	1
Police visibility in residential neighborhoods	45%	2	43%	4	0.2530	2
Community policing	31%	3	36%	7	0.2012	3
<u>High Priority (IS .10-.20)</u>						
Animal control in neighborhoods	26%	4	35%	8	0.1724	4
Traffic law enforcement	22%	6	39%	6	0.1328	5
Response time for police emergencies	22%	5	45%	3	0.1195	6
Police visibility in commercial areas	18%	7	42%	5	0.1032	7
<u>Medium Priority (IS <.10)</u>						
Response time for medical emergency calls	13%	8	69%	2	0.0410	8
Response time for fire emergencies	9%	9	71%	1	0.0267	9

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2022 Importance-Satisfaction Rating

Kansas City, Kansas & Wyandotte County Community Survey

Maintenance Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS >.20)</u>						
Maintenance of streets in your neighborhood	43%	1	26%	8	0.3191	1
Maintenance of sidewalks in your neighborhood	35%	2	17%	12	0.2914	2
Overall cleanliness of streets/other public areas	32%	4	26%	9	0.2396	3
Maintenance of major city streets	33%	3	32%	6	0.2238	4
<u>High Priority (IS .10-.20)</u>						
Snow removal on neighborhood streets	27%	5	39%	3	0.1606	5
Maintenance of curbs in your neighborhood	20%	6	21%	11	0.1586	6
Maintenance of stormwater drainage system	16%	7	33%	5	0.1089	7
<u>Medium Priority (IS <.10)</u>						
Maintenance of alleys in your neighborhood	11%	10	13%	13	0.0981	8
Overall appearance of downtown	14%	8	31%	7	0.0940	9
Snow removal on major city streets	12%	9	56%	1	0.0520	10
Maintenance of downtown parking lots	4%	12	24%	10	0.0274	11
Maintenance of street signs/traffic signals	5%	11	49%	2	0.0256	12
Maintenance of city buildings	3%	13	33%	4	0.0173	13

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

2022 Importance-Satisfaction Rating

Kansas City, Kansas & Wyandotte County Community Survey

Parks and Recreation

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS >.20)</u>						
Access to walking and biking trails	40%	1	31%	4	0.2718	1
Overall park and equipment maintenance	35%	2	36%	2	0.2221	2
<u>High Priority (IS .10-.20)</u>						
Youth recreation programs	24%	3	20%	12	0.1939	3
Programs for seniors	19%	5	19%	14	0.1567	4
Access to community centers	23%	4	34%	3	0.1511	5
Adult recreation programs	16%	7	19%	15	0.1270	6
<u>Medium Priority (IS <.10)</u>						
Access to a local park	19%	6	52%	1	0.0922	7
Availability of outdoor athletic fields	9%	8	30%	7	0.0636	8
Cost of recreation programs	8%	9	26%	8	0.0599	9
Parkwood Pool	7%	10	12%	16	0.0578	10
Tennis courts	6%	11	26%	9	0.0432	11
Spray parks	5%	12	19%	13	0.0428	12
Ease of registering for recreation programs	4%	13	24%	10	0.0328	13
Skateboard parks	2%	14	31%	5	0.0144	14
Sunflower Hills Golf Course	2%	15	31%	6	0.0138	15
Futsal courts	1%	16	23%	11	0.0062	16

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2022 Importance-Satisfaction Rating

Kansas City, Kansas & Wyandotte County Community Survey

Codes and Ordinances

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS >.20)</u>						
Clean-up of junk/trash/debris city-wide	53%	1	22%	7	0.4118	1
Clean-up of junk/trash/debris in neighborhoods	46%	2	30%	2	0.3248	2
Mowing/trimming of weeds on private/vacant property city-wide	38%	3	23%	6	0.2964	3
<u>High Priority (IS .10-.20)</u>						
Maintenance of homes in neighborhoods	26%	4	30%	1	0.1822	4
Mowing/trimming of weeds on private/vacant property in neighborhoods	23%	5	27%	4	0.1660	5
Removal of inoperable/junk cars in neighborhoods	22%	6	26%	5	0.1627	6
Maintenance of commercial/business property	19%	7	29%	3	0.1317	7

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:

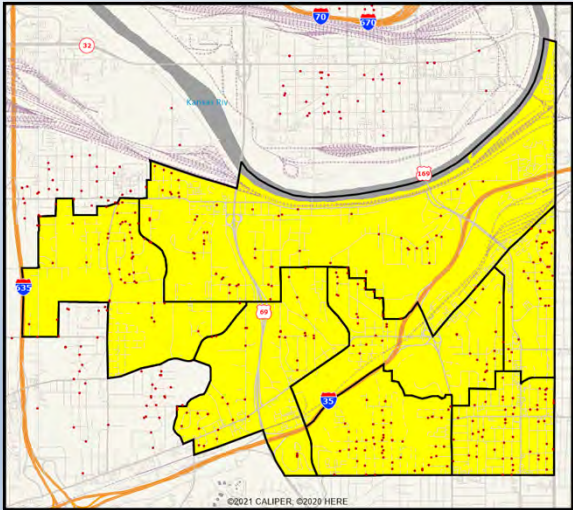
The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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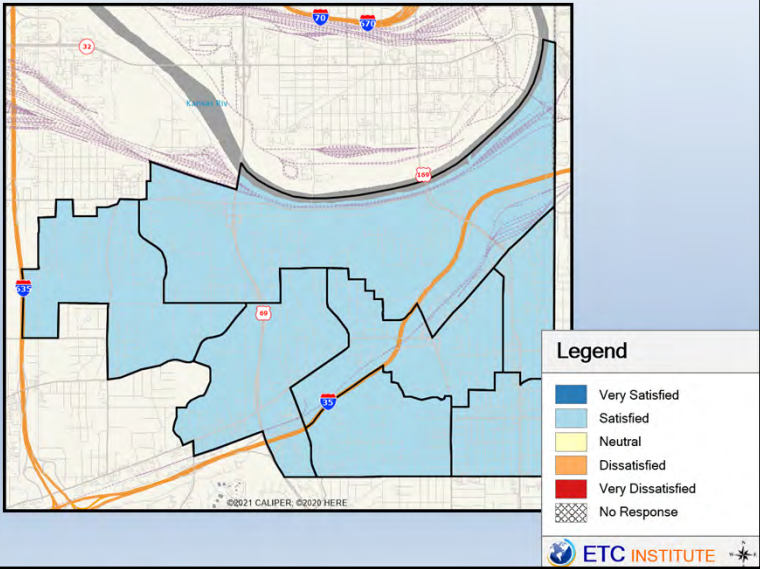
Section 2

GIS Maps

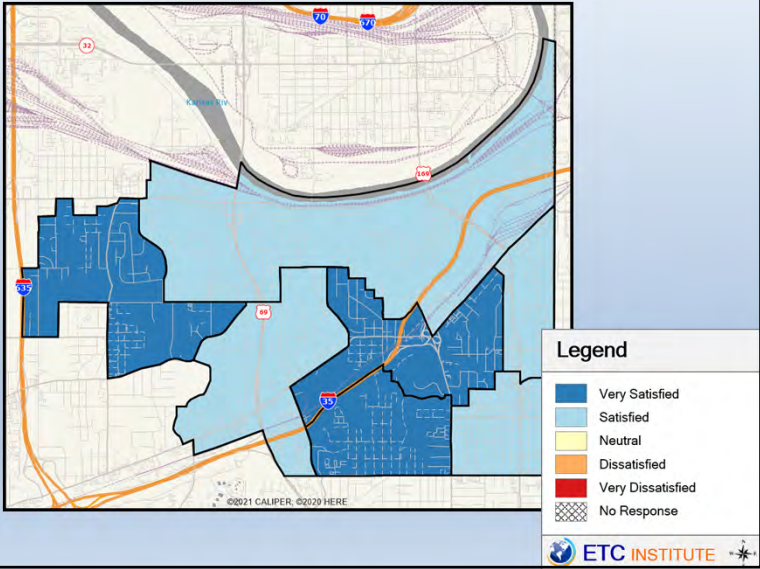
Locations of Respondents (Boundaries by Neighborhood)



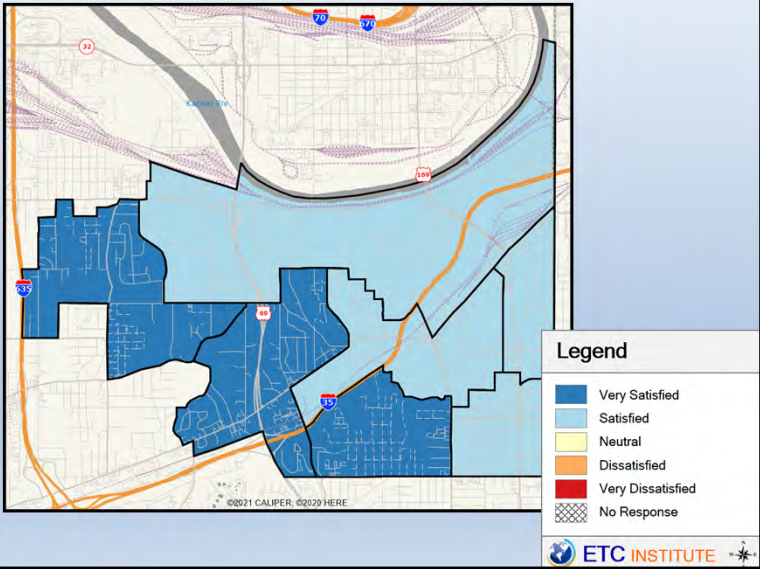
Q1-01. Police services



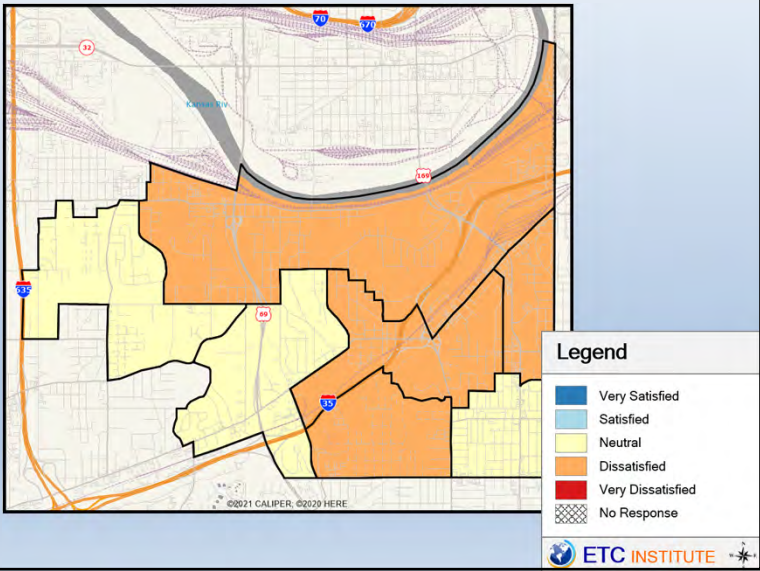
Q1-02. Fire services



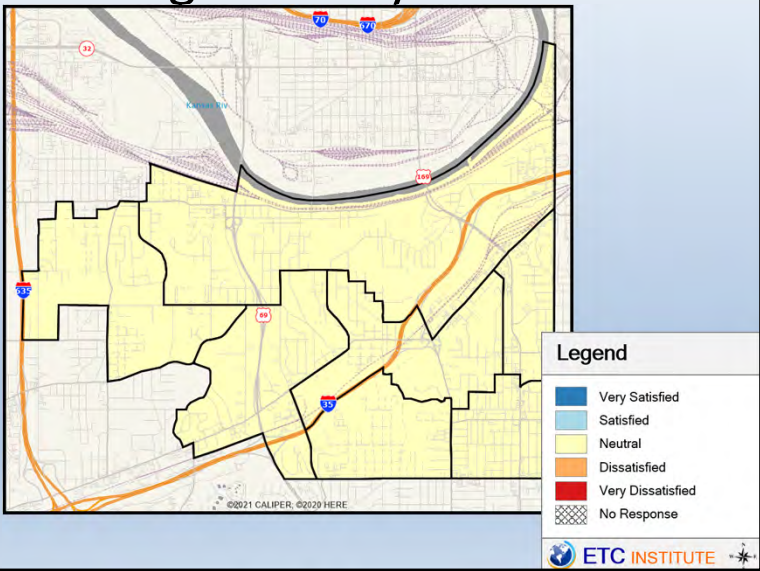
Q1-03. Ambulance services



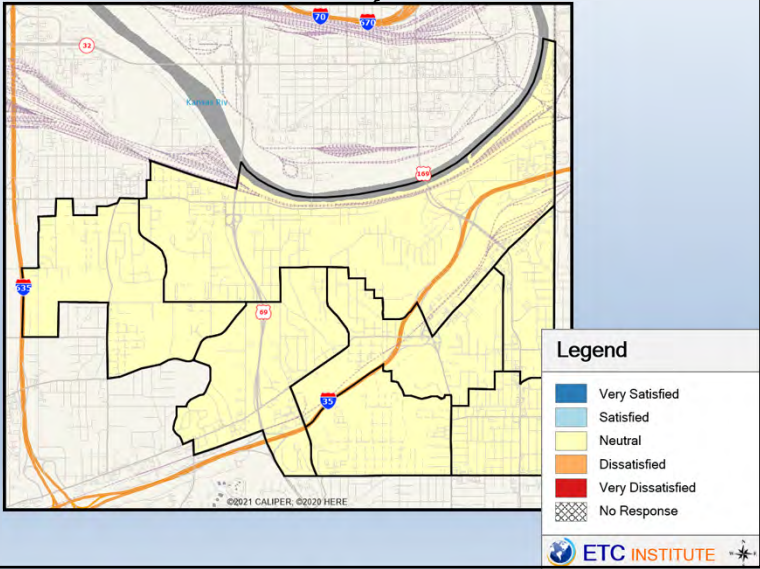
Q1-04. Maintenance of city streets



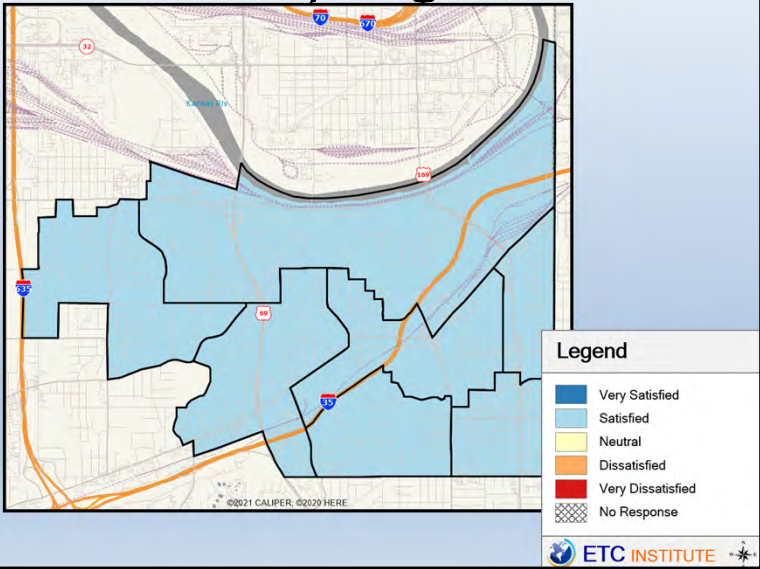
Q1-05. Stormwater management system



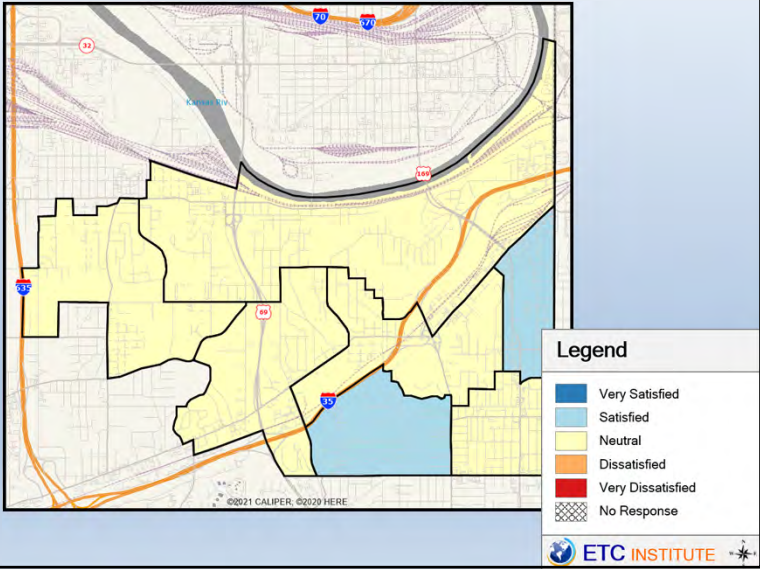
Q1-06. Sewer and wastewater system



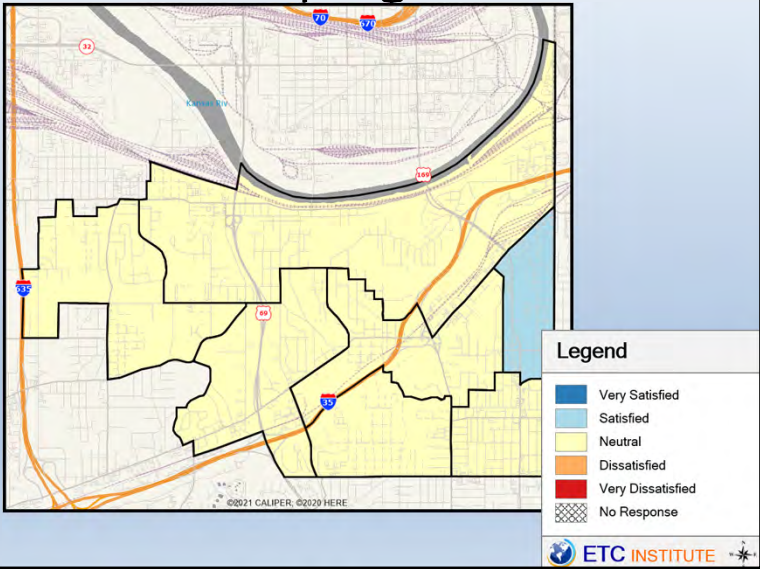
Q1-07. Trash collection and recycling



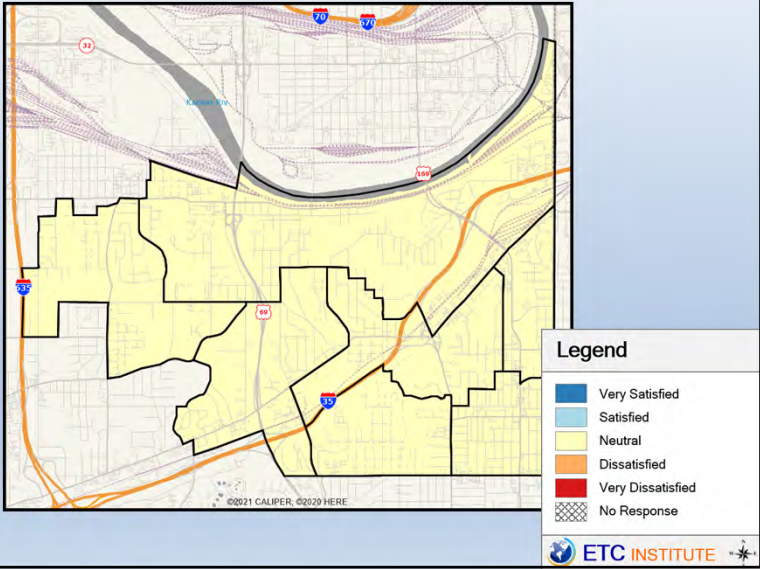
Q1-08. Parks and recreation facilities



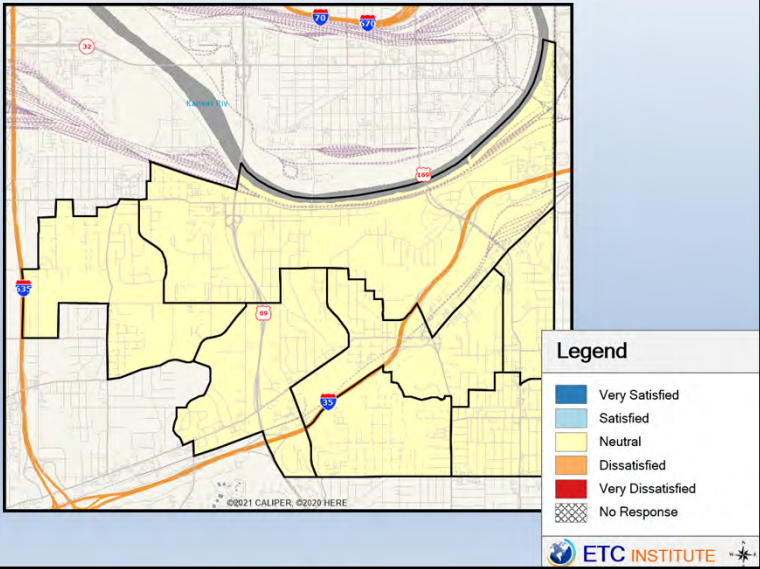
Q1-09. Parks and recreation programs



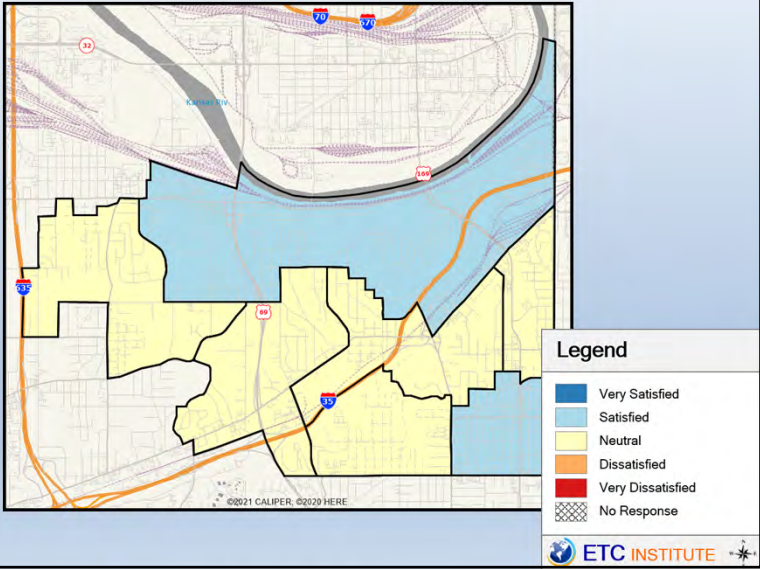
Q1-10. Code enforcement



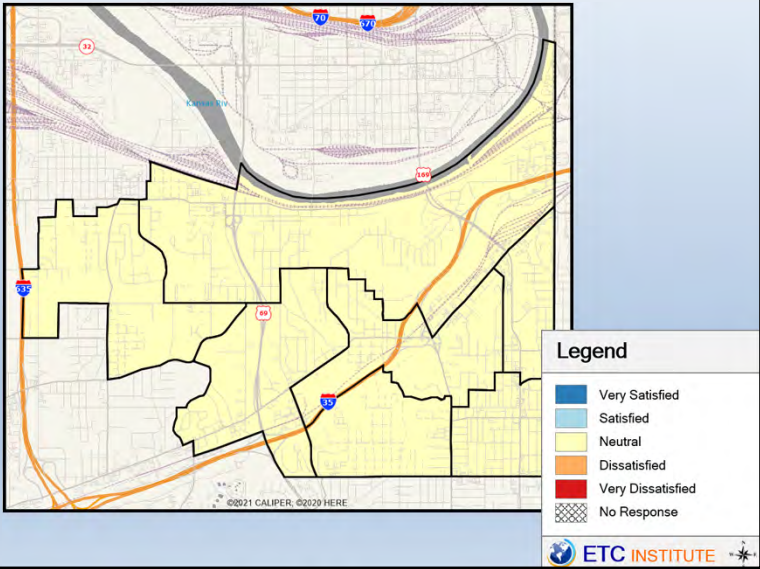
Q1-11. Planning and zoning



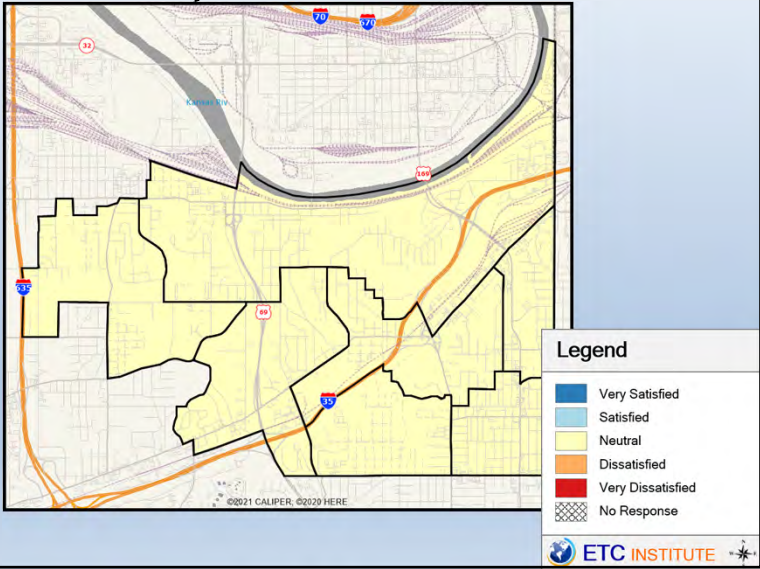
Q1-12. Municipal court



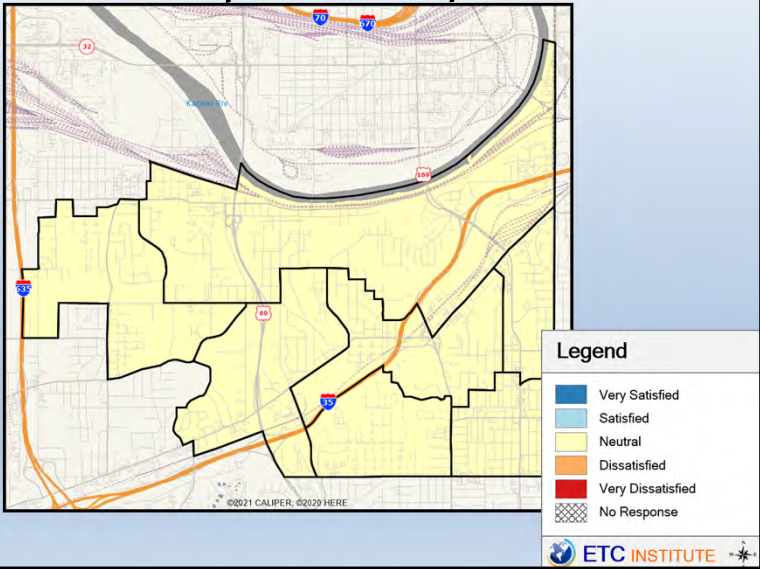
Q1-13. Public transportation



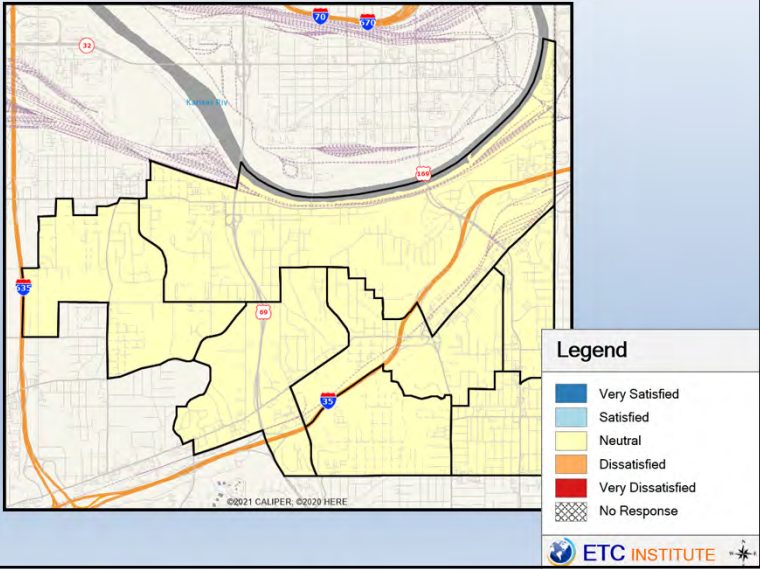
Q3-14. Services for people living with developmental disabilities



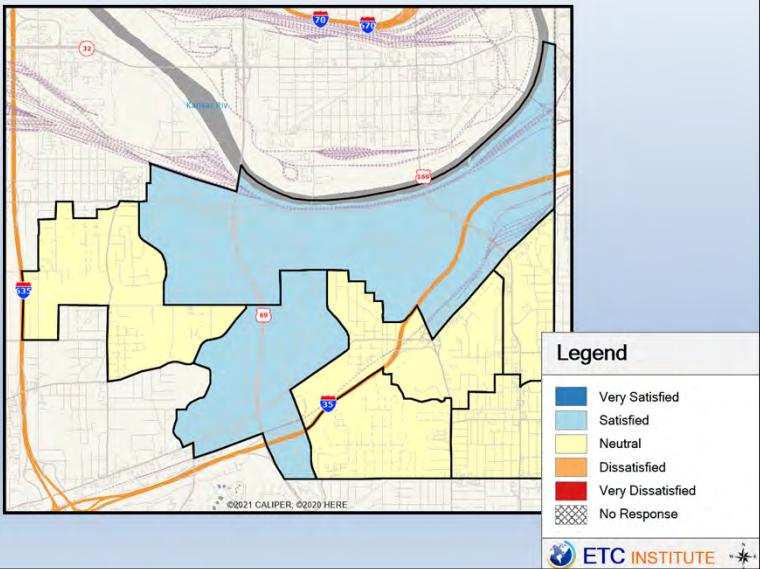
Q3-15. Services for seniors (non-transportation)



