

Service Announcement

Unified Government Public Relations 701 N. 7th Street, Room 620 Kansas City, Kansas 66101

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FOR IMMEDIATE RELEASE

December 9, 2020

Neighborhood Resource Center Closed for In-Person Service Until Monday, January 4

Temporary closure due to staffing shortages caused by COVID-19

The Unified Government's Neighborhood Resource Center (NRC) announced today that it would be closed for in-person customer service at its 4953 State Avenue location from Thursday, December 10 to Monday, January 4.

The closure is due to staffing shortages resulting from the COVID-19 pandemic. The temporary office closure will allow the Center's limited staff time to respond to a backlog of voicemails and emails. In the meantime, please allow up to 48 hours for a response to your request or inquiry via phone or email.

The Center staff asks the public to leave only one voicemail or email about any particular issue. Multiple messages about the same issue will only slow the overall response time for all inquiries.

First opened in 1999, the Neighborhood Resource Center provides building inspections and building permits, as well as property maintenance compliance services. The concept of the NRC was to create a focal point for residents to address issues facing their neighborhoods, as well as to provide easy access to all Unified Government neighborhood services and initiatives.

To contact the NRC, call (913) 573-8600. To contact a division about a specific service, use the following information:

Building Inspection

(Building Permits, Demolition Permits, Safe to Restore, Gas Pressure Tests)

- BuildingInspection@wycokck.org
- (913) 573-8620

Business License & Occupation Tax

- BusinessLicense@wycokck.org
- (913) 573-8780

Property Maintenance & Code Enforcement

(Administrative Citations, Boarding Permits, Abatement Issues, Property Access)

• CodeEnforcement@wycokck.org

• (913) 573-8600

Rental License & Inspection

- RentalLicensing@wycokck.org
- (913) 573-8649

Livable Neighborhoods

- livableneighborhoods@wycokck.org
- (913) 573-8645

Development Review Committee (DRC) & PLANNING

(For general planning inquiries)

- Planninginfo@wycokck.org
- (913) 573-5750

(For specific project / permitting information)

- edr@wycokck.org
- (913) 573-8664

For more information about COVID-19 in Wyandotte County, visit wycokck.org/COVID-19 or call 3-1-1.

Media Inquiries: Dave Reno

Interim Public Information Officer

(913) 573-5307

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