



2022 Unified Government Community Survey District 8 Report

Presented to the Unified Government
of Wyandotte County, Kansas

April 2022



ETC
INSTITUTE

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Section 1

Importance-Satisfaction Analysis

IS Importance-Satisfaction Analysis

Unified Government – District 8

Investment Priorities

Recommended Priorities for the Next Two Years. In order to help the Unified Government identify investment priorities for the next two years, ETC Institute conducted an Importance-Satisfaction (I-S) analysis. This analysis examined the importance residents placed on each service and the level of satisfaction with each service. By identifying services of high importance and low satisfaction, the analysis identified which services will have the most impact on overall satisfaction with services over the next two years. If the Unified Government wants to improve its overall satisfaction rating, they should prioritize investments in services with the highest Importance Satisfaction (I-S) ratings.

- **Overall Priorities for the City by Major Category.** This analysis reviewed the importance of and satisfaction with major categories of City services. This analysis was conducted to help set the overall priorities for the City. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the City's overall satisfaction rating are listed below:
 - Maintenance of City streets (IS=0.5385)
 - Code enforcement (IS=0.3014)
- **Overall Priorities for the County by Major Category.** This analysis reviewed the importance of and satisfaction with major categories of County services. This analysis was conducted to help set the overall priorities for the County. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the County's overall satisfaction rating are listed below:
 - Property tax administration (IS=0.4367)
 - Motor Vehicle Registration (IS=0.3297)
 - Services for seniors (IS=0.2605)
 - Services for developmental disabilities (IS=0.2574)
 - Appraiser's Office services (IS=0.2296)
- **Priorities with Departments.** This analysis reviewed the importance of and satisfaction with services within departments and specific service areas. This analysis was conducted to help set the overall priorities for the Unified Government. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the Unified Government's overall satisfaction rating are listed below:
 - **Public Safety**
 - Community appearance and maintenance (IS=0.3770)
 - Police visibility in residential neighborhoods (IS=0.3087)
 - Animal control in neighborhoods (IS=0.2204)
 - **City Maintenance**
 - Maintenance of streets in neighborhoods (IS=0.4280)

- Snow removal on neighborhood streets (IS=0.3016)
- Maintenance of major city streets (IS=0.2510)
- Overall cleanliness of streets/other public areas (IS=0.2441)

- **Parks and Recreation**
 - Access to walking and biking trails (IS=0.1946)
 - Programs for seniors (IS=0.1896)

- **Enforcement of Codes and Ordinances**
 - Enforcing clean-up of junk, trash, & debris City-wide (IS=0.4267)
 - Enforcing mowing & trimming of weeds on private and/or vacant property City-wide (IS=0.3433)
 - Enforcing clean-up of junk, trash, & debris in neighborhoods (IS=0.2687)

The full Importance-Satisfaction results for District 8 can be found on the following pages.

2022 Importance-Satisfaction Rating

Kansas City, Kansas & Wyandotte County Community Survey

Neighborhood/Community Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Very High Priority (IS >.20)						
Maintenance of city streets	72%	1	25%	11	0.5385	1
Code enforcement	39%	3	23%	12	0.3014	2
High Priority (IS .10-.20)						
Police services	43%	2	61%	4	0.1661	3
Planning and zoning	21%	6	22%	13	0.1651	4
Parks and recreation programs	19%	8	33%	10	0.1302	5
Parks and recreation facilities	26%	4	51%	5	0.1279	6
Stormwater management system	19%	9	35%	8	0.1255	7
Sewer and wastewater system	19%	7	39%	6	0.1183	8
Public transportation	18%	10	36%	7	0.1152	9
Medium Priority (IS <.10)						
Trash collection and recycling	22%	5	68%	3	0.0710	10
Municipal court	9%	13	35%	9	0.0582	11
Ambulance services	11%	12	76%	2	0.0255	12
Fire services	16%	11	84%	1	0.0253	13

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, third, and fourth most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2022 Importance-Satisfaction Rating

Kansas City, Kansas & Wyandotte County Community Survey

County Level Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS >.20)</u>						
Property tax administration	50%	1	12%	11	0.4367	1
Motor vehicle registration	49%	2	32%	5	0.3297	2
Services for seniors	33%	3	22%	8	0.2605	3
Services for developmental disabilities	32%	4	20%	9	0.2574	4
Appraiser's Office services	29%	6	20%	10	0.2296	5
<u>High Priority (IS .10-.20)</u>						
Senior transportation	24%	8	25%	7	0.1827	6
Public health services	29%	5	46%	2	0.1568	7
District Attorneys' Office	19%	10	28%	6	0.1363	8
Local elections	20%	9	42%	3	0.1145	9
County parks	25%	7	55%	1	0.1129	10
<u>Medium Priority (IS <.10)</u>						
3-1-1 Call Center	15%	11	39%	4	0.0915	11

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, third, and fourth most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2022 Importance-Satisfaction Rating

Kansas City, Kansas & Wyandotte County Community Survey

Public Safety Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS >.20)</u>						
Community appearance and maintenance	47%	2	20%	9	0.3770	1
Police visibility in residential neighborhoods	52%	1	40%	5	0.3087	2
Animal control in neighborhoods	31%	3	29%	8	0.2204	3
<u>High Priority (IS .10-.20)</u>						
Community policing	29%	4	34%	7	0.1906	4
Traffic law enforcement	27%	5	35%	6	0.1749	5
Response time for police emergencies	20%	7	42%	4	0.1170	6
Police visibility in commercial areas	21%	6	44%	3	0.1155	7
<u>Medium Priority (IS <.10)</u>						
Response time for fire emergencies	9%	8	69%	2	0.0276	8
Response time for medical emergency calls	8%	9	72%	1	0.0230	9

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2022 Importance-Satisfaction Rating

Kansas City, Kansas & Wyandotte County Community Survey

Maintenance Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS >.20)</u>						
Maintenance of streets in your neighborhood	53%	1	19%	10	0.4280	1
Snow removal on neighborhood streets	41%	2	27%	7	0.3016	2
Maintenance of major city streets	35%	3	29%	5	0.2510	3
Overall cleanliness of streets/other public areas	31%	4	21%	9	0.2441	4
<u>High Priority (IS .10-.20)</u>						
Maintenance of sidewalks in your neighborhood	20%	5	16%	12	0.1682	5
Maintenance of curbs in your neighborhood	15%	7	18%	11	0.1208	6
Maintenance of stormwater drainage system	16%	6	27%	6	0.1188	7
<u>Medium Priority (IS <.10)</u>						
Overall appearance of downtown	9%	9	30%	4	0.0642	8
Snow removal on major city streets	14%	8	55%	1	0.0614	9
Maintenance of alleys in your neighborhood	4%	11	7%	13	0.0382	10
Maintenance of street signs/traffic signals	7%	10	50%	2	0.0343	11
Maintenance of city buildings	4%	12	37%	3	0.0226	12
Maintenance of downtown parking lots	2%	13	27%	8	0.0132	13

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

2022 Importance-Satisfaction Rating

Kansas City, Kansas & Wyandotte County Community Survey

Parks and Recreation

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
High Priority (IS .10-.20)						
Access to walking and biking trails	29%	2	32%	6	0.1946	1
Programs for seniors	22%	3	14%	14	0.1896	2
Parkwood Pool	19%	5	10%	16	0.1748	3
Youth recreation programs	20%	4	16%	10	0.1703	4
Overall park and equipment maintenance	30%	1	45%	2	0.1634	5
Adult recreation programs	14%	7	14%	13	0.1224	6
Cost of recreation programs	12%	9	17%	9	0.1022	7
Medium Priority (IS <.10)						
Access to community centers	13%	8	41%	3	0.0789	8
Access to a local park	16%	6	53%	1	0.0744	9
Ease of registering for recreation programs	8%	12	19%	8	0.0624	10
Spray parks	8%	11	31%	7	0.0560	11
Availability of outdoor athletic fields	8%	10	38%	4	0.0507	12
Tennis courts	4%	14	14%	15	0.0354	13
Sunflower Hills Golf Course	5%	13	34%	5	0.0305	14
Skateboard parks	2%	15	15%	11	0.0195	15
Futsal courts	1%	16	15%	12	0.0094	16

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:

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2022 Importance-Satisfaction Rating

Kansas City, Kansas & Wyandotte County Community Survey

Codes and Ordinances

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS >.20)</u>						
Clean-up of junk/trash/debris city-wide	56%	1	24%	6	0.4267	1
Mowing/trimming of weeds on private/vacant property city-wide	44%	2	23%	7	0.3433	2
Clean-up of junk/trash/debris in neighborhoods	40%	3	34%	1	0.2687	3
<u>High Priority (IS .10-.20)</u>						
Mowing/trimming of weeds on private/vacant property in neighborhoods	25%	4	28%	4	0.1781	4
Maintenance of homes in neighborhoods	24%	5	33%	2	0.1592	5
Maintenance of commercial/business property	21%	6	26%	5	0.1542	6
Removal of inoperable/junk cars in neighborhoods	20%	7	31%	3	0.1370	7

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %:

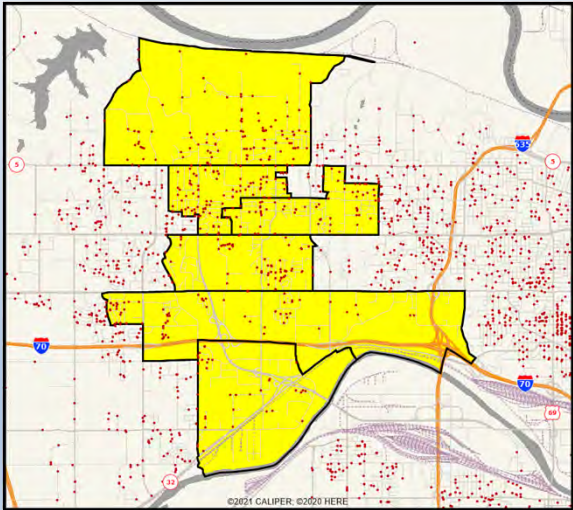
The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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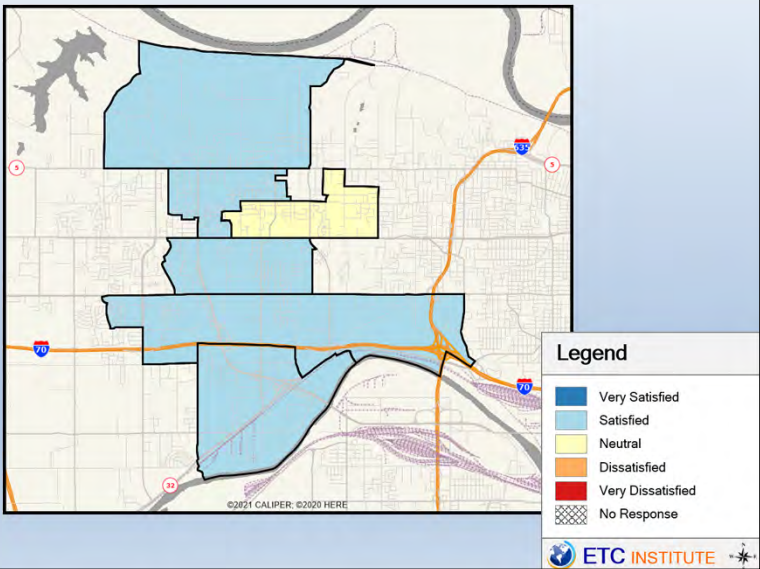
Section 2

GIS Maps

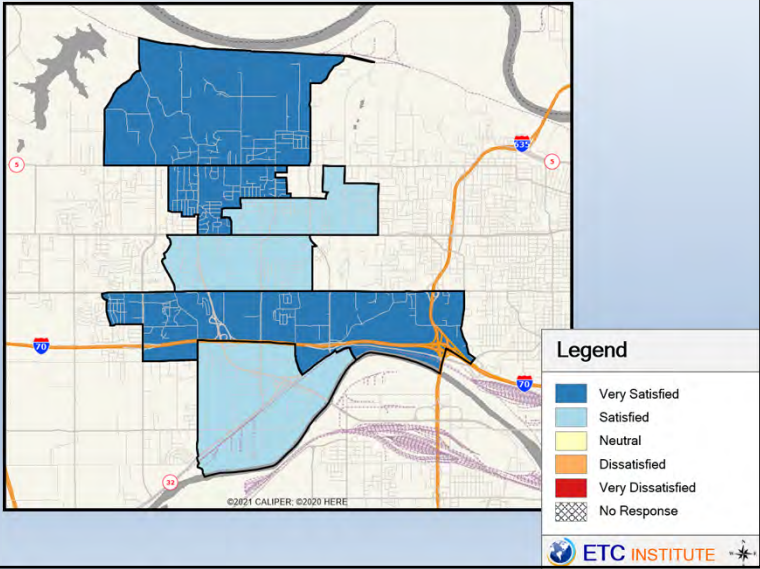
Locations of Respondents (Boundaries by Neighborhood)



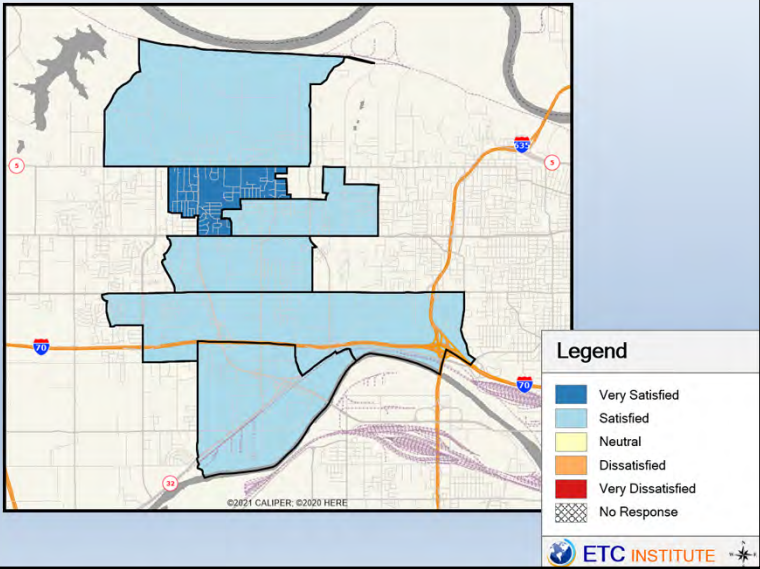
Q1-01. Police services



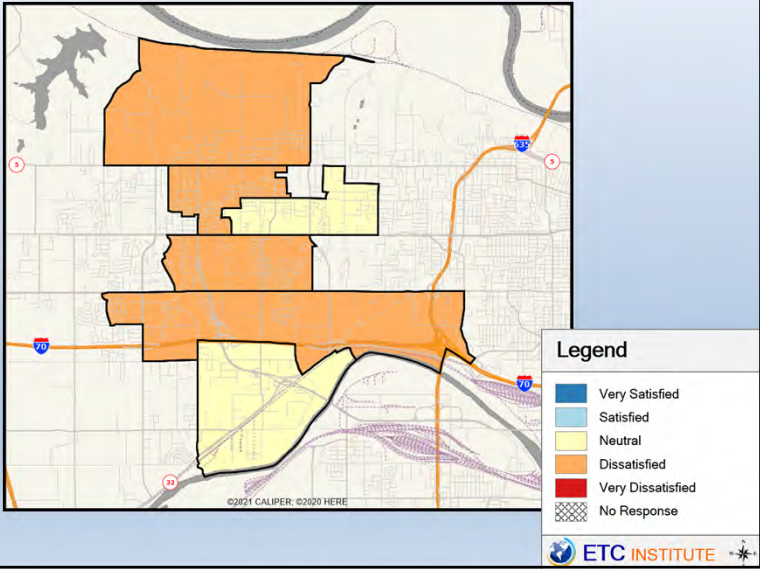
Q1-02. Fire services



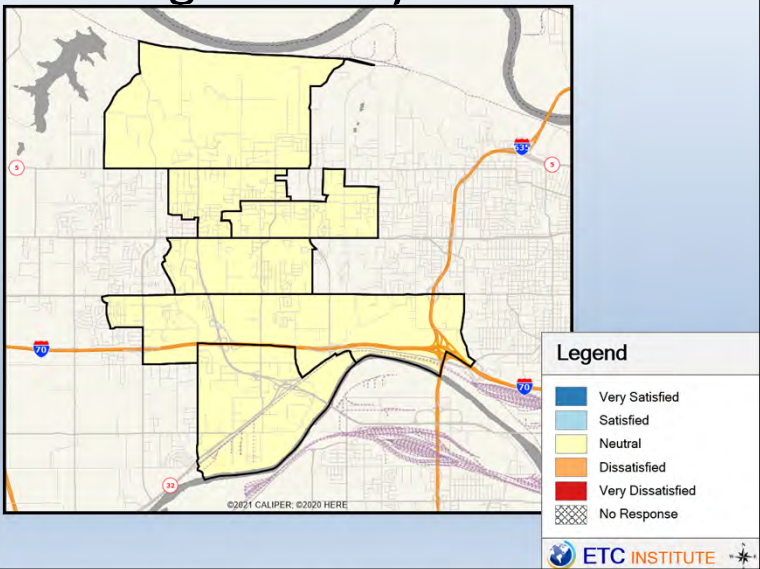
Q1-03. Ambulance services



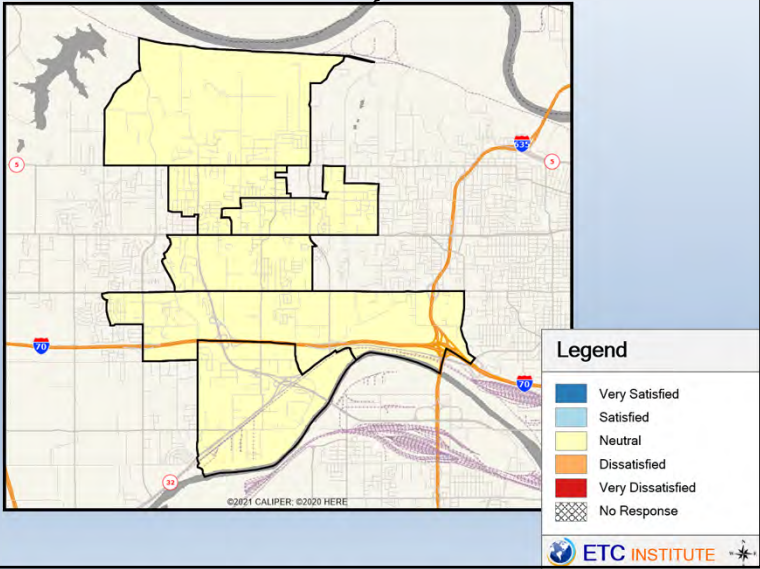
Q1-04. Maintenance of city streets



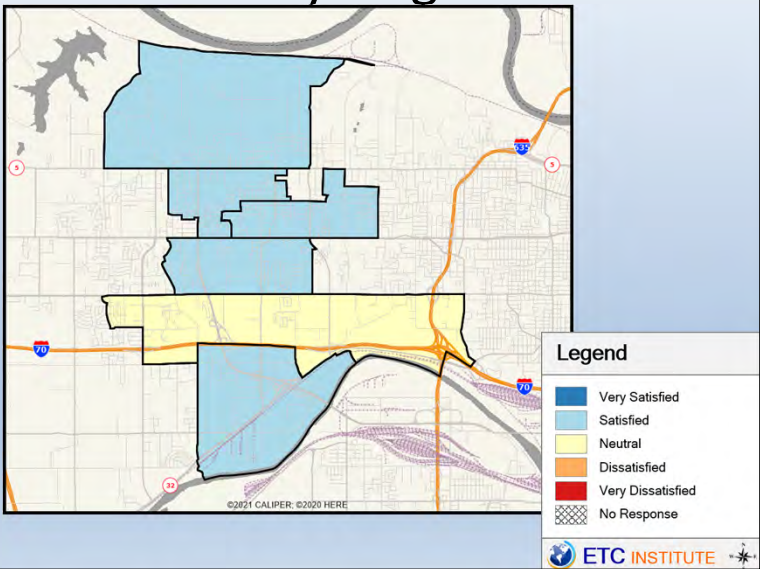
Q1-05. Stormwater management system



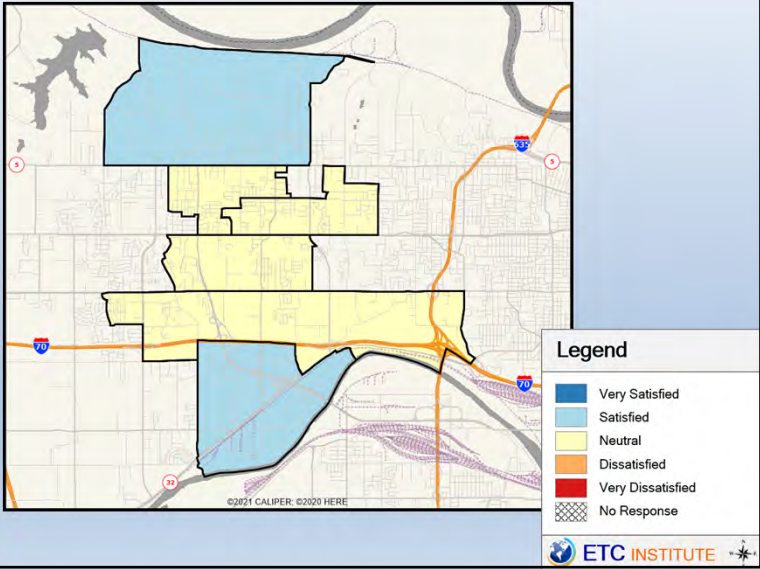
Q1-06. Sewer and wastewater system



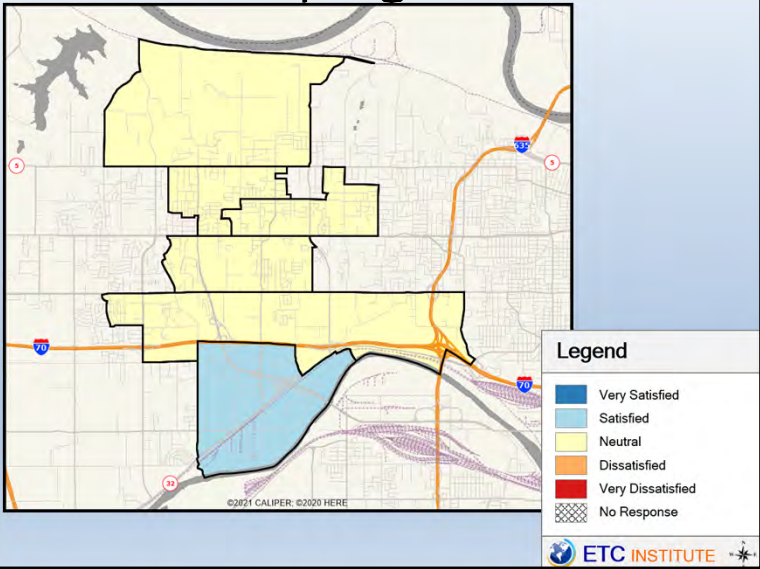
Q1-07. Trash collection and recycling



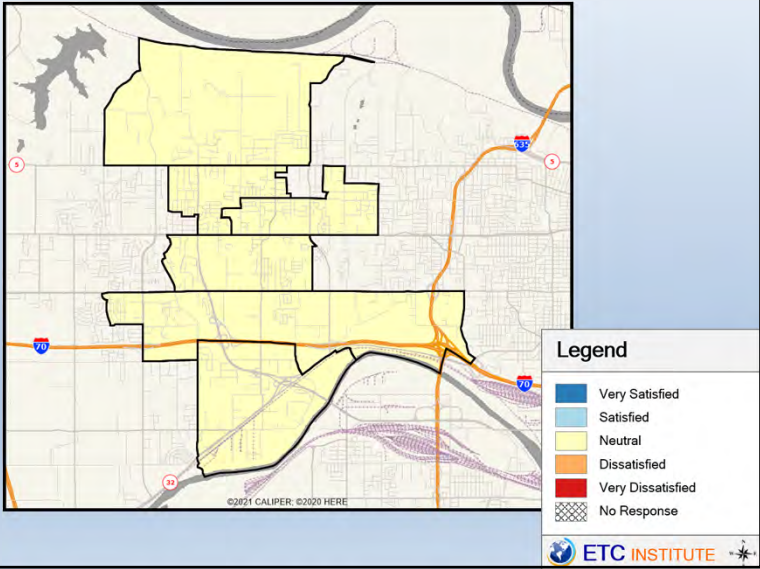
Q1-08. Parks and recreation facilities



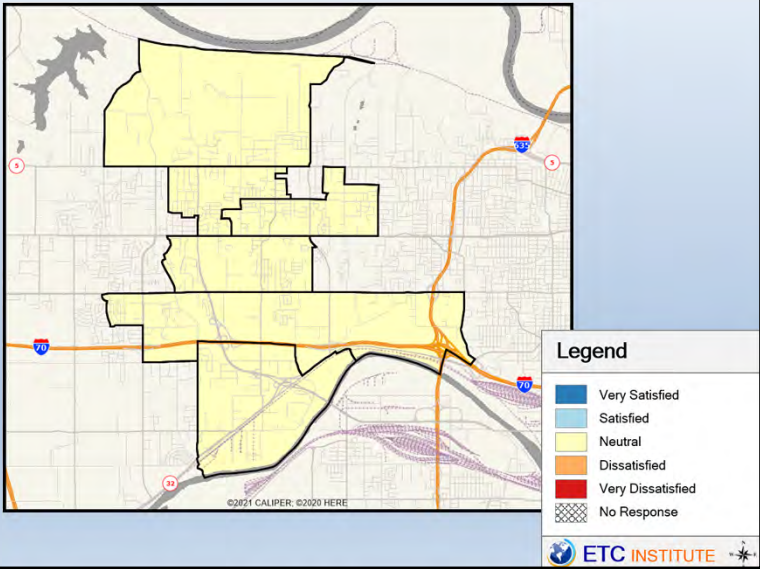
Q1-09. Parks and recreation programs



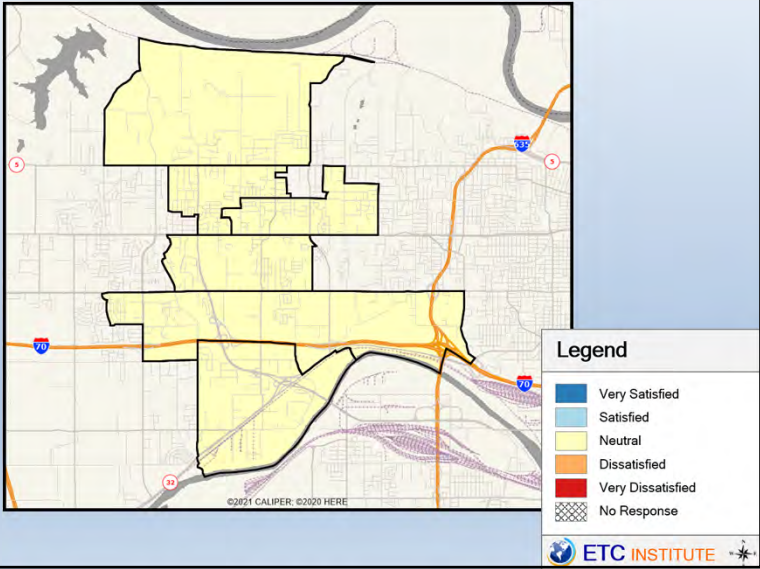
Q1-10. Code enforcement



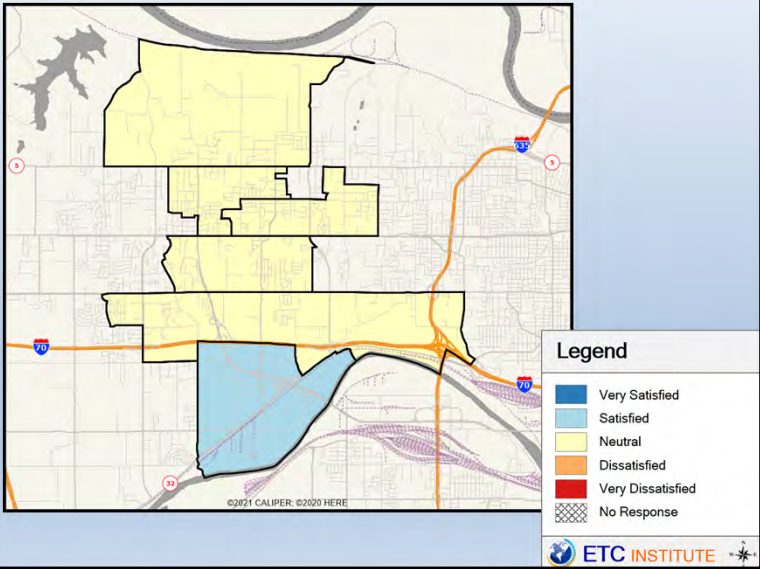
Q1-11. Planning and zoning



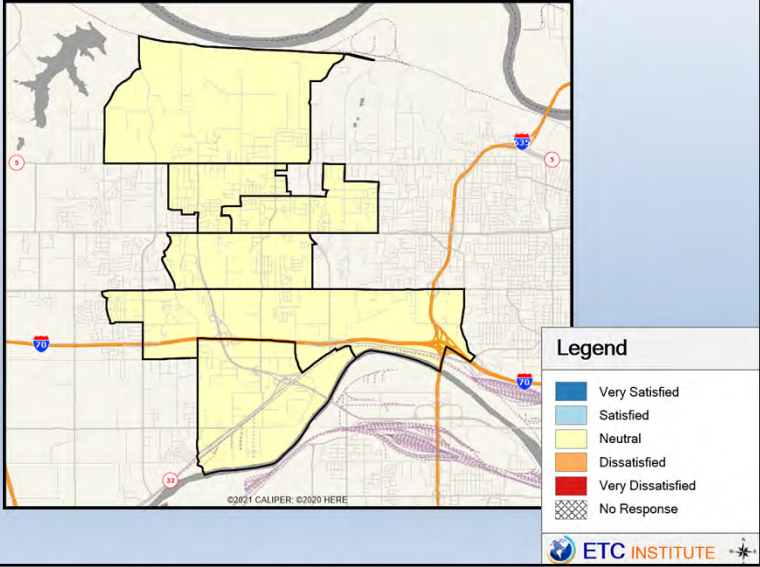
Q1-12. Municipal court



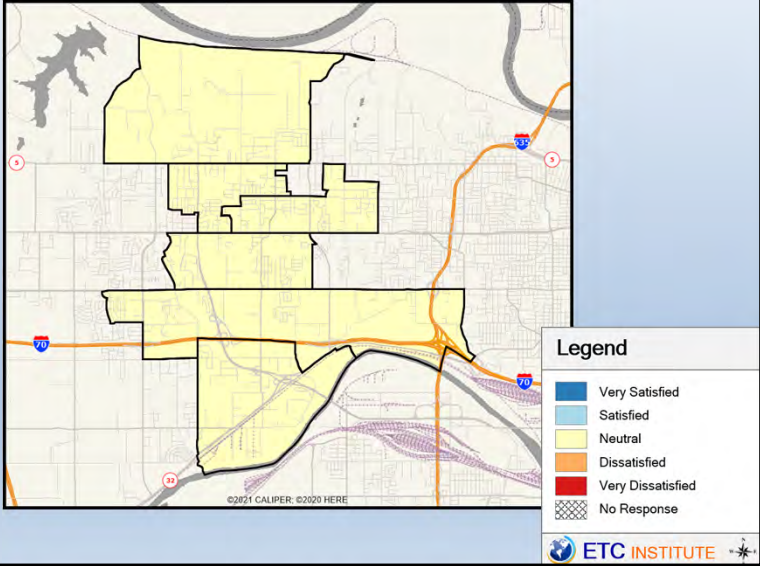
Q1-13. Public transportation



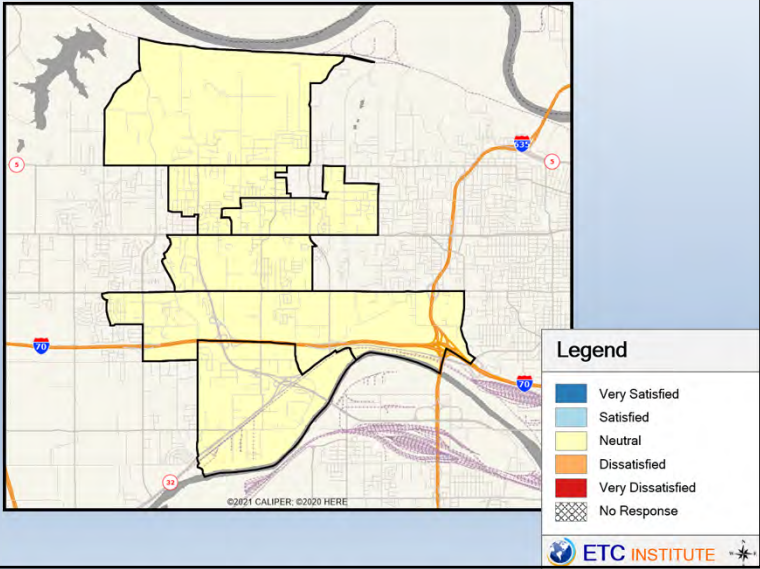
Q3-14. Services for people living with developmental disabilities



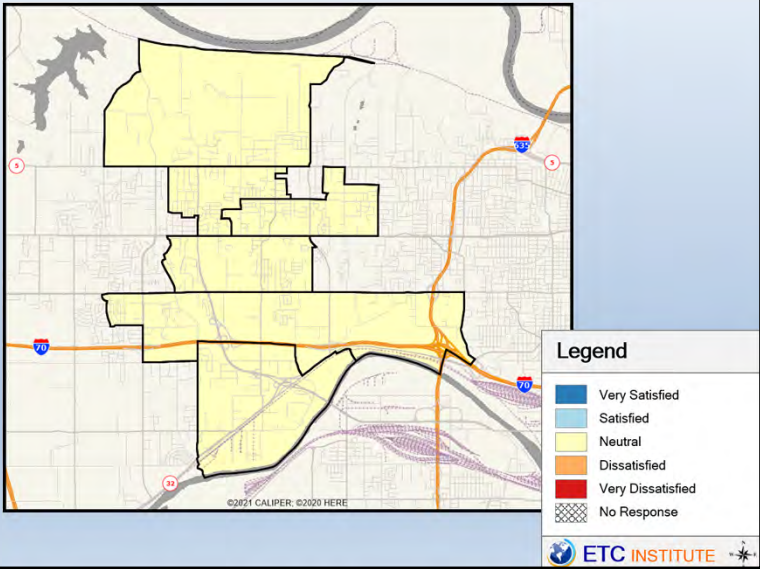
Q3-15. Services for seniors (non-transportation)



