



# **2022 Unified Government Community Survey District 6 Report**

Presented to the Unified Government  
of Wyandotte County, Kansas

April 2022





# Contents

**Section 1: Importance-Satisfaction Analysis .....1**

**Section 2: GIS Maps..... 10**

**Section 3: Tabular Data .....68**

**Section 4: Survey Instrument..... 156**

# **Section 1**

## ***Importance-Satisfaction Analysis***

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# IS Importance-Satisfaction Analysis

## Unified Government – District 6

### Investment Priorities

**Recommended Priorities for the Next Two Years.** In order to help the Unified Government identify investment priorities for the next two years, ETC Institute conducted an Importance-Satisfaction (I-S) analysis. This analysis examined the importance residents placed on each service and the level of satisfaction with each service. By identifying services of high importance and low satisfaction, the analysis identified which services will have the most impact on overall satisfaction with services over the next two years. If the Unified Government wants to improve its overall satisfaction rating, they should prioritize investments in services with the highest Importance Satisfaction (I-S) ratings.

- **Overall Priorities for the City by Major Category.** This analysis reviewed the importance of and satisfaction with major categories of City services. This analysis was conducted to help set the overall priorities for the City. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the City's overall satisfaction rating are listed below:
  - Maintenance of City streets (IS=0.5805)
  - Code enforcement (IS=0.2775)
- **Overall Priorities for the County by Major Category.** This analysis reviewed the importance of and satisfaction with major categories of County services. This analysis was conducted to help set the overall priorities for the County. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the County's overall satisfaction rating are listed below:
  - Property tax administration (IS=0.4557)
  - Motor Vehicle Registration (IS=0.2875)
  - Appraiser's Office services (IS=0.2784)
  - Services for seniors (IS=0.2581)
  - Services for developmental disabilities (IS=0.2553)
  - Public health services (IS=0.2342)
- **Priorities with Departments.** This analysis reviewed the importance of and satisfaction with services within departments and specific service areas. This analysis was conducted to help set the overall priorities for the Unified Government. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the Unified Government's overall satisfaction rating are listed below:
  - **Public Safety**
    - Community appearance and maintenance (IS=0.3939)
    - Police visibility in residential neighborhoods (IS=0.3181)
    - Animal control in neighborhoods (IS=0.2198)

- **City Maintenance**
  - Maintenance of streets in neighborhoods (IS=0.4192)
  - Overall cleanliness of streets/other public areas (IS=0.2590)
  - Snow removal on neighborhood streets (IS=0.2581)
  - Maintenance of major city streets (IS=0.2574)
- **Parks and Recreation**
  - Overall park and equipment maintenance (IS=0.2471)
  - Access to walking and biking trails (IS=0.2086)
- **Enforcement of Codes and Ordinances**
  - Enforcing clean-up of junk, trash, & debris City-wide (IS=0.4792)
  - Enforcing clean-up of junk, trash, & debris in neighborhoods (IS=0.3351)
  - Enforcing mowing & trimming of weeds on private and/or vacant property City-wide (IS=0.2926)

The full Importance-Satisfaction results for District 6 can be found on the following pages.

## 2022 Importance-Satisfaction Rating

### Kansas City, Kansas & Wyandotte County Community Survey

#### Neighborhood/Community Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b>Very High Priority (IS &gt;.20)</b>						
Maintenance of city streets	75%	1	23%	11	0.5805	1
Code enforcement	37%	3	26%	10	0.2775	2
<b>High Priority (IS .10-.20)</b>						
Police services	45%	2	60%	4	0.1813	3
Public transportation	21%	7	22%	13	0.1605	4
Parks and recreation facilities	27%	5	44%	5	0.1514	5
Stormwater management system	22%	6	35%	7	0.1430	6
Planning and zoning	18%	9	22%	12	0.1394	7
Parks and recreation programs	16%	11	33%	8	0.1094	8
Trash collection and recycling	28%	4	63%	3	0.1043	9
Sewer and wastewater system	17%	10	40%	6	0.1013	10
<b>Medium Priority (IS &lt;.10)</b>						
Municipal court	11%	13	33%	9	0.0727	11
Fire services	19%	8	80%	1	0.0374	12
Ambulance services	12%	12	72%	2	0.0332	13

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

#### **Most Important %:**

The "Most Important" percentage represents the sum of the first, second, third, and fourth most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

#### **Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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## 2022 Importance-Satisfaction Rating

### Kansas City, Kansas & Wyandotte County Community Survey

#### County Level Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b><u>Very High Priority (IS &gt;.20)</u></b>						
Property tax administration	55%	1	17%	8	0.4557	1
Motor vehicle registration	44%	2	34%	4	0.2875	2
Appraiser's Office services	35%	4	21%	6	0.2784	3
Services for seniors	30%	6	15%	9	0.2581	4
Services for developmental disabilities	30%	7	15%	10	0.2553	5
Public health services	36%	3	34%	5	0.2342	6
<b><u>High Priority (IS .10-.20)</u></b>						
County parks	34%	5	42%	1	0.1975	7
District Attorneys' Office	24%	8	20%	7	0.1934	8
Senior transportation	21%	9	13%	11	0.1857	9
Local elections	21%	10	41%	2	0.1253	10
<b><u>Medium Priority (IS &lt;.10)</u></b>						
3-1-1 Call Center	14%	11	38%	3	0.0871	11

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

**Most Important %:**

The "Most Important" percentage represents the sum of the first, second, third, and fourth most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

**Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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## 2022 Importance-Satisfaction Rating

### Kansas City, Kansas & Wyandotte County Community Survey

#### Public Safety Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b><u>Very High Priority (IS &gt;.20)</u></b>						
Community appearance and maintenance	49%	2	20%	9	0.3939	1
Police visibility in residential neighborhoods	54%	1	41%	3	0.3181	2
Animal control in neighborhoods	30%	3	26%	8	0.2198	3
<b><u>High Priority (IS .10-.20)</u></b>						
Community policing	27%	5	28%	7	0.1932	4
Response time for police emergencies	29%	4	37%	5	0.1824	5
Traffic law enforcement	24%	6	33%	6	0.1621	6
Police visibility in commercial areas	21%	7	41%	4	0.1259	7
<b><u>Medium Priority (IS &lt;.10)</u></b>						
Response time for medical emergency calls	14%	8	65%	2	0.0492	8
Response time for fire emergencies	10%	9	67%	1	0.0330	9

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

**Most Important %:**

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

**Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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## 2022 Importance-Satisfaction Rating

### Kansas City, Kansas & Wyandotte County Community Survey

#### Maintenance Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b><u>Very High Priority (IS &gt;.20)</u></b>						
Maintenance of streets in your neighborhood	53%	1	22%	9	0.4192	1
Overall cleanliness of streets/other public areas	32%	4	20%	10	0.2590	2
Snow removal on neighborhood streets	36%	3	28%	5	0.2581	3
Maintenance of major city streets	36%	2	29%	4	0.2574	4
<b><u>High Priority (IS .10-.20)</u></b>						
Maintenance of sidewalks in your neighborhood	23%	5	17%	12	0.1895	5
Maintenance of curbs in your neighborhood	15%	8	22%	8	0.1172	6
Maintenance of stormwater drainage system	16%	6	27%	6	0.1158	7
<b><u>Medium Priority (IS &lt;.10)</u></b>						
Overall appearance of downtown	11%	9	23%	7	0.0805	8
Snow removal on major city streets	16%	7	50%	1	0.0786	9
Maintenance of alleys in your neighborhood	6%	11	10%	13	0.0570	10
Maintenance of street signs/traffic signals	8%	10	41%	2	0.0486	11
Maintenance of city buildings	6%	12	30%	3	0.0429	12
Maintenance of downtown parking lots	3%	13	18%	11	0.0213	13

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

#### **Most Important %:**

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

#### **Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

## 2022 Importance-Satisfaction Rating

### Kansas City, Kansas & Wyandotte County Community Survey

#### Parks and Recreation

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b><u>Very High Priority (IS &gt;.20)</u></b>						
Overall park and equipment maintenance	39%	1	37%	3	0.2471	1
Access to walking and biking trails	33%	2	36%	4	0.2086	2
<b><u>High Priority (IS .10-.20)</u></b>						
Programs for seniors	22%	3	17%	15	0.1805	3
Youth recreation programs	21%	4	29%	9	0.1466	4
Adult recreation programs	17%	5	20%	13	0.1399	5
Cost of recreation programs	16%	7	23%	11	0.1217	6
<b><u>Medium Priority (IS &lt;.10)</u></b>						
Access to community centers	16%	6	41%	2	0.0943	7
Access to a local park	15%	8	57%	1	0.0644	8
Availability of outdoor athletic fields	10%	9	36%	5	0.0619	9
Ease of registering for recreation programs	8%	11	24%	10	0.0599	10
Spray parks	8%	10	35%	6	0.0545	11
Tennis courts	7%	12	21%	12	0.0520	12
Parkwood Pool	6%	13	13%	16	0.0486	13
Sunflower Hills Golf Course	5%	14	35%	7	0.0294	14
Skateboard parks	4%	15	30%	8	0.0254	15
Futsal courts	2%	16	17%	14	0.0132	16

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

**Most Important %:**

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

**Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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## 2022 Importance-Satisfaction Rating

### Kansas City, Kansas & Wyandotte County Community Survey

#### Codes and Ordinances

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b><u>Very High Priority (IS &gt;.20)</u></b>						
Clean-up of junk/trash/debris city-wide	62%	1	22%	7	0.4792	1
Clean-up of junk/trash/debris in neighborhoods	47%	2	29%	4	0.3351	2
Mowing/trimming of weeds on private/vacant property city-wide	38%	3	23%	6	0.2926	3
<b><u>High Priority (IS .10-.20)</u></b>						
Maintenance of homes in neighborhoods	26%	4	32%	1	0.1781	4
Removal of inoperable/junk cars in neighborhoods	24%	5	30%	3	0.1687	5
Mowing/trimming of weeds on private/vacant property in neighborhoods	21%	6	30%	2	0.1462	6
Maintenance of commercial/business property	20%	7	28%	5	0.1414	7

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

#### **Most Important %:**

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

#### **Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

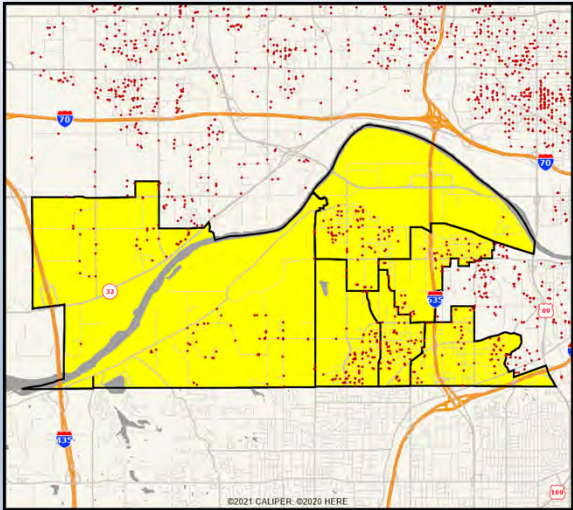
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## **Section 2**

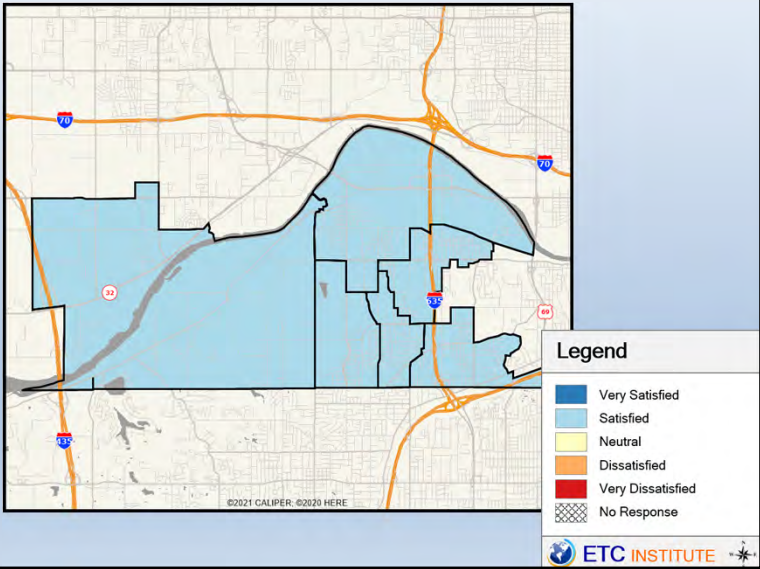
### ***GIS Maps***

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# Locations of Respondents (Boundaries by Neighborhood)

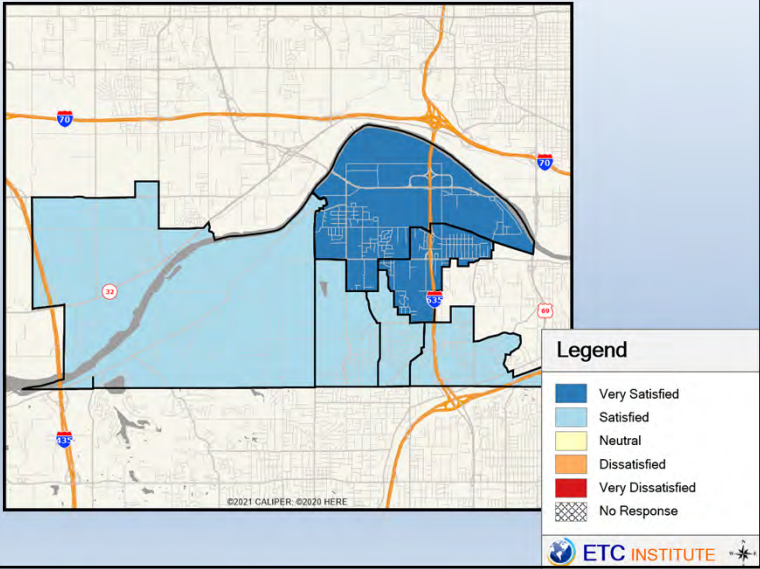


## Q1-01. Police services

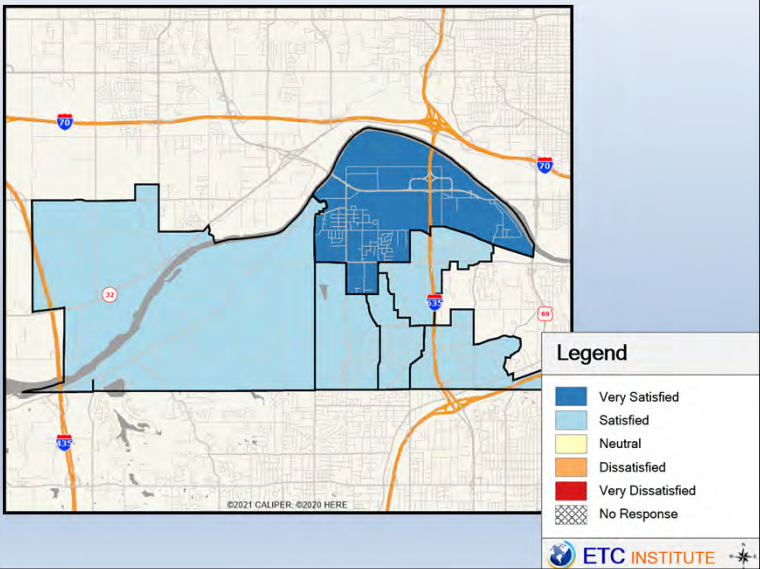




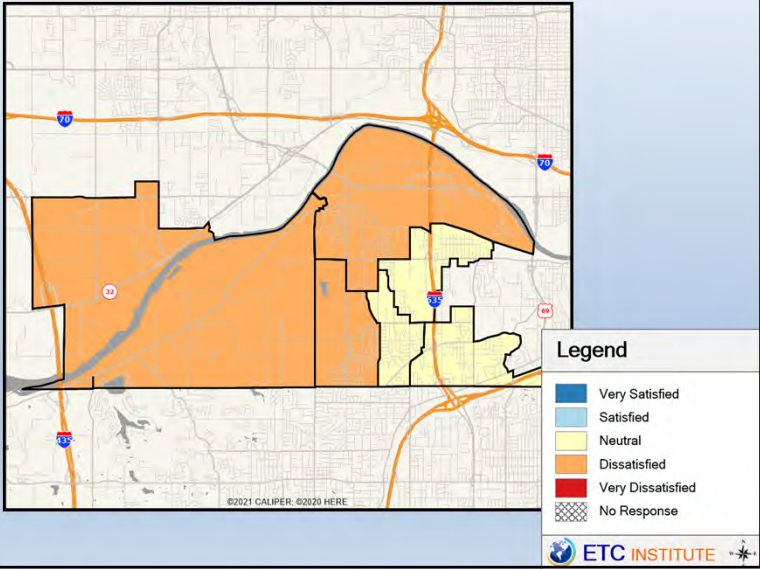
# Q1-02. Fire services



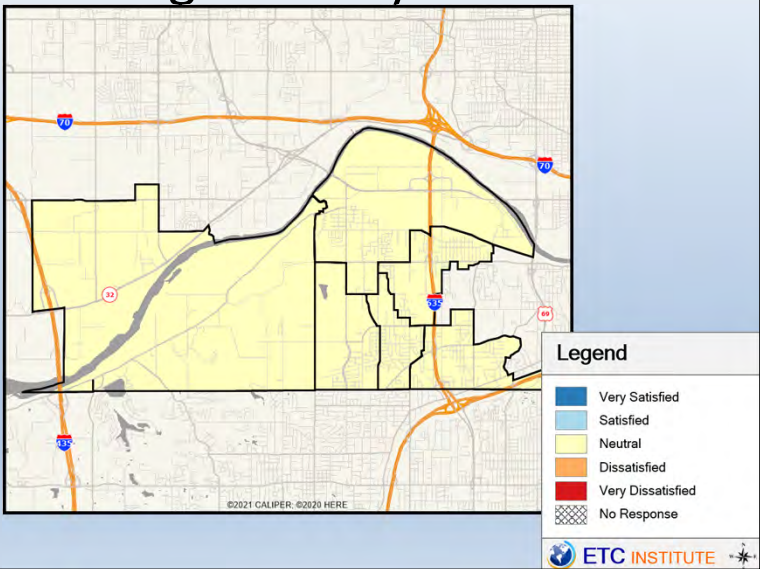
# Q1-03. Ambulance services



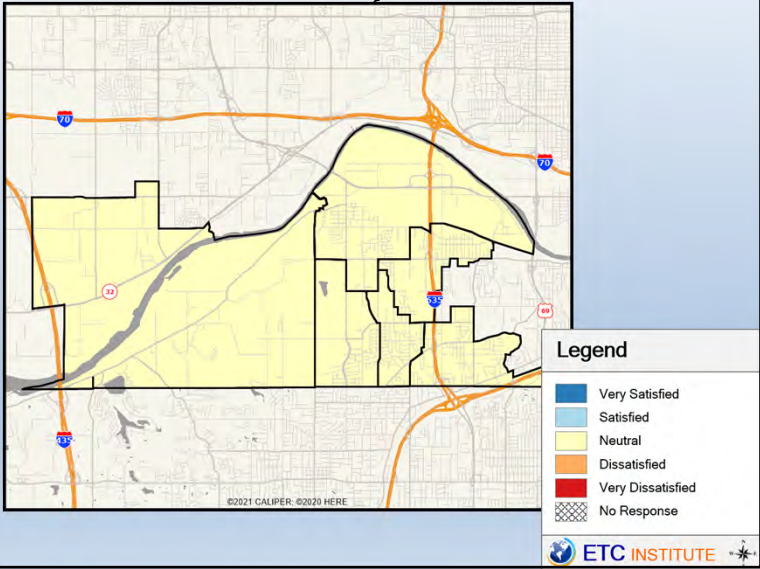
# Q1-04. Maintenance of city streets



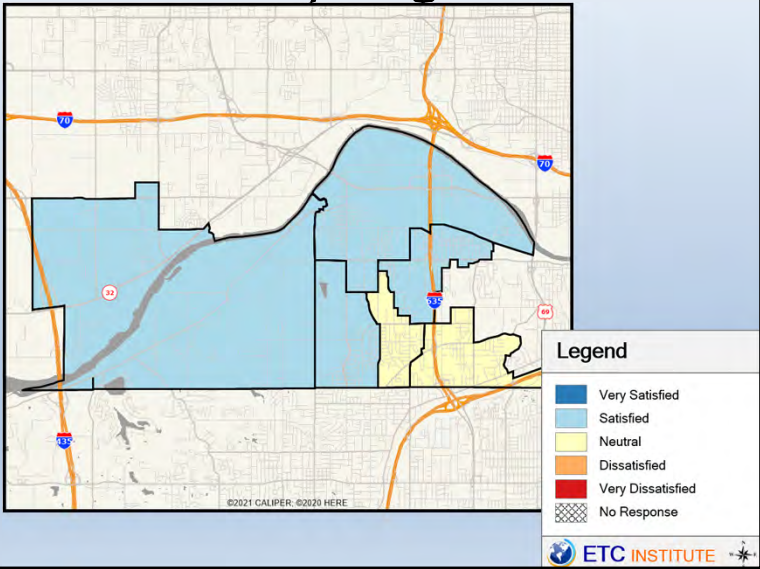
# Q1-05. Stormwater management system



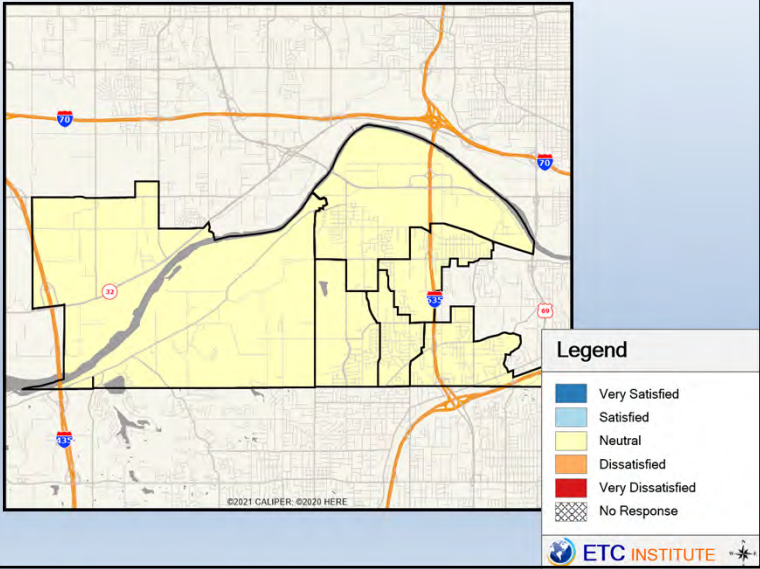
# Q1-06. Sewer and wastewater system



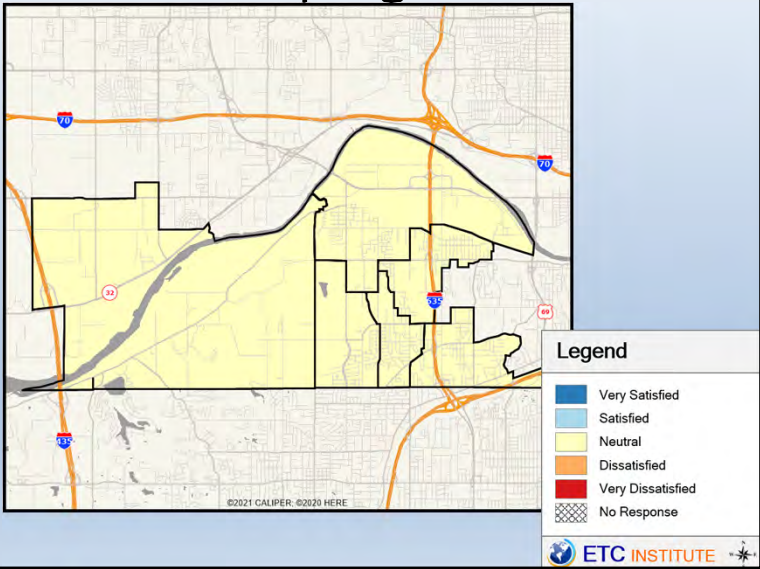
# Q1-07. Trash collection and recycling



### Q1-08. Parks and recreation facilities

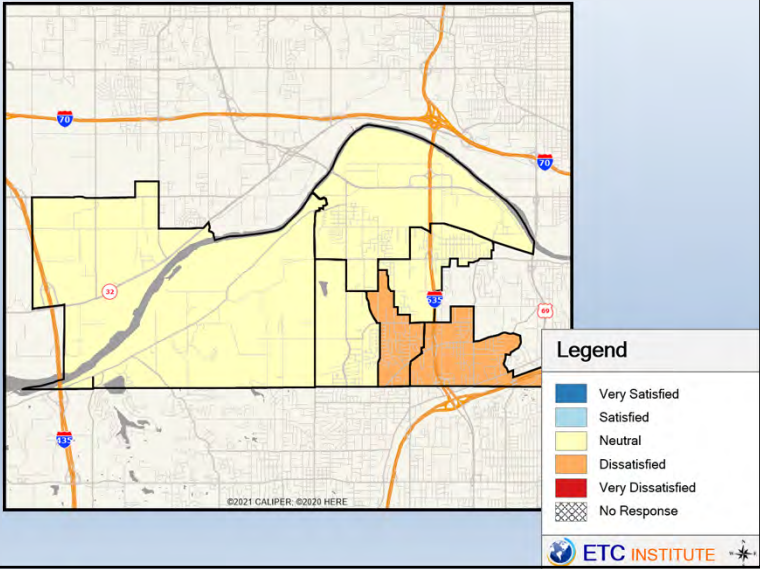


### Q1-09. Parks and recreation programs

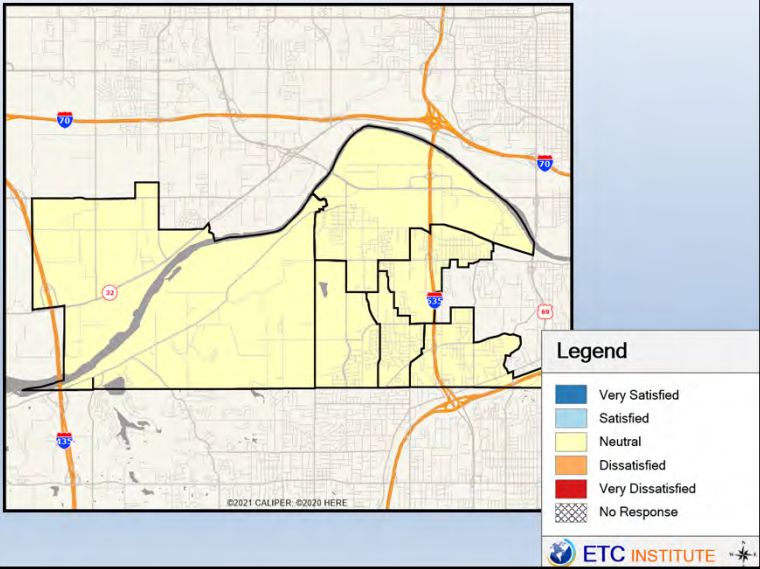




# Q1-10. Code enforcement

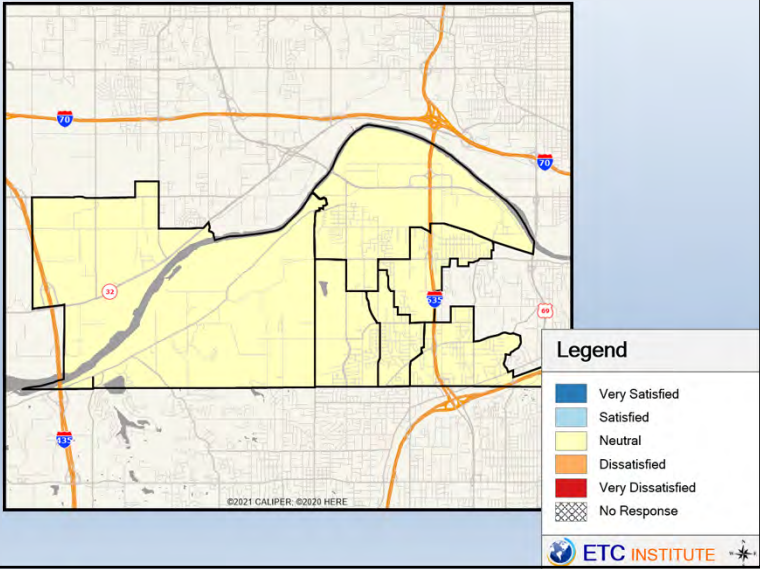


# Q1-11. Planning and zoning

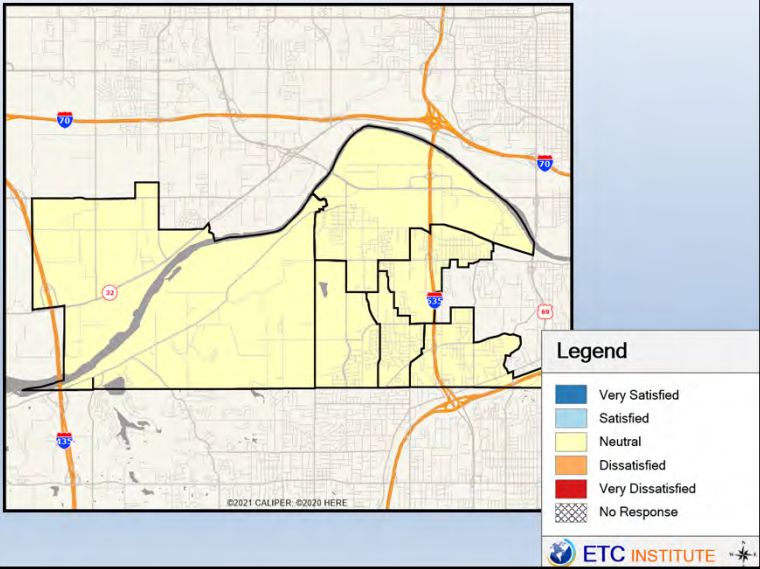




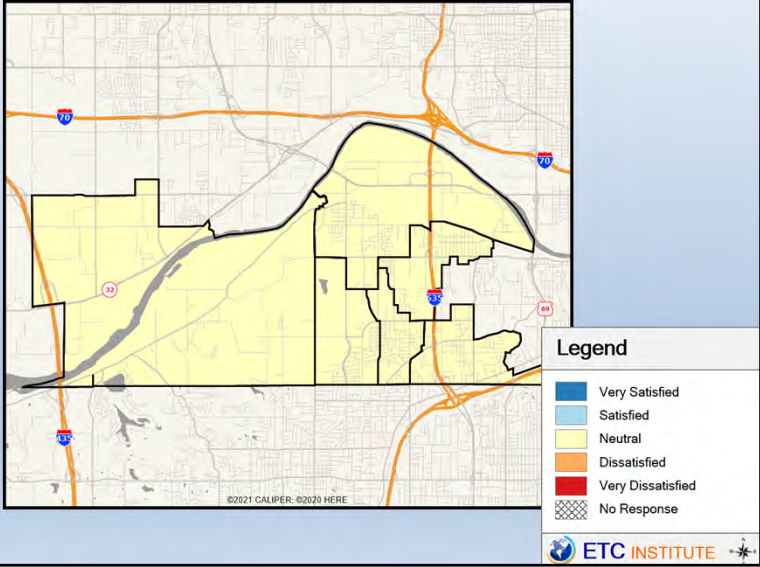
# Q1-12. Municipal court



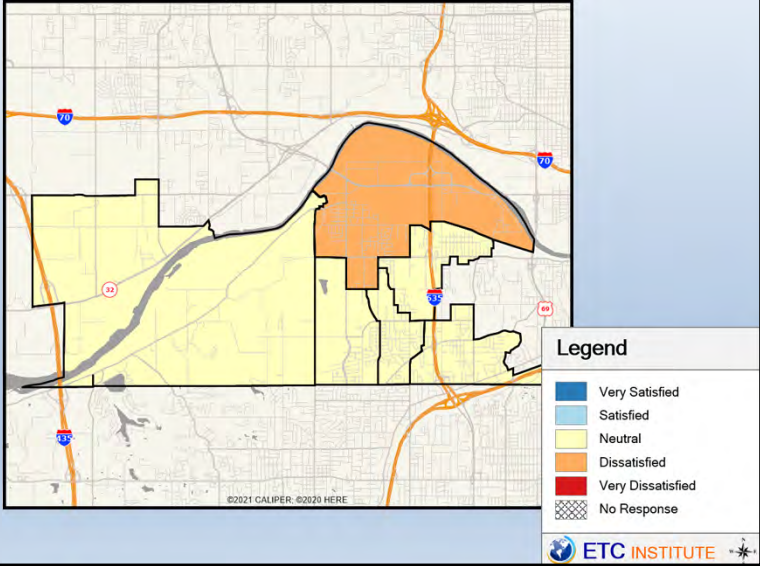
# Q1-13. Public transportation



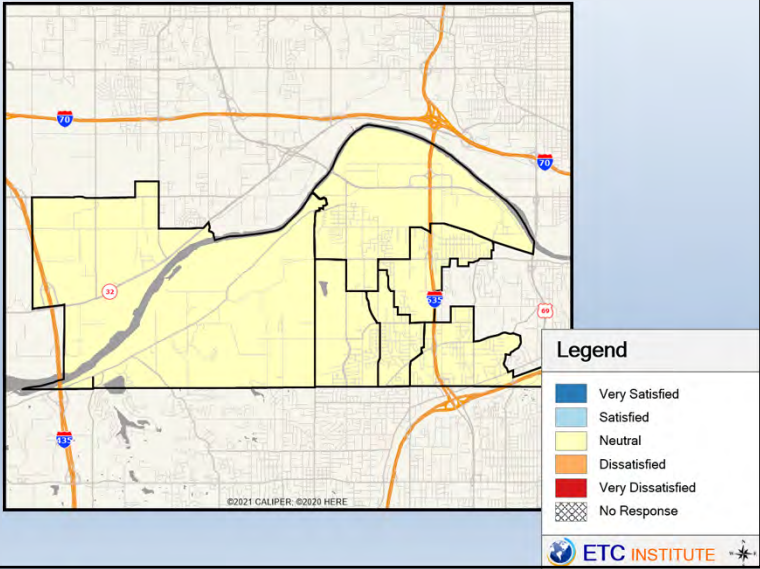
### Q3-14. Services for people living with developmental disabilities



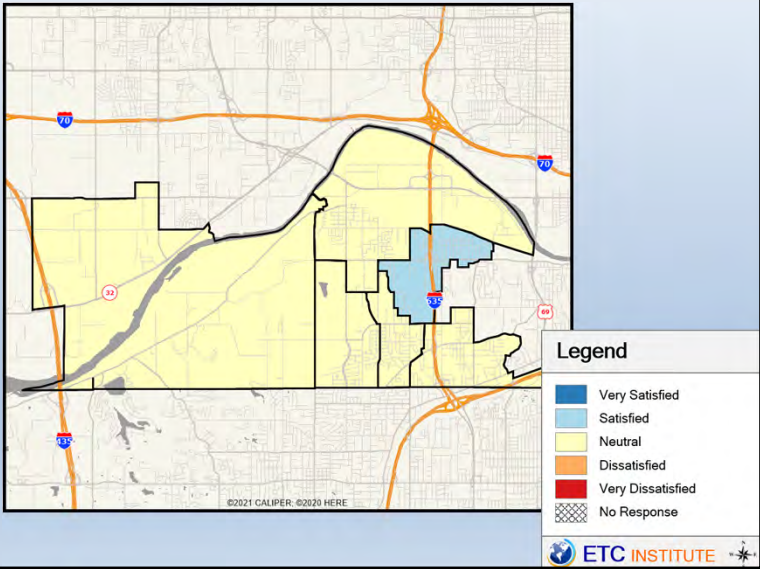
### Q3-15. Services for seniors (non-transportation)