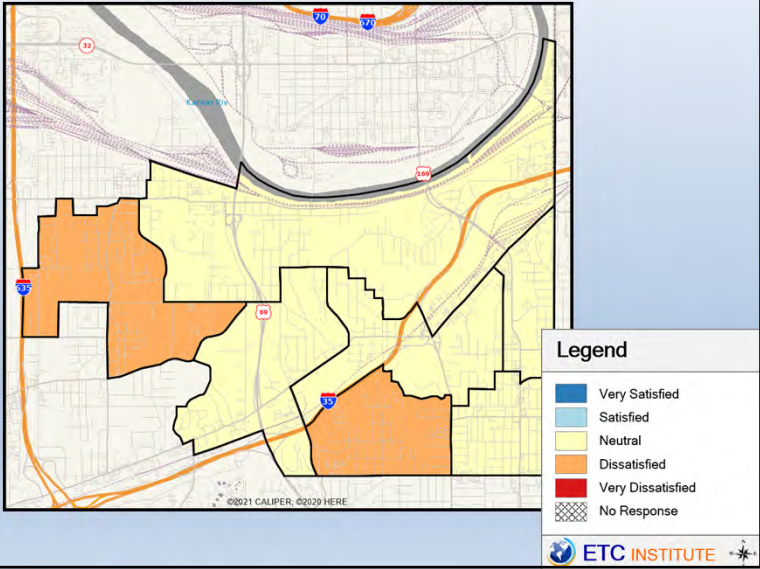
Q3-16. Senior transportation



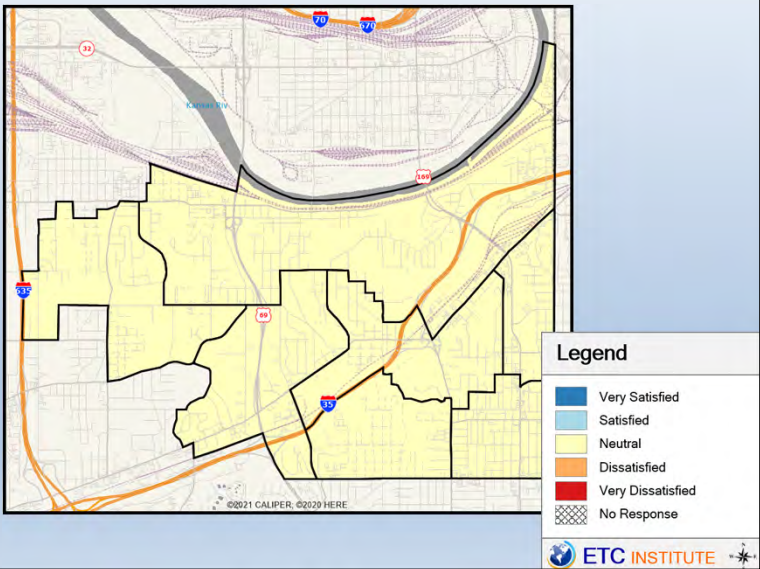
Q3-17. 3-1-1 Call Center



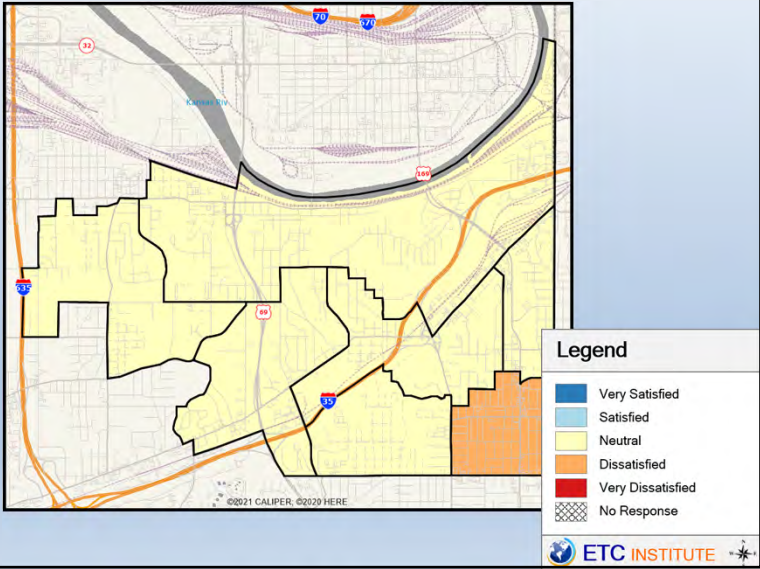
Q3-18. Property tax administration



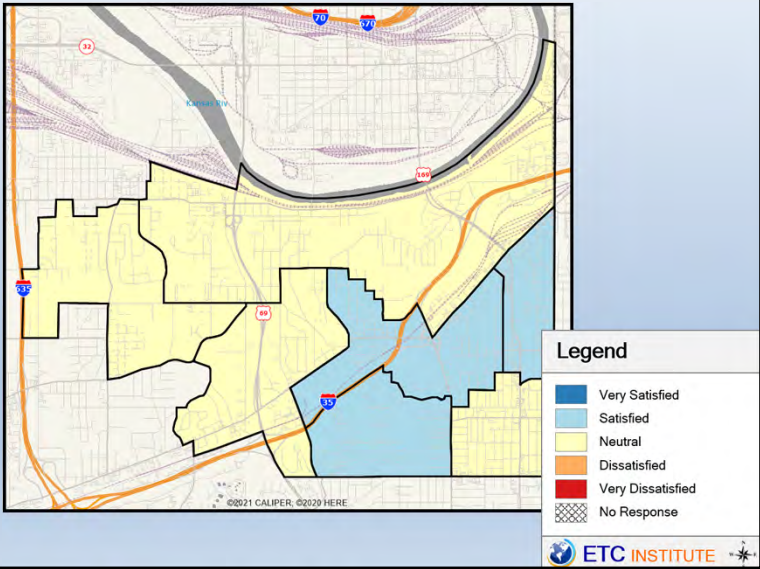
Q3-19. Motor vehicle registration



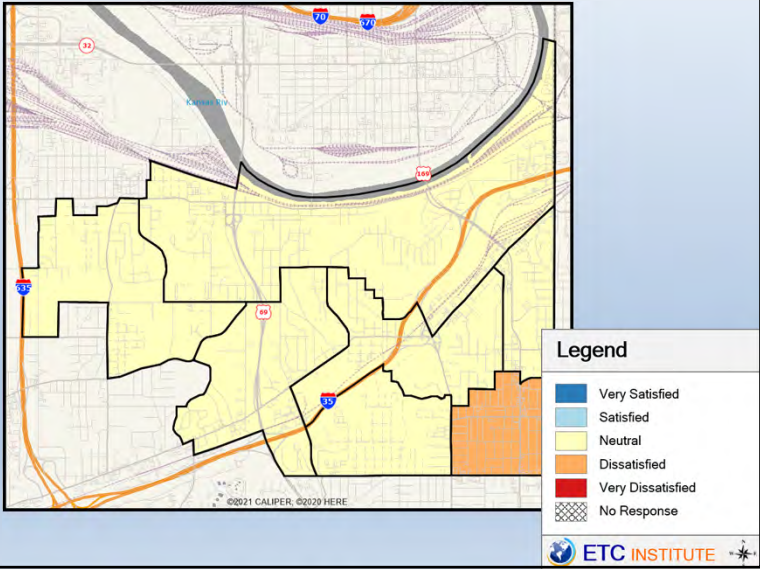
Q3-20. Appraiser's Office services



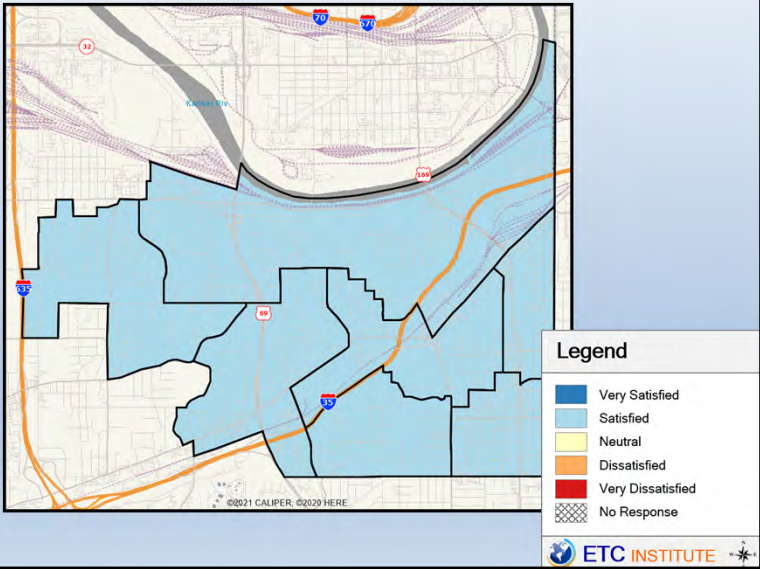
Q3-21. County parks



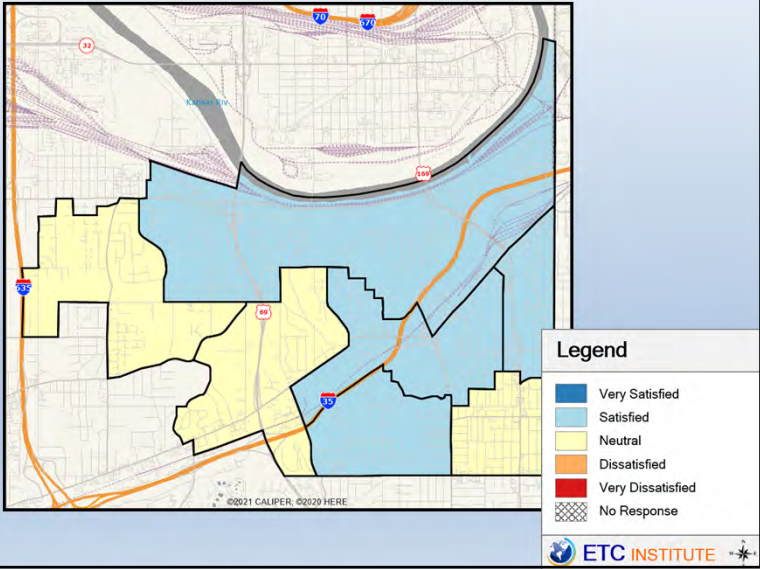
Q3-22. District Attorneys' Office



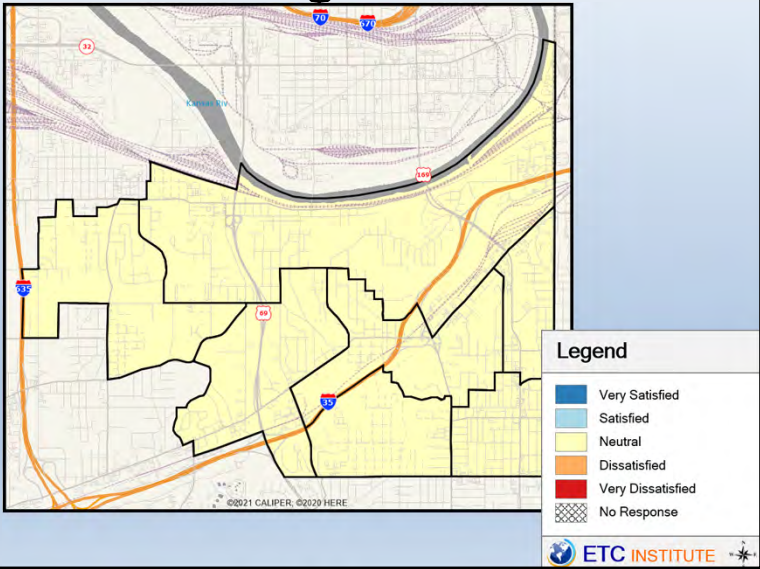
Q3-23. Local elections



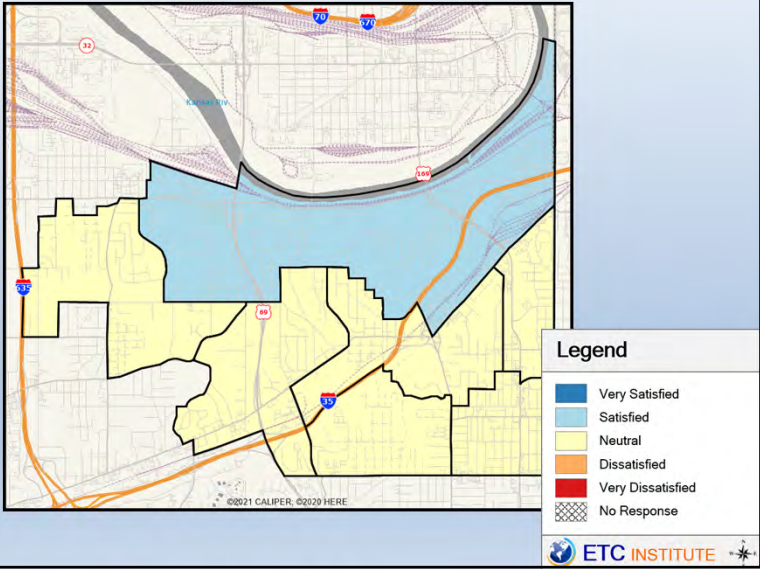
Q3-24. Public health services



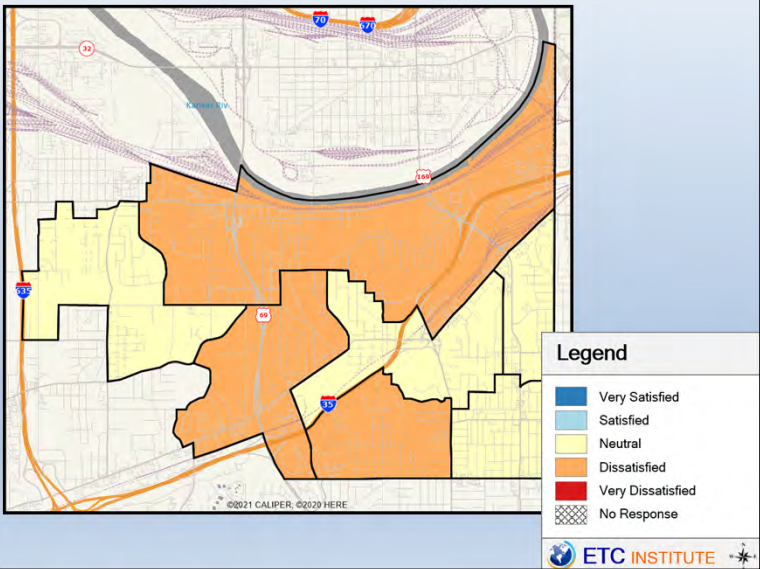
Q6-1. Police visibility in residential neighborhoods



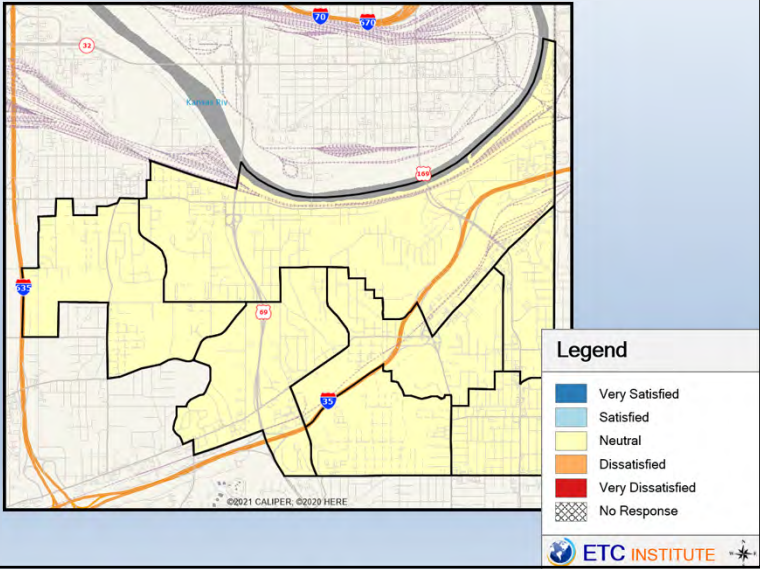
Q6-2. Police visibility in commercial areas



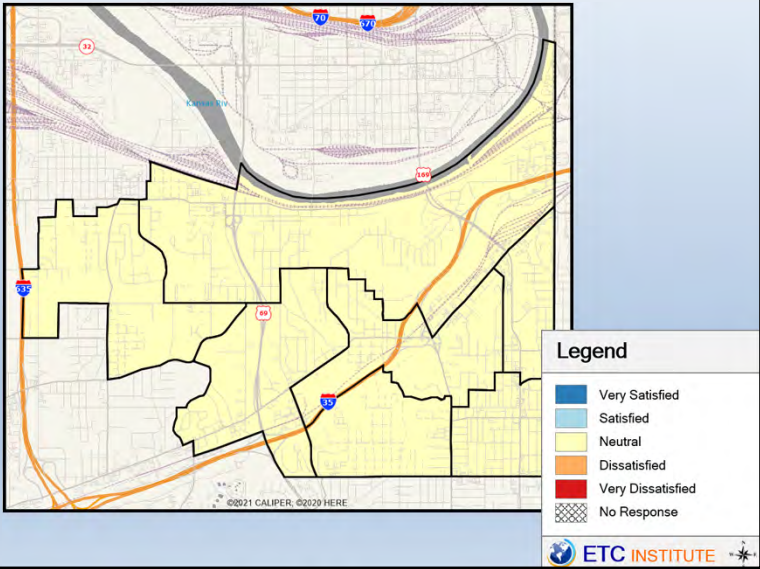
Q6-3. Community appearance and maintenance



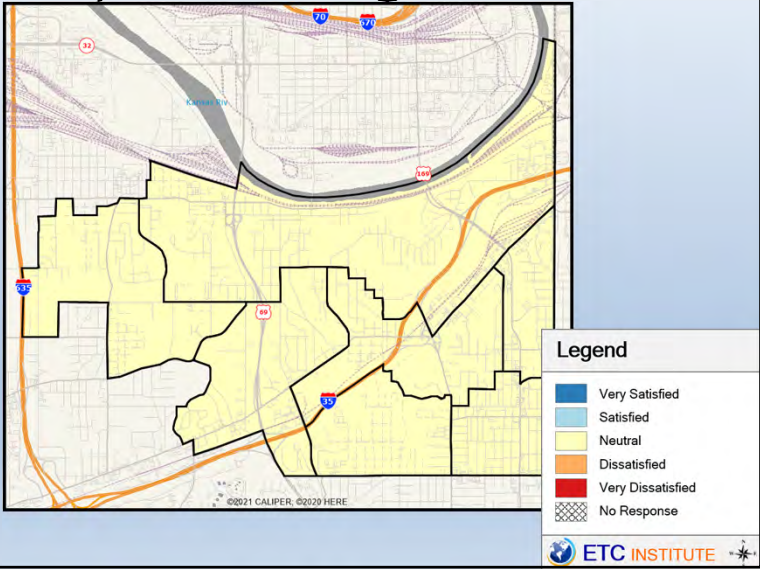
Q6-4. Community policing



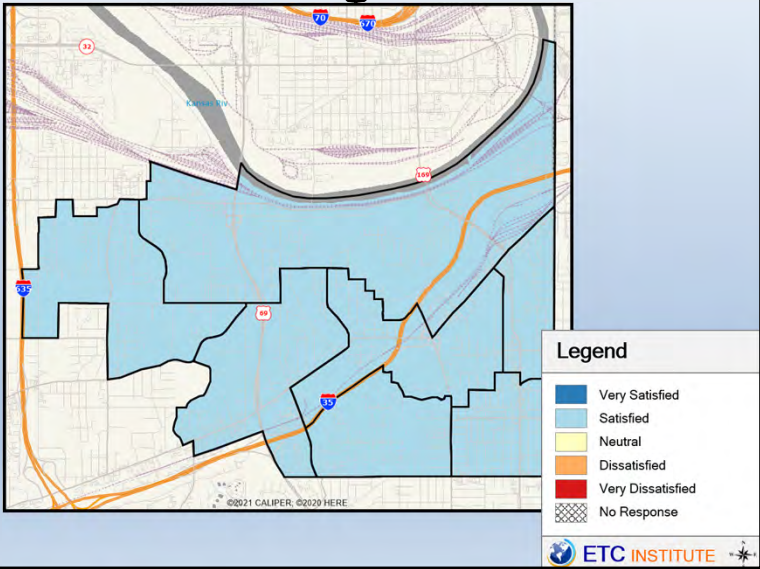
Q6-5. Traffic law enforcement



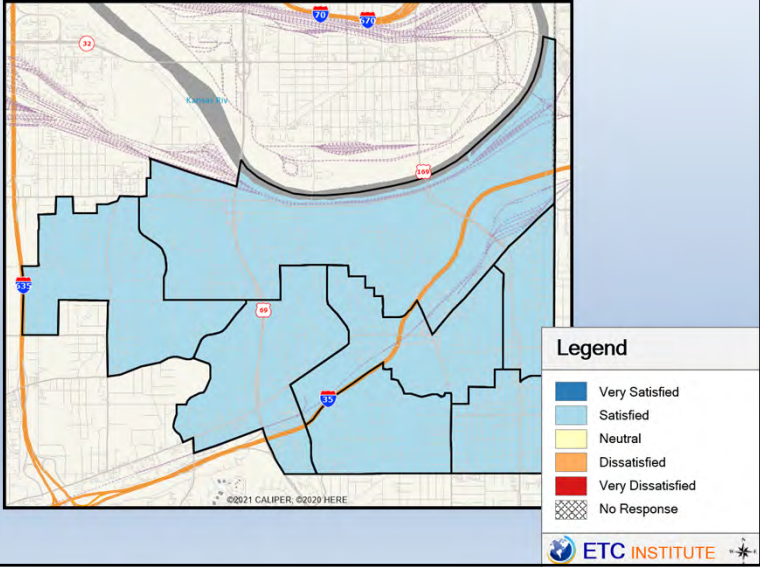
Q6-6. Response time for police emergencies



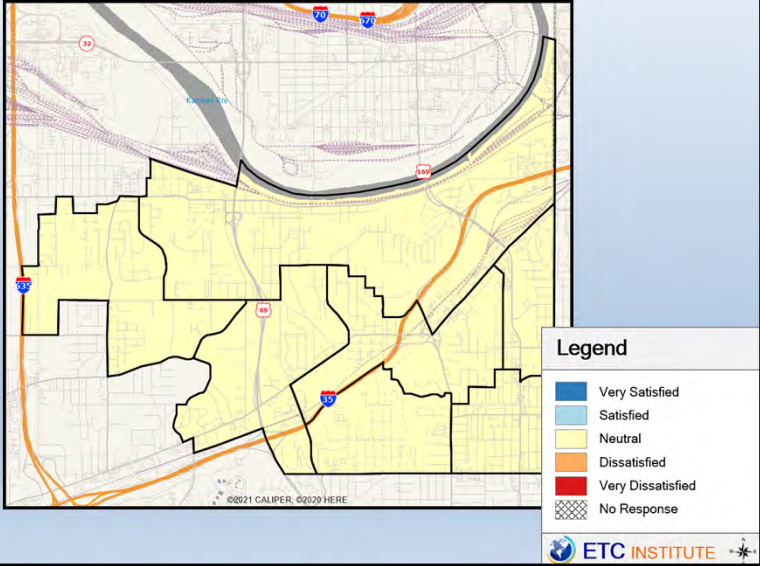
Q6-7. Response time for fire emergencies



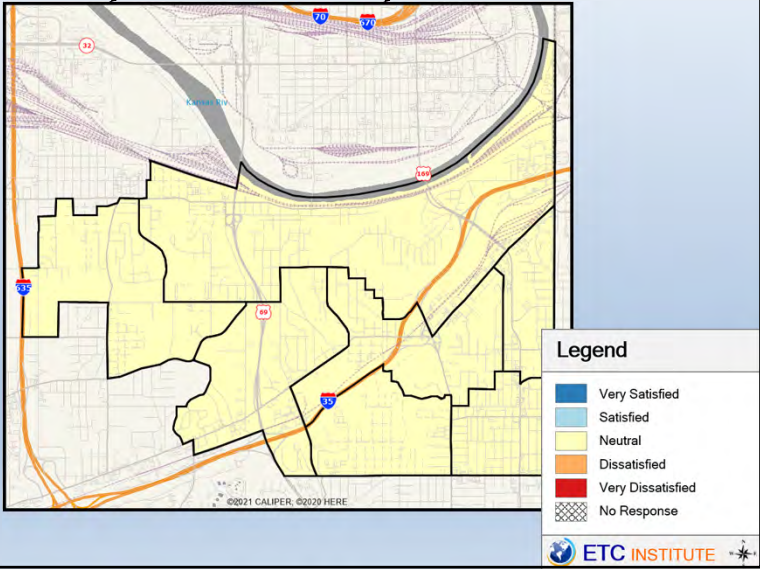
Q6-8. Response time for medical emergency calls



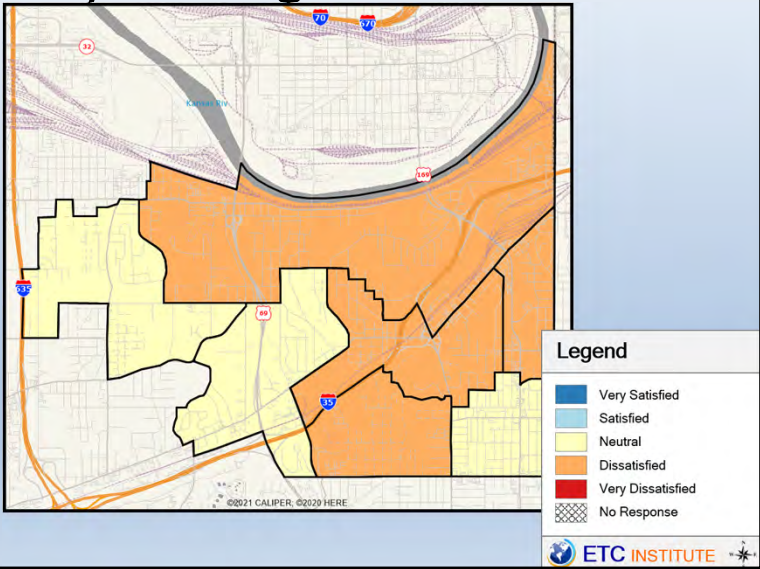
Q6-9. Animal control in your neighborhood

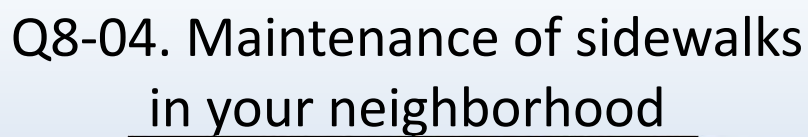


Q8-01. Maintenance of major city streets citywide

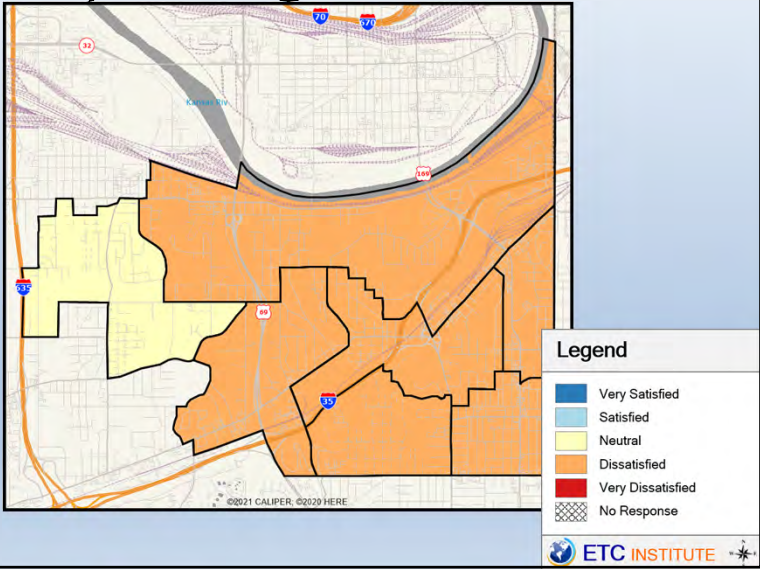


Q8-02. Maintenance of streets in your neighborhood

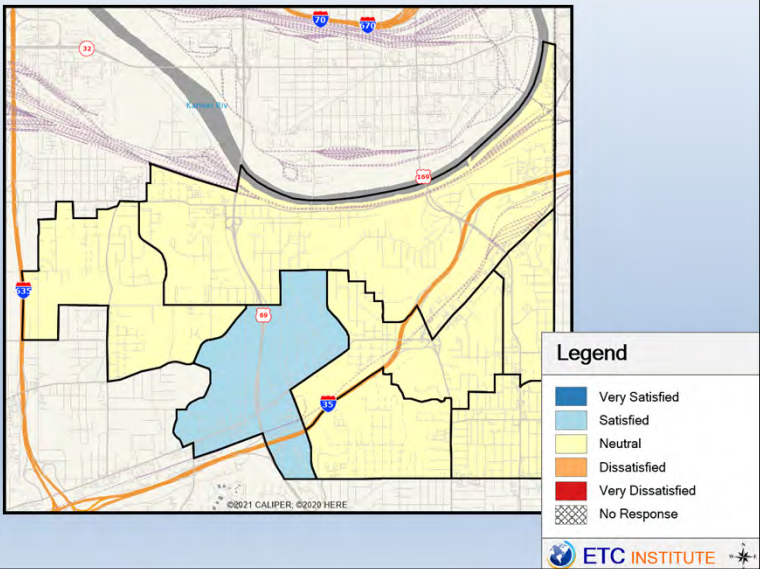




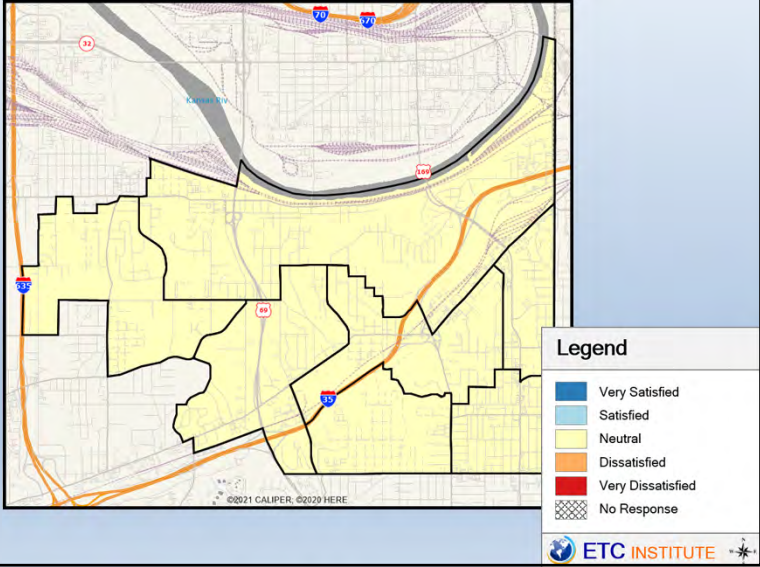
Q8-05. Maintenance of curbs in your neighborhood



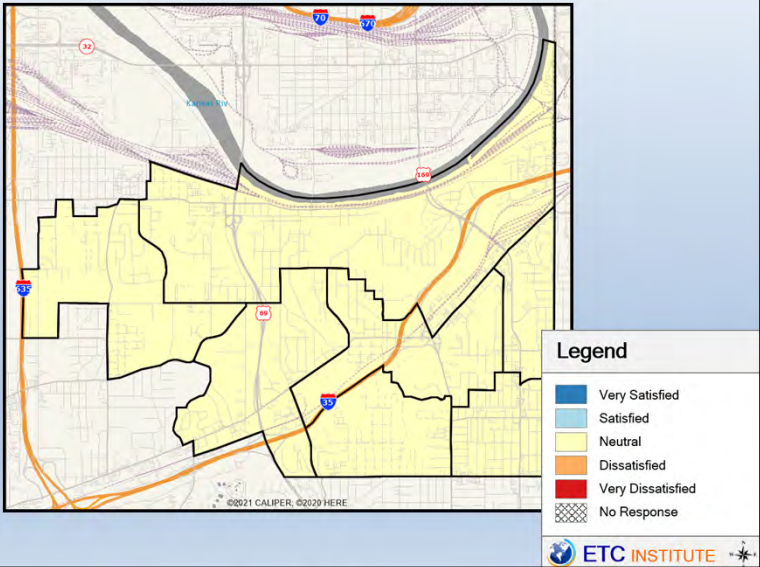
Q8-06. Maintenance of street signs/traffic signals



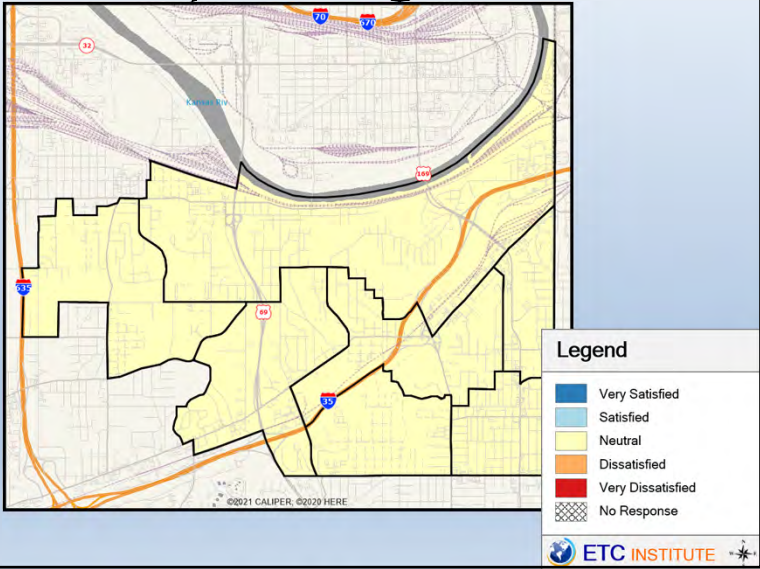
Q8-07. Maintenance of downtown parking lots



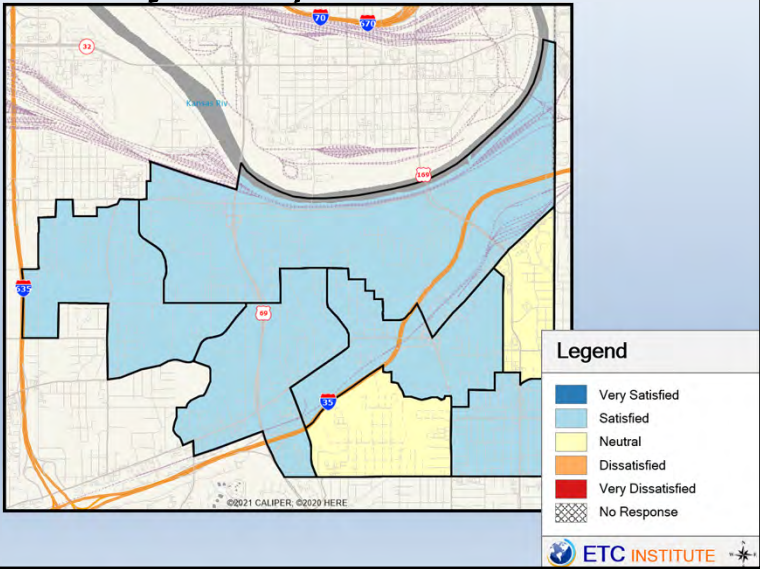
Q8-08. Overall appearance of downtown



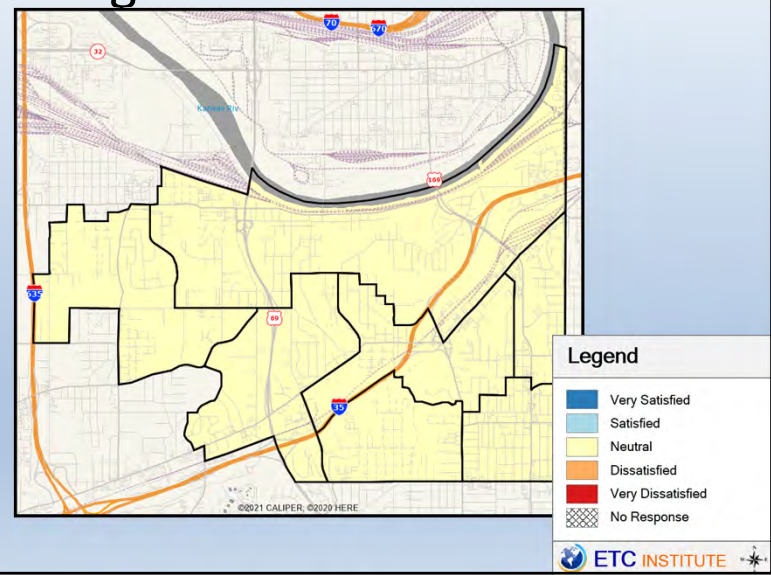
Q8-09. Maintenance of city buildings



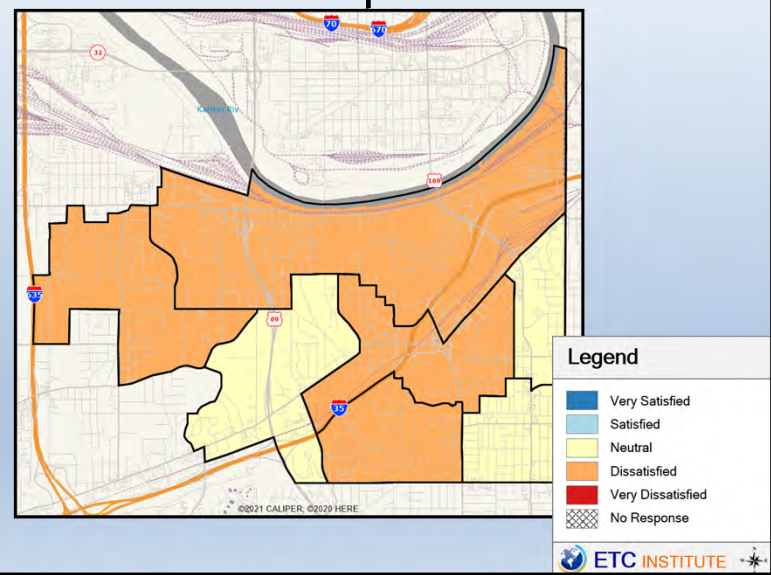
Q8-10. Snow removal on major city streets



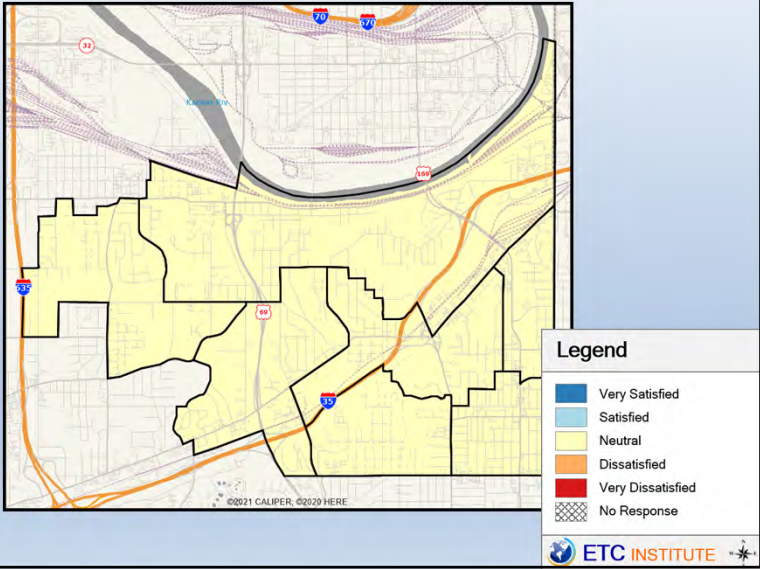
Q8-11. Snow removal on neighborhood streets



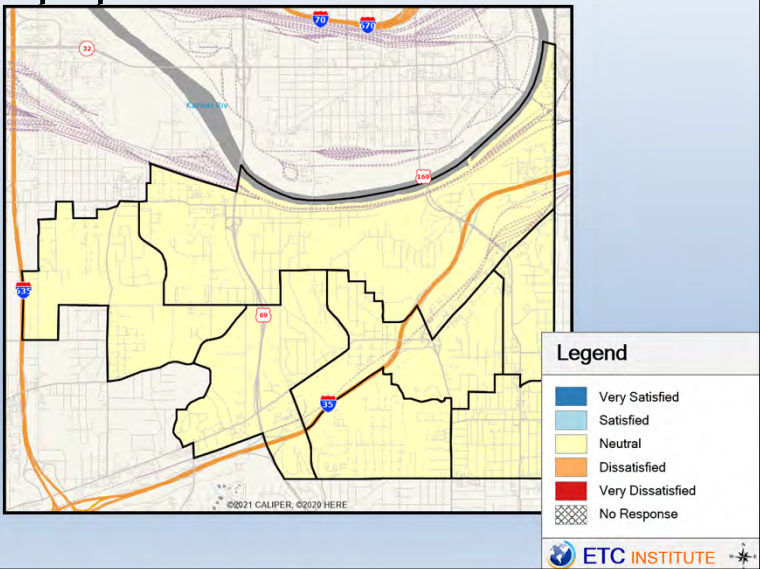
Q8-12. Overall cleanliness of streets and other public areas



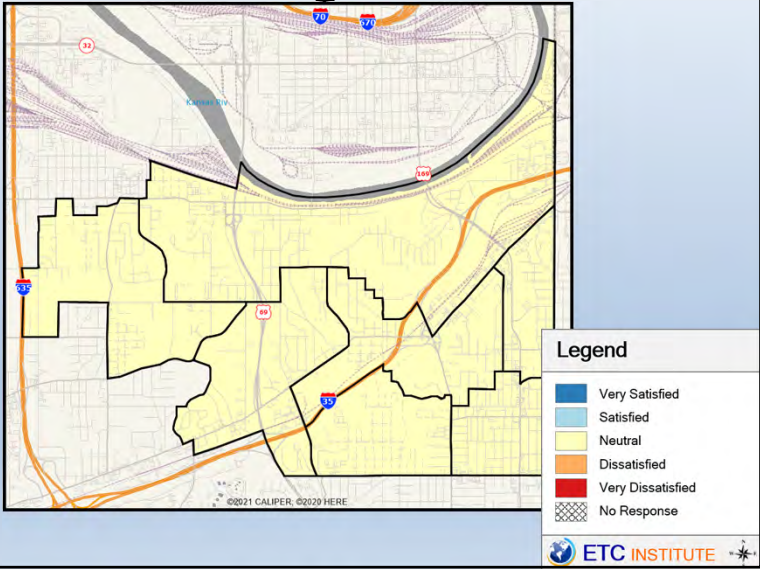
Q8-13. Maintenance of stormwater drainage system in your neighborhood