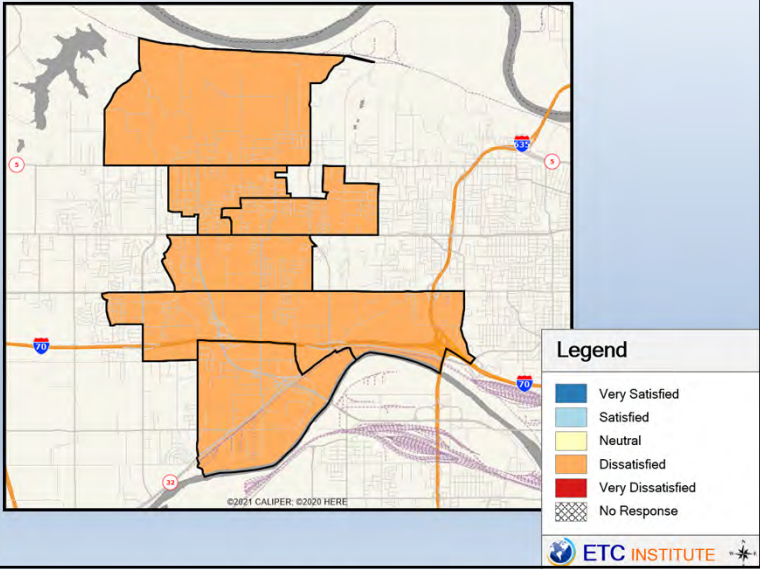
Q3-16. Senior transportation



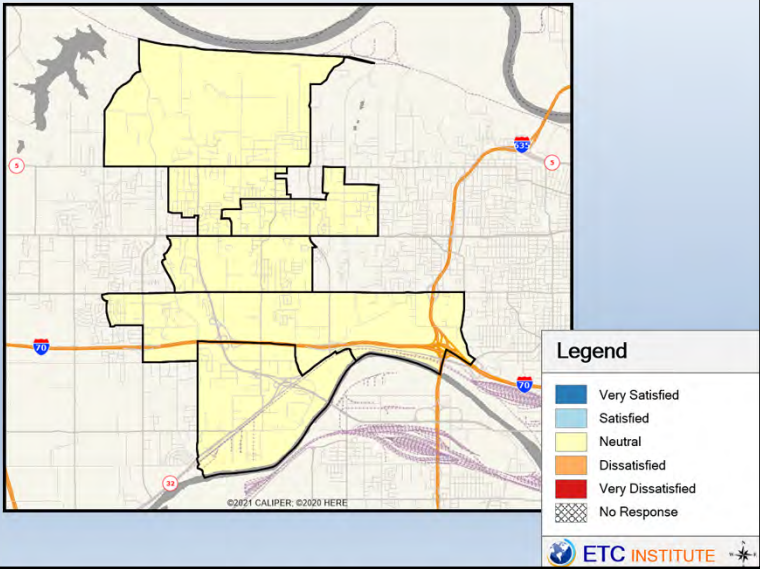
Q3-17. 3-1-1 Call Center



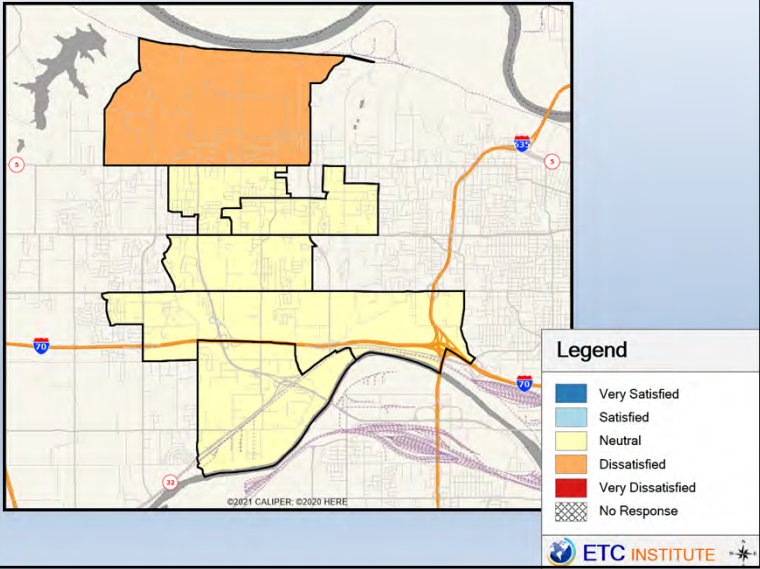
Q3-18. Property tax administration



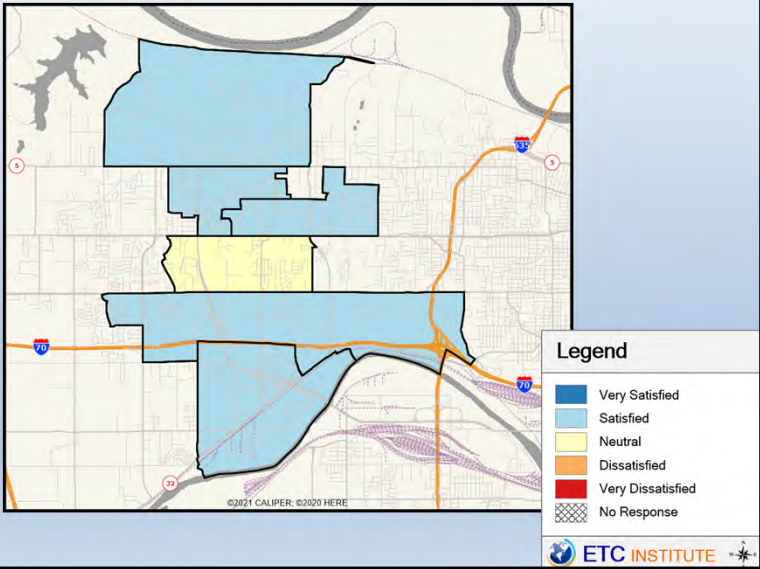
Q3-19. Motor vehicle registration



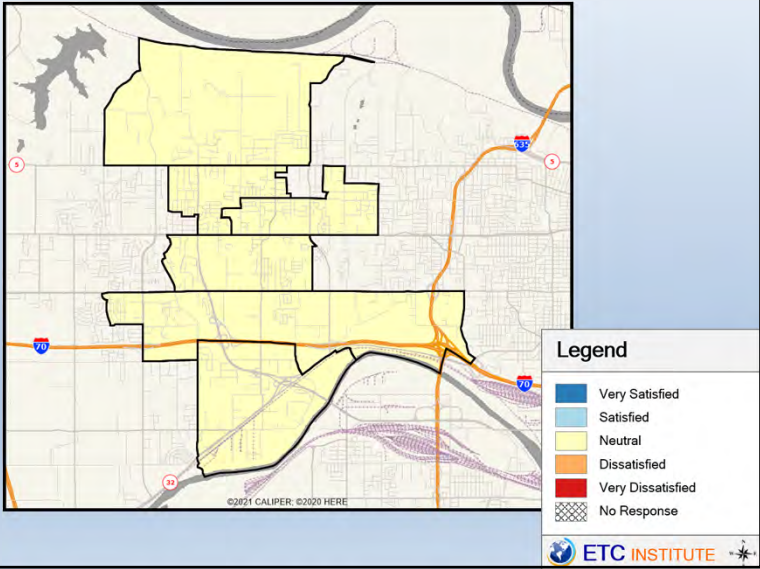
Q3-20. Appraiser's Office services



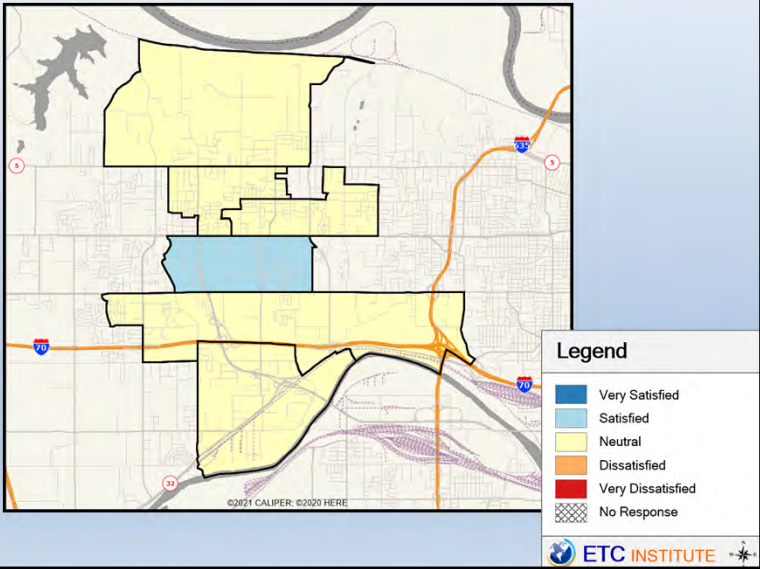
Q3-21. County parks



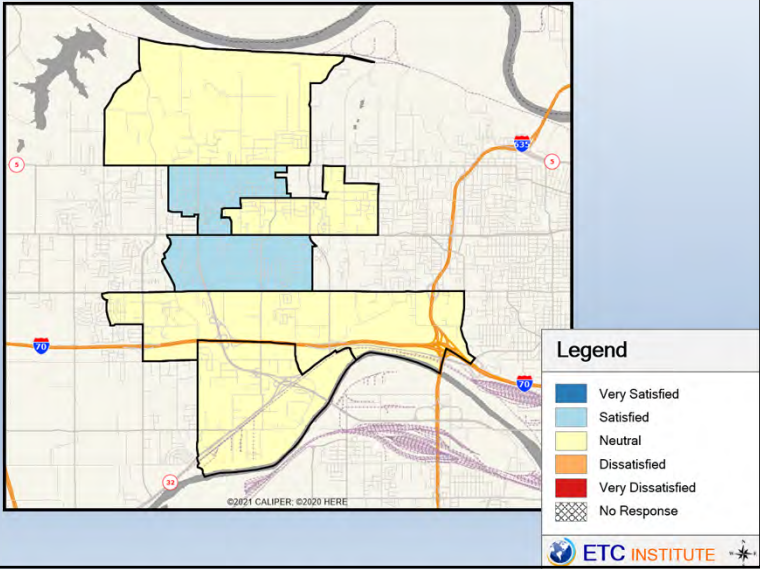
Q3-22. District Attorneys' Office



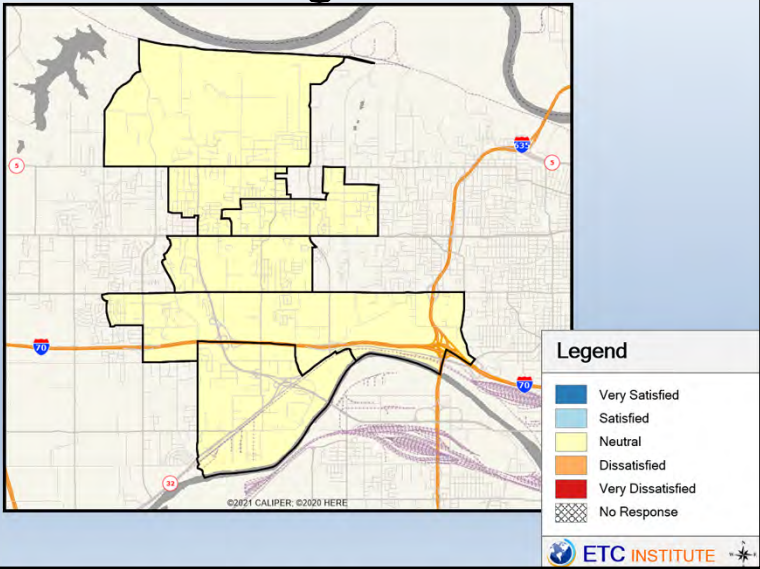
Q3-23. Local elections



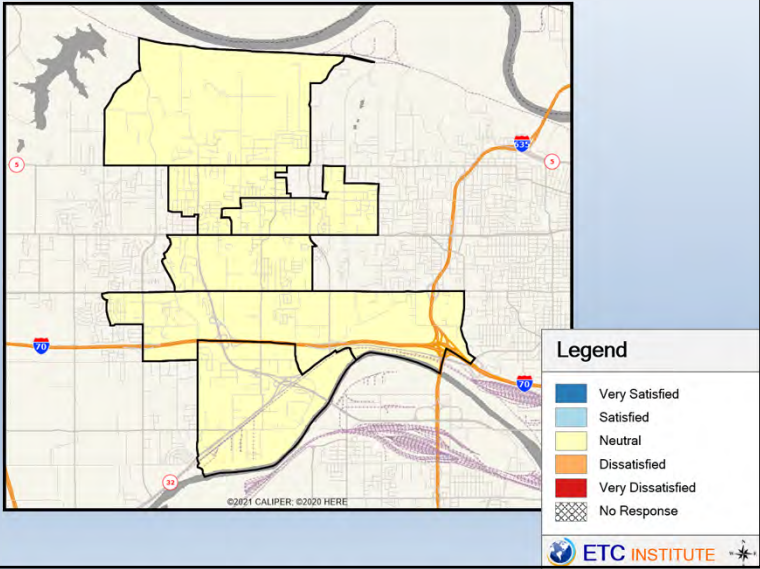
Q3-24. Public health services



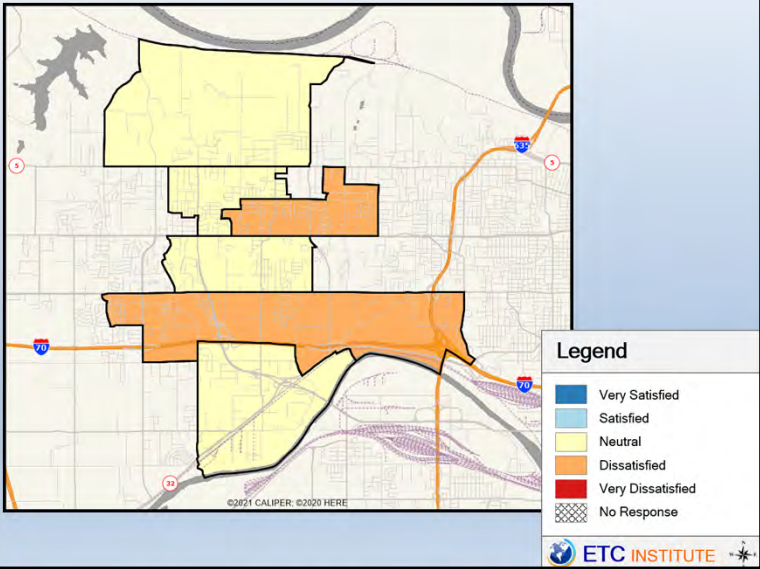
Q6-1. Police visibility in residential neighborhoods



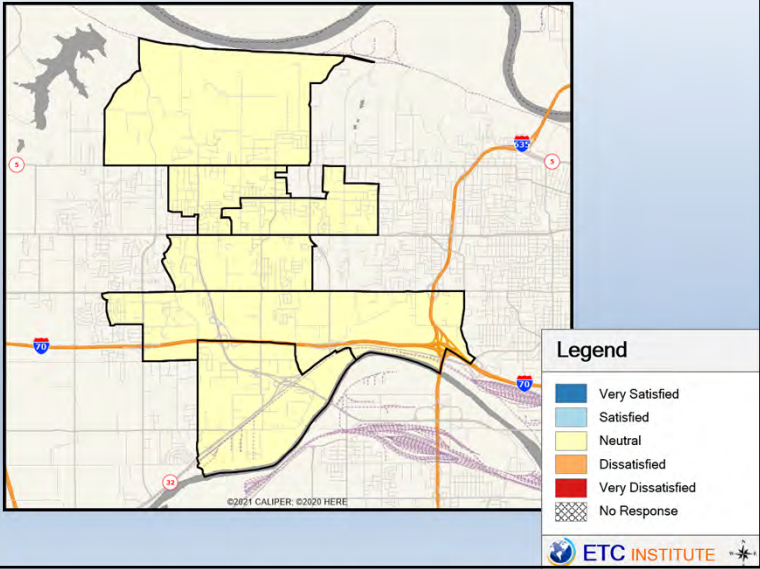
Q6-2. Police visibility in commercial areas



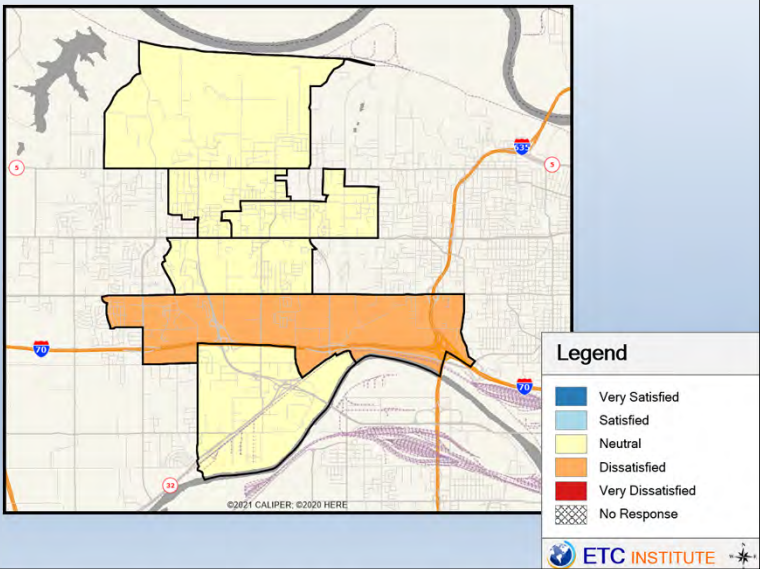
Q6-3. Community appearance and maintenance



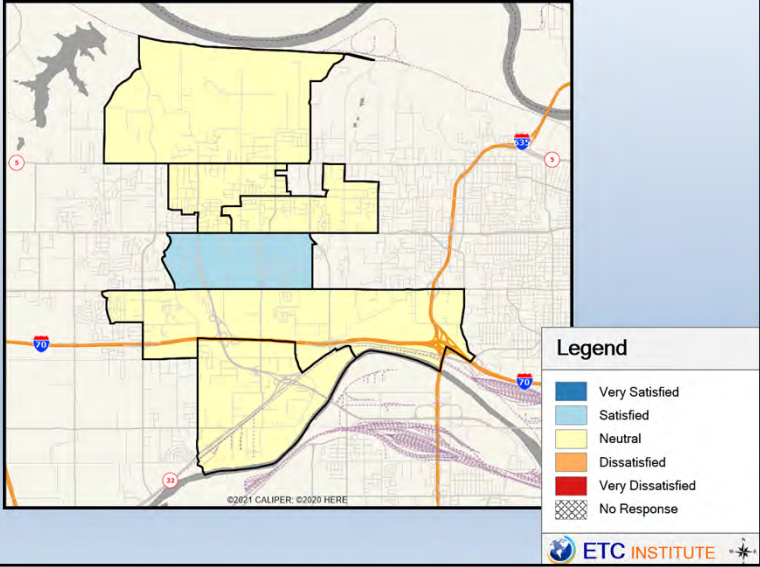
Q6-4. Community policing



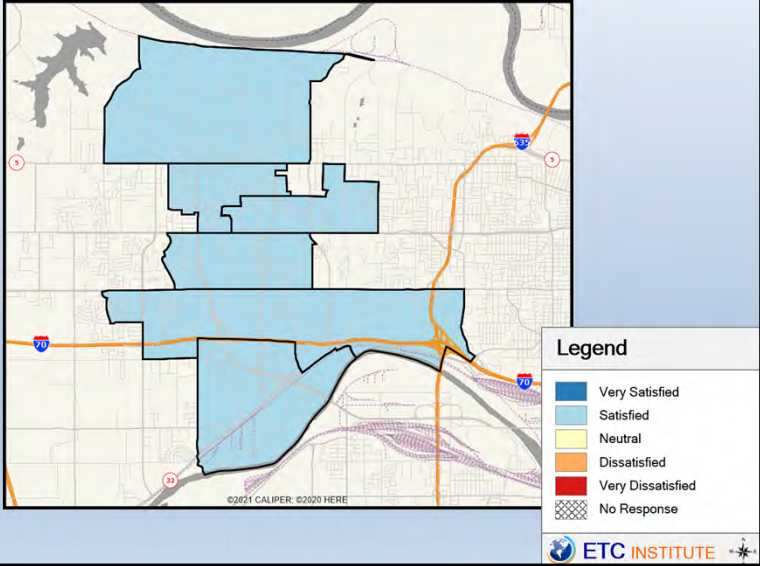
Q6-5. Traffic law enforcement



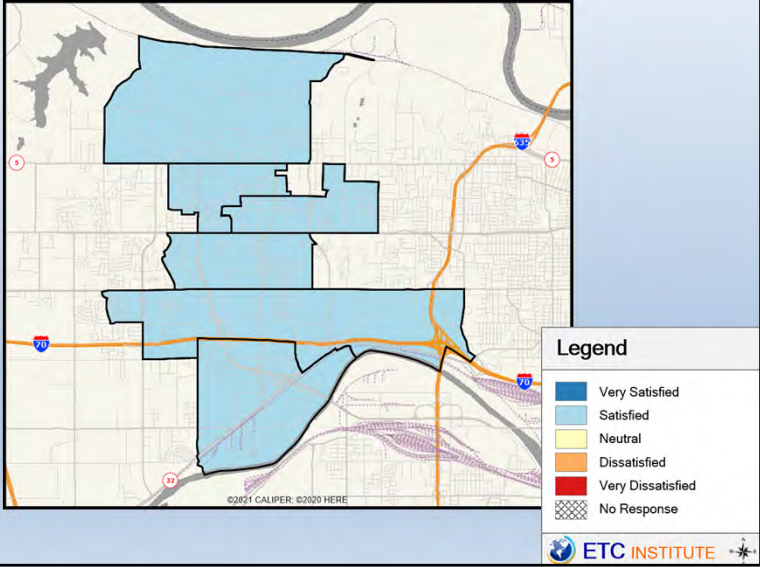
Q6-6. Response time for police emergencies



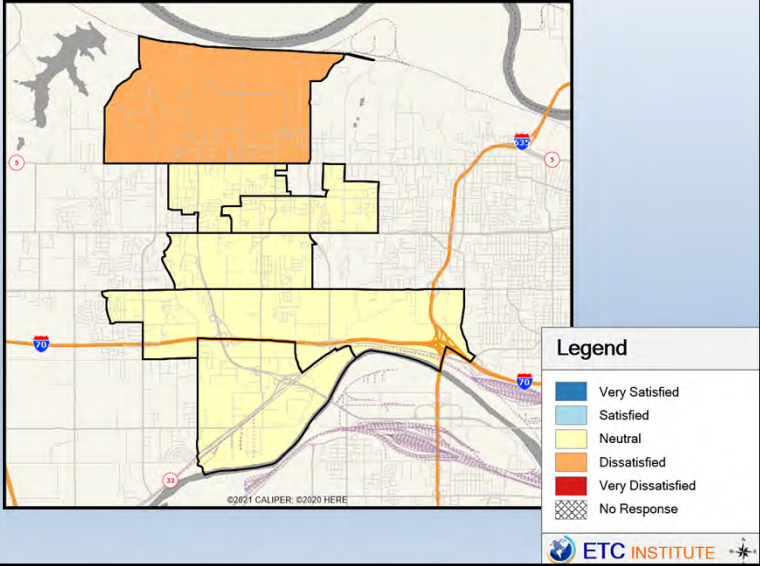
Q6-7. Response time for fire emergencies



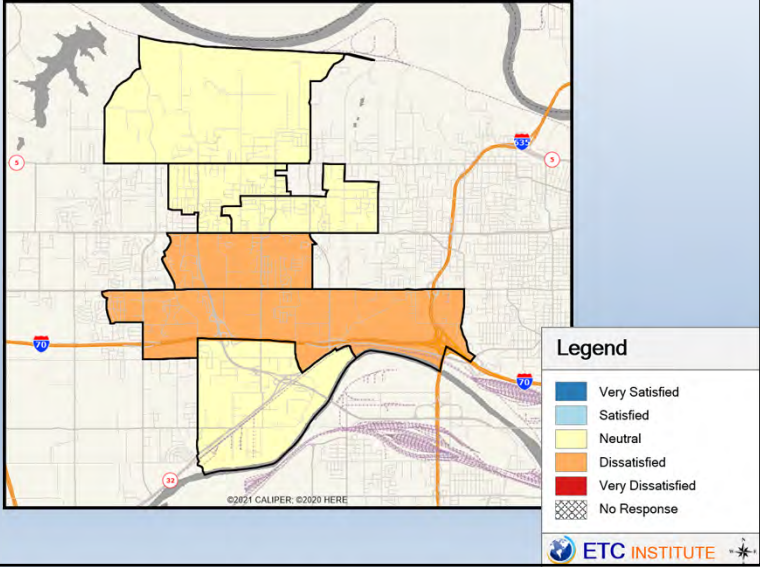
Q6-8. Response time for medical emergency calls



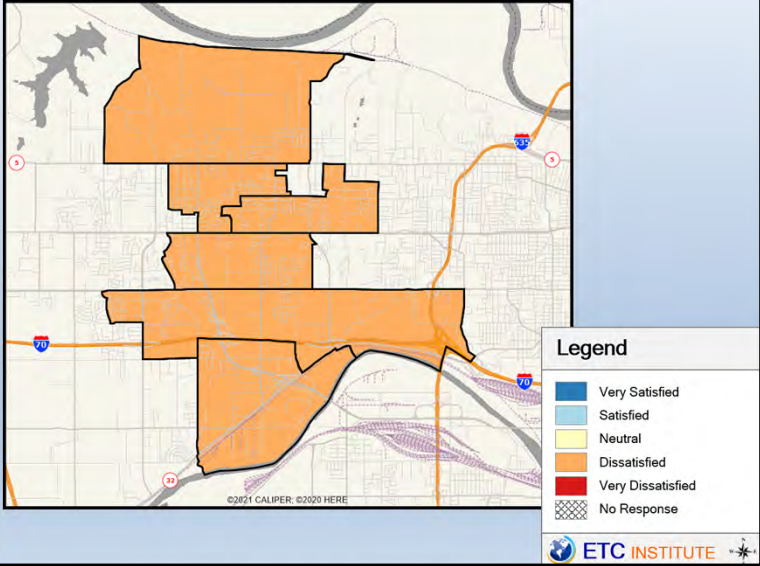
Q6-9. Animal control in your neighborhood



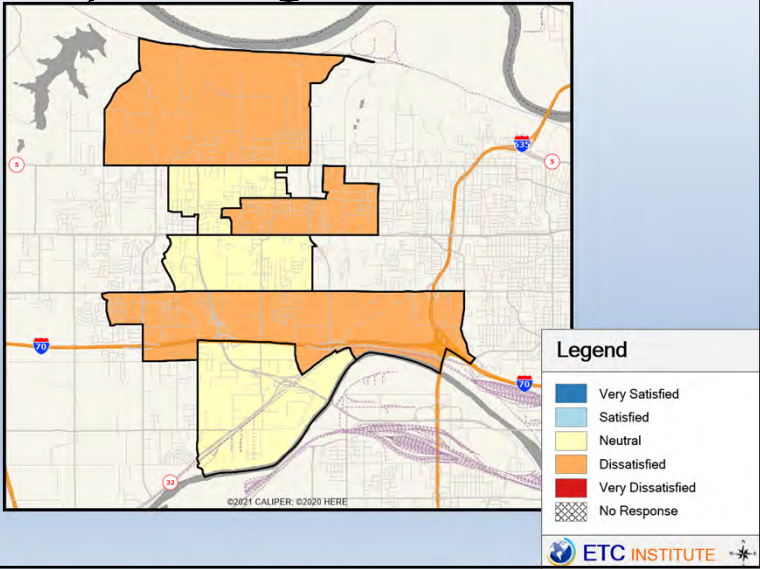
Q8-01. Maintenance of major city streets citywide



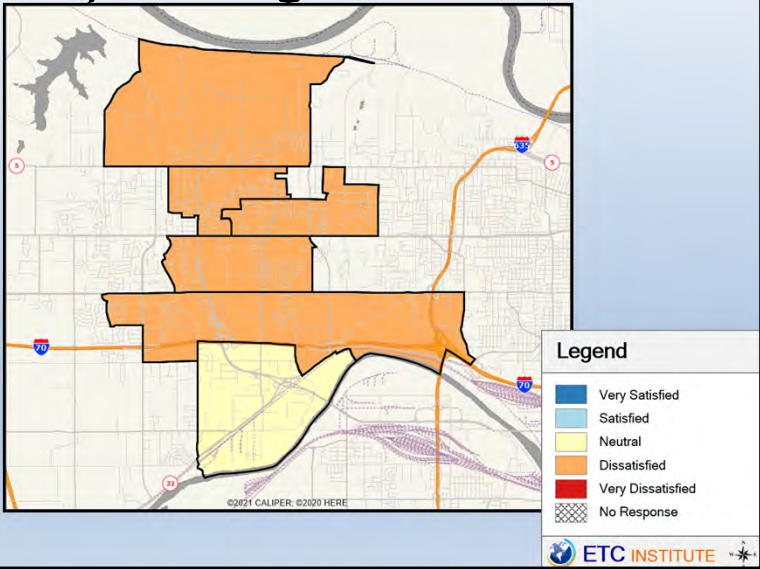
Q8-02. Maintenance of streets in your neighborhood



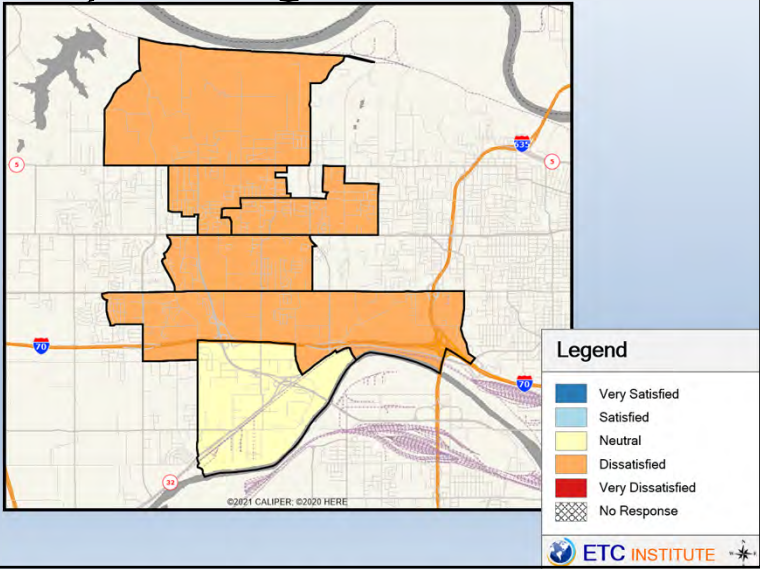
Q8-03. Maintenance of alleys in your neighborhood



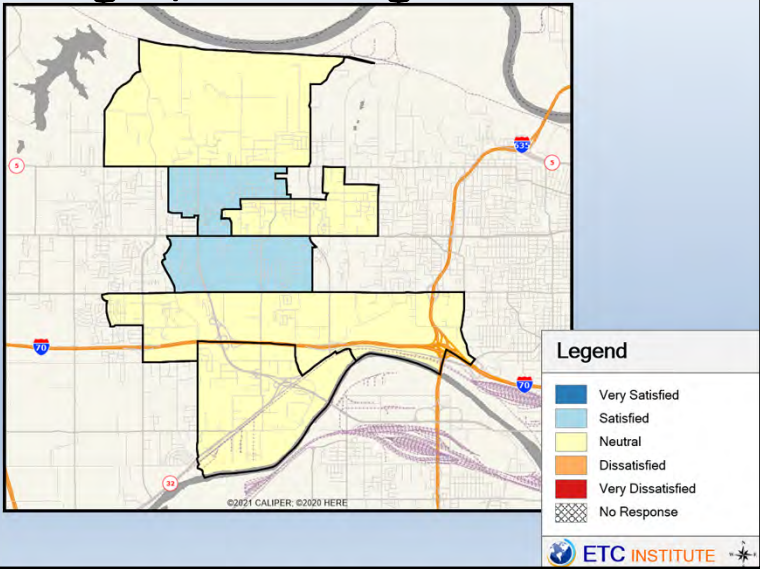
Q8-04. Maintenance of sidewalks in your neighborhood



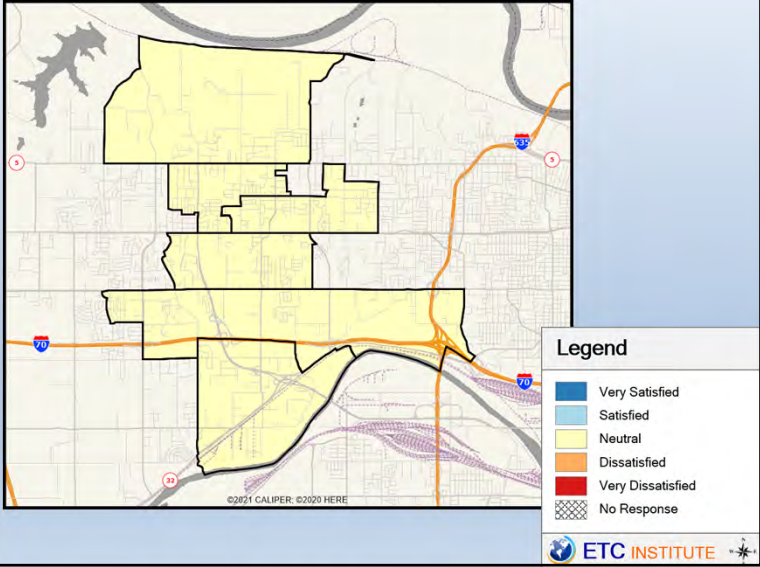
Q8-05. Maintenance of curbs in your neighborhood



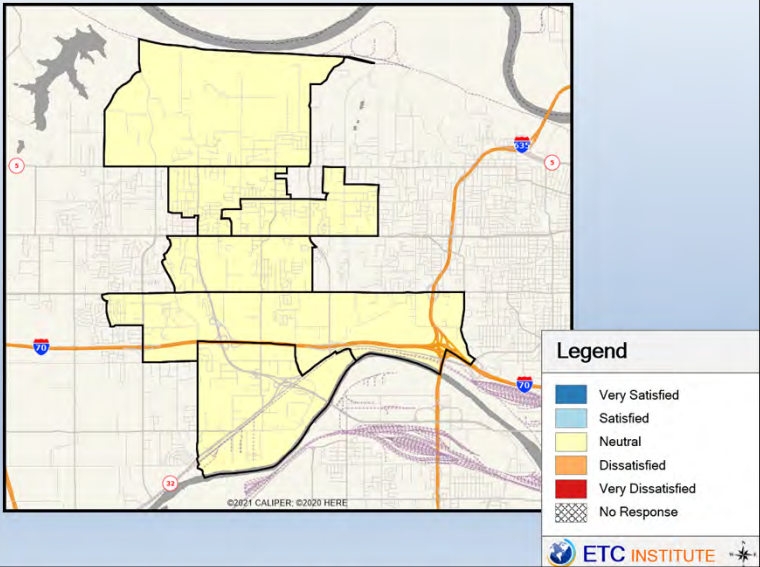
Q8-06. Maintenance of street signs/traffic signals



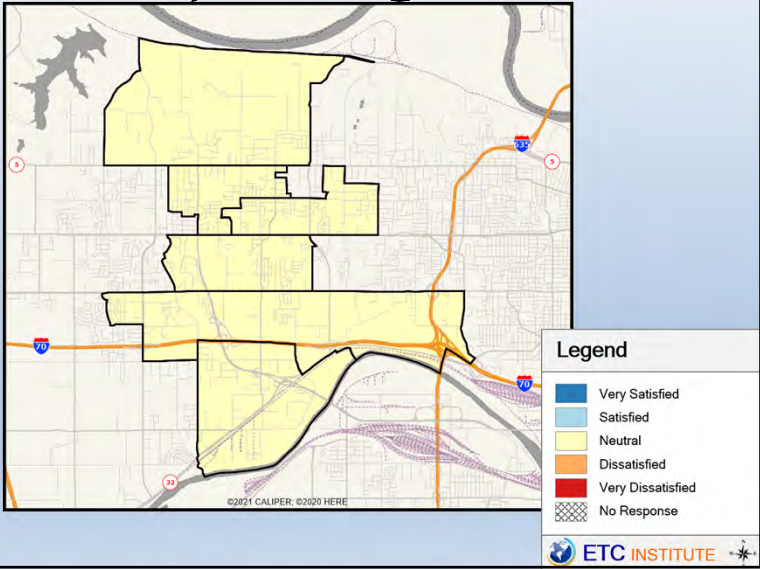
Q8-07. Maintenance of downtown parking lots



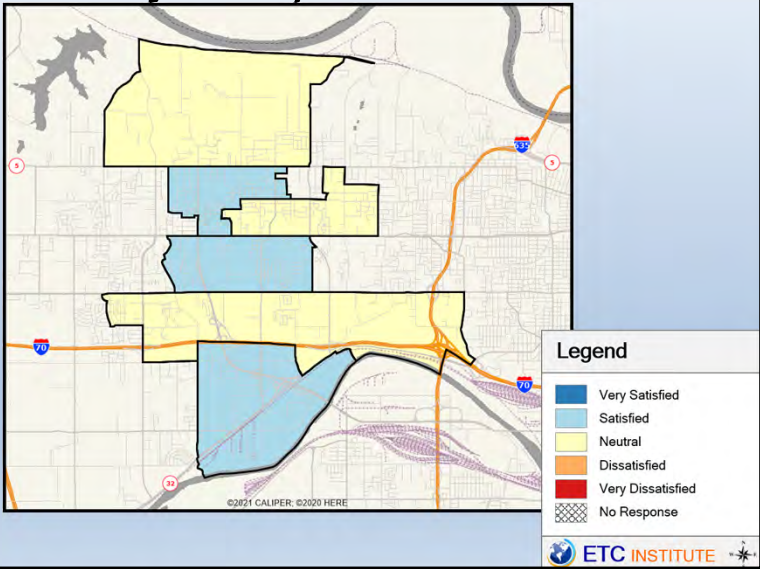
Q8-08. Overall appearance of downtown



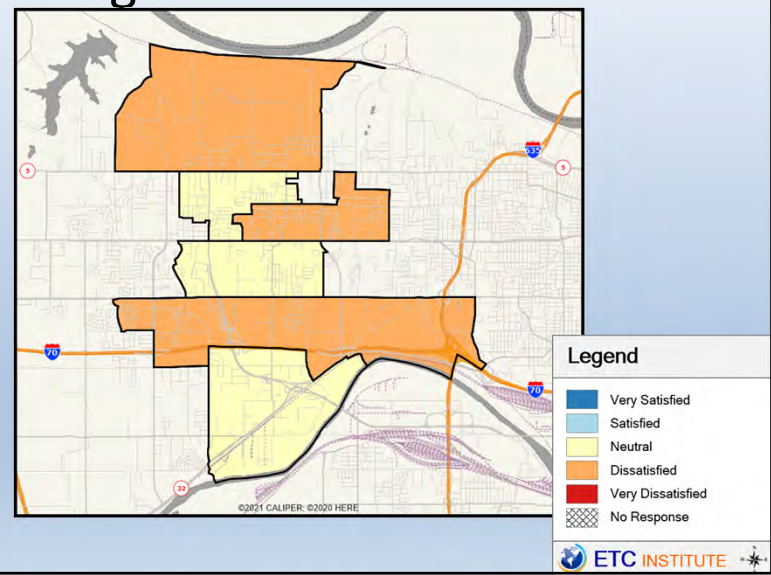
Q8-09. Maintenance of city buildings



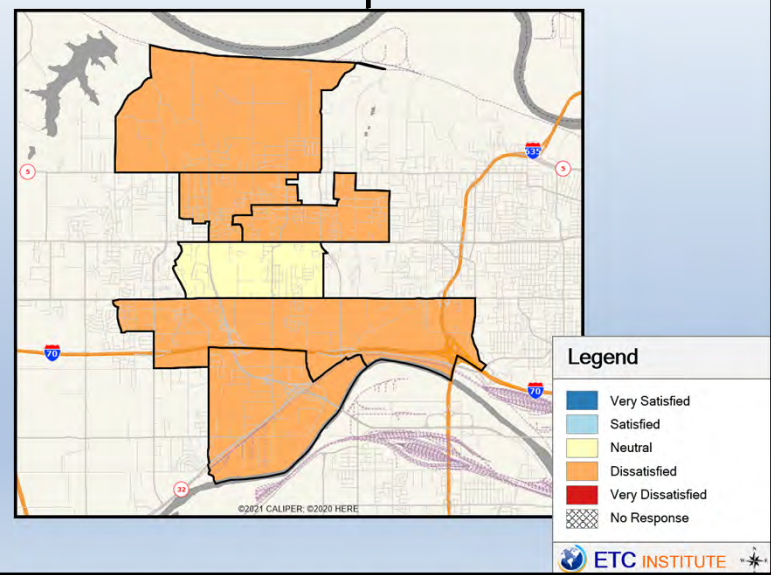
Q8-10. Snow removal on major city streets