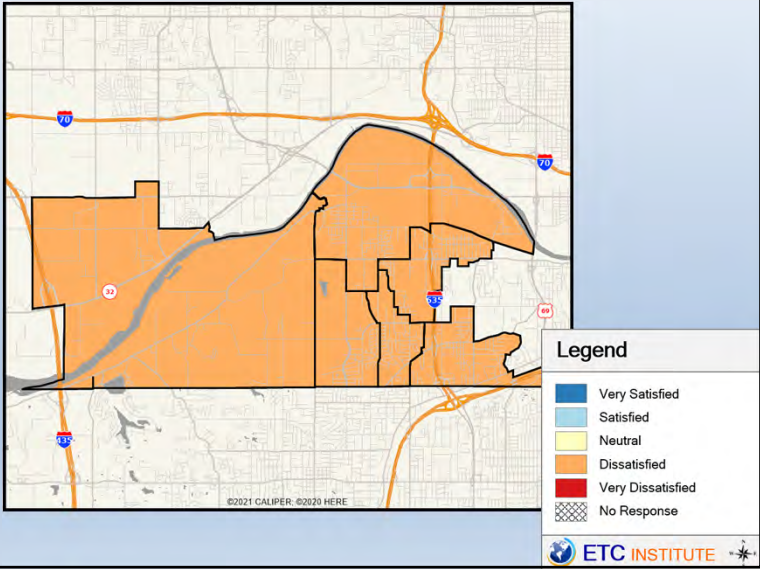
### Q3-16. Senior transportation



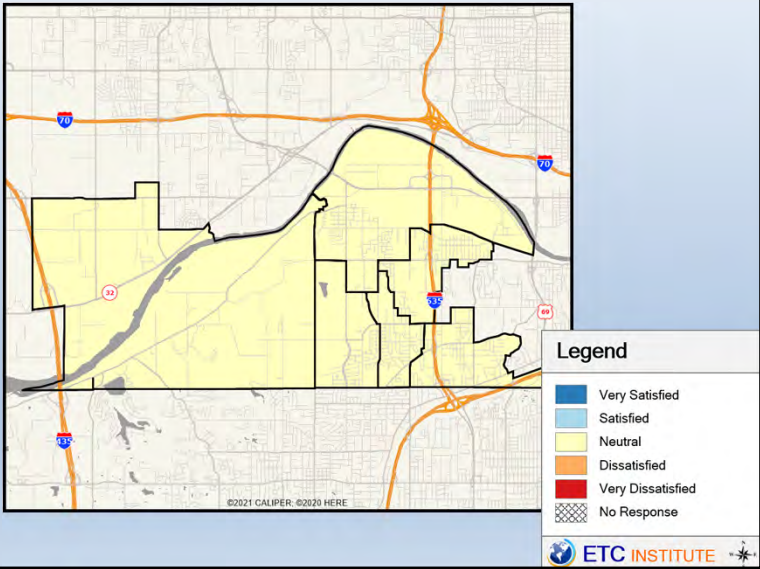
### Q3-17. 3-1-1 Call Center



### Q3-18. Property tax administration

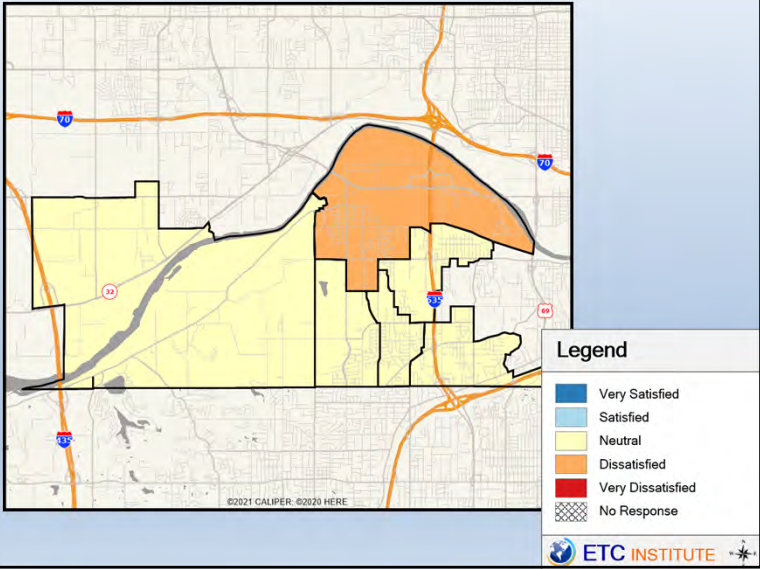


### Q3-19. Motor vehicle registration

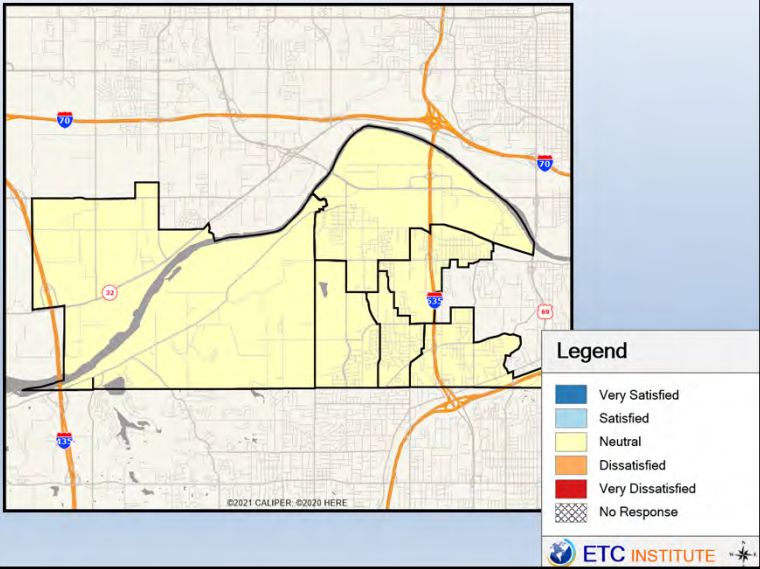




# Q3-20. Appraiser's Office services

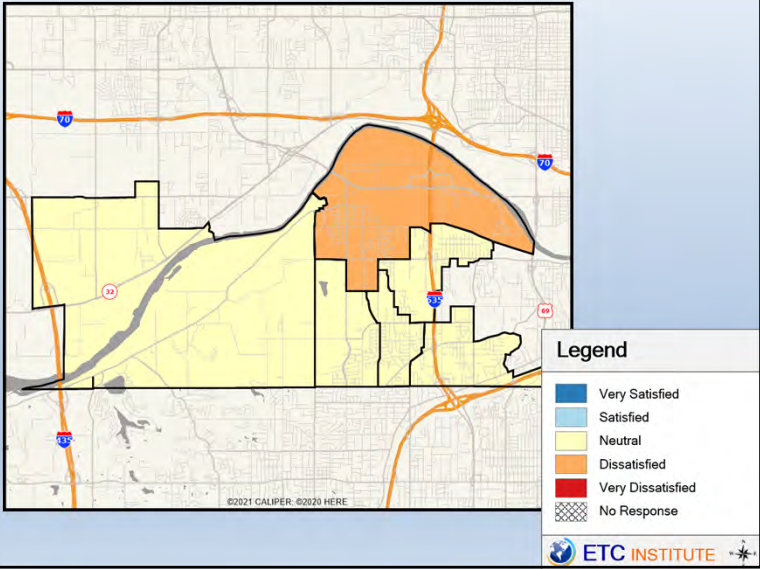


# Q3-21. County parks

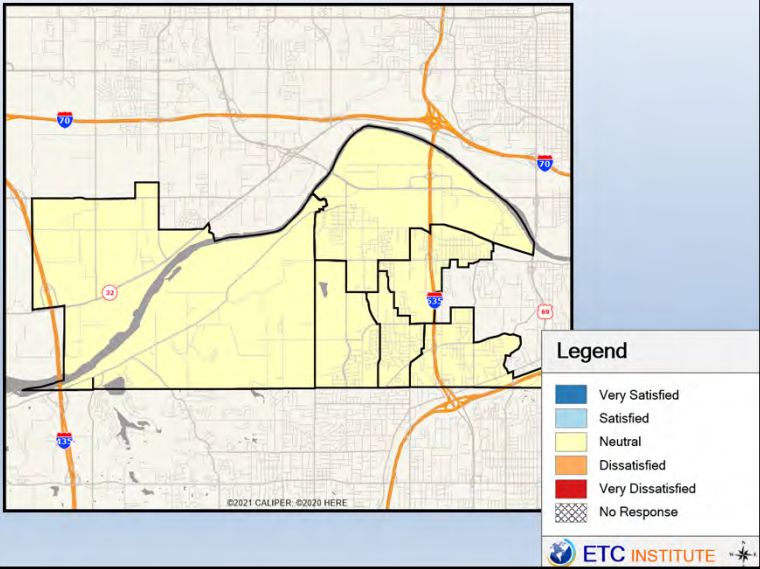




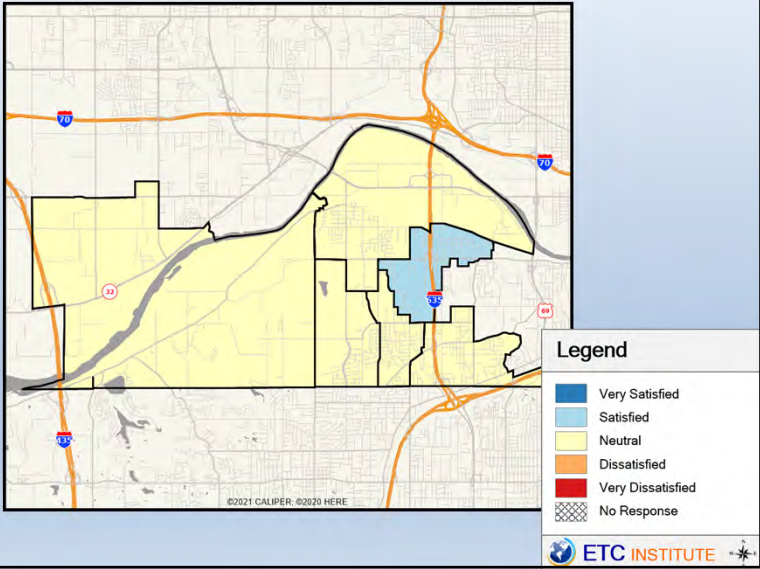
### Q3-22. District Attorneys' Office



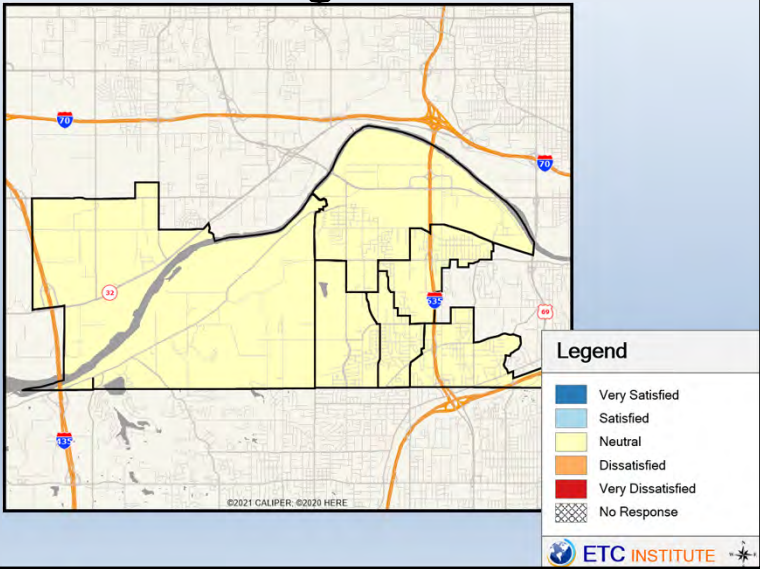
### Q3-23. Local elections



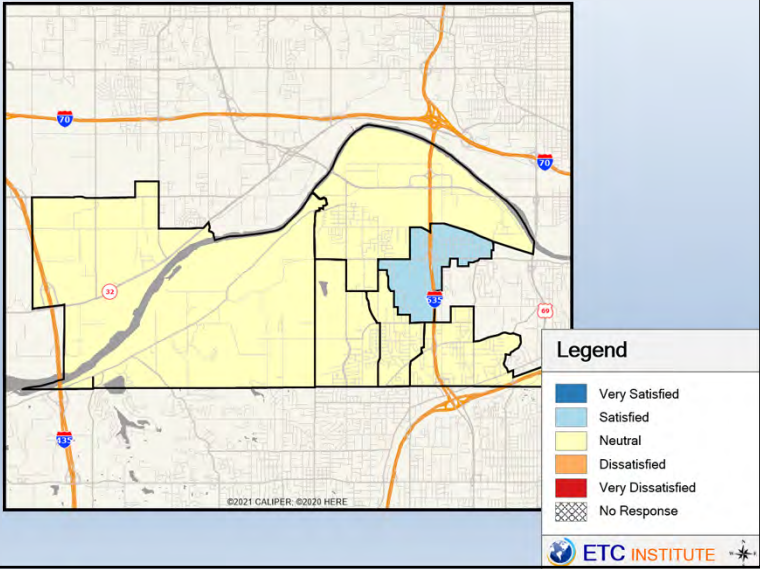
### Q3-24. Public health services



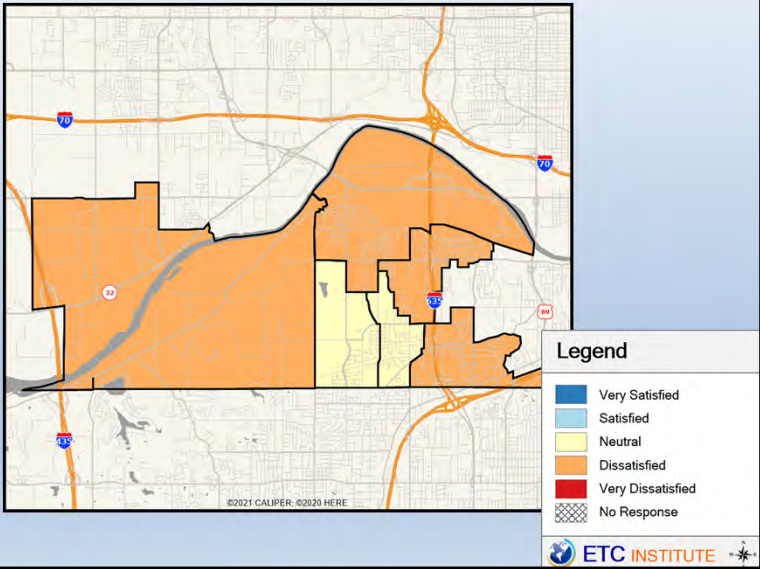
### Q6-1. Police visibility in residential neighborhoods



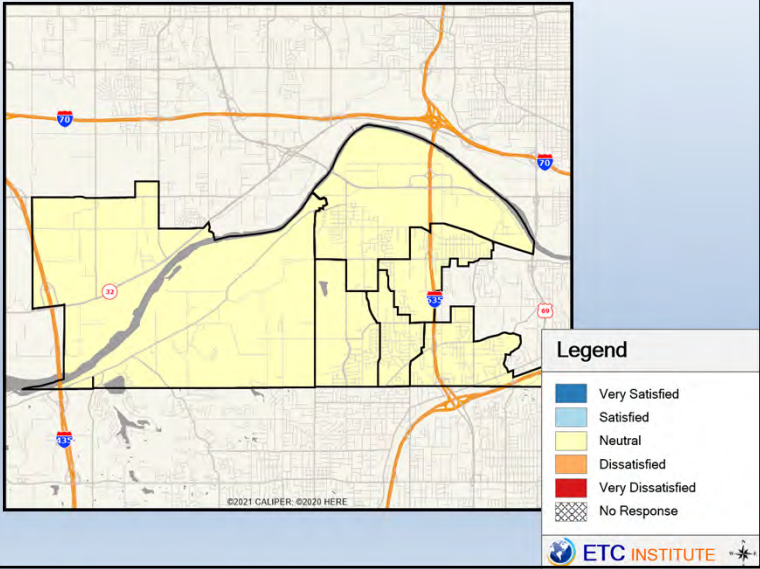
### Q6-2. Police visibility in commercial areas



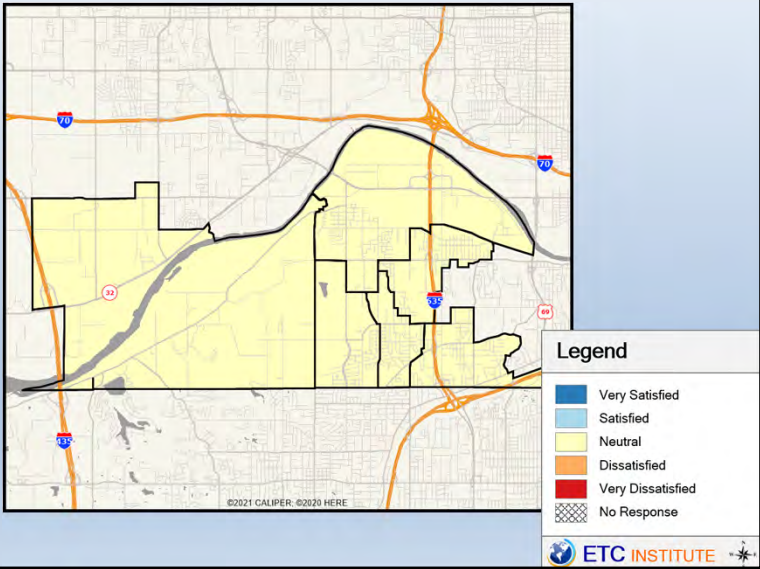
### Q6-3. Community appearance and maintenance



### Q6-4. Community policing

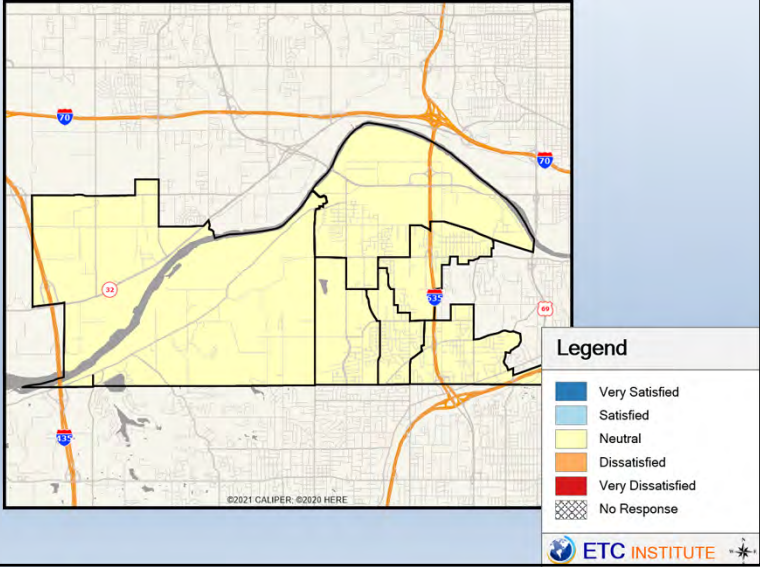


### Q6-5. Traffic law enforcement

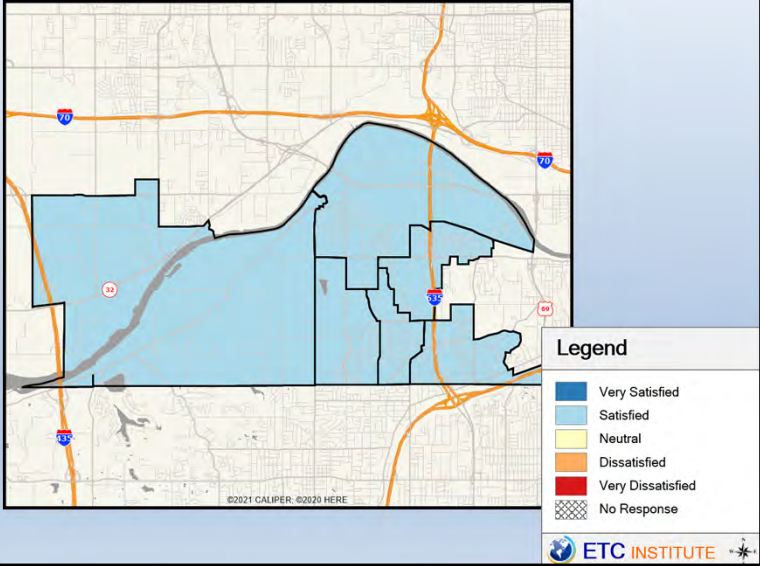




### Q6-6. Response time for police emergencies

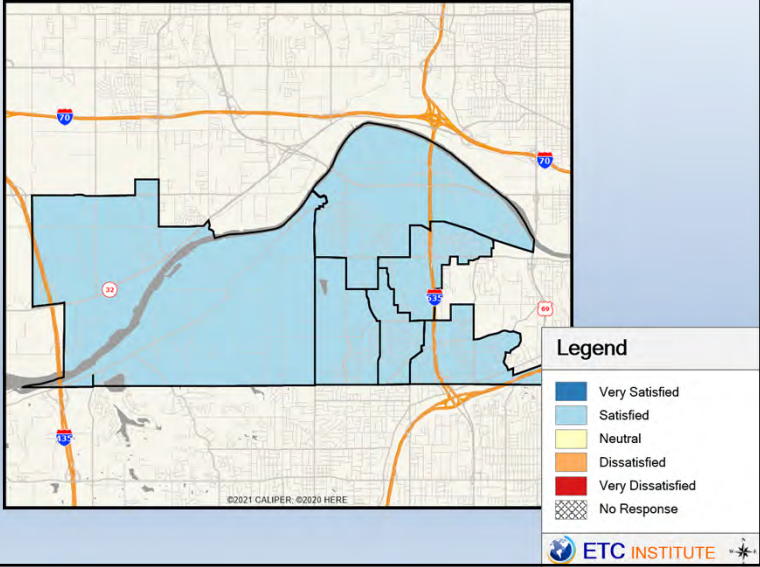


### Q6-7. Response time for fire emergencies

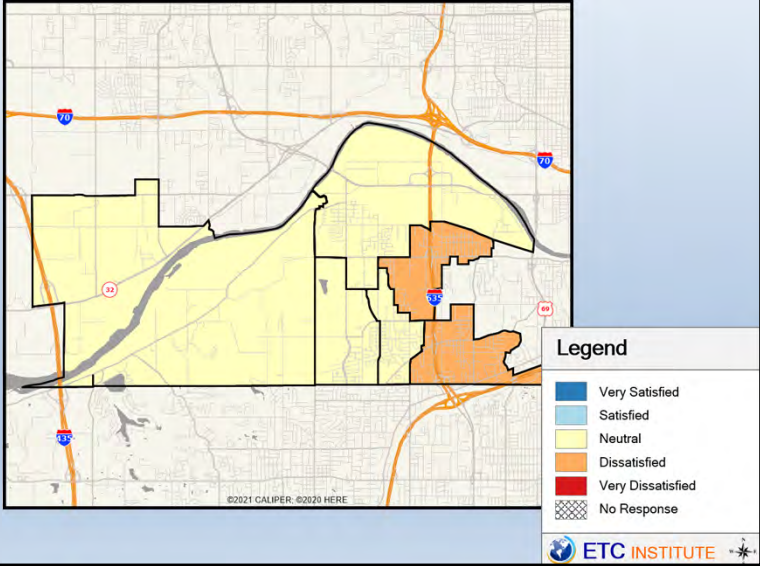




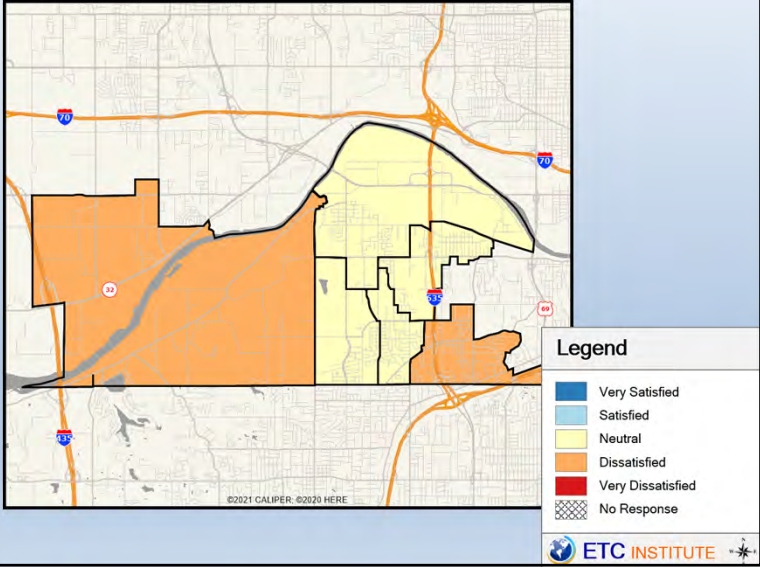
# Q6-8. Response time for medical emergency calls



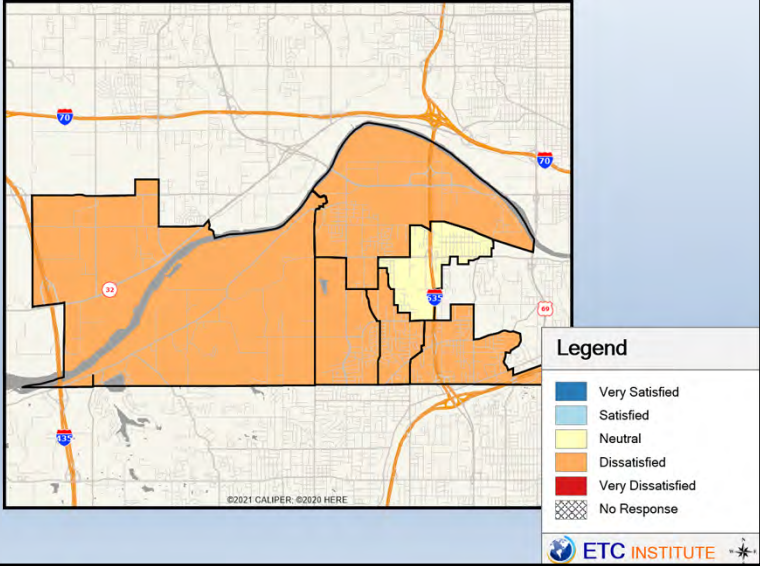
# Q6-9. Animal control in your neighborhood



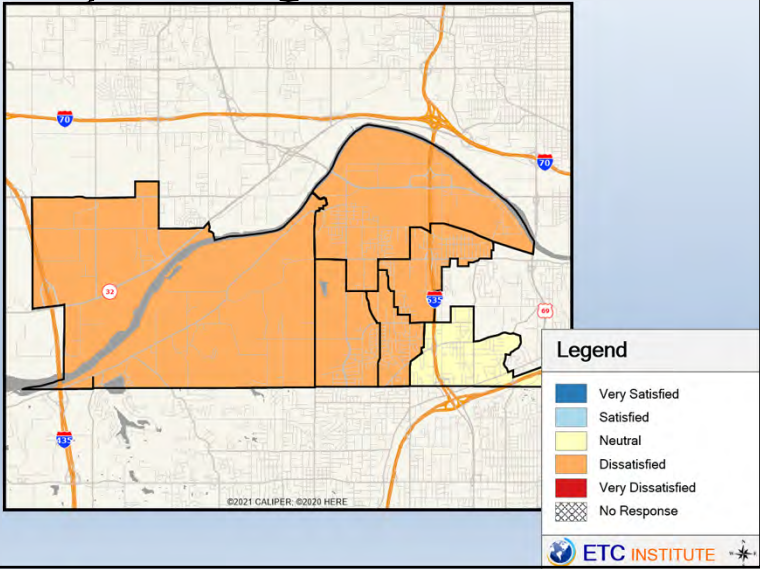
# Q8-01. Maintenance of major city streets citywide



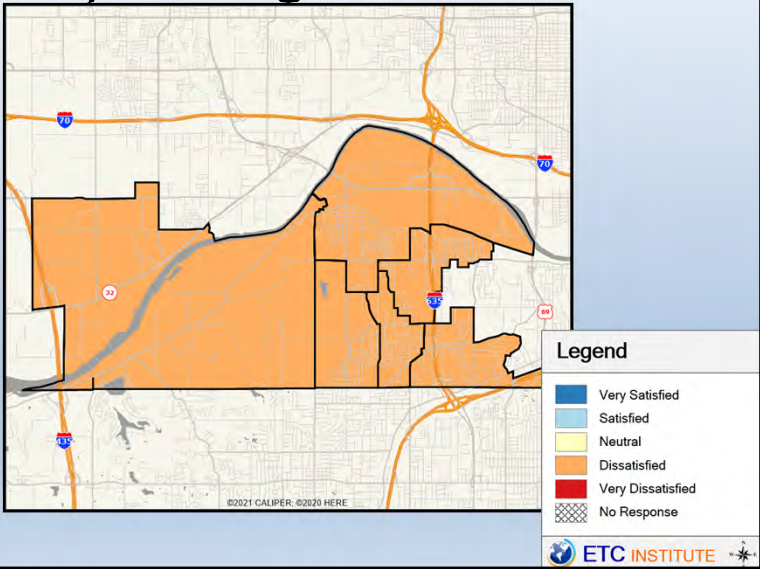
# Q8-02. Maintenance of streets in your neighborhood



Q8-03. Maintenance of alleys  
in your neighborhood

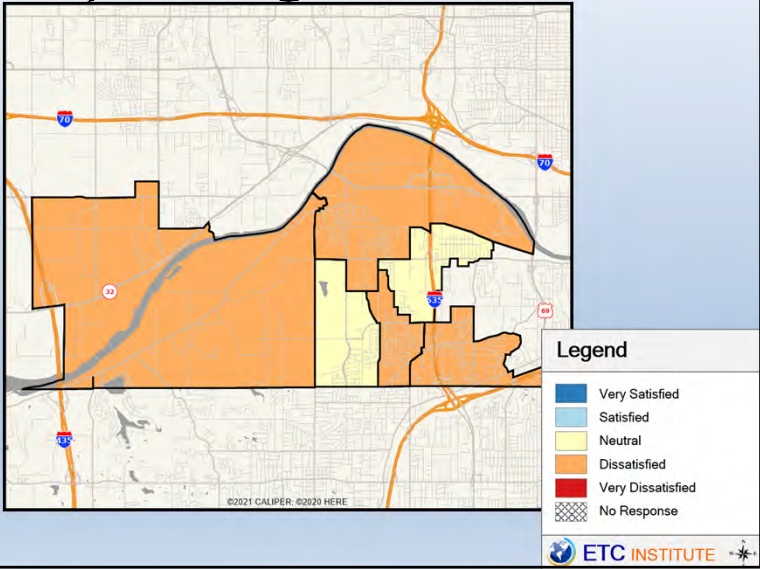


Q8-04. Maintenance of sidewalks  
in your neighborhood

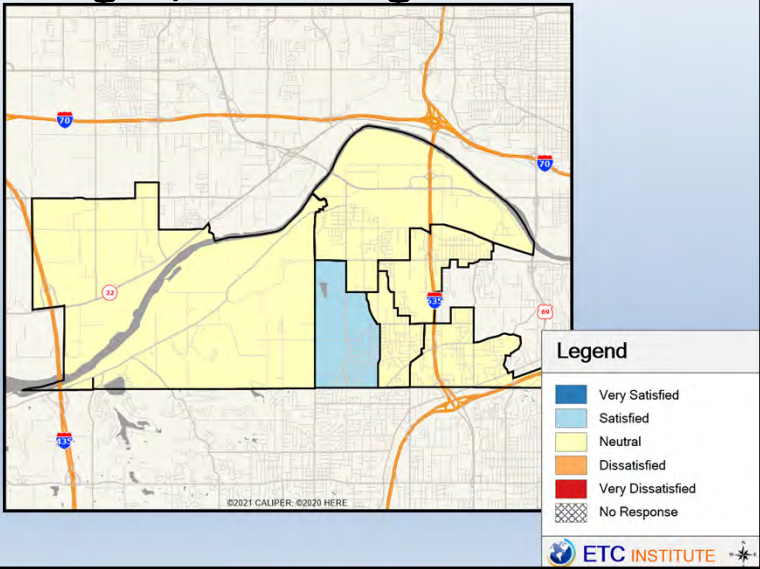




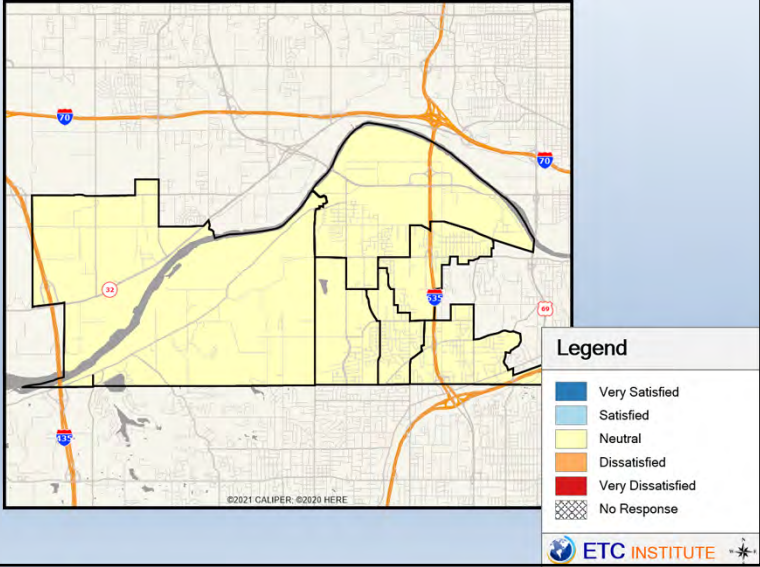
### Q8-05. Maintenance of curbs in your neighborhood



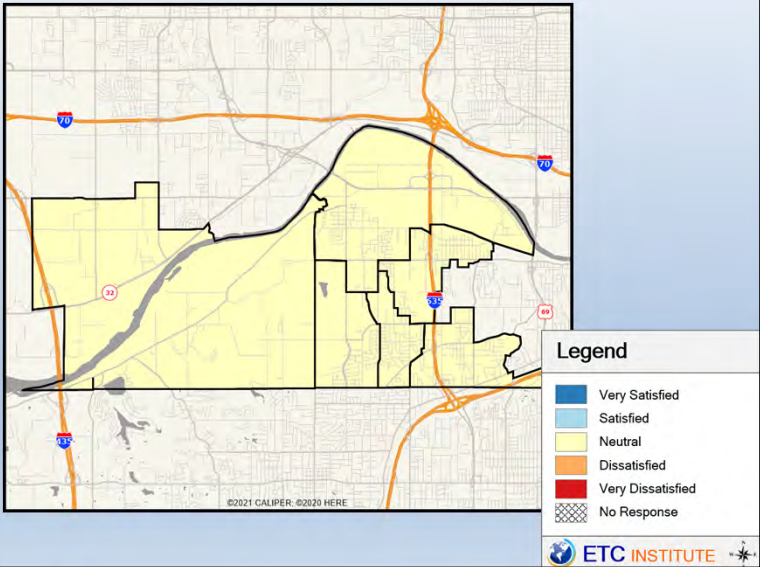
### Q8-06. Maintenance of street signs/traffic signals



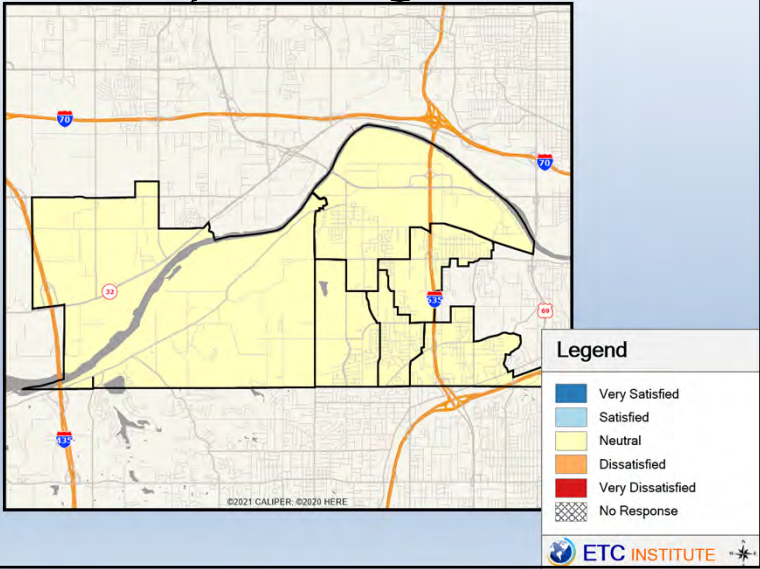
### Q8-07. Maintenance of downtown parking lots



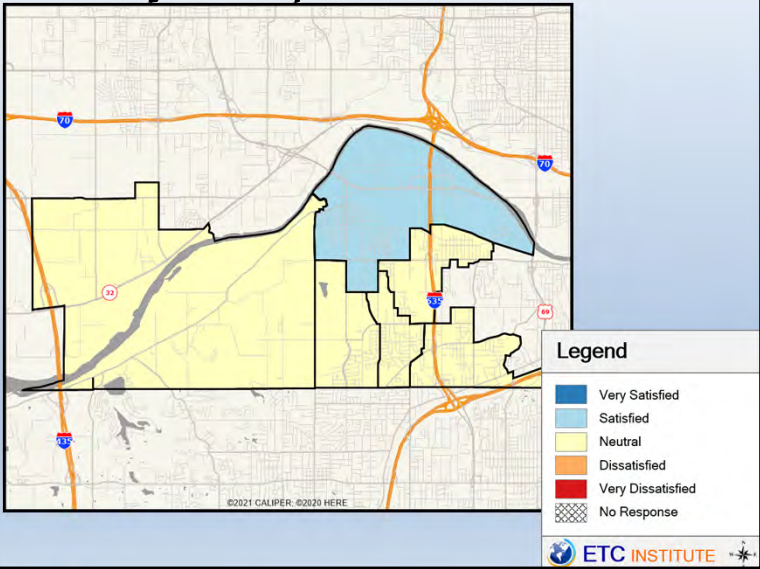
### Q8-08. Overall appearance of downtown