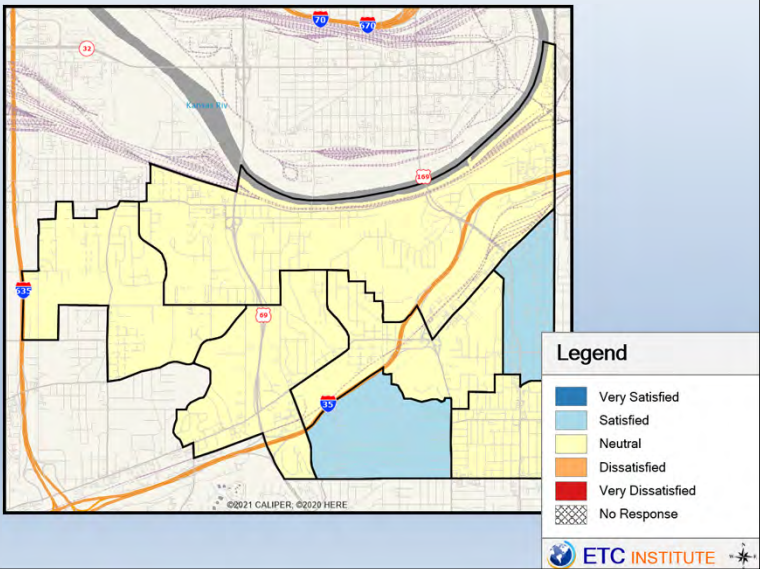
Q10-01. Overall park and equipment maintenance



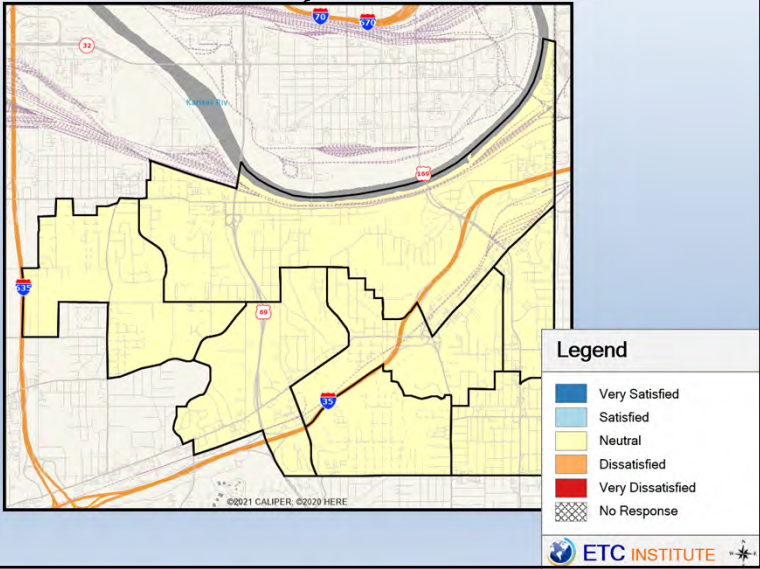
Q10-02. Access to walking and biking trails



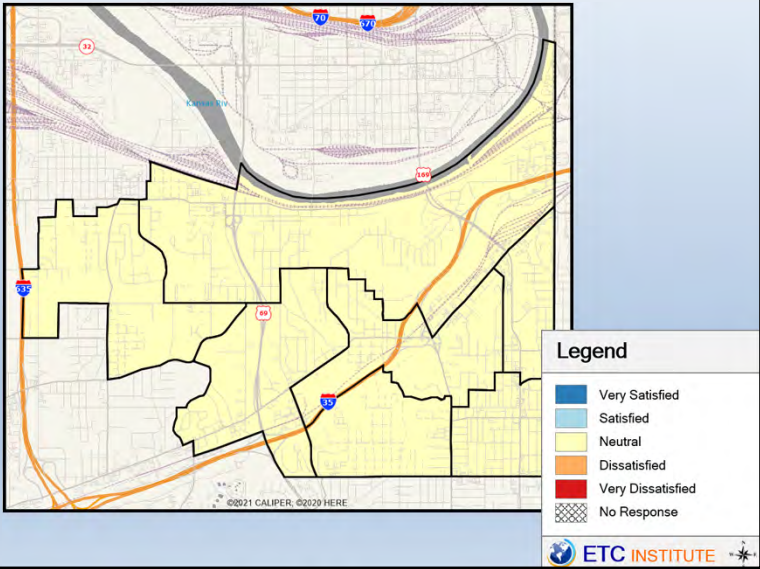
Q10-03. Access to a local park



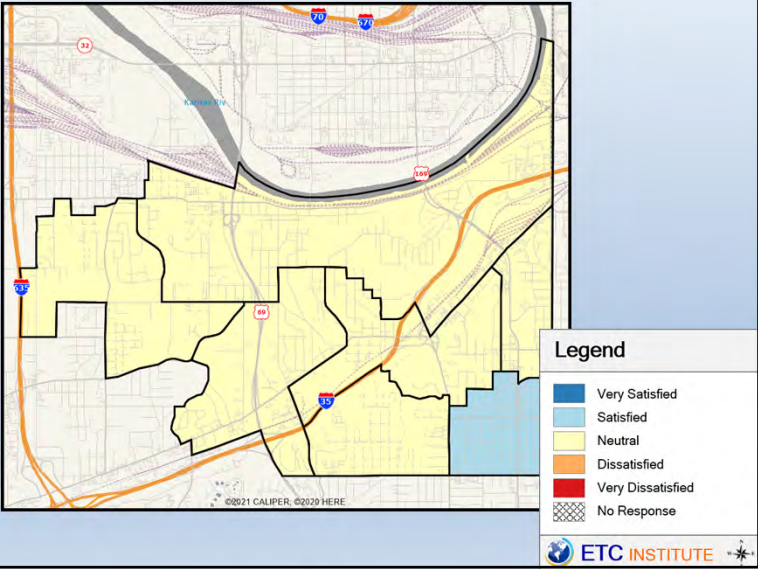
Q10-04. Access to community centers



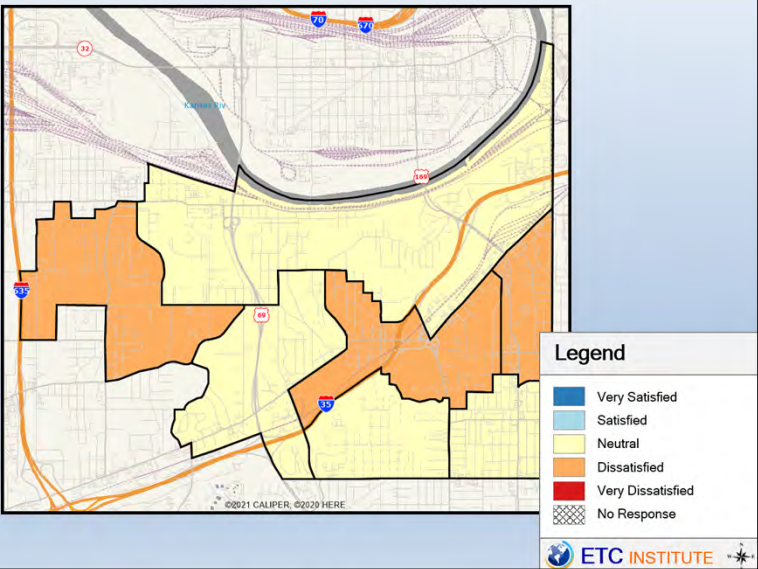
Q10-05. Availability of outdoor athletic fields



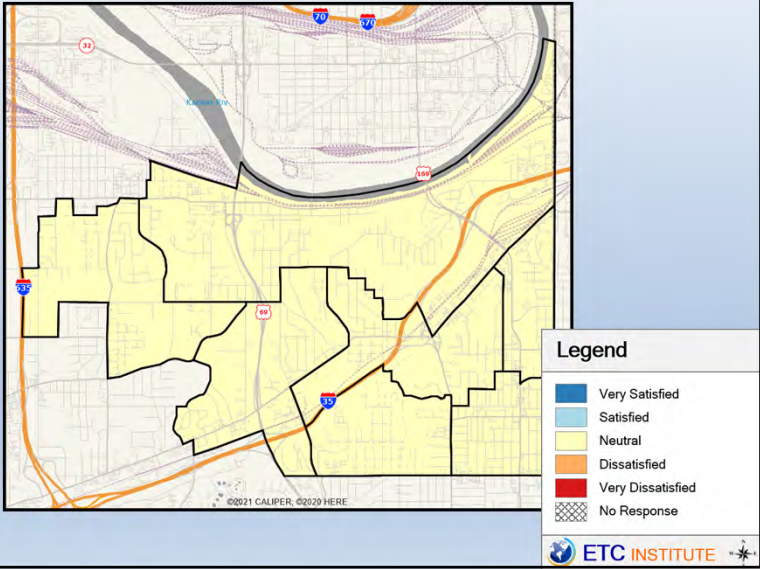
Q10-06. Sunflower Hills Golf Course



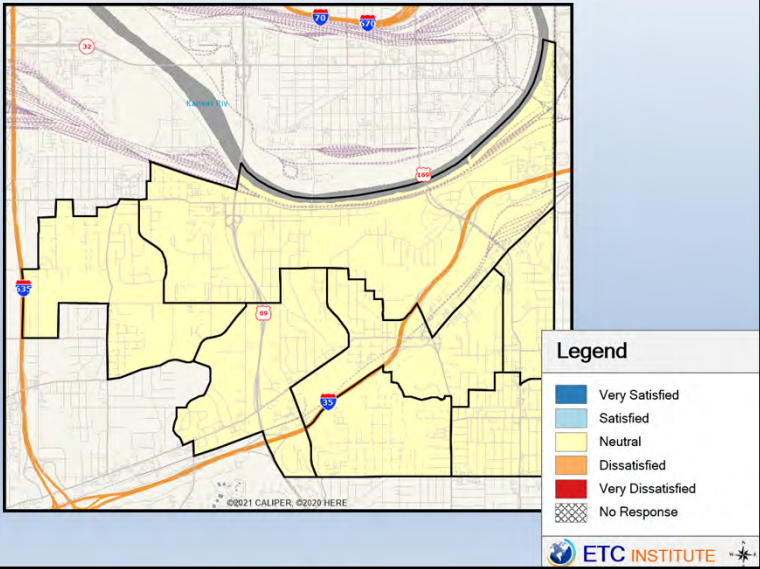
Q10-07. Parkwood Pool



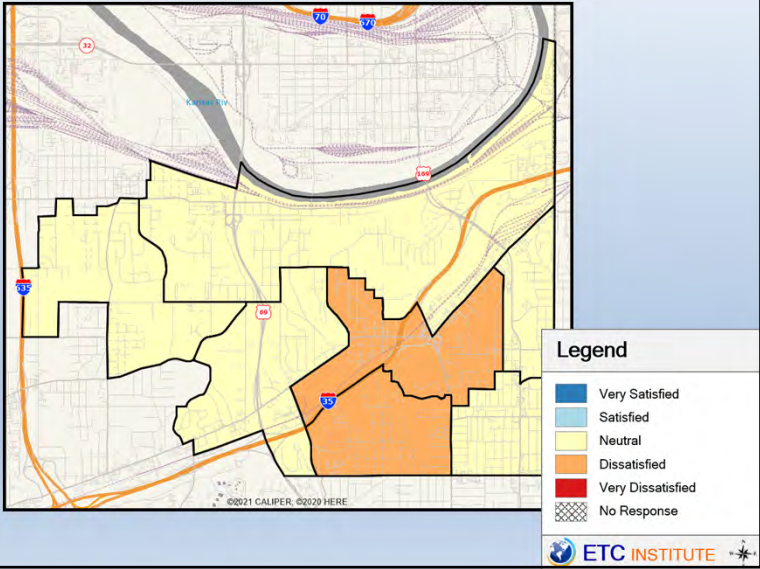
Q10-08. Spray parks



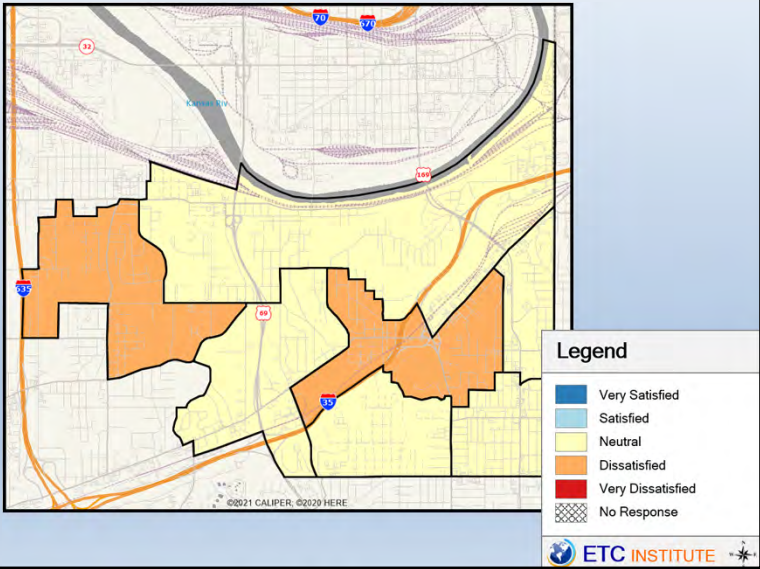
Q10-09. Youth recreation programs



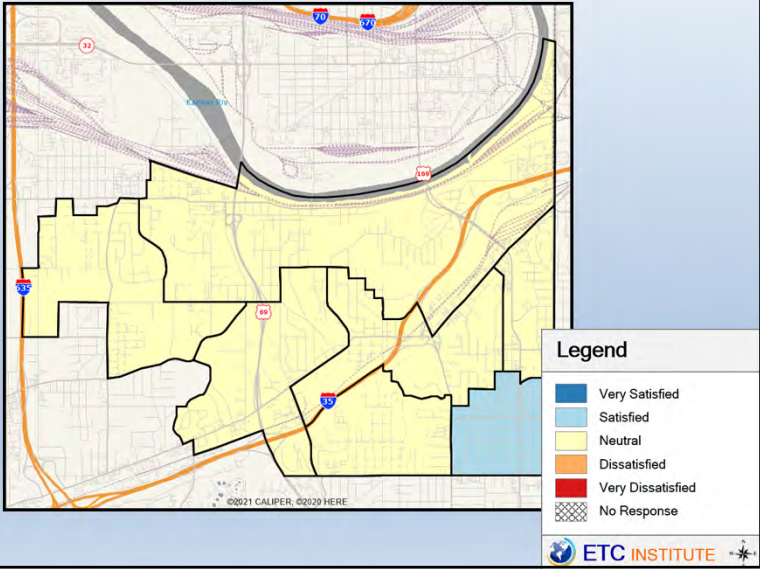
Q10-10. Adult recreation programs



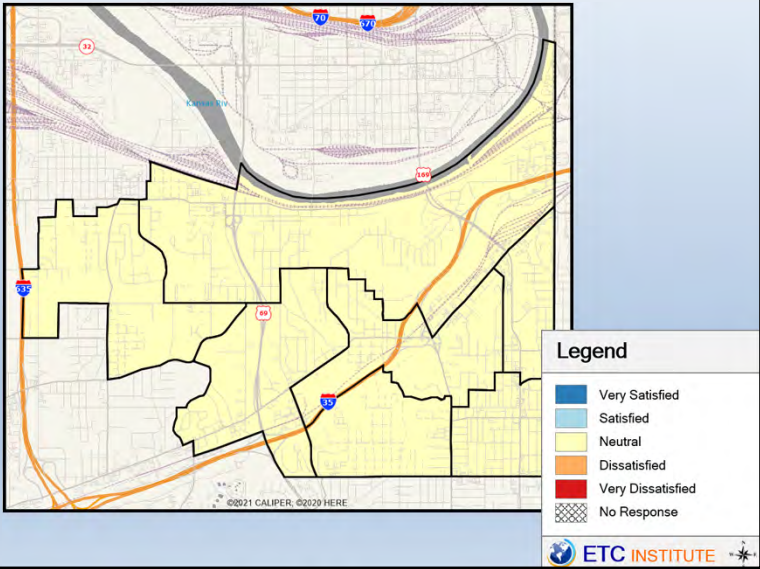
Q10-11. Programs for seniors



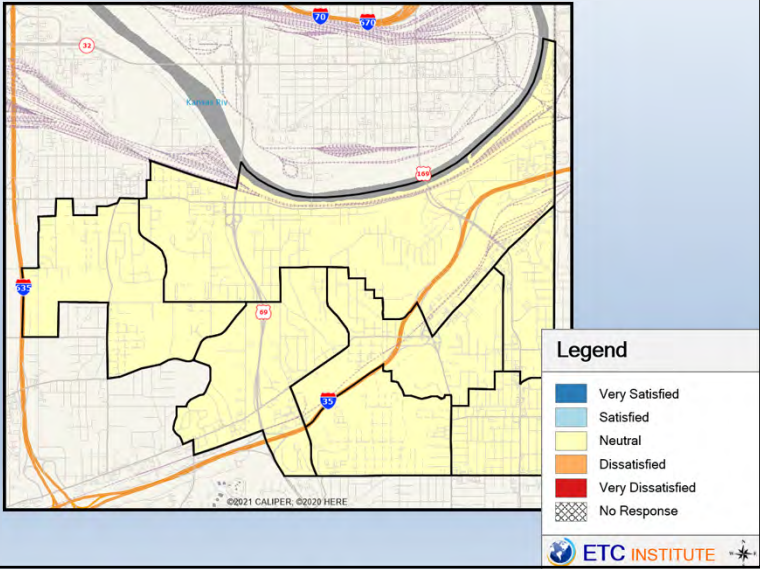
Q10-12. Skateboard parks



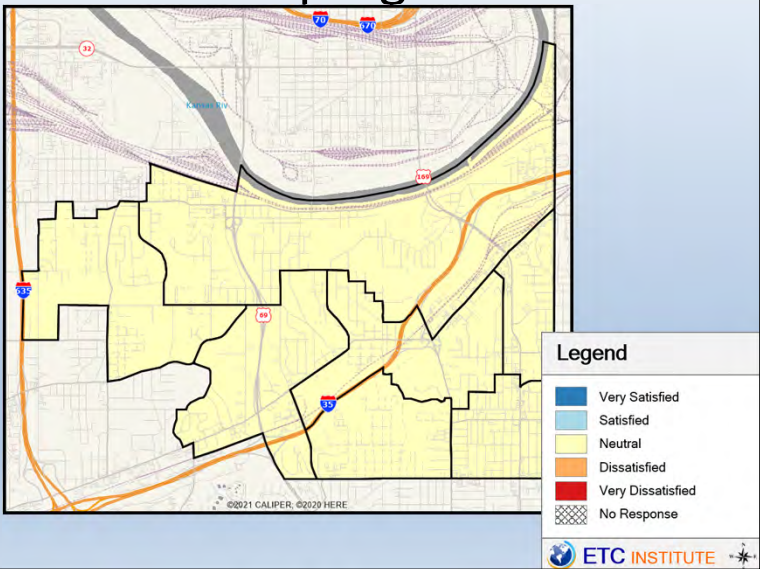
Q10-13. Tennis courts



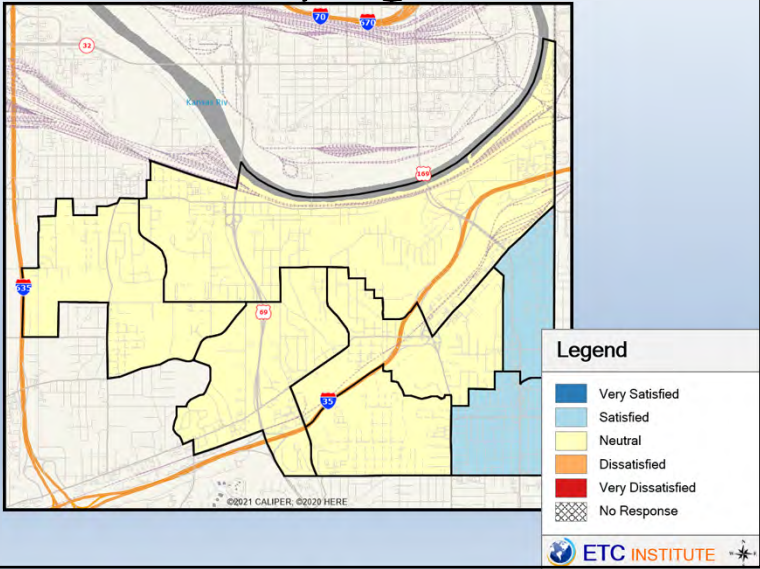
Q10-14. Futsal courts



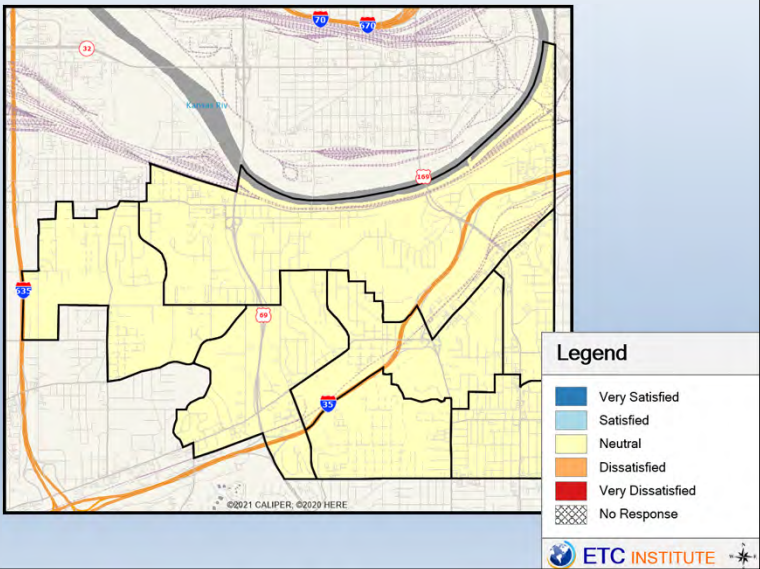
Q10-15. Ease of registering for recreation programs

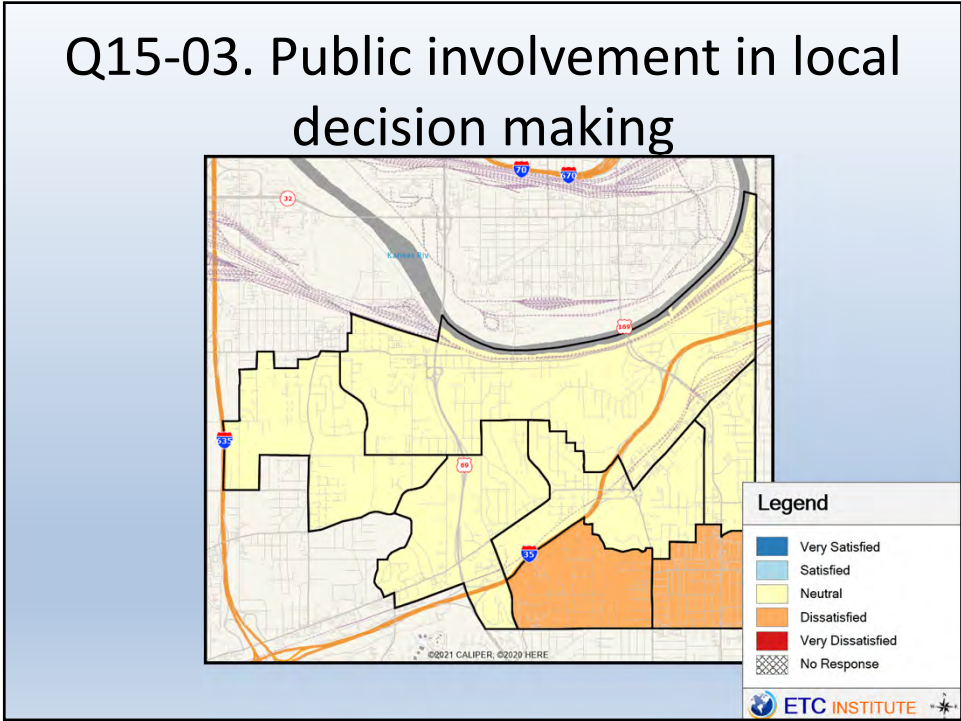
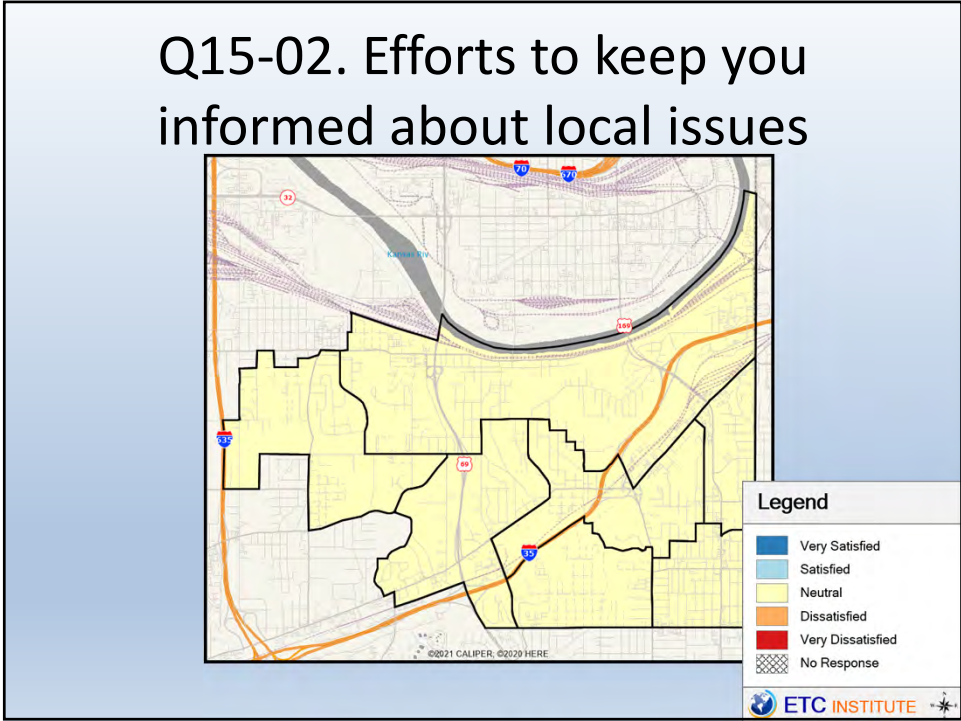


Q10-16. Cost of recreation programs

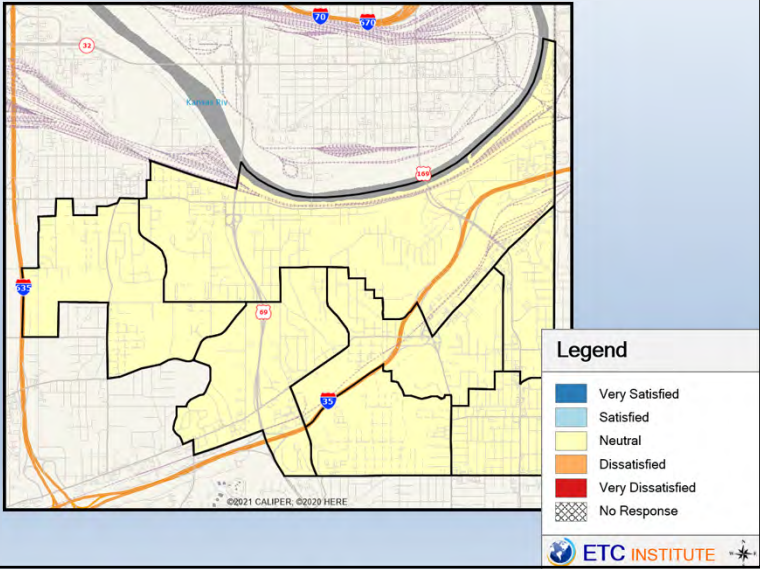


Q15-01. Overall quality of information about Unified Government programs and services

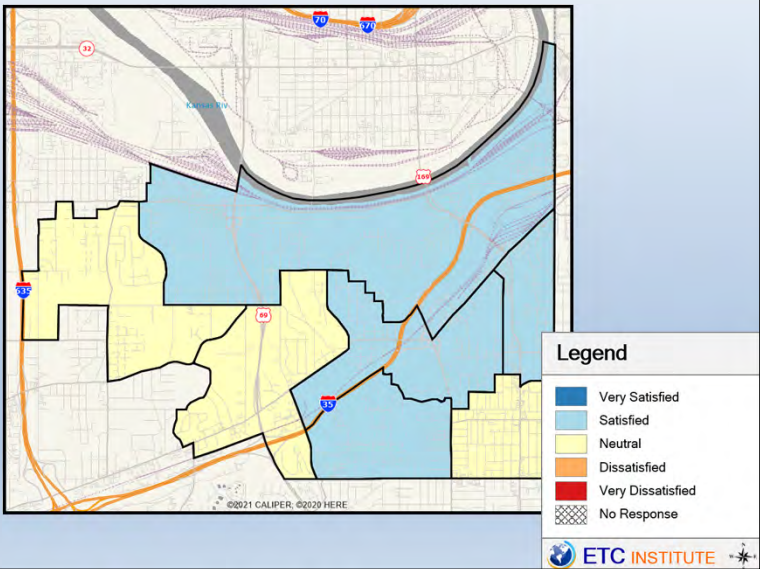




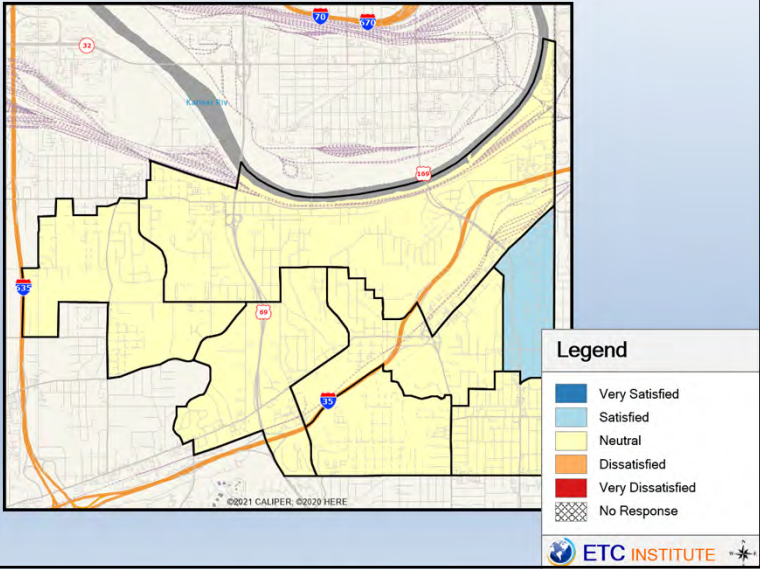
Q15-04. Unified Government website



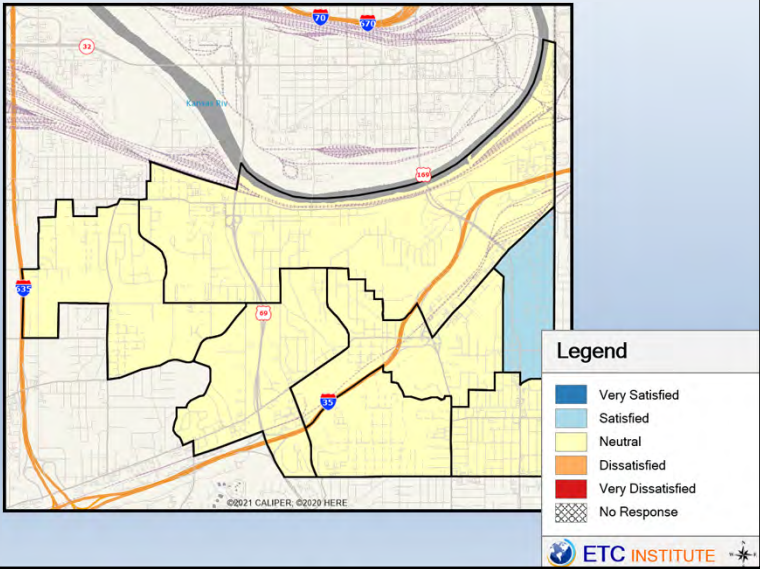
Q15-05. The Citizen Newsletter



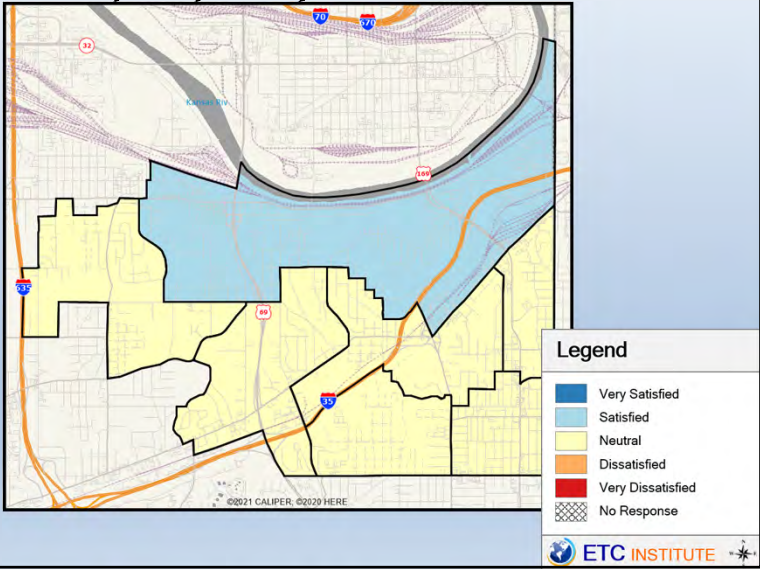
Q15-06. Unified Government eNews newsletter



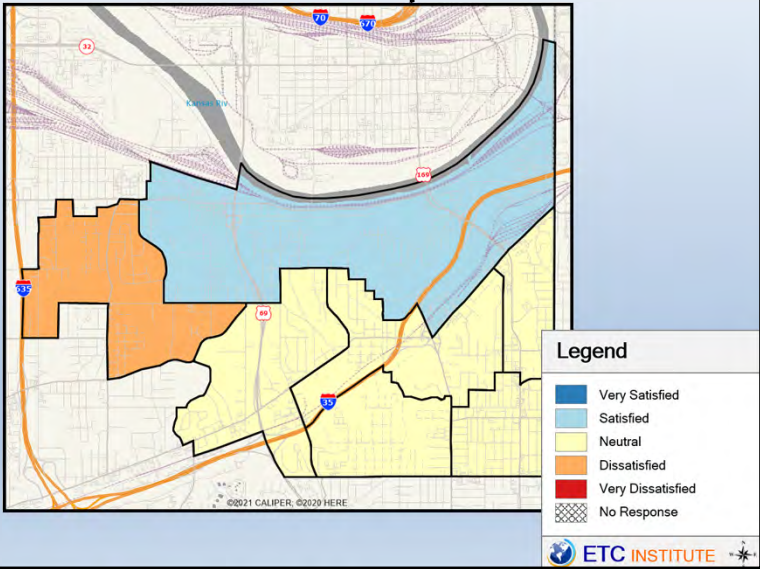
Q15-07. Unified Government social media



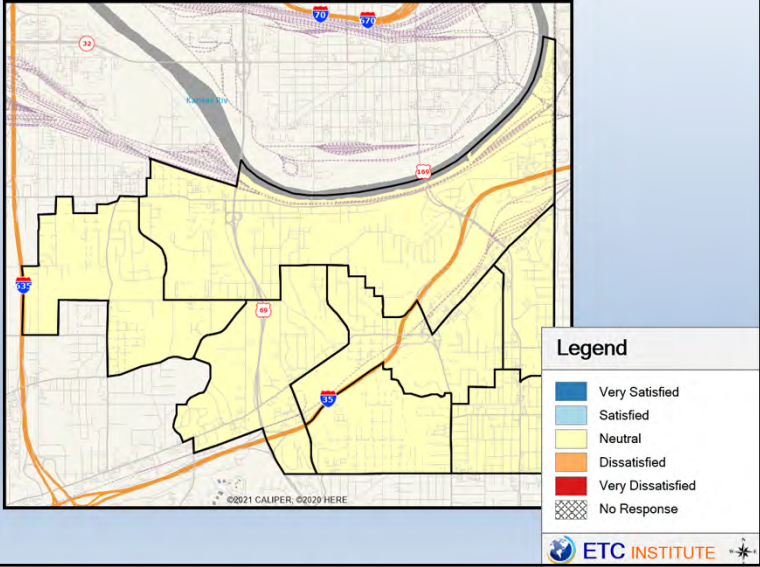
Q15-08. myWyco app –
property taxes



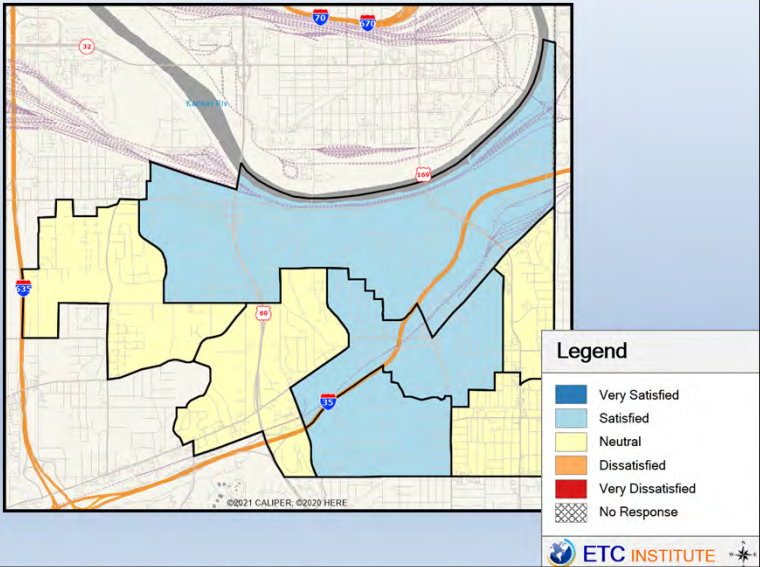
Q15-09. myWyco app –
3-1-1 service requests



