

# 2022 Unified Government Community Survey District 1 Report

Presented to the Unified Government  
of Wyandotte County, Kansas

April 2022



**ETC**  
INSTITUTE

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# **Section 1**

## ***Importance-Satisfaction Analysis***

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# IS Importance-Satisfaction Analysis

## Unified Government – District 1

### Investment Priorities

**Recommended Priorities for the Next Two Years.** In order to help the Unified Government identify investment priorities for the next two years, ETC Institute conducted an Importance-Satisfaction (I-S) analysis. This analysis examined the importance residents placed on each service and the level of satisfaction with each service. By identifying services of high importance and low satisfaction, the analysis identified which services will have the most impact on overall satisfaction with services over the next two years. If the Unified Government wants to improve its overall satisfaction rating, they should prioritize investments in services with the highest Importance Satisfaction (I-S) ratings.

- **Overall Priorities for the City by Major Category.** This analysis reviewed the importance of and satisfaction with major categories of City services. This analysis was conducted to help set the overall priorities for the City. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the City's overall satisfaction rating are listed below:
  - Maintenance of City streets (IS=0.5485)
  - Code enforcement (IS=0.2265)
  
- **Overall Priorities for the County by Major Category.** This analysis reviewed the importance of and satisfaction with major categories of County services. This analysis was conducted to help set the overall priorities for the County. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the County's overall satisfaction rating are listed below:
  - Services for seniors (IS=0.2866)
  - Property tax administration (IS=0.2824)
  - Motor Vehicle Registration (IS=0.2587)
  - Services for developmental disabilities (IS=0.2535)
  
- **Priorities with Departments.** This analysis reviewed the importance of and satisfaction with services within departments and specific service areas. This analysis was conducted to help set the overall priorities for the Unified Government. Based on the results of this analysis, the major services that are recommended as the top priorities for investment over the next two years in order to raise the Unified Government's overall satisfaction rating are listed below:
  - **Public Safety**
    - Community appearance and maintenance (IS=0.3540)
    - Police visibility in residential neighborhoods (IS=0.2811)
    - Animal control in neighborhoods (IS=0.2333)
    - Community policing (IS=0.2102)

- **City Maintenance**
  - Maintenance of streets in your neighborhood (IS=0.3897)
  - Maintenance of major city streets (IS=0.2543)
  - Maintenance of sidewalks in neighborhoods (IS=0.2295)
  - Snow removal on neighborhood streets (IS=0.2282)
  - Overall cleanliness of streets/other public areas (IS=0.2268)
  
- **Parks and Recreation**
  - Access to walking and biking trails (IS=0.2144)
  - Youth recreation programs (IS=0.2093)
  - Parkwood Pool (IS=0.2090)
  
- **Enforcement of Codes and Ordinances**
  - Enforcing clean-up of junk, trash, & debris City-wide (IS=0.3920)
  - Enforcing clean-up of junk, trash, & debris in neighborhoods (IS=0.3025)
  - Enforcing mowing & trimming of weeds on private and/or vacant property City-wide (IS=0.2812)

The full Importance-Satisfaction results for District 1 can be found on the following pages.

# 2022 Importance-Satisfaction Rating

## Kansas City, Kansas & Wyandotte County Community Survey

### Neighborhood/Community Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b>Very High Priority (IS &gt;.20)</b>						
Maintenance of city streets	72%	1	23%	13	0.5485	1
Code enforcement	32%	3	30%	11	0.2265	2
<b>High Priority (IS .10-.20)</b>						
Police services	42%	2	60%	4	0.1676	3
Parks and recreation programs	23%	5	35%	10	0.1454	4
Parks and recreation facilities	26%	4	44%	6	0.1431	5
Planning and zoning	19%	9	24%	12	0.1408	6
Stormwater management system	22%	6	37%	8	0.1397	7
Sewer and wastewater system	21%	8	43%	7	0.1168	8
<b>Medium Priority (IS &lt;.10)</b>						
Public transportation	18%	10	48%	5	0.0960	9
Trash collection and recycling	22%	7	63%	3	0.0817	10
Municipal court	10%	12	36%	9	0.0653	11
Ambulance services	10%	13	76%	2	0.0229	12
Fire services	13%	11	84%	1	0.0199	13

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

**Most Important %:**

The "Most Important" percentage represents the sum of the first, second, third, and fourth most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

**Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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# 2022 Importance-Satisfaction Rating

## Kansas City, Kansas & Wyandotte County Community Survey

### County Level Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b><u>Very High Priority (IS &gt;.20)</u></b>						
Services for seniors	40%	2	28%	8	0.2866	1
Property tax administration	38%	3	26%	10	0.2824	2
Motor vehicle registration	41%	1	37%	5	0.2587	3
Services for developmental disabilities	34%	5	26%	9	0.2535	4
<b><u>High Priority (IS .10-.20)</u></b>						
Public health services	36%	4	46%	3	0.1973	5
Senior transportation	25%	6	29%	7	0.1782	6
Appraiser's Office services	20%	9	26%	11	0.1490	7
District Attorneys' Office	18%	10	32%	6	0.1203	8
County parks	24%	7	51%	1	0.1161	9
Local elections	21%	8	48%	2	0.1076	10
<b><u>Medium Priority (IS &lt;.10)</u></b>						
3-1-1 Call Center	11%	11	39%	4	0.0697	11

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

**Most Important %:**

The "Most Important" percentage represents the sum of the first, second, third, and fourth most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

**Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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# 2022 Importance-Satisfaction Rating

## Kansas City, Kansas & Wyandotte County Community Survey

### Public Safety Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b>Very High Priority (IS &gt;.20)</b>						
Community appearance and maintenance	46%	2	23%	9	0.3540	1
Police visibility in residential neighborhoods	48%	1	42%	4	0.2811	2
Animal control in neighborhoods	31%	3	26%	8	0.2333	3
Community policing	31%	4	31%	7	0.2102	4
<b>High Priority (IS .10-.20)</b>						
Traffic law enforcement	25%	6	36%	6	0.1578	5
Police visibility in commercial areas	25%	5	43%	3	0.1406	6
Response time for police emergencies	20%	7	40%	5	0.1190	7
<b>Medium Priority (IS &lt;.10)</b>						
Response time for medical emergency calls	11%	8	65%	1	0.0385	8
Response time for fire emergencies	8%	9	64%	2	0.0271	9

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

**Most Important %:**

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

**Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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# 2022 Importance-Satisfaction Rating

## Kansas City, Kansas & Wyandotte County Community Survey

### Maintenance Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b>Very High Priority (IS &gt;.20)</b>						
Maintenance of streets in your neighborhood	52%	1	25%	9	0.3897	1
Maintenance of major city streets	38%	2	32%	7	0.2543	2
Maintenance of sidewalks in your neighborhood	27%	5	15%	12	0.2295	3
Snow removal on neighborhood streets	32%	3	28%	8	0.2282	4
Overall cleanliness of streets/other public areas	29%	4	23%	10	0.2268	5
<b>High Priority (IS .10-.20)</b>						
Maintenance of curbs in your neighborhood	15%	6	19%	11	0.1217	6
Maintenance of alleys in your neighborhood	12%	8	14%	13	0.1012	7
<b>Medium Priority (IS &lt;.10)</b>						
Maintenance of stormwater drainage system	14%	7	34%	5	0.0891	8
Snow removal on major city streets	11%	9	53%	1	0.0539	9
Maintenance of street signs/traffic signals	9%	10	44%	2	0.0500	10
Overall appearance of downtown	7%	11	37%	4	0.0463	11
Maintenance of city buildings	4%	12	38%	3	0.0218	12
Maintenance of downtown parking lots	2%	13	33%	6	0.0134	13

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

**Most Important %:**

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

**Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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# 2022 Importance-Satisfaction Rating

## Kansas City, Kansas & Wyandotte County Community Survey

### Parks and Recreation

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b><u>Very High Priority (IS &gt;.20)</u></b>						
Access to walking and biking trails	31%	1	30%	7	0.2144	1
Youth recreation programs	27%	3	21%	13	0.2093	2
Parkwood Pool	25%	4	15%	16	0.2090	3
<b><u>High Priority (IS .10-.20)</u></b>						
Overall park and equipment maintenance	28%	2	36%	2	0.1800	4
Adult recreation programs	22%	5	19%	14	0.1761	5
Programs for seniors	20%	6	22%	12	0.1548	6
Cost of recreation programs	14%	8	19%	15	0.1126	7
Access to community centers	17%	7	35%	3	0.1118	8
<b><u>Medium Priority (IS &lt;.10)</u></b>						
Availability of outdoor athletic fields	10%	10	31%	6	0.0666	9
Access to a local park	12%	9	48%	1	0.0608	10
Ease of registering for recreation programs	7%	11	22%	11	0.0577	11
Spray parks	7%	12	34%	4	0.0455	12
Sunflower Hills Golf Course	4%	13	32%	5	0.0243	13
Tennis courts	3%	15	22%	10	0.0203	14
Skateboard parks	3%	14	24%	9	0.0199	15
Futsal courts	1%	16	25%	8	0.0082	16

**Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)**

**Most Important %:**

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

**Satisfaction %:**

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# 2022 Importance-Satisfaction Rating

## Kansas City, Kansas & Wyandotte County Community Survey

### Codes and Ordinances

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b><u>Very High Priority (IS &gt;.20)</u></b>						
Clean-up of junk/trash/debris city-wide	54%	1	27%	7	0.3920	1
Clean-up of junk/trash/debris in neighborhoods	44%	2	31%	3	0.3025	2
Mowing/trimming of weeds on private/vacant property city-wide	40%	3	29%	6	0.2812	3
<b><u>High Priority (IS .10-.20)</u></b>						
Mowing/trimming of weeds on private/vacant property in neighborhoods	28%	4	30%	5	0.1954	4
Removal of inoperable/junk cars in neighborhoods	24%	5	35%	2	0.1523	5
Maintenance of homes in neighborhoods	21%	6	35%	1	0.1376	6
Maintenance of commercial/business property	17%	7	31%	4	0.1145	7

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

**Most Important %:**

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

**Satisfaction %:**

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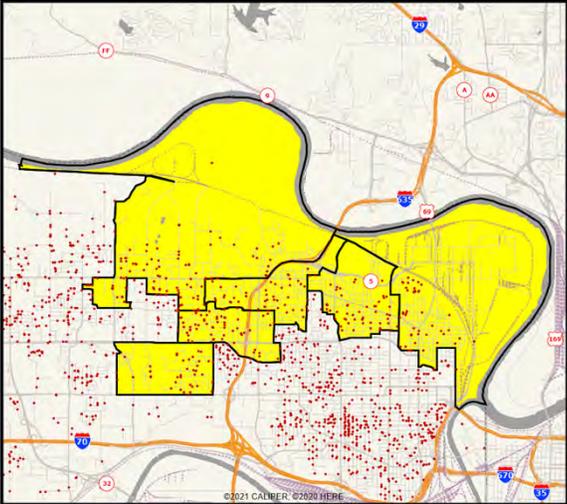
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## **Section 2**

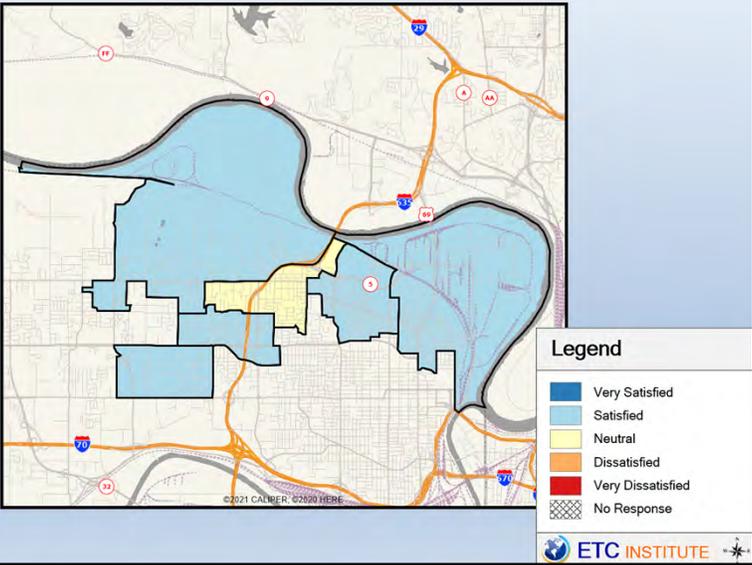
### ***GIS Maps***

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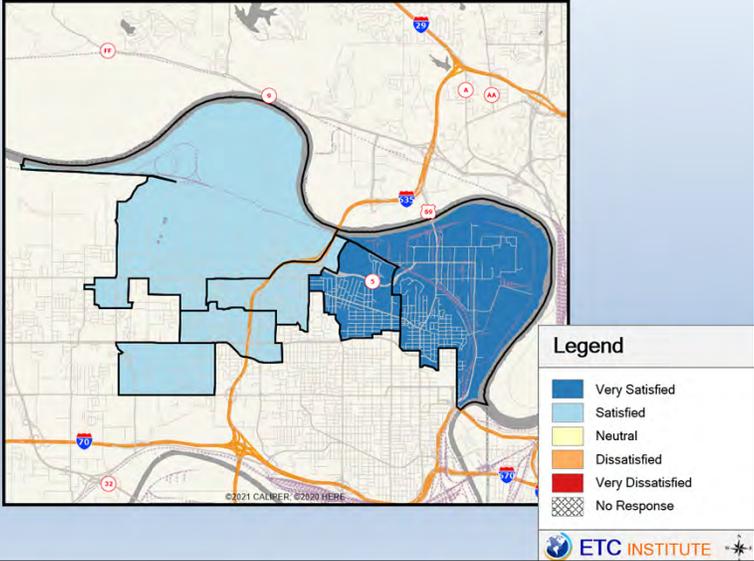
### Locations of Respondents (Boundaries by Neighborhood)



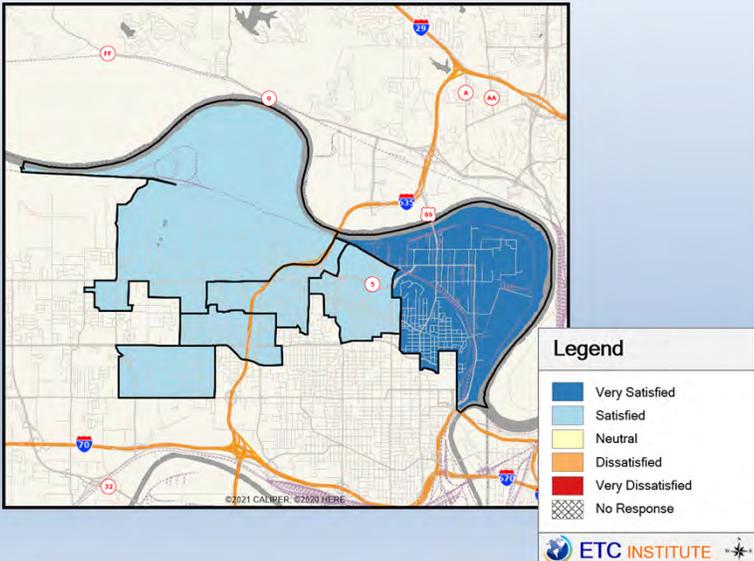
### Q1-01. Police services



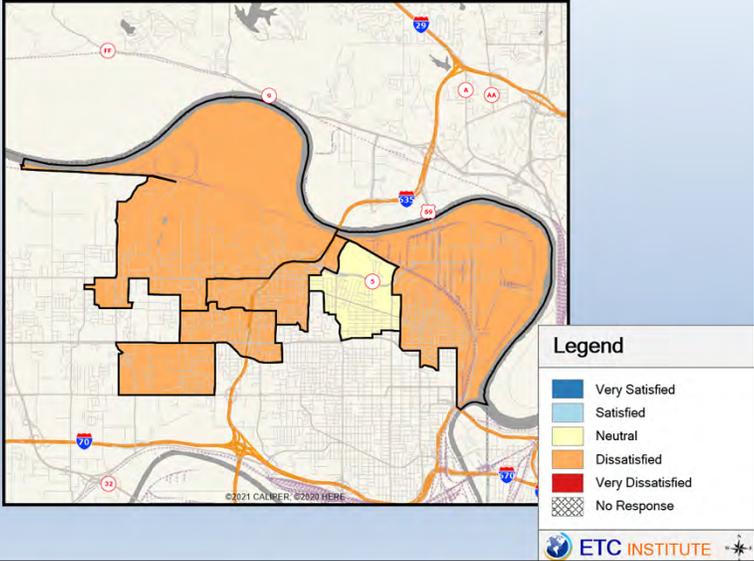
### Q1-02. Fire services



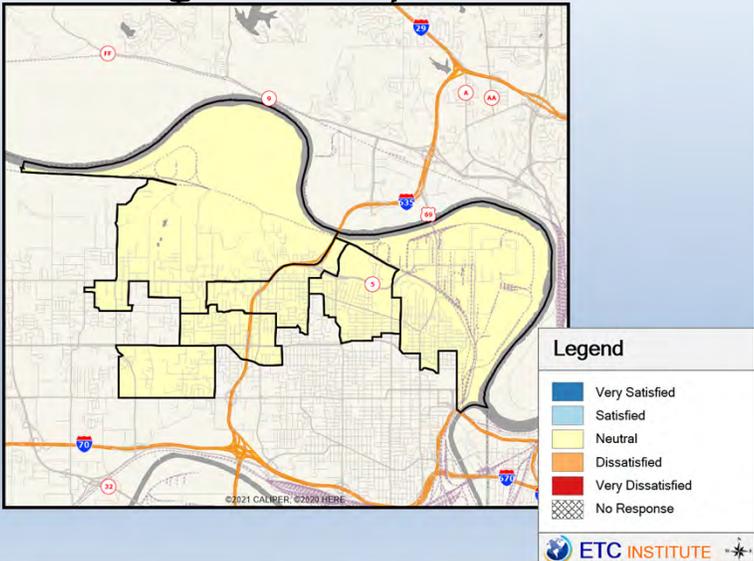
### Q1-03. Ambulance services



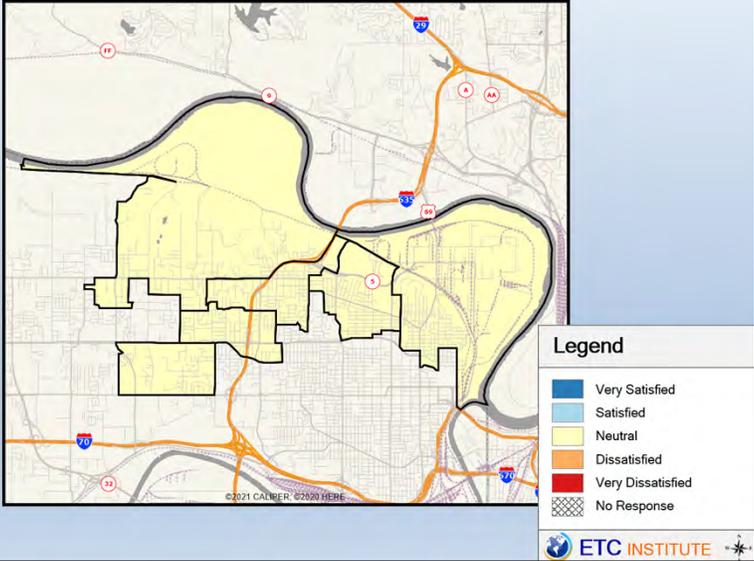
### Q1-04. Maintenance of city streets



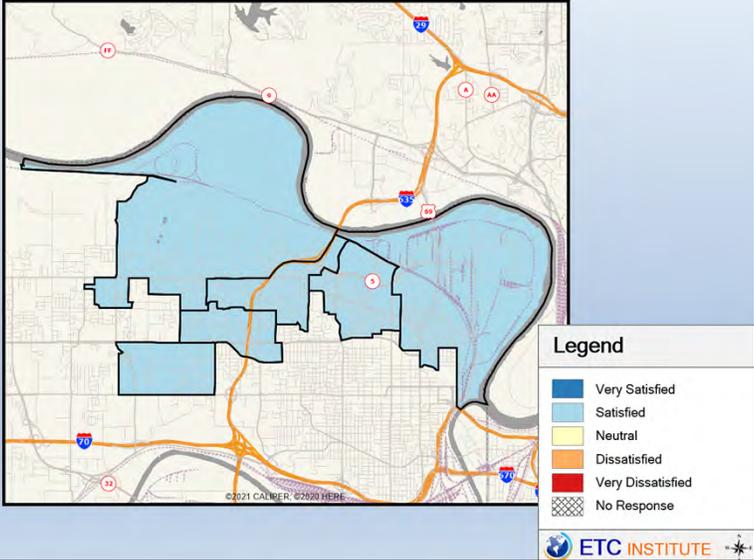
### Q1-05. Stormwater management system



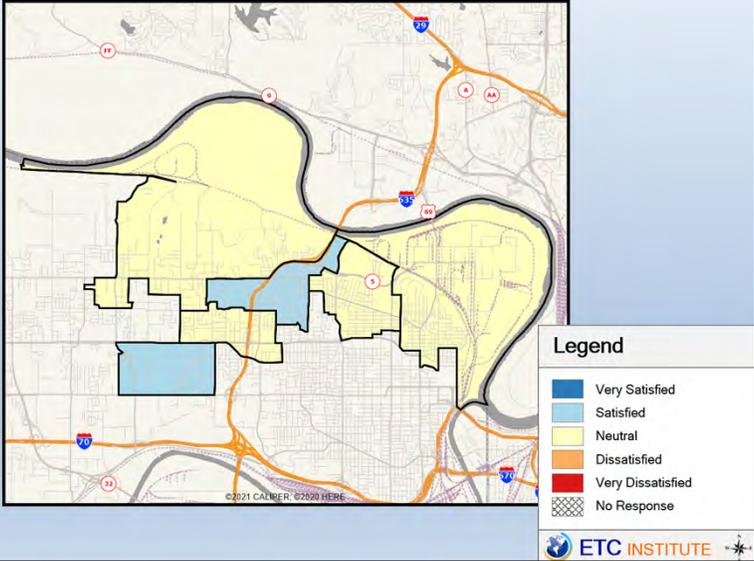
### Q1-06. Sewer and wastewater system



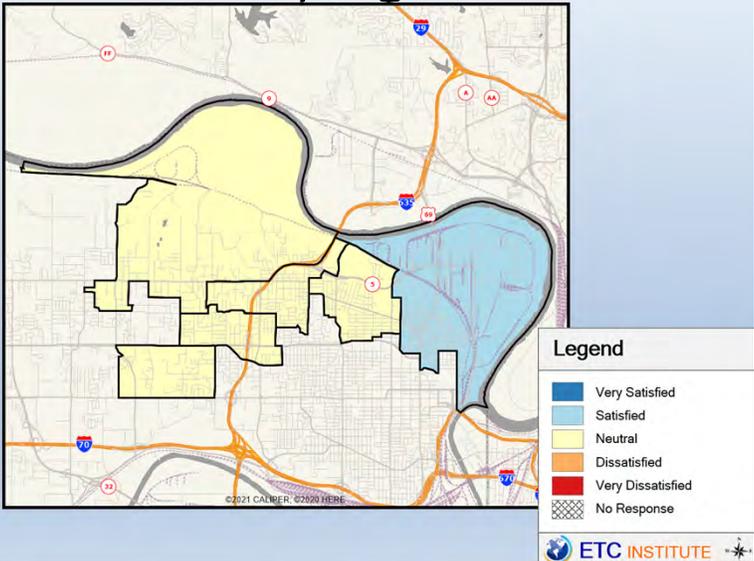
### Q1-07. Trash collection and recycling



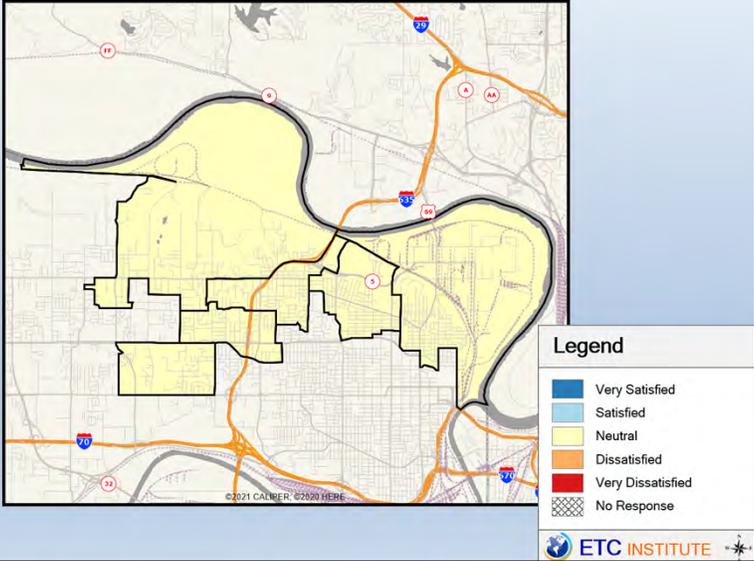
### Q1-08. Parks and recreation facilities



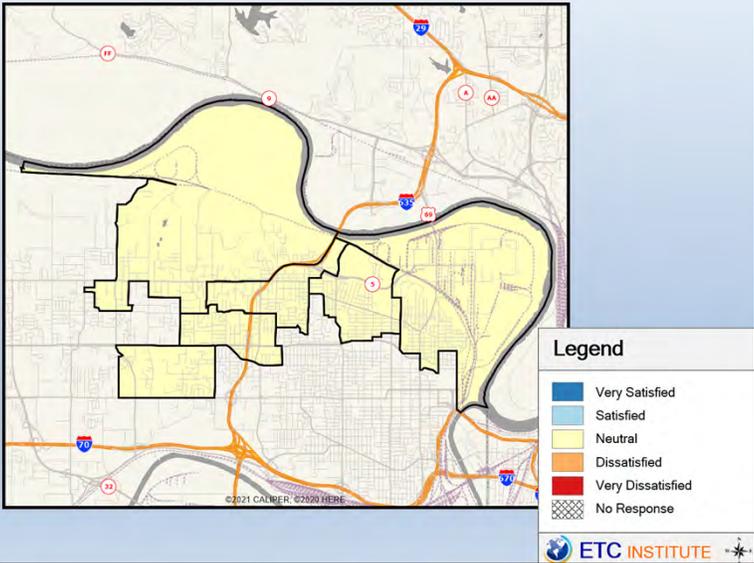
### Q1-09. Parks and recreation programs



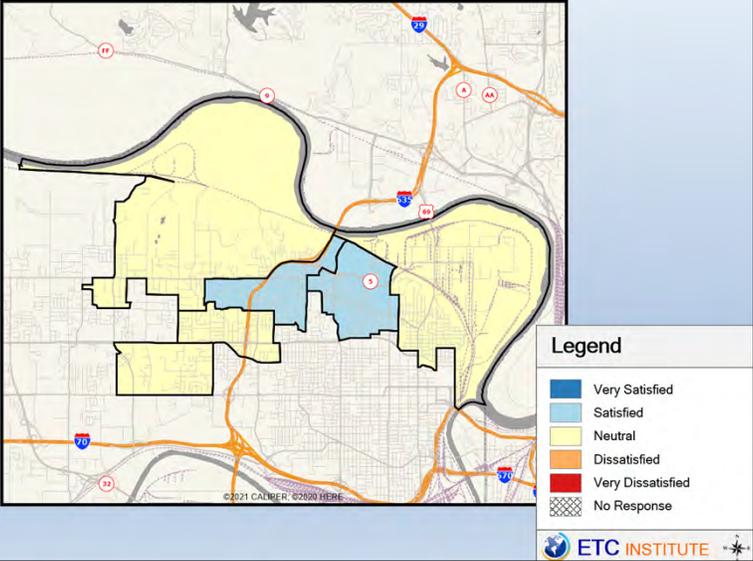
### Q1-10. Code enforcement



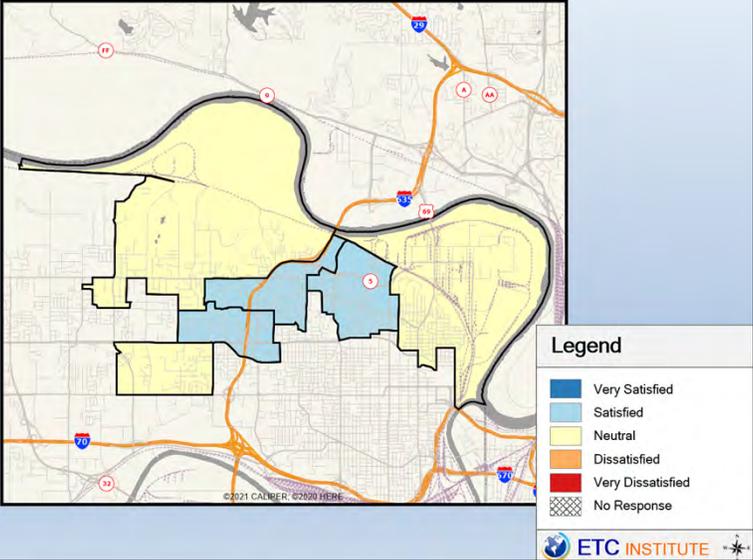
### Q1-11. Planning and zoning



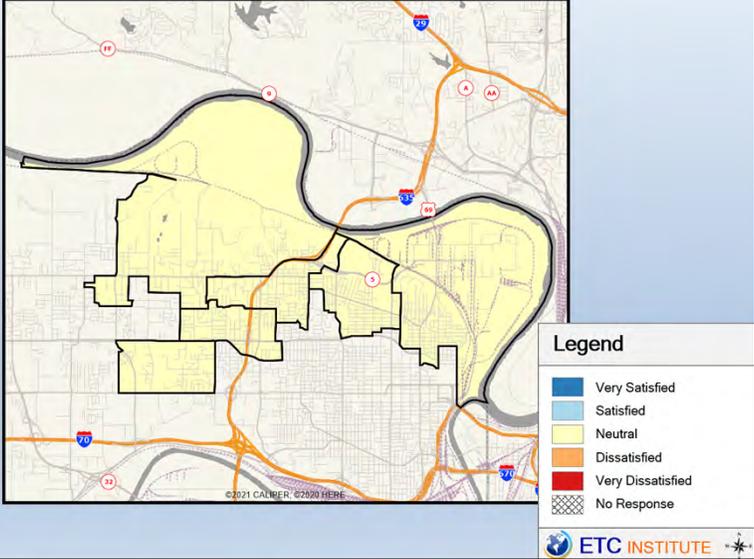
### Q1-12. Municipal court



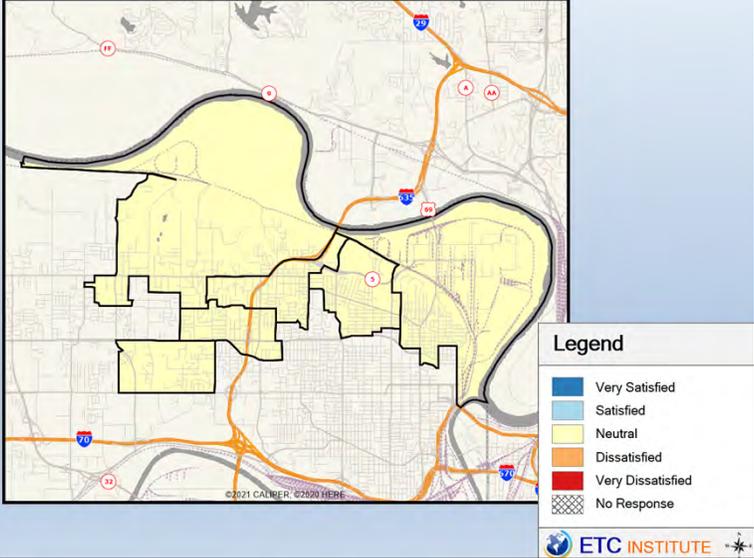
### Q1-13. Public transportation



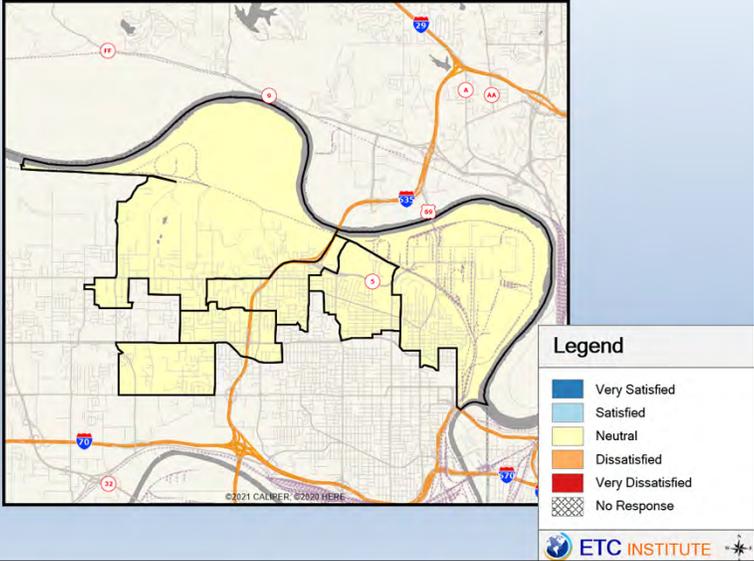
### Q3-14. Services for people living with developmental disabilities



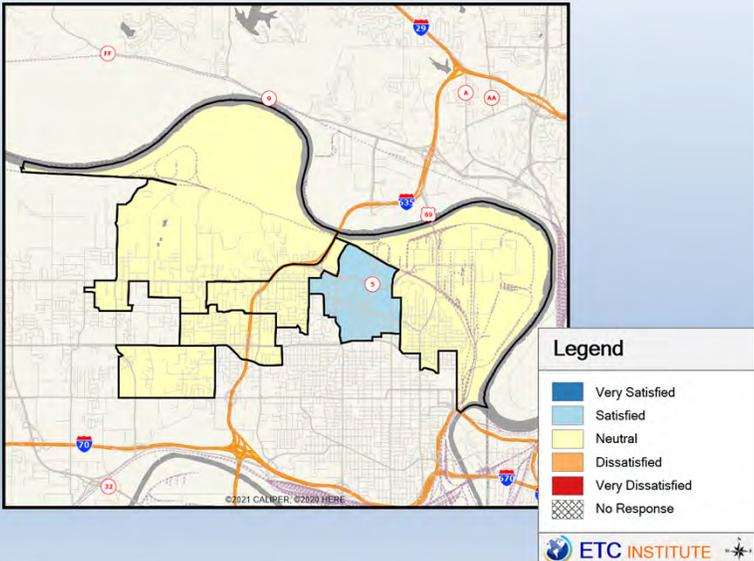
### Q3-15. Services for seniors (non-transportation)