# Q8-09. Maintenance of city buildings

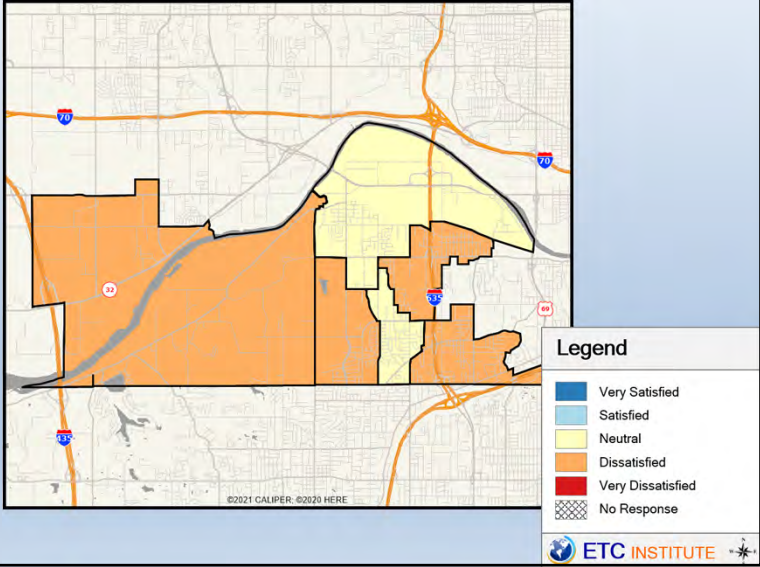


# Q8-10. Snow removal on major city streets

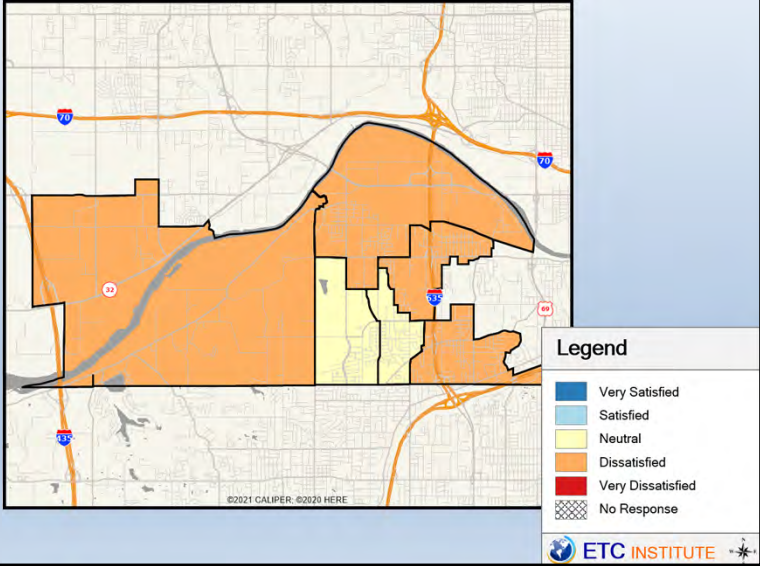




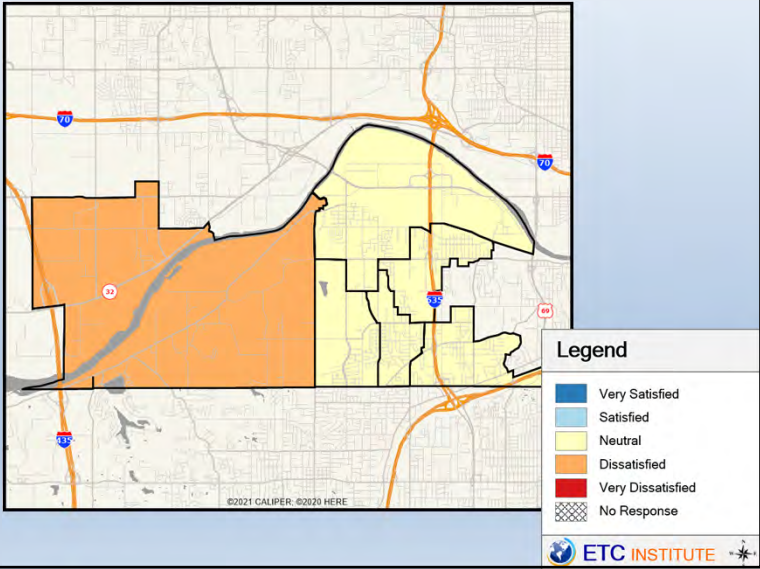
### Q8-11. Snow removal on neighborhood streets



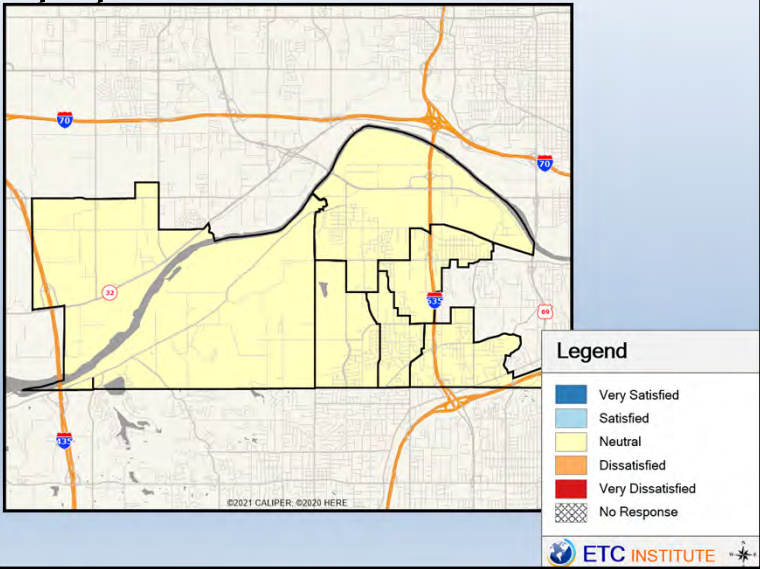
### Q8-12. Overall cleanliness of streets and other public areas



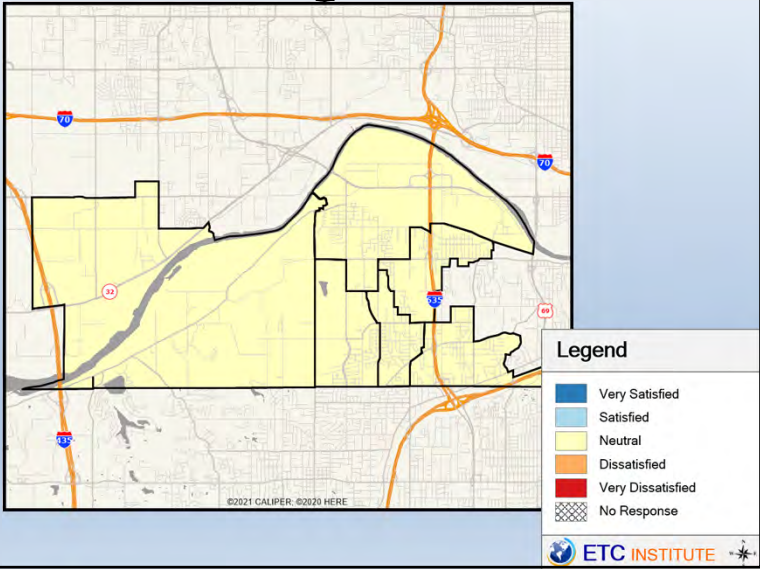
### Q8-13. Maintenance of stormwater drainage system in your neighborhood



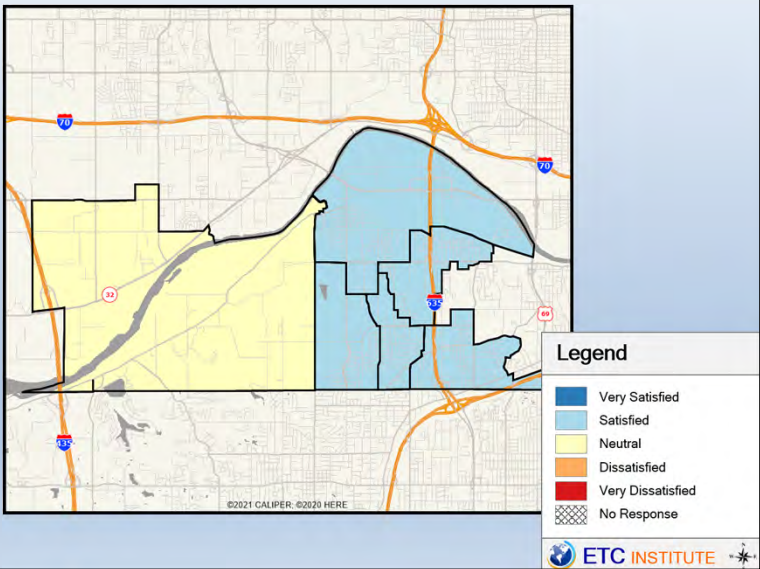
### Q10-01. Overall park and equipment maintenance



### Q10-02. Access to walking and biking trails

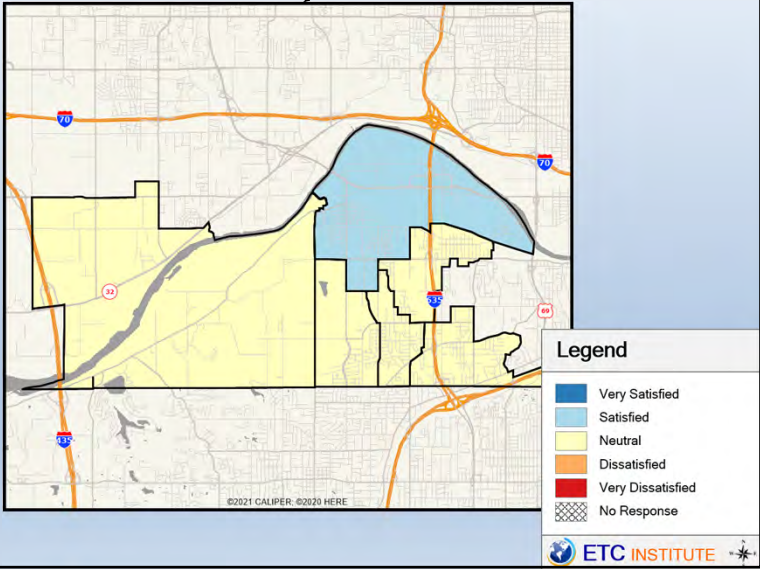


### Q10-03. Access to a local park

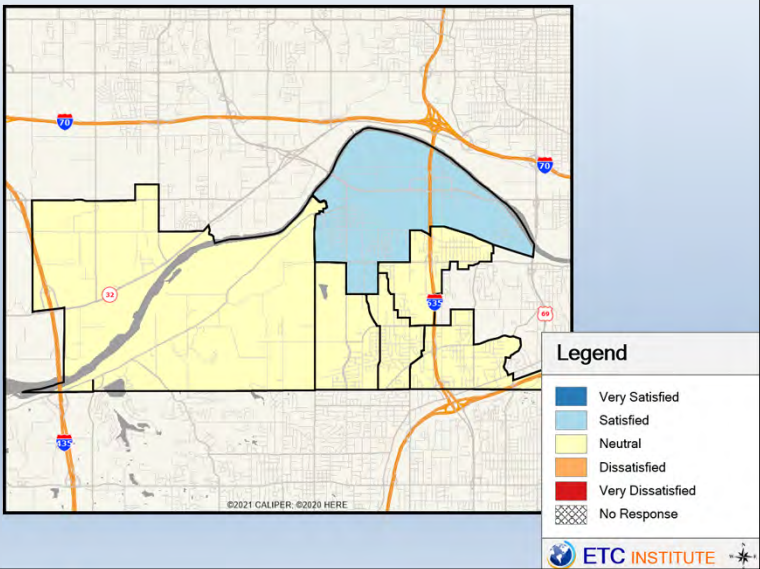




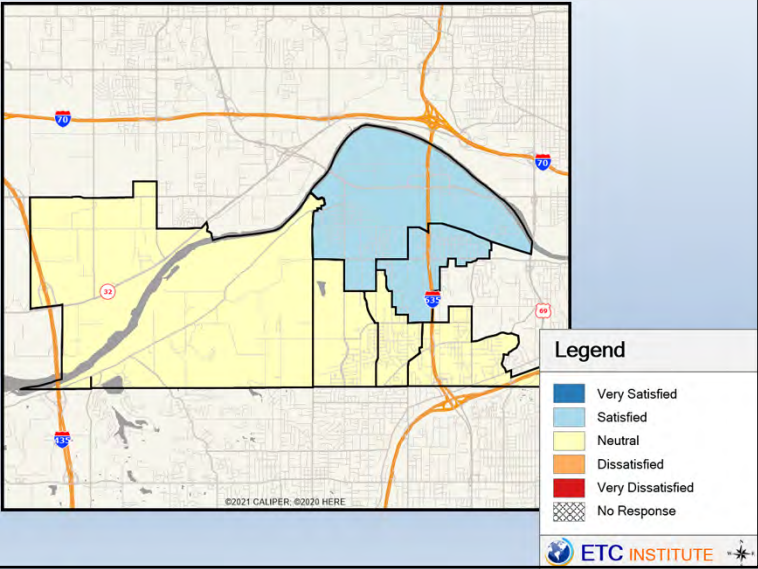
### Q10-04. Access to community centers



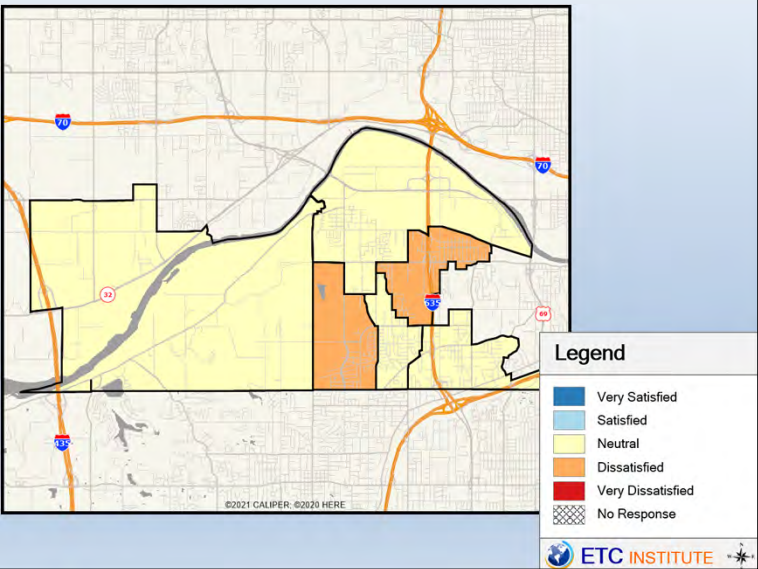
### Q10-05. Availability of outdoor athletic fields



# Q10-06. Sunflower Hills Golf Course

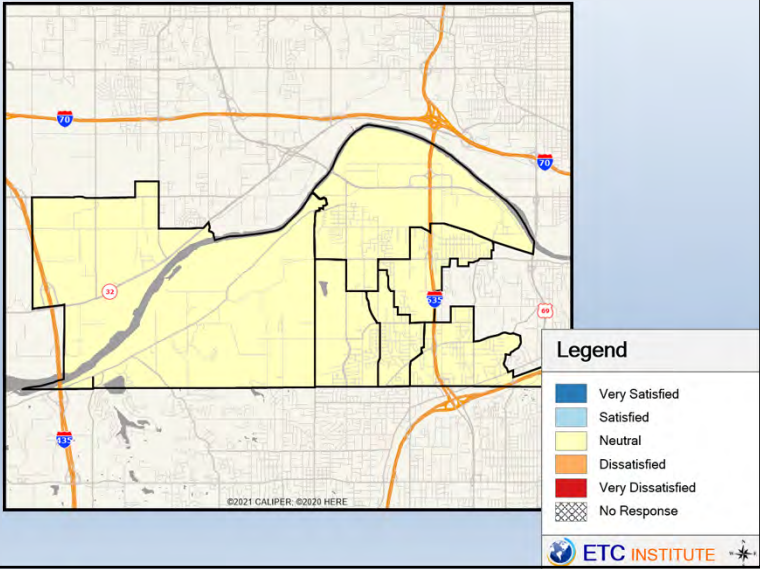


# Q10-07. Parkwood Pool

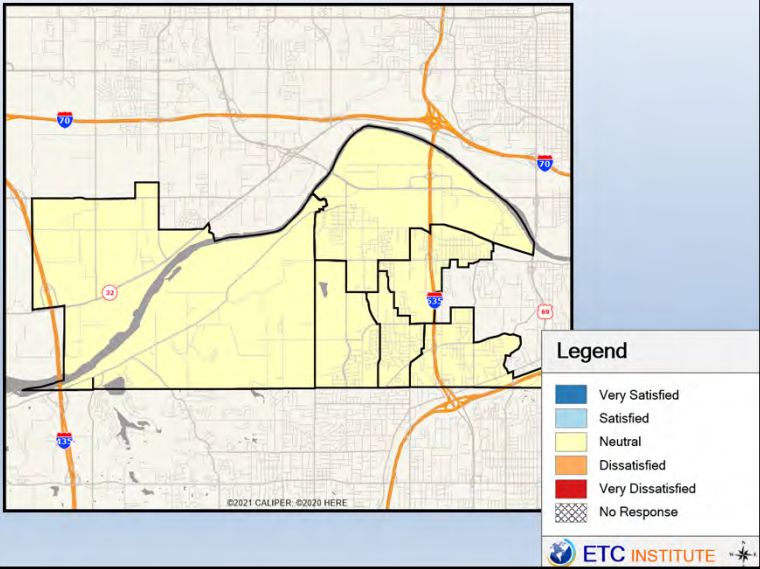




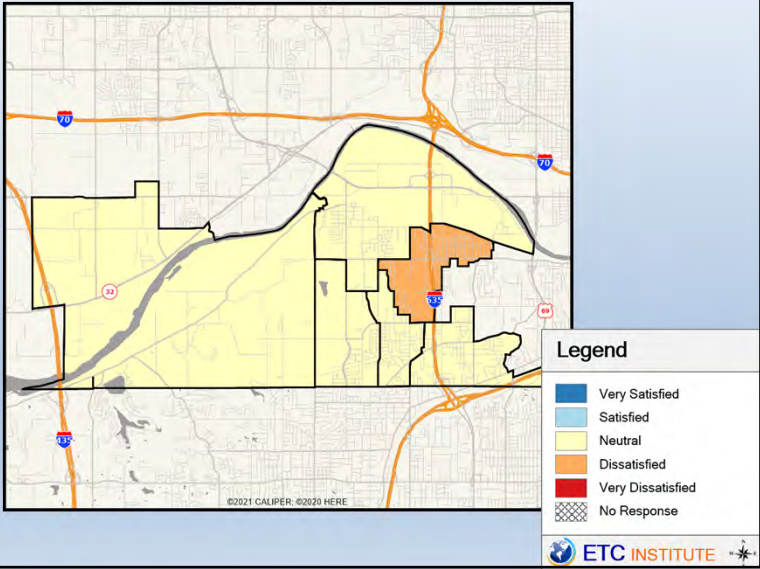
### Q10-08. Spray parks



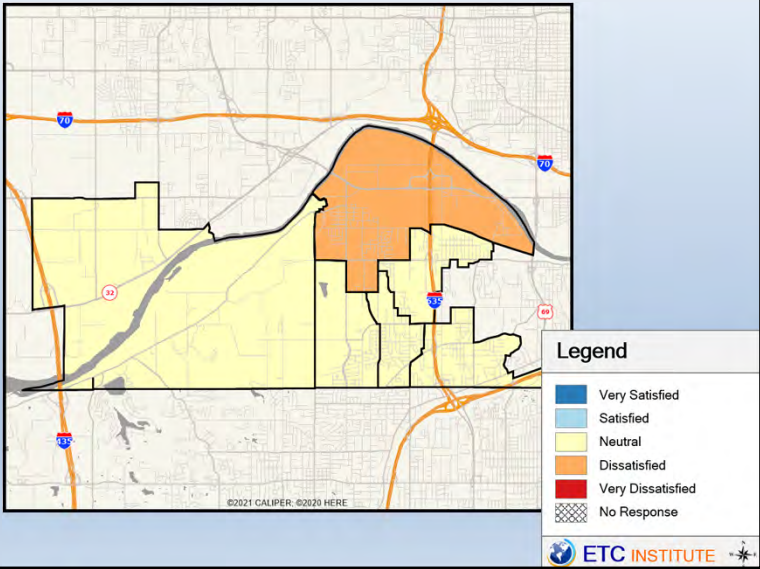
### Q10-09. Youth recreation programs



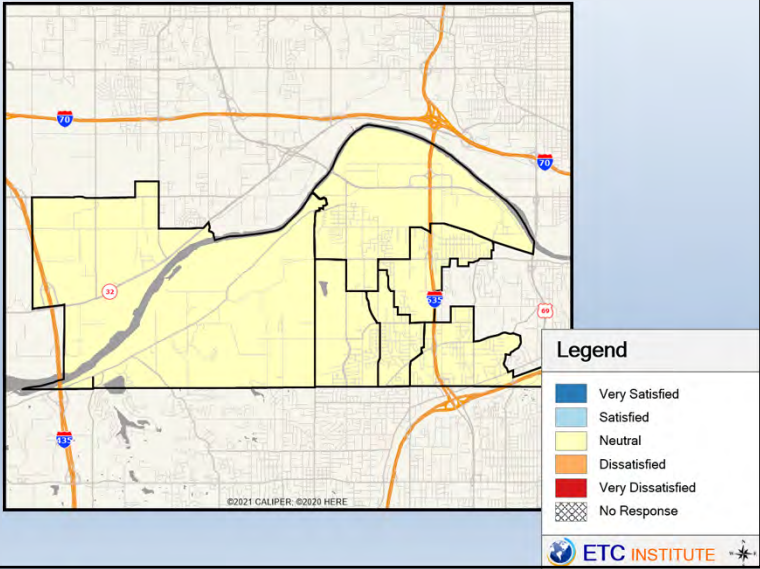
# Q10-10. Adult recreation programs



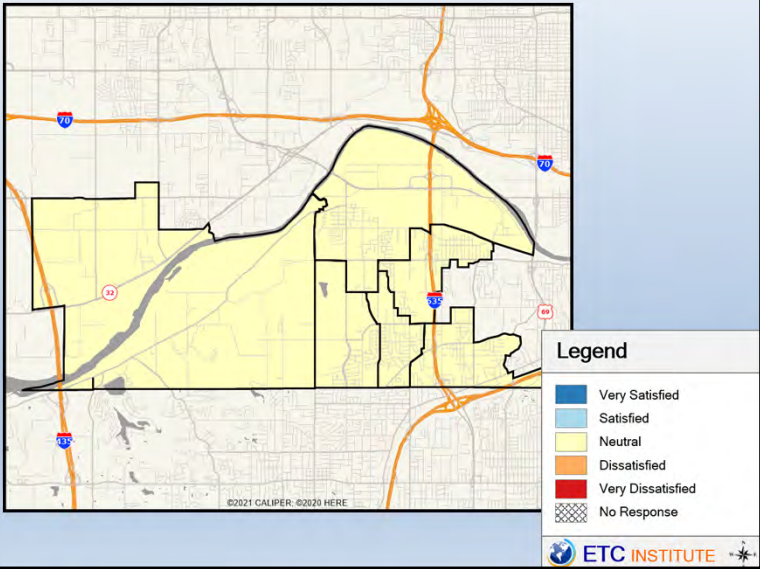
# Q10-11. Programs for seniors



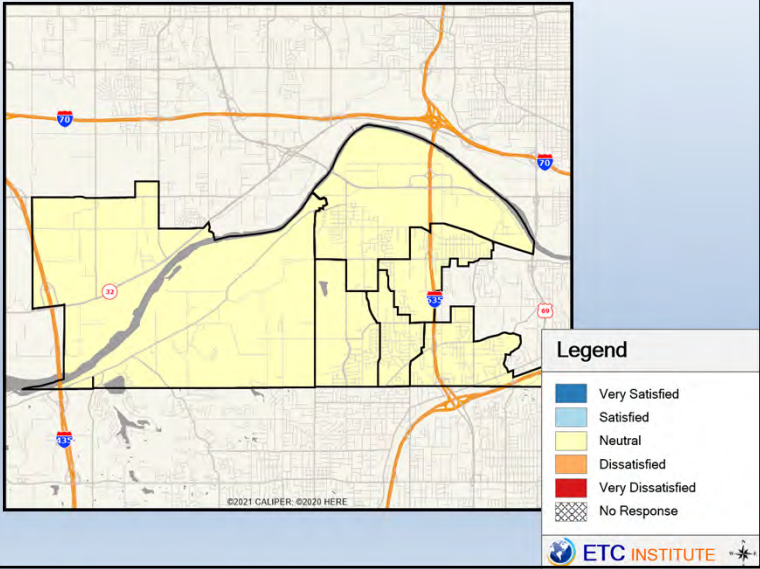
# Q10-12. Skateboard parks



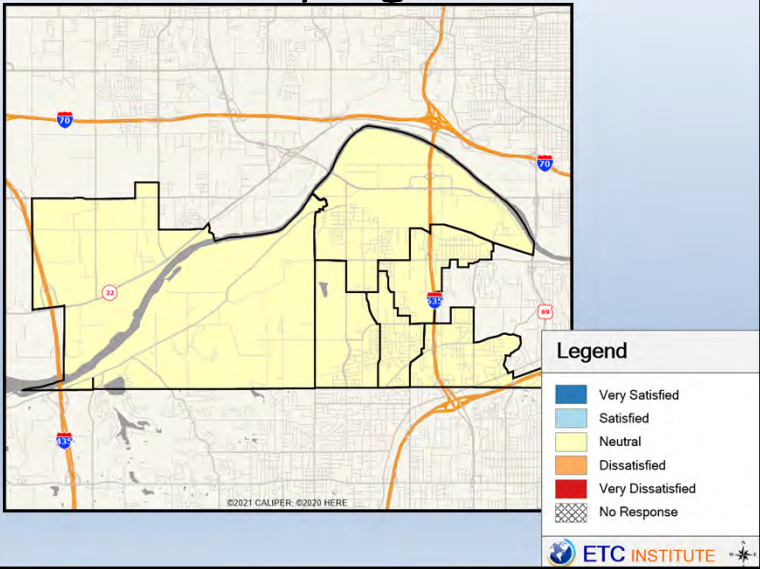
# Q10-13. Tennis courts



### Q10-14. Futsal courts

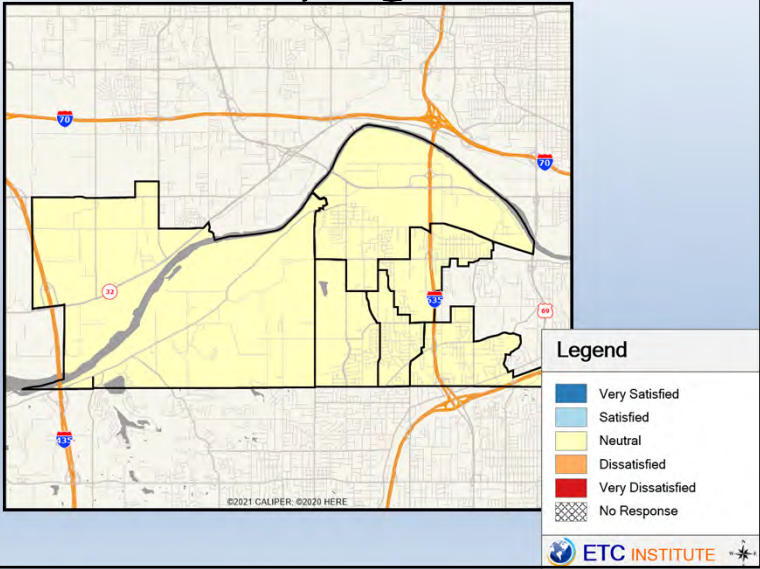


### Q10-15. Ease of registering for recreation programs

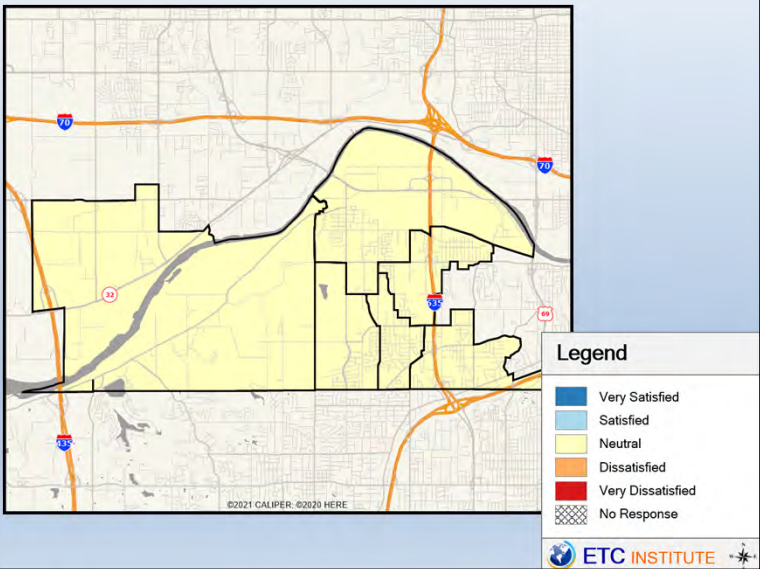




### Q10-16. Cost of recreation programs

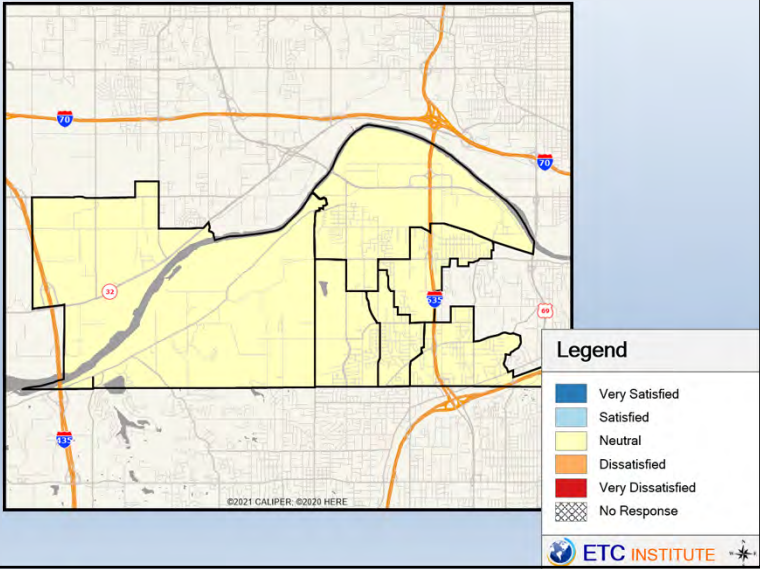


### Q15-01. Overall quality of information about Unified Government programs and services

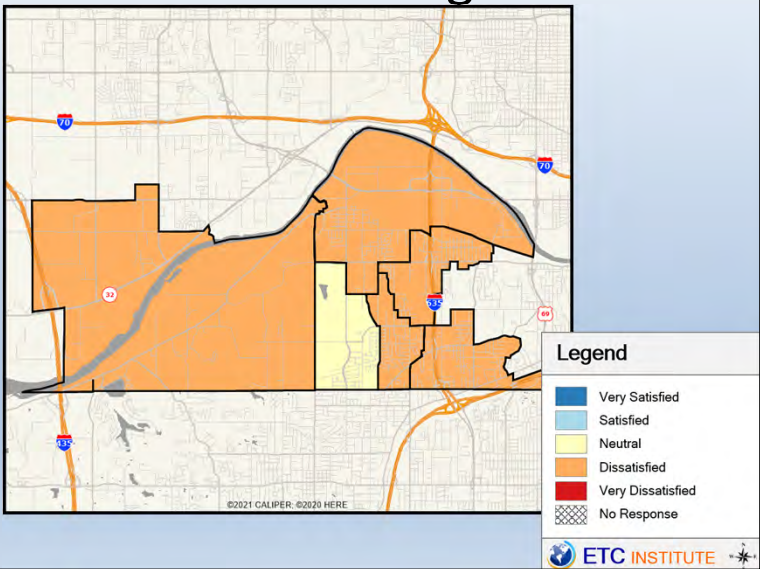




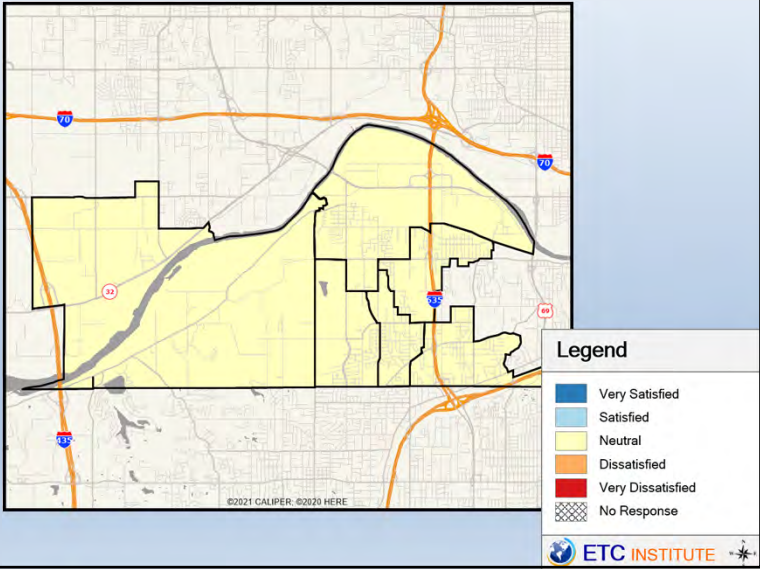
### Q15-02. Efforts to keep you informed about local issues



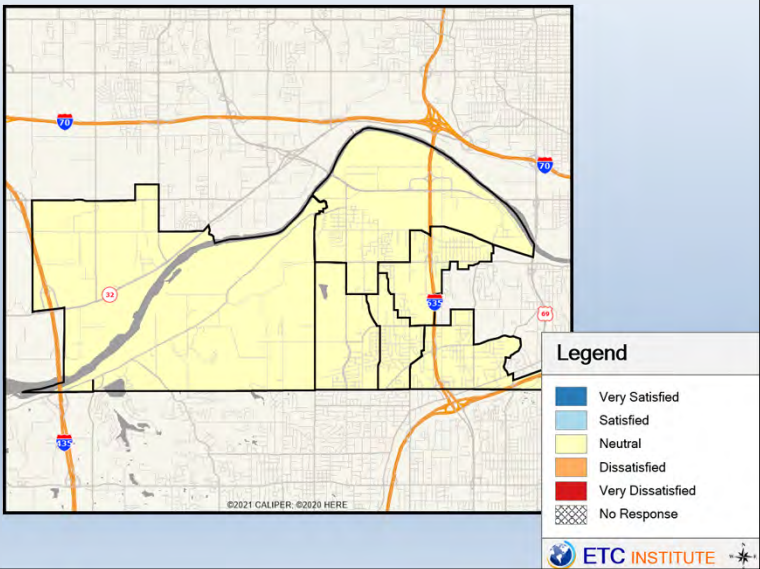
### Q15-03. Public involvement in local decision making