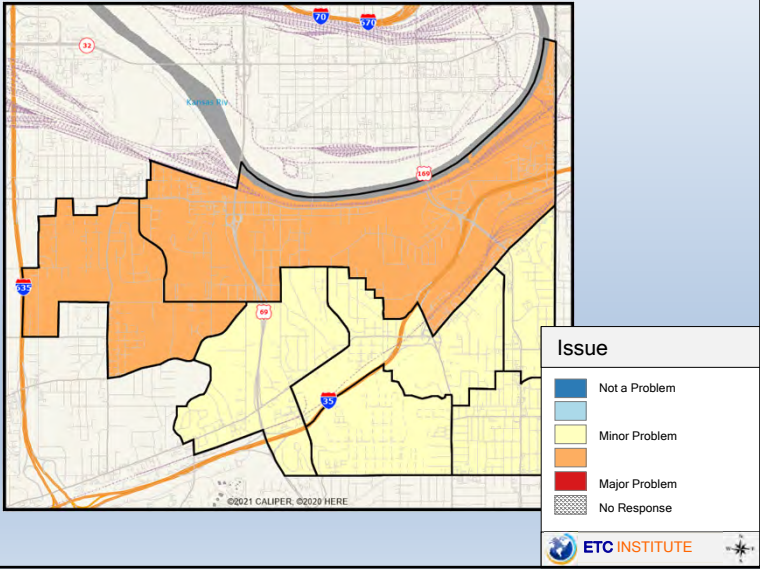
Q15-10. myWyco app – Municipal Court payments



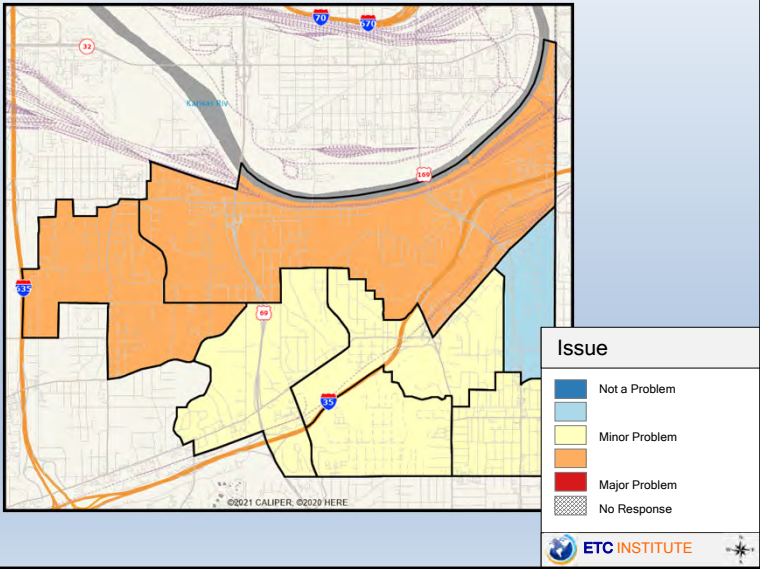
Q15-11. Online maps



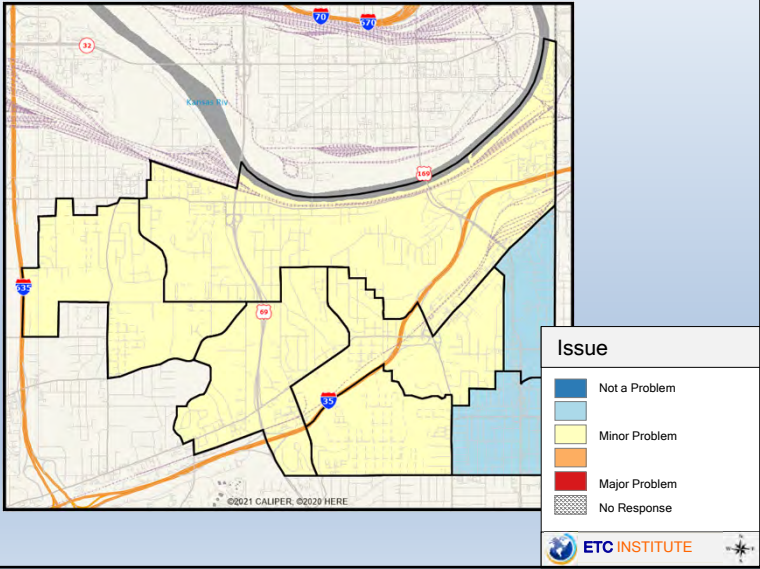
Q16-01. Crime



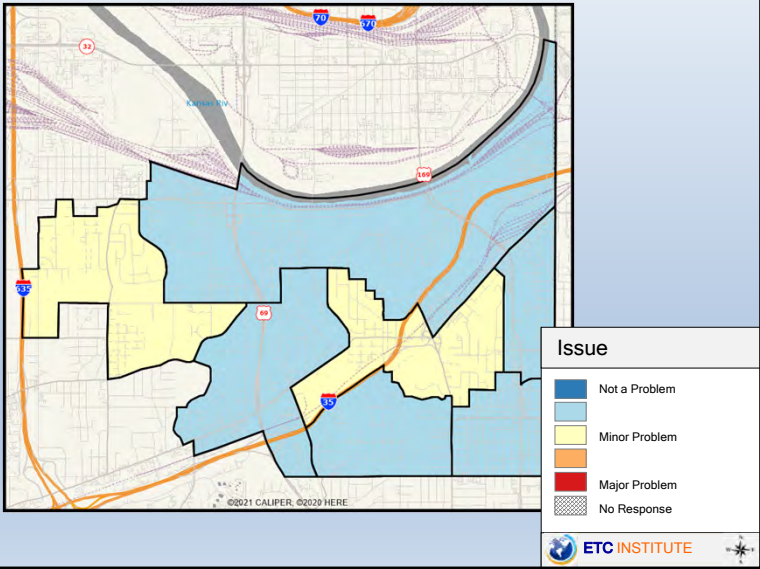
Q16-02. Drugs



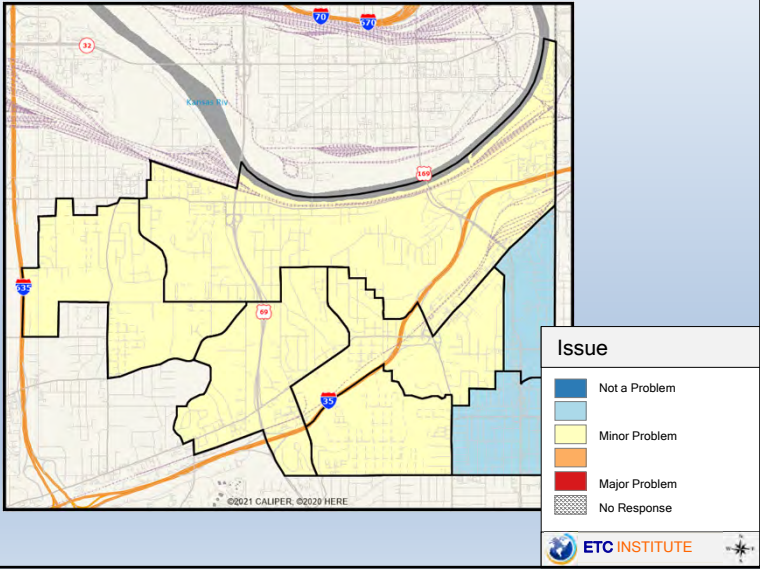
Q16-03. Graffiti



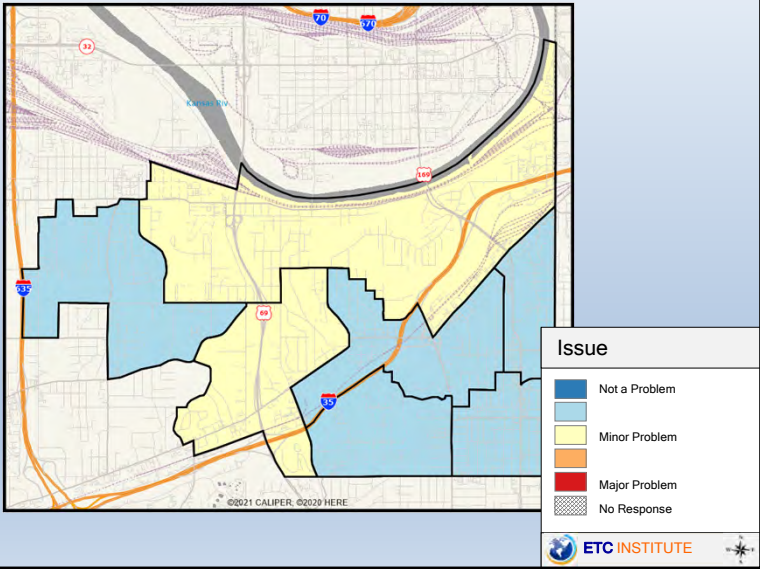
Q16-04. Noise



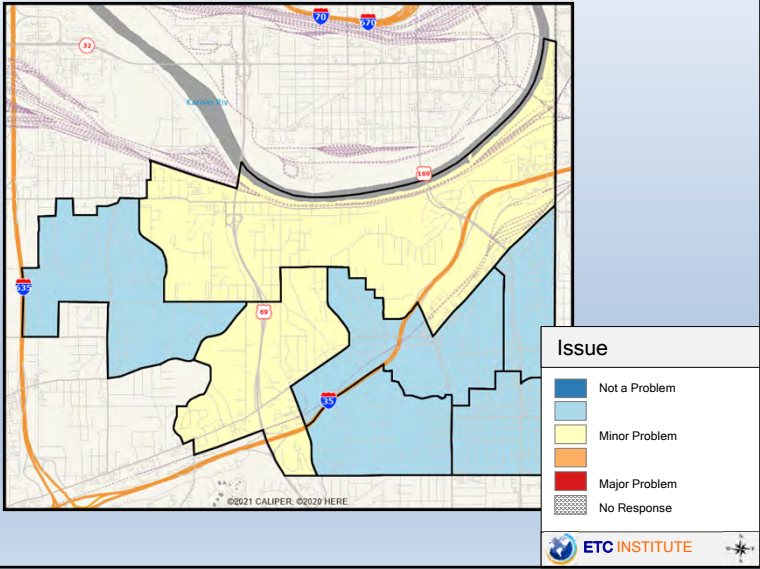
Q16-05. Rundown buildings



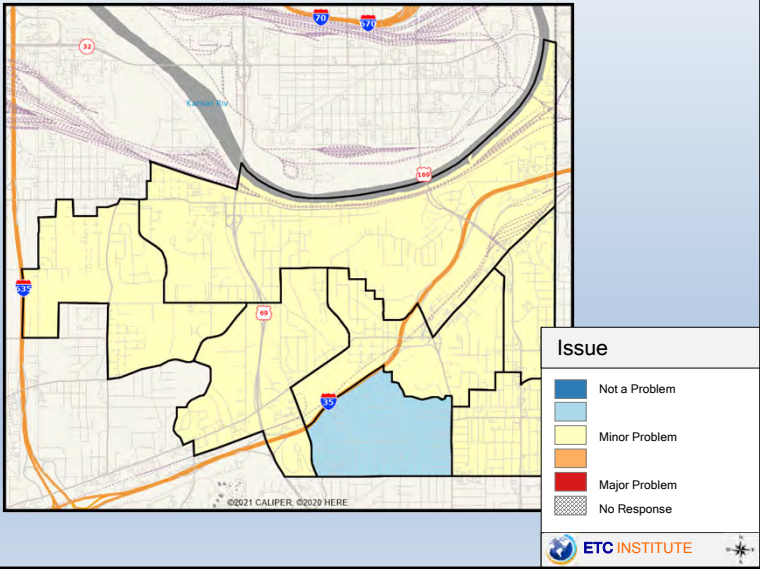
Q16-06. Abandoned/junk vehicles



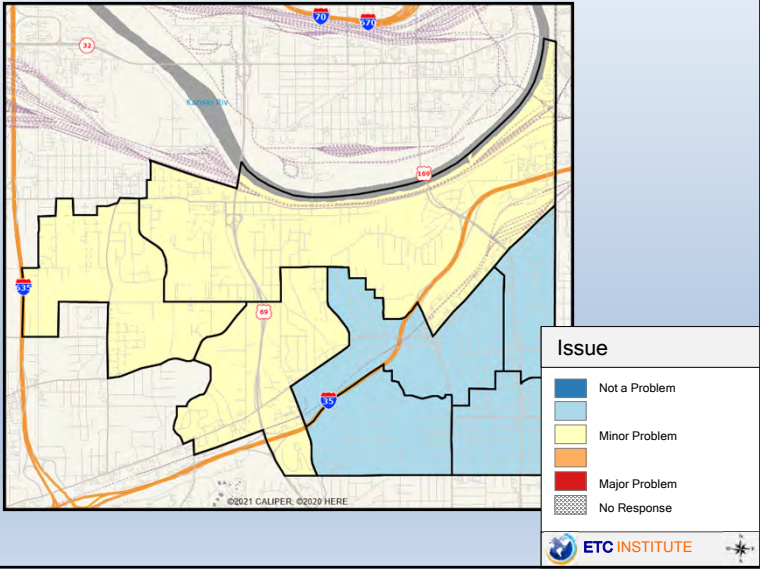
Q16-07. Vehicles parked on streets



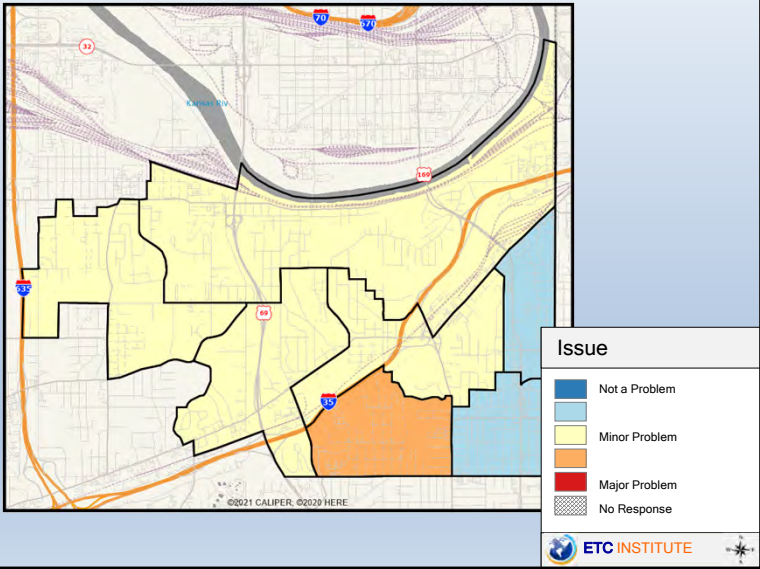
Q16-08. Homelessness



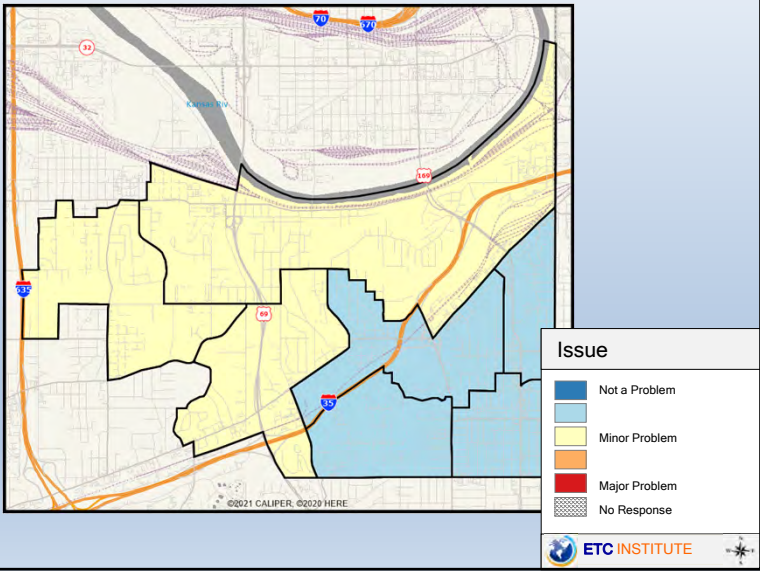
Q16-09. Overgrown lots



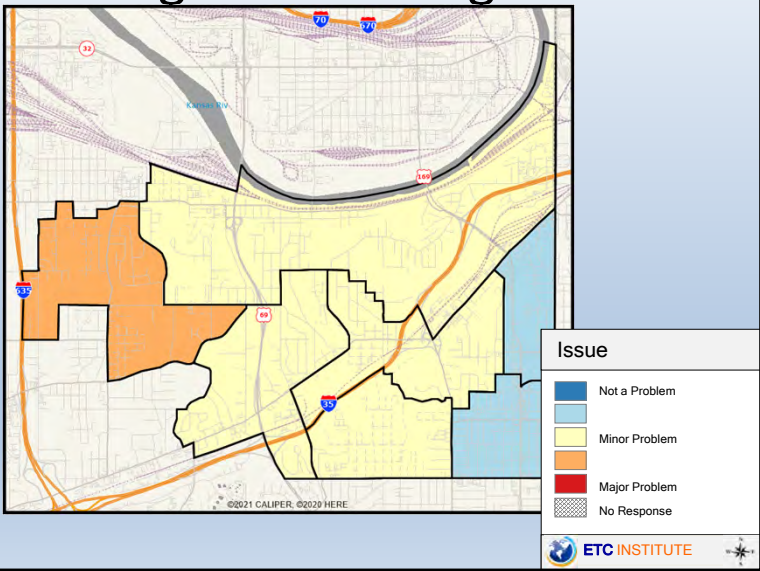
Q16-10. Illegal dumping



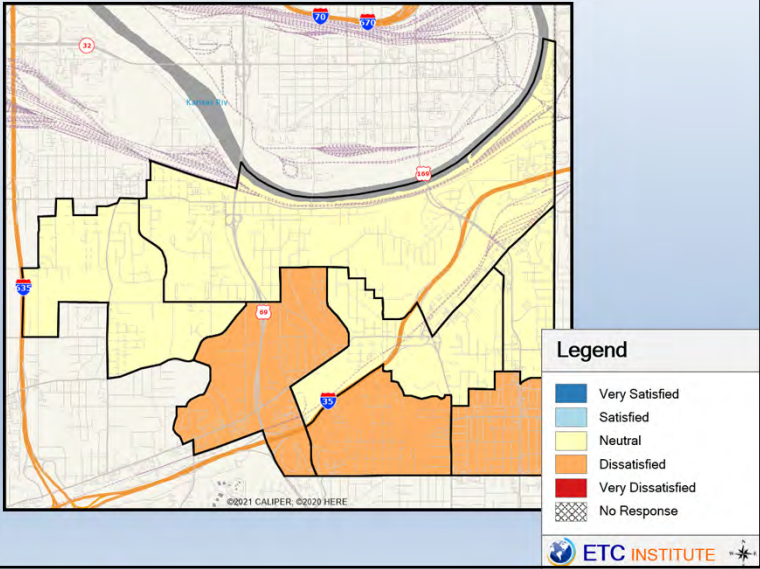
Q16-11. Roaming/loose animals



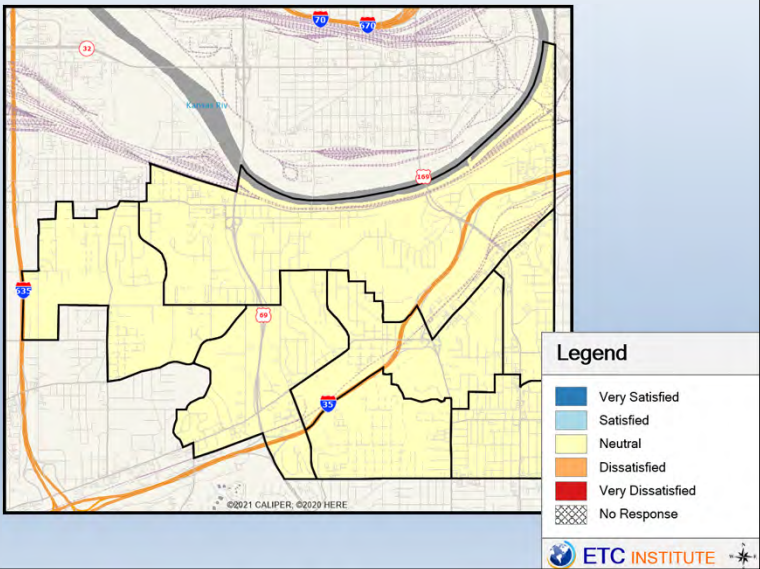
Q16-12. Street racing or dangerous driving



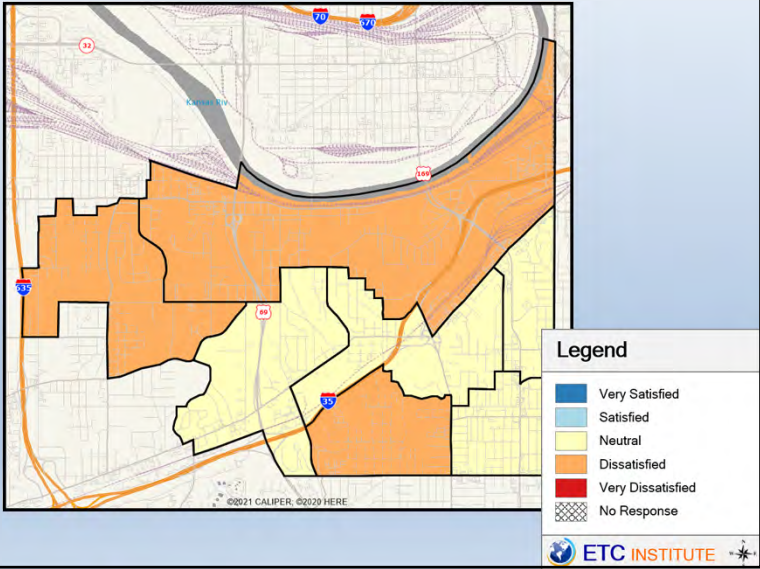
Q17-1. Enforcing the clean-up of junk, trash, and debris (blight) city-wide



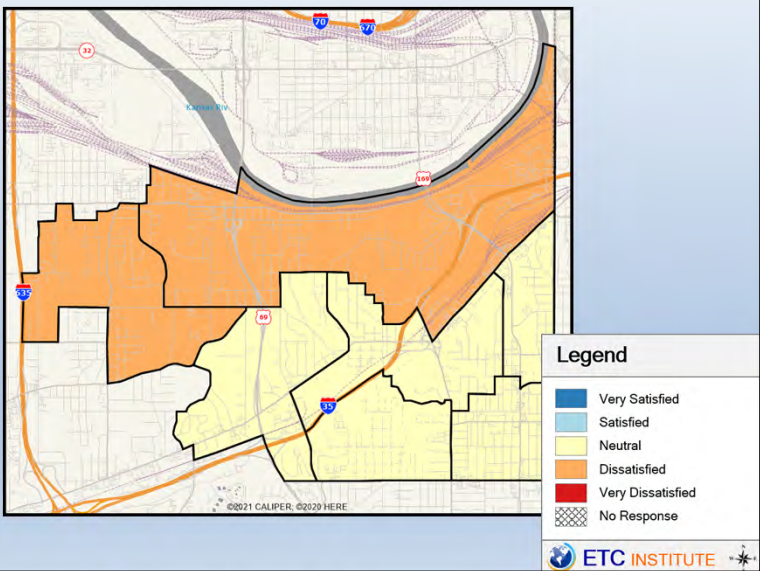
Q17-2. Enforcing the clean-up of junk, trash, and debris (blight), in your neighborhood



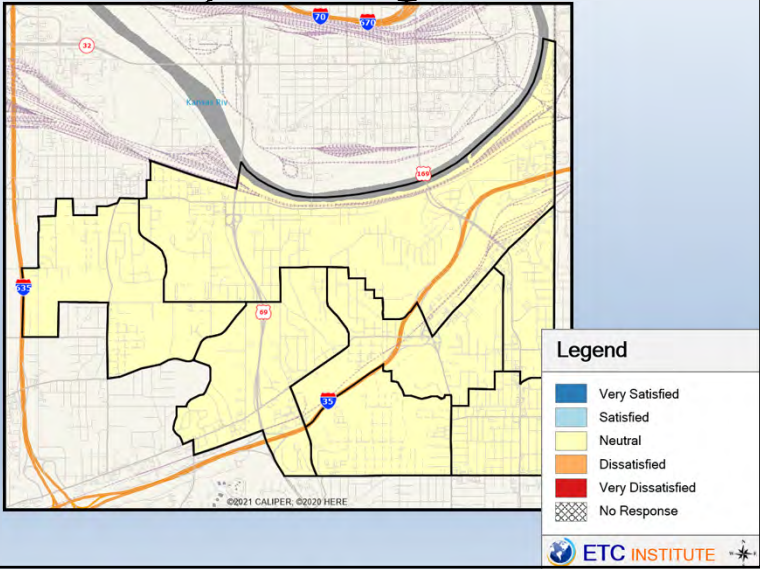
Q17-3. Enforcing the mowing and trimming of weeds on vacant property city-wide



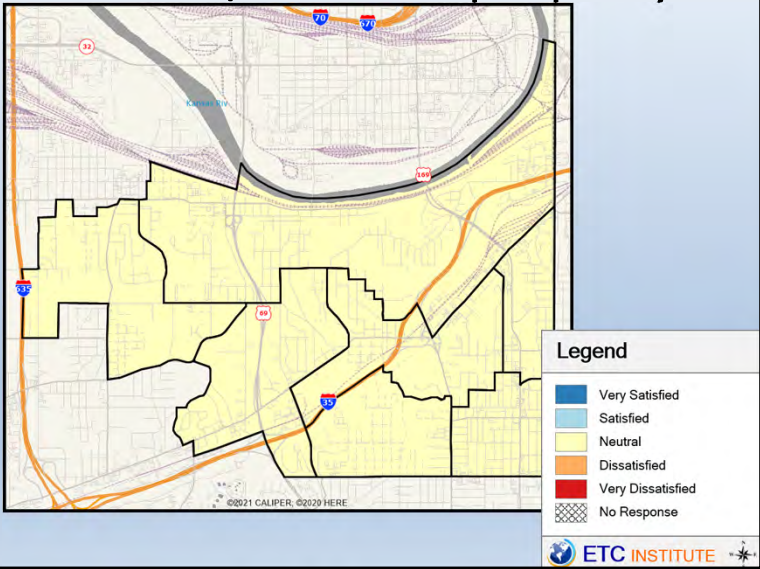
Q17-4. Enforcing the mowing and trimming of weeds on vacant property in your neighborhood



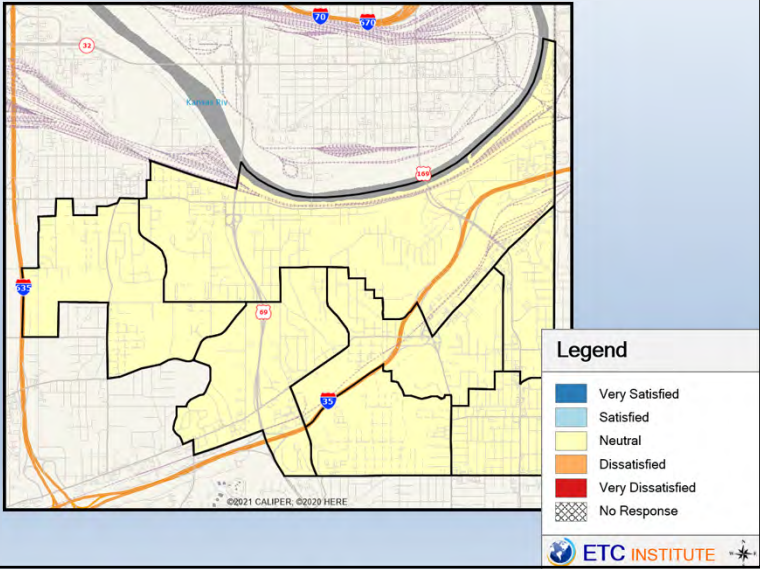
Q17-5. Enforcing the maintenance of homes in your neighborhood



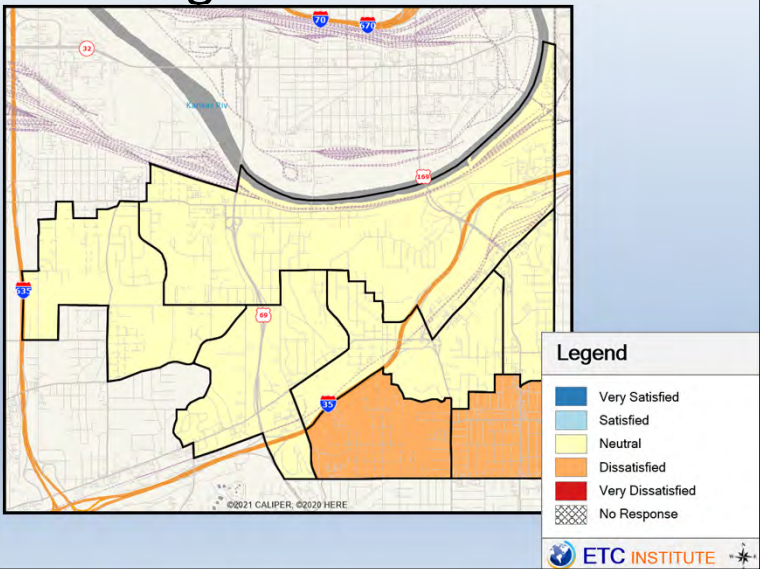
Q17-6. Enforcing the maintenance of commercial/business property



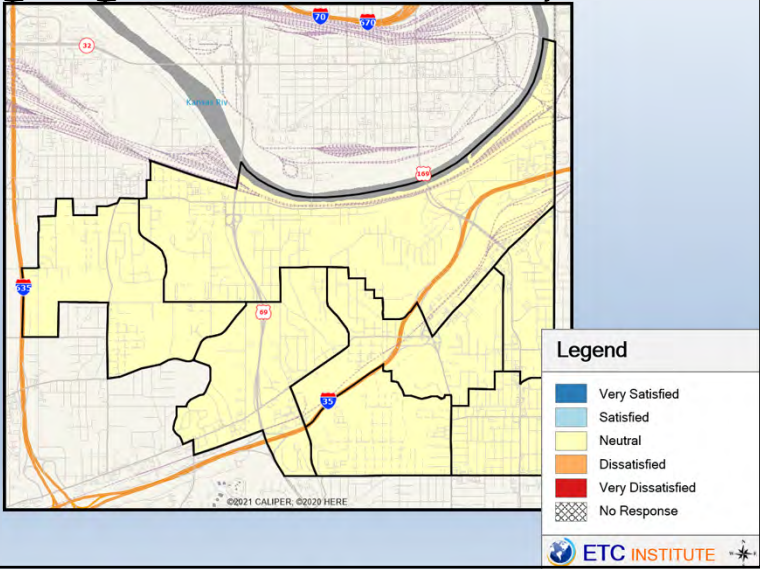
Q17-7. Enforcing the removal of inoperable or junk cars in your neighborhood



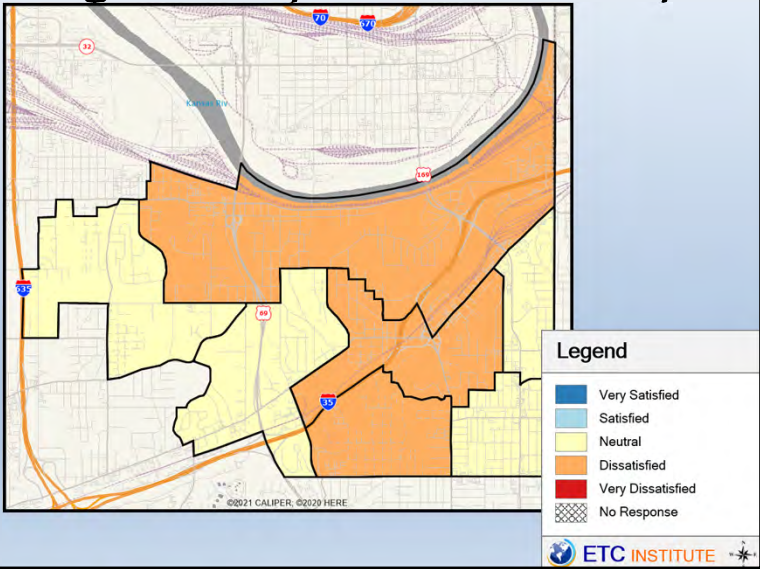
Q19. Current quality of life in your neighborhood



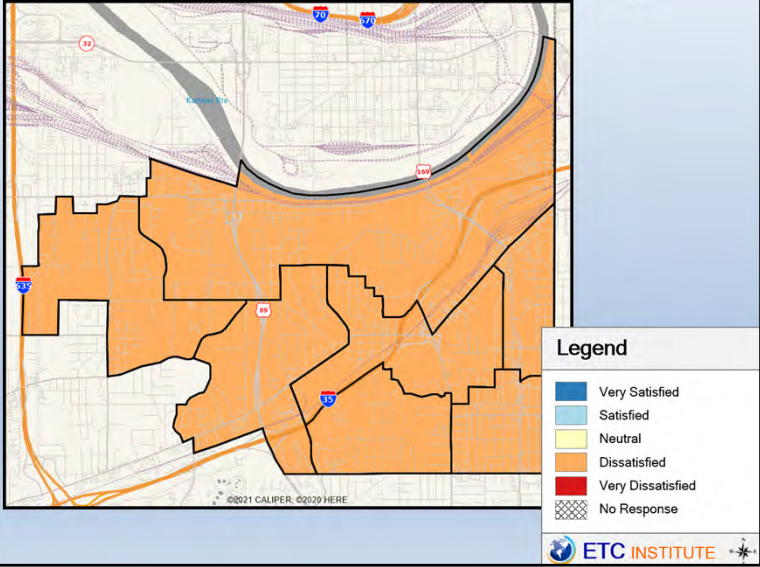
Q20-01. How Wyandotte County manages growth and development



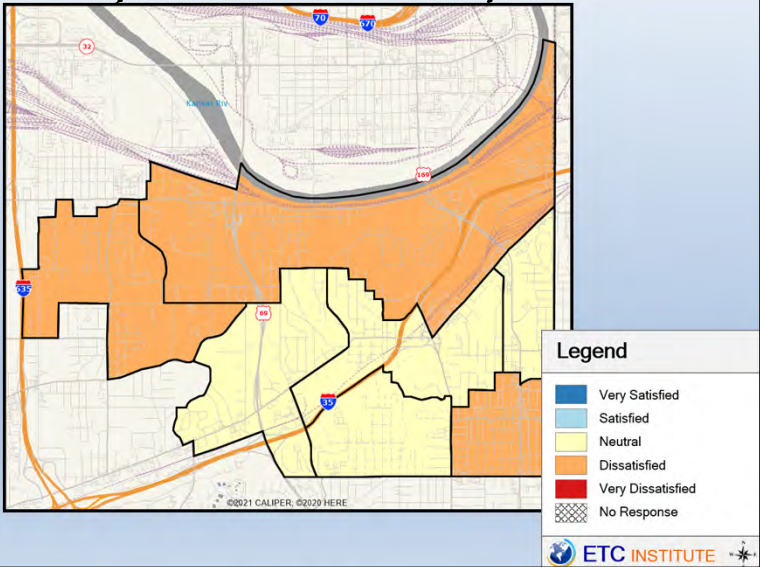
Q20-02. Overall quality of roads and bridges in Wyandotte County