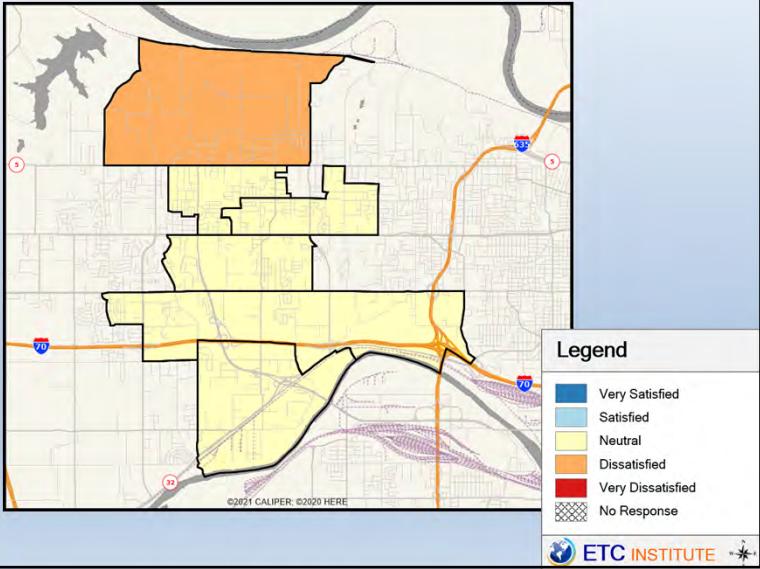
Q8-11. Snow removal on neighborhood streets



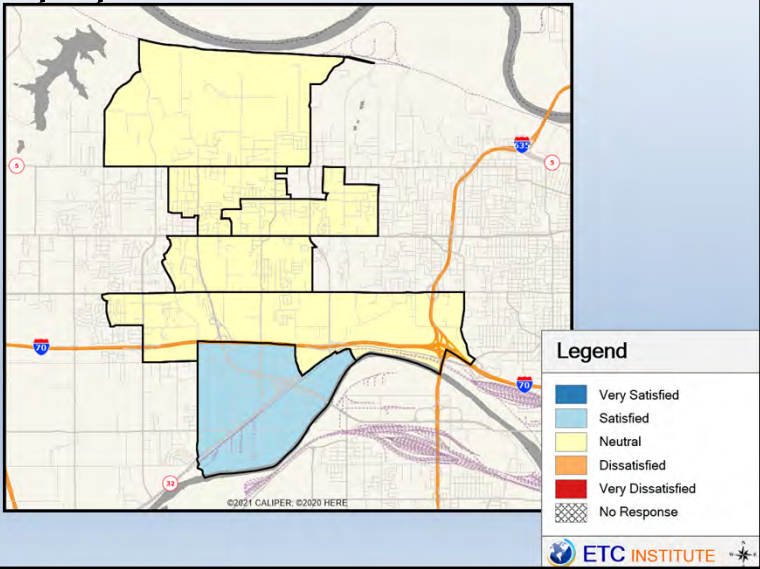
Q8-12. Overall cleanliness of streets and other public areas



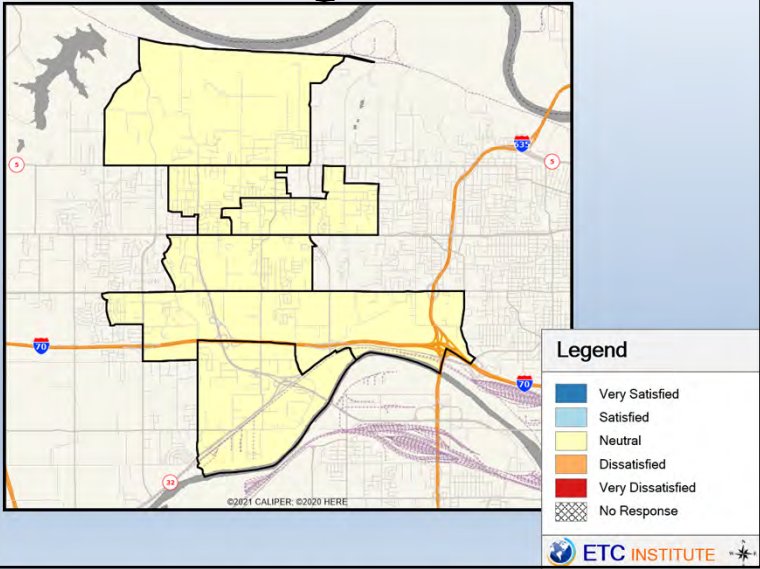
Q8-13. Maintenance of stormwater drainage system in your neighborhood



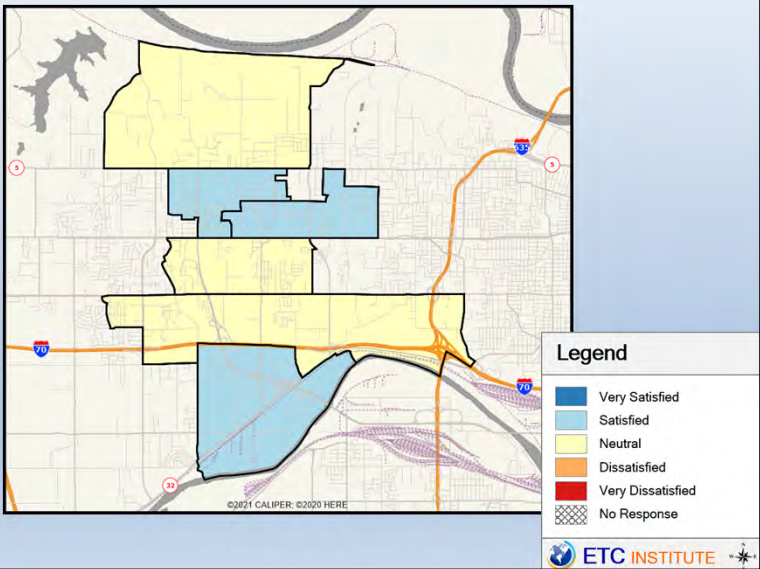
Q10-01. Overall park and equipment maintenance



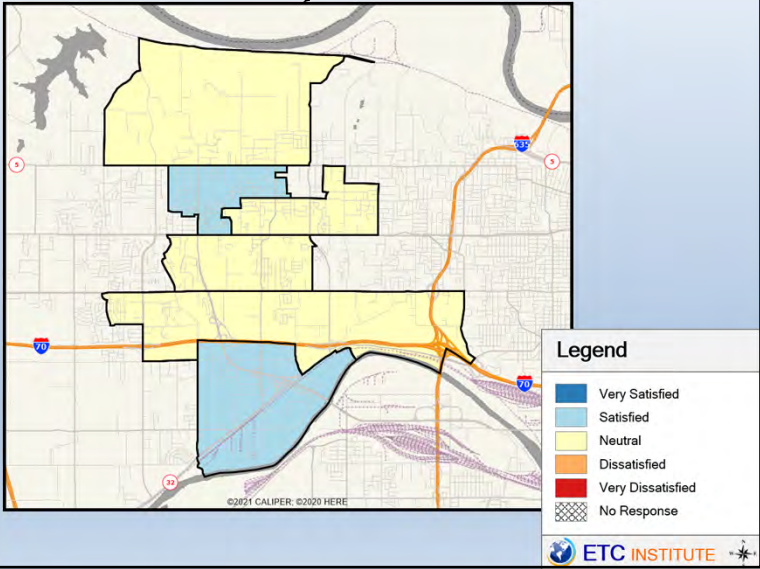
Q10-02. Access to walking and biking trails



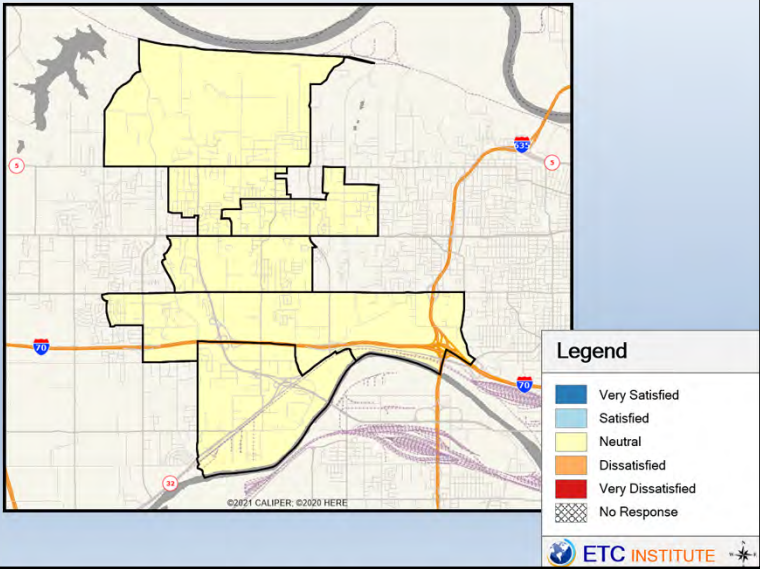
Q10-03. Access to a local park



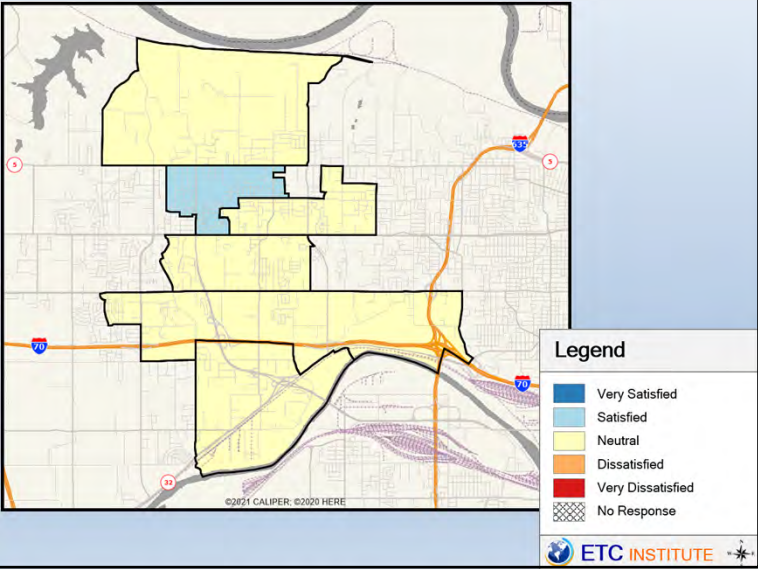
Q10-04. Access to community centers



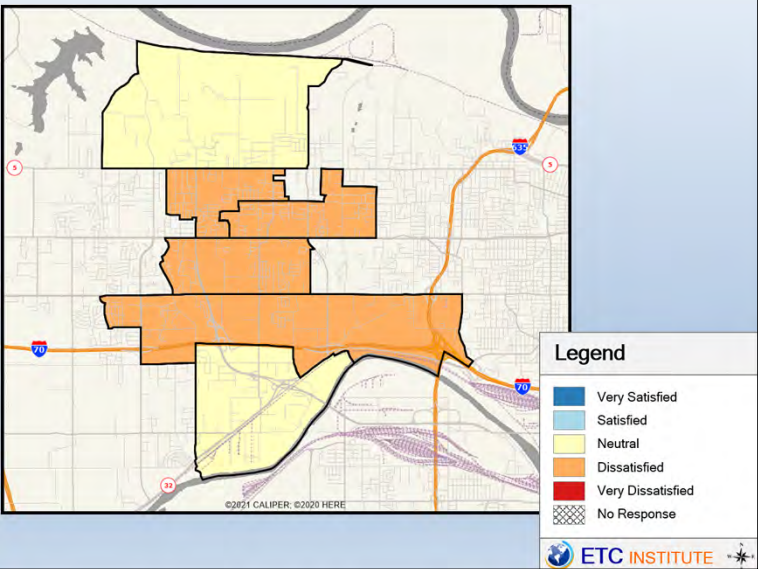
Q10-05. Availability of outdoor athletic fields



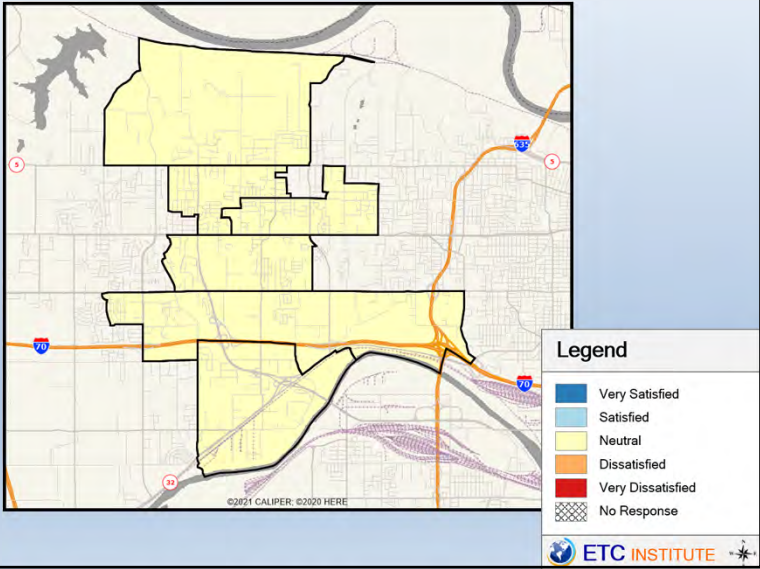
Q10-06. Sunflower Hills Golf Course



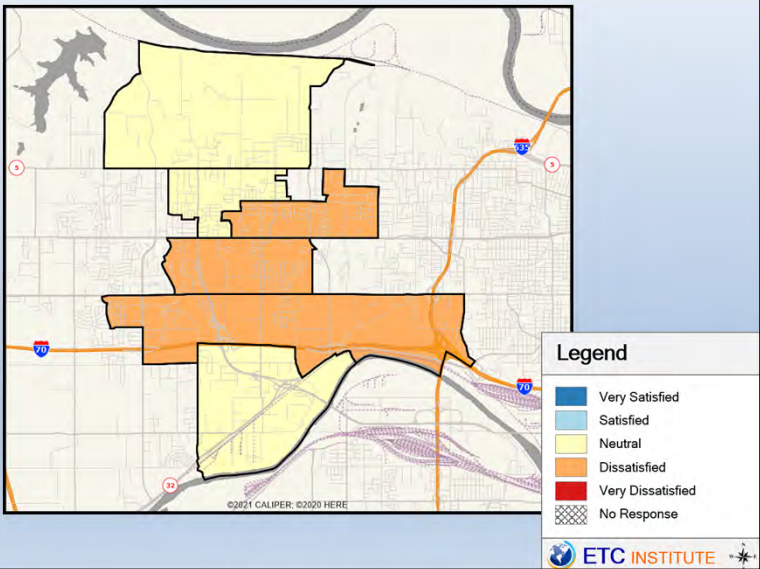
Q10-07. Parkwood Pool



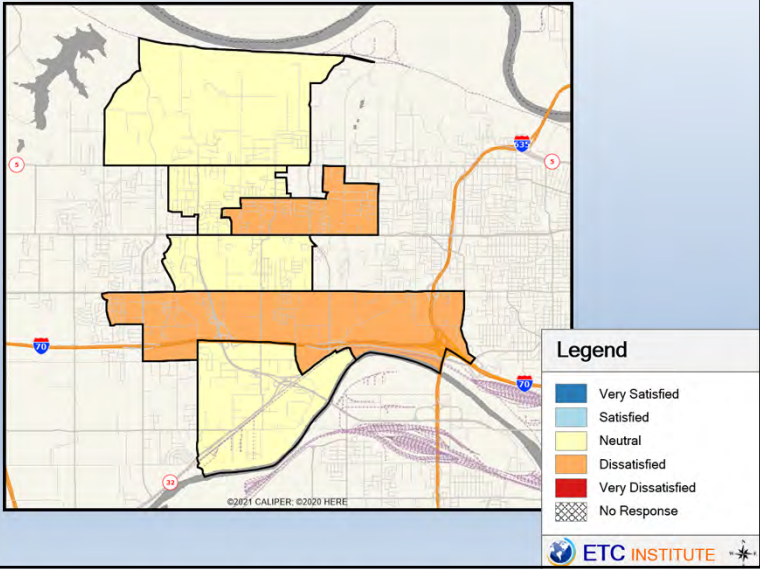
Q10-08. Spray parks



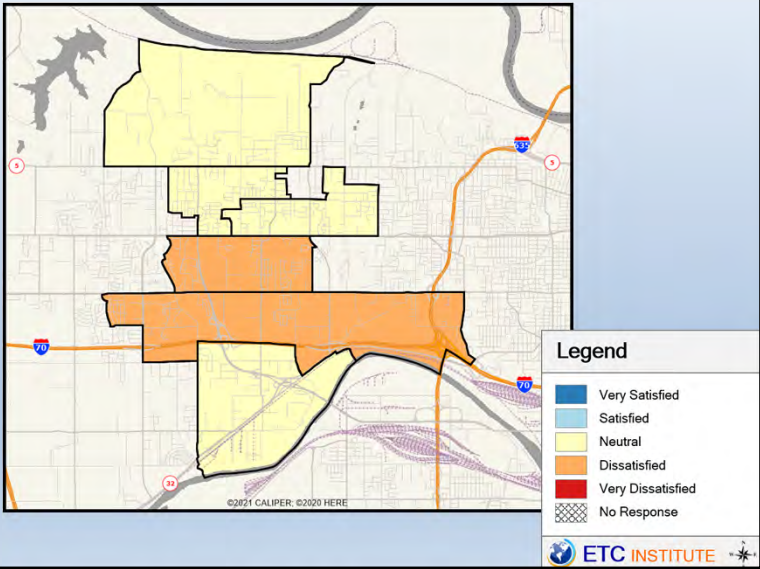
Q10-09. Youth recreation programs



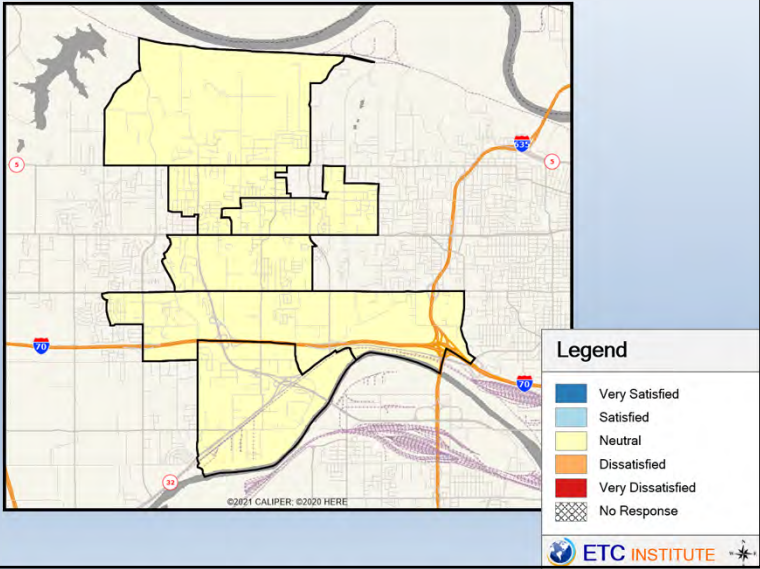
Q10-10. Adult recreation programs



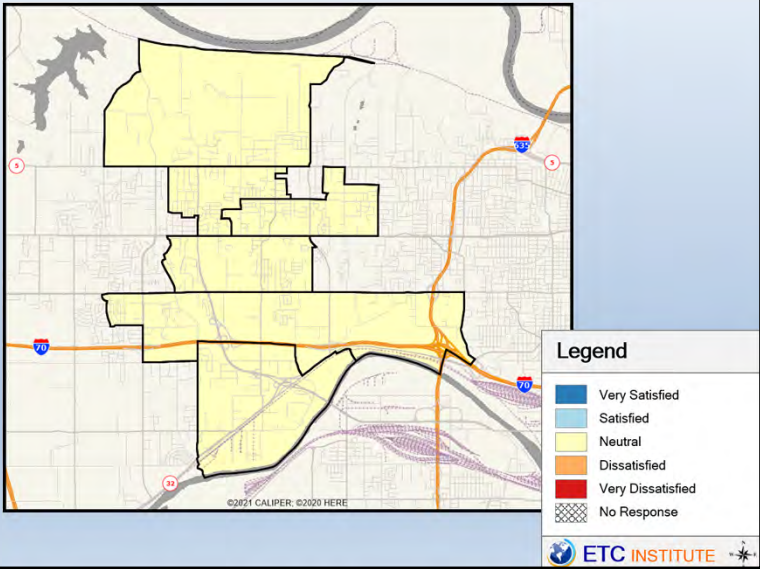
Q10-11. Programs for seniors



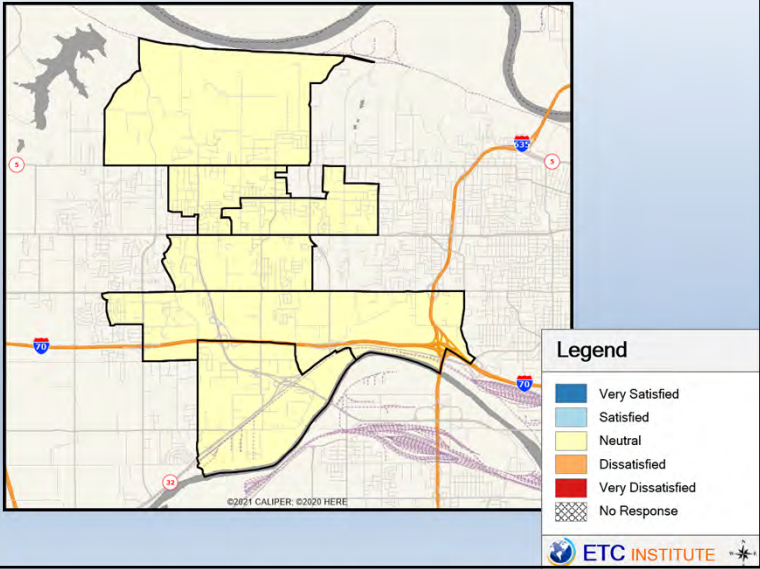
Q10-12. Skateboard parks



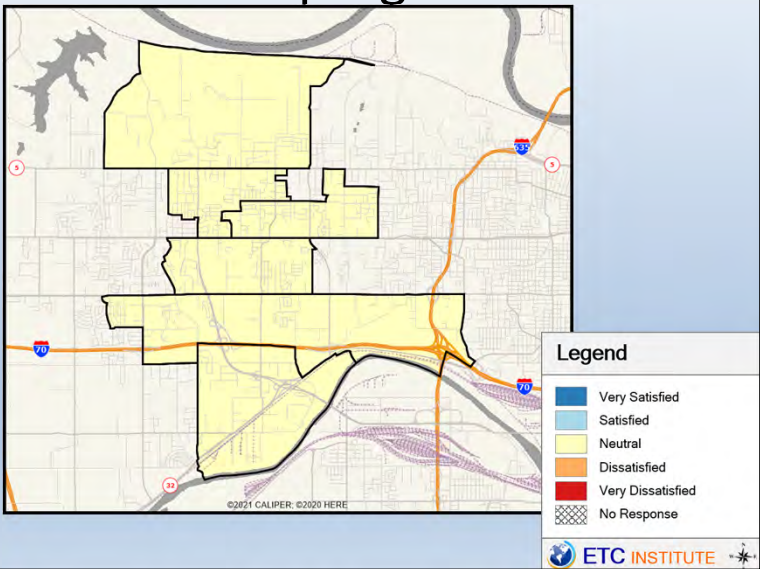
Q10-13. Tennis courts



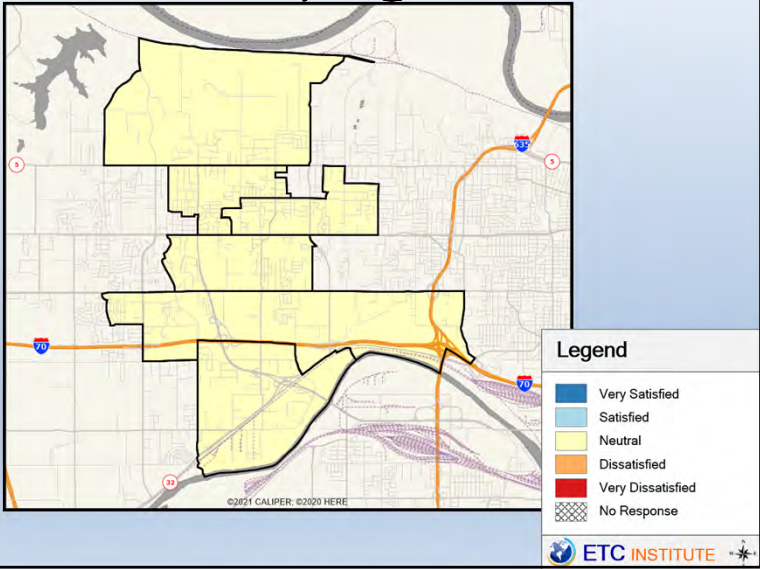
Q10-14. Futsal courts



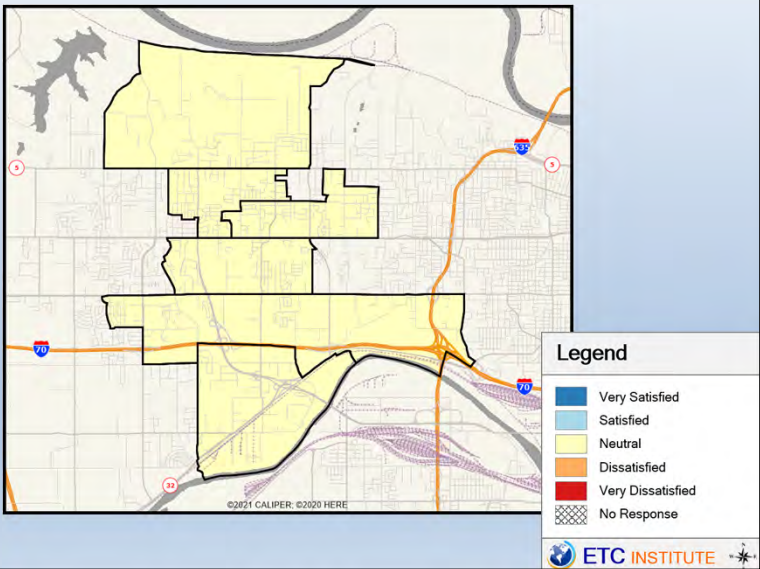
Q10-15. Ease of registering for recreation programs



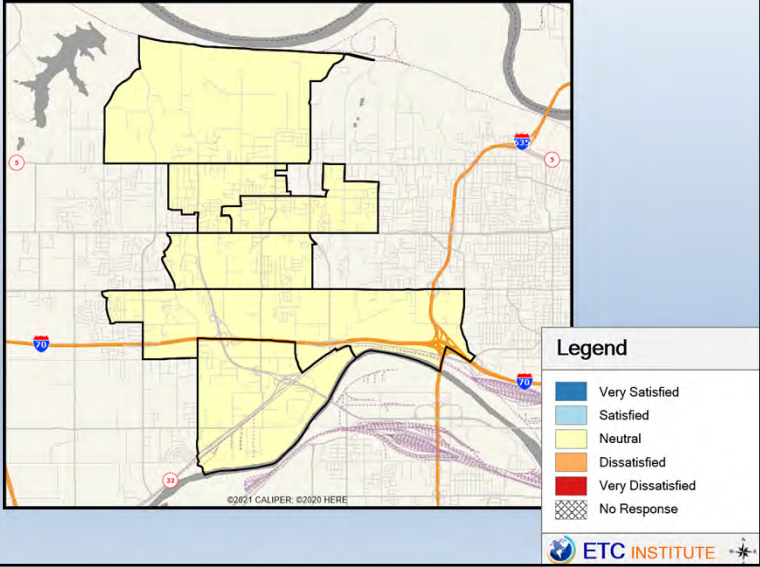
Q10-16. Cost of recreation programs



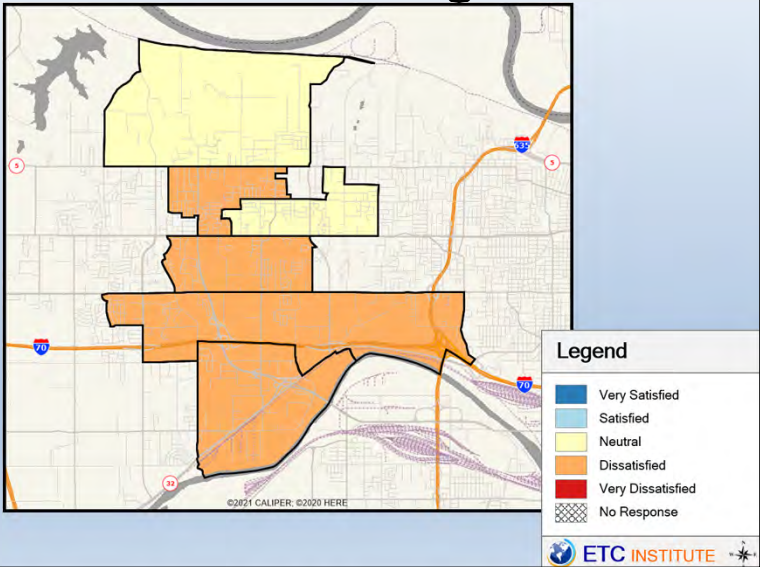
Q15-01. Overall quality of information about Unified Government programs and services



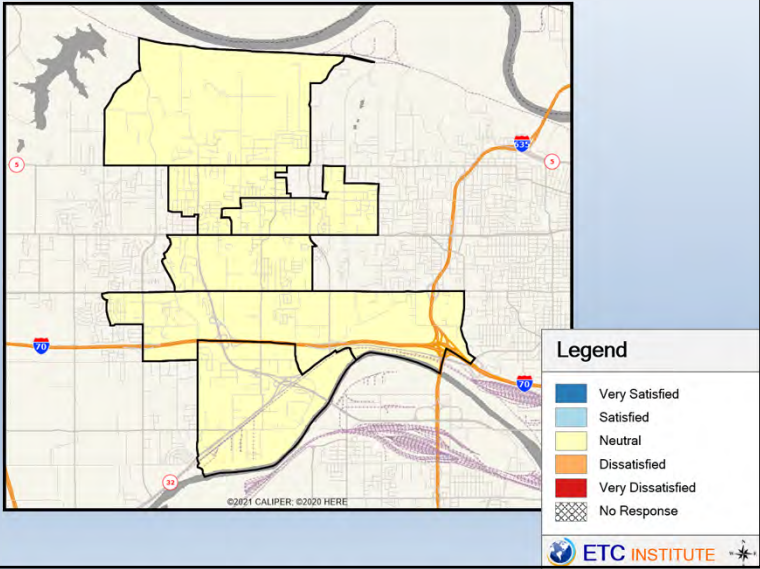
Q15-02. Efforts to keep you informed about local issues



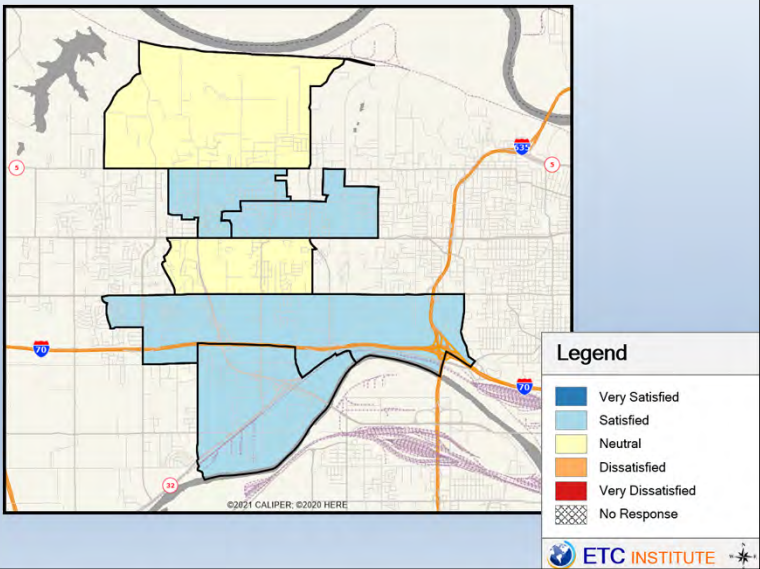
Q15-03. Public involvement in local decision making



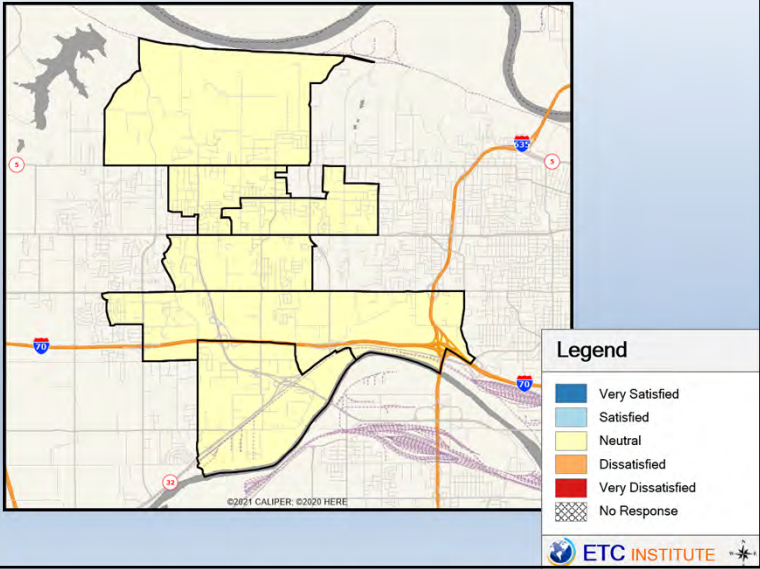
Q15-04. Unified Government website



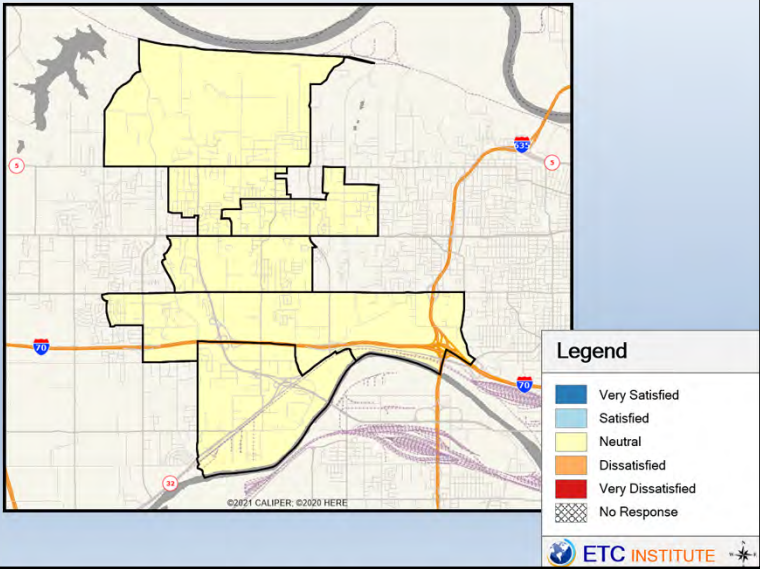
Q15-05. The Citizen Newsletter



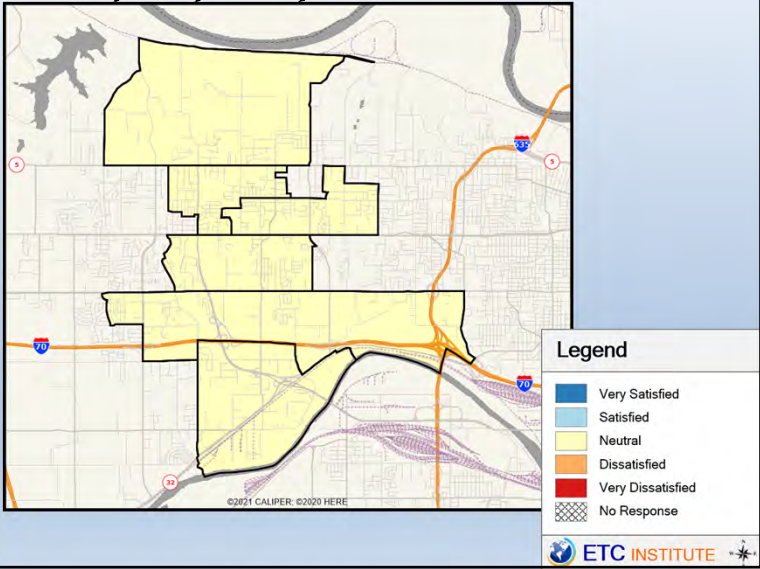
Q15-06. Unified Government
eNews newsletter