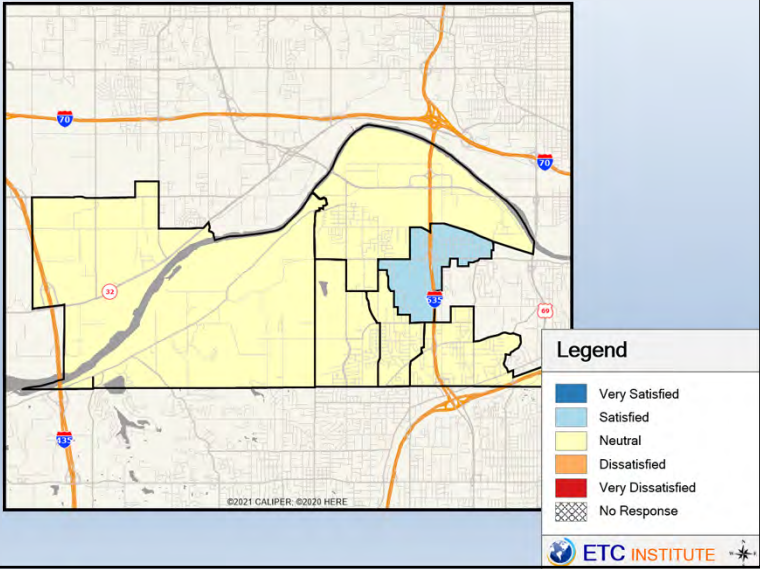
# Q15-04. Unified Government website



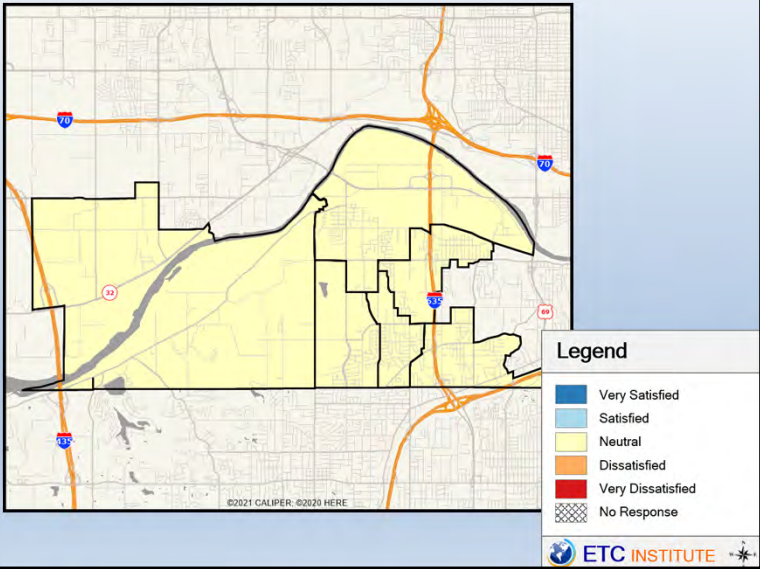
# Q15-05. The Citizen Newsletter



# Q15-06. Unified Government eNews newsletter

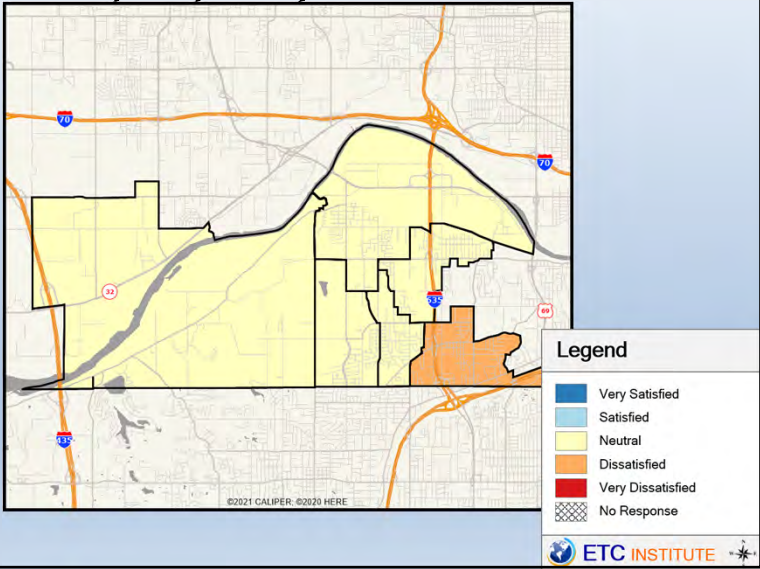


# Q15-07. Unified Government social media

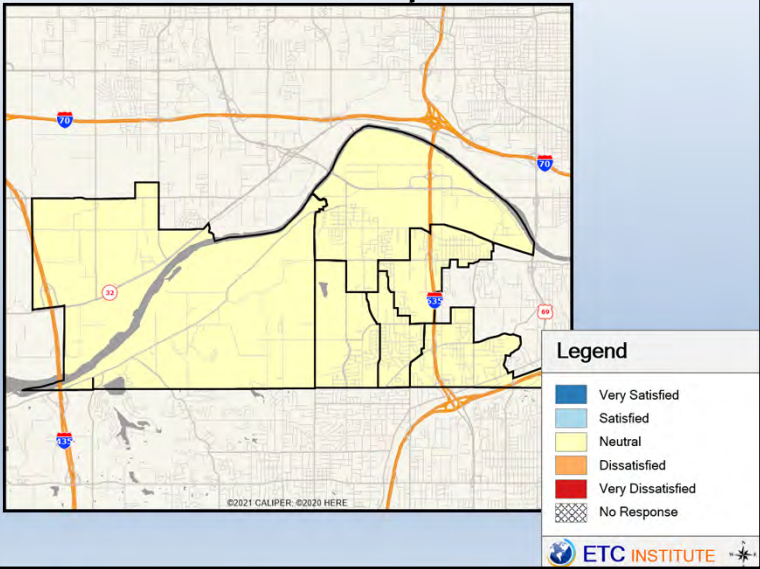




Q15-08. myWyco app –  
property taxes

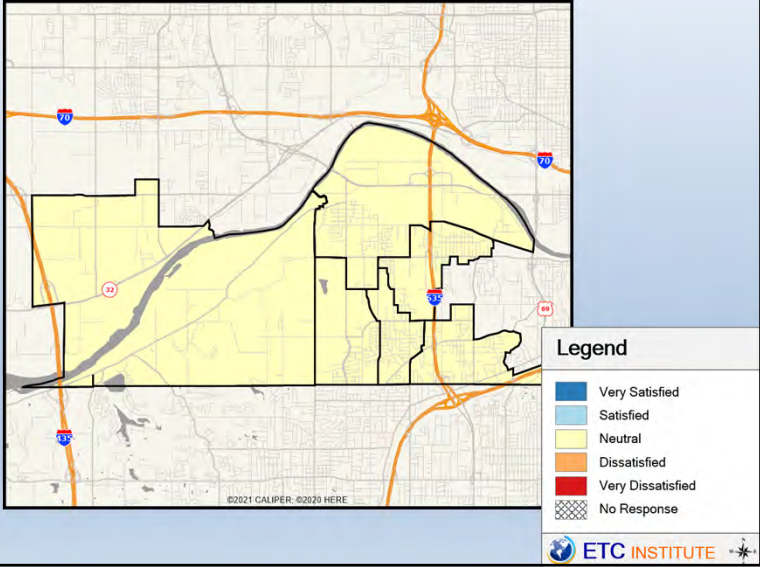


Q15-09. myWyco app –  
3-1-1 service requests

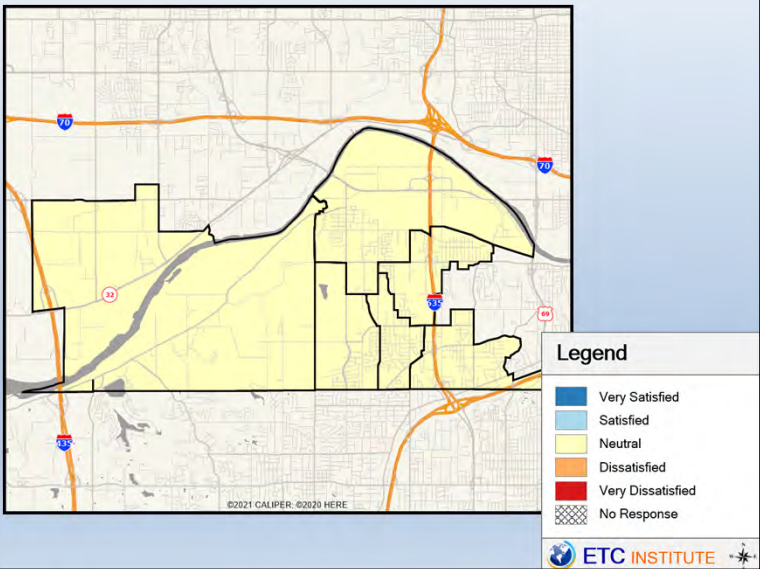




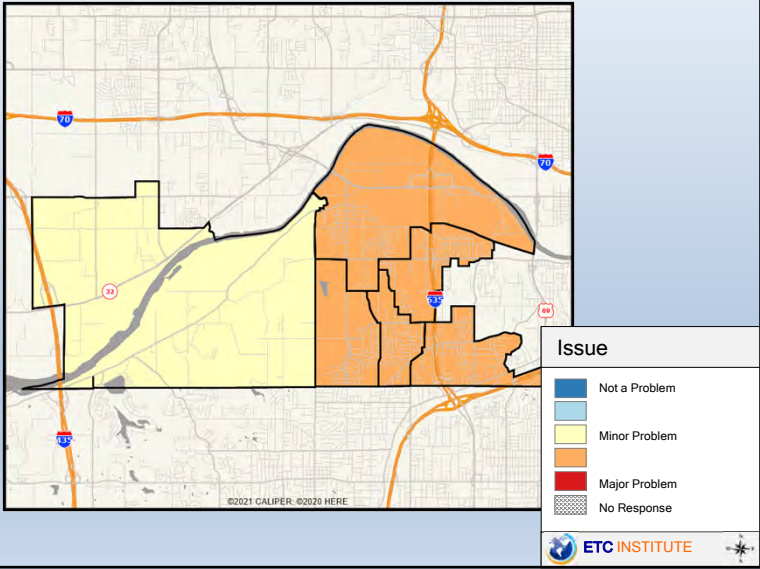
# Q15-10. myWyco app – Municipal Court payments



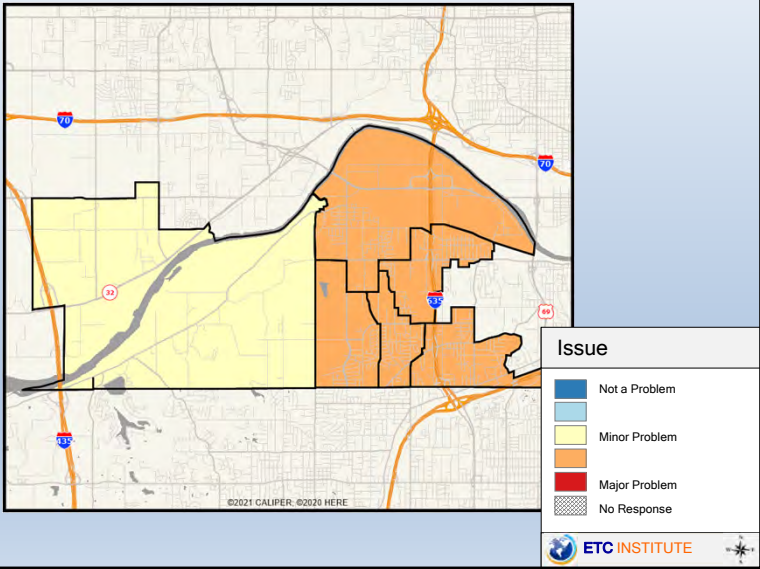
# Q15-11. Online maps



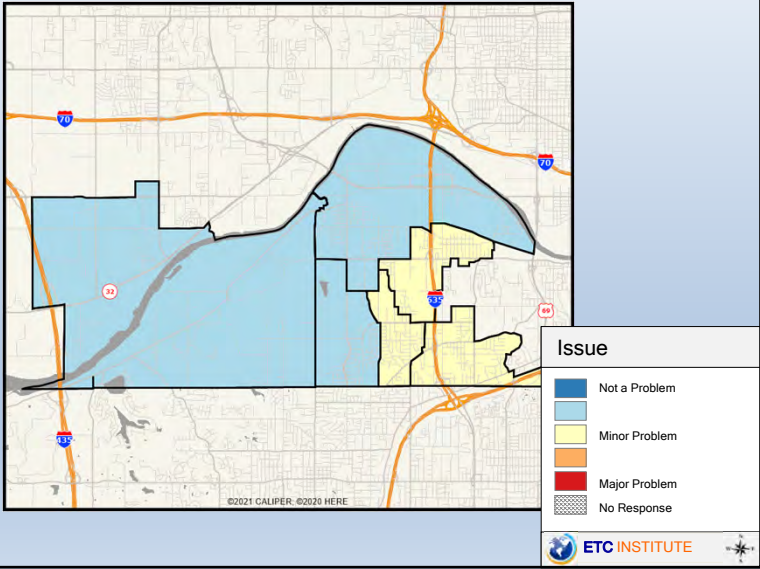
# Q16-01. Crime



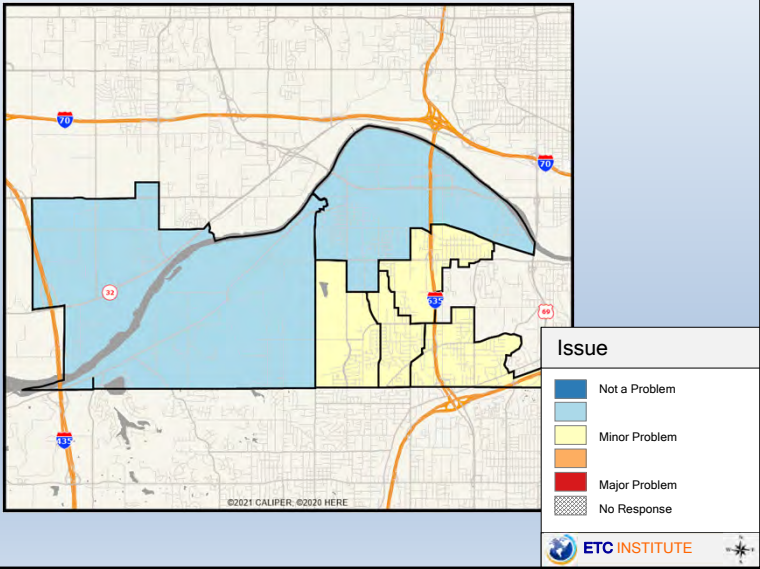
# Q16-02. Drugs



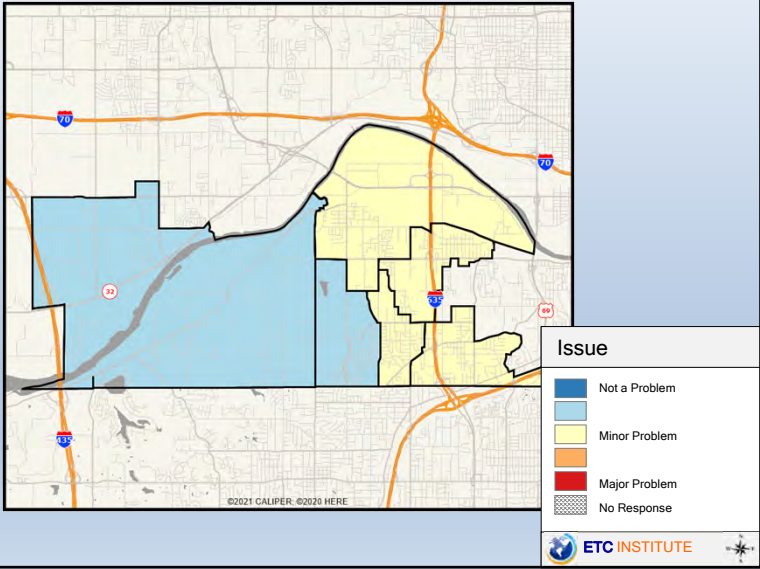
### Q16-03. Graffiti



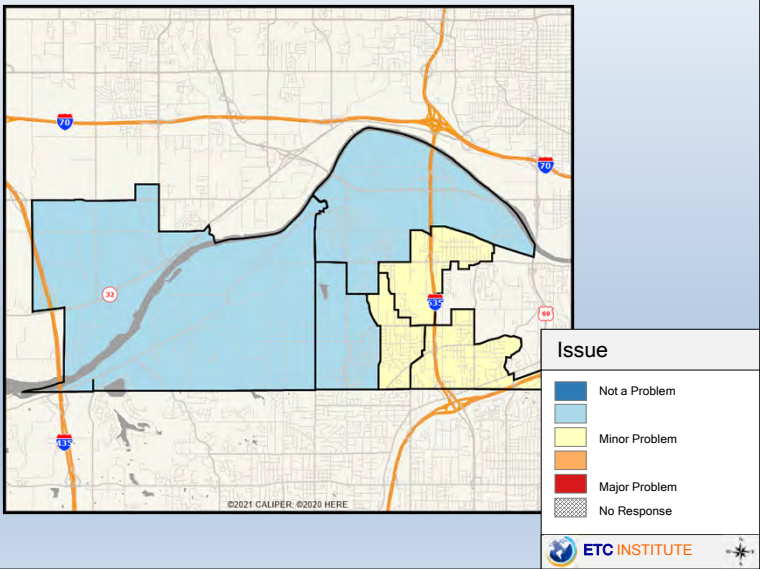
### Q16-04. Noise



# Q16-05. Rundown buildings

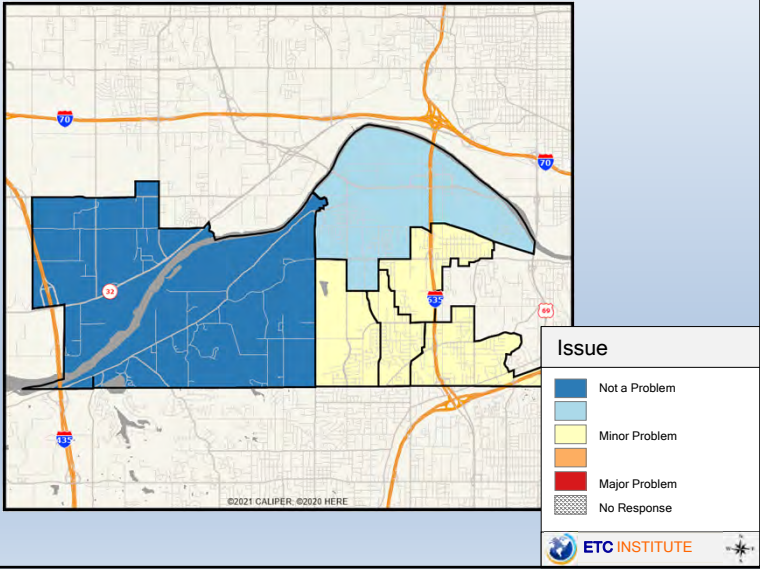


# Q16-06. Abandoned/junk vehicles

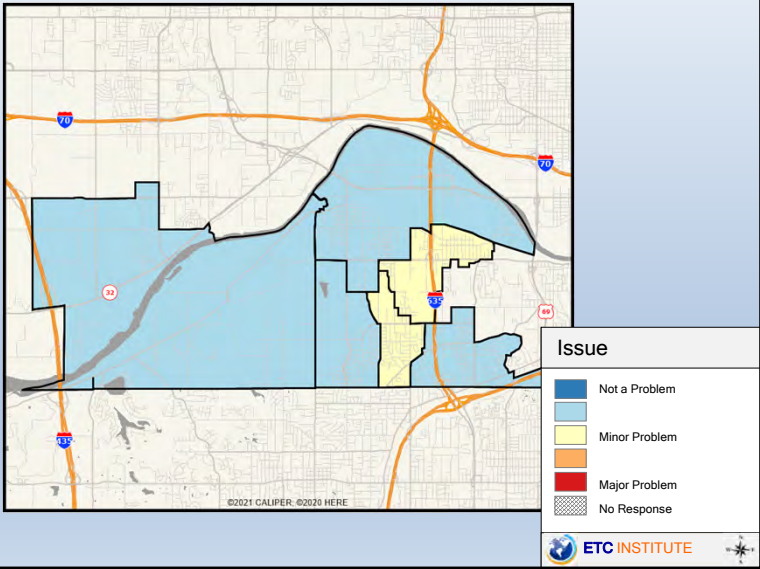




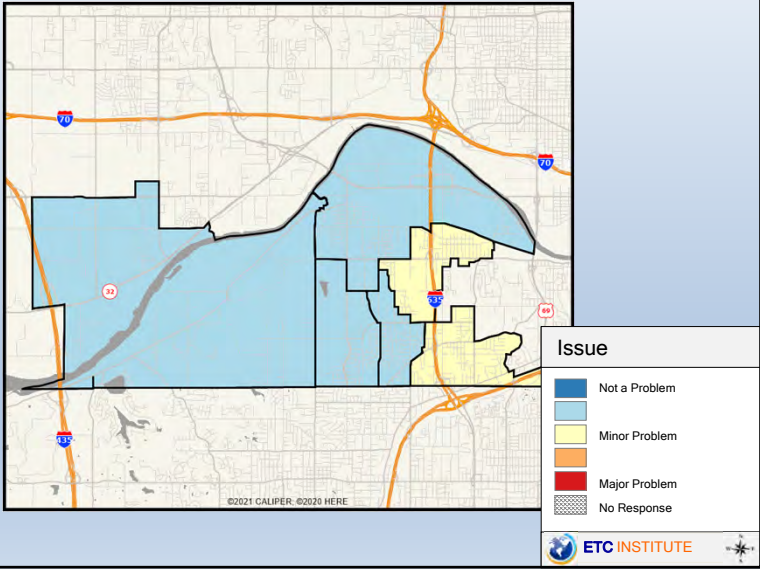
# Q16-07. Vehicles parked on streets



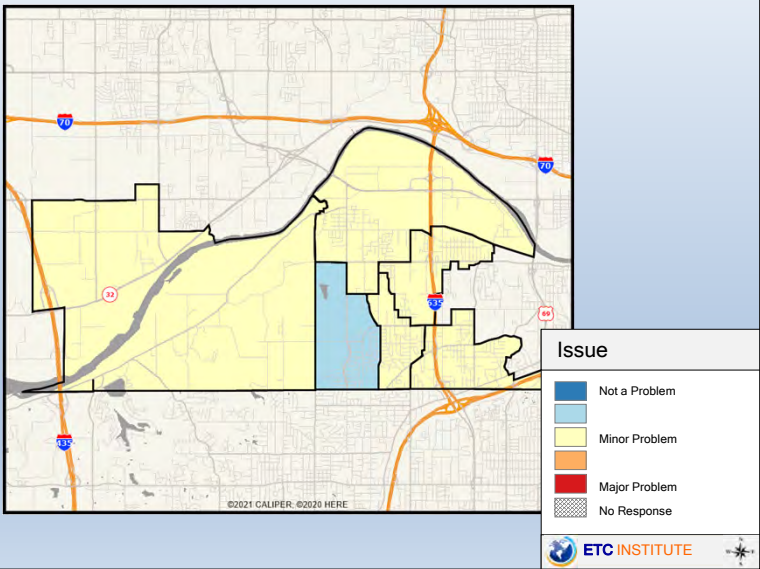
# Q16-08. Homelessness



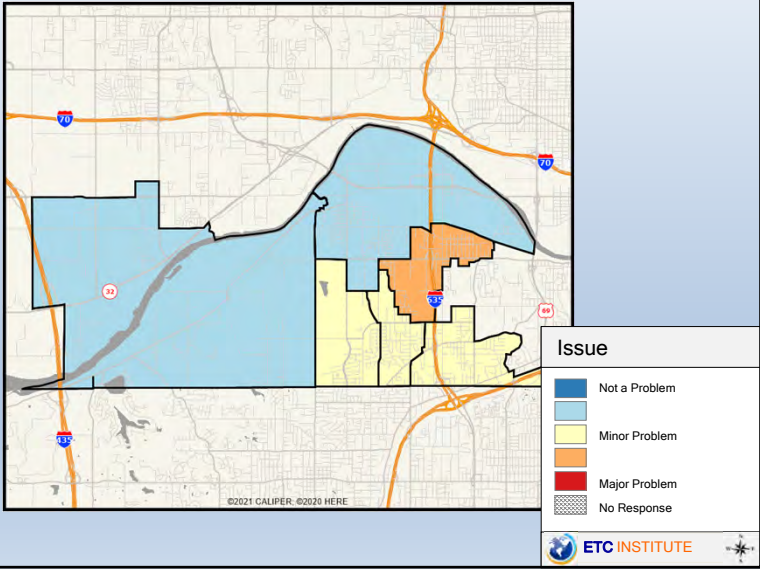
# Q16-09. Overgrown lots



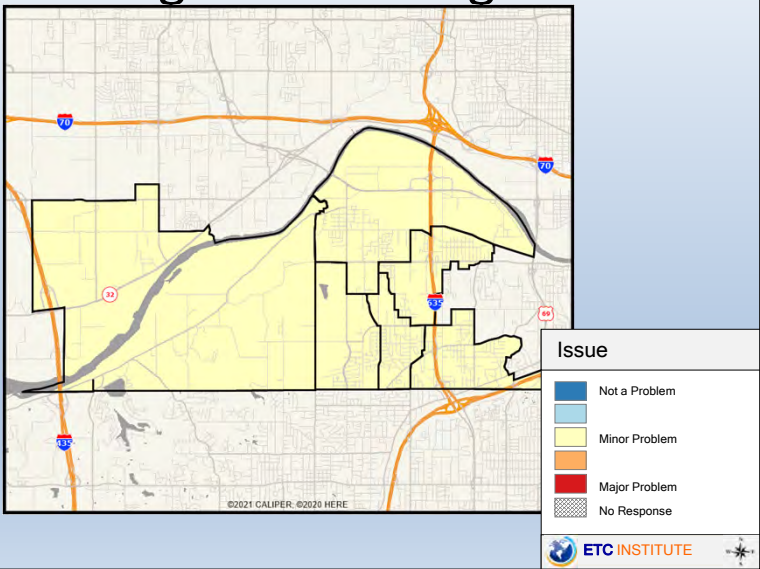
# Q16-10. Illegal dumping



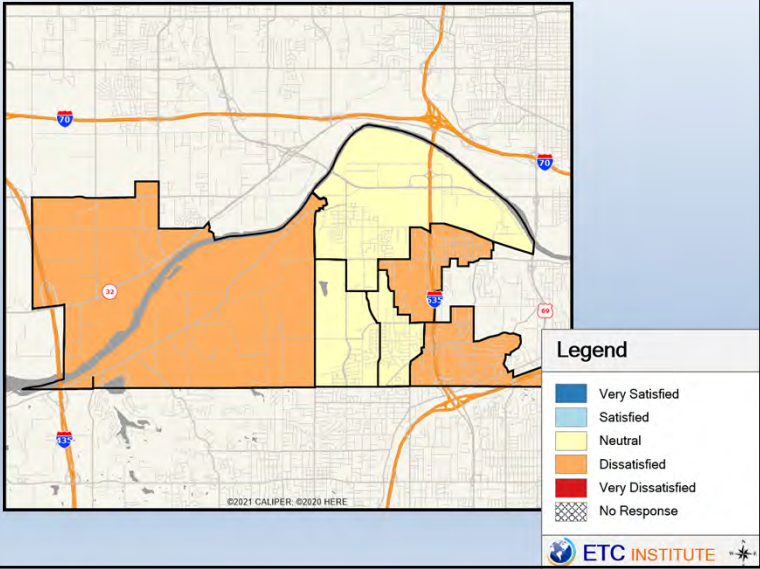
# Q16-11. Roaming/loose animals



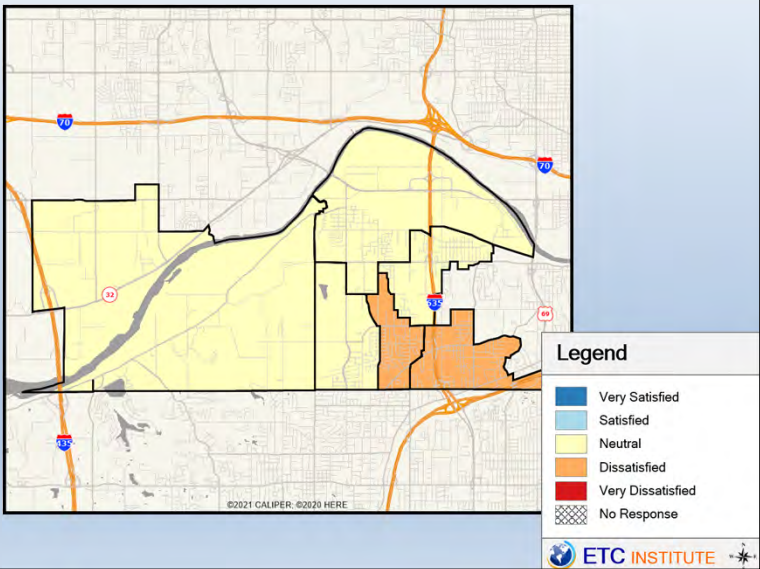
# Q16-12. Street racing or dangerous driving



Q17-1. Enforcing the clean-up of junk, trash, and debris (blight) city-wide

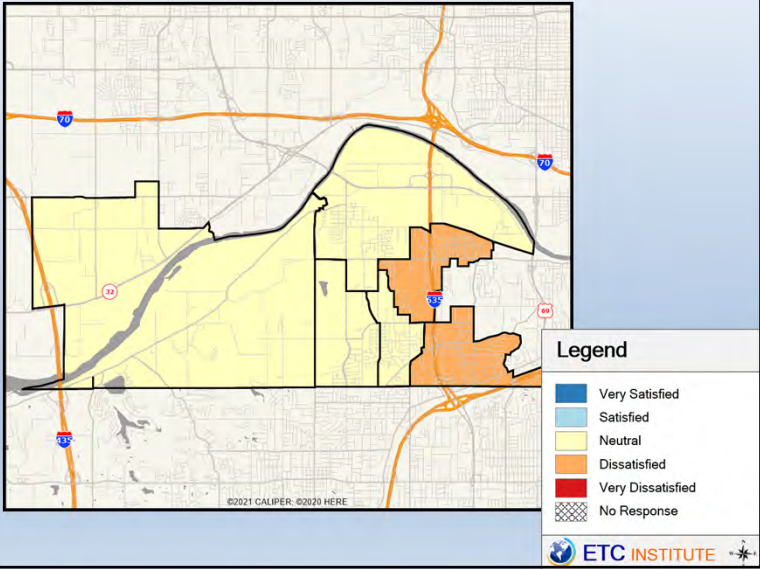


Q17-2. Enforcing the clean-up of junk, trash, and debris (blight), in your neighborhood

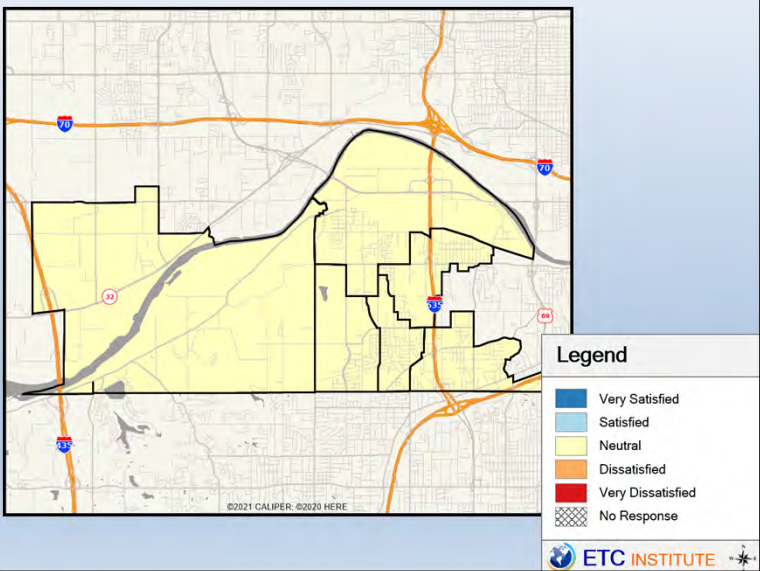




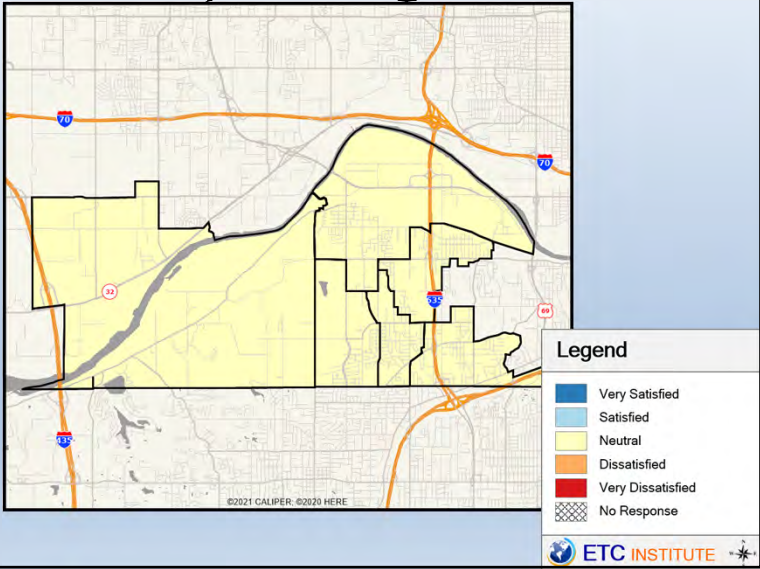
Q17-3. Enforcing the mowing and trimming of weeds on vacant property city-wide



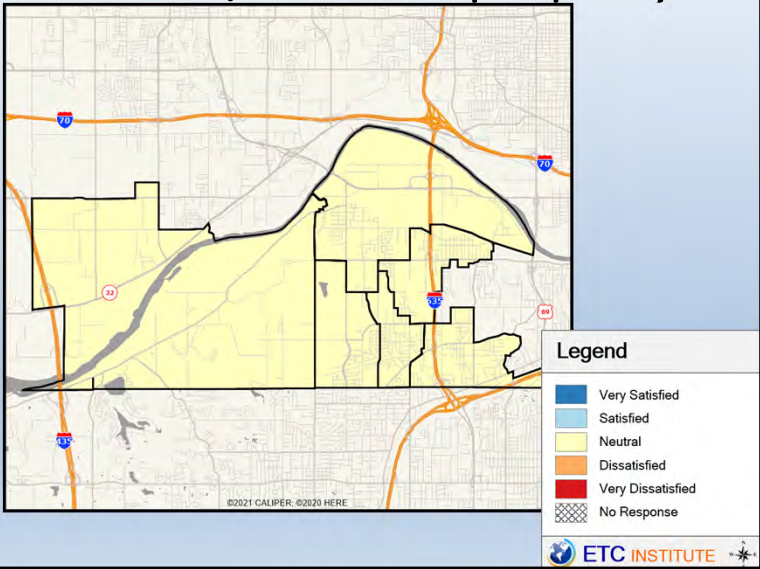
Q17-4. Enforcing the mowing and trimming of weeds on vacant property in your neighborhood



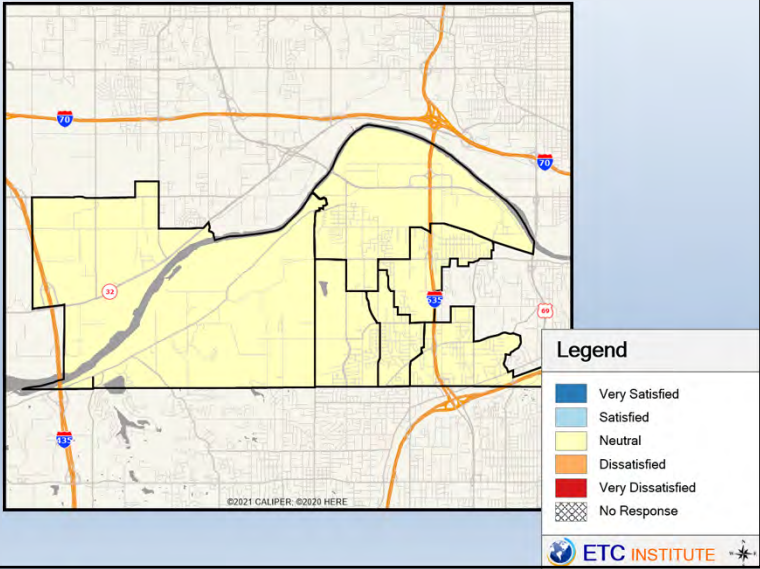
# Q17-5. Enforcing the maintenance of homes in your neighborhood



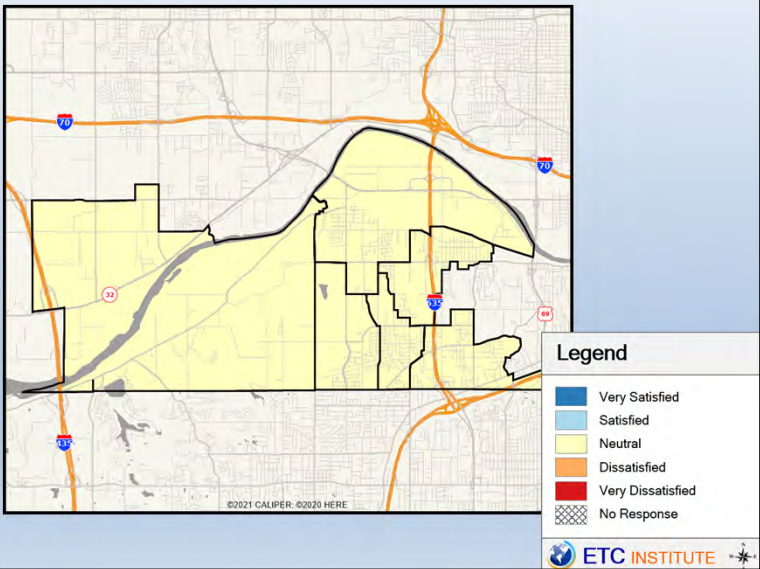
# Q17-6. Enforcing the maintenance of commercial/business property