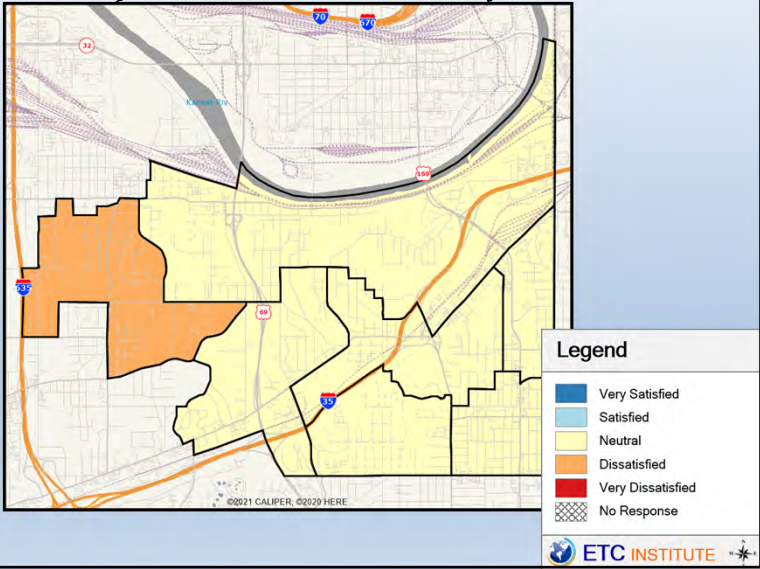
Q20-03. Overall quality of sidewalks in Wyandotte County



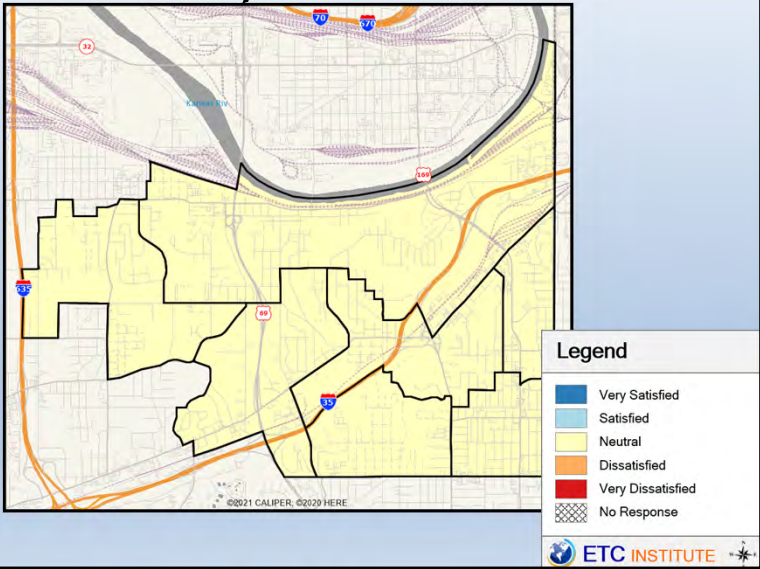
Q20-04. Overall appearance of Wyandotte County

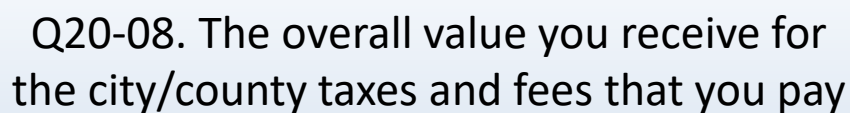


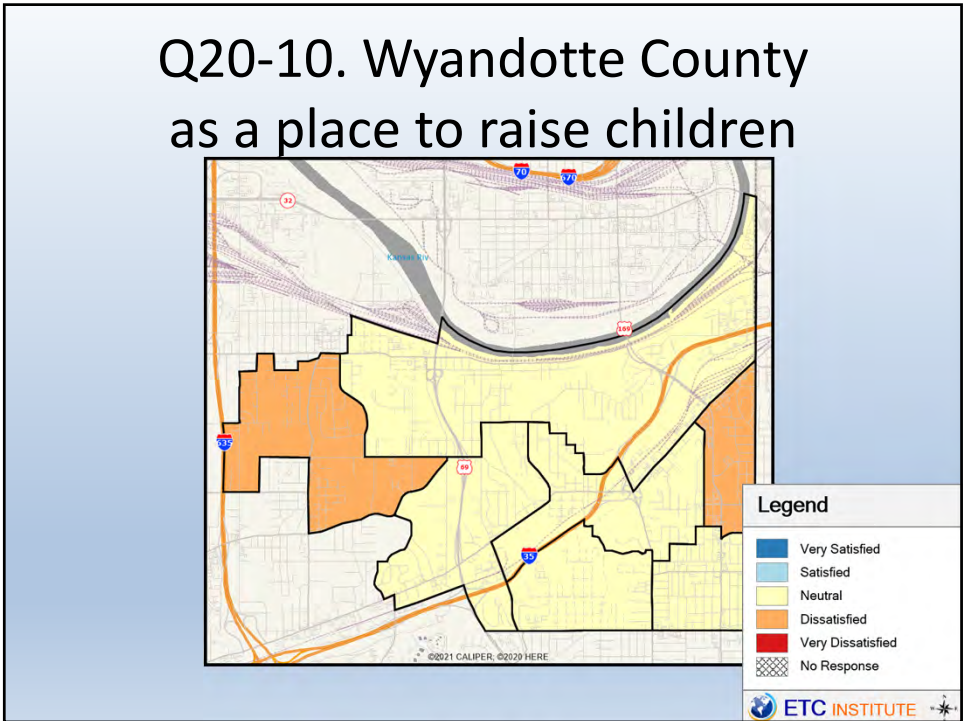
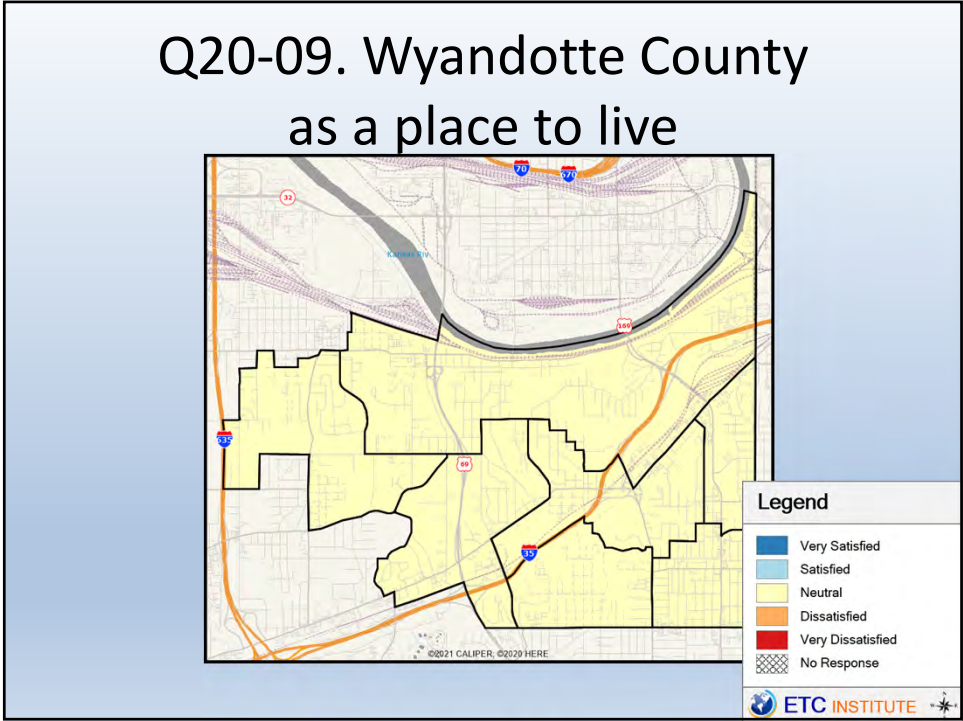
Q20-05. Overall feeling of safety in Wyandotte County

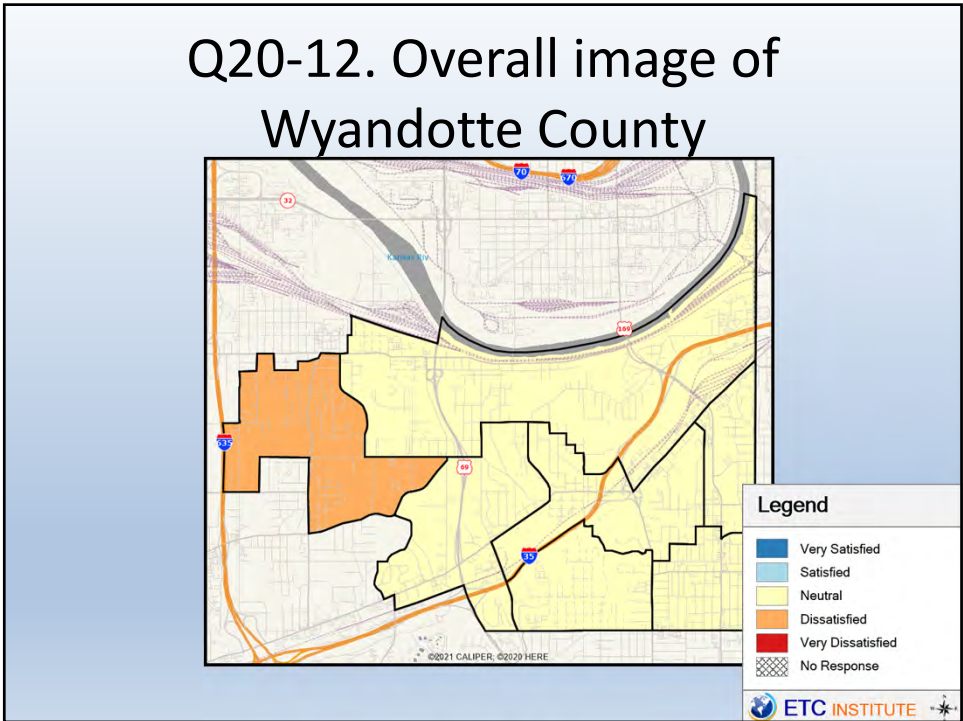
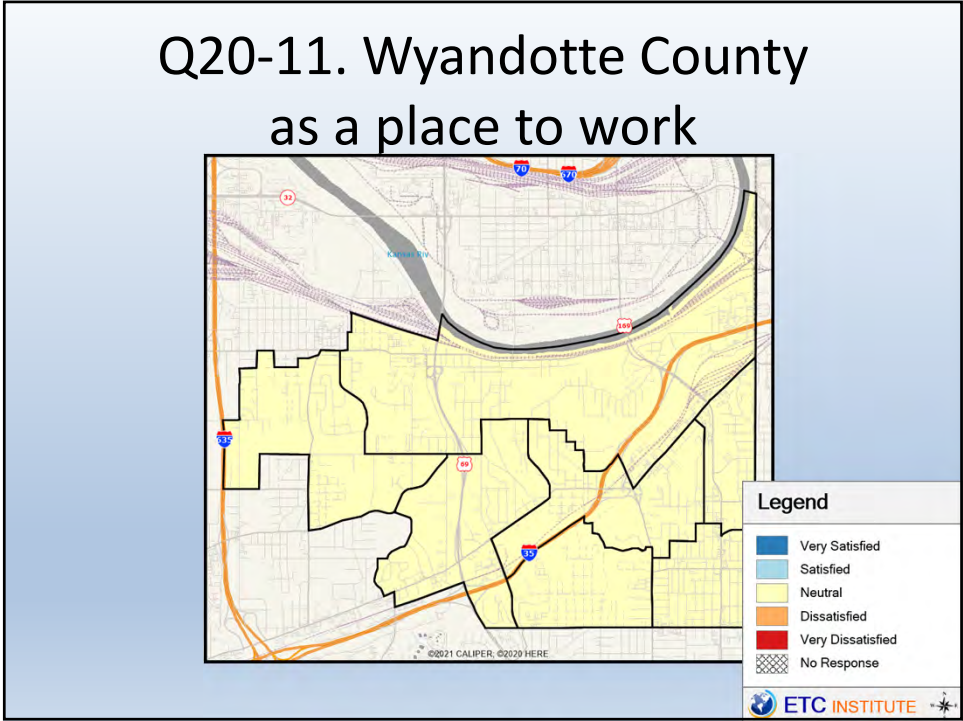


Q20-06. Overall quality of city and county services

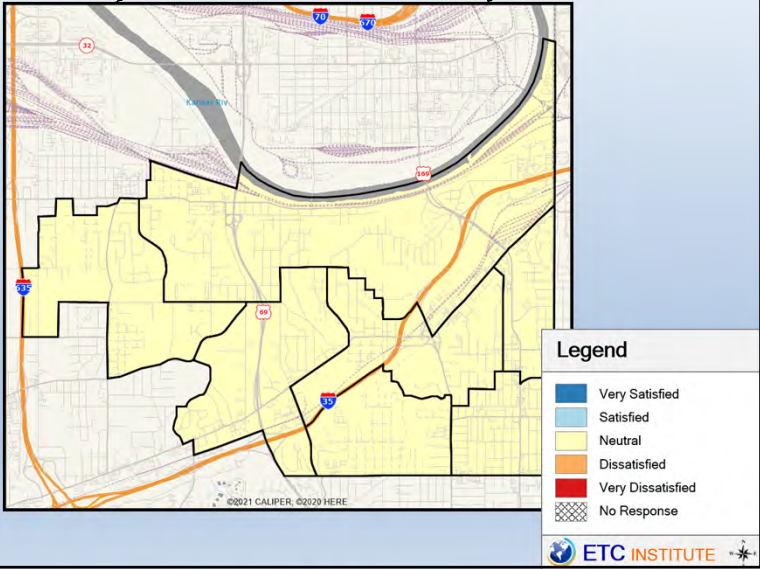




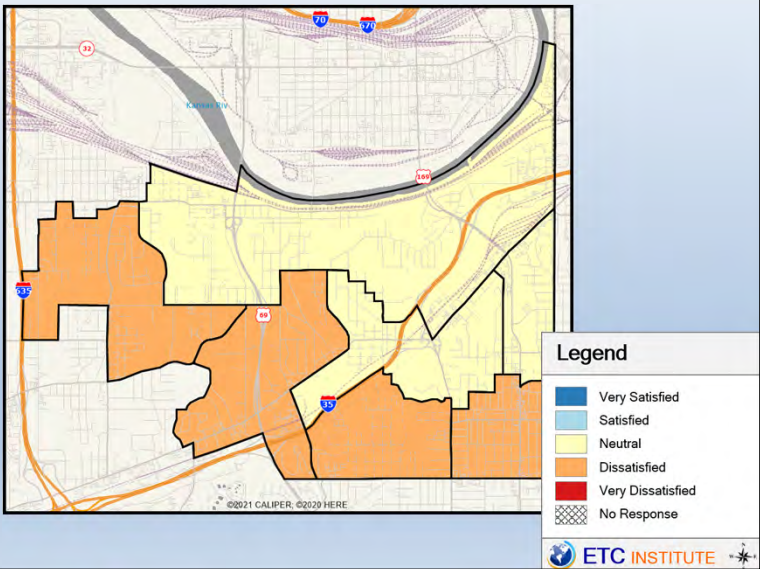


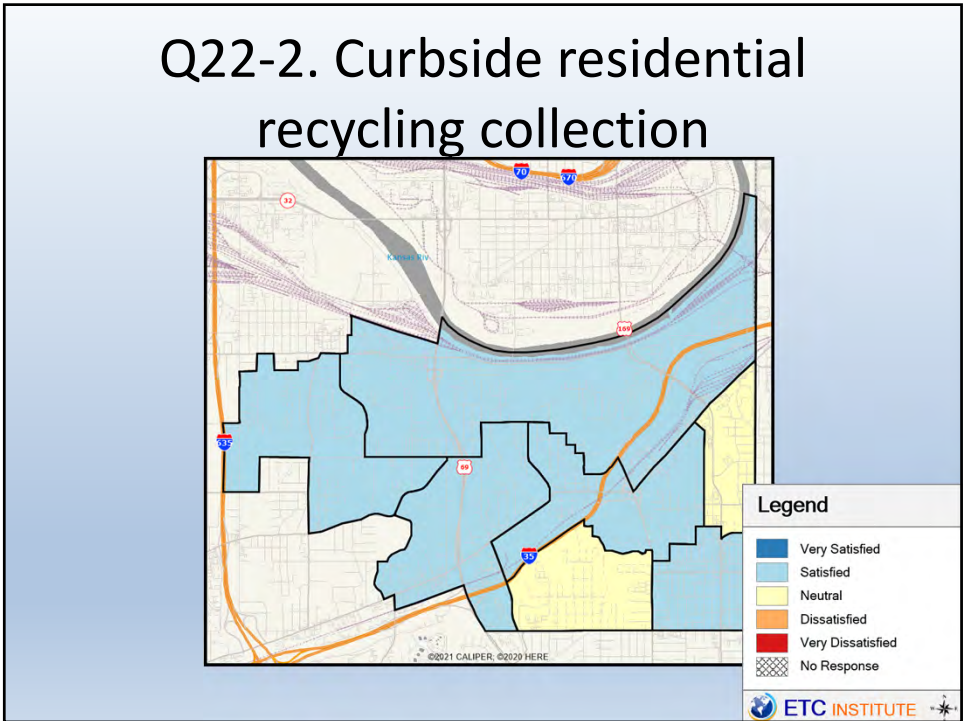
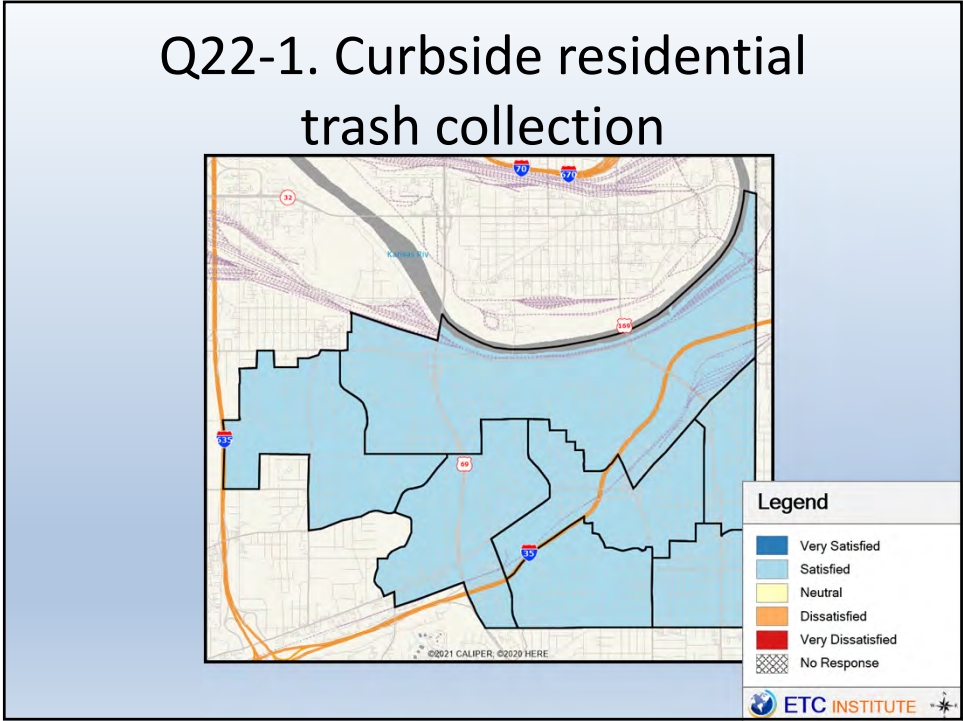


Q20-13. Overall quality of life in Wyandotte County

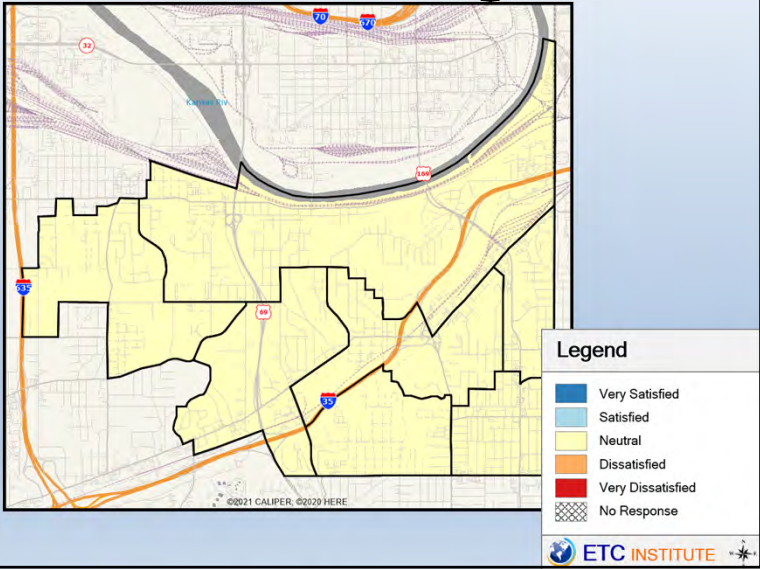


Q20-14. Overall quality of the education system in Wyandotte County

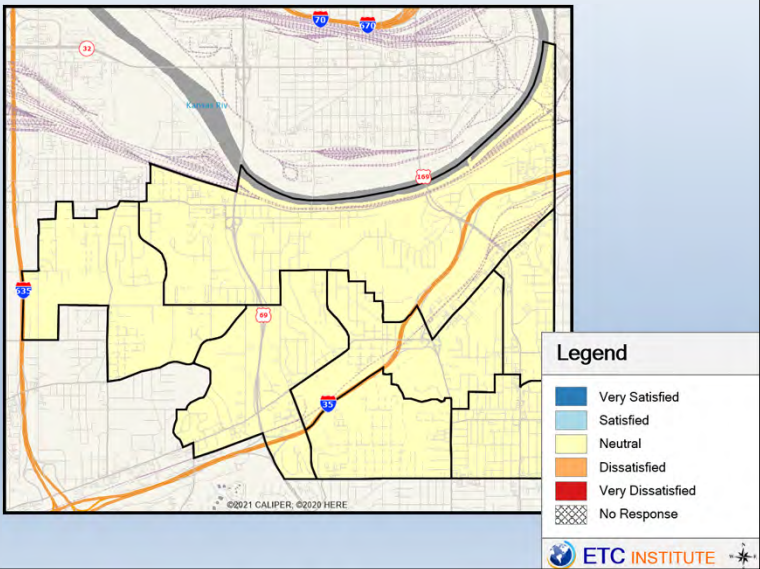




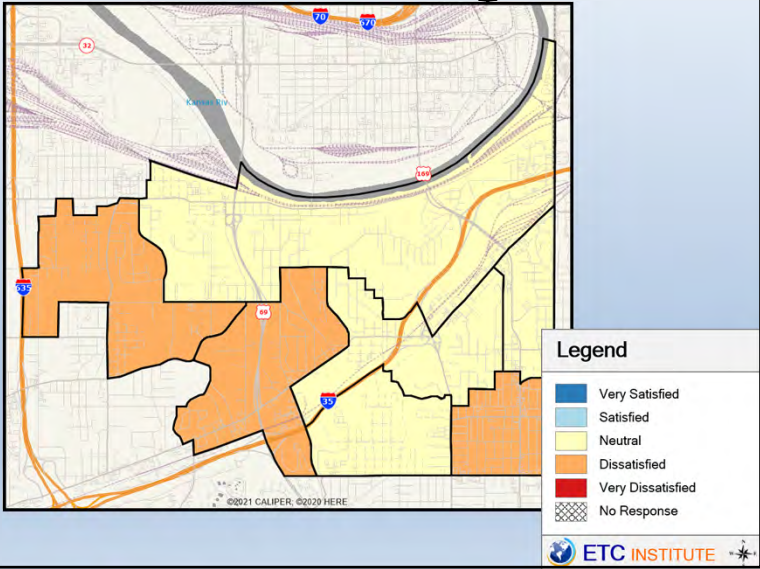
Q23-1. Availability of affordable housing



Q23-2. Quality of housing



Q23-3. Availability of handicap-accessible housing



Section 3

Tabular Data

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q1-1. Police services</u>								
Very satisfied	22.1%	25.9%	13.2%	21.0%	15.6%	22.6%	18.2%	20.4%
Satisfied	37.7%	29.6%	42.1%	35.5%	51.1%	40.3%	45.5%	39.5%
Neutral	27.3%	25.9%	31.6%	24.2%	17.8%	22.6%	20.5%	24.3%
Dissatisfied	11.7%	14.8%	10.5%	19.4%	13.3%	8.1%	15.9%	13.4%
Very dissatisfied	1.3%	3.7%	2.6%	0.0%	2.2%	6.5%	0.0%	2.4%
<u>Q1-2. Fire services</u>								
Very satisfied	36.0%	44.0%	32.3%	37.7%	35.7%	45.8%	30.0%	38.0%
Satisfied	42.7%	38.0%	38.7%	39.3%	59.5%	44.1%	47.5%	43.9%
Neutral	21.3%	16.0%	29.0%	21.3%	2.4%	3.4%	22.5%	16.2%
Dissatisfied	0.0%	2.0%	0.0%	1.6%	0.0%	6.8%	0.0%	1.7%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	2.4%	0.0%	0.0%	0.3%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q1-3. Ambulance services</u>								
Very satisfied	34.8%	40.8%	25.0%	34.0%	32.4%	47.1%	41.7%	37.2%
Satisfied	40.9%	36.7%	28.6%	37.7%	45.9%	33.3%	33.3%	37.2%
Neutral	18.2%	22.4%	35.7%	24.5%	21.6%	19.6%	25.0%	22.8%
Dissatisfied	6.1%	0.0%	10.7%	3.8%	0.0%	0.0%	0.0%	2.8%

Q1-4. Maintenance of City streets

Very satisfied	3.9%	5.3%	2.7%	6.3%	6.4%	4.5%	2.3%	4.6%
Satisfied	15.6%	24.6%	10.8%	25.0%	17.0%	24.2%	22.7%	20.4%
Neutral	24.7%	22.8%	29.7%	23.4%	19.1%	21.2%	34.1%	24.5%
Dissatisfied	29.9%	19.3%	35.1%	23.4%	38.3%	30.3%	20.5%	27.8%
Very dissatisfied	26.0%	28.1%	21.6%	21.9%	19.1%	19.7%	20.5%	22.7%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q1-5. Stormwater management system</u>								
Very satisfied	7.6%	6.0%	6.1%	14.8%	6.8%	15.3%	4.9%	9.3%
Satisfied	33.3%	26.0%	21.2%	34.4%	22.7%	22.0%	26.8%	27.4%
Neutral	22.7%	42.0%	42.4%	19.7%	45.5%	33.9%	39.0%	33.3%
Dissatisfied	25.8%	20.0%	30.3%	23.0%	15.9%	6.8%	12.2%	18.9%
Very dissatisfied	10.6%	6.0%	0.0%	8.2%	9.1%	22.0%	17.1%	11.0%

Q1-6. Sewer & wastewater system

Very satisfied	9.0%	5.8%	5.6%	11.5%	4.4%	19.4%	9.5%	9.9%
Satisfied	40.3%	34.6%	30.6%	37.7%	33.3%	27.4%	23.8%	33.2%
Neutral	22.4%	32.7%	47.2%	23.0%	33.3%	32.3%	38.1%	31.2%
Dissatisfied	23.9%	17.3%	13.9%	18.0%	11.1%	6.5%	4.8%	14.2%
Very dissatisfied	4.5%	9.6%	2.8%	9.8%	17.8%	14.5%	23.8%	11.5%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q1-7. Trash collection & recycling</u>								
Very satisfied	11.8%	22.0%	15.8%	26.6%	23.4%	16.7%	20.9%	19.3%
Satisfied	48.7%	36.0%	31.6%	54.7%	38.3%	43.9%	41.9%	43.5%
Neutral	13.2%	22.0%	36.8%	12.5%	14.9%	15.2%	14.0%	17.2%
Dissatisfied	22.4%	8.0%	15.8%	4.7%	14.9%	21.2%	14.0%	14.8%
Very dissatisfied	3.9%	12.0%	0.0%	1.6%	8.5%	3.0%	9.3%	5.2%

Q1-8. Parks & recreation facilities

Very satisfied	9.7%	6.1%	9.7%	18.9%	2.5%	12.9%	5.3%	9.9%
Satisfied	41.7%	38.8%	25.8%	18.9%	40.0%	40.3%	39.5%	35.7%
Neutral	18.1%	26.5%	54.8%	35.8%	35.0%	30.6%	42.1%	32.2%
Dissatisfied	16.7%	24.5%	6.5%	11.3%	20.0%	14.5%	5.3%	14.8%
Very dissatisfied	13.9%	4.1%	3.2%	15.1%	2.5%	1.6%	7.9%	7.5%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q1-9. Parks & recreation programs</u>								
Very satisfied	5.1%	4.9%	9.1%	7.7%	2.9%	13.0%	8.1%	7.2%
Satisfied	32.2%	29.3%	22.7%	23.1%	32.4%	17.4%	24.3%	26.3%
Neutral	32.2%	46.3%	59.1%	35.9%	35.3%	52.2%	56.8%	43.9%
Dissatisfied	15.3%	4.9%	9.1%	17.9%	20.6%	10.9%	5.4%	12.2%
Very dissatisfied	15.3%	14.6%	0.0%	15.4%	8.8%	6.5%	5.4%	10.4%

Q1-10. Code enforcement

Very satisfied	5.7%	7.0%	6.1%	15.4%	2.3%	6.9%	2.6%	6.8%
Satisfied	27.1%	16.3%	27.3%	17.3%	27.9%	20.7%	28.2%	23.4%
Neutral	22.9%	41.9%	30.3%	32.7%	41.9%	39.7%	33.3%	34.0%
Dissatisfied	25.7%	14.0%	27.3%	15.4%	16.3%	15.5%	12.8%	18.3%
Very dissatisfied	18.6%	20.9%	9.1%	19.2%	11.6%	17.2%	23.1%	17.5%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q1-11. Planning & zoning</u>								
Very satisfied	5.9%	2.4%	6.3%	16.7%	2.7%	9.1%	0.0%	6.7%
Satisfied	33.3%	19.5%	18.8%	22.9%	35.1%	20.0%	22.2%	24.7%
Neutral	39.2%	56.1%	40.6%	31.3%	29.7%	58.2%	50.0%	44.0%
Dissatisfied	15.7%	9.8%	31.3%	22.9%	24.3%	7.3%	11.1%	16.7%
Very dissatisfied	5.9%	12.2%	3.1%	6.3%	8.1%	5.5%	16.7%	8.0%

Q1-12. Municipal court

Very satisfied	13.0%	7.1%	8.7%	20.0%	3.4%	7.5%	0.0%	8.9%
Satisfied	44.4%	28.6%	17.4%	31.4%	27.6%	25.0%	22.2%	29.7%
Neutral	31.5%	47.6%	56.5%	40.0%	62.1%	52.5%	69.4%	49.4%
Dissatisfied	9.3%	11.9%	13.0%	8.6%	6.9%	5.0%	5.6%	8.5%
Very dissatisfied	1.9%	4.8%	4.3%	0.0%	0.0%	10.0%	2.8%	3.5%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q1-13. Public transportation</u>								
Very satisfied	10.0%	11.9%	3.7%	15.2%	0.0%	8.7%	0.0%	8.1%
Satisfied	33.3%	19.0%	22.2%	26.1%	21.9%	15.2%	25.0%	23.9%
Neutral	25.0%	45.2%	48.1%	26.1%	43.8%	30.4%	43.8%	35.4%
Dissatisfied	23.3%	14.3%	25.9%	26.1%	15.6%	19.6%	25.0%	21.4%
Very dissatisfied	8.3%	9.5%	0.0%	6.5%	18.8%	26.1%	6.3%	11.2%

Q2. Neighborhood/Community Priorities. Which FOUR of the services listed in Question 1 should receive the MOST EMPHASIS for improvement in the neighborhood/community where you live over the next TWO years? (top 4)

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q2. Sum of top 4 choices</u>								
Police services	29.9%	47.4%	42.1%	34.4%	34.0%	28.4%	46.7%	36.5%
Fire services	10.4%	15.8%	13.2%	9.4%	17.0%	20.9%	11.1%	13.9%
Ambulance services	9.1%	10.5%	13.2%	10.9%	8.5%	3.0%	4.4%	8.4%
Maintenance of City streets	75.3%	50.9%	73.7%	78.1%	74.5%	67.2%	73.3%	70.4%
Storm water runoff/management system	26.0%	15.8%	21.1%	28.1%	25.5%	25.4%	24.4%	24.1%
Sewer & wastewater system	27.3%	15.8%	18.4%	25.0%	27.7%	19.4%	28.9%	23.3%
Trash collection & recycling	32.5%	24.6%	31.6%	28.1%	31.9%	25.4%	22.2%	28.1%
Parks & recreation facilities	19.5%	29.8%	23.7%	37.5%	27.7%	22.4%	15.6%	25.3%
Parks & recreation programs	27.3%	15.8%	26.3%	17.2%	21.3%	20.9%	13.3%	20.5%
Code enforcement	31.2%	31.6%	28.9%	32.8%	27.7%	40.3%	42.2%	33.7%
Planning & zoning	10.4%	19.3%	21.1%	35.9%	17.0%	19.4%	15.6%	19.7%
Municipal court	3.9%	5.3%	7.9%	7.8%	2.1%	3.0%	11.1%	5.6%
Public transportation	28.6%	22.8%	15.8%	29.7%	25.5%	38.8%	35.6%	28.9%
None chosen	10.4%	14.0%	7.9%	3.1%	12.8%	9.0%	6.7%	9.1%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q3-1. Services for people living with developmental disabilities</u>								
Very satisfied	4.8%	2.8%	13.3%	12.0%	9.1%	7.9%	3.4%	6.8%
Satisfied	7.1%	19.4%	6.7%	12.0%	27.3%	15.8%	10.3%	14.0%
Neutral	54.8%	50.0%	60.0%	56.0%	36.4%	52.6%	48.3%	51.2%
Dissatisfied	23.8%	8.3%	20.0%	12.0%	18.2%	21.1%	31.0%	19.3%
Very dissatisfied	9.5%	19.4%	0.0%	8.0%	9.1%	2.6%	6.9%	8.7%

Q3-2. Services for seniors (non-transportation)

Very satisfied	8.7%	2.8%	11.8%	12.5%	3.3%	8.1%	0.0%	6.5%
Satisfied	8.7%	13.9%	11.8%	16.7%	23.3%	35.1%	11.1%	17.5%
Neutral	52.2%	44.4%	64.7%	45.8%	43.3%	27.0%	59.3%	46.5%
Dissatisfied	21.7%	19.4%	5.9%	16.7%	20.0%	27.0%	22.2%	20.3%
Very dissatisfied	8.7%	19.4%	5.9%	8.3%	10.0%	2.7%	7.4%	9.2%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q3-3. Senior transportation</u>								
Very satisfied	2.3%	0.0%	10.0%	11.5%	4.3%	9.4%	0.0%	4.9%
Satisfied	9.1%	16.2%	10.0%	15.4%	21.7%	15.6%	12.5%	14.1%
Neutral	59.1%	48.6%	70.0%	50.0%	47.8%	50.0%	58.3%	54.4%
Dissatisfied	20.5%	18.9%	10.0%	7.7%	21.7%	12.5%	20.8%	16.5%
Very dissatisfied	9.1%	16.2%	0.0%	15.4%	4.3%	12.5%	8.3%	10.2%

Q3-4. 3-1-1 Call Center

Very satisfied	12.1%	7.1%	7.4%	20.8%	0.0%	18.4%	6.3%	11.4%
Satisfied	37.9%	19.0%	18.5%	20.8%	45.7%	24.5%	43.8%	30.1%
Neutral	33.3%	47.6%	44.4%	35.4%	28.6%	34.7%	40.6%	37.1%
Dissatisfied	16.7%	9.5%	14.8%	12.5%	20.0%	14.3%	3.1%	13.4%
Very dissatisfied	0.0%	16.7%	14.8%	10.4%	5.7%	8.2%	6.3%	8.0%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q3-5. Property tax administration</u>								
Very satisfied	8.5%	2.0%	3.0%	3.8%	0.0%	5.5%	2.7%	4.1%
Satisfied	15.5%	12.0%	21.2%	17.0%	20.9%	14.5%	18.9%	16.7%
Neutral	28.2%	40.0%	39.4%	41.5%	37.2%	40.0%	32.4%	36.5%
Dissatisfied	32.4%	26.0%	21.2%	20.8%	32.6%	10.9%	27.0%	24.6%
Very dissatisfied	15.5%	20.0%	15.2%	17.0%	9.3%	29.1%	18.9%	18.1%