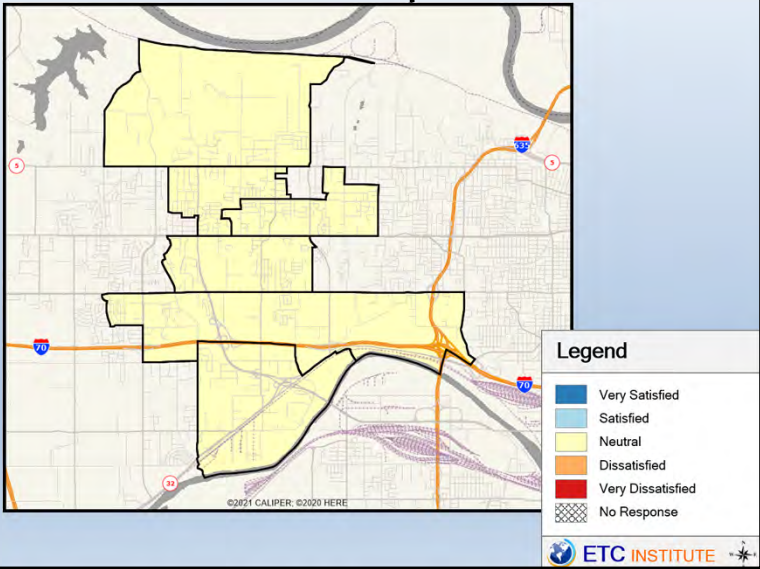
Q15-07. Unified Government
social media



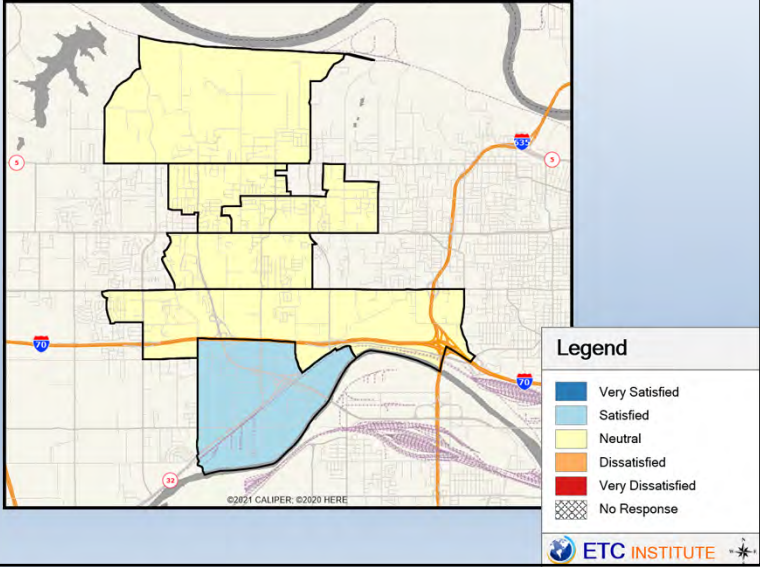
Q15-08. myWyco app –
property taxes



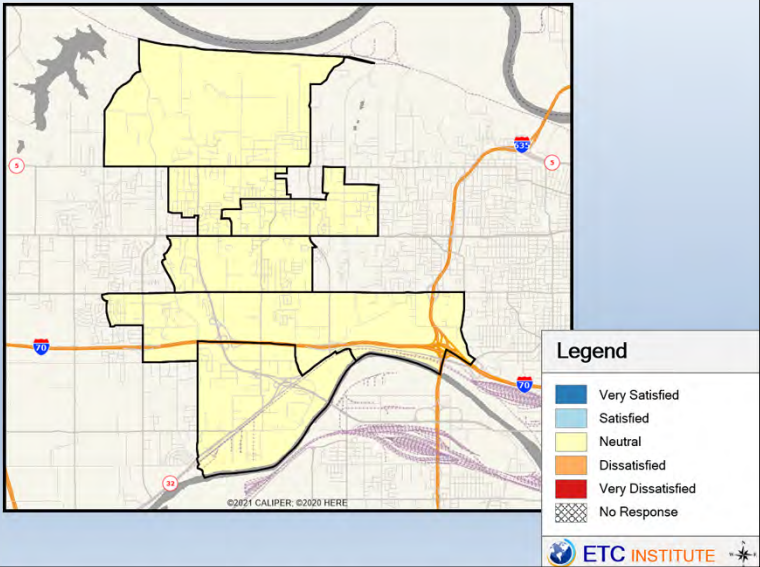
Q15-09. myWyco app –
3-1-1 service requests



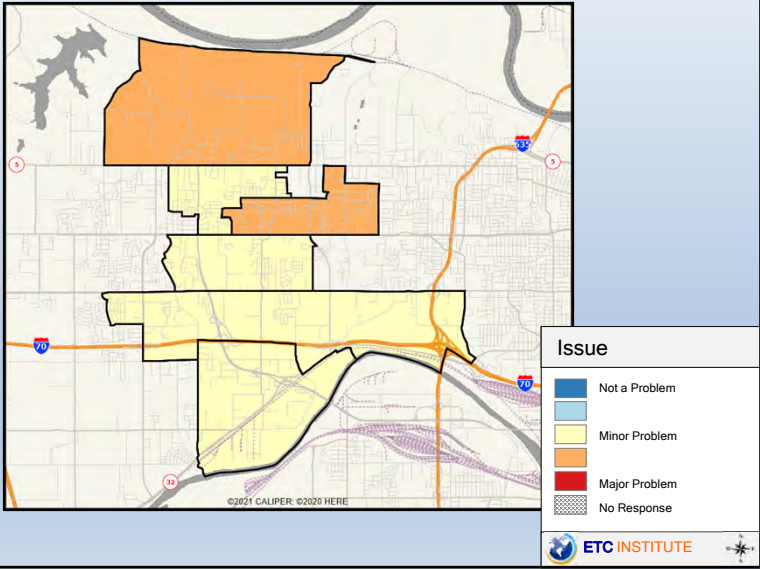
Q15-10. myWyco app – Municipal Court payments



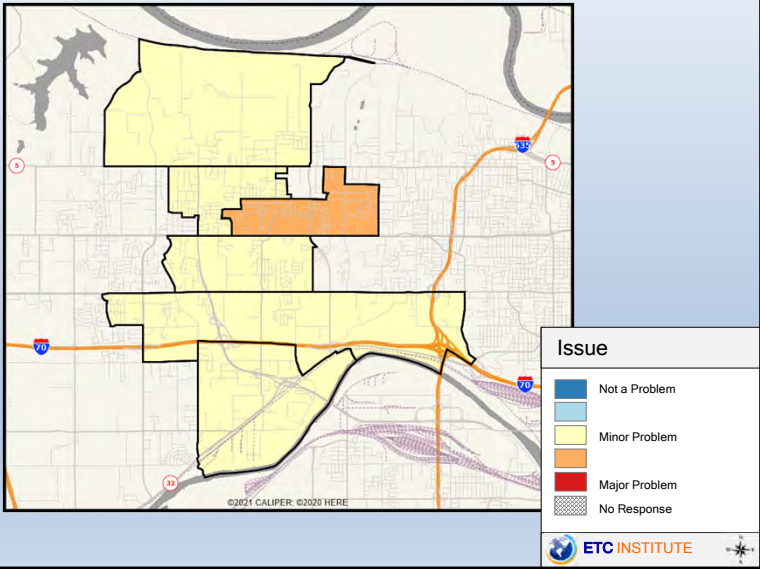
Q15-11. Online maps



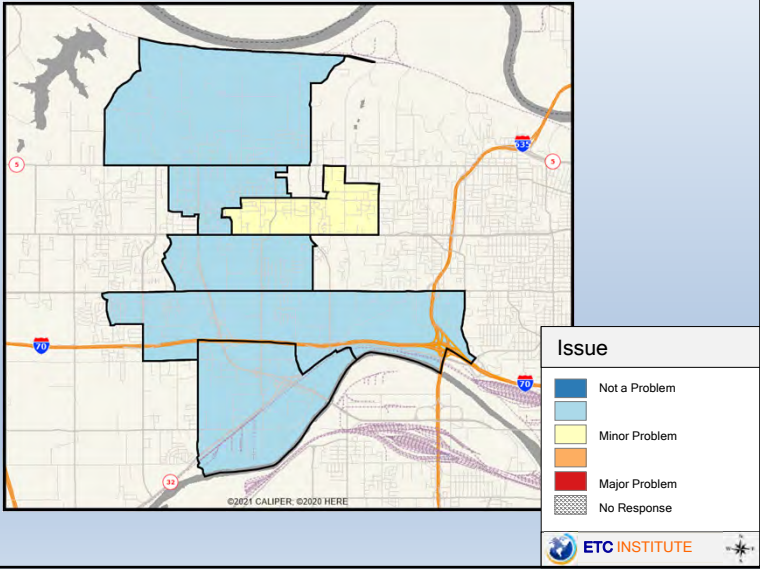
Q16-01. Crime



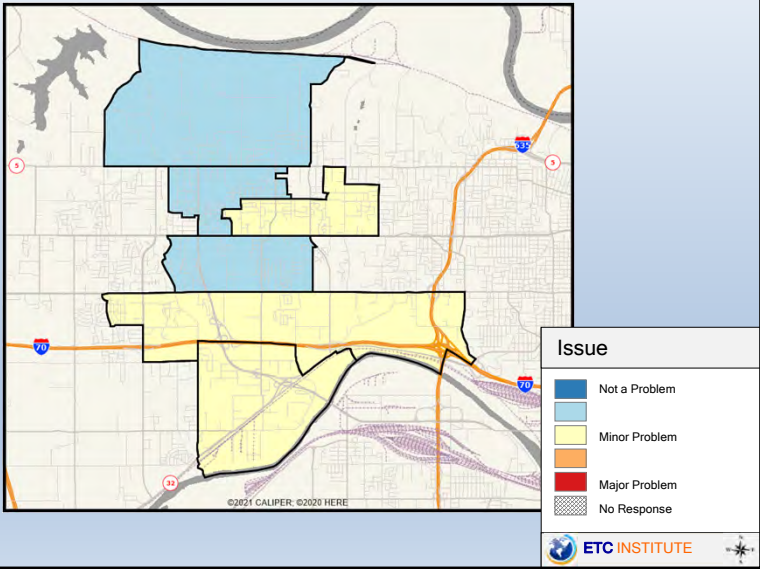
Q16-02. Drugs



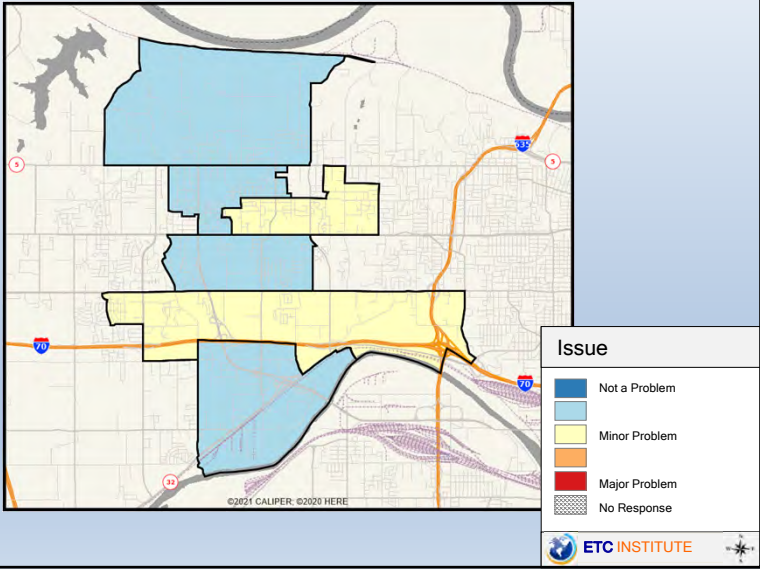
Q16-03. Graffiti



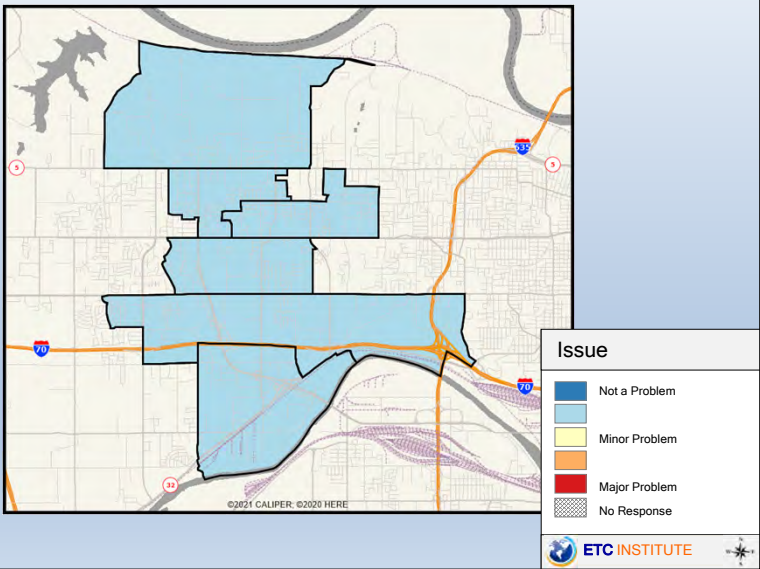
Q16-04. Noise



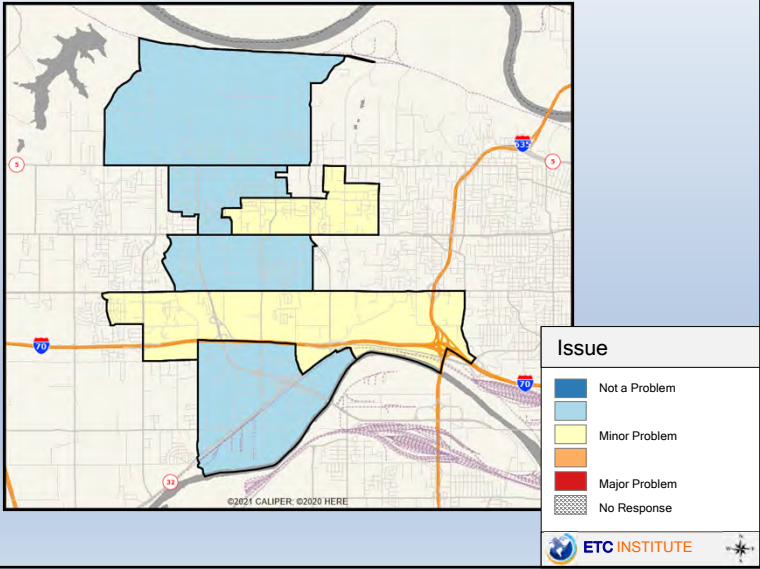
Q16-05. Rundown buildings



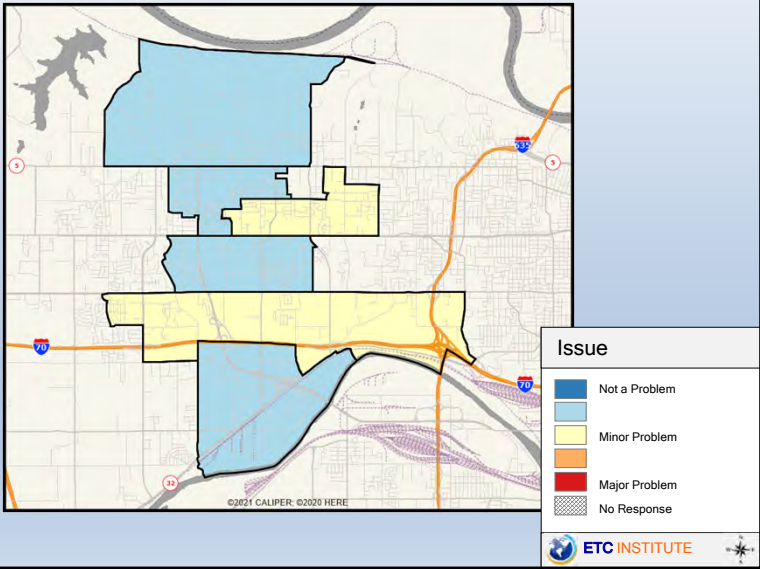
Q16-06. Abandoned/junk vehicles



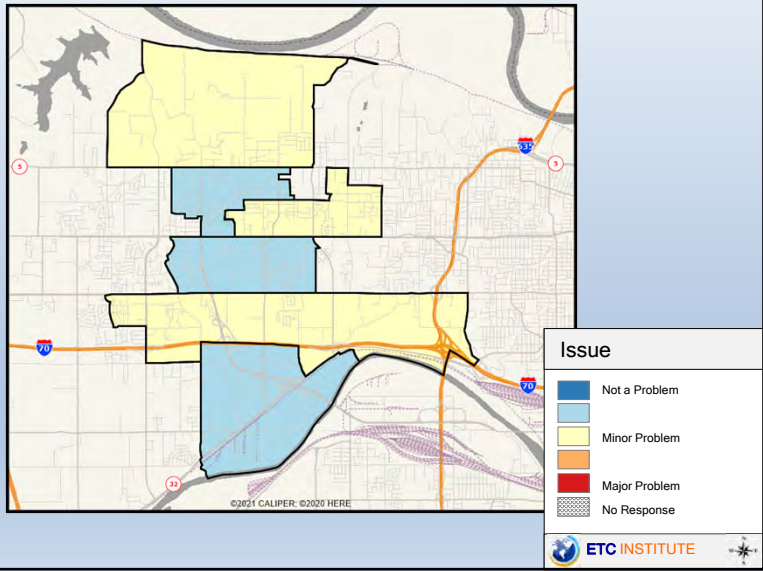
Q16-07. Vehicles parked on streets



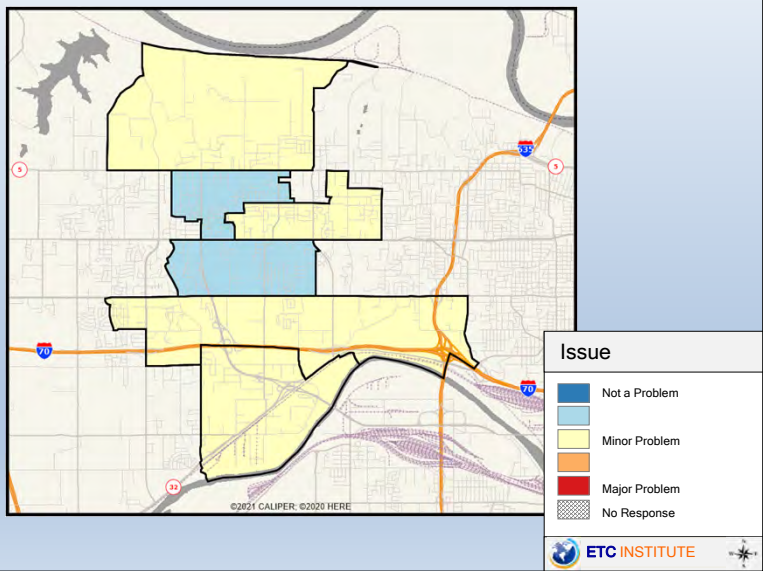
Q16-08. Homelessness



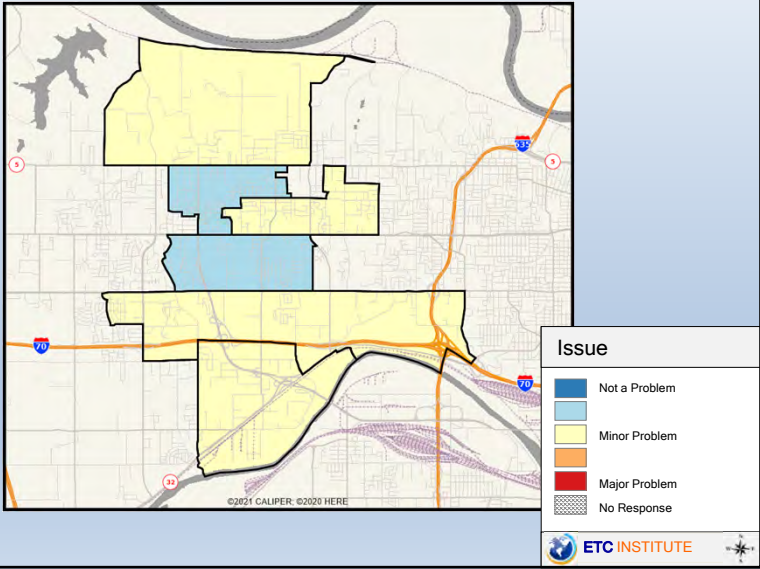
Q16-09. Overgrown lots



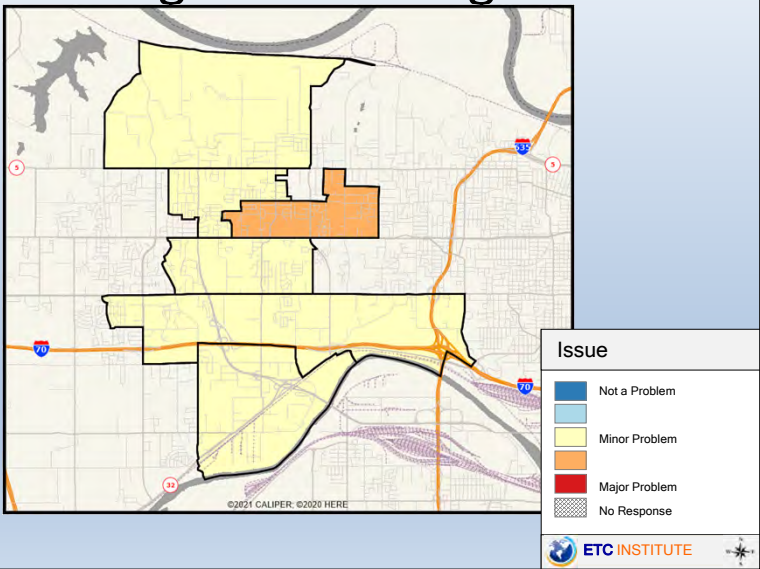
Q16-10. Illegal dumping



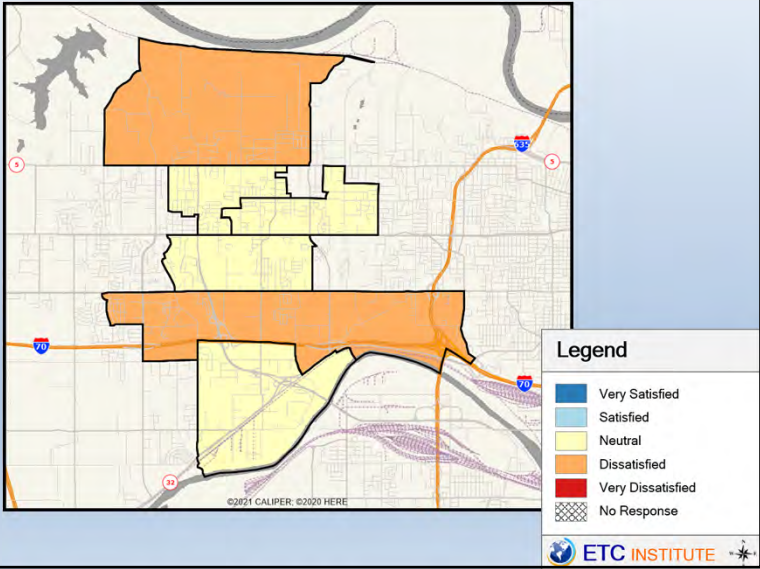
Q16-11. Roaming/loose animals



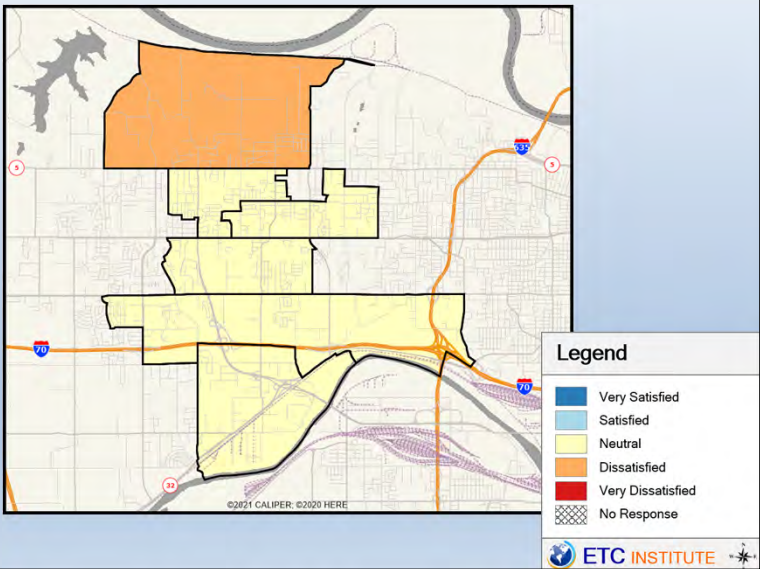
Q16-12. Street racing or dangerous driving



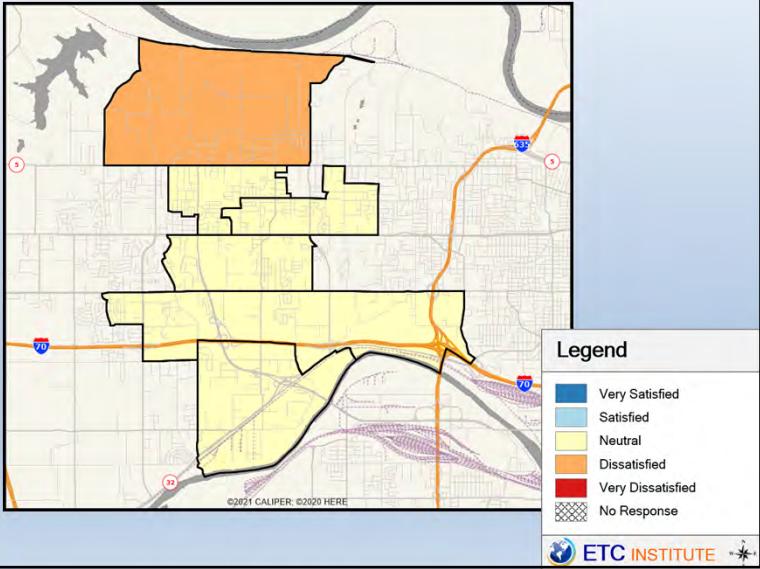
Q17-1. Enforcing the clean-up of junk, trash, and debris (blight) city-wide



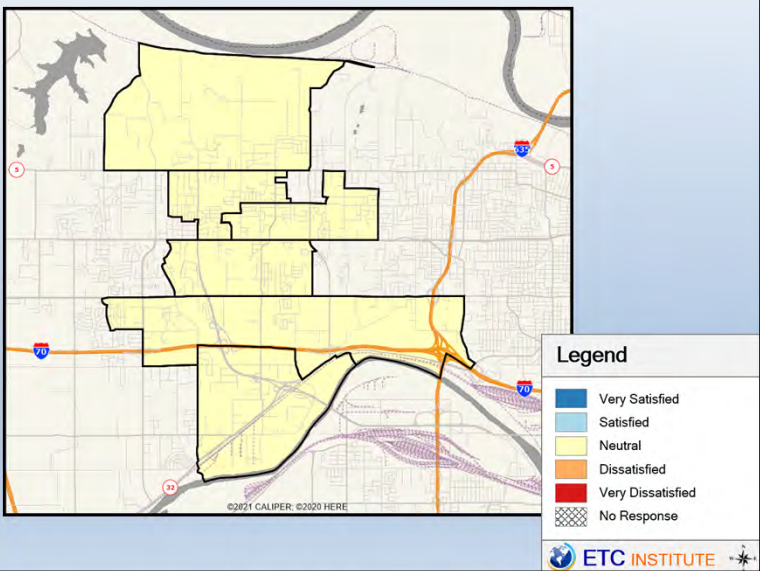
Q17-2. Enforcing the clean-up of junk, trash, and debris (blight), in your neighborhood



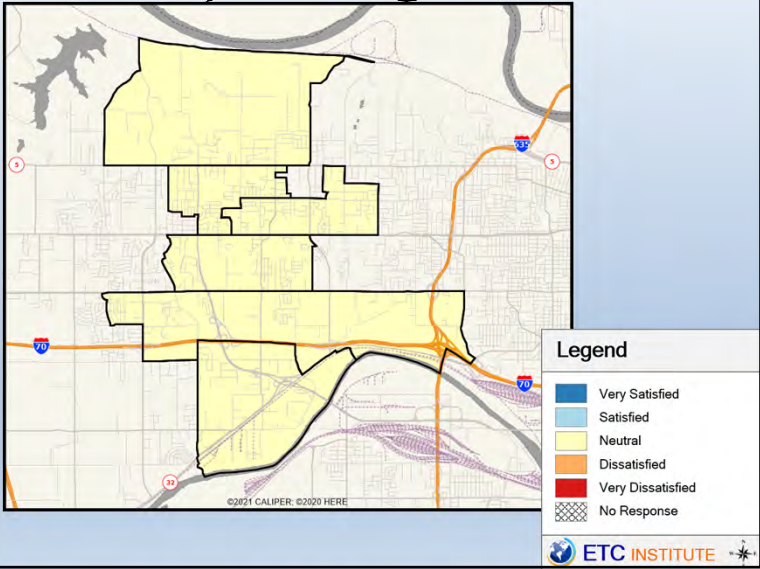
Q17-3. Enforcing the mowing and trimming of weeds on vacant property city-wide



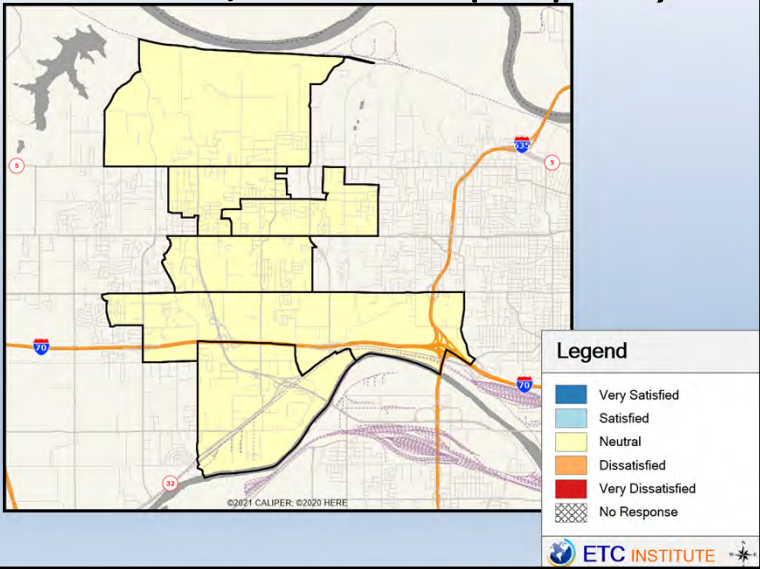
Q17-4. Enforcing the mowing and trimming of weeds on vacant property in your neighborhood



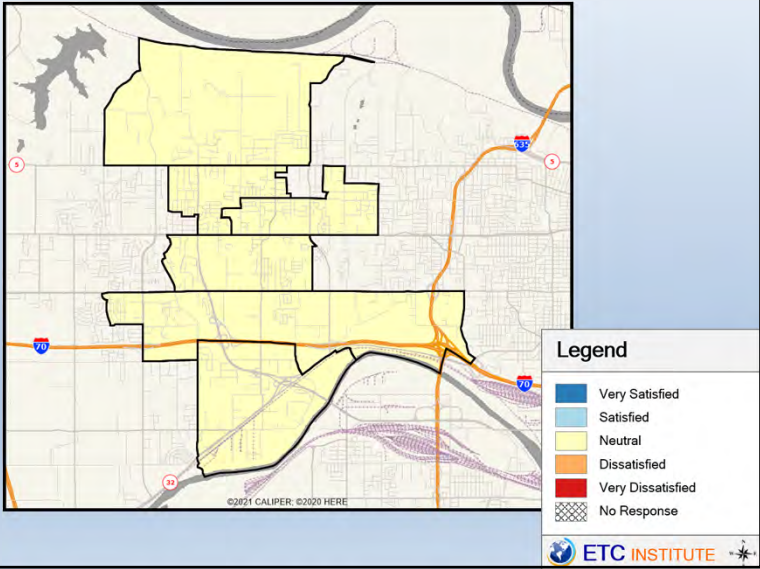
Q17-5. Enforcing the maintenance of homes in your neighborhood



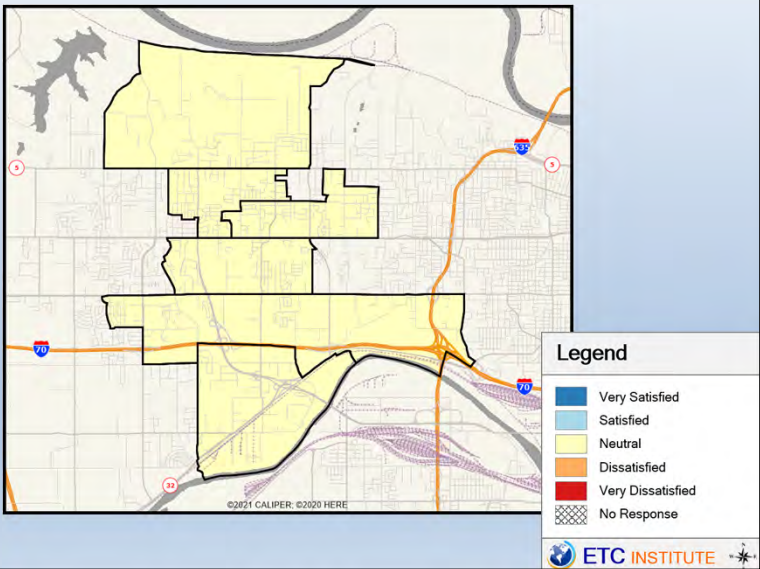
Q17-6. Enforcing the maintenance of commercial/business property



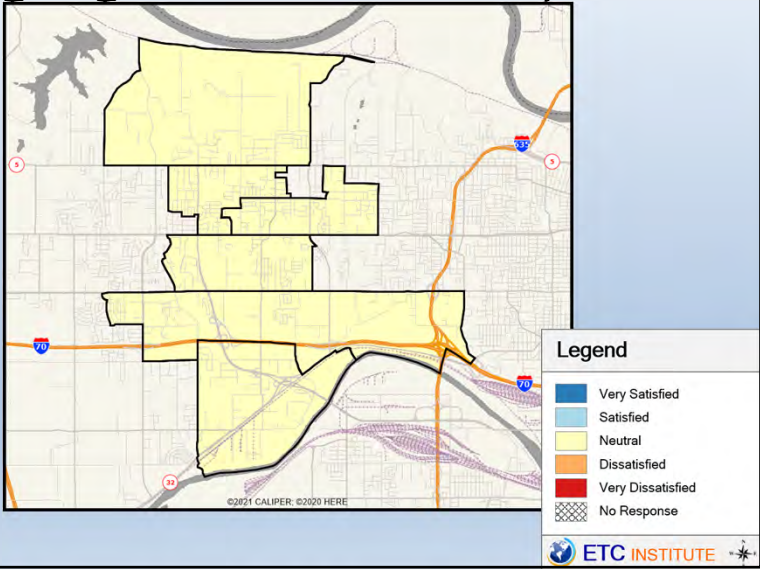
Q17-7. Enforcing the removal of inoperable or junk cars in your neighborhood



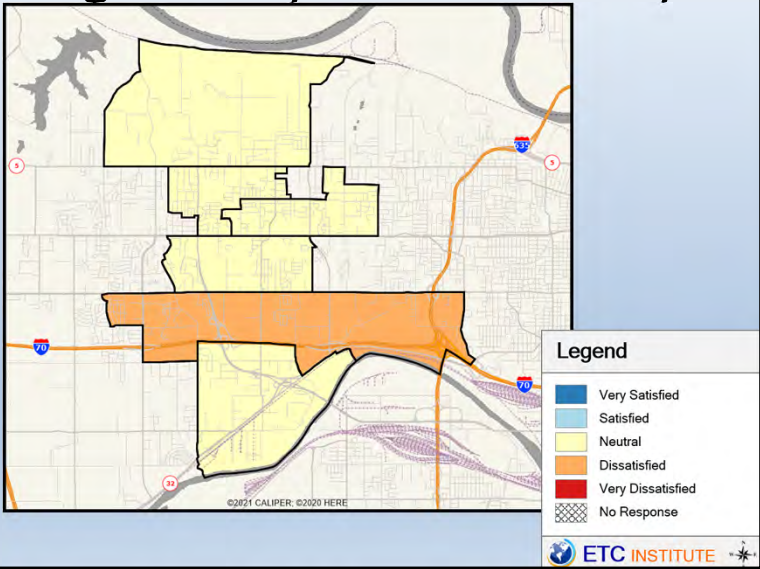
Q19. Please indicate how you feel about the current quality of life in your neighborhood



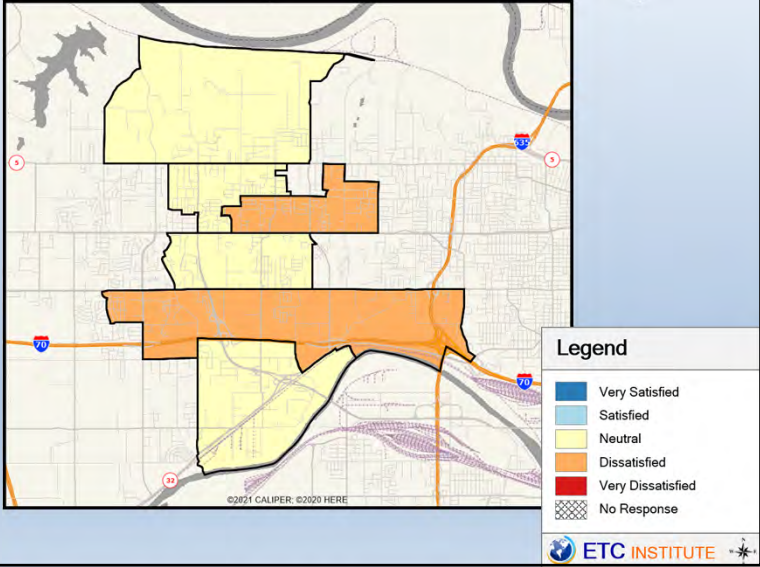
Q20-01. How Wyandotte County manages growth and development