Q17-7. Enforcing the removal of inoperable or junk cars in your neighborhood

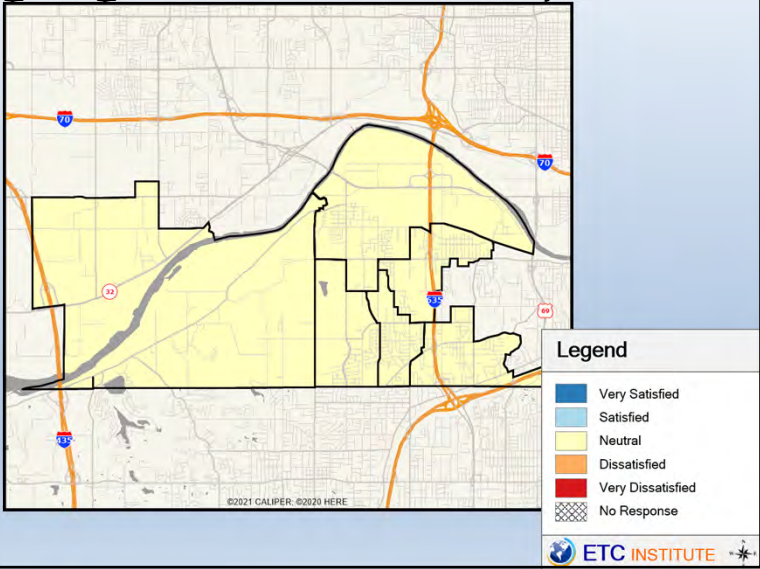


Q19. Please indicate how you feel about the current quality of life in your neighborhood

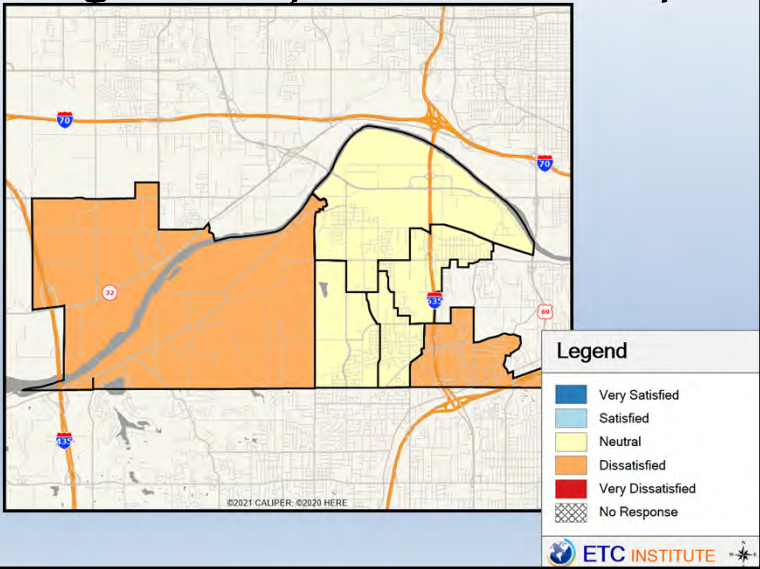




# Q20-01. How Wyandotte County manages growth and development

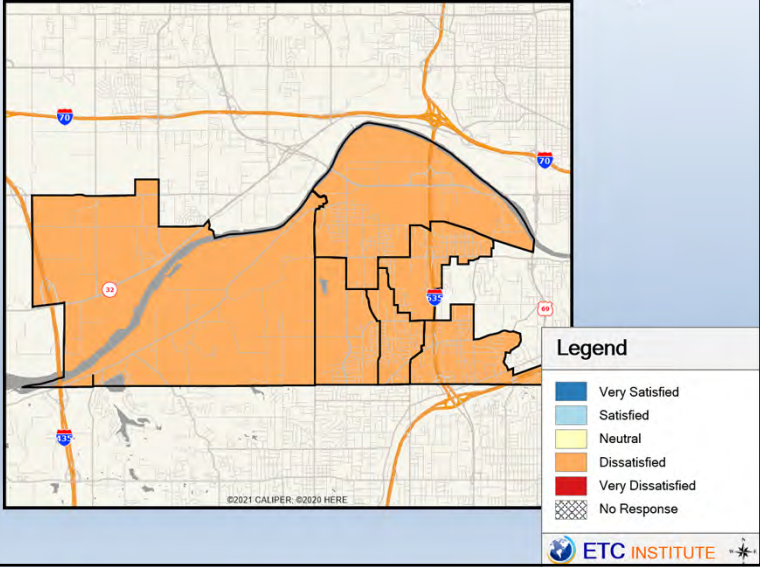


# Q20-02. Overall quality of roads and bridges in Wyandotte County

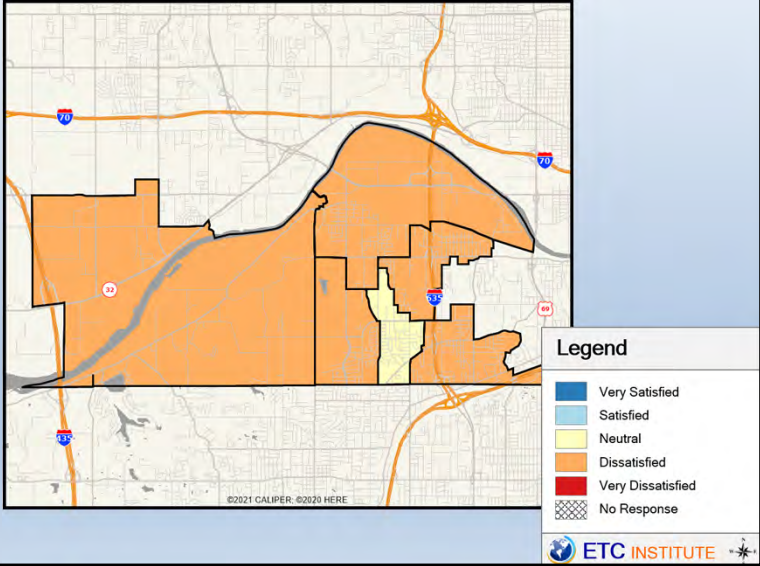




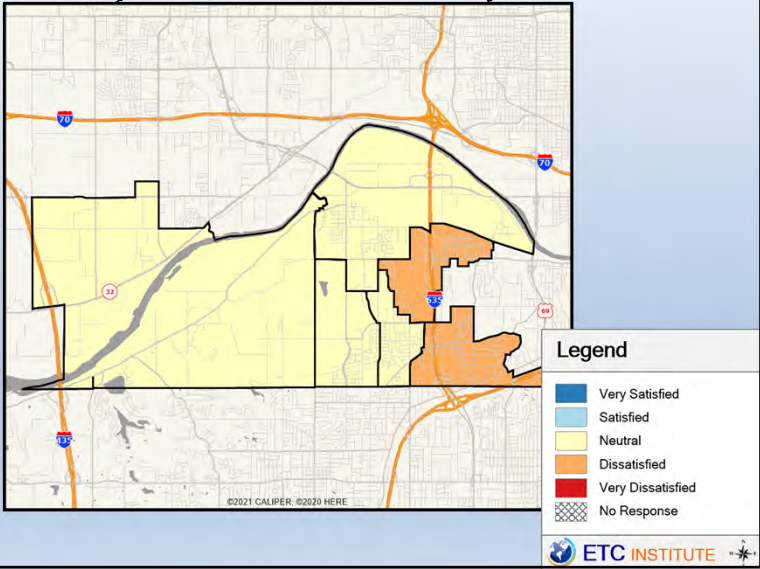
### Q20-03. Overall quality of sidewalks in Wyandotte County



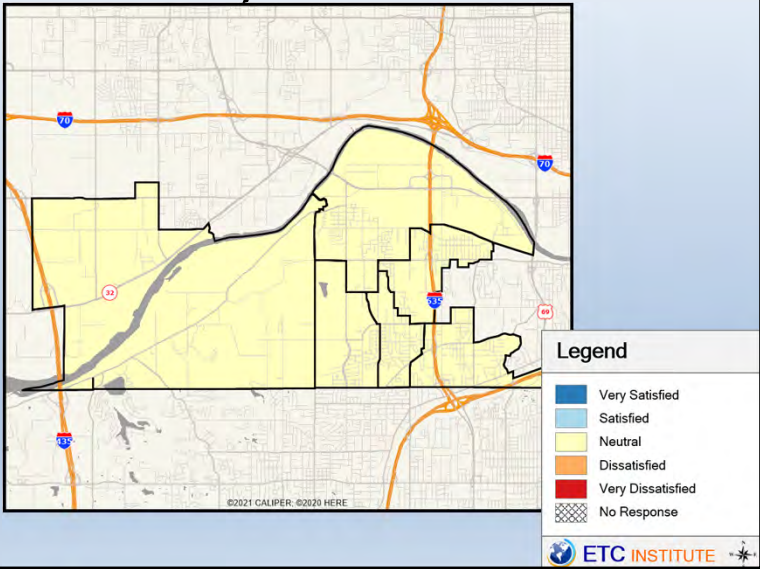
### Q20-04. Overall appearance of Wyandotte County



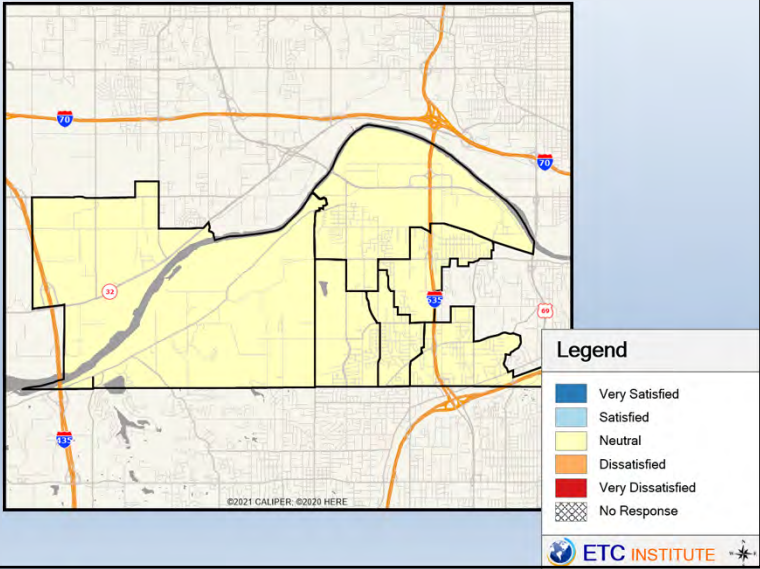
# Q20-05. Overall feeling of safety in Wyandotte County



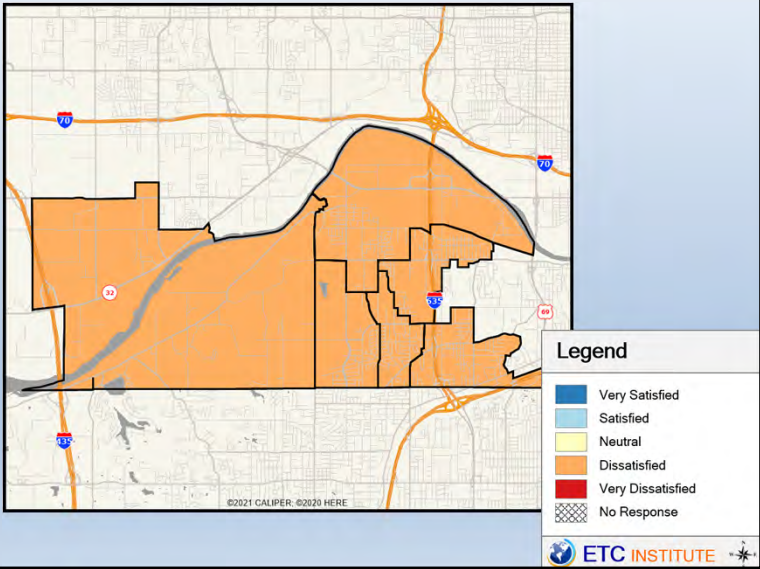
# Q20-06. Overall quality of city and county services



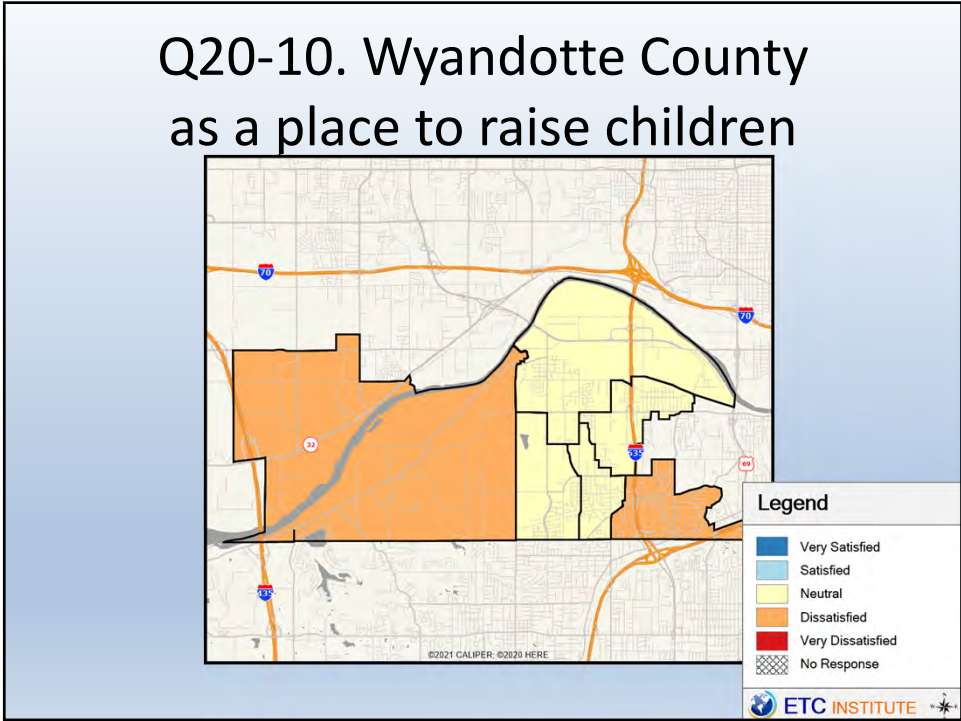
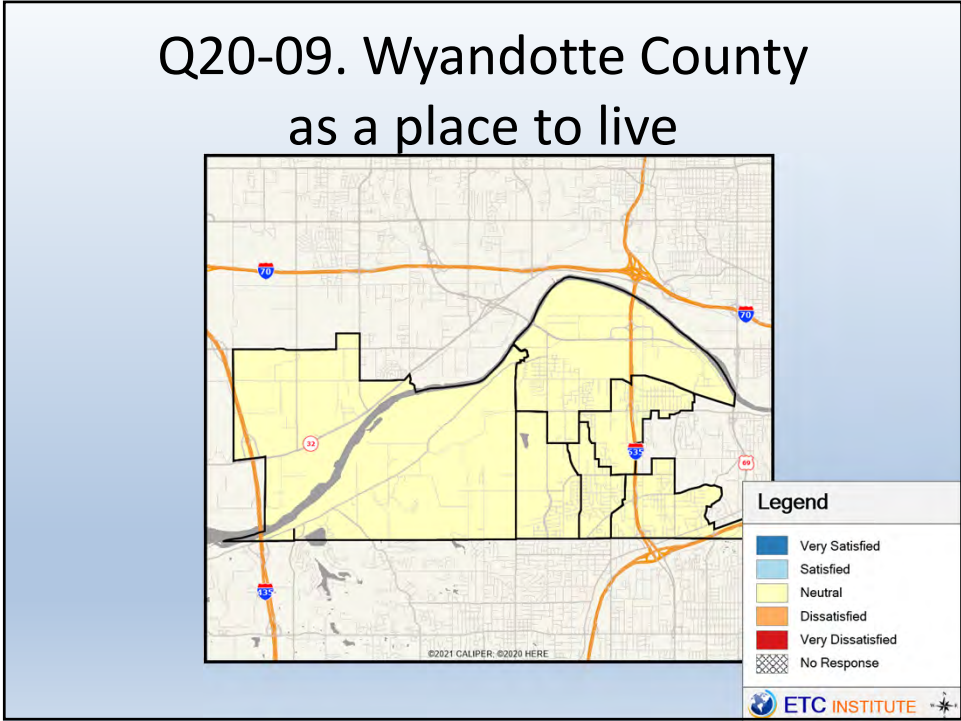
Q20-07. Appearance of commercial areas where you shop/do business within Wyandotte County



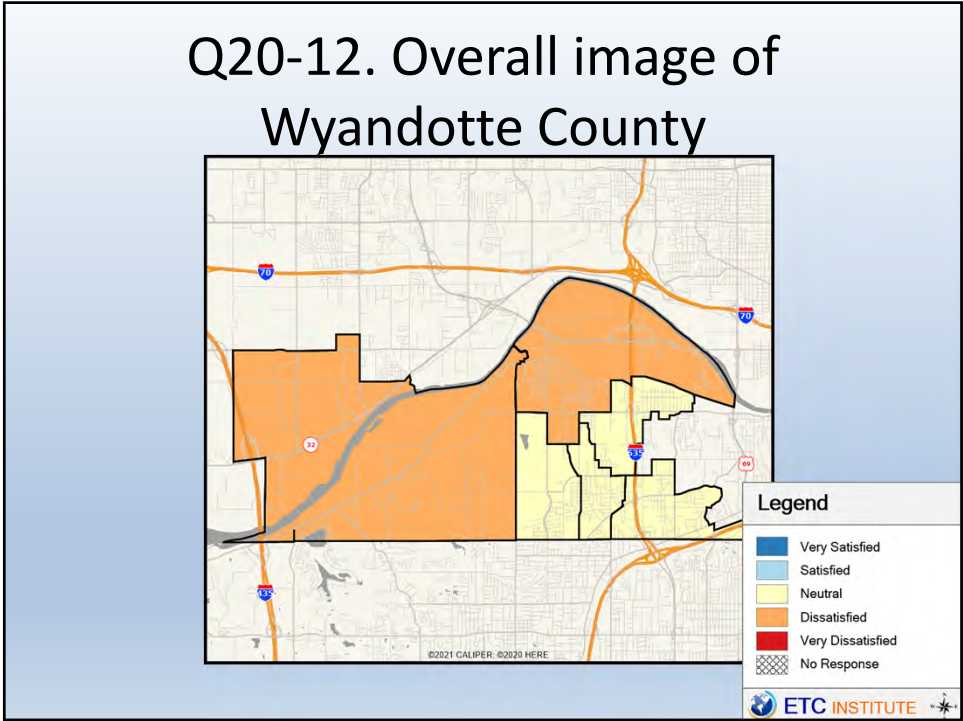
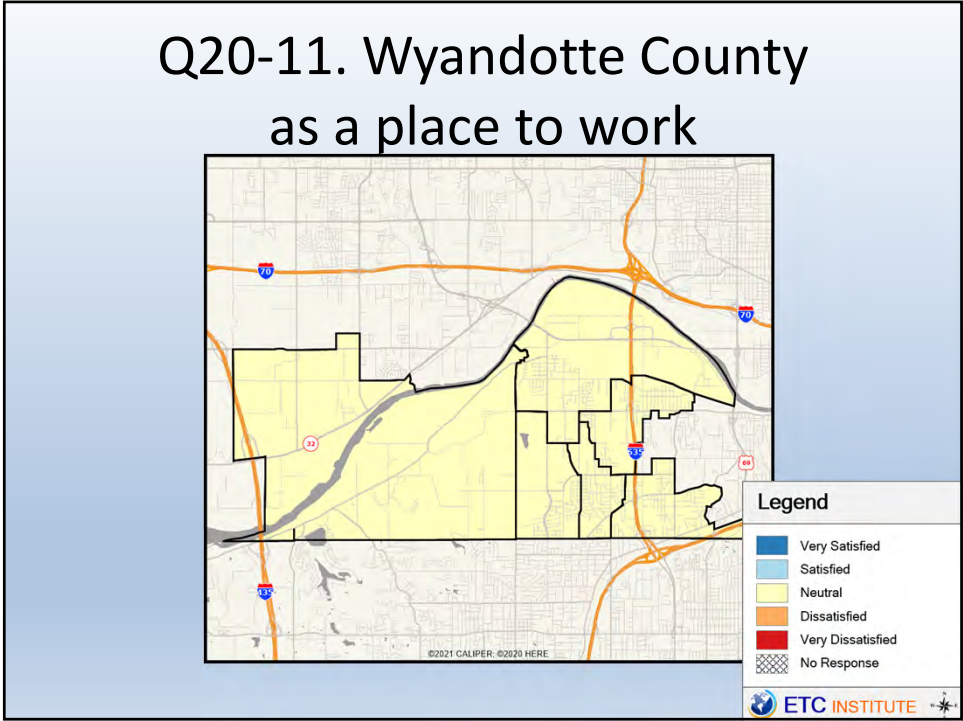
Q20-08. The overall value you receive for the city/county taxes and fees that you pay



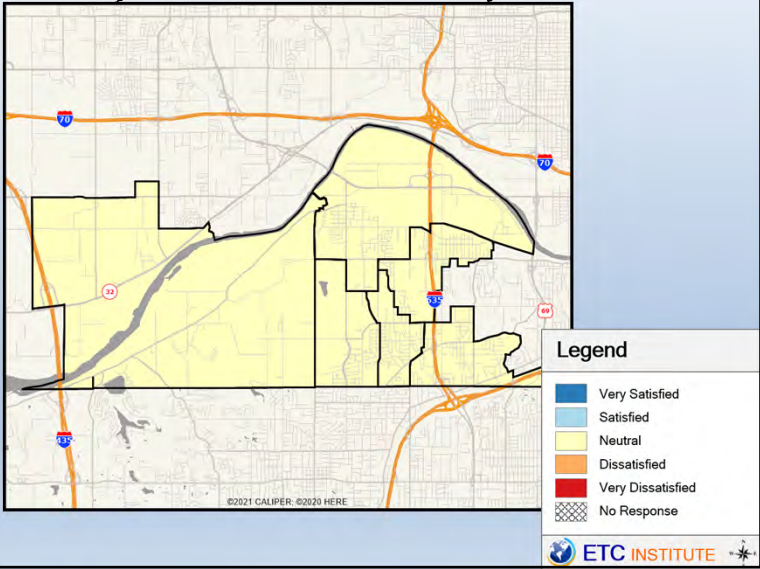




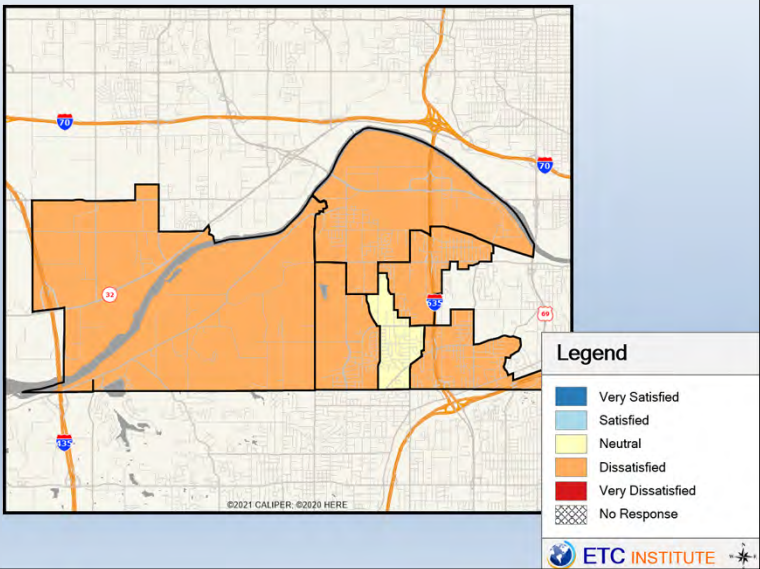


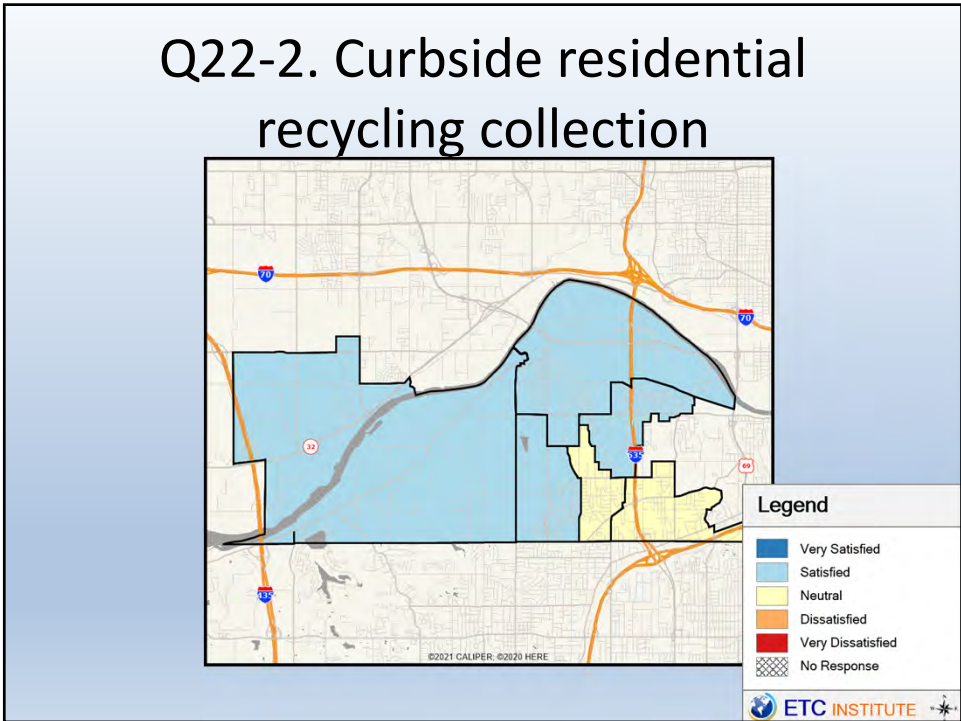
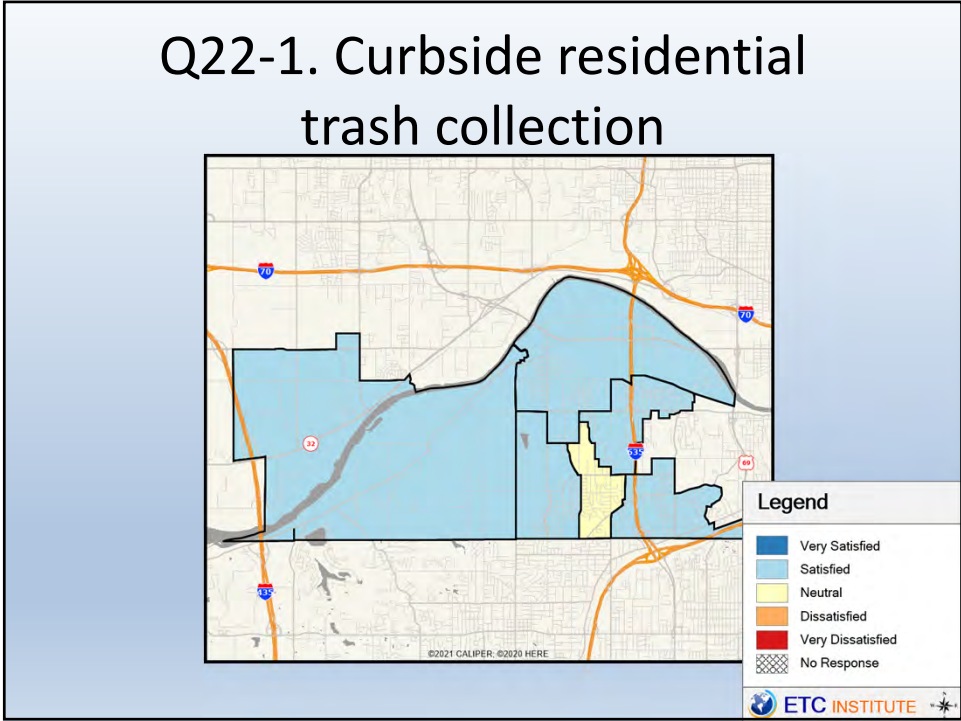


# Q20-13. Overall quality of life in Wyandotte County



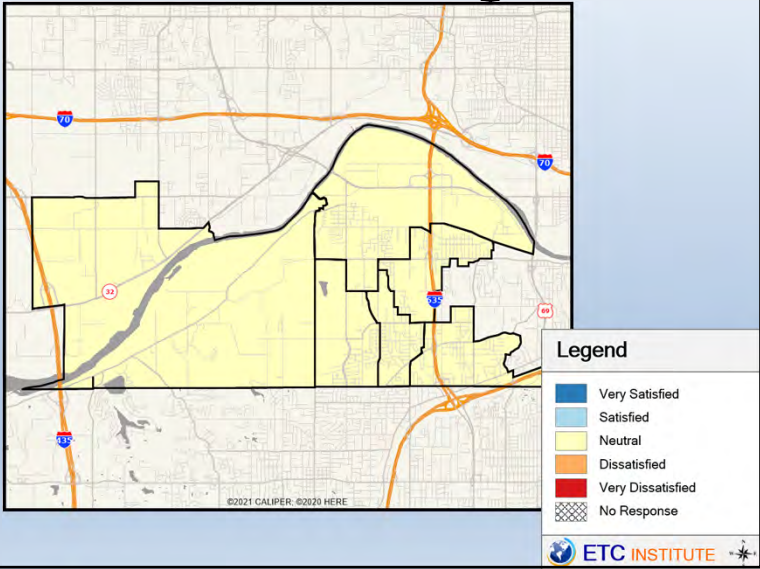
# Q20-14. Overall quality of the education system in Wyandotte County



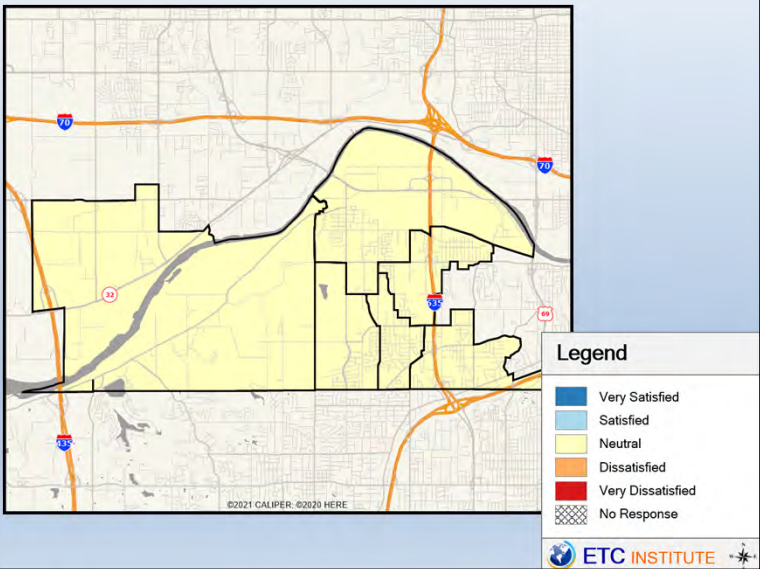




# Q23-1. Availability of affordable housing

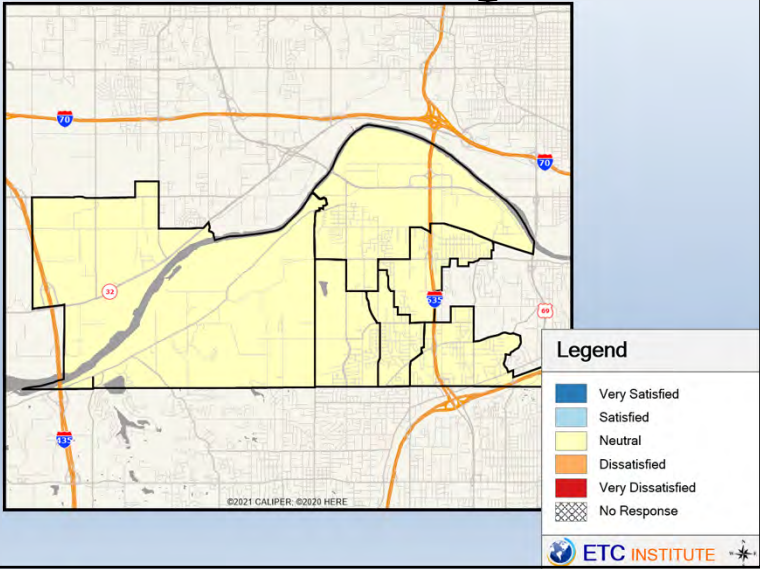


# Q23-2. Quality of housing





### Q23-3. Availability of handicap-accessible housing



# Section 3

## *Tabular Data*

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**Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q1-1. Police services</u>							
Very satisfied	13.6%	23.1%	23.9%	20.3%	12.5%	22.9%	19.1%
Satisfied	43.2%	42.3%	40.8%	42.0%	41.1%	33.3%	40.8%
Neutral	27.2%	25.0%	29.6%	27.5%	26.8%	33.3%	28.1%
Dissatisfied	7.4%	7.7%	4.2%	7.2%	14.3%	6.3%	7.7%
Very dissatisfied	8.6%	1.9%	1.4%	2.9%	5.4%	4.2%	4.2%
<u>Q1-2. Fire services</u>							
Very satisfied	25.9%	38.0%	42.9%	35.3%	32.7%	26.1%	33.5%
Satisfied	51.9%	46.0%	48.6%	45.6%	43.6%	41.3%	46.8%
Neutral	19.8%	16.0%	5.7%	17.6%	21.8%	30.4%	17.8%
Dissatisfied	1.2%	0.0%	0.0%	1.5%	1.8%	2.2%	1.1%
Very dissatisfied	1.2%	0.0%	2.9%	0.0%	0.0%	0.0%	0.8%

**Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q1-3. Ambulance services</u>							
Very satisfied	26.3%	44.4%	38.7%	35.0%	32.7%	22.7%	33.0%
Satisfied	40.8%	28.9%	50.0%	35.0%	40.4%	31.8%	38.6%
Neutral	32.9%	26.7%	9.7%	26.7%	23.1%	40.9%	26.3%
Dissatisfied	0.0%	0.0%	1.6%	3.3%	3.8%	2.3%	1.8%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	2.3%	0.3%
<u>Q1-4. Maintenance of City streets</u>							
Very satisfied	6.0%	5.9%	1.4%	4.2%	5.2%	12.0%	5.5%
Satisfied	13.3%	15.7%	22.2%	18.3%	17.2%	16.0%	17.1%
Neutral	13.3%	27.5%	23.6%	19.7%	29.3%	14.0%	20.8%
Dissatisfied	37.3%	41.2%	31.9%	42.3%	32.8%	38.0%	37.1%
Very dissatisfied	30.1%	9.8%	20.8%	15.5%	15.5%	20.0%	19.5%



**Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q1-5. Stormwater management system</u>							
Very satisfied	6.8%	14.6%	9.7%	13.2%	3.8%	10.4%	9.7%
Satisfied	28.8%	25.0%	21.0%	27.9%	26.4%	20.8%	25.3%
Neutral	28.8%	33.3%	40.3%	32.4%	37.7%	43.8%	35.5%
Dissatisfied	20.5%	16.7%	14.5%	19.1%	18.9%	16.7%	17.9%
Very dissatisfied	15.1%	10.4%	14.5%	7.4%	13.2%	8.3%	11.6%

Q1-6. Sewer & wastewater system

Very satisfied	9.1%	17.4%	8.3%	14.7%	5.7%	10.2%	10.8%
Satisfied	27.3%	28.3%	38.3%	30.9%	24.5%	22.4%	28.9%
Neutral	50.0%	32.6%	33.3%	33.8%	47.2%	51.0%	41.2%
Dissatisfied	1.5%	17.4%	16.7%	13.2%	15.1%	10.2%	12.0%
Very dissatisfied	12.1%	4.3%	3.3%	7.4%	7.5%	6.1%	7.0%

**Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q1-7. Trash collection &amp; recycling</u>							
Very satisfied	14.5%	17.6%	20.8%	20.5%	17.5%	22.4%	18.7%
Satisfied	51.8%	43.1%	56.9%	43.8%	33.3%	26.5%	44.2%
Neutral	10.8%	21.6%	9.7%	15.1%	17.5%	20.4%	15.1%
Dissatisfied	14.5%	9.8%	9.7%	13.7%	22.8%	26.5%	15.6%
Very dissatisfied	8.4%	7.8%	2.8%	6.8%	8.8%	4.1%	6.5%
<u>Q1-8. Parks &amp; recreation facilities</u>							
Very satisfied	8.9%	11.1%	13.4%	9.0%	11.8%	10.0%	10.6%
Satisfied	34.2%	31.1%	29.9%	40.3%	37.3%	22.0%	32.9%
Neutral	39.2%	40.0%	32.8%	28.4%	27.5%	42.0%	34.8%
Dissatisfied	13.9%	13.3%	13.4%	20.9%	15.7%	20.0%	16.2%
Very dissatisfied	3.8%	4.4%	10.4%	1.5%	7.8%	6.0%	5.6%

**Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q1-9. Parks &amp; recreation programs</u>							
Very satisfied	6.3%	11.6%	14.5%	8.6%	8.0%	6.7%	9.3%
Satisfied	22.2%	30.2%	22.6%	24.1%	26.0%	20.0%	24.0%
Neutral	57.1%	34.9%	40.3%	50.0%	50.0%	53.3%	48.0%
Dissatisfied	9.5%	14.0%	14.5%	12.1%	14.0%	15.6%	13.1%
Very dissatisfied	4.8%	9.3%	8.1%	5.2%	2.0%	4.4%	5.6%

Q1-10. Code enforcement

Very satisfied	5.4%	6.4%	5.8%	10.5%	5.8%	4.2%	6.3%
Satisfied	25.7%	19.1%	27.5%	17.5%	11.5%	8.3%	19.3%
Neutral	29.7%	25.5%	29.0%	28.1%	40.4%	35.4%	31.1%
Dissatisfied	20.3%	36.2%	15.9%	28.1%	21.2%	22.9%	23.3%
Very dissatisfied	18.9%	12.8%	21.7%	15.8%	21.2%	29.2%	19.9%

**Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q1-11. Planning &amp; zoning</u>							
Very satisfied	4.3%	7.1%	1.9%	1.8%	4.5%	4.3%	3.8%
Satisfied	22.9%	19.0%	27.8%	16.1%	6.8%	13.0%	18.3%
Neutral	47.1%	52.4%	46.3%	58.9%	65.9%	58.7%	54.2%
Dissatisfied	20.0%	14.3%	20.4%	19.6%	13.6%	13.0%	17.3%
Very dissatisfied	5.7%	7.1%	3.7%	3.6%	9.1%	10.9%	6.4%
<u>Q1-12. Municipal court</u>							
Very satisfied	7.6%	8.9%	5.6%	5.9%	10.2%	4.5%	7.1%
Satisfied	36.4%	28.9%	29.6%	19.6%	20.4%	13.6%	25.6%
Neutral	42.4%	46.7%	42.6%	58.8%	53.1%	61.4%	50.2%
Dissatisfied	7.6%	6.7%	14.8%	9.8%	8.2%	13.6%	10.0%
Very dissatisfied	6.1%	8.9%	7.4%	5.9%	8.2%	6.8%	7.1%



**Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q1-13. Public transportation</u>							
Very satisfied	4.9%	14.0%	0.0%	4.1%	8.7%	7.0%	6.2%
Satisfied	24.6%	11.6%	28.6%	8.2%	6.5%	9.3%	15.5%
Neutral	44.3%	65.1%	32.7%	61.2%	56.5%	53.5%	51.5%
Dissatisfied	19.7%	9.3%	34.7%	12.2%	15.2%	20.9%	18.9%
Very dissatisfied	6.6%	0.0%	4.1%	14.3%	13.0%	9.3%	7.9%

**Q2. Neighborhood/Community Priorities. Which FOUR of the services listed in Question 1 should receive the MOST EMPHASIS for improvement in the neighborhood/community where you live over the next TWO years? (top 4)**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q2. Sum of top 4 choices</u>							
Police services	42.9%	46.2%	44.4%	50.0%	40.7%	48.0%	45.3%
Fire services	21.4%	13.5%	20.8%	18.9%	15.3%	22.0%	18.9%
Ambulance services	13.1%	11.5%	9.7%	9.5%	10.2%	18.0%	11.8%
Maintenance of City streets	79.8%	65.4%	86.1%	75.7%	74.6%	60.0%	74.9%
Storm water runoff/management system	23.8%	26.9%	19.4%	20.3%	20.3%	22.0%	22.0%
Sewer & wastewater system	14.3%	23.1%	18.1%	14.9%	16.9%	16.0%	16.9%
Trash collection & recycling	28.6%	40.4%	26.4%	20.3%	33.9%	22.0%	28.1%
Parks & recreation facilities	27.4%	17.3%	30.6%	28.4%	20.3%	36.0%	26.9%
Parks & recreation programs	16.7%	19.2%	18.1%	18.9%	8.5%	16.0%	16.4%
Code enforcement	23.8%	38.5%	45.8%	37.8%	33.9%	50.0%	37.3%
Planning & zoning	23.8%	23.1%	22.2%	10.8%	10.2%	16.0%	17.9%
Municipal court	10.7%	7.7%	8.3%	10.8%	13.6%	14.0%	10.7%
Public transportation	19.0%	7.7%	20.8%	20.3%	33.9%	20.0%	20.5%
None chosen	9.5%	9.6%	2.8%	9.5%	11.9%	6.0%	8.2%

**Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q3-1. Services for people living with developmental disabilities</u>							
Very satisfied	3.8%	3.3%	0.0%	2.3%	2.6%	2.7%	2.5%
Satisfied	15.4%	6.7%	7.7%	13.6%	13.2%	13.5%	12.1%
Neutral	57.7%	63.3%	64.1%	54.5%	52.6%	51.4%	57.1%
Dissatisfied	17.3%	23.3%	23.1%	20.5%	28.9%	21.6%	22.1%
Very dissatisfied	5.8%	3.3%	5.1%	9.1%	2.6%	10.8%	6.3%

Q3-2. Services for seniors (non-transportation)

Very satisfied	1.8%	3.1%	2.1%	2.0%	5.1%	2.8%	2.7%
Satisfied	10.9%	9.4%	8.3%	20.4%	5.1%	19.4%	12.4%
Neutral	61.8%	62.5%	43.8%	44.9%	53.8%	41.7%	51.4%
Dissatisfied	20.0%	18.8%	35.4%	24.5%	30.8%	27.8%	26.3%
Very dissatisfied	5.5%	6.3%	10.4%	8.2%	5.1%	8.3%	7.3%

**Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q3-3. Senior transportation</u>							
Very satisfied	0.0%	3.3%	2.3%	2.2%	2.6%	2.9%	2.1%
Satisfied	12.0%	6.7%	9.1%	15.2%	2.6%	17.1%	10.7%
Neutral	60.0%	76.7%	50.0%	47.8%	60.5%	48.6%	56.4%
Dissatisfied	24.0%	10.0%	25.0%	21.7%	28.9%	22.9%	22.6%
Very dissatisfied	4.0%	3.3%	13.6%	13.0%	5.3%	8.6%	8.2%

Q3-4. 3-1-1 Call Center

Very satisfied	4.7%	12.5%	9.1%	6.0%	11.1%	7.5%	8.2%
Satisfied	28.1%	32.5%	34.5%	32.0%	22.2%	27.5%	29.6%
Neutral	54.7%	47.5%	36.4%	44.0%	55.6%	47.5%	47.6%
Dissatisfied	6.3%	7.5%	14.5%	12.0%	11.1%	15.0%	10.9%
Very dissatisfied	6.3%	0.0%	5.5%	6.0%	0.0%	2.5%	3.7%



**Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q3-5. Property tax administration</u>							
Very satisfied	1.3%	2.1%	1.5%	6.2%	1.9%	2.0%	2.5%
Satisfied	20.8%	12.5%	16.4%	10.8%	9.6%	12.2%	14.2%
Neutral	23.4%	33.3%	17.9%	33.8%	30.8%	28.6%	27.4%
Dissatisfied	20.8%	33.3%	37.3%	23.1%	28.8%	26.5%	27.9%
Very dissatisfied	33.8%	18.8%	26.9%	26.2%	28.8%	30.6%	27.9%

Q3-6. Motor vehicle registration

Very satisfied	6.2%	9.8%	8.7%	9.9%	8.9%	8.2%	8.5%
Satisfied	29.6%	25.5%	21.7%	22.5%	25.0%	30.6%	25.7%
Neutral	23.5%	23.5%	18.8%	32.4%	33.9%	20.4%	25.5%
Dissatisfied	28.4%	29.4%	34.8%	18.3%	19.6%	18.4%	25.2%
Very dissatisfied	12.3%	11.8%	15.9%	16.9%	12.5%	22.4%	15.1%

**Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q3-7. Appraiser's Office services</u>							
Very satisfied	1.3%	9.1%	1.7%	4.8%	6.1%	4.3%	4.1%
Satisfied	21.8%	11.4%	18.3%	14.3%	12.2%	19.6%	16.8%
Neutral	38.5%	36.4%	28.3%	42.9%	46.9%	37.0%	38.2%
Dissatisfied	20.5%	22.7%	31.7%	23.8%	20.4%	13.0%	22.4%
Very dissatisfied	17.9%	20.5%	20.0%	14.3%	14.3%	26.1%	18.5%

**Q3-8. County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)**

Very satisfied	4.1%	13.0%	13.6%	10.4%	9.6%	6.4%	9.4%
Satisfied	37.0%	30.4%	34.8%	31.3%	32.7%	25.5%	32.5%
Neutral	37.0%	41.3%	27.3%	35.8%	34.6%	44.7%	36.2%
Dissatisfied	16.4%	13.0%	13.6%	19.4%	19.2%	17.0%	16.5%
Very dissatisfied	5.5%	2.2%	10.6%	3.0%	3.8%	6.4%	5.4%

**Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q3-9. District Attorneys' Office</u>							
Very satisfied	1.8%	8.6%	3.8%	3.6%	7.1%	4.3%	4.6%
Satisfied	23.6%	17.1%	13.5%	16.4%	9.5%	13.0%	15.8%
Neutral	41.8%	42.9%	38.5%	49.1%	64.3%	52.2%	47.7%
Dissatisfied	9.1%	11.4%	21.2%	18.2%	7.1%	4.3%	12.3%
Very dissatisfied	23.6%	20.0%	23.1%	12.7%	11.9%	26.1%	19.6%

Q3-10. Local elections

Very satisfied	10.7%	10.4%	5.9%	10.6%	9.4%	12.2%	9.7%
Satisfied	29.3%	39.6%	38.2%	34.8%	28.3%	14.3%	31.2%
Neutral	34.7%	29.2%	30.9%	34.8%	45.3%	59.2%	38.2%
Dissatisfied	13.3%	8.3%	19.1%	12.1%	9.4%	4.1%	11.7%
Very dissatisfied	12.0%	12.5%	5.9%	7.6%	7.5%	10.2%	9.2%

**Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q3-11. Public health services</u>							
Very satisfied	16.4%	21.4%	13.3%	5.0%	4.2%	4.8%	11.0%
Satisfied	31.3%	28.6%	25.0%	20.0%	10.4%	21.4%	23.2%
Neutral	34.3%	47.6%	40.0%	55.0%	52.1%	59.5%	47.0%
Dissatisfied	13.4%	0.0%	13.3%	16.7%	22.9%	7.1%	12.9%
Very dissatisfied	4.5%	2.4%	8.3%	3.3%	10.4%	7.1%	6.0%



**Q4. County Level Priorities. Which FOUR of the County-level services listed in Question 3 should receive the MOST EMPHASIS for improvement over the next TWO years? (top 4)**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q4. Sum of top 4 choices</u>							
Services for people living with developmental disabilities	35.7%	23.1%	34.7%	18.9%	37.3%	28.0%	29.9%
Services for seniors (non-transportation)	28.6%	26.9%	33.3%	29.7%	35.6%	28.0%	30.4%
Senior transportation	23.8%	19.2%	23.6%	18.9%	23.7%	16.0%	21.2%
3-1-1 Call Center	13.1%	19.2%	18.1%	10.8%	8.5%	16.0%	14.1%
Property tax administration	53.6%	57.7%	52.8%	59.5%	49.2%	56.0%	54.7%
Motor vehicle registration	40.5%	55.8%	44.4%	40.5%	37.3%	48.0%	43.7%
Appraiser's Office services	34.5%	40.4%	38.9%	35.1%	27.1%	36.0%	35.3%
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	34.5%	23.1%	44.4%	35.1%	22.0%	42.0%	34.0%
District Attorneys' Office	22.6%	25.0%	25.0%	24.3%	15.3%	36.0%	24.3%
Local elections	19.0%	21.2%	23.6%	25.7%	11.9%	26.0%	21.2%
Public health services	39.3%	34.6%	34.7%	36.5%	39.0%	26.0%	35.5%
None chosen	8.3%	3.8%	2.8%	12.2%	16.9%	6.0%	8.4%

**Q5. Overall Priorities. Using the lists in Questions 1 and 3, which FOUR items do you think should be the TOP OVERALL PRIORITIES for the Unified Government over the next TWO years? (top 4)**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q5. Sum of top 4 choices</u>							
Police services	33.3%	28.8%	33.3%	36.5%	30.5%	36.0%	33.2%
Fire services	13.1%	11.5%	13.9%	14.9%	11.9%	18.0%	13.8%
Ambulance services	7.1%	7.7%	8.3%	6.8%	8.5%	6.0%	7.4%
Maintenance of City streets	52.4%	55.8%	58.3%	47.3%	37.3%	44.0%	49.6%
Storm water management system	13.1%	15.4%	16.7%	9.5%	10.2%	2.0%	11.5%
Sewer & wastewater system	9.5%	15.4%	6.9%	6.8%	5.1%	8.0%	8.4%
Trash collection & recycling	17.9%	17.3%	11.1%	10.8%	11.9%	12.0%	13.6%
Parks & recreation facilities	15.5%	13.5%	19.4%	9.5%	8.5%	2.0%	12.0%
Parks & recreation programs	4.8%	15.4%	11.1%	10.8%	6.8%	4.0%	8.7%
Code enforcement	11.9%	19.2%	23.6%	20.3%	18.6%	18.0%	18.4%
Planning & zoning	8.3%	3.8%	1.4%	2.7%	1.7%	2.0%	3.6%
Municipal court	3.6%	1.9%	1.4%	2.7%	5.1%	4.0%	3.1%
Public transportation	3.6%	1.9%	6.9%	2.7%	10.2%	4.0%	4.9%

**Q5. Overall Priorities. Using the lists in Questions 1 and 3, which FOUR items do you think should be the TOP OVERALL PRIORITIES for the Unified Government over the next TWO years? (top 4) (cont.)**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q5. Sum of top 4 choices (cont.)</u>							
Services for people living with developmental disabilities	14.3%	3.8%	13.9%	16.2%	10.2%	12.0%	12.3%
Services for seniors (non-transportation)	10.7%	5.8%	18.1%	16.2%	15.3%	22.0%	14.6%
Senior transportation	4.8%	0.0%	1.4%	5.4%	10.2%	2.0%	4.1%
3-1-1 Call Center	8.3%	3.8%	2.8%	4.1%	1.7%	4.0%	4.3%
Property tax administration	28.6%	26.9%	18.1%	29.7%	18.6%	30.0%	25.3%
Motor vehicle registration	15.5%	13.5%	20.8%	18.9%	10.2%	16.0%	16.1%
Appraiser's Office services	14.3%	9.6%	11.1%	13.5%	10.2%	14.0%	12.3%
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	6.0%	9.6%	18.1%	6.8%	5.1%	10.0%	9.2%
District Attorneys' Office	8.3%	15.4%	11.1%	6.8%	5.1%	16.0%	10.0%
Local elections	6.0%	11.5%	5.6%	4.1%	0.0%	6.0%	5.4%
Public health services	14.3%	5.8%	15.3%	12.2%	18.6%	12.0%	13.3%
None chosen	16.7%	17.3%	9.7%	18.9%	27.1%	24.0%	18.4%

**Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q6-1. Police visibility in residential neighborhoods</u>							
Very satisfied	2.5%	10.2%	9.7%	4.3%	12.5%	10.4%	7.8%
Satisfied	31.6%	42.9%	41.7%	34.3%	23.2%	25.0%	33.4%
Neutral	30.4%	16.3%	19.4%	25.7%	21.4%	27.1%	23.8%
Dissatisfied	25.3%	28.6%	23.6%	28.6%	33.9%	27.1%	27.5%
Very dissatisfied	10.1%	2.0%	5.6%	7.1%	8.9%	10.4%	7.5%

Q6-2. Police visibility in commercial areas

Very satisfied	4.1%	13.0%	10.1%	4.5%	12.2%	8.5%	8.2%
Satisfied	37.8%	37.0%	36.2%	34.3%	20.4%	25.5%	32.7%
Neutral	33.8%	32.6%	29.0%	40.3%	40.8%	42.6%	36.1%
Dissatisfied	20.3%	17.4%	20.3%	17.9%	18.4%	14.9%	18.5%
Very dissatisfied	4.1%	0.0%	4.3%	3.0%	8.2%	8.5%	4.5%

**Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q6-3. Community appearance &amp; maintenance</u>							
Very satisfied	2.5%	0.0%	4.2%	1.4%	3.6%	4.2%	2.7%
Satisfied	21.5%	16.3%	13.9%	14.5%	21.4%	16.7%	17.4%
Neutral	24.1%	20.4%	26.4%	43.5%	28.6%	18.8%	27.6%
Dissatisfied	34.2%	49.0%	37.5%	29.0%	37.5%	41.7%	37.3%
Very dissatisfied	17.7%	14.3%	18.1%	11.6%	8.9%	18.8%	15.0%

Q6-4. Community policing

Very satisfied	4.2%	10.4%	16.4%	3.0%	7.7%	6.5%	8.0%
Satisfied	29.2%	18.8%	14.9%	16.4%	15.4%	23.9%	19.9%
Neutral	38.9%	52.1%	50.7%	56.7%	48.1%	39.1%	47.7%
Dissatisfied	20.8%	14.6%	13.4%	19.4%	19.2%	21.7%	18.2%
Very dissatisfied	6.9%	4.2%	4.5%	4.5%	9.6%	8.7%	6.3%



**Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q6-5. Traffic law enforcement</u>							
Very satisfied	5.4%	12.2%	11.9%	10.6%	9.6%	8.7%	9.6%
Satisfied	33.8%	26.5%	23.9%	15.2%	17.3%	23.9%	23.7%
Neutral	33.8%	38.8%	47.8%	43.9%	32.7%	37.0%	39.3%
Dissatisfied	21.6%	22.4%	10.4%	16.7%	25.0%	19.6%	18.9%
Very dissatisfied	5.4%	0.0%	6.0%	13.6%	15.4%	10.9%	8.5%

Q6-6. Response time for police emergencies

Very satisfied	6.3%	10.9%	12.7%	10.7%	12.8%	11.9%	10.7%
Satisfied	25.4%	30.4%	25.4%	19.6%	29.8%	28.6%	26.2%
Neutral	38.1%	39.1%	31.7%	44.6%	27.7%	35.7%	36.3%
Dissatisfied	17.5%	17.4%	20.6%	14.3%	23.4%	11.9%	17.7%
Very dissatisfied	12.7%	2.2%	9.5%	10.7%	6.4%	11.9%	9.1%

**Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q6-7. Response time for fire emergencies</u>							
Very satisfied	16.9%	30.4%	31.7%	25.9%	29.5%	21.4%	25.8%
Satisfied	49.2%	39.1%	36.5%	36.2%	38.6%	45.2%	40.9%
Neutral	32.3%	30.4%	20.6%	34.5%	22.7%	26.2%	28.0%
Dissatisfied	1.5%	0.0%	6.3%	3.4%	9.1%	2.4%	3.8%
Very dissatisfied	0.0%	0.0%	4.8%	0.0%	0.0%	4.8%	1.6%

Q6-8. Response time for medical emergency calls

Very satisfied	24.2%	33.3%	30.5%	31.0%	33.3%	20.9%	28.9%
Satisfied	41.9%	28.9%	37.3%	34.5%	35.4%	37.2%	36.2%
Neutral	32.3%	35.6%	22.0%	32.8%	22.9%	30.2%	29.2%
Dissatisfied	0.0%	2.2%	6.8%	1.7%	6.3%	9.3%	4.1%
Very dissatisfied	1.6%	0.0%	3.4%	0.0%	2.1%	2.3%	1.6%

**Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q6-9. Animal control in your neighborhood</u>							
Very satisfied	5.5%	8.2%	3.3%	1.6%	6.0%	6.4%	5.0%
Satisfied	30.1%	16.3%	25.0%	19.0%	12.0%	14.9%	20.5%
Neutral	35.6%	20.4%	28.3%	33.3%	38.0%	29.8%	31.3%
Dissatisfied	15.1%	28.6%	23.3%	27.0%	30.0%	25.5%	24.3%
Very dissatisfied	13.7%	26.5%	20.0%	19.0%	14.0%	23.4%	19.0%

**Q7. Which THREE of the public safety services listed in Question 6 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years? (top 3)**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
Q7. Sum of top 3 choices							
Police visibility in residential neighborhoods	54.8%	50.0%	51.4%	62.2%	49.2%	56.0%	54.2%
Police visibility in commercial areas	19.0%	15.4%	22.2%	24.3%	28.8%	16.0%	21.2%
Community appearance & maintenance	48.8%	51.9%	62.5%	35.1%	44.1%	56.0%	49.4%
Community policing	34.5%	28.8%	22.2%	25.7%	22.0%	26.0%	26.9%
Traffic law enforcement	26.2%	19.2%	20.8%	31.1%	20.3%	26.0%	24.3%
Response time for police emergencies	29.8%	21.2%	36.1%	29.7%	32.2%	20.0%	28.9%
Response time for fire emergencies	11.9%	5.8%	13.9%	12.2%	5.1%	8.0%	10.0%
Response time for medical emergency calls	13.1%	15.4%	22.2%	8.1%	10.2%	16.0%	14.1%
Animal control in your neighborhood	17.9%	42.3%	27.8%	31.1%	27.1%	38.0%	29.4%
None chosen	10.7%	11.5%	5.6%	8.1%	13.6%	10.0%	9.7%

**Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q8-1. Maintenance of major City streets Citywide</u>							
Very satisfied	1.2%	8.0%	2.8%	2.9%	1.8%	4.1%	3.2%
Satisfied	26.8%	20.0%	36.1%	21.4%	26.8%	20.4%	25.9%
Neutral	23.2%	32.0%	16.7%	34.3%	35.7%	22.4%	26.9%
Dissatisfied	28.0%	30.0%	29.2%	34.3%	21.4%	34.7%	29.6%
Very dissatisfied	20.7%	10.0%	15.3%	7.1%	14.3%	18.4%	14.5%

Q8-2. Maintenance of streets in your neighborhood

Very satisfied	1.2%	10.0%	4.2%	0.0%	3.5%	6.1%	3.7%
Satisfied	12.0%	16.0%	19.7%	18.1%	19.3%	24.5%	17.8%
Neutral	19.3%	22.0%	16.9%	23.6%	21.1%	8.2%	18.8%
Dissatisfied	33.7%	38.0%	33.8%	38.9%	28.1%	36.7%	34.8%
Very dissatisfied	33.7%	14.0%	25.4%	19.4%	28.1%	24.5%	24.9%



**Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q8-3. Maintenance of alleys in your neighborhood</u>							
Very satisfied	0.0%	5.1%	2.5%	4.9%	0.0%	2.9%	2.6%
Satisfied	4.7%	2.6%	10.0%	2.4%	12.1%	11.4%	6.9%
Neutral	62.8%	38.5%	45.0%	39.0%	42.4%	51.4%	46.8%
Dissatisfied	16.3%	25.6%	20.0%	39.0%	24.2%	22.9%	24.7%
Very dissatisfied	16.3%	28.2%	22.5%	14.6%	21.2%	11.4%	19.0%

Q8-4. Maintenance of sidewalks in your neighborhood

Very satisfied	2.0%	10.6%	3.7%	3.3%	0.0%	7.7%	4.4%
Satisfied	10.2%	10.6%	20.4%	14.8%	8.7%	7.7%	12.5%
Neutral	36.7%	29.8%	16.7%	27.9%	37.0%	30.8%	29.4%
Dissatisfied	24.5%	21.3%	25.9%	32.8%	19.6%	20.5%	24.7%
Very dissatisfied	26.5%	27.7%	33.3%	21.3%	34.8%	33.3%	29.1%

**Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q8-5. Maintenance of curbs in your neighborhood</u>							
Very satisfied	0.0%	10.6%	3.3%	4.4%	0.0%	7.1%	4.0%
Satisfied	15.5%	19.1%	15.0%	27.9%	15.7%	14.3%	18.4%
Neutral	34.5%	27.7%	16.7%	19.1%	33.3%	23.8%	25.5%
Dissatisfied	24.1%	14.9%	30.0%	32.4%	27.5%	23.8%	26.1%
Very dissatisfied	25.9%	27.7%	35.0%	16.2%	23.5%	31.0%	26.1%

Q8-6. Maintenance of street signs/traffic signals

Very satisfied	2.6%	16.3%	11.6%	8.6%	1.9%	8.7%	8.0%
Satisfied	28.6%	20.4%	40.6%	37.1%	35.8%	30.4%	32.7%
Neutral	53.2%	49.0%	30.4%	41.4%	41.5%	43.5%	43.1%
Dissatisfied	9.1%	12.2%	8.7%	11.4%	9.4%	8.7%	9.9%
Very dissatisfied	6.5%	2.0%	8.7%	1.4%	11.3%	8.7%	6.3%

**Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q8-7. Maintenance of Downtown parking lots</u>							
Very satisfied	3.2%	2.6%	2.1%	2.1%	0.0%	5.4%	2.6%
Satisfied	15.9%	12.8%	21.3%	8.5%	16.7%	18.9%	15.6%
Neutral	57.1%	66.7%	48.9%	66.0%	55.6%	51.4%	57.6%
Dissatisfied	14.3%	10.3%	17.0%	17.0%	19.4%	16.2%	15.6%
Very dissatisfied	9.5%	7.7%	10.6%	6.4%	8.3%	8.1%	8.6%

Q8-8. Overall appearance of Downtown including lighting, landscaping, & planter boxes

Very satisfied	4.4%	2.5%	5.5%	5.9%	0.0%	2.3%	3.7%
Satisfied	22.1%	15.0%	16.4%	13.7%	25.6%	25.0%	19.6%
Neutral	52.9%	57.5%	45.5%	58.8%	53.5%	45.5%	52.2%
Dissatisfied	14.7%	12.5%	18.2%	11.8%	18.6%	13.6%	15.0%
Very dissatisfied	5.9%	12.5%	14.5%	9.8%	2.3%	13.6%	9.6%

**Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q8-9. Maintenance of City buildings</u>							
Very satisfied	2.9%	2.4%	5.0%	5.4%	4.4%	4.4%	4.1%
Satisfied	31.9%	22.0%	33.3%	16.1%	22.2%	24.4%	25.6%
Neutral	47.8%	48.8%	38.3%	55.4%	62.2%	60.0%	51.3%
Dissatisfied	13.0%	19.5%	15.0%	17.9%	11.1%	2.2%	13.3%
Very dissatisfied	4.3%	7.3%	8.3%	5.4%	0.0%	8.9%	5.7%

Q8-10. Snow removal on major City streets

Very satisfied	15.7%	10.0%	12.5%	7.1%	10.9%	12.2%	11.6%
Satisfied	39.8%	34.0%	48.6%	37.1%	36.4%	26.5%	38.0%
Neutral	15.7%	28.0%	15.3%	22.9%	23.6%	28.6%	21.4%
Dissatisfied	12.0%	20.0%	13.9%	21.4%	18.2%	18.4%	16.9%
Very dissatisfied	16.9%	8.0%	9.7%	11.4%	10.9%	14.3%	12.1%

**Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q8-11. Snow removal on neighborhood streets</u>							
Very satisfied	9.8%	2.0%	8.3%	4.2%	8.8%	10.2%	7.3%
Satisfied	23.2%	16.0%	22.2%	22.5%	15.8%	18.4%	20.2%
Neutral	11.0%	32.0%	25.0%	12.7%	24.6%	14.3%	19.2%
Dissatisfied	29.3%	28.0%	20.8%	31.0%	35.1%	30.6%	28.9%
Very dissatisfied	26.8%	22.0%	23.6%	29.6%	15.8%	26.5%	24.4%

Q8-12. Overall cleanliness of streets & other public areas

Very satisfied	1.3%	0.0%	0.0%	4.3%	1.8%	6.3%	2.2%
Satisfied	16.3%	18.4%	18.8%	17.4%	21.8%	12.5%	17.6%
Neutral	28.8%	32.7%	27.5%	36.2%	25.5%	25.0%	29.5%
Dissatisfied	27.5%	36.7%	37.7%	30.4%	43.6%	35.4%	34.6%
Very dissatisfied	26.3%	12.2%	15.9%	11.6%	7.3%	20.8%	16.2%



**Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q8-13. Maintenance of stormwater drainage system in your neighborhood</u>							
Very satisfied	1.4%	6.4%	3.3%	7.9%	2.0%	9.3%	4.8%
Satisfied	19.7%	19.1%	31.7%	19.0%	18.0%	23.3%	21.9%
Neutral	40.8%	27.7%	31.7%	41.3%	42.0%	30.2%	36.2%
Dissatisfied	12.7%	25.5%	16.7%	23.8%	24.0%	25.6%	20.7%
Very dissatisfied	25.4%	21.3%	16.7%	7.9%	14.0%	11.6%	16.5%

**Q9. Which THREE of the maintenance services listed in Question 8 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)**

N=391

	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
Maintenance of major City streets Citywide	44.0%	28.8%	44.4%	27.0%	35.6%	34.0%	36.3%
Maintenance of streets in your neighborhood	60.7%	44.2%	65.3%	47.3%	52.5%	44.0%	53.5%
Maintenance of alleys in your neighborhood	3.6%	17.3%	1.4%	5.4%	8.5%	6.0%	6.4%
Maintenance of sidewalks in your neighborhood	16.7%	21.2%	25.0%	35.1%	18.6%	18.0%	22.8%
Maintenance of curbs in your neighborhood	7.1%	17.3%	18.1%	18.9%	11.9%	20.0%	15.1%
Maintenance of street signs/traffic signals	10.7%	7.7%	12.5%	5.4%	8.5%	2.0%	8.2%
Maintenance of Downtown parking lots	1.2%	5.8%	1.4%	0.0%	5.1%	4.0%	2.6%
Overall appearance of Downtown including lighting, landscaping & planter boxes	8.3%	17.3%	6.9%	12.2%	3.4%	18.0%	10.5%

**Q9. Which THREE of the maintenance services listed in Question 8 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3) (cont.)**

N=391

	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
Maintenance of City buildings	1.2%	5.8%	9.7%	4.1%	6.8%	12.0%	6.1%
Snow removal on major City streets	15.5%	5.8%	18.1%	20.3%	15.3%	16.0%	15.6%
Snow removal on neighborhood streets	34.5%	26.9%	27.8%	44.6%	40.7%	38.0%	35.5%
Overall cleanliness of streets & other public areas	32.1%	40.4%	37.5%	27.0%	25.4%	32.0%	32.2%
Maintenance of stormwater drainage system in your neighborhood	15.5%	17.3%	20.8%	13.5%	10.2%	18.0%	15.9%
None chosen	13.1%	11.5%	2.8%	10.8%	13.6%	12.0%	10.5%

**Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q10-1. Overall park &amp; equipment maintenance</u>							
Very satisfied	4.6%	4.9%	11.1%	7.6%	12.8%	7.3%	8.0%
Satisfied	29.2%	31.7%	30.2%	34.8%	21.3%	22.0%	28.8%
Neutral	49.2%	48.8%	34.9%	37.9%	42.6%	46.3%	42.7%
Dissatisfied	13.8%	9.8%	9.5%	19.7%	21.3%	17.1%	15.2%
Very dissatisfied	3.1%	4.9%	14.3%	0.0%	2.1%	7.3%	5.3%

Q10-2. Access to walking & biking trails

Very satisfied	5.9%	7.3%	6.6%	7.7%	8.3%	14.0%	8.0%
Satisfied	22.1%	22.0%	31.1%	38.5%	29.2%	23.3%	28.2%
Neutral	44.1%	36.6%	32.8%	36.9%	33.3%	32.6%	36.5%
Dissatisfied	20.6%	24.4%	18.0%	10.8%	22.9%	14.0%	18.1%
Very dissatisfied	7.4%	9.8%	11.5%	6.2%	6.3%	16.3%	9.2%

**Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q10-3. Access to a local park</u>							
Very satisfied	5.4%	13.6%	17.9%	11.8%	9.6%	17.4%	12.3%
Satisfied	37.8%	38.6%	46.3%	58.8%	48.1%	30.4%	44.2%
Neutral	41.9%	36.4%	26.9%	25.0%	23.1%	39.1%	31.9%
Dissatisfied	9.5%	9.1%	3.0%	4.4%	13.5%	4.3%	7.1%
Very dissatisfied	5.4%	2.3%	6.0%	0.0%	5.8%	8.7%	4.6%

Q10-4. Access to community centers

Very satisfied	5.7%	11.9%	12.5%	6.5%	6.3%	10.0%	8.6%
Satisfied	30.0%	33.3%	35.9%	33.9%	33.3%	30.0%	32.8%
Neutral	42.9%	33.3%	37.5%	38.7%	41.7%	45.0%	39.9%
Dissatisfied	17.1%	11.9%	7.8%	14.5%	14.6%	7.5%	12.6%
Very dissatisfied	4.3%	9.5%	6.3%	6.5%	4.2%	7.5%	6.1%



**Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q10-5. Availability of outdoor athletic fields</u>							
Very satisfied	4.8%	13.2%	10.0%	8.5%	9.5%	8.3%	8.7%
Satisfied	28.6%	34.2%	38.3%	25.4%	19.0%	13.9%	27.5%
Neutral	50.8%	36.8%	38.3%	40.7%	45.2%	58.3%	44.6%
Dissatisfied	11.1%	13.2%	10.0%	20.3%	21.4%	13.9%	14.8%
Very dissatisfied	4.8%	2.6%	3.3%	5.1%	4.8%	5.6%	4.4%

**Q10-6. Sunflower Hills Golf Course**

Very satisfied	11.1%	25.0%	6.5%	2.6%	16.0%	7.7%	10.5%
Satisfied	22.2%	29.2%	38.7%	17.9%	20.0%	19.2%	24.2%
Neutral	60.0%	45.8%	48.4%	71.8%	52.0%	69.2%	58.9%
Dissatisfied	6.7%	0.0%	3.2%	5.1%	8.0%	0.0%	4.2%
Very dissatisfied	0.0%	0.0%	3.2%	2.6%	4.0%	3.8%	2.1%

**Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q10-7. Parkwood Pool</u>							
Very satisfied	0.0%	4.3%	3.8%	0.0%	8.7%	7.7%	3.4%
Satisfied	10.0%	4.3%	11.5%	8.3%	8.7%	15.4%	9.8%
Neutral	72.5%	60.9%	57.7%	61.1%	69.6%	73.1%	66.1%
Dissatisfied	10.0%	13.0%	15.4%	11.1%	13.0%	0.0%	10.3%
Very dissatisfied	7.5%	17.4%	11.5%	19.4%	0.0%	3.8%	10.3%

Q10-8. Spray parks

Very satisfied	7.0%	6.3%	9.6%	4.0%	7.9%	6.7%	6.9%
Satisfied	30.2%	28.1%	32.7%	30.0%	26.3%	16.7%	28.2%
Neutral	53.5%	43.8%	38.5%	52.0%	50.0%	70.0%	50.2%
Dissatisfied	9.3%	12.5%	9.6%	8.0%	10.5%	3.3%	9.0%
Very dissatisfied	0.0%	9.4%	9.6%	6.0%	5.3%	3.3%	5.7%

**Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q10-9. Youth recreation programs</u>							
Very satisfied	4.1%	7.1%	4.4%	9.6%	2.8%	6.3%	5.8%
Satisfied	20.4%	17.9%	33.3%	23.1%	19.4%	18.8%	22.7%
Neutral	57.1%	42.9%	40.0%	42.3%	58.3%	59.4%	49.6%
Dissatisfied	14.3%	17.9%	11.1%	21.2%	11.1%	9.4%	14.5%
Very dissatisfied	4.1%	14.3%	11.1%	3.8%	8.3%	6.3%	7.4%

Q10-10. Adult recreation programs

Very satisfied	1.9%	3.8%	6.3%	6.0%	2.8%	6.3%	4.5%
Satisfied	13.2%	7.7%	18.8%	18.0%	13.9%	15.6%	15.1%
Neutral	60.4%	53.8%	35.4%	46.0%	52.8%	56.3%	50.2%
Dissatisfied	15.1%	19.2%	22.9%	22.0%	22.2%	12.5%	19.2%
Very dissatisfied	9.4%	15.4%	16.7%	8.0%	8.3%	9.4%	11.0%

**Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q10-11. Programs for seniors</u>							
Very satisfied	6.0%	4.0%	4.4%	6.5%	2.9%	6.3%	5.2%
Satisfied	10.0%	8.0%	15.6%	10.9%	11.8%	12.5%	11.6%
Neutral	60.0%	60.0%	28.9%	58.7%	50.0%	59.4%	52.2%
Dissatisfied	18.0%	12.0%	35.6%	17.4%	29.4%	12.5%	21.6%
Very dissatisfied	6.0%	16.0%	15.6%	6.5%	5.9%	9.4%	9.5%