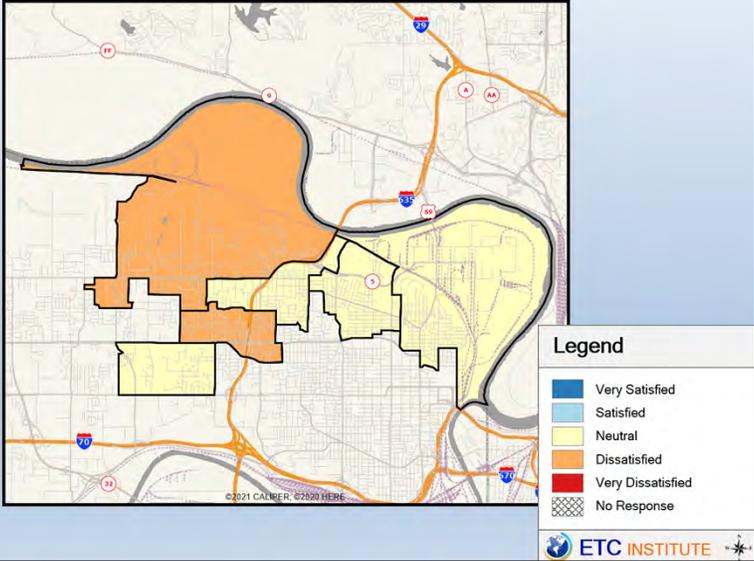
### Q3-16. Senior transportation



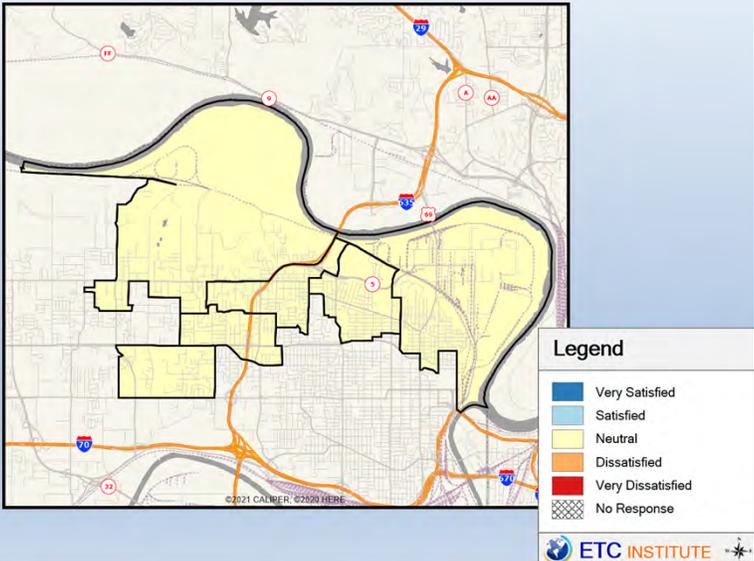
### Q3-17. 3-1-1 Call Center



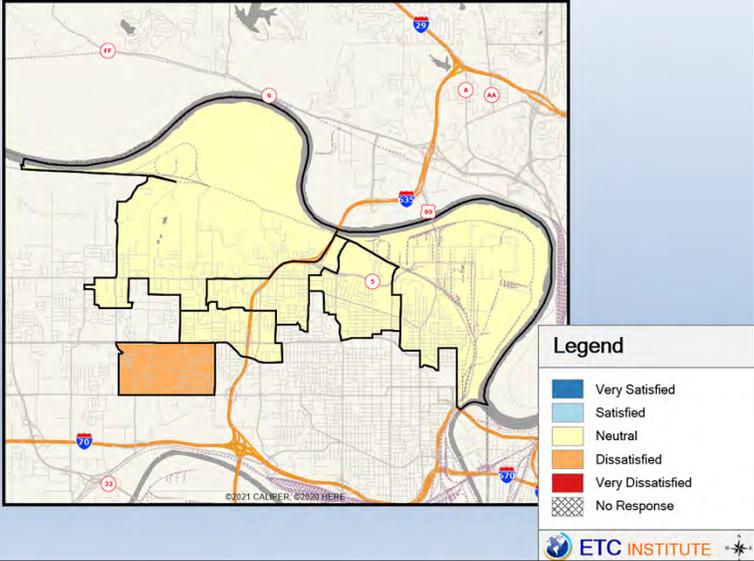
### Q3-18. Property tax administration



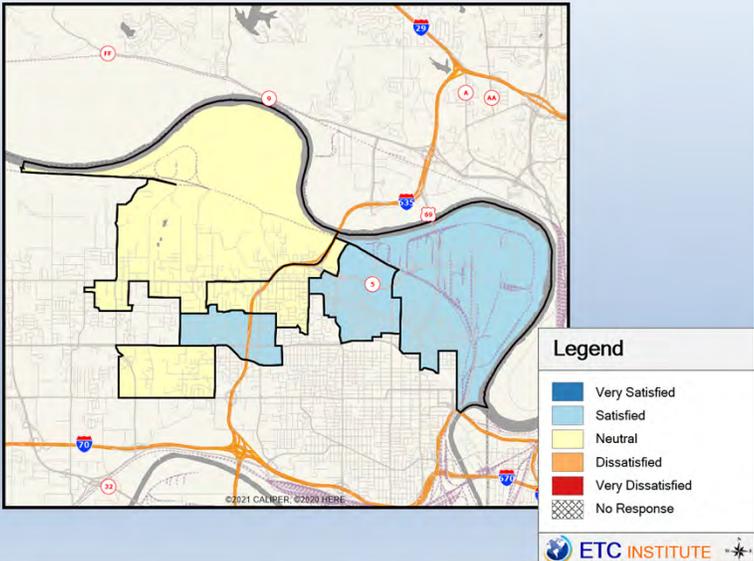
### Q3-19. Motor vehicle registration



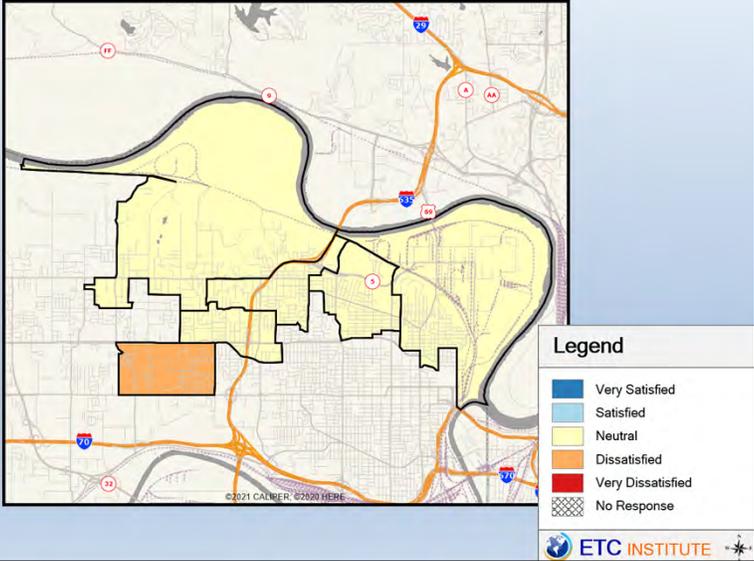
### Q3-20. Appraiser's Office services



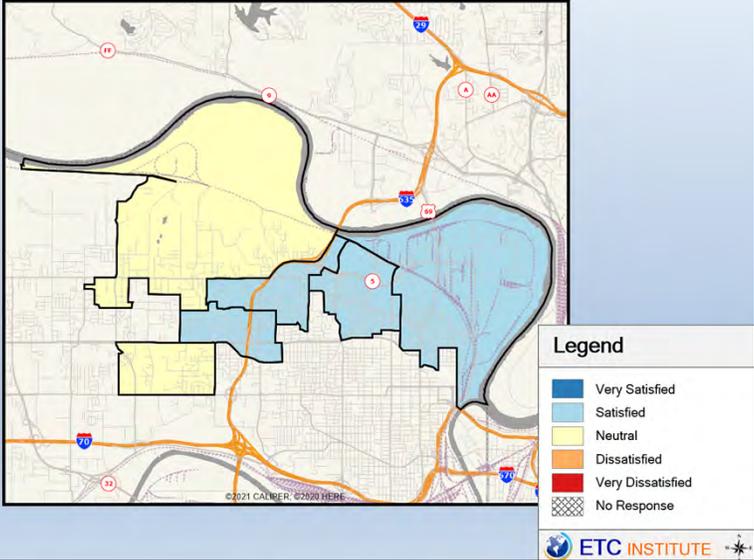
### Q3-21. County parks



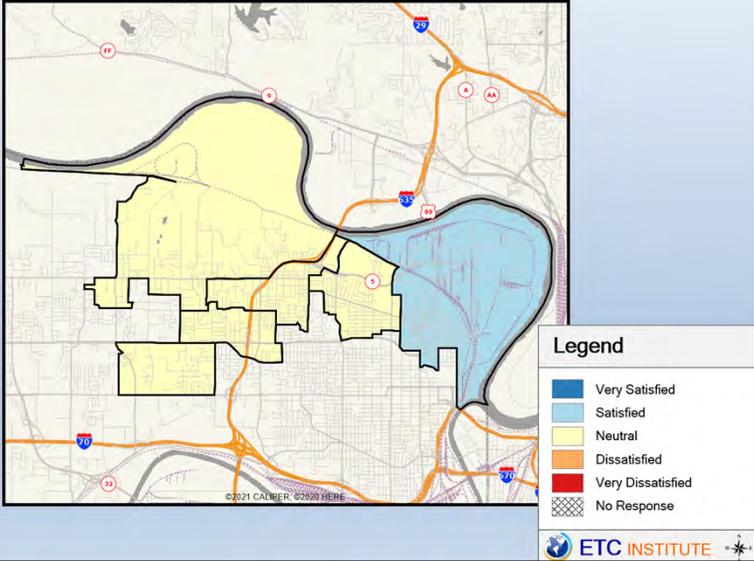
### Q3-22. District Attorneys' Office



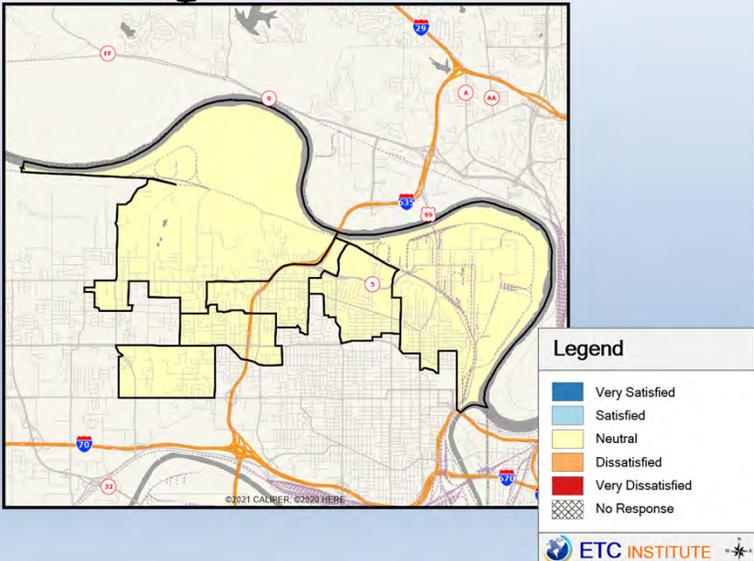
### Q3-23. Local elections



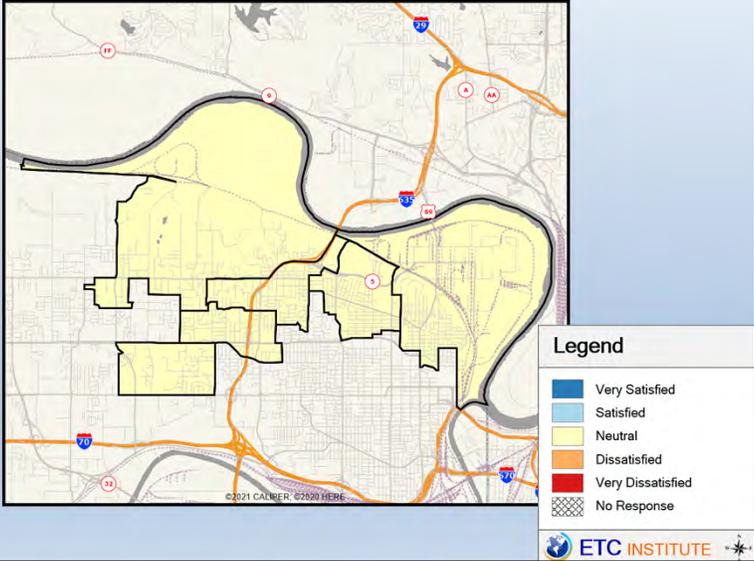
### Q3-24. Public health services



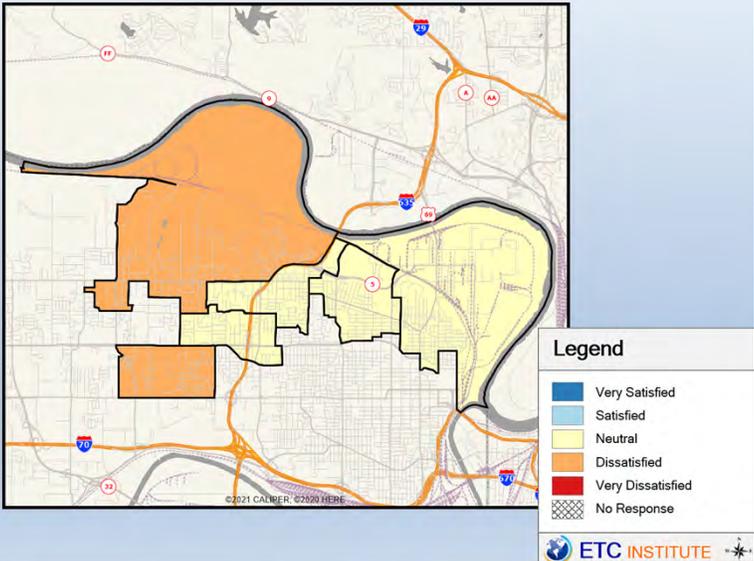
### Q6-1. Police visibility in residential neighborhoods



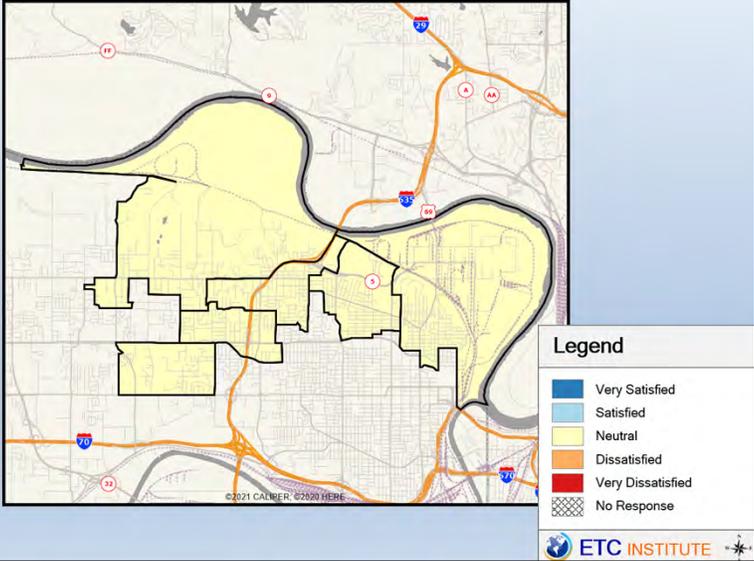
### Q6-2. Police visibility in commercial areas



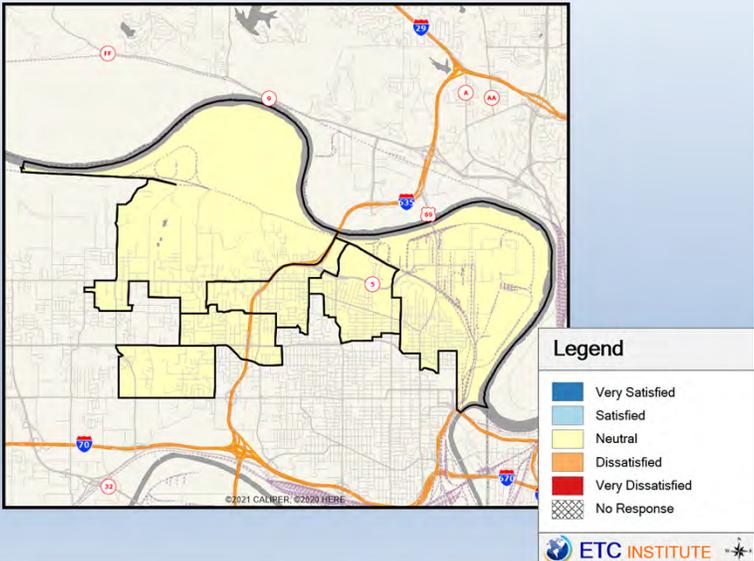
### Q6-3. Community appearance and maintenance



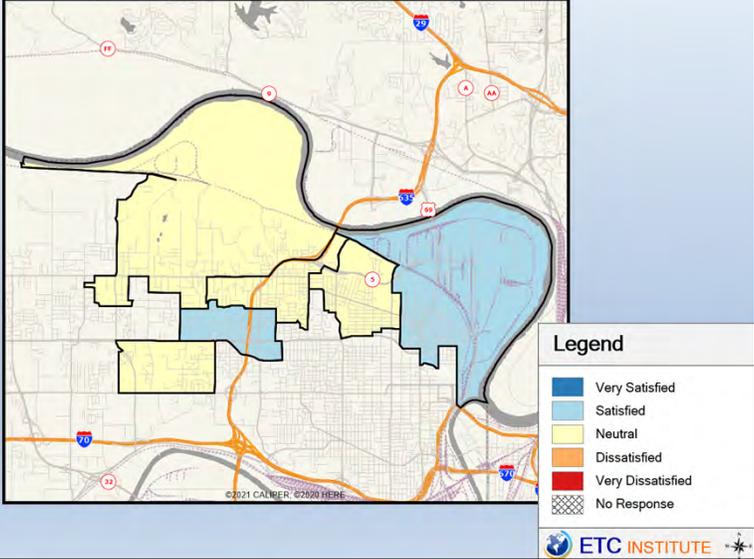
### Q6-4. Community policing



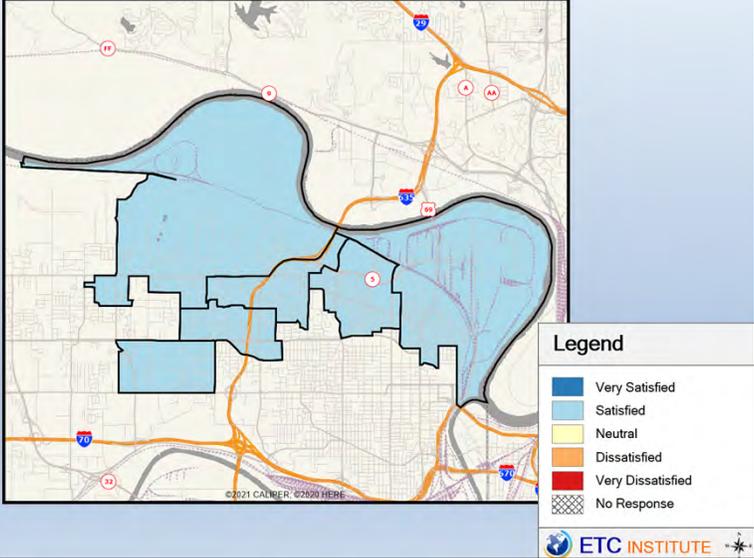
### Q6-5. Traffic law enforcement



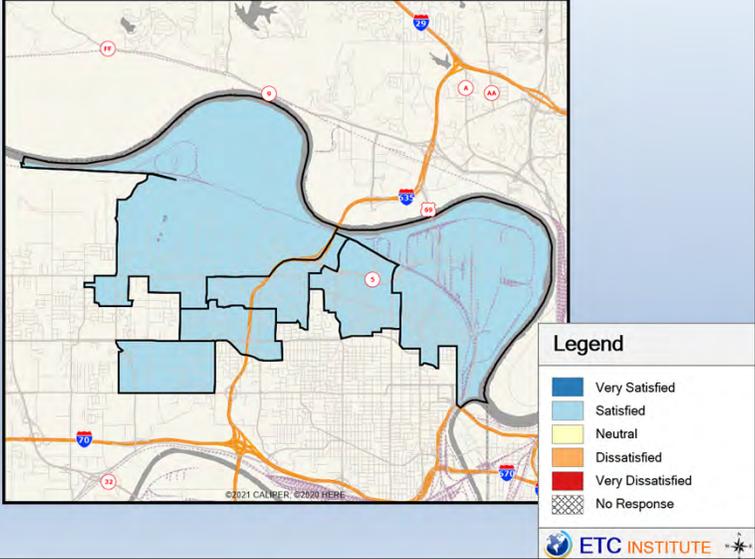
### Q6-6. Response time for police emergencies



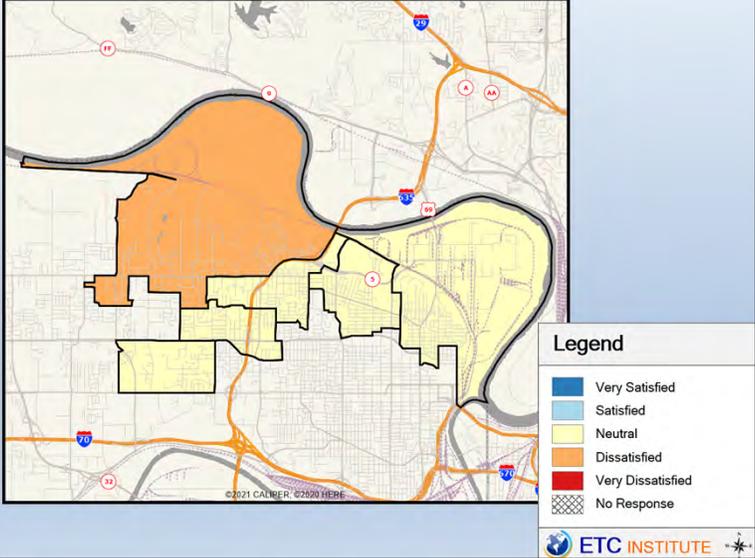
### Q6-7. Response time for fire emergencies



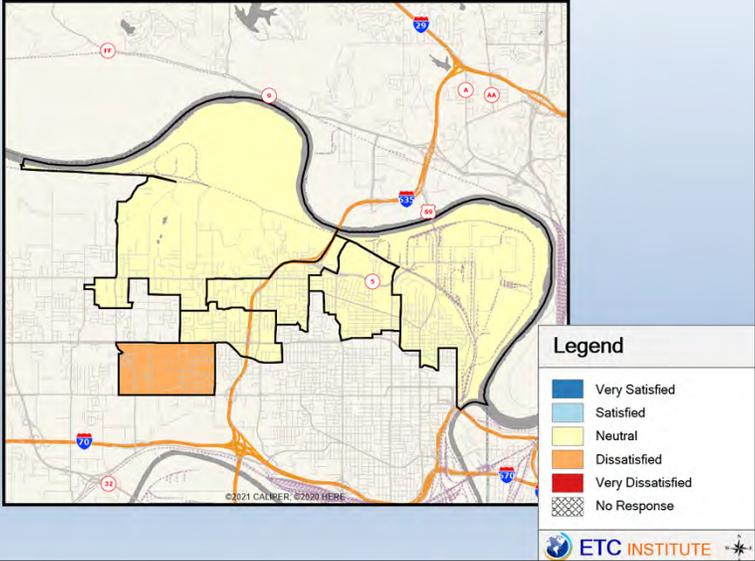
### Q6-8. Response time for medical emergency calls



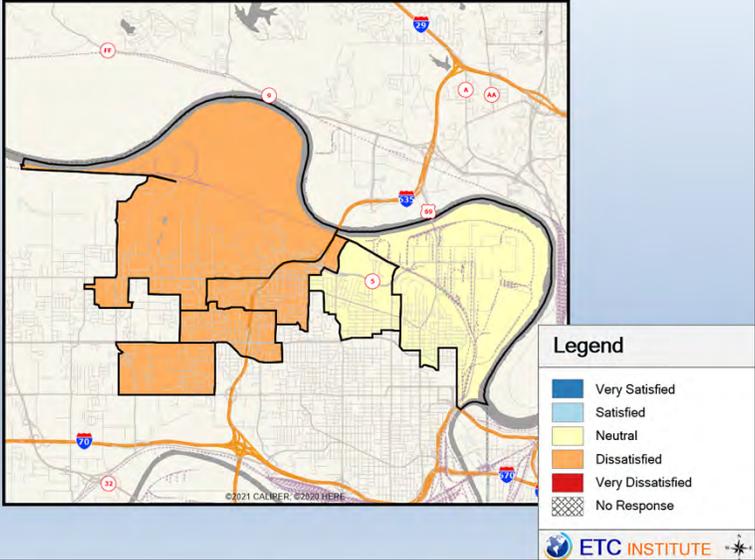
### Q6-9. Animal control in your neighborhood



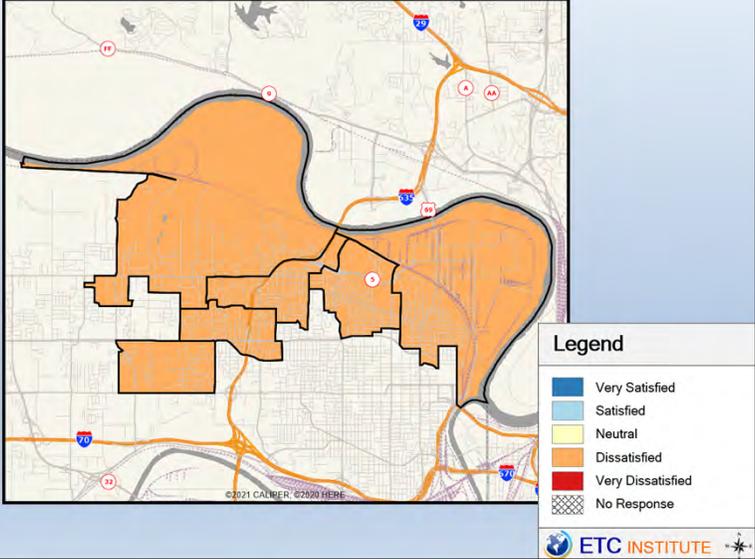
### Q8-01. Maintenance of major city streets citywide



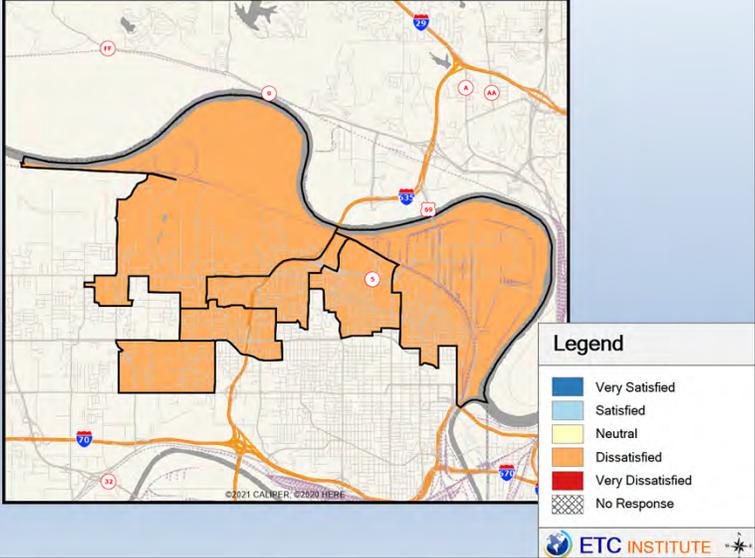
### Q8-02. Maintenance of streets in your neighborhood



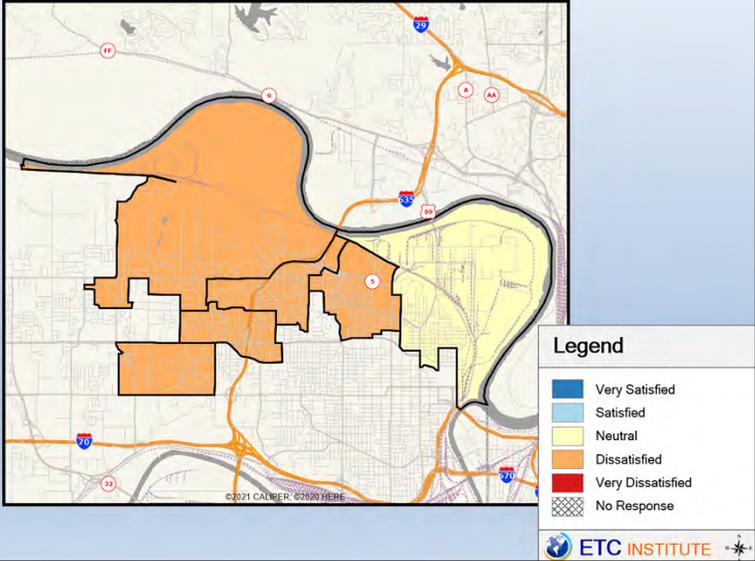
### Q8-03. Maintenance of alleys in your neighborhood



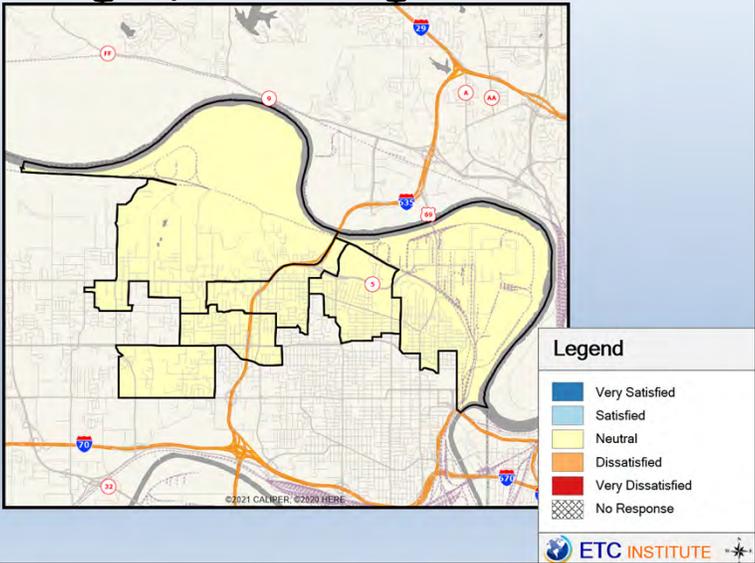
### Q8-04. Maintenance of sidewalks in your neighborhood



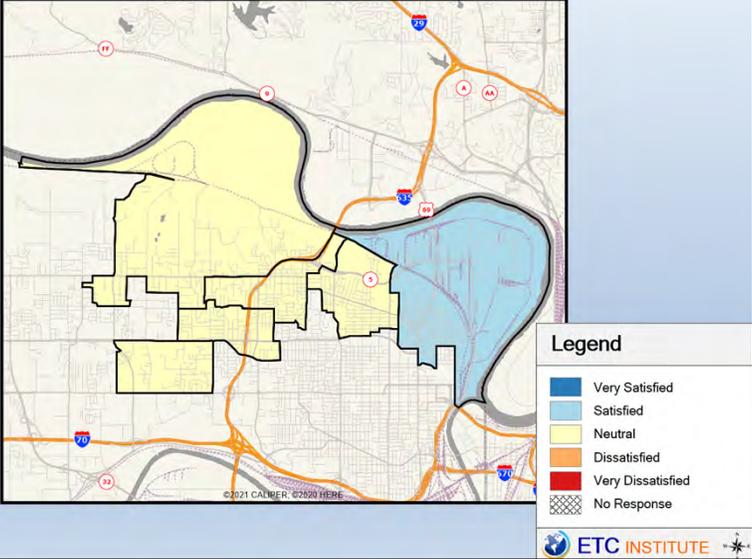
### Q8-05. Maintenance of curbs in your neighborhood



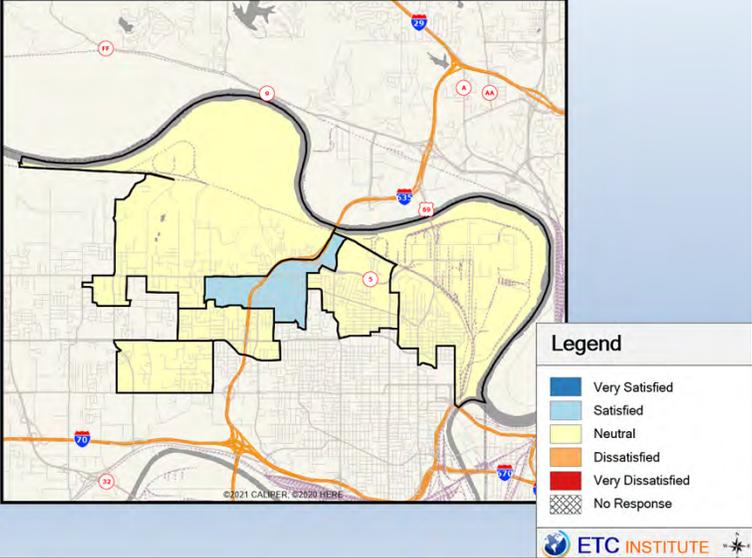
### Q8-06. Maintenance of street signs/traffic signals



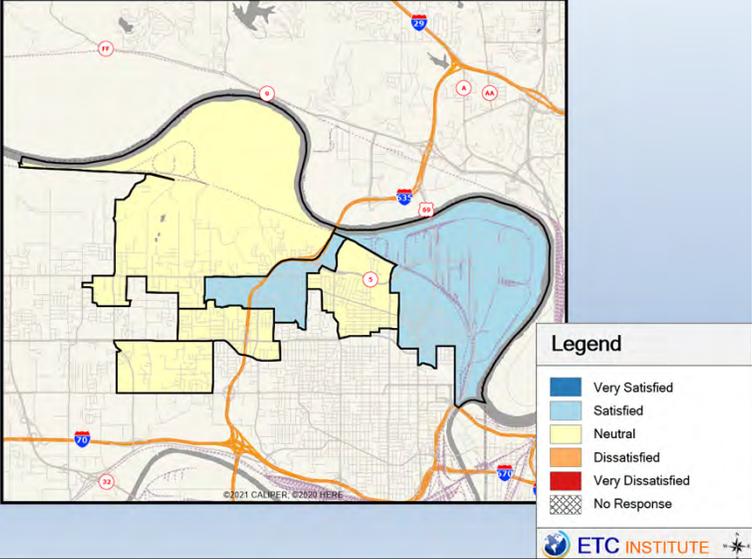
### Q8-07. Maintenance of downtown parking lots



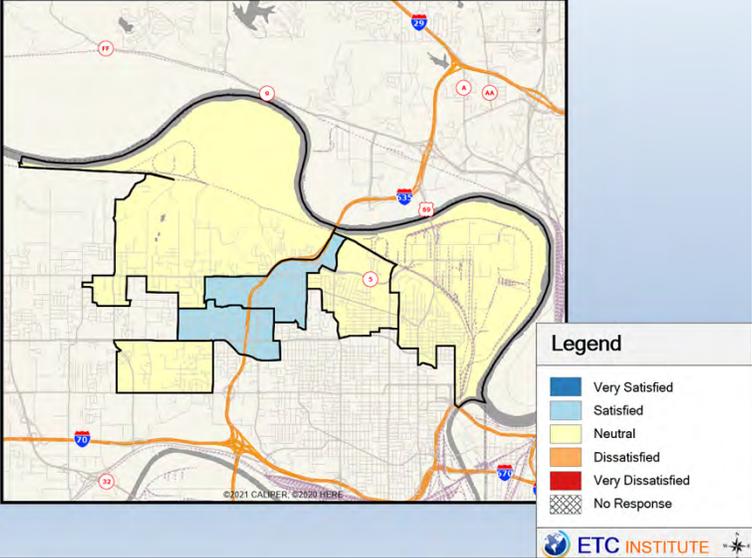
### Q8-08. Overall appearance of downtown