Q3-6. Motor vehicle registration

Very satisfied	9.1%	3.6%	11.8%	12.3%	6.7%	12.1%	11.6%	9.5%
Satisfied	42.9%	30.4%	20.6%	21.1%	42.2%	47.0%	25.6%	34.4%
Neutral	24.7%	37.5%	26.5%	33.3%	26.7%	13.6%	23.3%	26.2%
Dissatisfied	19.5%	16.1%	41.2%	28.1%	11.1%	12.1%	30.2%	21.2%
Very dissatisfied	3.9%	12.5%	0.0%	5.3%	13.3%	15.2%	9.3%	8.7%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q3-7. Appraiser's Office services</u>								
Very satisfied	14.9%	0.0%	6.9%	4.9%	2.8%	5.4%	5.1%	6.4%
Satisfied	13.4%	17.8%	17.2%	9.8%	25.0%	25.0%	10.3%	16.9%
Neutral	37.3%	44.4%	55.2%	51.2%	47.2%	37.5%	46.2%	44.1%
Dissatisfied	25.4%	13.3%	6.9%	9.8%	13.9%	14.3%	20.5%	16.0%
Very dissatisfied	9.0%	24.4%	13.8%	24.4%	11.1%	17.9%	17.9%	16.6%

Q3-8. County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)

Very satisfied	10.6%	5.8%	11.1%	11.1%	5.1%	6.8%	8.1%	8.4%
Satisfied	42.4%	34.6%	37.0%	29.6%	53.8%	47.5%	29.7%	39.5%
Neutral	25.8%	34.6%	40.7%	38.9%	30.8%	35.6%	45.9%	35.0%
Dissatisfied	18.2%	17.3%	7.4%	11.1%	7.7%	8.5%	10.8%	12.3%
Very dissatisfied	3.0%	7.7%	3.7%	9.3%	2.6%	1.7%	5.4%	4.8%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q3-9. District Attorneys' Office</u>								
Very satisfied	6.0%	2.4%	8.3%	5.1%	9.7%	7.3%	0.0%	5.5%
Satisfied	24.0%	19.5%	16.7%	10.3%	16.1%	19.5%	13.3%	17.6%
Neutral	48.0%	51.2%	54.2%	46.2%	35.5%	56.1%	63.3%	50.4%
Dissatisfied	16.0%	7.3%	20.8%	7.7%	29.0%	9.8%	6.7%	13.3%
Very dissatisfied	6.0%	19.5%	0.0%	30.8%	9.7%	7.3%	16.7%	13.3%

Q3-10. Local elections

Very satisfied	16.9%	11.1%	17.6%	13.6%	17.8%	12.1%	13.9%	14.6%
Satisfied	26.8%	37.0%	38.2%	42.4%	37.8%	50.0%	30.6%	37.5%
Neutral	43.7%	44.4%	35.3%	32.2%	31.1%	24.1%	44.4%	36.4%
Dissatisfied	11.3%	0.0%	5.9%	11.9%	8.9%	8.6%	8.3%	8.1%
Very dissatisfied	1.4%	7.4%	2.9%	0.0%	4.4%	5.2%	2.8%	3.4%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q3-11. Public health services</u>								
Very satisfied	15.4%	10.4%	10.0%	18.0%	13.9%	14.5%	3.0%	12.9%
Satisfied	38.5%	22.9%	46.7%	30.0%	44.4%	41.8%	33.3%	36.3%
Neutral	29.2%	41.7%	33.3%	38.0%	27.8%	25.5%	42.4%	33.4%
Dissatisfied	13.8%	12.5%	10.0%	4.0%	8.3%	12.7%	9.1%	10.4%
Very dissatisfied	3.1%	12.5%	0.0%	10.0%	5.6%	5.5%	12.1%	6.9%

Q4. County Level Priorities. Which FOUR of the County-level services listed in Question 3 should receive the MOST EMPHASIS for improvement over the next TWO years? (top 4)

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q4. Sum of top 4 choices</u>								
Services for people living with developmental disabilities	32.5%	42.1%	26.3%	23.4%	36.2%	32.8%	33.3%	32.4%
Services for seniors (non-transportation)	39.0%	54.4%	31.6%	34.4%	38.3%	44.8%	35.6%	40.3%
Senior transportation	24.7%	33.3%	23.7%	20.3%	23.4%	25.4%	20.0%	24.6%
3-1-1 Call Center	7.8%	19.3%	28.9%	28.1%	21.3%	13.4%	13.3%	18.0%
Property tax administration	45.5%	33.3%	26.3%	32.8%	46.8%	41.8%	46.7%	39.5%
Motor vehicle registration	31.2%	26.3%	47.4%	39.1%	36.2%	29.9%	46.7%	35.4%
Appraiser's Office services	23.4%	22.8%	23.7%	21.9%	19.1%	26.9%	28.9%	23.8%
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	36.4%	26.3%	31.6%	42.2%	25.5%	31.3%	28.9%	32.4%
District Attorneys' Office	9.1%	14.0%	18.4%	15.6%	14.9%	9.0%	17.8%	13.4%
Local elections	20.8%	14.0%	28.9%	37.5%	19.1%	25.4%	17.8%	23.5%
Public health services	29.9%	33.3%	34.2%	51.6%	34.0%	40.3%	35.6%	37.2%
None chosen	15.6%	15.8%	7.9%	7.8%	17.0%	11.9%	11.1%	12.7%

Q5. Overall Priorities. Using the lists in Questions 1 and 3, which FOUR items do you think should be the TOP OVERALL PRIORITIES for the Unified Government over the next TWO years? (top 4)

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q5. Sum of top 4 choices</u>								
Police services	27.3%	26.3%	23.7%	25.0%	19.1%	22.4%	37.8%	25.8%
Fire services	2.6%	10.5%	15.8%	3.1%	6.4%	11.9%	11.1%	8.1%
Ambulance services	3.9%	0.0%	10.5%	3.1%	4.3%	3.0%	13.3%	4.8%
Maintenance of City streets	46.8%	31.6%	52.6%	56.3%	40.4%	55.2%	44.4%	47.1%
Storm water management system	10.4%	8.8%	10.5%	20.3%	10.6%	10.4%	11.1%	11.9%
Sewer & wastewater system	10.4%	7.0%	10.5%	17.2%	8.5%	10.4%	17.8%	11.6%
Trash collection & recycling	13.0%	8.8%	26.3%	9.4%	21.3%	20.9%	15.6%	15.7%
Parks & recreation facilities	15.6%	10.5%	13.2%	28.1%	8.5%	13.4%	8.9%	14.7%
Parks & recreation programs	9.1%	10.5%	13.2%	12.5%	10.6%	10.4%	0.0%	9.6%
Code enforcement	24.7%	12.3%	10.5%	12.5%	8.5%	16.4%	17.8%	15.4%
Planning & zoning	6.5%	7.0%	2.6%	12.5%	12.8%	1.5%	6.7%	7.1%
Municipal court	0.0%	5.3%	2.6%	3.1%	2.1%	3.0%	4.4%	2.8%
Public transportation	7.8%	19.3%	10.5%	10.9%	8.5%	11.9%	17.8%	12.2%

Q5. Overall Priorities. Using the lists in Questions 1 and 3, which FOUR items do you think should be the TOP OVERALL PRIORITIES for the Unified Government over the next TWO years? (top 4) (cont.)

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q5. Sum of top 4 choices (cont.)</u>								
Services for people living with developmental disabilities	18.2%	10.5%	10.5%	6.3%	14.9%	7.5%	15.6%	11.9%
Services for seniors (non-transportation)	20.8%	14.0%	5.3%	15.6%	21.3%	22.4%	13.3%	17.0%
Senior transportation	10.4%	12.3%	13.2%	6.3%	8.5%	10.4%	4.4%	9.4%
3-1-1 Call Center	1.3%	1.8%	7.9%	6.3%	4.3%	1.5%	8.9%	4.1%
Property tax administration	20.8%	3.5%	13.2%	15.6%	23.4%	16.4%	17.8%	15.9%
Motor vehicle registration	14.3%	8.8%	18.4%	15.6%	4.3%	10.4%	8.9%	11.6%
Appraiser's Office services	6.5%	10.5%	5.3%	6.3%	8.5%	10.4%	8.9%	8.1%
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	3.9%	12.3%	13.2%	18.8%	8.5%	4.5%	8.9%	9.6%
District Attorneys' Office	7.8%	8.8%	0.0%	7.8%	6.4%	9.0%	11.1%	7.6%
Local elections	2.6%	1.8%	10.5%	17.2%	2.1%	4.5%	6.7%	6.3%
Public health services	11.7%	5.3%	15.8%	9.4%	12.8%	17.9%	13.3%	12.2%
None chosen	23.4%	31.6%	15.8%	12.5%	27.7%	19.4%	13.3%	20.8%

Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	

Q6-1. Police visibility in residential neighborhoods

Very satisfied	15.3%	13.0%	2.9%	11.1%	6.7%	9.5%	6.8%	10.1%
Satisfied	40.3%	27.8%	23.5%	31.7%	42.2%	39.7%	20.5%	33.3%
Neutral	8.3%	20.4%	38.2%	23.8%	37.8%	22.2%	36.4%	24.5%
Dissatisfied	30.6%	20.4%	23.5%	22.2%	8.9%	22.2%	29.5%	22.9%
Very dissatisfied	5.6%	18.5%	11.8%	11.1%	4.4%	6.3%	6.8%	9.1%

Q6-2. Police visibility in commercial areas

Very satisfied	15.5%	11.1%	3.1%	12.1%	7.3%	7.3%	4.9%	9.6%
Satisfied	32.4%	33.3%	25.0%	31.0%	41.5%	34.5%	24.4%	32.1%
Neutral	31.0%	26.7%	43.8%	32.8%	39.0%	43.6%	39.0%	35.9%
Dissatisfied	16.9%	17.8%	28.1%	13.8%	4.9%	12.7%	29.3%	16.9%
Very dissatisfied	4.2%	11.1%	0.0%	10.3%	7.3%	1.8%	2.4%	5.5%

Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q6-3. Community appearance & maintenance</u>								
Very satisfied	5.6%	5.6%	2.9%	11.3%	6.4%	4.7%	0.0%	5.6%
Satisfied	16.7%	13.0%	17.6%	25.8%	21.3%	10.9%	11.6%	16.8%
Neutral	25.0%	38.9%	38.2%	17.7%	29.8%	18.8%	34.9%	27.7%
Dissatisfied	33.3%	24.1%	38.2%	25.8%	34.0%	43.8%	37.2%	33.5%
Very dissatisfied	19.4%	18.5%	2.9%	19.4%	8.5%	21.9%	16.3%	16.5%

Q6-4. Community policing

Very satisfied	11.1%	7.8%	6.7%	14.0%	9.3%	5.3%	2.5%	8.6%
Satisfied	25.0%	29.4%	23.3%	22.8%	32.6%	33.3%	20.0%	26.9%
Neutral	38.9%	33.3%	56.7%	43.9%	34.9%	29.8%	30.0%	37.4%
Dissatisfied	22.2%	17.6%	10.0%	8.8%	9.3%	19.3%	37.5%	18.0%
Very dissatisfied	2.8%	11.8%	3.3%	10.5%	14.0%	12.3%	10.0%	9.1%

Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q6-5. Traffic law enforcement</u>								
Very satisfied	10.3%	13.5%	3.1%	16.1%	12.2%	1.7%	4.8%	9.1%
Satisfied	30.9%	30.8%	40.6%	26.8%	22.0%	39.0%	19.0%	30.0%
Neutral	35.3%	25.0%	34.4%	35.7%	51.2%	33.9%	40.5%	36.0%
Dissatisfied	17.6%	13.5%	18.8%	10.7%	7.3%	18.6%	28.6%	16.3%
Very dissatisfied	5.9%	17.3%	3.1%	10.7%	7.3%	6.8%	7.1%	8.6%

Q6-6. Response time for police emergencies

Very satisfied	19.0%	23.4%	4.0%	18.4%	6.1%	20.5%	13.2%	16.3%
Satisfied	29.3%	21.3%	24.0%	30.6%	42.4%	29.5%	26.3%	28.9%
Neutral	25.9%	36.2%	32.0%	24.5%	30.3%	25.0%	34.2%	29.3%
Dissatisfied	19.0%	8.5%	32.0%	20.4%	18.2%	18.2%	21.1%	18.7%
Very dissatisfied	6.9%	10.6%	8.0%	6.1%	3.0%	6.8%	5.3%	6.8%

Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q6-7. Response time for fire emergencies</u>								
Very satisfied	37.5%	34.0%	18.2%	22.2%	22.9%	32.0%	17.1%	27.9%
Satisfied	33.9%	48.9%	40.9%	46.7%	48.6%	42.0%	42.9%	43.1%
Neutral	26.8%	17.0%	22.7%	28.9%	28.6%	18.0%	37.1%	25.2%
Dissatisfied	0.0%	0.0%	18.2%	2.2%	0.0%	4.0%	2.9%	2.8%
Very dissatisfied	1.8%	0.0%	0.0%	0.0%	0.0%	4.0%	0.0%	1.0%

Q6-8. Response time for medical emergency calls

Very satisfied	33.3%	31.9%	12.0%	25.6%	20.0%	36.2%	27.0%	28.2%
Satisfied	38.6%	46.8%	32.0%	41.9%	45.7%	38.3%	37.8%	40.5%
Neutral	22.8%	17.0%	40.0%	30.2%	25.7%	17.0%	32.4%	25.1%
Dissatisfied	1.8%	4.3%	16.0%	0.0%	5.7%	6.4%	2.7%	4.5%
Very dissatisfied	3.5%	0.0%	0.0%	2.3%	2.9%	2.1%	0.0%	1.7%

Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q6-9. Animal control in your neighborhood</u>								
Very satisfied	8.8%	12.8%	3.3%	22.4%	11.4%	11.3%	13.5%	12.4%
Satisfied	13.2%	21.3%	46.7%	17.2%	27.3%	21.0%	24.3%	22.3%
Neutral	41.2%	12.8%	23.3%	27.6%	34.1%	35.5%	29.7%	30.3%
Dissatisfied	20.6%	21.3%	26.7%	15.5%	18.2%	11.3%	8.1%	17.1%
Very dissatisfied	16.2%	31.9%	0.0%	17.2%	9.1%	21.0%	24.3%	17.9%

Q7. Which THREE of the public safety services listed in Question 6 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years? (top 3)

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q7. Sum of top 3 choices</u>								
Police visibility in residential neighborhoods	44.2%	43.9%	52.6%	51.6%	27.7%	41.8%	53.3%	44.8%
Police visibility in commercial areas	23.4%	8.8%	15.8%	15.6%	25.5%	7.5%	31.1%	17.7%
Community appearance & maintenance	57.1%	45.6%	42.1%	57.8%	53.2%	58.2%	51.1%	53.2%
Community policing	28.6%	28.1%	23.7%	42.2%	34.0%	31.3%	26.7%	31.1%
Traffic law enforcement	18.2%	28.1%	26.3%	15.6%	14.9%	23.9%	28.9%	21.8%
Response time for police emergencies	16.9%	17.5%	26.3%	29.7%	29.8%	16.4%	20.0%	21.8%
Response time for fire emergencies	2.6%	8.8%	7.9%	10.9%	10.6%	16.4%	6.7%	9.1%
Response time for medical emergency calls	11.7%	5.3%	28.9%	14.1%	14.9%	16.4%	4.4%	13.2%
Animal control in your neighborhood	29.9%	31.6%	18.4%	23.4%	25.5%	25.4%	26.7%	26.3%
None chosen	14.3%	19.3%	13.2%	9.4%	21.3%	16.4%	13.3%	15.2%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q8-1. Maintenance of major City streets Citywide</u>								
Very satisfied	2.6%	3.8%	0.0%	3.2%	2.1%	4.5%	2.3%	2.9%
Satisfied	32.9%	25.0%	29.7%	30.6%	27.7%	25.8%	34.9%	29.5%
Neutral	28.9%	25.0%	21.6%	25.8%	34.0%	19.7%	25.6%	25.8%
Dissatisfied	18.4%	21.2%	37.8%	29.0%	19.1%	33.3%	25.6%	25.8%
Very dissatisfied	17.1%	25.0%	10.8%	11.3%	17.0%	16.7%	11.6%	15.9%

Q8-2. Maintenance of streets in your neighborhood

Very satisfied	1.3%	5.6%	0.0%	9.7%	4.3%	9.0%	2.2%	4.9%
Satisfied	15.8%	24.1%	24.3%	24.2%	14.9%	16.4%	31.1%	20.9%
Neutral	21.1%	20.4%	16.2%	19.4%	31.9%	20.9%	11.1%	20.4%
Dissatisfied	35.5%	22.2%	40.5%	29.0%	14.9%	26.9%	40.0%	29.6%
Very dissatisfied	26.3%	27.8%	18.9%	17.7%	34.0%	26.9%	15.6%	24.2%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q8-3. Maintenance of alleys in your neighborhood</u>								
Very satisfied	3.4%	2.4%	0.0%	9.5%	2.5%	8.3%	0.0%	3.9%
Satisfied	8.5%	26.8%	7.1%	7.1%	10.0%	2.8%	0.0%	9.3%
Neutral	30.5%	24.4%	50.0%	50.0%	32.5%	47.2%	63.6%	40.9%
Dissatisfied	22.0%	17.1%	21.4%	19.0%	22.5%	22.2%	24.2%	21.1%
Very dissatisfied	35.6%	29.3%	21.4%	14.3%	32.5%	19.4%	12.1%	24.7%

Q8-4. Maintenance of sidewalks in your neighborhood

Very satisfied	5.7%	1.9%	2.9%	9.8%	2.4%	6.1%	0.0%	4.6%
Satisfied	5.7%	26.9%	2.9%	18.0%	7.1%	4.1%	16.7%	11.9%
Neutral	28.6%	17.3%	25.7%	6.6%	21.4%	30.6%	44.4%	23.8%
Dissatisfied	35.7%	17.3%	40.0%	36.1%	23.8%	16.3%	16.7%	27.2%
Very dissatisfied	24.3%	36.5%	28.6%	29.5%	45.2%	42.9%	22.2%	32.5%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q8-5. Maintenance of curbs in your neighborhood</u>								
Very satisfied	1.4%	3.8%	0.0%	11.3%	2.3%	6.4%	0.0%	4.0%
Satisfied	15.5%	30.2%	10.8%	25.8%	6.8%	6.4%	15.4%	16.7%
Neutral	23.9%	18.9%	29.7%	11.3%	27.3%	29.8%	38.5%	24.4%
Dissatisfied	32.4%	17.0%	40.5%	22.6%	25.0%	27.7%	17.9%	26.1%
Very dissatisfied	26.8%	30.2%	18.9%	29.0%	38.6%	29.8%	28.2%	28.9%

Q8-6. Maintenance of street signs/traffic signals

Very satisfied	8.1%	8.0%	2.8%	11.3%	4.3%	4.8%	4.9%	6.7%
Satisfied	43.2%	48.0%	41.7%	43.5%	36.2%	30.6%	56.1%	42.2%
Neutral	28.4%	20.0%	30.6%	27.4%	44.7%	32.3%	24.4%	29.6%
Dissatisfied	13.5%	8.0%	25.0%	12.9%	6.4%	19.4%	7.3%	13.2%
Very dissatisfied	6.8%	16.0%	0.0%	4.8%	8.5%	12.9%	7.3%	8.3%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q8-7. Maintenance of Downtown parking lots</u>								
Very satisfied	1.9%	7.1%	0.0%	10.8%	2.9%	7.5%	6.1%	5.3%
Satisfied	24.1%	21.4%	23.8%	10.8%	11.4%	20.0%	18.2%	18.7%
Neutral	53.7%	45.2%	33.3%	54.1%	57.1%	47.5%	57.6%	50.8%
Dissatisfied	13.0%	9.5%	33.3%	16.2%	8.6%	15.0%	9.1%	13.7%
Very dissatisfied	7.4%	16.7%	9.5%	8.1%	20.0%	10.0%	9.1%	11.5%

Q8-8. Overall appearance of Downtown including lighting, landscaping, & planter boxes

Very satisfied	4.6%	4.3%	3.2%	11.8%	0.0%	5.9%	5.3%	5.3%
Satisfied	27.7%	30.4%	32.3%	21.6%	25.0%	27.5%	18.4%	26.1%
Neutral	40.0%	37.0%	38.7%	41.2%	47.5%	37.3%	39.5%	40.1%
Dissatisfied	18.5%	13.0%	19.4%	23.5%	10.0%	25.5%	28.9%	19.9%
Very dissatisfied	9.2%	15.2%	6.5%	2.0%	17.5%	3.9%	7.9%	8.7%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q8-9. Maintenance of City buildings</u>								
Very satisfied	4.6%	4.5%	3.6%	11.3%	0.0%	5.8%	5.4%	5.3%
Satisfied	26.2%	40.9%	28.6%	20.8%	38.5%	17.3%	29.7%	28.0%
Neutral	49.2%	34.1%	53.6%	54.7%	51.3%	46.2%	48.6%	48.1%
Dissatisfied	15.4%	11.4%	14.3%	11.3%	2.6%	17.3%	16.2%	12.9%
Very dissatisfied	4.6%	9.1%	0.0%	1.9%	7.7%	13.5%	0.0%	5.7%

Q8-10. Snow removal on major City streets

Very satisfied	14.5%	9.8%	8.8%	17.7%	10.6%	11.9%	13.6%	12.9%
Satisfied	46.1%	51.0%	32.4%	35.5%	48.9%	38.8%	47.7%	43.0%
Neutral	18.4%	21.6%	17.6%	22.6%	23.4%	31.3%	25.0%	23.1%
Dissatisfied	5.3%	9.8%	38.2%	17.7%	14.9%	10.4%	9.1%	13.4%
Very dissatisfied	15.8%	7.8%	2.9%	6.5%	2.1%	7.5%	4.5%	7.6%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q8-11. Snow removal on neighborhood streets</u>								
Very satisfied	9.2%	9.4%	2.7%	12.9%	6.7%	13.4%	4.7%	9.1%
Satisfied	27.6%	34.0%	18.9%	25.8%	37.8%	25.4%	46.5%	30.3%
Neutral	27.6%	22.6%	18.9%	19.4%	28.9%	22.4%	14.0%	22.5%
Dissatisfied	17.1%	22.6%	43.2%	19.4%	6.7%	19.4%	16.3%	19.8%
Very dissatisfied	18.4%	11.3%	16.2%	22.6%	20.0%	19.4%	18.6%	18.3%

Q8-12. Overall cleanliness of streets & other public areas

Very satisfied	2.6%	1.8%	2.9%	8.3%	0.0%	4.5%	0.0%	3.1%
Satisfied	19.7%	25.5%	17.1%	23.3%	23.4%	19.7%	29.5%	22.5%
Neutral	28.9%	27.3%	40.0%	20.0%	29.8%	28.8%	20.5%	27.4%
Dissatisfied	25.0%	20.0%	28.6%	36.7%	25.5%	19.7%	36.4%	26.9%
Very dissatisfied	23.7%	25.5%	11.4%	11.7%	21.3%	27.3%	13.6%	20.1%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q8-13. Maintenance of stormwater drainage system in your neighborhood</u>								
Very satisfied	6.1%	5.8%	9.7%	10.2%	2.2%	14.0%	2.5%	7.4%
Satisfied	19.7%	26.9%	32.3%	27.1%	22.2%	22.8%	32.5%	25.4%
Neutral	39.4%	40.4%	35.5%	33.9%	46.7%	24.6%	30.0%	35.7%
Dissatisfied	24.2%	13.5%	22.6%	20.3%	17.8%	12.3%	12.5%	17.7%
Very dissatisfied	10.6%	13.5%	0.0%	8.5%	11.1%	26.3%	22.5%	13.7%

Q9. Which THREE of the maintenance services listed in Question 8 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q9. Sum of top 3 choices</u>								
Maintenance of major City streets Citywide	31.2%	38.6%	26.3%	35.9%	31.9%	29.9%	37.8%	33.2%
Maintenance of streets in your neighborhood	49.4%	38.6%	39.5%	48.4%	38.3%	37.3%	46.7%	43.0%
Maintenance of alleys in your neighborhood	7.8%	10.5%	23.7%	7.8%	17.0%	9.0%	11.1%	11.4%
Maintenance of sidewalks in your neighborhood	31.2%	29.8%	42.1%	45.3%	44.7%	32.8%	20.0%	34.9%
Maintenance of curbs in your neighborhood	27.3%	15.8%	23.7%	21.9%	23.4%	9.0%	20.0%	20.0%
Maintenance of street signs/traffic signals	2.6%	5.3%	7.9%	7.8%	2.1%	6.0%	4.4%	5.1%
Maintenance of Downtown parking lots	2.6%	1.8%	0.0%	3.1%	4.3%	7.5%	4.4%	3.5%
Overall appearance of Downtown including lighting, landscaping & planter boxes	14.3%	14.0%	13.2%	15.6%	12.8%	9.0%	17.8%	13.7%

Q9. Which THREE of the maintenance services listed in Question 8 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3) (cont.)

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q9. Sum of top 3 choices (cont.)</u>								
Maintenance of City buildings	0.0%	1.8%	5.3%	4.7%	2.1%	3.0%	2.2%	2.5%
Snow removal on major City streets	3.9%	12.3%	18.4%	17.2%	8.5%	14.9%	11.1%	11.9%
Snow removal on neighborhood streets	24.7%	19.3%	34.2%	23.4%	21.3%	37.3%	26.7%	26.6%
Overall cleanliness of streets & other public areas	37.7%	35.1%	28.9%	21.9%	29.8%	25.4%	48.9%	32.2%
Maintenance of stormwater drainage system in your neighborhood	11.7%	10.5%	5.3%	14.1%	21.3%	26.9%	22.2%	16.2%
None chosen	13.0%	17.5%	10.5%	9.4%	12.8%	14.9%	6.7%	12.4%

Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q10-1. Overall park & equipment maintenance</u>								
Very satisfied	3.3%	6.8%	4.0%	13.6%	2.8%	7.8%	3.0%	6.1%
Satisfied	34.4%	25.0%	32.0%	20.5%	36.1%	37.3%	21.2%	29.9%
Neutral	32.8%	29.5%	52.0%	29.5%	44.4%	37.3%	63.6%	39.1%
Dissatisfied	18.0%	22.7%	8.0%	25.0%	11.1%	15.7%	9.1%	16.7%
Very dissatisfied	11.5%	15.9%	4.0%	11.4%	5.6%	2.0%	3.0%	8.2%
<u>Q10-2. Access to walking & biking trails</u>								
Very satisfied	4.9%	6.3%	3.2%	10.6%	9.5%	11.5%	6.1%	7.6%
Satisfied	29.5%	29.2%	22.6%	14.9%	21.4%	23.1%	21.2%	23.6%
Neutral	29.5%	18.8%	38.7%	36.2%	38.1%	28.8%	45.5%	32.5%
Dissatisfied	18.0%	27.1%	25.8%	21.3%	21.4%	19.2%	15.2%	21.0%
Very dissatisfied	18.0%	18.8%	9.7%	17.0%	9.5%	17.3%	12.1%	15.3%

Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
Very satisfied	6.0%	12.2%	12.1%	17.6%	7.1%	7.0%	8.1%	9.8%
Satisfied	49.3%	32.7%	45.5%	35.3%	40.5%	57.9%	21.6%	41.7%
Neutral	20.9%	38.8%	39.4%	27.5%	38.1%	21.1%	51.4%	31.8%
Dissatisfied	11.9%	8.2%	3.0%	7.8%	7.1%	8.8%	10.8%	8.6%
Very dissatisfied	11.9%	8.2%	0.0%	11.8%	7.1%	5.3%	8.1%	8.0%

Q10-3. Access to a local park

Q10-4. Access to community centers

Very satisfied	5.8%	10.6%	7.4%	9.5%	4.9%	6.0%	2.8%	6.7%
Satisfied	44.9%	31.9%	25.9%	16.7%	19.5%	22.0%	19.4%	27.6%
Neutral	20.3%	40.4%	37.0%	31.0%	31.7%	38.0%	63.9%	35.6%
Dissatisfied	20.3%	6.4%	18.5%	23.8%	22.0%	24.0%	8.3%	17.9%
Very dissatisfied	8.7%	10.6%	11.1%	19.0%	22.0%	10.0%	5.6%	12.2%

Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q10-5. Availability of outdoor athletic fields</u>								
Very satisfied	4.9%	14.3%	4.5%	8.9%	3.0%	6.5%	3.3%	6.8%
Satisfied	37.7%	16.7%	18.2%	13.3%	15.2%	30.4%	20.0%	23.3%
Neutral	32.8%	47.6%	54.5%	44.4%	54.5%	50.0%	50.0%	45.9%
Dissatisfied	11.5%	7.1%	13.6%	20.0%	18.2%	0.0%	23.3%	12.5%
Very dissatisfied	13.1%	14.3%	9.1%	13.3%	9.1%	13.0%	3.3%	11.5%

Q10-6. Sunflower Hills Golf Course

Very satisfied	11.4%	7.7%	0.0%	17.4%	0.0%	23.8%	5.0%	10.5%
Satisfied	28.6%	26.9%	10.0%	34.8%	16.7%	4.8%	5.0%	20.3%
Neutral	45.7%	50.0%	90.0%	47.8%	61.1%	52.4%	85.0%	57.5%
Dissatisfied	8.6%	3.8%	0.0%	0.0%	11.1%	0.0%	5.0%	4.6%
Very dissatisfied	5.7%	11.5%	0.0%	0.0%	11.1%	19.0%	0.0%	7.2%

Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q10-7. Parkwood Pool</u>								
Very satisfied	3.3%	3.7%	0.0%	15.4%	0.0%	10.7%	0.0%	5.6%
Satisfied	10.0%	3.7%	0.0%	7.7%	5.6%	10.7%	4.3%	6.8%
Neutral	46.7%	55.6%	77.8%	57.7%	61.1%	39.3%	82.6%	57.1%
Dissatisfied	23.3%	14.8%	0.0%	7.7%	5.6%	10.7%	0.0%	10.6%
Very dissatisfied	16.7%	22.2%	22.2%	11.5%	27.8%	28.6%	13.0%	19.9%

Q10-8. Spray parks

Very satisfied	2.8%	2.8%	0.0%	13.3%	0.0%	13.8%	0.0%	5.3%
Satisfied	19.4%	13.9%	22.2%	13.3%	13.6%	10.3%	8.0%	13.9%
Neutral	47.2%	55.6%	77.8%	46.7%	63.6%	44.8%	76.0%	55.6%
Dissatisfied	19.4%	19.4%	0.0%	10.0%	9.1%	24.1%	16.0%	16.0%
Very dissatisfied	11.1%	8.3%	0.0%	16.7%	13.6%	6.9%	0.0%	9.1%

Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q10-9. Youth recreation programs</u>								
Very satisfied	4.5%	5.9%	8.3%	13.3%	0.0%	9.7%	0.0%	5.9%
Satisfied	20.5%	11.8%	0.0%	13.3%	16.7%	16.1%	10.7%	14.3%
Neutral	34.1%	55.9%	58.3%	40.0%	41.7%	32.3%	53.6%	43.3%
Dissatisfied	20.5%	5.9%	25.0%	13.3%	29.2%	25.8%	17.9%	18.7%
Very dissatisfied	20.5%	20.6%	8.3%	20.0%	12.5%	16.1%	17.9%	17.7%

Q10-10. Adult recreation programs

Very satisfied	4.4%	2.8%	6.3%	13.3%	0.0%	8.8%	0.0%	5.1%
Satisfied	24.4%	11.1%	0.0%	13.3%	15.4%	2.9%	17.9%	13.5%
Neutral	33.3%	52.8%	81.3%	33.3%	42.3%	47.1%	57.1%	46.5%
Dissatisfied	22.2%	11.1%	12.5%	23.3%	23.1%	17.6%	7.1%	17.2%
Very dissatisfied	15.6%	22.2%	0.0%	16.7%	19.2%	23.5%	17.9%	17.7%

Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q10-11. Programs for seniors</u>								
Very satisfied	4.9%	2.9%	11.8%	16.0%	0.0%	9.4%	3.8%	6.6%
Satisfied	14.6%	11.4%	11.8%	16.0%	14.3%	12.5%	3.8%	12.2%
Neutral	31.7%	40.0%	52.9%	40.0%	47.6%	46.9%	69.2%	45.2%
Dissatisfied	34.1%	14.3%	23.5%	12.0%	14.3%	15.6%	11.5%	18.8%
Very dissatisfied	14.6%	31.4%	0.0%	16.0%	23.8%	15.6%	11.5%	17.3%

Q10-12. Skateboard parks

Very satisfied	3.3%	6.9%	0.0%	12.9%	0.0%	8.8%	0.0%	5.4%
Satisfied	23.3%	13.8%	16.7%	41.9%	29.6%	32.4%	13.0%	25.8%
Neutral	36.7%	62.1%	75.0%	38.7%	59.3%	44.1%	82.6%	53.8%
Dissatisfied	23.3%	6.9%	8.3%	3.2%	7.4%	2.9%	4.3%	8.1%
Very dissatisfied	13.3%	10.3%	0.0%	3.2%	3.7%	11.8%	0.0%	7.0%

Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q10-13. Tennis courts</u>								
Very satisfied	2.7%	7.1%	7.1%	11.1%	4.0%	7.7%	0.0%	5.8%
Satisfied	29.7%	7.1%	21.4%	13.9%	16.0%	35.9%	7.1%	19.8%
Neutral	32.4%	64.3%	50.0%	38.9%	48.0%	46.2%	75.0%	49.3%
Dissatisfied	21.6%	10.7%	14.3%	33.3%	24.0%	5.1%	10.7%	17.4%
Very dissatisfied	13.5%	10.7%	7.1%	2.8%	8.0%	5.1%	7.1%	7.7%

Q10-14. Futsal courts

Very satisfied	3.8%	7.7%	0.0%	14.3%	0.0%	10.3%	0.0%	6.4%
Satisfied	26.9%	11.5%	14.3%	17.9%	19.0%	20.7%	0.0%	16.6%
Neutral	50.0%	69.2%	85.7%	46.4%	71.4%	58.6%	95.0%	64.3%
Dissatisfied	7.7%	3.8%	0.0%	14.3%	9.5%	0.0%	5.0%	6.4%
Very dissatisfied	11.5%	7.7%	0.0%	7.1%	0.0%	10.3%	0.0%	6.4%

Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q10-15. Ease of registering for recreation programs</u>								
Very satisfied	6.8%	10.7%	10.0%	18.2%	0.0%	10.3%	0.0%	7.7%
Satisfied	25.0%	7.1%	10.0%	9.1%	13.0%	20.7%	16.0%	16.0%
Neutral	54.5%	57.1%	60.0%	50.0%	65.2%	44.8%	76.0%	57.5%
Dissatisfied	11.4%	7.1%	0.0%	4.5%	13.0%	10.3%	8.0%	8.8%
Very dissatisfied	2.3%	17.9%	20.0%	18.2%	8.7%	13.8%	0.0%	9.9%

Q10-16. Cost of recreation programs

Very satisfied	8.6%	6.9%	30.0%	19.0%	0.0%	13.3%	0.0%	9.5%
Satisfied	17.1%	10.3%	20.0%	28.6%	19.0%	16.7%	8.7%	16.6%
Neutral	62.9%	44.8%	50.0%	47.6%	71.4%	53.3%	82.6%	59.2%
Dissatisfied	11.4%	13.8%	0.0%	4.8%	9.5%	3.3%	8.7%	8.3%
Very dissatisfied	0.0%	24.1%	0.0%	0.0%	0.0%	13.3%	0.0%	6.5%

Q11. Which THREE of the Parks and Recreation issues listed in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q11. Sum of top 3 choices</u>								
Overall park & equipment maintenance	41.6%	38.6%	34.2%	40.6%	29.8%	14.9%	44.4%	34.7%
Access to walking & biking trails	29.9%	35.1%	42.1%	48.4%	40.4%	38.8%	46.7%	39.5%
Access to a local park	19.5%	21.1%	18.4%	17.2%	14.9%	20.9%	20.0%	19.0%
Access to community centers	27.3%	15.8%	23.7%	25.0%	23.4%	26.9%	15.6%	23.0%
Availability of outdoor athletic fields	6.5%	7.0%	18.4%	15.6%	8.5%	4.5%	6.7%	9.1%
Sunflower Hills Golf Course	3.9%	0.0%	0.0%	3.1%	4.3%	1.5%	0.0%	2.0%
Parkwood Pool	3.9%	7.0%	5.3%	7.8%	10.6%	9.0%	2.2%	6.6%
Spray parks	2.6%	7.0%	0.0%	4.7%	8.5%	9.0%	4.4%	5.3%
Youth recreation programs	32.5%	22.8%	28.9%	14.1%	19.1%	25.4%	26.7%	24.3%
Adult recreation programs	19.5%	12.3%	5.3%	14.1%	14.9%	16.4%	24.4%	15.7%
Programs for seniors	20.8%	21.1%	21.1%	7.8%	12.8%	26.9%	24.4%	19.2%
Skate board parks	1.3%	1.8%	2.6%	0.0%	0.0%	6.0%	2.2%	2.0%

Q11. Which THREE of the Parks and Recreation issues listed in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3) (cont.)