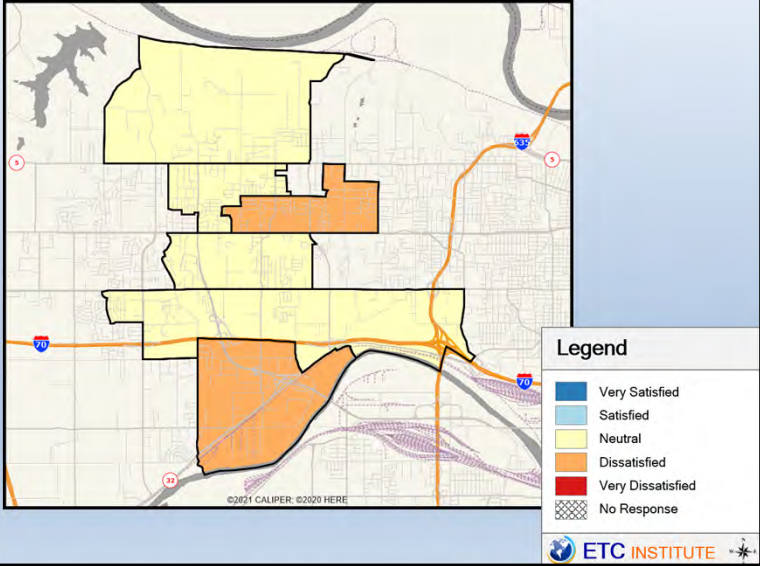
Q20-02. Overall quality of roads and bridges in Wyandotte County



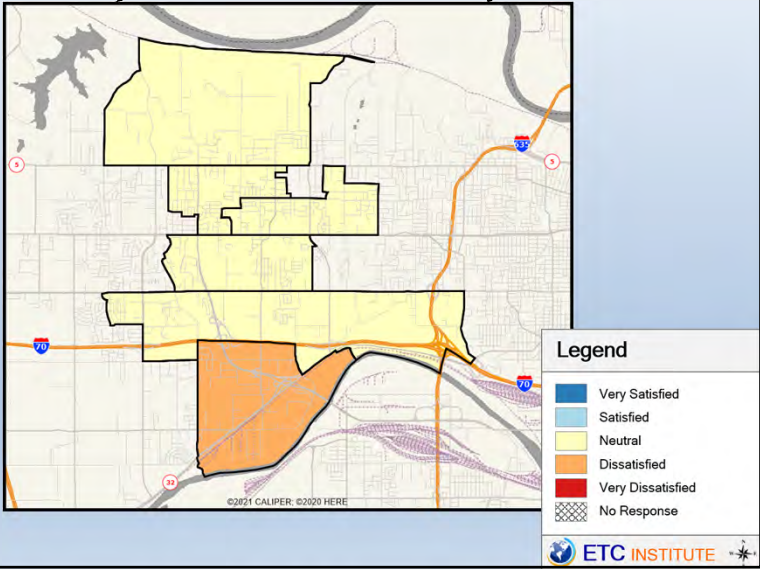
Q20-03. Overall quality of sidewalks in Wyandotte County



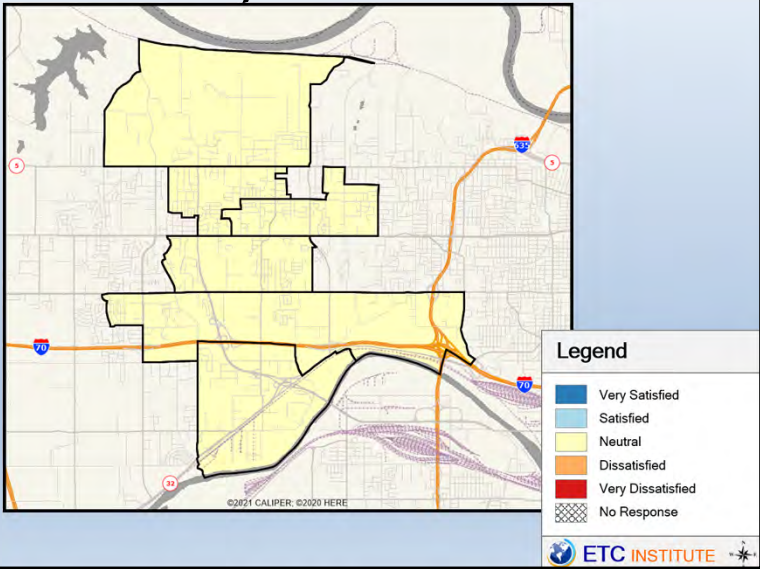
Q20-04. Overall appearance of Wyandotte County



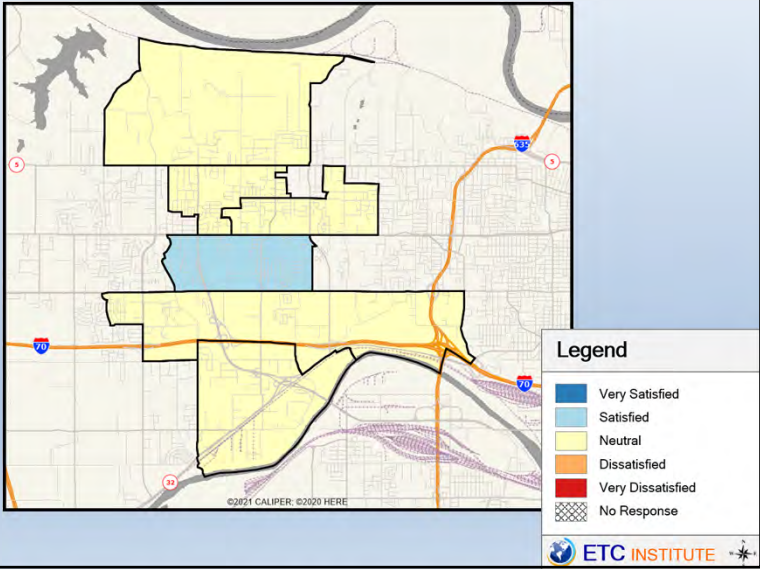
Q20-05. Overall feeling of safety in Wyandotte County



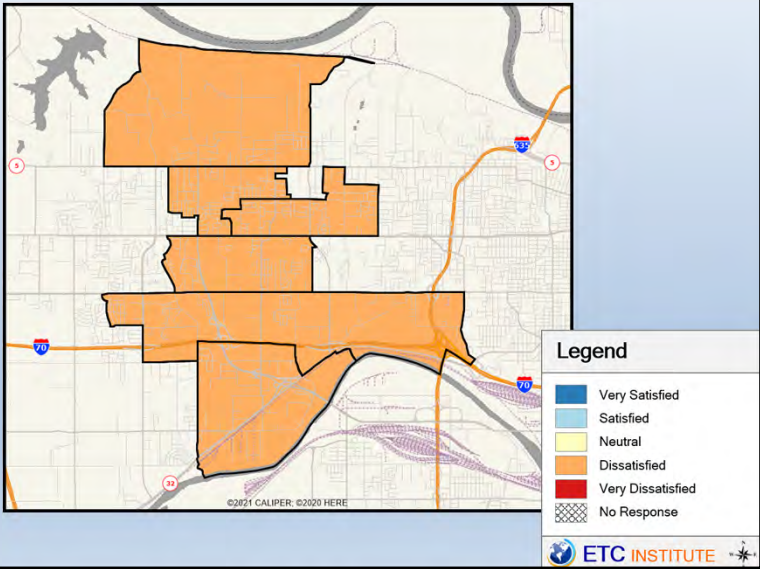
Q20-06. Overall quality of city and county services

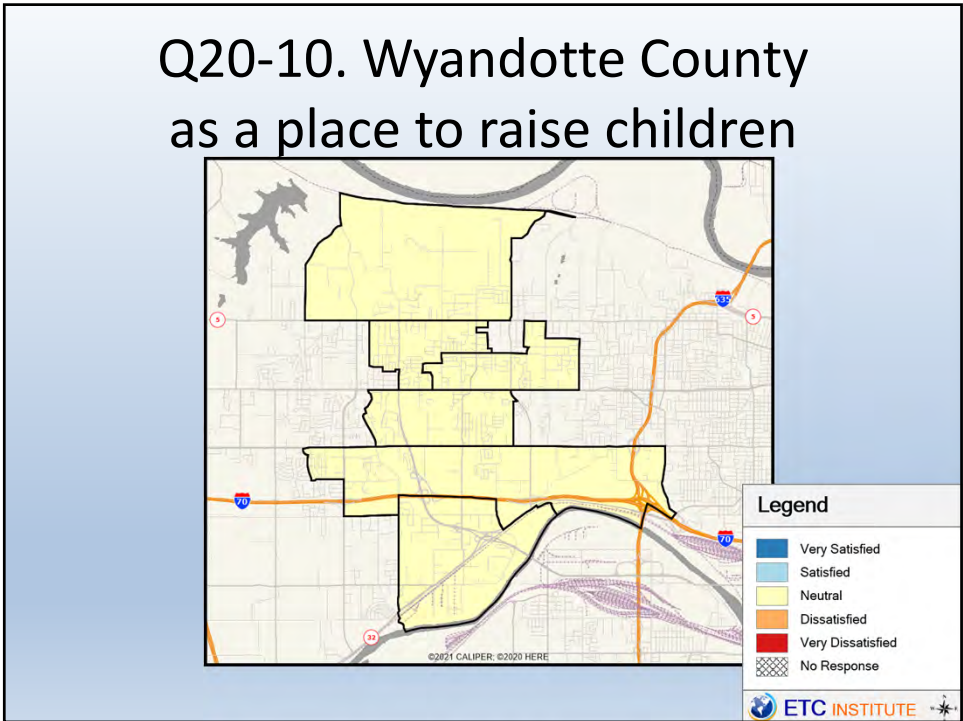
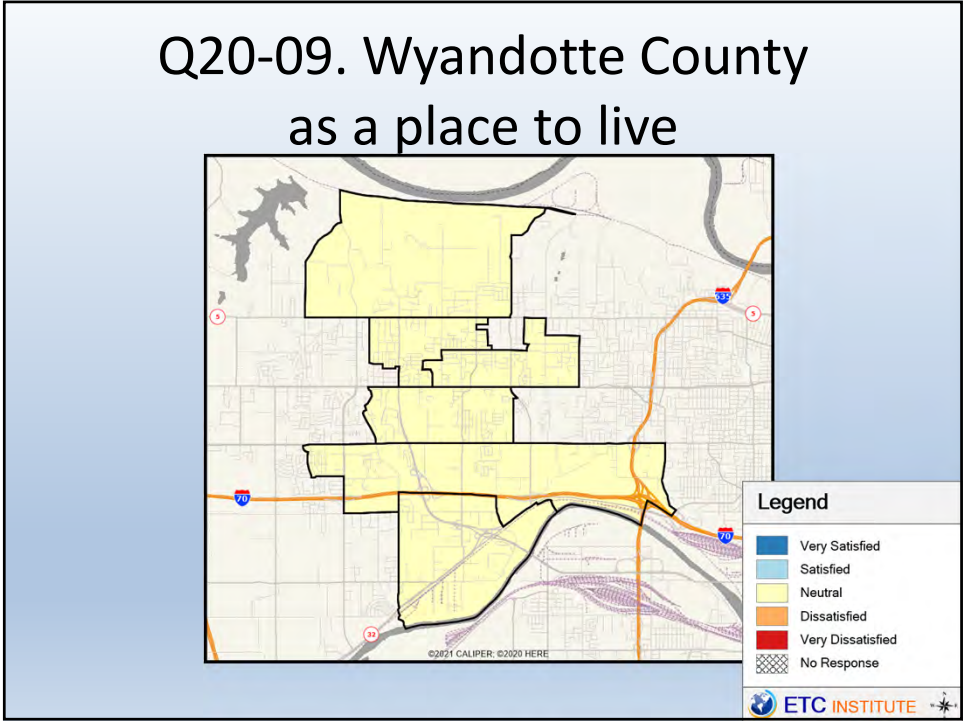


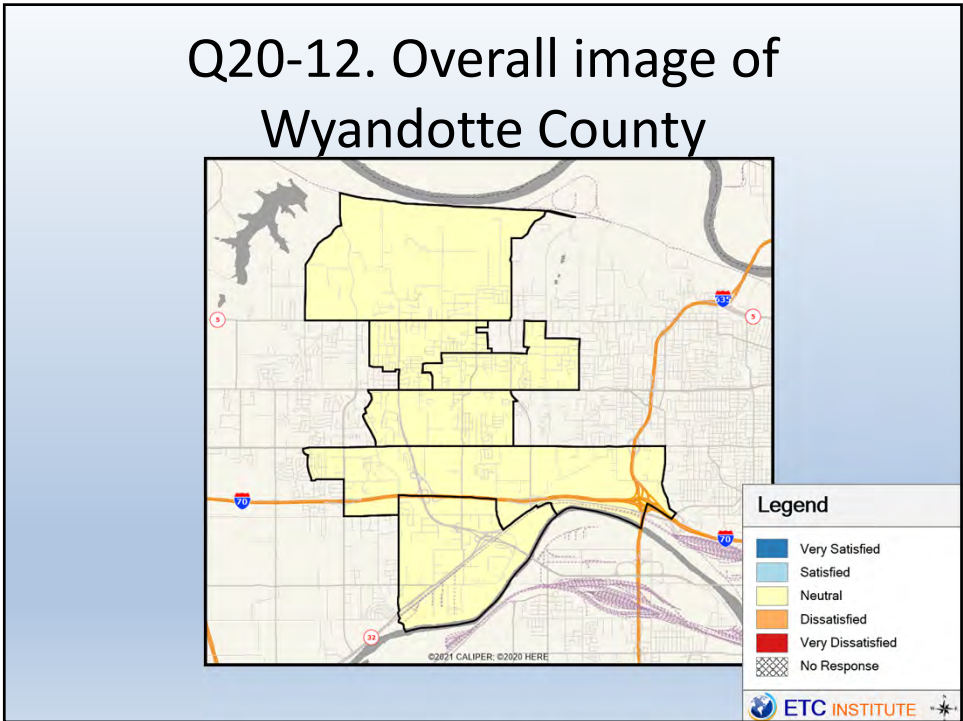
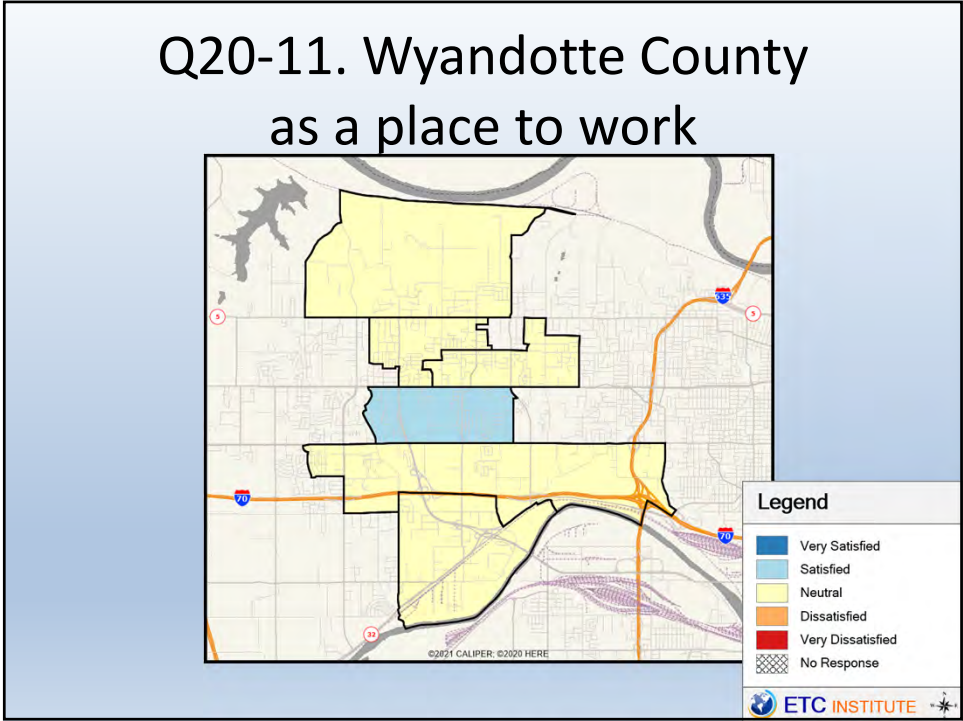
Q20-07. Appearance of commercial areas where you shop/do business within Wyandotte County



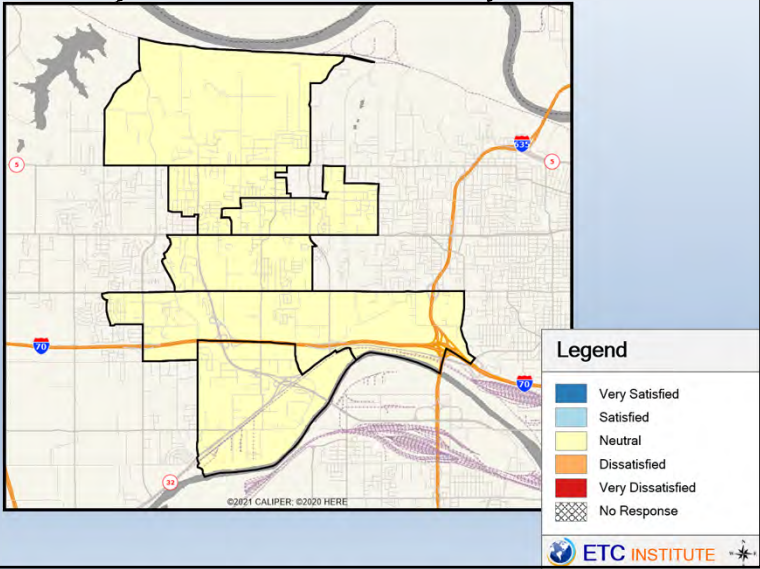
Q20-08. The overall value you receive for the city/county taxes and fees that you pay



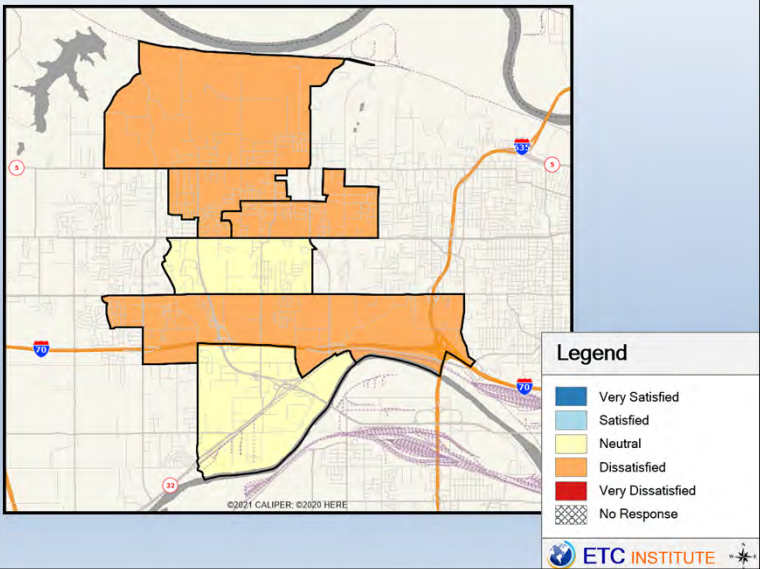


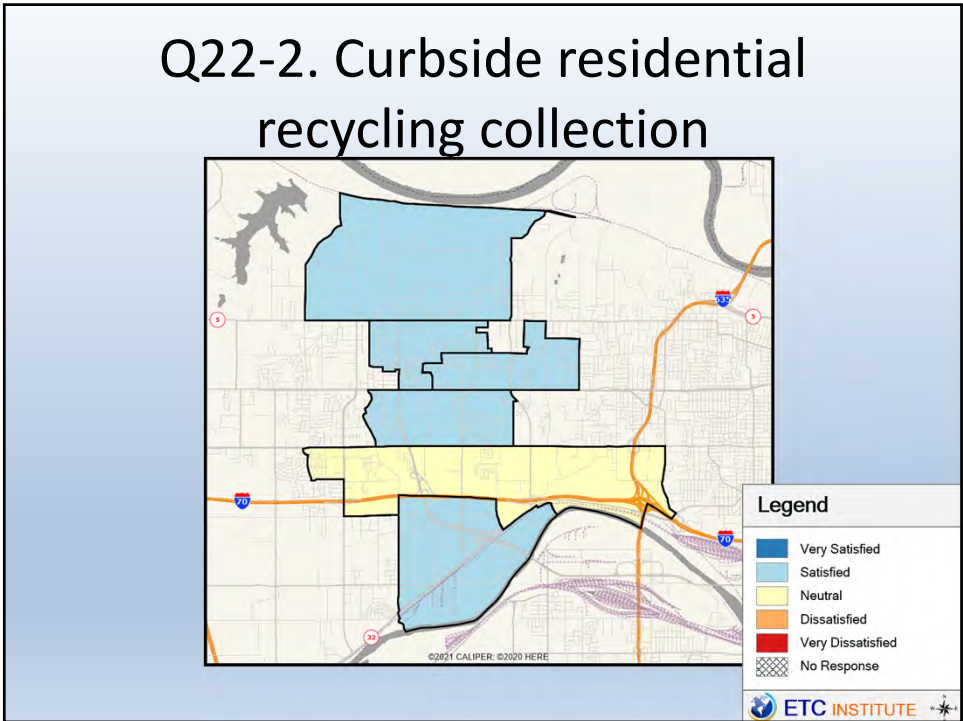
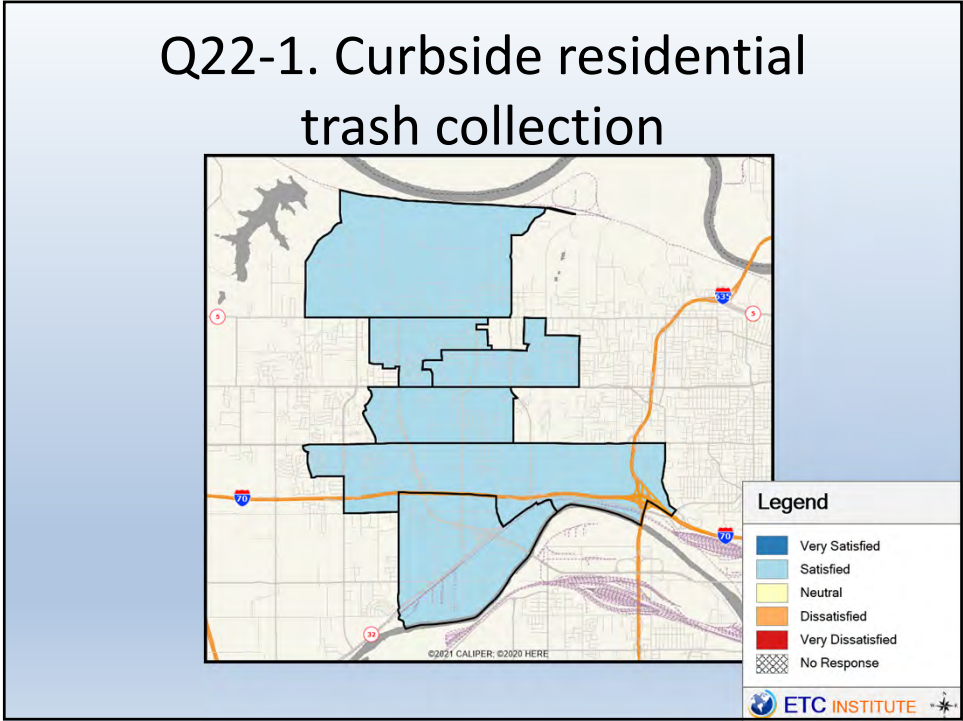


Q20-13. Overall quality of life in Wyandotte County

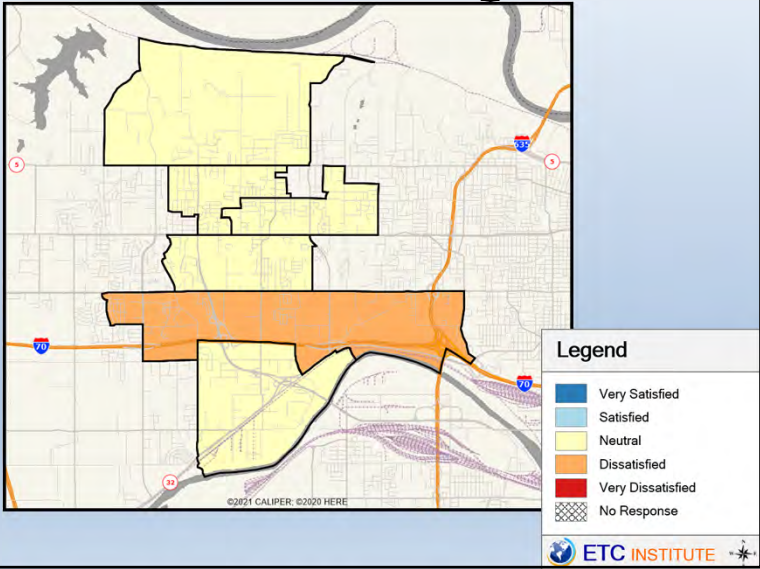


Q20-14. Overall quality of the education system in Wyandotte County

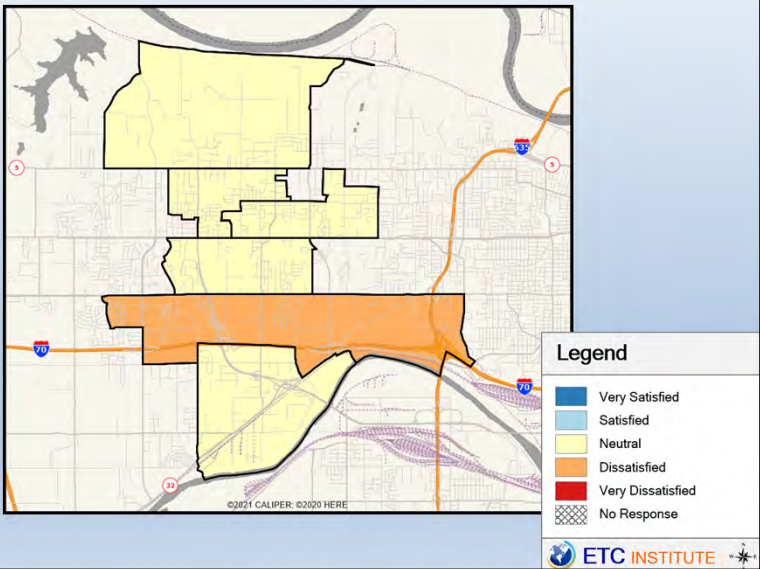




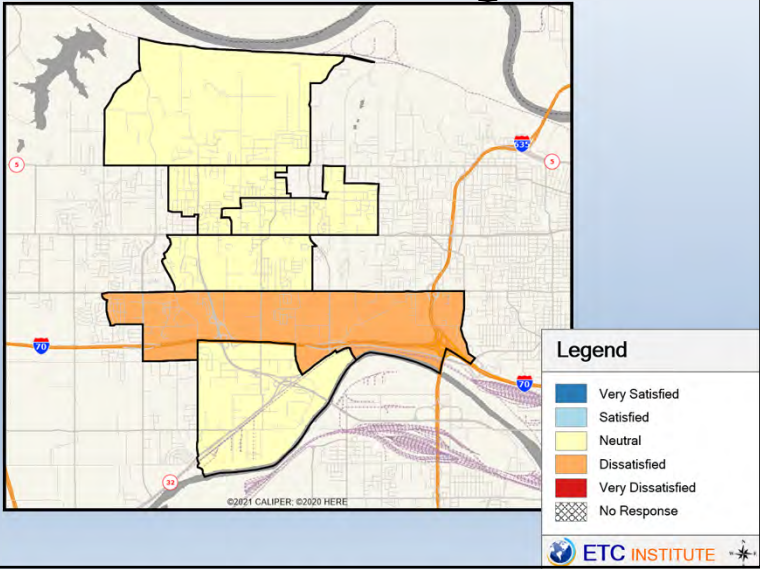
Q23-1. Availability of affordable housing



Q23-2. Quality of housing



Q23-3. Availability of handicap-accessible housing



Section 3

Tabular Data

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q1-1. Police services</u>							
Very satisfied	28.8%	17.6%	8.6%	22.1%	24.2%	18.2%	20.6%
Satisfied	33.9%	31.4%	44.8%	44.2%	42.1%	45.5%	40.5%
Neutral	25.4%	31.4%	31.0%	23.4%	18.9%	24.2%	24.9%
Dissatisfied	6.8%	11.8%	10.3%	3.9%	8.4%	3.0%	7.5%
Very dissatisfied	5.1%	7.8%	5.2%	6.5%	6.3%	9.1%	6.4%
<u>Q1-2. Fire services</u>							
Very satisfied	44.8%	34.6%	25.0%	37.0%	41.3%	35.5%	37.0%
Satisfied	43.1%	42.3%	53.6%	50.7%	44.6%	48.4%	47.0%
Neutral	12.1%	21.2%	19.6%	12.3%	12.0%	12.9%	14.6%
Dissatisfied	0.0%	0.0%	1.8%	0.0%	2.2%	0.0%	0.8%
Very dissatisfied	0.0%	1.9%	0.0%	0.0%	0.0%	3.2%	0.6%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q1-3. Ambulance services</u>							
Very satisfied	36.5%	31.9%	28.6%	35.7%	39.3%	35.5%	35.0%
Satisfied	34.6%	31.9%	41.1%	48.6%	39.3%	51.6%	40.9%
Neutral	25.0%	34.0%	30.4%	14.3%	17.9%	9.7%	21.8%
Dissatisfied	1.9%	0.0%	0.0%	0.0%	2.4%	0.0%	0.9%
Very dissatisfied	1.9%	2.1%	0.0%	1.4%	1.2%	3.2%	1.5%

Q1-4. Maintenance of City streets

Very satisfied	3.3%	3.6%	3.4%	2.4%	5.2%	5.9%	3.9%
Satisfied	13.1%	16.4%	20.7%	27.7%	21.6%	26.5%	21.1%
Neutral	19.7%	16.4%	29.3%	14.5%	22.7%	23.5%	20.6%
Dissatisfied	34.4%	47.3%	31.0%	34.9%	26.8%	20.6%	32.7%
Very dissatisfied	29.5%	16.4%	15.5%	20.5%	23.7%	23.5%	21.6%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q1-5. Stormwater management system</u>							
Very satisfied	5.4%	8.0%	7.1%	2.6%	8.3%	6.5%	6.2%
Satisfied	21.4%	24.0%	23.2%	36.4%	26.2%	48.4%	28.8%
Neutral	46.4%	48.0%	42.9%	35.1%	31.0%	22.6%	37.9%
Dissatisfied	8.9%	14.0%	19.6%	19.5%	16.7%	9.7%	15.5%
Very dissatisfied	17.9%	6.0%	7.1%	6.5%	17.9%	12.9%	11.6%

Q1-6. Sewer & wastewater system

Very satisfied	8.0%	9.8%	10.9%	5.3%	10.8%	7.7%	8.8%
Satisfied	22.0%	27.5%	25.5%	36.8%	30.1%	42.3%	30.2%
Neutral	48.0%	41.2%	43.6%	36.8%	41.0%	26.9%	40.5%
Dissatisfied	6.0%	17.6%	14.5%	15.8%	10.8%	11.5%	12.9%
Very dissatisfied	16.0%	3.9%	5.5%	5.3%	7.2%	11.5%	7.6%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q1-7. Trash collection & recycling</u>							
Very satisfied	13.6%	21.2%	23.7%	26.2%	28.9%	27.3%	24.0%
Satisfied	40.7%	44.2%	49.2%	44.0%	45.4%	39.4%	44.3%
Neutral	18.6%	15.4%	15.3%	21.4%	11.3%	15.2%	16.1%
Dissatisfied	20.3%	13.5%	10.2%	7.1%	8.2%	12.1%	11.2%
Very dissatisfied	6.8%	5.8%	1.7%	1.2%	6.2%	6.1%	4.4%

Q1-8. Parks & recreation facilities

Very satisfied	5.9%	10.6%	9.4%	13.9%	16.3%	27.6%	13.4%
Satisfied	33.3%	27.7%	41.5%	39.2%	39.1%	44.8%	37.6%
Neutral	25.5%	31.9%	32.1%	22.8%	34.8%	13.8%	28.2%
Dissatisfied	27.5%	23.4%	7.5%	15.2%	6.5%	13.8%	14.5%
Very dissatisfied	7.8%	6.4%	9.4%	8.9%	3.3%	0.0%	6.3%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q1-9. Parks & recreation programs</u>							
Very satisfied	2.4%	9.3%	2.1%	5.8%	13.2%	20.8%	8.3%
Satisfied	19.5%	18.6%	25.0%	31.9%	23.7%	25.0%	24.6%
Neutral	41.5%	30.2%	58.3%	33.3%	51.3%	37.5%	42.9%
Dissatisfied	31.7%	34.9%	10.4%	26.1%	7.9%	16.7%	20.3%
Very dissatisfied	4.9%	7.0%	4.2%	2.9%	3.9%	0.0%	4.0%
<u>Q1-10. Code enforcement</u>							
Very satisfied	10.9%	4.2%	5.6%	2.7%	4.5%	9.7%	5.7%
Satisfied	10.9%	18.8%	18.5%	17.6%	15.7%	29.0%	17.4%
Neutral	36.4%	29.2%	37.0%	44.6%	41.6%	38.7%	38.7%
Dissatisfied	23.6%	33.3%	29.6%	21.6%	20.2%	9.7%	23.4%
Very dissatisfied	18.2%	14.6%	9.3%	13.5%	18.0%	12.9%	14.8%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q1-11. Planning & zoning</u>							
Very satisfied	2.3%	4.8%	3.8%	4.5%	6.3%	0.0%	4.2%
Satisfied	9.3%	21.4%	18.9%	22.4%	16.3%	18.5%	17.9%
Neutral	51.2%	42.9%	56.6%	47.8%	51.3%	63.0%	51.3%
Dissatisfied	18.6%	19.0%	20.8%	13.4%	15.0%	14.8%	16.7%
Very dissatisfied	18.6%	11.9%	0.0%	11.9%	11.3%	3.7%	9.9%
<u>Q1-12. Municipal court</u>							
Very satisfied	4.7%	5.0%	6.1%	8.2%	9.6%	8.7%	7.3%
Satisfied	16.3%	32.5%	28.6%	36.1%	24.7%	21.7%	27.3%
Neutral	62.8%	50.0%	57.1%	45.9%	53.4%	65.2%	54.3%
Dissatisfied	14.0%	10.0%	8.2%	6.6%	5.5%	4.3%	8.0%
Very dissatisfied	2.3%	2.5%	0.0%	3.3%	6.8%	0.0%	3.1%

Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q1-13. Public transportation</u>							
Very satisfied	9.3%	6.4%	6.1%	6.8%	10.0%	16.7%	8.6%
Satisfied	30.2%	23.4%	30.6%	28.8%	22.9%	33.3%	27.4%
Neutral	46.5%	44.7%	44.9%	39.0%	47.1%	37.5%	43.8%
Dissatisfied	7.0%	21.3%	12.2%	15.3%	11.4%	4.2%	12.7%
Very dissatisfied	7.0%	4.3%	6.1%	10.2%	8.6%	8.3%	7.5%

Q2. Neighborhood/Community Priorities. Which FOUR of the services listed in Question 1 should receive the MOST EMPHASIS for improvement in the neighborhood/community where you live over the next TWO years? (top 4)

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q2. Sum of top 4 choices</u>							
Police services	29.0%	50.0%	54.2%	33.3%	49.0%	41.2%	42.7%
Fire services	11.3%	17.9%	13.6%	11.9%	20.4%	20.6%	15.8%
Ambulance services	11.3%	16.1%	6.8%	9.5%	9.2%	14.7%	10.7%
Maintenance of City streets	74.2%	60.7%	72.9%	79.8%	69.4%	70.6%	71.8%
Storm water runoff/management system	16.1%	16.1%	15.3%	20.2%	20.4%	32.4%	19.3%
Sewer & wastewater system	16.1%	16.1%	22.0%	25.0%	15.3%	23.5%	19.3%
Trash collection & recycling	35.5%	23.2%	16.9%	15.5%	21.4%	26.5%	22.4%
Parks & recreation facilities	27.4%	28.6%	25.4%	29.8%	25.5%	14.7%	26.2%
Parks & recreation programs	14.5%	19.6%	20.3%	23.8%	22.4%	5.9%	19.3%
Code enforcement	38.7%	35.7%	47.5%	46.4%	33.7%	29.4%	39.2%
Planning & zoning	25.8%	23.2%	11.9%	27.4%	19.4%	14.7%	21.1%
Municipal court	8.1%	7.1%	16.9%	7.1%	8.2%	5.9%	8.9%
Public transportation	11.3%	10.7%	25.4%	22.6%	19.4%	14.7%	18.1%
None chosen	14.5%	12.5%	5.1%	7.1%	5.1%	5.9%	8.1%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q3-1. Services for people living with developmental disabilities</u>							
Very satisfied	2.6%	2.7%	0.0%	3.9%	4.5%	5.0%	3.2%
Satisfied	13.2%	13.5%	15.4%	25.5%	15.2%	20.0%	17.1%
Neutral	52.6%	51.4%	56.4%	43.1%	54.5%	45.0%	51.0%
Dissatisfied	15.8%	21.6%	17.9%	13.7%	18.2%	15.0%	17.1%
Very dissatisfied	15.8%	10.8%	10.3%	13.7%	7.6%	15.0%	11.6%