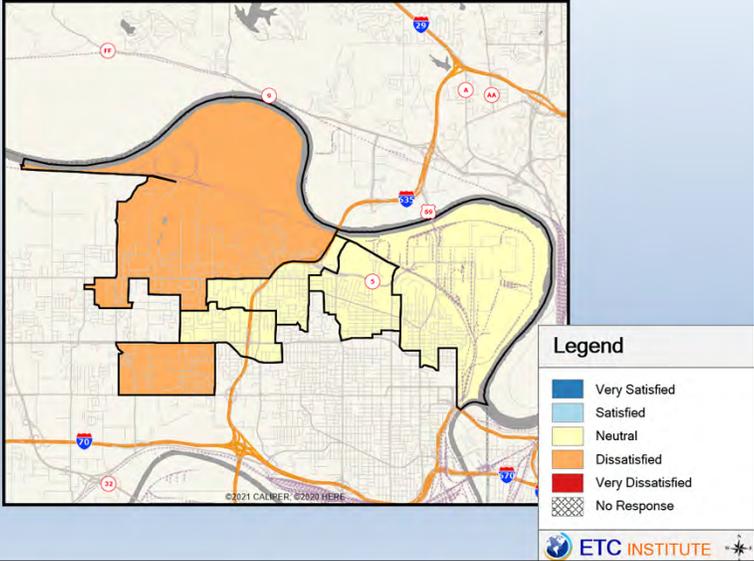
### Q8-09. Maintenance of city buildings



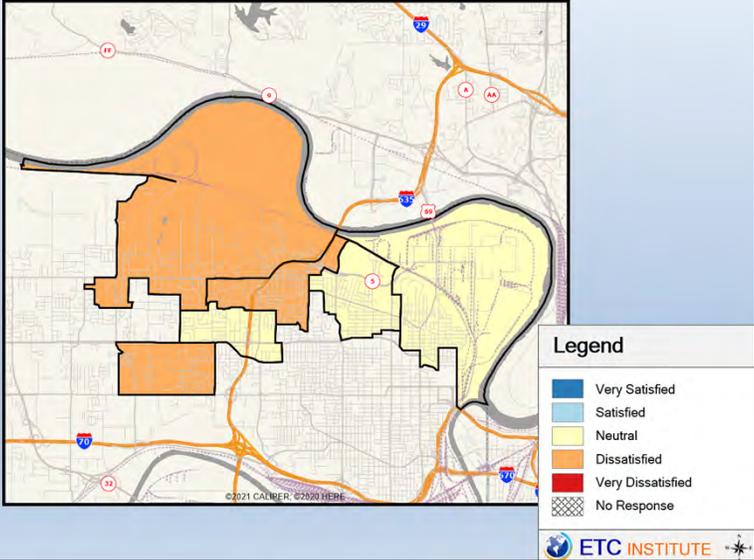
### Q8-10. Snow removal on major city streets



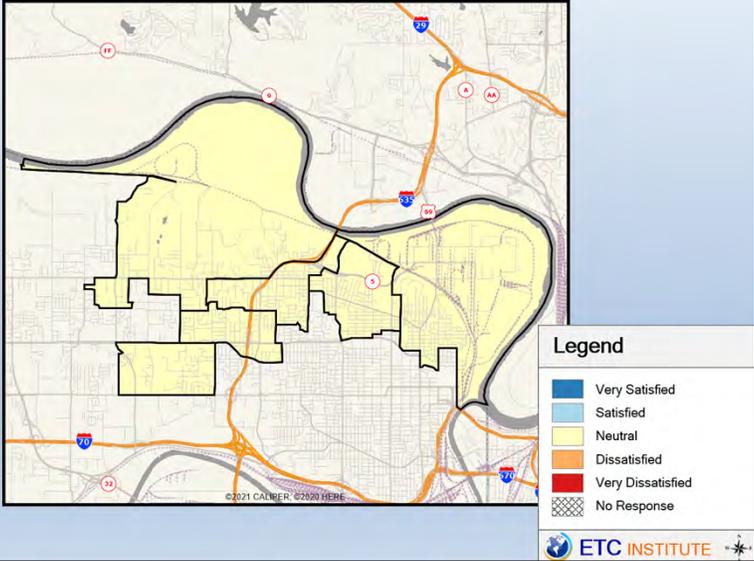
### Q8-11. Snow removal on neighborhood streets



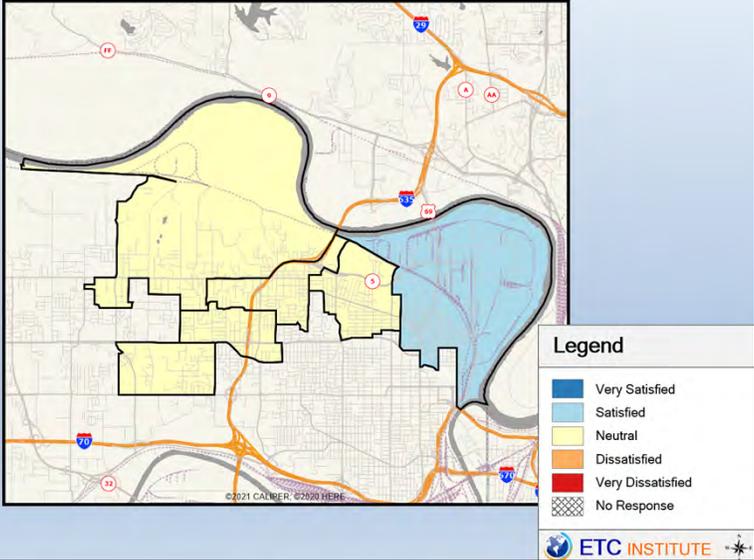
### Q8-12. Overall cleanliness of streets and other public areas



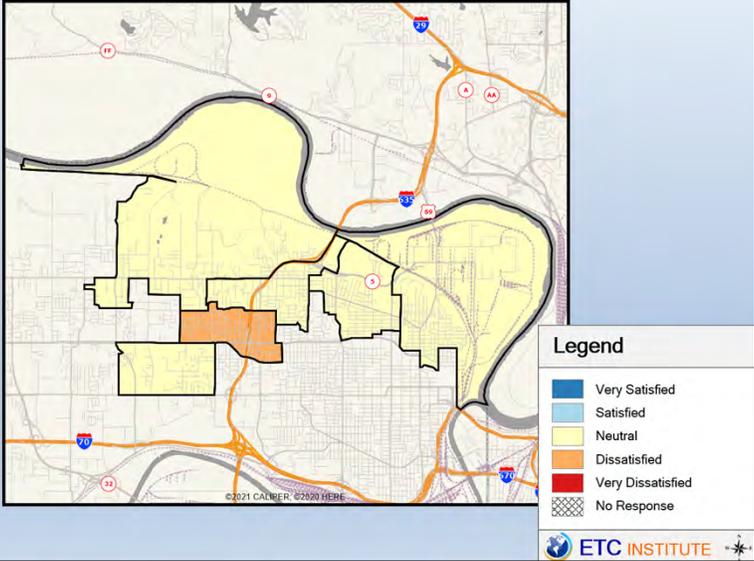
### Q8-13. Maintenance of stormwater drainage system in your neighborhood



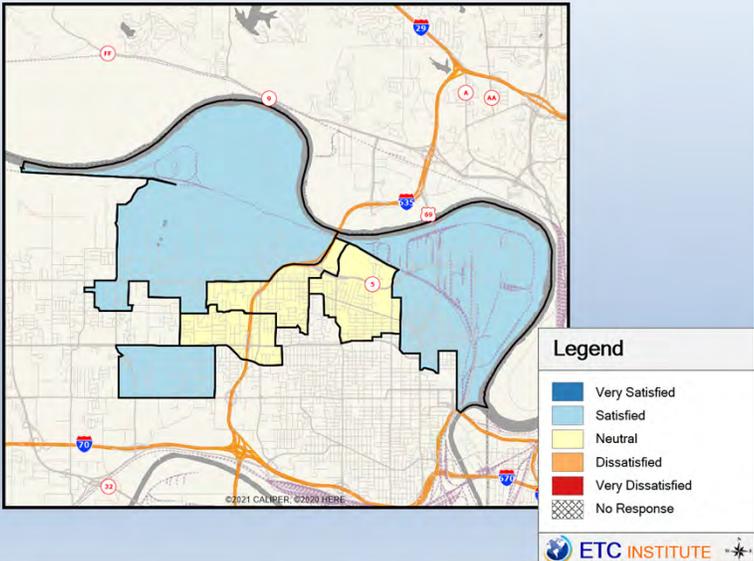
### Q10-01. Overall park and equipment maintenance



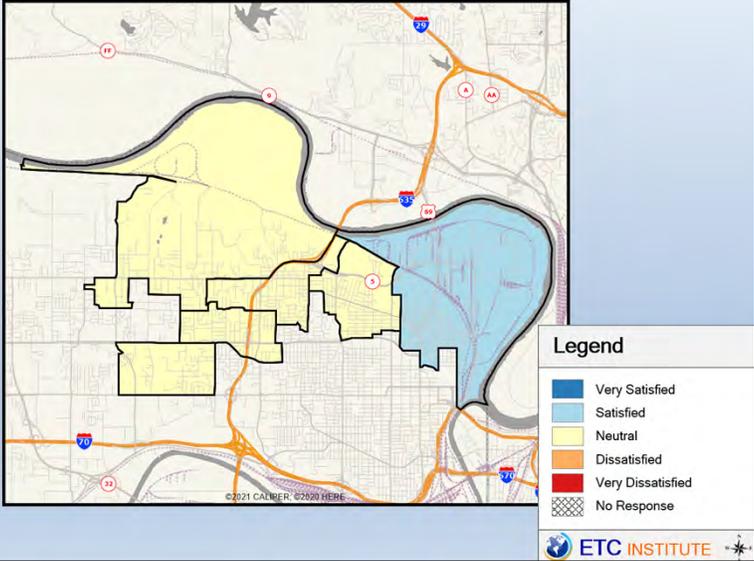
### Q10-02. Access to walking and biking trails



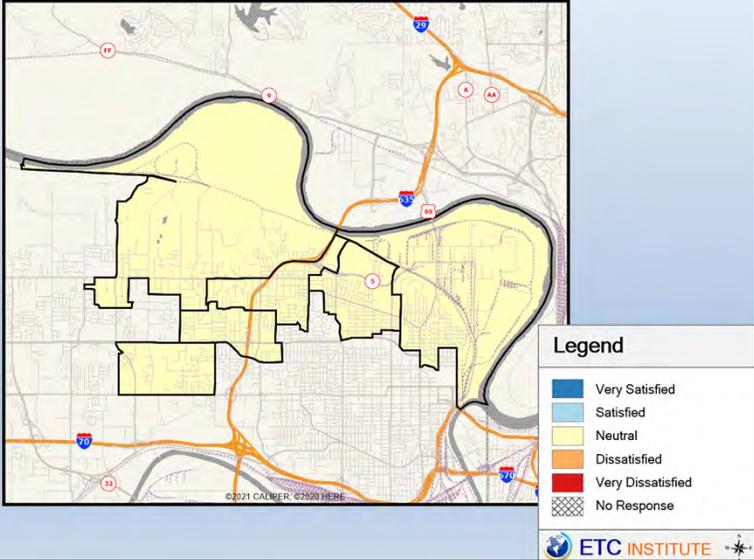
### Q10-03. Access to a local park



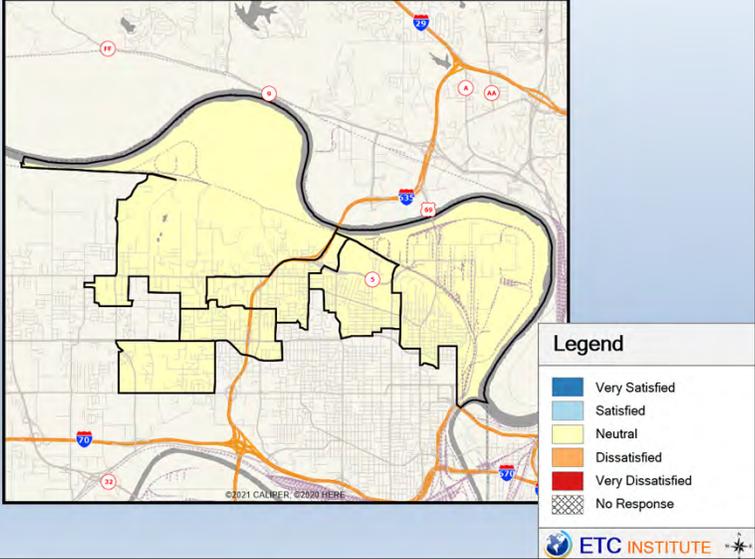
### Q10-04. Access to community centers



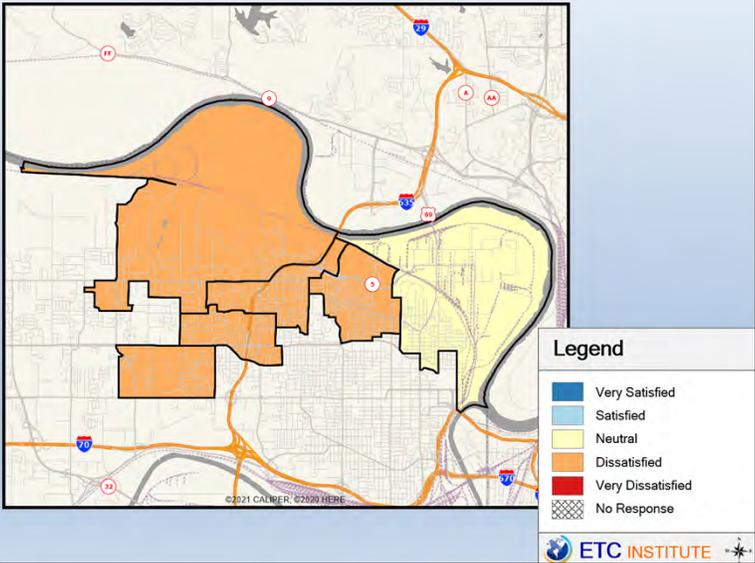
### Q10-05. Availability of outdoor athletic fields



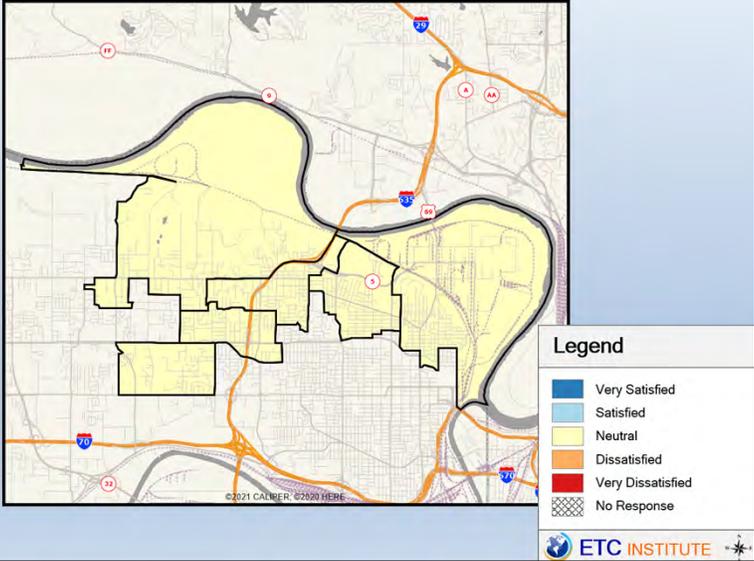
### Q10-06. Sunflower Hills Golf Course



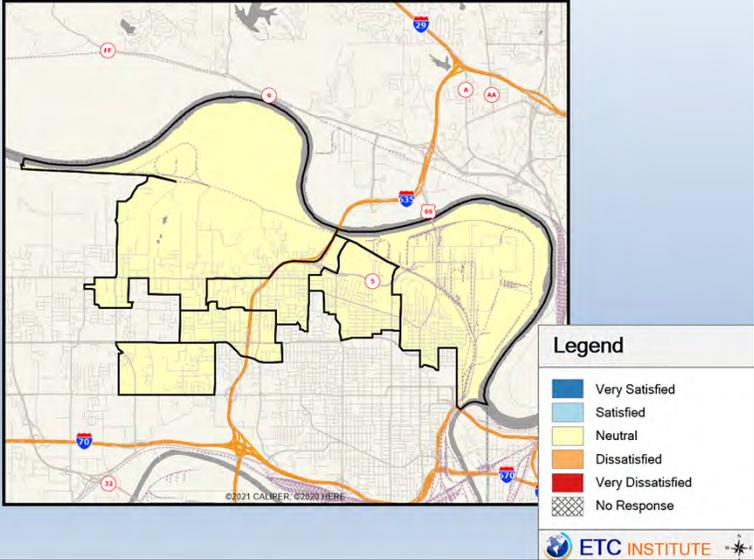
### Q10-07. Parkwood Pool



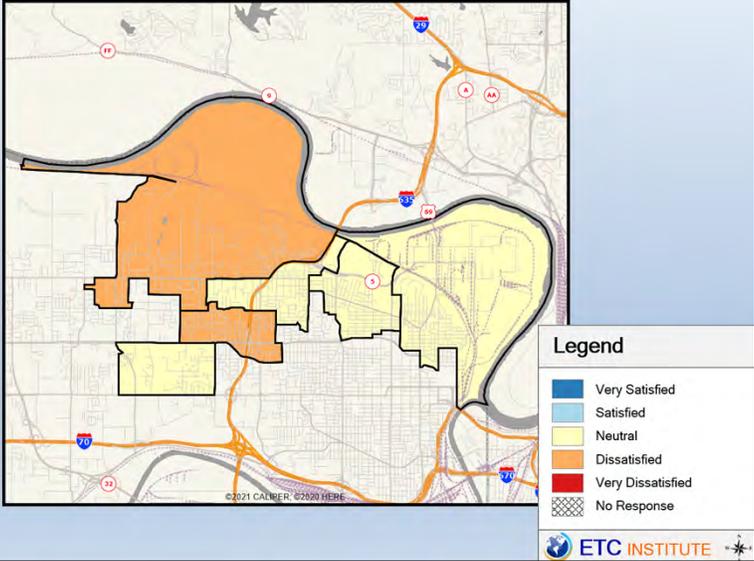
### Q10-08. Spray parks



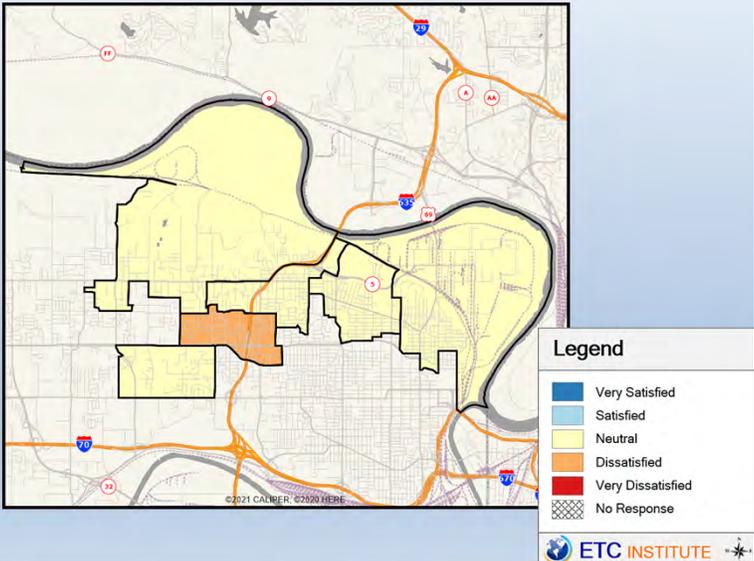
### Q10-09. Youth recreation programs



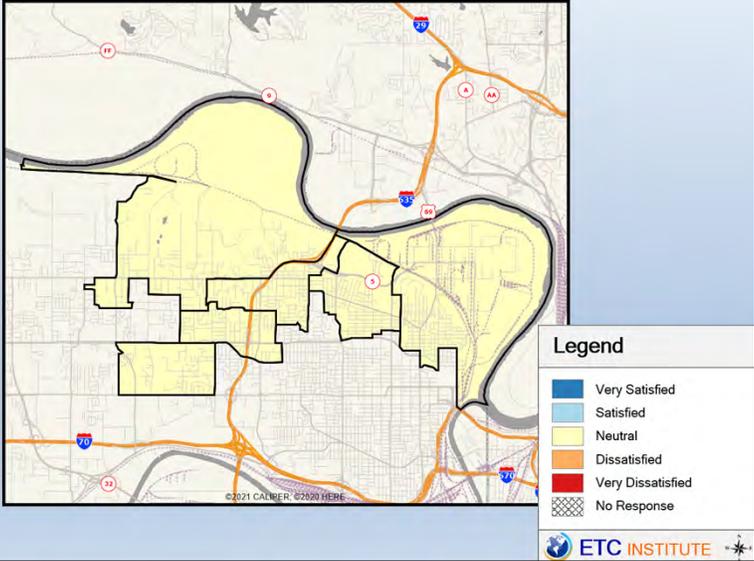
### Q10-10. Adult recreation programs



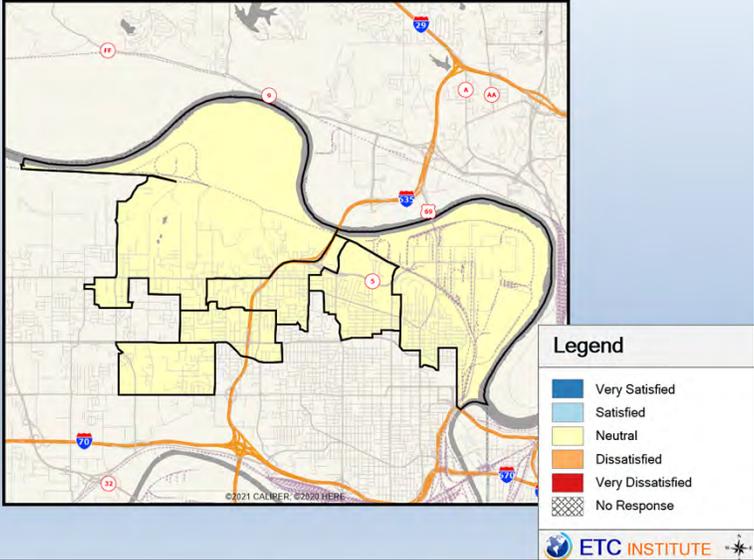
### Q10-11. Programs for seniors



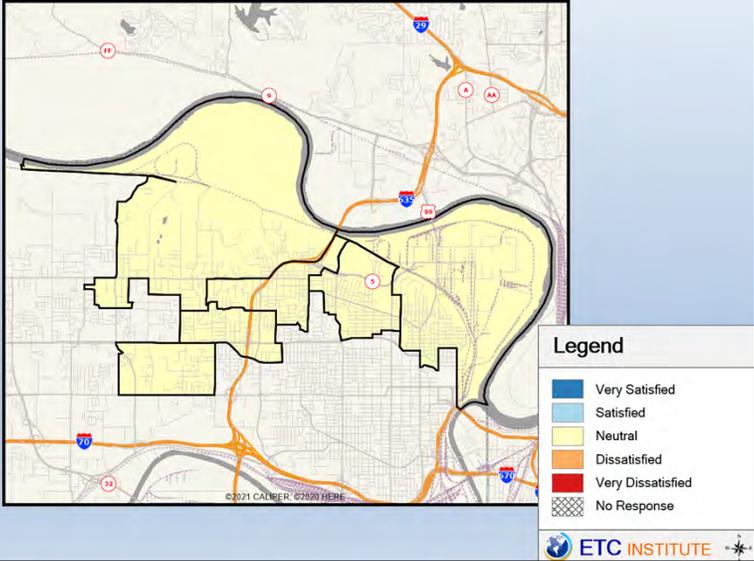
### Q10-12. Skateboard parks



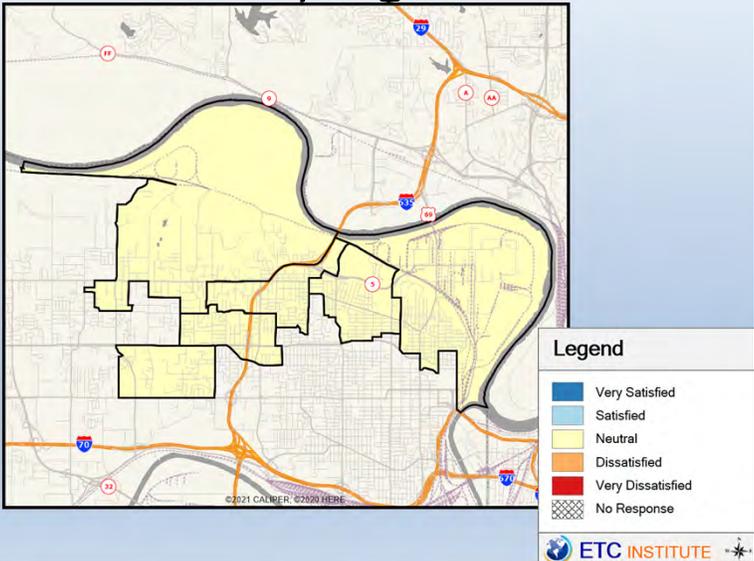
### Q10-13. Tennis courts



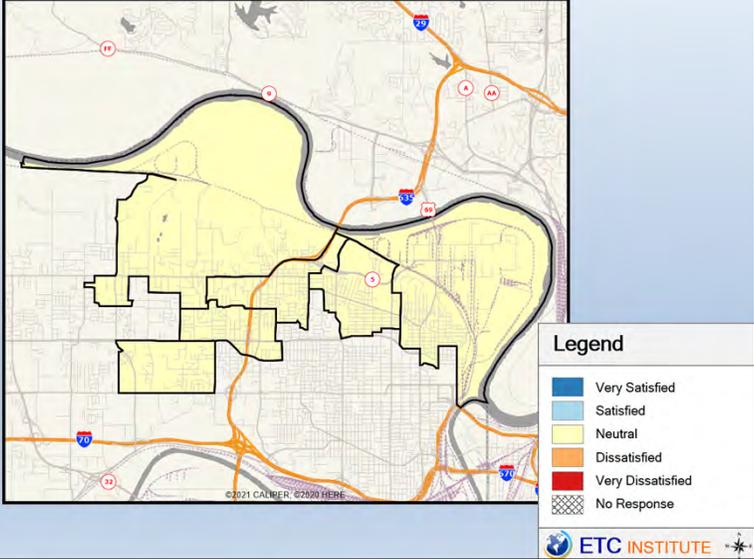
### Q10-14. Futsal courts



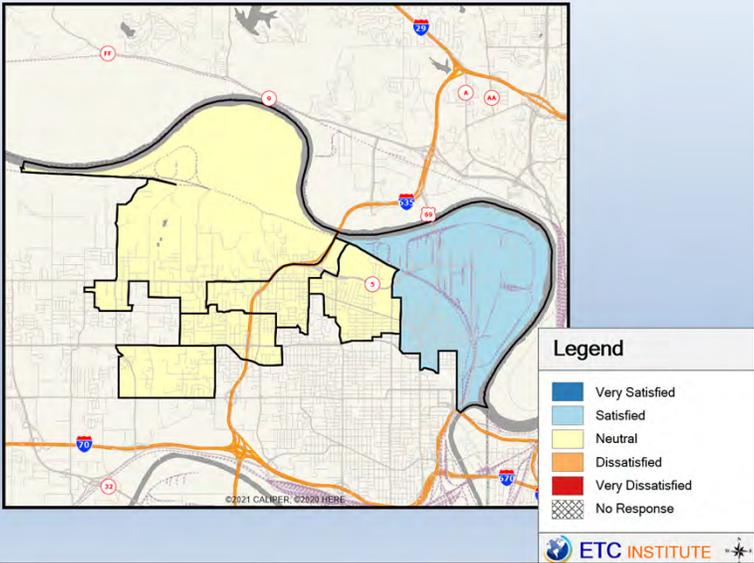
### Q10-15. Ease of registering for recreation programs



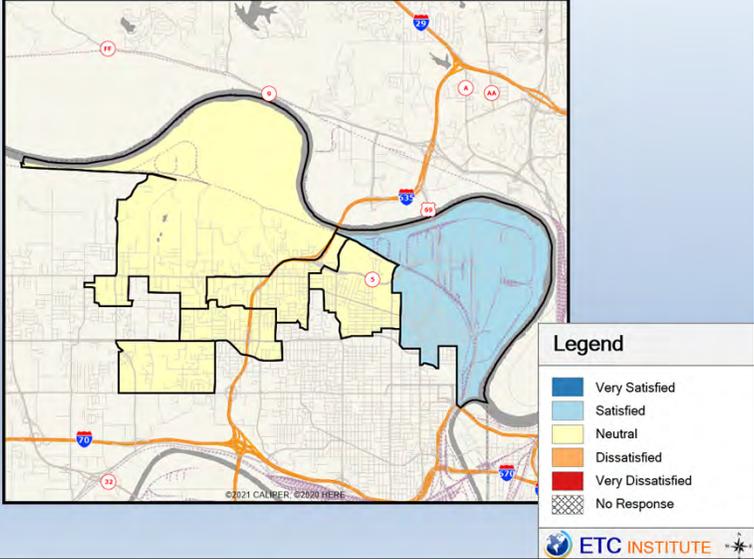
### Q10-16. Cost of recreation programs



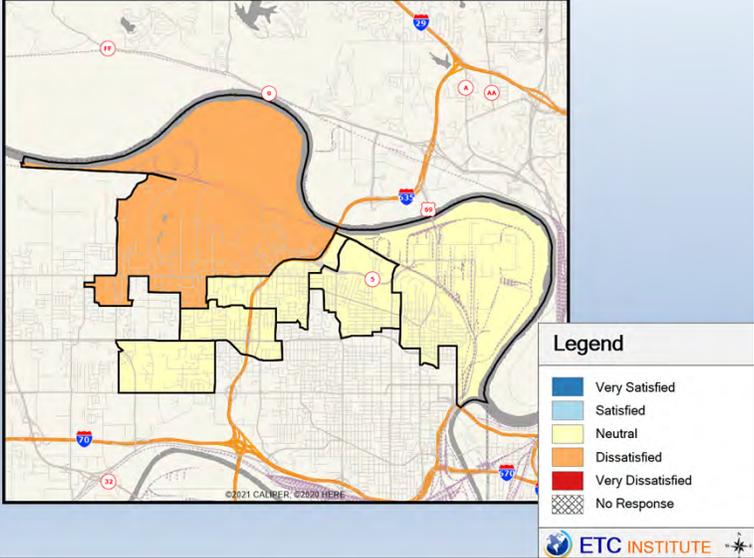
### Q15-01. Overall quality of information about Unified Government programs and services



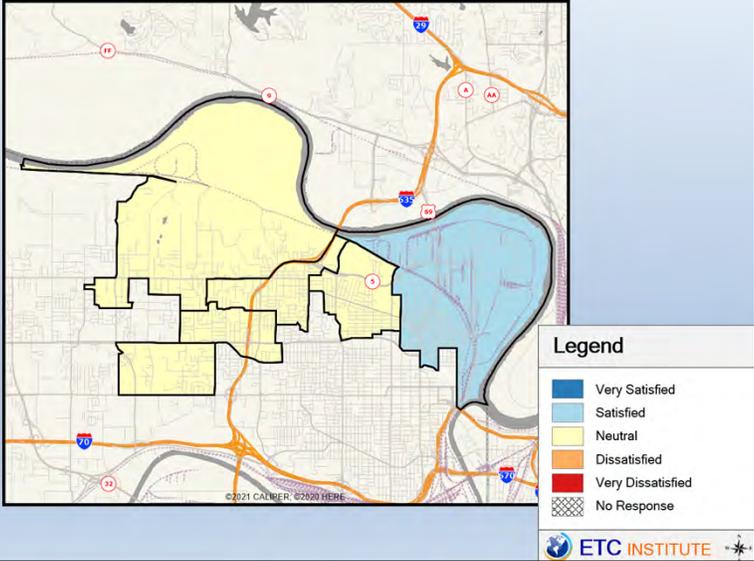
### Q15-02. Efforts to keep you informed about local issues



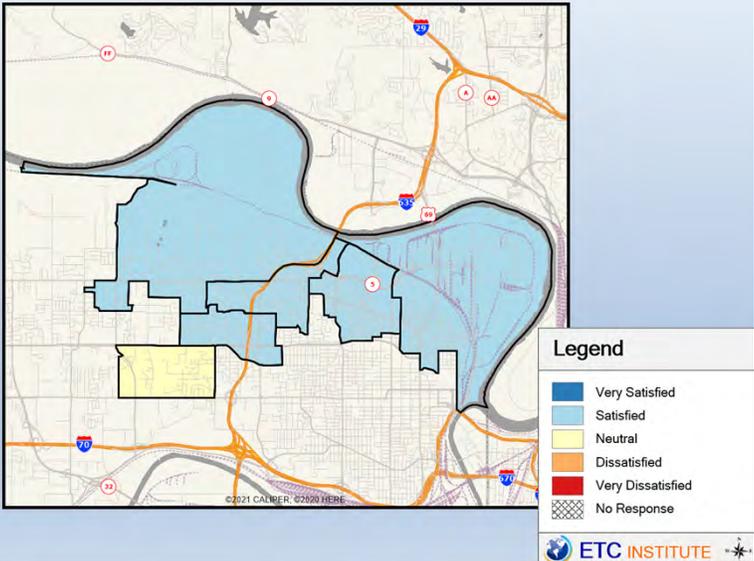
### Q15-03. Public involvement in local decision making