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q11. Sum of top 3 choices (cont.)</u>								
Tennis courts	5.2%	1.8%	7.9%	12.5%	4.3%	4.5%	4.4%	5.8%
Futsal courts	2.6%	0.0%	0.0%	1.6%	0.0%	0.0%	0.0%	0.8%
Ease of registering for recreation programs	5.2%	1.8%	2.6%	6.3%	4.3%	6.0%	2.2%	4.3%
Cost of recreation programs	10.4%	8.8%	7.9%	1.6%	8.5%	9.0%	11.1%	8.1%
None chosen	19.5%	24.6%	26.3%	26.6%	29.8%	23.9%	20.0%	24.1%

Q12. Where do you find information about the Unified Government programs and services?

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q12. Where do you find information about Unified Government programs & services</u>								
UGTV (Google Ch 41, Spectrum Ch 2)	13.0%	19.3%	2.6%	12.5%	0.0%	14.9%	13.3%	11.6%
The Citizen newsletter	44.2%	17.5%	39.5%	28.1%	31.9%	50.7%	35.6%	35.9%
eNews weekly email	9.1%	3.5%	5.3%	14.1%	2.1%	13.4%	15.6%	9.4%
Unified Government website	45.5%	35.1%	39.5%	48.4%	44.7%	46.3%	24.4%	41.5%
Social media-Facebook, Twitter, Instagram, YouTube	40.3%	38.6%	44.7%	37.5%	36.2%	29.9%	46.7%	38.5%
Nextdoor	22.1%	14.0%	42.1%	37.5%	21.3%	32.8%	15.6%	26.3%
Unified Government public meetings	5.2%	0.0%	5.3%	10.9%	8.5%	6.0%	2.2%	5.6%
Local television	46.8%	59.6%	28.9%	32.8%	29.8%	40.3%	44.4%	41.3%
Local newspapers	27.3%	19.3%	13.2%	10.9%	17.0%	14.9%	8.9%	16.7%
Neighborhood meetings	11.7%	5.3%	18.4%	21.9%	19.1%	11.9%	6.7%	13.4%
Other	3.9%	3.5%	13.2%	9.4%	14.9%	7.5%	13.3%	8.6%

Q13. Which TWO of the methods listed in Question 12 are your PREFERRED ways of getting information about the Unified Government? (top 2)

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q13. Sum of top 2 choices</u>								
UGTV (Google Ch 41, Spectrum Ch 2)	7.8%	12.3%	0.0%	6.3%	0.0%	6.0%	8.9%	6.3%
The Citizen newsletter	27.3%	14.0%	36.8%	21.9%	31.9%	38.8%	26.7%	27.8%
eNews weekly email	13.0%	7.0%	21.1%	20.3%	6.4%	16.4%	17.8%	14.4%
Unified Government website	31.2%	28.1%	26.3%	28.1%	34.0%	35.8%	17.8%	29.4%
Social media-Facebook, Twitter, Instagram, YouTube	33.8%	31.6%	7.9%	31.3%	27.7%	14.9%	28.9%	26.1%
Nextdoor	7.8%	7.0%	15.8%	29.7%	6.4%	19.4%	11.1%	14.2%
Unified Government public meetings	0.0%	0.0%	0.0%	4.7%	0.0%	1.5%	4.4%	1.5%
Local television	20.8%	26.3%	26.3%	14.1%	21.3%	17.9%	26.7%	21.3%
Local newspapers	6.5%	12.3%	7.9%	7.8%	10.6%	7.5%	2.2%	7.8%
Neighborhood meetings	1.3%	3.5%	7.9%	3.1%	8.5%	6.0%	2.2%	4.3%
Other	3.9%	8.8%	5.3%	7.8%	10.6%	7.5%	13.3%	7.8%
None chosen	19.5%	21.1%	21.1%	7.8%	17.0%	13.4%	17.8%	16.5%

Q14. The Unified Government uses social media to share information with the public. Please indicate whether you have used any of the following Unified Government social media channels. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q14-1. Facebook</u>								
Yes	52.4%	42.6%	44.1%	43.1%	60.5%	44.1%	52.5%	48.1%
No	47.6%	57.4%	55.9%	56.9%	39.5%	55.9%	47.5%	51.9%
<u>Q14-2. Twitter</u>								
Yes	11.9%	11.6%	6.1%	17.5%	10.5%	16.1%	5.6%	12.1%
No	88.1%	88.4%	93.9%	82.5%	89.5%	83.9%	94.4%	87.9%
<u>Q14-3. Instagram</u>								
Yes	13.6%	9.5%	12.5%	12.5%	21.6%	19.3%	11.1%	14.4%
No	86.4%	90.5%	87.5%	87.5%	78.4%	80.7%	88.9%	85.6%
<u>Q14-4. Nextdoor</u>								
Yes	41.4%	23.8%	45.5%	51.7%	35.9%	46.7%	27.0%	40.1%
No	58.6%	76.2%	54.5%	48.3%	64.1%	53.3%	73.0%	59.9%

Q14. The Unified Government uses social media to share information with the public. Please indicate whether you have used any of the following Unified Government social media channels. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q14-5. YouTube</u>								
Yes	31.7%	25.0%	6.1%	16.1%	25.7%	27.8%	13.5%	21.9%
No	68.3%	75.0%	93.9%	83.9%	74.3%	72.2%	86.5%	78.1%
<u>Q14-6. LinkedIn</u>								
Yes	10.5%	7.0%	6.1%	3.5%	13.9%	7.3%	5.6%	7.6%
No	89.5%	93.0%	93.9%	96.5%	86.1%	92.7%	94.4%	92.4%

Q14a. If you have used ANY of the Unified Governments social media services listed in Question 14, please indicate whether you agree with the following statement: "The information I receive from the Unified Government social media keeps me informed about what is happening in Wyandotte County." (without "don't know")

N=239	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q14a. Information I receive from Unified Government social media keeps me informed about what is happening in Wyandotte County</u>								
Agree	77.8%	83.3%	64.3%	73.0%	75.0%	77.8%	81.0%	76.4%
Disagree	22.2%	16.7%	35.7%	27.0%	25.0%	22.2%	19.0%	23.6%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q15-1. Overall quality of information about Unified Government programs & services</u>								
Very satisfied	13.1%	11.1%	9.1%	2.2%	4.8%	6.8%	0.0%	6.9%
Satisfied	32.8%	22.2%	22.7%	26.1%	33.3%	28.8%	25.6%	28.2%
Neutral	32.8%	41.7%	31.8%	45.7%	45.2%	32.2%	48.7%	39.3%
Dissatisfied	11.5%	13.9%	36.4%	8.7%	4.8%	32.2%	20.5%	17.4%
Very dissatisfied	9.8%	11.1%	0.0%	17.4%	11.9%	0.0%	5.1%	8.2%

Q15-2. Efforts to keep you informed about local issues

Very satisfied	11.3%	7.5%	8.0%	6.1%	9.8%	6.8%	0.0%	7.3%
Satisfied	27.4%	17.5%	32.0%	30.6%	26.8%	23.7%	35.1%	27.2%
Neutral	29.0%	45.0%	24.0%	38.8%	41.5%	23.7%	40.5%	34.2%
Dissatisfied	19.4%	17.5%	36.0%	8.2%	9.8%	37.3%	16.2%	20.4%
Very dissatisfied	12.9%	12.5%	0.0%	16.3%	12.2%	8.5%	8.1%	10.9%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	

Q15-3. Public involvement in local decision making

Very satisfied	3.5%	2.9%	0.0%	4.4%	2.6%	7.5%	0.0%	3.5%
Satisfied	12.3%	11.8%	22.7%	13.3%	23.7%	3.8%	22.9%	14.4%
Neutral	52.6%	61.8%	40.9%	42.2%	36.8%	34.0%	34.3%	43.3%
Dissatisfied	19.3%	8.8%	36.4%	17.8%	10.5%	37.7%	28.6%	22.5%
Very dissatisfied	12.3%	14.7%	0.0%	22.2%	26.3%	17.0%	14.3%	16.2%

Q15-4. Unified Government website

Very satisfied	12.5%	11.4%	0.0%	6.5%	2.9%	19.2%	2.7%	9.2%
Satisfied	30.4%	28.6%	31.8%	30.4%	34.3%	26.9%	32.4%	30.4%
Neutral	33.9%	40.0%	31.8%	39.1%	40.0%	25.0%	56.8%	37.5%
Dissatisfied	16.1%	5.7%	18.2%	15.2%	17.1%	19.2%	8.1%	14.5%
Very dissatisfied	7.1%	14.3%	18.2%	8.7%	5.7%	9.6%	0.0%	8.5%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
Q15-5. The Citizen newsletter								
Very satisfied	6.7%	11.1%	5.9%	0.0%	9.7%	11.5%	5.4%	7.4%
Satisfied	48.9%	33.3%	29.4%	31.6%	51.6%	50.0%	45.9%	43.0%
Neutral	37.8%	41.7%	64.7%	52.6%	32.3%	32.7%	35.1%	40.2%
Dissatisfied	4.4%	5.6%	0.0%	2.6%	3.2%	5.8%	10.8%	5.1%
Very dissatisfied	2.2%	8.3%	0.0%	13.2%	3.2%	0.0%	2.7%	4.3%

Q15-6. Unified Government eNews newsletter

Very satisfied	14.3%	12.5%	0.0%	6.7%	4.3%	16.7%	3.6%	9.6%
Satisfied	17.1%	16.7%	57.1%	16.7%	39.1%	23.3%	42.9%	26.6%
Neutral	57.1%	58.3%	42.9%	60.0%	43.5%	50.0%	39.3%	51.4%
Dissatisfied	8.6%	4.2%	0.0%	3.3%	4.3%	6.7%	14.3%	6.8%
Very dissatisfied	2.9%	8.3%	0.0%	13.3%	8.7%	3.3%	0.0%	5.6%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q15-7. Unified Government social media</u>								
Very satisfied	8.5%	10.7%	15.4%	14.7%	0.0%	14.7%	0.0%	8.8%
Satisfied	36.2%	21.4%	23.1%	23.5%	44.8%	20.6%	30.0%	29.3%
Neutral	36.2%	50.0%	61.5%	41.2%	41.4%	35.3%	53.3%	43.3%
Dissatisfied	17.0%	7.1%	0.0%	5.9%	3.4%	26.5%	16.7%	12.6%
Very dissatisfied	2.1%	10.7%	0.0%	14.7%	10.3%	2.9%	0.0%	6.0%

Q15-8. myWyco app-property taxes

Very satisfied	24.5%	12.9%	10.5%	10.8%	9.1%	22.0%	3.0%	14.4%
Satisfied	20.4%	12.9%	26.3%	32.4%	30.3%	24.4%	21.2%	23.9%
Neutral	42.9%	58.1%	5.3%	37.8%	39.4%	19.5%	54.5%	38.3%
Dissatisfied	4.1%	6.5%	42.1%	10.8%	9.1%	19.5%	9.1%	12.3%
Very dissatisfied	8.2%	9.7%	15.8%	8.1%	12.1%	14.6%	12.1%	11.1%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q15-9. myWyco app-3-1-1 service requests</u>								
Very satisfied	26.5%	6.1%	0.0%	8.6%	0.0%	26.5%	9.7%	12.4%
Satisfied	17.6%	6.1%	20.0%	37.1%	25.9%	14.7%	19.4%	20.1%
Neutral	41.2%	36.4%	20.0%	40.0%	51.9%	26.5%	58.1%	40.2%
Dissatisfied	11.8%	15.2%	46.7%	5.7%	14.8%	14.7%	6.5%	13.9%
Very dissatisfied	2.9%	36.4%	13.3%	8.6%	7.4%	17.6%	6.5%	13.4%

Q15-10. myWyco app-Municipal Court payments

Very satisfied	10.7%	12.5%	0.0%	10.0%	0.0%	19.2%	0.0%	8.4%
Satisfied	17.9%	4.2%	60.0%	20.0%	38.5%	26.9%	7.7%	20.6%
Neutral	64.3%	70.8%	20.0%	70.0%	53.8%	30.8%	84.6%	60.6%
Dissatisfied	7.1%	0.0%	20.0%	0.0%	0.0%	0.0%	7.7%	3.2%
Very dissatisfied	0.0%	12.5%	0.0%	0.0%	7.7%	23.1%	0.0%	7.1%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q15-11. Online maps</u>								
Very satisfied	13.2%	7.4%	7.1%	6.9%	12.9%	25.8%	4.3%	11.9%
Satisfied	39.5%	18.5%	35.7%	37.9%	29.0%	16.1%	26.1%	29.0%
Neutral	36.8%	48.1%	35.7%	44.8%	54.8%	45.2%	60.9%	46.6%
Dissatisfied	5.3%	0.0%	7.1%	10.3%	0.0%	12.9%	8.7%	6.2%
Very dissatisfied	5.3%	25.9%	14.3%	0.0%	3.2%	0.0%	0.0%	6.2%

Q16. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q16-1. Crime</u>								
Major problem	41.7%	57.7%	27.6%	13.3%	20.0%	20.4%	40.9%	32.0%
Minor problem	43.1%	36.5%	41.4%	61.7%	57.8%	48.1%	38.6%	47.2%
Not a problem	15.3%	5.8%	31.0%	25.0%	22.2%	31.5%	20.5%	20.8%
<u>Q16-2. Drugs</u>								
Major problem	50.8%	63.8%	21.7%	13.7%	20.0%	15.4%	41.7%	33.5%
Minor problem	34.4%	29.8%	34.8%	51.0%	45.0%	50.0%	36.1%	40.6%
Not a problem	14.8%	6.4%	43.5%	35.3%	35.0%	34.6%	22.2%	25.8%
<u>Q16-3. Graffiti</u>								
Major problem	32.9%	29.2%	7.1%	13.3%	22.7%	20.0%	28.2%	22.9%
Minor problem	47.1%	45.8%	46.4%	41.7%	56.8%	55.0%	30.8%	46.7%
Not a problem	20.0%	25.0%	46.4%	45.0%	20.5%	25.0%	41.0%	30.4%

**Q16. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live.
(without "don't know")**

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q16-4. Noise</u>								
Major problem	12.9%	31.4%	13.8%	14.8%	17.4%	14.5%	15.9%	17.1%
Minor problem	47.1%	47.1%	31.0%	26.2%	45.7%	29.0%	40.9%	38.3%
Not a problem	40.0%	21.6%	55.2%	59.0%	37.0%	56.5%	43.2%	44.6%
<u>Q16-5. Rundown buildings</u>								
Major problem	28.6%	14.6%	21.4%	17.7%	28.3%	22.6%	34.9%	24.0%
Minor problem	45.7%	54.2%	35.7%	30.6%	37.0%	40.3%	37.2%	40.4%
Not a problem	25.7%	31.3%	42.9%	51.6%	34.8%	37.1%	27.9%	35.7%
<u>Q16-6. Abandoned/junk vehicles</u>								
Major problem	34.9%	21.3%	10.7%	10.2%	15.6%	24.6%	42.9%	23.5%
Minor problem	23.8%	23.4%	42.9%	28.8%	42.2%	26.3%	23.8%	29.0%
Not a problem	41.3%	55.3%	46.4%	61.0%	42.2%	49.1%	33.3%	47.5%

Q16. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q16-7. Vehicles parked on streets</u>								
Major problem	20.3%	16.7%	17.2%	14.5%	23.9%	21.0%	27.3%	19.9%
Minor problem	46.4%	38.9%	24.1%	45.2%	28.3%	27.4%	36.4%	36.6%
Not a problem	33.3%	44.4%	58.6%	40.3%	47.8%	51.6%	36.4%	43.4%
<u>Q16-8. Homelessness</u>								
Major problem	35.2%	34.9%	33.3%	25.5%	30.2%	21.2%	34.1%	30.4%
Minor problem	35.2%	32.6%	29.6%	34.5%	37.2%	28.8%	24.4%	32.2%
Not a problem	29.6%	32.6%	37.0%	40.0%	32.6%	50.0%	41.5%	37.3%
<u>Q16-9. Overgrown lots</u>								
Major problem	37.7%	27.3%	3.8%	12.1%	20.0%	23.6%	41.5%	25.1%
Minor problem	36.2%	36.4%	57.7%	43.1%	37.8%	29.1%	19.5%	36.1%
Not a problem	26.1%	36.4%	38.5%	44.8%	42.2%	47.3%	39.0%	38.8%

**Q16. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live.
(without "don't know")**

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q16-10. Illegal dumping</u>								
Major problem	43.7%	34.8%	11.5%	16.9%	44.2%	50.9%	45.0%	36.8%
Minor problem	32.4%	30.4%	38.5%	28.8%	30.2%	26.3%	30.0%	30.4%
Not a problem	23.9%	34.8%	50.0%	54.2%	25.6%	22.8%	25.0%	32.7%
<u>Q16-11. Roaming/loose animals</u>								
Major problem	30.1%	38.0%	10.3%	16.9%	20.0%	15.9%	33.3%	24.1%
Minor problem	46.6%	30.0%	31.0%	25.4%	37.8%	36.5%	28.6%	34.6%
Not a problem	23.3%	32.0%	58.6%	57.6%	42.2%	47.6%	38.1%	41.3%
<u>Q16-12. Street racing or dangerous driving</u>								
Major problem	31.3%	53.3%	20.7%	18.5%	25.6%	38.3%	38.1%	32.6%
Minor problem	46.3%	28.9%	34.5%	13.0%	37.2%	31.7%	28.6%	31.8%
Not a problem	22.4%	17.8%	44.8%	68.5%	37.2%	30.0%	33.3%	35.6%

Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q17-1. Enforcing clean-up of junk, trash, & debris (blight) Citywide</u>								
Very satisfied	1.4%	1.9%	0.0%	6.8%	4.9%	1.8%	2.4%	2.8%
Satisfied	27.0%	22.2%	17.9%	10.2%	22.0%	12.3%	22.0%	19.2%
Neutral	25.7%	35.2%	35.7%	32.2%	24.4%	31.6%	26.8%	29.9%
Dissatisfied	28.4%	22.2%	35.7%	32.2%	31.7%	33.3%	29.3%	29.9%
Very dissatisfied	17.6%	18.5%	10.7%	18.6%	17.1%	21.1%	19.5%	18.1%

Q17-2. Enforcing clean-up of junk, trash, & debris (blight) in your neighborhood

Very satisfied	2.8%	3.8%	6.9%	10.0%	4.8%	4.9%	0.0%	4.7%
Satisfied	23.9%	24.5%	37.9%	21.7%	28.6%	19.7%	27.3%	25.0%
Neutral	21.1%	28.3%	20.7%	28.3%	26.2%	23.0%	29.5%	25.3%
Dissatisfied	33.8%	28.3%	20.7%	21.7%	14.3%	31.1%	22.7%	25.8%
Very dissatisfied	18.3%	15.1%	13.8%	18.3%	26.2%	21.3%	20.5%	19.2%

Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q17-3. Enforcing mowing & trimming of weeds on vacant property Citywide</u>								
Very satisfied	3.0%	1.9%	4.0%	1.8%	10.3%	3.8%	5.0%	3.9%
Satisfied	12.1%	21.2%	16.0%	17.9%	23.1%	24.5%	17.5%	18.7%
Neutral	31.8%	36.5%	32.0%	41.1%	41.0%	22.6%	42.5%	35.0%
Dissatisfied	34.8%	17.3%	28.0%	25.0%	10.3%	30.2%	20.0%	24.5%
Very dissatisfied	18.2%	23.1%	20.0%	14.3%	15.4%	18.9%	15.0%	17.8%

Q17-4. Enforcing mowing & trimming of weeds on vacant property in your neighborhood

Very satisfied	1.5%	3.8%	0.0%	5.5%	11.6%	3.6%	4.8%	4.4%
Satisfied	13.2%	17.3%	51.9%	23.6%	25.6%	25.5%	19.0%	22.8%
Neutral	36.8%	34.6%	25.9%	45.5%	39.5%	32.7%	45.2%	37.7%
Dissatisfied	29.4%	19.2%	11.1%	10.9%	7.0%	23.6%	11.9%	17.5%
Very dissatisfied	19.1%	25.0%	11.1%	14.5%	16.3%	14.5%	19.0%	17.5%

Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q17-5. Enforcing maintenance of homes in your neighborhood</u>								
Very satisfied	4.4%	6.0%	0.0%	11.7%	7.0%	6.3%	0.0%	5.6%
Satisfied	19.1%	24.0%	35.7%	26.7%	23.3%	22.2%	28.6%	24.6%
Neutral	30.9%	44.0%	42.9%	25.0%	55.8%	31.7%	28.6%	35.6%
Dissatisfied	27.9%	14.0%	21.4%	28.3%	4.7%	25.4%	23.8%	21.8%
Very dissatisfied	17.6%	12.0%	0.0%	8.3%	9.3%	14.3%	19.0%	12.4%

Q17-6. Enforcing maintenance of commercial/business property

Very satisfied	5.3%	2.3%	0.0%	6.0%	5.1%	6.3%	2.6%	4.3%
Satisfied	22.8%	27.3%	19.2%	26.0%	28.2%	20.8%	26.3%	24.5%
Neutral	42.1%	47.7%	61.5%	52.0%	53.8%	45.8%	52.6%	49.7%
Dissatisfied	19.3%	9.1%	15.4%	14.0%	12.8%	18.8%	7.9%	14.2%
Very dissatisfied	10.5%	13.6%	3.8%	2.0%	0.0%	8.3%	10.5%	7.3%

Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q17-7. Enforcing removal of inoperable or junk cars in your neighborhood</u>								
Very satisfied	5.1%	10.2%	0.0%	4.4%	2.8%	7.0%	0.0%	4.7%
Satisfied	13.6%	24.5%	26.9%	24.4%	25.0%	18.6%	24.4%	21.7%
Neutral	44.1%	44.9%	50.0%	46.7%	47.2%	32.6%	29.3%	41.8%
Dissatisfied	20.3%	6.1%	15.4%	8.9%	19.4%	20.9%	26.8%	16.7%
Very dissatisfied	16.9%	14.3%	7.7%	15.6%	5.6%	20.9%	19.5%	15.1%

Q18. Which THREE of the items listed in Question 17 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years? (top 3)

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
Enforcing clean-up of junk, trash, & debris (blight) Citywide	50.6%	49.1%	36.8%	59.4%	63.8%	53.7%	53.3%	52.9%
Enforcing clean-up of junk, trash, & debris (blight) in your neighborhood	45.5%	43.9%	39.5%	51.6%	55.3%	41.8%	44.4%	46.1%
Enforcing mowing & trimming of weeds on vacant property Citywide	39.0%	38.6%	39.5%	48.4%	36.2%	32.8%	31.1%	38.2%
Enforcing mowing & trimming of weeds on vacant property in your neighborhood	26.0%	29.8%	21.1%	21.9%	12.8%	25.4%	17.8%	22.8%
Enforcing maintenance of homes in your neighborhood	22.1%	15.8%	28.9%	31.3%	19.1%	26.9%	42.2%	26.1%
Enforcing maintenance of commercial/business property	22.1%	19.3%	23.7%	21.9%	19.1%	13.4%	8.9%	18.5%
Enforcing removal of inoperable or junk cars in your neighborhood	19.5%	22.8%	15.8%	18.8%	17.0%	23.9%	37.8%	22.0%
None chosen	22.1%	22.8%	26.3%	15.6%	23.4%	23.9%	15.6%	21.3%

Q19. Please indicate how you feel about the current quality of life in your neighborhood. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q19. How do you feel about current quality of life in your neighborhood</u>								
Never been better	5.7%	1.9%	3.0%	18.3%	4.4%	4.8%	5.4%	6.7%
Getting better	24.3%	25.0%	24.2%	46.7%	42.2%	43.5%	18.9%	33.1%
About the same as it has always been	48.6%	40.4%	51.5%	28.3%	40.0%	46.8%	40.5%	42.1%
Getting worse	21.4%	30.8%	21.2%	6.7%	13.3%	4.8%	29.7%	17.3%
Never been worse	0.0%	1.9%	0.0%	0.0%	0.0%	0.0%	5.4%	0.8%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q20-1. How Wyandotte County manages growth & development</u>								
Very satisfied	4.2%	1.9%	3.2%	5.8%	0.0%	5.8%	2.4%	3.5%
Satisfied	25.4%	17.0%	16.1%	26.9%	34.1%	11.5%	17.1%	21.4%
Neutral	36.6%	50.9%	54.8%	30.8%	34.1%	40.4%	58.5%	42.5%
Dissatisfied	22.5%	22.6%	22.6%	21.2%	22.0%	32.7%	19.5%	23.5%
Very dissatisfied	11.3%	7.5%	3.2%	15.4%	9.8%	9.6%	2.4%	9.1%

Q20-2. Overall quality of roads & bridges in Wyandotte County

Very satisfied	1.3%	0.0%	0.0%	1.6%	0.0%	1.6%	2.4%	1.1%
Satisfied	18.7%	14.5%	15.2%	29.5%	17.8%	17.2%	26.2%	20.0%
Neutral	26.7%	50.9%	42.4%	21.3%	35.6%	23.4%	47.6%	33.6%
Dissatisfied	40.0%	18.2%	42.4%	32.8%	24.4%	42.2%	16.7%	31.7%
Very dissatisfied	13.3%	16.4%	0.0%	14.8%	22.2%	15.6%	7.1%	13.6%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q20-3. Overall quality of sidewalks in Wyandotte County</u>								
Very satisfied	1.4%	1.9%	0.0%	1.6%	2.3%	5.0%	2.4%	2.2%
Satisfied	8.5%	11.1%	6.3%	6.6%	15.9%	3.3%	9.8%	8.5%
Neutral	33.8%	35.2%	34.4%	14.8%	18.2%	31.7%	43.9%	29.8%
Dissatisfied	43.7%	37.0%	59.4%	50.8%	27.3%	30.0%	26.8%	39.1%
Very dissatisfied	12.7%	14.8%	0.0%	26.2%	36.4%	30.0%	17.1%	20.4%

Q20-4. Overall appearance of Wyandotte County

Very satisfied	2.7%	1.8%	0.0%	5.0%	2.2%	4.8%	2.3%	2.9%
Satisfied	14.7%	12.7%	21.2%	11.7%	15.2%	15.9%	22.7%	15.7%
Neutral	34.7%	38.2%	36.4%	28.3%	41.3%	34.9%	27.3%	34.3%
Dissatisfied	30.7%	29.1%	39.4%	35.0%	30.4%	31.7%	34.1%	32.4%
Very dissatisfied	17.3%	18.2%	3.0%	20.0%	10.9%	12.7%	13.6%	14.6%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q20-5. Overall feeling of safety in Wyandotte County</u>								
Very satisfied	2.6%	0.0%	0.0%	8.2%	2.2%	6.1%	2.3%	3.4%
Satisfied	25.0%	18.5%	18.2%	14.8%	23.9%	27.3%	20.5%	21.6%
Neutral	27.6%	35.2%	45.5%	37.7%	45.7%	42.4%	31.8%	37.1%
Dissatisfied	34.2%	20.4%	33.3%	23.0%	19.6%	16.7%	25.0%	24.5%
Very dissatisfied	10.5%	25.9%	3.0%	16.4%	8.7%	7.6%	20.5%	13.4%

Q20-6. Overall quality of City & County services

Very satisfied	2.7%	1.9%	3.1%	10.5%	0.0%	4.8%	0.0%	3.6%
Satisfied	45.9%	20.4%	34.4%	29.8%	23.9%	24.2%	24.4%	29.8%
Neutral	21.6%	46.3%	28.1%	36.8%	39.1%	45.2%	46.3%	37.2%
Dissatisfied	25.7%	20.4%	31.3%	14.0%	28.3%	22.6%	19.5%	22.7%
Very dissatisfied	4.1%	11.1%	3.1%	8.8%	8.7%	3.2%	9.8%	6.8%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q20-7. Appearance of commercial areas where you shop/do business within Wyandotte County</u>								
Very satisfied	9.3%	1.9%	6.5%	7.0%	2.2%	8.5%	2.4%	5.8%
Satisfied	32.0%	34.0%	19.4%	29.8%	37.0%	35.6%	23.8%	31.1%
Neutral	37.3%	41.5%	64.5%	49.1%	32.6%	27.1%	52.4%	41.6%
Dissatisfied	20.0%	13.2%	9.7%	7.0%	19.6%	22.0%	21.4%	16.5%
Very dissatisfied	1.3%	9.4%	0.0%	7.0%	8.7%	6.8%	0.0%	5.0%

Q20-8. Overall value you receive for City/County taxes & fees that you pay

Very satisfied	2.7%	1.9%	3.1%	4.9%	0.0%	4.8%	0.0%	2.7%
Satisfied	12.0%	9.3%	6.3%	8.2%	11.6%	6.3%	18.2%	10.2%
Neutral	30.7%	29.6%	40.6%	36.1%	20.9%	27.0%	29.5%	30.4%
Dissatisfied	33.3%	22.2%	43.8%	27.9%	30.2%	30.2%	36.4%	31.2%
Very dissatisfied	21.3%	37.0%	6.3%	23.0%	37.2%	31.7%	15.9%	25.5%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q20-9. Wyandotte County as a place to live</u>								
Very satisfied	8.1%	3.7%	6.1%	12.7%	2.2%	12.1%	4.4%	7.6%
Satisfied	31.1%	29.6%	27.3%	34.9%	41.3%	39.4%	31.1%	33.9%
Neutral	31.1%	38.9%	42.4%	28.6%	41.3%	37.9%	42.2%	36.5%
Dissatisfied	21.6%	9.3%	21.2%	15.9%	10.9%	4.5%	13.3%	13.6%
Very dissatisfied	8.1%	18.5%	3.0%	7.9%	4.3%	6.1%	8.9%	8.4%

Q20-10. Wyandotte County as a place to raise children

Very satisfied	8.7%	0.0%	0.0%	7.0%	5.0%	15.5%	2.2%	6.4%
Satisfied	18.8%	14.6%	12.0%	24.6%	30.0%	19.0%	13.3%	19.3%
Neutral	33.3%	43.8%	36.0%	24.6%	35.0%	43.1%	44.4%	36.8%
Dissatisfied	26.1%	16.7%	32.0%	28.1%	20.0%	12.1%	26.7%	22.5%
Very dissatisfied	13.0%	25.0%	20.0%	15.8%	10.0%	10.3%	13.3%	14.9%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q20-11. Wyandotte County as a place to work</u>								
Very satisfied	8.8%	2.1%	6.9%	10.2%	5.4%	15.4%	4.9%	8.1%
Satisfied	36.8%	27.1%	31.0%	35.6%	29.7%	19.2%	22.0%	29.3%
Neutral	30.9%	52.1%	41.4%	32.2%	51.4%	40.4%	48.8%	41.0%
Dissatisfied	19.1%	6.3%	13.8%	11.9%	8.1%	13.5%	19.5%	13.5%
Very dissatisfied	4.4%	12.5%	6.9%	10.2%	5.4%	11.5%	4.9%	8.1%

Q20-12. Overall image of Wyandotte County

Very satisfied	2.7%	0.0%	3.0%	6.7%	2.2%	14.3%	6.8%	5.4%
Satisfied	22.7%	15.4%	18.2%	16.7%	30.4%	15.9%	13.6%	19.0%
Neutral	30.7%	38.5%	45.5%	33.3%	32.6%	31.7%	31.8%	34.0%
Dissatisfied	37.3%	25.0%	27.3%	30.0%	26.1%	31.7%	34.1%	30.8%
Very dissatisfied	6.7%	21.2%	6.1%	13.3%	8.7%	6.3%	13.6%	10.7%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q20-13. Overall quality of life in Wyandotte County</u>								
Very satisfied	4.0%	2.0%	3.1%	8.3%	2.2%	12.5%	7.1%	5.9%
Satisfied	33.3%	21.6%	28.1%	26.7%	39.1%	25.0%	19.0%	27.8%
Neutral	29.3%	47.1%	37.5%	38.3%	37.0%	34.4%	38.1%	36.8%
Dissatisfied	32.0%	15.7%	28.1%	10.0%	17.4%	21.9%	31.0%	22.2%
Very dissatisfied	1.3%	13.7%	3.1%	16.7%	4.3%	6.3%	4.8%	7.3%

Q20-14. Overall quality of education system in Wyandotte County

Very satisfied	6.2%	2.2%	0.0%	10.2%	2.6%	6.3%	0.0%	4.5%
Satisfied	20.0%	13.0%	23.1%	8.2%	23.7%	20.8%	12.8%	17.0%
Neutral	33.8%	28.3%	30.8%	32.7%	34.2%	22.9%	41.0%	31.8%
Dissatisfied	26.2%	28.3%	19.2%	22.4%	23.7%	33.3%	30.8%	26.7%
Very dissatisfied	13.8%	28.3%	26.9%	26.5%	15.8%	16.7%	15.4%	19.9%

Q21. Trash and Solid Waste. The Unified Government currently provides drop-off options for residents to dispose of materials that are not suited for a landfill or curbside pickup. This includes the Household Hazardous Waste Facility, Recycling & Yard Waste Center, and Dumpster Days. We want to better understand which services should be expanded. Currently, we host seven (7) Household Hazardous Waste Facility events each year; the Recycling & Yard Waste Center is open April through November; and Dumpster Days are an annual event. Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Oppose," rate the following. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
Strongly support	50.0%	56.9%	44.8%	50.9%	55.6%	56.7%	46.3%	52.1%
Somewhat support	26.5%	25.5%	31.0%	26.3%	24.4%	23.3%	36.6%	27.1%
Neutral	14.7%	13.7%	20.7%	15.8%	20.0%	18.3%	14.6%	16.5%
Do not support	5.9%	0.0%	3.4%	3.5%	0.0%	0.0%	2.4%	2.3%
Strongly oppose	2.9%	3.9%	0.0%	3.5%	0.0%	1.7%	0.0%	2.0%

Q21-2. Co-locating all drop-off services to a single location

Strongly support	20.9%	24.5%	17.2%	28.6%	15.9%	23.3%	17.9%	21.8%
Somewhat support	20.9%	22.4%	17.2%	14.3%	20.5%	10.0%	25.6%	18.3%
Neutral	28.4%	26.5%	31.0%	26.8%	45.5%	35.0%	30.8%	31.7%
Do not support	19.4%	18.4%	34.5%	19.6%	13.6%	20.0%	20.5%	20.1%
Strongly oppose	10.4%	8.2%	0.0%	10.7%	4.5%	11.7%	5.1%	8.1%

Q21. Trash and Solid Waste. The Unified Government currently provides drop-off options for residents to dispose of materials that are not suited for a landfill or curbside pickup. This includes the Household Hazardous Waste Facility, Recycling & Yard Waste Center, and Dumpster Days. We want to better understand which services should be expanded. Currently, we host seven (7) Household Hazardous Waste Facility events each year; the Recycling & Yard Waste Center is open April through November; and Dumpster Days are an annual event. Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Oppose," rate the following. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q21-3. Offering a dedicated location for bulky item drop-off</u>								
Strongly support	35.3%	40.4%	41.4%	50.0%	37.8%	41.1%	40.0%	40.8%
Somewhat support	39.7%	28.8%	37.9%	23.2%	26.7%	35.7%	35.0%	32.4%
Neutral	19.1%	23.1%	17.2%	16.1%	33.3%	19.6%	17.5%	20.8%
Do not support	2.9%	1.9%	3.4%	5.4%	2.2%	1.8%	2.5%	2.9%
Strongly oppose	2.9%	5.8%	0.0%	5.4%	0.0%	1.8%	5.0%	3.2%

Q21-4. Creating a dedicated location for electronic waste recycling

Strongly support	47.1%	47.2%	56.7%	61.7%	53.3%	51.7%	60.5%	53.5%
Somewhat support	27.1%	20.8%	26.7%	21.7%	24.4%	25.9%	20.9%	24.0%
Neutral	21.4%	22.6%	16.7%	8.3%	22.2%	22.4%	18.6%	18.9%
Do not support	1.4%	3.8%	0.0%	5.0%	0.0%	0.0%	0.0%	1.7%
Strongly oppose	2.9%	5.7%	0.0%	3.3%	0.0%	0.0%	0.0%	1.9%

