

Automated information system:

In June of 2013, The Sheriff's Office implemented an automated information system to better serve the public when calling in for information about an Adult that is incarcerated in the Wyandotte County Detention Center. The Records unit of the Sheriff's Office receives on average, about 12,000 calls per month with questions about inmate status to include: Visitation, Charges, Court Date, Location, Bond and Incarceration Status. Rather than having to be placed on hold and wait for the information, the Automated Information System allows the caller to retrieve the information themselves through selections made over the phone.