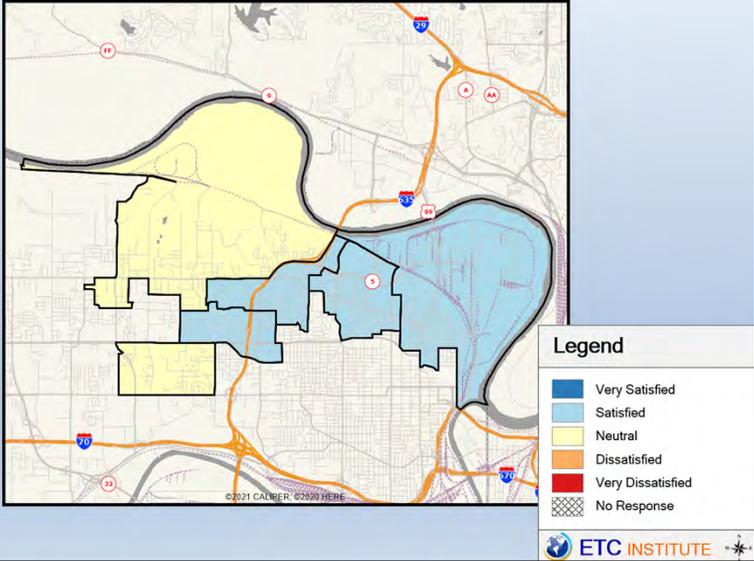
### Q15-04. Unified Government website



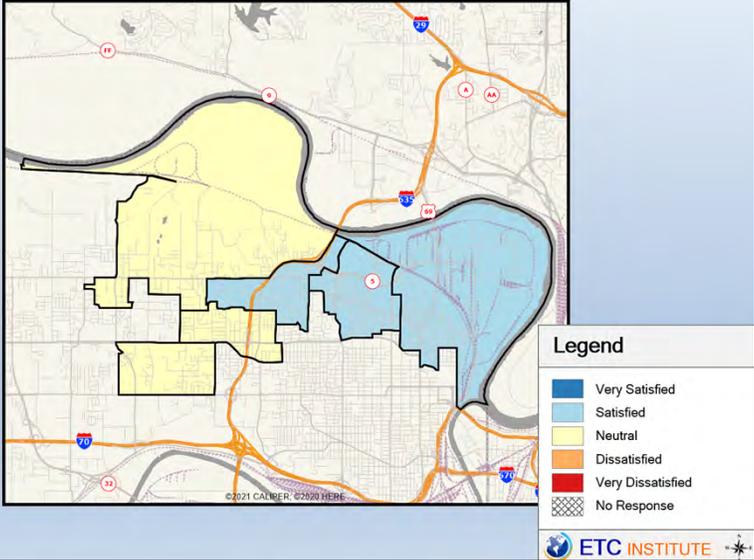
### Q15-05. The Citizen Newsletter



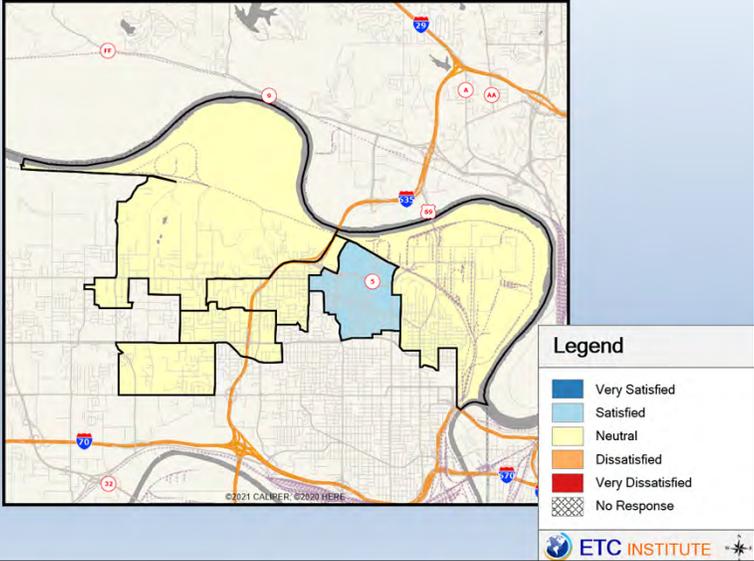
### Q15-06. Unified Government eNews newsletter



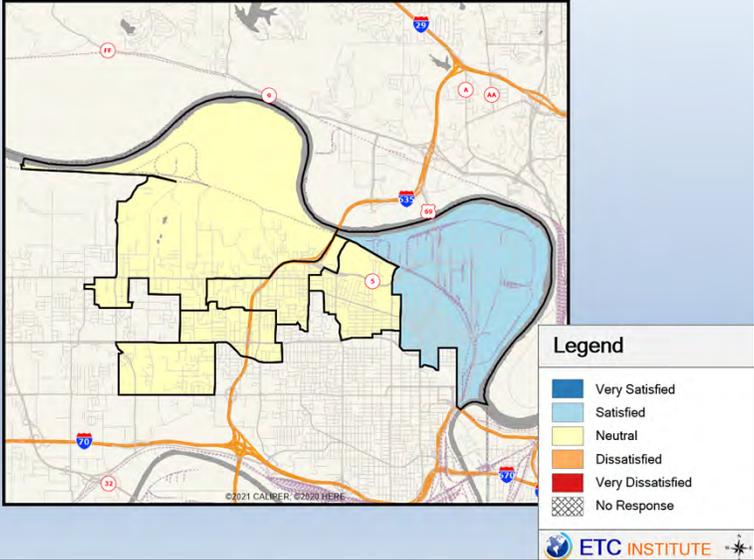
### Q15-07. Unified Government social media



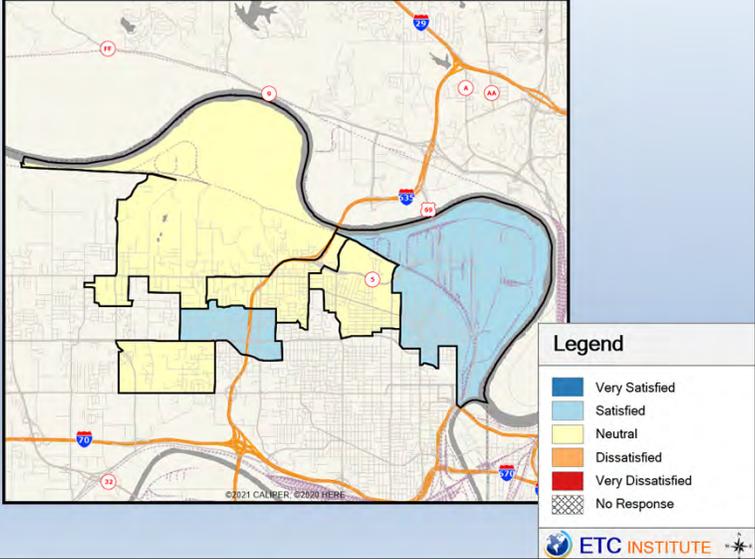
### Q15-08. myWyco app – property taxes



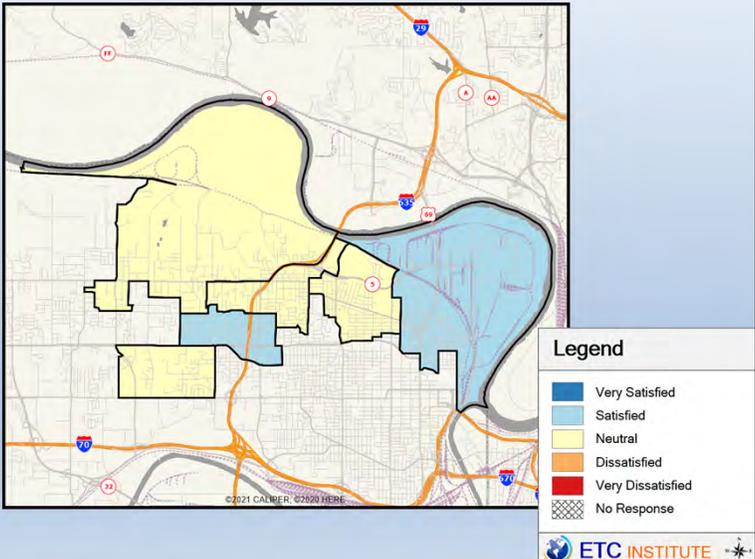
### Q15-09. myWyco app – 3-1-1 service requests



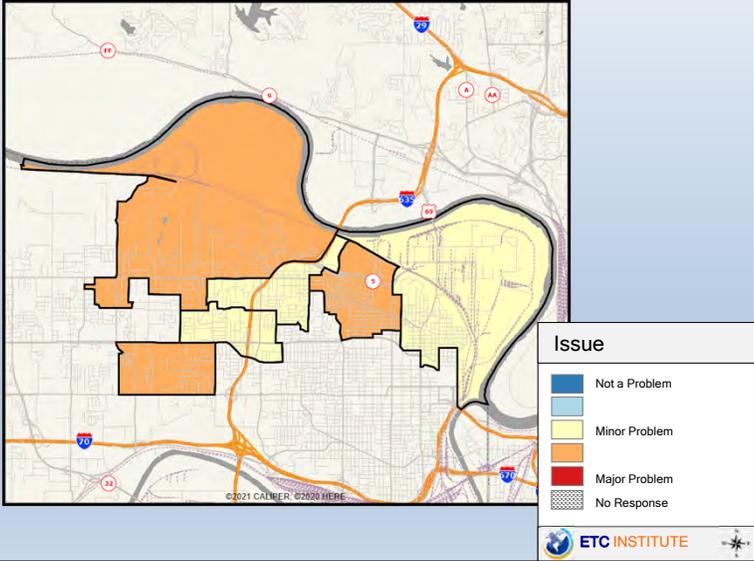
### Q15-10. myWyco app – Municipal Court payments



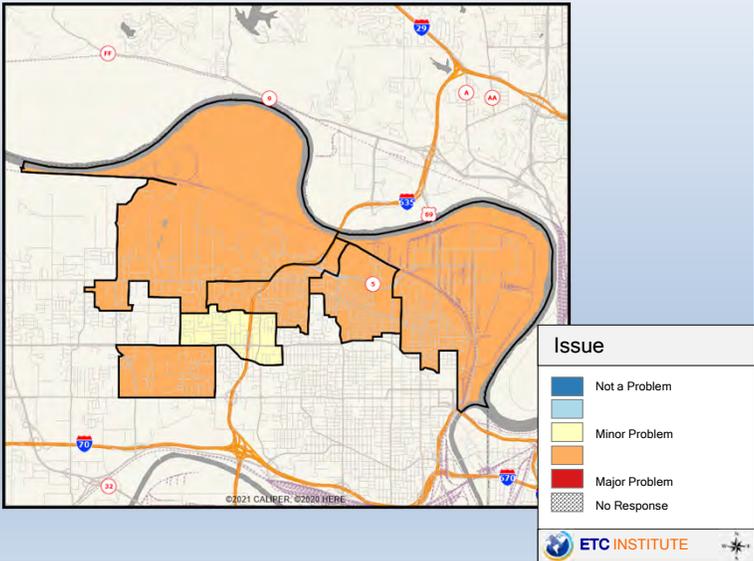
### Q15-11. Online maps



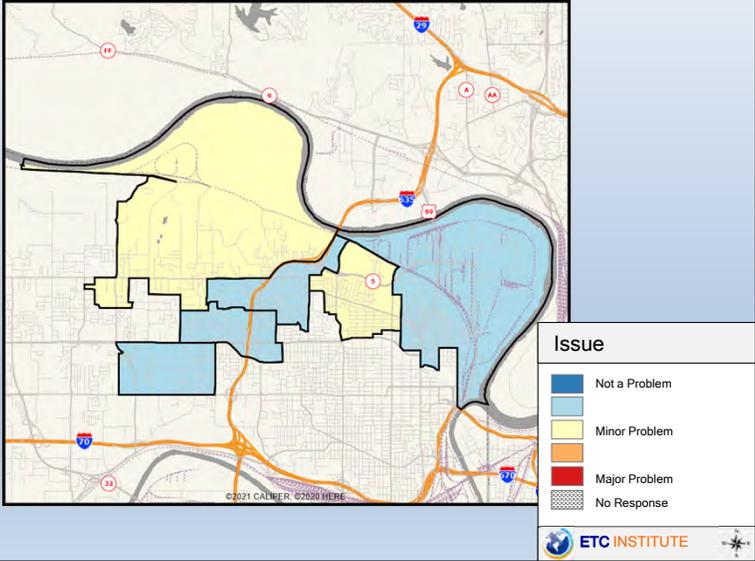
### Q16-01. Crime



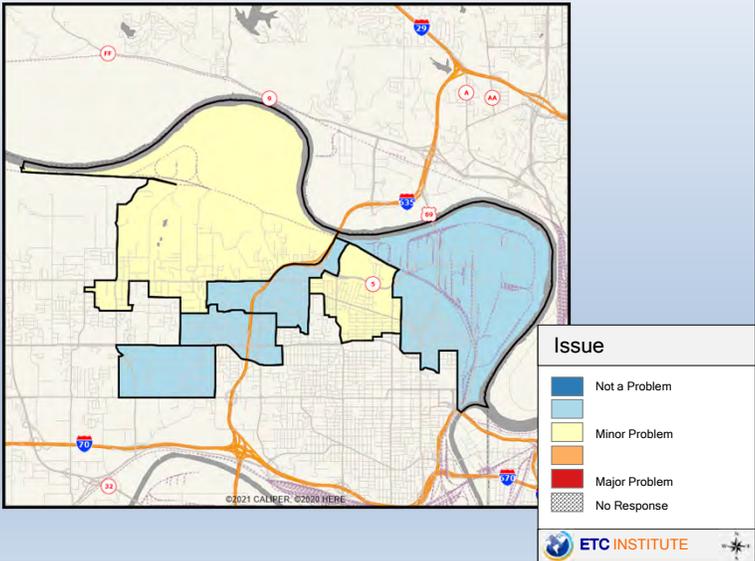
### Q16-02. Drugs



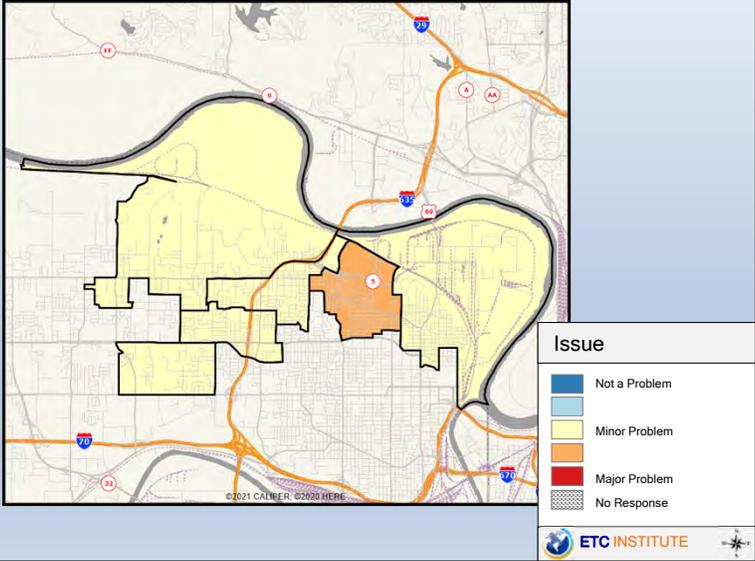
### Q16-03. Graffiti



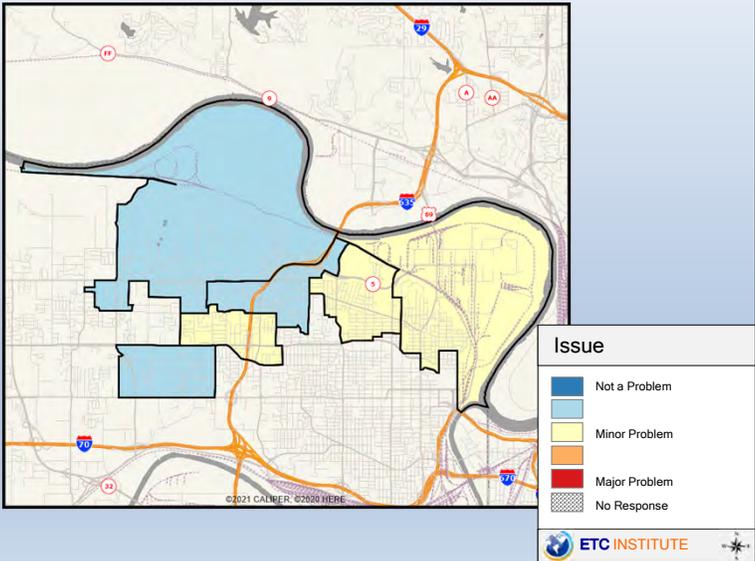
### Q16-04. Noise



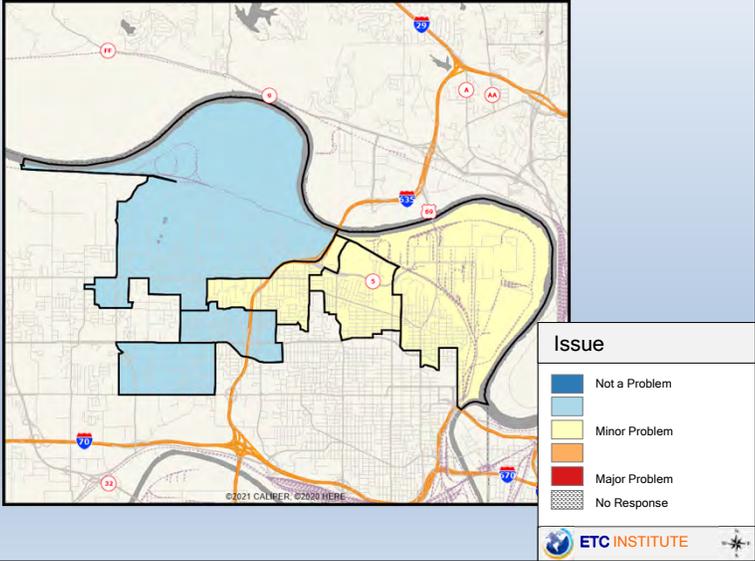
### Q16-05. Rundown buildings



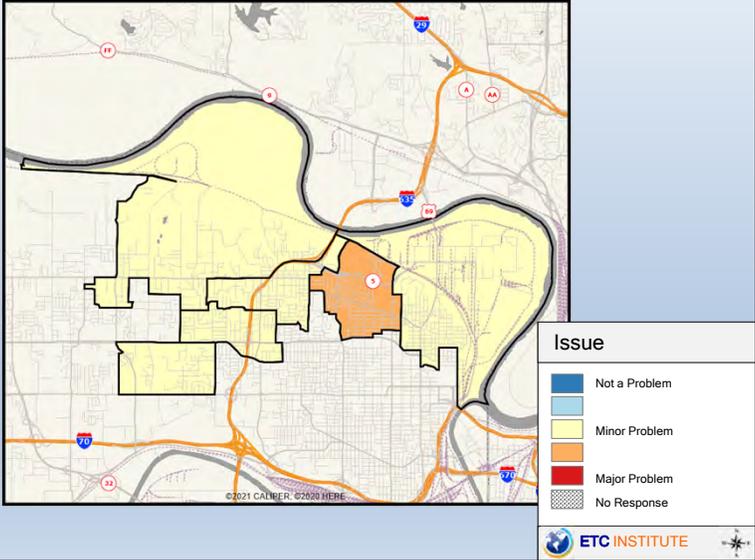
### Q16-06. Abandoned/junk vehicles



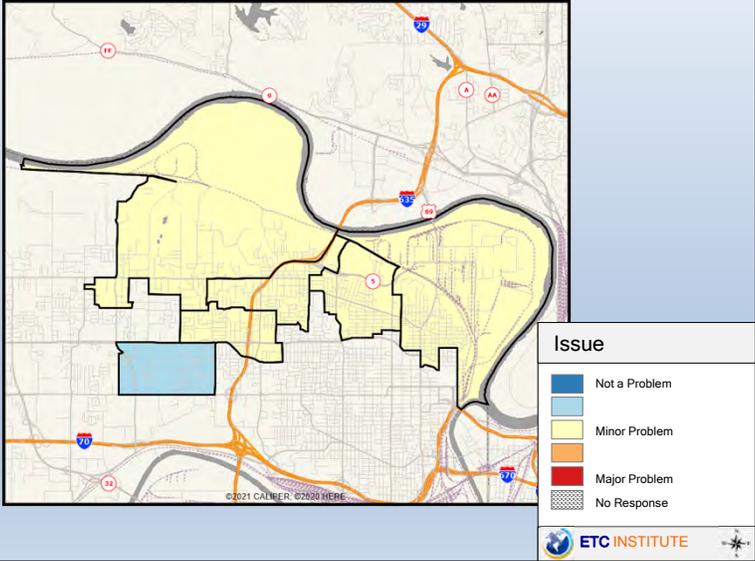
### Q16-07. Vehicles parked on streets



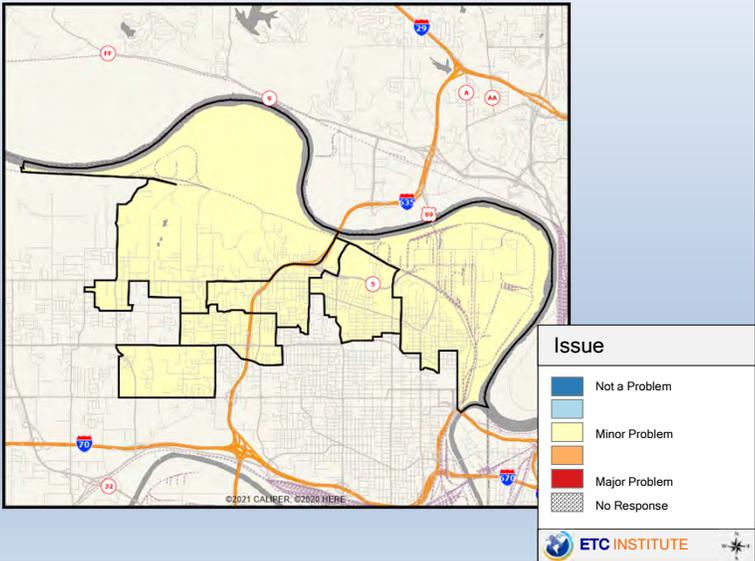
### Q16-08. Homelessness



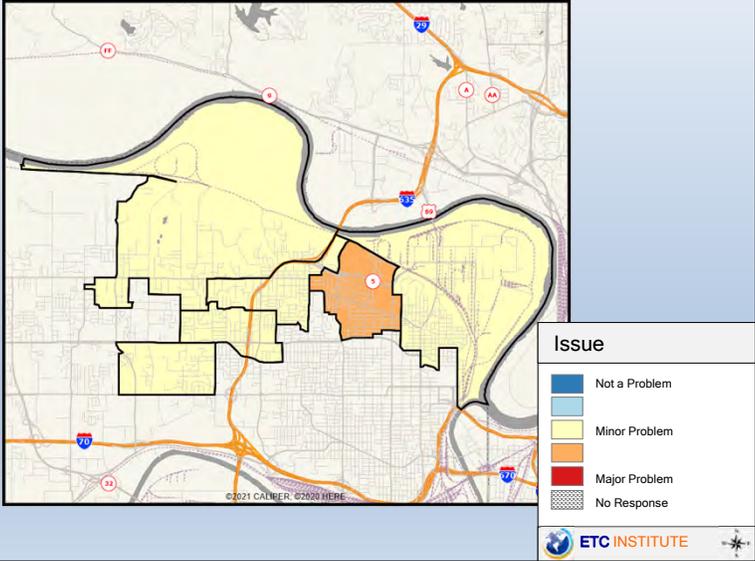
### Q16-09. Overgrown lots



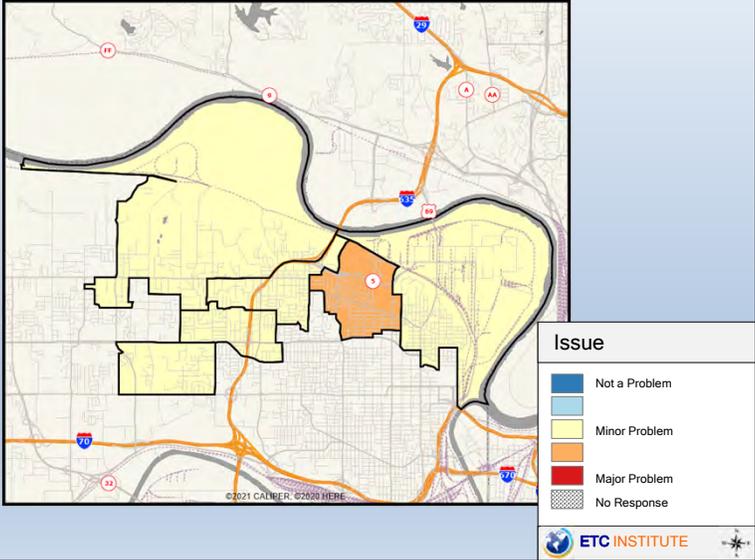
### Q16-10. Illegal dumping



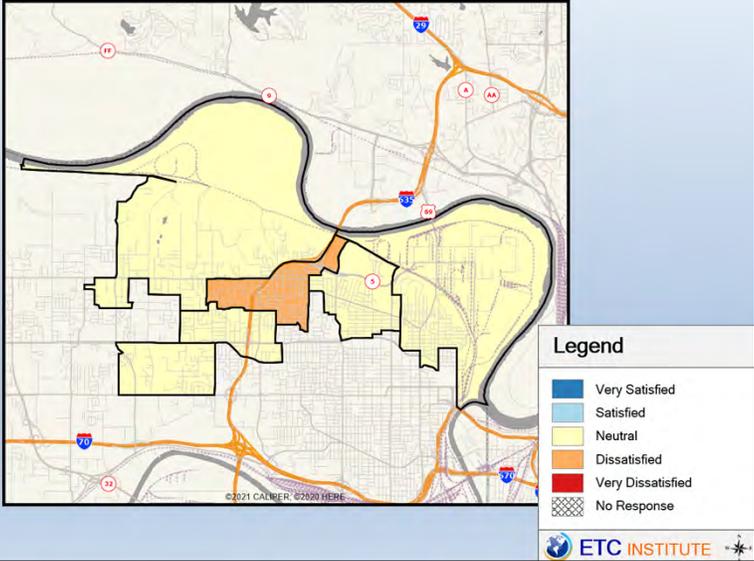
# Q16-11. Roaming/loose animals



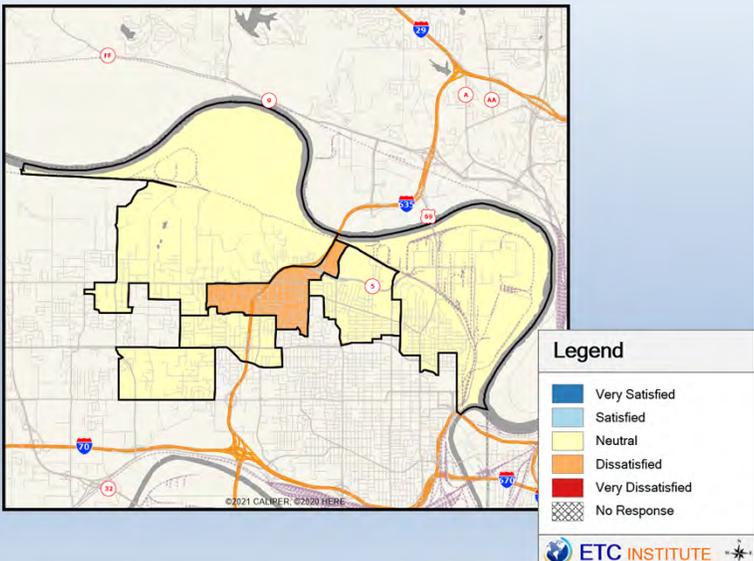
# Q16-12. Street racing or dangerous driving



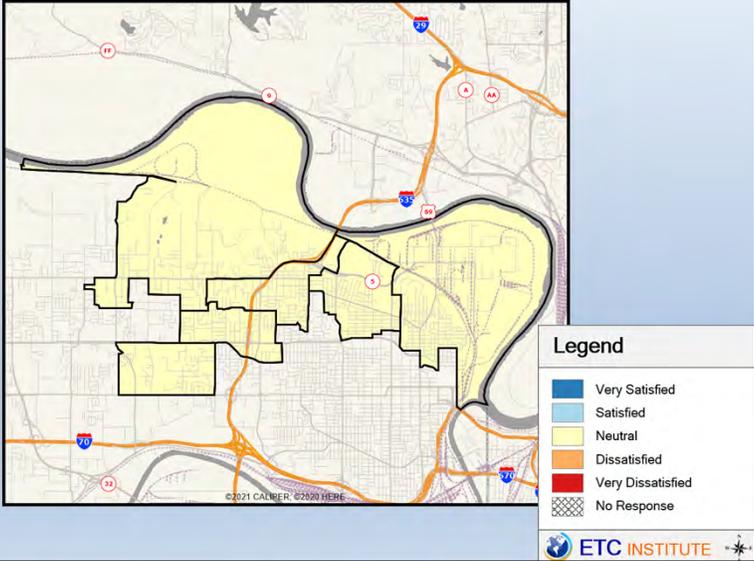
### Q17-1. Enforcing the clean-up of junk, trash, and debris (blight) city-wide



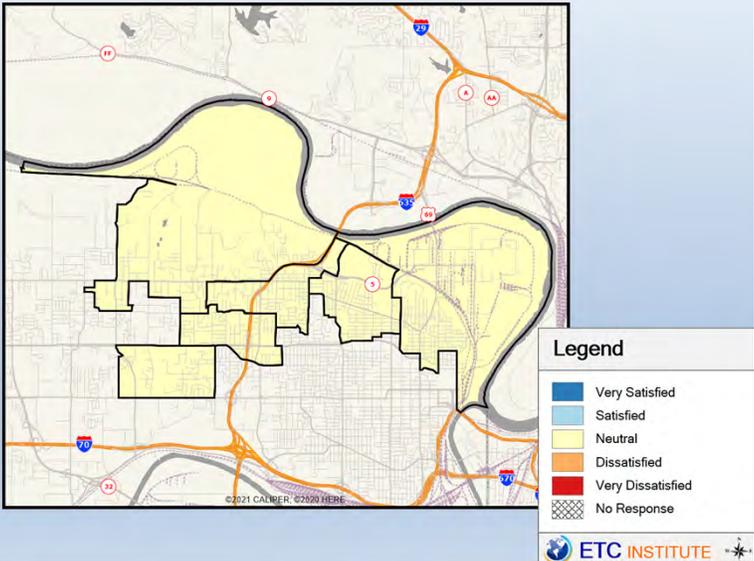
### Q17-2. Enforcing the clean-up of junk, trash, and debris (blight), in your neighborhood



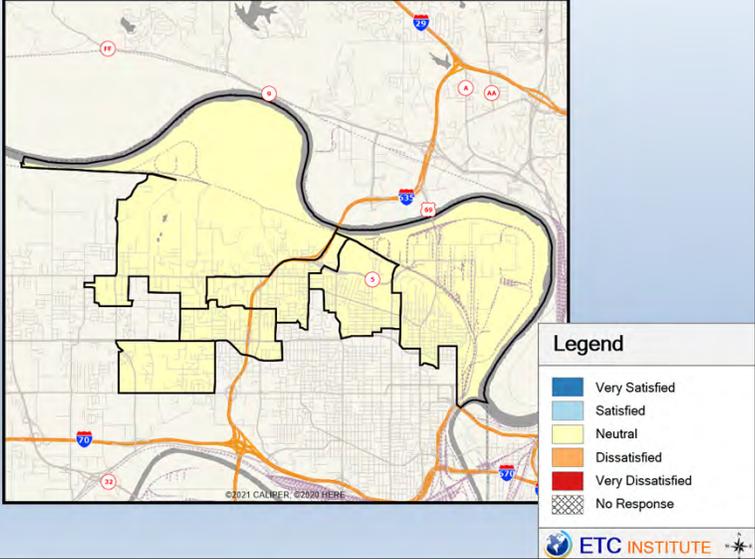
### Q17-3. Enforcing the mowing and trimming of weeds on vacant property city-wide



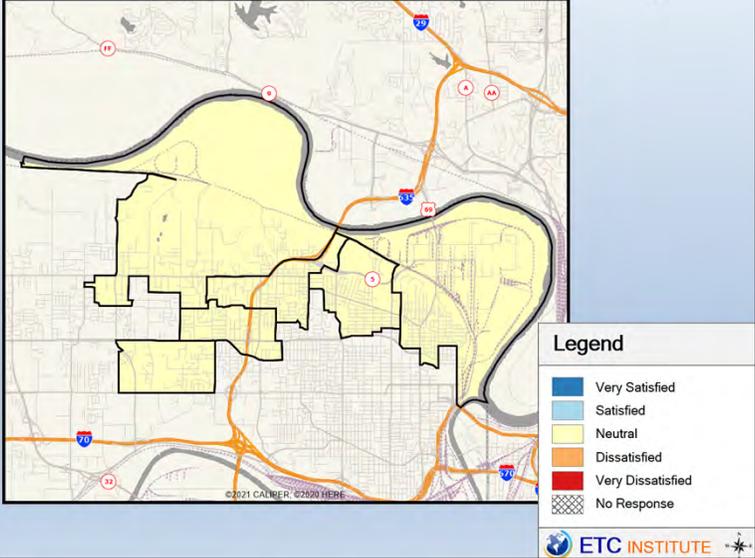
### Q17-4. Enforcing the mowing and trimming of weeds on vacant property in your neighborhood



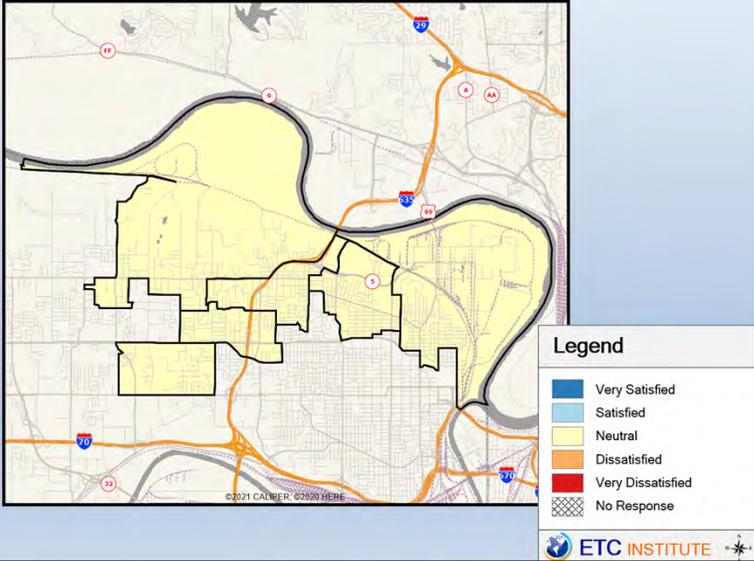
### Q17-5. Enforcing the maintenance of homes in your neighborhood



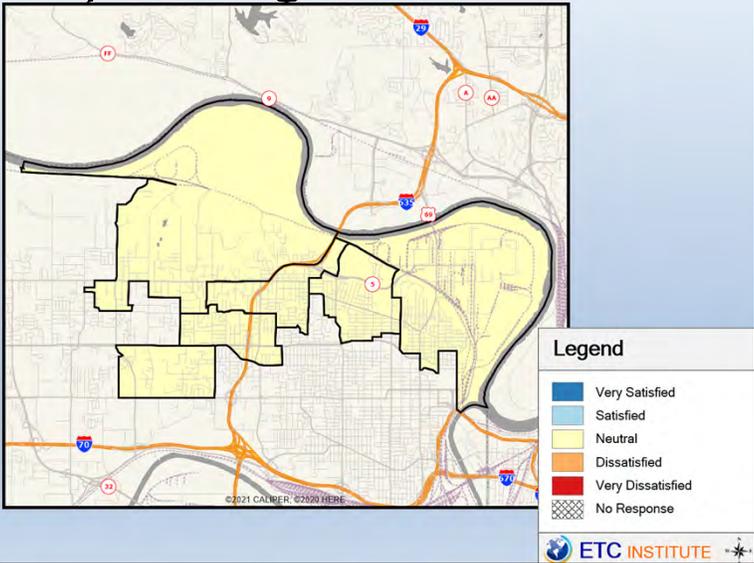
### Q17-6. Enforcing the maintenance of commercial/business property



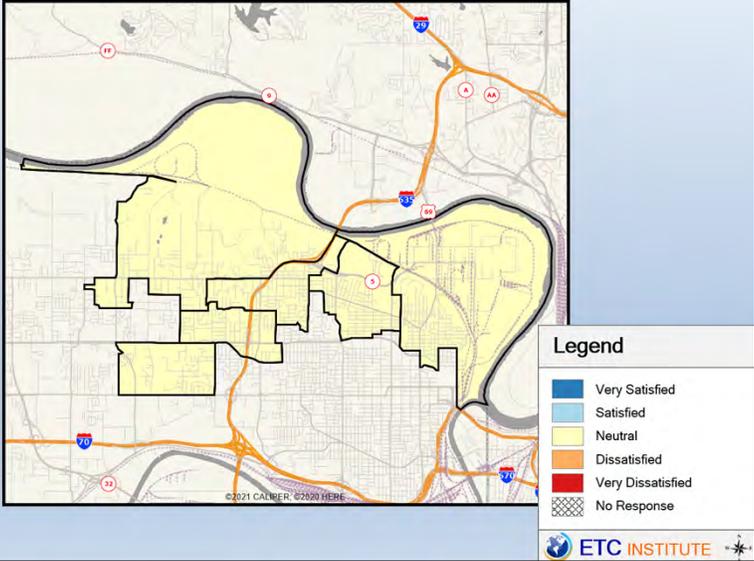
### Q17-7. Enforcing the removal of inoperable or junk cars in your neighborhood