Q3-2. Services for seniors (non-transportation)

Very satisfied	8.1%	5.1%	0.0%	1.7%	6.2%	4.2%	4.2%
Satisfied	13.5%	15.4%	17.1%	22.4%	18.5%	16.7%	17.8%
Neutral	51.4%	41.0%	43.9%	44.8%	55.4%	70.8%	50.0%
Dissatisfied	8.1%	25.6%	29.3%	20.7%	15.4%	4.2%	18.2%
Very dissatisfied	18.9%	12.8%	9.8%	10.3%	4.6%	4.2%	9.8%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q3-3. Senior transportation</u>							
Very satisfied	5.4%	0.0%	0.0%	3.6%	6.7%	15.0%	4.5%
Satisfied	21.6%	24.2%	17.5%	21.8%	18.3%	15.0%	20.0%
Neutral	48.6%	39.4%	57.5%	41.8%	48.3%	50.0%	47.3%
Dissatisfied	8.1%	24.2%	15.0%	23.6%	20.0%	10.0%	18.0%
Very dissatisfied	16.2%	12.1%	10.0%	9.1%	6.7%	10.0%	10.2%

Q3-4. 3-1-1 Call Center

Very satisfied	10.0%	9.8%	0.0%	9.1%	5.3%	4.5%	6.6%
Satisfied	30.0%	34.1%	41.9%	23.6%	34.2%	31.8%	32.4%
Neutral	38.0%	39.0%	44.2%	54.5%	43.4%	40.9%	43.9%
Dissatisfied	16.0%	17.1%	11.6%	7.3%	10.5%	9.1%	11.8%
Very dissatisfied	6.0%	0.0%	2.3%	5.5%	6.6%	13.6%	5.2%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q3-5. Property tax administration</u>							
Very satisfied	1.9%	2.0%	0.0%	2.5%	5.7%	3.3%	2.8%
Satisfied	9.4%	10.2%	15.8%	7.5%	6.8%	10.0%	9.5%
Neutral	28.3%	24.5%	45.6%	37.5%	27.3%	30.0%	32.5%
Dissatisfied	30.2%	34.7%	24.6%	22.5%	34.1%	33.3%	29.4%
Very dissatisfied	30.2%	28.6%	14.0%	30.0%	26.1%	23.3%	25.8%
 <u>Q3-6. Motor vehicle registration</u>							
Very satisfied	8.5%	11.5%	3.4%	5.0%	7.4%	3.1%	6.6%
Satisfied	28.8%	28.8%	27.1%	22.5%	24.2%	25.0%	25.7%
Neutral	32.2%	25.0%	25.4%	35.0%	25.3%	31.3%	28.9%
Dissatisfied	15.3%	17.3%	30.5%	16.3%	25.3%	25.0%	21.5%
Very dissatisfied	15.3%	17.3%	13.6%	21.3%	17.9%	15.6%	17.2%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q3-7. Appraiser's Office services</u>							
Very satisfied	2.0%	2.0%	0.0%	2.8%	4.8%	3.6%	2.7%
Satisfied	12.2%	19.6%	28.8%	15.3%	13.3%	17.9%	17.3%
Neutral	49.0%	39.2%	36.5%	40.3%	32.5%	46.4%	39.4%
Dissatisfied	26.5%	19.6%	21.2%	23.6%	34.9%	14.3%	25.1%
Very dissatisfied	10.2%	19.6%	13.5%	18.1%	14.5%	17.9%	15.5%

Q3-8. County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)

Very satisfied	7.7%	10.6%	8.8%	6.3%	13.3%	24.1%	10.7%
Satisfied	42.3%	38.3%	40.4%	55.0%	45.6%	34.5%	44.5%
Neutral	40.4%	27.7%	38.6%	27.5%	30.0%	20.7%	31.3%
Dissatisfied	3.8%	19.1%	8.8%	5.0%	8.9%	17.2%	9.3%
Very dissatisfied	5.8%	4.3%	3.5%	6.3%	2.2%	3.4%	4.2%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q3-9. District Attorneys' Office</u>							
Very satisfied	4.7%	11.1%	10.6%	6.6%	5.9%	5.0%	7.4%
Satisfied	9.3%	35.6%	14.9%	29.5%	11.8%	20.0%	20.1%
Neutral	55.8%	40.0%	48.9%	42.6%	47.1%	50.0%	46.8%
Dissatisfied	14.0%	2.2%	19.1%	6.6%	11.8%	10.0%	10.6%
Very dissatisfied	16.3%	11.1%	6.4%	14.8%	23.5%	15.0%	15.1%

Q3-10. Local elections

Very satisfied	4.0%	13.5%	7.3%	6.3%	3.6%	13.3%	7.1%
Satisfied	26.0%	34.6%	40.0%	38.8%	33.3%	30.0%	34.5%
Neutral	46.0%	42.3%	32.7%	27.5%	39.3%	36.7%	36.8%
Dissatisfied	8.0%	3.8%	16.4%	18.8%	10.7%	13.3%	12.3%
Very dissatisfied	16.0%	5.8%	3.6%	8.8%	13.1%	6.7%	9.4%

Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q3-11. Public health services</u>							
Very satisfied	10.4%	15.9%	3.9%	6.9%	11.3%	7.7%	9.3%
Satisfied	25.0%	36.4%	43.1%	48.6%	31.3%	30.8%	36.8%
Neutral	45.8%	34.1%	29.4%	33.3%	37.5%	46.2%	36.8%
Dissatisfied	10.4%	9.1%	19.6%	5.6%	12.5%	7.7%	10.9%
Very dissatisfied	8.3%	4.5%	3.9%	5.6%	7.5%	7.7%	6.2%

Q4. County Level Priorities. Which FOUR of the County-level services listed in Question 3 should receive the MOST EMPHASIS for improvement over the next TWO years? (top 4)

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q4. Sum of top 4 choices</u>							
Services for people living with developmental disabilities	30.6%	35.7%	33.9%	36.9%	30.6%	20.6%	32.3%
Services for seniors (non-transportation)	33.9%	35.7%	33.9%	33.3%	33.7%	26.5%	33.3%
Senior transportation	27.4%	25.0%	28.8%	22.6%	23.5%	14.7%	24.2%
3-1-1 Call Center	16.1%	16.1%	16.9%	9.5%	11.2%	32.4%	15.0%
Property tax administration	48.4%	51.8%	42.4%	56.0%	50.0%	47.1%	49.9%
Motor vehicle registration	41.9%	42.9%	49.2%	47.6%	53.1%	58.8%	48.6%
Appraiser's Office services	22.6%	28.6%	30.5%	27.4%	32.7%	29.4%	28.8%
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	12.9%	17.9%	30.5%	33.3%	29.6%	17.6%	25.2%
District Attorneys' Office	17.7%	10.7%	22.0%	19.0%	23.5%	14.7%	18.8%
Local elections	21.0%	14.3%	23.7%	26.2%	14.3%	17.6%	19.6%
Public health services	22.6%	25.0%	35.6%	29.8%	33.7%	20.6%	29.0%
None chosen	17.7%	17.9%	6.8%	9.5%	8.2%	8.8%	11.2%

Q5. Overall Priorities. Using the lists in Questions 1 and 3, which FOUR items do you think should be the TOP OVERALL PRIORITIES for the Unified Government over the next TWO years? (top 4)

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q5. Sum of top 4 choices</u>							
Police services	24.2%	28.6%	39.0%	23.8%	25.5%	23.5%	27.2%
Fire services	6.5%	3.6%	10.2%	7.1%	7.1%	5.9%	6.9%
Ambulance services	8.1%	3.6%	8.5%	6.0%	2.0%	8.8%	5.6%
Maintenance of City streets	46.8%	46.4%	42.4%	53.6%	46.9%	29.4%	46.1%
Storm water management system	1.6%	10.7%	8.5%	14.3%	8.2%	8.8%	8.9%
Sewer & wastewater system	3.2%	10.7%	8.5%	10.7%	7.1%	2.9%	7.6%
Trash collection & recycling	12.9%	7.1%	5.1%	8.3%	10.2%	11.8%	9.2%
Parks & recreation facilities	6.5%	7.1%	13.6%	15.5%	16.3%	8.8%	12.2%
Parks & recreation programs	9.7%	3.6%	5.1%	10.7%	7.1%	2.9%	7.1%
Code enforcement	25.8%	14.3%	22.0%	21.4%	18.4%	8.8%	19.3%
Planning & zoning	6.5%	7.1%	3.4%	7.1%	9.2%	0.0%	6.4%
Municipal court	3.2%	1.8%	1.7%	2.4%	4.1%	2.9%	2.8%
Public transportation	0.0%	3.6%	8.5%	6.0%	5.1%	5.9%	4.8%

Q5. Overall Priorities. Using the lists in Questions 1 and 3, which FOUR items do you think should be the TOP OVERALL PRIORITIES for the Unified Government over the next TWO years? (top 4) (cont.)

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q5. Sum of top 4 choices (cont.)</u>							
Services for people living with developmental disabilities	11.3%	12.5%	8.5%	17.9%	9.2%	5.9%	11.5%
Services for seniors (non-transportation)	16.1%	12.5%	11.9%	15.5%	12.2%	14.7%	13.7%
Senior transportation	6.5%	5.4%	6.8%	10.7%	5.1%	5.9%	6.9%
3-1-1 Call Center	6.5%	1.8%	5.1%	2.4%	5.1%	5.9%	4.3%
Property tax administration	27.4%	28.6%	18.6%	28.6%	23.5%	26.5%	25.4%
Motor vehicle registration	9.7%	16.1%	13.6%	25.0%	24.5%	11.8%	18.3%
Appraiser's Office services	6.5%	10.7%	13.6%	7.1%	15.3%	8.8%	10.7%
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	6.5%	10.7%	15.3%	8.3%	11.2%	2.9%	9.7%
District Attorneys' Office	4.8%	3.6%	10.2%	13.1%	13.3%	2.9%	9.2%
Local elections	9.7%	7.1%	6.8%	11.9%	4.1%	11.8%	8.1%
Public health services	14.5%	16.1%	16.9%	8.3%	13.3%	14.7%	13.5%
None chosen	27.4%	28.6%	22.0%	13.1%	20.4%	38.2%	22.9%

Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q6-1. Police visibility in residential neighborhoods</u>							
Very satisfied	7.3%	13.2%	5.4%	7.6%	10.8%	12.1%	9.2%
Satisfied	30.9%	32.1%	26.8%	38.0%	30.1%	24.2%	31.2%
Neutral	20.0%	18.9%	30.4%	30.4%	21.5%	30.3%	24.9%
Dissatisfied	32.7%	26.4%	25.0%	20.3%	26.9%	18.2%	25.2%
Very dissatisfied	9.1%	9.4%	12.5%	3.8%	10.8%	15.2%	9.5%

Q6-2. Police visibility in commercial areas

Very satisfied	4.2%	8.5%	7.5%	6.5%	11.4%	10.3%	8.2%
Satisfied	31.3%	40.4%	24.5%	40.3%	39.8%	34.5%	36.0%
Neutral	31.3%	34.0%	43.4%	37.7%	27.3%	31.0%	33.9%
Dissatisfied	27.1%	14.9%	20.8%	10.4%	15.9%	17.2%	17.0%
Very dissatisfied	6.3%	2.1%	3.8%	5.2%	5.7%	6.9%	5.0%

Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q6-3. Community appearance & maintenance</u>							
Very satisfied	1.9%	3.8%	0.0%	0.0%	2.2%	12.5%	2.5%
Satisfied	11.3%	20.8%	14.8%	21.3%	19.4%	15.6%	17.8%
Neutral	34.0%	34.0%	20.4%	38.8%	32.3%	31.3%	32.3%
Dissatisfied	30.2%	28.3%	51.9%	25.0%	30.1%	15.6%	30.7%
Very dissatisfied	22.6%	13.2%	13.0%	15.0%	16.1%	25.0%	16.7%

Q6-4. Community policing

Very satisfied	5.6%	10.4%	5.7%	5.5%	8.9%	6.7%	7.2%
Satisfied	24.1%	20.8%	24.5%	35.6%	20.0%	40.0%	26.4%
Neutral	42.6%	37.5%	41.5%	42.5%	43.3%	33.3%	41.1%
Dissatisfied	18.5%	25.0%	20.8%	13.7%	18.9%	10.0%	18.1%
Very dissatisfied	9.3%	6.3%	7.5%	2.7%	8.9%	10.0%	7.2%

Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q6-5. Traffic law enforcement</u>							
Very satisfied	3.6%	8.0%	7.5%	3.8%	6.6%	6.5%	5.8%
Satisfied	21.4%	24.0%	20.8%	41.0%	27.5%	35.5%	28.7%
Neutral	28.6%	44.0%	32.1%	33.3%	29.7%	25.8%	32.3%
Dissatisfied	23.2%	18.0%	24.5%	11.5%	26.4%	19.4%	20.6%
Very dissatisfied	23.2%	6.0%	15.1%	10.3%	9.9%	12.9%	12.5%

Q6-6. Response time for police emergencies

Very satisfied	14.9%	14.0%	2.0%	10.9%	7.9%	11.1%	9.8%
Satisfied	21.3%	27.9%	38.8%	35.9%	30.3%	40.7%	32.0%
Neutral	44.7%	44.2%	42.9%	40.6%	34.2%	37.0%	40.2%
Dissatisfied	8.5%	11.6%	14.3%	4.7%	19.7%	3.7%	11.4%
Very dissatisfied	10.6%	2.3%	2.0%	7.8%	7.9%	7.4%	6.5%

Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q6-7. Response time for fire emergencies</u>							
Very satisfied	30.6%	31.1%	19.6%	28.6%	24.7%	29.2%	27.0%
Satisfied	36.7%	37.8%	39.1%	44.4%	46.6%	45.8%	42.0%
Neutral	28.6%	31.1%	37.0%	27.0%	24.7%	20.8%	28.3%
Dissatisfied	4.1%	0.0%	4.3%	0.0%	2.7%	0.0%	2.0%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	1.4%	4.2%	0.7%

Q6-8. Response time for medical emergency calls

Very satisfied	28.0%	40.5%	19.1%	25.0%	26.4%	33.3%	27.8%
Satisfied	34.0%	31.0%	46.8%	54.7%	45.8%	45.8%	43.8%
Neutral	34.0%	28.6%	31.9%	20.3%	25.0%	16.7%	26.4%
Dissatisfied	2.0%	0.0%	2.1%	0.0%	1.4%	0.0%	1.0%
Very dissatisfied	2.0%	0.0%	0.0%	0.0%	1.4%	4.2%	1.0%

Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q6-9. Animal control in your neighborhood</u>							
Very satisfied	5.5%	14.0%	5.9%	4.2%	7.1%	6.7%	7.0%
Satisfied	20.0%	16.0%	21.6%	34.7%	13.1%	30.0%	21.9%
Neutral	23.6%	42.0%	33.3%	34.7%	34.5%	20.0%	32.5%
Dissatisfied	30.9%	16.0%	27.5%	16.7%	16.7%	23.3%	21.1%
Very dissatisfied	20.0%	12.0%	11.8%	9.7%	28.6%	20.0%	17.5%

Q7. Which THREE of the public safety services listed in Question 6 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years? (top 3)

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q7. Sum of top 3 choices							
Police visibility in residential neighborhoods	50.0%	55.4%	50.8%	52.4%	51.0%	52.9%	51.9%
Police visibility in commercial areas	14.5%	19.6%	16.9%	26.2%	25.5%	11.8%	20.6%
Community appearance & maintenance	38.7%	46.4%	45.8%	56.0%	46.9%	47.1%	47.3%
Community policing	32.3%	30.4%	33.9%	29.8%	26.5%	14.7%	28.8%
Traffic law enforcement	35.5%	21.4%	37.3%	21.4%	22.4%	26.5%	26.7%
Response time for police emergencies	17.7%	16.1%	16.9%	26.2%	19.4%	23.5%	20.1%
Response time for fire emergencies	8.1%	8.9%	8.5%	13.1%	7.1%	5.9%	8.9%
Response time for medical emergency calls	9.7%	5.4%	6.8%	13.1%	7.1%	2.9%	8.1%
Animal control in your neighborhood	27.4%	23.2%	37.3%	21.4%	38.8%	41.2%	31.0%
None chosen	16.1%	21.4%	13.6%	7.1%	12.2%	17.6%	13.7%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q8-1. Maintenance of major City streets Citywide</u>							
Very satisfied	5.3%	3.7%	1.9%	0.0%	5.3%	2.9%	3.2%
Satisfied	14.0%	20.4%	31.5%	31.7%	26.6%	29.4%	25.9%
Neutral	21.1%	18.5%	24.1%	22.0%	25.5%	26.5%	22.9%
Dissatisfied	33.3%	40.7%	35.2%	30.5%	25.5%	32.4%	32.0%
Very dissatisfied	26.3%	16.7%	7.4%	15.9%	17.0%	8.8%	16.0%

Q8-2. Maintenance of streets in your neighborhood

Very satisfied	1.7%	3.7%	0.0%	1.2%	4.3%	2.9%	2.4%
Satisfied	6.9%	18.5%	16.4%	18.3%	18.1%	23.5%	16.7%
Neutral	22.4%	16.7%	20.0%	20.7%	14.9%	26.5%	19.4%
Dissatisfied	32.8%	48.1%	40.0%	34.1%	36.2%	17.6%	35.8%
Very dissatisfied	36.2%	13.0%	23.6%	25.6%	26.6%	29.4%	25.7%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q8-3. Maintenance of alleys in your neighborhood</u>							
Very satisfied	3.0%	4.5%	0.0%	0.0%	2.0%	0.0%	1.6%
Satisfied	0.0%	18.2%	3.1%	5.0%	4.1%	6.7%	5.2%
Neutral	42.4%	45.5%	65.6%	67.5%	63.3%	93.3%	61.3%
Dissatisfied	27.3%	18.2%	18.8%	15.0%	8.2%	0.0%	15.2%
Very dissatisfied	27.3%	13.6%	12.5%	12.5%	22.4%	0.0%	16.8%

Q8-4. Maintenance of sidewalks in your neighborhood

Very satisfied	2.4%	5.4%	0.0%	6.1%	3.0%	0.0%	3.3%
Satisfied	7.1%	13.5%	17.8%	13.6%	11.9%	15.8%	13.0%
Neutral	33.3%	27.0%	33.3%	28.8%	38.8%	52.6%	34.1%
Dissatisfied	33.3%	37.8%	33.3%	21.2%	14.9%	10.5%	25.0%
Very dissatisfied	23.8%	16.2%	15.6%	30.3%	31.3%	21.1%	24.6%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q8-5. Maintenance of curbs in your neighborhood</u>							
Very satisfied	4.4%	4.5%	0.0%	4.2%	2.8%	3.8%	3.2%
Satisfied	6.7%	18.2%	15.4%	16.7%	18.3%	11.5%	15.2%
Neutral	26.7%	22.7%	32.7%	33.3%	33.8%	53.8%	32.6%
Dissatisfied	28.9%	36.4%	28.8%	19.4%	16.9%	7.7%	23.2%
Very dissatisfied	33.3%	18.2%	23.1%	26.4%	28.2%	23.1%	25.8%

Q8-6. Maintenance of street signs/traffic signals

Very satisfied	9.1%	13.5%	7.1%	8.8%	6.7%	6.3%	8.5%
Satisfied	34.5%	40.4%	42.9%	50.0%	38.9%	34.4%	41.1%
Neutral	32.7%	30.8%	28.6%	30.0%	38.9%	34.4%	32.9%
Dissatisfied	10.9%	13.5%	16.1%	6.3%	8.9%	18.8%	11.2%
Very dissatisfied	12.7%	1.9%	5.4%	5.0%	6.7%	6.3%	6.3%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q8-7. Maintenance of Downtown parking lots</u>							
Very satisfied	2.6%	15.2%	2.7%	1.9%	0.0%	4.3%	3.7%
Satisfied	23.7%	18.2%	18.9%	33.3%	17.2%	26.1%	23.0%
Neutral	50.0%	39.4%	54.1%	51.9%	55.2%	60.9%	51.9%
Dissatisfied	5.3%	24.2%	18.9%	7.4%	19.0%	4.3%	13.6%
Very dissatisfied	18.4%	3.0%	5.4%	5.6%	8.6%	4.3%	7.8%

Q8-8. Overall appearance of Downtown including lighting, landscaping, & planter boxes

Very satisfied	2.1%	8.7%	2.1%	4.8%	5.3%	4.0%	4.6%
Satisfied	29.8%	19.6%	29.2%	30.2%	19.7%	28.0%	25.6%
Neutral	42.6%	41.3%	50.0%	36.5%	53.9%	44.0%	45.2%
Dissatisfied	10.6%	26.1%	18.8%	23.8%	13.2%	20.0%	18.4%
Very dissatisfied	14.9%	4.3%	0.0%	4.8%	7.9%	4.0%	6.2%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q8-9. Maintenance of City buildings</u>							
Very satisfied	4.7%	15.0%	2.1%	1.5%	2.8%	4.0%	4.4%
Satisfied	32.6%	17.5%	36.2%	35.8%	36.6%	32.0%	32.8%
Neutral	41.9%	57.5%	42.6%	44.8%	50.7%	56.0%	48.1%
Dissatisfied	9.3%	7.5%	17.0%	13.4%	7.0%	8.0%	10.6%
Very dissatisfied	11.6%	2.5%	2.1%	4.5%	2.8%	0.0%	4.1%

Q8-10. Snow removal on major City streets

Very satisfied	13.8%	23.1%	3.6%	9.9%	10.9%	15.2%	12.1%
Satisfied	27.6%	46.2%	50.9%	53.1%	35.9%	48.5%	43.1%
Neutral	20.7%	11.5%	18.2%	14.8%	27.2%	30.3%	20.2%
Dissatisfied	15.5%	13.5%	20.0%	13.6%	16.3%	3.0%	14.6%
Very dissatisfied	22.4%	5.8%	7.3%	8.6%	9.8%	3.0%	10.0%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q8-11. Snow removal on neighborhood streets</u>							
Very satisfied	5.2%	7.4%	1.8%	3.7%	6.5%	17.6%	6.1%
Satisfied	15.5%	27.8%	23.6%	26.8%	15.1%	14.7%	20.7%
Neutral	13.8%	18.5%	14.5%	23.2%	24.7%	35.3%	21.3%
Dissatisfied	24.1%	25.9%	36.4%	22.0%	20.4%	17.6%	24.2%
Very dissatisfied	41.4%	20.4%	23.6%	24.4%	33.3%	14.7%	27.7%

Q8-12. Overall cleanliness of streets & other public areas

Very satisfied	1.8%	7.7%	0.0%	0.0%	3.2%	3.0%	2.4%
Satisfied	17.5%	21.2%	18.5%	18.5%	14.9%	21.2%	18.1%
Neutral	17.5%	25.0%	16.7%	33.3%	33.0%	27.3%	26.7%
Dissatisfied	40.4%	38.5%	48.1%	30.9%	26.6%	27.3%	34.5%
Very dissatisfied	22.8%	7.7%	16.7%	17.3%	22.3%	21.2%	18.3%

Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q8-13. Maintenance of stormwater drainage system in your neighborhood</u>							
Very satisfied	9.6%	8.0%	0.0%	4.0%	5.6%	0.0%	4.9%
Satisfied	15.4%	34.0%	19.2%	28.0%	13.9%	25.0%	22.2%
Neutral	42.3%	34.0%	44.2%	40.0%	43.1%	42.9%	41.0%
Dissatisfied	7.7%	12.0%	25.0%	16.0%	12.5%	10.7%	14.3%
Very dissatisfied	25.0%	12.0%	11.5%	12.0%	25.0%	21.4%	17.6%

Q9. Which THREE of the maintenance services listed in Question 8 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)

N=393

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Maintenance of major City streets Citywide	32.3%	35.7%	25.4%	45.2%	33.7%	38.2%	35.4%
Maintenance of streets in your neighborhood	61.3%	42.9%	44.1%	60.7%	53.1%	50.0%	52.9%
Maintenance of alleys in your neighborhood	8.1%	3.6%	0.0%	3.6%	4.1%	5.9%	4.1%
Maintenance of sidewalks in your neighborhood	17.7%	12.5%	22.0%	27.4%	20.4%	14.7%	20.1%
Maintenance of curbs in your neighborhood	16.1%	21.4%	18.6%	16.7%	7.1%	11.8%	14.8%
Maintenance of street signs/traffic signals	9.7%	3.6%	10.2%	1.2%	8.2%	11.8%	6.9%
Maintenance of Downtown parking lots	0.0%	0.0%	0.0%	2.4%	5.1%	0.0%	1.8%
Overall appearance of Downtown including lighting, landscaping & planter boxes	4.8%	12.5%	8.5%	10.7%	9.2%	8.8%	9.2%

Q9. Which THREE of the maintenance services listed in Question 8 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3) (cont.)

N=393

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Maintenance of City buildings	0.0%	1.8%	3.4%	7.1%	2.0%	8.8%	3.6%
Snow removal on major City streets	14.5%	12.5%	20.3%	13.1%	12.2%	8.8%	13.7%
Snow removal on neighborhood streets	43.5%	39.3%	44.1%	42.9%	41.8%	29.4%	41.2%
Overall cleanliness of streets & other public areas	30.6%	21.4%	44.1%	26.2%	32.7%	29.4%	30.8%
Maintenance of stormwater drainage system in your neighborhood	11.3%	12.5%	16.9%	15.5%	18.4%	26.5%	16.3%
None chosen	12.9%	19.6%	13.6%	6.0%	12.2%	11.8%	12.2%

Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q10-1. Overall park & equipment maintenance</u>							
Very satisfied	5.0%	10.0%	4.7%	4.2%	8.6%	11.1%	6.8%
Satisfied	37.5%	27.5%	34.9%	47.2%	40.0%	29.6%	38.0%
Neutral	27.5%	45.0%	32.6%	22.2%	34.3%	51.9%	33.2%
Dissatisfied	22.5%	12.5%	25.6%	19.4%	12.9%	7.4%	17.1%
Very dissatisfied	7.5%	5.0%	2.3%	6.9%	4.3%	0.0%	4.8%
 <u>Q10-2. Access to walking & biking trails</u>							
Very satisfied	9.3%	7.3%	4.5%	2.8%	5.5%	10.0%	6.0%
Satisfied	18.6%	17.1%	22.7%	35.2%	28.8%	26.7%	26.2%
Neutral	34.9%	41.5%	29.5%	18.3%	37.0%	43.3%	32.5%
Dissatisfied	23.3%	22.0%	34.1%	29.6%	13.7%	6.7%	22.2%
Very dissatisfied	14.0%	12.2%	9.1%	14.1%	15.1%	13.3%	13.2%

Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q10-3. Access to a local park</u>							
Very satisfied	6.5%	6.7%	9.8%	5.3%	7.4%	16.7%	7.9%
Satisfied	34.8%	33.3%	47.1%	57.9%	45.7%	36.7%	44.7%
Neutral	37.0%	37.8%	27.5%	23.7%	34.6%	30.0%	31.3%
Dissatisfied	10.9%	15.6%	11.8%	10.5%	2.5%	13.3%	9.7%
Very dissatisfied	10.9%	6.7%	3.9%	2.6%	9.9%	3.3%	6.4%

Q10-4. Access to community centers

Very satisfied	4.9%	6.7%	6.4%	4.3%	4.3%	15.4%	6.0%
Satisfied	31.7%	28.9%	23.4%	57.1%	28.6%	30.8%	35.1%
Neutral	34.1%	37.8%	44.7%	21.4%	48.6%	46.2%	37.8%
Dissatisfied	14.6%	17.8%	21.3%	11.4%	7.1%	7.7%	13.0%
Very dissatisfied	14.6%	8.9%	4.3%	5.7%	11.4%	0.0%	8.0%

Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q10-5. Availability of outdoor athletic fields</u>							
Very satisfied	7.7%	10.0%	6.7%	4.5%	8.6%	13.0%	7.8%
Satisfied	23.1%	25.0%	22.2%	42.4%	30.0%	34.8%	30.4%
Neutral	43.6%	27.5%	42.2%	36.4%	45.7%	39.1%	39.6%
Dissatisfied	12.8%	25.0%	24.4%	12.1%	4.3%	4.3%	13.4%
Very dissatisfied	12.8%	12.5%	4.4%	4.5%	11.4%	8.7%	8.8%

Q10-6. Sunflower Hills Golf Course

Very satisfied	10.0%	7.7%	5.9%	5.7%	9.4%	7.1%	7.6%
Satisfied	16.7%	19.2%	20.6%	43.4%	22.6%	21.4%	26.2%
Neutral	56.7%	50.0%	55.9%	43.4%	62.3%	64.3%	54.3%
Dissatisfied	10.0%	19.2%	17.6%	3.8%	1.9%	7.1%	8.6%
Very dissatisfied	6.7%	3.8%	0.0%	3.8%	3.8%	0.0%	3.3%

Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q10-7. Parkwood Pool</u>							
Very satisfied	3.2%	3.4%	0.0%	0.0%	0.0%	0.0%	1.0%
Satisfied	3.2%	6.9%	5.7%	13.6%	10.0%	15.4%	8.9%
Neutral	54.8%	13.8%	37.1%	45.5%	62.0%	61.5%	46.0%
Dissatisfied	19.4%	34.5%	25.7%	15.9%	12.0%	15.4%	19.8%
Very dissatisfied	19.4%	41.4%	31.4%	25.0%	16.0%	7.7%	24.3%

Q10-8. Spray parks

Very satisfied	3.0%	3.3%	2.6%	3.6%	6.7%	5.9%	4.3%
Satisfied	12.1%	20.0%	21.1%	41.8%	30.0%	17.6%	26.6%
Neutral	54.5%	36.7%	52.6%	43.6%	51.7%	58.8%	48.9%
Dissatisfied	15.2%	26.7%	15.8%	10.9%	8.3%	17.6%	14.2%
Very dissatisfied	15.2%	13.3%	7.9%	0.0%	3.3%	0.0%	6.0%

Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q10-9. Youth recreation programs</u>							
Very satisfied	3.1%	3.1%	0.0%	0.0%	4.1%	5.3%	2.3%
Satisfied	9.4%	9.4%	8.6%	24.0%	12.2%	10.5%	13.4%
Neutral	46.9%	31.3%	48.6%	46.0%	61.2%	63.2%	49.3%
Dissatisfied	15.6%	34.4%	22.9%	18.0%	14.3%	21.1%	20.3%
Very dissatisfied	25.0%	21.9%	20.0%	12.0%	8.2%	0.0%	14.7%

Q10-10. Adult recreation programs

Very satisfied	3.0%	5.7%	0.0%	0.0%	0.0%	9.1%	2.2%
Satisfied	6.1%	11.4%	14.7%	14.0%	12.5%	13.6%	12.2%
Neutral	39.4%	37.1%	38.2%	44.0%	64.3%	68.2%	48.7%
Dissatisfied	21.2%	34.3%	23.5%	28.0%	10.7%	9.1%	21.3%
Very dissatisfied	30.3%	11.4%	23.5%	14.0%	12.5%	0.0%	15.7%

Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q10-11. Programs for seniors</u>							
Very satisfied	2.9%	5.9%	0.0%	0.0%	0.0%	4.8%	1.8%
Satisfied	2.9%	5.9%	12.1%	15.6%	14.0%	23.8%	12.0%
Neutral	41.2%	35.3%	51.5%	44.4%	56.0%	61.9%	47.9%
Dissatisfied	20.6%	38.2%	21.2%	31.1%	22.0%	9.5%	24.9%
Very dissatisfied	32.4%	14.7%	15.2%	8.9%	8.0%	0.0%	13.4%

Q10-12. Skateboard parks

Very satisfied	3.2%	4.2%	0.0%	0.0%	0.0%	10.0%	2.2%
Satisfied	3.2%	16.7%	10.7%	19.0%	12.5%	15.0%	13.0%
Neutral	64.5%	54.2%	57.1%	66.7%	67.5%	70.0%	63.8%
Dissatisfied	9.7%	25.0%	28.6%	11.9%	12.5%	5.0%	15.1%
Very dissatisfied	19.4%	0.0%	3.6%	2.4%	7.5%	0.0%	5.9%

Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q10-13. Tennis courts</u>							
Very satisfied	3.0%	6.3%	0.0%	0.0%	0.0%	0.0%	1.4%
Satisfied	12.1%	3.1%	13.9%	16.0%	12.0%	16.7%	12.3%
Neutral	63.6%	50.0%	44.4%	56.0%	58.0%	72.2%	56.2%
Dissatisfied	9.1%	34.4%	25.0%	20.0%	22.0%	11.1%	21.0%
Very dissatisfied	12.1%	6.3%	16.7%	8.0%	8.0%	0.0%	9.1%
<u>Q10-14. Futsal courts</u>							
Very satisfied	3.8%	5.0%	6.7%	2.7%	0.0%	7.1%	3.7%
Satisfied	11.5%	5.0%	6.7%	21.6%	11.1%	0.0%	11.0%
Neutral	69.2%	70.0%	70.0%	62.2%	72.2%	92.9%	70.6%
Dissatisfied	3.8%	15.0%	13.3%	10.8%	5.6%	0.0%	8.6%
Very dissatisfied	11.5%	5.0%	3.3%	2.7%	11.1%	0.0%	6.1%

Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q10-15. Ease of registering for recreation programs</u>							
Very satisfied	6.1%	3.2%	0.0%	2.1%	0.0%	9.5%	2.8%
Satisfied	12.1%	19.4%	9.4%	27.7%	15.4%	4.8%	16.2%
Neutral	60.6%	58.1%	62.5%	44.7%	59.6%	76.2%	58.3%
Dissatisfied	12.1%	9.7%	15.6%	19.1%	13.5%	9.5%	13.9%
Very dissatisfied	9.1%	9.7%	12.5%	6.4%	11.5%	0.0%	8.8%

Q10-16. Cost of recreation programs

Very satisfied	3.0%	0.0%	0.0%	2.1%	2.0%	13.0%	2.8%
Satisfied	9.1%	17.2%	9.7%	21.3%	16.0%	4.3%	14.1%
Neutral	60.6%	51.7%	61.3%	55.3%	64.0%	60.9%	59.2%
Dissatisfied	9.1%	10.3%	22.6%	17.0%	10.0%	21.7%	14.6%
Very dissatisfied	18.2%	20.7%	6.5%	4.3%	8.0%	0.0%	9.4%

Q11. Which THREE of the Parks and Recreation issues listed in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)

N=393

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Overall park & equipment maintenance	27.4%	12.5%	30.5%	39.3%	31.6%	29.4%	29.5%
Access to walking & biking trails	24.2%	14.3%	27.1%	39.3%	30.6%	32.4%	28.8%
Access to a local park	11.3%	12.5%	13.6%	14.3%	20.4%	23.5%	15.8%
Access to community centers	16.1%	16.1%	16.9%	11.9%	10.2%	11.8%	13.5%
Availability of outdoor athletic fields	11.3%	5.4%	6.8%	9.5%	7.1%	8.8%	8.1%
Sunflower Hills Golf Course	0.0%	3.6%	5.1%	8.3%	4.1%	5.9%	4.6%
Parkwood Pool	17.7%	32.1%	23.7%	21.4%	10.2%	14.7%	19.3%
Spray parks	12.9%	1.8%	10.2%	9.5%	6.1%	8.8%	8.1%
Youth recreation programs	14.5%	26.8%	28.8%	23.8%	13.3%	14.7%	20.1%
Adult recreation programs	12.9%	25.0%	10.2%	17.9%	12.2%	2.9%	14.2%
Programs for seniors	22.6%	23.2%	18.6%	16.7%	25.5%	26.5%	21.9%
Skate board parks	0.0%	3.6%	3.4%	2.4%	1.0%	5.9%	2.3%

Q11. Which THREE of the Parks and Recreation issues listed in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3) (cont.)

N=393

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Tennis courts	0.0%	3.6%	6.8%	7.1%	1.0%	8.8%	4.1%
Futsal courts	0.0%	1.8%	0.0%	2.4%	1.0%	0.0%	1.0%
Ease of registering for recreation programs	0.0%	5.4%	5.1%	7.1%	16.3%	5.9%	7.6%
Cost of recreation programs	12.9%	8.9%	11.9%	4.8%	17.3%	20.6%	12.2%
None chosen	33.9%	30.4%	25.4%	14.3%	23.5%	26.5%	24.7%

Q12. Where do you find information about the Unified Government programs and services?