Q10-12. Skateboard parks

Very satisfied	7.5%	7.7%	8.9%	11.9%	3.0%	6.5%	7.8%
Satisfied	22.5%	23.1%	26.7%	19.0%	18.2%	19.4%	21.7%
Neutral	65.0%	50.0%	55.6%	50.0%	69.7%	61.3%	58.5%
Dissatisfied	0.0%	15.4%	2.2%	16.7%	6.1%	6.5%	7.4%
Very dissatisfied	5.0%	3.8%	6.7%	2.4%	3.0%	6.5%	4.6%

**Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q10-13. Tennis courts</u>							
Very satisfied	4.7%	3.7%	0.0%	9.5%	6.3%	6.9%	5.2%
Satisfied	18.6%	25.9%	15.0%	7.1%	15.6%	17.2%	16.0%
Neutral	55.8%	48.1%	57.5%	50.0%	59.4%	58.6%	54.9%
Dissatisfied	7.0%	22.2%	22.5%	21.4%	18.8%	6.9%	16.4%
Very dissatisfied	14.0%	0.0%	5.0%	11.9%	0.0%	10.3%	7.5%

Q10-14. Futsal courts

Very satisfied	3.1%	12.5%	0.0%	6.1%	3.7%	7.7%	5.2%
Satisfied	12.5%	20.8%	10.0%	12.1%	7.4%	11.5%	12.2%
Neutral	78.1%	62.5%	73.3%	63.6%	77.8%	73.1%	71.5%
Dissatisfied	6.3%	0.0%	10.0%	15.2%	11.1%	0.0%	7.6%
Very dissatisfied	0.0%	4.2%	6.7%	3.0%	0.0%	7.7%	3.5%

**Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q10-15. Ease of registering for recreation programs</u>							
Very satisfied	0.0%	4.0%	4.3%	6.1%	6.1%	6.5%	4.4%
Satisfied	16.3%	24.0%	30.4%	12.2%	15.2%	22.6%	19.8%
Neutral	72.1%	60.0%	50.0%	63.3%	63.6%	61.3%	61.7%
Dissatisfied	11.6%	4.0%	8.7%	14.3%	15.2%	3.2%	10.1%
Very dissatisfied	0.0%	8.0%	6.5%	4.1%	0.0%	6.5%	4.0%

Q10-16. Cost of recreation programs

Very satisfied	0.0%	7.7%	10.9%	6.4%	5.0%	6.7%	6.0%
Satisfied	13.0%	19.2%	21.7%	19.1%	12.5%	16.7%	17.0%
Neutral	58.7%	53.8%	54.3%	53.2%	62.5%	53.3%	56.2%
Dissatisfied	23.9%	11.5%	8.7%	17.0%	7.5%	16.7%	14.5%
Very dissatisfied	4.3%	7.7%	4.3%	4.3%	12.5%	6.7%	6.4%



**Q11. Which THREE of the Parks and Recreation issues listed in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)**

N=391

	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
Overall park & equipment maintenance	35.7%	38.5%	38.9%	29.7%	32.2%	68.0%	39.1%
Access to walking & biking trails	32.1%	32.7%	38.9%	21.6%	33.9%	40.0%	32.7%
Access to a local park	15.5%	13.5%	22.2%	6.8%	8.5%	24.0%	14.8%
Access to community centers	15.5%	15.4%	20.8%	12.2%	16.9%	16.0%	16.1%
Availability of outdoor athletic fields	9.5%	7.7%	8.3%	14.9%	10.2%	6.0%	9.7%
Sunflower Hills Golf Course	6.0%	11.5%	2.8%	4.1%	3.4%	0.0%	4.6%
Parkwood Pool	7.1%	5.8%	4.2%	9.5%	3.4%	2.0%	5.6%
Spray parks	8.3%	13.5%	4.2%	9.5%	6.8%	10.0%	8.4%
Youth recreation programs	16.7%	19.2%	29.2%	24.3%	15.3%	16.0%	20.5%
Adult recreation programs	16.7%	11.5%	22.2%	18.9%	16.9%	16.0%	17.4%
Programs for seniors	20.2%	21.2%	29.2%	24.3%	16.9%	16.0%	21.7%
Skate board parks	2.4%	3.8%	5.6%	4.1%	1.7%	4.0%	3.6%

**Q11. Which THREE of the Parks and Recreation issues listed in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3) (cont.)**

N=391

	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
Tennis courts	7.1%	5.8%	4.2%	12.2%	6.8%	2.0%	6.6%
Futsal courts	1.2%	0.0%	4.2%	1.4%	1.7%	0.0%	1.5%
Ease of registering for recreation programs	10.7%	5.8%	8.3%	9.5%	5.1%	6.0%	7.9%
Cost of recreation programs	15.5%	9.6%	18.1%	16.2%	15.3%	20.0%	15.9%
None chosen	22.6%	26.9%	8.3%	23.0%	25.4%	16.0%	20.2%

**Q11. Sum of top 3 choices (cont.)**

**Q12. Where do you find information about the Unified Government programs and services?**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q12. Where do you find information about Unified Government programs &amp; services</u>							
UGTV (Google Ch 41, Spectrum Ch 2)	9.5%	7.7%	9.7%	20.3%	10.2%	10.0%	11.5%
The Citizen newsletter	31.0%	25.0%	31.9%	27.0%	32.2%	32.0%	29.9%
eNews weekly email	4.8%	5.8%	12.5%	4.1%	3.4%	2.0%	5.6%
Unified Government website	45.2%	40.4%	41.7%	33.8%	44.1%	26.0%	39.1%
Social media-Facebook, Twitter, Instagram, YouTube	33.3%	44.2%	43.1%	43.2%	30.5%	36.0%	38.4%
Nextdoor	17.9%	13.5%	29.2%	18.9%	15.3%	16.0%	18.9%
Unified Government public meetings	10.7%	3.8%	8.3%	5.4%	3.4%	2.0%	6.1%
Local television	50.0%	32.7%	34.7%	31.1%	32.2%	32.0%	36.3%
Local newspapers	13.1%	3.8%	15.3%	17.6%	10.2%	14.0%	12.8%
Neighborhood meetings	9.5%	13.5%	9.7%	4.1%	5.1%	6.0%	7.9%
Other	6.0%	3.8%	9.7%	5.4%	1.7%	4.0%	5.4%

**Q13. Which TWO of the methods listed in Question 12 are your PREFERRED ways of getting information about the Unified Government? (top 2)**

N=391

	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q13. Sum of top 2 choices</u>							
UGTV (Google Ch 41, Spectrum Ch 2)	8.3%	1.9%	11.1%	10.8%	10.2%	12.0%	9.2%
The Citizen newsletter	25.0%	19.2%	22.2%	25.7%	22.0%	26.0%	23.5%
eNews weekly email	8.3%	11.5%	12.5%	8.1%	1.7%	14.0%	9.2%
Unified Government website	38.1%	28.8%	31.9%	24.3%	42.4%	24.0%	32.0%
Social media-Facebook, Twitter, Instagram, YouTube	25.0%	44.2%	37.5%	35.1%	25.4%	30.0%	32.5%
Nextdoor	13.1%	7.7%	12.5%	10.8%	6.8%	8.0%	10.2%
Unified Government public meetings	3.6%	1.9%	1.4%	4.1%	1.7%	2.0%	2.6%
Local television	27.4%	34.6%	22.2%	25.7%	27.1%	28.0%	27.1%
Local newspapers	4.8%	3.8%	9.7%	9.5%	6.8%	8.0%	7.2%
Neighborhood meetings	7.1%	9.6%	6.9%	4.1%	0.0%	8.0%	5.9%
Other	3.6%	3.8%	5.6%	6.8%	1.7%	2.0%	4.1%
None chosen	15.5%	13.5%	11.1%	14.9%	23.7%	16.0%	15.6%

**Q14. The Unified Government uses social media to share information with the public. Please indicate whether you have used any of the following Unified Government social media channels. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q14-1. Facebook</u>							
Yes	49.3%	69.6%	54.7%	49.3%	56.0%	55.0%	54.7%
No	50.7%	30.4%	45.3%	50.7%	44.0%	45.0%	45.3%
<u>Q14-2. Twitter</u>							
Yes	7.4%	14.3%	9.4%	13.3%	2.2%	5.0%	8.8%
No	92.6%	85.7%	90.6%	86.7%	97.8%	95.0%	91.3%
<u>Q14-3. Instagram</u>							
Yes	9.0%	11.9%	9.4%	11.5%	6.7%	7.7%	9.4%
No	91.0%	88.1%	90.6%	88.5%	93.3%	92.3%	90.6%
<u>Q14-4. Nextdoor</u>							
Yes	38.6%	40.4%	51.6%	38.7%	20.9%	21.6%	37.2%
No	61.4%	59.6%	48.4%	61.3%	79.1%	78.4%	62.8%

**Q14. The Unified Government uses social media to share information with the public. Please indicate whether you have used any of the following Unified Government social media channels. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q14-5. YouTube</u>							
Yes	22.9%	25.0%	29.5%	19.7%	8.9%	10.3%	20.3%
No	77.1%	75.0%	70.5%	80.3%	91.1%	89.7%	79.7%

Q14-6. LinkedIn

Yes	7.4%	7.3%	6.6%	3.4%	0.0%	5.1%	5.2%
No	92.6%	92.7%	93.4%	96.6%	100.0%	94.9%	94.8%



**Q14a. If you have used ANY of the Unified Governments social media services listed in Question 14, please indicate whether you agree with the following statement: "The information I receive from the Unified Government social media keeps me informed about what is happening in Wyandotte County." (without "don't know")**

N=235	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
Q14a. Information I receive from Unified Government social media keeps me informed about what is happening in Wyandotte County							
Agree	60.0%	74.2%	76.3%	66.7%	65.4%	36.8%	65.2%
Disagree	40.0%	25.8%	23.7%	33.3%	34.6%	63.2%	34.8%

**Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q15-1. Overall quality of information about Unified Government programs &amp; services</u>							
Very satisfied	0.0%	10.3%	3.3%	5.4%	4.4%	0.0%	3.6%
Satisfied	26.5%	38.5%	31.1%	23.2%	22.2%	13.9%	26.2%
Neutral	54.4%	30.8%	37.7%	51.8%	42.2%	47.2%	44.9%
Dissatisfied	14.7%	15.4%	21.3%	17.9%	26.7%	36.1%	21.0%
Very dissatisfied	4.4%	5.1%	6.6%	1.8%	4.4%	2.8%	4.3%

Q15-2. Efforts to keep you informed about local issues

Very satisfied	0.0%	5.0%	4.7%	5.4%	4.1%	0.0%	3.2%
Satisfied	26.4%	30.0%	25.0%	23.2%	24.5%	19.4%	24.9%
Neutral	34.7%	40.0%	35.9%	44.6%	36.7%	41.7%	38.5%
Dissatisfied	30.6%	15.0%	26.6%	23.2%	26.5%	33.3%	26.2%
Very dissatisfied	8.3%	10.0%	7.8%	3.6%	8.2%	5.6%	7.3%

**Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q15-3. Public involvement in local decision making</u>							
Very satisfied	0.0%	2.6%	3.3%	3.6%	4.4%	0.0%	2.3%
Satisfied	12.9%	20.5%	6.7%	9.1%	6.7%	10.5%	10.7%
Neutral	41.4%	25.6%	33.3%	41.8%	37.8%	39.5%	37.1%
Dissatisfied	27.1%	35.9%	41.7%	34.5%	42.2%	26.3%	34.5%
Very dissatisfied	18.6%	15.4%	15.0%	10.9%	8.9%	23.7%	15.3%

Q15-4. Unified Government website

Very satisfied	1.4%	12.8%	5.3%	7.8%	7.0%	0.0%	5.4%
Satisfied	31.4%	38.5%	35.1%	35.3%	32.6%	24.3%	33.0%
Neutral	48.6%	28.2%	38.6%	35.3%	44.2%	48.6%	41.1%
Dissatisfied	12.9%	15.4%	14.0%	15.7%	11.6%	21.6%	14.8%
Very dissatisfied	5.7%	5.1%	7.0%	5.9%	4.7%	5.4%	5.7%

**Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q15-5. The Citizen newsletter</u>							
Very satisfied	1.7%	11.1%	4.7%	2.3%	9.5%	5.9%	5.4%
Satisfied	30.5%	27.8%	32.6%	30.2%	26.2%	29.4%	29.6%
Neutral	59.3%	50.0%	44.2%	60.5%	52.4%	52.9%	53.7%
Dissatisfied	6.8%	8.3%	16.3%	7.0%	9.5%	5.9%	8.9%
Very dissatisfied	1.7%	2.8%	2.3%	0.0%	2.4%	5.9%	2.3%

Q15-6. Unified Government eNews newsletter

Very satisfied	4.4%	17.9%	8.1%	5.1%	5.9%	3.7%	7.1%
Satisfied	15.6%	25.0%	29.7%	15.4%	14.7%	7.4%	18.1%
Neutral	66.7%	46.4%	45.9%	74.4%	70.6%	74.1%	63.3%
Dissatisfied	11.1%	10.7%	13.5%	5.1%	8.8%	7.4%	9.5%
Very dissatisfied	2.2%	0.0%	2.7%	0.0%	0.0%	7.4%	1.9%

**Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q15-7. Unified Government social media</u>							
Very satisfied	0.0%	8.8%	0.0%	2.2%	5.4%	0.0%	2.4%
Satisfied	23.5%	35.3%	34.8%	34.8%	21.6%	6.3%	26.8%
Neutral	54.9%	35.3%	45.7%	47.8%	56.8%	71.9%	51.6%
Dissatisfied	15.7%	17.6%	13.0%	10.9%	13.5%	9.4%	13.4%
Very dissatisfied	5.9%	2.9%	6.5%	4.3%	2.7%	12.5%	5.7%

Q15-8. myWyco app-property taxes

Very satisfied	7.8%	5.3%	5.9%	15.9%	8.3%	0.0%	7.5%
Satisfied	21.9%	18.4%	29.4%	6.8%	22.2%	14.7%	19.5%
Neutral	45.3%	52.6%	33.3%	43.2%	41.7%	47.1%	43.4%
Dissatisfied	9.4%	5.3%	21.6%	18.2%	25.0%	14.7%	15.4%
Very dissatisfied	15.6%	18.4%	9.8%	15.9%	2.8%	23.5%	14.2%

**Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q15-9. myWyco app-3-1-1 service requests</u>							
Very satisfied	3.7%	6.7%	4.7%	11.6%	11.4%	3.1%	6.8%
Satisfied	18.5%	26.7%	30.2%	11.6%	11.4%	9.4%	18.1%
Neutral	64.8%	63.3%	34.9%	60.5%	60.0%	68.8%	58.2%
Dissatisfied	3.7%	3.3%	18.6%	9.3%	14.3%	6.3%	9.3%
Very dissatisfied	9.3%	0.0%	11.6%	7.0%	2.9%	12.5%	7.6%

Q15-10. myWyco app-Municipal Court payments

Very satisfied	0.0%	3.7%	2.9%	11.4%	10.7%	0.0%	4.7%
Satisfied	14.3%	22.2%	23.5%	11.4%	7.1%	15.4%	15.6%
Neutral	78.6%	63.0%	55.9%	65.7%	71.4%	69.2%	67.7%
Dissatisfied	2.4%	7.4%	8.8%	8.6%	10.7%	7.7%	7.3%
Very dissatisfied	4.8%	3.7%	8.8%	2.9%	0.0%	7.7%	4.7%



**Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q15-11. Online maps</u>							
Very satisfied	5.7%	10.0%	5.4%	5.3%	10.3%	0.0%	6.0%
Satisfied	26.4%	16.7%	48.6%	21.1%	10.3%	20.7%	25.0%
Neutral	64.2%	56.7%	27.0%	57.9%	72.4%	62.1%	56.5%
Dissatisfied	1.9%	6.7%	13.5%	10.5%	3.4%	13.8%	7.9%
Very dissatisfied	1.9%	10.0%	5.4%	5.3%	3.4%	3.4%	4.6%

**Q16. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q16-1. Crime</u>							
Major problem	20.5%	44.0%	38.2%	43.2%	46.3%	53.3%	39.3%
Minor problem	55.1%	42.0%	50.0%	40.5%	37.0%	37.8%	44.7%
Not a problem	24.4%	14.0%	11.8%	16.2%	16.7%	8.9%	16.0%
<u>Q16-2. Drugs</u>							
Major problem	23.8%	55.8%	50.8%	49.2%	42.0%	53.5%	44.9%
Minor problem	39.7%	30.2%	25.4%	33.3%	38.0%	32.6%	33.3%
Not a problem	36.5%	14.0%	23.7%	17.5%	20.0%	14.0%	21.8%
<u>Q16-3. Graffiti</u>							
Major problem	9.6%	32.7%	14.7%	13.2%	22.2%	26.7%	18.5%
Minor problem	26.0%	44.9%	42.6%	45.6%	46.3%	35.6%	39.8%
Not a problem	64.4%	22.4%	42.6%	41.2%	31.5%	37.8%	41.7%

**Q16. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q16-4. Noise</u>							
Major problem	13.2%	18.4%	16.2%	19.2%	14.3%	34.0%	18.4%
Minor problem	36.8%	53.1%	39.7%	46.6%	55.4%	38.3%	44.4%
Not a problem	50.0%	28.6%	44.1%	34.2%	30.4%	27.7%	37.1%
<u>Q16-5. Rundown buildings</u>							
Major problem	16.9%	30.6%	22.1%	16.7%	32.7%	28.9%	23.5%
Minor problem	27.3%	44.9%	44.1%	40.3%	34.5%	35.6%	37.4%
Not a problem	55.8%	24.5%	33.8%	43.1%	32.7%	35.6%	39.1%
<u>Q16-6. Abandoned/junk vehicles</u>							
Major problem	14.9%	21.3%	21.2%	15.7%	22.2%	28.9%	19.9%
Minor problem	28.4%	48.9%	36.4%	38.6%	44.4%	35.6%	37.9%
Not a problem	56.8%	29.8%	42.4%	45.7%	33.3%	35.6%	42.1%

**Q16. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q16-7. Vehicles parked on streets</u>							
Major problem	9.5%	24.0%	15.2%	34.3%	33.9%	34.1%	24.2%
Minor problem	21.6%	46.0%	40.9%	38.6%	39.3%	34.1%	36.1%
Not a problem	68.9%	30.0%	43.9%	27.1%	26.8%	31.8%	39.7%
<u>Q16-8. Homelessness</u>							
Major problem	15.7%	23.8%	18.0%	18.0%	28.0%	25.0%	20.7%
Minor problem	22.9%	47.6%	24.6%	27.9%	26.0%	27.3%	28.4%
Not a problem	61.4%	28.6%	57.4%	54.1%	46.0%	47.7%	50.9%
<u>Q16-9. Overgrown lots</u>							
Major problem	10.7%	23.4%	16.7%	16.4%	19.6%	27.3%	18.0%
Minor problem	34.7%	46.8%	33.3%	37.0%	33.3%	36.4%	36.5%
Not a problem	54.7%	29.8%	50.0%	46.6%	47.1%	36.4%	45.5%

**Q16. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q16-10. Illegal dumping</u>							
Major problem	42.3%	25.0%	27.7%	29.2%	30.0%	42.2%	33.0%
Minor problem	29.5%	47.9%	32.3%	20.0%	22.0%	15.6%	27.9%
Not a problem	28.2%	27.1%	40.0%	50.8%	48.0%	42.2%	39.0%
<u>Q16-11. Roaming/loose animals</u>							
Major problem	21.5%	38.0%	17.6%	34.2%	25.9%	35.7%	27.9%
Minor problem	34.2%	42.0%	38.2%	42.5%	40.7%	45.2%	39.9%
Not a problem	44.3%	20.0%	44.1%	23.3%	33.3%	19.0%	32.2%
<u>Q16-12. Street racing or dangerous driving</u>							
Major problem	26.0%	32.7%	41.2%	43.7%	35.8%	34.0%	35.6%
Minor problem	39.0%	30.6%	30.9%	29.6%	32.1%	38.3%	33.4%
Not a problem	35.1%	36.7%	27.9%	26.8%	32.1%	27.7%	31.0%

**Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q17-1. Enforcing clean-up of junk, trash, &amp; debris (blight) Citywide</u>							
Very satisfied	1.4%	2.0%	6.1%	4.5%	5.6%	4.4%	4.0%
Satisfied	8.6%	22.0%	28.8%	16.7%	20.4%	13.3%	18.2%
Neutral	38.6%	20.0%	19.7%	39.4%	25.9%	15.6%	27.6%
Dissatisfied	30.0%	36.0%	24.2%	24.2%	27.8%	40.0%	29.6%
Very dissatisfied	21.4%	20.0%	21.2%	15.2%	20.4%	26.7%	20.5%

Q17-2. Enforcing clean-up of junk, trash, & debris (blight) in your neighborhood

Very satisfied	2.7%	2.0%	9.2%	7.2%	3.7%	4.3%	5.0%
Satisfied	26.0%	24.0%	21.5%	27.5%	25.9%	19.1%	24.3%
Neutral	27.4%	26.0%	26.2%	26.1%	18.5%	21.3%	24.6%
Dissatisfied	21.9%	30.0%	23.1%	26.1%	27.8%	31.9%	26.3%
Very dissatisfied	21.9%	18.0%	20.0%	13.0%	24.1%	23.4%	19.8%

**Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q17-3. Enforcing mowing &amp; trimming of weeds on vacant property Citywide</u>							
Very satisfied	2.9%	2.1%	6.3%	8.1%	2.2%	4.5%	4.5%
Satisfied	18.6%	17.0%	25.4%	17.7%	17.8%	13.6%	18.7%
Neutral	42.9%	31.9%	30.2%	41.9%	46.7%	36.4%	38.4%
Dissatisfied	22.9%	31.9%	17.5%	21.0%	11.1%	27.3%	21.8%
Very dissatisfied	12.9%	17.0%	20.6%	11.3%	22.2%	18.2%	16.6%

**Q17-4. Enforcing mowing & trimming of weeds on vacant property in your neighborhood**

Very satisfied	4.3%	4.0%	9.5%	9.0%	2.2%	4.5%	5.9%
Satisfied	28.6%	20.0%	23.8%	20.9%	26.1%	22.7%	23.8%
Neutral	42.9%	40.0%	38.1%	35.8%	43.5%	27.3%	38.2%
Dissatisfied	12.9%	20.0%	12.7%	22.4%	10.9%	27.3%	17.4%
Very dissatisfied	11.4%	16.0%	15.9%	11.9%	17.4%	18.2%	14.7%



**Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q17-5. Enforcing maintenance of homes in your neighborhood</u>							
Very satisfied	2.8%	4.3%	9.2%	4.4%	5.9%	2.1%	4.9%
Satisfied	31.9%	25.5%	23.1%	29.4%	23.5%	23.4%	26.6%
Neutral	38.9%	36.2%	36.9%	44.1%	37.3%	36.2%	38.6%
Dissatisfied	15.3%	19.1%	13.8%	13.2%	11.8%	19.1%	15.1%
Very dissatisfied	11.1%	14.9%	16.9%	8.8%	21.6%	19.1%	14.9%

Q17-6. Enforcing maintenance of commercial/business property

Very satisfied	3.1%	2.3%	5.2%	3.5%	6.4%	4.8%	4.2%
Satisfied	25.0%	25.0%	29.3%	19.3%	27.7%	16.7%	24.0%
Neutral	54.7%	36.4%	34.5%	57.9%	42.6%	40.5%	45.2%
Dissatisfied	12.5%	18.2%	15.5%	12.3%	14.9%	21.4%	15.4%
Very dissatisfied	4.7%	18.2%	15.5%	7.0%	8.5%	16.7%	11.2%

**Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q17-7. Enforcing removal of inoperable or junk cars in your neighborhood</u>							
Very satisfied	6.0%	4.2%	10.5%	4.6%	2.1%	4.3%	5.5%
Satisfied	29.9%	27.1%	22.8%	23.1%	21.3%	19.6%	24.2%
Neutral	40.3%	31.3%	33.3%	44.6%	36.2%	32.6%	37.0%
Dissatisfied	17.9%	22.9%	14.0%	16.9%	17.0%	26.1%	18.8%
Very dissatisfied	6.0%	14.6%	19.3%	10.8%	23.4%	17.4%	14.5%

**Q18. Which THREE of the items listed in Question 17 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years? (top 3)**

N=391

	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
Enforcing clean-up of junk, trash, & debris (blight) Citywide	65.5%	71.2%	66.7%	56.8%	50.8%	58.0%	61.6%
Enforcing clean-up of junk, trash, & debris (blight) in your neighborhood	44.0%	48.1%	45.8%	43.2%	45.8%	62.0%	47.3%
Enforcing mowing & trimming of weeds on vacant property Citywide	45.2%	36.5%	45.8%	29.7%	33.9%	34.0%	38.1%
Enforcing mowing & trimming of weeds on vacant property in your neighborhood	21.4%	25.0%	11.1%	24.3%	20.3%	24.0%	20.7%
Enforcing maintenance of homes in your neighborhood	15.5%	26.9%	30.6%	27.0%	32.2%	28.0%	26.1%
Enforcing maintenance of commercial/business property	19.0%	23.1%	26.4%	18.9%	15.3%	14.0%	19.7%
Enforcing removal of inoperable or junk cars in your neighborhood	16.7%	36.5%	20.8%	23.0%	13.6%	42.0%	24.0%
None chosen	16.7%	9.6%	12.5%	24.3%	22.0%	10.0%	16.4%

**Q19. Please indicate how you feel about the current quality of life in your neighborhood. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q19. How do you feel about current quality of life in your neighborhood</u>							
Never been better	1.2%	2.0%	4.3%	7.1%	5.5%	2.1%	3.8%
Getting better	9.9%	20.0%	7.1%	11.4%	16.4%	4.3%	11.3%
About the same as it has always been	69.1%	44.0%	44.3%	47.1%	54.5%	53.2%	52.8%
Getting worse	18.5%	30.0%	40.0%	30.0%	21.8%	40.4%	29.5%
Never been worse	1.2%	4.0%	4.3%	4.3%	1.8%	0.0%	2.7%

**Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q20-1. How Wyandotte County manages growth &amp; development</u>							
Very satisfied	0.0%	6.7%	5.9%	6.1%	3.7%	4.8%	4.3%
Satisfied	23.7%	24.4%	23.5%	21.2%	25.9%	23.8%	23.6%
Neutral	40.8%	22.2%	32.4%	34.8%	37.0%	40.5%	35.0%
Dissatisfied	28.9%	33.3%	29.4%	30.3%	25.9%	16.7%	27.9%
Very dissatisfied	6.6%	13.3%	8.8%	7.6%	7.4%	14.3%	9.1%

Q20-2. Overall quality of roads & bridges in Wyandotte County

Very satisfied	0.0%	2.1%	2.8%	0.0%	0.0%	4.3%	1.3%
Satisfied	17.5%	31.3%	29.6%	21.4%	26.3%	21.3%	24.1%
Neutral	30.0%	14.6%	28.2%	37.1%	26.3%	19.1%	27.1%
Dissatisfied	36.3%	41.7%	25.4%	34.3%	36.8%	38.3%	34.9%
Very dissatisfied	16.3%	10.4%	14.1%	7.1%	10.5%	17.0%	12.6%

**Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q20-3. Overall quality of sidewalks in Wyandotte County</u>							
Very satisfied	0.0%	0.0%	1.5%	1.4%	0.0%	4.3%	1.1%
Satisfied	12.9%	13.0%	25.8%	15.7%	11.5%	17.0%	16.2%
Neutral	40.0%	34.8%	21.2%	32.9%	34.6%	21.3%	31.1%
Dissatisfied	35.7%	32.6%	34.8%	40.0%	40.4%	31.9%	36.2%
Very dissatisfied	11.4%	19.6%	16.7%	10.0%	13.5%	25.5%	15.4%

Q20-4. Overall appearance of Wyandotte County

Very satisfied	0.0%	0.0%	0.0%	1.4%	3.5%	4.3%	1.3%
Satisfied	13.9%	18.0%	22.5%	12.7%	14.0%	10.9%	15.5%
Neutral	35.4%	32.0%	25.4%	32.4%	40.4%	34.8%	33.2%
Dissatisfied	39.2%	36.0%	36.6%	39.4%	35.1%	34.8%	37.2%
Very dissatisfied	11.4%	14.0%	15.5%	14.1%	7.0%	15.2%	12.8%

**Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q20-5. Overall feeling of safety in Wyandotte County</u>							
Very satisfied	0.0%	2.0%	0.0%	2.8%	3.5%	4.2%	1.8%
Satisfied	18.5%	13.7%	26.8%	13.9%	22.8%	16.7%	18.9%
Neutral	34.6%	25.5%	22.5%	36.1%	29.8%	25.0%	29.5%
Dissatisfied	37.0%	45.1%	33.8%	36.1%	26.3%	39.6%	36.1%
Very dissatisfied	9.9%	13.7%	16.9%	11.1%	17.5%	14.6%	13.7%

Q20-6. Overall quality of City & County services

Very satisfied	0.0%	4.4%	1.5%	5.9%	3.8%	6.7%	3.4%
Satisfied	19.0%	26.7%	29.9%	10.3%	20.8%	20.0%	20.7%
Neutral	43.0%	40.0%	31.3%	48.5%	41.5%	37.8%	40.6%
Dissatisfied	27.8%	22.2%	28.4%	26.5%	20.8%	22.2%	25.2%
Very dissatisfied	10.1%	6.7%	9.0%	8.8%	13.2%	13.3%	10.1%



**Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q20-7. Appearance of commercial areas where you shop/do business within Wyandotte County</u>							
Very satisfied	2.6%	4.1%	7.1%	2.9%	3.6%	4.3%	4.1%
Satisfied	34.2%	22.4%	35.7%	25.7%	32.1%	31.9%	30.7%
Neutral	42.1%	42.9%	30.0%	48.6%	41.1%	38.3%	40.5%
Dissatisfied	19.7%	24.5%	24.3%	17.1%	17.9%	17.0%	20.1%
Very dissatisfied	1.3%	6.1%	2.9%	5.7%	5.4%	8.5%	4.6%

**Q20-8. Overall value you receive for City/County taxes & fees that you pay**

Very satisfied	0.0%	2.0%	0.0%	0.0%	0.0%	0.0%	0.3%
Satisfied	11.4%	6.1%	11.4%	6.8%	7.1%	22.4%	10.6%
Neutral	15.2%	18.4%	18.6%	21.9%	26.8%	14.3%	19.1%
Dissatisfied	30.4%	40.8%	30.0%	27.4%	39.3%	24.5%	31.6%
Very dissatisfied	43.0%	32.7%	40.0%	43.8%	26.8%	38.8%	38.3%

**Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q20-9. Wyandotte County as a place to live</u>							
Very satisfied	0.0%	2.0%	7.1%	4.1%	10.3%	2.0%	4.2%
Satisfied	29.3%	32.0%	24.3%	23.3%	15.5%	34.7%	26.2%
Neutral	35.4%	24.0%	32.9%	31.5%	48.3%	32.7%	34.3%
Dissatisfied	20.7%	28.0%	22.9%	24.7%	20.7%	18.4%	22.5%
Very dissatisfied	14.6%	14.0%	12.9%	16.4%	5.2%	12.2%	12.8%

Q20-10. Wyandotte County as a place to raise children

Very satisfied	1.3%	2.1%	2.9%	3.0%	9.3%	2.2%	3.3%
Satisfied	23.1%	22.9%	18.8%	26.9%	14.8%	20.0%	21.3%
Neutral	26.9%	20.8%	31.9%	29.9%	40.7%	31.1%	30.2%
Dissatisfied	29.5%	37.5%	30.4%	22.4%	25.9%	24.4%	28.3%
Very dissatisfied	19.2%	16.7%	15.9%	17.9%	9.3%	22.2%	16.9%

**Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q20-11. Wyandotte County as a place to work</u>							
Very satisfied	2.6%	4.3%	6.3%	3.3%	10.6%	5.0%	5.1%
Satisfied	31.6%	40.4%	31.3%	25.0%	14.9%	27.5%	28.7%
Neutral	47.4%	27.7%	32.8%	40.0%	53.2%	47.5%	41.3%
Dissatisfied	14.5%	19.1%	15.6%	20.0%	10.6%	7.5%	15.0%
Very dissatisfied	3.9%	8.5%	14.1%	11.7%	10.6%	12.5%	9.9%

Q20-12. Overall image of Wyandotte County

Very satisfied	1.2%	0.0%	1.4%	2.8%	6.9%	2.1%	2.4%
Satisfied	17.3%	20.4%	19.7%	23.6%	20.7%	18.8%	20.1%
Neutral	29.6%	34.7%	22.5%	23.6%	29.3%	33.3%	28.2%
Dissatisfied	33.3%	32.7%	38.0%	34.7%	32.8%	29.2%	33.8%
Very dissatisfied	18.5%	12.2%	18.3%	15.3%	10.3%	16.7%	15.6%

**Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q20-13. Overall quality of life in Wyandotte County</u>							
Very satisfied	1.3%	2.0%	2.8%	2.8%	10.7%	2.1%	3.5%
Satisfied	23.8%	28.6%	23.9%	28.2%	25.0%	38.3%	27.3%
Neutral	43.8%	26.5%	32.4%	29.6%	30.4%	29.8%	32.9%
Dissatisfied	20.0%	30.6%	26.8%	28.2%	26.8%	14.9%	24.6%
Very dissatisfied	11.3%	12.2%	14.1%	11.3%	7.1%	14.9%	11.8%

Q20-14. Overall quality of education system in Wyandotte County

Very satisfied	1.5%	0.0%	0.0%	5.8%	9.8%	2.4%	3.3%
Satisfied	13.4%	11.4%	24.6%	15.9%	11.8%	19.5%	16.3%
Neutral	29.9%	29.5%	29.2%	30.4%	43.1%	26.8%	31.5%
Dissatisfied	29.9%	36.4%	23.1%	24.6%	19.6%	26.8%	26.4%
Very dissatisfied	25.4%	22.7%	23.1%	23.2%	15.7%	24.4%	22.6%

**Q21. Trash and Solid Waste. The Unified Government currently provides drop-off options for residents to dispose of materials that are not suited for a landfill or curbside pickup. This includes the Household Hazardous Waste Facility, Recycling & Yard Waste Center, and Dumpster Days. We want to better understand which services should be expanded. Currently, we host seven (7) Household Hazardous Waste Facility events each year; the Recycling & Yard Waste Center is open April through November; and Dumpster Days are an annual event. Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Oppose," rate the following. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q21-1. Expanding availability of current drop-off services across all options listed above</u>							
Strongly support	46.2%	62.0%	58.8%	57.7%	63.5%	60.5%	57.2%
Somewhat support	32.1%	14.0%	27.9%	25.4%	23.1%	20.9%	24.9%
Neutral	20.5%	22.0%	10.3%	12.7%	13.5%	18.6%	16.0%
Do not support	0.0%	2.0%	2.9%	4.2%	0.0%	0.0%	1.7%
Strongly oppose	1.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%

Q21-2. Co-locating all drop-off services to a single location

Strongly support	10.4%	25.0%	19.4%	14.1%	28.3%	26.7%	19.4%
Somewhat support	20.8%	18.8%	25.4%	23.9%	18.9%	20.0%	21.6%
Neutral	32.5%	37.5%	23.9%	32.4%	20.8%	40.0%	30.7%
Do not support	27.3%	16.7%	19.4%	19.7%	22.6%	8.9%	19.9%
Strongly oppose	9.1%	2.1%	11.9%	9.9%	9.4%	4.4%	8.3%

**Q21. Trash and Solid Waste. The Unified Government currently provides drop-off options for residents to dispose of materials that are not suited for a landfill or curbside pickup. This includes the Household Hazardous Waste Facility, Recycling & Yard Waste Center, and Dumpster Days. We want to better understand which services should be expanded. Currently, we host seven (7) Household Hazardous Waste Facility events each year; the Recycling & Yard Waste Center is open April through November; and Dumpster Days are an annual event. Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Oppose," rate the following. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q21-3. Offering a dedicated location for bulky item drop-off</u>							
Strongly support	27.8%	44.9%	47.8%	40.6%	54.7%	44.2%	42.3%
Somewhat support	35.4%	30.6%	36.2%	31.9%	13.2%	30.2%	30.4%
Neutral	29.1%	12.2%	11.6%	15.9%	26.4%	23.3%	19.9%
Do not support	7.6%	12.2%	1.4%	10.1%	3.8%	0.0%	6.1%
Strongly oppose	0.0%	0.0%	2.9%	1.4%	1.9%	2.3%	1.4%

Q21-4. Creating a dedicated location for electronic waste recycling

Strongly support	37.7%	46.9%	52.9%	34.7%	58.5%	51.1%	45.9%
Somewhat support	37.7%	24.5%	29.4%	34.7%	17.0%	26.7%	29.4%
Neutral	23.4%	24.5%	13.2%	26.4%	22.6%	17.8%	21.4%
Do not support	0.0%	4.1%	2.9%	2.8%	0.0%	2.2%	1.9%
Strongly oppose	1.3%	0.0%	1.5%	1.4%	1.9%	2.2%	1.4%