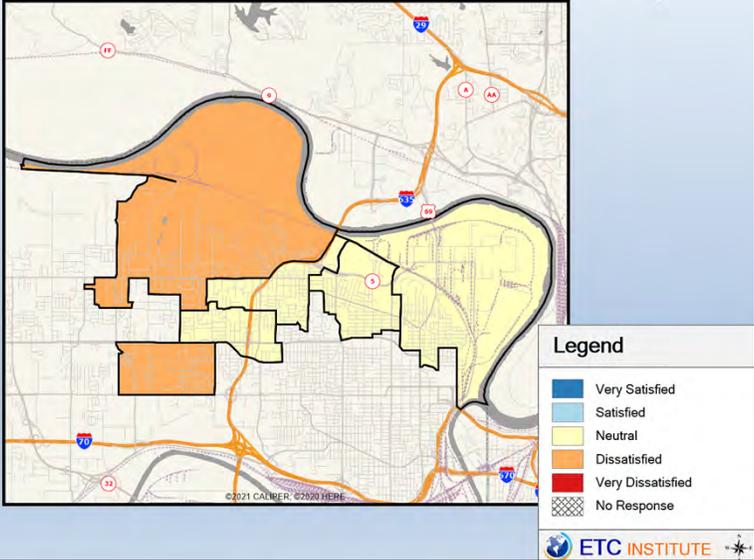
### Q19. Current quality of life in your neighborhood



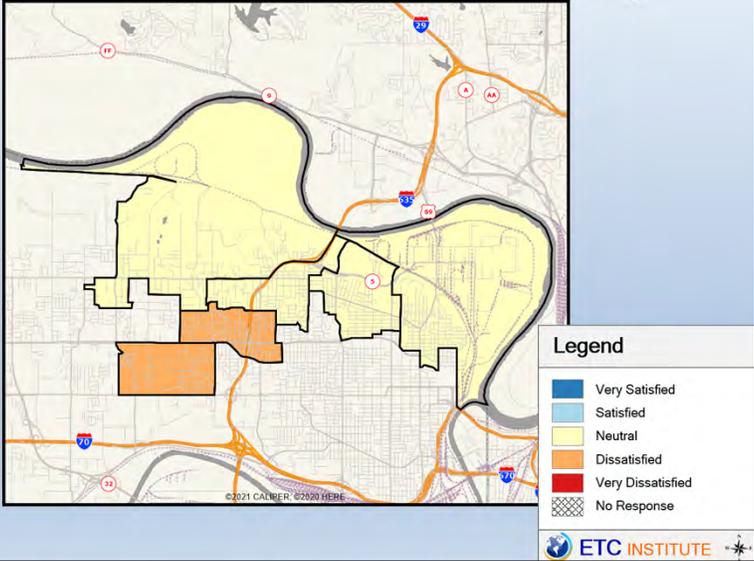
# Q20-01. How Wyandotte County manages growth and development



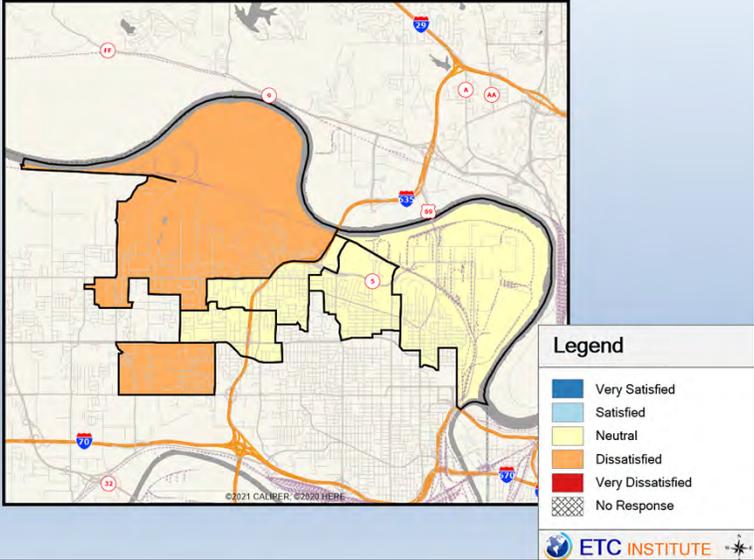
# Q20-02. Overall quality of roads and bridges in Wyandotte County



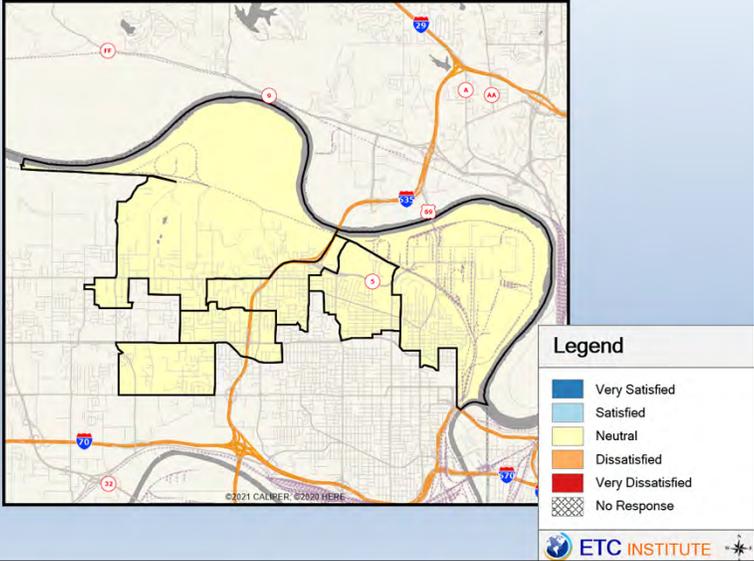
### Q20-03. Overall quality of sidewalks in Wyandotte County



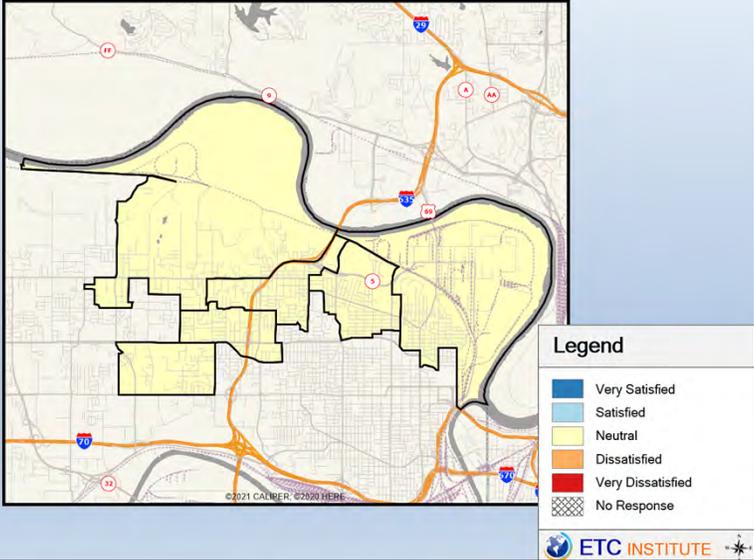
### Q20-04. Overall appearance of Wyandotte County



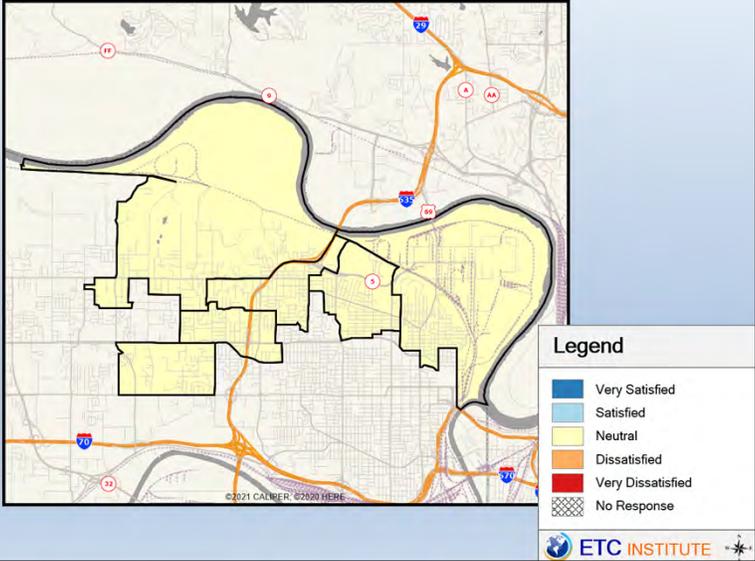
### Q20-05. Overall feeling of safety in Wyandotte County



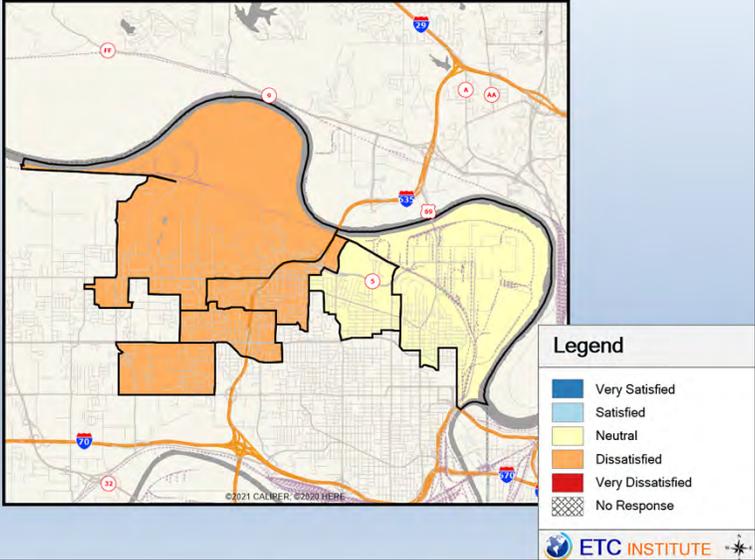
### Q20-06. Overall quality of city and county services



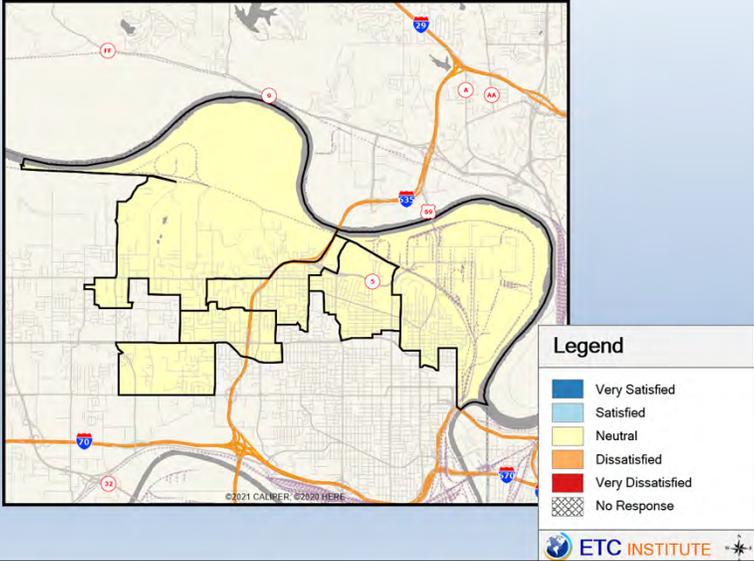
### Q20-07. Appearance of commercial areas where you shop/do business within Wyandotte County



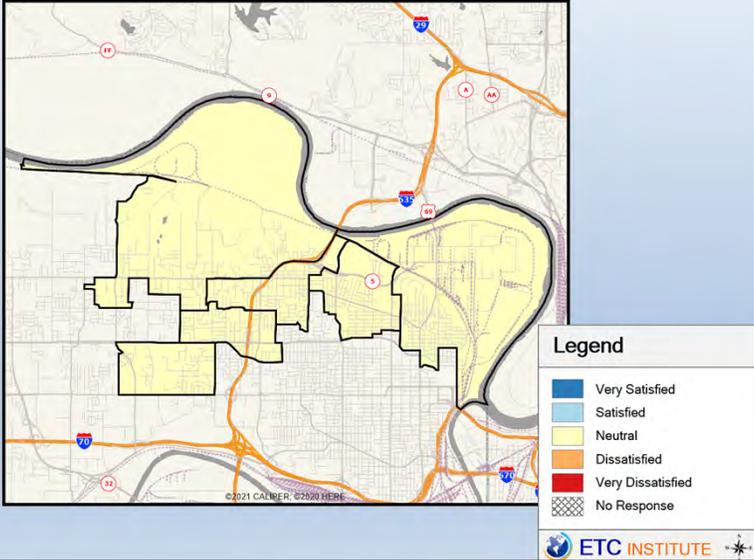
### Q20-08. The overall value you receive for the city/county taxes and fees that you pay



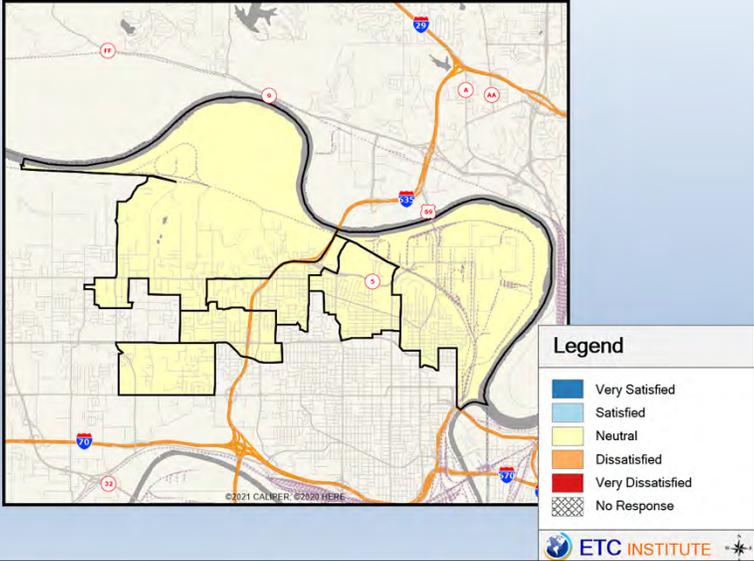
### Q20-09. Wyandotte County as a place to live



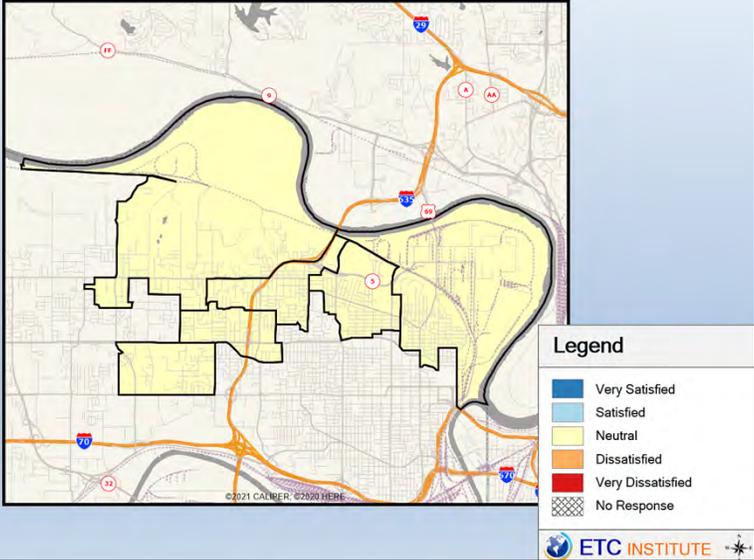
### Q20-10. Wyandotte County as a place to raise children



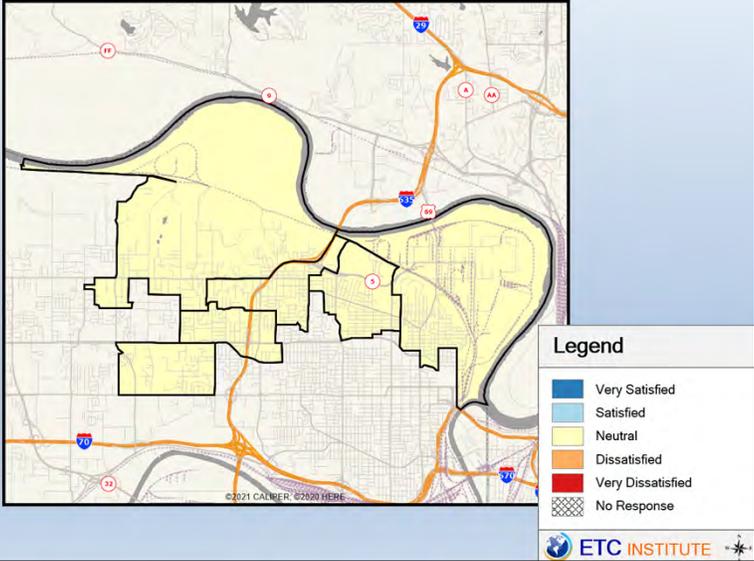
### Q20-11. Wyandotte County as a place to work



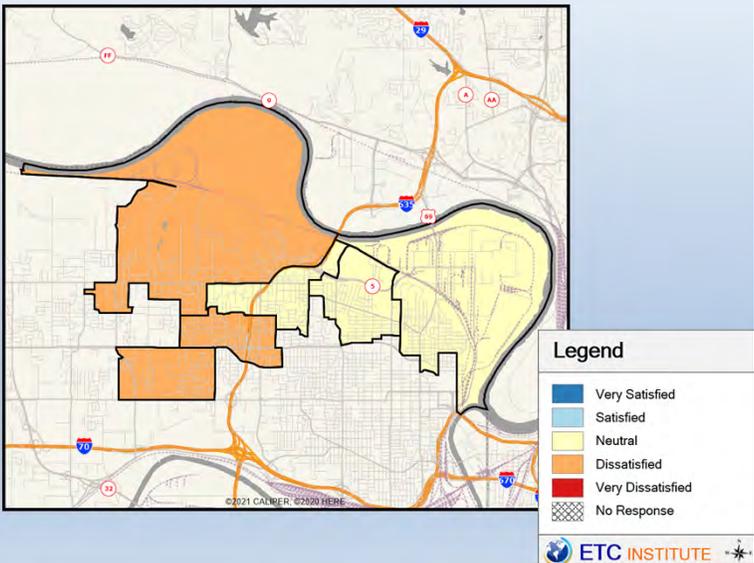
### Q20-12. Overall image of Wyandotte County



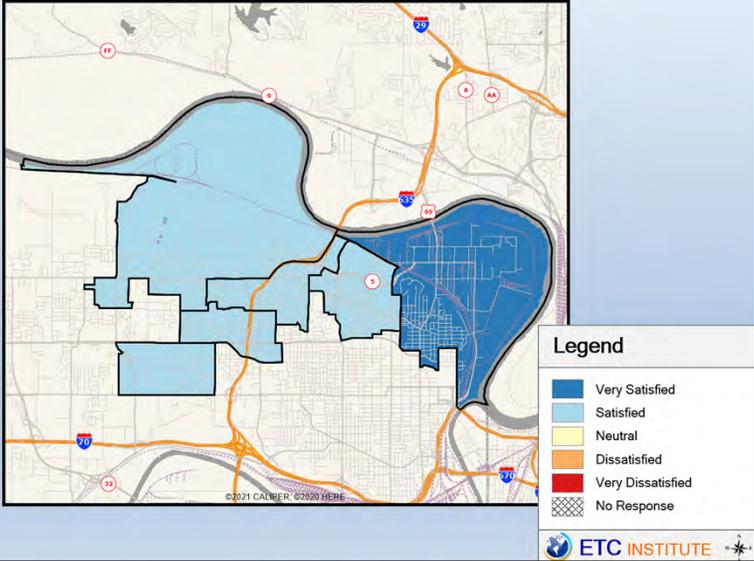
### Q20-13. Overall quality of life in Wyandotte County



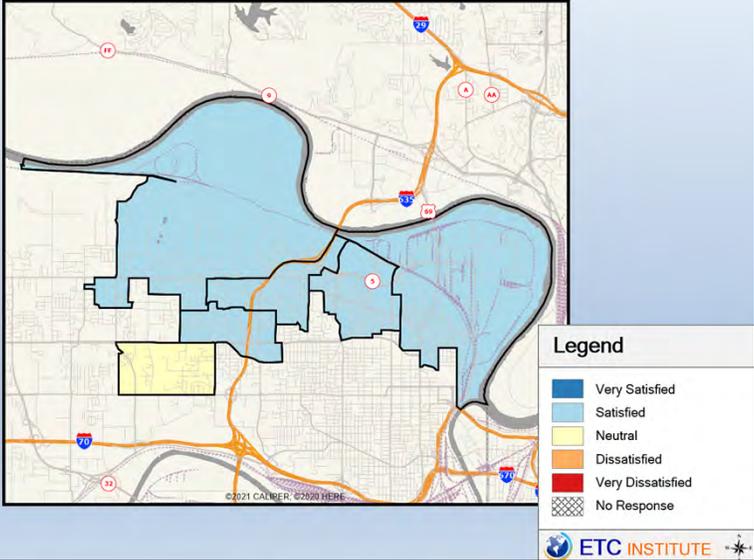
### Q20-14. Overall quality of the education system in Wyandotte County



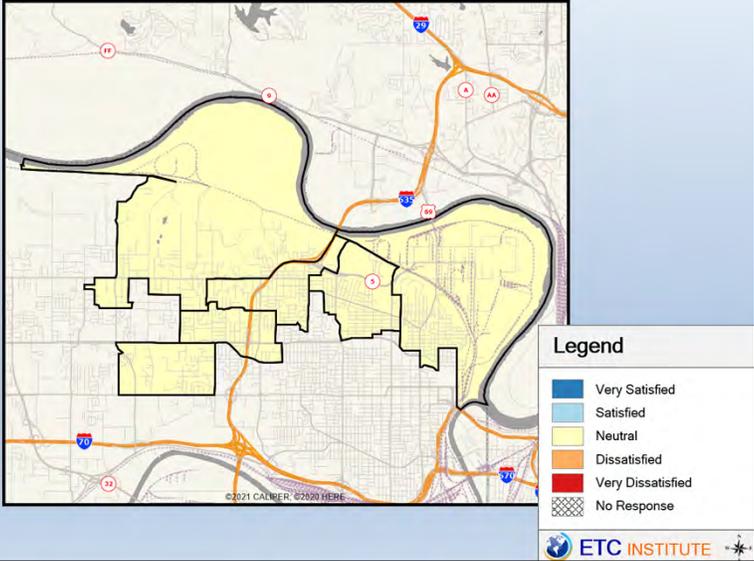
### Q22-1. Curbside residential trash collection



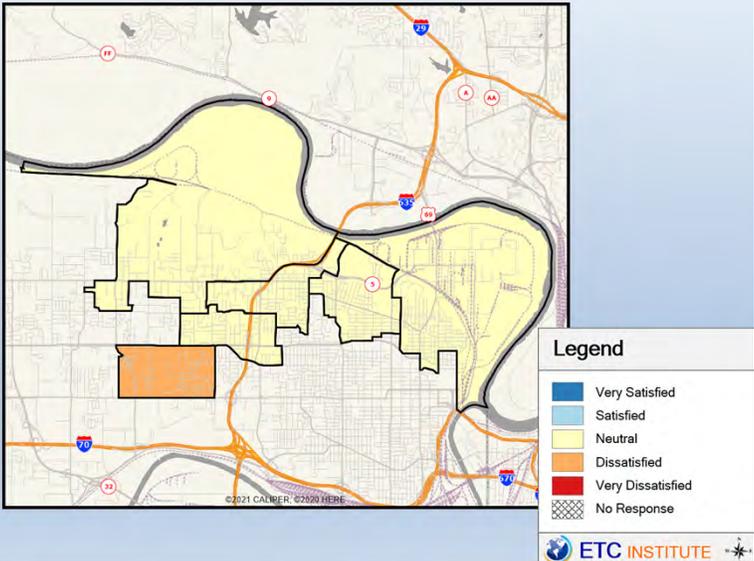
### Q22-2. Curbside residential recycling collection



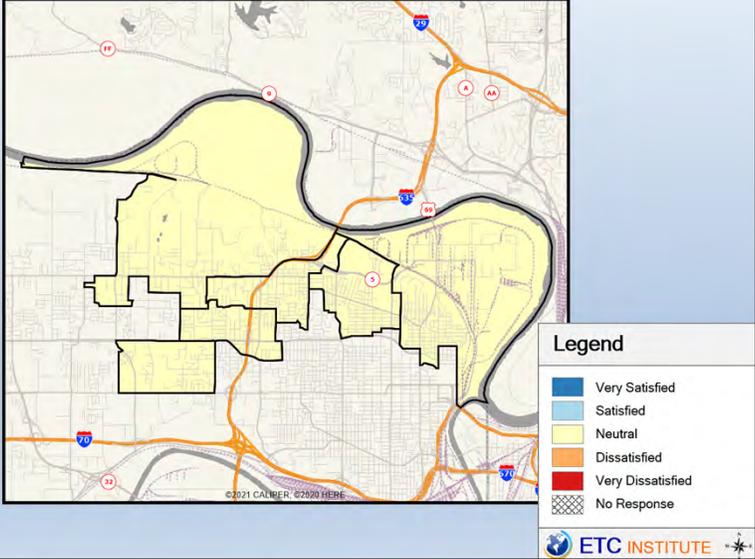
### Q23-1. Availability of affordable housing



### Q23-2. Quality of housing



### Q23-3. Availability of handicap-accessible housing



# Section 3

## *Tabular Data*

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**Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q1-1. Police services</u>							
Very satisfied	17.6%	18.5%	18.3%	17.1%	21.4%	17.6%	18.2%
Satisfied	58.8%	35.2%	31.7%	47.1%	42.9%	39.2%	42.0%
Neutral	13.7%	20.4%	25.0%	21.4%	16.7%	28.4%	22.2%
Dissatisfied	9.8%	20.4%	16.7%	8.6%	7.1%	10.8%	12.1%
Very dissatisfied	0.0%	5.6%	8.3%	5.7%	11.9%	3.9%	5.5%
 <u>Q1-2. Fire services</u>							
Very satisfied	53.2%	38.9%	37.1%	19.4%	31.0%	40.2%	36.4%
Satisfied	40.4%	50.0%	50.0%	68.7%	42.9%	37.3%	47.9%
Neutral	6.4%	9.3%	12.9%	10.4%	16.7%	22.5%	14.2%
Dissatisfied	0.0%	1.9%	0.0%	1.5%	4.8%	0.0%	1.1%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	4.8%	0.0%	0.5%

**Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q1-3. Ambulance services</u>							
Very satisfied	51.1%	31.5%	30.2%	26.9%	31.7%	37.9%	34.6%
Satisfied	37.8%	50.0%	35.8%	53.7%	34.1%	35.6%	41.5%
Neutral	8.9%	14.8%	30.2%	16.4%	24.4%	24.1%	20.2%
Dissatisfied	2.2%	1.9%	0.0%	3.0%	0.0%	2.3%	1.7%
Very dissatisfied	0.0%	1.9%	3.8%	0.0%	9.8%	0.0%	2.0%
 <u>Q1-4. Maintenance of City streets</u>							
Very satisfied	1.9%	8.9%	6.3%	4.3%	6.8%	3.8%	5.1%
Satisfied	21.2%	19.6%	23.8%	17.4%	11.4%	16.2%	18.3%
Neutral	23.1%	23.2%	7.9%	18.8%	18.2%	12.4%	16.5%
Dissatisfied	26.9%	30.4%	42.9%	29.0%	25.0%	39.0%	33.4%
Very dissatisfied	26.9%	17.9%	19.0%	30.4%	38.6%	28.6%	26.7%

**Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q1-5. Stormwater management system

Very satisfied	0.0%	11.5%	16.1%	10.6%	7.1%	6.3%	8.7%
Satisfied	50.0%	28.8%	17.9%	27.3%	23.8%	25.0%	27.8%
Neutral	31.8%	34.6%	39.3%	28.8%	40.5%	44.8%	37.4%
Dissatisfied	13.6%	17.3%	16.1%	19.7%	21.4%	14.6%	16.9%
Very dissatisfied	4.5%	7.7%	10.7%	13.6%	7.1%	9.4%	9.3%

Q1-6. Sewer & wastewater system

Very satisfied	0.0%	16.7%	19.2%	14.9%	4.8%	7.5%	10.8%
Satisfied	53.5%	29.6%	23.1%	31.3%	31.0%	31.2%	32.5%
Neutral	32.6%	25.9%	36.5%	29.9%	47.6%	39.8%	35.3%
Dissatisfied	9.3%	18.5%	9.6%	17.9%	7.1%	14.0%	13.4%
Very dissatisfied	4.7%	9.3%	11.5%	6.0%	9.5%	7.5%	8.0%

**Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q1-7. Trash collection &amp; recycling</u>							
Very satisfied	24.0%	22.4%	25.4%	18.6%	20.9%	22.4%	22.3%
Satisfied	46.0%	41.4%	46.0%	42.9%	27.9%	37.4%	40.4%
Neutral	14.0%	17.2%	15.9%	11.4%	34.9%	18.7%	17.9%
Dissatisfied	16.0%	8.6%	7.9%	21.4%	11.6%	14.0%	13.6%
Very dissatisfied	0.0%	10.3%	4.8%	5.7%	4.7%	7.5%	5.9%

Q1-8. Parks & recreation facilities

Very satisfied	9.5%	15.4%	17.3%	9.0%	11.9%	11.1%	12.2%
Satisfied	31.0%	28.8%	32.7%	26.9%	38.1%	34.4%	31.9%
Neutral	42.9%	21.2%	30.8%	23.9%	38.1%	28.9%	29.9%
Dissatisfied	14.3%	19.2%	11.5%	23.9%	9.5%	21.1%	17.7%
Very dissatisfied	2.4%	15.4%	7.7%	16.4%	2.4%	4.4%	8.4%

**Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q1-9. Parks &amp; recreation programs</u>							
Very satisfied	13.9%	15.1%	2.3%	6.7%	10.3%	6.3%	8.7%
Satisfied	33.3%	22.6%	38.6%	28.3%	15.4%	24.1%	26.7%
Neutral	30.6%	22.6%	38.6%	30.0%	56.4%	48.1%	37.9%
Dissatisfied	22.2%	22.6%	13.6%	18.3%	15.4%	15.2%	17.7%
Very dissatisfied	0.0%	17.0%	6.8%	16.7%	2.6%	6.3%	9.0%

Q1-10. Code enforcement

Very satisfied	4.3%	12.8%	10.5%	7.9%	11.4%	5.3%	8.2%
Satisfied	28.3%	21.3%	19.3%	23.8%	13.6%	23.2%	21.9%
Neutral	32.6%	29.8%	26.3%	31.7%	29.5%	34.7%	31.3%
Dissatisfied	19.6%	23.4%	28.1%	15.9%	18.2%	24.2%	21.9%
Very dissatisfied	15.2%	12.8%	15.8%	20.6%	27.3%	12.6%	16.8%

**Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q1-11. Planning & zoning

Very satisfied	2.7%	14.3%	8.7%	8.2%	10.0%	2.5%	7.2%
Satisfied	29.7%	21.4%	19.6%	11.5%	7.5%	15.0%	16.7%
Neutral	56.8%	42.9%	39.1%	45.9%	42.5%	55.0%	47.7%
Dissatisfied	8.1%	16.7%	23.9%	16.4%	27.5%	22.5%	19.6%
Very dissatisfied	2.7%	4.8%	8.7%	18.0%	12.5%	5.0%	8.8%

Q1-12. Municipal court

Very satisfied	7.5%	14.6%	16.0%	10.9%	13.9%	3.7%	10.3%
Satisfied	37.5%	33.3%	24.0%	32.7%	11.1%	18.3%	25.7%
Neutral	47.5%	37.5%	56.0%	36.4%	58.3%	54.9%	48.6%
Dissatisfied	5.0%	10.4%	2.0%	12.7%	8.3%	18.3%	10.6%
Very dissatisfied	2.5%	4.2%	2.0%	7.3%	8.3%	4.9%	4.8%

**Q1. Neighborhood/Community Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live. (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q1-13. Public transportation</u>							
Very satisfied	7.3%	17.3%	21.3%	9.7%	5.3%	7.7%	11.3%
Satisfied	41.5%	46.2%	36.2%	41.9%	21.1%	30.8%	36.5%
Neutral	24.4%	28.8%	34.0%	29.0%	39.5%	42.3%	33.6%
Dissatisfied	24.4%	5.8%	6.4%	17.7%	31.6%	14.1%	15.7%
Very dissatisfied	2.4%	1.9%	2.1%	1.6%	2.6%	5.1%	2.8%

**Q2. Neighborhood/Community Priorities. Which FOUR of the services listed in Question 1 should receive the MOST EMPHASIS for improvement in the neighborhood/community where you live over the next TWO years? (top 4)**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q2. Sum of top 4 choices</u>							
Police services	36.5%	43.1%	50.8%	32.4%	45.5%	43.9%	42.0%
Fire services	23.1%	3.4%	11.1%	11.3%	22.7%	10.3%	12.7%
Ambulance services	19.2%	10.3%	6.3%	7.0%	9.1%	8.4%	9.6%
Maintenance of City streets	69.2%	50.0%	79.4%	70.4%	77.3%	78.5%	71.6%
Storm water runoff/management system	11.5%	20.7%	33.3%	23.9%	15.9%	22.4%	22.0%
Sewer & wastewater system	15.4%	20.7%	27.0%	22.5%	20.5%	17.8%	20.5%
Trash collection & recycling	23.1%	20.7%	15.9%	28.2%	20.5%	22.4%	22.0%
Parks & recreation facilities	19.2%	24.1%	15.9%	31.0%	27.3%	30.8%	25.6%
Parks & recreation programs	13.5%	27.6%	22.2%	28.2%	13.6%	24.3%	22.5%
Code enforcement	25.0%	24.1%	46.0%	32.4%	25.0%	35.5%	32.4%
Planning & zoning	19.2%	17.2%	19.0%	14.1%	22.7%	19.6%	18.5%
Municipal court	3.8%	12.1%	4.8%	7.0%	15.9%	15.0%	10.1%
Public transportation	30.8%	12.1%	14.3%	18.3%	25.0%	15.9%	18.5%
None chosen	15.4%	25.9%	9.5%	12.7%	11.4%	7.5%	12.9%

**Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q3-1. Services for people living with developmental disabilities</u>							
Very satisfied	3.7%	14.0%	15.4%	4.2%	2.9%	0.0%	6.5%
Satisfied	29.6%	30.2%	7.7%	25.0%	17.6%	12.3%	19.8%
Neutral	40.7%	27.9%	41.0%	41.7%	44.1%	68.4%	45.6%
Dissatisfied	11.1%	18.6%	25.6%	16.7%	29.4%	14.0%	19.0%
Very dissatisfied	14.8%	9.3%	10.3%	12.5%	5.9%	5.3%	9.3%

Q3-2. Services for seniors (non-transportation)