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q12. Where do you find information about Unified Government programs & services</u>							
UGTV (Google Ch 41, Spectrum Ch 2)	12.9%	16.1%	16.9%	9.5%	14.3%	11.8%	13.5%
The Citizen newsletter	19.4%	39.3%	40.7%	39.3%	27.6%	32.4%	32.8%
eNews weekly email	11.3%	8.9%	15.3%	4.8%	9.2%	5.9%	9.2%
Unified Government website	37.1%	42.9%	47.5%	45.2%	38.8%	47.1%	42.5%
Social media-Facebook, Twitter, Instagram, YouTube	30.6%	30.4%	35.6%	34.5%	28.6%	20.6%	30.8%
Nextdoor	12.9%	16.1%	16.9%	17.9%	24.5%	20.6%	18.6%
Unified Government public meetings	8.1%	19.6%	8.5%	7.1%	4.1%	2.9%	8.1%
Local television	38.7%	57.1%	49.2%	32.1%	44.9%	38.2%	43.0%
Local newspapers	14.5%	21.4%	11.9%	7.1%	16.3%	8.8%	13.5%
Neighborhood meetings	11.3%	8.9%	10.2%	9.5%	9.2%	8.8%	9.7%
Other	6.5%	8.9%	8.5%	7.1%	5.1%	8.8%	7.1%

Q13. Which TWO of the methods listed in Question 12 are your PREFERRED ways of getting information about the Unified Government? (top 2)

N=393

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q13. Sum of top 2 choices</u>							
UGTV (Google Ch 41, Spectrum Ch 2)	9.7%	7.1%	8.5%	8.3%	10.2%	5.9%	8.7%
The Citizen newsletter	16.1%	28.6%	25.4%	31.0%	22.4%	32.4%	25.4%
eNews weekly email	14.5%	8.9%	15.3%	7.1%	10.2%	5.9%	10.4%
Unified Government website	33.9%	25.0%	27.1%	34.5%	25.5%	35.3%	29.8%
Social media-Facebook, Twitter, Instagram, YouTube	16.1%	21.4%	23.7%	31.0%	22.4%	11.8%	22.4%
Nextdoor	6.5%	7.1%	10.2%	7.1%	15.3%	14.7%	10.2%
Unified Government public meetings	1.6%	5.4%	6.8%	3.6%	1.0%	2.9%	3.3%
Local television	24.2%	35.7%	20.3%	19.0%	28.6%	32.4%	26.0%
Local newspapers	9.7%	5.4%	6.8%	6.0%	8.2%	2.9%	6.9%
Neighborhood meetings	6.5%	5.4%	6.8%	7.1%	7.1%	5.9%	6.6%
Other	4.8%	5.4%	3.4%	10.7%	2.0%	5.9%	5.3%
None chosen	22.6%	21.4%	20.3%	14.3%	18.4%	17.6%	18.8%

Q14. The Unified Government uses social media to share information with the public. Please indicate whether you have used any of the following Unified Government social media channels. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q14-1. Facebook</u>							
Yes	47.8%	38.3%	52.1%	42.1%	43.7%	48.4%	44.8%
No	52.2%	61.7%	47.9%	57.9%	56.3%	51.6%	55.2%
<u>Q14-2. Twitter</u>							
Yes	9.8%	15.9%	10.9%	9.7%	3.7%	10.7%	9.3%
No	90.2%	84.1%	89.1%	90.3%	96.3%	89.3%	90.7%
<u>Q14-3. Instagram</u>							
Yes	7.1%	9.1%	8.7%	5.7%	3.7%	3.6%	6.1%
No	92.9%	90.9%	91.3%	94.3%	96.3%	96.4%	93.9%
<u>Q14-4. Nextdoor</u>							
Yes	32.5%	22.2%	29.2%	35.2%	37.3%	37.9%	32.9%
No	67.5%	77.8%	70.8%	64.8%	62.7%	62.1%	67.1%

Q14. The Unified Government uses social media to share information with the public. Please indicate whether you have used any of the following Unified Government social media channels. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q14-5. YouTube</u>							
Yes	27.9%	30.4%	21.7%	21.1%	18.3%	17.9%	22.5%
No	72.1%	69.6%	78.3%	78.9%	81.7%	82.1%	77.5%
 <u>Q14-6. LinkedIn</u>							
Yes	4.9%	11.6%	4.4%	5.7%	10.0%	7.1%	7.5%
No	95.1%	88.4%	95.6%	94.3%	90.0%	92.9%	92.5%

Q14a. If you have used ANY of the Unified Governments social media services listed in Question 14, please indicate whether you agree with the following statement: "The information I receive from the Unified Government social media keeps me informed about what is happening in Wyandotte County." (without "don't know")

N=214	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Q14a. Information I receive from Unified Government social media keeps me informed about what is happening in Wyandotte County							
Agree	66.7%	66.7%	68.2%	71.9%	70.0%	71.4%	69.2%
Disagree	33.3%	33.3%	31.8%	28.1%	30.0%	28.6%	30.8%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q15-1. Overall quality of information about Unified Government programs & services</u>							
Very satisfied	4.8%	9.3%	2.1%	0.0%	5.0%	4.3%	4.0%
Satisfied	21.4%	20.9%	33.3%	33.8%	15.0%	34.8%	25.2%
Neutral	38.1%	51.2%	47.9%	46.2%	48.8%	39.1%	46.2%
Dissatisfied	16.7%	18.6%	16.7%	9.2%	26.3%	17.4%	17.9%
Very dissatisfied	19.0%	0.0%	0.0%	10.8%	5.0%	4.3%	6.6%

Q15-2. Efforts to keep you informed about local issues

Very satisfied	2.1%	8.7%	4.0%	1.5%	6.2%	3.8%	4.4%
Satisfied	19.1%	13.0%	30.0%	25.0%	18.5%	26.9%	21.7%
Neutral	42.6%	41.3%	36.0%	50.0%	35.8%	26.9%	39.9%
Dissatisfied	25.5%	30.4%	30.0%	10.3%	32.1%	42.3%	26.7%
Very dissatisfied	10.6%	6.5%	0.0%	13.2%	7.4%	0.0%	7.2%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q15-3. Public involvement in local decision making</u>							
Very satisfied	2.4%	2.4%	0.0%	0.0%	3.9%	0.0%	1.7%
Satisfied	14.3%	11.9%	12.5%	11.9%	14.3%	11.5%	12.9%
Neutral	31.0%	33.3%	52.1%	41.8%	35.1%	42.3%	39.1%
Dissatisfied	31.0%	35.7%	29.2%	28.4%	33.8%	42.3%	32.5%
Very dissatisfied	21.4%	16.7%	6.3%	17.9%	13.0%	3.8%	13.9%

Q15-4. Unified Government website

Very satisfied	7.0%	9.5%	4.4%	4.8%	4.1%	4.3%	5.6%
Satisfied	27.9%	26.2%	35.6%	35.5%	38.4%	34.8%	33.7%
Neutral	44.2%	47.6%	42.2%	45.2%	37.0%	39.1%	42.4%
Dissatisfied	14.0%	16.7%	15.6%	11.3%	16.4%	21.7%	15.3%
Very dissatisfied	7.0%	0.0%	2.2%	3.2%	4.1%	0.0%	3.1%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q15-5. The Citizen newsletter</u>							
Very satisfied	10.7%	8.1%	10.5%	5.5%	4.8%	9.5%	7.5%
Satisfied	32.1%	27.0%	36.8%	41.8%	24.2%	42.9%	33.2%
Neutral	42.9%	56.8%	42.1%	47.3%	56.5%	47.6%	49.8%
Dissatisfied	7.1%	8.1%	10.5%	1.8%	12.9%	0.0%	7.5%
Very dissatisfied	7.1%	0.0%	0.0%	3.6%	1.6%	0.0%	2.1%

Q15-6. Unified Government eNews newsletter

Very satisfied	13.0%	3.2%	6.1%	2.2%	4.3%	18.8%	6.2%
Satisfied	26.1%	38.7%	27.3%	21.7%	26.1%	6.3%	25.6%
Neutral	43.5%	48.4%	57.6%	69.6%	56.5%	62.5%	57.4%
Dissatisfied	13.0%	9.7%	9.1%	0.0%	4.3%	12.5%	6.7%
Very dissatisfied	4.3%	0.0%	0.0%	6.5%	8.7%	0.0%	4.1%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q15-7. Unified Government social media</u>							
Very satisfied	6.7%	3.1%	2.9%	0.0%	3.3%	4.3%	3.0%
Satisfied	26.7%	31.3%	20.0%	21.6%	14.8%	17.4%	21.1%
Neutral	46.7%	56.3%	65.7%	70.6%	65.6%	69.6%	63.4%
Dissatisfied	13.3%	9.4%	8.6%	3.9%	8.2%	8.7%	8.2%
Very dissatisfied	6.7%	0.0%	2.9%	3.9%	8.2%	0.0%	4.3%

Q15-8. myWyco app-property taxes

Very satisfied	9.8%	7.9%	11.4%	1.9%	7.8%	17.4%	8.3%
Satisfied	22.0%	26.3%	15.9%	22.2%	23.4%	30.4%	22.7%
Neutral	31.7%	39.5%	40.9%	37.0%	29.7%	26.1%	34.5%
Dissatisfied	7.3%	13.2%	15.9%	20.4%	14.1%	17.4%	14.8%
Very dissatisfied	29.3%	13.2%	15.9%	18.5%	25.0%	8.7%	19.7%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q15-9. myWyco app-3-1-1 service requests</u>							
Very satisfied	8.8%	11.4%	2.9%	4.5%	8.2%	9.5%	7.4%
Satisfied	29.4%	25.7%	25.7%	20.5%	19.7%	23.8%	23.5%
Neutral	32.4%	45.7%	57.1%	47.7%	47.5%	28.6%	44.8%
Dissatisfied	11.8%	17.1%	8.6%	13.6%	14.8%	28.6%	14.8%
Very dissatisfied	17.6%	0.0%	5.7%	13.6%	9.8%	9.5%	9.6%

Q15-10. myWyco app-Municipal Court payments

Very satisfied	4.5%	0.0%	3.4%	0.0%	8.3%	16.7%	5.1%
Satisfied	13.6%	17.2%	27.6%	21.9%	14.6%	33.3%	20.2%
Neutral	50.0%	65.5%	44.8%	65.6%	58.3%	27.8%	54.5%
Dissatisfied	22.7%	13.8%	24.1%	9.4%	8.3%	22.2%	15.2%
Very dissatisfied	9.1%	3.4%	0.0%	3.1%	10.4%	0.0%	5.1%

Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q15-11. Online maps</u>							
Very satisfied	10.7%	14.8%	11.1%	7.5%	13.2%	15.8%	11.8%
Satisfied	28.6%	18.5%	16.7%	35.0%	18.9%	21.1%	23.2%
Neutral	39.3%	55.6%	63.9%	47.5%	56.6%	42.1%	52.2%
Dissatisfied	14.3%	11.1%	8.3%	5.0%	3.8%	21.1%	8.9%
Very dissatisfied	7.1%	0.0%	0.0%	5.0%	7.5%	0.0%	3.9%

Q16. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q16-1. Crime</u>							
Major problem	37.7%	31.9%	49.1%	32.0%	37.4%	23.3%	36.3%
Minor problem	37.7%	46.8%	40.4%	41.3%	44.0%	63.3%	43.9%
Not a problem	24.5%	21.3%	10.5%	26.7%	18.7%	13.3%	19.8%
<u>Q16-2. Drugs</u>							
Major problem	38.0%	39.1%	46.0%	37.9%	45.6%	29.6%	40.6%
Minor problem	30.0%	34.8%	28.0%	28.8%	26.6%	40.7%	30.2%
Not a problem	32.0%	26.1%	26.0%	33.3%	27.8%	29.6%	29.2%
<u>Q16-3. Graffiti</u>							
Major problem	12.0%	10.6%	28.1%	17.1%	10.5%	11.1%	15.2%
Minor problem	36.0%	27.7%	38.6%	31.6%	37.2%	22.2%	33.5%
Not a problem	52.0%	61.7%	33.3%	51.3%	52.3%	66.7%	51.3%

Q16. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q16-4. Noise</u>							
Major problem	21.8%	11.8%	27.3%	8.9%	14.1%	22.6%	16.5%
Minor problem	38.2%	47.1%	38.2%	36.7%	42.4%	54.8%	41.6%
Not a problem	40.0%	41.2%	34.5%	54.4%	43.5%	22.6%	41.9%
<u>Q16-5. Rundown buildings</u>							
Major problem	29.6%	14.0%	20.0%	21.5%	18.2%	10.3%	19.7%
Minor problem	22.2%	34.0%	47.3%	21.5%	38.6%	24.1%	31.8%
Not a problem	48.1%	52.0%	32.7%	57.0%	43.2%	65.5%	48.5%
<u>Q16-6. Abandoned/junk vehicles</u>							
Major problem	25.5%	16.0%	18.5%	17.5%	17.6%	10.0%	18.0%
Minor problem	23.5%	32.0%	40.7%	32.5%	30.6%	23.3%	31.1%
Not a problem	51.0%	52.0%	40.7%	50.0%	51.8%	66.7%	50.9%

Q16. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q16-7. Vehicles parked on streets</u>							
Major problem	34.5%	16.0%	28.3%	17.5%	17.0%	16.1%	21.3%
Minor problem	34.5%	38.0%	28.3%	42.5%	25.0%	19.4%	32.2%
Not a problem	30.9%	46.0%	43.4%	40.0%	58.0%	64.5%	46.5%
<u>Q16-8. Homelessness</u>							
Major problem	42.0%	24.4%	31.3%	28.2%	25.0%	14.8%	28.3%
Minor problem	22.0%	22.2%	33.3%	18.3%	16.3%	22.2%	21.5%
Not a problem	36.0%	53.3%	35.4%	53.5%	58.8%	63.0%	50.2%
<u>Q16-9. Overgrown lots</u>							
Major problem	25.9%	28.3%	32.1%	12.8%	24.4%	13.3%	22.8%
Minor problem	27.8%	26.1%	45.3%	25.6%	32.6%	36.7%	31.7%
Not a problem	46.3%	45.7%	22.6%	61.5%	43.0%	50.0%	45.5%

Q16. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q16-10. Illegal dumping</u>							
Major problem	34.6%	21.7%	42.0%	23.8%	35.7%	29.0%	31.2%
Minor problem	23.1%	26.1%	26.0%	18.8%	20.2%	32.3%	23.0%
Not a problem	42.3%	52.2%	32.0%	57.5%	44.0%	38.7%	45.8%
<u>Q16-11. Roaming/loose animals</u>							
Major problem	23.5%	19.6%	38.5%	11.1%	35.2%	18.8%	24.9%
Minor problem	56.9%	39.2%	44.2%	49.4%	34.1%	46.9%	44.1%
Not a problem	19.6%	41.2%	17.3%	39.5%	30.8%	34.4%	31.0%
<u>Q16-12. Street racing or dangerous driving</u>							
Major problem	43.4%	30.4%	63.5%	24.1%	33.7%	35.5%	37.2%
Minor problem	24.5%	34.8%	30.8%	35.4%	31.4%	38.7%	32.3%
Not a problem	32.1%	34.8%	5.8%	40.5%	34.9%	25.8%	30.5%

Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q17-1. Enforcing clean-up of junk, trash, & debris (blight) Citywide</u>							
Very satisfied	0.0%	8.3%	3.7%	0.0%	4.6%	3.3%	3.1%
Satisfied	20.8%	22.9%	27.8%	23.8%	12.6%	20.0%	20.7%
Neutral	26.4%	25.0%	18.5%	27.5%	31.0%	26.7%	26.4%
Dissatisfied	32.1%	35.4%	42.6%	33.8%	33.3%	36.7%	35.2%
Very dissatisfied	20.8%	8.3%	7.4%	15.0%	18.4%	13.3%	14.5%

Q17-2. Enforcing clean-up of junk, trash, & debris (blight) in your neighborhood

Very satisfied	5.6%	7.8%	5.7%	3.8%	3.3%	9.4%	5.3%
Satisfied	29.6%	29.4%	34.0%	34.6%	20.0%	21.9%	28.2%
Neutral	24.1%	33.3%	26.4%	32.1%	30.0%	25.0%	29.1%
Dissatisfied	22.2%	15.7%	22.6%	16.7%	26.7%	25.0%	21.5%
Very dissatisfied	18.5%	13.7%	11.3%	12.8%	20.0%	18.8%	15.9%

Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q17-3. Enforcing mowing & trimming of weeds on vacant property Citywide</u>							
Very satisfied	3.8%	6.3%	1.9%	2.7%	4.7%	3.3%	3.8%
Satisfied	19.2%	16.7%	23.1%	22.7%	12.9%	20.0%	18.7%
Neutral	38.5%	29.2%	36.5%	34.7%	36.5%	36.7%	35.4%
Dissatisfied	21.2%	37.5%	28.8%	28.0%	24.7%	30.0%	27.8%
Very dissatisfied	17.3%	10.4%	9.6%	12.0%	21.2%	10.0%	14.3%

Q17-4. Enforcing mowing & trimming of weeds on vacant property in your neighborhood

Very satisfied	1.9%	4.4%	2.1%	6.6%	4.5%	6.9%	4.4%
Satisfied	20.4%	24.4%	23.4%	31.6%	19.1%	20.7%	23.5%
Neutral	35.2%	31.1%	38.3%	32.9%	37.1%	34.5%	35.0%
Dissatisfied	25.9%	31.1%	27.7%	18.4%	18.0%	27.6%	23.2%
Very dissatisfied	16.7%	8.9%	8.5%	10.5%	21.3%	10.3%	13.8%

Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q17-5. Enforcing maintenance of homes in your neighborhood</u>							
Very satisfied	3.7%	10.2%	3.8%	5.2%	5.4%	9.4%	5.9%
Satisfied	24.1%	28.6%	30.8%	31.2%	22.8%	31.3%	27.5%
Neutral	33.3%	38.8%	32.7%	37.7%	39.1%	28.1%	36.0%
Dissatisfied	24.1%	16.3%	23.1%	18.2%	19.6%	18.8%	19.9%
Very dissatisfied	14.8%	6.1%	9.6%	7.8%	13.0%	12.5%	10.7%

Q17-6. Enforcing maintenance of commercial/business property

Very satisfied	2.3%	4.9%	4.1%	0.0%	4.9%	11.1%	3.8%
Satisfied	22.7%	12.2%	30.6%	24.3%	19.5%	25.9%	22.4%
Neutral	47.7%	46.3%	30.6%	42.9%	48.8%	44.4%	43.8%
Dissatisfied	15.9%	31.7%	32.7%	25.7%	22.0%	11.1%	24.0%
Very dissatisfied	11.4%	4.9%	2.0%	7.1%	4.9%	7.4%	6.1%

Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q17-7. Enforcing removal of inoperable or junk cars in your neighborhood</u>							
Very satisfied	3.8%	6.7%	4.3%	5.6%	7.1%	13.8%	6.4%
Satisfied	28.8%	24.4%	29.8%	25.4%	19.0%	20.7%	24.4%
Neutral	30.8%	40.0%	36.2%	39.4%	38.1%	51.7%	38.4%
Dissatisfied	11.5%	15.6%	23.4%	16.9%	19.0%	13.8%	17.1%
Very dissatisfied	25.0%	13.3%	6.4%	12.7%	16.7%	0.0%	13.7%

Q18. Which THREE of the items listed in Question 17 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years? (top 3)

N=393

	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Enforcing clean-up of junk, trash, & debris (blight) Citywide	50.0%	51.8%	61.0%	63.1%	54.1%	52.9%	56.0%
Enforcing clean-up of junk, trash, & debris (blight) in your neighborhood	46.8%	32.1%	40.7%	33.3%	42.9%	52.9%	40.5%
Enforcing mowing & trimming of weeds on vacant property Citywide	38.7%	41.1%	40.7%	50.0%	45.9%	47.1%	44.3%
Enforcing mowing & trimming of weeds on vacant property in your neighborhood	29.0%	23.2%	18.6%	20.2%	31.6%	20.6%	24.7%
Enforcing maintenance of homes in your neighborhood	21.0%	21.4%	27.1%	28.6%	21.4%	23.5%	23.9%
Enforcing maintenance of commercial/business property	14.5%	12.5%	30.5%	23.8%	24.5%	11.8%	20.9%
Enforcing removal of inoperable or junk cars in your neighborhood	16.1%	25.0%	22.0%	22.6%	18.4%	11.8%	19.8%
None chosen	22.6%	25.0%	15.3%	13.1%	12.2%	20.6%	17.0%

Q19. Please indicate how you feel about the current quality of life in your neighborhood. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q19. How do you feel about current quality of life in your neighborhood</u>							
Never been better	8.8%	2.0%	1.9%	2.6%	4.2%	3.3%	3.9%
Getting better	8.8%	22.0%	11.5%	26.0%	14.6%	10.0%	16.3%
About the same as it has always been	45.6%	58.0%	55.8%	54.5%	52.1%	60.0%	53.6%
Getting worse	31.6%	18.0%	28.8%	16.9%	28.1%	23.3%	24.6%
Never been worse	5.3%	0.0%	1.9%	0.0%	1.0%	3.3%	1.7%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q20-1. How Wyandotte County manages growth & development</u>							
Very satisfied	1.9%	8.5%	0.0%	4.0%	4.4%	3.7%	3.8%
Satisfied	18.9%	25.5%	24.5%	22.7%	21.1%	29.6%	22.9%
Neutral	34.0%	31.9%	42.9%	33.3%	46.7%	37.0%	38.4%
Dissatisfied	30.2%	31.9%	26.5%	22.7%	21.1%	22.2%	25.2%
Very dissatisfied	15.1%	2.1%	6.1%	17.3%	6.7%	7.4%	9.7%

Q20-2. Overall quality of roads & bridges in Wyandotte County

Very satisfied	1.7%	3.8%	1.8%	2.5%	3.2%	0.0%	2.4%
Satisfied	17.2%	30.8%	19.3%	29.6%	27.4%	35.5%	26.2%
Neutral	25.9%	17.3%	29.8%	25.9%	21.1%	19.4%	23.5%
Dissatisfied	32.8%	46.2%	40.4%	29.6%	36.8%	38.7%	36.6%
Very dissatisfied	22.4%	1.9%	8.8%	12.3%	11.6%	6.5%	11.2%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q20-3. Overall quality of sidewalks in Wyandotte County</u>							
Very satisfied	3.8%	8.5%	0.0%	1.3%	3.5%	0.0%	2.9%
Satisfied	9.6%	25.5%	14.5%	22.4%	25.6%	26.9%	20.8%
Neutral	36.5%	27.7%	34.5%	26.3%	20.9%	34.6%	28.7%
Dissatisfied	32.7%	31.9%	38.2%	30.3%	34.9%	26.9%	33.0%
Very dissatisfied	17.3%	6.4%	12.7%	19.7%	15.1%	11.5%	14.6%

Q20-4. Overall appearance of Wyandotte County

Very satisfied	3.4%	4.1%	0.0%	1.2%	3.1%	0.0%	2.2%
Satisfied	11.9%	24.5%	12.7%	22.2%	18.6%	16.1%	18.0%
Neutral	44.1%	34.7%	29.1%	30.9%	26.8%	29.0%	32.0%
Dissatisfied	22.0%	30.6%	47.3%	32.1%	42.3%	35.5%	35.5%
Very dissatisfied	18.6%	6.1%	10.9%	13.6%	9.3%	19.4%	12.4%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q20-5. Overall feeling of safety in Wyandotte County</u>							
Very satisfied	3.4%	2.0%	1.8%	3.7%	2.1%	0.0%	2.4%
Satisfied	17.2%	28.0%	22.8%	30.5%	20.6%	13.3%	23.0%
Neutral	37.9%	34.0%	29.8%	32.9%	37.1%	36.7%	34.8%
Dissatisfied	24.1%	32.0%	31.6%	18.3%	28.9%	40.0%	27.5%
Very dissatisfied	17.2%	4.0%	14.0%	14.6%	11.3%	10.0%	12.3%

Q20-6. Overall quality of City & County services

Very satisfied	3.6%	2.0%	0.0%	1.3%	3.3%	3.3%	2.3%
Satisfied	16.1%	30.6%	21.6%	33.8%	16.3%	26.7%	23.7%
Neutral	48.2%	36.7%	52.9%	37.7%	43.5%	53.3%	44.2%
Dissatisfied	21.4%	26.5%	19.6%	20.8%	31.5%	13.3%	23.7%
Very dissatisfied	10.7%	4.1%	5.9%	6.5%	5.4%	3.3%	6.2%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q20-7. Appearance of commercial areas where you shop/do business within Wyandotte County</u>							
Very satisfied	5.2%	4.1%	1.8%	6.3%	3.2%	3.2%	4.1%
Satisfied	29.3%	53.1%	34.5%	33.8%	40.4%	48.4%	38.7%
Neutral	34.5%	30.6%	40.0%	30.0%	41.5%	19.4%	34.3%
Dissatisfied	22.4%	12.2%	20.0%	25.0%	12.8%	25.8%	19.1%
Very dissatisfied	8.6%	0.0%	3.6%	5.0%	2.1%	3.2%	3.8%

Q20-8. Overall value you receive for City/County taxes & fees that you pay

Very satisfied	3.4%	2.0%	0.0%	0.0%	1.1%	0.0%	1.1%
Satisfied	1.7%	12.0%	9.1%	8.8%	10.6%	13.8%	9.0%
Neutral	27.1%	16.0%	27.3%	22.5%	18.1%	13.8%	21.3%
Dissatisfied	45.8%	44.0%	38.2%	30.0%	42.6%	44.8%	40.1%
Very dissatisfied	22.0%	26.0%	25.5%	38.8%	27.7%	27.6%	28.6%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q20-9. Wyandotte County as a place to live</u>							
Very satisfied	13.6%	7.4%	5.6%	8.6%	4.2%	0.0%	6.9%
Satisfied	22.0%	40.7%	33.3%	30.9%	33.3%	38.7%	32.5%
Neutral	33.9%	35.2%	31.5%	28.4%	38.5%	35.5%	33.9%
Dissatisfied	15.3%	14.8%	24.1%	19.8%	16.7%	12.9%	17.6%
Very dissatisfied	15.3%	1.9%	5.6%	12.3%	7.3%	12.9%	9.1%

Q20-10. Wyandotte County as a place to raise children

Very satisfied	8.9%	10.4%	5.6%	3.8%	3.4%	0.0%	5.4%
Satisfied	14.3%	39.6%	25.9%	23.1%	24.1%	33.3%	25.4%
Neutral	39.3%	27.1%	37.0%	32.1%	33.3%	29.6%	33.4%
Dissatisfied	21.4%	18.8%	20.4%	21.8%	25.3%	18.5%	21.7%
Very dissatisfied	16.1%	4.2%	11.1%	19.2%	13.8%	18.5%	14.0%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q20-11. Wyandotte County as a place to work</u>							
Very satisfied	9.4%	10.4%	9.8%	5.1%	7.9%	0.0%	7.5%
Satisfied	24.5%	41.7%	27.5%	34.6%	29.2%	46.4%	32.6%
Neutral	43.4%	39.6%	37.3%	39.7%	46.1%	46.4%	42.1%
Dissatisfied	13.2%	8.3%	17.6%	9.0%	7.9%	0.0%	9.8%
Very dissatisfied	9.4%	0.0%	7.8%	11.5%	9.0%	7.1%	8.1%

Q20-12. Overall image of Wyandotte County

Very satisfied	6.8%	3.9%	1.8%	3.7%	3.1%	0.0%	3.5%
Satisfied	15.3%	29.4%	25.5%	22.0%	18.6%	33.3%	22.5%
Neutral	42.4%	43.1%	25.5%	30.5%	34.0%	30.0%	34.2%
Dissatisfied	27.1%	23.5%	36.4%	29.3%	34.0%	30.0%	30.5%
Very dissatisfied	8.5%	0.0%	10.9%	14.6%	10.3%	6.7%	9.4%

Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q20-13. Overall quality of life in Wyandotte County</u>							
Very satisfied	5.3%	3.8%	3.6%	3.7%	3.1%	0.0%	3.5%
Satisfied	19.3%	40.4%	21.8%	32.9%	28.9%	32.3%	29.1%
Neutral	49.1%	32.7%	30.9%	32.9%	40.2%	45.2%	38.0%
Dissatisfied	22.8%	19.2%	41.8%	19.5%	20.6%	16.1%	23.3%
Very dissatisfied	3.5%	3.8%	1.8%	11.0%	7.2%	6.5%	6.1%

Q20-14. Overall quality of education system in Wyandotte County

Very satisfied	3.6%	5.7%	5.9%	2.7%	3.5%	7.4%	4.3%
Satisfied	7.3%	30.2%	15.7%	18.9%	14.0%	14.8%	16.8%
Neutral	41.8%	28.3%	35.3%	28.4%	29.1%	44.4%	32.9%
Dissatisfied	27.3%	24.5%	21.6%	20.3%	20.9%	22.2%	22.5%
Very dissatisfied	20.0%	11.3%	21.6%	29.7%	32.6%	11.1%	23.4%

Q21. Trash and Solid Waste. The Unified Government currently provides drop-off options for residents to dispose of materials that are not suited for a landfill or curbside pickup. This includes the Household Hazardous Waste Facility, Recycling & Yard Waste Center, and Dumpster Days. We want to better understand which services should be expanded. Currently, we host seven (7) Household Hazardous Waste Facility events each year; the Recycling & Yard Waste Center is open April through November; and Dumpster Days are an annual event. Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Oppose," rate the following. (without "don't know")

N=393

District 8 Neighborhoods						Total
1	2	3	4	5	6	

Q21-1. Expanding availability of current drop-off services across all options listed above

Strongly support	52.9%	46.9%	53.8%	49.3%	54.4%	77.4%	54.0%
Somewhat support	17.6%	24.5%	26.9%	32.9%	22.2%	9.7%	23.7%
Neutral	25.5%	20.4%	19.2%	15.1%	18.9%	9.7%	18.5%
Do not support	2.0%	6.1%	0.0%	2.7%	2.2%	3.2%	2.6%
Strongly oppose	2.0%	2.0%	0.0%	0.0%	2.2%	0.0%	1.2%

Q21-2. Co-locating all drop-off services to a single location

Strongly support	19.6%	14.6%	14.5%	15.1%	21.1%	12.9%	17.0%
Somewhat support	11.8%	25.0%	30.9%	16.4%	18.9%	22.6%	20.4%
Neutral	39.2%	27.1%	20.0%	31.5%	32.2%	38.7%	31.0%
Do not support	23.5%	25.0%	27.3%	30.1%	20.0%	22.6%	24.7%
Strongly oppose	5.9%	8.3%	7.3%	6.8%	7.8%	3.2%	6.9%

Q21. Trash and Solid Waste. The Unified Government currently provides drop-off options for residents to dispose of materials that are not suited for a landfill or curbside pickup. This includes the Household Hazardous Waste Facility, Recycling & Yard Waste Center, and Dumpster Days. We want to better understand which services should be expanded. Currently, we host seven (7) Household Hazardous Waste Facility events each year; the Recycling & Yard Waste Center is open April through November; and Dumpster Days are an annual event. Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Oppose," rate the following. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q21-3. Offering a dedicated location for bulky item drop-off</u>							
Strongly support	34.6%	45.1%	43.4%	33.3%	42.4%	58.1%	41.2%
Somewhat support	28.8%	33.3%	41.5%	40.0%	27.2%	29.0%	33.3%
Neutral	32.7%	13.7%	11.3%	21.3%	20.7%	9.7%	19.2%
Do not support	0.0%	3.9%	0.0%	4.0%	7.6%	3.2%	3.7%
Strongly oppose	3.8%	3.9%	3.8%	1.3%	2.2%	0.0%	2.5%

Q21-4. Creating a dedicated location for electronic waste recycling

Strongly support	49.0%	49.0%	54.7%	37.0%	50.5%	60.0%	48.7%
Somewhat support	19.6%	21.6%	32.1%	37.0%	24.2%	26.7%	27.2%
Neutral	25.5%	17.6%	11.3%	20.5%	18.7%	10.0%	18.1%
Do not support	3.9%	9.8%	1.9%	2.7%	3.3%	3.3%	4.0%
Strongly oppose	2.0%	2.0%	0.0%	2.7%	3.3%	0.0%	2.0%

Q22. Please rate your satisfaction with Waste Management curbside trash and recycling using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q22-1. Curbside residential trash collection</u>							
Very satisfied	24.6%	29.6%	39.7%	32.5%	36.8%	50.0%	34.6%
Satisfied	45.6%	31.5%	39.7%	47.5%	40.0%	34.4%	40.7%
Neutral	15.8%	22.2%	10.3%	13.8%	12.6%	9.4%	14.1%
Dissatisfied	5.3%	11.1%	10.3%	6.3%	4.2%	6.3%	6.9%
Very dissatisfied	8.8%	5.6%	0.0%	0.0%	6.3%	0.0%	3.7%
<u>Q22-2. Curbside residential recycling collection</u>							
Very satisfied	15.7%	25.0%	35.2%	31.9%	29.0%	41.4%	29.1%
Satisfied	27.5%	33.3%	31.5%	39.1%	36.6%	20.7%	33.1%
Neutral	23.5%	29.2%	14.8%	15.9%	18.3%	13.8%	19.2%
Dissatisfied	21.6%	8.3%	13.0%	10.1%	8.6%	10.3%	11.6%
Very dissatisfied	11.8%	4.2%	5.6%	2.9%	7.5%	13.8%	7.0%

Q23. Housing in Wyandotte County. Please rate your satisfaction with housing in Wyandotte County using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q23-1. Availability of affordable housing</u>							
Very satisfied	0.0%	10.6%	5.8%	1.4%	6.1%	3.6%	4.5%
Satisfied	8.5%	25.5%	26.9%	31.1%	23.2%	17.9%	23.3%
Neutral	51.1%	27.7%	40.4%	31.1%	36.6%	42.9%	37.3%
Dissatisfied	19.1%	27.7%	15.4%	23.0%	25.6%	17.9%	22.1%
Very dissatisfied	21.3%	8.5%	11.5%	13.5%	8.5%	17.9%	12.7%
 <u>Q23-2. Quality of housing</u>							
Very satisfied	0.0%	8.2%	3.9%	2.7%	2.4%	3.6%	3.3%
Satisfied	10.2%	16.3%	21.6%	23.0%	27.1%	14.3%	20.2%
Neutral	49.0%	44.9%	41.2%	48.6%	38.8%	57.1%	45.2%
Dissatisfied	28.6%	28.6%	23.5%	18.9%	25.9%	17.9%	24.1%
Very dissatisfied	12.2%	2.0%	9.8%	6.8%	5.9%	7.1%	7.1%

Q23. Housing in Wyandotte County. Please rate your satisfaction with housing in Wyandotte County using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q23-3. Availability of handicap-accessible housing</u>							
Very satisfied	2.7%	11.1%	2.9%	0.0%	1.7%	5.6%	3.4%
Satisfied	2.7%	11.1%	11.8%	14.0%	11.9%	0.0%	9.8%
Neutral	43.2%	38.9%	41.2%	50.0%	50.8%	66.7%	47.4%
Dissatisfied	35.1%	36.1%	32.4%	22.0%	23.7%	22.2%	28.2%
Very dissatisfied	16.2%	2.8%	11.8%	14.0%	11.9%	5.6%	11.1%

Q24. Determinants of Health. There are multiple factors contributing to our overall health and well-being as a community. Please respond to the following questions about your health and well-being as a Wyandotte County resident. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q24-1. Did you ever eat less than you should because there wasn't enough money for food in last 12 months</u>							
Yes	24.6%	12.7%	22.8%	8.8%	11.1%	12.1%	14.8%
No	75.4%	87.3%	77.2%	91.3%	88.9%	87.9%	85.2%
<u>Q24-2. Has your utility company shut off your service for not paying any bills in last 12 months</u>							
Yes	5.2%	1.8%	6.9%	1.2%	3.2%	0.0%	3.2%
No	94.8%	98.2%	93.1%	98.8%	96.8%	100.0%	96.8%
<u>Q24-3. Are you worried that in next two months you may not have stable housing</u>							
Yes	9.1%	3.9%	7.3%	3.8%	3.4%	6.1%	5.2%
No	90.9%	96.1%	92.7%	96.3%	96.6%	93.9%	94.8%
<u>Q24-4. Are you afraid you might be hurt in your home by someone you know</u>							
Yes	3.6%	0.0%	1.8%	0.0%	2.2%	2.9%	1.6%
No	96.4%	100.0%	98.2%	100.0%	97.8%	97.1%	98.4%

Q24. Determinants of Health. There are multiple factors contributing to our overall health and well-being as a community. Please respond to the following questions about your health and well-being as a Wyandotte County resident. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q24-5. Are you afraid you might be hurt in your apartment building or neighborhood</u>							
Yes	14.0%	16.3%	18.5%	8.3%	18.8%	11.5%	14.8%
No	86.0%	83.7%	81.5%	91.7%	81.3%	88.5%	85.2%
<u>Q24-6. Do problems getting childcare make it difficult for you to work or study</u>							
Yes	2.7%	5.1%	6.8%	7.9%	6.2%	0.0%	5.5%
No	97.3%	94.9%	93.2%	92.1%	93.8%	100.0%	94.5%
<u>Q24-7. Have you needed to see a doctor, but could not because of cost in last 12 months</u>							
Yes	12.5%	11.1%	16.7%	11.1%	18.7%	6.1%	13.6%
No	87.5%	88.9%	83.3%	88.9%	81.3%	93.9%	86.4%
<u>Q24-8. Did you skip medications to save money in last 12 months</u>							
Yes	12.5%	13.2%	10.7%	8.6%	19.6%	3.0%	12.4%
No	87.5%	86.8%	89.3%	91.4%	80.4%	97.0%	87.6%

Q24. Determinants of Health. There are multiple factors contributing to our overall health and well-being as a community. Please respond to the following questions about your health and well-being as a Wyandotte County resident. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q24-9. Have you ever gone without health care because you didn't have a way to get there in last 12 months</u>							
Yes	5.4%	8.9%	10.5%	1.3%	5.4%	5.9%	5.9%
No	94.6%	91.1%	89.5%	98.8%	94.6%	94.1%	94.1%
<u>Q24-10. Do you have problems understanding what is told to you about your medical conditions</u>							
Yes	3.6%	5.4%	8.9%	2.4%	3.3%	5.9%	4.5%
No	96.4%	94.6%	91.1%	97.6%	96.7%	94.1%	95.5%
<u>Q24-11. Do you often feel that you lack companionship</u>							
Yes	11.3%	18.2%	14.8%	15.2%	13.0%	5.9%	13.6%
No	88.7%	81.8%	85.2%	84.8%	87.0%	94.1%	86.4%