**Q22. Please rate your satisfaction with Waste Management curbside trash and recycling using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q22-1. Curbside residential trash collection</u>							
Very satisfied	29.3%	34.6%	35.2%	38.4%	27.6%	30.6%	32.7%
Satisfied	40.2%	40.4%	42.3%	39.7%	27.6%	42.9%	39.0%
Neutral	14.6%	11.5%	9.9%	12.3%	13.8%	12.2%	12.5%
Dissatisfied	7.3%	7.7%	9.9%	8.2%	15.5%	10.2%	9.6%
Very dissatisfied	8.5%	5.8%	2.8%	1.4%	15.5%	4.1%	6.2%

Q22-2. Curbside residential recycling collection

Very satisfied	19.7%	23.9%	31.3%	29.0%	23.1%	23.9%	25.3%
Satisfied	40.8%	34.8%	34.3%	30.4%	30.8%	30.4%	34.0%
Neutral	18.4%	23.9%	11.9%	24.6%	17.3%	15.2%	18.5%
Dissatisfied	10.5%	8.7%	16.4%	8.7%	15.4%	15.2%	12.4%
Very dissatisfied	10.5%	8.7%	6.0%	7.2%	13.5%	15.2%	9.8%



**Q23. Housing in Wyandotte County. Please rate your satisfaction with housing in Wyandotte County using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q23-1. Availability of affordable housing</u>							
Very satisfied	4.2%	5.3%	0.0%	4.8%	2.0%	5.1%	3.5%
Satisfied	22.5%	21.1%	37.3%	33.9%	24.5%	30.8%	28.6%
Neutral	43.7%	44.7%	23.7%	32.3%	36.7%	38.5%	36.2%
Dissatisfied	21.1%	21.1%	25.4%	19.4%	24.5%	12.8%	21.1%
Very dissatisfied	8.5%	7.9%	13.6%	9.7%	12.2%	12.8%	10.7%

Q23-2. Quality of housing

Very satisfied	1.3%	0.0%	0.0%	3.0%	4.0%	4.8%	2.1%
Satisfied	21.3%	30.0%	26.7%	25.8%	18.0%	26.2%	24.3%
Neutral	45.3%	35.0%	36.7%	40.9%	42.0%	42.9%	40.8%
Dissatisfied	22.7%	27.5%	23.3%	21.2%	26.0%	16.7%	22.8%
Very dissatisfied	9.3%	7.5%	13.3%	9.1%	10.0%	9.5%	9.9%

**Q23. Housing in Wyandotte County. Please rate your satisfaction with housing in Wyandotte County using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q23-3. Availability of handicap-accessible housing</u>							
Very satisfied	0.0%	0.0%	5.1%	2.5%	2.8%	0.0%	1.9%
Satisfied	9.8%	0.0%	12.8%	10.0%	8.3%	14.8%	9.7%
Neutral	58.8%	78.3%	41.0%	57.5%	50.0%	55.6%	55.6%
Dissatisfied	25.5%	17.4%	25.6%	17.5%	25.0%	22.2%	22.7%
Very dissatisfied	5.9%	4.3%	15.4%	12.5%	13.9%	7.4%	10.2%

**Q24. Determinants of Health. There are multiple factors contributing to our overall health and well-being as a community. Please respond to the following questions about your health and well-being as a Wyandotte County resident. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q24-1. Did you ever eat less than you should because there wasn't enough money for food in last 12 months</u>							
Yes	9.9%	20.8%	21.7%	11.0%	22.4%	16.3%	16.4%
No	90.1%	79.2%	78.3%	89.0%	77.6%	83.7%	83.6%
<u>Q24-2. Has your utility company shut off your service for not paying any bills in last 12 months</u>							
Yes	3.7%	10.2%	5.7%	5.6%	10.2%	4.1%	6.3%
No	96.3%	89.8%	94.3%	94.4%	89.8%	95.9%	93.7%
<u>Q24-3. Are you worried that in next two months you may not have stable housing</u>							
Yes	5.1%	14.6%	5.8%	2.9%	10.3%	4.3%	6.7%
No	94.9%	85.4%	94.2%	97.1%	89.7%	95.7%	93.3%
<u>Q24-4. Are you afraid you might be hurt in your home by someone you know</u>							
Yes	2.5%	2.0%	1.4%	0.0%	1.7%	2.1%	1.6%
No	97.5%	98.0%	98.6%	100.0%	98.3%	97.9%	98.4%

**Q24. Determinants of Health. There are multiple factors contributing to our overall health and well-being as a community. Please respond to the following questions about your health and well-being as a Wyandotte County resident. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q24-5. Are you afraid you might be hurt in your apartment building or neighborhood</u>							
Yes	19.2%	9.1%	15.9%	17.5%	15.1%	24.4%	17.0%
No	80.8%	90.9%	84.1%	82.5%	84.9%	75.6%	83.0%
<u>Q24-6. Do problems getting childcare make it difficult for you to work or study</u>							
Yes	5.9%	5.6%	15.5%	5.3%	7.0%	8.8%	8.1%
No	94.1%	94.4%	84.5%	94.7%	93.0%	91.2%	91.9%
<u>Q24-7. Have you needed to see a doctor, but could not because of cost in last 12 months</u>							
Yes	10.1%	18.4%	20.0%	15.3%	26.8%	14.3%	17.1%
No	89.9%	81.6%	80.0%	84.7%	73.2%	85.7%	82.9%
<u>Q24-8. Did you skip medications to save money in last 12 months</u>							
Yes	13.6%	18.4%	21.1%	11.1%	23.7%	20.8%	17.6%
No	86.4%	81.6%	78.9%	88.9%	76.3%	79.2%	82.4%

**Q24. Determinants of Health. There are multiple factors contributing to our overall health and well-being as a community. Please respond to the following questions about your health and well-being as a Wyandotte County resident. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q24-9. Have you ever gone without health care because you didn't have a way to get there in last 12 months</u>							
Yes	7.4%	10.2%	8.7%	7.0%	6.8%	6.3%	7.7%
No	92.6%	89.8%	91.3%	93.0%	93.2%	93.8%	92.3%
 <u>Q24-10. Do you have problems understanding what is told to you about your medical conditions</u>							
Yes	6.3%	6.4%	2.9%	2.8%	1.7%	4.2%	4.0%
No	93.7%	93.6%	97.1%	97.2%	98.3%	95.8%	96.0%
 <u>Q24-11. Do you often feel that you lack companionship</u>							
Yes	12.5%	10.6%	13.0%	14.1%	10.9%	10.4%	12.2%
No	87.5%	89.4%	87.0%	85.9%	89.1%	89.6%	87.8%

**Q25. Pandemic Response. At any point during the COVID-19 Pandemic, have you received any of the following services from the Unified Government Department of Public Health? (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q25-1. Testing for COVID-19</u>							
Yes	44.3%	44.9%	47.9%	35.2%	47.4%	40.4%	43.3%
No	55.7%	55.1%	52.1%	64.8%	52.6%	59.6%	56.7%
<u>Q25-2. Vaccination for COVID-19</u>							
Yes	64.6%	60.0%	64.3%	55.6%	69.6%	65.2%	63.0%
No	35.4%	40.0%	35.7%	44.4%	30.4%	34.8%	37.0%
<u>Q25-3. Contact tracing</u>							
Yes	14.5%	4.2%	9.4%	11.8%	17.6%	13.6%	12.0%
No	85.5%	95.8%	90.6%	88.2%	82.4%	86.4%	88.0%
<u>Q25-4. Transportation support</u>							
Yes	2.6%	0.0%	0.0%	1.4%	3.8%	0.0%	1.4%
No	97.4%	100.0%	100.0%	98.6%	96.2%	100.0%	98.6%

**Q25. Pandemic Response. At any point during the COVID-19 Pandemic, have you received any of the following services from the Unified Government Department of Public Health? (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q25-5. Connection to other resources</u>							
Yes	8.0%	10.9%	6.2%	5.9%	6.1%	4.3%	6.9%
No	92.0%	89.1%	93.8%	94.1%	93.9%	95.7%	93.1%

**Q26. Do you agree that the Unified Government Public Health Department took appropriate steps during the COVID-19 crisis to protect the health of Wyandotte County residents? (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
Strongly agree	35.8%	45.8%	36.6%	28.2%	42.1%	25.5%	35.5%
Agree	39.5%	29.2%	39.4%	36.6%	28.1%	40.4%	36.0%
Neutral	11.1%	14.6%	15.5%	15.5%	19.3%	19.1%	15.5%
Disagree	9.9%	2.1%	4.2%	9.9%	3.5%	8.5%	6.7%
Strongly disagree	3.7%	8.3%	4.2%	9.9%	7.0%	6.4%	6.4%



**Q27. Fireworks in Wyandotte County. In many communities, only professionals are permitted to create firework displays. Do you agree that the Unified Government should consider banning the general use of fireworks in Wyandotte County by residents? (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q27. Should Unified Government consider banning general use of fireworks in Wyandotte County by residents</u>							
Strongly agree	25.3%	21.6%	22.9%	33.8%	32.2%	26.5%	27.2%
Agree	8.4%	13.7%	10.0%	8.5%	10.2%	12.2%	10.2%
Neutral	10.8%	7.8%	18.6%	8.5%	18.6%	30.6%	15.1%
Disagree	16.9%	11.8%	10.0%	15.5%	8.5%	4.1%	11.7%
Strongly disagree	38.6%	45.1%	38.6%	33.8%	30.5%	26.5%	35.8%

**Q28. Unified Government Employees. The Unified Government, like many employers, faces an aging workforce and labor shortages with several departments operating short-staffed. What actions would you support to ensure there is a skilled, capable workforce to support our community into the future? Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed, rate the following. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q28-1. Competitive pay that is comparable with other local governments in the region</u>							
Strongly support	51.9%	63.8%	59.7%	56.2%	68.6%	54.3%	58.4%
Somewhat support	22.8%	17.0%	25.4%	23.3%	19.6%	26.1%	22.6%
Neutral	25.3%	10.6%	11.9%	17.8%	7.8%	17.4%	16.0%
Do not support	0.0%	6.4%	3.0%	1.4%	2.0%	2.2%	2.2%
Strongly oppose	0.0%	2.1%	0.0%	1.4%	2.0%	0.0%	0.8%

Q28-2. Elimination of residency requirement for Unified Government employees

Strongly support	32.9%	33.3%	35.3%	26.0%	28.8%	28.9%	31.0%
Somewhat support	13.9%	12.5%	11.8%	24.7%	19.2%	17.8%	16.7%
Neutral	25.3%	18.8%	13.2%	19.2%	21.2%	20.0%	19.7%
Do not support	13.9%	18.8%	19.1%	17.8%	19.2%	11.1%	16.7%
Strongly oppose	13.9%	16.7%	20.6%	12.3%	11.5%	22.2%	15.9%

**Q28. Unified Government Employees. The Unified Government, like many employers, faces an aging workforce and labor shortages with several departments operating short-staffed. What actions would you support to ensure there is a skilled, capable workforce to support our community into the future? Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed, rate the following. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q28-3. Creation of more career opportunities for recent high school &amp; college graduates</u>							
Strongly support	49.4%	52.1%	55.7%	44.4%	65.4%	53.1%	52.7%
Somewhat support	37.0%	35.4%	31.4%	40.3%	25.0%	32.7%	34.1%
Neutral	13.6%	12.5%	7.1%	9.7%	5.8%	12.2%	10.2%
Do not support	0.0%	0.0%	4.3%	4.2%	3.8%	0.0%	2.2%
Strongly oppose	0.0%	0.0%	1.4%	1.4%	0.0%	2.0%	0.8%

Q28-4. More incentive programs for new hires that are comparable with other local governments in the region

Strongly support	41.3%	50.0%	52.9%	48.6%	57.4%	46.8%	49.1%
Somewhat support	38.8%	29.2%	30.0%	25.0%	33.3%	34.0%	31.8%
Neutral	17.5%	16.7%	11.4%	19.4%	7.4%	19.1%	15.4%
Do not support	1.3%	2.1%	5.7%	5.6%	1.9%	0.0%	3.0%
Strongly oppose	1.3%	2.1%	0.0%	1.4%	0.0%	0.0%	0.8%

**Q28. Unified Government Employees. The Unified Government, like many employers, faces an aging workforce and labor shortages with several departments operating short-staffed. What actions would you support to ensure there is a skilled, capable workforce to support our community into the future? Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed, rate the following. (without "don't know")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q28-5. More retention programs to reduce staff turnover</u>							
Strongly support	43.6%	60.4%	45.6%	47.2%	56.6%	50.0%	49.6%
Somewhat support	35.9%	16.7%	35.3%	31.9%	28.3%	33.3%	31.1%
Neutral	17.9%	18.8%	17.6%	16.7%	13.2%	14.6%	16.6%
Do not support	2.6%	2.1%	1.5%	2.8%	1.9%	2.1%	2.2%
Strongly oppose	0.0%	2.1%	0.0%	1.4%	0.0%	0.0%	0.5%

**Q29. Rating of Unified Government Customer Service. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Unified Government customer service. (without "N/A")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q29-1. I get the answers I need when I visit/call Unified Government</u>							
Strongly agree	12.0%	8.9%	6.3%	9.4%	9.8%	9.3%	9.4%
Agree	26.7%	22.2%	31.3%	35.9%	29.4%	30.2%	29.5%
Neutral	33.3%	44.4%	37.5%	32.8%	47.1%	30.2%	37.1%
Disagree	18.7%	20.0%	17.2%	21.9%	11.8%	25.6%	19.0%
Strongly disagree	9.3%	4.4%	7.8%	0.0%	2.0%	4.7%	5.0%

**Q29-2. When I ask a Unified Government employee for something, they either provide the answer I need or find someone who can**

Strongly agree	13.0%	15.6%	7.7%	9.7%	7.4%	7.1%	10.1%
Agree	32.5%	20.0%	41.5%	38.7%	31.5%	33.3%	33.6%
Neutral	39.0%	37.8%	29.2%	35.5%	40.7%	35.7%	36.2%
Disagree	11.7%	20.0%	12.3%	16.1%	16.7%	21.4%	15.7%
Strongly disagree	3.9%	6.7%	9.2%	0.0%	3.7%	2.4%	4.3%

**Q29. Rating of Unified Government Customer Service. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Unified Government customer service. (without "N/A")**

N=391	District 6 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q29-3. When I ask different Unified Government employees the same question, I get the same answer</u>							
Strongly agree	3.0%	7.7%	3.3%	2.0%	2.2%	2.7%	3.3%
Agree	22.4%	7.7%	14.8%	16.0%	23.9%	18.9%	17.7%
Neutral	49.3%	56.4%	50.8%	50.0%	43.5%	48.6%	49.7%
Disagree	14.9%	25.6%	19.7%	30.0%	21.7%	21.6%	21.7%
Strongly disagree	10.4%	2.6%	11.5%	2.0%	8.7%	8.1%	7.7%

**Q29-4. Overall, Unified Government provides excellent customer service**

Strongly agree	3.9%	8.9%	3.0%	6.3%	3.8%	7.0%	5.2%
Agree	27.6%	15.6%	24.2%	25.0%	26.9%	18.6%	23.7%
Neutral	42.1%	40.0%	39.4%	50.0%	40.4%	37.2%	41.9%
Disagree	17.1%	22.2%	21.2%	14.1%	19.2%	27.9%	19.7%
Strongly disagree	9.2%	13.3%	12.1%	4.7%	9.6%	9.3%	9.5%

## **Section 4**

# ***Survey Instrument***

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# Unified Government of Wyandotte County/Kansas City, Kansas

Tyrone Garner, Mayor/CEO

January 2022

Dear Wyandotte County Resident:

You have been randomly selected to help the Unified Government of Wyandotte County/Kansas City, Kansas plan for the future. Please complete this anonymous survey and let your elected officials know more about your perception of our community, government services, and quality of life. Your feedback will help the Board of Commissioners understand your priorities as they start the budget planning process this spring.

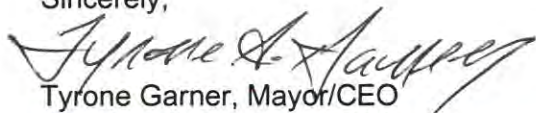
The survey should only take about 15 minutes to complete. Your time is greatly appreciated and very important to the future of our city and county. **Individual responses are completely confidential.** The results are tabulated and viewed only as a whole.

The Unified Government is partnering with ETC Institute which is one of the nation's leading firms in the field of local government research. Please return your survey to ETC Institute in the enclosed postage-paid envelope in the next two weeks. Alternatively, you can complete the survey online at [UGSurvey.org](http://UGSurvey.org).

Should you have additional questions, please feel free to contact Ryan Murray with ETC Institute 913-254-4598 or [ryan.murray@etcinstitute.com](mailto:ryan.murray@etcinstitute.com).

Thank you again for your participation in helping shape Wyandotte County's path forward.

Sincerely,



Tyrone Garner, Mayor/CEO

Enero 2022

Estimada residente del condado de Wyandotte:

Usted ha sido seleccionado al azar para ayudar al Gobierno Unificado del Condado de Wyandotte / Kansas City, Kansas a planificar el futuro. Complete esta encuesta anónima e informe a sus funcionarios electos sobre su percepción de nuestra comunidad, los servicios gubernamentales y la calidad de vida. Sus comentarios ayudarán a la Junta de Comisionados a comprender sus prioridades al comenzar el proceso de planificación presupuestaria esta primavera.

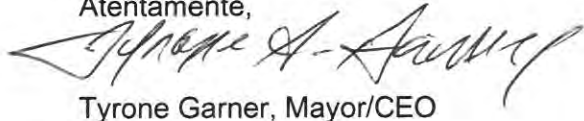
La encuesta solo debería tomar unos 15 minutos en completarse. Su tiempo es muy apreciado y muy importante para el futuro de nuestra ciudad y condado. **Las respuestas individuales son completamente confidenciales.** Los resultados se tabulan y se ven solo como un todo.

El Gobierno Unificado se está asociando con el Instituto ETC, que es una de las empresas líderes del país en el campo de la investigación del gobierno local. Envíe su encuesta al ETC Institute en el sobre con franqueo pagado adjunto en las próximas dos semanas. Alternativamente, puede completar la encuesta en línea en [UGSurvey.org](http://UGSurvey.org).

Si tiene preguntas adicionales sobre la encuesta, no dude en comunicarse con Ryan Murray con ETC Institute al 913-254-4598 o [ryan.murray@etcinstitute.com](mailto:ryan.murray@etcinstitute.com).

Gracias nuevamente por su participación para ayudar a dar forma al camino hacia el futuro del condado de Wyandotte.

Atentamente,



Tyrone Garner, Mayor/CEO

**Si usted tiene preguntas o no habla  
ingles, por favor llame al 844-811-0411.**



# 2022 Unified Government Community Survey

Thank you for taking the time to complete this important survey. City and County leaders will use your input to help set community priorities so that the tax dollars are spent wisely. When you are finished, please return your completed survey in the postage-paid envelope provided. You may also complete the survey on-line by going to [UGSurvey.org](http://UGSurvey.org).

1. **Neighborhood/Community Services.** Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live.

Neighborhood/Community Services	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Police services	5	4	3	2	1	9
02. Fire services	5	4	3	2	1	9
03. Ambulance services	5	4	3	2	1	9
04. Maintenance of city streets	5	4	3	2	1	9
05. Stormwater management system	5	4	3	2	1	9
06. Sewer and wastewater system	5	4	3	2	1	9
07. Trash collection and recycling	5	4	3	2	1	9
08. Parks and recreation facilities	5	4	3	2	1	9
09. Parks and recreation programs	5	4	3	2	1	9
10. Code enforcement	5	4	3	2	1	9
11. Planning and zoning	5	4	3	2	1	9
12. Municipal court	5	4	3	2	1	9
13. Public transportation	5	4	3	2	1	9

2. **Neighborhood/Community Priorities.** Which FOUR of the services listed in Question 1 should receive the MOST EMPHASIS for improvement in the neighborhood/community where you live over the next TWO years? [Write in your answers below using the numbers from the list in Question 1.]  
 1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_ 4th: \_\_\_\_

3. **County Services.** Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following county services.

County Level Services	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
14. Services for people living with developmental disabilities	5	4	3	2	1	9
15. Services for seniors (non-transportation)	5	4	3	2	1	9
16. Senior transportation	5	4	3	2	1	9
17. 3-1-1 Call Center	5	4	3	2	1	9
18. Property tax administration	5	4	3	2	1	9
19. Motor vehicle registration	5	4	3	2	1	9
20. Appraiser's Office services	5	4	3	2	1	9
21. County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	5	4	3	2	1	9
22. District Attorneys' Office	5	4	3	2	1	9
23. Local elections	5	4	3	2	1	9
24. Public health services	5	4	3	2	1	9

4. **County Level Priorities.** Which FOUR of the county-level services listed in Question 3 should receive the MOST EMPHASIS for improvement over the next TWO years? [Write in your answers below using the numbers from the list in Question 3.]  
 1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_ 4th: \_\_\_\_

5. **Overall Priorities.** Using the lists in Questions 1 and 3 on the previous page, which **FOUR** items do you think should be the **TOP OVERALL PRIORITIES** for the Unified Government over the next **TWO** years? *[Write in your answers below using the numbers from the lists in Questions 1 and 3.]*

1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_ 4th: \_\_\_\_

6. **Public Safety.** Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following services provided by your government.

Public Safety	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Police visibility in residential neighborhoods	5	4	3	2	1	9
2. Police visibility in commercial areas	5	4	3	2	1	9
3. Community appearance and maintenance	5	4	3	2	1	9
4. Community policing	5	4	3	2	1	9
5. Traffic law enforcement	5	4	3	2	1	9
6. Response time for police emergencies	5	4	3	2	1	9
7. Response time for fire emergencies	5	4	3	2	1	9
8. Response time for medical emergency calls	5	4	3	2	1	9
9. Animal control in your neighborhood	5	4	3	2	1	9

7. Which **THREE** of the public safety services listed in Question 6 do you think should receive the **MOST EMPHASIS** from government leaders over the next **TWO** years? *[Write in your answers below using the numbers from the list in Question 6.]*

1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_

8. **City Maintenance.** Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied."

City Maintenance	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Maintenance of major city streets citywide	5	4	3	2	1	9
02. Maintenance of streets in your neighborhood	5	4	3	2	1	9
03. Maintenance of alleys in your neighborhood	5	4	3	2	1	9
04. Maintenance of sidewalks in your neighborhood	5	4	3	2	1	9
05. Maintenance of curbs in your neighborhood	5	4	3	2	1	9
06. Maintenance of street signs/traffic signals	5	4	3	2	1	9
07. Maintenance of downtown parking lots	5	4	3	2	1	9
08. Overall appearance of downtown including lighting, landscaping, and planter boxes	5	4	3	2	1	9
09. Maintenance of city buildings	5	4	3	2	1	9
10. Snow removal on major city streets	5	4	3	2	1	9
11. Snow removal on neighborhood streets	5	4	3	2	1	9
12. Overall cleanliness of streets and other public areas	5	4	3	2	1	9
13. Maintenance of stormwater drainage system in your neighborhood	5	4	3	2	1	9

9. Which **THREE** of the maintenance services listed in Question 8 do you think should receive the **MOST EMPHASIS** from city leaders over the next **TWO** years? *[Write in your answers below using the numbers from the list in Question 8.]*

1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_

10. **Parks and Recreation.** Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services.

Parks and Recreation	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Overall park and equipment maintenance	5	4	3	2	1	9
02. Access to walking and biking trails	5	4	3	2	1	9
03. Access to a local park	5	4	3	2	1	9
04. Access to community centers	5	4	3	2	1	9
05. Availability of outdoor athletic fields	5	4	3	2	1	9
06. Sunflower Hills Golf Course	5	4	3	2	1	9
07. Parkwood Pool	5	4	3	2	1	9
08. Spray parks	5	4	3	2	1	9
09. Youth recreation programs	5	4	3	2	1	9
10. Adult recreation programs	5	4	3	2	1	9
11. Programs for seniors	5	4	3	2	1	9
12. Skateboard parks	5	4	3	2	1	9
13. Tennis courts	5	4	3	2	1	9
14. Futsal courts	5	4	3	2	1	9
15. Ease of registering for recreation programs	5	4	3	2	1	9
16. Cost of recreation programs	5	4	3	2	1	9

11. Which **THREE** of the Parks and Recreation items listed in Question 10 do you think should receive the **MOST EMPHASIS** from city leaders over the next **TWO** years? *[Write in your answers below using the numbers from the list in Question 10.]*

1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_

12. Where do you find information about the Unified Government programs and services? *[Check all that apply.]*

\_\_\_\_(01) UGTV (Google Ch 41, Spectrum Ch 2)

\_\_\_\_(06) Nextdoor

\_\_\_\_(02) The Citizen newsletter

\_\_\_\_(07) Unified Government public meetings

\_\_\_\_(03) eNews weekly email

\_\_\_\_(08) Local television

\_\_\_\_(04) Unified Government website

\_\_\_\_(09) Local newspapers

\_\_\_\_(05) Social media - Facebook, Twitter, Instagram, YouTube

\_\_\_\_(10) Neighborhood meetings

\_\_\_\_(11) Other: \_\_\_\_\_

13. Which **TWO** of the methods listed in Question 12 are your **PREFERRED** ways of getting information about the Unified Government? *[Write in your answers below using the numbers from the list in Question 12.]*

1st: \_\_\_\_ 2nd: \_\_\_\_

14. The Unified Government uses social media to share information with the public. Please indicate whether you have used any of the following Unified Government social media channels.

Social Media Channel	Yes	No	Don't Know
1. Facebook	1	2	9
2. Twitter	1	2	9
3. Instagram	1	2	9
4. Nextdoor	1	2	9
5. YouTube	1	2	9
6. LinkedIn	1	2	9

- 14a. If you have used ANY of the Unified Governments social media services listed in Q14, please indicate whether you agree with the following statement: **"The information I receive from the Unified Government social media keeps me informed about what is happening in Wyandotte County."**

\_\_\_\_(1) Agree \_\_\_\_ (2) Disagree \_\_\_\_ (9) Don't know

15. **Unified Government Communication & Digital Services.** Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Overall quality of information about Unified Government programs and services	5	4	3	2	1	9
02.	Efforts to keep you informed about local issues	5	4	3	2	1	9
03.	Public involvement in local decision making	5	4	3	2	1	9
04.	Unified Government website	5	4	3	2	1	9
05.	The Citizen Newsletter	5	4	3	2	1	9
06.	Unified Government eNews newsletter	5	4	3	2	1	9
07.	Unified Government social media	5	4	3	2	1	9
08.	myWyco app - property taxes	5	4	3	2	1	9
09.	myWyco app - 3-1-1 service requests	5	4	3	2	1	9
10.	myWyco app - Municipal Court payments	5	4	3	2	1	9
11.	Online maps	5	4	3	2	1	9

16. **Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live.**

	Issue	Major Problem	Minor Problem	Not a Problem	Don't Know
01.	Crime	3	2	1	9
02.	Drugs	3	2	1	9
03.	Graffiti	3	2	1	9
04.	Noise	3	2	1	9
05.	Rundown buildings	3	2	1	9
06.	Abandoned/junk vehicles	3	2	1	9
07.	Vehicles parked on streets	3	2	1	9
08.	Homelessness	3	2	1	9
09.	Overgrown lots	3	2	1	9
10.	Illegal dumping	3	2	1	9
11.	Roaming/loose animals	3	2	1	9
12.	Street racing or dangerous driving	3	2	1	9

17. **Enforcement of Codes and Ordinances in Your City.** Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following.

	Codes and Ordinances	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	Enforcing the clean-up of junk, trash, and debris (blight) city-wide	5	4	3	2	1	9
2.	Enforcing the clean-up of junk, trash, and debris (blight), in your neighborhood	5	4	3	2	1	9
3.	Enforcing the mowing and trimming of weeds on vacant property city-wide	5	4	3	2	1	9
4.	Enforcing the mowing and trimming of weeds on vacant property in your neighborhood	5	4	3	2	1	9
5.	Enforcing the maintenance of homes in your neighborhood	5	4	3	2	1	9
6.	Enforcing the maintenance of commercial/business property	5	4	3	2	1	9
7.	Enforcing the removal of inoperable or junk cars in your neighborhood	5	4	3	2	1	9

18. **Which THREE of the items listed in Question 17 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years?** [Write in your answers below using the numbers from the list in Question 17.]

1st: \_\_\_\_\_ 2nd: \_\_\_\_\_ 3rd: \_\_\_\_\_

**19. Please indicate how you feel about the current quality of life in your neighborhood.**

- \_\_\_\_ (1) Never been better  
 \_\_\_\_ (2) Getting better  
 \_\_\_\_ (3) About the same as it has always been  
 \_\_\_\_ (4) Getting worse  
 \_\_\_\_ (5) Never been worse  
 \_\_\_\_ (9) Don't know

**20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. How Wyandotte County manages growth and development	5	4	3	2	1	9
02. Overall quality of roads and bridges in Wyandotte County	5	4	3	2	1	9
03. Overall quality of sidewalks in Wyandotte County	5	4	3	2	1	9
04. Overall appearance of Wyandotte County	5	4	3	2	1	9
05. Overall feeling of safety in Wyandotte County	5	4	3	2	1	9
06. Overall quality of city and county services	5	4	3	2	1	9
07. Appearance of commercial areas where you shop/do business within Wyandotte County	5	4	3	2	1	9
08. The overall value you receive for the city/county taxes and fees that you pay	5	4	3	2	1	9
09. Wyandotte County as a place to live	5	4	3	2	1	9
10. Wyandotte County as a place to raise children	5	4	3	2	1	9
11. Wyandotte County as a place to work	5	4	3	2	1	9
12. Overall image of Wyandotte County	5	4	3	2	1	9
13. Overall quality of life in Wyandotte County	5	4	3	2	1	9
14. Overall quality of the education system in Wyandotte County	5	4	3	2	1	9

**21. Trash and Solid Waste. The Unified Government currently provides drop-off options for residents to dispose of materials that are not suited for a landfill or curbside pickup. This includes the Household Hazardous Waste Facility, Recycling & Yard Waste Center, and Dumpster Days. We want to better understand which services should be expanded. Currently, we host seven (7) Household Hazardous Waste Facility events each year; the Recycling & Yard Waste Center is open April through November; and Dumpster Days are an annual event. Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed" rate the following.**

Would you support...	Strongly Support	Somewhat Support	Neutral	Do Not Support	Strongly Opposed	Don't Know
1. Expanding the availability of current drop-off services across all options listed above?	5	4	3	2	1	9
2. Co-locating all drop-off services to a single location?	5	4	3	2	1	9
3. Offering a dedicated location for bulky item drop-off?	5	4	3	2	1	9
4. Creating a dedicated location for electronic waste recycling?	5	4	3	2	1	9

**22. Please rate your satisfaction with Waste Management curbside trash and recycling using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following.**

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Curbside residential trash collection	5	4	3	2	1	9
2. Curbside residential recycling collection	5	4	3	2	1	9

23. **Housing in Wyandotte County.** Please rate your satisfaction with housing in Wyandotte County using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following.

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Availability of affordable housing	5	4	3	2	1	9
2. Quality of housing	5	4	3	2	1	9
3. Availability of handicap-accessible housing	5	4	3	2	1	9

24. **Determinants of Health.** There are multiple factors contributing to our overall health and well-being as a community. Please respond to the following questions about your health and well-being as a Wyandotte County resident.

	Yes	No	Don't Know
01. In the last 12 months, did you ever eat less than you should because there wasn't enough money for food?	1	2	9
02. In the last 12 months, has your utility company shut off your service for not paying any bills?	1	2	9
03. Are you worried that in the next two (2) months you may not have stable housing?	1	2	9
04. Are you afraid you might be hurt in your home by someone you know?	1	2	9
05. Are you afraid you might be hurt in your apartment building or neighborhood?	1	2	9
06. Do problems getting childcare make it difficult for you to work or study?	1	2	9
07. In the last 12 months, have you needed to see a doctor, but could not because of cost?	1	2	9
08. In the last 12 months, did you skip medications to save money?	1	2	9
09. In the last 12 months, have you ever gone without health care because you didn't have a way to get there?	1	2	9
10. Do you have problems understanding what is told to you about your medical conditions?	1	2	9
11. Do you often feel that you lack companionship?	1	2	9

25. **Pandemic Response.** At any point during the COVID-19 pandemic, have you received any of the following services from the Unified Government Department of Public Health?

COVID-19 Public Health Services	Yes	No	Don't Know
1. Testing for COVID-19	1	2	9
2. Vaccination for COVID-19	1	2	9
3. Contact tracing	1	2	9
4. Transportation support	1	2	9
5. Connection to other resources	1	2	9

26. **Do you agree that the Unified Government Public Health Department took appropriate steps during the COVID-19 crisis to protect the health of Wyandotte County residents?**

\_\_\_\_ (1) Strongly agree      \_\_\_\_ (3) Neutral      \_\_\_\_ (5) Strongly disagree  
 \_\_\_\_ (2) Agree      \_\_\_\_ (4) Disagree      \_\_\_\_ (9) Don't know

27. **Fireworks in Wyandotte County.** In many communities, only professionals are permitted to create firework displays. Do you agree that the Unified Government should consider banning the general use of fireworks in Wyandotte County by residents?

\_\_\_\_ (1) Strongly agree      \_\_\_\_ (3) Neutral      \_\_\_\_ (5) Strongly disagree  
 \_\_\_\_ (2) Agree      \_\_\_\_ (4) Disagree      \_\_\_\_ (9) Don't know

28. **Unified Government Employees.** The Unified Government, like many employers, faces an aging workforce and labor shortages with several departments operating short-staffed. What actions would you support to ensure there is a skilled, capable workforce to support our community into the future? Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed, rate the following.

Would you support...	Strongly Support	Somewhat Support	Neutral	Do Not Support	Strongly Opposed	Don't Know
1. Competitive pay that is comparable with other local governments in the region	5	4	3	2	1	9
2. Elimination of the residency requirement for Unified Government employees	5	4	3	2	1	9
3. Creation of more career opportunities for recent high school and college graduates	5	4	3	2	1	9
4. More incentive programs for new hires that are comparable with other local governments in the region	5	4	3	2	1	9
5. More retention programs to reduce staff turnover	5	4	3	2	1	9

29. **Rating of Unified Government Customer Service.** Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Unified Government customer service.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A
1. I get the answers I need when I visit/call the Unified Government	5	4	3	2	1	9
2. When I ask a Unified Government employee for something, they either provide the answer I need or find someone who can	5	4	3	2	1	9
3. When I ask different Unified Government employees the same question, I get the same answer	5	4	3	2	1	9
4. Overall, the Unified Government provides excellent customer service	5	4	3	2	1	9

### Demographics

30. **Approximately how many years have you lived in Kansas City, KS or Wyandotte County?**

\_\_\_\_\_ years

31. **What is your age?** \_\_\_\_\_ years

32. **Including yourself, how many persons in your household are...**

Under age 5: \_\_\_\_\_ Ages 15-19: \_\_\_\_\_ Ages 35-44: \_\_\_\_\_ Ages 65-74: \_\_\_\_\_  
 Ages 5-9: \_\_\_\_\_ Ages 20-24: \_\_\_\_\_ Ages 45-54: \_\_\_\_\_ Ages 75+: \_\_\_\_\_  
 Ages 10-14: \_\_\_\_\_ Ages 25-34: \_\_\_\_\_ Ages 55-64: \_\_\_\_\_

33. **Do you own or rent your current residence?** \_\_\_\_\_(1) Own \_\_\_\_\_(2) Rent

34. **Are you or other members of your household of Hispanic or Latino ancestry?**

\_\_\_\_\_ (1) Yes \_\_\_\_\_ (2) No

35. **Which of the following best describes your race? [Check all that apply.]**

\_\_\_\_\_ (1) African American/Black \_\_\_\_\_ (4) White  
 \_\_\_\_\_ (2) American Indian or Alaska Native \_\_\_\_\_ (5) Other: \_\_\_\_\_  
 \_\_\_\_\_ (3) Asian, Hawaiian, or other Pacific Islander

36. **Would you say your total household income is...**

\_\_\_\_\_ (1) Under \$30,000 \_\_\_\_\_ (2) \$30,000 to \$59,999 \_\_\_\_\_ (3) \$60,000 to \$99,999 \_\_\_\_\_ (4) \$100,000 or more

37. **Your gender:** \_\_\_\_\_ (1) Male \_\_\_\_\_ (2) Female \_\_\_\_\_ (3) Prefer to self-describe: \_\_\_\_\_

**This concludes the survey. Thank you for your time!**

Please return your survey in the postage-paid envelope addressed to:  
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential.  
The information printed to the right will ONLY be used  
to help identify which areas of the City are having  
problems with city services. If your address is not  
correct, please provide the correct information. Thank  
you.