Very satisfied	2.9%	14.0%	11.9%	5.3%	2.7%	2.9%	6.4%
Satisfied	25.7%	27.9%	16.7%	26.3%	21.6%	14.5%	21.6%
Neutral	34.3%	25.6%	45.2%	28.1%	48.6%	50.7%	39.2%
Dissatisfied	14.3%	27.9%	9.5%	28.1%	21.6%	27.5%	22.6%
Very dissatisfied	22.9%	4.7%	16.7%	12.3%	5.4%	4.3%	10.2%

**Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q3-3. Senior transportation</u>							
Very satisfied	9.7%	11.1%	13.9%	3.6%	3.1%	0.0%	6.1%
Satisfied	19.4%	37.8%	16.7%	30.4%	9.4%	17.7%	22.9%
Neutral	32.3%	26.7%	41.7%	26.8%	56.3%	54.8%	39.7%
Dissatisfied	19.4%	17.8%	19.4%	32.1%	21.9%	19.4%	22.1%
Very dissatisfied	19.4%	6.7%	8.3%	7.1%	9.4%	8.1%	9.2%

Q3-4. 3-1-1 Call Center

Very satisfied	5.7%	22.0%	13.0%	11.3%	10.8%	7.5%	11.3%
Satisfied	25.7%	31.7%	23.9%	27.4%	21.6%	31.3%	27.6%
Neutral	54.3%	43.9%	50.0%	45.2%	45.9%	43.8%	46.5%
Dissatisfied	5.7%	0.0%	10.9%	6.5%	21.6%	11.3%	9.3%
Very dissatisfied	8.6%	2.4%	2.2%	9.7%	0.0%	6.3%	5.3%

**Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q3-5. Property tax administration</u>							
Very satisfied	2.8%	7.8%	10.5%	4.3%	7.1%	4.3%	6.0%
Satisfied	36.1%	23.5%	33.3%	14.5%	9.5%	10.6%	19.5%
Neutral	25.0%	39.2%	26.3%	24.6%	38.1%	37.2%	32.1%
Dissatisfied	13.9%	15.7%	17.5%	33.3%	26.2%	29.8%	24.4%
Very dissatisfied	22.2%	13.7%	12.3%	23.2%	19.0%	18.1%	18.1%
 <u>Q3-6. Motor vehicle registration</u>							
Very satisfied	12.5%	9.4%	15.3%	5.6%	2.3%	4.0%	7.7%
Satisfied	47.9%	35.8%	22.0%	23.9%	25.0%	27.7%	29.5%
Neutral	14.6%	24.5%	27.1%	23.9%	20.5%	27.7%	23.9%
Dissatisfied	14.6%	13.2%	23.7%	26.8%	27.3%	24.8%	22.3%
Very dissatisfied	10.4%	17.0%	11.9%	19.7%	25.0%	15.8%	16.5%

**Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q3-7. Appraiser's Office services</u>							
Very satisfied	8.1%	8.1%	17.4%	5.0%	2.4%	1.2%	6.2%
Satisfied	29.7%	29.7%	19.6%	16.7%	7.3%	17.6%	19.3%
Neutral	29.7%	40.5%	32.6%	36.7%	43.9%	45.9%	39.2%
Dissatisfied	13.5%	8.1%	26.1%	23.3%	29.3%	28.2%	22.9%
Very dissatisfied	18.9%	13.5%	4.3%	18.3%	17.1%	7.1%	12.4%

Q3-8. County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)

Very satisfied	11.4%	10.4%	11.4%	13.8%	5.6%	6.3%	9.6%
Satisfied	51.4%	41.7%	40.9%	43.1%	27.8%	40.6%	41.0%
Neutral	22.9%	25.0%	27.3%	24.6%	50.0%	39.6%	32.1%
Dissatisfied	11.4%	16.7%	15.9%	13.8%	13.9%	9.4%	13.0%
Very dissatisfied	2.9%	6.3%	4.5%	4.6%	2.8%	4.2%	4.3%

**Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q3-9. District Attorneys' Office</u>							
Very satisfied	8.8%	10.0%	10.3%	13.0%	5.1%	6.7%	8.9%
Satisfied	38.2%	37.5%	25.6%	22.2%	5.1%	18.7%	23.5%
Neutral	44.1%	30.0%	51.3%	46.3%	46.2%	53.3%	46.3%
Dissatisfied	5.9%	17.5%	5.1%	13.0%	20.5%	6.7%	11.0%
Very dissatisfied	2.9%	5.0%	7.7%	5.6%	23.1%	14.7%	10.3%
 <u>Q3-10. Local elections</u>							
Very satisfied	11.9%	10.9%	16.0%	14.9%	2.4%	6.4%	10.3%
Satisfied	40.5%	41.3%	34.0%	38.8%	33.3%	36.2%	37.2%
Neutral	35.7%	34.8%	36.0%	32.8%	45.2%	38.3%	37.0%
Dissatisfied	4.8%	10.9%	12.0%	7.5%	16.7%	14.9%	11.4%
Very dissatisfied	7.1%	2.2%	2.0%	6.0%	2.4%	4.3%	4.1%

**Q3. County Level Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following County services. (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q3-11. Public health services

Very satisfied	12.2%	8.9%	9.5%	14.8%	7.3%	5.6%	9.4%
Satisfied	41.5%	37.8%	33.3%	31.1%	26.8%	41.6%	36.1%
Neutral	36.6%	37.8%	40.5%	32.8%	51.2%	37.1%	38.6%
Dissatisfied	4.9%	11.1%	9.5%	14.8%	12.2%	14.6%	11.9%
Very dissatisfied	4.9%	4.4%	7.1%	6.6%	2.4%	1.1%	4.1%

**Q4. County Level Priorities. Which FOUR of the County-level services listed in Question 3 should receive the MOST EMPHASIS for improvement over the next TWO years? (top 4)**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q4. Sum of top 4 choices</u>							
Services for people living with developmental disabilities	38.5%	27.6%	49.2%	25.4%	34.1%	33.6%	34.4%
Services for seniors (non-transportation)	44.2%	32.8%	50.8%	38.0%	31.8%	39.3%	39.7%
Senior transportation	36.5%	27.6%	23.8%	21.1%	15.9%	25.2%	25.1%
3-1-1 Call Center	7.7%	6.9%	20.6%	11.3%	9.1%	11.2%	11.4%
Property tax administration	23.1%	20.7%	34.9%	47.9%	45.5%	46.7%	38.0%
Motor vehicle registration	25.0%	37.9%	39.7%	52.1%	52.3%	40.2%	41.3%
Appraiser's Office services	17.3%	12.1%	15.9%	22.5%	29.5%	22.4%	20.0%
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	25.0%	8.6%	15.9%	26.8%	27.3%	31.8%	23.5%
District Attorneys' Office	19.2%	12.1%	14.3%	14.1%	29.5%	19.6%	17.7%
Local elections	15.4%	13.8%	20.6%	25.4%	18.2%	24.3%	20.5%
Public health services	30.8%	32.8%	38.1%	39.4%	43.2%	34.6%	36.2%
None chosen	21.2%	36.2%	9.5%	14.1%	11.4%	12.1%	16.7%

**Q5. Overall Priorities. Using the lists in Questions 1 and 3, which FOUR items do you think should be the TOP OVERALL PRIORITIES for the Unified Government over the next TWO years? (top 4)**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q5. Sum of top 4 choices</u>							
Police services	26.9%	29.3%	34.9%	29.6%	34.1%	32.7%	31.4%
Fire services	9.6%	1.7%	11.1%	15.5%	15.9%	12.1%	11.1%
Ambulance services	3.8%	3.4%	9.5%	12.7%	11.4%	5.6%	7.6%
Maintenance of City streets	51.9%	39.7%	54.0%	31.0%	47.7%	52.3%	46.3%
Storm water management system	9.6%	10.3%	7.9%	15.5%	4.5%	7.5%	9.4%
Sewer & wastewater system	13.5%	17.2%	17.5%	9.9%	11.4%	10.3%	12.9%
Trash collection & recycling	9.6%	12.1%	11.1%	14.1%	4.5%	9.3%	10.4%
Parks & recreation facilities	3.8%	12.1%	3.2%	22.5%	9.1%	16.8%	12.4%
Parks & recreation programs	3.8%	15.5%	9.5%	7.0%	4.5%	7.5%	8.1%
Code enforcement	13.5%	12.1%	20.6%	19.7%	11.4%	24.3%	18.2%
Planning & zoning	9.6%	12.1%	3.2%	11.3%	4.5%	7.5%	8.1%
Municipal court	3.8%	5.2%	1.6%	2.8%	9.1%	5.6%	4.6%
Public transportation	23.1%	1.7%	3.2%	1.4%	11.4%	8.4%	7.6%

**Q5. Overall Priorities. Using the lists in Questions 1 and 3, which FOUR items do you think should be the TOP OVERALL PRIORITIES for the Unified Government over the next TWO years? (top 4) (cont.)**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q5. Sum of top 4 choices (cont.)</u>							
Services for people living with developmental disabilities	11.5%	15.5%	14.3%	9.9%	11.4%	22.4%	15.2%
Services for seniors (non-transportation)	17.3%	13.8%	25.4%	18.3%	11.4%	15.0%	17.0%
Senior transportation	5.8%	13.8%	9.5%	8.5%	6.8%	13.1%	10.1%
3-1-1 Call Center	1.9%	1.7%	0.0%	0.0%	4.5%	2.8%	1.8%
Property tax administration	7.7%	8.6%	19.0%	19.7%	25.0%	14.0%	15.4%
Motor vehicle registration	9.6%	6.9%	11.1%	19.7%	27.3%	14.0%	14.4%
Appraiser's Office services	1.9%	1.7%	9.5%	4.2%	15.9%	6.5%	6.3%
County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	13.5%	5.2%	3.2%	9.9%	2.3%	7.5%	7.1%
District Attorneys' Office	5.8%	1.7%	6.3%	5.6%	27.3%	4.7%	7.3%
Local elections	9.6%	8.6%	6.3%	11.3%	6.8%	9.3%	8.9%
Public health services	15.4%	10.3%	17.5%	7.0%	20.5%	10.3%	12.7%
None chosen	25.0%	32.8%	20.6%	19.7%	13.6%	16.8%	21.0%

**Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q6-1. Police visibility in residential neighborhoods

Very satisfied	12.8%	7.3%	6.5%	16.7%	14.0%	6.9%	10.2%
Satisfied	36.2%	34.5%	29.0%	34.8%	30.2%	27.7%	31.6%
Neutral	29.8%	29.1%	16.1%	22.7%	25.6%	27.7%	25.1%
Dissatisfied	14.9%	18.2%	38.7%	19.7%	25.6%	29.7%	25.4%
Very dissatisfied	6.4%	10.9%	9.7%	6.1%	4.7%	7.9%	7.8%

Q6-2. Police visibility in commercial areas

Very satisfied	11.9%	6.0%	11.5%	8.3%	11.6%	7.6%	9.1%
Satisfied	35.7%	44.0%	30.8%	45.0%	20.9%	29.3%	34.2%
Neutral	28.6%	32.0%	28.8%	26.7%	44.2%	39.1%	33.6%
Dissatisfied	21.4%	10.0%	26.9%	16.7%	20.9%	20.7%	19.5%
Very dissatisfied	2.4%	8.0%	1.9%	3.3%	2.3%	3.3%	3.5%

**Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q6-3. Community appearance &amp; maintenance</u>							
Very satisfied	2.2%	5.7%	3.3%	4.3%	4.7%	3.0%	3.8%
Satisfied	30.4%	13.2%	26.7%	21.7%	9.3%	14.0%	18.9%
Neutral	28.3%	34.0%	21.7%	26.1%	18.6%	24.0%	25.3%
Dissatisfied	8.7%	26.4%	35.0%	21.7%	51.2%	38.0%	30.7%
Very dissatisfied	30.4%	20.8%	13.3%	26.1%	16.3%	21.0%	21.3%

Q6-4. Community policing

Very satisfied	6.8%	6.0%	8.8%	16.4%	7.1%	5.5%	8.4%
Satisfied	27.3%	24.0%	22.8%	29.5%	19.0%	17.6%	22.9%
Neutral	38.6%	26.0%	31.6%	31.1%	42.9%	45.1%	36.5%
Dissatisfied	20.5%	26.0%	22.8%	14.8%	23.8%	26.4%	22.6%
Very dissatisfied	6.8%	18.0%	14.0%	8.2%	7.1%	5.5%	9.6%

**Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q6-5. Traffic law enforcement</u>							
Very satisfied	14.3%	4.0%	10.5%	9.1%	4.7%	8.3%	8.5%
Satisfied	21.4%	40.0%	33.3%	33.3%	16.3%	19.8%	27.1%
Neutral	47.6%	28.0%	26.3%	28.8%	46.5%	36.5%	34.7%
Dissatisfied	7.1%	14.0%	17.5%	15.2%	20.9%	22.9%	17.2%
Very dissatisfied	9.5%	14.0%	12.3%	13.6%	11.6%	12.5%	12.4%

Q6-6. Response time for police emergencies

Very satisfied	22.2%	12.2%	19.2%	12.7%	10.5%	9.6%	13.7%
Satisfied	27.8%	26.5%	23.1%	36.4%	15.8%	24.1%	25.9%
Neutral	30.6%	36.7%	36.5%	34.5%	36.8%	38.6%	36.1%
Dissatisfied	16.7%	14.3%	13.5%	10.9%	23.7%	14.5%	15.0%
Very dissatisfied	2.8%	10.2%	7.7%	5.5%	13.2%	13.3%	9.3%

**Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q6-7. Response time for fire emergencies</u>							
Very satisfied	34.2%	18.0%	34.6%	27.8%	21.1%	19.0%	25.1%
Satisfied	44.7%	46.0%	30.8%	44.4%	23.7%	41.8%	39.2%
Neutral	18.4%	34.0%	26.9%	25.9%	44.7%	34.2%	30.9%
Dissatisfied	2.6%	2.0%	7.7%	0.0%	10.5%	3.8%	4.2%
Very dissatisfied	0.0%	0.0%	0.0%	1.9%	0.0%	1.3%	0.6%

Q6-8. Response time for medical emergency calls

Very satisfied	38.9%	17.6%	30.8%	35.2%	20.5%	20.3%	26.4%
Satisfied	41.7%	47.1%	30.8%	33.3%	28.2%	44.3%	38.3%
Neutral	16.7%	29.4%	30.8%	25.9%	41.0%	29.1%	28.9%
Dissatisfied	2.8%	3.9%	3.8%	3.7%	10.3%	6.3%	5.1%
Very dissatisfied	0.0%	2.0%	3.8%	1.9%	0.0%	0.0%	1.3%

**Q6. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following public safety services provided by your government. (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q6-9. Animal control in your neighborhood</u>							
Very satisfied	4.3%	9.4%	10.3%	10.4%	9.8%	3.2%	7.5%
Satisfied	32.6%	17.0%	17.2%	17.9%	7.3%	17.2%	18.2%
Neutral	21.7%	26.4%	20.7%	31.3%	51.2%	26.9%	28.8%
Dissatisfied	23.9%	18.9%	31.0%	16.4%	19.5%	29.0%	23.7%
Very dissatisfied	17.4%	28.3%	20.7%	23.9%	12.2%	23.7%	21.8%

**Q7. Which THREE of the public safety services listed in Question 6 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years? (top 3)**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q7. Sum of top 3 choices</u>							
Police visibility in residential neighborhoods	53.8%	48.3%	50.8%	45.1%	34.1%	52.3%	48.4%
Police visibility in commercial areas	28.8%	17.2%	19.0%	22.5%	29.5%	29.9%	24.8%
Community appearance & maintenance	48.1%	43.1%	41.3%	45.1%	47.7%	48.6%	45.8%
Community policing	38.5%	31.0%	39.7%	31.0%	29.5%	21.5%	30.6%
Traffic law enforcement	19.2%	19.0%	25.4%	29.6%	31.8%	23.4%	24.6%
Response time for police emergencies	13.5%	15.5%	22.2%	14.1%	36.4%	20.6%	19.7%
Response time for fire emergencies	3.8%	0.0%	9.5%	8.5%	9.1%	11.2%	7.6%
Response time for medical emergency calls	1.9%	6.9%	11.1%	9.9%	11.4%	17.8%	10.9%
Animal control in your neighborhood	19.2%	22.4%	33.3%	45.1%	27.3%	33.6%	31.4%
None chosen	23.1%	25.9%	9.5%	11.3%	11.4%	7.5%	13.7%

**Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q8-1. Maintenance of major City streets Citywide

Very satisfied	4.2%	3.6%	10.2%	7.2%	4.5%	2.9%	5.3%
Satisfied	35.4%	27.3%	15.3%	27.5%	15.9%	33.7%	26.9%
Neutral	27.1%	29.1%	27.1%	20.3%	13.6%	8.7%	19.5%
Dissatisfied	20.8%	25.5%	25.4%	23.2%	45.5%	34.6%	29.3%
Very dissatisfied	12.5%	14.5%	22.0%	21.7%	20.5%	20.2%	19.0%

Q8-2. Maintenance of streets in your neighborhood

Very satisfied	4.0%	5.4%	3.3%	6.0%	6.8%	1.0%	3.9%
Satisfied	32.0%	21.4%	21.7%	23.9%	15.9%	16.3%	21.3%
Neutral	18.0%	28.6%	23.3%	17.9%	13.6%	12.5%	18.4%
Dissatisfied	34.0%	28.6%	16.7%	23.9%	36.4%	37.5%	29.9%
Very dissatisfied	12.0%	16.1%	35.0%	28.4%	27.3%	32.7%	26.5%

**Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q8-3. Maintenance of alleys in your neighborhood

Very satisfied	5.4%	6.0%	4.4%	4.9%	3.2%	1.6%	4.1%
Satisfied	16.2%	10.0%	8.9%	12.2%	6.5%	4.8%	9.4%
Neutral	21.6%	34.0%	31.1%	39.0%	25.8%	45.2%	34.2%
Dissatisfied	18.9%	28.0%	35.6%	14.6%	38.7%	32.3%	28.2%
Very dissatisfied	37.8%	22.0%	20.0%	29.3%	25.8%	16.1%	24.1%

Q8-4. Maintenance of sidewalks in your neighborhood

Very satisfied	4.2%	3.9%	4.0%	3.6%	2.7%	3.8%	3.8%
Satisfied	10.4%	9.8%	10.0%	9.1%	5.4%	16.5%	10.9%
Neutral	41.7%	29.4%	28.0%	36.4%	18.9%	29.1%	30.9%
Dissatisfied	14.6%	17.6%	22.0%	16.4%	29.7%	26.6%	21.3%
Very dissatisfied	29.2%	39.2%	36.0%	34.5%	43.2%	24.1%	33.1%

**Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q8-5. Maintenance of curbs in your neighborhood</u>							
Very satisfied	4.4%	7.5%	3.8%	1.7%	4.9%	3.6%	4.2%
Satisfied	24.4%	11.3%	11.5%	16.9%	7.3%	15.7%	14.7%
Neutral	28.9%	37.7%	28.8%	25.4%	24.4%	31.3%	29.7%
Dissatisfied	11.1%	17.0%	19.2%	22.0%	34.1%	27.7%	22.2%
Very dissatisfied	31.1%	26.4%	36.5%	33.9%	29.3%	21.7%	29.1%
 <u>Q8-6. Maintenance of street signs/traffic signals</u>							
Very satisfied	12.2%	9.4%	14.3%	6.3%	7.3%	7.8%	9.3%
Satisfied	38.8%	32.1%	28.6%	43.8%	29.3%	33.3%	34.5%
Neutral	28.6%	32.1%	33.9%	34.4%	34.1%	27.5%	31.2%
Dissatisfied	4.1%	15.1%	10.7%	6.3%	24.4%	22.5%	14.5%
Very dissatisfied	16.3%	11.3%	12.5%	9.4%	4.9%	8.8%	10.4%

**Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q8-7. Maintenance of Downtown parking lots</u>							
Very satisfied	13.5%	8.2%	7.0%	5.8%	2.9%	2.8%	6.3%
Satisfied	40.5%	24.5%	30.2%	25.0%	17.1%	25.4%	26.8%
Neutral	35.1%	46.9%	58.1%	53.8%	51.4%	53.5%	50.5%
Dissatisfied	10.8%	6.1%	4.7%	3.8%	22.9%	15.5%	10.5%
Very dissatisfied	0.0%	14.3%	0.0%	11.5%	5.7%	2.8%	5.9%

Q8-8. Overall appearance of Downtown including lighting, landscaping, & planter boxes

Very satisfied	11.4%	5.5%	19.1%	8.2%	5.1%	3.8%	8.3%
Satisfied	36.4%	32.7%	25.5%	24.6%	17.9%	30.4%	28.3%
Neutral	29.5%	40.0%	46.8%	42.6%	51.3%	41.8%	41.8%
Dissatisfied	13.6%	5.5%	8.5%	11.5%	23.1%	16.5%	12.9%
Very dissatisfied	9.1%	16.4%	0.0%	13.1%	2.6%	7.6%	8.6%

**Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q8-9. Maintenance of City buildings</u>							
Very satisfied	10.4%	5.7%	10.0%	6.3%	2.6%	2.6%	6.1%
Satisfied	25.0%	34.0%	44.0%	27.0%	21.1%	34.6%	31.5%
Neutral	56.3%	41.5%	44.0%	52.4%	55.3%	52.6%	50.3%
Dissatisfied	8.3%	7.5%	2.0%	6.3%	18.4%	5.1%	7.3%
Very dissatisfied	0.0%	11.3%	0.0%	7.9%	2.6%	5.1%	4.8%

Q8-10. Snow removal on major City streets

Very satisfied	10.0%	3.6%	13.6%	17.4%	4.5%	9.8%	10.3%
Satisfied	44.0%	50.0%	44.1%	44.9%	34.1%	38.2%	42.4%
Neutral	16.0%	25.0%	22.0%	20.3%	29.5%	20.6%	21.8%
Dissatisfied	18.0%	12.5%	16.9%	10.1%	18.2%	26.5%	17.9%
Very dissatisfied	12.0%	8.9%	3.4%	7.2%	13.6%	4.9%	7.6%

**Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q8-11. Snow removal on neighborhood streets

Very satisfied	2.0%	3.6%	11.9%	8.7%	2.3%	1.9%	5.0%
Satisfied	26.5%	21.4%	25.4%	23.2%	15.9%	23.1%	22.8%
Neutral	30.6%	35.7%	18.6%	18.8%	13.6%	16.3%	21.5%
Dissatisfied	24.5%	25.0%	20.3%	34.8%	47.7%	38.5%	32.3%
Very dissatisfied	16.3%	14.3%	23.7%	14.5%	20.5%	20.2%	18.4%

Q8-12. Overall cleanliness of streets & other public areas

Very satisfied	4.4%	7.1%	5.1%	2.9%	4.5%	1.0%	3.7%
Satisfied	31.1%	7.1%	20.3%	29.0%	9.1%	16.7%	18.9%
Neutral	35.6%	37.5%	20.3%	20.3%	22.7%	27.5%	26.9%
Dissatisfied	17.8%	28.6%	28.8%	30.4%	50.0%	30.4%	30.7%
Very dissatisfied	11.1%	19.6%	25.4%	17.4%	13.6%	24.5%	19.7%

**Q8. City Maintenance. Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied." (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q8-13. Maintenance of stormwater drainage system in your neighborhood

Very satisfied	2.5%	3.9%	7.5%	4.5%	2.4%	6.7%	5.0%
Satisfied	35.0%	31.4%	30.2%	24.2%	21.4%	31.5%	29.0%
Neutral	45.0%	41.2%	32.1%	34.8%	38.1%	25.8%	34.6%
Dissatisfied	5.0%	15.7%	15.1%	24.2%	28.6%	24.7%	19.9%
Very dissatisfied	12.5%	7.8%	15.1%	12.1%	9.5%	11.2%	11.4%

**Q9. Which THREE of the maintenance services listed in Question 8 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q9. Sum of top 3 choices

Maintenance of major City streets Citywide	34.6%	27.6%	46.0%	33.8%	34.1%	43.0%	37.5%
Maintenance of streets in your neighborhood	44.2%	31.0%	55.6%	47.9%	54.5%	67.3%	52.2%
Maintenance of alleys in your neighborhood	25.0%	12.1%	11.1%	8.5%	13.6%	6.5%	11.6%
Maintenance of sidewalks in your neighborhood	25.0%	32.8%	42.9%	22.5%	22.7%	19.6%	26.8%
Maintenance of curbs in your neighborhood	17.3%	15.5%	17.5%	21.1%	15.9%	7.5%	14.9%
Maintenance of street signs/traffic signals	11.5%	12.1%	7.9%	8.5%	4.5%	8.4%	8.9%
Maintenance of Downtown parking lots	0.0%	1.7%	3.2%	4.2%	0.0%	1.9%	2.0%
Overall appearance of Downtown including lighting, landscaping & planter boxes	5.8%	12.1%	7.9%	4.2%	4.5%	8.4%	7.3%

**Q9. Which THREE of the maintenance services listed in Question 8 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3) (cont.)**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q9. Sum of top 3 choices (cont.)</u>							
Maintenance of City buildings	9.6%	0.0%	1.6%	7.0%	2.3%	1.9%	3.5%
Snow removal on major City streets	13.5%	10.3%	7.9%	8.5%	13.6%	14.0%	11.4%
Snow removal on neighborhood streets	25.0%	25.9%	27.0%	32.4%	38.6%	37.4%	31.6%
Overall cleanliness of streets & other public areas	13.5%	25.9%	34.9%	26.8%	36.4%	34.6%	29.4%
Maintenance of stormwater drainage system in your neighborhood	5.8%	6.9%	9.5%	23.9%	13.6%	15.9%	13.4%
None chosen	23.1%	27.6%	3.2%	12.7%	13.6%	7.5%	13.4%

**Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q10-1. Overall park &amp; equipment maintenance</u>							
Very satisfied	10.5%	6.8%	7.0%	5.4%	11.8%	8.5%	8.1%
Satisfied	36.8%	22.7%	34.9%	33.9%	14.7%	25.6%	28.3%
Neutral	44.7%	50.0%	51.2%	28.6%	50.0%	45.1%	44.1%
Dissatisfied	7.9%	11.4%	7.0%	21.4%	23.5%	17.1%	15.2%
Very dissatisfied	0.0%	9.1%	0.0%	10.7%	0.0%	3.7%	4.4%
 <u>Q10-2. Access to walking &amp; biking trails</u>							
Very satisfied	10.0%	9.8%	4.4%	5.4%	14.3%	7.3%	8.1%
Satisfied	27.5%	33.3%	17.8%	21.4%	17.1%	18.3%	22.3%
Neutral	35.0%	35.3%	37.8%	12.5%	40.0%	42.7%	34.0%
Dissatisfied	22.5%	7.8%	31.1%	25.0%	25.7%	22.0%	22.0%
Very dissatisfied	5.0%	13.7%	8.9%	35.7%	2.9%	9.8%	13.6%

**Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q10-3. Access to a local park

Very satisfied	7.5%	7.4%	3.9%	7.7%	13.2%	13.0%	9.1%
Satisfied	37.5%	48.1%	33.3%	36.9%	28.9%	41.3%	38.5%
Neutral	42.5%	24.1%	49.0%	27.7%	39.5%	37.0%	35.9%
Dissatisfied	12.5%	11.1%	11.8%	13.8%	18.4%	6.5%	11.5%
Very dissatisfied	0.0%	9.3%	2.0%	13.8%	0.0%	2.2%	5.0%

Q10-4. Access to community centers

Very satisfied	20.6%	9.4%	6.7%	4.9%	13.5%	7.6%	9.4%
Satisfied	29.4%	35.8%	26.7%	24.6%	13.5%	22.8%	25.6%
Neutral	38.2%	32.1%	44.4%	37.7%	51.4%	41.8%	40.5%
Dissatisfied	11.8%	13.2%	15.6%	18.0%	18.9%	22.8%	17.5%
Very dissatisfied	0.0%	9.4%	6.7%	14.8%	2.7%	5.1%	7.1%

**Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q10-5. Availability of outdoor athletic fields</u>							
Very satisfied	3.0%	5.7%	7.1%	5.7%	8.8%	5.5%	5.9%
Satisfied	21.2%	37.7%	21.4%	30.2%	8.8%	21.9%	24.7%
Neutral	51.5%	30.2%	45.2%	37.7%	52.9%	49.3%	43.8%
Dissatisfied	24.2%	13.2%	21.4%	9.4%	26.5%	17.8%	17.7%
Very dissatisfied	0.0%	13.2%	4.8%	17.0%	2.9%	5.5%	8.0%

Q10-6. Sunflower Hills Golf Course

Very satisfied	4.5%	5.7%	3.8%	17.1%	8.0%	5.8%	8.0%
Satisfied	18.2%	31.4%	38.5%	26.8%	8.0%	21.2%	24.4%
Neutral	63.6%	45.7%	53.8%	34.1%	72.0%	65.4%	54.7%
Dissatisfied	13.6%	8.6%	3.8%	12.2%	12.0%	3.8%	8.5%
Very dissatisfied	0.0%	8.6%	0.0%	9.8%	0.0%	3.8%	4.5%

**Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q10-7. Parkwood Pool

Very satisfied	10.7%	4.2%	2.8%	2.3%	7.4%	1.8%	4.2%
Satisfied	10.7%	12.5%	16.7%	15.9%	0.0%	5.5%	10.5%
Neutral	25.0%	27.1%	38.9%	22.7%	40.7%	60.0%	37.0%
Dissatisfied	39.3%	20.8%	11.1%	6.8%	25.9%	9.1%	16.8%
Very dissatisfied	14.3%	35.4%	30.6%	52.3%	25.9%	23.6%	31.5%

Q10-8. Spray parks

Very satisfied	3.8%	4.4%	2.8%	8.5%	11.1%	5.0%	5.8%
Satisfied	26.9%	35.6%	30.6%	38.3%	3.7%	25.0%	28.2%
Neutral	38.5%	40.0%	47.2%	25.5%	51.9%	48.3%	41.5%
Dissatisfied	23.1%	13.3%	13.9%	17.0%	33.3%	13.3%	17.4%
Very dissatisfied	7.7%	6.7%	5.6%	10.6%	0.0%	8.3%	7.1%

**Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q10-9. Youth recreation programs</u>							
Very satisfied	3.6%	2.2%	3.0%	2.2%	3.7%	3.6%	3.0%
Satisfied	32.1%	22.2%	18.2%	13.0%	3.7%	19.6%	18.3%
Neutral	35.7%	28.9%	42.4%	39.1%	63.0%	41.1%	40.4%
Dissatisfied	25.0%	26.7%	18.2%	28.3%	25.9%	19.6%	23.8%
Very dissatisfied	3.6%	20.0%	18.2%	17.4%	3.7%	16.1%	14.5%

Q10-10. Adult recreation programs

Very satisfied	3.8%	2.4%	2.7%	2.1%	3.7%	1.6%	2.5%
Satisfied	34.6%	24.4%	21.6%	8.5%	7.4%	11.3%	16.7%
Neutral	42.3%	29.3%	43.2%	38.3%	44.4%	43.5%	40.0%
Dissatisfied	15.4%	19.5%	18.9%	31.9%	44.4%	24.2%	25.4%
Very dissatisfied	3.8%	24.4%	13.5%	19.1%	0.0%	19.4%	15.4%

**Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q10-11. Programs for seniors</u>							
Very satisfied	14.3%	2.3%	9.1%	3.9%	3.3%	1.9%	5.0%
Satisfied	28.6%	18.2%	27.3%	13.7%	13.3%	7.7%	16.8%
Neutral	35.7%	34.1%	42.4%	37.3%	46.7%	51.9%	41.6%
Dissatisfied	14.3%	22.7%	15.2%	21.6%	30.0%	28.8%	22.7%
Very dissatisfied	7.1%	22.7%	6.1%	23.5%	6.7%	9.6%	13.9%

Q10-12. Skateboard parks

Very satisfied	0.0%	5.1%	7.4%	2.8%	3.7%	2.1%	3.5%
Satisfied	17.4%	25.6%	18.5%	25.0%	7.4%	21.3%	20.1%
Neutral	60.9%	30.8%	63.0%	52.8%	70.4%	59.6%	54.8%
Dissatisfied	21.7%	17.9%	7.4%	8.3%	18.5%	14.9%	14.6%
Very dissatisfied	0.0%	20.5%	3.7%	11.1%	0.0%	2.1%	7.0%

**Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q10-13. Tennis courts</u>							
Very satisfied	0.0%	7.5%	0.0%	2.1%	3.7%	1.9%	2.7%
Satisfied	17.4%	20.0%	29.0%	22.9%	7.4%	17.0%	19.4%
Neutral	47.8%	30.0%	48.4%	41.7%	70.4%	58.5%	48.6%
Dissatisfied	34.8%	27.5%	12.9%	10.4%	14.8%	13.2%	17.6%
Very dissatisfied	0.0%	15.0%	9.7%	22.9%	3.7%	9.4%	11.7%

Q10-14. Futsal courts

Very satisfied	0.0%	2.9%	0.0%	3.3%	4.8%	4.4%	2.9%
Satisfied	22.2%	20.0%	33.3%	33.3%	9.5%	17.8%	22.5%
Neutral	50.0%	45.7%	62.5%	43.3%	71.4%	62.2%	55.5%
Dissatisfied	22.2%	11.4%	0.0%	6.7%	14.3%	11.1%	10.4%
Very dissatisfied	5.6%	20.0%	4.2%	13.3%	0.0%	4.4%	8.7%

**Q10. Parks and Recreation. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services. (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q10-15. Ease of registering for recreation programs</u>							
Very satisfied	4.3%	4.9%	0.0%	4.4%	3.6%	3.4%	3.6%
Satisfied	17.4%	22.0%	28.6%	20.0%	10.7%	13.8%	18.4%
Neutral	56.5%	36.6%	50.0%	51.1%	67.9%	62.1%	53.8%
Dissatisfied	21.7%	19.5%	14.3%	15.6%	14.3%	12.1%	15.7%
Very dissatisfied	0.0%	17.1%	7.1%	8.9%	3.6%	8.6%	8.5%

Q10-16. Cost of recreation programs

Very satisfied	0.0%	2.5%	0.0%	5.1%	3.7%	1.9%	2.4%
Satisfied	20.8%	20.0%	25.0%	15.4%	7.4%	13.2%	16.6%
Neutral	41.7%	42.5%	50.0%	43.6%	66.7%	56.6%	50.2%
Dissatisfied	29.2%	22.5%	17.9%	15.4%	18.5%	22.6%	20.9%
Very dissatisfied	8.3%	12.5%	7.1%	20.5%	3.7%	5.7%	10.0%

**Q11. Which THREE of the Parks and Recreation issues listed in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

**Q11. Sum of top 3 choices**

Overall park & equipment maintenance	28.8%	13.8%	17.5%	33.8%	40.9%	33.6%	28.4%
Access to walking & biking trails	26.9%	15.5%	44.4%	38.0%	29.5%	29.0%	30.9%
Access to a local park	9.6%	6.9%	15.9%	11.3%	11.4%	13.1%	11.6%
Access to community centers	19.2%	22.4%	19.0%	16.9%	13.6%	14.0%	17.2%
Availability of outdoor athletic fields	13.5%	6.9%	15.9%	9.9%	6.8%	6.5%	9.6%
Sunflower Hills Golf Course	0.0%	3.4%	1.6%	7.0%	0.0%	5.6%	3.5%
Parkwood Pool	26.9%	39.7%	27.0%	28.2%	20.5%	13.1%	24.6%
Spray parks	9.6%	5.2%	3.2%	8.5%	4.5%	8.4%	6.8%
Youth recreation programs	26.9%	27.6%	39.7%	23.9%	15.9%	24.3%	26.6%
Adult recreation programs	15.4%	22.4%	20.6%	22.5%	22.7%	24.3%	21.8%
Programs for seniors	17.3%	15.5%	17.5%	15.5%	20.5%	27.1%	19.7%
Skate board parks	5.8%	1.7%	3.2%	0.0%	0.0%	3.7%	2.5%

**Q11. Which THREE of the Parks and Recreation issues listed in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3) (cont.)**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q11. Sum of top 3 choices (cont.)