Q22. Please rate your satisfaction with Waste Management curbside trash and recycling using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q22-1. Curbside residential trash collection</u>								
Very satisfied	27.6%	37.3%	22.6%	46.0%	32.6%	34.4%	34.9%	34.2%
Satisfied	50.0%	41.2%	38.7%	38.1%	28.3%	37.5%	44.2%	40.4%
Neutral	9.2%	5.9%	22.6%	11.1%	17.4%	9.4%	11.6%	11.5%
Dissatisfied	11.8%	11.8%	9.7%	4.8%	8.7%	14.1%	2.3%	9.4%
Very dissatisfied	1.3%	3.9%	6.5%	0.0%	13.0%	4.7%	7.0%	4.5%

Q22-2. Curbside residential recycling collection

Very satisfied	19.4%	23.9%	20.0%	34.5%	20.5%	26.2%	37.2%	26.1%
Satisfied	38.9%	34.8%	26.7%	43.1%	35.9%	15.4%	23.3%	31.4%
Neutral	15.3%	17.4%	23.3%	10.3%	23.1%	27.7%	14.0%	18.4%
Dissatisfied	19.4%	21.7%	30.0%	12.1%	10.3%	23.1%	14.0%	18.4%
Very dissatisfied	6.9%	2.2%	0.0%	0.0%	10.3%	7.7%	11.6%	5.7%

Q23. Housing in Wyandotte County. Please rate your satisfaction with housing in Wyandotte County using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q23-1. Availability of affordable housing</u>								
Very satisfied	8.6%	6.5%	3.7%	9.4%	0.0%	15.1%	2.6%	7.2%
Satisfied	25.9%	15.2%	25.9%	22.6%	31.1%	24.5%	21.1%	23.8%
Neutral	31.0%	41.3%	37.0%	28.3%	40.0%	32.1%	39.5%	35.0%
Dissatisfied	25.9%	17.4%	22.2%	20.8%	20.0%	17.0%	26.3%	21.3%
Very dissatisfied	8.6%	19.6%	11.1%	18.9%	8.9%	11.3%	10.5%	12.8%

Q23-2. Quality of housing

Very satisfied	1.6%	4.3%	0.0%	1.8%	0.0%	5.0%	0.0%	2.1%
Satisfied	31.3%	8.5%	25.9%	27.3%	23.3%	28.3%	27.0%	24.9%
Neutral	26.6%	44.7%	44.4%	21.8%	48.8%	36.7%	43.2%	36.3%
Dissatisfied	32.8%	27.7%	29.6%	32.7%	20.9%	18.3%	18.9%	26.1%
Very dissatisfied	7.8%	14.9%	0.0%	16.4%	7.0%	11.7%	10.8%	10.5%

Q23. Housing in Wyandotte County. Please rate your satisfaction with housing in Wyandotte County using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q23-3. Availability of handicap-accessible housing</u>								
Very satisfied	8.3%	5.7%	9.1%	0.0%	4.2%	11.1%	0.0%	5.6%
Satisfied	5.6%	5.7%	18.2%	4.2%	4.2%	2.8%	6.5%	5.6%
Neutral	44.4%	34.3%	63.6%	50.0%	45.8%	47.2%	54.8%	46.7%
Dissatisfied	33.3%	28.6%	9.1%	12.5%	41.7%	19.4%	19.4%	24.9%
Very dissatisfied	8.3%	25.7%	0.0%	33.3%	4.2%	19.4%	19.4%	17.3%

Q24. Determinants of Health. There are multiple factors contributing to our overall health and well-being as a community. Please respond to the following questions about your health and well-being as a Wyandotte County resident. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q24-1. Did you ever eat less than you should because there wasn't enough money for food in last 12 months</u>								
Yes	12.0%	21.8%	12.1%	17.2%	15.6%	3.0%	12.2%	13.2%
No	88.0%	78.2%	87.9%	82.8%	84.4%	97.0%	87.8%	86.8%
<u>Q24-2. Has your utility company shut off your service for not paying any bills in last 12 months</u>								
Yes	5.3%	5.5%	0.0%	3.2%	4.4%	0.0%	11.4%	4.2%
No	94.7%	94.5%	100.0%	96.8%	95.6%	100.0%	88.6%	95.8%
<u>Q24-3. Are you worried that in next two months you may not have stable housing</u>								
Yes	6.5%	9.1%	12.1%	7.8%	2.2%	1.5%	7.1%	6.3%
No	93.5%	90.9%	87.9%	92.2%	97.8%	98.5%	92.9%	93.7%
<u>Q24-4. Are you afraid you might be hurt in your home by someone you know</u>								
Yes	2.6%	1.8%	0.0%	0.0%	0.0%	4.5%	2.4%	1.8%
No	97.4%	98.2%	100.0%	100.0%	100.0%	95.5%	97.6%	98.2%

Q24. Determinants of Health. There are multiple factors contributing to our overall health and well-being as a community. Please respond to the following questions about your health and well-being as a Wyandotte County resident. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	

Q24-5. Are you afraid you might be hurt in your apartment building or neighborhood

Yes	13.9%	13.2%	15.6%	14.5%	5.0%	7.7%	17.9%	12.4%
No	86.1%	86.8%	84.4%	85.5%	95.0%	92.3%	82.1%	87.6%

Q24-6. Do problems getting childcare make it difficult for you to work or study

Yes	12.5%	5.4%	4.3%	2.6%	3.0%	3.8%	3.0%	5.5%
No	87.5%	94.6%	95.7%	97.4%	97.0%	96.2%	97.0%	94.5%

Q24-7. Have you needed to see a doctor, but could not because of cost in last 12 months

Yes	14.3%	14.5%	0.0%	12.7%	8.7%	9.1%	26.2%	12.6%
No	85.7%	85.5%	100.0%	87.3%	91.3%	90.9%	73.8%	87.4%

Q24-8. Did you skip medications to save money in last 12 months

Yes	9.1%	12.7%	0.0%	11.1%	8.7%	9.0%	20.9%	10.4%
No	90.9%	87.3%	100.0%	88.9%	91.3%	91.0%	79.1%	89.6%

Q24. Determinants of Health. There are multiple factors contributing to our overall health and well-being as a community. Please respond to the following questions about your health and well-being as a Wyandotte County resident. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q24-9. Have you ever gone without health care because you didn't have a way to get there in last 12 months</u>								
Yes	7.8%	7.3%	0.0%	6.3%	8.7%	1.5%	4.5%	5.4%
No	92.2%	92.7%	100.0%	93.8%	91.3%	98.5%	95.5%	94.6%
<u>Q24-10. Do you have problems understanding what is told to you about your medical conditions</u>								
Yes	1.4%	3.8%	0.0%	6.3%	2.1%	3.0%	2.3%	2.9%
No	98.6%	96.2%	100.0%	93.8%	97.9%	97.0%	97.7%	97.1%
<u>Q24-11. Do you often feel that you lack companionship</u>								
Yes	9.6%	14.8%	12.1%	6.7%	19.5%	6.1%	18.6%	11.6%
No	90.4%	85.2%	87.9%	93.3%	80.5%	93.9%	81.4%	88.4%

Q25. Pandemic Response. At any point during the COVID-19 Pandemic, have you received any of the following services from the Unified Government Department of Public Health? (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q25-1. Testing for COVID-19</u>								
Yes	57.9%	41.2%	34.4%	33.9%	47.6%	43.5%	42.2%	44.1%
No	42.1%	58.8%	65.6%	66.1%	52.4%	56.5%	57.8%	55.9%
<u>Q25-2. Vaccination for COVID-19</u>								
Yes	75.7%	63.0%	37.5%	54.7%	61.4%	62.1%	57.8%	60.9%
No	24.3%	37.0%	62.5%	45.3%	38.6%	37.9%	42.2%	39.1%
<u>Q25-3. Contact tracing</u>								
Yes	16.2%	5.8%	3.2%	11.3%	20.6%	15.0%	0.0%	10.9%
No	83.8%	94.2%	96.8%	88.7%	79.4%	85.0%	100.0%	89.1%
<u>Q25-4. Transportation support</u>								
Yes	5.6%	3.8%	3.1%	1.7%	2.5%	1.6%	0.0%	2.8%
No	94.4%	96.2%	96.9%	98.3%	97.5%	98.4%	100.0%	97.2%

Q25. Pandemic Response. At any point during the COVID-19 Pandemic, have you received any of the following services from the Unified Government Department of Public Health? (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q25-5. Connection to other resources</u>								
Yes	11.9%	13.2%	9.4%	8.3%	12.5%	9.7%	13.2%	11.1%
No	88.1%	86.8%	90.6%	91.7%	87.5%	90.3%	86.8%	88.9%

Q26. Do you agree that the Unified Government Public Health Department took appropriate steps during the COVID-19 crisis to protect the health of Wyandotte County residents? (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
Strongly agree	60.3%	42.0%	46.9%	38.7%	40.9%	36.5%	34.2%	43.6%
Agree	24.7%	32.0%	28.1%	32.3%	36.4%	41.3%	34.2%	32.6%
Neutral	4.1%	12.0%	15.6%	11.3%	22.7%	9.5%	13.2%	11.6%
Disagree	8.2%	2.0%	6.3%	6.5%	0.0%	11.1%	10.5%	6.6%
Strongly disagree	2.7%	12.0%	3.1%	11.3%	0.0%	1.6%	7.9%	5.5%

Q27. Fireworks in Wyandotte County. In many communities, only professionals are permitted to create firework displays. Do you agree that the Unified Government should consider banning the general use of fireworks in Wyandotte County by residents? (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q27. Should Unified Government consider banning general use of fireworks in Wyandotte County by residents</u>								
Strongly agree	33.8%	32.7%	29.4%	29.5%	40.4%	25.8%	29.5%	31.5%
Agree	10.8%	16.4%	17.6%	8.2%	8.5%	12.1%	9.1%	11.5%
Neutral	13.5%	10.9%	23.5%	13.1%	17.0%	18.2%	18.2%	15.7%
Disagree	8.1%	20.0%	8.8%	13.1%	10.6%	19.7%	18.2%	14.2%
Strongly disagree	33.8%	20.0%	20.6%	36.1%	23.4%	24.2%	25.0%	27.0%

Q28. Unified Government Employees. The Unified Government, like many employers, faces an aging workforce and labor shortages with several departments operating short-staffed. What actions would you support to ensure there is a skilled, capable workforce to support our community into the future? Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed, rate the following. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q28-1. Competitive pay that is comparable with other local governments in the region</u>								
Strongly support	74.3%	65.9%	63.6%	74.6%	52.3%	55.7%	60.0%	64.9%
Somewhat support	17.6%	18.2%	18.2%	15.9%	27.3%	27.9%	27.5%	21.4%
Neutral	6.8%	13.6%	18.2%	6.3%	13.6%	13.1%	12.5%	11.1%
Do not support	1.4%	2.3%	0.0%	1.6%	4.5%	0.0%	0.0%	1.4%
Strongly oppose	0.0%	0.0%	0.0%	1.6%	2.3%	3.3%	0.0%	1.1%

Q28-2. Elimination of residency requirement for Unified Government employees

Strongly support	31.4%	23.4%	18.8%	30.6%	18.6%	28.1%	28.6%	26.7%
Somewhat support	25.7%	19.1%	31.3%	22.6%	30.2%	23.4%	23.8%	24.7%
Neutral	15.7%	17.0%	18.8%	12.9%	25.6%	18.8%	21.4%	18.1%
Do not support	17.1%	27.7%	21.9%	16.1%	9.3%	14.1%	16.7%	17.2%
Strongly oppose	10.0%	12.8%	9.4%	17.7%	16.3%	15.6%	9.5%	13.3%

Q28. Unified Government Employees. The Unified Government, like many employers, faces an aging workforce and labor shortages with several departments operating short-staffed. What actions would you support to ensure there is a skilled, capable workforce to support our community into the future? Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed, rate the following. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q28-3. Creation of more career opportunities for recent high school & college graduates</u>								
Strongly support	68.0%	51.1%	54.5%	73.0%	59.1%	60.6%	44.2%	60.4%
Somewhat support	24.0%	27.7%	27.3%	14.3%	25.0%	21.2%	30.2%	23.5%
Neutral	6.7%	17.0%	18.2%	11.1%	9.1%	15.2%	18.6%	12.9%
Do not support	1.3%	2.1%	0.0%	1.6%	2.3%	3.0%	7.0%	2.4%
Strongly oppose	0.0%	2.1%	0.0%	0.0%	4.5%	0.0%	0.0%	0.8%

Q28-4. More incentive programs for new hires that are comparable with other local governments in the region

Strongly support	64.0%	53.2%	48.5%	72.6%	62.8%	57.6%	52.4%	60.1%
Somewhat support	28.0%	19.1%	30.3%	16.1%	16.3%	31.8%	23.8%	23.9%
Neutral	5.3%	25.5%	18.2%	9.7%	14.0%	6.1%	23.8%	13.0%
Do not support	2.7%	2.1%	3.0%	0.0%	2.3%	3.0%	0.0%	1.9%
Strongly oppose	0.0%	0.0%	0.0%	1.6%	4.7%	1.5%	0.0%	1.1%

Q28. Unified Government Employees. The Unified Government, like many employers, faces an aging workforce and labor shortages with several departments operating short-staffed. What actions would you support to ensure there is a skilled, capable workforce to support our community into the future? Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed, rate the following. (without "don't know")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q28-5. More retention programs to reduce staff turnover</u>								
Strongly support	56.0%	52.2%	57.6%	63.3%	62.8%	57.6%	45.0%	56.7%
Somewhat support	30.7%	37.0%	21.2%	26.7%	23.3%	27.3%	25.0%	27.8%
Neutral	12.0%	4.3%	21.2%	8.3%	7.0%	9.1%	30.0%	12.1%
Do not support	1.3%	6.5%	0.0%	1.7%	7.0%	6.1%	0.0%	3.3%

Q29. Rating of Unified Government Customer Service. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Unified Government customer service. (without "N/A")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q29-1. I get the answers I need when I visit/call Unified Government</u>								
Strongly agree	23.5%	17.1%	6.9%	17.0%	9.5%	21.7%	2.4%	15.5%
Agree	50.0%	29.3%	37.9%	39.6%	45.2%	40.0%	45.2%	41.8%
Neutral	13.2%	26.8%	27.6%	20.8%	31.0%	26.7%	31.0%	24.2%
Disagree	10.3%	19.5%	24.1%	17.0%	14.3%	6.7%	14.3%	14.0%
Strongly disagree	2.9%	7.3%	3.4%	5.7%	0.0%	5.0%	7.1%	4.5%

Q29-2. When I ask a Unified Government employee for something, they either provide the answer I need or find someone who can

Strongly agree	22.1%	22.0%	10.3%	29.4%	9.5%	31.6%	7.1%	20.3%
Agree	47.1%	34.1%	31.0%	35.3%	52.4%	35.1%	40.5%	40.0%
Neutral	14.7%	26.8%	31.0%	17.6%	21.4%	17.5%	28.6%	21.2%
Disagree	10.3%	7.3%	20.7%	9.8%	16.7%	7.0%	14.3%	11.5%
Strongly disagree	5.9%	9.8%	6.9%	7.8%	0.0%	8.8%	9.5%	7.0%

Q29. Rating of Unified Government Customer Service. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Unified Government customer service. (without "N/A")

N=395	District 3 Neighborhoods							Total
	1	2	3	4	5	6	7	
<u>Q29-3. When I ask different Unified Government employees the same question, I get the same answer</u>								
Strongly agree	12.7%	14.7%	5.0%	13.3%	10.8%	16.3%	2.7%	11.6%
Agree	30.9%	11.8%	25.0%	31.1%	24.3%	32.7%	24.3%	26.7%
Neutral	32.7%	50.0%	45.0%	35.6%	40.5%	28.6%	45.9%	38.3%
Disagree	16.4%	14.7%	20.0%	15.6%	21.6%	12.2%	13.5%	15.9%
Strongly disagree	7.3%	8.8%	5.0%	4.4%	2.7%	10.2%	13.5%	7.6%

Q29-4. Overall, Unified Government provides excellent customer service

Strongly agree	19.2%	17.5%	3.6%	19.2%	14.3%	20.3%	4.7%	15.5%
Agree	41.1%	15.0%	35.7%	28.8%	23.8%	29.7%	30.2%	30.1%
Neutral	20.5%	42.5%	25.0%	28.8%	28.6%	32.8%	37.2%	30.1%
Disagree	9.6%	7.5%	28.6%	11.5%	33.3%	12.5%	11.6%	14.9%
Strongly disagree	9.6%	17.5%	7.1%	11.5%	0.0%	4.7%	16.3%	9.4%

Section 4

Survey Instrument



Unified Government of Wyandotte County/Kansas City, Kansas

Tyrone Garner, Mayor/CEO

January 2022

Dear Wyandotte County Resident:

You have been randomly selected to help the Unified Government of Wyandotte County/Kansas City, Kansas plan for the future. Please complete this anonymous survey and let your elected officials know more about your perception of our community, government services, and quality of life. Your feedback will help the Board of Commissioners understand your priorities as they start the budget planning process this spring.

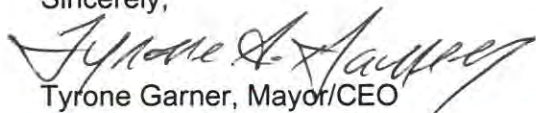
The survey should only take about 15 minutes to complete. Your time is greatly appreciated and very important to the future of our city and county. **Individual responses are completely confidential.** The results are tabulated and viewed only as a whole.

The Unified Government is partnering with ETC Institute which is one of the nation's leading firms in the field of local government research. Please return your survey to ETC Institute in the enclosed postage-paid envelope in the next two weeks. Alternatively, you can complete the survey online at UGSurvey.org.

Should you have additional questions, please feel free to contact Ryan Murray with ETC Institute 913-254-4598 or ryan.murray@etcinstitute.com.

Thank you again for your participation in helping shape Wyandotte County's path forward.

Sincerely,



Tyrone Garner, Mayor/CEO

Enero 2022

Estimada residente del condado de Wyandotte:

Usted ha sido seleccionado al azar para ayudar al Gobierno Unificado del Condado de Wyandotte / Kansas City, Kansas a planificar el futuro. Complete esta encuesta anónima e informe a sus funcionarios electos sobre su percepción de nuestra comunidad, los servicios gubernamentales y la calidad de vida. Sus comentarios ayudarán a la Junta de Comisionados a comprender sus prioridades al comenzar el proceso de planificación presupuestaria esta primavera.

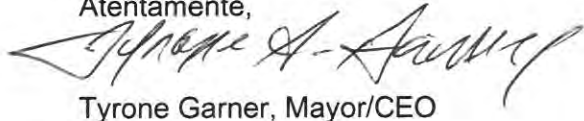
La encuesta solo debería tomar unos 15 minutos en completarse. Su tiempo es muy apreciado y muy importante para el futuro de nuestra ciudad y condado. **Las respuestas individuales son completamente confidenciales.** Los resultados se tabulan y se ven solo como un todo.

El Gobierno Unificado se está asociando con el Instituto ETC, que es una de las empresas líderes del país en el campo de la investigación del gobierno local. Envíe su encuesta al ETC Institute en el sobre con franqueo pagado adjunto en las próximas dos semanas. Alternativamente, puede completar la encuesta en línea en UGSurvey.org.

Si tiene preguntas adicionales sobre la encuesta, no dude en comunicarse con Ryan Murray con ETC Institute al 913-254-4598 o ryan.murray@etcinstitute.com.

Gracias nuevamente por su participación para ayudar a dar forma al camino hacia el futuro del condado de Wyandotte.

Atentamente,



Tyrone Garner, Mayor/CEO

**Si usted tiene preguntas o no habla
ingles, por favor llame al 844-811-0411.**

2022 Unified Government Community Survey

Thank you for taking the time to complete this important survey. City and County leaders will use your input to help set community priorities so that the tax dollars are spent wisely. When you are finished, please return your completed survey in the postage-paid envelope provided. You may also complete the survey on-line by going to UGSurvey.org.

1. **Neighborhood/Community Services.** Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live.

Neighborhood/Community Services	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Police services	5	4	3	2	1	9
02. Fire services	5	4	3	2	1	9
03. Ambulance services	5	4	3	2	1	9
04. Maintenance of city streets	5	4	3	2	1	9
05. Stormwater management system	5	4	3	2	1	9
06. Sewer and wastewater system	5	4	3	2	1	9
07. Trash collection and recycling	5	4	3	2	1	9
08. Parks and recreation facilities	5	4	3	2	1	9
09. Parks and recreation programs	5	4	3	2	1	9
10. Code enforcement	5	4	3	2	1	9
11. Planning and zoning	5	4	3	2	1	9
12. Municipal court	5	4	3	2	1	9
13. Public transportation	5	4	3	2	1	9

2. **Neighborhood/Community Priorities.** Which FOUR of the services listed in Question 1 should receive the MOST EMPHASIS for improvement in the neighborhood/community where you live over the next TWO years? [Write in your answers below using the numbers from the list in Question 1.]
 1st: ____ 2nd: ____ 3rd: ____ 4th: ____

3. **County Services.** Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following county services.

County Level Services	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
14. Services for people living with developmental disabilities	5	4	3	2	1	9
15. Services for seniors (non-transportation)	5	4	3	2	1	9
16. Senior transportation	5	4	3	2	1	9
17. 3-1-1 Call Center	5	4	3	2	1	9
18. Property tax administration	5	4	3	2	1	9
19. Motor vehicle registration	5	4	3	2	1	9
20. Appraiser's Office services	5	4	3	2	1	9
21. County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	5	4	3	2	1	9
22. District Attorneys' Office	5	4	3	2	1	9
23. Local elections	5	4	3	2	1	9
24. Public health services	5	4	3	2	1	9

4. **County Level Priorities.** Which FOUR of the county-level services listed in Question 3 should receive the MOST EMPHASIS for improvement over the next TWO years? [Write in your answers below using the numbers from the list in Question 3.]
 1st: ____ 2nd: ____ 3rd: ____ 4th: ____

5. **Overall Priorities.** Using the lists in Questions 1 and 3 on the previous page, which **FOUR** items do you think should be the **TOP OVERALL PRIORITIES** for the Unified Government over the next **TWO** years? *[Write in your answers below using the numbers from the lists in Questions 1 and 3.]*

1st: ____ 2nd: ____ 3rd: ____ 4th: ____

6. **Public Safety.** Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following services provided by your government.

Public Safety	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Police visibility in residential neighborhoods	5	4	3	2	1	9
2. Police visibility in commercial areas	5	4	3	2	1	9
3. Community appearance and maintenance	5	4	3	2	1	9
4. Community policing	5	4	3	2	1	9
5. Traffic law enforcement	5	4	3	2	1	9
6. Response time for police emergencies	5	4	3	2	1	9
7. Response time for fire emergencies	5	4	3	2	1	9
8. Response time for medical emergency calls	5	4	3	2	1	9
9. Animal control in your neighborhood	5	4	3	2	1	9

7. Which **THREE** of the public safety services listed in Question 6 do you think should receive the **MOST EMPHASIS** from government leaders over the next **TWO** years? *[Write in your answers below using the numbers from the list in Question 6.]*

1st: ____ 2nd: ____ 3rd: ____

8. **City Maintenance.** Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied."

City Maintenance	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Maintenance of major city streets citywide	5	4	3	2	1	9
02. Maintenance of streets in your neighborhood	5	4	3	2	1	9
03. Maintenance of alleys in your neighborhood	5	4	3	2	1	9
04. Maintenance of sidewalks in your neighborhood	5	4	3	2	1	9
05. Maintenance of curbs in your neighborhood	5	4	3	2	1	9
06. Maintenance of street signs/traffic signals	5	4	3	2	1	9
07. Maintenance of downtown parking lots	5	4	3	2	1	9
08. Overall appearance of downtown including lighting, landscaping, and planter boxes	5	4	3	2	1	9
09. Maintenance of city buildings	5	4	3	2	1	9
10. Snow removal on major city streets	5	4	3	2	1	9
11. Snow removal on neighborhood streets	5	4	3	2	1	9
12. Overall cleanliness of streets and other public areas	5	4	3	2	1	9
13. Maintenance of stormwater drainage system in your neighborhood	5	4	3	2	1	9

9. Which **THREE** of the maintenance services listed in Question 8 do you think should receive the **MOST EMPHASIS** from city leaders over the next **TWO** years? *[Write in your answers below using the numbers from the list in Question 8.]*

1st: ____ 2nd: ____ 3rd: ____

10. **Parks and Recreation.** Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services.

Parks and Recreation	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Overall park and equipment maintenance	5	4	3	2	1	9
02. Access to walking and biking trails	5	4	3	2	1	9
03. Access to a local park	5	4	3	2	1	9
04. Access to community centers	5	4	3	2	1	9
05. Availability of outdoor athletic fields	5	4	3	2	1	9
06. Sunflower Hills Golf Course	5	4	3	2	1	9
07. Parkwood Pool	5	4	3	2	1	9
08. Spray parks	5	4	3	2	1	9
09. Youth recreation programs	5	4	3	2	1	9
10. Adult recreation programs	5	4	3	2	1	9
11. Programs for seniors	5	4	3	2	1	9
12. Skateboard parks	5	4	3	2	1	9
13. Tennis courts	5	4	3	2	1	9
14. Futsal courts	5	4	3	2	1	9
15. Ease of registering for recreation programs	5	4	3	2	1	9
16. Cost of recreation programs	5	4	3	2	1	9

11. Which **THREE** of the Parks and Recreation items listed in Question 10 do you think should receive the **MOST EMPHASIS** from city leaders over the next **TWO** years? *[Write in your answers below using the numbers from the list in Question 10.]*

1st: ____ 2nd: ____ 3rd: ____

12. Where do you find information about the Unified Government programs and services? *[Check all that apply.]*

____(01) UGTV (Google Ch 41, Spectrum Ch 2)

____(06) Nextdoor

____(02) The Citizen newsletter

____(07) Unified Government public meetings

____(03) eNews weekly email

____(08) Local television

____(04) Unified Government website

____(09) Local newspapers

____(05) Social media - Facebook, Twitter, Instagram, YouTube

____(10) Neighborhood meetings

____(11) Other: _____

13. Which **TWO** of the methods listed in Question 12 are your **PREFERRED** ways of getting information about the Unified Government? *[Write in your answers below using the numbers from the list in Question 12.]*

1st: ____ 2nd: ____

14. The Unified Government uses social media to share information with the public. Please indicate whether you have used any of the following Unified Government social media channels.

Social Media Channel	Yes	No	Don't Know
1. Facebook	1	2	9
2. Twitter	1	2	9
3. Instagram	1	2	9
4. Nextdoor	1	2	9
5. YouTube	1	2	9
6. LinkedIn	1	2	9

- 14a. If you have used ANY of the Unified Governments social media services listed in Q14, please indicate whether you agree with the following statement: **"The information I receive from the Unified Government social media keeps me informed about what is happening in Wyandotte County."**

____(1) Agree ____ (2) Disagree ____ (9) Don't know

15. **Unified Government Communication & Digital Services.** Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Overall quality of information about Unified Government programs and services	5	4	3	2	1	9
02.	Efforts to keep you informed about local issues	5	4	3	2	1	9
03.	Public involvement in local decision making	5	4	3	2	1	9
04.	Unified Government website	5	4	3	2	1	9
05.	The Citizen Newsletter	5	4	3	2	1	9
06.	Unified Government eNews newsletter	5	4	3	2	1	9
07.	Unified Government social media	5	4	3	2	1	9
08.	myWyco app - property taxes	5	4	3	2	1	9
09.	myWyco app - 3-1-1 service requests	5	4	3	2	1	9
10.	myWyco app - Municipal Court payments	5	4	3	2	1	9
11.	Online maps	5	4	3	2	1	9

16. **Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live.**

	Issue	Major Problem	Minor Problem	Not a Problem	Don't Know
01.	Crime	3	2	1	9
02.	Drugs	3	2	1	9
03.	Graffiti	3	2	1	9
04.	Noise	3	2	1	9
05.	Rundown buildings	3	2	1	9
06.	Abandoned/junk vehicles	3	2	1	9
07.	Vehicles parked on streets	3	2	1	9
08.	Homelessness	3	2	1	9
09.	Overgrown lots	3	2	1	9
10.	Illegal dumping	3	2	1	9
11.	Roaming/loose animals	3	2	1	9
12.	Street racing or dangerous driving	3	2	1	9

17. **Enforcement of Codes and Ordinances in Your City.** Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following.

	Codes and Ordinances	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	Enforcing the clean-up of junk, trash, and debris (blight) city-wide	5	4	3	2	1	9
2.	Enforcing the clean-up of junk, trash, and debris (blight), in your neighborhood	5	4	3	2	1	9
3.	Enforcing the mowing and trimming of weeds on vacant property city-wide	5	4	3	2	1	9
4.	Enforcing the mowing and trimming of weeds on vacant property in your neighborhood	5	4	3	2	1	9
5.	Enforcing the maintenance of homes in your neighborhood	5	4	3	2	1	9
6.	Enforcing the maintenance of commercial/business property	5	4	3	2	1	9
7.	Enforcing the removal of inoperable or junk cars in your neighborhood	5	4	3	2	1	9

18. **Which THREE of the items listed in Question 17 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years?** [Write in your answers below using the numbers from the list in Question 17.]

1st: _____ 2nd: _____ 3rd: _____

19. Please indicate how you feel about the current quality of life in your neighborhood.

- ____ (1) Never been better
 ____ (2) Getting better
 ____ (3) About the same as it has always been
 ____ (4) Getting worse
 ____ (5) Never been worse
 ____ (9) Don't know

20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. How Wyandotte County manages growth and development	5	4	3	2	1	9
02. Overall quality of roads and bridges in Wyandotte County	5	4	3	2	1	9
03. Overall quality of sidewalks in Wyandotte County	5	4	3	2	1	9
04. Overall appearance of Wyandotte County	5	4	3	2	1	9
05. Overall feeling of safety in Wyandotte County	5	4	3	2	1	9
06. Overall quality of city and county services	5	4	3	2	1	9
07. Appearance of commercial areas where you shop/do business within Wyandotte County	5	4	3	2	1	9
08. The overall value you receive for the city/county taxes and fees that you pay	5	4	3	2	1	9
09. Wyandotte County as a place to live	5	4	3	2	1	9
10. Wyandotte County as a place to raise children	5	4	3	2	1	9
11. Wyandotte County as a place to work	5	4	3	2	1	9
12. Overall image of Wyandotte County	5	4	3	2	1	9
13. Overall quality of life in Wyandotte County	5	4	3	2	1	9
14. Overall quality of the education system in Wyandotte County	5	4	3	2	1	9

21. Trash and Solid Waste. The Unified Government currently provides drop-off options for residents to dispose of materials that are not suited for a landfill or curbside pickup. This includes the Household Hazardous Waste Facility, Recycling & Yard Waste Center, and Dumpster Days. We want to better understand which services should be expanded. Currently, we host seven (7) Household Hazardous Waste Facility events each year; the Recycling & Yard Waste Center is open April through November; and Dumpster Days are an annual event. Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed" rate the following.

Would you support...	Strongly Support	Somewhat Support	Neutral	Do Not Support	Strongly Opposed	Don't Know
1. Expanding the availability of current drop-off services across all options listed above?	5	4	3	2	1	9
2. Co-locating all drop-off services to a single location?	5	4	3	2	1	9
3. Offering a dedicated location for bulky item drop-off?	5	4	3	2	1	9
4. Creating a dedicated location for electronic waste recycling?	5	4	3	2	1	9

22. Please rate your satisfaction with Waste Management curbside trash and recycling using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following.

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Curbside residential trash collection	5	4	3	2	1	9
2. Curbside residential recycling collection	5	4	3	2	1	9

23. **Housing in Wyandotte County.** Please rate your satisfaction with housing in Wyandotte County using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following.

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Availability of affordable housing	5	4	3	2	1	9
2. Quality of housing	5	4	3	2	1	9
3. Availability of handicap-accessible housing	5	4	3	2	1	9

24. **Determinants of Health.** There are multiple factors contributing to our overall health and well-being as a community. Please respond to the following questions about your health and well-being as a Wyandotte County resident.

		Yes	No	Don't Know
01.	In the last 12 months, did you ever eat less than you should because there wasn't enough money for food?	1	2	9
02.	In the last 12 months, has your utility company shut off your service for not paying any bills?	1	2	9
03.	Are you worried that in the next two (2) months you may not have stable housing?	1	2	9
04.	Are you afraid you might be hurt in your home by someone you know?	1	2	9
05.	Are you afraid you might be hurt in your apartment building or neighborhood?	1	2	9
06.	Do problems getting childcare make it difficult for you to work or study?	1	2	9
07.	In the last 12 months, have you needed to see a doctor, but could not because of cost?	1	2	9
08.	In the last 12 months, did you skip medications to save money?	1	2	9
09.	In the last 12 months, have you ever gone without health care because you didn't have a way to get there?	1	2	9
10.	Do you have problems understanding what is told to you about your medical conditions?	1	2	9
11.	Do you often feel that you lack companionship?	1	2	9

25. **Pandemic Response.** At any point during the COVID-19 pandemic, have you received any of the following services from the Unified Government Department of Public Health?

COVID-19 Public Health Services	Yes	No	Don't Know
1. Testing for COVID-19	1	2	9
2. Vaccination for COVID-19	1	2	9
3. Contact tracing	1	2	9
4. Transportation support	1	2	9
5. Connection to other resources	1	2	9

26. **Do you agree that the Unified Government Public Health Department took appropriate steps during the COVID-19 crisis to protect the health of Wyandotte County residents?**

____ (1) Strongly agree ____ (3) Neutral ____ (5) Strongly disagree
 ____ (2) Agree ____ (4) Disagree ____ (9) Don't know

27. **Fireworks in Wyandotte County.** In many communities, only professionals are permitted to create firework displays. Do you agree that the Unified Government should consider banning the general use of fireworks in Wyandotte County by residents?

____ (1) Strongly agree ____ (3) Neutral ____ (5) Strongly disagree
 ____ (2) Agree ____ (4) Disagree ____ (9) Don't know

28. **Unified Government Employees.** The Unified Government, like many employers, faces an aging workforce and labor shortages with several departments operating short-staffed. What actions would you support to ensure there is a skilled, capable workforce to support our community into the future? Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed, rate the following.

Would you support...	Strongly Support	Somewhat Support	Neutral	Do Not Support	Strongly Opposed	Don't Know
1. Competitive pay that is comparable with other local governments in the region	5	4	3	2	1	9
2. Elimination of the residency requirement for Unified Government employees	5	4	3	2	1	9
3. Creation of more career opportunities for recent high school and college graduates	5	4	3	2	1	9
4. More incentive programs for new hires that are comparable with other local governments in the region	5	4	3	2	1	9
5. More retention programs to reduce staff turnover	5	4	3	2	1	9

29. **Rating of Unified Government Customer Service.** Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Unified Government customer service.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A
1. I get the answers I need when I visit/call the Unified Government	5	4	3	2	1	9
2. When I ask a Unified Government employee for something, they either provide the answer I need or find someone who can	5	4	3	2	1	9
3. When I ask different Unified Government employees the same question, I get the same answer	5	4	3	2	1	9
4. Overall, the Unified Government provides excellent customer service	5	4	3	2	1	9

Demographics

30. **Approximately how many years have you lived in Kansas City, KS or Wyandotte County?**

_____ years

31. **What is your age?** _____ years

32. **Including yourself, how many persons in your household are...**

Under age 5: _____ Ages 15-19: _____ Ages 35-44: _____ Ages 65-74: _____
 Ages 5-9: _____ Ages 20-24: _____ Ages 45-54: _____ Ages 75+: _____
 Ages 10-14: _____ Ages 25-34: _____ Ages 55-64: _____

33. **Do you own or rent your current residence?** _____(1) Own _____(2) Rent

34. **Are you or other members of your household of Hispanic or Latino ancestry?**

_____ (1) Yes _____ (2) No

35. **Which of the following best describes your race? [Check all that apply.]**

_____ (1) African American/Black _____ (4) White
 _____ (2) American Indian or Alaska Native _____ (5) Other: _____
 _____ (3) Asian, Hawaiian, or other Pacific Islander

36. **Would you say your total household income is...**

_____ (1) Under \$30,000 _____ (2) \$30,000 to \$59,999 _____ (3) \$60,000 to \$99,999 _____ (4) \$100,000 or more

37. **Your gender:** _____ (1) Male _____ (2) Female _____ (3) Prefer to self-describe: _____

This concludes the survey. Thank you for your time!

Please return your survey in the postage-paid envelope addressed to:
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential.
The information printed to the right will ONLY be used
to help identify which areas of the City are having
problems with city services. If your address is not
correct, please provide the correct information. Thank
you.