Q25. Pandemic Response. At any point during the COVID-19 Pandemic, have you received any of the following services from the Unified Government Department of Public Health? (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q25-1. Testing for COVID-19</u>							
Yes	47.4%	47.3%	50.9%	48.8%	53.7%	62.5%	51.1%
No	52.6%	52.7%	49.1%	51.3%	46.3%	37.5%	48.9%
<u>Q25-2. Vaccination for COVID-19</u>							
Yes	71.9%	81.8%	65.5%	67.1%	64.6%	75.8%	69.8%
No	28.1%	18.2%	34.5%	32.9%	35.4%	24.2%	30.2%
<u>Q25-3. Contact tracing</u>							
Yes	12.0%	8.5%	14.8%	13.2%	5.6%	10.7%	10.5%
No	88.0%	91.5%	85.2%	86.8%	94.4%	89.3%	89.5%
<u>Q25-4. Transportation support</u>							
Yes	3.6%	3.8%	1.9%	3.9%	2.2%	6.7%	3.4%
No	96.4%	96.2%	98.1%	96.1%	97.8%	93.3%	96.6%

Q25. Pandemic Response. At any point during the COVID-19 Pandemic, have you received any of the following services from the Unified Government Department of Public Health? (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q25-5. Connection to other resources</u>							
Yes	13.2%	12.0%	13.2%	8.1%	6.8%	18.8%	10.9%
No	86.8%	88.0%	86.8%	91.9%	93.2%	81.3%	89.1%

Q26. Do you agree that the Unified Government Public Health Department took appropriate steps during the COVID-19 crisis to protect the health of Wyandotte County residents? (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Strongly agree	43.6%	58.8%	44.6%	37.2%	43.0%	47.1%	44.7%
Agree	34.5%	23.5%	33.9%	35.9%	25.8%	41.2%	31.6%
Neutral	9.1%	9.8%	8.9%	14.1%	20.4%	5.9%	12.8%
Disagree	5.5%	5.9%	5.4%	6.4%	4.3%	2.9%	5.2%
Strongly disagree	7.3%	2.0%	7.1%	6.4%	6.5%	2.9%	5.7%

Q27. Fireworks in Wyandotte County. In many communities, only professionals are permitted to create firework displays. Do you agree that the Unified Government should consider banning the general use of fireworks in Wyandotte County by residents? (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q27. Should Unified Government consider banning general use of fireworks in Wyandotte County by residents</u>							
Strongly agree	23.2%	26.8%	38.6%	25.9%	25.0%	18.2%	26.6%
Agree	10.7%	16.1%	12.3%	4.9%	10.4%	3.0%	9.8%
Neutral	8.9%	14.3%	7.0%	8.6%	15.6%	24.2%	12.4%
Disagree	19.6%	17.9%	10.5%	21.0%	10.4%	27.3%	16.6%
Strongly disagree	37.5%	25.0%	31.6%	39.5%	38.5%	27.3%	34.6%

Q28. Unified Government Employees. The Unified Government, like many employers, faces an aging workforce and labor shortages with several departments operating short-staffed. What actions would you support to ensure there is a skilled, capable workforce to support our community into the future? Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed, rate the following. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q28-1. Competitive pay that is comparable with other local governments in the region</u>							
Strongly support	53.6%	67.3%	67.9%	62.8%	60.0%	66.7%	62.4%
Somewhat support	21.4%	20.4%	19.6%	25.6%	20.0%	23.3%	21.7%
Neutral	17.9%	10.2%	12.5%	10.3%	17.8%	6.7%	13.4%
Do not support	3.6%	0.0%	0.0%	1.3%	2.2%	0.0%	1.4%
Strongly oppose	3.6%	2.0%	0.0%	0.0%	0.0%	3.3%	1.1%

Q28-2. Elimination of residency requirement for Unified Government employees

Strongly support	23.6%	18.4%	19.6%	32.1%	29.8%	41.4%	27.1%
Somewhat support	21.8%	22.4%	23.2%	15.4%	7.4%	10.3%	16.1%
Neutral	18.2%	20.4%	17.9%	15.4%	25.5%	13.8%	19.4%
Do not support	21.8%	18.4%	19.6%	16.7%	19.1%	20.7%	19.1%
Strongly oppose	14.5%	20.4%	19.6%	20.5%	18.1%	13.8%	18.3%

Q28. Unified Government Employees. The Unified Government, like many employers, faces an aging workforce and labor shortages with several departments operating short-staffed. What actions would you support to ensure there is a skilled, capable workforce to support our community into the future? Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed, rate the following. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
Strongly support	53.6%	67.3%	53.6%	52.4%	51.6%	58.6%	55.1%
Somewhat support	28.6%	17.3%	26.8%	31.7%	33.7%	27.6%	28.6%
Neutral	10.7%	13.5%	16.1%	14.6%	10.5%	13.8%	13.0%
Do not support	5.4%	1.9%	0.0%	1.2%	2.1%	0.0%	1.9%
Strongly oppose	1.8%	0.0%	3.6%	0.0%	2.1%	0.0%	1.4%

Q28-4. More incentive programs for new hires that are comparable with other local governments in the region

Strongly support	54.4%	62.7%	62.3%	51.8%	45.7%	56.7%	54.1%
Somewhat support	22.8%	25.5%	20.8%	28.9%	32.6%	33.3%	27.6%
Neutral	10.5%	5.9%	15.1%	18.1%	18.5%	6.7%	13.9%
Do not support	7.0%	3.9%	0.0%	1.2%	3.3%	0.0%	2.7%
Strongly oppose	5.3%	2.0%	1.9%	0.0%	0.0%	3.3%	1.6%

Q28. Unified Government Employees. The Unified Government, like many employers, faces an aging workforce and labor shortages with several departments operating short-staffed. What actions would you support to ensure there is a skilled, capable workforce to support our community into the future? Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed, rate the following. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q28-5. More retention programs to reduce staff turnover</u>							
Strongly support	52.8%	60.0%	54.7%	46.3%	46.2%	51.6%	50.8%
Somewhat support	24.5%	26.0%	28.3%	37.8%	34.1%	35.5%	31.7%
Neutral	18.9%	10.0%	13.2%	12.2%	15.4%	9.7%	13.6%
Do not support	3.8%	2.0%	1.9%	3.7%	3.3%	0.0%	2.8%
Strongly oppose	0.0%	2.0%	1.9%	0.0%	1.1%	3.2%	1.1%

Q29. Rating of Unified Government Customer Service. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Unified Government customer service. (without "N/A")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q29-1. I get the answers I need when I visit/call Unified Government</u>							
Strongly agree	8.3%	8.9%	9.6%	6.5%	8.0%	13.8%	8.6%
Agree	37.5%	37.8%	42.3%	33.8%	37.9%	44.8%	38.2%
Neutral	37.5%	40.0%	32.7%	40.3%	31.0%	31.0%	35.5%
Disagree	6.3%	11.1%	9.6%	10.4%	17.2%	6.9%	11.2%
Strongly disagree	10.4%	2.2%	5.8%	9.1%	5.7%	3.4%	6.5%

Q29-2. When I ask a Unified Government employee for something, they either provide the answer I need or find someone who can

Strongly agree	12.2%	11.6%	12.2%	4.1%	8.4%	7.4%	9.0%
Agree	36.7%	48.8%	38.8%	43.8%	36.1%	33.3%	39.8%
Neutral	30.6%	23.3%	32.7%	35.6%	32.5%	33.3%	31.8%
Disagree	14.3%	14.0%	10.2%	8.2%	14.5%	22.2%	13.0%
Strongly disagree	6.1%	2.3%	6.1%	8.2%	8.4%	3.7%	6.5%

Q29. Rating of Unified Government Customer Service. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Unified Government customer service. (without "N/A")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q29-3. When I ask different Unified Government employees the same question, I get the same answer</u>							
Strongly agree	9.8%	11.9%	2.6%	1.7%	3.0%	8.3%	5.5%
Agree	9.8%	21.4%	17.9%	24.1%	23.9%	29.2%	21.0%
Neutral	48.8%	40.5%	46.2%	51.7%	46.3%	37.5%	46.1%
Disagree	24.4%	21.4%	25.6%	17.2%	14.9%	20.8%	19.9%
Strongly disagree	7.3%	4.8%	7.7%	5.2%	11.9%	4.2%	7.4%

Q29-4. Overall, Unified Government provides excellent customer service

Strongly agree	8.0%	10.9%	1.9%	0.0%	6.0%	6.7%	5.0%
Agree	22.0%	34.8%	31.5%	40.3%	30.1%	26.7%	31.8%
Neutral	42.0%	32.6%	44.4%	37.7%	38.6%	40.0%	39.1%
Disagree	16.0%	15.2%	11.1%	11.7%	15.7%	23.3%	14.7%
Strongly disagree	12.0%	6.5%	11.1%	10.4%	9.6%	3.3%	9.4%

Q30. Leavenworth Road Improvements. Leavenworth Rd. between N. 38th and N. 63rd Streets were recently completed. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with infrastructure improvements along Leavenworth Road between N. 38th and N. 63rd Streets. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q30-1. Sidewalks & pedestrian crossings</u>							
Very satisfied	41.7%	42.5%	44.9%	53.6%	57.3%	37.5%	49.1%
Satisfied	19.4%	35.0%	38.8%	39.1%	36.0%	43.8%	35.4%
Neutral	33.3%	20.0%	12.2%	5.8%	2.7%	18.8%	12.3%
Dissatisfied	2.8%	2.5%	4.1%	1.4%	2.7%	0.0%	2.5%
Very dissatisfied	2.8%	0.0%	0.0%	0.0%	1.3%	0.0%	0.7%

Q30-2. Street lighting

Very satisfied	37.1%	41.0%	43.8%	44.1%	55.8%	31.3%	45.2%
Satisfied	20.0%	33.3%	39.6%	42.6%	37.7%	43.8%	36.7%
Neutral	31.4%	17.9%	14.6%	4.4%	3.9%	25.0%	12.4%
Dissatisfied	8.6%	7.7%	2.1%	7.4%	1.3%	0.0%	4.6%
Very dissatisfied	2.9%	0.0%	0.0%	1.5%	1.3%	0.0%	1.1%

Q30. Leavenworth Road Improvements. Leavenworth Rd. between N. 38th and N. 63rd Streets were recently completed. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with infrastructure improvements along Leavenworth Road between N. 38th and N. 63rd Streets. (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q30-3. Curbs & gutters</u>							
Very satisfied	40.0%	41.0%	47.9%	49.3%	58.4%	31.3%	48.2%
Satisfied	17.1%	35.9%	29.2%	40.3%	35.1%	50.0%	34.0%
Neutral	34.3%	20.5%	18.8%	9.0%	3.9%	18.8%	14.5%
Dissatisfied	5.7%	2.6%	2.1%	0.0%	2.6%	0.0%	2.1%
Very dissatisfied	2.9%	0.0%	2.1%	1.5%	0.0%	0.0%	1.1%
<u>Q30-4. Stormwater drainage</u>							
Very satisfied	27.6%	36.1%	46.7%	49.2%	52.8%	28.6%	44.3%
Satisfied	27.6%	27.8%	26.7%	37.3%	34.7%	42.9%	32.5%
Neutral	27.6%	30.6%	24.4%	10.2%	6.9%	28.6%	17.6%
Dissatisfied	6.9%	2.8%	0.0%	0.0%	4.2%	0.0%	2.4%
Very dissatisfied	10.3%	2.8%	2.2%	3.4%	1.4%	0.0%	3.1%

Q31. Overall, do you feel the improvements along Leavenworth Rd. between N. 38th & N. 63rd Streets have improved your quality of life? (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q31. Have the improvements along Leavenworth Rd. between N. 38th & N. 63rd Streets improved your quality of life</u>							
Yes	67.9%	73.1%	77.5%	74.1%	80.3%	57.1%	75.1%
No	32.1%	26.9%	22.5%	25.9%	19.7%	42.9%	24.9%

Q32. Leavenworth Rd. between N. 63rd and N. 78th streets is currently under construction. Please indicate which improvements you feel will be most beneficial once completed.

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q32. Which improvements will be most beneficial</u>							
Sidewalks & pedestrian crossings	62.9%	51.8%	76.3%	72.6%	71.4%	50.0%	66.4%
Street lighting	48.4%	51.8%	69.5%	59.5%	63.3%	41.2%	57.5%
Curbs & gutters	40.3%	42.9%	49.2%	47.6%	51.0%	32.4%	45.5%
Stormwater drainage	33.9%	39.3%	55.9%	51.2%	48.0%	32.4%	45.0%

Q33. Which THREE of the improvements listed in Question 32 will most impact your quality of life? (top 3)

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q33. Sum of top 3 choices</u>							
Sidewalks & pedestrian crossings	43.5%	48.2%	67.8%	67.9%	61.2%	44.1%	57.5%
Street lighting	43.5%	60.7%	71.2%	65.5%	60.2%	50.0%	59.5%
Curbs & gutters	32.3%	35.7%	42.4%	45.2%	44.9%	38.2%	40.7%
Stormwater drainage	22.6%	25.0%	32.2%	40.5%	34.7%	26.5%	31.6%
None chosen	46.8%	35.7%	25.4%	25.0%	27.6%	47.1%	32.6%

Q34. If improvement on Leavenworth Rd. between N. 78th and N 91st Streets WERE to occur, which improvements below do you feel would be most beneficial? (without "not provided")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q34-1. Sidewalks & pedestrian crossings</u>							
Most beneficial	86.2%	50.0%	72.5%	72.7%	64.8%	76.9%	69.9%
2	13.8%	28.6%	17.5%	12.7%	13.0%	0.0%	15.1%
3	0.0%	7.1%	2.5%	5.5%	11.1%	0.0%	5.5%
Least beneficial	0.0%	14.3%	7.5%	9.1%	11.1%	23.1%	9.6%
 <u>Q34-2. Street lighting</u>							
Most beneficial	31.0%	53.6%	27.5%	29.1%	35.2%	10.0%	32.9%
2	55.2%	35.7%	60.0%	54.5%	48.1%	80.0%	52.8%
3	13.8%	7.1%	12.5%	10.9%	7.4%	10.0%	10.2%
Least beneficial	0.0%	3.6%	0.0%	5.5%	9.3%	0.0%	4.2%

Q34. If improvement on Leavenworth Rd. between N. 78th and N 91st Streets WERE to occur, which improvements below do you feel would be most beneficial? (without "not provided")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q34-3. Curbs & gutters</u>							
Most beneficial	0.0%	11.1%	2.8%	8.0%	12.0%	28.6%	9.0%
2	16.7%	22.2%	16.7%	22.0%	28.0%	14.3%	21.4%
3	70.8%	44.4%	61.1%	46.0%	40.0%	42.9%	49.8%
Least beneficial	12.5%	22.2%	19.4%	24.0%	20.0%	14.3%	19.9%
 <u>Q34-4. Stormwater drainage</u>							
Most beneficial	4.2%	8.0%	8.3%	6.3%	11.8%	12.5%	8.3%
2	4.2%	8.0%	2.8%	10.4%	9.8%	12.5%	7.8%
3	12.5%	36.0%	19.4%	33.3%	31.4%	37.5%	28.1%
Least beneficial	79.2%	48.0%	69.4%	50.0%	47.1%	37.5%	55.7%

Q35. How often do you use Leavenworth Road? (without "don't know")

N=393	District 8 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q35-1. Leavenworth Road between N. 38th & N. 63rd Streets</u>							
Daily	6.5%	19.5%	43.1%	36.2%	58.8%	10.5%	35.0%
Weekly	21.7%	24.4%	31.4%	26.1%	28.8%	21.1%	26.5%
Monthly	19.6%	26.8%	11.8%	27.5%	6.3%	5.3%	16.7%
Rarely	52.2%	29.3%	13.7%	10.1%	6.3%	63.2%	21.9%

Q35-2. Leavenworth Road between N. 78th & N. 91st Streets

Daily	8.9%	7.7%	23.5%	34.3%	59.3%	5.6%	30.2%
Weekly	28.9%	41.0%	39.2%	34.3%	39.5%	33.3%	36.5%
Monthly	20.0%	17.9%	25.5%	16.4%	1.2%	16.7%	14.6%
Rarely	42.2%	33.3%	11.8%	14.9%	0.0%	44.4%	18.6%

Section 4

Survey Instrument



Unified Government of Wyandotte County/Kansas City, Kansas

Tyrone Garner, Mayor/CEO

January 2022

Dear Wyandotte County Resident:

You have been randomly selected to help the Unified Government of Wyandotte County/Kansas City, Kansas plan for the future. Please complete this anonymous survey and let your elected officials know more about

your perceptions of our community, our government, the quality of life in our community, and the Board

The survey should only take about 15 minutes to complete. Your time is greatly appreciated and very

important to the future of our city and county. **Individual responses are completely confidential.** The results

The Unified Government is partnering with ETC Institute which is one of the nation's leading firms in the field of local government research. Please return your survey to ETC Institute in the enclosed postage-paid envelope in the next two weeks. Alternatively, you can complete the survey online at UGSurvey8.org.

Should you have additional questions, please feel free to contact Ryan Murray with ETC Institute 913-254-4598 or ryan.murray@etcinstitute.com.

Thank you again for your participation in helping shape Wyandotte County's path forward.

Sincerely,



Tyrone Garner, Mayor/CEO

Enero 2022

Estimada residente del condado de Wyandotte:

Usted ha sido seleccionado al azar para ayudar al Gobierno Unificado del Condado de Wyandotte / Kansas City, Kansas a planificar el futuro. Complete esta encuesta anónima e informe a sus funcionarios electos sobre su percepción de nuestra comunidad, los servicios gubernamentales y la calidad de vida. Sus comentarios ayudarán a la Junta de Comisionados a comprender sus prioridades al comenzar el proceso de planificación presupuestaria esta primavera.

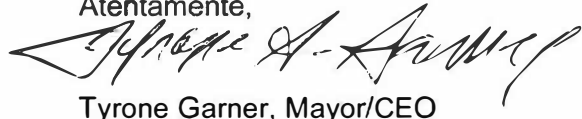
La encuesta solo debería tomar unos 15 minutos en completarse. Su tiempo es muy apreciado y muy importante para el futuro de nuestra ciudad y condado. **Las respuestas individuales son completamente confidenciales.** Los resultados se tabulan y se ven solo como un todo.

El Gobierno Unificado se está asociando con el Instituto ETC, que es una de las empresas líderes del país en el campo de la investigación del gobierno local. Envíe su encuesta al ETC Institute en el sobre con franqueo pagado adjunto en las próximas dos semanas. Alternativamente, puede completar la encuesta en línea en UGSurvey8.org.

Si tiene preguntas adicionales sobre la encuesta, no dude en comunicarse con Ryan Murray con ETC Institute al 913-254-4598 o ryan.murray@etcinstitute.com.

Gracias nuevamente por su participación para ayudar a dar forma al camino hacia el futuro del condado de Wyandotte.

Atentamente,



Tyrone Garner, Mayor/CEO

**Si usted tiene preguntas o no habla
ingles, por favor llame al 844-811-0411.**

2022 Unified Government Community Survey

Thank you for taking the time to complete this important survey. City and County leaders will use your input to help set community priorities so that the tax dollars are spent wisely. When you are finished, please return your completed survey in the postage-paid envelope provided. You may also complete the survey on-line by going to UGSurvey.org.

1. **Neighborhood/Community Services.** Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live.

Neighborhood/Community Services	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Police services	5	4	3	2	1	9
02. Fire services	5	4	3	2	1	9
03. Ambulance services	5	4	3	2	1	9
04. Maintenance of city streets	5	4	3	2	1	9
05. Stormwater management system	5	4	3	2	1	9
06. Sewer and wastewater system	5	4	3	2	1	9
07. Trash collection and recycling	5	4	3	2	1	9
08. Parks and recreation facilities	5	4	3	2	1	9
09. Parks and recreation programs	5	4	3	2	1	9
10. Code enforcement	5	4	3	2	1	9
11. Planning and zoning	5	4	3	2	1	9
12. Municipal court	5	4	3	2	1	9
13. Public transportation	5	4	3	2	1	9

2. **Neighborhood/Community Priorities.** Which FOUR of the services listed in Question 1 should receive the MOST EMPHASIS for improvement in the neighborhood/community where you live over the next TWO years? [Write in your answers below using the numbers from the list in Question 1.]
- 1st: ____ 2nd: ____ 3rd: ____ 4th: ____

3. **County Services.** Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following county services.

County Level Services	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
14. Services for people living with developmental disabilities	5	4	3	2	1	9
15. Services for seniors (non-transportation)	5	4	3	2	1	9
16. Senior transportation	5	4	3	2	1	9
17. 3-1-1 Call Center	5	4	3	2	1	9
18. Property tax administration	5	4	3	2	1	9
19. Motor vehicle registration	5	4	3	2	1	9
20. Appraiser's Office services	5	4	3	2	1	9
21. County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	5	4	3	2	1	9
22. District Attorneys' Office	5	4	3	2	1	9
23. Local elections	5	4	3	2	1	9
24. Public health services	5	4	3	2	1	9

4. **County Level Priorities.** Which FOUR of the county-level services listed in Question 3 should receive the MOST EMPHASIS for improvement over the next TWO years? [Write in your answers below using the numbers from the list in Question 3.]
- 1st: ____ 2nd: ____ 3rd: ____ 4th: ____

5. **Overall Priorities.** Using the lists in Questions 1 and 3 on the previous page, which **FOUR** items do you think should be the **TOP OVERALL PRIORITIES** for the Unified Government over the next **TWO** years? *[Write in your answers below using the numbers from the lists in Questions 1 and 3.]*

1st: ____ 2nd: ____ 3rd: ____ 4th: ____

6. **Public Safety.** Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following services provided by your government.

Public Safety	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Police visibility in residential neighborhoods	5	4	3	2	1	9
2. Police visibility in commercial areas	5	4	3	2	1	9
3. Community appearance and maintenance	5	4	3	2	1	9
4. Community policing	5	4	3	2	1	9
5. Traffic law enforcement	5	4	3	2	1	9
6. Response time for police emergencies	5	4	3	2	1	9
7. Response time for fire emergencies	5	4	3	2	1	9
8. Response time for medical emergency calls	5	4	3	2	1	9
9. Animal control in your neighborhood	5	4	3	2	1	9

7. Which **THREE** of the public safety services listed in Question 6 do you think should receive the **MOST EMPHASIS** from government leaders over the next **TWO** years? *[Write in your answers below using the numbers from the list in Question 6.]*

1st: ____ 2nd: ____ 3rd: ____

8. **City Maintenance.** Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied."

City Maintenance	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Maintenance of major city streets citywide	5	4	3	2	1	9
02. Maintenance of streets in your neighborhood	5	4	3	2	1	9
03. Maintenance of alleys in your neighborhood	5	4	3	2	1	9
04. Maintenance of sidewalks in your neighborhood	5	4	3	2	1	9
05. Maintenance of curbs in your neighborhood	5	4	3	2	1	9
06. Maintenance of street signs/traffic signals	5	4	3	2	1	9
07. Maintenance of downtown parking lots	5	4	3	2	1	9
08. Overall appearance of downtown including lighting, landscaping, and planter boxes	5	4	3	2	1	9
09. Maintenance of city buildings	5	4	3	2	1	9
10. Snow removal on major city streets	5	4	3	2	1	9
11. Snow removal on neighborhood streets	5	4	3	2	1	9
12. Overall cleanliness of streets and other public areas	5	4	3	2	1	9
13. Maintenance of stormwater drainage system in your neighborhood	5	4	3	2	1	9

9. Which **THREE** of the maintenance services listed in Question 8 do you think should receive the **MOST EMPHASIS** from city leaders over the next **TWO** years? *[Write in your answers below using the numbers from the list in Question 8.]*

1st: ____ 2nd: ____ 3rd: ____

10. **Parks and Recreation.** Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services.

Parks and Recreation		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Overall park and equipment maintenance	5	4	3	2	1	9
02.	Access to walking and biking trails	5	4	3	2	1	9
03.	Access to a local park	5	4	3	2	1	9
04.	Access to community centers	5	4	3	2	1	9
05.	Availability of outdoor athletic fields	5	4	3	2	1	9
06.	Sunflower Hills Golf Course	5	4	3	2	1	9
07.	Parkwood Pool	5	4	3	2	1	9
08.	Spray parks	5	4	3	2	1	9
09.	Youth recreation programs	5	4	3	2	1	9
10.	Adult recreation programs	5	4	3	2	1	9
11.	Programs for seniors	5	4	3	2	1	9
12.	Skateboard parks	5	4	3	2	1	9
13.	Tennis courts	5	4	3	2	1	9
14.	Futsal courts	5	4	3	2	1	9
15.	Ease of registering for recreation programs	5	4	3	2	1	9
16.	Cost of recreation programs	5	4	3	2	1	9

11. Which **THREE** of the Parks and Recreation items listed in Question 10 do you think should receive the **MOST EMPHASIS** from city leaders over the next **TWO** years? *[Write in your answers below using the numbers from the list in Question 10.]*

1st: ____ 2nd: ____ 3rd: ____

12. Where do you find information about the Unified Government programs and services? *[Check all that apply.]*

____(01) UGTV (Google Ch 41, Spectrum Ch 2)

____(06) Nextdoor

____(02) The Citizen newsletter

____(07) Unified Government public meetings

____(03) eNews weekly email

____(08) Local television

____(04) Unified Government website

____(09) Local newspapers

____(05) Social media - Facebook, Twitter, Instagram, YouTube

____(10) Neighborhood meetings

____(11) Other: _____

13. Which **TWO** of the methods listed in Question 12 are your **PREFERRED** ways of getting information about the Unified Government? *[Write in your answers below using the numbers from the list in Question 12.]*

1st: ____ 2nd: ____

14. The Unified Government uses social media to share information with the public. Please indicate whether you have used any of the following Unified Government social media channels.

Social Media Channel		Yes	No	Don't Know
1.	Facebook	1	2	9
2.	Twitter	1	2	9
3.	Instagram	1	2	9
4.	Nextdoor	1	2	9
5.	YouTube	1	2	9
6.	LinkedIn	1	2	9

- 14a. If you have used ANY of the Unified Governments social media services listed in Q14, please indicate whether you agree with the following statement: **"The information I receive from the Unified Government social media keeps me informed about what is happening in Wyandotte County."**

____(1) Agree ____ (2) Disagree ____ (9) Don't know

- 15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Overall quality of information about Unified Government programs and services	5	4	3	2	1	9
02.	Efforts to keep you informed about local issues	5	4	3	2	1	9
03.	Public involvement in local decision making	5	4	3	2	1	9
04.	Unified Government website	5	4	3	2	1	9
05.	The Citizen Newsletter	5	4	3	2	1	9
06.	Unified Government eNews newsletter	5	4	3	2	1	9
07.	Unified Government social media	5	4	3	2	1	9
08.	myWyco app - property taxes	5	4	3	2	1	9
09.	myWyco app - 3-1-1 service requests	5	4	3	2	1	9
10.	myWyco app - Municipal Court payments	5	4	3	2	1	9
11.	Online maps	5	4	3	2	1	9

- 16. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live.**

Issue	Major Problem	Minor Problem	Not a Problem	Don't Know
01. Crime	3	2	1	9
02. Drugs	3	2	1	9
03. Graffiti	3	2	1	9
04. Noise	3	2	1	9
05. Rundown buildings	3	2	1	9
06. Abandoned/junk vehicles	3	2	1	9
07. Vehicles parked on streets	3	2	1	9
08. Homelessness	3	2	1	9
09. Overgrown lots	3	2	1	9
10. Illegal dumping	3	2	1	9
11. Roaming/loose animals	3	2	1	9
12. Street racing or dangerous driving	3	2	1	9

- 17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following.**

Codes and Ordinances	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Enforcing the clean-up of junk, trash, and debris (blight) city-wide	5	4	3	2	1	9
2. Enforcing the clean-up of junk, trash, and debris (blight), in your neighborhood	5	4	3	2	1	9
3. Enforcing the mowing and trimming of weeds on vacant property city-wide	5	4	3	2	1	9
4. Enforcing the mowing and trimming of weeds on vacant property in your neighborhood	5	4	3	2	1	9
5. Enforcing the maintenance of homes in your neighborhood	5	4	3	2	1	9
6. Enforcing the maintenance of commercial/business property	5	4	3	2	1	9
7. Enforcing the removal of inoperable or junk cars in your neighborhood	5	4	3	2	1	9

- 18. Which THREE of the items listed in Question 17 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years? [Write in your answers below using the numbers from the list in Question 17.]**

1st: _____ 2nd: _____ 3rd: _____

19. Please indicate how you feel about the current quality of life in your neighborhood.

- ____ (1) Never been better
 ____ (2) Getting better
 ____ (3) About the same as it has always been
 ____ (4) Getting worse
 ____ (5) Never been worse
 ____ (9) Don't know

20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. How Wyandotte County manages growth and development	5	4	3	2	1	9
02. Overall quality of roads and bridges in Wyandotte County	5	4	3	2	1	9
03. Overall quality of sidewalks in Wyandotte County	5	4	3	2	1	9
04. Overall appearance of Wyandotte County	5	4	3	2	1	9
05. Overall feeling of safety in Wyandotte County	5	4	3	2	1	9
06. Overall quality of city and county services	5	4	3	2	1	9
07. Appearance of commercial areas where you shop/do business within Wyandotte County	5	4	3	2	1	9
08. The overall value you receive for the city/county taxes and fees that you pay	5	4	3	2	1	9
09. Wyandotte County as a place to live	5	4	3	2	1	9
10. Wyandotte County as a place to raise children	5	4	3	2	1	9
11. Wyandotte County as a place to work	5	4	3	2	1	9
12. Overall image of Wyandotte County	5	4	3	2	1	9
13. Overall quality of life in Wyandotte County	5	4	3	2	1	9
14. Overall quality of the education system in Wyandotte County	5	4	3	2	1	9

21. Trash and Solid Waste. The Unified Government currently provides drop-off options for residents to dispose of materials that are not suited for a landfill or curbside pickup. This includes the Household Hazardous Waste Facility, Recycling & Yard Waste Center, and Dumpster Days. We want to better understand which services should be expanded. Currently, we host seven (7) Household Hazardous Waste Facility events each year; the Recycling & Yard Waste Center is open April through November; and Dumpster Days are an annual event. Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed" rate the following.

Would you support...	Strongly Support	Somewhat Support	Neutral	Do Not Support	Strongly Opposed	Don't Know
1. Expanding the availability of current drop-off services across all options listed above?	5	4	3	2	1	9
2. Co-locating all drop-off services to a single location?	5	4	3	2	1	9
3. Offering a dedicated location for bulky item drop-off?	5	4	3	2	1	9
4. Creating a dedicated location for electronic waste recycling?	5	4	3	2	1	9

22. Please rate your satisfaction with Waste Management curbside trash and recycling using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following.

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Curbside residential trash collection	5	4	3	2	1	9
2. Curbside residential recycling collection	5	4	3	2	1	9

23. **Housing in Wyandotte County.** Please rate your satisfaction with housing in Wyandotte County using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following.

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Availability of affordable housing	5	4	3	2	1	9
2. Quality of housing	5	4	3	2	1	9
3. Availability of handicap-accessible housing	5	4	3	2	1	9

24. **Determinants of Health.** There are multiple factors contributing to our overall health and well-being as a community. Please respond to the following questions about your health and well-being as a Wyandotte County resident.

		Yes	No	Don't Know
01.	In the last 12 months, did you ever eat less than you should because there wasn't enough money for food?	1	2	9
02.	In the last 12 months, has your utility company shut off your service for not paying any bills?	1	2	9
03.	Are you worried that in the next two (2) months you may not have stable housing?	1	2	9
04.	Are you afraid you might be hurt in your home by someone you know?	1	2	9
05.	Are you afraid you might be hurt in your apartment building or neighborhood?	1	2	9
06.	Do problem getting child care make it difficult for you to work or study?	1	2	9
07.	In the last 12 months, have you needed to see a doctor, but could not because of cost?	1	2	9
08.	In the last 12 months, did you skip medications to save money?	1	2	9
09.	In the last 12 months, have you ever gone without health care because you didn't have a way to get there?	1	2	9
10.	Do you have problems understanding what is told to you about your medical conditions?	1	2	9
11.	Do you often feel that you lack companionship?	1	2	9

25. **Pandemic Response.** At any point during the COVID-19 pandemic, have you received any of the following services from the Unified Government Department of Public Health?

COVID-19 Public Health Services	Yes	No	Don't Know
1. Testing for COVID-19	1	2	9
2. Vaccination for COVID-19	1	2	9
3. Contact tracing	1	2	9
4. Transportation support	1	2	9
5. Connection to other resources	1	2	9

26. **Do you agree that the Unified Government Public Health Department took appropriate steps during the COVID-19 crisis to protect the health of Wyandotte County residents?**

____ (1) Strongly agree ____ (3) Neutral ____ (5) Strongly disagree
 ____ (2) Agree ____ (4) Disagree ____ (9) Don't know

27. **Fireworks in Wyandotte County.** In many communities, only professionals are permitted to create firework displays. Do you agree that the Unified Government should consider banning the general use of fireworks in Wyandotte County by residents?

____ (1) Strongly agree ____ (3) Neutral ____ (5) Strongly disagree
 ____ (2) Agree ____ (4) Disagree ____ (9) Don't know

28. **Unified Government Employees.** The Unified Government, like many employers, faces an aging workforce and labor shortages with several departments operating short-staffed. What actions would you support to ensure there is a skilled, capable workforce to support our community into the future? Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed, rate the following.

Would you support...	Strongly Support	Somewhat Support	Neutral	Do Not Support	Strongly Opposed	Don't Know
1. Competitive pay that is comparable with other local governments in the region	5	4	3	2	1	9
2. Elimination of the residency requirement for Unified Government employees	5	4	3	2	1	9
3. Creation of more career opportunities for recent high school and college graduates	5	4	3	2	1	9
4. More incentive programs for new hires that are comparable with other local governments in the region	5	4	3	2	1	9
5. More retention programs to reduce staff turnover	5	4	3	2	1	9

29. **Rating of Unified Government Customer Service.** Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Unified Government customer service.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A
1. I get the answers I need when I visit/call the Unified Government	5	4	3	2	1	9
2. When I ask a Unified Government employee for something, they either provide the answer I need or find someone who can	5	4	3	2	1	9
3. When I ask different Unified Government employees the same question, I get the same answer	5	4	3	2	1	9
4. Overall, the Unified Government provides excellent customer service	5	4	3	2	1	9

30. **Leavenworth Road Improvements.** Leavenworth Rd. between N. 38th and N. 63rd Streets were recently completed. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with infrastructure improvements along Leavenworth Road between N. 38th and N. 63rd Streets.

How satisfied are you with Leavenworth Road improvements between N 38th & N. 63rd Streets...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Sidewalks and pedestrian crossings	5	4	3	2	1	9
2. Street lighting	5	4	3	2	1	9
3. Curbs and gutters	5	4	3	2	1	9
4. Stormwater drainage	5	4	3	2	1	9

31. **Overall, do you feel the improvements along Leavenworth Rd. between N. 38th & N. 63rd Streets have improved your quality of life?**

____(1) Yes ____ (2) No ____ (9) Don't know

32. **Leavenworth Rd. between N. 63rd and N. 78th streets is currently under construction. Please indicate which improvements you feel will be most beneficial once completed. [Check all that apply.]**

____(1) Sidewalks and pedestrian crossings ____ (3) Curbs and gutters
 ____ (2) Street lighting ____ (4) Stormwater drainage

33. **Which THREE of the improvements listed in Question 32 will most impact your quality of life? [Write in your answers below using the numbers from the list in Question 32.]**

1st: ____ 2nd: ____ 3rd: ____

34. If improvement on Leavenworth Rd. between N. 78th and N 91st Streets WERE to occur, which improvements below do you feel would be most beneficial? [Rank the following items where 1 is "Most beneficial" and 4 is "Least beneficial."]

☐ Sidewalks and pedestrian crossings ☐ Curbs and gutters
☐ Street lighting ☐ Stormwater drainage

35. How often do you use Leavenworth Road?

How often do you use...	Daily	Weekly	Monthly	Rarely	Don't Know
1. Leavenworth Road between N. 38th and N. 63rd Streets	4	3	2	1	9
2. Leavenworth Road between N. 78th and N. 91st Streets	4	3	2	1	9

Demographics

36. Approximately how many years have you lived in Kansas City, KS or Wyandotte County?

_____ years

37. What is your age? _____ years

38. Including yourself, how many persons in your household are...

Under age 5: _____ Ages 15-19: _____ Ages 35-44: _____ Ages 65-74: _____
 Ages 5-9: _____ Ages 20-24: _____ Ages 45-54: _____ Ages 75+: _____
 Ages 10-14: _____ Ages 25-34: _____ Ages 55-64: _____

39. Do you own or rent your current residence? _____(1) Own _____(2) Rent

40. Are you or other members of your household of Hispanic or Latino ancestry?

_____ (1) Yes _____ (2) No

41. Which of the following best describes your race? [Check all that apply.]

☐ (1) African American/Black ☐ (4) White
☐ (2) American Indian or Alaska Native ☐ (5) Other: _____
☐ (3) Asian, Hawaiian, or other Pacific Islander

42. Would you say your total household income is...

_____ (1) Under \$30,000 _____ (2) \$30,000 to \$59,999 _____ (3) \$60,000 to \$99,999 _____ (4) \$100,000 or more

43. Your gender: _____ (1) Male _____ (2) Female _____ (3) Prefer to self-describe: _____

This concludes the survey. Thank you for your time!

Please return your survey in the postage-paid envelope addressed to:

ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information printed to the right will ONLY be used to help identify which areas of the City are having problems with city services. If your address is not correct, please provide the correct information. Thank you.