Tennis courts	3.8%	3.4%	3.2%	0.0%	2.3%	2.8%	2.5%
Futsal courts	0.0%	0.0%	0.0%	2.8%	0.0%	1.9%	1.0%
Ease of registering for recreation programs	1.9%	8.6%	7.9%	5.6%	4.5%	11.2%	7.3%
Cost of recreation programs	7.7%	8.6%	15.9%	12.7%	25.0%	15.0%	13.9%
None chosen	28.8%	31.0%	12.7%	12.7%	27.3%	16.8%	20.3%

**Q12. Where do you find information about the Unified Government programs and services?**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q12. Where do you find information about Unified Government programs &amp; services</u>							
UGTV (Google Ch 41, Spectrum Ch 2)	13.5%	24.1%	14.3%	26.8%	18.2%	17.8%	19.2%
The Citizen newsletter	42.3%	46.6%	39.7%	31.0%	38.6%	36.4%	38.5%
eNews weekly email	11.5%	6.9%	11.1%	8.5%	11.4%	5.6%	8.6%
Unified Government website	38.5%	27.6%	39.7%	42.3%	50.0%	39.3%	39.2%
Social media-Facebook, Twitter, Instagram, YouTube	38.5%	24.1%	47.6%	25.4%	47.7%	37.4%	36.2%
Nextdoor	3.8%	17.2%	11.1%	28.2%	18.2%	15.0%	15.9%
Unified Government public meetings	11.5%	15.5%	15.9%	7.0%	9.1%	5.6%	10.1%
Local television	48.1%	46.6%	49.2%	53.5%	34.1%	39.3%	45.1%
Local newspapers	38.5%	22.4%	22.2%	16.9%	20.5%	11.2%	20.3%
Neighborhood meetings	21.2%	8.6%	17.5%	21.1%	2.3%	3.7%	11.9%
Other	7.7%	1.7%	6.3%	1.4%	2.3%	5.6%	4.3%

**Q13. Which TWO of the methods listed in Question 12 are your PREFERRED ways of getting information about the Unified Government? (top 2)**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q13. Sum of top 2 choices</u>							
UGTV (Google Ch 41, Spectrum Ch 2)	7.7%	12.1%	7.9%	11.3%	9.1%	11.2%	10.1%
The Citizen newsletter	26.9%	32.8%	31.7%	25.4%	22.7%	31.8%	29.1%
eNews weekly email	7.7%	3.4%	6.3%	11.3%	9.1%	8.4%	7.8%
Unified Government website	28.8%	24.1%	27.0%	25.4%	34.1%	28.0%	27.6%
Social media-Facebook, Twitter, Instagram, YouTube	13.5%	17.2%	30.2%	16.9%	34.1%	28.0%	23.5%
Nextdoor	0.0%	13.8%	3.2%	16.9%	15.9%	10.3%	10.1%
Unified Government public meetings	7.7%	5.2%	1.6%	4.2%	2.3%	6.5%	4.8%
Local television	25.0%	20.7%	33.3%	32.4%	13.6%	30.8%	27.3%
Local newspapers	19.2%	10.3%	7.9%	5.6%	11.4%	3.7%	8.6%
Neighborhood meetings	5.8%	0.0%	6.3%	8.5%	0.0%	1.9%	3.8%
Other	3.8%	5.2%	4.8%	5.6%	9.1%	4.7%	5.3%
None chosen	26.9%	24.1%	14.3%	15.5%	18.2%	12.1%	17.5%

**Q14. The Unified Government uses social media to share information with the public. Please indicate whether you have used any of the following Unified Government social media channels. (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q14-1. Facebook</u>							
Yes	44.2%	45.5%	62.2%	38.7%	50.0%	55.1%	49.5%
No	55.8%	54.5%	37.8%	61.3%	50.0%	44.9%	50.5%
<u>Q14-2. Twitter</u>							
Yes	5.1%	20.5%	14.0%	1.7%	8.6%	8.4%	9.1%
No	94.9%	79.5%	86.0%	98.3%	91.4%	91.6%	90.9%
<u>Q14-3. Instagram</u>							
Yes	5.6%	11.1%	11.6%	5.1%	2.9%	3.7%	6.2%
No	94.4%	88.9%	88.4%	94.9%	97.1%	96.3%	93.8%
<u>Q14-4. Nextdoor</u>							
Yes	28.6%	28.9%	22.0%	45.8%	35.1%	26.8%	31.5%
No	71.4%	71.1%	78.0%	54.2%	64.9%	73.2%	68.5%

**Q14. The Unified Government uses social media to share information with the public. Please indicate whether you have used any of the following Unified Government social media channels. (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q14-5. YouTube

Yes	20.0%	36.6%	31.3%	23.3%	28.6%	23.8%	26.6%
No	80.0%	63.4%	68.8%	76.7%	71.4%	76.2%	73.4%

Q14-6. LinkedIn

Yes	2.9%	11.8%	0.0%	6.7%	8.8%	3.7%	5.2%
No	97.1%	88.2%	100.0%	93.3%	91.2%	96.3%	94.8%

**Q14a. If you have used ANY of the Unified Governments social media services listed in Question 14, please indicate whether you agree with the following statement: "The information I receive from the Unified Government social media keeps me informed about what is happening in Wyandotte County." (without "don't know")**

N=212	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q14a. Information I receive from Unified Government social media keeps me informed about what is happening in Wyandotte County</u>							
Agree	92.9%	76.0%	81.3%	71.4%	85.7%	69.0%	76.9%
Disagree	7.1%	24.0%	18.8%	28.6%	14.3%	31.0%	23.1%

**Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q15-1. Overall quality of information about Unified Government programs &amp; services</u>							
Very satisfied	5.6%	9.1%	15.2%	3.6%	7.1%	2.1%	6.3%
Satisfied	50.0%	29.5%	28.3%	28.6%	35.7%	25.3%	31.0%
Neutral	38.9%	45.5%	30.4%	41.1%	31.0%	49.5%	41.1%
Dissatisfied	2.8%	6.8%	21.7%	19.6%	23.8%	18.9%	16.6%
Very dissatisfied	2.8%	9.1%	4.3%	7.1%	2.4%	4.2%	5.0%

Q15-2. Efforts to keep you informed about local issues

Very satisfied	8.3%	8.0%	14.3%	3.5%	7.1%	3.1%	6.6%
Satisfied	47.2%	36.0%	26.5%	33.3%	28.6%	29.9%	32.6%
Neutral	33.3%	36.0%	18.4%	33.3%	40.5%	33.0%	32.3%
Dissatisfied	5.6%	10.0%	28.6%	22.8%	21.4%	27.8%	21.1%
Very dissatisfied	5.6%	10.0%	12.2%	7.0%	2.4%	6.2%	7.3%

**Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q15-3. Public involvement in local decision making</u>							
Very satisfied	5.6%	6.7%	8.7%	3.4%	7.7%	2.4%	5.2%
Satisfied	30.6%	17.8%	15.2%	22.4%	12.8%	9.6%	16.9%
Neutral	41.7%	46.7%	37.0%	32.8%	33.3%	38.6%	38.1%
Dissatisfied	16.7%	17.8%	23.9%	20.7%	33.3%	38.6%	26.7%
Very dissatisfied	5.6%	11.1%	15.2%	20.7%	12.8%	10.8%	13.0%

Q15-4. Unified Government website

Very satisfied	10.8%	10.5%	15.0%	5.7%	2.7%	4.8%	7.6%
Satisfied	45.9%	28.9%	30.0%	41.5%	24.3%	23.8%	31.5%
Neutral	40.5%	50.0%	40.0%	35.8%	64.9%	59.5%	49.5%
Dissatisfied	0.0%	7.9%	7.5%	9.4%	8.1%	6.0%	6.6%
Very dissatisfied	2.7%	2.6%	7.5%	7.5%	0.0%	6.0%	4.8%

**Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q15-5. The Citizen newsletter</u>							
Very satisfied	12.5%	13.3%	22.0%	11.4%	6.1%	8.2%	11.9%
Satisfied	59.4%	40.0%	26.8%	40.9%	24.2%	37.0%	37.7%
Neutral	21.9%	44.4%	46.3%	38.6%	63.6%	43.8%	43.3%
Dissatisfied	6.3%	0.0%	4.9%	0.0%	6.1%	8.2%	4.5%
Very dissatisfied	0.0%	2.2%	0.0%	9.1%	0.0%	2.7%	2.6%
<u>Q15-6. Unified Government eNews newsletter</u>							
Very satisfied	7.4%	13.5%	18.2%	13.9%	5.9%	8.6%	11.1%
Satisfied	37.0%	21.6%	27.3%	47.2%	20.6%	25.9%	29.3%
Neutral	48.1%	59.5%	48.5%	27.8%	64.7%	50.0%	49.8%
Dissatisfied	7.4%	2.7%	6.1%	0.0%	8.8%	12.1%	6.7%
Very dissatisfied	0.0%	2.7%	0.0%	11.1%	0.0%	3.4%	3.1%

**Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q15-7. Unified Government social media</u>							
Very satisfied	3.6%	15.8%	10.3%	9.5%	0.0%	6.2%	7.7%
Satisfied	50.0%	23.7%	46.2%	33.3%	26.5%	20.0%	31.3%
Neutral	42.9%	47.4%	35.9%	47.6%	64.7%	60.0%	50.8%
Dissatisfied	3.6%	10.5%	7.7%	2.4%	8.8%	9.2%	7.3%
Very dissatisfied	0.0%	2.6%	0.0%	7.1%	0.0%	4.6%	2.8%
<u>Q15-8. myWyco app-property taxes</u>							
Very satisfied	10.3%	20.5%	17.8%	14.0%	8.3%	7.6%	12.7%
Satisfied	34.5%	20.5%	28.9%	34.0%	22.2%	24.1%	26.9%
Neutral	34.5%	45.5%	26.7%	22.0%	55.6%	40.5%	37.1%
Dissatisfied	6.9%	9.1%	20.0%	10.0%	11.1%	19.0%	13.8%
Very dissatisfied	13.8%	4.5%	6.7%	20.0%	2.8%	8.9%	9.5%

**Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q15-9. myWyco app-3-1-1 service requests

Very satisfied	11.5%	14.3%	9.5%	11.1%	6.1%	9.4%	10.3%
Satisfied	46.2%	28.6%	28.6%	44.4%	21.2%	26.6%	31.7%
Neutral	30.8%	42.9%	42.9%	17.8%	48.5%	46.9%	38.9%
Dissatisfied	3.8%	9.5%	11.9%	8.9%	21.2%	10.9%	11.1%
Very dissatisfied	7.7%	4.8%	7.1%	17.8%	3.0%	6.3%	7.9%

Q15-10. myWyco app-Municipal Court payments

Very satisfied	16.0%	5.9%	14.3%	15.9%	3.6%	5.4%	9.9%
Satisfied	36.0%	23.5%	25.7%	29.5%	21.4%	16.1%	24.3%
Neutral	36.0%	61.8%	42.9%	38.6%	57.1%	60.7%	50.5%
Dissatisfied	4.0%	2.9%	11.4%	6.8%	10.7%	14.3%	9.0%
Very dissatisfied	8.0%	5.9%	5.7%	9.1%	7.1%	3.6%	6.3%

**Q15. Unified Government Communication & Digital Services. Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q15-11. Online maps

Very satisfied	10.3%	12.5%	18.2%	14.3%	4.0%	6.7%	10.7%
Satisfied	44.8%	18.8%	30.3%	48.6%	16.0%	18.3%	28.5%
Neutral	37.9%	59.4%	39.4%	20.0%	56.0%	48.3%	43.5%
Dissatisfied	6.9%	3.1%	12.1%	2.9%	24.0%	18.3%	11.7%
Very dissatisfied	0.0%	6.3%	0.0%	14.3%	0.0%	8.3%	5.6%

**Q16. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live. (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q16-1. Crime</u>							
Major problem	28.6%	52.8%	33.3%	33.3%	46.3%	39.8%	39.0%
Minor problem	57.1%	34.0%	50.9%	41.7%	39.0%	48.5%	45.5%
Not a problem	14.3%	13.2%	15.8%	25.0%	14.6%	11.7%	15.4%
<u>Q16-2. Drugs</u>							
Major problem	42.4%	63.6%	41.2%	44.2%	35.9%	53.7%	48.1%
Minor problem	48.5%	27.3%	43.1%	25.0%	46.2%	32.6%	35.7%
Not a problem	9.1%	9.1%	15.7%	30.8%	17.9%	13.7%	16.2%
<u>Q16-3. Graffiti</u>							
Major problem	21.1%	36.4%	17.0%	19.4%	15.9%	13.9%	19.3%
Minor problem	28.9%	36.4%	32.1%	35.5%	43.2%	56.4%	41.5%
Not a problem	50.0%	27.3%	50.9%	45.2%	40.9%	29.7%	39.2%

**Q16. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live. (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q16-4. Noise

Major problem	22.2%	37.7%	16.1%	18.2%	6.8%	17.3%	19.6%
Minor problem	35.6%	30.2%	41.1%	31.8%	56.8%	52.9%	42.4%
Not a problem	42.2%	32.1%	42.9%	50.0%	36.4%	29.8%	38.0%

Q16-5. Rundown buildings

Major problem	36.6%	56.0%	29.1%	26.2%	18.6%	30.0%	32.2%
Minor problem	39.0%	30.0%	40.0%	35.4%	55.8%	37.0%	38.7%
Not a problem	24.4%	14.0%	30.9%	38.5%	25.6%	33.0%	29.1%

Q16-6. Abandoned/junk vehicles

Major problem	25.0%	39.2%	10.9%	21.2%	13.6%	19.6%	21.2%
Minor problem	45.0%	25.5%	50.9%	42.4%	40.9%	38.2%	40.2%
Not a problem	30.0%	35.3%	38.2%	36.4%	45.5%	42.2%	38.5%

**Q16. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live. (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q16-7. Vehicles parked on streets

Major problem	26.2%	37.0%	30.4%	19.0%	18.6%	21.2%	24.9%
Minor problem	47.6%	22.2%	32.1%	34.9%	32.6%	34.6%	33.7%
Not a problem	26.2%	40.7%	37.5%	46.0%	48.8%	44.2%	41.4%

Q16-8. Homelessness

Major problem	25.6%	56.8%	23.1%	34.9%	35.7%	30.1%	33.6%
Minor problem	25.6%	15.9%	38.5%	23.8%	28.6%	34.4%	28.8%
Not a problem	48.7%	27.3%	38.5%	41.3%	35.7%	35.5%	37.5%

Q16-9. Overgrown lots

Major problem	31.8%	40.8%	24.1%	31.3%	16.3%	29.0%	29.1%
Minor problem	45.5%	26.5%	44.8%	29.9%	46.5%	37.0%	37.7%
Not a problem	22.7%	32.7%	31.0%	38.8%	37.2%	34.0%	33.2%

**Q16. Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live. (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q16-10. Illegal dumping

Major problem	40.5%	36.7%	21.4%	31.1%	16.7%	27.5%	28.7%
Minor problem	31.0%	30.6%	37.5%	36.1%	47.6%	37.3%	36.6%
Not a problem	28.6%	32.7%	41.1%	32.8%	35.7%	35.3%	34.7%

Q16-11. Roaming/loose animals

Major problem	23.8%	52.8%	28.8%	45.6%	16.3%	37.0%	35.6%
Minor problem	50.0%	26.4%	40.7%	29.4%	53.5%	46.0%	40.5%
Not a problem	26.2%	20.8%	30.5%	25.0%	30.2%	17.0%	23.8%

Q16-12. Street racing or dangerous driving

Major problem	38.6%	48.0%	29.8%	45.5%	27.9%	43.6%	39.9%
Minor problem	40.9%	32.0%	36.8%	22.7%	34.9%	30.7%	32.1%
Not a problem	20.5%	20.0%	33.3%	31.8%	37.2%	25.7%	28.0%

**Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q17-1. Enforcing clean-up of junk, trash, &amp; debris (blight) Citywide</u>							
Very satisfied	9.1%	7.5%	8.5%	7.2%	7.1%	2.9%	6.5%
Satisfied	25.0%	24.5%	15.3%	24.6%	9.5%	21.2%	20.5%
Neutral	38.6%	35.8%	22.0%	21.7%	33.3%	28.8%	29.1%
Dissatisfied	15.9%	13.2%	27.1%	27.5%	38.1%	33.7%	27.0%
Very dissatisfied	11.4%	18.9%	27.1%	18.8%	11.9%	13.5%	17.0%

Q17-2. Enforcing clean-up of junk, trash, & debris (blight) in your neighborhood

Very satisfied	9.5%	9.1%	8.5%	7.2%	4.9%	2.9%	6.5%
Satisfied	26.2%	21.8%	20.3%	29.0%	24.4%	26.0%	24.9%
Neutral	45.2%	34.5%	18.6%	27.5%	17.1%	28.8%	28.4%
Dissatisfied	9.5%	21.8%	28.8%	17.4%	31.7%	29.8%	24.1%
Very dissatisfied	9.5%	12.7%	23.7%	18.8%	22.0%	12.5%	16.2%

**Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")**

N=395

District 1 Neighborhoods							Total
1	2	3	4	5	6		

Q17-3. Enforcing mowing & trimming of weeds on vacant property Citywide

Very satisfied	2.3%	5.8%	5.1%	8.7%	2.5%	1.0%	4.1%
Satisfied	27.9%	30.8%	28.8%	26.1%	15.0%	20.8%	24.7%
Neutral	32.6%	36.5%	20.3%	21.7%	27.5%	35.6%	29.4%
Dissatisfied	20.9%	19.2%	30.5%	31.9%	42.5%	31.7%	29.7%
Very dissatisfied	16.3%	7.7%	15.3%	11.6%	12.5%	10.9%	12.1%

Q17-4. Enforcing mowing & trimming of weeds on vacant property in your neighborhood

Very satisfied	2.3%	5.7%	5.3%	7.5%	5.0%	4.1%	5.0%
Satisfied	34.9%	32.1%	24.6%	22.4%	10.0%	25.8%	25.2%
Neutral	27.9%	34.0%	21.1%	31.3%	37.5%	23.7%	28.3%
Dissatisfied	14.0%	15.1%	33.3%	22.4%	37.5%	34.0%	26.9%
Very dissatisfied	20.9%	13.2%	15.8%	16.4%	10.0%	12.4%	14.6%

**Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")**

N=395

District 1 Neighborhoods							Total
1	2	3	4	5	6		

Q17-5. Enforcing maintenance of homes in your neighborhood

Very satisfied	2.6%	7.5%	8.3%	8.7%	4.8%	5.0%	6.3%
Satisfied	35.9%	32.1%	21.7%	37.7%	16.7%	28.7%	29.1%
Neutral	33.3%	37.7%	33.3%	26.1%	45.2%	32.7%	33.8%
Dissatisfied	15.4%	9.4%	23.3%	14.5%	21.4%	24.8%	19.0%
Very dissatisfied	12.8%	13.2%	13.3%	13.0%	11.9%	8.9%	11.8%

Q17-6. Enforcing maintenance of commercial/business property

Very satisfied	3.0%	4.2%	13.0%	6.5%	5.1%	1.1%	5.1%
Satisfied	36.4%	22.9%	19.6%	25.8%	10.3%	34.1%	25.9%
Neutral	36.4%	47.9%	32.6%	40.3%	64.1%	40.9%	43.0%
Dissatisfied	12.1%	16.7%	30.4%	17.7%	17.9%	20.5%	19.6%
Very dissatisfied	12.1%	8.3%	4.3%	9.7%	2.6%	3.4%	6.3%

**Q17. Enforcement of Codes and Ordinances in Your City. Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q17-7. Enforcing removal of inoperable or junk cars in your neighborhood

Very satisfied	5.4%	3.9%	9.6%	10.8%	7.3%	4.3%	6.8%
Satisfied	40.5%	31.4%	21.2%	29.2%	19.5%	29.3%	28.4%
Neutral	24.3%	41.2%	26.9%	27.7%	48.8%	27.2%	31.7%
Dissatisfied	21.6%	9.8%	26.9%	20.0%	19.5%	28.3%	21.9%
Very dissatisfied	8.1%	13.7%	15.4%	12.3%	4.9%	10.9%	11.2%

**Q18. Which THREE of the items listed in Question 17 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years? (top 3)**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q18. Sum of top 3 choices</u>							
Enforcing clean-up of junk, trash, & debris (blight) Citywide	44.2%	50.0%	61.9%	46.5%	61.4%	57.0%	53.7%
Enforcing clean-up of junk, trash, & debris (blight) in your neighborhood	28.8%	39.7%	44.4%	47.9%	47.7%	49.5%	44.1%
Enforcing mowing & trimming of weeds on vacant property Citywide	50.0%	20.7%	36.5%	47.9%	50.0%	36.4%	39.5%
Enforcing mowing & trimming of weeds on vacant property in your neighborhood	25.0%	25.9%	22.2%	32.4%	31.8%	29.9%	28.1%
Enforcing maintenance of homes in your neighborhood	17.3%	17.2%	33.3%	19.7%	18.2%	20.6%	21.3%
Enforcing maintenance of commercial/business property	21.2%	8.6%	17.5%	15.5%	15.9%	19.6%	16.7%
Enforcing removal of inoperable or junk cars in your neighborhood	21.2%	29.3%	28.6%	19.7%	18.2%	23.4%	23.5%
None chosen	28.8%	34.5%	14.3%	16.9%	15.9%	16.8%	20.5%

**Q19. Please indicate how you feel about the current quality of life in your neighborhood. (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q19. How do you feel about current quality of life in your neighborhood</u>							
Never been better	4.8%	11.3%	5.3%	3.0%	2.6%	1.9%	4.4%
Getting better	19.0%	22.6%	26.3%	11.9%	10.3%	21.2%	19.1%
About the same as it has always been	45.2%	34.0%	45.6%	55.2%	66.7%	34.6%	44.8%
Getting worse	26.2%	24.5%	21.1%	26.9%	20.5%	40.4%	28.7%
Never been worse	4.8%	7.5%	1.8%	3.0%	0.0%	1.9%	3.0%

**Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q20-1. How Wyandotte County manages growth &amp; development</u>							
Very satisfied	2.6%	4.0%	8.5%	3.1%	2.4%	5.6%	4.7%
Satisfied	34.2%	18.0%	22.0%	25.0%	17.1%	23.3%	23.1%
Neutral	31.6%	40.0%	35.6%	31.3%	34.1%	37.8%	35.4%
Dissatisfied	21.1%	24.0%	27.1%	18.8%	31.7%	28.9%	25.4%
Very dissatisfied	10.5%	14.0%	6.8%	21.9%	14.6%	4.4%	11.4%
<u>Q20-2. Overall quality of roads &amp; bridges in Wyandotte County</u>							
Very satisfied	6.8%	3.8%	6.7%	1.4%	2.4%	1.9%	3.5%
Satisfied	22.7%	25.0%	23.3%	29.0%	14.3%	14.6%	21.1%
Neutral	36.4%	36.5%	23.3%	20.3%	16.7%	30.1%	27.3%
Dissatisfied	25.0%	25.0%	38.3%	29.0%	40.5%	41.7%	34.3%
Very dissatisfied	9.1%	9.6%	8.3%	20.3%	26.2%	11.7%	13.8%

**Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q20-3. Overall quality of sidewalks in Wyandotte County

Very satisfied	2.3%	1.9%	6.9%	5.6%	2.4%	3.2%	3.9%
Satisfied	20.9%	26.4%	17.2%	14.1%	14.6%	21.1%	19.1%
Neutral	32.6%	24.5%	24.1%	29.6%	22.0%	36.8%	29.4%
Dissatisfied	32.6%	30.2%	43.1%	29.6%	48.8%	31.6%	34.9%
Very dissatisfied	11.6%	17.0%	8.6%	21.1%	12.2%	7.4%	12.7%

Q20-4. Overall appearance of Wyandotte County

Very satisfied	2.4%	3.8%	6.8%	5.7%	2.4%	1.0%	3.5%
Satisfied	23.8%	15.4%	25.4%	20.0%	9.5%	17.5%	18.8%
Neutral	40.5%	44.2%	18.6%	27.1%	23.8%	29.1%	29.9%
Dissatisfied	23.8%	26.9%	45.8%	34.3%	52.4%	36.9%	36.7%
Very dissatisfied	9.5%	9.6%	3.4%	12.9%	11.9%	15.5%	11.1%

**Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q20-5. Overall feeling of safety in Wyandotte County</u>							
Very satisfied	0.0%	1.9%	1.6%	2.9%	7.1%	1.0%	2.2%
Satisfied	24.4%	23.1%	36.1%	30.9%	16.7%	17.3%	24.5%
Neutral	51.1%	40.4%	27.9%	39.7%	28.6%	35.6%	36.8%
Dissatisfied	20.0%	17.3%	24.6%	16.2%	31.0%	37.5%	25.8%
Very dissatisfied	4.4%	17.3%	9.8%	10.3%	16.7%	8.7%	10.8%

Q20-6. Overall quality of City & County services

Very satisfied	4.8%	5.9%	6.8%	1.5%	2.4%	1.0%	3.3%
Satisfied	35.7%	19.6%	27.1%	32.4%	17.1%	22.0%	25.5%
Neutral	40.5%	51.0%	32.2%	36.8%	36.6%	49.0%	41.8%
Dissatisfied	19.0%	13.7%	28.8%	20.6%	39.0%	25.0%	24.1%
Very dissatisfied	0.0%	9.8%	5.1%	8.8%	4.9%	3.0%	5.3%

**Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q20-7. Appearance of commercial areas where you shop/do business within Wyandotte County</u>							
Very satisfied	4.5%	5.7%	11.5%	4.3%	2.4%	3.8%	5.4%
Satisfied	45.5%	26.4%	24.6%	37.7%	31.0%	37.5%	34.0%
Neutral	34.1%	45.3%	39.3%	24.6%	38.1%	37.5%	36.2%
Dissatisfied	13.6%	15.1%	19.7%	21.7%	28.6%	17.3%	19.0%
Very dissatisfied	2.3%	7.5%	4.9%	11.6%	0.0%	3.8%	5.4%

Q20-8. Overall value you receive for City/County taxes & fees that you pay

Very satisfied	2.6%	6.0%	3.3%	4.3%	2.3%	2.0%	3.3%
Satisfied	26.3%	16.0%	21.7%	8.6%	4.7%	6.9%	12.7%
Neutral	26.3%	30.0%	18.3%	12.9%	20.9%	26.5%	22.3%
Dissatisfied	23.7%	28.0%	43.3%	44.3%	44.2%	44.1%	39.7%
Very dissatisfied	21.1%	20.0%	13.3%	30.0%	27.9%	20.6%	22.0%

**Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q20-9. Wyandotte County as a place to live

Very satisfied	9.5%	12.0%	12.9%	7.1%	6.8%	1.9%	7.5%
Satisfied	38.1%	26.0%	37.1%	25.7%	11.4%	34.3%	29.8%
Neutral	35.7%	36.0%	29.0%	32.9%	52.3%	34.3%	35.7%
Dissatisfied	9.5%	12.0%	17.7%	21.4%	29.5%	20.0%	18.8%
Very dissatisfied	7.1%	14.0%	3.2%	12.9%	0.0%	9.5%	8.3%

Q20-10. Wyandotte County as a place to raise children

Very satisfied	5.4%	8.3%	7.0%	5.9%	4.7%	2.2%	5.2%
Satisfied	16.2%	22.9%	35.1%	17.6%	9.3%	20.7%	20.9%
Neutral	59.5%	29.2%	26.3%	35.3%	34.9%	32.6%	34.8%
Dissatisfied	8.1%	20.8%	24.6%	20.6%	39.5%	27.2%	24.1%
Very dissatisfied	10.8%	18.8%	7.0%	20.6%	11.6%	17.4%	15.1%

**Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q20-11. Wyandotte County as a place to work</u>							
Very satisfied	4.8%	8.2%	8.6%	10.9%	7.1%	3.4%	7.0%
Satisfied	45.2%	28.6%	39.7%	18.8%	14.3%	28.4%	28.9%
Neutral	40.5%	38.8%	32.8%	46.9%	54.8%	50.0%	44.3%
Dissatisfied	4.8%	14.3%	13.8%	7.8%	23.8%	10.2%	12.0%
Very dissatisfied	4.8%	10.2%	5.2%	15.6%	0.0%	8.0%	7.9%
 <u>Q20-12. Overall image of Wyandotte County</u>							
Very satisfied	8.9%	7.7%	4.8%	4.3%	2.3%	0.0%	4.0%
Satisfied	26.7%	21.2%	33.9%	21.4%	15.9%	20.2%	23.1%
Neutral	35.6%	38.5%	30.6%	30.0%	38.6%	30.8%	33.2%
Dissatisfied	20.0%	17.3%	24.2%	30.0%	38.6%	39.4%	29.7%
Very dissatisfied	8.9%	15.4%	6.5%	14.3%	4.5%	9.6%	10.1%

**Q20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q20-13. Overall quality of life in Wyandotte County

Very satisfied	8.9%	3.8%	11.3%	5.7%	9.1%	0.0%	5.6%
Satisfied	37.8%	25.0%	32.3%	28.6%	18.2%	26.9%	28.1%
Neutral	35.6%	36.5%	33.9%	34.3%	34.1%	39.4%	36.1%
Dissatisfied	8.9%	28.8%	16.1%	17.1%	34.1%	27.9%	22.5%
Very dissatisfied	8.9%	5.8%	6.5%	14.3%	4.5%	5.8%	7.7%

Q20-14. Overall quality of education system in Wyandotte County

Very satisfied	8.1%	9.8%	5.5%	4.5%	2.6%	2.2%	5.0%
Satisfied	29.7%	23.5%	25.5%	11.9%	7.7%	15.7%	18.3%
Neutral	35.1%	33.3%	23.6%	40.3%	25.6%	30.3%	31.7%
Dissatisfied	10.8%	9.8%	25.5%	16.4%	33.3%	33.7%	22.8%
Very dissatisfied	16.2%	23.5%	20.0%	26.9%	30.8%	18.0%	22.2%

**Q21. Trash and Solid Waste. The Unified Government currently provides drop-off options for residents to dispose of materials that are not suited for a landfill or curbside pickup. This includes the Household Hazardous Waste Facility, Recycling & Yard Waste Center, and Dumpster Days. We want to better understand which services should be expanded. Currently, we host seven (7) Household Hazardous Waste Facility events each year; the Recycling & Yard Waste Center is open April through November; and Dumpster Days are an annual event. Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Oppose," rate the following. (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q21-1. Expanding availability of current drop-off services across all options listed above</u>							
Strongly support	46.5%	45.5%	55.9%	51.7%	45.0%	53.1%	50.4%
Somewhat support	39.5%	29.1%	25.4%	27.6%	12.5%	21.4%	25.5%
Neutral	14.0%	23.6%	18.6%	15.5%	42.5%	22.4%	22.1%
Do not support	0.0%	1.8%	0.0%	5.2%	0.0%	3.1%	2.0%

Q21-2. Co-locating all drop-off services to a single location

Strongly support	23.3%	23.6%	24.1%	15.8%	12.8%	16.8%	19.3%
Somewhat support	37.2%	27.3%	24.1%	26.3%	10.3%	21.1%	24.2%
Neutral	23.3%	36.4%	19.0%	28.1%	59.0%	38.9%	33.7%
Do not support	7.0%	7.3%	31.0%	22.8%	10.3%	15.8%	16.4%
Strongly oppose	9.3%	5.5%	1.7%	7.0%	7.7%	7.4%	6.3%

**Q21. Trash and Solid Waste. The Unified Government currently provides drop-off options for residents to dispose of materials that are not suited for a landfill or curbside pickup. This includes the Household Hazardous Waste Facility, Recycling & Yard Waste Center, and Dumpster Days. We want to better understand which services should be expanded. Currently, we host seven (7) Household Hazardous Waste Facility events each year; the Recycling & Yard Waste Center is open April through November; and Dumpster Days are an annual event. Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Oppose," rate the following. (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<b><u>Q21-3. Offering a dedicated location for bulky item drop-off</u></b>							
Strongly support	50.0%	45.5%	44.8%	25.8%	32.5%	43.4%	40.3%
Somewhat support	21.4%	21.8%	36.2%	34.8%	25.0%	33.3%	30.0%
Neutral	19.0%	25.5%	17.2%	25.8%	37.5%	17.2%	22.5%
Do not support	4.8%	3.6%	0.0%	10.6%	2.5%	4.0%	4.4%
Strongly oppose	4.8%	3.6%	1.7%	3.0%	2.5%	2.0%	2.8%

**Q21-4. Creating a dedicated location for electronic waste recycling**

Strongly support	48.6%	37.7%	45.8%	36.4%	32.5%	48.5%	42.3%
Somewhat support	24.3%	24.5%	35.6%	40.9%	20.0%	26.8%	29.5%
Neutral	27.0%	28.3%	18.6%	15.2%	45.0%	19.6%	23.6%
Do not support	0.0%	3.8%	0.0%	4.5%	0.0%	4.1%	2.6%
Strongly oppose	0.0%	5.7%	0.0%	3.0%	2.5%	1.0%	2.0%

**Q22. Please rate your satisfaction with Waste Management curbside trash and recycling using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following. (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q22-1. Curbside residential trash collection</u>							
Very satisfied	52.3%	28.1%	46.8%	25.4%	20.9%	34.9%	34.5%
Satisfied	31.8%	38.6%	32.3%	39.4%	25.6%	36.8%	35.0%
Neutral	9.1%	19.3%	8.1%	15.5%	27.9%	10.4%	14.1%
Dissatisfied	6.8%	7.0%	6.5%	14.1%	23.3%	11.3%	11.2%
Very dissatisfied	0.0%	7.0%	6.5%	5.6%	2.3%	6.6%	5.2%
<u>Q22-2. Curbside residential recycling collection</u>							
Very satisfied	37.2%	17.0%	35.3%	22.7%	18.9%	26.3%	26.1%
Satisfied	39.5%	37.7%	23.5%	31.8%	18.9%	41.1%	33.6%
Neutral	16.3%	26.4%	25.5%	22.7%	32.4%	15.8%	22.0%
Dissatisfied	7.0%	9.4%	7.8%	12.1%	18.9%	10.5%	10.7%
Very dissatisfied	0.0%	9.4%	7.8%	10.6%	10.8%	6.3%	7.5%

**Q23. Housing in Wyandotte County. Please rate your satisfaction with housing in Wyandotte County using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following. (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q23-1. Availability of affordable housing</u>							
Very satisfied	9.3%	10.9%	8.0%	7.0%	5.4%	4.5%	7.3%
Satisfied	25.6%	20.0%	26.0%	22.8%	13.5%	19.3%	21.2%
Neutral	27.9%	32.7%	14.0%	22.8%	27.0%	38.6%	28.5%
Dissatisfied	27.9%	12.7%	44.0%	28.1%	43.2%	26.1%	29.1%
Very dissatisfied	9.3%	23.6%	8.0%	19.3%	10.8%	11.4%	13.9%
 <u>Q23-2. Quality of housing</u>							
Very satisfied	2.2%	7.1%	8.0%	3.3%	2.7%	3.3%	4.4%
Satisfied	22.2%	16.1%	18.0%	36.1%	8.1%	20.7%	21.1%
Neutral	48.9%	37.5%	26.0%	26.2%	37.8%	45.7%	37.5%
Dissatisfied	20.0%	23.2%	38.0%	19.7%	43.2%	17.4%	24.9%
Very dissatisfied	6.7%	16.1%	10.0%	14.8%	8.1%	13.0%	12.0%

**Q23. Housing in Wyandotte County. Please rate your satisfaction with housing in Wyandotte County using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following. (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q23-3. Availability of handicap-accessible housing

Very satisfied	3.6%	11.4%	2.9%	4.7%	3.3%	6.8%	5.9%
Satisfied	10.7%	18.2%	20.6%	18.6%	6.7%	11.9%	14.7%
Neutral	42.9%	40.9%	23.5%	44.2%	56.7%	57.6%	45.4%
Dissatisfied	39.3%	13.6%	47.1%	18.6%	23.3%	18.6%	24.8%
Very dissatisfied	3.6%	15.9%	5.9%	14.0%	10.0%	5.1%	9.2%

**Q24. Determinants of Health. There are multiple factors contributing to our overall health and well-being as a community. Please respond to the following questions about your health and well-being as a Wyandotte County resident. (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q24-1. Did you ever eat less than you should because there wasn't enough money for food in last 12 months

Yes	26.5%	20.4%	18.3%	14.7%	25.6%	23.8%	21.4%
No	73.5%	79.6%	81.7%	85.3%	74.4%	76.2%	78.6%

Q24-2. Has your utility company shut off your service for not paying any bills in last 12 months

Yes	14.3%	14.3%	9.7%	1.4%	18.2%	7.5%	9.8%
No	85.7%	85.7%	90.3%	98.6%	81.8%	92.5%	90.2%

Q24-3. Are you worried that in next two months you may not have stable housing

Yes	12.5%	7.8%	1.6%	11.4%	4.9%	6.7%	7.4%
No	87.5%	92.2%	98.4%	88.6%	95.1%	93.3%	92.6%

Q24-4. Are you afraid you might be hurt in your home by someone you know

Yes	4.2%	2.0%	1.6%	1.4%	0.0%	3.0%	2.1%
No	95.8%	98.0%	98.4%	98.6%	100.0%	97.0%	97.9%

**Q24. Determinants of Health. There are multiple factors contributing to our overall health and well-being as a community. Please respond to the following questions about your health and well-being as a Wyandotte County resident. (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q24-5. Are you afraid you might be hurt in your apartment building or neighborhood</u>							
Yes	18.6%	20.0%	15.1%	9.0%	7.3%	19.1%	15.2%
No	81.4%	80.0%	84.9%	91.0%	92.7%	80.9%	84.8%
<u>Q24-6. Do problems getting childcare make it difficult for you to work or study</u>							
Yes	10.3%	8.1%	0.0%	7.8%	8.6%	4.1%	5.9%
No	89.7%	91.9%	100.0%	92.2%	91.4%	95.9%	94.1%
<u>Q24-7. Have you needed to see a doctor, but could not because of cost in last 12 months</u>							
Yes	14.9%	22.2%	12.9%	7.5%	20.5%	16.2%	15.3%
No	85.1%	77.8%	87.1%	92.5%	79.5%	83.8%	84.7%
<u>Q24-8. Did you skip medications to save money in last 12 months</u>							
Yes	8.3%	23.6%	16.4%	7.1%	11.4%	16.3%	14.1%
No	91.7%	76.4%	83.6%	92.9%	88.6%	83.7%	85.9%

**Q24. Determinants of Health. There are multiple factors contributing to our overall health and well-being as a community. Please respond to the following questions about your health and well-being as a Wyandotte County resident. (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q24-9. Have you ever gone without health care because you didn't have a way to get there in last 12 months

Yes	16.3%	13.2%	11.7%	5.9%	2.3%	7.6%	9.3%
No	83.7%	86.8%	88.3%	94.1%	97.7%	92.4%	90.7%

Q24-10. Do you have problems understanding what is told to you about your medical conditions

Yes	12.2%	3.8%	1.7%	5.7%	4.5%	5.8%	5.6%
No	87.8%	96.2%	98.3%	94.3%	95.5%	94.2%	94.4%

Q24-11. Do you often feel that you lack companionship

Yes	17.4%	11.8%	6.9%	13.2%	15.9%	21.4%	15.1%
No	82.6%	88.2%	93.1%	86.8%	84.1%	78.6%	84.9%

**Q25. Pandemic Response. At any point during the COVID-19 Pandemic, have you received any of the following services from the Unified Government Department of Public Health? (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q25-1. Testing for COVID-19

Yes	59.6%	56.1%	57.1%	59.4%	63.6%	57.8%	58.7%
No	40.4%	43.9%	42.9%	40.6%	36.4%	42.2%	41.3%

Q25-2. Vaccination for COVID-19

Yes	74.5%	65.4%	69.0%	78.3%	39.5%	68.9%	67.5%
No	25.5%	34.6%	31.0%	21.7%	60.5%	31.1%	32.5%

Q25-3. Contact tracing

Yes	16.3%	18.4%	14.8%	14.3%	2.7%	10.6%	12.9%
No	83.7%	81.6%	85.2%	85.7%	97.3%	89.4%	87.1%

Q25-4. Transportation support

Yes	9.5%	9.6%	3.5%	3.1%	7.3%	2.1%	5.1%
No	90.5%	90.4%	96.5%	96.9%	92.7%	97.9%	94.9%

**Q25. Pandemic Response. At any point during the COVID-19 Pandemic, have you received any of the following services from the Unified Government Department of Public Health? (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q25-5. Connection to other resources</u>							
Yes	29.5%	23.4%	14.8%	15.6%	17.1%	11.5%	17.3%
No	70.5%	76.6%	85.2%	84.4%	82.9%	88.5%	82.7%

**Q26. Do you agree that the Unified Government Public Health Department took appropriate steps during the COVID-19 crisis to protect the health of Wyandotte County residents? (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<u>Q26. Did Unified Government Public Health Department take appropriate steps during COVID-19 crisis to protect health of Wyandotte County residents</u>							
Strongly agree	60.4%	38.2%	48.3%	52.9%	25.0%	41.5%	44.8%
Agree	31.3%	29.1%	40.0%	33.8%	27.5%	38.7%	34.5%
Neutral	8.3%	27.3%	8.3%	8.8%	15.0%	11.3%	12.7%
Disagree	0.0%	5.5%	0.0%	2.9%	22.5%	1.9%	4.2%
Strongly disagree	0.0%	0.0%	3.3%	1.5%	10.0%	6.6%	3.7%

**Q27. Fireworks in Wyandotte County. In many communities, only professionals are permitted to create firework displays. Do you agree that the Unified Government should consider banning the general use of fireworks in Wyandotte County by residents? (without "don't know")**

N=395

	District 1 Neighborhoods						Total
	1	2	3	4	5	6	

Q27. Should Unified Government consider banning general use of fireworks in Wyandotte County by residents

Strongly agree	40.0%	35.3%	45.9%	39.1%	21.4%	25.2%	34.0%
Agree	12.0%	13.7%	6.6%	7.8%	7.1%	8.7%	9.2%
Neutral	20.0%	11.8%	8.2%	14.1%	16.7%	13.6%	13.7%
Disagree	14.0%	21.6%	19.7%	14.1%	23.8%	26.2%	20.5%
Strongly disagree	14.0%	17.6%	19.7%	25.0%	31.0%	26.2%	22.6%

**Q28. Unified Government Employees. The Unified Government, like many employers, faces an aging workforce and labor shortages with several departments operating short-staffed. What actions would you support to ensure there is a skilled, capable workforce to support our community into the future? Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed, rate the following. (without "don't know")**

N=395	District 1 Neighborhoods						Total
	1	2	3	4	5	6	
<b><u>Q28-1. Competitive pay that is comparable with other local governments in the region</u></b>							
Strongly support	63.8%	53.3%	50.9%	53.0%	68.3%	69.1%	60.3%
Somewhat support	17.0%	17.8%	22.8%	33.3%	14.6%	16.5%	20.7%
Neutral	17.0%	17.8%	26.3%	13.6%	14.6%	10.3%	15.9%
Do not support	0.0%	6.7%	0.0%	0.0%	2.4%	3.1%	2.0%
Strongly oppose	2.1%	4.4%	0.0%	0.0%	0.0%	1.0%	1.1%

**Q28-2. Elimination of residency requirement for Unified Government employees**

Strongly support	27.1%	23.4%	22.4%	23.4%	26.2%	32.3%	26.5%
Somewhat support	31.3%	14.9%	22.4%	14.1%	21.4%	17.2%	19.6%
Neutral	18.8%	34.0%	15.5%	25.0%	16.7%	13.1%	19.6%
Do not support	12.5%	10.6%	22.4%	15.6%	14.3%	20.2%	16.8%
Strongly oppose	10.4%	17.0%	17.2%	21.9%	21.4%	17.2%	17.6%

**Q28. Unified Government Employees. The Unified Government, like many employers, faces an aging workforce and labor shortages with several departments operating short-staffed. What actions would you support to ensure there is a skilled, capable workforce to support our community into the future? Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed, rate the following. (without "don't know")**

N=395

District 1 Neighborhoods						Total
1	2	3	4	5	6	

Q28-3. Creation of more career opportunities for recent high school & college graduates

Strongly support	43.8%	57.4%	75.0%	66.2%	70.7%	68.6%	64.8%
Somewhat support	37.5%	21.3%	10.0%	26.5%	19.5%	21.6%	22.4%
Neutral	14.6%	17.0%	15.0%	5.9%	9.8%	7.8%	10.9%
Do not support	0.0%	4.3%	0.0%	1.5%	0.0%	2.0%	1.4%
Strongly oppose	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.5%

Q28-4. More incentive programs for new hires that are comparable with other local governments in the region

Strongly support	47.9%	61.2%	54.4%	61.8%	63.4%	65.7%	59.9%
Somewhat support	27.1%	20.4%	33.3%	26.5%	17.1%	23.2%	24.9%
Neutral	20.8%	16.3%	12.3%	8.8%	19.5%	9.1%	13.3%
Do not support	0.0%	2.0%	0.0%	1.5%	0.0%	2.0%	1.1%
Strongly oppose	4.2%	0.0%	0.0%	1.5%	0.0%	0.0%	0.8%

**Q28. Unified Government Employees. The Unified Government, like many employers, faces an aging workforce and labor shortages with several departments operating short-staffed. What actions would you support to ensure there is a skilled, capable workforce to support our community into the future? Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed, rate the following. (without "don't know")**

N=395

District 1 Neighborhoods						Total
1	2	3	4	5	6	

Q28-5. More retention programs to reduce staff turnover

Strongly support	51.1%	57.4%	53.7%	67.7%	56.1%	57.6%	57.8%
Somewhat support	22.2%	12.8%	27.8%	20.0%	26.8%	28.3%	23.6%
Neutral	26.7%	27.7%	18.5%	12.3%	14.6%	11.1%	17.1%
Do not support	0.0%	0.0%	0.0%	0.0%	0.0%	3.0%	0.9%
Strongly oppose	0.0%	2.1%	0.0%	0.0%	2.4%	0.0%	0.6%

**Q29. Rating of Unified Government Customer Service. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Unified Government customer service. (without "N/A")**

N=395

District 1 Neighborhoods							Total
1	2	3	4	5	6		

Q29-1. I get the answers I need when I visit/call Unified Government

Strongly agree	16.7%	8.7%	25.9%	10.6%	12.2%	7.5%	13.1%
Agree	35.4%	37.0%	36.2%	47.0%	41.5%	37.6%	39.2%
Neutral	39.6%	34.8%	29.3%	22.7%	31.7%	37.6%	32.7%
Disagree	4.2%	8.7%	8.6%	15.2%	12.2%	12.9%	10.8%
Strongly disagree	4.2%	10.9%	0.0%	4.5%	2.4%	4.3%	4.3%

Q29-2. When I ask a Unified Government employee for something, they either provide the answer I need or find someone who can

Strongly agree	20.5%	9.1%	22.4%	10.9%	14.0%	11.8%	14.5%
Agree	31.8%	43.2%	56.9%	50.0%	41.9%	36.6%	43.4%
Neutral	40.9%	25.0%	10.3%	23.4%	20.9%	36.6%	26.9%
Disagree	2.3%	15.9%	8.6%	10.9%	14.0%	12.9%	11.0%
Strongly disagree	4.5%	6.8%	1.7%	4.7%	9.3%	2.2%	4.3%

**Q29. Rating of Unified Government Customer Service. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Unified Government customer service. (without "N/A")**

N=395

District 1 Neighborhoods							Total
1	2	3	4	5	6		

Q29-3. When I ask different Unified Government employees the same question, I get the same answer

Strongly agree	16.2%	9.3%	20.8%	9.1%	7.7%	6.2%	11.0%
Agree	27.0%	23.3%	30.2%	36.4%	20.5%	30.9%	28.9%
Neutral	35.1%	46.5%	32.1%	27.3%	35.9%	35.8%	35.1%
Disagree	18.9%	11.6%	17.0%	23.6%	25.6%	21.0%	19.8%
Strongly disagree	2.7%	9.3%	0.0%	3.6%	10.3%	6.2%	5.2%

Q29-4. Overall, Unified Government provides excellent customer service

Strongly agree	15.2%	8.9%	18.0%	12.1%	7.0%	5.2%	10.6%
Agree	39.1%	37.8%	34.4%	31.8%	23.3%	33.3%	33.3%
Neutral	28.3%	28.9%	32.8%	31.8%	44.2%	38.5%	34.5%
Disagree	15.2%	13.3%	13.1%	18.2%	18.6%	16.7%	16.0%
Strongly disagree	2.2%	11.1%	1.6%	6.1%	7.0%	6.3%	5.6%

# **Section 4**

## ***Survey Instrument***

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# Unified Government of Wyandotte County/Kansas City, Kansas

Tyrone Garner, Mayor/CEO

January 2022

Dear Wyandotte County Resident:

You have been randomly selected to help the Unified Government of Wyandotte County/Kansas City, Kansas plan for the future. Please complete this anonymous survey and let your elected officials know more about your perception of our community, government services, and quality of life. Your feedback will help the Board of Commissioners understand your priorities as they start the budget planning process this spring.

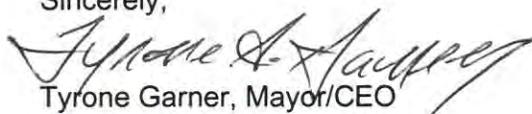
The survey should only take about 15 minutes to complete. Your time is greatly appreciated and very important to the future of our city and county. **Individual responses are completely confidential.** The results are tabulated and viewed only as a whole.

The Unified Government is partnering with ETC Institute which is one of the nation's leading firms in the field of local government research. Please return your survey to ETC Institute in the enclosed postage-paid envelope in the next two weeks. Alternatively, you can complete the survey online at [UGSurvey.org](http://UGSurvey.org).

Should you have additional questions, please feel free to contact Ryan Murray with ETC Institute 913-254-4598 or [ryan.murray@etcintitute.com](mailto:ryan.murray@etcintitute.com).

Thank you again for your participation in helping shape Wyandotte County's path forward.

Sincerely,



Tyrone Garner, Mayor/CEO

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Enero 2022

Estimada residente del condado de Wyandotte:

Usted ha sido seleccionado al azar para ayudar al Gobierno Unificado del Condado de Wyandotte / Kansas City, Kansas a planificar el futuro. Complete esta encuesta anónima e informe a sus funcionarios electos sobre su percepción de nuestra comunidad, los servicios gubernamentales y la calidad de vida. Sus comentarios ayudarán a la Junta de Comisionados a comprender sus prioridades al comenzar el proceso de planificación presupuestaria esta primavera.

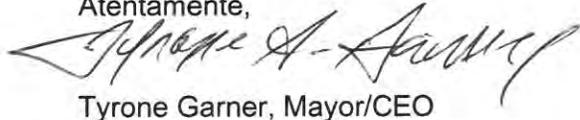
La encuesta solo debería tomar unos 15 minutos en completarse. Su tiempo es muy apreciado y muy importante para el futuro de nuestra ciudad y condado. **Las respuestas individuales son completamente confidenciales.** Los resultados se tabulan y se ven solo como un todo.

El Gobierno Unificado se está asociando con el Instituto ETC, que es una de las empresas líderes del país en el campo de la investigación del gobierno local. Envíe su encuesta al ETC Institute en el sobre con franqueo pagado adjunto en las próximas dos semanas. Alternativamente, puede completar la encuesta en línea en [UGSurvey.org](http://UGSurvey.org).

Si tiene preguntas adicionales sobre la encuesta, no dude en comunicarse con Ryan Murray con ETC Institute al 913-254-4598 o [ryan.murray@etcintitute.com](mailto:ryan.murray@etcintitute.com).

Gracias nuevamente por su participación para ayudar a dar forma al camino hacia el futuro del condado de Wyandotte.

Atentamente,



Tyrone Garner, Mayor/CEO

**Si usted tiene preguntas o no habla  
ingles, por favor llame al 844-811-0411.**

# 2022 Unified Government Community Survey

Thank you for taking the time to complete this important survey. City and County leaders will use your input to help set community priorities so that the tax dollars are spent wisely. When you are finished, please return your completed survey in the postage-paid envelope provided. You may also complete the survey on-line by going to [UGSurvey.org](http://UGSurvey.org).

1. **Neighborhood/Community Services.** Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following services in the neighborhood/community where you live.

Neighborhood/Community Services	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Police services	5	4	3	2	1	9
02. Fire services	5	4	3	2	1	9
03. Ambulance services	5	4	3	2	1	9
04. Maintenance of city streets	5	4	3	2	1	9
05. Stormwater management system	5	4	3	2	1	9
06. Sewer and wastewater system	5	4	3	2	1	9
07. Trash collection and recycling	5	4	3	2	1	9
08. Parks and recreation facilities	5	4	3	2	1	9
09. Parks and recreation programs	5	4	3	2	1	9
10. Code enforcement	5	4	3	2	1	9
11. Planning and zoning	5	4	3	2	1	9
12. Municipal court	5	4	3	2	1	9
13. Public transportation	5	4	3	2	1	9

2. **Neighborhood/Community Priorities.** Which FOUR of the services listed in Question 1 should receive the MOST EMPHASIS for improvement in the neighborhood/community where you live over the next TWO years? [Write in your answers below using the numbers from the list in Question 1.]  
 1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_ 4th: \_\_\_\_

3. **County Services.** Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the quality of each of the following county services.

County Level Services	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
14. Services for people living with developmental disabilities	5	4	3	2	1	9
15. Services for seniors (non-transportation)	5	4	3	2	1	9
16. Senior transportation	5	4	3	2	1	9
17. 3-1-1 Call Center	5	4	3	2	1	9
18. Property tax administration	5	4	3	2	1	9
19. Motor vehicle registration	5	4	3	2	1	9
20. Appraiser's Office services	5	4	3	2	1	9
21. County parks (Wyandotte County Park, Wyandotte County Lake, Pierson Park)	5	4	3	2	1	9
22. District Attorneys' Office	5	4	3	2	1	9
23. Local elections	5	4	3	2	1	9
24. Public health services	5	4	3	2	1	9

4. **County Level Priorities.** Which FOUR of the county-level services listed in Question 3 should receive the MOST EMPHASIS for improvement over the next TWO years? [Write in your answers below using the numbers from the list in Question 3.]  
 1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_ 4th: \_\_\_\_

5. **Overall Priorities.** Using the lists in Questions 1 and 3 on the previous page, which **FOUR** items do you think should be the **TOP OVERALL PRIORITIES** for the Unified Government over the next **TWO** years? [Write in your answers below using the numbers from the lists in Questions 1 and 3.]

1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_ 4th: \_\_\_\_

6. **Public Safety.** Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following services provided by your government.

Public Safety		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	Police visibility in residential neighborhoods	5	4	3	2	1	9
2.	Police visibility in commercial areas	5	4	3	2	1	9
3.	Community appearance and maintenance	5	4	3	2	1	9
4.	Community policing	5	4	3	2	1	9
5.	Traffic law enforcement	5	4	3	2	1	9
6.	Response time for police emergencies	5	4	3	2	1	9
7.	Response time for fire emergencies	5	4	3	2	1	9
8.	Response time for medical emergency calls	5	4	3	2	1	9
9.	Animal control in your neighborhood	5	4	3	2	1	9

7. Which **THREE** of the public safety services listed in Question 6 do you think should receive the **MOST EMPHASIS** from government leaders over the next **TWO** years? [Write in your answers below using the numbers from the list in Question 6.]

1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_

8. **City Maintenance.** Please rate your satisfaction with the following aspects of City maintenance using a scale of 1 to 5, where 5 is "Very Satisfied" and 1 is "Very Dissatisfied."

City Maintenance		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Maintenance of major city streets citywide	5	4	3	2	1	9
02.	Maintenance of streets in your neighborhood	5	4	3	2	1	9
03.	Maintenance of alleys in your neighborhood	5	4	3	2	1	9
04.	Maintenance of sidewalks in your neighborhood	5	4	3	2	1	9
05.	Maintenance of curbs in your neighborhood	5	4	3	2	1	9
06.	Maintenance of street signs/traffic signals	5	4	3	2	1	9
07.	Maintenance of downtown parking lots	5	4	3	2	1	9
08.	Overall appearance of downtown including lighting, landscaping, and planter boxes	5	4	3	2	1	9
09.	Maintenance of city buildings	5	4	3	2	1	9
10.	Snow removal on major city streets	5	4	3	2	1	9
11.	Snow removal on neighborhood streets	5	4	3	2	1	9
12.	Overall cleanliness of streets and other public areas	5	4	3	2	1	9
13.	Maintenance of stormwater drainage system in your neighborhood	5	4	3	2	1	9

9. Which **THREE** of the maintenance services listed in Question 8 do you think should receive the **MOST EMPHASIS** from city leaders over the next **TWO** years? [Write in your answers below using the numbers from the list in Question 8.]

1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_

10. **Parks and Recreation.** Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation facilities and services.

Parks and Recreation	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Overall park and equipment maintenance	5	4	3	2	1	9
02. Access to walking and biking trails	5	4	3	2	1	9
03. Access to a local park	5	4	3	2	1	9
04. Access to community centers	5	4	3	2	1	9
05. Availability of outdoor athletic fields	5	4	3	2	1	9
06. Sunflower Hills Golf Course	5	4	3	2	1	9
07. Parkwood Pool	5	4	3	2	1	9
08. Spray parks	5	4	3	2	1	9
09. Youth recreation programs	5	4	3	2	1	9
10. Adult recreation programs	5	4	3	2	1	9
11. Programs for seniors	5	4	3	2	1	9
12. Skateboard parks	5	4	3	2	1	9
13. Tennis courts	5	4	3	2	1	9
14. Futsal courts	5	4	3	2	1	9
15. Ease of registering for recreation programs	5	4	3	2	1	9
16. Cost of recreation programs	5	4	3	2	1	9

11. Which THREE of the Parks and Recreation items listed in Question 10 do you think should receive the MOST EMPHASIS from city leaders over the next TWO years? [Write in your answers below using the numbers from the list in Question 10.]

1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_

12. Where do you find information about the Unified Government programs and services? [Check all that apply.]

- |   |   |
|---|---|
| ____(01) UGTV (Google Ch 41, Spectrum Ch 2)                   | ____(06) Nextdoor                           |
| ____(02) The Citizen newsletter                               | ____(07) Unified Government public meetings |
| ____(03) eNews weekly email                                   | ____(08) Local television                   |
| ____(04) Unified Government website                           | ____(09) Local newspapers                   |
| ____(05) Social media - Facebook, Twitter, Instagram, YouTube | ____(10) Neighborhood meetings              |
|   | ____(11) Other: _____                       |

13. Which TWO of the methods listed in Question 12 are your PREFERRED ways of getting information about the Unified Government? [Write in your answers below using the numbers from the list in Question 12.]

1st: \_\_\_\_ 2nd: \_\_\_\_

14. The Unified Government uses social media to share information with the public. Please indicate whether you have used any of the following Unified Government social media channels.

Social Media Channel	Yes	No	Don't Know
1. Facebook	1	2	9
2. Twitter	1	2	9
3. Instagram	1	2	9
4. Nextdoor	1	2	9
5. YouTube	1	2	9
6. LinkedIn	1	2	9

14a. If you have used ANY of the Unified Governments social media services listed in Q14, please indicate whether you agree with the following statement: "The information I receive from the Unified Government social media keeps me informed about what is happening in Wyandotte County."

\_\_\_\_(1) Agree \_\_\_\_ (2) Disagree \_\_\_\_ (9) Don't know

15. **Unified Government Communication & Digital Services.** Please rate your satisfaction with the communication and digital services provided by the Unified Government using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Overall quality of information about Unified Government programs and services	5	4	3	2	1	9
02.	Efforts to keep you informed about local issues	5	4	3	2	1	9
03.	Public involvement in local decision making	5	4	3	2	1	9
04.	Unified Government website	5	4	3	2	1	9
05.	The Citizen Newsletter	5	4	3	2	1	9
06.	Unified Government eNews newsletter	5	4	3	2	1	9
07.	Unified Government social media	5	4	3	2	1	9
08.	myWyco app - property taxes	5	4	3	2	1	9
09.	myWyco app - 3-1-1 service requests	5	4	3	2	1	9
10.	myWyco app - Municipal Court payments	5	4	3	2	1	9
11.	Online maps	5	4	3	2	1	9

16. **Please indicate whether each of the following is a major problem, minor problem, or not a problem in the neighborhood where you live.**

Issue	Major Problem	Minor Problem	Not a Problem	Don't Know
01. Crime	3	2	1	9
02. Drugs	3	2	1	9
03. Graffiti	3	2	1	9
04. Noise	3	2	1	9
05. Rundown buildings	3	2	1	9
06. Abandoned/junk vehicles	3	2	1	9
07. Vehicles parked on streets	3	2	1	9
08. Homelessness	3	2	1	9
09. Overgrown lots	3	2	1	9
10. Illegal dumping	3	2	1	9
11. Roaming/loose animals	3	2	1	9
12. Street racing or dangerous driving	3	2	1	9

17. **Enforcement of Codes and Ordinances in Your City.** Please rate your satisfaction using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following.

Codes and Ordinances	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Enforcing the clean-up of junk, trash, and debris (blight) city-wide	5	4	3	2	1	9
2. Enforcing the clean-up of junk, trash, and debris (blight), in your neighborhood	5	4	3	2	1	9
3. Enforcing the mowing and trimming of weeds on vacant property city-wide	5	4	3	2	1	9
4. Enforcing the mowing and trimming of weeds on vacant property in your neighborhood	5	4	3	2	1	9
5. Enforcing the maintenance of homes in your neighborhood	5	4	3	2	1	9
6. Enforcing the maintenance of commercial/business property	5	4	3	2	1	9
7. Enforcing the removal of inoperable or junk cars in your neighborhood	5	4	3	2	1	9

18. **Which THREE of the items listed in Question 17 do you think should receive the MOST EMPHASIS from government leaders over the next TWO years?** [Write in your answers below using the numbers from the list in Question 17.]

1st: \_\_\_\_\_ 2nd: \_\_\_\_\_ 3rd: \_\_\_\_\_

**19. Please indicate how you feel about the current quality of life in your neighborhood.**

- \_\_\_\_ (1) Never been better  
 \_\_\_\_ (2) Getting better  
 \_\_\_\_ (3) About the same as it has always been  
 \_\_\_\_ (4) Getting worse  
 \_\_\_\_ (5) Never been worse  
 \_\_\_\_ (9) Don't know

**20. Some items that may influence your perception of Wyandotte County are listed below. Please rate each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. How Wyandotte County manages growth and development	5	4	3	2	1	9
02. Overall quality of roads and bridges in Wyandotte County	5	4	3	2	1	9
03. Overall quality of sidewalks in Wyandotte County	5	4	3	2	1	9
04. Overall appearance of Wyandotte County	5	4	3	2	1	9
05. Overall feeling of safety in Wyandotte County	5	4	3	2	1	9
06. Overall quality of city and county services	5	4	3	2	1	9
07. Appearance of commercial areas where you shop/do business within Wyandotte County	5	4	3	2	1	9
08. The overall value you receive for the city/county taxes and fees that you pay	5	4	3	2	1	9
09. Wyandotte County as a place to live	5	4	3	2	1	9
10. Wyandotte County as a place to raise children	5	4	3	2	1	9
11. Wyandotte County as a place to work	5	4	3	2	1	9
12. Overall image of Wyandotte County	5	4	3	2	1	9
13. Overall quality of life in Wyandotte County	5	4	3	2	1	9
14. Overall quality of the education system in Wyandotte County	5	4	3	2	1	9

**21. Trash and Solid Waste. The Unified Government currently provides drop-off options for residents to dispose of materials that are not suited for a landfill or curbside pickup. This includes the Household Hazardous Waste Facility, Recycling & Yard Waste Center, and Dumpster Days. We want to better understand which services should be expanded. Currently, we host seven (7) Household Hazardous Waste Facility events each year; the Recycling & Yard Waste Center is open April through November; and Dumpster Days are an annual event. Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed" rate the following.**

Would you support...	Strongly Support	Somewhat Support	Neutral	Do Not Support	Strongly Opposed	Don't Know
1. Expanding the availability of current drop-off services across all options listed above?	5	4	3	2	1	9
2. Co-locating all drop-off services to a single location?	5	4	3	2	1	9
3. Offering a dedicated location for bulky item drop-off?	5	4	3	2	1	9
4. Creating a dedicated location for electronic waste recycling?	5	4	3	2	1	9

**22. Please rate your satisfaction with Waste Management curbside trash and recycling using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following.**

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Curbside residential trash collection	5	4	3	2	1	9
2. Curbside residential recycling collection	5	4	3	2	1	9

23. **Housing in Wyandotte County.** Please rate your satisfaction with housing in Wyandotte County using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," for the following.

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Availability of affordable housing	5	4	3	2	1	9
2. Quality of housing	5	4	3	2	1	9
3. Availability of handicap-accessible housing	5	4	3	2	1	9

24. **Determinants of Health.** There are multiple factors contributing to our overall health and well-being as a community. Please respond to the following questions about your health and well-being as a Wyandotte County resident.

	Yes	No	Don't Know
01. In the last 12 months, did you ever eat less than you should because there wasn't enough money for food?	1	2	9
02. In the last 12 months, has your utility company shut off your service for not paying any bills?	1	2	9
03. Are you worried that in the next two (2) months you may not have stable housing?	1	2	9
04. Are you afraid you might be hurt in your home by someone you know?	1	2	9
05. Are you afraid you might be hurt in your apartment building or neighborhood?	1	2	9
06. Do problems getting childcare make it difficult for you to work or study?	1	2	9
07. In the last 12 months, have you needed to see a doctor, but could not because of cost?	1	2	9
08. In the last 12 months, did you skip medications to save money?	1	2	9
09. In the last 12 months, have you ever gone without health care because you didn't have a way to get there?	1	2	9
10. Do you have problems understanding what is told to you about your medical conditions?	1	2	9
11. Do you often feel that you lack companionship?	1	2	9

25. **Pandemic Response.** At any point during the COVID-19 pandemic, have you received any of the following services from the Unified Government Department of Public Health?

COVID-19 Public Health Services	Yes	No	Don't Know
1. Testing for COVID-19	1	2	9
2. Vaccination for COVID-19	1	2	9
3. Contact tracing	1	2	9
4. Transportation support	1	2	9
5. Connection to other resources	1	2	9

26. **Do you agree that the Unified Government Public Health Department took appropriate steps during the COVID-19 crisis to protect the health of Wyandotte County residents?**

(1) Strongly agree       (3) Neutral       (5) Strongly disagree  
 (2) Agree       (4) Disagree       (9) Don't know

27. **Fireworks in Wyandotte County.** In many communities, only professionals are permitted to create firework displays. Do you agree that the Unified Government should consider banning the general use of fireworks in Wyandotte County by residents?

(1) Strongly agree       (3) Neutral       (5) Strongly disagree  
 (2) Agree       (4) Disagree       (9) Don't know

**28. Unified Government Employees. The Unified Government, like many employers, faces an aging workforce and labor shortages with several departments operating short-staffed. What actions would you support to ensure there is a skilled, capable workforce to support our community into the future? Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Opposed, rate the following.**

Would you support...	Strongly Support	Somewhat Support	Neutral	Do Not Support	Strongly Opposed	Don't Know
1. Competitive pay that is comparable with other local governments in the region	5	4	3	2	1	9
2. Elimination of the residency requirement for Unified Government employees	5	4	3	2	1	9
3. Creation of more career opportunities for recent high school and college graduates	5	4	3	2	1	9
4. More incentive programs for new hires that are comparable with other local governments in the region	5	4	3	2	1	9
5. More retention programs to reduce staff turnover	5	4	3	2	1	9

**29. Rating of Unified Government Customer Service. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following statements about Unified Government customer service.**

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A
1. I get the answers I need when I visit/call the Unified Government	5	4	3	2	1	9
2. When I ask a Unified Government employee for something, they either provide the answer I need or find someone who can	5	4	3	2	1	9
3. When I ask different Unified Government employees the same question, I get the same answer	5	4	3	2	1	9
4. Overall, the Unified Government provides excellent customer service	5	4	3	2	1	9

**Demographics**

**30. Approximately how many years have you lived in Kansas City, KS or Wyandotte County?**

\_\_\_\_\_ years

**31. What is your age?** \_\_\_\_\_ years

**32. Including yourself, how many persons in your household are...**

Under age 5: \_\_\_\_\_ Ages 15-19: \_\_\_\_\_ Ages 35-44: \_\_\_\_\_ Ages 65-74: \_\_\_\_\_  
 Ages 5-9: \_\_\_\_\_ Ages 20-24: \_\_\_\_\_ Ages 45-54: \_\_\_\_\_ Ages 75+: \_\_\_\_\_  
 Ages 10-14: \_\_\_\_\_ Ages 25-34: \_\_\_\_\_ Ages 55-64: \_\_\_\_\_

**33. Do you own or rent your current residence?** \_\_\_\_\_(1) Own \_\_\_\_\_(2) Rent

**34. Are you or other members of your household of Hispanic or Latino ancestry?**

\_\_\_\_\_ (1) Yes \_\_\_\_\_ (2) No

**35. Which of the following best describes your race? [Check all that apply.]**

\_\_\_\_\_ (1) African American/Black \_\_\_\_\_ (4) White  
 \_\_\_\_\_ (2) American Indian or Alaska Native \_\_\_\_\_ (5) Other: \_\_\_\_\_  
 \_\_\_\_\_ (3) Asian, Hawaiian, or other Pacific Islander

**36. Would you say your total household income is...**

\_\_\_\_\_ (1) Under \$30,000 \_\_\_\_\_ (2) \$30,000 to \$59,999 \_\_\_\_\_ (3) \$60,000 to \$99,999 \_\_\_\_\_ (4) \$100,000 or more

**37. Your gender:** \_\_\_\_\_ (1) Male \_\_\_\_\_ (2) Female \_\_\_\_\_ (3) Prefer to self-describe: \_\_\_\_\_

**This concludes the survey. Thank you for your time!**

Please return your survey in the postage-paid envelope addressed to:  
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information printed to the right will ONLY be used to help identify which areas of the City are having problems with city services. If your address is not correct, please provide the correct information. Thank you.